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Florida Medicaid Members

What to Know About MEDICAID IN 2023

Four things Florida wants you to know about
your Medicaid Redetermination

1. The Department of Children and Families (Department) will be sending out notices regarding any actions needed regarding your Medicaid coverage. Be sure to update your contact information through your **MyACCESS account**.
2. If you are still eligible and the Department is able to review your

coverage based on information on file, they will. If this is the case, you will receive an approval letter when your Medicaid coverage has been renewed.

3. If the Department is not able to renew your coverage automatically, they will send you a notice to reapply, and you will need to take action. If you do not respond after 30 days, you may be determined ineligible.
4. If you are no longer eligible for Medicaid, there are other health services! Visit [Myflfamilies.com/Medicaid](https://myflfamilies.com/Medicaid) for more information.

Do's and Do Not's for your Medicaid Redetermination

DO: Be sure to **update your address** on your MyACCESS account **IF you have moved within the last 3 years**. The DCF Virtual Assistant makes it easy!

DO: Check your redetermination date on your **MyACCESS account**.

DO: Provide a text number on your MyACCESS account so DCF can remind you when your redetermination is due.

DO: Watch for a **yellow-stripe envelope** telling you your renewal is due.

DO: Return any information requested as soon as possible.

DO: Learn about and apply for other coverage options if you are no longer eligible for Medicaid.

DO: Consider Florida KidCare for your children, if needed.

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DO NOT: Panic. The Department will reach out to you when it is your time to renew, until then make sure your contact information is up to date.

DO NOT: Ignore a redetermination notice.

DO NOT: File a new application before your redetermination date (unless you are adding a new member to your household or applying for additional benefits).

DO NOT: Wait on the call center line for help. Most items can be updated quickly through the DCF Virtual Assistant or by logging in to your account.

DO NOT: Leave off household members from your application.



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