



C. L. Brumback

**Primary Care Clinics**

Health Care District Palm Beach County

# **BOARD OF DIRECTORS**

**June 29, 2022**

**12:45 P.M.**

## **Meeting Location**

**1515 N. Flagler Drive, Suite 101**

**West Palm Beach, FL 33401**

*If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.*

**BOARD OF DIRECTORS MEETING  
AGENDA  
June 29, 2022  
1515 N. Flagler Drive, Suite 101  
West Palm Beach, FL 33401**

Remote Participation Login: <https://tinyurl.com/yda3vnks>

Via Telephone dial-in access (646) 558 8656 / Meeting ID: 550 789 5592 / Password: 946503

- 1. Call to Order – Melissa Mastrangelo, Chair**
  - A. Roll Call
  - B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.
- 2. Agenda Approval**
  - A. Additions/Deletions/Substitutions
  - B. Motion to Approve Agenda
- 3. Awards, Introductions and Presentations**
  - A. WPBF-25 and WPTV-5 News Story – Newly-Homeless Receiving Care at New Health Care District Clinic (Robin Kish)
  - B. FY23 – Salary, Benefits and Well-Being Budget Considerations (Steven Hurwitz)
  - C. C.L. Brumback Boca Clinic Overview (Marisol Miranda; Carolina Foksinski)
- 4. Disclosure of Voting Conflict**
- 5. Public Comment**
- 6. Meeting Minutes**
  - A. **Staff recommends a MOTION TO APPROVE:**  
Board Meeting Minutes of May 25, 2022 [Pages 1-10]
- 7. Consent Agenda – Motion to Approve Consent Agenda Items**

(Consent Agenda Cont.)

**A. ADMINISTRATION**

- 7A-1 **RECEIVE AND FILE:**  
June 2022 Internet Posting of District Public Meeting  
<https://www.hcdpbc.org/resources/public-meetings>
- 7A-2 **RECEIVE AND FILE:**  
Attendance tracking [Page 11]
- 7A-3 **Staff Recommends a MOTION TO APPROVE:**  
Change in July 2022 Meeting Time  
(Dr. Hyla Fritsch) [Pages 12-13]

**B. CREDENTIALING**

- 7B-1 **Staff Recommends a MOTION TO APPROVE:**  
General Dentistry Delineation of Privileges  
(Dr. Charmaine Chibar) [Pages 14-18]

**C. FINANCE**

- 7C-1 **Staff Recommends a MOTION TO APPROVE:**  
District Clinic Holdings, Inc. Financial Report March 2022  
(Candice Abbott) [Pages 19-32]
- 7C-2 **Staff Recommends a MOTION TO APPROVE:**  
District Clinic Holdings, Inc. Financial Report April 2022  
(Candice Abbott) [Pages 33-46]

**8. Regular Agenda**

**A. EXECUTIVE**

- 8A-1 **RECEIVE AND FILE:**  
Executive Director Informational Update  
(Dr. Hyla Fritsch) [Pages 47-48]

**B. ADMINISTRATION**

- 8B-1 **Staff Recommends a MOTION TO APPROVE:**  
Change in Scope- Form 5B: C.L. Brumback PCC- Mangonia Park  
(Dr. Hyla Fritsch) [Pages 49-50]

(Regular Agenda Cont.)

- 8B-2 **Staff Recommends a MOTION TO APPROVE:**  
2022 Service Area Competition (SAC) Grant Abstract  
(Dr. Hyla Fritsch) [Pages 51-57]

**C. QUALITY**

- 8C-1 **Staff Recommends a MOTION TO APPROVE:**  
Quality Report  
(Dr. Charmaine Chibar) [Pages 58-91]

**D. OPERATIONS**

- 8D-1 **Staff Recommends a MOTION TO APPROVE:**  
Operations Report- May 2022  
(Marisol Miranda) [Pages 92-99]

9. **AVP and Executive Director of Clinic Services Comments**

10. **Board Member Comments**

11. **Establishment of Upcoming Meetings**

**July 27, 2022 (HCD Board Room)**

10:30 a.m. Board of Directors

**August 24, 2022 (HCD Board Room)**

12:45 p.m. Board of Directors

**September 28, 2022 (HCD Board Room)**

12:45 p.m. Board of Directors

**October 26, 2022 (HCD Board Room)**

12:45 p.m. Board of Directors

**November 29, 2022 (HCD Board Room)**

12:45 p.m. Board of Directors

**December 13, 2022 (HCD Board Room)**

12:45 p.m. Board of Directors

12. **Motion to Adjourn**



**District Clinic Holdings, Inc.  
d.b.a. C.L. Brumback Primary Care Clinics  
Board of Directors Meeting  
Summary Minutes  
5/25/2022**

**Present:** Mike Smith, Chair; Melissa Mastrangelo, Vice-Chair; John Casey Mullen; James Elder; Irene Figueroa; Robert Glass (Zoom)

**Excused:** Julia Bullard, Secretary; Joseph Gibbons, Treasurer; Tammy Jackson-Moore

**Staff:** Dr. Belma Andric; Dr. Hyla Fritsch; Bernabe Icaza; Candice Abbott; Martha Hyacinthe; Dr. Charmaine Chibar; Marisol Miranda; Andrea Steele; Alexa Goodwin; Jonathan Dominique; Patricia Lavelly; Robin Kish; Thomas Cleare; Shane Hinds; Rocio Tamez; Heather Bokor; Dr. Seneca Harberger; Annmarie Hankins; Jessica Cafarelli; Shannon Wynn

**Minutes Transcribed By:** Shannon Wynn

**Meeting Scheduled for** 12:45 p.m.

**Meeting Began at** 12:45 p.m.

AGENDA ITEM	DISCUSSION	ACTION
<b>1. Call to Order</b>	Mr. Smith called the meeting to order.	<b>The meeting was called to order at 12:45 p.m.</b>
<b>1A. Roll Call</b>	Roll call was taken.	
<b>1B. Affirmation of Mission</b>	Mr. Smith read the affirmation of mission.	

<b>2. Agenda Approval</b>		
<b>2A. Additions/Deletions/ Substitutions</b>  <b>2B. Motion to Approve Agenda Items</b>	<p>Dr. Fritsch requested agenda item 7B-1. Be removed from the agenda due to lack of quorum in the Finance meeting.</p> <p>Mr. Smith called for approval of the meeting agenda.</p>	<p><b>VOTE TAKEN: Ms. Melissa Mastrangelo made a motion to approve the agenda. Ms. Irene Figueroa duly seconded the motion. A vote was called and the motion passed unanimously.</b></p>
<b>3. Awards, Introductions and Presentations</b>  3A. WPBF-25 News Story – Free Grab-and-go Narcan Available in Palm Beach County  3B. C.L. Brumback Belle Glade Clinic Overview  3C. Language Line Video Demonstration	<p>Robin Kish presented the new cast of the free grab-and-go Narcan.</p> <p>Mr. Mullen asked if Narcan could be left in a vehicle.</p> <p>Dr. Andric responded by saying yes.</p> <p>Mr. Smith asked if Narcan was being funded or how much this would cost the clinics.</p> <p>Dr. Andric stated The Department of Children and Families provided it free.</p> <p>Dr. Fritsch stated we would provide Narcan to the Board members at the next meeting.</p> <p>Dr. Harberger and Rocia Tamez gave an overview of the Belle Glade Clinic</p> <p>Marisol Miranda demonstrated how the Language Line Video works.</p>	<p><b>No action necessary.</b></p>
<b>4. Disclosure of Voting Conflict</b>	None.	<b>No action necessary.</b>

<b>5. Public Comment</b>	None.	<b>No action necessary.</b>
<b>6. Meeting Minutes</b>  <b>6A-1 Staff Recommends a MOTION TO APPROVE:</b> Board meeting minutes of April 27, 2022	There were no changes or comments to the minutes dated April 27, 2022.	<b>VOTE TAKEN:</b> As presented, Mr. James Elder made a motion to approve the Board meeting minutes of April 27, 2022. Mr. Mullen duly seconded the motion. A vote was called, and the motion passed unanimously.
<b>7. Consent Agenda – Motion to Approve Consent Agenda Items</b>		<b>VOTE TAKEN:</b> Ms. Irene Figueroa motioned to approve the consent agenda. Mr. James Elder duly seconded the motion. A vote was called, and the motion passed unanimously.
<b>7A. ADMINISTRATION</b>		
<b>7A-1. Receive &amp; File:</b> May 2022 Internet Posting of District Public Meeting	The meeting notice was posted.	<b>Receive &amp; File. No further action is necessary.</b>
<b>7A-2. Receive &amp; File:</b> Attendance tracking	Attendance tracking was updated.	<b>Receive &amp; File. No further action is necessary.</b>
<b>8. REGULAR AGENDA</b>		
<b>8A. ADMINISTRATION</b>		
<b>8A-1. Recommends a MOTION TO APPROVE:</b> Election of Officers and Committee Appointments	<p>This agenda item presents the annual election of Officers and Committee Appointments.</p> <p>The Clinic Bylaws require the Officers of the Board to be elected each year. This agenda item presents the current Officers of the Board as well as the current Committee Appointments. The Clinic Bylaws only permit someone to</p>	<b>VOTE TAKEN:</b> Mr. Elder made a motion to approve the Elect Officers and appoint Committee Membership/Designations as presented. Mr. Mullen duly

	<p>hold a specific officer position for two consecutive terms. Officers in their second term are not permitted to hold the same Officer Position for another term. However, they can hold other Officer Positions. For this year's Election of Officers, the Board will need to elect a new Chairperson and vice-chairperson. Committee appointments do not have limits on how long a Board Member can serve on a committee.</p> <p>The current Officers of the Board are:</p> <p>Chairperson Michael Smith (Second Term)</p> <p>Vice-Chairperson Melissa Mastrangelo (Second Term)</p> <p>Secretary Julia Bullard (First Term)</p> <p>Treasurer Jospeh Gibbons (First Term)</p> <p>The current Committee Appointments are:</p> <table><tr><td>Finance Committee: Michael Smith Tammy Jackson-Moore Joseph Gibbons</td><td>Planning Committee: All Board Members</td></tr></table> <p>Membership / Nominating Committee: John Casey Mullen Irene Figueroa</p> <p>The Board came together and agreed to the following:</p> <p>Chairperson- Melissa Mastrangelo (First term) Vice-Chair- Michael Smith (First Term) Secretary- Julia Bullary (Second Term) Treasurer- Joseph Gibbons (Second Term)</p>	Finance Committee: Michael Smith Tammy Jackson-Moore Joseph Gibbons	Planning Committee: All Board Members	<p><b>seconded the motion. A vote was called, and the motion passed unanimously.</b></p>
Finance Committee: Michael Smith Tammy Jackson-Moore Joseph Gibbons	Planning Committee: All Board Members			

	<p>Finance Committee: Michael Smith Tammy Jackson-Moore Joseph Gibbons</p> <p>Membership / Nominating Committee: John Casey Mullen Irene Figueroa</p> <p>Planning Committee: All Board Members</p>	
<b>8B. EXECUTIVE</b>		
<b>8B-1. Receive &amp; File:</b> Executive Director Informational Update	<p>FY 2022 ARP-UDS+ supplemental funding for H8F recipients</p> <p>2022 National Health Care for the Homeless Council Conference</p> <p><b>FY 2022 ARP-UDS+ supplemental funding for H8F recipients</b></p> <p>We have an opportunity to apply for an additional \$60,000 in funding from the American Rescue Plan grant. Our application was submitted prior to the May 23 deadline. The intention is to use this additional funding to offset some of the increased expenses of our video language translation service.</p> <p><b>2022 National Health Care for the Homeless Council Conference</b></p> <p>Earlier this month, our team attended the 2022 National Health Care for the Homeless Council Conference in Seattle, Washington. Team members could attend educational and networking sessions centering around the many issues facing the homeless population when accessing safe and equitable health care and medical respite programs. Pre-conference Institute and breakout sessions included Medical Respite: A Bridge to Community and Belonging, Providing On-Demand Medical Services Using Mobile Teams, and Engaging Same-Day Peer Ambassadors in Unsheltered Settings, Designing the Medical Respite Space: A Trauma-Informed Approach to a Healing Environment, among many other informative and engaging topics.</p>	<b>Receive &amp; File. No further action is necessary.</b>
<b>8C. CREDENTIALING</b>		

**8C-1. Staff  
Recommends a  
MOTION TO  
APPROVE:** Licensed  
Independent  
Practitioner  
Credentialing and  
Privileging

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD. status; and
- Life support training (BLS.)

Last Name	First Name	Degree	Specialty	Credentialing
Taheri	Nergess	DO	Family Medicine	Initial Credentialing
Chibar	Charmaine	MD	Pediatrics	Recredentialing
Ferwerda	Ana	MD	Obstetrics & Gynecology	Recredentialing
Perez	Daniel	MD	Family Medicine	Recredentialing
Zangeneh	Yasmine	DMD	Pediatric Dentistry	Recredentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC Medical Director to support the credentialing and privileging process.

**VOTE TAKEN: Mr. Elder made a motion to approve the Licensed Independent Practitioner Credentialing and Privileging of Dr. Taheri; Dr. Chibar; Dr. Ferwerda; Dr. Perez and Dr. Zangeneh as presented. Mr. Mullen duly seconded the motion. A vote was called, and the motion passed unanimously.**

	<p>Nergess Taheri, DO, joined the Belle Glade Clinic in 2022, specializing in Family Medicine. She attended Nova Southeastern University College of Osteopathic Medicine and completed her Residency at Lakeside Medical Center. Dr. Taheri has been in practice for two years.</p> <p>Charmaine Chibar, MD, joined the West Palm Beach Clinic in 2020, specializing in Pediatric Medicine. She attended the Emory University School of Medicine and completed her Residency at the University of South Florida. Dr. Chibar is certified in Pediatric Medicine by The American Board of Pediatrics. She has been in practice for eighteen years.</p> <p>Ana Ferwerda, MD, joined the Lake Worth Clinic in 2016, specializing in Obstetrics and Gynecology. She attended the Ponce School of Medicine and Health Sciences and completed her Residency at Allegheny General Hospital. Dr. Ferwerda is certified in Obstetrics and Gynecology by the American Board of Obstetrics and Gynecology. She has been in practice for seven years and is fluent in Spanish.</p> <p>Daniel Perez, MD, joined the Lake Worth Clinic in 2016, specializing in Family Medicine. He attended the Higher Institute of Medicine Santiago and completed his Residency at Dr. Pila's Hospital. Dr. Perez is certified in Family Medicine by the American Board of Family Medicine. He has been in practice for thirteen years and is fluent in Spanish.</p> <p>Yasmine Zangeneh, MD, joined the Lantana Clinic in 2018, specializing in Pediatric Dentistry. She attended the University of Florida and completed her Residency at the University of Rochester. Dr. Zangeneh is certified in Pediatric Dentistry by The American Board of Pediatric Dentistry. She has been in practice for eleven years and is fluent in Farsi.</p>	
<b>8D. QUALITY</b>		
<b>8D-1. Staff Recommends a MOTION TO APPROVE</b> Quality Reports- April 2022	<p>This agenda item presents the updated Quality Improvement &amp; Quality Updates:</p> <p>Quality Council Meeting Minutes May 2022  UDS Report – YTD  Provider Productivity – April 2022</p> <p>PATIENT SAFETY &amp; ADVERSE EVENTS</p>	<b>VOTE TAKEN: Mr. Elder made a motion to approve the Quality Reports- April 2022 as presented. Mr. Mullen duly seconded the motion. A vote was called, and the motion passed unanimously.</b>

	<p>Patient safety and risk, including adverse events, peer review and chart review are brought to the board "under separate cover" on a quarterly basis.</p> <p><b>PATIENT SATISFACTION AND GRIEVANCES</b> Patient relations are to be presented as a separate agenda item.</p> <p><b>QUALITY ASSURANCE &amp; IMPROVEMENT</b> PDCAs: We have implemented updates to the following PDCAs to improve the quality of care we provide to our patients.</p> <ul style="list-style-type: none"> <li>○ Communication</li> <li>○ Improve Patient Access</li> <li>○ Referrals</li> <li>○ Communicating Delays</li> <li>○ Whole Person care</li> </ul> <p>Chronic Disease Management / Care Plan Outbound Campaign: In April 2022, the Clinic Service center contacted patients to get them into the clinic for a follow-up appointment to create care plans as part of their chronic disease management.</p> <p><b>UTILIZATION OF HEALTH CENTER SERVICES</b> The clinic stratifies individual monthly provider productivity.</p>	
<p><b>8E-2. Staff Recommends a MOTION TO APPROVE</b> Operations Reports- March 2022</p>	<p>This agenda item provides the following operations reports for April 2022:</p> <p>Clinic Productivity, including in-person and telehealth metrics, No Show trended over time, demographics metrics and walk-in percentages.</p> <p>In April, the clinics had 10,843 visits which are 1,332 less than the month prior yet 680 more than April of 2021. 73% of patients were adults and 27% were pediatrics. The Lantana Clinic had the highest volume with 1,704 visits, followed by the West Palm Beach Clinic with 1,504.</p> <p>Our payer mix for January reflects 57% uninsured patients and 36% Managed Care.</p> <p>Productivity targets were met in Jupiter and Lake Worth Adult Medical, Pediatrics in West Palm Beach and Lantana Clinics, Women's Health in Lake</p>	<p><b>VOTE TAKEN: Mr. Mullen made a motion to approve the Operations Reports- April 2022 as presented. Ms. Mastrangelo duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>



	<p>Worth, Behavioral Health in Lake Worth and Belle Glade Clinics. In the 90% and higher range were Adult Medical in Belle Glade, Delray, West Palm Beach and Lantana; Dental in Delray, Lantana and West Palm Beach, Behavioral Health in Jupiter and Substance Use Disorder at the Lewis Center.</p> <p>The largest age group of patients were ages 30-39 with 15% and ages 1-9 also at 15%. 50% of patients reported as White, followed by 40% as Black or African American. 41% of patients reported as Hispanic or Latino. 50% of patients' primary language was English, followed by Spanish at 32%. Creole-speaking totaled 18%. 60% of patients consistently identified as female and 90% as straight. 4% of patients reported as Agricultural workers, of which 84% were seasonal, and 16% were migrants. 19% of patients reported as homeless, of which 74% were Doubling Up.</p> <p>In April, the number of patients who walked in and were seen the same day totaled 2,223. 20% of patients seen in medical were walk-ins and 23% of patients seen in dental were walk-ins. The West Palm Beach medical clinic consistently had the highest volume of walk-ins with 428, followed by the Lantana clinic with 373 each. The West Palm Beach dental clinic also consistently had the highest volume of walk-ins with 222, followed by the Delray Beach dental clinic with 139 walk-ins. The medical clinics' rolling 12-month average walk-ins' percentage is 22%, and the dental clinic's rolling 12-month average walk-in percentage is 31%. April showed an increase of 1% in medical and a decrease of 2% in dental walk-ins from the previous month.</p>	
<b>9. AVP and Executive Director of Clinic Services Comments</b>	None.	<b>No action necessary.</b>
<b>10. Board Member Comments</b>	None.	<b>No action necessary.</b>
<b>11. Establishment of Upcoming Meetings</b>	<p><b><u>June 29, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>July 27, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p>	<b>No action necessary.</b>

	<p><b><u>August 24, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>September 28, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>October 26, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>November 29, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>December 14, 2022 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p>	
<b>12. Motion to Adjourn</b>	There being no further business, the meeting was adjourned at 1:50 p.m.	<b>VOTE TAKEN: Mr. Elder made a motion to adjourn. Ms. Mastrangelo duly seconded the motion. A vote was called, and the motion passed unanimously.</b>

Minutes Submitted by: \_\_\_\_\_  
Signature
Date

# C. L. Brumback Primary Care Clinics

## Board of Directors

### Attendance Tracking

	1/26/22	2/23/22	3/30/22	4/27/22	5/25/22	6/29/22	7/27/22	8/24/22	9/28/22	10/26/22	11/29/22	12/13/22
Mike Smith	X	X	X	X	X							
Melissa Mastrangelo	X	X (ZOOM)	E	X (ZOOM)	X							
Julia Bullard	X	X	X	X	E							
Joseph Gibbons	X	X	X	X	E							
John Casey Mullen	X	X	X	X	X							
James Elder	X	X	X	X	X							
Irene Figueroa	X	X	X	A	X							
Tammy Jackson-Moore	X	X	X	X	E							
Robert Glass	X (ZOOM)	X (ZOOM)	X (ZOOM)	X	X (ZOOM)							

**X= Present**

**C= Cancel**

**E= Excused**

**A= Absent**

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**JUNE 29, 2022**

**1. Description: Change in July 2022 Meeting Time**

**2. Summary:**

We respectfully request that the Board agree to change the July meeting time to allow for our Strategic Planning workshop.

