



**QUALITY, PATIENT SAFETY & COMPLIANCE COMMITTEE
MEETING AGENDA**

**September 28, 2021 at 2:00 P.M.
1515 North Flagler Drive, Suite 101
West Palm Beach, FL 33401
Zoom Webinar Meeting**

Remote Participation Link:

<https://zoom.us/j/5507895592?pwd=REZ4TWtYUXowQWNpWTBaVXRzZ1dDQT09>

Via Telephone dial-in access:

646-558-8656 | Meeting ID: 550 789 5592 | Passcode: 946503

1. Call to Order – Dr. Alina Alonso, Chair

A. Roll Call

Committee Members Present: Dr. Alina Alonso, Sean O'Bannon, Mary Weeks, Sharon Larson, Kimberly Schulz, Cory Neering (virtual), Dr. Ishan Gunawardene (virtual)

Committee Members Absent: James Elder

Staff Present: Darcy Davis -Chief Executive Officer, Bernabe Icaza - General Counsel, Heather Bokor -Chief Compliance and Privacy Officer, Belma Andric -Chief Medical Officer, Candice Abbott -Chief Financial Officer, Karen Harris -Vice President of Field Operations, Patricia Lavelly - Chief Information and Digital Officer, Steven Hurwitz -Chief Administrative Officer, Andrea Steele, Alyssa Tarter, Amelia Stewart, Charmaine Chibar, Cindy Dupont, David Morsell, David Speciale, Eduardo Bustillo, Gerald Pagano, Hyla Fritsch, Janet Moreland, Jennifer Dorcé-Medard, Kelley Anderson, Kenneth Schepcke, Lisa Sulger, Lou Bassi, Luis Rodriguez, Martha Benghie Hyacinthe, Regina Stolpman, Shauniel Brown, Shelly Ann Lau, Steven Sadiku, Sylvia Hall, Terretha Smith, Tracy-Ann Reid, Tracey Archambo

2. Agenda Approval

A. Additions/Deletions/Substitutions

B. Motion to Approve Agenda

Conclusion: Agenda approved

3. Awards, Introductions and Presentations

None

4. Disclosure of Voting Conflict

Conclusion: Disclosure of Voting Conflict read

5. *Public Comment

None

6. Meeting Minutes

- A. **Staff recommends a MOTION TO APPROVE:**
Committee Meeting Minutes from June 29, 2021. [Pages 1-4]

Conclusion: Meeting Minutes approved

7. Consent Agenda- Motion to Approve Consent Agenda Items

A. **ADMINISTRATION**

- 7A-1 **RECEIVE AND FILE:**
Internet Posting of District Public Meeting.
<http://www.hcdpbc.org-Resources-Public Meetings>

- 7A-2 **RECEIVE AND FILE:**
Committee Attendance. [Page 5]

B. **PATIENT RELATIONS DASHBOARDS**

- 8B-1 **RECEIVE AND FILE:**
Patient Relations Dashboards
(Dr. Belma Andric) [Pages 6-8]
- Patient Relations Dashboard, School Health.
(Andrea Steele/ Steven Sadiku) [Page 9]
 - Patient Relations Dashboard, C. L. Brumback Primary Care Clinics.
(Andrea Steele/ David Speciale) [Page 10]
 - Patient Relations Dashboard, E. J. Healey Center.
(Andrea Steele/ Tracy-Ann Reid) [Page 11]
 - Patient Relations Dashboard, Lakeside Medical Center.
(Andrea Steele/ Regina Stolpman) [Page 12]
 - Patient Relations Dashboard, Pharmacy.
(Andrea Steele/ Luis Rodriguez) [Page 13]

Conclusion: Consent Agenda approved

8. Regular Agenda

A. COMPLIANCE

8A-1 RECEIVE AND FILE:

Compliance, Privacy & Ethics Program Activities and Initiatives
(Heather Bokor) [Pages 14-25]

Conclusion: Received and Filed

B. CORPORATE QUALITY DASHBOARDS

8B-1 RECEIVE AND FILE:

Quality & Patient Safety Reports
(Dr. Belma Andric) [Pages 26-31]

- Quality & Patient Safety Report, School Health.
(Andrea Steele/ Steven Sadiku) [Pages 32-34]
- Quality & Patient Safety Report, Aeromedical.
(Andrea Steele/ Gerry Pagano) [Pages 35-41]
- Quality & Patient Safety Report, C. L. Brumback Primary Care Clinics.
(Andrea Steele/ Dr. Charmaine Chibar) [Pages 42-48]
- Quality & Patient Safety Report, Corporate Quality Metrics.
(Andrea Steele) [Pages 49-54]
- Quality & Patient Safety Report, E. J. Healey Center.
(Andrea Steele/ Tracy-Ann Reid) [Page 55-60]
- Quality & Patient Safety Report, Lakeside Medical Center.
(Andrea Steele/ Sylvia Hall) [Pages 61-66]
- Quality & Patient Safety Report, Pharmacy.
(Andrea Steele/ Luis Rodriguez) [Pages 67-71]
- Quality & Patient Safety Report, Trauma.
(Andrea Steele/ Amelia Stewart) [Pages 72-74]

Conclusion: Received and Filed

9. CEO Comments

None

10. Committee Member Comments

None

11. Closed Risk and Peer Review Meeting [Under Separate Cover]

Pursuant to Florida Statute Ch. 768.28, 395.0197, 766.101 and 400.119, 400.147 and 395.0193.

12. Establishment of Upcoming Meetings

December 15, 2021

- 10:00 A.M. - Quality, Patient Safety and Compliance Committee Meeting

13. Motion to Adjourn

There being no further business, the meeting was adjourned at 3:09 P.M.

* Public comments should be emailed to nglasfor@hcdpbc.org or submitted via telephone to 561-804-5780 by 12:00 P.M. on Monday, September 27, 2021. All comments received during this timeframe will be read aloud and included in the official meeting record.

DocuSigned by:
Dr. Alina Alonso
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Dr. Alina Alonso

12/16/2021

Date