

Lakeside Health Advisory Board
September 1, 2021
9:30 A.M.

Meeting Location:

Lakeside Medical Center
39200 Hooker Highway
Belle Glade, FL 33430



**LAKESIDE HEALTH ADVISORY BOARD
AGENDA**

September 1, 2021 at 9:30 a.m.

**39200 Hooker Highway
Belle Glade, FL 33430**

1. Call to Order – Rev. Dr. Robert Rease, Chair

- A. Roll Call
- B. Invocation
- C. Pledge of Allegiance

2. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. Motion to Approve Agenda

3. Awards, Introductions and Presentations

- A. Introduction of Bernabe Icaza, Health Care District's Vice President and General Counsel
- B. Introduction of Heather Bokor, Health Care District's Vice President Compliance Privacy Internal Auditor

4. Disclosure of Voting Conflict

5. Public Comment

6. Meeting Minutes

- A. **Staff recommends a MOTION TO APPROVE:**
Board Meeting Minutes of June 2, 2021 [Pages 1 - 6]

8. Consent Agenda – Motion to Approve Consent Agenda Items

- A. **ADMINISTRATION**

8A-1 RECEIVE AND FILE:

September 2021 Internet Posting of District Public Meetings

[https://www.hcdpbc.org/resources/public-](https://www.hcdpbc.org/resources/public-meetings?retain=true&RefineModule=1352&StartTax=69&StartDate=&Keywords=&RefineParent=74)

[meetings?retain=true&RefineModule=1352&StartTax=69&StartDate=&Keywords=&RefineParent=74](https://www.hcdpbc.org/resources/public-meetings?retain=true&RefineModule=1352&StartTax=69&StartDate=&Keywords=&RefineParent=74)

- 8A-2 **RECEIVE AND FILE:**
Lakeside Health Advisory Board Attendance [Page 7]

9. Regular Agenda

A. **ADMINISTRATION**

- 9A-1 **RECEIVE AND FILE**
Community Outreach Update (Karen Harris) [Verbal and PowerPoint]

- 9A-2 **RECEIVE AND FILE**
Hospital Update (Janet Moreland) [Verbal and PowerPoint Update]

- 9A-3 **RECEIVE AND FILE**
COVID-19 Update (Jennifer Dorce-Medard) [Verbal and PowerPoint]

10. Staff Comments

11. Board Member Comments

12. Establishment of Upcoming Meetings

December 1, 2021

13. Motion to Adjourn



**LAKESIDE HEALTH ADVISORY BOARD
MINUTES**

June 2, 2021 at 9:35 a.m.

**JOIN ZOOM MEETING
at
City of Belle Glade City Hall
110 Dr M.L.K. Jr. Blvd. W
Belle Glade, FL 33430**

1. Call to Order – Rev. Dr. Robert Rease, Chair

A. Roll Call

Board Members present: Rev. Dr. Robert Rease, Chair; Eddie Rhodes; Carolyn Jones; Inger Harvey; Dr. LaTanya McNeal; Dr. Alina Alonso, Vice Chair and Dr. Barry Davis were absent.

Staff and Guests: Dr. Tom Cleare, AVP, Planning & Community Engagement; Darcy Davis, Chief Executive Officer; Karen Harris, VP of Field Operations; Dr. Belma Andric, Chief Medical Officer and Executive Director; Patricia Lavelly, Vice President Chief Information and Digital Officer; Janet Moreland, Executive Director of LMC; Regina Stolpman, Director of Nursing; Dr. Jennifer Dorcé-Medard, Associate Chief Medical Officer/Designated Institutional Official; Robin Kish, Director of Community Engagement; Juliza Kramer, Health Care District's Marketing and Branding Manager

Recording/Transcribing Secretary: Joe Ann Hyppolite, Elsie Hernandez and Rosa Clas

B. Invocation

Rev. Dr. Robert Rease led the invocation.

C. Pledge of Allegiance

The Pledge of Allegiance was recited.