**3. Substantive Analysis:**

In order to have dedicated time to work on our strategic plan, we are requesting a change in time for the July 2022 board meeting. The Strategic Planning Workshop will be from 10:30 a.m. to 12:30 p.m. and the regular board meeting will be from 12:45 p.m. to 2:00 p.m. as usual.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

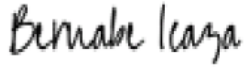
\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends the Board approve our request for a change to the July meeting time from 10:30 a.m. to 12:30 p.m. for Strategic Planning and 12:45 p.m. to 2:00 p.m. for the regular board.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**JUNE 29, 2022**

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Dr. Hyla Fritsch  
AVP & Executive Director of Pharmacy & Clinic  
Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: General Dentistry Delineation of Privileges**

**2. Summary:**

The agenda item represents the General Dentistry Delineation of Privileges recommended for Dental practitioners by the FQHC Medical Director and Dental Director.

**3. Substantive Analysis:**

The Delineation of Privileges presented meets the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC Medical Director to support the credentialing and privileging process.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**6. Recommendation:**

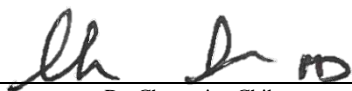
Staff recommends the Board approve the General Dentistry Delineation of Privileges.

Approved for Legal sufficiency:



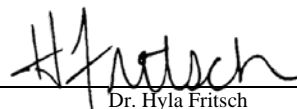
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Bernabe Icaza  
VP & General Counsel



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Dr. Charmaine Chibar  
FQHC Medical Director



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Dr. Hyla Fritsch  
AVP & Executive Director of Clinics and  
Pharmacy Services

**DELINEATION OF PRIVILEGES**

☐ Initial Appointment      ☐ Reappointment

<b>Practitioner Name:</b>	
<b>Specialty:</b>	

**Clinic Privileges Eligibility Criteria:**

1. Current active licensure to practice as a dentist in the State of Florida
2. Completed additional education/training as follows: Successful completion of ADA accredited school of Dentistry and Board Certified or Board Eligible by the American Dental Board

**General Privileges - Core I Privileges**

General dental privileges are those competencies appropriate for and expected from the graduate of an ADA accredited dental school. Such as: oral diagnosis, and diagnostic procedures, treatment planning, operative dentistry, fixed and removable prosthodontics, endodontics, periodontal treatment, occlusal adjustment and treatment, pediatric patient treatment and behavior management, non-surgical management of temporomandibular disorders, anxiolysis, oral surgery to include: extractions, soft tissue impactions, alveoloplasty, biopsy minor tumor removal, and treatment of minor dentoalveolar trauma.

**Requested      Approved**

_____	_____	Performance of health history
_____	_____	Comprehensive dental examination, consultation, and treatment planning including the use of radiographs, photographs, diagnostic tests, impressions, jaw relation, records, and diagnostic casts
_____	_____	Preventive Dentistry
_____	_____	Preliminary diagnosis, initial treatment, or stabilization of the oral manifestations of system disease
_____	_____	Management of odontogenic infections & disease through pharmacologic means & incision & drainage.
_____	_____	Restorative dentistry (amalgams, composites, bonding, pin or post Retention)
_____	_____	Pulp capping
_____	_____	Pulpotomy (primary teeth)
_____	_____	Pulpectomy (primary teeth)
_____	_____	Space maintenance
_____	_____	Provisional splinting



*Application for Clinical Privileges DDS, DMD  
Specialty: General Dentistry*

_____	_____	Occlusal adjustment
_____	_____	Scaling and root planing
_____	_____	Periodontal charting
_____	_____	Suture removal
_____	_____	Temporary fillings
_____	_____	Provide local anesthetic as certified by law
_____	_____	Post trauma replantation
_____	_____	Simple extraction of primary and permanent teeth
_____	_____	Alveoloplasty concurrent with extractions
_____	_____	Repair traumatic wounds (less than 2 cm and not passing vermilion board)
_____	_____	Foreign body removal in the treatment of acute trauma
_____	_____	Osteitis and pericoronitis treatment

**Special Non-Core Privileges**

If desired, noncore privileges are requested individually in addition to requesting core. Each individual requesting noncore privileges must meet the specific threshold criteria governing the exercise of the privilege requested including training, required previous experience, and for maintenance of clinical competence.

**Management of Fearful Patients:**

Requested	Approved	
_____	_____	Analgesia (nitrous oxide) patients over three years of age
_____	_____	Protective Stabilization

**Surgical Extractions:**

Requested	Approved	
_____	_____	Routine Soft
_____	_____	Tissue
_____	_____	Partial Bony
_____	_____	Full Bony
_____	_____	Sectioning bridge(s) to facilitate removal of teeth
_____	_____	Placement of membrane and bone graft

*Application for Clinical Privileges DDS, DMD  
Specialty: General Dentistry*

**Applicant Attestation:**

I attest by signature that I have requested privileges for which by education, training, current experience and demonstrated performance I am qualified to perform and for which I wish to exercise at the C.L. Brumback Primary Care Clinics to the extent services are available to be performed. I further agree to provide documentary evidence of clinical experience and performance of the past two (2) years if requested.

_____	_____
Applicant Printed Name	Specialty
_____	_____
Applicant Signature	Date

**Dental Director:**

The C.L. Brumback Primary Care Clinics' Dental Director accepts the above applicant's attestation and asserts that he/she meets the minimum criteria for the privileges requested.

_____	_____	_____
Dental Director	Dental Director Signature	Date

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: District Clinic Holdings, Inc. Financial Report March 2022**

**2. Summary:**

The March 2022 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

**3. Substantive Analysis:**

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis are incorporated into the financial statement presentation.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Net Revenue	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Expenditures	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:



\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

\_\_\_\_\_  
N/A  
Committee Name

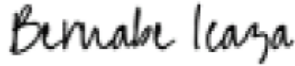
\_\_\_\_\_  
Date Approved

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**6. Recommendation:**

Staff recommends the Board approve the March 2022 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:



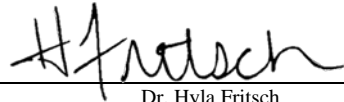
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Bernabe A Icaza  
VP & General Counsel



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Candice Abbott  
VP & Chief Financial Officer



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Dr. Hyla Fritsch  
Executive Director of Clinic and Pharmacy  
Services

## MEMO

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To: Finance Committee

From: Candice Abbott  
Chief Financial Officer

Date: May 25, 2022

Subject: Management Discussion and Analysis as of March 2022 C.L. Brumback Primary Care Clinic Financial Statements.

The March financial statements represent the financial performance through the sixth month of the 2022 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, due from other governments decreased \$819k due to receiving cash related to grant funding.

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$697k). An increase in actual charity care recognized compared to budgeted charity care is contributing to this unfavorable variance. Gross patient revenue YTD was favorable to budget by \$1.8M. Total YTD revenue was unfavorable to budget by (\$1.7M), which is partially due to a timing difference in grant funds recognized. Operational expenses before depreciation were favorable to budget by \$2.9M due mostly to positive variances in salaries, wages, and benefits of \$1.4M, purchased services of \$397k, medical supplies of \$106k, medical services of \$113k, drugs of \$234k, lease and rental of \$431k and other expense 145k. Total YTD net margin was (\$7.0M) compared to the budgeted loss of (\$8.7M) resulting in a favorable variance of \$1.7M or (19.7%).

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$913k). The Medical clinics YTD gross patient revenue is unfavorable to budget by (\$1.2M). The Medical clinics total YTD revenue was unfavorable to budget by (\$1.6M). This unfavorable variance resulted from lower net patient revenue than budgeted and a timing difference of revenue recognition for grant funds. Total operating expenses of \$11.7M were favorable to budget of \$14.5M by \$2.9M or 19.6%. The positive variance is mostly due to salaries, wages, and benefits of \$1.4M, purchased services of \$369k, medical supplies of 135k, medical services of 113k, drugs of \$234k, lease and rental of \$402k, and other expense of 135k. Unanticipated staffing shortages as well as expense timing are driving these favorable variances. Total YTD net margin was favorable to budget by \$1.7M or (20.8%).

Net patient revenue YTD for the Dental clinics was favorable to budget by \$217k. The Dental clinics total YTD gross patient revenue was favorable to budget by \$3.0M. An increase in unanticipated patient volume resulted in higher gross revenue, however increased charity care classification unfavorably impacted net patient revenue results. Total YTD operating expenses of \$2.1M were favorable to budget by \$79k. Total YTD net margin was (\$649k) compared to a budgeted loss of (\$700k) for a favorable variance of \$51k or (7.3%).

**DISTRICT CLINIC HOLDINGS, INC.**  
**COMPARATIVE STATEMENT OF NET POSITION**

	<u>Mar 31, 2022</u>	<u>Feb 28, 2022</u>	<u>Increase (Decrease)</u>
<b>Assets</b>			
Cash and Cash Equivalents	(5,782,864)	(5,499,266)	\$ (283,598)
Restricted Cash	-	-	-
Accounts Receivable, net	2,572,307	2,471,091	101,215
Due From Other Funds	-	-	-
Due from Other Governments	2,973,466	3,792,253	(818,787)
Other Current Assets	210,159	187,098	23,062
Net Investment in Capital Assets	2,605,298	2,654,836	(49,538)
<b>Total Assets</b>	<u><u>\$ 2,578,366</u></u>	<u><u>\$ 3,606,012</u></u>	<u><u>\$ (1,027,646)</u></u>
<b>Liabilities</b>			
Accounts Payable	195,359	296,462	(101,103)
Due To Other Governments	-	-	-
Deferred Revenue	2,212,808	2,212,808	-
Other Current Liabilities	1,866,063	1,692,895	173,168
Non-Current Liabilities	1,315,107	1,306,122	8,985
<b>Total Liabilities</b>	<u><u>5,589,337</u></u>	<u><u>5,508,288</u></u>	<u><u>81,049</u></u>
<b>Deferred Inflows of Resources</b>			
Deferred Inflows- Other Post Employment Benefits	<u><u>\$ 2,177</u></u>	<u><u>\$ 2,177</u></u>	<u><u>\$ -</u></u>
<b>Net Position</b>			
Net Investment in Capital Assets	2,605,298	2,654,836	(49,538)
Unrestricted	(5,618,446)	(4,559,289)	(1,059,157)
<b>Total Net Position</b>	<u><u>(3,013,148)</u></u>	<u><u>(1,904,453)</u></u>	<u><u>(1,108,695)</u></u>
<b>Total Liabilities, Deferred Inflows of Resources and Net Position</b>	<u><u>\$ 2,578,366</u></u>	<u><u>\$ 3,606,012</u></u>	<u><u>\$ (1,027,646)</u></u>

**Note:** Amounts may not foot due to rounding.

# District Clinics Holdings, Inc. Statement of Revenues and Expenses

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
2,287,694	1,926,873	360,821	18.7%	1,870,757	416,937	22.3%	Gross Patient Revenue	12,653,254	10,859,715	1,793,539	16.5%	9,850,761	2,802,493	28.4%
262,082	458,504	196,422	42.8%	543,358	281,276	51.8%	Contractual Allowances	3,083,277	2,590,422	(492,855)	(19.0%)	2,686,314	(396,962)	(14.8%)
916,848	659,770	(257,078)	(39.0%)	530,618	(386,230)	(72.8%)	Charity Care	5,198,052	3,704,306	(1,493,746)	(40.3%)	3,413,528	(1,784,524)	(52.3%)
715,026	312,689	(402,337)	(128.7%)	402,163	(312,862)	(77.8%)	Bad Debt	2,113,610	1,771,877	(341,733)	(19.3%)	1,757,270	(356,340)	(20.3%)
1,893,956	1,430,963	(462,993)	(32.4%)	1,476,140	(417,816)	(28.3%)	Total Contractuals and Bad Debts	10,394,939	8,066,605	(2,328,334)	(28.9%)	7,857,112	(2,537,827)	(32.3%)
421,608	465,580	(43,972)	(9.4%)	439,031	(17,423)	(4.0%)	Other Patient Revenue	2,463,626	2,625,478	(161,852)	(6.2%)	2,634,189	(170,563)	-6%
815,346	961,490	(146,144)	(15.2%)	833,649	(18,303)	(2.2%)	Net Patient Revenue	4,721,941	5,418,588	(696,647)	(12.9%)	4,627,838	94,103	2.0%
35.64%	49.90%			44.56%			Collection %	37.32%	49.90%			46.98%		
1,293,780	1,310,452	(16,672)	(1.3%)	974,299	319,481	32.8%	Grant Funds	6,880,091	7,862,712	(982,621)	(12.5%)	2,850,810	4,029,281	141.3%
-	-	-	0.0%	5,710	(5,710)	(100.0%)	Other Financial Assistance	-	-	-	0.0%	773,758	(773,758)	(100.0%)
(16,626)	10,005	(26,631)	(266.2%)	13,061	(29,687)	(227.3%)	Other Revenue	2,017	57,484	(55,467)	(96.5%)	55,078	(53,061)	(96.3%)
1,277,154	1,320,457	(43,303)	(3.3%)	993,070	284,084	28.6%	Total Other Revenues	6,882,109	7,920,196	(1,038,087)	(13.1%)	3,679,647	3,202,462	87.0%
2,092,500	2,281,947	(189,447)	(8.3%)	1,826,719	265,781	14.5%	Total Revenues	11,604,050	13,338,784	(1,734,734)	(13.0%)	8,307,485	3,296,565	39.7%
Direct Operational Expenses:														
1,467,535	1,727,247	259,712	15.0%	1,551,730	84,195	5.4%	Salaries and Wages	8,781,673	9,830,527	1,048,854	10.7%	8,558,729	(222,944)	(2.6%)
421,814	479,666	57,852	12.1%	406,226	(15,588)	(3.8%)	Benefits	2,456,570	2,812,452	355,882	12.7%	2,391,690	(64,880)	(2.7%)
33,228	108,999	75,771	69.5%	151,018	117,791	78.0%	Purchased Services	316,180	712,974	396,794	55.7%	388,488	72,308	18.6%
51,501	78,627	27,126	34.5%	41,196	(10,305)	(25.0%)	Medical Supplies	337,904	443,433	105,529	23.8%	251,592	(86,312)	(34.3%)
72,845	31,083	(41,762)	(134.4%)	4,195	(68,650)	(1,636.3%)	Other Supplies	177,006	231,812	54,806	23.6%	64,669	(112,337)	(173.7%)
54,767	64,290	9,523	14.8%	80,848	26,081	32.3%	Medical Services	253,697	366,214	112,517	30.7%	377,833	124,136	32.9%
45,034	87,608	42,574	48.6%	49,636	4,602	9.3%	Drugs	265,378	499,050	233,672	46.8%	381,116	115,738	30.4%
25,316	52,542	27,226	51.8%	6,010	(19,306)	(321.2%)	Repairs & Maintenance	276,422	315,252	38,830	12.3%	31,509	(244,913)	(777.3%)
112,896	182,481	69,585	38.1%	106,287	(6,609)	(6.2%)	Lease & Rental	636,687	1,067,344	430,657	40.3%	618,211	(18,476)	(3.0%)
7,431	8,786	1,355	15.4%	6,819	(612)	(9.0%)	Utilities	43,484	51,182	7,698	15.0%	42,401	(1,083)	(2.6%)
45,215	63,106	17,891	28.4%	25,554	(19,661)	(76.9%)	Other Expense	212,385	357,636	145,251	40.6%	152,545	(59,840)	(39.2%)
4,026	4,028	2	0.0%	3,331	(695)	(20.9%)	Insurance	24,157	24,168	11	0.0%	21,635	(2,522)	(11.7%)
2,341,609	2,888,463	546,854	18.9%	2,432,851	91,242	3.8%	Total Operational Expenses	13,781,542	16,712,044	2,930,502	17.5%	13,280,417	(501,125)	(3.8%)
Net Performance before Depreciation & Overhead Allocations														
(249,109)	(606,516)	357,407	(58.9%)	(606,132)	357,023	(58.9%)	Overhead Allocations	(2,177,492)	(3,373,260)	1,195,768	(35.4%)	(4,972,933)	2,795,441	(56.2%)

# District Clinics Holdings, Inc. Statement of Revenues and Expenses

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

Current Month							
Actual	Budget	Variance	%	Prior Year	Variance	%	
31,165	40,833	9,668	23.7%	31,593	428	1.4%	Depreciation
<i>Overhead Allocations:</i>							
7,385	5,619	(1,767)	(31.4%)	4,413	(2,972)	(67.3%)	Risk Mgt
177,772	211,204	33,433	15.8%	197,221	19,449	9.9%	Rev Cycle
1,653	4,830	3,177	65.8%	1,246	(406)	(32.6%)	Internal Audit
29,002	29,602	600	2.0%	20,104	(8,898)	(44.3%)	Home Office Facilities
44,008	42,204	(1,804)	(4.3%)	44,102	94	0.2%	Administration
60,578	59,861	(717)	(1.2%)	77,147	16,570	21.5%	Human Resources
39,718	24,187	(15,531)	(64.2%)	25,673	(14,045)	(54.7%)	Legal
3,051	4,453	1,402	31.5%	8,062	5,011	62.2%	Records
6,342	8,934	2,591	29.0%	8,271	1,928	23.3%	Compliance
9,014	8,679	(335)	(3.9%)	6,624	(2,390)	(36.1%)	Comm Engage Plan
73,915	77,132	3,217	4.2%	109,310	35,396	32.4%	IT Operations
9,253	13,542	4,289	31.7%	7,634	(1,619)	(21.2%)	IT Security
65,221	50,742	(14,479)	(28.5%)	34,133	(31,089)	(91.1%)	IT Applications
54,938	64,734	9,796	15.1%	47,158	(7,780)	(16.5%)	Security Services
184,580	171,319	(13,261)	(7.7%)	180,108	(4,472)	(2.5%)	IT EPIC
29,841	32,082	2,241	7.0%	25,741	(4,099)	(15.9%)	Finance
5,315	7,670	2,355	30.7%	9,625	4,310	44.8%	Public Relations
7,994	12,663	4,669	36.9%	10,196	2,201	21.6%	Information Technology
6,849	7,714	865	11.2%	6,203	(646)	(10.4%)	Corporate Quality
11,993	15,014	3,022	20.1%	9,555	(2,437)	(25.5%)	Project MGMT Office
-	-	-	0.0%	508	508	100.0%	Managed Care Contract
828,421	852,184	23,763	2.8%	833,035	4,614	0.6%	Total Overhead Allocations
<b>3,201,195</b>	<b>3,781,480</b>	<b>580,285</b>	<b>15.3%</b>	<b>3,297,479</b>	<b>96,284</b>	<b>2.9%</b>	<b>Total Expenses</b>
<b>\$ (1,108,695)</b>	<b>\$ (1,499,533)</b>	<b>\$ 390,838</b>	<b>(26.1%)</b>	<b>\$ (1,470,760)</b>	<b>\$ 362,065</b>	<b>(24.6%)</b>	<b>Net Margin</b>
-	42,740	42,740	100.0%	-	-	0.0%	Capital
<b>\$ -</b>	<b>\$ 1,501,443</b>	<b>\$ 1,501,443</b>	<b>100.0%</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.0%</b>	<b>General Fund Support/ Transfer In</b>

Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	
190,500	244,998	54,498	22.2%	190,190	(310)	(0.2%)	
47,479	33,713	(13,766)	(40.8%)	13,700	(33,780)	(246.6%)	
959,061	1,267,227	308,166	24.3%	1,144,996	185,936	16.2%	
8,856	28,979	20,123	69.4%	9,487	631	6.7%	
171,440	177,611	6,171	3.5%	111,325	(60,114)	(54.0%)	
248,933	253,226	4,294	1.7%	216,883	(32,049)	(14.8%)	
303,070	359,165	56,095	15.6%	343,748	40,678	11.8%	
98,808	145,121	46,312	31.9%	97,980	(828)	(0.8%)	
18,367	26,719	8,353	31.3%	44,274	25,907	58.5%	
37,878	53,602	15,724	29.3%	34,495	(3,383)	(9.8%)	
48,864	52,075	3,212	6.2%	39,118	(9,746)	(24.9%)	
505,390	462,790	(42,601)	(9.2%)	472,540	(32,851)	(7.0%)	
66,875	81,250	14,376	17.7%	44,289	(22,586)	(51.0%)	
293,606	304,453	10,847	3.6%	190,050	(103,556)	(54.5%)	
322,640	388,406	65,766	16.9%	266,553	(56,087)	(21.0%)	
1,128,533	1,027,914	(100,619)	(9.8%)	497,272	(631,262)	(126.9%)	
187,391	192,492	5,100	2.6%	166,645	(20,747)	(12.4%)	
34,191	46,021	11,829	25.7%	45,961	11,770	25.6%	
50,555	75,976	25,421	33.5%	60,165	9,610	16.0%	
44,368	46,282	1,914	4.1%	34,712	(9,655)	(27.8%)	
68,334	90,086	21,753	24.1%	52,871	(15,463)	(29.2%)	
-	-	-	0.0%	6,412	6,412	100.0%	
4,644,638	5,113,106	468,468	9.2%	3,893,476	(751,162)	(19.3%)	
<b>18,616,680</b>	<b>22,070,148</b>	<b>3,453,468</b>	<b>15.6%</b>	<b>17,364,084</b>	<b>(1,252,596)</b>	<b>(7.2%)</b>	
<b>\$ (7,012,630)</b>	<b>\$ (8,731,364)</b>	<b>\$ 1,718,734</b>	<b>(19.7%)</b>	<b>\$ (9,056,599)</b>	<b>\$ 2,043,969</b>	<b>(22.6%)</b>	
100,000	944,590	844,590	89.4%	-	(100,000)	0.0%	
<b>\$ -</b>	<b>\$ 9,430,972</b>	<b>\$ 9,430,972</b>	<b>100.0%</b>	<b>\$ 5,970,026</b>	<b>\$ 5,970,026</b>	<b>100.0%</b>	



