

## Provider Bulletin

<b>Attention:</b>	<b>Participating Providers</b>		
<b>Subject:</b>	Specialty Care Authorization Requirements		
<b>Program:</b>	District Cares (Option 1)	<b>Bulletin Date:</b>	June 21, 2019
<b>Bulletin Number:</b>	19-010	<b>Effective Date:</b>	May 14, 2019

### Notice:

This bulletin serves as reminder to participating providers of the Gatekeeper Model for Specialty Care which became effective May 14, 2019.

**\*\*\* CCP Prior Authorization Forms submitted by Specialty Care providers for office visits and covered services/procedures rendered in the office setting are no longer accepted\*\*\***

- Authorization requests for **office visits** including **covered services/procedures rendered in the office setting** must be requested from the referring **C.L. Brumback Primary Care provider**.
- There is a Specialty Care office visit benefit limit of six (6) visits per specialty per calendar year, excluding Oncology.
- Authorization requests for advanced diagnostic testing (MRI/CT/PET/SPECT) and procedures rendered in a facility setting can be obtained by the Specialty Care provider via the PlanLink provider portal.
- Specialty Care providers may obtain authorization status via the PlanLink provider portal or the HCD Customer Service Department at (866) 930-0035.
- Specialty Care office notes should be faxed to the referring C.L. Brumback Primary Care provider for all encounters. To request **additional authorizations** for **office visits** including **covered services/procedures rendered in the office setting**, please include a fax cover sheet to indicate the need for an additional authorization and include the date of service, applicable CPT and ICD-10 codes and fax to the **referring C.L. Brumback Primary Care provider**.

<b>C.L. Brumback Primary Care Clinic Locations</b>	<b>Phone Number</b>	<b>Fax Number</b>
Belle Glade	561-996-6156	561-439-4185
Boca	561-370-1363	561-370-1397
Delray Beach	561-279-2665	561-439-4212
Jupiter	561-370-1360	561-370-1398
Lake Worth	561-370-1326	561-370-1390
Lantana	561-582-5559	561-439-4384
Lewis Center	561-966-7158	561-804-5843

Mobile Clinic	561-842-7383	561-439-4446
West Palm Beach	561-842-7383	561-439-4446

**PlanLink Provider Portal Registration is available at:**

<https://www.hcdpbc.org/for-providers/provider-portal-planlink-registration>

**Questions:**

Please contact the Provider Services Department at (866) 930-1002.

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**Please insert the bulletin into your Provider Handbook. The policies and procedures in this bulletin supersede any related policies and procedures in the handbook.**