

## Physician/Provider Bulletin

<b>Subject:</b> Transitioning Members	
<b>Plan:</b> Coordinated Care Option 1	<b>Bulletin Date:</b> June 3, 2015
<b>Bulletin Number:</b> 15-004	<b>Effective Date:</b> November 1, 2014

**The purpose of this bulletin is to remind our participating primary care physicians of changes to Coordinated Care Health Plan.**

Dear Provider:

I would like to thank you for being a provider for the Health Care District of Palm Beach County's Coordinated Care Program and providing care to county residents who would otherwise have had limited or no access to health care services. Last October, the District sent all primary care providers a letter explaining some changes that would be taking place within our Coordinated Care provider network. As mentioned in the letter, the District continues to face new challenges from the ever-changing healthcare environment. As a result of the State's decision to not expand Medicaid, the local taxpayer is carrying a larger burden to fund health care services for the uninsured. The District's Coordinated Care Program has experienced significant growth over the past year and is covering more uninsured county residents who would have otherwise been eligible for expanded Medicaid had Florida chosen to expand.

In an effort to offset the increased costs associated with the growth in membership in the Coordinated Care Program, the Health Care District has been assigning a growing number of Coordinated Care members to the District's C. L. Brumback Primary Care Clinics. In May of this year, the Health Care District was awarded a new Access Point grant by the U. S. Department of Health and Human Services Health Resources and Services Administration (HRSA) to add a new location for the C. L. Brumback Primary Care Clinics. This new clinic location is targeted to open at the end of the summer and will serve the Greenacres and Lake Worth area. The expanded capacity at the clinics will enable the District to transition additional Coordinated Care members to the new location.

The transition of members to the C. L. Brumback Primary Care Clinics that began last fall will continue to occur gradually throughout the county based on capacity at our clinics. This transition will not impact all Primary Care Physicians at one time. Rather, members in different areas of the county will be transitioned based on the capacity at our clinics serving those areas. In addition, the transition will not impact members of Vita Health, the District's shared-cost health coverage plan, who are assigned to your practice. If the Coordinated Care



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patients at your practice are transitioned to the C. L. Brumback Primary Care Clinics, you will first receive a letter identifying the date when the transfers will take place, and then the patients will receive a notification letter and a new ID Card identifying the new location where they will receive primary care services.

The Health Care District appreciates the partnership with your practice over the years to provide much-needed care to Palm Beach County's uninsured. During the transition of the Coordinated Care members to the C. L. Brumback Primary Care Clinics, we ask that you assist with care coordination for members as medically appropriate. Should you have questions, please contact Provider Services at 866-930-1002.

Sincerely,

Ronald J. Wiewora, MD, MPH, FACP, FACPM  
Chief Executive Officer and Chief Medical Officer

If you have questions regarding this provider bulletin, please contact your Provider Representative at (561) 659-1002.

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Please insert this bulletin into your Provider Handbook. The policies and procedures in this bulletin supersede any related policies and procedures within the handbook.