Health Care District of Palm Beach County Reaches 100,000th Vaccination Milestone and Announces Launch of Streamlined Online Self-Scheduling Process

The Health Care District of Palm Beach County has streamlined its online COVID-19 vaccine appointment request process to make it more user-friendly and efficient. At a news conference today, the Health Care



District announced the 10 a.m. launch Saturday, March 27, 2021 of a new scheduling system available at http://vaccine.hcdpbc.org. The technology allows those who are eligible under Florida Governor Ron DeSantis' Executive Order to self-schedule the time and location of their vaccination appointment. The system rollout is timely as it coincides with the Health Care District marking a milestone of providing 100,000 COVID-19 vaccines.

"We are excited to roll out this self-scheduling link so eligible adults can quickly and easily schedule their appointments at one of our three large-scale vaccination sites," said Darcy J. Davis, Chief Executive Officer of the Health Care District of Palm Beach County. "As eligibility expands and vaccine supply increases, we are well-positioned with our new technology to accommodate demand for the next 100,000 vaccinations."

The Health Care District's appointment-only, walk-in vaccination sites are located at the South County Civic Center west of Delray Beach, the Burns Road Community Center in Palm Beach Gardens, and the South Florida Fairgrounds in suburban West Palm Beach. These sites are supported by Palm Beach County Fire Rescue, the City of Palm Beach Gardens, Palm Beach Gardens Fire Rescue, United Way volunteers, Palm Beach County leadership and the Florida Department of Health for Palm Beach County.

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"In order to achieve our goal of providing as many vaccines as soon as

possible, the Health Care District is constantly improving its electronic toolkit to best serve the health needs of our community," said Belma Andrić, MD, MPH, Chief Medical Officer. "The technology supporting patient self-registration is developing rapidly. Thanks to the efforts of our dedicated team of professionals, this process will enhance the patient experience."



The new single-step scheduling form gives patients more control, reduces wait times for appointments and makes it clear where patients stand in the process. Individuals who visit the website can schedule themselves until all appointments are full. For those with no internet access, the Health Care District's helpline at 561-804-4115 is available to assist in English, Spanish and Creole. Appointments are available based on demand and vaccine supply that is received weekly. The Health Care District is committed to improving efficiencies and customer experience in an effort to achieve community immunity.

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Medical Executive Committee

Date: April 02, 2024

Location:

In-Person & Zoom Meeting - SEE MEETING DETAILS INCLUDED.

Lakeside Medical Center
39200 Hooker Highway
Belle Glade, FL 33430

Social Media

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