## District Clinics Holdings, Inc. Statement of Revenues and Expenses by Month

	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Year to Date
<b>Gross Patient Revenue</b>	<b>2,112,033</b>	<b>1,969,914</b>	<b>2,121,489</b>	<b>2,081,642</b>	<b>2,080,482</b>	<b>2,287,694</b>	-	-	-	-	-	-	<b>12,653,254</b>
Contractual Allowances	1,691,626	1,206,065	(1,213,834)	628,878	508,459	262,082	-	-	-	-	-	-	3,083,277
Charity Care	36,418	90,974	2,416,799	865,037	871,977	916,848	-	-	-	-	-	-	5,198,052
Bad Debt	(155,607)	409,555	727,800	219,498	197,338	715,026	-	-	-	-	-	-	2,113,610
Other Patient Revenue	444,688	444,688	444,688	299,550	408,404	421,608	-	-	-	-	-	-	2,463,626
<b>Net Patient Revenue</b>	<b>984,285</b>	<b>708,007</b>	<b>635,413</b>	<b>667,780</b>	<b>911,110</b>	<b>815,346</b>	-	-	-	-	-	-	<b>4,721,941</b>
Collections %	46.60%	35.94%	29.95%	32.08%	43.79%	35.64%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	37.32%
Grant Funds	1,044,836	1,160,187	1,030,989	1,329,092	1,021,208	1,293,780	-	-	-	-	-	-	6,880,091
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Revenue	1,087	1,941	12,516	1,815	1,285	(16,626)	-	-	-	-	-	-	2,017
Total Other Revenues	1,045,922	1,162,128	1,043,505	1,330,907	1,022,494	1,277,154	-	-	-	-	-	-	6,882,109
<b>Total Revenues</b>	<b>2,030,207</b>	<b>1,870,135</b>	<b>1,678,918</b>	<b>1,998,686</b>	<b>1,933,604</b>	<b>2,092,500</b>	-	-	-	-	-	-	<b>11,604,050</b>
<i>Direct Operational Expenses:</i>													
Salaries and Wages	1,630,191	1,229,547	1,592,418	1,476,762	1,385,221	1,467,535	-	-	-	-	-	-	8,781,673
Benefits	415,815	365,414	411,926	436,127	405,473	421,814	-	-	-	-	-	-	2,456,570
Purchased Services	48,976	47,674	74,906	37,055	74,341	33,228	-	-	-	-	-	-	316,180
Medical Supplies	32,524	50,842	85,475	72,989	44,574	51,501	-	-	-	-	-	-	337,904
Other Supplies	13,026	5,890	10,731	23,292	51,222	72,845	-	-	-	-	-	-	177,006
Medical Services	39,783	40,636	44,092	41,584	32,835	54,767	-	-	-	-	-	-	253,697
Drugs	50,990	45,545	38,498	41,925	43,387	45,034	-	-	-	-	-	-	265,378
Repairs & Maintenance	44,211	41,679	83,118	36,605	45,492	25,316	-	-	-	-	-	-	276,422
Lease & Rental	106,427	102,846	102,325	108,509	103,683	112,896	-	-	-	-	-	-	636,687
Utilities	7,937	6,879	6,972	7,354	6,911	7,431	-	-	-	-	-	-	43,484
Other Expense	39,553	45,691	27,860	14,842	39,224	45,215	-	-	-	-	-	-	212,385
Insurance	4,026	4,026	4,026	4,026	4,026	4,026	-	-	-	-	-	-	24,157
Total Operational Expenses	2,433,459	1,986,669	2,482,346	2,301,071	2,236,389	2,341,609	-	-	-	-	-	-	13,781,542
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(403,252)</b>	<b>(116,533)</b>	<b>(803,428)</b>	<b>(302,385)</b>	<b>(302,785)</b>	<b>(249,109)</b>	-	-	-	-	-	-	<b>(2,177,492)</b>
Depreciation	31,642	31,642	31,642	31,642	32,767	31,165	-	-	-	-	-	-	190,500
<i>Overhead Allocations:</i>													
Risk Mgt	5,725	9,931	9,610	7,813	7,014	7,385	-	-	-	-	-	-	47,479
Rev Cycle	139,350	131,656	198,563	156,448	155,272	177,772	-	-	-	-	-	-	959,061
Internal Audit	283	1,301	1,525	2,520	1,575	1,653	-	-	-	-	-	-	8,856
Home Office Facilities	28,190	28,849	28,452	37,890	19,057	29,002	-	-	-	-	-	-	171,440
Administration	39,803	37,815	45,770	42,646	38,891	44,008	-	-	-	-	-	-	248,933
Human Resources	47,430	69,522	21,174	61,095	43,271	60,578	-	-	-	-	-	-	303,070
Legal	7,774	9,522	13,852	15,869	12,073	39,718	-	-	-	-	-	-	98,808
Records	3,029	3,626	2,777	3,556	2,328	3,051	-	-	-	-	-	-	18,367
Compliance	5,937	5,784	6,338	7,487	5,990	6,342	-	-	-	-	-	-	37,878
Comm Engage Plan	7,922	7,521	8,490	8,359	7,557	9,014	-	-	-	-	-	-	48,864
IT Operations	72,556	80,983	102,533	72,644	102,760	73,915	-	-	-	-	-	-	505,390
IT Security	8,357	13,278	17,327	9,731	8,929	9,253	-	-	-	-	-	-	66,875
IT Applications	57,793	32,152	55,800	38,470	44,169	65,221	-	-	-	-	-	-	293,606
Security Services	53,294	48,508	59,855	53,742	52,303	54,938	-	-	-	-	-	-	322,640
IT EPIC	160,592	140,711	197,854	211,401	233,395	184,580	-	-	-	-	-	-	1,128,533
Finance	33,898	29,465	34,870	32,359	26,958	29,841	-	-	-	-	-	-	187,391
Public Relations	7,665	5,024	5,041	5,905	5,240	5,315	-	-	-	-	-	-	34,191
Information Technology	8,010	8,832	8,455	9,382	7,882	7,994	-	-	-	-	-	-	50,555
Corporate Quality	7,261	8,513	7,104	7,425	7,217	6,849	-	-	-	-	-	-	44,368
Project MGMT Office	12,411	11,743	11,412	11,317	9,459	11,993	-	-	-	-	-	-	68,334
Managed Care Contract	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Overhead Allocations	707,279	684,736	836,803	796,058	791,341	828,421	-	-	-	-	-	-	4,644,638
<b>Total Expenses</b>	<b>3,172,379</b>	<b>2,703,047</b>	<b>3,350,791</b>	<b>3,128,771</b>	<b>3,060,497</b>	<b>3,201,195</b>	-	-	-	-	-	-	<b>18,616,680</b>
<b>Net Margin</b>	<b>\$ (1,142,173)</b>	<b>\$ (832,912)</b>	<b>\$ (1,671,873)</b>	<b>\$ (1,130,085)</b>	<b>\$ (1,126,893)</b>	<b>\$ (1,108,695)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (7,012,630)</b>
Capital	100,000	-	-	-	-	-	-	-	-	-	-	-	100,000
General Fund Support/ Transfer In	-	-	-	-	-	-	-	-	-	-	-	-	\$ -

# District Clinics Holdings, Inc.- Medical Statement of Revenues and Expenses by Location

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

	Clinic Administration	West Palm Beach Clinic	Lantana Clinic	Delray Clinic	Belle Glade Clinic	Lewis Center	Lake Worth Clinic	Jupiter Clinic	West Boca Clinic	Subxone Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Total
<b>Gross Patient Revenue</b>	-	1,310,618	1,876,077	550,358	677,528	584,893	1,428,696	453,058	346,398	440,743	3,288	-	15,565	<b>7,692,763</b>
Contractual Allowances	-	179,255	236,045	151,036	113,039	74,729	341,114	84,755	145,221	89,006	183	-	417	1,414,798
Charity Care	-	561,426	889,650	174,557	234,134	137,098	499,874	181,979	104,999	107,216	341	-	1,294	2,893,002
Bad Debt	-	141,952	334,962	119,354	191,959	267,763	241,950	46,277	25,371	263,330	(202)	-	2,606	1,635,442
Total Contractual Allowances and Bad Debt	-	882,632	1,460,657	444,947	539,132	479,590	1,082,939	313,011	275,591	459,552	322	-	4,317	5,943,243
Other Patient Revenue	-	362,935	447,181	165,840	149,723	29,077	260,022	113,011	132,677	57,737	14,161	7,824	7,824	1,750,971
<b>Net Patient Revenue</b>	-	<b>790,920</b>	<b>862,600</b>	<b>271,250</b>	<b>288,120</b>	<b>134,380</b>	<b>605,780</b>	<b>253,058</b>	<b>203,485</b>	<b>38,928</b>	<b>17,127</b>	<b>7,824</b>	<b>19,072</b>	<b>3,500,492</b>
Collection %	0.00%	60.35%	45.98%	49.29%	42.53%	22.98%	42.40%	55.86%	58.74%	8.83%	0.00%	0.00%	0.00%	45.50%
Grant Funds	1,349,473	754,318	883,048	353,325	349,462	137,183	794,621	253,452	274,058	601,388	100,375	34,722	73,817	5,963,263
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Revenue	(13,148)	2,837	3,252	832	5,032	-	81	1,334	1,597	-	-	-	-	1,817
Total Other Revenues	1,336,325	757,155	886,300	354,157	354,495	137,183	794,702	254,787	275,656	601,388	100,375	34,722	73,817	5,965,081
<b>Total Revenues</b>	<b>1,336,325</b>	<b>1,548,075</b>	<b>1,748,900</b>	<b>625,407</b>	<b>642,614</b>	<b>271,562</b>	<b>1,400,482</b>	<b>507,844</b>	<b>479,140</b>	<b>640,316</b>	<b>117,502</b>	<b>42,546</b>	<b>92,890</b>	<b>9,465,573</b>
<i>Direct Operational Expenses:</i>														
Salaries and Wages	1,736,033	816,637	1,064,935	425,673	416,849	197,360	1,015,704	332,434	356,102	711,696	134,212	51,158	106,243	7,402,370
Benefits	520,424	187,217	292,621	114,356	137,887	54,924	285,424	84,199	93,714	197,803	29,054	9,851	34,887	2,053,274
Purchased Services	187,795	9,990	23,269	9,197	14,758	5,036	20,822	9,796	12,779	9,796	685	685	685	304,685
Medical Supplies	3,597	57,014	30,195	23,841	16,473	15,029	35,040	9,474	12,207	20,362	5,329	886	475	231,847
Other Supplies	96,717	9,546	2,353	12,092	5,292	533	13,164	608	7,654	12,754	2,557	1,435	1,632	167,127
Medical Services	-	32,770	37,132	19,230	29,271	15,151	81,938	13,923	12,995	10,410	-	-	-	253,697
Drugs	-	125,987	75,809	30,848	21,334	375	6,241	1,419	2,993	80	-	22	78	265,378
Repairs & Maintenance	239,009	2,021	1,351	1,831	1,606	1,216	3,273	1,351	3,506	2,583	2,016	4,237	376	264,377
Lease & Rental	-	64,515	78,390	39,400	48,026	120	134,603	41,582	65,340	24,257	90	30	85	496,542
Utilities	-	2,175	2,172	611	10,237	1,220	7,058	3,827	3,673	2,747	-	-	-	33,720
Other Expense	144,240	5,906	9,815	3,845	2,145	2,469	10,434	3,499	1,727	6,332	3,180	1,657	3,359	198,738
Insurance	-	2,027	2,791	1,533	435	664	965	409	595	499	4,571	4,571	4,571	23,631
Total Operational Expenses	2,927,815	1,315,805	1,620,833	682,458	704,313	294,098	1,614,667	501,912	573,286	999,318	181,693	74,532	152,390	11,695,386
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(1,591,491)</b>	<b>232,270</b>	<b>128,067</b>	<b>(57,051)</b>	<b>(61,699)</b>	<b>(22,535)</b>	<b>(214,185)</b>	<b>5,932</b>	<b>(94,146)</b>	<b>(359,002)</b>	<b>(64,190)</b>	<b>(31,986)</b>	<b>(59,501)</b>	<b>(2,229,814)</b>
Depreciation	2,042	7,199	6,800	103	35,717	163	2,564	1,371	2,335	921	37,500	6,942	41,763	145,420
<i>Overhead Allocations:</i>														
Risk Mgt	6,240	4,967	6,639	3,461	2,688	1,282	4,642	1,587	2,030	4,275	1,196	486	1,122	40,810
Rev Cycle	-	117,399	156,916	81,796	63,531	30,308	109,709	37,502	47,970	101,042	28,258	11,483	26,513	817,031
Internal Audit	1,164	927	1,238	646	501	239	866	296	379	797	223	91	209	7,612
Home Office Facilities	155,037	-	-	-	-	-	-	-	-	-	-	-	-	155,037
Administration	32,716	26,044	34,810	18,145	14,094	6,723	24,338	8,319	10,642	22,415	6,269	2,547	5,882	213,964
Human Resources	47,762	30,226	33,572	19,612	18,459	6,922	26,650	10,383	12,690	31,265	8,076	3,461	9,229	259,461
Legal	12,986	10,337	13,817	7,202	5,594	2,669	9,660	3,302	4,224	8,897	2,488	1,011	2,335	84,928
Records	2,414	1,922	2,568	1,339	1,040	496	1,796	614	785	1,654	463	188	434	15,787
Compliance	4,978	3,963	5,297	2,761	2,145	1,023	3,703	1,266	1,619	3,411	954	388	895	32,557
Comm Engage Plan	6,422	5,112	6,833	3,562	2,766	1,320	4,777	1,633	2,089	4,400	1,230	500	1,155	41,999
IT Operations	66,421	52,874	70,672	36,840	28,613	13,650	49,411	16,890	21,605	45,507	12,727	5,172	11,941	434,396
IT Security	8,789	6,996	9,352	4,875	3,786	1,806	6,538	2,235	2,859	6,022	1,684	684	1,580	57,480
IT Applications	38,587	30,717	41,057	21,402	16,623	7,930	28,705	9,812	12,551	26,437	7,394	3,005	6,937	252,362
Security Services	-	39,685	53,043	27,650	21,476	10,245	37,086	12,677	16,216	34,156	9,552	3,882	8,962	274,629
IT EPIC	148,317	118,068	157,810	82,262	63,893	30,481	110,334	37,715	48,244	101,618	28,419	11,549	26,664	970,003
Finance	24,628	19,605	26,204	13,660	10,609	5,061	18,321	6,263	8,011	16,873	4,719	1,918	4,428	161,068
Public Relations	4,494	3,577	4,781	2,492	1,936	923	3,343	1,143	1,462	3,079	861	350	808	29,388
Information Technology	6,644	5,289	7,069	3,685	2,862	1,365	4,943	1,690	2,161	4,552	1,273	517	1,194	43,453
Corporate Quality	5,831	4,642	6,204	3,234	2,512	1,198	4,338	1,483	1,897	3,995	1,117	454	1,048	38,135
Project MGMT Office	8,981	7,149	9,556	4,981	3,869	1,846	6,681	2,284	2,921	6,153	1,721	699	1,615	58,735
Total Overhead Allocations	582,409	489,500	647,439	339,605	266,998	125,489	455,840	157,093	200,354	426,547	118,622	48,385	112,950	3,988,836
<b>Total Expenses</b>	<b>3,512,267</b>	<b>1,812,505</b>	<b>2,275,071</b>	<b>1,022,166</b>	<b>1,007,029</b>	<b>419,750</b>	<b>2,073,071</b>	<b>660,376</b>	<b>775,975</b>	<b>1,426,787</b>	<b>337,814</b>	<b>129,860</b>	<b>307,104</b>	<b>15,829,643</b>
<b>Net Margin</b>	<b>\$ (2,175,942)</b>	<b>\$ (264,429)</b>	<b>\$ (526,171)</b>	<b>\$ (396,759)</b>	<b>\$ (364,415)</b>	<b>\$ (148,187)</b>	<b>\$ (672,589)</b>	<b>\$ (152,532)</b>	<b>\$ (296,835)</b>	<b>\$ (786,470)</b>	<b>\$ (220,312)</b>	<b>\$ (87,313)</b>	<b>\$ (214,214)</b>	<b>\$ (6,364,070)</b>
<b>Capital</b>	-	-	-	-	-	-	-	-	-	100,000	-	-	-	100,000
<b>General Fund Support/ Transfer In</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>

# District Clinics Holdings, Inc.- Medical Statement of Revenue and Expenses

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

Current Month								Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
1,378,031	1,554,942	(176,911)	(11.4%)	1,629,754	(251,723)	(15.4%)	Gross Patient Revenue	7,692,763	8,857,530	(1,164,767)	(13.2%)	8,273,610	(580,847)	(7.0%)
70,396	390,321	319,925	82.0%	444,522	374,127	84.2%	Contractual Allowances	1,414,798	2,223,385	808,587	36.4%	2,131,277	716,479	33.6%
510,749	487,354	(23,395)	(4.8%)	454,352	(56,397)	(12.4%)	Charity Care	2,893,002	2,776,155	(116,847)	(4.2%)	2,705,446	(187,557)	(6.9%)
462,712	282,935	(179,777)	(63.5%)	351,087	(111,625)	(31.8%)	Bad Debt	1,635,442	1,611,704	(23,738)	(1.5%)	1,569,483	(65,959)	(4.2%)
1,043,856	1,160,610	116,754	10.1%	1,249,961	206,105	16.5%	Total Contractuals and Bad Debts	5,943,243	6,611,244	668,001	10.1%	6,406,206	462,963	7.2%
299,296	380,496	(81,200)	(21.3%)	324,242	(24,946)	(7.7%)	Other Patient Revenue	1,750,971	2,167,451	(416,480)	(19.2%)	1,920,073	(169,102)	(8.8%)
633,471	774,828	(141,357)	(18.2%)	704,035	(70,564)	(10.0%)	Net Patient Revenue	3,500,492	4,413,737	(913,245)	(20.7%)	3,787,477	(286,985)	(7.6%)
45.97%	49.83%			43.20%			Collection %	45.50%	49.83%			45.78%		
1,125,182	1,103,321	21,861	2.0%	773,957	351,225	45.4%	Grant Funds	5,963,263	6,619,926	(656,663)	(9.9%)	2,387,101	3,576,162	149.8%
-	-	-	0.0%	168,276	(168,276)	(100.0%)	Other Financial Assistance	-	-	-	0.0%	699,629	(699,629)	(100.0%)
(16,626)	10,005	(26,631)	(266.2%)	13,061	(29,687)	(227.3%)	Other Revenue	1,817	57,484	(55,667)	(96.8%)	55,078	(53,261)	(96.7%)
1,108,556	1,113,326	(4,770)	(0.4%)	955,293	153,263	16.0%	Total Other Revenues	5,965,081	6,677,410	(712,329)	(10.7%)	3,141,808	2,823,272	89.9%
1,742,027	1,888,154	(146,127)	(7.7%)	1,659,329	82,698	5.0%	Total Revenues	9,465,573	11,091,147	(1,625,574)	(14.7%)	6,929,285	2,536,287	36.6%
							Direct Operational Expenses:							
1,240,108	1,488,340	248,232	16.7%	1,322,088	81,980	6.2%	Salaries and Wages	7,402,370	8,427,438	1,025,068	12.2%	7,203,195	(199,175)	(2.8%)
354,492	411,495	57,003	13.9%	345,377	(9,115)	(2.6%)	Benefits	2,053,274	2,407,314	354,040	14.7%	2,014,539	(38,734)	(1.9%)
32,063	106,293	74,230	69.8%	150,506	118,443	78.7%	Purchased Services	304,685	673,779	369,094	54.8%	374,525	69,840	18.6%
32,060	64,409	32,349	50.2%	32,414	355	1.1%	Medical Supplies	231,847	366,899	135,052	36.8%	206,460	(25,387)	(12.3%)
69,794	26,781	(43,013)	(160.6%)	4,148	(65,646)	(1,582.5%)	Other Supplies	167,127	206,000	38,873	18.9%	63,728	(103,399)	(162.3%)
54,767	64,290	9,523	14.8%	80,848	26,081	32.3%	Medical Services	253,697	366,214	112,517	30.7%	377,833	124,136	32.9%
45,034	87,608	42,574	48.6%	49,636	4,602	9.3%	Drugs	265,378	499,050	233,672	46.8%	381,116	115,738	30.4%
22,723	50,392	27,669	54.9%	4,981	(17,742)	(356.2%)	Repairs & Maintenance	264,377	302,352	37,975	12.6%	27,645	(236,732)	(856.3%)
85,241	153,806	68,565	44.6%	83,877	(1,364)	(1.6%)	Lease & Rental	496,542	898,227	401,685	44.7%	483,791	(12,751)	(2.6%)
5,778	7,177	1,399	19.5%	5,127	(650)	(12.7%)	Utilities	33,720	41,606	7,886	19.0%	32,019	(1,701)	(5.3%)
46,733	59,171	12,438	21.0%	24,017	(22,715)	(94.6%)	Other Expense	198,738	334,026	135,288	40.5%	134,761	(63,978)	(47.5%)
3,938	3,940	2	0.0%	3,290	(648)	(19.7%)	Insurance	23,631	23,640	9	0.0%	21,391	(2,240)	(10.5%)
1,992,731	2,523,702	530,971	21.0%	2,106,311	113,580	5.4%	Total Operational Expenses	11,695,386	14,546,545	2,851,159	19.6%	11,321,002	(374,385)	(3.3%)
(250,705)	(635,548)	384,843	(60.6%)	(446,982)	196,278	(43.9%)	Net Performance before Depreciation & Overhead Allocations	(2,229,814)	(3,455,398)	1,225,584	(35.5%)	(4,391,717)	2,161,903	(49.2%)

