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C.L. Brumback Primary Care Clinics earned a perfect score on its HRSA audit



Palm Springs, FL – C.L. Brumback Primary Care Clinics earned an exceptional “perfect” score from the Health Resources and Services Administration (HRSA). As a Federally Qualified Health Center (FQHC) administered by HRSA, the Primary Care Clinics are subject to an Operational Site Visit (OSV) once every three years. The OSV is an extensive audit broken into four major categories: Need, Services, Management and Finance, as well as Governance. The qualitative and quantitative scope of the audit is intense. “Almost perfect” audits are scarce. Perfect audits are the proverbial “unicorns” of FQHCs.

Recognized for quality since first opening in 2013, the C.L. Brumback Primary Care Clinics were “almost perfect” on their first OSV Audit in 2014. At that time, HRSA noted a mere six findings. All corrective actions were addressed in a timely manner; setting the audit bar very high for 2017. The team of professionals at the Primary Care Clinics definitely rose to the occasion. During the HRSA OSV from June 27 – June 29, 2017, the C.L. Brumback Clinics received no findings. In fact, the Clinics were recognized for having “Best Practices” in place for at least four processes.

Christopher F. Irizarry, Vice President and Executive Director of Clinic Services for the C.L. Brumback Clinics acknowledged that, “It is extremely rare to receive a perfect audit. All credit should be given to our physicians, medical staff, para-professional and administrative support as well as the Clinics’ Board of Directors, who help provide the direction and guidance for all that we do. It is because of the hard work of clinical staff every single day and their dedication to deliver quality care in a professional and compassionate manner that made this possible. These audit results are

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validation of that commitment.”

That commitment from the C.L. Brumback Clinics is vital to quality of life for all residents of Palm Beach County. A recent study found that health centers like C.L. Brumback lower the cost of children’s care by 35 percent. They also contribute to a healthier workforce by providing preventive care and direct access to independent contractors, those seeking employment, small businesses and other underserved populations. The high quality of care is equally as important as access to care; making the perfect audit score even more significant.

Chief Executive Officer, Darcy J. Davis announced that, “The Health Care District is very proud of C.L. Brumback Primary Care Clinics’ commitment to excellence and the work done at each of our ten Federally Qualified Health Centers (FQHCs) in Palm Beach County. The HRSA audit results coupled with Palm Beach County’s rise in the State healthcare rankings are good news for everyone. The access provided through cost-effective FQHC’s help to demonstrate the value of engaging people in quality care that ensures everyone gets healthy, stays healthy, and are empowered to proactively manage chronic conditions. The quality of care at our clinics makes that possible.”

Vice-President of Clinic Services, Mr. Irizarry added “While we are all very happy, we know that there is much we can improve on, and we will continue to work towards improving the experience at all levels for our patients and staff.”

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About the Health Care District:

The Health Care District of Palm Beach County provides primary medical care and dental services for adults and children at the C. L. Brumback Primary Care Clinics, health coverage programs for eligible uninsured residents, a pharmacy operation, a nationally-recognized Trauma System, registered nurses in nearly 170 public schools, short and long-term skilled nursing at the 5-star rated Edward J. Healey Rehabilitation and Nursing Center in Riviera Beach, and acute care at its teaching hospital, Lakeside Medical Center, which is accredited by The Joint Commission and serves the rural Glades' communities.

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