



COMMUNITY HEALTH CENTER

BOARD OF DIRECTORS

September 25, 2024

12:30 P.M.

Meeting Location

Health Care District Palm Beach County
1515 N. Flagler Drive, Suite 101
West Palm Beach, FL 33401

If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.



BOARD OF DIRECTORS MEETING

AGENDA

September 25, 2024

**Health Care District Palm Beach County
1515 N. Flagler Drive, Suite 101, West Palm Beach, FL 33401**

Remote Participation Link: <https://zoom.us/j/5507895592?pwd=REZ4TWtYUXowQWNpWTBaVXRzZldDQT09>

Telephone Dial-in Access: (646) 558-8656 / Meeting ID: 550 789 5592 / Password: 94650

1. Call to Order – Melissa Tascone, Chair

- A. Roll Call
- B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.

2. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. **MOTION TO APPROVE:** Agenda

3. Awards, Introductions and Presentations

FY25 Community Health Center Budget
(Jessica Cafarelli)

4. Disclosure of Voting Conflict

5. Public Comment

6. Meeting Minutes

- A. **MOTION TO APPROVE:**
Board Meeting Minutes of August 28, 2024 [Pages 1-6]

7. Consent Agenda – MOTION TO APPROVE: Consent Agenda Items



A. ADMINISTRATION

7A-1 RECEIVE AND FILE:

September 2024 Internet Posting of District Public Meeting
<https://www.hcdpbc.org/resources/public-meetings>

7A-2 RECEIVE AND FILE:

Attendance Tracking [Page 7]

7A-3 RECEIVE AND FILE:

HRSA Digest
(Jesenia Montalvo) [Pages 8-14]

B. FINANCE

7B-1 MOTION TO APPROVE:

District Clinic Holdings, Inc. Financial Report July 2024
(Jessica Cafarelli) [Pages 15-31]

7B-2 MOTION TO APPROVE:

FY25 Community Health Center Budget
(Jessica Cafarelli) [Pages 32-34]

8. Regular Agenda

A. ADMINISTRATION

8A-1 MOTION TO APPROVE:

Change in Scope of Services Mangonia Park
(Dr. Joshua Adametz) [Page 35]

B. EXECUTIVE

8B-1 RECEIVE AND FILE:

Executive Director Informational Update
(Dr. Joshua Adametz) [Pages 36-37]

C. CREDENTIALING



8C-1 **MOTION TO APPROVE:**

Licensed Independent Practitioner Re-credentialing and Privileging
(Dr. Ana Ferwerda) [Pages 38-40]

D. QUALITY

8D-1 **MOTION TO APPROVE:**

Quality Report
(Dr. Ana Ferwerda) [Pages 41-63]

E. OPERATIONS

8E-1 **MOTION TO APPROVE:**

Operations Report- July 2024
(Nancy Gonzalez) [Pages 64-73]

**9. Dr. Joshua Adametz, AVP & Executive Director of Community Health Center
Comments**

10. Board Member Comments

11. Establishment of Upcoming Meetings

October 23, 2024 (TBD)

12:30 p.m. Board of Directors

November 20, 2024 (TBD)

12:30 p.m. Board of Directors

December 18, 2024 (TBD)

12:30 p.m. Board of Directors

12. Motion to Adjourn Public Meeting



District Clinic Holdings, Inc.; d.b.a. Health Care District Community Health Center
Board of Directors Meeting
Lantana Clinic – 1250 Southwinds Drive, Lantana, FL 33462
Summary Minutes
08/28/2024

Present: Melissa Tascone – Chair (ZOOM); William Johnson–Treasurer; Joseph Gibbons–Secretary
 Crystal Gonzalez (ZOOM); Cathleen Ward (ZOOM); Alcolya St. Juste; Julia Bullard

Absent: Boris Seymore

Excused: Michael Smith

Staff: Bernabe Icaza; Candice Abbott (ZOOM); Dr. Joshua Adametz; Regina All (ZOOM); Jessica Cafarelli; Heather Bokor (ZOOM); Geoff Washburn (ZOOM); Dr. Ana Ferwerda; Angela Santos; Jesenia Montalvo (ZOOM); Gina Kenyon; Nancy Gonzalez; Lou Bassi (ZOOM); Maria Chamberlin (ZOOM); Maxine Sonnenschein (ZOOM); Catherine Toms – Green Cars For Kids (PUBLIC); Ann Berner SEFBHN (PUBLIC)

Minutes Transcribed By: Gina Kenyon

The meeting is scheduled for 12:30pm.

Meeting Began at 12:33pm.

AGENDA ITEM	DISCUSSION	ACTION
1. Call to Order 1A. Roll Call 1B. Affirmation of Mission	Melissa Tascone called the meeting to order and stated that she would need to leave by 1pm due to a conflict and wanted to make sure we would still have a quorum once she leaves. Roll call was taken and a quorum was established. Ms. Tascone read the affirmation of mission.	The meeting was called to order at 12:33 p.m.



2. Agenda Approval 2A. Additions/Deletions/ Substitutions 2B: Motion to Approve Agenda Items	None.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the agenda. Mr. Joseph Gibbons duly seconded the motion. A vote was called and the motion passed unanimously.
3. Awards, Introductions & Presentations	A. 2023 District Clinic Holdings, INC. Audit (Anil Harris & Kirk Cornack, RSM)	No action necessary.
4. Disclosure of Voting Conflict	None.	No action necessary.
5. Public Comment	None.	No action necessary.
6. Meeting Minutes A. MOTION TO APPROVE: Board meeting minutes of July 24, 2024	There were no changes or comments to the minutes dated July 24, 2024.	VOTE TAKEN: As presented, Ms. Julia Bullard made a motion to approve the Board meeting minutes. Mr. Joe Gibbons duly seconded the motion. A vote was called, and the motion passed unanimously.
7. Consent Agenda – Motion to Approve Consent Agenda Items		VOTE TAKEN: Mr. Joe Gibbons motioned to approve the Consent Agenda. Ms. Julia Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.



A. ADMINISTRATION 7A-1. Receive & File: August 2024 Internet Posting of District Public Meeting	The meeting notice was posted.	Received & Filed. No further action is necessary.
7A-2. Receive & File: Attendance Tracking	Attendance tracking was updated.	Received & Filed. No further action is necessary.
7A-3. Receive & File: HRSA Digest	Per the request of the clinic Board, the latest HRSA Digest was provided.	Received & Filed. No further action is necessary.
B. FINANCE 7B-1. Motion To Approve: DCH, Inc. Financial Report June 2024	This agenda item recommends the Board approve the June 2024 Financials which were provided in the Board packet.	Motion approved unanimously.
7B-2. Motion To Approve: DCH, Inc. Audit 2023	This agenda item recommends the Board approve the 2023 DCH, Inc. Audit	Motion approved unanimously.
8. REGULAR AGENDA		
A. ADMINISTRATION: 8A-1 MOTION TO APPROVE: CHC Annual Risk Management Plan FY24	Shauniel Brown presented the CHC Annual Risk Management Plan for FY24.	Received & Filed. No further action is necessary.
B. EXECUTIVE 8B-1 RECEIVE AND FILE: Executive Director Informational Update	Dr. Adametz presented his Executive Director Informational Update. <ul style="list-style-type: none"> • 2023 UDS Released • Atlantis Update • Patient Letter 	Received & Filed. No further action is necessary.



<p>C.CREDENTIALING</p> <p>8C-1 MOTION TO APPROVE: LIP Credentialing and Privileging</p>	<p>(At this time, 12:56pm, Ms. Tascone had to leave for her appointment. Mr. Joe Gibbons took over running the meeting and a quorum was still present.)</p> <p>Dr. Ferwerda presented the Licensed Independent Practitioner Credentialing and Privileging Report:</p> <ul style="list-style-type: none"> • Tyler Rodriguez Lichtenberg, APRN – Initial Credentialing • Ashley Ortiz, DDS – Initial Credentialing • Jeanmarie Hoban, LMHC – Initial Credentialing • Trudian Jones, APRN – Initial Credentialing • Alejandra Mejia, LCSW – Initial Credentialing • Sanil Prakash – Initial Credentialing • Eric Malz, APRN – Initial Credentialing • Richard Wix Ramos, MD – Initial Credentialing • Maria Duboy, LMHC – Initial Credentialing 	<p>VOTE TAKEN: Ms. Julia Bullard made a motion to approve the LIP Credentialing and Privileging agenda item as presented. Mr. Joe Gibbons duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>D.QUALITY</p> <p>8D-1. MOTION TO APPROVE: Quality Reports</p>	<p>This agenda item presents the updated Quality Improvement & Quality Updates:</p> <ul style="list-style-type: none"> • Quality Council Meeting Minutes – August 2024 • UDS Report – YTD <p>Dr. Ferwerda presented the above topics and reviewed the UDS Report Dashboard.</p>	<p>VOTE TAKEN: Ms. Alcolya St. Juste made a motion to approve the Quality Reports as presented. Mr. Bill Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>E. OPERATIONS</p> <p>8E-1 MOTION TO APPROVE: Operations Report</p>	<p>Angela Santos presented the Operations Report for July 2024</p> <ul style="list-style-type: none"> • Clinic Productivity, Demographics, Payor Mix, Walk-In Dashboard, and No-Show Dashboard. 	<p>VOTE TAKEN: Ms. Alcolya St. Juste made a motion to approve the Quality Reports as presented. Mr. Bill Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.</p>



<p>9. Executive Director of FQHC Services</p> <p>Comments</p>	<p>Dr. Josh Adametz reminded the board members that our board needs to be at 51% or greater in regards to being a patient in our clinics in order to be in compliance with HRSA. They need to have had at least one visit in the last two years to be considered an active patient.</p> <p>Dr. Adametz also introduced Nancy Gonzalez, Dental Program Director who is currently transitioning to be our Director of Clinic Operations.</p> <p>Dr. Adametz will be at a conference during next month's board meeting and will be attending via zoom.</p> <p>There will be a tour of our Lantana Clinic once this board meeting is adjourned.</p>	<p>No action necessary.</p>
<p>10: Board Member Comments</p>	<p>Mr. Joe Gibbons shared that as of October 1, 2024, he heard that the homeless will no longer be able to live on the streets. That could affect us and the City could be fined by the State of Florida.</p> <p>Mr. Bill Johnson congratulated the staff on the Badges that were received.</p>	<p>No action necessary.</p>
<p>11. Establishment of Upcoming Meetings</p>	<p><u>September 25, 2024 (TBD)</u> 12:30 p.m. Board of Directors</p> <p><u>October 23, 2024 (TBD)</u> 12:30 p.m. Board of Directors</p> <p><u>November 20, 2024 (TBD)</u> 12:30 p.m. Board of Directors</p> <p><u>December 18, 2024 (TBD)</u></p>	<p>No action necessary.</p>



	12:30 p.m. Board of Directors	
12. Motion to Adjourn	Mr. Joseph Gibbons motioned to adjourn the public meeting at 1:16 pm.	VOTE TAKEN: Mr. Bill Johnson made a motion to adjourn the public meeting. Ms. Alcolya St. Juste duly seconded the motion. A vote was called, and the motion passed unanimously.

Minutes Reviewed by: _____

SignatureDate



Community Health Center Board of Directors Attendance Tracking 2024

	01/24/24	02/28/24	03/27/24	04/24/24	05/22/24	06/26/24	07/24/24	08/28/24	09/25/24	10/23/24	11/20/24	12/18/24
Mike Smith	X	X	X	X	X	X	X	E				
Melissa Tascone	X	X	X	E	E	X	X (ZOOM)	X (ZOOM)				
Julia Bullard	X	X	A	X (ZOOM)	X	E	A	X				
Joseph Gibbons	E	X	E	X	E	X	X	X				
Alcoyla St. Juste	X (Zoom)	A	X (Zoom)	X (ZOOM)	X (ZOOM)	X (ZOOM)	E	X				
Robert Glass	X	E	-	-	-	-	-	-	-	-	-	-
William (Bill) Johnson	X	X	X	X	E	X	X (ZOOM)	X				
Boris Seymore	X (Zoom)	X	X (Zoom)	X (ZOOM)	X (ZOOM)	A	X (ZOOM)	A				
Tammy Jackson-Moore	X (Zoom)	A	-	-	-	-	-	-	-	-	-	-
Crystal Gonzalez	-	X (ZOOM)	X (Zoom)	E	X (ZOOM)	X (ZOOM)	X (ZOOM)	X (ZOOM)				
Cathleen Ward	-	-	X (Zoom)	X (ZOOM)	X (ZOOM)	E	E	X (ZOOM)				
Quorum Established	Q	Q	Q	Q	Q	Q	Q	Q				

X= Present **A= Absent**
C= Cancel **Q= Quorum**
E= Excused



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: HRSA Digest

2. Summary:

Per the request of the Clinic Board, we will include the latest HRSA Digest updates as available.

3. Substantive Analysis:

The September HRSA Digest highlighted Back to School for You for training and Technical Assistance, JYNNEOS Vaccines for Mpox Available to HRSA-supported Health Centers, FY 2025 Budget Period Progress Report NCC Released for April 1, Quarterly 340 Program Registration and National Recovery Month.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

 N/A
 Committee Name

 N/A
 Date Approved



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

6. Recommendation:

Staff recommends the Board Receive and File the HRSA Digest.

Approved for Legal sufficiency:

DocuSigned by:

Bernabe Icaza

0CF6F7DB6706434 Bernabe Icaza

SVP & General Counsel

DocuSigned by:

Jesenia Montalvo

D31F5A902D3B449

Jesenia Montalvo

Manager, Regulatory & Accreditation

Signed by:

Joshua Adametz

2B4234F08744B8 Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community
Health Centers

Training and TA for You, Mpox Vaccines Available

Subscribe to updates from HRSA

HRSA sent this bulletin at 09/10/2024 08:55 AM EDT

Email Address

e.g. name@e

Subscribe

Share Bulletin



September 10, 2024



Back to School for You Too

Across the nation, most kids are back in school with lots of opportunities for learning. Now it’s your turn: In the Workforce section of this newsletter, we feature more than half a dozen learning collaboratives hosted by our [National Training and Technical Assistance Partners](#) (NTTAPs). You can boost your ability to address pressing issues. But what if there isn’t a learning collaborative on *your* most pressing issue?



The National Association of Community Health Centers (NACHC) is working with 21 other NTTAPs to create relevant trainings and professional development opportunities for health center staff. Visit the [Health Center Resource Clearinghouse](#) to share your insights by completing a needs assessment. This is your once-in-three-years opportunity to give input that will shape NTTAP priorities. Primary Care Associations (PCAs) and Health Center Controlled Networks (HCCNs) will also use the results to identify priority areas for their efforts.

JYNNEOS Vaccines for Mpox Available to HRSA-supported Health Centers

Last week we published a bulletin to inform you of the renewed availability of the JYNNEOS vaccine from the Strategic National Stockpile (SNS) within the HHS Administration for Strategic Preparedness and Response (ASPR) for the purposes of vaccinating at-risk patients against mpox. This joint ASPR/HRSA program is an opportunity to work with your clinic team to provide life-saving vaccine doses to individuals who can’t otherwise afford to get them. If you missed it, read the [bulletin](#).



Jump To: [National Recovery Month](#) | [Behavioral Health](#) | [HIV](#) | [Hypertension](#) | [Workforce](#) | [Training Calendar](#)

HRSA-funded NTTAPs host or developed many of these events and resources.

What's New

FY 2025 BPR NCC Released for April 1 Budget Period Starts

HRSA released the fiscal year (FY) 2025 Budget Period Progress Report (BPR) Non-Competing Continuation (NCC) (5-H80-25-004) for Health Center Program award recipients with an April 1 budget period start date. These award recipients have a BPR submission available for completion in HRSA's Electronic Handbooks (EHBs) with a deadline of 5:00 p.m. ET on Friday, November 1.

Technical assistance (TA) materials and a list of deadlines for all FY 2025 BPRs are available on the [BPR TA webpage](#).

Deadline Reminder: SAC Applications for March 1 and April 1 Starts

The application deadlines are approaching for FY 2025 Service Area Competition (SAC) Notice of Funding Opportunities (NOFO) for service areas with a March 1, 2025, or April 1, 2025, period of performance start date.

- Find details for each of the announced service areas on the [Service Area Announcement Table](#).
- Links to the NOFOs in Grants.gov and TA materials are available on the [SAC TA webpage](#).

The table below lists application deadlines for all released FY 2025 SAC NOFOs. We've **bolded** the rows to which this announcement refers.

Start Date (in 2025)	NOFO #	Grants.gov Due by 11:59 p.m. ET	EHBs Due by 5:00 p.m. ET
March 1	HRSA-25-014	Passed	September 26
April 1	HRSA-25-015	September 24	October 24
May 1	HRSA-25-016	October 15	November 14
June 1	HRSA-25-017	October 29	December 2

Reminder: NAP Application Resources

If you applied in Grants.gov for New Access Points (NAP) funding, we have resources to help you complete Phase 2 of your application (due in EHBs by 5:00 p.m. ET on Monday, September 30). Visit the [NAP TA webpage](#) for forms, instructions, and videos, and to get to our FAQ page, the [Unmet Needs Score Map Tool](#), and the [Health Center Program GeoCare Navigator](#). Submit questions via the [BPHC Contact Form](#).

TODAY: HHS Office for Civil Rights Briefing on Recent Rulemaking

Join us to hear directly from the HHS Office for Civil Rights on recent final rules important to health centers and other HRSA awardees.

3:00-4:00 p.m. ET
[Registration page](#)

Our [recent bulletin](#) includes more details on what to expect.

Referral of Separated Immigrant Families to Health Centers for Health Services

We sent a [bulletin on this important topic](#) last week. Please share it broadly within your organization including with your front desk staff, billing departments, and all service sites.

DUE THURSDAY: Health Center COVID-19 Survey

Health centers using HRSA COVID-19 Bridge funds are still required to complete the survey this month. The September 6 survey is due by 11:59 p.m. *your local time* on Thursday, September 12. Please **ONLY** report **August** data in this survey.

Last month, we announced in a [bulletin](#) that this is the FINAL Health Center COVID-19 Survey.

Our [COVID-19 Data Collection Survey Tool User Guide](#) can help you understand how to report. If you still have questions, use the [BPHC Contact Form](#) (COVID-19 > COVID-19 Surveys).



Training Calendar



Visit our [online calendar](#) for details on these and all scheduled events.

Through September 17

Suicide Prevention Strategies for Organizations Working with Children, Youth, and Families

Hosted by the Administration for Children & Families
Tuesday, September 10
1:00-2:30 p.m. ET
[Registration page](#)

Office Hour: Overcoming Obstacles Developing a Workforce Well-being Strategy

Tuesday, September 10
2:00-3:00 p.m. ET
[Registration page](#)

School-Based Health Centers 101: Partnerships and Pathways to Expand Students' Access to Healthcare

Hosted by the School-Based Health Alliance
Tuesday, September 10
2:00-3:00 p.m. ET
[Registration page](#)

UDS: PCA and HCCN Training

Tuesday, September 10
2:00-3:30 p.m. ET
[Registration page](#)

HHS Office for Civil Rights Briefing on Recent Rulemaking

Tuesday, September 10
3:00-4:00 p.m. ET
[Registration page](#)

Ending the HIV Epidemic in the United States: First Steps for Health Centers

Hosted by RJHA in partnership with the National LGBTQIA+ Education Center
Thursday, September 12
Noon-1:00 p.m. ET
[Registration page](#)

HRSA's Loan Guarantee Program: An Overview

Hosted by Capital Link
Thursday, September 12
2:00-3:00 p.m. ET
[Registration page](#)

NCFH Sexual Health Webinar Series, Part One: Improving the Sexual Health of Agricultural Workers (in English with live interpretation in Spanish)

Hosted by NCFH
Thursday, September 12
2:00-3:00 p.m. ET
[Registration page](#)

Long COVID and Fatiguing Illness Recovery Program ECHO: Stanford Paxlovid Results

Hosted by CDC and others
Thursday, September 12
3:00-4:00 p.m. ET
[Registration page](#)

UDS Basics: Orientation to Terms and Resources

Tuesday, September 17
2:00-3:30 p.m. ET
[Registration page](#)

Upcoming

Quarterly 340B Program Registration

Quarterly 340B Program site registration is open from October 1 to 15. Health centers will be able to register a site that has been verified as implemented and with a site status reflected as "active" in EHBs Form 5B through Wednesday, November 27. After that date, the system will close to prepare for the January 1, 2025, start.