# District Clinics Holdings, Inc.- Medical Statement of Revenue and Expenses

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

Actual	Budget	Variance	Current Month %	Prior Year	Variance	%	
23,766	31,250	7,484	23.9%	24,251	485	2.0%	Depreciation
<i>Overhead Allocations:</i>							
6,348	4,830	(1,518)	(31.4%)	3,786	(2,562)	(67.7%)	Risk Mgt
151,445	179,927	28,482	15.8%	166,509	15,064	9.0%	Rev Cycle
1,420	4,151	2,731	65.8%	1,069	(351)	(32.8%)	Internal Audit
26,227	26,770	543	2.0%	18,102	(8,125)	(44.9%)	Home Office Facilities
37,826	36,276	(1,551)	(4.3%)	37,831	5	0.0%	Administration
51,861	51,247	(614)	(1.2%)	66,724	14,863	22.3%	Human Resources
34,139	20,789	(13,349)	(64.2%)	22,022	(12,116)	(55.0%)	Legal
2,623	3,828	1,205	31.5%	6,916	4,293	62.1%	Records
5,451	7,679	2,227	29.0%	7,095	1,643	23.2%	Compliance
7,748	7,460	(288)	(3.9%)	5,683	(2,065)	(36.3%)	Comm Engage Plan
63,531	66,297	2,765	4.2%	93,768	30,236	32.2%	IT Operations
7,953	11,639	3,686	31.7%	6,549	(1,405)	(21.5%)	IT Security
56,059	43,614	(12,445)	(28.5%)	29,279	(26,780)	(91.5%)	IT Applications
46,763	55,101	8,339	15.1%	40,103	(6,660)	(16.6%)	Security Services
158,651	147,253	(11,398)	(7.7%)	154,499	(4,152)	(2.7%)	IT EPIC
25,649	27,575	1,926	7.0%	22,081	(3,568)	(16.2%)	Finance
4,569	6,593	2,024	30.7%	8,257	3,688	44.7%	Public Relations
6,871	10,884	4,013	36.9%	8,746	1,875	21.4%	Information Technology
5,887	6,630	743	11.2%	5,321	(566)	(10.6%)	Corporate Quality
10,308	12,905	2,597	20.1%	8,197	(2,111)	(25.8%)	Project MGMT Office
-	-	-	0.0%	429	429	100.0%	Managed Care Contract
711,330	731,447	20,118	2.8%	712,965	1,635	0.2%	Total Overhead Allocations
<b>2,727,827</b>	<b>3,286,399</b>	<b>558,573</b>	<b>17.0%</b>	<b>2,843,527</b>	<b>115,700</b>	<b>4.1%</b>	<b>Total Expenses</b>
<b>\$ (985,800)</b>	<b>\$ (1,398,245)</b>	<b>\$ 412,446</b>	<b>(29.5%)</b>	<b>\$ (1,184,198)</b>	<b>\$ 198,398</b>	<b>(16.8%)</b>	<b>Net Margin</b>
-	37,740	37,740	100.0%	-	-	0.0%	<b>Capital</b>
<b>\$ -</b>	<b>\$ 1,404,739</b>	<b>\$ 1,404,739</b>	<b>100.0%</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.0%</b>	<b>General Fund Support/ Transfer In</b>

Actual	Budget	Variance	Fiscal Year To Date %	Prior Year	Variance	%	
145,420	187,500	42,080	22.4%	146,370	949	0.6%	
40,810	28,977	(11,833)	(40.8%)	11,752	(29,058)	(247.3%)	
817,031	1,079,560	262,529	24.3%	966,694	149,663	15.5%	
7,612	24,908	17,296	69.4%	8,138	526	6.5%	
155,037	160,618	5,581	3.5%	100,241	(54,796)	(54.7%)	
213,964	217,654	3,690	1.7%	186,045	(27,919)	(15.0%)	
259,461	307,485	48,023	15.6%	297,303	37,841	12.7%	
84,928	124,735	39,807	31.9%	84,049	(880)	(1.0%)	
15,787	22,966	7,179	31.3%	37,979	22,192	58.4%	
32,557	46,072	13,515	29.3%	29,590	(2,967)	(10.0%)	
41,999	44,760	2,760	6.2%	33,556	(8,444)	(25.2%)	
434,396	397,779	(36,616)	(9.2%)	405,351	(29,045)	(7.2%)	
57,480	69,837	12,356	17.7%	37,992	(19,489)	(51.3%)	
252,362	261,685	9,324	3.6%	163,027	(89,335)	(54.8%)	
274,629	330,609	55,980	16.9%	226,675	(47,953)	(21.2%)	
970,003	883,518	(86,485)	(9.8%)	426,566	(543,437)	(127.4%)	
161,068	165,452	4,384	2.6%	142,950	(18,118)	(12.7%)	
29,388	39,556	10,168	25.7%	39,426	10,038	25.5%	
43,453	65,304	21,850	33.5%	51,611	8,157	15.8%	
38,135	39,780	1,645	4.1%	29,777	(8,359)	(28.1%)	
58,735	77,431	18,697	24.1%	45,353	(13,381)	(29.5%)	
-	-	-	0.0%	5,414	5,414	100.0%	
3,988,836	4,388,686	399,850	9.1%	3,329,488	(659,348)	(19.8%)	
<b>15,829,643</b>	<b>19,122,731</b>	<b>3,293,088</b>	<b>17.2%</b>	<b>14,796,860</b>	<b>(1,032,783)</b>	<b>(7.0%)</b>	
<b>\$ (6,364,070)</b>	<b>\$ (8,031,584)</b>	<b>\$ 1,667,513</b>	<b>(20.8%)</b>	<b>\$ (7,867,575)</b>	<b>\$ 1,503,504</b>	<b>(19.1%)</b>	
100,000	834,590	734,590	88.0%	-	(100,000)	0.0%	
<b>\$ -</b>	<b>\$ 8,678,694</b>	<b>\$ 8,678,694</b>	<b>100.0%</b>	<b>\$ 4,856,903</b>	<b>\$ 4,856,903</b>	<b>100.0%</b>	

## District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses by Location

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

	Dental Clinic Administration	West Palm Beach Dental Clinic	Lantana Dental Clinic	Delray Dental Clinic	Belle Glade Dental Clinic	Total
<b>Gross Patient Revenue</b>	-	<b>1,714,930</b>	<b>1,650,018</b>	<b>881,166</b>	<b>714,376</b>	<b>4,960,491</b>
Contractual Allowances	-	575,093	329,515	335,269	428,601	1,668,478
Charity Care	-	672,271	1,042,101	344,052	246,626	2,305,050
Bad Debt	-	157,343	66,085	174,747	79,994	478,168
Total Contractual Allowances and Bad Debt	-	1,404,707	1,437,701	854,068	755,220	4,451,696
Other Patient Revenue	-	270,785	191,473	131,762	118,634	712,654
<b>Net Patient Revenue</b>	-	<b>581,009</b>	<b>403,790</b>	<b>158,860</b>	<b>77,791</b>	<b>1,221,449</b>
Collection %	-	33.88%	24.47%	18.03%	10.89%	24.62%
Grant Funds	130,711	339,587	234,325	91,890	120,315	916,828
Other Financial Assistance	-	-	-	-	-	-
Other Revenue	-	-	200	-	-	200
<b>Total Other Revenues</b>	<b>130,711</b>	<b>339,587</b>	<b>234,525</b>	<b>91,890</b>	<b>120,315</b>	<b>917,028</b>
<b>Total Revenues</b>	<b>130,711</b>	<b>920,596</b>	<b>638,315</b>	<b>250,750</b>	<b>198,106</b>	<b>2,138,477</b>
<i>Direct Operational Expenses:</i>						
Salaries and Wages	206,671	515,373	340,734	135,133	181,393	1,379,303
Benefits	64,957	139,273	85,314	56,592	57,160	403,296
Purchased Services	-	2,287	2,127	1,430	5,652	11,495
Medical Supplies	-	39,596	28,134	24,832	13,495	106,057
Other Supplies	283	6,475	1,515	1,354	253	9,879
Repairs & Maintenance	-	3,223	4,107	3,732	983	12,045
Lease & Rental	-	55,160	32,740	35,665	16,580	140,145
Utilities	-	2,175	2,172	610	4,807	9,763
Other Expense	3,755	4,279	2,698	2,166	748	13,646
Insurance	-	-	-	-	526	526
Total Operational Expenses	275,665	767,841	499,541	261,513	281,596	2,086,156
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(144,954)</b>	<b>152,755</b>	<b>138,774</b>	<b>(10,763)</b>	<b>(83,490)</b>	<b>52,322</b>
Depreciation	-	15,093	5,647	4,881	19,458	45,079
<i>Overhead Allocations:</i>						
Risk Mgt	660	2,164	1,489	1,510	847	6,670
Rev Cycle	-	51,142	35,193	35,687	20,007	142,030
Internal Audit	123	404	278	282	158	1,244
Home Office Facilities	16,402	-	-	-	-	16,402
Administration	3,461	11,345	7,807	7,917	4,438	34,969
Human Resources	3,461	15,459	10,845	10,383	3,461	43,609
Legal	1,374	4,503	3,099	3,142	1,762	13,880
Records	255	837	576	584	327	2,580
Compliance	527	1,726	1,188	1,205	675	5,321
Comm Engage Plan	679	2,227	1,533	1,554	871	6,864
IT Operations	7,027	23,033	15,850	16,073	9,011	70,994
IT Security	930	3,048	2,097	2,127	1,192	9,394
IT Applications	4,082	13,381	9,208	9,337	5,235	41,244
Security Services	-	17,288	11,897	12,063	6,763	48,011
IT EPIC	15,691	51,433	35,394	35,890	20,121	158,530
Finance	2,605	8,540	5,877	5,960	3,341	26,324
Public Relations	475	1,558	1,072	1,087	610	4,803
Information Technology	703	2,304	1,586	1,608	901	7,102
Corporate Quality	617	2,022	1,392	1,411	791	6,233
Project MGMT Office	950	3,114	2,143	2,173	1,218	9,599
Total Overhead Allocations	60,024	215,529	148,524	149,993	81,732	655,802
<b>Total Expenses</b>	<b>335,689</b>	<b>998,464</b>	<b>653,712</b>	<b>416,387</b>	<b>382,785</b>	<b>2,787,037</b>
<b>Net Margin</b>	<b>\$ (204,978)</b>	<b>\$ (77,868)</b>	<b>\$ (15,397)</b>	<b>\$ (165,637)</b>	<b>\$ (184,680)</b>	<b>\$ (648,560)</b>
<b>Capital</b>	-	-	-	-	-	-
<b>General Fund Support/ Transfer In</b>	<b>\$ -</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
909,663	371,931	537,732	144.6%	241,003	668,660	277.4%	Gross Patient Revenue	4,960,491	2,002,185	2,958,306	147.8%	1,577,151	3,383,339	214.5%
191,686	68,183	(123,503)	(181.1%)	98,836	(92,851)	(93.9%)	Contractual Allowances	1,668,478	367,037	(1,301,441)	(354.6%)	555,037	(1,113,441)	(200.6%)
406,099	172,416	(233,683)	(135.5%)	76,266	(329,833)	(432.5%)	Charity Care	2,305,050	928,151	(1,376,899)	(148.3%)	708,082	(1,596,968)	(225.5%)
252,314	29,754	(222,560)	(748.0%)	51,077	(201,238)	(394.0%)	Bad Debt	478,168	160,173	(317,995)	(198.5%)	187,787	(290,381)	(154.6%)
850,099	270,353	(579,746)	(214.4%)	226,178	(623,921)	(275.9%)	Total Contractuals and Bad Debts	4,451,696	1,455,361	(2,996,335)	(205.9%)	1,450,906	(3,000,790)	(206.8%)
122,312	85,084	37,228	43.8%	114,789	7,523	6.6%	Other Patient Revenue	712,654	458,027	254,627	55.6%	714,116	(1,461)	(0.2%)
181,875	186,662	(4,787)	(2.6%)	129,614	52,261	40.3%	Net Patient Revenue	1,221,449	1,004,851	216,598	21.6%	840,361	381,088	45.3%
19.99%	50.19%			53.78%			Collection %	24.62%	50.19%			53.28%		
168,598	207,131	(38,533)	(18.6%)	200,342	(31,744)	(15.8%)	Grant Funds	916,828	1,242,786	(325,958)	(26.2%)	463,709	453,119	97.7%
-	-	-	0.0%	(162,565)	162,565	(100.0%)	Other Financial Assistance	-	-	-	0.0%	74,129	(74,129)	(100.0%)
-	-	-	0.0%	-	-	0.0%	Other Revenue	200	-	200	0.0%	-	200	0.0%
168,598	207,131	(38,533)	(18.6%)	37,777	130,822	346.3%	Total Other Revenues	917,028	1,242,786	(325,758)	(26.2%)	537,838	379,190	70.5%
350,473	393,793	(43,320)	(11.0%)	167,390	183,083	109.4%	Total Revenues	2,138,477	2,247,637	(109,160)	(4.9%)	1,378,199	760,278	55.2%
Direct Operational Expenses:														
227,427	238,907	11,480	4.8%	229,642	2,215	1.0%	Salaries and Wages	1,379,303	1,403,089	23,786	1.7%	1,355,534	(23,769)	(1.8%)
67,322	68,171	849	1.2%	60,849	(6,473)	(10.6%)	Benefits	403,296	405,138	1,842	0.5%	377,150	(26,146)	(6.9%)
1,164	2,706	1,542	57.0%	512	(652)	(127.2%)	Purchased Services	11,495	39,195	27,700	70.7%	13,963	2,468	17.7%
19,441	14,218	(5,223)	(36.7%)	8,781	(10,660)	(121.4%)	Medical Supplies	106,057	76,534	(29,523)	(38.6%)	45,132	(60,925)	(135.0%)
3,051	4,302	1,251	29.1%	47	(3,004)	(6,369.9%)	Other Supplies	9,879	25,812	15,933	61.7%	941	(8,937)	(949.3%)
2,593	2,150	(443)	(20.6%)	1,029	(1,564)	(152.0%)	Repairs & Maintenance	12,045	12,900	855	6.6%	3,864	(8,181)	(211.7%)
27,655	28,675	1,020	3.6%	22,410	(5,245)	(23.4%)	Lease & Rental	140,145	169,117	28,972	17.1%	134,420	(5,725)	(4.3%)
1,654	1,609	(45)	(2.8%)	1,692	38	2.3%	Utilities	9,763	9,576	(187)	(2.0%)	10,382	618	6.0%
(1,518)	3,935	5,453	138.6%	1,536	3,054	198.8%	Other Expense	13,646	23,610	9,964	42.2%	17,784	4,138	23.3%
88	88	0	0.4%	41	(47)	(115.7%)	Insurance	526	528	2	0.4%	244	(282)	(115.7%)
348,878	364,761	15,884	4.4%	326,540	(22,337)	(6.8%)	Total Operational Expenses	2,086,156	2,165,499	79,343	3.7%	1,959,415	(126,740)	(6.5%)
Net Performance before														
1,596	29,032	(27,436)	(94.5%)	(159,150)	160,746	(101.0%)	Depreciation & Overhead Allocations	52,322	82,138	(29,816)	(36.3%)	(581,216)	633,538	(109.0%)

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE SIXTH MONTH ENDED MARCH 31, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
7,399	9,583	2,184	22.8%	7,342	(57)	(0.8%)	Depreciation	45,079	57,498	12,419	21.6%	43,821	(1,259)	(2.9%)
Overhead Allocations:														
1,037	789	(248)	(31.4%)	628	(410)	(65.3%)	Risk Mgt	6,670	4,736	(1,934)	(40.8%)	1,948	(4,722)	(242.4%)
26,327	31,278	4,951	15.8%	30,712	4,385	14.3%	Rev Cycle	142,030	187,667	45,637	24.3%	178,302	36,273	20.3%
232	678	446	65.8%	177	(55)	(31.0%)	Internal Audit	1,244	4,071	2,827	69.4%	1,349	105	7.8%
2,775	2,832	57	2.0%	2,002	(773)	(38.6%)	Home Office Facilities	16,402	16,993	590	3.5%	11,084	(5,318)	(48.0%)
6,182	5,929	(253)	(4.3%)	6,271	89	1.4%	Administration	34,969	35,572	603	1.7%	30,838	(4,131)	(13.4%)
8,717	8,613	(103)	(1.2%)	10,424	1,707	16.4%	Human Resources	43,609	51,680	8,071	15.6%	46,446	2,837	6.1%
5,579	3,398	(2,182)	(64.2%)	3,650	(1,929)	(52.8%)	Legal	13,880	20,386	6,506	31.9%	13,931	51	0.4%
429	626	197	31.5%	1,146	718	62.6%	Records	2,580	3,753	1,173	31.3%	6,295	3,715	59.0%
891	1,255	364	29.0%	1,176	285	24.2%	Compliance	5,321	7,530	2,209	29.3%	4,905	(416)	(8.5%)
1,266	1,219	(47)	(3.9%)	942	(324)	(34.4%)	Comm Engage Plan	6,864	7,315	451	6.2%	5,562	(1,302)	(23.4%)
10,383	10,835	452	4.2%	15,542	5,159	33.2%	IT Operations	70,994	65,010	(5,984)	(9.2%)	67,189	(3,806)	(5.7%)
1,300	1,902	602	31.7%	1,085	(214)	(19.7%)	IT Security	9,394	11,414	2,019	17.7%	6,297	(3,097)	(49.2%)
9,162	7,128	(2,034)	(28.5%)	4,853	(4,309)	(88.8%)	IT Applications	41,244	42,768	1,524	3.6%	27,022	(14,222)	(52.6%)
8,175	9,633	1,458	15.1%	7,055	(1,120)	(15.9%)	Security Services	48,011	57,797	9,786	16.9%	39,878	(8,133)	(20.4%)
25,929	24,066	(1,863)	(7.7%)	25,609	(320)	(1.2%)	IT EPIC	158,530	144,396	(14,134)	(9.8%)	70,705	(87,825)	(124.2%)
4,192	4,507	315	7.0%	3,660	(532)	(14.5%)	Finance	26,324	27,040	716	2.6%	23,695	(2,629)	(11.1%)
747	1,077	331	30.7%	1,369	622	45.4%	Public Relations	4,803	6,465	1,662	25.7%	6,535	1,732	26.5%
1,123	1,779	656	36.9%	1,450	327	22.5%	Information Technology	7,102	10,673	3,571	33.5%	8,555	1,453	17.0%
962	1,084	121	11.2%	882	(80)	(9.1%)	Corporate Quality	6,233	6,501	269	4.1%	4,936	(1,297)	(26.3%)
1,685	2,109	424	20.1%	1,359	(326)	(24.0%)	Project MGMT Office	9,599	12,655	3,056	24.1%	7,517	(2,082)	(27.7%)
-	-	-	0.0%	79	79	100.0%	Managed Care Contract	-	-	-	0.0%	999	999	100.0%
117,092	120,737	3,645	3.0%	120,070	2,979	2.5%	Total Overhead Allocations	655,802	724,421	68,619	9.5%	563,988	(91,814)	(16.3%)
473,368	495,081	21,713	4.4%	453,953	(19,415)	(4.3%)	Total Expenses	2,787,037	2,947,418	160,381	5.4%	2,567,224	(219,813)	(8.6%)
\$ (122,895)	\$ (101,288)	\$ (21,607)	21.3%	\$ (286,563)	\$ 163,667	(57.1%)	Net Margin	\$ (648,560)	\$ (699,781)	\$ 51,221	(7.3%)	\$ (1,189,025)	\$ 540,465	(45.5%)
-	5,000	5,000	100.0%	-	-	0.0%	Capital	-	110,000	110,000	100.0%	-	-	0.0%
\$ -	\$ 96,704	\$ 96,704	100.0%	\$ -	\$ -	0.0%	General Fund Support/ Transfer In	\$ -	\$ 752,278	\$ 752,278	100.0%	\$ 1,113,123	\$ 1,113,123	100.0%

