

LAKESIDE HEALTH ADVISORY BOARD

Summary Meeting Minutes August 14, 2018, 9:30 a.m. Belle Glade City Commission Chambers

1. Call to Order

Reverend Robert Rease, Chair, called the meeting to order at 9:30 a.m.

A. Roll Call

Board members present: Sandra Chamblee, Vice Chair; Mary Weeks, Secretary; Donia Roberts; Dr. Alina Alonso; Dr. Maria Vallejo, and Eddie Rhodes.

Board members absent: Julia Hale and Angie Pope.

Staff and Guests: Darcy Davis, Chief Executive Officer; Dr. Tom Cleare, VP of Strategy; Dawn Richards, VP & Chief Financial Officer; Valerie Shahriari, VP & General Counsel; Dr. Belma Andric, Chief Medical Officer and Executive Director of Clinic Services; Cindy Yarbrough, Chief Information Officer; Steven Hurwitz, VP of Human Resources and Communications; Karen Harris, VP of Field Operations; Stephanie Dardanello, Administrator of Lakeside Medical Center, Janet Moreland, Director of Nursing; Dr. Kenneth Scheppke, Director of Emergency Service; and Robin Kish, Sr. Corporate Communications Strategist.

Recording/Transcribing Secretary: Kay Heffner

B. Invocation

Mary Weeks led the invocation.

C. Pledge of Allegiance

The Pledge of Allegiance was recited.

2. Agenda Approval

A. Additions/Deletions/Substitutions

None.

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B. Motion to Approve Agenda

CONCLUSION/ACTION: Ms. Chamblee made a motion to approve the agenda as presented. Motion was duly seconded by Dr. Alonso. A vote was called, and the motion passed unanimously.

3. Awards and Presentations

- A. Recognition of Gilberto Alvarez for Service to the Lakeside Health Advisory Board.
- B. Introduction of New Board Members Dr. Maria M. Vallejo, who is Vice President for Growth and Expansion at Palm Beach State College, and Eddie Rhodes, who is a long time resident of Belle Glade.
- C. A video of the Lakeside Medical Center Residency Graduation was shown.

4. Disclosure of Voting Conflict

None.

5. Public Comment

None.

6. Meeting Minutes

A. <u>Staff Recommends a MOTION TO APPROVE:</u> Lakeside Health Advisory Board Meeting Minutes of May 1, 2018.

CONCLUSION/ACTION: Dr. Alonso made a motion to approve the meeting minutes of May 1, 2018 as presented. Motion was duly seconded by Ms. Weeks. A vote was called, and the motion passed unanimously.

7. Consent Agenda - Motion to Approve Consent Agenda Items

CONCLUSION/ACTION: Dr. Alonso made a motion to approve the Consent Agenda items. Motion was duly seconded by Ms. Chamblee. A vote was called, and the motion passed unanimously.

A. RECEIVE AND FILE:

August 14, 2018 Internet Posting of District Public Meeting http://www.hcdpbc.org/EventViewTrainingDetails.aspx?Bck=Y&EventID=211&m=010&DisplayType=C

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8. Regular Agenda

A. RECEIVE AND FILE:

Lakeside Medical Center Update.

Stephanie Dardanello presented this update. She discussed the updates to the facility such as a new airhandler, blinds, boilers, compactor switch, emergency radios, lift station pump, irrigation system, and panic button. The painting of the interior is 80% complete. Damage from Hurricane Irma to the signage, awnings, and landscaping have be replaced and costs send to FEMA. Hurricane Preparedness and Exercise has been initiated.

In response to Reverend Rease's question on the reopening of the chapel, Ms. Dardanello informed that it is up and running, but needs some upgrades. They have a rotation of ministers coming in.

Dr. Scheppke updated the board on the success of the Emergency Department. There are ongoing discussions with AMR about having a presence at LMC. Trauma Hawk is already onboard.

CONCLUSION/ACTION: Received and filed.

B. RECEIVE AND FILE:

Quality Date Update.