[Email the 340B Prime Vendor Program](#) or call 888-340-2787 (Monday-Friday, 9:00 a.m.-6:00 p.m. ET) to register a new site or ask questions. You will need to provide the following information:

- Health center name
- Site/clinic name
- Site IDs for all sites
- HRSA/BPHC grant number
- Contact name and email address
- Authorizing official name and email address

The Authorizing Official will receive an email message that the account is unlocked and a registration may be submitted.

National Recovery Month

National Recovery Month is held every September to promote and support new evidence-based treatment and recovery practices, the nation's strong and proud recovery community, and the dedication of service providers and communities who make recovery in all its forms possible.

SAMHSA's resources can support your efforts:

- Visit [their website](#) for Recovery Month events.
- Access their [Recovery Month Toolkit](#) for graphics and messaging to reach your community.



Behavioral Health

Crisis Intervention and De-escalation in Primary Care

In this learning collaborative, Renaye James Healthcare Advisors (RJHA) will help health care workers identify, de-escalate, and intervene in crisis behaviors in the health care setting. Speakers will use evidence-based practice interventions that promote safety for patients and staff by emphasizing preventive measures and least-restrictive/non-physical interventions to reduce the risk of unsafe crisis behaviors. Each session will provide an opportunity for participants to plan de-escalation and crisis interventions that promote patient and staff safety in their health centers. Visit the [application page](#) for details.

HIV

PrEP Champion Preceptorship

The HRSA-funded National Clinician Consultation Center (NCCC) is accepting applications for its preceptorship. This intensive pre-exposure prophylaxis (PrEP) training and capacity-building opportunity will help you integrate pharmacy services into PrEP care. Applicants must be non-physician clinical staff at health centers that have received Ending the HIV Epidemic-Primary Care HIV Prevention (PCHP) funding. You'll learn how to integrate pharmacy services into PrEP care. Visit [NCCC's website](#) to learn more or apply by Friday, September 20. Space is limited.

Hypertension

NACHC's Heart Health Hub: Your Source for Preventing Heart Attacks and Strokes

NACHC receives funding from CDC for its Million Hearts initiative. NACHC's new [Heart Health Hub](#) houses resources for care teams, quality improvement professionals, and health center leaders looking for evidence-based strategies to control hypertension and manage cholesterol. It gives you easy access to downloadable tools and training to help you and your patients feel motivated to prevent life-threatening risks.

Workforce

Workforce Well-being in Health Center Strategic Plans

Are you interested in ensuring staff retention, motivation, and engagement in your health center through strategic planning? Watch our [series of short videos](#), then join our interactive office hour session to receive guidance from expert facilitators. They will explain how you can help your organization achieve the resilience and adaptability it needs to

Today with Macrae: Health Center Program Updates

Tuesday, September 24
3:00-4:15 p.m. ET
[Join the day of the session](#)
Join by phone: 833-568-8864
Webinar ID: 160 886 0506

Strengthening Nurse Practitioner/Physician Assistant Residency Programs through Academic, Clinical, & Community Partnerships

Hosted by CHC
Wednesday, September 25
1:00-2:00 p.m. ET
[Registration page](#)

Answering the Call: Empowering Communities to Prevent Suicide Among Black Youth

Hosted by SAMHSA
Wednesday, September 25
2:00-3:00 p.m. ET
[Registration page](#)

Teaching Health Center Primary Care Residency Fair

Wednesday, September 25
6:00-8:00 p.m. ET
[Registration page](#)

2024 National Healthy Aging Symposium

Co-hosted by the HHS Office of Disease Prevention and Health Promotion and Trust for America's Health
Thursday, September 26
1:00-5:00 p.m. ET
[Registration page](#)

Workforce Well-being in Health Center Strategic Plans

Thursday, September 26
2:00-3:00 p.m. ET
[Registration page](#)

UDS Clinical Quality Measures Deep Dive

Thursday, September 26
2:00-3:30 p.m. ET
[Registration page](#)

REACHing the Mental Health Needs of Agricultural Workers and their Families (in English with live interpretation in Spanish)

Hosted by NCFH
Thursday, September 26
2:30-3:30 p.m. ET
[Registration page](#)

An Introduction to Anal Cancer and Anal Dysplasia Screening

Hosted by the National LGBTQIA+ Health Education Center
Tuesday, October 1
Noon-1:00 p.m.ET
[Registration page](#)

HITEQ Highlights: Dashboard Design Guide Spotlight for Health Centers

Hosted by the HITEQ Center
Tuesday, October 1
Noon-1:00 p.m.ET
[Registration page](#)

UDS Clinical Tables Part 1: Screening and Preventive Care Measures

Wednesday, October 2
2:00-3:30 p.m. ET
[Registration page](#)

UDS Clinical Tables Part 2: Maternal Care and Children's Health

thrive.

Thursday, September 26
2:00-3:00 p.m. ET
[Registration page](#)

NTTAP Learning Collaboratives

See the application pages for dates, times, and more information:

- **Gender-affirming Care in Medical Respite**
Explore best practices for building a gender-affirming medical respite program with experts from the National Institute for Medical Respite Care, a special program of the National Health Care for the Homeless Council. You'll collaborate with medical respite programs to identify areas of improvement and take tangible steps toward a more inclusive experience. Visit the [application page](#).
- **Outreach and Enrollment: Best Practices to Boost Health Insurance Coverage**
Health Outreach Partners invites you to learn how to navigate questions and challenges regarding the current Medicaid redeterminations and strengthen your knowledge of public health insurance programs. Visit the [application page](#).
- **Increase Access to Care**
Join other health centers to share challenges, successes, and promising practices for increasing access to care for migratory and seasonal agricultural workers (MSAWs). The National Center for Farmworker Health (NCFH) will provide guest speakers, tools, and resources to help you better identify and reach MSAWs — as well as properly capturing them in your Uniform Data System (UDS) reporting. Visit the [application page](#).
- **Bridging Gaps in Language Access and Cultural Competency for Indigenous MSAWs**
NCFH's opportunity will enhance your understanding of language access and cultural competency for indigenous MSAWs. Speakers will highlight Culturally and Linguistically Appropriate Services (CLAS), explore effective strategies for developing language access programs, and provide hands-on experience and best practices to create culturally and linguistically appropriate health education materials. Visit the [application page](#).
- **School-Based Health Center Start-Up**
The School-Based Health Alliance's opportunity aims to support partnerships between health care organizations and schools to provide or expand access to primary care and behavioral health services in schools. Visit the [application page](#) to apply by Tuesday, September 17.
- **Maintaining Personal Connection in a Digital Age**
The Health Information Technology, Evaluation, and Quality (HITEQ) Center invites you to explore how technology can enhance, rather than hinder, personal connections in primary care. Speakers will focus on the person-centered needs of providers, patients, and staff. Visit the [application page](#) for details and to apply by Thursday, October 3.
- **Crisis Intervention and De-escalation in Primary Care**
[See the announcement above](#).
- **Community Health Center, Inc. (CHC)** has opened its [common application](#) for these opportunities, which both have **CE credits available**.

 - **Comprehensive and Team-Based Care**
With coaching support and transformational strategies, you will begin your journey towards a high-performance team-based care model, develop a highly trained clinical primary care team, and work to improve at least one UDS measure.
 - **Postgraduate Nurse Practitioner Residency and Fellowship Programs**
Gain a roadmap and coaching support on how to implement the formal training program, including program drivers, program structure, recruiting, curriculum development, evaluation, and program accreditation.

Strategies for Mitigating Burnout Among the Health Center Workforce

Health center leaders must strive to understand the root causes of staff burnout as well as its psychological, behavioral, and physical effects. The Association of Clinicians for the Underserved's STAR² Center published a new factsheet that provides a high-level overview and real examples of ways to recognize and reduce burnout and prioritize wellness. Access it on the [STAR² Center website](#).

Teaching Health Center Primary Care Residency Fair

We invite all mission-driven medical and



Wednesday, October 9
2:00-3:30 p.m. ET
[Registration page](#)

Babies Born with Congenital Syphilis: What Happens Next?

Hosted by RJHA
Wednesday, October 16
Noon-1:00 p.m. ET
[Registration page](#)

UDS Clinical Tables Part 3: Chronic Disease Management

Wednesday, October 23
2:00-3:30 p.m. ET
[Registration page](#)

Webinars are hosted by HRSA unless otherwise noted.

dental students to find your next residency or training opportunity at HRSA's Teaching Health Center Primary Care Residency Fair. Learn about the Teaching



Health Center Graduate Medical Education Program and available opportunities to advance your career. You will be able to network with recruiters from Teaching Health Centers across the nation.

Wednesday, September 25
6:00-8:00 p.m. ET

[Registration page](#)

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DISTRICT CLINIC HOLDINGS, INC.

BOARD OF DIRECTORS

September 25, 2024

1. Description: District Clinic Holdings, Inc. Financial Report July 2024

2. Summary:

The July 2024 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

3. Substantive Analysis:

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis is incorporated into the financial statement presentation.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget	
Capital Requirements	N/A		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/>	No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A

Committee Name

N/A

Date Approved




DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

6. Recommendation:


Staff recommends the Board approve the July 2024 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:

DocuSigned by:

0CF6F7DB6706434B Bernabe Icaza
SVP & General Counsel

Signed by:

CA6A21FF2E09481... Jessica Cafarelli
VP & Chief Financial Officer

Signed by:

ZB4234F087844B2... Joshua Adametz, DMD, MPH, MA
AVP & Executive Director of Community Health Centers



MEMO

To: Finance Committee

From: Jessica Cafarelli
VP, Chief Financial Officer

Date: September 25, 2024

Subject: Management Discussion and Analysis as of July 2024 Community Health Centers Financial Statements.

The July financial statements represent the financial performance through the tenth month of the 2024 fiscal year for the Community Health Centers. On the Comparative Statement of Net Position, cash increased \$2.8M due to LIP payments of \$2.1M, and other normal business operations. Due from Other Governments decreased (\$1.1M) as a result of LIP payments received as well.

On the Statement of Revenues and Expenses, net patient revenue YTD was favorable to budget by \$3.2M or 43.4% primarily due to Medicaid wrap accruals and increased patient visits. Increased patient visits also contributed to gross patient revenue YTD being favorable to budget by \$4.5M. Total YTD revenues were favorable to budget by \$2.6M or 17.2%. Operational expenses before depreciation were favorable to budget by \$4.8M due to timing differences in expenses and staffing. Positive variances YTD were in salaries, wages, and benefits of \$3.4M, medical supplies of \$239k, other supplies of \$188k, repairs and maintenance of \$135k, lease and rental of \$684k, and other expense of \$238k. The favorable lease and rental variance resulted from the delay in the Atlantis clinic move. Negative variances YTD were in and medical services (\$193k) and Interest expense (\$85k). The medical services negative variance stemmed from increased lab fees due to increased patient volume. The interest expense negative variance is related to leasing activities. YTD net margin was a loss of (\$20.5M) compared to the budgeted loss of (\$29.7M) resulting in a favorable variance of \$9.2M or (31.0%).

Net patient revenue YTD for the Medical clinics was favorable to budget by \$1.8M. The Medical clinics YTD gross patient revenue was favorable to budget by \$2.4M due to increased patient volumes. The Medical clinics total YTD revenue was favorable to budget by \$1.4M due to increased patient volume and Medicaid wrap. Grant revenue recognition had a negative impact on overall revenue. Total operating expenses of \$24.6M were favorable to budget of \$28.7M by \$4.1M or 14.2%. The positive variance is mostly due to salaries, wages, and benefits of \$2.9M, medical supplies of \$255k, other supplies of \$158k, repairs and maintenance of \$146k, lease and rental of \$573k, and other expense \$243k. Timing differences in expenses and staffing are driving these favorable YTD variances. Total YTD net margin was favorable to budget by \$7.0M or (28.0%).

Net patient revenue YTD for the Dental clinics was favorable to budget by \$1.3M. Increased patient volume and Medicaid wrap accruals contributed to this favorable variance. The Dental clinics total YTD gross patient revenue was favorable to budget by \$1.3M. Total YTD operating expenses of \$4.9M were favorable to budget by \$781k, with timing differences in staffing primarily accounting for this favorable variance. Total YTD net margin was favorable to budget by \$2.2M or (44.7%).

District Clinic Holdings, Inc.
Comparative Statement of Net Position

	July 31, 2024	June 30, 2024	Increase (Decrease)
Assets			
Cash and Cash Equivalents	\$ 3,477,391	\$ 702,639	\$ 2,774,752
Accounts Receivable, net	1,952,552	2,037,039	(84,487)
Due From Other Governments	2,376,785	3,456,800	(1,080,015)
Other Current Assets	356,379	393,331	(36,951)
Net Investment in Capital Assets	4,163,951	3,953,520	210,431
Right Of Use Assets	4,193,860	4,250,878	(57,018)
Total Assets	\$ 16,520,918	\$ 14,794,206	\$ 1,726,712
Liabilities			
Accounts Payable	664,074	726,212	(62,138)
Deferred Revenue-	4,169	5,002	(833)
Accrued Interest	17,143	17,308	(165)
Other Current Liabilities	2,795,251	2,646,380	148,871
Lease Liability	3,920,813	3,970,701	(49,889)
Non-Current Liabilities	1,217,769	1,217,769	0
Total Liabilities	8,619,220	8,583,373	35,847
Deferred Inflows of Resources			
Deferred Inflows	\$ 30,757	\$ 30,757	\$ 0
Net Position			
Net Investment in Capital Assets	4,163,951	3,953,520	210,431
Unrestricted	3,706,991	2,226,556	1,480,434
Total Net Position	7,870,942	6,180,076	1,690,865
Total Liabilities, Deferred Inflows of Resources and Net Position	\$ 16,520,918	\$ 14,794,206	\$ 1,726,712

Note: Amounts may not foot due to rounding.

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Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
178,484	242,579	64,095	26.4%	219,039	40,555	18.5%	1,660,132	2,425,790	765,658	31.6%	1,781,860	121,728	6.8%
24,940	45,852	20,912	45.6%	62,685	37,745	60.2%	374,323	458,520	84,197	18.4%	356,021	(18,302)	(5.1%)
15,203	20,701	5,498	26.6%	-	(15,203)	-	165,607	207,010	41,403	20.0%	77,609	(87,998)	(113.4%)
-	13,780	13,780	-	5,663	5,663	-	161,646	137,800	(23,846)	(17.3%)	83,071	(78,575)	(94.6%)
41,963	55,383	13,420	24.2%	61,817	19,854	32.1%	403,931	553,830	149,899	27.1%	413,214	9,283	2.2%
16,225	21,357	5,132	24.0%	5,676	(10,549)	(185.9%)	176,461	213,570	37,109	17.4%	64,778	(111,683)	(172.4%)
12,275	12,286	11	0.1%	-	(12,275)	-	125,132	122,860	(2,272)	(1.8%)	121,464	(3,668)	(3.0%)
21,791	20,831	(960)	(4.6%)	16,745	(5,046)	(30.1%)	222,242	208,310	(13,932)	(6.7%)	189,726	(32,516)	(17.1%)
2,251	2,394	143	6.0%	2,598	347	13.4%	22,467	23,940	1,473	6.2%	22,426	(41)	(0.2%)
9,328	29,523	20,195	68.4%	-	(9,328)	-	84,135	295,234	211,098	71.5%	-	(84,135)	-
26,307	22,557	(3,750)	(16.6%)	-	(26,307)	-	249,749	225,566	(24,183)	(10.7%)	-	(249,749)	-
9,301	10,674	1,373	12.9%	-	(9,301)	-	98,108	106,737	8,629	8.1%	-	(98,108)	-
5,012	4,779	(233)	(4.9%)	-	(5,012)	-	41,327	47,786	6,459	13.5%	-	(41,327)	-
691,527	975,498	283,971	29.1%	742,307	50,780	6.8%	7,750,603	9,754,983	2,004,380	20.5%	6,786,582	(964,021)	(14.2%)
3,669,835	4,529,716	859,881	19.0%	3,493,664	(176,172)	(5.0%)	38,298,292	44,913,026	6,614,734	14.7%	33,222,779	(5,075,514)	(15.3%)
\$ (2,065,962)	\$ (2,928,050)	\$ 862,088	(29.4%)	\$ (1,049,532)	\$ (1,016,430)	96.8%	\$ (20,506,916)	\$ (29,728,187)	\$ 9,221,271	(31.0%)	\$ (14,317,905)	\$ (6,189,012)	43.2%
244,823	252,458	(7,635)	(3.0%)	-	244,823	-	1,060,203	2,524,580	(1,464,377)	(58.0%)	132,840	927,364	698.1%
-	\$ 9,250,000	\$ (9,250,000)	-	-	-	-	\$ 19,344,650	\$ 37,000,000	\$ (17,655,350)	(47.7%)	\$ 14,099,698	\$ (5,244,951)	(37.2%)
IT Applications							Total Overhead Allocations-						
IT Service Center							Total Expenses						
OH Performance Excellence							Net Margin						
Corporate Quality							Capital Contributions.						
OH Security Services							Transfer In/(Out)						
OH Supply Chain													
HIM Department													
OH Coding													
OH Reimbursement													
OH Clinical Labor Pool													
District Nursing Admin													
District Operations Admin													
OH Mail Room													