	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
<b>Clinic Visits - Adults and Pediatrics</b>																
West Palm Beach	1,394	1,108	1,197	1,288	1,315	1,515							7,817	9,426	(17.1%)	6,058
Delray	477	563	541	473	500	631							3,185	7,159	(55.5%)	5,014
Lantana	1,821	1,554	1,450	1,408	1,721	1,764							9,718	9,099	6.8%	8,891
Belle Glade	691	610	688	648	692	835							4,164	5,155	(19.2%)	3,334
Lewis Center	488	507	432	245	358	286							2,316	1,454	59.3%	4,331
Lake Worth & Women's Health Care	1,334	1,119	1,180	1,054	1,223	1,270							7,180	7,850	(8.5%)	6,289
Jupiter Clinic	447	410	438	494	485	554							2,828	2,835	(0.2%)	3,110
West Boca & Women's Health Care	407	305	366	407	392	356							2,233	5,106	(56.3%)	4,300
St Ann Place	-	-	44	96	53	71							264	291	(9.3%)	-
Clb Mob 1 Warrior	658	1,415	941	169	23	33							3,239	944	243.1%	17
Clb Mob 2 Scout	416	365	756	575	426	200							2,738	522	424.5%	-
Clb Mob 3 Hero	178	331	2,467	1,955	39	20							4,990	522	855.9%	-
Mangonia Park	128	197	272	196	162	285							1,240	2,488	(50.2%)	1,592
<b>Total Clinic Visits</b>	<b>8,439</b>	<b>8,484</b>	<b>10,772</b>	<b>9,008</b>	<b>7,389</b>	<b>7,820</b>	-	-	-	-	-	-	<b>51,912</b>	<b>52,560</b>	<b>(1.2%)</b>	<b>42,936</b>
<b>Dental Visits</b>																
West Palm Beach	736	762	831	776	754	864							4,723	4,775	(1.1%)	1,738
Lantana	708	891	1,032	774	953	1,018							5,376	3,592	49.7%	2,797
Delray	439	391	373	415	400	536							2,554	3,326	(23.2%)	-
Belle Glade	338	357	340	331	406	417							2,189	1,722	27.1%	2
Lake Worth	-	-	-	-	-	-							-	-	0.0%	-
West Boca	-	-	-	-	-	-							-	-	0.0%	-
<b>Total Dental Visits</b>	<b>2,221</b>	<b>2,401</b>	<b>2,576</b>	<b>2,296</b>	<b>2,513</b>	<b>2,835</b>	-	-	-	-	-	-	<b>14,842</b>	<b>13,415</b>	<b>10.6%</b>	<b>4,537</b>
<b>Total Medical and Dental Visits</b>	<b>10,660</b>	<b>10,885</b>	<b>13,348</b>	<b>11,304</b>	<b>9,902</b>	<b>10,655</b>	-	-	-	-	-	-	<b>66,754</b>	<b>65,975</b>	<b>1.2%</b>	<b>47,473</b>
<b>Mental Health Counselors (non-billable)</b>																
West Palm Beach	103	106	103	117	144	303							876	875	0.1%	3
Delray	69	114	135	136	143	205							802	709	13.1%	129
Lantana	-	-	-	-	-	-							-	2,947	(100.0%)	39
Belle Glade	71	81	86	81	51	128							498	345	44.3%	141
Mangonia Park	511	320	326	403	458	404							2,422	442	448.0%	1,618
Lewis Center	866	787	845	907	890	927							5,222	1,263	313.5%	3,458
Lake Worth	179	162	120	184	170	227							1,042	936	11.3%	13
Jupiter	-	-	-	-	-	-							-	-	0.0%	-
West Boca	-	-	-	-	-	-							-	-	0.0%	-
Mobile Van	-	-	-	-	-	-							-	517	(100.0%)	-
<b>Total Mental Health Screenings</b>	<b>1,799</b>	<b>1,570</b>	<b>1,615</b>	<b>1,828</b>	<b>1,856</b>	<b>2,194</b>	-	-	-	-	-	-	<b>10,862</b>	<b>8,034</b>	<b>35.2%</b>	<b>5,401</b>
<b>GRAND TOTAL</b>	<b>12,459</b>	<b>12,455</b>	<b>14,963</b>	<b>13,132</b>	<b>11,758</b>	<b>12,849</b>	-	-	-	-	-	-				<b>52,874</b>



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: District Clinic Holdings, Inc. Financial Report April 2022**

**2. Summary:**

The April 2022 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

**3. Substantive Analysis:**

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis are incorporated into the financial statement presentation.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Current FY Amounts</b>	<b>Total Amounts (Current + Future)</b>	<b>Budget</b>
Capital Requirements	<b>N/A</b>	<b>N/A</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	<b>N/A</b>	<b>N/A</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval.

Reviewed for financial accuracy and compliance with purchasing procedure:



\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date

**6. Recommendation:**

Staff recommends the Board approve the April 2022 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**



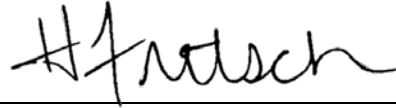
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Bernabe Icaza  
VP & General Counsel



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Candice Abbott  
VP & Chief Financial Officer



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Dr. Hyla Fritsch  
Executive Director of Clinic and Pharmacy  
Services

## MEMO

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To: Finance Committee

From: Candice Abbott  
Chief Financial Officer

Date: June 29, 2022

Subject: Management Discussion and Analysis as of April 2022 C.L. Brumback Primary Care Clinic Financial Statements.

The April financial statements represent the financial performance through the seventh month of the 2022 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, due from other governments increased by \$1.8M as a result of revenue recognition for grants and other funding programs.

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$985k). An increase in actual charity care recognized compared to budgeted charity care contributes to this unfavorable variance. Gross patient revenue YTD was favorable to budget by \$2.1M. Total YTD revenue was unfavorable to budget by (\$1.4M), partially due to a timing difference in grant funds recognized. Operational expenses before depreciation were favorable to budget by \$3.2M due mostly to positive variances in salaries, wages, and benefits of \$1.6M, purchased services of \$352k, medical supplies of \$131k, medical services of \$113k, drugs of \$282k, lease and rental of \$508k and other expense \$139k. The total YTD net margin was (\$7.5M) compared to the budgeted loss of (\$9.9M), resulting in a favorable variance of \$2.4M or (24.2%).

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$1.2M). The Medical clinic's YTD gross patient revenue was unfavorable to budget by (\$1.4M). The Medical clinic's total YTD revenue was unfavorable to budget by (\$1.4M). These unfavorable variances resulted from lower net patient revenue than budgeted and a timing difference in revenue recognition for grant funds. Total operating expenses of \$13.7M were favorable to a budget of \$16.8M by \$3.1M or 18.5%. The positive variance is mostly due to salaries, wages, and benefits of \$1.6M, purchased services of \$322k, medical supplies of \$166k, medical services of \$113k, drugs of \$282k, lease and rental of \$472k, and other expense of \$127k. Unanticipated staffing shortages, as well as expense timing, are driving these favorable variances. The total YTD net margin was favorable to budget by \$2.2M or (24.1%).

Net patient revenue YTD for the Dental clinics was favorable to budget by \$239k. The Dental clinic's total YTD gross patient revenue was favorable to budget by \$3.6M. An increase in unanticipated patient volume resulted in higher gross revenue, however, increased charity care unfavorably impacted net patient revenue results. Total YTD operating expenses of \$2.4M were favorable to budget by \$103k. The total YTD net margin was (\$595k) compared to a budgeted loss of (\$787k) for a favorable variance of \$192k or (24.4%).

**DISTRICT CLINIC HOLDINGS, INC.**  
**COMPARATIVE STATEMENT OF NET POSITION**

	<u>Apr 30, 2022</u>	<u>Mar 31, 2022</u>	<u>Increase (Decrease)</u>
<b>Assets</b>			
Cash and Cash Equivalents	(1,255,679)	(5,782,864)	\$ 4,527,186
Restricted Cash	-	-	-
Accounts Receivable, net	2,573,249	2,572,307	942
Due From Other Funds	-	-	-
Due from Other Governments	4,783,840	2,973,466	1,810,374
Other Current Assets	275,096	210,159	64,937
Net Investment in Capital Assets	2,666,427	2,605,298	61,129
<b>Total Assets</b>	<u>\$ 9,042,934</u>	<u>\$ 2,578,366</u>	<u>\$ 6,464,567</u>
<b>Liabilities</b>			
Accounts Payable	336,984	195,359	141,625
Due To Other Governments	-	-	-
Deferred Revenue	2,215,308	2,212,808	2,500
Other Current Liabilities	1,281,683	1,877,577	(595,895)
Non-Current Liabilities	1,328,807	1,303,593	25,214
<b>Total Liabilities</b>	<u>5,162,781</u>	<u>5,589,337</u>	<u>(426,556)</u>
<b>Deferred Inflows of Resources</b>			
Deferred Inflows- Other Post Employment Benefits	<u>\$ 2,177</u>	<u>\$ 2,177</u>	<u>\$ -</u>
<b>Net Position</b>			
Net Investment in Capital Assets	2,666,427	2,605,298	61,129
Unrestricted	1,211,548	(5,618,446)	6,829,994
<b>Total Net Position</b>	<u>3,877,975</u>	<u>(3,013,148)</u>	<u>6,891,123</u>
<b>Total Liabilities, Deferred Inflows of Resources and Net Position</b>	<u>\$ 9,042,934</u>	<u>\$ 2,578,366</u>	<u>\$ 6,464,567</u>

**Note:** Amounts may not foot due to rounding.

# District Clinics Holdings, Inc. Statement of Revenues and Expenses

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
2,424,033	2,081,677	342,356	16.4%	2,230,803	193,230	8.7%	Gross Patient Revenue	15,077,287	12,941,392	2,135,895	16.5%	12,081,564	2,995,722	24.8%
852,445	496,560	(355,885)	(71.7%)	562,148	(290,297)	(51.6%)	Contractual Allowances	3,935,721	3,086,982	(848,739)	(27.5%)	3,248,462	(687,260)	(21.2%)
1,061,019	710,060	(350,959)	(49.4%)	809,796	(251,224)	(31.0%)	Charity Care	6,259,072	4,414,366	(1,844,706)	(41.8%)	4,223,323	(2,035,748)	(48.2%)
231,736	339,655	107,919	31.8%	405,392	173,656	42.8%	Bad Debt	2,345,346	2,111,532	(233,814)	(11.1%)	2,162,662	(182,684)	(8.4%)
2,145,200	1,546,275	(598,925)	(38.7%)	1,777,335	(367,865)	(20.7%)	Total Contractuals and Bad Debts	12,540,139	9,612,880	(2,927,259)	(30.5%)	9,634,447	(2,905,692)	(30.2%)
471,539	503,272	(31,734)	(6.3%)	905,685	(434,146)	(47.9%)	Other Patient Revenue	2,935,164	3,128,750	(193,586)	(6.2%)	3,539,873	(604,709)	-17%
750,371	1,038,674	(288,303)	(27.8%)	1,359,153	(608,782)	(44.8%)	Net Patient Revenue	5,472,312	6,457,262	(984,950)	(15.3%)	5,986,991	(514,679)	(8.6%)
30.96%	49.90%			60.93%			Collection %	36.30%	49.90%			49.55%		
1,906,243	1,310,452	595,791	45.5%	1,566,400	339,843	21.7%	Grant Funds	8,786,335	9,173,164	(386,829)	(4.2%)	4,417,210	4,369,124	98.9%
-	-	-	0.0%	27,883	(27,883)	(100.0%)	Other Financial Assistance	-	-	-	0.0%	801,641	(801,641)	(100.0%)
(6,665)	10,776	(17,441)	(161.8%)	14,654	(21,318)	(145.5%)	Other Revenue	(4,647)	68,260	(72,907)	(106.8%)	69,732	(74,379)	(106.7%)
1,899,579	1,321,228	578,351	43.8%	1,608,937	290,642	18.1%	Total Other Revenues	8,781,687	9,241,424	(459,737)	(5.0%)	5,288,584	3,493,104	66.0%
2,649,949	2,359,902	290,047	12.3%	2,968,090	(318,140)	(10.7%)	Total Revenues	14,253,999	15,698,686	(1,444,687)	(9.2%)	11,275,574	2,978,425	26.4%
Direct Operational Expenses:														
1,399,148	1,545,626	146,478	9.5%	1,629,754	230,606	14.1%	Salaries and Wages	10,180,821	11,376,153	1,195,332	10.5%	10,188,483	7,662	0.1%
406,874	446,323	39,449	8.8%	427,189	20,315	4.8%	Benefits	2,863,444	3,258,775	395,331	12.1%	2,818,878	(44,565)	(1.6%)
70,900	25,997	(44,903)	(172.7%)	248,133	177,233	71.4%	Purchased Services	387,081	738,971	351,890	47.6%	636,621	249,540	39.2%
59,960	85,001	25,041	29.5%	28,620	(31,339)	(109.5%)	Medical Supplies	397,864	528,434	130,570	24.7%	280,213	(117,652)	(42.0%)
44,840	31,083	(13,757)	(44.3%)	13,176	(31,664)	(240.3%)	Other Supplies	221,846	262,895	41,049	15.6%	77,845	(144,001)	(185.0%)
69,681	70,202	521	0.7%	55,468	(14,212)	(25.6%)	Medical Services	323,377	436,416	113,039	25.9%	433,301	109,923	25.4%
47,240	95,670	48,430	50.6%	62,547	15,307	24.5%	Drugs	312,618	594,720	282,102	47.4%	443,663	131,045	29.5%
43,814	52,542	8,728	16.6%	14,332	(29,482)	(205.7%)	Repairs & Maintenance	320,235	367,794	47,559	12.9%	45,841	(274,395)	(598.6%)
105,469	182,480	77,011	42.2%	97,843	(7,626)	(7.8%)	Lease & Rental	742,156	1,249,824	507,668	40.6%	716,054	(26,102)	(3.6%)
7,091	8,403	1,312	15.6%	7,229	137	1.9%	Utilities	50,575	59,585	9,010	15.1%	49,630	(945)	(1.9%)
69,762	63,106	(6,656)	(10.5%)	52,110	(17,652)	(33.9%)	Other Expense	282,147	420,742	138,595	32.9%	204,655	(77,492)	(37.9%)
4,026	4,028	2	0.0%	3,331	(695)	(20.9%)	Insurance	28,183	28,196	13	0.0%	24,966	(3,217)	(12.9%)
2,328,806	2,610,461	281,655	10.8%	2,639,732	310,926	11.8%	Total Operational Expenses	16,110,348	19,322,505	3,212,157	16.6%	15,920,149	(190,199)	(1.2%)
Net Performance before Depreciation & Overhead Allocations														
321,144	(250,559)	571,703	(228.2%)	328,358	(7,214)	(2.2%)	Overhead Allocations	(1,856,349)	(3,623,819)	1,767,470	(48.8%)	(4,644,575)	2,788,226	(60.0%)

# District Clinics Holdings, Inc. Statement of Revenues and Expenses

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

Current Month							
Actual	Budget	Variance	%	Prior Year	Variance	%	
31,007	40,833	9,826	24.1%	31,592	585	1.9%	Depreciation
Overhead Allocations:							
5,784	5,619	(165)	(2.9%)	6,192	408	6.6%	Risk Mgt
166,392	211,204	44,813	21.2%	212,145	45,753	21.6%	Rev Cycle
1,743	4,830	3,087	63.9%	7,147	5,404	75.6%	Internal Audit
28,311	29,602	1,291	4.4%	9,531	(18,780)	(197.0%)	Home Office Facilities
48,868	42,204	(6,663)	(15.8%)	45,279	(3,588)	(7.9%)	Administration
47,115	59,861	12,746	21.3%	3,301	(43,813)	(1,327.1%)	Human Resources
26,572	24,187	(2,386)	(9.9%)	38,855	12,282	31.6%	Legal
3,166	4,453	1,287	28.9%	8,127	4,961	61.0%	Records
5,891	8,934	3,042	34.1%	(1,922)	(7,813)	406.6%	Compliance
8,573	8,679	106	1.2%	7,424	(1,149)	(15.5%)	Comm Engage Plan
63,338	77,132	13,793	17.9%	44,072	(19,266)	(43.7%)	IT Operations
11,753	13,542	1,788	13.2%	7,228	(4,525)	(62.6%)	IT Security
42,962	50,742	7,780	15.3%	93,419	50,458	54.0%	IT Applications
55,259	64,734	9,475	14.6%	46,146	(9,114)	(19.7%)	Security Services
182,957	171,319	(11,638)	(6.8%)	137,495	(45,462)	(33.1%)	IT EPIC
30,722	32,082	1,360	4.2%	24,055	(6,667)	(27.7%)	Finance
6,304	7,670	1,366	17.8%	5,644	(660)	(11.7%)	Public Relations
11,945	12,663	718	5.7%	10,978	(967)	(8.8%)	Information Technology
7,392	7,714	322	4.2%	7,863	471	6.0%	Corporate Quality
12,116	15,014	2,898	19.3%	10,778	(1,338)	(12.4%)	Project MGMT Office
-	-	-	0.0%	3	3	100.0%	Managed Care Contract
767,163	852,184	85,021	10.0%	723,759	(43,404)	(6.0%)	Total Overhead Allocations
<b>3,126,976</b>	<b>3,503,478</b>	<b>376,502</b>	<b>10.7%</b>	<b>3,395,083</b>	<b>268,107</b>	<b>7.9%</b>	<b>Total Expenses</b>
<b>\$ (477,027)</b>	<b>\$ (1,143,576)</b>	<b>\$ 666,550</b>	<b>(58.3%)</b>	<b>\$ (426,994)</b>	<b>\$ (50,033)</b>	<b>11.7%</b>	<b>Net Margin</b>
(100,000)	42,740	142,740	334.0%	-	100,000	0.0%	Capital
<b>\$ 7,268,150</b>	<b>\$ 1,145,486</b>	<b>\$ (6,122,664)</b>	<b>(534.5%)</b>	<b>\$ -</b>	<b>\$ (7,268,150)</b>	<b>0.0%</b>	<b>General Fund Support/ Transfer In</b>

Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	
221,507	285,831	64,324	22.5%	221,783	276	0.1%	
53,263	39,332	(13,931)	(35.4%)	19,891	(33,372)	(167.8%)	
1,125,452	1,478,431	352,979	23.9%	1,357,141	231,689	17.1%	
10,599	33,809	23,209	68.6%	16,634	6,035	36.3%	
199,750	207,212	7,462	3.6%	120,856	(78,894)	(65.3%)	
297,800	295,430	(2,370)	(0.8%)	262,162	(35,638)	(13.6%)	
350,185	419,026	68,841	16.4%	347,050	(3,135)	(0.9%)	
125,381	169,307	43,927	25.9%	136,835	11,454	8.4%	
21,532	31,172	9,640	30.9%	52,401	30,868	58.9%	
43,769	62,535	18,766	30.0%	32,573	(11,196)	(34.4%)	
57,436	60,754	3,318	5.5%	46,542	(10,895)	(23.4%)	
568,729	539,921	(28,807)	(5.3%)	516,612	(52,117)	(10.1%)	
78,628	94,792	16,164	17.1%	51,517	(27,111)	(52.6%)	
336,568	355,195	18,628	5.2%	283,469	(53,099)	(18.7%)	
377,899	453,140	75,241	16.6%	312,699	(65,200)	(20.9%)	
1,311,490	1,199,233	(112,257)	(9.4%)	634,766	(676,724)	(106.6%)	
218,113	224,574	6,460	2.9%	190,700	(27,413)	(14.4%)	
40,495	53,691	13,195	24.6%	51,605	11,110	21.5%	
62,500	88,639	26,139	29.5%	71,143	8,643	12.1%	
51,760	53,995	2,235	4.1%	42,575	(9,185)	(21.6%)	
80,450	105,101	24,651	23.5%	63,648	(16,801)	(26.4%)	
-	-	-	0.0%	6,415	6,415	100.0%	
5,411,801	5,965,291	553,489	9.3%	4,617,235	(794,566)	(17.2%)	
<b>21,743,656</b>	<b>25,573,627</b>	<b>3,829,971</b>	<b>15.0%</b>	<b>20,759,167</b>	<b>(984,489)</b>	<b>(4.7%)</b>	
<b>\$ (7,489,657)</b>	<b>\$ (9,874,941)</b>	<b>\$ 2,385,284</b>	<b>(24.2%)</b>	<b>\$ (9,483,593)</b>	<b>\$ 1,993,936</b>	<b>(21.0%)</b>	
-	987,330	987,330	100.0%	-	-	0.0%	
<b>\$ 7,268,150</b>	<b>\$ 10,576,458</b>	<b>\$ 3,308,308</b>	<b>31.3%</b>	<b>\$ 5,970,026</b>	<b>\$ (1,298,124)</b>	<b>(21.7%)</b>	