2. Agenda Approval

A. Additions/Deletions/Substitutions

None

B. Motion to Approve Agenda

CONCLUSION/ACTION: Mr. Rhodes made a motion to approve the agenda with no Additions/Deletions/Substitutions; the motion was duly seconded by Ms. Harvey. There being no objection, the motion passed unanimously.

3. Awards, Introductions and Presentations

A. Introduction of Juliza Kramer, Health Care District's Marketing and Branding Manager

B. Presentation on Lakeside Medical Center's Utilization of Facebook

Julia Kramer gave an overview of the following for March 1, 2020 – May 15, 2021:

- Facebook Performance Summary: Key Performance Metrics (Impressions, Engagements and Post Link Clicks). There was a decrease in Impressions and Engagements and an increase in Post Link Clicks.
- Facebook Audience Growth: Net Page Likes (Organic Page Likes, Paid Page and Page Un-likes) Breakdown. Organic Page likes had the highest percentage.
- Facebook Publishing Behavior: Published videos; published photos, published links and published text posts. Published photos had the highest percentage.
- Facebook Top Posts: Top posts published during selected time period, based on the post's lifetime performance. The videos were the top post.
- Facebook Impressions: The top performing post content was seen by the Facebook community. There was a decrease from the previous year.
- Facebook Page Fan Demographics: Audience by Age (35-44 highest total), Gender (Women highest total), Top Countries (United States highest total) and Cities (Belle Glade highest total)
- Facebook People Engaged Demographics: Daily user of the people who took- action by Age (35-44 highest total); Gender (Women – highest total percentage); Countries (United States highest total); Top Cities (Belle Glade highest total)

The Facebook Pages: Ms. Kramer reviewed the aggregate page metrics from reporting period March 1, 2020 - May 15, 2021 and compared it to December 16, 2018 - February 29, 2020.

Ms. Kramer gave a summary of her plans/vision (using the data completed) for the future of Lakeside Medical Facebook page, which are the following:

- Video Posts
- Spotlight on Lakeside Medical Staff
- Spotlight on Area Community Leaders
- Facebook Live Utilization
- Target the People that were Less Engaged
- Provide Information for the Public
- Contest and incentives

The Board Members were given an opportunity to ask questions and give their input.

CONCLUSION/ACTION: Received and filed.

4. Disclosure of Voting Conflict

None

5. Public Comment

None

6. Election of Officers

None

7. Meeting Minutes

A. Staff recommends a MOTION TO APPROVE:

Board Meeting Minutes of March 3, 2021

CONCLUSION/ACTION: Mr. Rhodes made a motion to approve the meeting minutes of March 3, 2021, as written with no corrections; the motion was duly seconded by Dr. McNeal. There being no objection, the motion passed unanimously.

8. Consent Agenda – Motion to Approve Consent Agenda Items

A. ADMINISTRATION

8A-1 RECEIVE AND FILE:

June 2021 Internet Posting of District Public Meetings

<https://www.hcdpbc.org/resources/public-meetings?retain=true&RefineModule=1352&StartTax=69&StartDate=&Keywords=&RefineParent=74>

8A-2 RECEIVE AND FILE:

Lakeside Health Advisory Board Attendance

CONCLUSION/ACTION: Dr. McNeal made a motion to approve the Consent Agenda items; the motion was duly seconded by Ms. Harvey. There being no objection, the motion passed unanimously.

9. Regular Agenda

A. ADMINISTRATION

9A-1 RECEIVE AND FILE

EPIC Update (Patricia Lavelly) [PowerPoint]

Ms. Lavelly, Chief Information Officer, gave an update of the EPIC Project. She stated that we are implementing a new electronic medical record and patient billing software for Lakeside Medical Center and for the clinics. EPIC goes live on July 1, 2021 and the second phase will be the Edward J. Healey Rehabilitation & Nursing Center, in 2022. The official kickoff was July 2020. The patients that come to the hospital and clinics will have one record. She is creating a tip sheet, providing support and space for the staff.

She provided an overview of the following:

- Budget; Go Live Trek; Issues; Risks; Accomplishments
- Launching of EPIC
- Project Documents
- Journey Newsletter (Electronic)
- Senior Leadership team has volunteered to round and will be at Lakeside Medical Center and the clinics on the first two weeks.

