

Compliance Hotline 1-866-633-7233

The Compliance Hotline is independent and anonymous. The Hotline is managed by a third party. All callers have the option of remaining anonymous. The hotline responders do not have caller identification and are unable to trace calls. When a call is made, the caller is encouraged to provide enough details to investigate the caller's concerns, including the business unit and department. A caller's anonymity will be protected to the full extent allowed by law.

All reports should be made in good faith. There will be no retaliation for expressing concerns or passing along information about situations that seem questionable to you as long as they are made in good faith.

Compliance Support

The Health Care District's Compliance Program promotes open identification, discussion, reporting and resolution of compliance issues without fear of retaliation. The Health Care District's Compliance Department is led by Ellen Pentland, Chief Compliance Officer and Privacy Officer. For more information on the District's Compliance Program and policies visit OASIS.

Issues can be reported several ways- by email, phone, fax, mail, interoffice mail or in person:

Health Care District of Palm Beach County Compliance Department
2601 10th Ave. North, Suite 401
Palm Springs, FL 33461
Attn: HIPAA Privacy Officer

Phone: 561-804-5808

Email: compliance@hcdpbc.org

Fax 561-659-4620

1. Additional Resources

Compliance Hotline.....	1-866-633-7233
HIPAA Privacy / Security.....	Email: HelpDesk@hcdpbc.org
	Phone: 561-659-1270 ext 5800
Human Resources.....	561-659-1270 ext 5506
Internal Audit.....	561-659-1270 ext 5523
Legal Department.....	561-659-1270 ext 5738
Office of Inspector General Website:.....	www.pbcgov.com/oig/