

Provider Bulletin

Attention:	Participating Providers		
Subject:	Specialty Care Authorization Requirements		
Program:	District Cares (Option 1)	Bulletin Date:	June 7, 2019
Bulletin Number:	19-009	Effective Date:	May 14, 2019

Notice:

This bulletin serves as reminder to participating providers of the Gatekeeper Model for Specialty Care which became effective May 14, 2019.

- Authorization requests for **office visits** including **covered services/procedures rendered in the office setting** must be requested from the referring **C.L. Brumback Primary Care provider**.
- There is a Specialty Care office visit benefit limit of six (6) visits per specialty per calendar year, excluding Oncology.
- Authorization requests for advanced diagnostic testing (MRI/CT/PET/SPECT) and procedures rendered in a facility setting can be obtained by the Specialty Care provider via the PlanLink provider portal.
- Specialty Care providers may obtain authorization status via the PlanLink provider portal or the HCD Customer Service Department at (866) 930-0035.
- Specialty Care office notes should be faxed to the referring C.L. Brumback Primary Care provider for all encounters. To request **additional authorizations** for **office visits** including **covered services/procedures rendered in the office setting**, please include a fax cover sheet to indicate the need for an additional authorization and include the date of service, applicable CPT and ICD-10 codes and fax to the **referring C.L. Brumback Primary Care provider**.

C.L. Brumback Primary Care Clinic Locations	Phone Number	Fax Number
Belle Glade	561-996-6156	561-439-4185
Boca	561-370-1363	561-370-1397
Delray Beach	561-279-2665	561-439-4212
Jupiter	561-370-1360	561-370-1398
Lake Worth	561-370-1326	561-370-1390
Lantana	561-582-5559	561-439-4384
Lewis Center	561-966-7158	561-804-5843
Mobile Clinic	561-842-7383	561-439-4446
West Palm Beach	561-842-7383	561-439-4446

PlanLink Provider Portal Registration is available at:

<https://www.hcdpb.org/for-providers/provider-portal-planlink-registration>

Questions:

Please contact the Provider Services Department at (866) 930-1002.

Please insert the bulletin into your Provider Handbook. The policies and procedures in this bulletin supersede any related policies and procedures in the handbook.