Health Care District Requests Email Response from Individuals on DOH Waitlist

The Health Care District of Palm Beach County is sending an email today to approximately 60,000 individuals 65-years and older who requested vaccination appointments through the Florida Department of Health-Palm Beach County (DOH) and were on the DOH waitlist. These individuals have not yet responded to the Health Care District’s prior emails asking if they still need an appointment for their first vaccination.

The subject line of the Health Care District’s latest email reads: Health Care District COVID-19 Vaccination. It will be coming from this sender: Health Care District <noreply@everbridge.net>
The Health Care District encourages recipients to check their spam and junk folders for this email from Health Care District noreply@everbridge.net so they can respond to this question: Do you want the Health Care District to provide you with your first dose of the COVID-19 vaccine? They are asked to click either “Yes” or “No”.

The opportunity to respond to this poll will last for a 24-hour period. Recipients who do not respond to the first email within 24 hours will receive a follow-up email Sunday, February 14th that will also last 24-hours. The Health Care District wants to ensure all individuals on the list have the opportunity to respond to this poll.

“These replies will clarify how many individuals still want to be vaccinated, thereby expediting the scheduling of their vaccination appointments,” said Darcy J. Davis, CEO of the Health Care District of Palm Beach County. “The feedback provided will enable the Health Care District to remove the names of those who were vaccinated elsewhere.”

The Health Care District is committed to providing safe, quality and efficient patient care. To date, our safety-net healthcare system has successfully provided over 36,000 COVID-19 vaccinations primarily to individuals on the DOH email waitlist.
Support

Notice of Privacy Practices (PDF)
Privacy Policy & Disclaimer
Non-discrimination Notice
ADA Notice
Department of Transportation Notice
Hospital Price Transparency
Employee Access Center

COVID-19 Vaccine

vaccine.hcdpbc.org
Hotline: 561-804-4115

Compliance

**Compliance Hotline: 1-866-633-7233**
Compliance Page

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