

Provider Bulletin

Subject:	Electronic Claims Billing		
Plan:	Coordinated Care Option 1	Bulletin Date:	May 11, 2016
Bulletin Number:	16-003	Effective Date:	Immediately

The purpose of this bulletin is to re-educate providers on the Health Care District's acceptance of electronic claim submissions. This information is applicable to all providers that submit claims for medical services provided to our members.

As the Health Care District (HCD) looks at ways of increasing efficiency and service to our providers, the Electronic Data Interchange (EDI) program is a step towards meeting that goal. The EDI program allows providers to enroll with the HCD for the transmission of claims electronically.

Our experiences has shown that electronic claims are processed more efficiently, tracked more effectively and in most cases are reimbursed within a shorter timeframe than paper claims. For this reason, we encourage all submitting providers to enroll in the EDI program by completing the enrollment forms located on our website:

<http://www.hcdpbc.org/index.aspx?page=42>

Health Coverage → Coordinated Care Program → Provider → Claim Submission → Electronic Claim Transaction

By reducing the volume of paper claims processed by our Claims professionals, we can dedicate more time to quality assurance and the response of provider needs and concerns. As such, please complete the EDI Enrollment Guide and return the forms **within two (2) weeks** from the date of this bulletin.

EDI Frequently Asked Questions:

Q: Which clearinghouses does the HCD accept?

A: Emdeon and Availity

Note: If you are utilizing a different clearinghouse, please contact your clearinghouse to confirm their ability to transmit through Emdeon or Availity

Q: Where do I send the form?

A: Please submit the form to the email and/or fax number provided in the EDI Enrollment Guide

Q: What is the payer ID number for the HCD?

A: The payer ID number will be provided in the EDI Enrollment letter upon completion of the enrollment process

Q: Who can I contact with additional EDI enrollment questions?

A: Please contact our EDI resource staff at (561) 804-5759

If you have questions regarding the bulletin, please contact your Provider Representative at (561) 659-1002.

Please insert the bulletin into your Provider Handbook. The policies and procedures in this bulletin supersede any related policies and procedures within the handbook.