## District Clinics Holdings, Inc. Statement of Revenues and Expenses by Month

	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Year to Date
<b>Gross Patient Revenue</b>	<b>2,112,033</b>	<b>1,969,914</b>	<b>2,121,489</b>	<b>2,081,642</b>	<b>2,080,482</b>	<b>2,287,694</b>	<b>2,424,033</b>	-	-	-	-	-	<b>15,077,287</b>
Contractual Allowances	1,691,626	1,206,065	(1,213,834)	628,878	508,459	262,082	852,445	-	-	-	-	-	3,935,721
Charity Care	36,418	90,974	2,416,799	865,037	871,977	916,848	1,061,019	-	-	-	-	-	6,259,072
Bad Debt	(155,607)	409,555	727,800	219,498	197,338	715,026	231,736	-	-	-	-	-	2,345,346
Other Patient Revenue	444,688	444,688	444,688	299,550	408,404	421,608	471,539	-	-	-	-	-	2,935,164
<b>Net Patient Revenue</b>	<b>984,285</b>	<b>708,007</b>	<b>635,413</b>	<b>667,780</b>	<b>911,110</b>	<b>815,346</b>	<b>750,371</b>	-	-	-	-	-	<b>5,472,312</b>
Collections %	46.60%	35.94%	29.95%	32.08%	43.79%	35.64%	30.96%	0.00%	0.00%	0.00%	0.00%	0.00%	36.30%
Grant Funds	1,044,836	1,160,187	1,030,989	1,329,092	1,021,208	1,293,780	1,906,243	-	-	-	-	-	8,786,335
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Revenue	1,087	1,941	12,516	1,815	1,285	(16,626)	(6,665)	-	-	-	-	-	(4,647)
Total Other Revenues	1,045,922	1,162,128	1,043,505	1,330,907	1,022,494	1,277,154	1,899,579	-	-	-	-	-	8,781,687
<b>Total Revenues</b>	<b>2,030,207</b>	<b>1,870,135</b>	<b>1,678,918</b>	<b>1,998,686</b>	<b>1,933,604</b>	<b>2,092,500</b>	<b>2,649,949</b>	-	-	-	-	-	<b>14,253,999</b>
<i>Direct Operational Expenses:</i>													
Salaries and Wages	1,630,191	1,229,547	1,592,418	1,476,762	1,385,221	1,467,535	1,399,148	-	-	-	-	-	10,180,821
Benefits	415,815	365,414	411,926	436,127	405,473	421,814	406,874	-	-	-	-	-	2,863,444
Purchased Services	48,976	47,674	74,906	37,055	74,341	33,228	70,900	-	-	-	-	-	387,081
Medical Supplies	32,524	50,842	85,475	72,989	44,574	51,501	59,960	-	-	-	-	-	397,864
Other Supplies	13,026	5,890	10,731	23,292	51,222	72,845	44,840	-	-	-	-	-	221,846
Medical Services	39,783	40,636	44,092	41,584	32,835	54,767	69,681	-	-	-	-	-	323,377
Drugs	50,990	45,545	38,498	41,925	43,387	45,034	47,240	-	-	-	-	-	312,618
Repairs & Maintenance	44,211	41,679	83,118	36,605	45,492	25,316	43,814	-	-	-	-	-	320,235
Lease & Rental	106,427	102,846	102,325	108,509	103,683	112,896	105,469	-	-	-	-	-	742,156
Utilities	7,937	6,879	6,972	7,354	6,911	7,431	7,091	-	-	-	-	-	50,575
Other Expense	39,553	45,691	27,860	14,842	39,224	45,215	69,762	-	-	-	-	-	282,147
Insurance	4,026	4,026	4,026	4,026	4,026	4,026	4,026	-	-	-	-	-	28,183
Total Operational Expenses	2,433,459	1,986,669	2,482,346	2,301,071	2,236,389	2,341,609	2,328,806	-	-	-	-	-	16,110,348
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(403,252)</b>	<b>(116,533)</b>	<b>(803,428)</b>	<b>(302,385)</b>	<b>(302,785)</b>	<b>(249,109)</b>	<b>321,144</b>	-	-	-	-	-	<b>(1,856,349)</b>
Depreciation	31,642	31,642	31,642	31,642	32,767	31,165	31,007	-	-	-	-	-	221,507
<i>Overhead Allocations:</i>													
Risk Mgt	5,725	9,931	9,610	7,813	7,014	7,385	5,784	-	-	-	-	-	53,263
Rev Cycle	139,350	131,656	198,563	156,448	155,272	177,772	166,392	-	-	-	-	-	1,125,452
Internal Audit	283	1,301	1,525	2,520	1,575	1,653	1,743	-	-	-	-	-	10,599
Home Office Facilities	28,190	28,849	28,452	37,890	19,057	29,002	28,311	-	-	-	-	-	199,750
Administration	39,803	37,815	45,770	42,646	38,891	44,008	48,868	-	-	-	-	-	297,800
Human Resources	47,430	69,522	21,174	61,095	43,271	60,578	47,115	-	-	-	-	-	350,185
Legal	7,774	9,522	13,852	15,869	12,073	39,718	26,572	-	-	-	-	-	125,381
Records	3,029	3,626	2,777	3,556	2,328	3,051	3,166	-	-	-	-	-	21,532
Compliance	5,937	5,784	6,338	7,487	5,990	6,342	5,891	-	-	-	-	-	43,769
Comm Engage Plan	7,922	7,521	8,490	8,359	7,557	9,014	8,573	-	-	-	-	-	57,436
IT Operations	72,556	80,983	102,533	72,644	102,760	73,915	63,338	-	-	-	-	-	568,729
IT Security	8,357	13,278	17,327	9,731	8,929	9,253	11,753	-	-	-	-	-	78,628
IT Applications	57,793	32,152	55,800	38,470	44,169	65,221	42,962	-	-	-	-	-	336,568
Security Services	53,294	48,508	59,855	53,742	52,303	54,938	55,259	-	-	-	-	-	377,899
IT EPIC	160,592	140,711	197,854	211,401	233,395	184,580	182,957	-	-	-	-	-	1,311,490
Finance	33,898	29,465	34,870	32,359	26,958	29,841	30,722	-	-	-	-	-	218,113
Public Relations	7,665	5,024	5,041	5,905	5,240	5,315	6,304	-	-	-	-	-	40,495
Information Technology	8,010	8,832	8,455	9,382	7,882	7,994	11,945	-	-	-	-	-	62,500
Corporate Quality	7,261	8,513	7,104	7,425	7,217	6,849	7,392	-	-	-	-	-	51,760
Project MGMT Office	12,411	11,743	11,412	11,317	9,459	11,993	12,116	-	-	-	-	-	80,450
Managed Care Contract	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Overhead Allocations	707,279	684,736	836,803	796,058	791,341	828,421	767,163	-	-	-	-	-	5,411,801
<b>Total Expenses</b>	<b>3,172,379</b>	<b>2,703,047</b>	<b>3,350,791</b>	<b>3,128,771</b>	<b>3,060,497</b>	<b>3,201,195</b>	<b>3,126,976</b>	-	-	-	-	-	<b>21,743,656</b>
<b>Net Margin</b>	<b>\$ (1,142,173)</b>	<b>\$ (832,912)</b>	<b>\$ (1,671,873)</b>	<b>\$ (1,130,085)</b>	<b>\$ (1,126,893)</b>	<b>\$ (1,108,695)</b>	<b>\$ (477,027)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (7,489,657)</b>
<b>Capital</b>	<b>100,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(100,000)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>General Fund Support/ Transfer In</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>7,268,150</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>\$ 7,268,150</b>

# District Clinics Holdings, Inc.- Medical Statement of Revenues and Expenses by Location

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

	Clinic Administration	West Palm Beach Clinic	Lantana Clinic	Delray Clinic	Belle Glade Clinic	Lewis Center	St. Anns Clinic	Lake Worth Clinic	Jupiter Clinic	West Boca Clinic	Subxone Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Total
<b>Gross Patient Revenue</b>	-	1,576,428	2,235,229	653,626	807,696	679,105	10,534	1,672,796	529,277	400,412	533,411	3,288	-	18,841	<b>9,120,642</b>
Contractual Allowances	-	295,309	395,031	198,822	181,019	108,064	159	465,440	121,646	182,775	121,465	47	-	1,552	2,071,328
Charity Care	-	671,406	1,031,921	205,078	290,070	159,241	435	612,953	203,051	124,951	151,566	341	-	1,605	3,452,616
Bad Debt	-	131,280	337,319	119,685	192,063	287,553	702	241,370	37,070	20,971	273,519	(333)	-	3,468	1,644,667
Total Contractual Allowances and Bad Debt	-	1,097,994	1,764,271	523,585	663,152	554,858	1,296	1,319,763	361,767	328,697	546,549	55	-	6,625	7,168,611
Other Patient Revenue	-	432,676	535,565	195,854	178,029	34,198	3,698	309,506	134,951	157,247	67,652	16,522	9,128	9,128	2,084,153
<b>Net Patient Revenue</b>	-	<b>911,110</b>	<b>1,006,524</b>	<b>325,895</b>	<b>322,573</b>	<b>158,444</b>	<b>12,936</b>	<b>662,538</b>	<b>302,461</b>	<b>228,962</b>	<b>54,514</b>	<b>19,755</b>	<b>9,128</b>	<b>21,344</b>	<b>4,036,184</b>
Collection %	0.00%	57.80%	45.03%	49.86%	39.94%	23.33%	0.00%	39.61%	57.15%	57.18%	10.22%	0.00%	0.00%	0.00%	44.25%
Grant Funds	1,748,269	950,044	1,127,221	472,571	444,472	186,415	4,170	1,006,483	336,903	345,745	674,217	132,875	51,376	100,932	7,581,691
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Revenue	(20,282)	2,837	3,252	832	5,502	-	-	81	1,334	1,597	-	-	-	-	(4,847)
Total Other Revenues	1,727,986	952,881	1,130,472	473,402	449,974	186,415	4,170	1,006,565	338,237	347,342	674,217	132,875	51,376	100,932	7,576,844
<b>Total Revenues</b>	<b>1,727,986</b>	<b>1,863,991</b>	<b>2,136,996</b>	<b>799,297</b>	<b>772,547</b>	<b>344,859</b>	<b>17,106</b>	<b>1,669,103</b>	<b>640,699</b>	<b>576,304</b>	<b>728,731</b>	<b>152,630</b>	<b>60,504</b>	<b>122,276</b>	<b>11,613,028</b>
<i>Direct Operational Expenses:</i>															
Salaries and Wages	2,026,302	941,100	1,260,660	489,190	481,349	229,666	43,147	1,176,805	400,280	410,021	821,380	136,931	50,823	117,185	8,584,839
Benefits	613,034	216,737	346,275	134,126	157,499	64,912	12,414	332,716	100,535	106,446	230,528	31,429	9,791	38,922	2,395,364
Purchased Services	212,399	15,017	33,498	13,370	18,511	7,013	-	26,031	11,782	21,813	12,259	955	955	955	374,559
Medical Supplies	3,597	62,832	37,249	27,855	23,270	17,824	2,319	38,552	11,627	16,276	22,706	5,329	886	515	270,838
Other Supplies	106,918	10,019	2,687	35,332	6,047	750	791	13,669	770	12,702	15,294	2,731	1,883	1,949	211,542
Medical Services	-	40,800	46,868	24,669	35,568	19,928	1,344	106,543	18,825	15,229	13,603	-	-	-	323,377
Drugs	-	147,733	91,466	36,578	24,795	508	191	6,508	1,551	3,089	100	-	22	78	312,618
Repairs & Maintenance	272,193	3,029	1,576	2,964	1,916	1,419	492	4,699	1,576	5,037	2,923	2,061	4,282	421	304,588
Lease & Rental	-	75,223	93,483	46,797	55,085	120	115	156,150	48,382	75,649	28,342	120	30	75	579,571
Utilities	-	2,922	2,543	402	11,978	1,428	-	8,340	4,637	4,342	3,251	-	-	-	39,844
Other Expense	189,407	8,100	12,816	5,148	3,674	3,209	158	12,500	4,444	4,384	12,878	3,565	2,037	4,356	266,675
Insurance	-	2,365	3,256	1,789	508	775	-	1,126	477	694	582	5,333	5,333	5,333	27,569
Total Operational Expenses	3,423,850	1,525,877	1,932,377	818,219	820,200	347,552	60,971	1,883,639	604,884	675,682	1,163,846	188,454	76,041	169,790	13,691,385
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(1,695,864)</b>	<b>338,114</b>	<b>204,619</b>	<b>(18,922)</b>	<b>(47,653)</b>	<b>(2,693)</b>	<b>(43,866)</b>	<b>(214,536)</b>	<b>35,815</b>	<b>(99,379)</b>	<b>(435,115)</b>	<b>(35,824)</b>	<b>(15,537)</b>	<b>(47,514)</b>	<b>(2,078,356)</b>
Depreciation	2,042	8,338	7,889	120	41,670	190	-	2,983	1,589	2,515	1,074	43,750	8,099	48,724	168,983
<i>Overhead Allocations:</i>															
Risk Mgt	7,000	5,572	7,448	3,883	3,016	1,439	218	5,207	1,780	2,277	4,796	1,341	545	1,258	45,781
Rev Cycle	-	137,767	184,140	95,988	74,554	35,566	5,401	128,743	44,008	56,293	118,572	33,160	13,476	31,113	958,781
Internal Audit	1,393	1,109	1,482	773	600	286	43	1,036	354	453	954	267	108	250	9,110
Home Office Facilities	180,640	-	-	-	-	-	-	-	-	-	-	-	-	-	180,640
Administration	39,138	31,156	41,643	21,708	16,860	8,043	1,222	29,115	9,952	12,731	26,815	7,499	3,048	7,036	255,967
Human Resources	55,187	34,925	38,791	22,661	21,328	7,998	1,333	30,793	11,997	14,663	36,125	9,331	3,999	10,664	299,797
Legal	16,478	13,117	17,533	9,139	7,099	3,386	514	12,258	4,190	5,360	11,290	3,157	1,283	2,962	107,768
Records	2,830	2,253	3,011	1,570	1,219	582	88	2,105	720	921	1,939	542	220	509	18,508
Compliance	5,752	4,579	6,121	3,190	2,478	1,182	180	4,279	1,463	1,871	3,941	1,102	448	1,034	37,621
Comm Engage Plan	7,549	6,009	8,032	4,187	3,252	1,551	236	5,615	1,920	2,455	5,172	1,446	588	1,357	49,368
IT Operations	74,745	59,501	79,529	41,456	32,199	15,361	2,333	55,603	19,007	24,313	51,211	14,322	5,820	13,437	488,837
IT Security	10,334	8,226	10,995	5,731	4,452	2,124	323	7,687	2,628	3,361	7,080	1,980	805	1,858	67,583
IT Applications	44,233	35,212	47,064	24,533	19,055	9,090	1,381	32,906	11,248	14,388	30,306	8,475	3,444	7,952	289,289
Security Services	-	46,482	62,128	32,386	25,154	12,000	-	43,437	14,848	18,993	40,006	11,188	4,547	10,497	321,665
IT EPIC	172,362	137,209	183,394	95,599	74,252	35,422	5,379	128,222	43,830	56,065	118,092	33,026	13,421	30,987	1,127,259
Finance	28,665	22,819	30,500	15,899	12,349	5,891	895	21,324	7,289	9,324	19,640	5,493	2,232	5,153	187,474
Public Relations	5,322	4,237	5,663	2,952	2,293	1,094	166	3,959	1,353	1,731	3,646	1,020	414	957	34,807
Information Technology	8,214	6,539	8,740	4,556	3,539	1,688	256	6,110	2,089	2,672	5,628	1,574	640	1,477	53,720
Corporate Quality	6,803	5,415	7,238	3,773	2,930	1,398	212	5,060	1,730	2,213	4,661	1,303	530	1,223	44,489
Project MGMT Office	10,573	8,417	11,250	5,864	4,555	2,173	330	7,865	2,689	3,439	7,244	2,026	823	1,901	69,148
Total Overhead Allocations	677,217	570,545	754,702	395,847	311,183	146,275	20,510	531,328	183,094	233,523	497,116	138,253	56,391	131,627	4,647,612
<b>Total Expenses</b>	<b>4,103,110</b>	<b>2,104,761</b>	<b>2,694,968</b>	<b>1,214,186</b>	<b>1,173,053</b>	<b>494,017</b>	<b>81,481</b>	<b>2,417,950</b>	<b>789,567</b>	<b>911,720</b>	<b>1,662,037</b>	<b>370,457</b>	<b>140,531</b>	<b>350,141</b>	<b>18,507,980</b>
<b>Net Margin</b>	<b>\$ (2,375,123)</b>	<b>\$ (240,769)</b>	<b>\$ (557,972)</b>	<b>\$ (414,889)</b>	<b>\$ (400,506)</b>	<b>\$ (149,158)</b>	<b>\$ (64,376)</b>	<b>\$ (748,847)</b>	<b>\$ (148,869)</b>	<b>\$ (335,416)</b>	<b>\$ (933,306)</b>	<b>\$ (217,827)</b>	<b>\$ (80,027)</b>	<b>\$ (227,865)</b>	<b>\$ (6,894,951)</b>
<b>Capital</b>	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>General Fund Support/ Transfer In</b>	<b>\$ 6,725,968</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 6,725,968</b>



FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

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## District Clinics Holdings, Inc.- Medical Statement of Revenue and Expenses

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
23,563	31,250	7,687	24.6%	24,250	687	2.8%	168,983	218,750	49,767	22.8%	170,620	1,637	1.0%
<i>Overhead Allocations:</i>													
4,971	4,830	(142)	(2.9%)	5,311	340	6.4%	45,781	33,807	(11,974)	(35.4%)	17,063	(28,718)	(168.3%)
141,750	179,927	38,176	21.2%	179,109	37,358	20.9%	958,781	1,259,487	300,705	23.9%	1,145,803	187,021	16.3%
1,498	4,151	2,653	63.9%	6,131	4,632	75.6%	9,110	29,059	19,949	68.6%	14,269	5,158	36.2%
25,602	26,770	1,168	4.4%	8,582	(17,020)	(198.3%)	180,640	187,388	6,748	3.6%	108,823	(71,817)	(66.0%)
42,003	36,276	(5,727)	(15.8%)	38,841	(3,162)	(8.1%)	255,967	253,930	(2,037)	(0.8%)	224,887	(31,080)	(13.8%)
40,336	51,247	10,912	21.3%	2,855	(37,480)	(1,312.6%)	299,797	358,732	58,935	16.4%	300,158	361	0.1%
22,840	20,789	(2,051)	(9.9%)	33,330	10,490	31.5%	107,768	145,524	37,756	25.9%	117,379	9,611	8.2%
2,721	3,828	1,107	28.9%	6,971	4,250	61.0%	18,508	26,793	8,286	30.9%	44,950	26,442	58.8%
5,064	7,679	2,615	34.1%	(1,648)	(6,712)	(407.2%)	37,621	53,751	16,130	30.0%	27,942	(9,679)	(34.6%)
7,369	7,460	91	1.2%	6,368	(1,000)	(15.7%)	49,368	52,220	2,852	5.5%	39,924	(9,444)	(23.7%)
54,441	66,297	11,856	17.9%	37,806	(16,635)	(44.0%)	488,837	464,076	(24,761)	(5.3%)	443,157	(45,680)	(10.3%)
10,102	11,639	1,537	13.2%	6,200	(3,902)	(62.9%)	67,583	81,476	13,893	17.1%	44,192	(23,391)	(52.9%)
36,927	43,614	6,687	15.3%	80,136	43,210	53.9%	289,289	305,299	16,011	5.2%	243,164	(46,125)	(19.0%)
47,036	55,101	8,065	14.6%	39,242	(7,794)	(19.9%)	321,665	385,710	64,045	16.6%	265,918	(55,748)	(21.0%)
157,256	147,253	(10,003)	(6.8%)	117,945	(39,312)	(33.3%)	1,127,259	1,030,771	(96,488)	(9.4%)	544,511	(582,748)	(107.0%)
26,406	27,575	1,169	4.2%	20,635	(5,771)	(28.0%)	187,474	193,027	5,553	2.9%	163,585	(23,889)	(14.6%)
5,419	6,593	1,174	17.8%	4,842	(577)	(11.9%)	34,807	46,148	11,342	24.6%	44,268	9,461	21.4%
10,267	10,884	617	5.7%	9,417	(850)	(9.0%)	53,720	76,188	22,467	29.5%	61,027	7,307	12.0%
6,354	6,630	276	4.2%	6,745	391	5.8%	44,489	46,410	1,921	4.1%	36,522	(7,967)	(21.8%)
10,414	12,905	2,491	19.3%	9,245	(1,169)	(12.6%)	69,148	90,337	21,188	23.5%	54,599	(14,550)	(26.6%)
-	-	-	0.0%	2	2	100.0%	-	-	-	0.0%	5,416	5,416	100.0%
658,776	731,447	72,672	9.9%	618,066	(40,710)	(6.6%)	4,647,612	5,120,133	472,521	9.2%	3,947,554	(700,058)	(17.7%)
2,678,337	3,016,439	338,103	11.2%	2,948,498	270,161	9.2%	18,507,980	22,139,170	3,631,190	16.4%	17,745,357	(762,622)	(4.3%)
\$ (530,881)	\$ (1,056,247)	\$ 525,367	(49.7%)	\$ (635,024)	\$ 104,144	(16.4%)	\$ (6,894,951)	\$ (9,087,831)	\$ 2,192,880	(24.1%)	\$ (8,502,599)	\$ 1,607,648	(18.9%)
(100,000)	37,740	137,740	365.0%	-	100,000	0.0%	-	872,330	872,330	100.0%	-	-	0.0%
\$ 6,725,968	\$ 1,062,741	\$ (5,663,227)	(532.9%)	\$ -	\$ (6,725,968)	0.0%	\$ 6,725,968	\$ 9,741,435	\$ 3,015,467	31.0%	\$ 4,856,903	\$ (1,869,065)	(38.5%)

