Physician/Provider Bulletin

Subject: Benefits Changes

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<th>Plan: Coordinated Care Option 1 and Option 2</th>
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<td>Bulletin Number: 12-08</td>
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The purpose of this bulletin is to inform all participating providers that the following benefit changes were made to Coordinated Care Benefits.

Coordinated Care Option 1

Emergency Room: Allows for six (6) emergency room visits per calendar year.

1. This is for adults 21 years and older.
2. This does not apply to pregnant women.
3. If the emergency room visit results in an inpatient admission, it will not count towards the limit as these services are billed as inpatient.

Coordinated Care Option 1 and Option 2

General Physician*: Allows for two (2) visits per month to see a General Physician.

1. This does not apply to pregnant women.
2. This is for adults 21 years and older.

*General Physician is defined as: Primary Care Physician, Family Practice Physician, General Practice Physician, Preventive Medicine Physician, Internal Medicine Physician, Public Health Physician, and Adult Primary Care Physician

If you have questions regarding this provider bulletin, please contact your Provider Representative at (561) 659-1002.

Please insert this bulletin into your Provider Handbook. The policies and procedures in this bulletin supersede any related policies and procedures within the handbook.