The Board Members were given an opportunity to ask questions.

CONCLUSION/ACTION: Received and filed.

9A-2 RECEIVE AND FILE

Janet Moreland (Hospital Update) [Verbal and PowerPoint Update]

Ms. Moreland provided the following update:

- EPIC (Electronic Health Record) Update – Go Live July 1, 2021: The Lakeside Medical Center Leadership staff (Janet Moreland, Regina Stolpman, Jennifer Dorcé-Medard) and Karen Harris will be on site beginning the night before EPIC goes live, from 8:00 p.m. and onward, to support the staff.
- Ambulance Services: A request to have two ambulances staffed at our location will be presented at the Board of County Commissioners Meeting on June 15, 2021. The patients will not have to wait to be transferred to other hospitals. She requested the support from the Board Members.
- The Joint Commission Survey Laboratory and Hospital Update: Laboratory did an awesome job. She received correspondence from Joint Commission on May 18, with four minor findings that Dinaliza Calderon, Laboratory Manager, Karen Harris and others will have to provide a response to them. The next survey will be in three years. The hospital is in the window period for the survey, from now until December 2021, and it will be done on-site. The Radiology Department also has a survey that is going to be done this year.
- Total Census Days by Month for OB and the number of deliveries from January - April 2021: She is continuing to get the word out that we are still providing OB services. We are working with the C. L. Brumback Primary Clinics and Bostella Walker, Florida Department of Health. She is planning to do some things in the community to get the word out.

Karen Harris requested for the Board Members to get the information out in the community about the OB Services at LMC.

The Board Members were given an opportunity to ask questions.

CONCLUSION/ACTION: Received and filed.

9A-3 RECEIVE AND FILE

Residency Update (Jennifer Dorcé-Medard) [PowerPoint]

Dr. Dorcé-Medard stated that Lakeside Medical Center is a teaching hospital for nursing students, respiratory techs and family residents.

Dr. Dorcé-Medard provided an overview of the following for the Family Medicine Residency Program:

- Team
- Graduate Medical Education – SI and FM Program Policies and Procedures
- Contributions

The Board Members were given an opportunity to ask questions.

CONCLUSION/ACTION: Received and filed.

10. Staff Comments

None

11. Board Member Comments:

Dr. McNeal stated “awesome work,” “very impressed,” “thank you for all of the work you do” and “you are true live heroes.”

Ms. Harvey stated she noticed the usage in Facebook for the community of Pahokee was very low. She stated that if any efforts are organized to please give her a call.

A small discussion was held about the usage from the South Bay community. Karen Harris stated that she and Janet Moreland will be speaking with the South Bay leaders.

Ms. Kramer stated that any information about the communities be sent to her.

Rev. Dr. Robert Rease requested for the PowerPoint presentations to be sent to the Board Members.

Ms. Harvey requested the information for the person that the community can contact when they would like to give reviews about their experience, during their stay at the hospital. Ms. Moreland stated the information will be sent to the Board Members.

A small discussion was held in reference to someone that is having a crisis and Baker Act patients.

12. Establishment of Upcoming Meetings

September 1, 2021, at 9:30 a.m.

13. Motion to Adjourn

There being no further business, the meeting was adjourned at 11:01 AM.

Inger Harvey, Secretary

Date



LAKESIDE HEALTH ADVISORY BOARD
 Lakeside Medical Center
 39200 Hooker Highway
 Belle Glade, FL 33430

ATTENDANCE

2021

Member	March 3, 2021	June 2, 2021	September 1, 2021	December 1, 2021
Rev. Dr. Robert L. Rease, Chair	Yes	Yes		
Inger Harvey, Secretary (Effective June 2, 2020)	Yes	Yes		
Alina Alonso, MD	Absent	Absent		
Eddie Rhodes	Yes	Yes		
Dr. LaTanya McNeal	Absent	Yes		
Carolyn Jones	Yes	Yes		
Barry Davis, MD	Yes	Absent		