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses by Location

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

	Dental Clinic Administration	West Palm Beach Dental Clinic	Lantana Dental Clinic	Delray Dental Clinic	Belle Glade Dental Clinic	Total
<b>Gross Patient Revenue</b>	-	2,081,665	2,004,979	1,029,060	840,940	5,956,644
Contractual Allowances	-	619,865	400,951	363,034	480,543	1,864,393
Charity Care	-	820,743	1,249,115	434,047	302,551	2,806,455
Bad Debt	-	287,153	91,784	209,347	112,396	700,679
Total Contractual Allowances and Bad Debt	-	1,727,761	1,741,850	1,006,427	895,489	5,371,528
Other Patient Revenue	-	323,816	228,618	156,480	142,096	851,011
<b>Net Patient Revenue</b>	-	677,720	491,747	179,113	87,547	1,436,127
Collection %	-	32.56%	24.53%	17.41%	10.41%	24.11%
Grant Funds	168,630	442,511	299,314	141,317	152,871	1,204,643
Other Financial Assistance	-	-	-	-	-	-
Other Revenue	-	-	200	-	-	200
Total Other Revenues	168,630	442,511	299,514	141,317	152,871	1,204,843
<b>Total Revenues</b>	<b>168,630</b>	<b>1,120,231</b>	<b>791,261</b>	<b>320,430</b>	<b>240,418</b>	<b>2,640,971</b>
<i>Direct Operational Expenses:</i>						
Salaries and Wages	243,874	599,354	377,445	177,488	197,822	1,595,982
Benefits	77,439	159,279	95,962	70,348	65,052	468,080
Purchased Services	-	2,318	2,127	1,430	6,648	12,522
Medical Supplies	-	46,825	34,450	28,500	17,252	127,027
Other Supplies	283	6,592	1,737	1,361	333	10,305
Repairs & Maintenance	-	4,030	6,789	3,811	1,017	15,647
Lease & Rental	-	64,342	38,178	40,730	19,335	162,585
Utilities	-	2,175	2,543	402	5,612	10,731
Other Expense	3,924	5,198	3,153	2,448	748	15,471
Insurance	-	-	-	-	613	613
Total Operational Expenses	325,520	890,111	562,384	326,517	314,432	2,418,963
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(156,890)</b>	<b>230,120</b>	<b>228,878</b>	<b>(6,087)</b>	<b>(74,013)</b>	<b>222,008</b>
Depreciation	-	17,763	6,600	5,684	22,477	52,524
<i>Overhead Allocations:</i>						
Risk Mgt	741	2,427	1,670	1,694	950	7,482
Rev Cycle	-	60,015	41,299	41,879	23,479	166,671
Internal Audit	147	483	332	337	189	1,489
Home Office Facilities	19,111	-	-	-	-	19,111
Administration	4,141	13,572	9,340	9,471	5,310	41,833
Human Resources	3,999	17,863	12,530	11,997	3,999	50,388
Legal	1,743	5,714	3,932	3,987	2,235	17,613
Records	299	981	675	685	384	3,025
Compliance	609	1,995	1,373	1,392	780	6,148
Comm Engage Plan	799	2,618	1,801	1,827	1,024	8,068
IT Operations	7,908	25,920	17,837	18,087	10,140	79,892
IT Security	1,093	3,584	2,466	2,501	1,402	11,045
IT Applications	4,680	15,339	10,556	10,704	6,001	47,279
Security Services	-	20,249	13,934	14,130	7,922	56,234
IT EPIC	18,235	59,771	41,132	41,709	23,384	184,231
Finance	3,033	9,941	6,841	6,937	3,889	30,639
Public Relations	563	1,846	1,270	1,288	722	5,689
Information Technology	869	2,848	1,960	1,988	1,114	8,780
Corporate Quality	720	2,359	1,623	1,646	923	7,271
Project MGMT Office	1,119	3,667	2,523	2,559	1,434	11,301
Total Overhead Allocations	69,807	251,191	173,096	174,815	95,281	764,189
<b>Total Expenses</b>	<b>395,326</b>	<b>1,159,065</b>	<b>742,080</b>	<b>507,016</b>	<b>432,189</b>	<b>3,235,676</b>
<b>Net Margin</b>	<b>\$ (226,696)</b>	<b>\$ (38,834)</b>	<b>\$ 49,182</b>	<b>\$ (186,586)</b>	<b>\$ (191,771)</b>	<b>\$ (594,706)</b>
<b>Capital</b>	-	-	-	-	-	-
<b>General Fund Support/ Transfer In</b>	<b>\$ 542,182</b>	<b>43</b>	-	-	-	<b>542,182</b>

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
996,154	383,721	612,433	159.6%	673,401	322,752	47.9%	5,956,644	2,385,906	3,570,738	149.7%	2,250,553	3,706,092	164.7%
195,915	70,342	(125,573)	(178.5%)	169,589	(26,326)	(15.5%)	1,864,393	437,379	(1,427,014)	(326.3%)	724,626	(1,139,767)	(157.3%)
501,406	177,881	(323,525)	(181.9%)	282,800	(218,606)	(77.3%)	2,806,455	1,106,032	(1,700,423)	(153.7%)	990,882	(1,815,574)	(183.2%)
222,511	30,698	(191,813)	(624.8%)	102,112	(120,399)	(117.9%)	700,679	190,871	(509,808)	(267.1%)	289,899	(410,780)	(141.7%)
919,832	278,921	(640,911)	(229.8%)	554,501	(365,331)	(65.9%)	5,371,528	1,734,282	(3,637,246)	(209.7%)	2,005,407	(3,366,121)	(167.9%)
138,357	87,779	50,578	57.6%	333,309	(194,953)	(58.5%)	851,011	545,806	305,205	55.9%	1,047,425	(196,414)	(18.8%)
214,678	192,579	22,099	11.5%	452,210	(237,532)	(52.5%)	1,436,127	1,197,430	238,697	19.9%	1,292,571	143,556	11.1%
21.55%	50.19%			67.15%			24.11%	50.19%			57.43%		
287,815	207,131	80,684	39.0%	202,267	85,548	42.3%	1,204,643	1,449,917	(245,274)	(16.9%)	665,976	538,667	80.9%
-	-	-	0.0%	139	(139)	(100.0%)	-	-	-	0.0%	74,269	(74,269)	(100.0%)
-	-	-	0.0%	-	-	0.0%	200	-	200	0.0%	-	200	0.0%
287,815	207,131	80,684	39.0%	202,406	85,409	42.2%	1,204,843	1,449,917	(245,074)	(16.9%)	740,245	464,599	62.8%
502,493	399,710	102,783	25.7%	654,616	(152,123)	(23.2%)	2,640,971	2,647,347	(6,376)	(0.2%)	2,032,816	608,155	29.9%
Direct Operational Expenses:													
216,678	231,320	14,642	6.3%	234,731	18,053	7.7%	1,595,982	1,634,409	38,427	2.4%	1,590,265	(5,716)	(0.4%)
64,784	67,199	2,415	3.6%	58,849	(5,935)	(10.1%)	468,080	472,337	4,257	0.9%	436,000	(32,080)	(7.4%)
1,027	2,792	1,765	63.2%	1,884	857	45.5%	12,522	41,987	29,465	70.2%	15,847	3,325	21.0%
20,969	14,669	(6,300)	(43.0%)	6,480	(14,490)	(223.6%)	127,027	91,203	(35,824)	(39.3%)	51,612	(75,415)	(146.1%)
426	4,302	3,876	90.1%	606	180	29.7%	10,305	30,114	19,809	65.8%	1,547	(8,757)	(565.9%)
3,602	2,150	(1,452)	(67.5%)	46	(3,557)	(7,816.5%)	15,647	15,050	(597)	(4.0%)	3,910	(11,737)	(300.2%)
22,440	28,674	6,234	21.7%	22,435	(5)	(0.0%)	162,585	197,791	35,206	17.8%	156,855	(5,730)	(3.7%)
968	1,590	622	39.1%	1,380	412	29.8%	10,731	11,166	435	3.9%	11,762	1,030	8.8%
1,825	3,935	2,110	53.6%	7,090	5,265	74.3%	15,471	27,545	12,074	43.8%	24,874	9,402	37.8%
88	88	0	0.4%	41	(47)	(115.7%)	613	616	3	0.4%	284	(329)	(115.7%)
332,808	356,719	23,911	6.7%	333,550	743	0.2%	2,418,963	2,522,218	103,255	4.1%	2,292,966	(125,998)	(5.5%)
Net Performance before													
169,686	42,991	126,695	294.7%	321,066	(151,380)	(47.1%)	222,008	125,129	96,879	77.4%	(260,150)	482,157	(185.3%)
Depreciation & Overhead Allocations													

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE SEVENTH MONTH ENDED APRIL 30, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
7,444	9,583	2,139	22.3%	7,342	(102)	(1.4%)	Depreciation	52,524	67,081	14,557	21.7%	51,163	(1,361)	(2.7%)
Overhead Allocations:														
812	789	(23)	(2.9%)	880	68	7.7%	Risk Mgt	7,482	5,525	(1,957)	(35.4%)	2,828	(4,654)	(164.5%)
24,641	31,278	6,636	21.2%	33,036	8,394	25.4%	Rev Cycle	166,671	218,945	52,274	23.9%	211,338	44,667	21.1%
245	678	434	63.9%	1,016	771	75.9%	Internal Audit	1,489	4,749	3,260	68.6%	2,365	876	37.0%
2,709	2,832	124	4.4%	949	(1,760)	(185.4%)	Home Office Facilities	19,111	19,825	714	3.6%	12,033	(7,077)	(58.8%)
6,865	5,929	(936)	(15.8%)	6,438	(427)	(6.6%)	Administration	41,833	41,500	(333)	(0.8%)	37,276	(4,557)	(12.2%)
6,779	8,613	1,834	21.3%	446	(6,333)	(1,419.8%)	Human Resources	50,388	60,294	9,905	16.4%	46,892	(3,497)	(7.5%)
3,733	3,398	(335)	(9.9%)	5,525	1,792	32.4%	Legal	17,613	23,783	6,171	25.9%	19,456	1,843	9.5%
445	626	181	28.9%	1,156	711	61.5%	Records	3,025	4,379	1,354	30.9%	7,451	4,426	59.4%
828	1,255	427	34.1%	(273)	(1,101)	(402.9%)	Compliance	6,148	8,785	2,636	30.0%	4,631	(1,517)	(32.8%)
1,204	1,219	15	1.2%	1,056	(149)	(14.1%)	Comm Engage Plan	8,068	8,534	466	5.5%	6,618	(1,451)	(21.9%)
8,897	10,835	1,938	17.9%	6,266	(2,631)	(42.0%)	IT Operations	79,892	75,845	(4,047)	(5.3%)	73,455	(6,437)	(8.8%)
1,651	1,902	251	13.2%	1,028	(623)	(60.7%)	IT Security	11,045	13,316	2,271	17.1%	7,325	(3,720)	(50.8%)
6,035	7,128	1,093	15.3%	13,283	7,248	54.6%	IT Applications	47,279	49,896	2,617	5.2%	40,305	(6,974)	(17.3%)
8,223	9,633	1,410	14.6%	6,904	(1,319)	(19.1%)	Security Services	56,234	67,430	11,196	16.6%	46,782	(9,452)	(20.2%)
25,701	24,066	(1,635)	(6.8%)	19,550	(6,151)	(31.5%)	IT EPIC	184,231	168,462	(15,769)	(9.4%)	90,255	(93,976)	(104.1%)
4,316	4,507	191	4.2%	3,420	(895)	(26.2%)	Finance	30,639	31,547	907	2.9%	27,115	(3,524)	(13.0%)
886	1,077	192	17.8%	803	(83)	(10.3%)	Public Relations	5,689	7,542	1,854	24.6%	7,338	1,649	22.5%
1,678	1,779	101	5.7%	1,561	(117)	(7.5%)	Information Technology	8,780	12,452	3,672	29.5%	10,116	1,336	13.2%
1,038	1,084	45	4.2%	1,118	80	7.1%	Corporate Quality	7,271	7,585	314	4.1%	6,054	(1,217)	(20.1%)
1,702	2,109	407	19.3%	1,532	(170)	(11.1%)	Project MGMT Office	11,301	14,764	3,463	23.5%	9,050	(2,251)	(24.9%)
-	-	-	0.0%	0	0	100.0%	Managed Care Contract	-	-	-	0.0%	999	999	100.0%
108,387	120,737	12,349	10.2%	105,693	(2,694)	(2.5%)	Total Overhead Allocations	764,189	845,158	80,968	9.6%	669,681	(94,508)	(14.1%)
448,639	487,039	38,400	7.9%	446,586	(2,054)	(0.5%)	Total Expenses	3,235,676	3,434,457	198,780	5.8%	3,013,810	(221,867)	(7.4%)
\$ 53,854	\$ (87,329)	\$ 141,183	(161.7%)	\$ 208,031	\$ (154,176)	(74.1%)	Net Margin	\$ (594,706)	\$ (787,110)	\$ 192,404	(24.4%)	\$ (980,994)	\$ 386,289	(39.4%)
-	5,000	5,000	100.0%	-	-	0.0%	Capital	-	115,000	115,000	100.0%	-	-	0.0%
\$ 542,182	\$ 82,745	\$ (459,437)	(555.2%)	\$ -	\$ (542,182)	0.0%	General Fund Support/ Transfer In	\$ 542,182	\$ 835,023	\$ 292,841	35.1%	\$ 1,113,123	\$ 570,941	51.3%

	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
<b>Clinic Visits - Adults and Pediatrics</b>																
West Palm Beach	1,394	1,108	1,197	1,288	1,315	1,515	1,413						9,230	11,294	(18.3%)	7,196
Delray	477	563	541	473	500	631	636						3,821	8,400	(54.5%)	5,614
Lantana	1,821	1,554	1,450	1,408	1,721	1,764	1,661						11,379	10,805	5.3%	10,690
Belle Glade	691	610	688	648	692	835	688						4,852	6,087	(20.3%)	3,956
Lewis Center	488	507	432	245	358	286	304						2,620	1,734	51.1%	4,915
Lake Worth & Women's Health Care	1,334	1,119	1,180	1,054	1,223	1,270	1,064						8,244	9,367	(12.0%)	7,495
Jupiter Clinic	447	410	438	494	485	554	515						3,343	3,418	(2.2%)	3,611
West Boca & Women's Health Care	407	305	366	407	392	356	130						2,363	6,056	(61.0%)	5,041
St Ann Place	-	-	44	96	53	71	44						308	349	(11.7%)	-
Clb Mob 1 Warrior	658	1,415	941	169	23	33	-						3,239	1,066	203.8%	17
Clb Mob 2 Scout	416	365	756	575	426	200	-						2,738	590	364.1%	-
Clb Mob 3 Hero	178	331	2,467	1,955	39	20	11						5,001	590	747.6%	-
Mangonia Park	128	197	272	196	162	285	314						1,554	3,225	(51.8%)	2,100
<b>Total Clinic Visits</b>	<b>8,439</b>	<b>8,484</b>	<b>10,772</b>	<b>9,008</b>	<b>7,389</b>	<b>7,820</b>	<b>6,780</b>	-	-	-	-	-	<b>58,692</b>	<b>62,632</b>	<b>(6.3%)</b>	<b>50,635</b>
<b>Dental Visits</b>																
West Palm Beach	736	762	831	776	754	864	824						5,547	5,648	(1.8%)	2,431
Lantana	708	891	1,032	774	953	1,018	812						6,188	4,238	46.0%	3,350
Delray	439	391	373	415	400	536	405						2,959	4,001	(26.0%)	306
Belle Glade	338	357	340	331	406	417	356						2,545	2,099	21.2%	203
Lake Worth	-	-	-	-	-	-	-						-	-	0.0%	-
West Boca	-	-	-	-	-	-	-						-	-	0.0%	-
<b>Total Dental Visits</b>	<b>2,221</b>	<b>2,401</b>	<b>2,576</b>	<b>2,296</b>	<b>2,513</b>	<b>2,835</b>	<b>2,397</b>	-	-	-	-	-	<b>17,239</b>	<b>15,986</b>	<b>7.8%</b>	<b>6,290</b>
<b>Total Medical and Dental Visits</b>	<b>10,660</b>	<b>10,885</b>	<b>13,348</b>	<b>11,304</b>	<b>9,902</b>	<b>10,655</b>	<b>9,177</b>	-	-	-	-	-	<b>75,931</b>	<b>78,618</b>	<b>(3.4%)</b>	<b>56,925</b>
<b>Mental Health Counselors (non-billable)</b>																
West Palm Beach	103	106	103	117	144	303	197						1,073	1,048	2.4%	3
Delray	69	114	135	136	143	205	162						964	832	15.9%	129
Lantana	-	-	-	-	-	-	-						-	3,500	(100.0%)	39
Belle Glade	71	81	86	81	51	128	102						600	407	47.4%	159
Mangonia Park	511	320	326	403	458	404	333						2,755	573	380.8%	2,059
Lewis Center	866	787	845	907	890	927	916						6,138	1,506	307.6%	4,187
Lake Worth	179	162	120	184	170	227	177						1,219	1,117	9.1%	13
Jupiter	-	-	-	-	-	-	-						-	-	0.0%	-
West Boca	-	-	-	-	-	-	-						-	-	0.0%	-
Mobile Van	-	-	-	-	-	-	-						-	584	(100.0%)	-
<b>Total Mental Health Screenings</b>	<b>1,799</b>	<b>1,570</b>	<b>1,615</b>	<b>1,828</b>	<b>1,856</b>	<b>2,194</b>	<b>1,887</b>	-	-	-	-	-	<b>12,749</b>	<b>9,567</b>	<b>33.3%</b>	<b>6,589</b>
<b>GRAND TOTAL</b>	<b>12,459</b>	<b>12,455</b>	<b>14,963</b>	<b>13,132</b>	<b>11,758</b>	<b>12,849</b>	<b>11,064</b>	-	-	-	-	-				<b>63,514</b>

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: Executive Director Informational Update**

**2. Summary:**

- C.L. Brumback Governing Board Annual CEO Evaluation
- 2022 Strategic Planning Workshop

**3. Substantive Analysis:**

C.L. Brumback Governing Board Annual CEO Evaluation

An email link and QR code were sent to board members earlier this month to complete the C.L. Brumback Governing Board Annual CEO Evaluation. The evaluation is occurring a little earlier this year, so the board feedback can be included in the CEO Annual Review from the District, which will also be presented to the board once completed.

If you need any assistance completing the online survey, please speak to Shannon for assistance.

2022 Strategic Planning Workshop

In order to plan for the future path for the Clinics, we are organizing our Strategic Planning Workshop for July. The overarching theme of this year's session is "Moving Forward After the Pandemic," with an emphasis on increasing our patient volume. Refreshments and lunch will be provided. Strategic planning is an important opportunity for our program to set goals and define a blueprint for our future, as well as a necessity for both our Service Area Competition grant submission in August and board requirements for HRSA.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved


**6. Recommendation:**

Staff recommends Board receive and file the Executive Director Informational Update.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Dr. Hyla Fritsch  
AVP & Executive Director of Pharmacy & Clinic  
Services



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: Change In Scope – Form 5B: C. L. Brumback Primary Care Clinics – Mangonia Park**

**2. Summary:**

We respectfully request the authorization to close our prior site on Form 5B: C. L. Brumback Primary Care Clinics – Mangonia Park located at 2151 N. 45th Street STE 204, West Palm Beach, FL 33407.

**3. Substantive Analysis:**

Staff respectfully request a permanent Change In Scope to close our prior Mangonia Park Clinic since we have successfully moved to our new site location.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

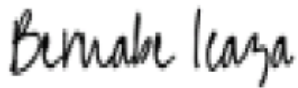
\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends the Board approve the request for a permanent Change in Scope to remove our prior site from Form 5B: C. L. Brumback Primary Care Clinics – Mangonia Park.