	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Year to Date
Gross Patient Revenue	\$ 3,208,530	\$ 2,531,499	\$ 2,552,091	\$ 2,896,182	\$ 2,909,023	\$ 3,190,147	\$ 3,138,945	\$ 3,090,915	\$ 2,811,962	\$ 3,086,536	\$ 29,415,830
Contractual Allowance	1,059,426	940,971	795,450	911,759	1,014,205	921,809	815,993	1,230,968	673,491	910,212	9,274,284
Charity Care	1,188,343	893,302	917,542	1,078,843	1,050,015	1,175,551	1,166,762	1,098,122	973,009	1,198,555	10,740,044
Bad Debt	325,374	204,443	347,137	404,411	354,100	398,923	309,917	381,214	648,346	699,755	4,073,620
Total Contractuals and Bad Debt	2,573,143	2,038,717	2,060,129	2,395,013	2,418,320	2,496,283	2,292,672	2,710,304	2,294,846	2,808,522	24,087,948
Other Patient Revenue	566,684	575,505	543,247	678,114	590,888	590,888	679,561	350,153	589,156	228,008	5,392,205
Net Patient Service Revenue	1,202,071	1,068,287	1,035,210	1,179,284	1,081,590	1,284,752	1,525,834	730,765	1,106,272	506,023	10,720,088
Collection %	37.46%	42.20%	40.56%	40.72%	37.18%	40.27%	48.61%	23.64%	39.34%	16.39%	36.44%
Non-Operating Revenues											
Grants	550,122	658,694	428,700	450,916	969,806	756,066	766,155	671,832	678,531	1,061,035	6,991,856
Interest Earnings	1,943	-	-	-	-	-	-	-	-	-	1,943
Other Revenue	1,437	2,526	13,368	1,092	2,155	895	3,630	1,590	13,983	36,816	77,489
Total Other Revenues	\$ 553,502	\$ 661,220	\$ 442,068	\$ 452,008	\$ 971,960	\$ 756,960	\$ 769,785	\$ 673,422	\$ 692,513	\$ 1,097,851	\$ 7,071,288
Total Non-Operating Revenues	\$ 1,755,573	\$ 1,729,507	\$ 1,477,278	\$ 1,631,292	\$ 2,053,550	\$ 2,041,712	\$ 2,295,619	\$ 1,404,186	\$ 1,798,785	\$ 1,603,873	\$ 17,791,376
Direct Operating Expenses:											
Salaries and Wages	1,872,309	1,512,292	1,998,118	1,593,013	1,992,463	1,948,992	1,843,046	1,801,624	2,026,079	1,783,964	18,371,898
Benefits	471,718	444,080	475,086	511,022	495,690	531,749	529,481	483,407	521,285	502,406	4,965,922
Purchased Services	3,780	39,841	27,633	301,222	336,285	108,413	114,020	123,775	89,583	45,273	1,189,825
Medical Supplies	31,086	71,763	74,918	166,912	88,454	141,793	80,069	90,637	54,694	122,742	923,068
Other Supplies	5,859	9,819	7,603	12,044	12,747	75,884	27,911	70,018	29,716	15,645	267,245
Medical Services	37,749	102,323	125,019	69,614	82,573	76,331	91,847	114,405	79,063	95,437	874,361
Drugs	74,182	46,702	41,892	42,320	42,188	63,681	53,006	50,428	58,629	46,578	519,605
Repairs and Maintenance	34,302	44,761	36,325	64,782	33,531	16,288	86,800	20,299	48,558	62,251	447,896
Lease and Rental	191,910	129,886	(54,422)	90,137	90,805	83,498	92,625	151,394	37,932	37,605	851,371
Utilities	5,558	13,231	5,510	7,644	10,006	7,361	10,185	9,291	8,555	8,059	85,400
Other Expense	86,265	78,069	93,788	58,676	105,038	75,674	92,735	92,956	99,414	144,225	926,841
Interest Expense	-	-	56,288	18,450	17,949	17,790	17,630	17,470	17,308	17,143	180,027
Insurance	4,947	4,947	4,947	4,947	4,947	4,947	4,947	6,334	6,937	6,635	54,538
Total Operating Expenses	2,819,665	2,497,713	2,892,703	2,940,782	3,312,676	3,152,400	3,044,303	3,032,038	3,077,754	2,887,964	29,657,997
Net Performance before Depreciation & Overhead Allocations	\$ (1,064,092)	\$ (768,206)	\$ (1,415,425)	\$ (1,309,490)	\$ (1,259,126)	\$ (1,110,688)	\$ (748,684)	\$ (1,627,851)	\$ (1,278,969)	\$ (1,284,090)	\$ (11,866,621)
Depreciation	30,892	30,892	201,655	87,803	89,261	88,977	89,813	89,813	90,241	90,345	889,692
Overhead Allocations:											
OH Risk Management	11,508	10,550	11,012	10,599	11,437	10,402	11,655	10,891	9,818	10,102	107,974
OH Revenue Cycle	81,046	75,330	-	162,033	84,800	85,134	73,335	79,426	79,387	90,824	811,316
OH Internal Audit	3,588	3,044	3,008	3,211	3,189	2,070	1,976	2,031	1,977	2,031	26,124
Home Office Facilities	26,450	25,091	-	37,902	19,592	25,574	24,239	37,077	18,192	33,779	247,895

Primary Care Clinics Statement of Revenues and Expenses by Month

	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Year to Date
OH Administration	2,283	18,787	12,453	13,871	12,698	13,349	18,937	13,648	21,108	14,196	141,330
OH Human Resources	85,592	68,007	134,987	68,587	90,552	82,055	64,698	91,855	82,713	74,306	843,352
Legal	22,394	24,447	22,316	40,492	33,271	26,867	25,216	25,941	27,432	23,653	272,030
Records	3,633	3,542	3,789	3,875	2,924	3,470	3,607	3,746	4,473	3,187	36,247
OH Compliance	13,667	11,822	14,607	12,306	12,965	12,765	12,096	13,047	3,710	-	106,985
IT Operations	42,187	48,371	5,820	68,578	36,151	44,138	64,162	47,012	135,914	1,337	493,671
IT Security	11,440	16,335	11,257	12,739	15,875	12,433	12,969	13,431	24,634	11,851	142,964
OH Finance	34,202	34,793	38,236	32,428	38,205	40,967	34,849	39,512	43,144	43,607	379,943
Corporate Communications	18,203	15,236	11,791	10,279	14,449	13,466	11,992	15,054	12,805	19,574	142,850
OH Information Technology	24,790	18,081	20,994	25,954	14,034	20,951	19,251	22,228	46,380	-	212,663
IT Applications	111,456	65,852	-	736,277	116,402	117,312	59,647	167,228	107,474	178,484	1,660,132
IT Service Center	41,803	30,484	35,825	34,788	38,269	45,034	56,323	38,254	28,602	24,940	374,323
OH Performance Excellence	24,133	10,449	15,136	15,961	14,678	20,187	15,833	15,706	18,321	15,203	165,607
Corporate Quality	13,253	11,415	17,059	16,561	20,146	19,739	19,246	20,925	23,302	-	161,646
OH Security Services	40,055	33,123	39,430	55,297	33,543	25,329	38,937	55,663	40,590	41,963	403,931
OH Supply Chain	20,666	16,737	17,733	17,584	17,338	15,756	17,348	17,412	19,662	16,225	176,461
HIM Department	13,556	11,912	15,225	10,052	12,903	12,507	12,059	12,517	12,126	12,275	125,132
OH Coding	25,327	18,592	22,685	21,159	21,870	21,803	21,748	21,702	25,565	21,791	222,242
OH Reimbursement	1,908	2,445	2,220	2,221	2,209	2,244	2,170	2,238	2,560	2,251	22,467
OH Clinical Labor Pool	2,245	2,386	7,201	13,315	10,555	10,094	10,949	6,541	11,522	9,328	84,135
District Nursing Admin	20,342	10,043	15,230	23,024	11,314	24,702	78,439	22,709	17,639	26,307	249,749
District Operations Admin	11,946	6,420	13,665	10,752	9,784	9,300	12,343	6,064	8,533	9,301	98,108
OH Mail Room	3,893	4,266	5,253	2,595	4,140	4,583	3,833	4,824	2,929	5,012	41,327
Total Overhead Allocations	711,568	597,561	496,932	1,462,440	703,293	722,231	727,857	806,682	830,512	691,527	7,750,603
Total Expenses	3,562,125	3,126,166	3,591,290	4,491,025	4,105,230	3,963,609	3,861,973	3,928,533	3,998,506	3,669,835	38,298,292
Net Margin	\$ (1,806,552)	\$ (1,396,660)	\$ (2,114,013)	\$ (2,859,733)	\$ (2,051,680)	\$ (1,921,897)	\$ (1,566,354)	\$ (2,524,346)	\$ (2,199,721)	\$ (2,065,962)	\$ (20,506,916)
Capital Contributions.	204,850	-	79,780	-	-	46,790	201,342	233,306	49,312	244,823	1,060,203
General Fund Support/Transfer In	-	-	-	-	-	-	\$14,702,849	-	\$4,641,801	-	\$19,344,650

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Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 1,800,049	\$ 1,662,336	\$ 137,713	8.3%	\$ 1,544,423	\$ 255,625	16.6%	Gross Patient Revenue	\$ 18,184,755	\$ 15,756,056	\$ 2,428,699	15.4%	\$ 15,382,334	\$ 2,802,421	18.2%
380,424	475,675	(95,252)	(20.0%)	883,835	(503,411)	(57.0%)	Contractual Allowance	5,420,340	4,508,602	911,738	20.2%	6,725,043	(1,304,702)	(19.4%)
695,160	638,820	56,340	8.8%	650,385	44,775	6.9%	Charity Care	6,245,175	6,054,900	190,275	3.1%	5,938,858	306,317	5.2%
462,645	157,527	305,118	193.7%	201,318	261,327	129.8%	Bad Debt	2,325,099	1,493,082	832,017	55.7%	1,802,319	522,781	29.0%
1,538,229	1,272,022	266,206	20.9%	1,735,538	(197,309)	(11.4%)	Total Contractuals and Bad Debt	13,990,615	12,056,584	1,934,031	16.0%	14,466,220	(475,605)	(3.3%)
150,538	248,566	(98,028)	(39.4%)	693,627	(543,089)	(78.3%)	Other Patient Revenue	3,650,968	2,355,981	1,294,988	55.0%	2,578,864	1,072,104	41.6%
412,357	638,879	(226,522)	(35.5%)	502,512	(90,155)	(17.9%)	Net Patient Service Revenue	7,845,108	6,055,453	1,789,656	29.6%	3,494,979	4,350,130	124.5%
22.91%	38.43%			32.54%			Collection %	43.14%	38.43%			22.72%		
896,196	657,091	239,105	36.4%	599,248	296,948	49.6%	Grants	5,840,301	6,228,082	(387,781)	(6.2%)	7,541,429	(1,701,129)	(22.6%)
-	-	-	-	-	-	-	Interest Earnings	1,943	-	1,943	-	-	1,943	-
-	-	-	-	-	-	-	Other Financial Assistance	-	-	-	-	649,065	(649,065)	-
36,816	11,527	25,289	219.4%	155,255	(118,439)	(76.3%)	Other Revenue	75,820	109,252	(33,432)	(30.6%)	791,930	(716,110)	(90.4%)
\$ 1,345,369	\$ 1,307,497	\$ 37,872	2.9%	\$ 1,257,015	\$ 88,354	7.0%	Total Revenues	\$ 13,763,172	\$ 12,392,787	\$ 1,370,386	11.1%	\$ 12,477,404	\$ 1,285,769	10.3%
							Direct Operating Expenses:							
1,397,579	1,787,437	389,858	21.8%	1,401,281	3,702	0.3%	Salaries and Wages	15,048,686	17,586,483	2,537,797	14.4%	13,684,258	(1,364,427)	(10.0%)
406,125	443,735	37,610	8.5%	397,416	(8,709)	(2.2%)	Benefits	4,066,161	4,405,534	339,373	7.7%	3,675,505	(390,656)	(10.6%)
42,463	111,219	68,756	61.8%	36,691	(5,772)	(15.7%)	Purchased Services	1,153,044	1,112,190	(40,854)	(3.7%)	312,549	(840,495)	(268.9%)
96,641	90,537	(6,103)	(6.7%)	24,877	(71,764)	(288.5%)	Medical Supplies	650,571	905,373	254,803	28.1%	582,467	(68,103)	(11.7%)
11,471	37,540	26,069	69.4%	22,035	10,564	47.9%	Other Supplies	217,573	375,400	157,828	42.0%	205,817	(11,756)	(5.7%)
95,437	68,151	(27,286)	(40.0%)	83,687	(11,750)	(14.0%)	Medical Services	874,361	681,510	(192,851)	(28.3%)	649,933	(224,429)	(34.5%)
46,578	57,154	10,576	18.5%	39,232	(7,346)	(18.7%)	Drugs	519,605	571,540	51,935	9.1%	427,249	(92,356)	(21.6%)
57,530	55,755	(1,775)	(3.2%)	33,872	(23,657)	(69.8%)	Repairs and Maintenance	411,357	557,550	146,193	26.2%	292,935	(118,421)	(40.4%)
32,453	120,629	88,177	73.1%	99,502	67,049	67.4%	Lease and Rental	633,736	1,206,294	572,558	47.5%	926,124	292,388	31.6%
6,515	11,959	5,444	45.5%	6,987	473	6.8%	Utilities	66,980	119,590	52,610	44.0%	59,676	(7,304)	(12.2%)
129,395	104,091	(25,304)	(24.3%)	81,209	(48,186)	(59.3%)	Other Expense	798,156	1,040,910	242,754	23.3%	861,097	62,941	7.3%
14,672	9,010	(5,662)	(62.8%)	-	(14,672)	-	Interest Expense	154,663	94,654	(60,009)	(63.4%)	-	(154,663)	-
6,459	6,479	20	0.3%	6,630	171	2.6%	Insurance	53,691	64,790	11,099	17.1%	53,235	(456)	(0.9%)
2,343,316	2,903,697	560,381	19.3%	2,233,419	(109,897)	(4.9%)	Total Operating Expenses	24,648,582	28,721,817	4,073,235	14.2%	21,730,845	(2,917,737)	(13.4%)
							Net Performance before Depreciation & Overhead Allocations	\$ (10,885,410)	\$ (16,329,031)	\$ 5,443,621	(33.3%)	\$ (9,253,442)	\$ (1,631,968)	17.6%
77,296	69,165	(8,131)	(11.8%)	21,870	(55,427)	(253.4%)	Depreciation	769,294	691,650	(77,644)	(11.2%)	209,009	(560,285)	(268.1%)
							Overhead Allocations:							
8,429	13,720	5,291	38.6%	8,423	(6)	(0.1%)	OH Risk Management	90,092	137,200	47,108	34.3%	80,610	(9,482)	(11.8%)
67,504	76,942	9,438	12.3%	68,123	619	0.9%	OH Revenue Cycle	603,005	769,420	166,415	21.6%	665,992	62,987	9.5%
1,695	2,655	960	36.2%	2,113	418	19.8%	OH Internal Audit	21,799	26,550	4,751	17.9%	18,537	(3,262)	(17.6%)
26,387	21,977	(4,410)	(20.1%)	30,393	4,006	13.2%	Home Office Facilities	193,650	219,770	26,120	11.9%	275,344	81,694	29.7%
11,845	12,108	263	2.2%	58,759	46,914	79.8%	OH Administration	117,924	121,080	3,156	2.6%	401,249	283,325	70.6%
61,114	81,566	20,452	25.1%	49,000	(12,114)	(24.7%)	OH Human Resources	693,625	815,660	122,035	15.0%	583,815	(109,810)	(18.8%)
19,736	31,734	11,998	37.8%	10,245	(9,491)	(92.6%)	Legal	226,979	317,340	90,361	28.5%	137,265	(89,714)	(65.4%)
2,659	3,774	1,115	29.5%	2,708	49	1.8%	Records	30,244	37,740	7,496	19.9%	28,906	(1,338)	(4.6%)
-	7,439	7,439	-	5,229	5,229	-	OH Compliance	89,268	74,390	(14,878)	(20.0%)	58,273	(30,995)	(53.2%)
1,116	48,562	47,446	97.7%	30,163	29,047	96.3%	IT Operations	411,913	485,620	73,707	15.2%	323,728	(88,185)	(27.2%)
9,888	16,263	6,375	39.2%	11,355	1,467	12.9%	IT Security	119,287	162,630	43,343	26.7%	152,284	32,997	21.7%
36,385	32,834	(3,551)	(10.8%)	25,807	(10,578)	(41.0%)	OH Finance	317,021	328,340	11,319	3.4%	235,114	(81,907)	(34.8%)
16,332	16,709	377	2.3%	8,597	(7,735)	(90.0%)	Corporate Communications	119,192	167,090	47,898	28.7%	93,551	(25,641)	(27.4%)
-	16,104	16,104	-	-	-	-	OH Information Technology	177,445	161,040	(16,405)	(10.2%)	51,154	(126,291)	(246.9%)

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
148,925	202,405	53,480	26.4%	184,912	35,987	19.5%	1,385,197	2,024,050	638,853	31.6%	1,504,239	119,042	7.9%
20,810	38,258	17,448	45.6%	52,918	32,108	60.7%	312,331	382,580	70,249	18.4%	300,550	(11,781)	(3.9%)
12,685	17,273	4,588	26.6%	-	(12,685)	-	138,181	172,730	34,549	20.0%	65,517	(72,664)	(110.9%)
-	11,498	11,498	-	4,781	4,781	-	134,876	114,980	(19,896)	(17.3%)	70,129	(64,747)	(92.3%)
27,975	36,922	8,947	24.2%	51,024	23,049	45.2%	269,287	369,220	99,933	27.1%	341,069	71,782	21.0%
13,538	17,820	4,282	24.0%	4,792	(8,746)	(182.5%)	147,238	178,200	30,962	17.4%	54,687	(92,551)	(169.2%)
10,242	10,251	9	0.1%	-	(10,242)	-	104,409	102,510	(1,899)	(1.9%)	102,540	(1,869)	(1.8%)
18,182	17,381	(801)	(4.6%)	14,136	(4,046)	(28.6%)	185,436	173,810	(11,626)	(6.7%)	160,166	(25,270)	(15.8%)
1,878	1,998	120	6.0%	2,193	315	14.4%	18,745	19,980	1,235	6.2%	18,931	186	1.0%
7,783	24,634	16,851	68.4%	-	(7,783)	-	70,202	246,340	176,138	71.5%	-	(70,202)	-
21,950	18,821	(3,129)	(16.6%)	-	(21,950)	-	208,388	188,210	(20,178)	(10.7%)	-	(208,388)	-
7,761	8,906	1,145	12.9%	-	(7,761)	-	81,861	89,060	7,199	8.1%	-	(81,861)	-
4,182	3,987	(195)	(4.9%)	-	(4,182)	-	34,482	39,872	5,389	13.5%	-	(34,482)	-
559,001	792,541	233,540	29.5%	625,671	66,670	10.7%	6,302,078	7,925,412	1,623,334	20.5%	5,723,650	(578,428)	(10.1%)
2,979,614	3,765,403	785,789	20.9%	2,880,960	(98,654)	(3.4%)	31,719,955	37,338,879	5,618,925	15.0%	27,663,505	(4,056,450)	(14.7%)
\$ (1,634,245)	\$ (2,457,905)	\$ 823,661	(33.5%)	\$ (1,623,944)	\$ (10,300)	0.6%	\$ (17,956,783)	\$ (24,946,093)	\$ 6,989,310	(28.0%)	\$ (15,186,101)	\$ (2,770,681)	18.2%
164,958	198,183	(33,225)	(16.8%)	-	164,958	-	706,370	1,981,830	(1,275,460)	(64.4%)	37,419	668,951	1,787.7%
-	\$ 7,750,000	\$ (7,750,000)	-	-	-	-	\$ 15,781,126	\$ 31,000,000	\$ (15,218,874)	(49.1%)	\$ 13,375,018	\$ (2,406,109)	(18.0%)
IT Applications							Total Overhead Allocations-						
IT Service Center							Total Expenses						
OH Performance Excellence							Net Margin						
Corporate Quality							Capital Contributions.						
OH Security Services							Transfer In/(Out)						
OH Supply Chain													
HIM Department													
OH Coding													
OH Reimbursement													
OH Clinical Labor Pool													
District Nursing Admin													
District Operations Admin													
OH Mail Room													