Janet Moreland, who is the Director of Nursing at Lakeside Medical Center, presented this update. She discussed the quality programs and initiatives. They included the Centers for Disease Control and Prevention, Center for Medicare and Medicaid Services, The Joint Commission, QualityNet, Florida Hospital Association, Hospital Consumer Assessment of Healthcare Providers and Systems, Failure Mode Effectiveness Analysis, Influenza Administration and Action Plan, and the monthly Quality and Patient Safety Improvement Committee meeting.

Ms. Moreland also discussed the education and training at the hospital. They included skills fairs for all employees, TeamStepps Training, CDC/NHSN Reporting and wound care assessment and documentation, Press Ganey Education Training, webinars for new quality measures for 2019, and monthly review of The Joint Commission Standards with all managers and supervisors.

CONCLUSION/ACTION: Received and filed.

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C. RECEIVE AND FILE:

Managed Care.

Valerie Shahriari presented on Managed Care. Ms. Shahriari discussed the Managed Care contracts and in particular the payor relationships, as well as exploring the opportunities for increased revenue. A discussion on provider enrollment included Vistar eVIPS Software Implementation, which consists of a centralized database, integrates the current credentialing software, provides real-time dashboards, and automates payer enrollment.

CONCLUSION/ACTION: Received and filed.

D. RECEIVE AND FILE:

Information Technology (IT) Initiatives.

Cindy Yarbrough presented the Information Technology (IT) Initiatives. Ms. Yarbrough discussed IT's goal to improve quality of our patient's care by utilizing technology to maximize the effectiveness of the District's operations. Some of these goals include a new Electronic Health Record (HER) system, improve our security initiatives and pursue Health Information Exchange (HIE). The HIE would give us the ability to share secured patient information across care settings, both internally and externally. The end goal is to achieve one patient, one record.

CONCLUSION/ACTION: Received and filed.

E. RECEIVE AND FILE:

Strategic Planning Update.

Dr. Cleare presented the Strategic Planning Update. Dr. Cleare discussed the Health Care District Board's Strategic Planning meeting, which was held on July 24, 2018. He discussed the Operational Scorecard and the 2018-2019 Performance Goals Highlights. The District realized savings from changing from a fully insured to self-funded health insurance plan; by assigning all District Cares patients to the C.L. Brumback Clinics; and the District's Trauma Program by the funding methodology for anesthesia and radiology to a fee-for-service structure from the previous call pay methodology.

The 2018-2019 Performance goals for the C.L. Brumback Primary Care Clinics include opening an Addiction Stabilization Center, move the Belle Glade Medical Clinic to Lakeside Medical Center, open a Mobile Health Clinic, and expand patient volume for Medication Assisted Treatment Program.

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The goals for the Managed Care – District Cares include adding a behavioral health benefit to the District Cares Plan and modifying District Cares benefits to Complement Clinic Services.

The goals for Trauma include transition of payment methodology from oncall pay model to reimbursement for services to uninsured patients.

The goals for IT include acquiring a new Electronic Health Record (HER) system for LMC, improve HCD security effectiveness to 87%, and develop a master patient record through alliances with available Health Information Exchanges (HIE).

The goal for Public Relations is to develop and implement a Public Awareness Campaign.

CONCLUSION/ACTION: Received and filed.

9. Staff Comments

Darcy Davis introduced Steven Hurwitz, who is our VP of Human Resources and Communications.

Ms. Davis invited the Board to the Ribbon Cutting of the new Mobile Clinic, which will be held at the E.J. Healey Nursing and Rehabilitation Center on August 31, 2018 at 4:00 pm. Dr. Alonso commented that this will be great public relations for the Health Care District. The mobile van will be traveling around to homeless shelters and churches in the county.

10. Board Member Comments

Ms. Chamblee welcomed the new Board members.

11. Upcoming Meetings

Tuesday, November 27, 2018 at 2:00 p.m. – Joint Meeting with the Health Care District Board (1515 N. Flagler Drive, West Palm Beach, FL 33401)

12. Establishment of Lakeside Health Advisory Board Meetings for 2019

Tuesday, February 12, 2019

Tuesday, May 14, 2019

Tuesday, August 13, 2019

Tuesday, November (TBD), 2019 – Joint Meeting with the Health Care District Board

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13. Motion to Adjourn

There being no further business, the meeting was adjourned at 11:00 a.m.

Mary Weeks, Secretary

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