

## Visitor Policy and Procedure

Policy #:	EJH-SOC-1008	Effective Date:	11/17/2022
Business Unit:	Healey	Original Effective Date:	11/17/2016
Approval Group:	Healey Social P and P	Document Owner(s):	Healey

### PURPOSE

At the Healey Center, a Visitor is defined as any person who is not an employee of the Facility. This could be a person who comes to spend time with a resident(s), comes to see an employee either socially or for business reasons, or a vendor coming on site for business purpose

### SCOPE

To all residents admitted into Edward J Healey Rehabilitation and Nursing Center

### POLICY

Edward J Healey Rehabilitation and Nursing Center requires all visitors to produce a photo ID at the front reception desk, have their picture taken, and be entered into the Fast Pass visitor badging system.

Edward J Healey Rehabilitation and Nursing Center does not restrict, limit or otherwise deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation or disability. Family members or other visitors are not subject to visiting hour limitations or other restrictions not imposed by the resident

### PROCEDURE

The following procedures are the guidelines used by the Edward J. Healey Rehabilitation and Nursing Center:

- Visitors are expected to respect each resident's right to privacy.
- The facility must strive to assure that there are optimal conditions for rest, sleep, and completion of staff activities of daily living
- No visitor will be allowed to deface any area in the building or the resident's room.
- Upon entering the facility all visitors must check in with the reception area. Visitor will need to present an official picture ID after which the receptionist/or security will issue a visitor's SISCO system badge.
- Visitors who are unable to obtain an official picture ID may be screened and, if approved, will be issued a picture ID using the visitor's badging system.
- Visitors will not be required to show proof of vaccination or immunization status for flu or COVID-19.

- Visitors will be screened to include temperature check and completing exposure screening forms prior to being issued a visitation pass.
- During COVID-19 Pandemic or outbreak, visitors will be asked to adhere to the core principles of infection prevention, especially wearing a mask and/or appropriate PPE, performing hand hygiene, and practicing physical distancing.
- Visitors will be provided with education regarding core principles of Infection Control at time of check in.
- The facility will not limit the number of visitors at any one time for one resident, but will encourage groups larger groups to gather in larger designated rooms or outdoors for visitations to allow for physical and social distancing.
- The facility will ensure all visitors enjoy full and equal visitation privileges consistent with resident preferences. This will include allowing consensual physical contact between the resident or patient and their visitor(s).
- Visitors requesting to use the restrooms will be required to check in at the reception's desk and present an official picture ID to obtain a pass and will be monitored by security until they exit the building.
- Facility will not limit visitations for residents with history of bringing or obtaining illegal substances or narcotics into facility. Facility will provide supervised visitations in these cases.
- No visitor will be admitted or allowed to remain inside the facility who appears to be a danger or threat to residents, visitors, consultants or employees including:
  - Anyone who appears intoxicated or who appears to be possibly under the influence of any substance that might impair them.
  - Anyone carrying alcoholic beverages of any kind.
  - Anyone shouting angrily or in a threatening tone.
  - Anyone known to staff to be a danger to others. Anyone refusing to sign in or present a photo ID.
  - Anyone who is not part of law enforcement in possession of a firearm, a knife, or anything construed to be a weapon.

If any of the above occurs, the following procedure will be followed:

- The operator should not physically intervene.
- If the visitor cannot be dissuaded from entering, the house supervisor and security guard should be called.
- In the event Riviera Beach officer is not onsite, the house supervisor, security guard or the operator may call the police at any time if they feel the visitor is not in appropriate condition to visit safely and that they will not

likely leave independently

- In the event of an existing illness outbreak, visitors may be restricted from visiting, or if the visitor or visitors themselves are sick (during the flu season, outbreak, pandemic, etc.)
- All children under the age of 14 must be under the supervision of an adult at all times while visiting.
- Visitors that do not comply with the policy will likely be denied further in-facility visitation. In such cases, if the resident is not capable of making alternative out-facility visitation arrangements, Social Services staff can assist in making alternative arrangements out of the facility and can assist the resident with transfer to another living situation.

## EXCEPTIONS

N/A

<b>RELATED DOCUMENTS</b>	
Related Policy Document(s)	EJH-SOC-008; EJH-SOC-008A
Related Forms	N/A
Reference(s)	EJH-IPC-1041A Visitation Procedure during COVID-19 (archived 10/2022)
Last Revision	8/12/1998; 11/17/2016; 4/28/2017; 10/29/2018; 3/6/20; 10/5/2020; 8/26/2021; 3/16/2022; 9/29/2022; 10/14/2022; 11/17/2022
Revision Information/Changes	

This policy is only intended to serve as a general guideline to assist staff in the delivery of patient care; it does not create standard(s) of care or standard(s) of practice. The final decision(s) as to patient management shall be based on the professional judgement of the health care providers(s) involved with the patient, taking into account the circumstances at that time. Any references are to sources, some parts of which were reviewed in connection with formulation of the policy/procedure. The references are not adopted in whole or in part by the hospital(s) or clinic(s) / provider(s).

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