Month Ended July 31, 2024

	Dental Clinic Administration	Belle Glade Dental Clinic	Delray Dental Clinic	Lantana Dental Clinic	West Palm Beach Dental Clinic	Atlantis Dental Clinic	Port Dental Clinic	Total
Gross Patient Revenue	-	\$ 1,477,644	\$ 2,249,396	\$ 2,668,644	\$ 3,050,627	-	\$ 43,786	\$ 9,490,096
Contractual Allowance	-	506,045	561,423	958,618	1,162,553	-	(8)	3,188,631
Charity Care	-	461,994	985,988	1,120,102	1,469,118	-	42,880	4,080,082
Bad Debt	-	155,645	372,862	384,396	370,956	-	4,208	1,288,067
Total Contractual Allowances and Bad Debt	-	1,123,684	1,920,273	2,463,116	3,002,627	-	47,080	8,556,779
Other Patient Revenue	-	331,509	383,171	454,423	543,905	-	301	1,713,309
Net Patient Revenue	-	685,469	712,294	659,950	591,905	-	(2,993)	2,646,626
Collection %	-	46.39%	31.67%	24.73%	19.40%	-	(6.83%)	27.89%
Grants	76,676	129,493	253,874	316,499	375,014	-	-	1,151,556
Other Revenue	1,669	-	-	-	-	-	-	1,669
Total Other Revenues	78,345	129,493	253,874	316,499	375,014	-	-	1,153,225
Total Revenues	\$ 78,345	\$ 814,962	\$ 966,168	\$ 976,449	\$ 966,919	-	\$ (2,993)	\$ 3,799,851
Direct Operational Expenses:								
Salaries and Wages	334,037	360,966	539,237	795,682	1,212,520	-	-	3,242,442
Benefits	92,423	118,714	142,716	247,981	285,542	-	-	887,376
Purchased Services	-	10,083	4,721	19,779	2,199	-	-	36,782
Medical Supplies	-	36,325	57,194	72,267	106,712	-	-	272,497
Other Supplies	75	2,636	17,611	5,139	19,584	4,628	-	49,673
Repairs and Maintenance	-	6,279	10,691	6,103	10,605	2,862	-	36,539
Lease and Rental	-	29,222	40,921	49,975	97,517	-	-	217,635
Utilities	-	8,891	3,354	1,755	1,755	2,665	-	18,420
Other Expense	10,336	21,429	28,953	32,549	33,920	909	-	128,097
Interest Expense	-	-	25,364	-	-	-	-	25,364
Insurance	-	847	-	-	-	-	-	847
Total Operating Expenses	436,871	595,391	870,763	1,231,230	1,770,352	11,064	-	4,915,672
Net Performance before Depreciation & Overhead Allocations	(358,526)	219,571	95,406	(254,781)	(803,434)	(11,064)	(2,993)	(1,115,821)
Depreciation	-	12,241	19,466	7,977	25,983	212	-	65,879
Overhead Allocations:								
OH Risk Management	17,882	-	-	-	-	-	-	17,882
OH Revenue Cycle	208,311	-	-	-	-	-	-	208,311
OH Internal Audit	4,325	-	-	-	-	-	-	4,325
Home Office Facilities	54,245	-	-	-	-	-	-	54,245
OH Administration	23,406	-	-	-	-	-	-	23,406
OH Human Resources	149,726	-	-	-	-	-	-	149,726
Legal	45,050	-	-	-	-	-	-	45,050
Records	6,003	-	-	-	-	-	-	6,003
OH Compliance	17,717	-	-	-	-	-	-	17,717
IT Operations	81,757	-	-	-	-	-	-	81,757
IT Security	23,677	-	-	-	-	-	-	23,677
OH Finance	62,923	-	-	-	-	-	-	62,923
Corporate Communications	23,658	-	-	-	-	-	-	23,658
OH Information Technology	35,219	-	-	-	-	-	-	35,219
IT Applications	274,935	-	-	-	-	-	-	274,935
IT Service Center	61,992	-	-	-	-	-	-	61,992
OH Performance Excellence	27,426	-	-	-	-	-	-	27,426
Corporate Quality	26,769	-	-	-	-	-	-	26,769
OH Security Services	134,643	-	-	-	-	-	-	134,643
OH Supply Chain	29,223	-	-	-	-	-	-	29,223
HIM Department	20,723	-	-	-	-	-	-	20,723
OH Coding	36,806	-	-	-	-	-	-	36,806
OH Reimbursement	3,722	-	-	-	-	-	-	3,722
OH Clinical Labor Pool	13,933	-	-	-	-	-	-	13,933
District Nursing Admin	41,361	-	-	-	-	-	-	41,361
District Operations Admin	16,247	-	-	-	-	-	-	16,247
OH Mail Room	6,845	-	-	-	-	-	-	6,845
Total Overhead Allocations	1,448,525	-	-	-	-	-	-	1,448,525
Total Expenses	1,885,396	607,632	944,748	1,239,207	1,796,336	11,275	-	6,484,594
Net Margin	\$ (1,807,051)	\$ 207,330	\$ 21,421	\$ (262,758)	\$ (829,417)	\$ (11,275)	\$ (2,993)	\$ (2,684,743)
Capital	-	-	-	-	-	-	-	-
Transfer In/(Out)	-	-	26	-	-	-	-	-

Current Month								Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 1,025,928	\$ 863,353	\$ 162,575	18.8%	\$ 918,809	\$ 107,119	11.7%	Gross Patient Revenue	\$ 9,490,096	\$ 8,183,082	\$ 1,307,014	16.0%	\$ 9,634,267	\$ (144,170)	(1.5%)
432,534	317,976	114,558	36.0%	(129,851)	562,385	(433.1%)	Contractual Allowance	3,188,631	3,013,860	174,771	5.8%	1,792,397	1,396,234	77.9%
439,871	442,047	(2,176)	(0.5%)	392,549	47,322	12.1%	Charity Care	4,080,082	4,189,831	(109,749)	(2.6%)	3,971,100	108,982	2.7%
158,779	51,416	107,363	208.8%	81,788	76,990	94.1%	Bad Debt	1,288,067	487,336	800,731	164.3%	748,380	539,687	72.1%
1,031,184	811,439	219,745	27.1%	344,487	686,697	199.3%	Total Contractuals and Bad Debt	8,556,779	7,691,027	865,752	11.3%	6,511,877	2,044,902	31.4%
68,657	89,984	(21,328)	(23.7%)	419,667	(351,011)	(83.6%)	Other Patient Revenue	1,713,309	852,897	860,413	100.9%	1,238,244	475,066	38.4%
63,401	141,898	(78,498)	(55.3%)	993,990	(930,589)	(93.6%)	Net Patient Service Revenue	2,646,626	1,344,952	1,301,675	96.8%	4,360,633	(1,714,007)	(39.3%)
6.18%	16.44%			108.18%			Collection %	27.89%	16.44%			45.26%		
164,839	144,691	20,148	13.9%	124,854	39,985	32.0%	Grants	1,151,556	1,371,396	(219,840)	(16.0%)	1,462,372	(310,816)	(21.3%)
-	-	-	-	-	-	-	Other Financial Assistance	-	-	-	-	89,351	(89,351)	-
-	186	(186)	(100.0%)	-	-	-	Other Revenue	1,669	1,771	(102)	(5.8%)	119,727	(118,058)	(98.6%)
\$ 228,240	\$ 286,775	\$ (58,536)	(20.4%)	\$ 1,118,844	\$ (890,604)	(79.6%)	Total Revenues	\$ 3,799,851	\$ 2,718,119	\$ 1,081,733	39.8%	\$ 6,032,083	\$ (2,232,232)	(37.0%)
							Direct Operating Expenses:							
320,489	385,728	65,239	16.9%	320,241	(248)	(0.1%)	Salaries and Wages	3,242,442	3,795,133	552,691	14.6%	2,994,631	(247,811)	(8.3%)
87,339	100,701	13,362	13.3%	87,970	631	0.7%	Benefits	887,376	1,000,166	112,790	11.3%	791,718	(95,658)	(12.1%)
2,810	5,918	3,108	52.5%	2,543	(268)	(10.5%)	Purchased Services	36,782	59,180	22,398	37.8%	25,329	(11,453)	(45.2%)
26,101	25,666	(435)	(1.7%)	17,610	(8,491)	(48.2%)	Medical Supplies	272,497	256,660	(15,837)	(6.2%)	205,148	(67,349)	(32.8%)
4,174	7,973	3,799	47.6%	2,183	(1,991)	(91.2%)	Other Supplies	49,673	79,730	30,057	37.7%	34,627	(15,046)	(43.5%)
-	208	208	-	-	-	-	Drugs	-	2,080	2,080	100.0%	1,038	1,038	100.0%
4,721	2,491	(2,230)	(89.5%)	7,015	2,294	32.7%	Repairs and Maintenance	36,539	24,910	(11,629)	(46.7%)	71,010	34,471	48.5%
5,153	32,890	27,737	84.3%	22,578	17,426	77.2%	Lease and Rental	217,635	328,902	111,267	33.8%	226,078	8,443	3.7%
1,545	2,659	1,114	41.9%	722	(823)	(114.0%)	Utilities	18,420	26,590	8,170	30.7%	14,536	(3,884)	(26.7%)
14,830	12,368	(2,462)	(19.9%)	30,014	15,184	50.6%	Other Expense	128,685	123,680	(5,005)	(4.0%)	77,321	(51,364)	(66.4%)
2,471	-	(2,471)	-	-	(2,471)	-	Interest Expense	25,364	-	(25,364)	-	-	(25,364)	-
176	49	(128)	(261.2%)	61	(115)	(188.5%)	Insurance	847	485	(362)	(74.6%)	724	(123)	(17.0%)
469,810	576,650	106,841	18.5%	490,936	21,126	4.3%	Total Operating Expenses	4,916,259	5,697,516	781,257	13.7%	4,442,161	(474,098)	(10.7%)
							Net Performance before Depreciation & Overhead Allocations	\$ (1,116,408)	\$ (2,979,397)	\$ 1,862,989	(62.5%)	\$ 1,589,922	\$ (2,706,330)	(170.2%)
\$ (241,570)	\$ (289,875)	\$ 48,305	(16.7%)	\$ 627,908	\$ (869,478)	(138.5%)	Depreciation	120,398	47,060	(73,338)	(155.8%)	54,181	(66,217)	(122.2%)
13,048	4,706	(8,342)	(177.3%)	5,132	(7,916)	(154.2%)	Overhead Allocations:							
1,673	2,723	1,050	38.6%	1,554	(119)	(7.7%)	OH Risk Management	17,882	27,230	9,348	34.3%	14,877	(3,005)	(20.2%)
23,320	26,580	3,260	12.3%	14,276	(9,044)	(63.4%)	OH Revenue Cycle	208,311	265,800	57,489	21.6%	139,567	(68,744)	(49.3%)
336	527	191	36.2%	390	54	13.8%	OH Internal Audit	4,325	5,270	945	17.9%	3,422	(903)	(26.4%)
7,392	6,156	(1,236)	(20.1%)	4,362	(3,030)	(69.5%)	Home Office Facilities	54,245	61,560	7,315	11.9%	39,513	(14,732)	(37.3%)
2,351	2,403	52	2.2%	10,844	8,493	78.3%	OH Administration	23,406	24,030	624	2.6%	74,054	50,648	68.4%
13,192	17,607	4,415	25.1%	8,374	(4,818)	(57.5%)	OH Human Resources	149,726	176,070	26,344	15.0%	99,777	(49,949)	(50.1%)
3,917	6,299	2,382	37.8%	1,891	(2,026)	(107.1%)	Legal	45,050	62,990	17,940	28.5%	25,334	(19,716)	(77.8%)
528	749	221	29.5%	500	(28)	(5.6%)	Records	6,003	7,490	1,487	19.9%	5,336	(667)	(12.5%)
-	1,476	1,476	-	965	965	-	OH Compliance	17,717	14,760	(2,957)	(20.0%)	10,756	(6,961)	(64.7%)
221	9,639	9,418	97.7%	5,567	5,346	96.0%	IT Operations	81,757	96,390	14,633	15.2%	59,749	(22,008)	(36.8%)
1,963	3,228	1,265	39.2%	2,096	133	6.3%	IT Security	23,677	32,280	8,603	26.7%	28,105	4,428	15.8%
7,222	6,517	(705)	(10.8%)	4,763	(2,459)	(51.6%)	OH Finance	62,923	65,170	2,247	3.4%	43,393	(19,530)	(45.0%)
3,242	3,316	74	2.2%	1,587	(1,655)	(104.3%)	Corporate Communications	23,658	33,160	9,502	28.7%	17,267	(6,391)	(37.0%)
-	3,196	3,196	-	-	-	-	OH Information Technology	35,219	31,960	(3,259)	(10.2%)	9,441	(25,778)	(273.0%)
29,559	40,174	10,615	26.4%	34,127	4,568	13.4%	IT Applications	274,935	401,740	126,805	31.6%	277,621	2,686	1.0%
4,130	7,594	3,464	45.6%	9,767	5,637	57.7%	IT Service Center	61,992	75,940	13,948	18.4%	55,471	(6,521)	(11.8%)

Current Month							
Actual	Budget	Variance	%	Prior Year	Variance	%	
2,518	3,428	910	26.5%	-	(2,518)	-	OH Performance Excellence
-	2,282	2,282	-	882	882	-	Corporate Quality
13,988	18,461	4,473	24.2%	10,793	(3,195)	(29.6%)	OH Security Services
2,687	3,537	850	24.0%	884	(1,803)	(204.0%)	OH Supply Chain
2,033	2,035	2	0.1%	-	(2,033)	-	HIM Department
3,609	3,450	(159)	(4.6%)	2,609	(1,000)	(38.3%)	OH Coding
373	396	23	5.8%	405	32	7.9%	OH Reimbursement
1,545	4,889	3,344	68.4%	-	(1,545)	-	OH Clinical Labor Pool
4,357	3,736	(621)	(16.6%)	-	(4,357)	-	District Nursing Admin
1,540	1,768	228	12.9%	-	(1,540)	-	District Operations Admin
830	791	(39)	(4.9%)	-	(830)	-	OH Mail Room
132,526	182,957	50,431	27.6%	116,636	(15,890)	(13.6%)	Total Overhead Allocations-
615,384	764,314	148,930	19.5%	612,704	(2,680)	(0.4%)	Total Expenses
\$ (387,144)	\$ (477,538)	\$ 90,394	(18.9%)	\$ 506,140	\$ (893,284)	(176.5%)	Net Margin
79,865	54,275	25,590	47.1%	-	79,865	-	Capital Contributions.
-	\$ 1,500,000	\$ (1,500,000)	-	-	-	-	Transfer In/(Out)

Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	
27,426	34,280	6,854	20.0%	12,092	(15,334)	(126.8%)	
26,769	22,820	(3,949)	(17.3%)	12,942	(13,827)	(106.8%)	
134,643	184,610	49,967	27.1%	72,145	(62,498)	(86.6%)	
29,223	35,370	6,147	17.4%	10,091	(19,132)	(189.6%)	
20,723	20,350	(373)	(1.8%)	18,924	(1,799)	(9.5%)	
36,806	34,500	(2,306)	(6.7%)	29,560	(7,246)	(24.5%)	
3,722	3,960	238	6.0%	3,495	(227)	(6.5%)	
13,933	48,894	34,960	71.5%	-	(13,933)	-	
41,361	37,356	(4,005)	(10.7%)	-	(41,361)	-	
16,247	17,677	1,430	8.1%	-	(16,247)	-	
6,845	7,914	1,069	13.5%	-	(6,845)	-	
1,448,525	1,829,571	381,046	20.8%	1,062,932	(385,593)	(36.3%)	
6,485,182	7,574,147	1,088,965	14.4%	5,559,274	(925,908)	(16.7%)	
\$ (2,685,331)	\$ (4,856,028)	\$ 2,170,697	(44.7%)	\$ 472,808	\$ (3,158,140)	(668.0%)	
353,833	542,750	(188,917)	(34.8%)	95,421	258,412	270.8%	
\$ 3,603,316	\$ 6,000,000	\$ (2,396,684)	(39.9%)	\$ 724,681	\$ (2,878,635)	(397.2%)	

	Belle Glade Behavioral Health	St Ann Place Behavioral Health	Delray Behavioral Health	Lantana Behavioral Health	Mangonia Park Behavioral Health	Mangonia Pilot	Co-Responder Unit	West Palm Beach Behavioral Health	Lewis Center Behavioral Health	Total
Gross Patient Revenue	-	\$188	\$418,416	\$139,977	\$986,081	-	-	\$159,005	\$37,312	\$1,740,979
Contractual Allowance	-	10	150,266	31,274	431,716	-	-	46,111	5,935	665,312
Charity Care	-	-	92,056	50,454	203,956	-	-	53,508	14,813	414,787
Bad Debt	1	69	73,410	25,982	297,474	-	-	33,842	29,675	460,454
Total Contractual Allowances and Bad Debt	1	79	315,733	107,711	933,146	-	-	133,461	50,423	1,540,554
Other Patient Revenue	-	-	5,645	1,088	15,110	-	-	6,085	-	27,927
Net Patient Revenue	(1)	109	108,328	33,353	68,045	-	-	31,629	(13,111)	228,353
Collection %	-	57.95%	25.89%	23.83%	6.90%	-	-	19.89%	(35.14%)	13.12%
Ad Valorem Taxes	-	-	-	-	-	-	-	-	-	-
Intergovernmental Revenue	-	-	-	-	-	-	-	-	-	-
Grants	-	-	-	-	-	-	-	-	-	-
Interest Earnings	-	-	-	-	-	-	-	-	-	-
Unrealized Gain/(Loss) On Investments	-	-	-	-	-	-	-	-	-	-
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-
Other Revenue	-	-	-	-	-	-	-	-	-	-
Total Other Revenues	-	-	-	-	-	-	-	-	-	-
Total Revenues	\$ (1)	\$ 109	\$ 108,328	\$ 33,353	\$ 68,045	-	-	\$ 31,629	\$ (13,111)	\$ 228,353
<i>Direct Operational Expenses:</i>										
Salaries and Wages	-	-	-	-	-	67,973	12,797	-	-	80,770
Benefits	-	-	-	-	-	9,751	2,635	-	-	12,385
Total Operating Expenses	-	-	-	-	-	77,724	15,432	-	-	93,155
Net Performance before Depreciation & Overhead Allocations	(1)	109	108,328	33,353	68,045	(77,724)	(15,432)	31,629	(13,111)	135,197
Depreciation	-	-	-	-	-	-	-	-	-	-
<i>Overhead Allocations:</i>										
Total Overhead Allocations	-	-	-	-	-	-	-	-	-	-
Total Expenses	-	-	-	-	-	77,724	15,432	-	-	93,155
Net Margin	\$ (1)	\$ 109	\$ 108,328	\$ 33,353	\$ 68,045	\$ (77,724)	\$ (15,432)	\$ 31,629	\$ (13,111)	\$ 135,197
Capital	-	-	-	-	-	-	-	-	-	-
General Fund Support/Transfer In	-	-	-	-	-	-	-	-	-	-

Current Month								Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 260,560	\$ 95,933	\$ 164,626	171.6%	\$ 90,370	\$ 170,189	188.3%	Gross Patient Revenue	\$ 1,740,979	\$ 959,333	\$ 781,646	81.5%	\$ 891,697	\$ 849,282	95.2%
97,254	46,111	51,143	110.9%	(17,066)	114,320	(669.9%)	Contractual Allowance	665,312	461,113	204,200	44.3%	96,716	568,596	587.9%
63,524	18,630	44,894	241.0%	17,451	46,073	264.0%	Charity Care	414,787	186,295	228,492	122.7%	161,863	252,924	156.3%
78,331	24,216	54,115	223.5%	28,922	49,409	170.8%	Bad Debt	460,454	242,158	218,295	90.1%	252,773	207,681	82.2%
239,109	88,957	150,153	168.8%	29,307	209,802	715.9%	Total Contractuals and Bad Debt	1,540,554	889,566	650,988	73.2%	511,352	1,029,201	201.3%
8,814	417	8,397	2,013.7%	7,209	1,605	22.3%	Other Patient Revenue	27,927	4,167	23,761	570.2%	15,043	12,884	85.6%
30,265	7,393	22,871	309.4%	68,272	(38,008)	(55.7%)	Net Patient Service Revenue	228,353	73,934	154,419	208.9%	395,388	(167,035)	(42.2%)
11.62%	7.71%			75.55%			Collection %	13.12%	7.71%			44.34%		
\$ 30,265	\$ 7,393	\$ 22,871	309.4%	\$ 68,272	\$ (38,008)	(55.7%)	Total Revenues	\$ 228,353	\$ 73,934	\$ 154,419	208.9%	\$ 395,388	\$ (167,035)	(42.2%)
							Direct Operating Expenses:							
65,896	-	(65,896)	-	-	(65,896)	-	Salaries and Wages	80,770	-	(80,770)	-	-	(80,770)	-
8,942	-	(8,942)	-	-	(8,942)	-	Benefits	12,385	-	(12,385)	-	-	(12,385)	-
74,838	-	(74,838)	-	-	(74,838)	-	Total Operating Expenses	93,155	-	(93,155)	-	-	(93,155)	-
\$ (44,573)	\$ 7,393	\$ (51,967)	(702.9%)	\$ 68,272	\$ (112,846)	(165.3%)	Net Performance before Depreciation & Overhead Allocations	\$ 135,197	\$ 73,934	\$ 61,263	82.9%	\$ 395,388	\$ (260,191)	(65.8%)
74,838	-	(74,838)	-	-	(74,838)	-	Total Expenses	93,155	-	(93,155)	-	-	(93,155)	-
\$ (44,573)	\$ 7,393	\$ (51,967)	(702.9%)	\$ 68,272	\$ (112,846)	(165.3%)	Net Margin	\$ 135,197	\$ 73,934	\$ 61,263	82.9%	\$ 395,388	\$ (260,191)	(65.8%)
-	-	-	-	-	-	-	Transfer In/(Out)	\$ (39,793)	-	\$ (39,793)	-	-	\$ 39,793	-



District Clinic Holdings, Inc.

