

Financial Assistance

Plain Language Summary of Financial Assistance Programs

Health Care District Trauma Hawk

Health Care District Trauma Hawk understands patients have concerns about paying for medical care. We are committed to working with patients based on their individual circumstances and offer several financial assistance programs to help with bills for medically necessary services. No patient eligible for financial assistance is billed more than the amount generally billed to individuals who have insurance. In addition, we offer extended payment terms to eligible patients.

Financial Assistance Programs Available

1. Discounted Rates – Available to patients with no insurance coverage.
2. Charity Care- Assistance with Trauma application available at receiving hospital.
3. District Cares Program—Available for Palm Beach County Residents only based on Federal Poverty Guidelines. Assistance with application available at receiving hospital.
4. Medicaid Application assistance— Available at receiving hospital.

How to obtain Plain Language Summary

To obtain a free copy of the Plain Language Summary please visit our website at: <https://www.hcdpbc.org/for-patients/trauma-system/trauma-hawk/financial-assistance>

You may also request a copy by writing to our Revenue Cycle Team at the address listed below or by calling the phone number listed.

Health Care District of Palm Beach County

Attn: Revenue Cycle

1515 N. Flagler Drive Suite 101

West Palm Beach, FL 33401

(561) 642-1000