

Visitation SOP

SOP #:	EJH-IPC-1026	Effective Date:	4/28/2022
Business Unit:	Healey	Original Effective Date:	11/17/2016
Approval Group:	Healey IPC P and P	Document Owner(s):	Healey

PURPOSE

The Edward J. Healey Rehabilitation and Nursing Center will establish appropriate guidelines for visitors to prevent the transmission of communicable diseases.

SCOPE

All visitors entering the Edward J. Healey Rehabilitation and Nursing Center.

SOP

Edward J Healey Rehabilitation and Nursing Center does not restrict, limit or otherwise deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation or disability. Family members or other visitors are not subject to visiting hour limitations or other restrictions not imposed by the resident.

The following procedures are the guidelines used by the Edward J. Healey Rehabilitation and Nursing Center:

- Visitors are expected to respect each resident's right to privacy.
- The facility must strive to assure that there are optimal conditions for rest, sleep, and completion of staff activities of daily living
- No visitor will be allowed to deface any area in the building or the resident's room.
- Upon entering the facility all visitors must check in with the reception desk and will need to present an official picture ID, have their picture taken, and be entered into the Fast Pass visitor badging system after which the receptionist/or security will issue a pass from the visitors badging system.
- Visitors will be screened to include temperature check and completing exposure screening forms prior being issued a visitation pass.
- Visitors who are unable to obtain an official picture ID may be screened and, if approved, will be issued a picture ID using the visitor's badging system.
- Visitors requesting to use the restrooms will be required to check in at the reception's desk and present an official picture ID to obtain a pass and will be monitored by security until they exit the building.
- All children under the age of 14 must be under the supervision of an adult at all times while visiting.

- No visitor will be admitted or allowed to remain inside the facility who appears to be a danger or threat to residents, visitors, consultants or employees including:
 - Anyone who appears intoxicated or who appears to be possibly under the influence of any substance that might be causing impairment.
 - Anyone carrying alcoholic beverages of any kind.
 - Anyone shouting angrily or in a threatening tone.
 - Anyone known to staff to be a danger to others. Anyone refusing to sign in or present a photo ID.
 - Anyone who is not part of law enforcement in possession of a firearm, a knife, or anything construed to be a weapon.

If any of the above occurs, the following procedure will be followed:

- The operator should not physically intervene.
- If the visitor cannot be dissuaded from entering, the house supervisor and security guard should be called.
- In the event the Riviera Beach officer is not onsite, the house supervisor, security guard or the operator may call the police at any time if they feel the visitor is not in appropriate condition to visit safely and that they will not likely leave independently.

In the event of an existing illness outbreak, visitors may be restricted from visiting, or if the visitor or visitors themselves are sick (e.g. during the flu season, COVID-19 or any other Pandemic).

- Visitors that do not comply with the policy will likely be denied further in-facility visitation. In such cases, if the resident is not capable of making alternative out of facility visitation arrangements, Social Services staff can assist in making alternative arrangements out of the facility and can assist the resident with transfer to another living situation.

ESSENTIAL CAREGIVERS AND COMPASSIONATE CARE VISITORS

The Healey has designated staff members to support infection prevention and control training for all visitors. The Healey will allow residents to designate two visitors for essential caregivers and two compassionate care visitors who are family members, friends, guardians, or other. The facility will allow in-person visitation by one essential caregiver and one compassionate care visitor for at least 2 hours daily in addition to any other visitation. Essential caregivers are not required to provide care to the resident. The facility will allow in-person visitation in all of the following circumstances, unless the resident objects:

- End-of-life situations.
- A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.

- A resident is making one or more major medical decisions.
- A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident who used to talk and interact with others is seldom speaking.
- Infection control education/guidance is provided for visitors to acknowledge and sign that they have received and understand.
- All PPE will be provided as applicable.

EXCEPTIONS

N/A

RELATED DOCUMENTS	
Related Policy Document(s)	EJH-SOC-008; EJH-SOC-008A; EJH-SOC-1008; EJH-IPC-1041
Related Forms	N/A
Reference(s)	SB 988 “No Patient Left Alone Act”;
Last Revision	8/12/1998; 11/17/2016; 4/28/2017; 10/29/2018; 3/6/2020; 10/5/2020; 8/26/2021; 4/20/2022; 4/28/2022
Revision Information/Changes	

APPROVALS	
Reviewer approval	Terretha Smith; Karen Harris;
Reviewer approval date	[Date Review Completed]
Date Last Renewed	[Last Renewed On]
Final approver	Darcy Davis;
Final approval date	[Date Approved]

This SOP is only intended to serve as a general guideline to assist staff in the delivery of patient care; it does not create standard(s) of care or standard(s) of practice. The final decision(s) as to patient management shall be based on the professional judgement of the health care providers(s) involved with the patient, taking into account the circumstances at that time. Any references are to sources, some parts of which were reviewed in connection with formulation of the SOP. The references are not adopted in whole or in part by the hospital(s) or clinic(s) / provider(s).

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