	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
Clinic Visits - Adults and Pediatrics																
West Palm Beach	1,749	1,462	1,463	1,714	1,592	1,580	1,706	1,673	1,504	1,612			16,055	14,165	13.3%	14,165
Delray & Women's Health Care	728	760	735	846	774	884	927	843	731	956			8,184	7,375	11.0%	7,375
Lantana & Atlantis	1,894	1,716	1,658	1,980	1,927	2,028	2,084	1,774	1,736	1,692			18,489	17,581	5.2%	17,581
Belle Glade & Women's Health Care	821	756	792	913	848	909	887	896	753	889			8,464	7,797	8.6%	7,797
Lewis Center	22	44	27	33	45	35	43	48	30	58			385	266	44.7%	223
Lake Worth & Women's Health Care	1,205	1,023	1,063	1,184	1,141	1,094	1,252	1,228	1,058	1,324			11,572	11,250	2.9%	11,250
Jupiter & Women's Health Care	599	555	497	549	514	528	548	554	466	612			5,422	4,753	14.1%	4,753
West Boca & Women's Health Care	388	324	304	383	360	356	379	394	295	407			3,590	3,120	15.1%	3,120
St Ann Place	15	11	14	18	10	19	20	8	17	1			133	135	(1.5%)	66
Cib Mob 1 Warrior	30	18	-	-	-	-	-	-	-	32			80	-	100.0%	-
Cib Mob 2 Scout	-	-	-	-	-	-	-	-	-	-			-	-	0.0%	-
Cib Mob 3 Hero	5	32	24	27	27	24	35	38	46	116			374	497	(24.7%)	497
Portable Medical	88	33	47	80	100	68	78	74	-	24			592	270	119.3%	-
Mangonia Park	623	625	609	825	809	832	847	853	673	587			7,283	8,632	(15.6%)	8,632
Total Clinic Visits	8,167	7,359	7,233	8,552	8,147	8,357	8,806	8,383	7,309	8,310	-	-	80,623	75,841	6.3%	75,459
Dental Visits																
West Palm Beach Dental	1,292	985	896	1,150	1,141	1,124	1,165	1,110	867	1,177			10,907	11,345	(3.9%)	11,345
Delray Dental	533	481	541	783	791	782	927	901	803	880			7,422	5,973	24.3%	5,973
Lantana & Atlantis Dental	921	718	783	920	970	938	962	890	869	960			8,931	8,225	8.6%	8,225
Belle Glade Dental	543	462	477	430	511	465	566	453	449	538			4,894	4,105	19.2%	4,105
Portable Dental	15	16	10	13	12	8	15	8	14	-			111	123	(9.8%)	88
Total Dental Visits	3,304	2,662	2,707	3,296	3,425	3,317	3,635	3,362	3,002	3,555	-	-	32,265	29,771	8.4%	29,736
Total Medical and Dental Visits	11,471	10,021	9,940	11,848	11,572	11,674	12,441	11,745	10,311	11,865	-	-	112,888	105,612	6.9%	105,195
Mental Health Counselors (non-billable)																
West Palm Beach BH	96	156	192	274	300	310	323	318	257	10			2,236	905	147.1%	905
Delray BH	436	394	391	503	496	514	548	525	381	423			4,611	1,495	208.4%	1,495
Lantana BH	144	180	191	161	266	276	276	256	274	262			2,286	1,347	69.7%	1,347
Belle Glade BH	-	-	-	35	31	-	-	-	-	-			66	-	100.0%	235
Mangonia Park BH	1,110	798	839	834	782	796	820	778	810	778			8,345	9,097	(8.3%)	9,097
Lewis Center BH	-	-	-	-	-	-	-	-	-	222			222	-	0.0%	38
Lake Worth BH	143	131	114	115	141	157	189	190	117	173			1,470	1,740	(15.5%)	1,740
Jupiter BH	-	-	-	-	-	-	-	-	-	-			-	139	(100.0%)	139
St Ann Place BH	82	65	75	100	70	84	97	101	40	58			772	964	(19.9%)	499
West Boca BH	33	17	25	24	26	37	33	43	29	27			294	373	(21.2%)	233
Mobile Van	-	-	-	-	-	-	-	-	-	-			-	-	0.0%	-
Total Mental Health Screenings	2,044	1,741	1,827	2,046	2,112	2,174	2,286	2,211	1,908	1,953	-	-	20,302	16,060	26.4%	15,728
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
GRAND TOTAL	13,515	11,762	11,767	13,894	13,684	13,848	14,727	13,956	12,219	13,818	-	-	133,190	121,672		120,923



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: Community Health Centers Fiscal Year 2025 Budget

2. Summary:

This item presents the fiscal year 2025 budget for the Community Health Centers.

3. Substantive Analysis:

The fiscal year 2025 budget is attached for review. The budget includes total expenditures and capital, excluding depreciation, of \$59,657,979 and District support of \$43,000,000.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

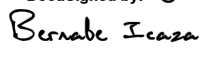
N/A
Committee Name

Date Approved

6. Recommendation:

Staff recommends the Board approve the FY25 Budget for the Community Health Centers.

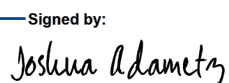
Approved for Legal sufficiency:

Signed by:


0CF6F7DB6706424
Bernabe Icaza
SVP & General Counsel

Signed by:


CA6A21FF2E09481...
Jessica Cafarelli
VP & Chief Financial Officer

Signed by:


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Joshua Adametz, DMD, MPH, MA
AVP & Executive Director of Community Health Centers

	2021	2022	2023	2024	2025	Variance from 2024 Projected	
	Actual	Actual	Actual	Current Forecast	Proposed Budget	\$	%
Revenues:							
Gross Patient Revenue	\$ 22,194,545	\$ 25,781,236	\$ 31,340,191	\$ 33,833,580	\$ 34,008,833	\$ 175,253	0.52%
Contractual Allowance	6,679,152	5,117,969	10,068,060	11,332,346	11,304,383	(27,963)	(0.25%)
Charity Care	7,716,336	10,884,100	11,740,244	12,307,307	11,815,715	(491,592)	(3.99%)
Bad Debt	3,099,162	4,737,912	4,076,187	3,925,116	4,521,654	596,538	15.20%
Total Contractuals and Bad Debt	17,494,650	20,739,981	25,884,490	27,564,770	27,641,752	76,982	0.28%
Other Patient Revenue	6,018,072	5,362,824	5,161,088	7,090,652	7,713,024	622,372	8.78%
Net Patient Service Revenue	\$ 10,717,966	\$ 10,404,079	\$ 10,616,789	\$ 13,359,462	\$ 14,080,105	\$ 720,643	5.39%
Collection %	23.24%	81.65%	57.88%	39.49%	38.43%	(1.06%)	(2.69%)
Grants	11,855,713	14,966,470	11,227,760	8,909,045	10,243,353	1,334,308	14.98%
Interest Earnings	-	-	2,063	4,663	-	(4,663)	(100.00%)
Other Financial Assistance	951,576	896,780	738,416	-	-	-	-
Other Revenue	77,234	114,950	276,563	49,321	80,740	31,419	63.70%
Total Other Revenue	12,884,523	15,978,201	12,244,803	8,963,029	10,324,093	1,361,064	15.19%
Total Revenues	\$ 23,602,489	\$ 26,382,280	\$ 22,861,591	\$ 22,322,491	\$ 24,404,198	\$ 2,081,707	9.33%
<i>Direct Operational Expenses:</i>							
Salaries and Wages	17,892,865	18,411,214	20,913,236	24,099,204	29,563,173	5,463,969	22.67%
Benefits	4,863,083	4,952,190	5,470,679	6,253,902	7,833,368	1,579,466	25.26%
Purchased Services	1,122,804	670,444	394,581	3,025,448	484,620	(2,540,828)	(83.98%)
Medical Supplies	736,923	842,761	1,240,342	1,052,153	1,536,542	484,389	46.04%
Other Supplies	264,995	383,913	436,417	138,407	491,070	352,663	254.80%
Medical Services	713,958	600,234	782,428	1,001,467	934,800	(66,667)	(6.66%)
Drugs	743,999	554,540	555,006	606,218	760,348	154,130	25.42%
Repairs and Maintenance	282,957	572,056	447,933	512,881	747,886	235,005	45.82%
Lease and Rental	1,241,933	842,040	998,804	1,076,366	1,571,885	495,519	46.04%
Utilities	87,942	96,367	96,773	100,676	185,738	85,062	84.49%
Other Expense	315,011	565,887	1,280,472	1,212,500	1,266,284	53,784	4.44%
Interest Expense	-	107,297	159,134	222,449	187,804	(34,645)	(15.57%)
Insurance	45,096	56,082	63,853	59,368	79,200	19,832	33.40%
Total Operational Expenditures	28,311,567	28,655,023	32,839,658	39,361,038	45,642,717	6,281,679	15.96%
Net Performance before Depreciation & Overhead Allocations	(4,709,078)	(2,272,743)	(9,978,067)	(17,038,548)	(21,238,519)	(4,199,972)	24.65%
Depreciation	378,440	838,858	820,307	1,057,208	1,402,406	345,198	32.65%
Total Overhead Allocations	7,787,055	9,067,969	7,974,939	10,503,210	12,947,128	2,443,918	23.27%
Total Expenses	36,477,062	38,561,850	41,634,904	50,921,456	59,992,251	9,070,795	17.81%
Net Margin	\$ (12,874,573)	\$ (12,179,570)	\$ (18,773,312)	\$ (28,598,966)	\$ (35,588,053)	\$ (6,989,087)	24.44%
Capital Contributions	-	-	986,971	683,112	373,680	(309,432)	(45.30%)
Capital.	-	-	-	-	-	-	-
General Fund Support/ Transfer In (Out)	\$ 15,769,926	\$ 11,790,007	\$ 18,565,823	\$ 29,300,000	\$ 43,000,000	\$ 13,700,000	46.76%

FY25 Community Health Center Capital Schedule

Dental Clinics	Location	Account	FY25 Budget
	Atlantis Dental Clinic	Major Movable Equipment	69,000
	Belle Glade Dental Clinic	Major Movable Equipment	54,000
	Delray Dental Clinic	Major Movable Equipment	53,700
	West Palm Beach Dental Clinic	Major Movable Equipment	122,860
Dental Clinics Total			299,560

Medical Clinics	Location	Account	FY25 Budget
	Atlantis Medical Center	Leasehold Improvements	210,000
		Major Movable Equipment	210,000
	Atlantis Medical Center Total		420,000
	Jupiter Medical Center	Leasehold Improvements	28,000
		Major Movable Equipment	10,000
		Office & Furniture Equipment	35,000
	Jupiter Medical Center Total		73,000
	Belle Glade Medical Clinic	Major Movable Equipment	66,800
	Delray Dental Clinic	Major Movable Equipment	40,000
	Lewis Center Medical Clinic	Major Movable Equipment	13,000
	Mangonia Park Medical Clinic	Major Movable Equipment	25,000
	Mobile Van Clinic (Warrior)	Major Movable Equipment	5,000
	Mobile 3 Clinic (Hero)	Major Movable Equipment	5,000
	Medical Clinic Administration	Vehicles	26,274
	St Ann Place Medical Clinic	Major Movable Equipment	5,000
	West Boca Medical Clinic	Major Movable Equipment	10,000
	West Palm Beach Medical Clinic	Major Movable Equipment	79,500
Medical Clinics Total			768,574
Dental and Medical Clinics Total			1,068,134



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: Change in Scope of Services for Mangonia Park

2. Summary:

Mangonia Hours of Operations: 7:00am – 7:00pm

3. Substantive Analysis:

The original plan was to operate Mangonia Center from 8:00 am to 8:00 pm. However, due to landlord requirements and security needs, a revised schedule of 7:00 am to 7:00 pm is more suitable. The total hours of operation listed on Form 5B, currently 64 hours, will be updated to 60 hours. The decrease is due to Saturday hours previously reflected in EHB that are no longer performed.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

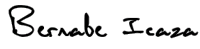
N/A
Committee Name

N/A
Date Approved


6. Recommendation:

Staff recommends the Board approve the Change in Scope of Services for the Health Care District Community Health Center at Mangonia Park.

Approved for Legal sufficiency:

Signed by:


0CF6F7DB670B434
Bernabe Icaza
SVP & General Counsel

Signed by:


2B4234F087844B2
Joshua Adametz, DMD, MPH, MA
AVP & Executive Director of Community
Health Centers



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: Executive Director Informational Update

2. Summary:

- Board Member ED Evaluations and Self Evaluations
- Patient Letter

3. Substantive Analysis:

Board Member ED Evaluations and Self Evaluations: Link will be sent out for you to complete. Please complete by 10/14

Patient Letter: One of our dental patients made a facebook post about her experience at the Health Care District I would like to share (deidentifying any patient information). This is a great reminder of all the great work HCD does and the difference we can make when we treat our patients with compassionate care.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A

 Committee Name

N/A

 Date Approved



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

6. Recommendation:

Staff recommends the Board Receive and File the Executive Director Informational Update.

Approved for Legal sufficiency:

DocuSigned by:

Bernabe Icaza

0CF6F7DB6706424

Bernabe Icaza

SVP & General Counsel

Signed by:

Joshua Adametz

2534310078A44

Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community Health Centers



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: Licensed Independent Practitioner Credentialing and Privileging

2. Summary:

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

3. Substantive Analysis:

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

Last Name	First Name	Degree	Specialty	Credentialing
Rodriguez Pimentel	Ariel	MD	General Surgery	Initial Credentialing
Nelson	Elaine	LMHC	Licensed Mental Health Counselor	Initial Credentialing
Finley	Nicole	APRN	Nurse Practitioner	Recredentialing
Lara	Maria	APRN	Nurse Practitioner	Recredentialing
Wilmot	Althea	APRN	Nurse Practitioner	Recredentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC medical Director to support the credentialing and privileging process.

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

Ariel Rodriguez Pimentel, MD joined the Belle Glade Clinic in 2024 specializing in General Surgery. He attended the Creighton University School of Medicine and also completed his Residency at Huntington Memorial Hospital. Dr. Rodriguez Pimentel is certified in General Surgery by the American Board of Surgery. He has been in practice for twelve years.

Elaine Nelson, LMHC joined the West Palm Beach clinic in 2024 as a Licensed Mental Health Counselor Practitioner. She attended Palm Beach Atlantic University and has been in practice for seven years.

Nicole Finley, APRN joined the Lake Worth clinic in 2022 as a Women’s Health Nurse Practitioner. She attended the Old Dominion University and is certified as Women’s Health Nurse Practitioner by the National Certification Corporation. She has been in practice for six years.

Maria Lara Suarez, APRN joined the Jupiter clinic in 2022 as a Family Nurse Practitioner. She attended Miami Regional University and is certified as Family Nurse Practitioner by the American Academy of Nurse Practitioners. She has been in practice for two years.

Althea Wilmot, APRN joined the West Palm Beach clinic in 2022 as a Family Nurse Practitioner. She attended the University of St. Augustine for Health Sciences and is certified as Family Nurse Practitioner by the American Nurses Credentialing Center. She has been in practice for three years.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A
Committee Name

N/A
Date Approved



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

6. Recommendation:

Staff recommends the Board approve the Initial Credentialing and privileging of Ariel Rodriguez Pimentel, MD, General Surgery.

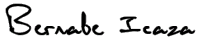
Staff recommends the Board approve the Initial Credentialing and privileging of Elaine Nelson, LMHC, Licensed Mental Health Counselor.

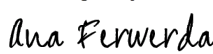
Staff recommends the Board approve the Recredentialing and privileging of Nicole Finley, APRN, Women's Health Nurse Practitioner.


Staff recommends the Board approve the Recredentialing and privileging of Maria Lara Suarez, APRN, Family Medicine Nurse Practitioner.

Staff recommends the Board approve the Recredentialing and privileging of Althea Wilmot, APRN, Family Medicine Nurse Practitioner.

Approved for Legal sufficiency:

DocuSigned by:

0CF6F7DB6706434 Bernabe Icaza
SVP & General Counsel

DocuSigned by:

FF528E6E1A18481 Dr. Ana Derwerda
FQHC Medical Director

Signed by:

2B4234F087844B2... Joshua Adametz, DMD, MPH, MA
AVP & Executive Director of Community Health Centers

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: Quality Report

2. Summary:

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes – September 2024
- UDS Report – YTD

3. Substantive Analysis:

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review are brought to the board “under separate cover” on a quarterly basis.

QUALITY ASSURANCE & IMPROVEMENT

In October, Health centers will be adding spot vision screening to all pediatric clinics. Pediatric vision screening detects children at risk for visual conditions with the goal of connecting those in need with an eye care provider.

Visual function is an integral part of a child’s overall health and quality of life and plays an important role in children’s physical, intellectual, social and emotional development. It can have lifelong implications for educational achievement, which is an important social determinant of health.

The benefit of the specific vision screening tool we have selected is that it does not require literacy, so children can be screened early. It also performs the screening in less than a minute, is non-invasive and has high accuracy. It will significantly increase access to care for our patients and allow us to improve access to vision care.



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval.
 Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A

 Committee Name

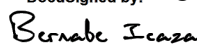
N/A


 Date Approved

6. Recommendation:

Staff recommends the Board approve the updated Quality Report.

Approved for Legal sufficiency:

DocuSigned by:

 0CF6F7DB6706434B
 Bernabe Icaza
 SVP & General Counsel

DocuSigned by:

 FF528E6E1AD149
 Ana M. Ferwerda
 FQHC Medical Director

Signed by:

 2B4234F087844B2
 Dr. Joshua Adametz, DMD, MPH, MA
 AVP & Executive Director of
 FQHC Services



Quality Council Meeting Minutes

Date: September 11, 2024

Time: 11am-1:30pm

Attendees: Steven Sadiku – Director of Corporate Quality; Shauniel Brown – Senior Risk Manager; Carolina Foksinski- Operations Manager; Erik Lalani –Operations Manager; Alexa Goodwin – Patient Relations Manager; Dr. Sandra Warren – Associate Medical Director; Angela Santos – Director of Ops; Dr. Josh Adametz – FQHC Executive Director & Dental Director; Ivonne Cohen – Business Intelligence Developer; Lisa Hogans – Director of Nursing; Nancy Gonzalez – Director of Clinic Operations; Irene Garcia– Dental Quality Coordinator; Sakiya Henderson– Dental Clinical Manager

Excused: Candice Abbot – SVP & Chief Operating Officer; Dr. Belma Andric – SVP & Chief Medical Officer; Dr. Ana Ferwerda – FQHC Medical Director; Dr. Courtney Phillips – VP of Behavioral Health, Dr. Valena Grbric – Medical Director District Cares Jessica Ramirez – Manager Patient Access Services; Maria Chamberlin – Assistant Director of Nursing

Minutes by: Steven Sadiku – Director of Corporate Quality

<u>AGENDA ITEM</u>	<u>DISCUSSION / RECOMMENDATIONS</u>	<u>ACTION ITEMS (AI)</u>	<u>RESPONSIB LE PARTY</u>	<u>DATE</u>
PATIENT SAFETY & ADVERSE EVENTS				
OCCURRENC ES	<p><i>Per Compliance, discussion surrounding not recording meetings.</i></p> <p><u>Report Summary</u></p> <p>The August 2024 Risk Management Tableau dashboard was presented. Volumes were provided for the following clinic areas and types: total reported events, incidents, and</p>			



	<p>good catches. Trends were also presented by volume of reported entries and clinic location. The Risk Report Summary and graphical data were reviewed with the Committee for August 2024. Reports included the risk severity - volume and category/type for incidents and near misses entered in HCD's safety event reporting system. Risk mitigation strategies were also shared with the Committee.</p> <p>(August 2024 Risk Report Summary presented with graphs.)</p>			
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UTILIZATION

OPERATIONS	Productivity					Add BH Pilot providers to Productivity Report	Ivonne Cohen		
	Productivity August 2024								
	Service Line	Target		Seen					% of Goal
		In Person	Tele	In Person	Tele				Total
	Adult Care	6756		5283					92%
	Pediatrics	1857		1700					92%
	Primary Residents	942		819					87%
	Women’s Health	725		707					98%
	Behavioral Health Integration	689		639					93%
	Behavioral Health - Psych	655		640					98%



	<table><tr><td>Psych Residents</td><td>N/A</td><td></td><td>N/A</td><td></td><td>N/A</td></tr><tr><td>Behavioral Health Addiction</td><td>635</td><td></td><td>564</td><td></td><td>89%</td></tr><tr><td>Dental Health</td><td>2191</td><td></td><td>2267</td><td></td><td>103%</td></tr><tr><td>Dental Hygiene</td><td>796</td><td></td><td>746</td><td></td><td>94%</td></tr><tr><td>Dental MDI</td><td>384</td><td></td><td>354</td><td></td><td>92%</td></tr></table> <p><i>(Clinic productivity report with graphs were presented.)</i></p>	Psych Residents	N/A		N/A		N/A	Behavioral Health Addiction	635		564		89%	Dental Health	2191		2267		103%	Dental Hygiene	796		746		94%	Dental MDI	384		354		92%			
Psych Residents	N/A		N/A		N/A																													
Behavioral Health Addiction	635		564		89%																													
Dental Health	2191		2267		103%																													
Dental Hygiene	796		746		94%																													
Dental MDI	384		354		92%																													
	<p><u>Walk-ins</u></p> <p>19% Between Medical and Dental</p> <p>92% same day walk-ins scheduled by front line staff</p> <p>8% same day walk-ins scheduled by the CSC</p>																																	
	<p><u>No Show Rates</u></p> <p>24% between Medical and Dental</p> <p>11% of no-shows have already completed an encounter in August.</p> <p>12% have a future scheduled appointment.</p> <p>(Report with graph presented.)</p>																																	



	<p><u>Doximity Dialer Usage (Telemedicine) - August 2024</u></p> <p>Users</p> <ul style="list-style-type: none">• 64 registered users (100% registration rate)<ul style="list-style-type: none">◦ 22 active users (9 MD/DOs, 8 NP, PA, 5 Care Team) <p>Calls</p> <ul style="list-style-type: none">• 271 total calls<ul style="list-style-type: none">◦ 97 voice calls<ul style="list-style-type: none">▪ 84 successful calls (86.6%) success rate▪ 0 calls escalated to video◦ 174 video calls<ul style="list-style-type: none">▪ 115 successful calls (66.1%) success rate◦ 7 secure texts <p>(Report with breakdown by specialty and user)</p>			
PATIENT RELATIONS				
GRIEVANCES, COMPLAINTS &	<p><u>Patient Relations Dashboard – August 2024</u></p> <p>For August 2024, there were a total of 8 Patient Relations Occurrences that occurred between</p>			



COMPLIMENTS	<p>2 Centers and Center Administration. Of the 8 occurrences, there were 4 Grievances and 4 Complaints. The top 5 Categories were Care & Treatment, Referral Related, Communication, Finance, and Physician Related. There was also a total of 17 compliments received across 5 Centers and Center Administration. 15 were patient generated compliments and 2 were employee to employee compliments known as Thumbs-Up.</p> <p><i>(Patient Relations Report & Patient Relations Dashboard with Graphs presented.)</i></p>			
SURVEY RESULTS	<p><u>Patient Satisfaction Survey – August 2024</u></p> <p>For August 2024 there were 565 Patient Satisfaction Surveys completed. West Palm Primary continues to have the highest return rate with 75 completed surveys followed by Delray Primary with 66 completed surveys. Our Net Promoter Score (NPS) was 77 (out of 508 responses) compared to the Phreesia FQHC/CHC/RHC Network at 71. The top 5 and lowest 5 scored-questions were presented for each area.</p>			



	<p>"Best Questions" for in person visits – August 2024:</p> <ul style="list-style-type: none"> • Professionalism of our staff – 94% (8% increase) • Overall Cleanliness of exam rooms in overall practice – 94% (10% increase) • Time taken to listen and answer your questions – 91% (new) • Things explained in a way you could understand – 90% (increase of 3%) • Overall experience at today's visit – 90% (5% increase) <p>"Worst Questions" for in person visits – August 2024:</p> <ul style="list-style-type: none"> • Being informed about any delays during this visit? – 13% (increase 1%) • Your ability to contact us after hours – 8% (6% decrease) • Each member of my care team identified themselves and their role in my care – 6% (3% decrease) 			
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	<ul style="list-style-type: none"> • Appointment available within a reasonable amount of time – 6% (8% decrease) • Overall experience at today’s visit – 4% (new) <p>Of the surveys received for August, 45% of patients perceived wait time between 6 to 15 minutes, 36% of responses were from patients that this was their first visit to the practice. 88% of patients were scheduled and 23% were a walk-in.</p> <p>86% of surveys completed were by females and most patients preferred to be seen on Monday, Tuesday and Wednesday mornings.</p> <p>For Dental, 68% of patients felt educated on how to better care for your teeth and gums, 69% were satisfied with results of dental treatment, 70% felt staff explained the procedures in a clear and understandable way and 68% felt staff who provided dental care were sensitive to my concerns.</p> <p>87% of responses in August were promoters (5% increase), 8% of responses were neutrals</p>			
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	<p>(1% decrease) and 5% of responses were detractors (4% decrease).</p> <p>Top promoters, detractors, and patient comments presented by center and service line.</p> <p>(Patient Satisfaction Survey PowerPoint presented.)</p>			
After Hours	<p><u>Afterhours Report – August 2024</u></p> <p>In August 2024, the Clinic Service Center received 158 after hours calls. This was a 1% decrease from the previous month.</p> <p>We continue to see our top 3 highest volume in AHC's for Appt request with 45% of the volume. Followed by Reschedule with 13% and cancellation requests with 10% of the volume</p> <p>Our WPB Location remains at our highest volume health center with 37% of the call volume. Followed by Lake Worth with 19% and Lantana with 13%.</p> <p>AH Paged Out calls – There were 13 after hours calls that required a provider to be paged out. 90% (11) of those calls had telephone encounters created in their Epic chart. Of the 11 encounters created, 5 had the correct reason for encounter listed as "after Hours".</p> <p>2 patients telephone encounters were missed</p>			



	<i>(Outbound Campaign PowerPoint presented.)</i>			
NEXT THIRD AVAILABLE	<u>Deferred</u>	The third next available data is being worked on to capture the data accurately. Adding Blocks on the templates for FU visits.	Jessica Ramirez	
REFERRAL/ CALL CENTER	<p>Referrals – In August 2024, the HCD providers placed a total of 6,728 referral orders. This was a 4% increase in volume from the previous month. The average turnaround time for referral processing was 7.94 days for routine with a goal of 5-7 days or less. The TAT for referrals placed as urgent was 2.22 days with a goal of 2 days or less.</p> <p>We continue to see our highest volume of referrals placed by our WPB Health Center with 20% of the total referral volume, followed by Delray with 15% and Lantana with 14% of the total volume. This is consistent with the previous month.</p> <p>Carline St Vil placed the most referrals for the month of August with 7.3% of the total volume. Followed by Dr Stanek with 6% and Dr Castiglia with 5%.</p>	Add Additional goals to Dashboard (Hold Time)	Jessica Ramirez	



	<p>Our most common payer this month is the HCD Voucher with 26% of the referral volume followed by Self pay (no coverage) with 16% and Humana with 10%. Same as the previous month</p> <p>Our top referred to specialties this month are Radiology Orders with 29% of the total volume, followed by Ophthalmology with 7% and Cardiology with 4.9% .</p> <p><u>Call Center –</u></p> <p>For the month of August, the call center received 21,291 calls. This is consistent with the previous month.</p> <p>Of those, 19,760, or 93% of the total call volume reached a live agent and was resolved.</p> <p>The abandonment rate for August was at an all-time low of 6% with a goal of 10% or less. We saw a 2% decrease in the abandonment rate from the previous month.</p> <p>The service level (Calls Answered within 3 mins) Was at 78% with a goal of 80% or higher. We saw an increase of 8% from the previous month.</p>			
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	The Average hold time for August was 1min 18s with a goal of 3 minutes or less.			
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QUALITY

QUALITY

MEDICAL	<p><u>Controlled Diabetes based on A1c less than 9% August, 2024</u></p> <p>Yearly goal 67%</p> <p>We saw 3837 unique patients with a diagnosis of diabetes. 72% were controlled and 28% uncontrolled with an A1c equal or greater than 9%. 72 patients (2%) did not have data.</p> <p>By clinic Jupiter (81%), Boca (75%) and Lake Worth (76%) are the clinics with highest number of patients with controlled diabetes. Belle Glade, Lantana, Delray and West Palm Beach ranged between 67% to 72%. The larger number of patients with diabetes are in Lantana and West Palm Beach Clinics.</p>			
	<p><u>Colorectal Cancer Screening – August 2024</u></p> <p>Yearly goal 82%</p> <p>We saw 9126 unique patients. 3651 (40%) of the patients had the screening satisfied with an increase by 2% compared with the previous month.</p>			



	<p>5782 (62%) of the patients did not have the screening satisfied. Among those patients, 372 (4%) had a fit test done in the previous 12 months and was not due.</p> <p>Compared to the previous year we have a lower percentage of missed patients with 14% vs 32%. The highest percentage of screening completed was at the Boca Clinic with 54%.</p> <p>The largest number of patients due for screening were at the West Palm Beach, Lantana and Delray Clinics accounting for 46% of the patients. They individually achieved 36%, 43% and 38% of colorectal cancer screening completion.</p> <p>The largest number of patients with missing orders to address the screening were at Mangonia, Belle Glade, Lantana and West Palm Beach Clinics accounting for 55% of the missed patients.</p> <p>The last graph shows the met, unmet and missed patients by provider percentages</p> <p>The type of screening test ordered shows the majority of patients are screen with fit test, followed by colonoscopy and last with Cologuard.</p> <p>By clinics the majority of Cologuard orders are from Boca Raton, Delray and Jupiter Clinics. Similarly, the providers on those clinics are the most frequent</p>			
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	<p>providers ordering Cologuard to screen for colorectal cancer.</p> <p>(Report with graph presented.)</p>			
	<p>Breast Cancer Screening – August 2024 Yearly goal 60% Satisfied screenings – 2103 (56%) Unsatisfied Screenings – 1622 (44%) No change from the previous 3 months. Not Met with order – 1272 78(%) Not Met (Patient Missed) – 333 (22%) The clinics with the highest percentage of screening were Belle Glade with 72%, Boca with 67% and Lantana 63%. The clinics with the lowest percentage of patients who completed breast cancer screening were West Palm Beach and Jupiter, with 48% and 52%. The larger number of patients where the screening was not addressed were Lake Worth, Delray, Jupiter and West Palm Beach accounting for 60% from the total number of patients missed to address the screening. (Report with graph presented.)</p>			
	<p><u>Cervical Cancer Screening – August 2024</u> Yearly goal 65%</p>			



	<p>We saw 10752 unique patients with screening due. Cervical cancer screening was completed in 6467 (61%) of the patients and 3536 (39%) patients the screening was not addressed. 361 (3%) of patients have an order but no result.</p> <p>Boca, Lake Worth and Lantana Clinics achieved at or above the goal of 65%.</p> <p>The graph on the right shows the distribution by percentage of met, not met and missing orders to address the screening by provider and correlates with the clinics with larger percentage of screening met. The lowest right graph shows the number of missed patients by clinic in descending order.</p> <p>The last slide shows the number of PAPs orders by provider and the number of referrals during 2024.</p> <p>Report with graph presented.)</p>			
	<p><u>HIV Screening – August, 2024</u></p> <p>Yearly goal 32%</p> <p>Satisfied: 11,706 (58%) No satisfied: 8552 (42%)</p> <p>The majority of the clinics are meeting the screening above 60% except Lantana, Mangonia, Delray and West Palm Beach. The largest percentage of patients for which the screening was not addressed were from West</p>			



	Palm, Lake Worth, Lantana and Belle Glade Clinics accounting for more than 50% of the missed patients.			
	<p><u>Controlling High Blood Pressure – August, 2024</u></p> <p>Yearly goal 80%</p> <p>4701 (72%) of patients had BP controlled and 1824 (28%) BP uncontrolled.</p> <p>From all the clinics Boca reached 82%, Lantana 74%, Lake worth 75%, and Mangonia 72%.</p> <p>BY provider the highest percentages of patient with BP controlled were among Dr. Castiglia 81%, Warren with 81%, Tamara Langley 79%.</p>			
BEHAVIORAL HEALTH	<p><u>PHQ9 – August 2024</u></p> <p>% of patients with PHQ9: 6,061/6,599 = 91.85%</p> <p>Unique patients with positive PHQ9= 400/6.6%</p> <p><u>SBIRT- August 2024</u></p> <p>644 unique patients/27,047 = 2.38%</p> <p>The goal is 5%</p> <p>(Report with graph presented.)</p>	Scheduled meeting with Memorial to create Express Lane for the providers to increase adherence.	Steven Sadiku	
	<p><u>Depression Remission August 2024 42%</u></p> <p>Yearly goal 14%</p> <p>We are currently meeting this metric at 42% of patients with depression in remission.</p>			



	(Report with graph presented.)			
WOMEN'S HEALTH	<u>Early Entry into Prenatal Care Jan–August 2024</u> Early Entry into care into the First Trimester is 52% UDS National Average for 2022 is 72% Total population of 371 prenatal patients <u>Low Birth Weight Jan–August 2024</u> Babies born with a birth weight below normal (under 2,500 grams) 5% --<1500 grams: 1% --1500–2499 grams: 6% UDS 2022 National average 8.43% Total deliveries/birth weight= 106	Discussion about adding Hospitals Delivered to the dashboard.	Steven Sadiku	
DENTAL	<u>Dental Sealants</u> YTD 2024: 99% (493; n=499)	Follow up on Dental Referral Data	Steven Sadiku	
	<u>Limited Exams</u> August 2024: 310 –Same Day Extractions: 113 (36%, n=310) –Antibiotics Given: Patients without a future extraction appointment type 108 (35%, n=310) –Ext. not needed(non-emergent): 69 (22%, n=310) –Returns (Follow-Up): Patients with a future extraction appointment type 20 (6%, n=310)			



	-Returned within 21 days for ext.: 15 (75%, n=20)			
	<p><u>MDI/WHO</u></p> <p>August 2024</p> <p><u>Total Well Visit Pediatric Patients: 273</u></p> <ul style="list-style-type: none"> - Excluded from MDI KPI 127 (47%; n=273) - Eligible MDI 144 (53%; n=273) <p><u>Total Pediatrician KPI Patients (Pts who do not have a dental home): 144</u></p> <ul style="list-style-type: none"> - No MDI 19 (13% n=144) - MDI 125 (87% n=144) <p><u>Total of patients who had MDI visit: 125</u></p> <ul style="list-style-type: none"> - Declined WHO 70 (56% n=125) - Interested in WHO 55 (44% n=125) <p><u>Total Dentist KPI Patients (Pts. Interested in WHO): 55</u></p> <ul style="list-style-type: none"> - WHO not seen by Dentists 50 (91%; n=55) - WHO seen by Dentists 5 (9%; n=55) 			



<p>NURSING</p>	<p><u>Higher Level of Care</u></p> <p>This a summary of August HLC. 100 ER referrals/98 patients were sent to the ER in August. The breakdown of the referrals is:</p> <ul style="list-style-type: none"> • WH- 17 • Peds- 16 • Adult- 65 (this combines urgent care and emergency medicine referrals) • Transport- 0 • Adult Crisis- 1 • Peds Crisis- 1 <p>ADULT REFERRALS- highest producer this month Ewelina Stanek, PA in WPB each with 9 (14%) (<u>third month in a row for Ewelina</u>- note* Dr. Florez in WPB had 4 and Dr. Noukelak in WPB had 1).</p> <p>PEDIATRICS REFERRALS- highest producer this month was Dr. Clake in WPB with 11 (68%)</p> <p>Top diagnosis:</p>			
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	<p>ADULT- No change in top diagnosis for last 2 months</p> <p>Chest pain, unspecified type 7 (11%)</p> <p>Hypertensive Urgency 4 (6%)</p> <p>PEDS-</p> <p>No diagnosis with more than 1 referral</p>			
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QUALITY METRICS

UDS YTD 2024

Of the 16 UDS Measures: 10 Exceeded the HRSA Goal, and 7 were short of the HRSA Goal (*Clinic Score/ HRSA Goal*)

Medical UDS Report	Adult Weight screening and follow-up: (85% / 90%)			
	Breast Cancer Screening: (_56_ %/60%)			
	Cervical Cancer Screening: (_61_ % /65%)			
	Childhood Immunization: (_54_ % / 60%)			
	Colorectal Cancer Screening: (_40_ % / 82%)			
	Coronary Artery Disease CAD: (_87_ % / 81%)			
	Dental Sealants: (_99_ % / 75%)			
	Depression Remission: (_42_ % / 14%)			
	Diabetes: (_72_ % / 67%)			
	HIV Screening: (_58_ % / 32%)			
	Hypertension: (_72_ % / 80%)			



	Ischemic Vascular Disease (IVD): (_73_% / 86%)			
	Depression screening: (_94_% / 83%)			
	Depression screening (Homeless): (_91_% / 83%)			
	Tobacco use screening & cessation: (_94_% / 93%)			
	Weight assessment, Children & Adolescent: (91% /90%)			
Meeting Adjourned: 1:20pm				

UDS PROVIDER LEVEL QUALITY MEASURES 2024

NATIONAL QUALITY LEADER METRICS

Load Date
9/2/2024

Filters



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
September 25, 2024

1. Description: Operations Report – August 2024

2. Summary:

This agenda item provides the following operations report for August 2024: Clinic Productivity, Demographics, Payor Mix, Walk-In Dashboard and No-Show Dashboard

3. Substantive Analysis:

In August, the Health Centers had a total of 9,856 unique patients and 13,312 visits across health centers which is an 0.78% decrease from last month and a 2% decrease when compared to August 2023. 20% of unique patients were new to the Health Centers. 40% of visits were from Adult Primary Care and 23% from Dental, showing no change from July. 13% came from Pediatric, which was up 2% from last month. In August, Lantana Medical had the highest volume with 2,112 visits, followed by West Palm Beach Medical with 1,616 visits.

Our payer mix for June reflected 53% uninsured which was 1% less than the previous month. 41% of patients were managed care and 5% Medicaid which was consistent with last month.

The six month trendline of demographic information indicates little to no variation over the last 6 months for Patient Race, Ethnicity, Spoken Language, Gender and Sexual orientation. Agricultural Worker status went up .2% for August for a total of 4.6% of all patients. The area with the largest reported agricultural population continues to come from the Belle Glade Health Center. The Homeless demographic went down 0.2% for August with a total of 29.8% of patients served who reported as homeless. The largest concentration of patients who reported as homeless originate from St. Ann's, The Lewis center, the Mobile Clinics and Mangonia.

The no show rate in August between all service lines and health centers was 24% which was up 2% from last month. The average no show rate by service line for the month was lowest for Women's Health at 18%. No shows for Behavioral Health were 27% for August. The No show rate for



DISTRICT CLINIC HOLDINGS, INC.
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September 25, 2024

new patients was 18% and established patients was 20%, which was the same as the previous month. 11% of total no shows had already completed another encounter and 12% had scheduled another appointment for a future date. The time of day with the greatest amount of no shows in August continues to be 11AM and 3PM across health centers.

The Walk-In rate averaged 19% overall across Health Centers and all departments for the month of August, which was 1% higher than July. The highest volume of walk ins was for the Primary Care departments at 23%, followed by Behavioral Health at 20%, then Dental at 17%. We provided a total of 2,842 walk in visits in August overall. The Clinic Service Center scheduled 8% of the same day walk-in appointments the day of, while the rest were scheduled by the individual health centers.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

 N/A
 Committee Name

 N/A
 Date Approved

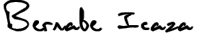



DISTRICT CLINIC HOLDINGS, INC.
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6. Recommendation:

Staff recommends the Board approve the Operations Report for August 2024.

Approved for Legal sufficiency:

DocuSigned by:

0CF6F7DB6706434... Bernabe Icaza
SVP & General Counsel

DocuSigned by:

24CBCE432B6840B... Nancy Gonzalez
Director of Clinic Operations

Signed by:

2B4234F8744E9... Joshua Adametz, DMD, MPH, MA
AVP & Executive Director of Community Health Centers



Unique Patients
9,856

Patient Visits
13,312

New Patients
2,005

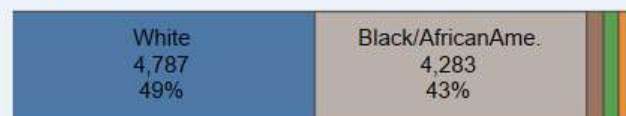
Monthly Productivity August 2024

Filters

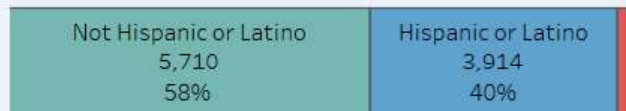
Demographics



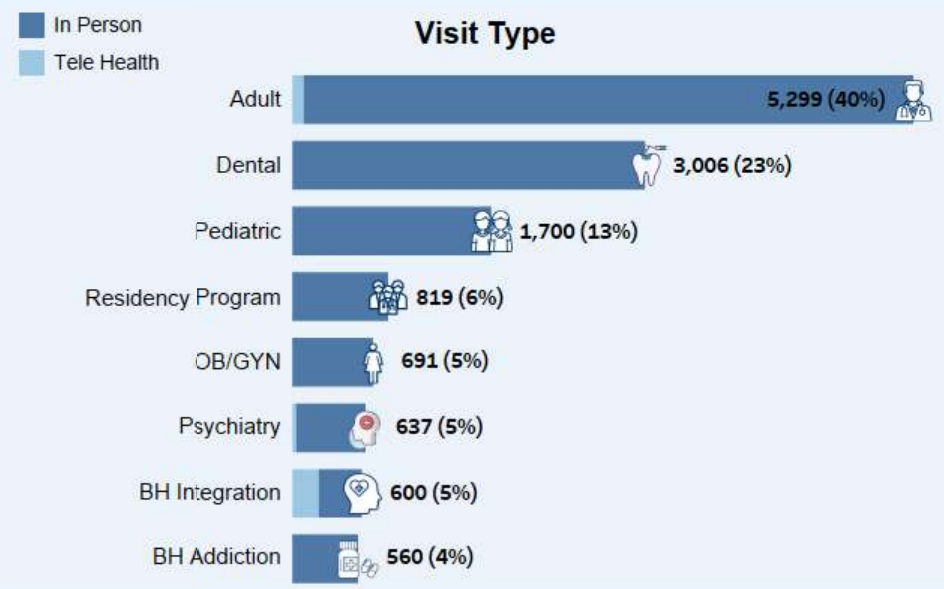
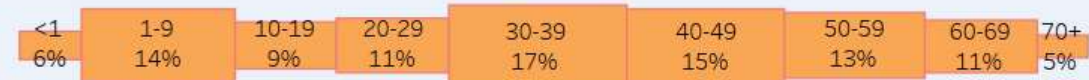
Race



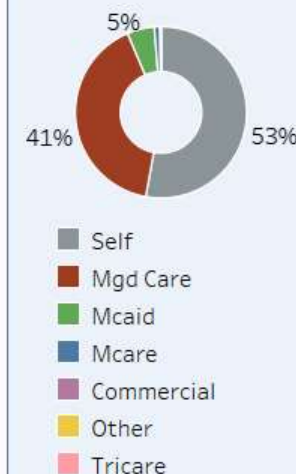
Ethnicity



Age Group

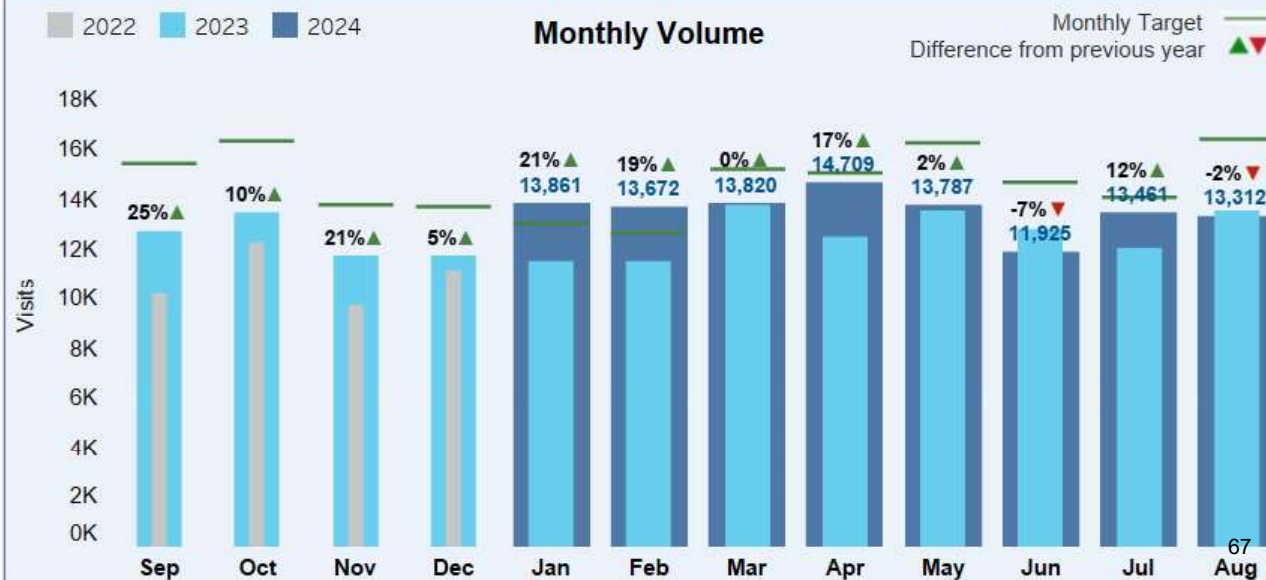


Payor Mix



Monthly Volume

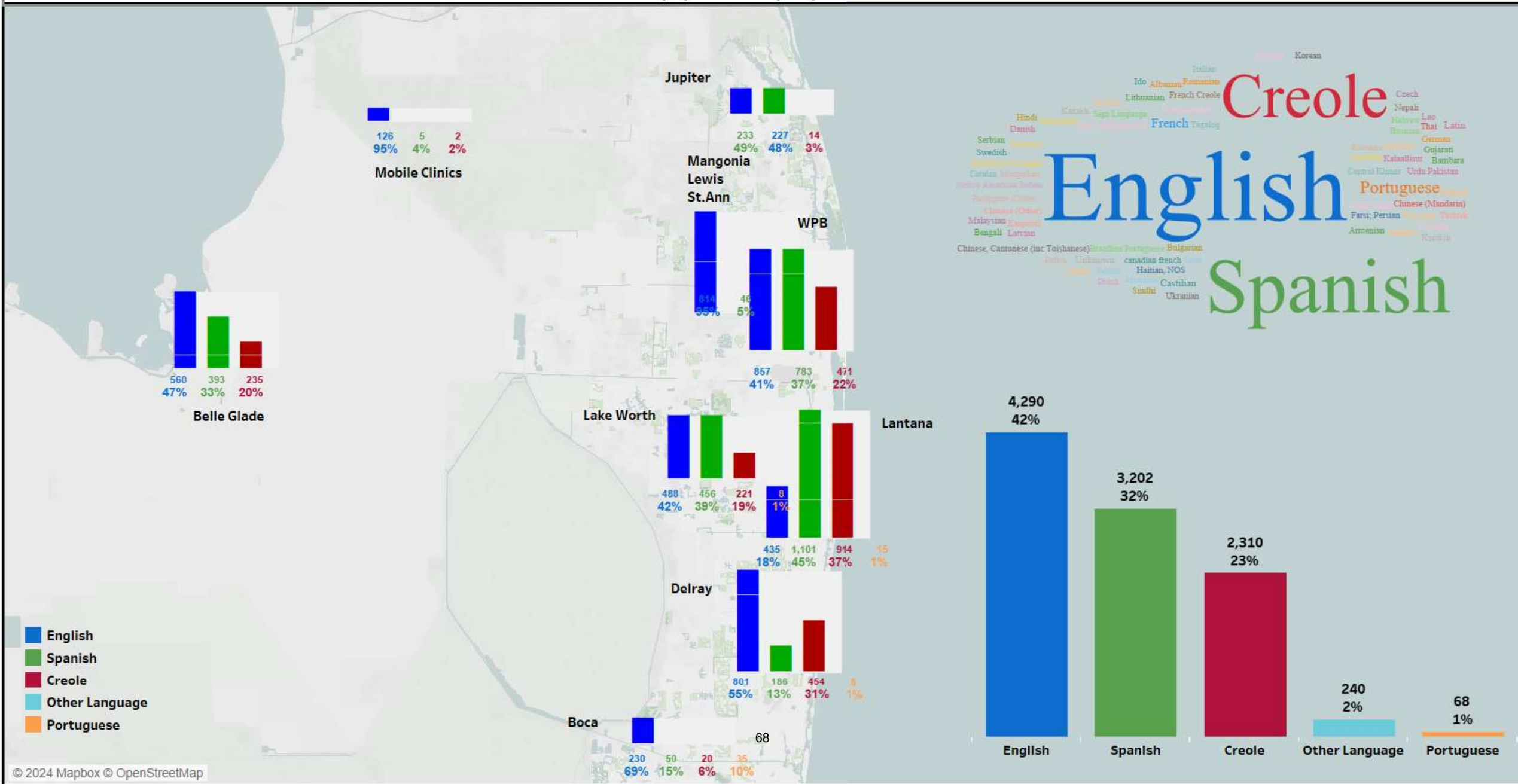
Monthly Target
Difference from previous year



Volume by Clinic

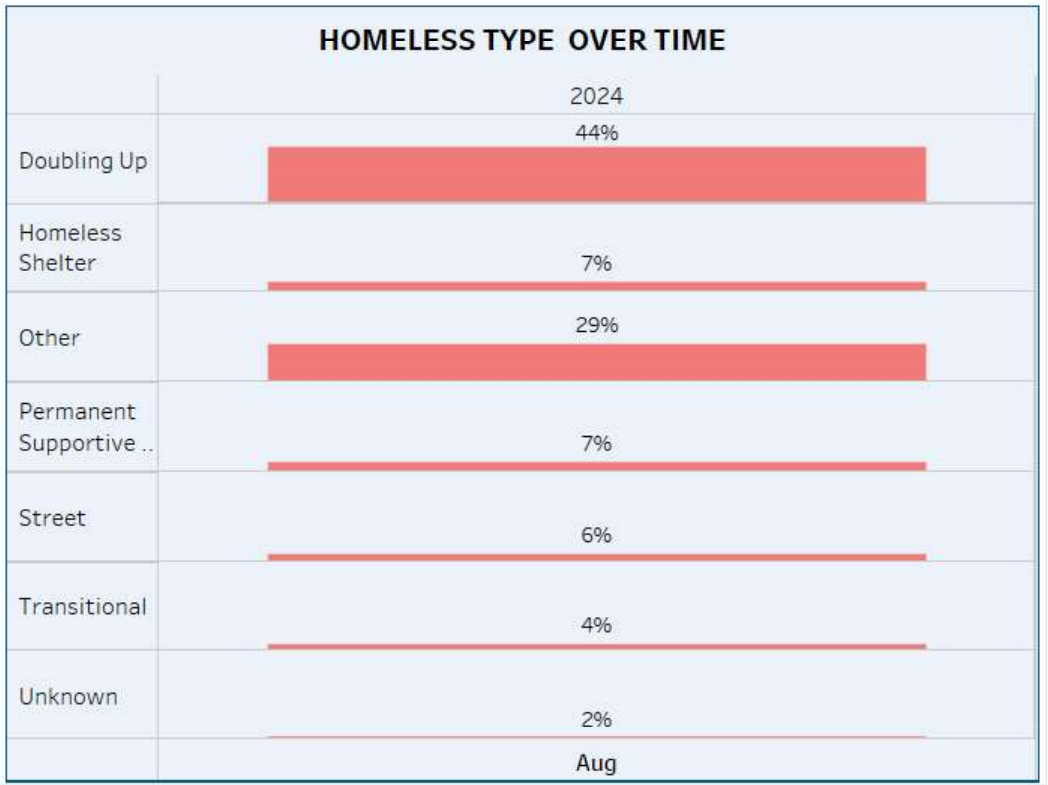
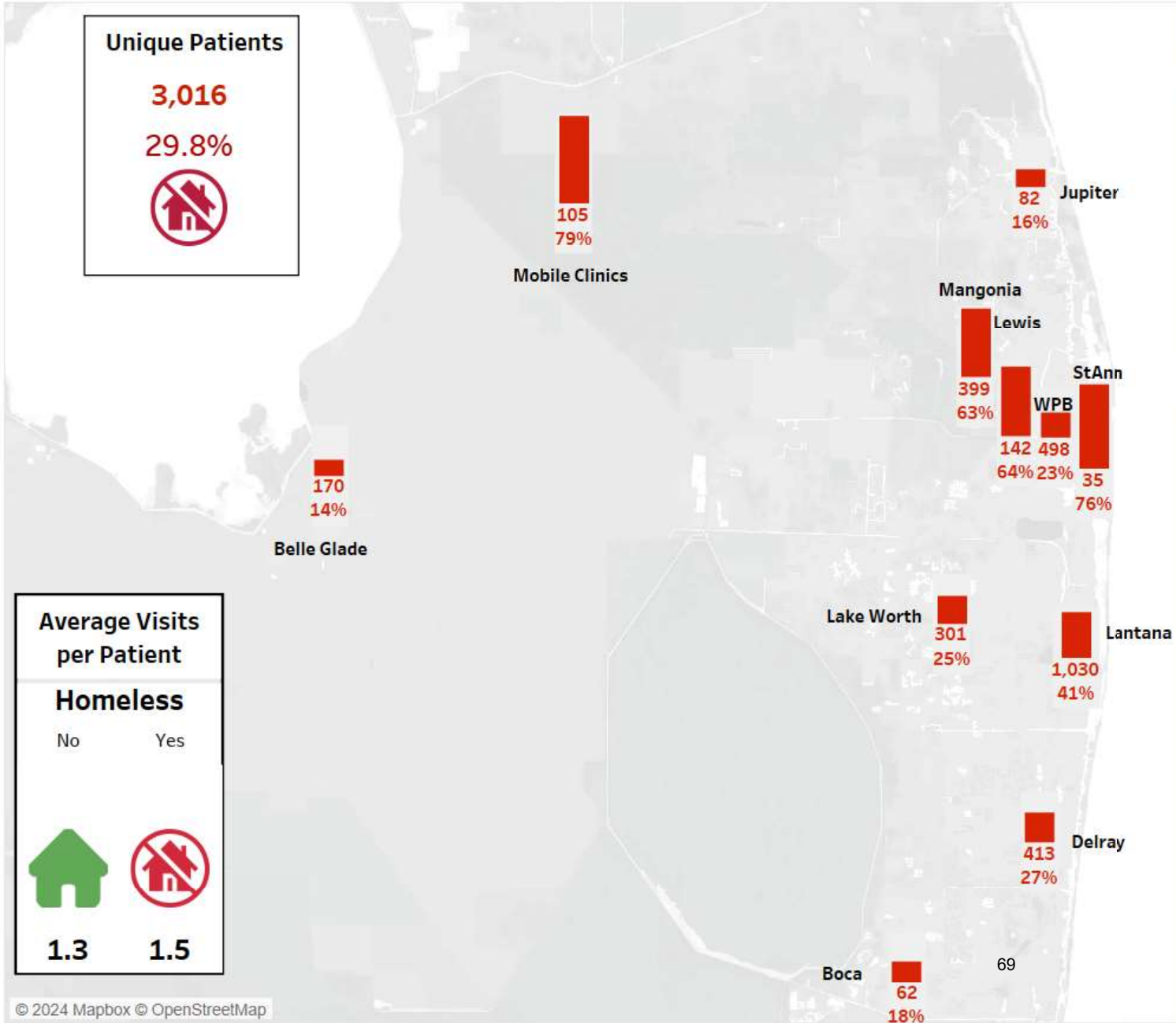


LANGUAGE BREAKDOWN BY CLINIC
8/1/2024 - 8/31/2024



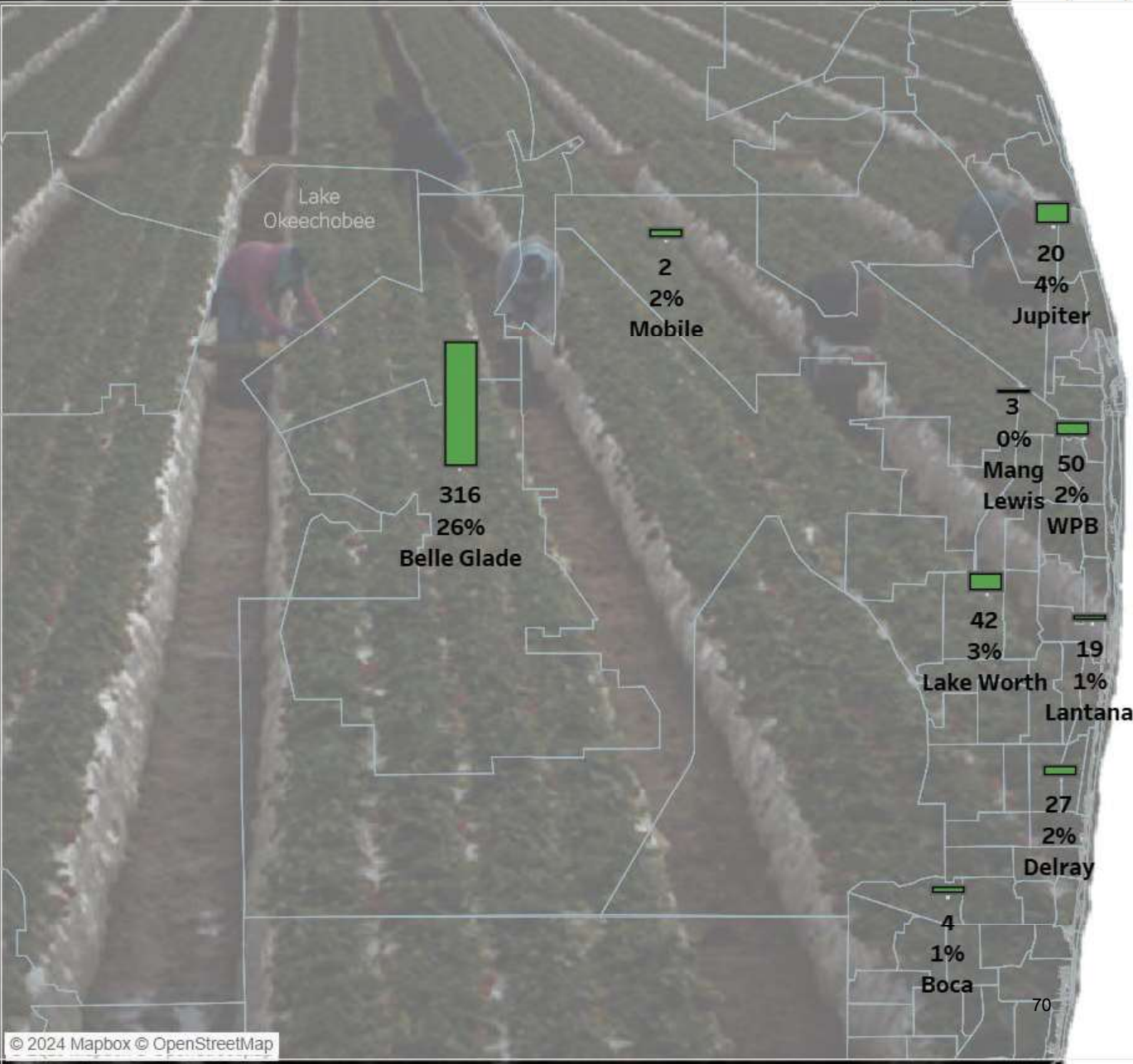
HOMELESS BREAKDOWN BY CLINIC

8/1/2024 - 8/31/2024



AGRICULTURAL WORKERS BREAKDOWN BY CLINIC

8/1/2024 - 8/31/2024



469
4.6%

AGRICULTURAL WORKERS OVER TIME

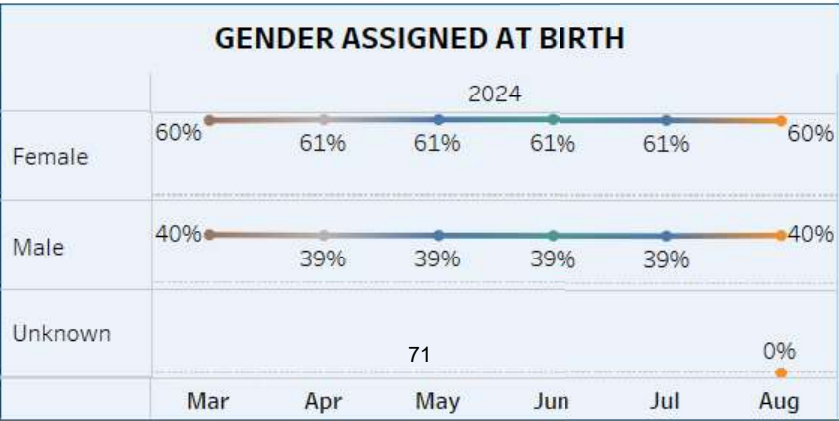
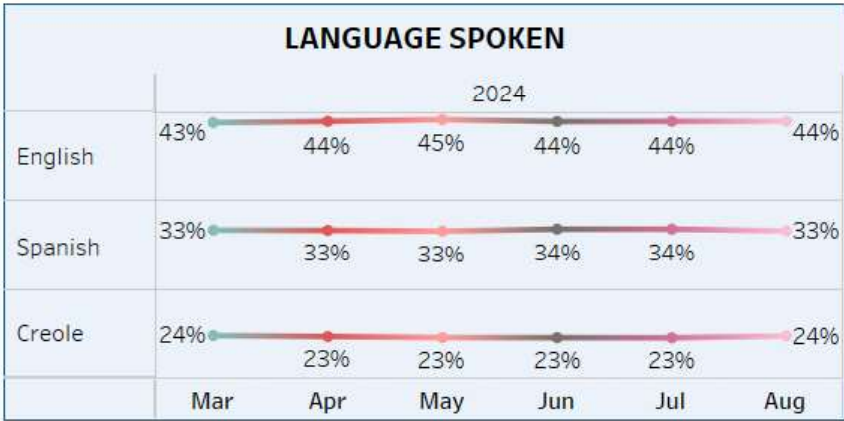
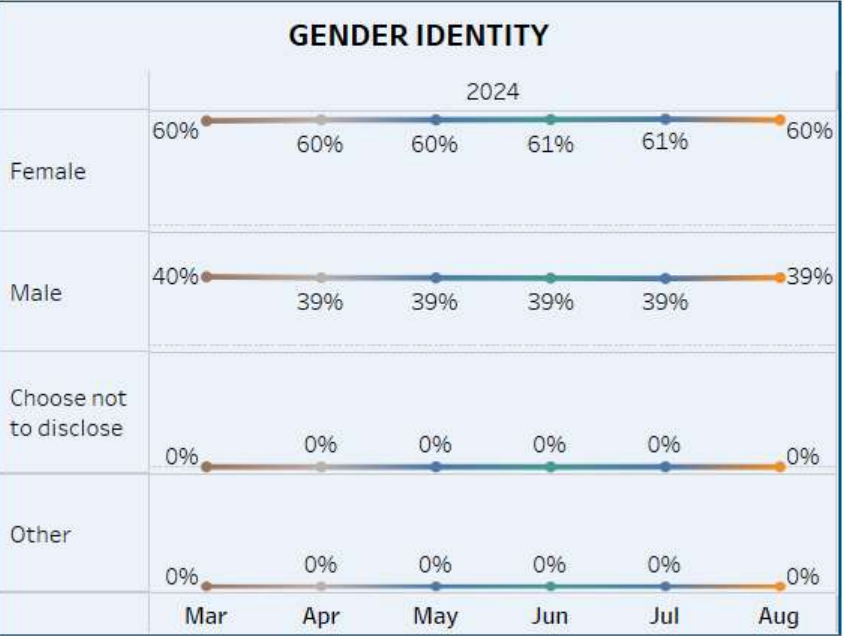
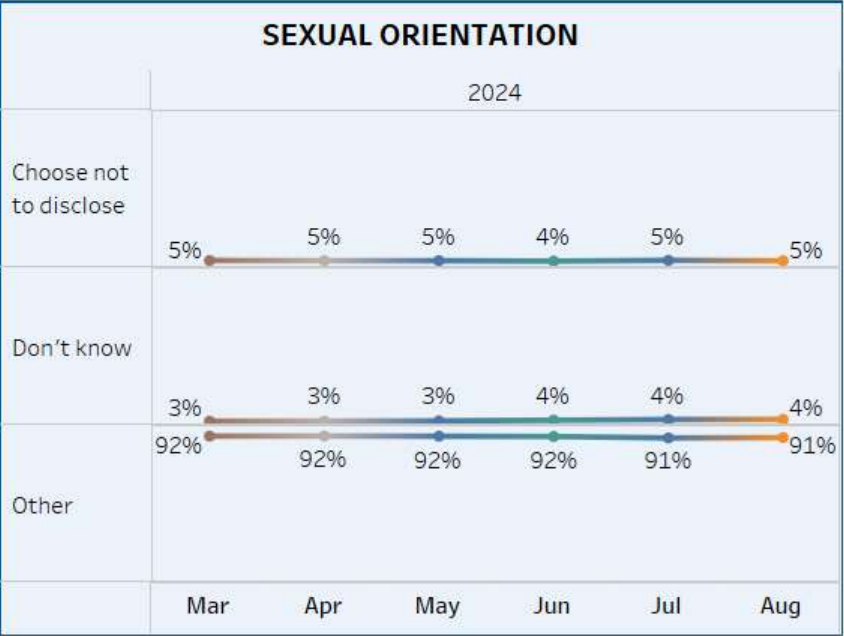
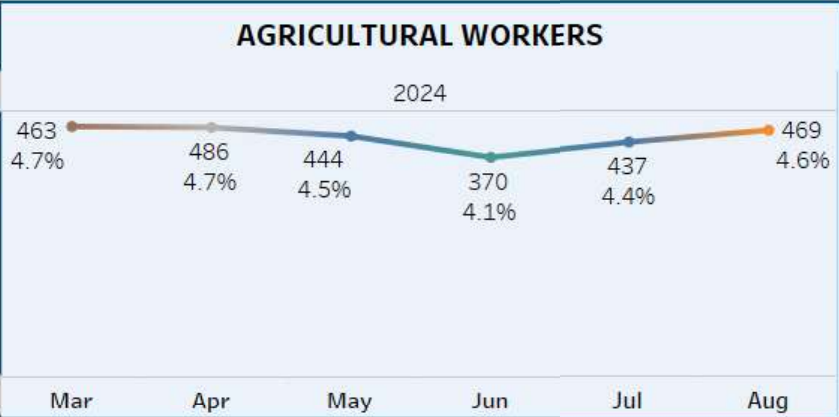
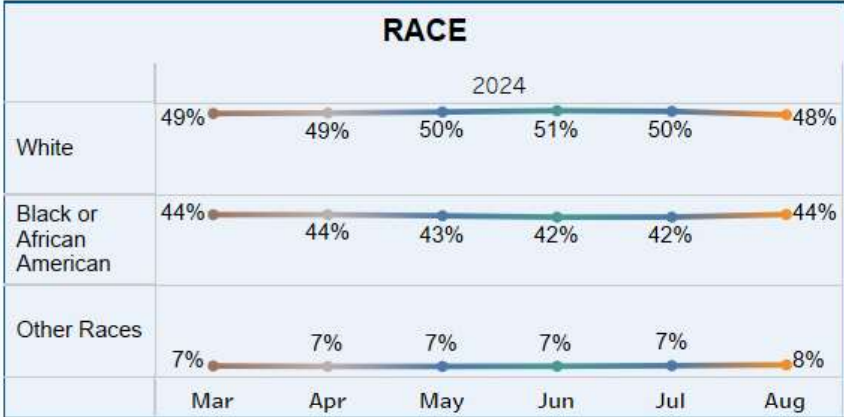
2024

469

4.6%

Aug

DEMOGRAPHICS TRENDED OVER TIME FOR THE LAST SIX MONTHS





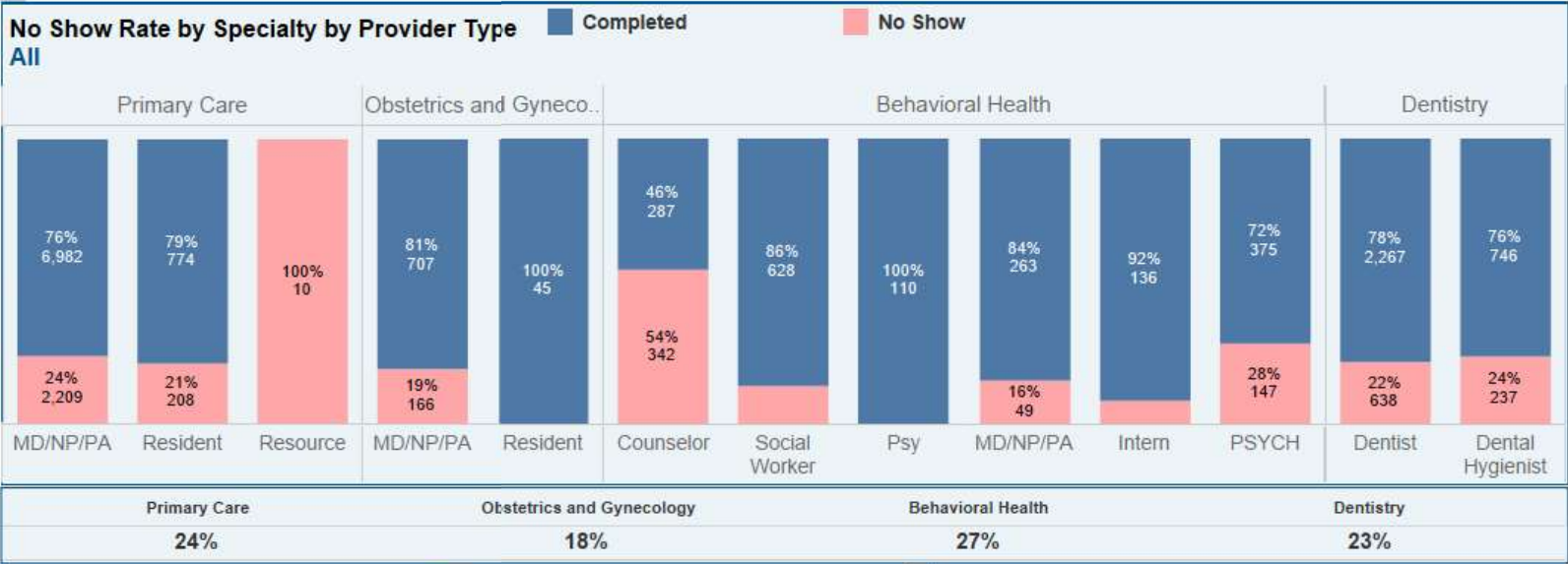
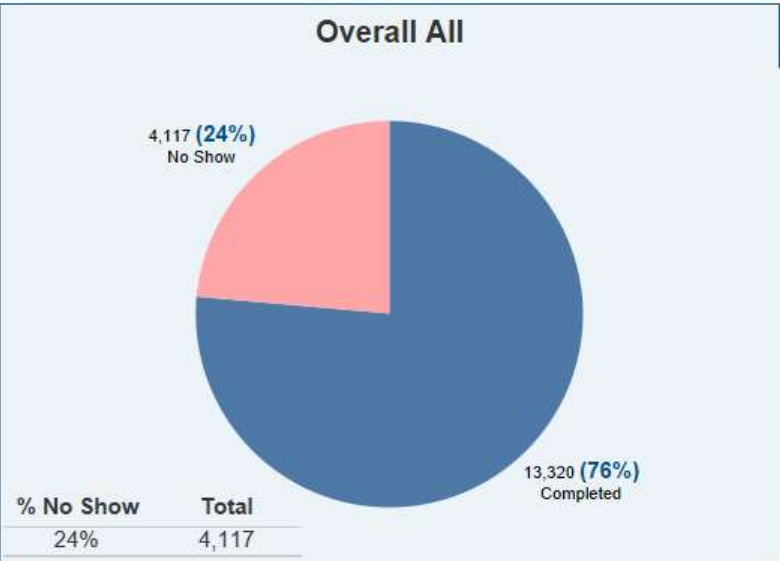
No Show Appointments Overall
Adult Care, Pediatric Care, Women's Health, Dental, BH Integration and BH
Addiction (including resource schedules, excluding nurses)
8/1/2024 - 8/31/2024

Filters

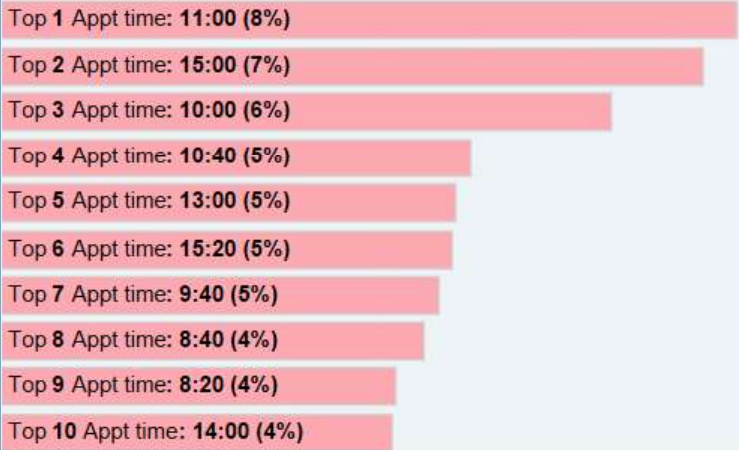
11%
of No Show
completed an encounter later on

12%
of No Show Scheduled an appointment later on

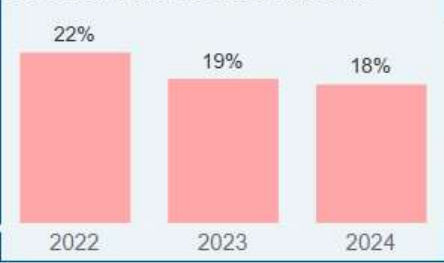
All



Distribution of No Shows by Appointment Time (hour:min)



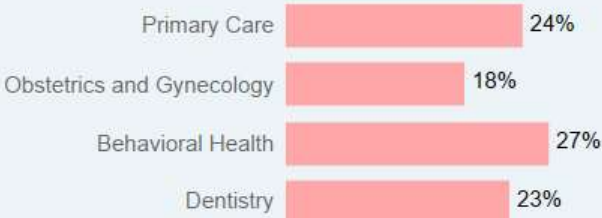
No Show Rate for New Patients



No Show Rate for Established Patients



No Show Rate by Specialty



No Show Rate Last 12 Months



Same Date Appointments *between 8/1/2024 - 8/31/2024*

Scheduled Appt
Same Day

Filters