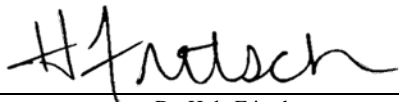
Approved for Legal sufficiency:

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**



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Bernabe Icaza  
VP & General Counsel



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Dr. Hyla Fritsch  
AVP & Executive Director of Pharmacy & Clinic  
Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: 2022 Service Area Competition (SAC) Grant Abstract**

**2. Summary:**

Total Funding for West Palm Beach, FL: \$7,278,563

- Community Health Center (CHC) Amount: \$3,034,723
- Migrant Health Care (MHC) Amount: \$3,473,719
- Health Care for the Homeless (HCH) Amount: \$770,121

**3. Substantive Analysis:**

HRSA uses a two-tier submission process for SAC applications via Grants.gov and HRSA Electronic Handbooks (EHB).

- Phase 1 - Grants.gov due July 5, 2022: The Grants.gov application must be completed, submitted, and assigned an HRSA tracking number before the applicant is allowed to access the phase two application. Once phase one is successfully processed, applicants receive a series of emails confirming this and that they have been given access to phase two. Typically, this takes a few hours, but it may take up to 48 hours during peak volumes. You will receive four emails from Grants.gov.
- Phase 2 - HRSA EHB due August 4, 2022: After phase one is successfully processed, the phase two application will show up as a new project in your EHB profile with the appropriate due date.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Net Revenue	\$7,278,563	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:



\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**6. Recommendation:**

Staff recommends the Board approve our 2022 Service Area Competition Grant Phase I Grants.gov application submission.

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Dr. Hyla Fritsch  
AVP & Executive Director of Pharmacy & Clinic  
Services

Health Care District of Palm Beach County  
1515 N. Flagler Dr, Ste 101, WPB, FL 33401  
Hyla H. Fritsch, PharmD, CPh - Project Director  
561-829-1204  
hfritsch@hcdpbc.org  
www.hcdpbc.org

330 Funding Abstract: Total \$7,278,563, CHC \$ 3,034,723, MCH \$3,473,719, HCH \$770,121. Since 1988, the Health Care District of Palm Beach County (the District) operates a dynamic health care network that is a local government, ad valorem tax supported safety net health care system. It includes a public hospital, skilled nursing facility, school health program, nationally recognized rapid air emergency transport & care unit & a vibrant Federally Qualified Health Center (FQHC) program. A 7-member governing board leads the District in managing its \$242.8 million budget in a fiscally responsible manner, with 73.2% allocated to the provision of direct health care services. Initial 330 (e)(g)(h) funding was secured in 2013 to support 4 FQHCs & was named the C. L. Brumback Clinics in honor of the county's first Health Department Director. District Clinic Holdings, Inc. was created as a wholly owned subsidiary to manage clinic operations to comply with governance requirements. This has since grown to include a robust system of 10 fixed & 3 mobile FQHC locations that provide a comprehensive range of primary and preventative care including adult, pediatric, women's health, dental, mental health, substance use disorder services & COVID testing. The target service area ID 031 West Palm Beach includes 46 Palm Beach County ZIP codes, 7 Health Professional Shortage Areas & 8 Medically Underserved Population areas. In 2021, 34,854 unduplicated patients were served over 104,194 clinic visits & 11,341 virtual visits comprising 29,786 medical, 9,033 dental, 3,951 mental health, 1,443 SUD patients. Of these, 5,953 were persons experiencing homelessness, 1,524 farmworkers & 153 veterans. The co-applicants plan to continue to provide vitally needed services targeting underserved individuals & families, and migrant/seasonal farmworkers & persons experiencing homelessness. The program outlined will provide access for those seeking care while targeting the unmet need in the community such as those with economic, cultural, social & linguistic barriers to care. The target population in the service area is 53% uninsured with disproportionately high rates of diabetes, obesity, heart disease, asthma, TB, HIV, & STDs. In 2021, 75% of patients reported incomes below 100% while 12% live between 101% & 200% of the Federal Poverty Level. Approximately 48% of patients required services in a language (Spanish and Creole) other than English. All services are provided on a sliding fee discount basis, regardless of ability to pay, as well as, through various public & private payors. The intent is to serve in FY 2023, 45,100 unduplicated patients over 136,463 annual visits through the continued employment of 301.5 FTE staff. The objective is to meet the needs of the community by providing a seamless integrated continuum of care across an established, trusted network of health centers. Services to be provided directly include primary medical, gynecology, OB/prenatal, postpartum, well child, pharmacy, substance use disorder, mental health (including psychiatry), case management, eligibility, education, outreach, translation, dental (including oral surgery), laboratory, nutrition, screenings, voluntary family planning, immunizations, and coverage for emergencies during and after hours. Services to be provided through our vast network of collaborative partners include diagnostic radiology, intrapartum care, transportation, infectious disease & additional enabling /supportive services. The continued support of the proposed program will reduce health disparities while continuing to provide access to affordable, high quality health services, available to all, across Palm Beach County.

**Budget Narrative SF 424**

Budget Justification	Year 1 (2023 Budget Period)		Year 1	Year 2	Year 3
	Federal Grant Request	Non-Federal Resources	Total	Total	Total
<b>REVENUE</b>					
SAC/SAC-AA Funding Request	7,278,563.00		7,278,563.00	7,278,563.00	7,278,563.00
Applicant Organization		23,900,400.11	23,900,400.11	26,824,393.00	27,753,479.00
State Funds (LIP funds)		2,312,000.00	2,312,000.00	2,381,360.00	2,452,801.00
Local Funds (Florida Alcohol & Drug Abuse Asso grant (\$111,000), Overdose to Action grant (\$533,670))		644,670.00	644,670.00	664,010.00	683,930.00
Other Support: Federal Funding for HRSA- H8F (\$1,730,000), C8E ARP-Capital (\$700,742)		2,430,742.00	2,430,742.00		
Other Support (incentive revenue, miscellaneous revenue, rental income)		31,000.00	31,000.00	31,000.00	31,000.00
Program Income (fees, third party reimbursements, Medicaid Wrap and payments generated from the projected delivery of services)		10,423,170.00	10,423,170.00	10,735,865.00	11,057,941.00
<b>TOTAL REVENUE</b>	<b>7,278,563.00</b>	<b>39,741,982.11</b>	<b>47,020,545.11</b>	<b>47,915,191.00</b>	<b>49,257,714.00</b>
<b>EXPENSES: Object class totals should be consistent with those presented in Section B of the SF 424-A.</b>					
<b>PERSONNEL</b>					
Administration	352,976.00	1,928,249.15	2,281,225.15	2,349,662.00	2,420,152.00
Patient Service Support	1,075,631.00	2,883,218.25	3,958,849.25	4,077,615.00	4,199,943.00
Medical Staff	4,506,974.00	7,325,966.91	11,832,940.91	12,187,929.00	12,553,567.00
Dental Staff	1,106,308.00	1,700,837.47	2,807,145.47	2,891,360.00	2,978,101.00
Behavioral Health Staff:					
Mental Health Staff	149,112.00	1,404,519.32	1,553,631.32	1,600,240.00	1,648,247.00
Substance Abuse Staff	87,562.00	788,061.86	875,623.86	901,893.00	928,950.00
<b>TOTAL PERSONNEL</b>	<b>7,278,563.00</b>	<b>16,030,852.96</b>	<b>23,309,415.96</b>	<b>24,008,699.00</b>	<b>24,728,960.00</b>
<b>FRINGE BENEFITS</b>					
FICA @ 7.30% of salary cost up to \$132,900 per employee		867,077.48	867,077.48	893,090.00	919,883.00
Health Insurance @ 13.64%		3,180,545.28	3,180,545.28	3,275,962.00	3,374,241.00
Dental @ 0.35%		80,497.20	80,497.20	82,912.00	85,399.00
Retirement @ 4.49%		1,045,763.49	1,045,763.49	1,077,136.00	1,109,450.00
Workers Compensation @ 0.46%		106,180.70	106,180.70	109,366.00	112,647.00
<b>TOTAL FRINGE @ 22.65%</b>		<b>5,280,064.15</b>	<b>5,280,064.15</b>	<b>5,438,466.00</b>	<b>5,601,620.00</b>
<b>TRAVEL</b>					
Local staff travel to attend meetings and provide coverage at other sites (\$0.56 per mile * 42,500 miles)		23,800.00	23,800.00	24,514.00	25,249.00
Provider CME training travel allowance (50.2 providers * \$525/ year)		26,355.00	26,355.00	27,146.00	27,960.00
Homeless conference for 2 team members (2 * \$1,500)		3,000.00	3,000.00	3,090.00	3,183.00
NACHC travel expenses for 5 team members and 2 board members to attend. Flights at \$400 each and hotel at \$1,000 each (for 3 nights)		9,800.00	9,800.00	10,094.00	10,397.00
NNOHA conference travel expenses for one member to attend at \$1,600		1,600.00	1,600.00	1,648.00	1,697.00
FACHC training travel expenses for 5 team members and 1 board member to attend- 2 days at \$175/person		1,050.00	1,050.00	1,082.00	1,114.00
Board member travel to board meetings (\$2,500/year)		2,500.00	2,500.00	2,575.00	2,652.00
Dental Quality coordinator monthly audit of each clinic location (\$200/ month * 12 months)		2,400.00	2,400.00	2,472.00	2,546.00
Patient Experience Conference- hotel, airfare and meals for 1 attendee		1,000.00	1,000.00	1,030.00	1,061.00
Travel Allowance: for directors and senior staff at \$5,000 annually		5,000.00	5,000.00	5,000.00	5,000.00
Local patient travel: Bus passes (1,501 passes * \$5 each)		7,505.00	7,505.00	7,505.00	7,505.00
			-	-	-
<b>TOTAL TRAVEL</b>		<b>84,010.00</b>	<b>84,010.00</b>	<b>86,156.00</b>	<b>88,364.00</b>
<b>EQUIPMENT – Include items of moveable equipment that cost \$5,000 or more and with a useful life of one year or more.</b>					
Office & Furniture equipment: Atlantis clinic (\$300,000)		300,000.00	300,000.00	200,000.00	200,000.00
Large double door medical fridge for Atlantis clinic (1 * \$5,500)		5,500.00	5,500.00		
Single door medical fridge for Atlantis clinic (1 * \$5,000)		5,000.00	5,000.00		
Accuvax medical dispenser for Atlantis clinic (1 * \$50,000)		50,000.00	50,000.00		
Router for Atlantis clinic (1 * \$12,500)		12,500.00	12,500.00		
Adult sensor portable x-ray machines one for each dental clinic (4 * \$8,000)		32,000.00	32,000.00		
Pediatric dental chair with delivery system for Atlantis & West Palm Beach dental clinics (2 * \$17,000)		34,000.00	34,000.00		
Nomad x-ray units for Delray dental clinic (2 * \$5,500)		11,000.00	11,000.00		
Itero Scanner for Delray dental clinic (1 * \$30,000)		30,000.00	30,000.00		
<b>TOTAL EQUIPMENT</b>		<b>480,000.00</b>	<b>480,000.00</b>	<b>200,000.00</b>	<b>200,000.00</b>
<b>SUPPLIES</b>					
<b>Office Supplies</b> for all sites (\$49,350/year), Water Cooler Service for all sites (\$7,860/year), distilled water service for dental clinics (\$500/clinic * 4 sites)		59,210.00	59,210.00	62,200.00	64,100.00
<b>Medical Supplies:</b> Abbott test strips for Influenza A/B, Strep A and COVID19 testing (\$7933.33 * 12 months)		95,200.00	95,200.00	100,000.00	103,000.00
<b>Medical Supplies:</b> med/surge supplies for all clinics (\$56,910.67/month * 12 mths), instadose replacement badges (45 * \$25), dental water straws (25 * \$200), distilled water pumps (16 * \$15), Amalgam separator canisters (12 * \$300), in-house medical supplies (\$4,075/mth * 12 months)		741,800.00	741,800.00	778,900.00	802,300.00
<b>Drugs:</b> Cost of Vaccines administered to patients at the clinics (\$3242/mth * 12), 340B drug program prescriptions filled for unfunded patients (\$54,883.33/mth * 12), Sublocade drug to treat adults with addiction to opioid drugs (\$40,000/year)		737,500.00	737,500.00	774,400.00	797,600.00

**Budget Narrative SF 424**

Budget Justification	Year 1 (2023 Budget Period)		Year 1	Year 2	Year 3
	Federal Grant Request	Non-Federal Resources	Total	Total	Total
<b>Educational Supplies:</b> dental hygiene kits for 4 dental clinics (\$3,100/clinic * 4) and medical educational supplies (\$208.33/mth * 12)		12,400.00	12,400.00	13,000.00	13,400.00
<b>Uniforms:</b> Lab coats for providers (55 providers * \$75 each), scrubs for other clinical staff (177 employees * \$110 each) and shirts and sweaters for registration staff (84 employees * \$95)		31,575.00	31,575.00	33,200.00	34,200.00
<b>Clinical Subscriptions, books and manuals:</b> Up-To-Date (online subscription to article research database \$13,830/ year), books and manuals (\$1,483/ year)		15,313.00	15,313.00	16,100.00	16,600.00
<b>Non- Capital Computer Equipment:</b> IT network system and hardware (\$275,000) Language Line stands (12 units * \$995 each plus shipping \$560) Phreesia hardware (\$30,000) for Atlantis location		317,500.00	317,500.00	150,000.00	100,000.00
<b>Minor equipment</b> for Atlantis clinic location: Medical equipment- Doppler (3 * \$1,000), portable oto/ophthalmoscope (3 * \$1,200), AED machines (3 * \$2,000), data logger (3 * \$134), digital scales (5 * \$500), microwave oven (1 * \$100), audiometer (1 * \$2,000), bar code scanners (5 * \$710), EKG machine (3 * \$4,200), exam stools (25 * \$150), headsets (10 * \$240), Medline storage cabinets (6 * \$900), peds exam bed with scale (2 * \$2,800), phones (20 * \$250), vital spot monitor (1 * \$3,200), exam tables (2 * \$1,000), EKG machine (1 * \$4,300), exam beds (25 * \$1,250, med cabinet w double lock (3 * \$800), specimen fridge (2 * \$1,800), TV/snapcomms (7 * \$1,150), refrigerator (2 * \$800), under-counter freezer (1 * \$1,500), credit card machines (8 * \$300), VFC vaccine hardware (\$560). Dental equipment- Cavitron hand pieces (3 * \$150), Loupes for hygienists (2 * \$2,000), RDH hand pieces (2 * \$700), surgical hand pieces (1 * \$931), Cavitron unit (1 * \$3,689), high-speed hand pieces (3 * \$1,130), Surgiloupes for dentist (2 * \$2,000), other minor equipment (\$5,000)		145,222.00	145,222.00	50,000.00	75,000.00
<b>Minor equipment</b> for Belle Glade medical and dental clinic: Medical equipment- VFC vaccine hardware (\$560), pediatric exam table (1 * \$3,200), portable oto/ophthalmoscope (1 * \$1,200); Dental equipment- Cavitron machine (1 * \$3,200), cavitron hand pieces (2 * \$150), Cavitron tips (5 * \$200), RDH hand piece (1 * \$700), surgical hand pieces (1 * \$930), high-speed hand pieces (2 * \$1,130), low speed hand pieces (1 * \$1,100), set of handheld instruments (1 * \$3,500)		17,950.00	17,950.00	25,000.00	25,000.00
<b>Minor equipment</b> for Lake Worth medical clinic- VFC vaccine hardware (\$800), Doppler (2 * \$1,000), portable oto/ophthalmoscope (1 * \$1,200)		4,000.00	4,000.00	4,200.00	4,300.00
<b>Minor equipment</b> for Lewis Center medical clinic- VFC vaccine hardware (\$560), EKG machine (1 * \$4,300)		4,860.00	4,860.00	5,100.00	5,300.00
<b>Minor equipment</b> for West Boca medical clinic- EKG machine (1 * \$4,300), VFC vaccine hardware (\$500), portable oto/ophthalmoscope (1 * \$1,200)		6,000.00	6,000.00	6,300.00	6,500.00
<b>Minor equipment</b> for Jupiter medical clinic- vitals machine w cart (1 * \$3,500), VFC vaccine hardware (\$500), portable oto/ophthalmoscope (1 * \$1,200)		5,200.00	5,200.00	5,500.00	5,700.00
<b>Minor equipment</b> for 3 mobile clinics: (1) portable oto/ophthalmoscope for each mobile clinic (3 * \$1,200), vital cart (1 * \$3,200), other minor equipment (\$3,000)		9,800.00	9,800.00	10,300.00	10,600.00
<b>Minor equipment</b> for West Palm Beach: Medical clinic- vitals cart (1 * \$1,200), VFC vaccine hardware (\$400), portable oto/ophthalmoscope (1 * \$1,200), other minor equipment (\$2,500) Dental equipment- Cavitron hand pieces (6 * \$150), Cavitron tips (5 * \$200), high-speed hand pieces (6 * \$1,130), low-speed hand pieces (2 * \$1,100), RDH hand pieces (3 * \$700), surgical hand pieces (1 * \$930), set of handheld instruments (1 * \$3,500), other dental minor equipment (\$1,000)		26,710.00	26,710.00	20,000.00	25,000.00
<b>Minor equipment</b> for St. Ann clinic (\$1,000)		1,000.00	1,000.00	1,100.00	1,100.00
<b>Courier and freight</b> (\$800/year), postage services including mailing of monthly board packages (\$6,000/year)		6,800.00	6,800.00	7,100.00	7,300.00
<b>Printing Services:</b> New patient folders, vaccine cards, prescription pads, appointment reminder cards, patient education brochures, business cards, and flyers for all clinics (\$779/ month * 12) Annual meeting items (\$2,000), Signage logo and wall art for new locations (\$72,000)		83,350.00	83,350.00	87,500.00	90,100.00
<b>TOTAL SUPPLIES</b>	-	<b>2,321,390.00</b>	<b>2,321,390.00</b>	<b>2,149,900.00</b>	<b>2,187,100.00</b>
<b>CONTRACTUAL</b>					
<b>DCHI Administrative Services Agreement</b> including all information technology costs such as IT security, IT applications, Henry Schein annual fees, Xerox printing services, in-house security services, HR, revenue cycle, internal audit, finance, records management, compliance, risk management, legal services in addition to other administrative services (\$10,140,350 for all clinic departments)		10,140,350.00	10,140,350.00	10,444,600.00	10,757,900.00
<b>Communication Services:</b> Physician First- answering service for all clinics (\$2,375/month * 12), Language Lines- video call and over the phone translation services for all sites (\$27,416.67/ month * 12)		357,500.00	357,500.00	375,400.00	386,700.00
<b>Comcast</b> services at all clinics (\$2,666.67/month * 12 months)		32,000.00	32,000.00	33,600.00	34,600.00
<b>Patient Transportation:</b> Medical Lyft transportation services(\$1,335/month * 12 months)		16,020.00	16,020.00	16,800.00	17,300.00
<b>Professional Fees:</b> Henry Schein- dental billing services- cost lower due to Epic conversion (\$3,700/year)		3,700.00	3,700.00	3,900.00	4,000.00
<b>Leasehold Improvements:</b> Atlantis medical and dental clinic (\$300,000)		300,000.00	300,000.00	100,000.00	50,000.00
<b>Software Support:</b> Allscripts (\$9,000/year), CPI (\$50,000/year),Doximity dialer for telehealth (\$35,000/year), Henry Schein Inc. dental Dentrix software (\$37,000/year), Phreesia (\$300,000/year)		431,000.00	431,000.00	443,900.00	457,200.00
<b>Waste removal:</b> Biomedical waste disposal for all sites (\$4,125.25/month), sewage and waste management for Jupiter clinic (\$198.33/month); sewage and waste disposal for Belle Glade clinic \$137.50/month) *12 months)		53,533.00	53,533.00	55,100.00	56,800.00

**Budget Narrative SF 424**

Budget Justification	Year 1 (2023 Budget Period)		Year 1	Year 2	Year 3
	Federal Grant Request	Non-Federal Resources	Total	Total	Total
<b>Janitorial Services:</b> My Clinic, Inc. - Jupiter clinic (\$710/month), AK Building Services- Boca Raton clinic (\$1,650/month for regular cleaning and \$2,500/quarter for deep cleaning), Mangonia Park clinic (\$2,111.67/month for regular cleaning and \$2,500/quarter for deep cleaning), Lake Worth clinic (\$1,672.50/month for regular cleaning, \$2,500/quarter for deep cleaning and \$4,300 for annual strip & wax), Lewis clinic (\$195.83/month for regular cleaning, \$992.50/quarter for deep cleaning and annual strip & wax \$780/year), three Mobile clinics (\$300/month), Belle Glade clinic (\$2,487.92/month), Lantana clinic (\$1,196.67/month for 6 months before moving to new location), Delray clinic (\$3,000/month for regular cleaning and \$3,500/quarter for deep cleaning), West Palm Beach clinic (\$776.67/month), Atlantis (\$4,410/month * 6 months and \$5,250/quarter * 2 quarters)		252,045.00	252,045.00	259,600.00	267,400.00
<b>Equipment rental:</b> Boca Medical Supplies- oxygen tank rental for all clinics (\$440/month), C4 Rents Inc. tent rental (\$1,250/month) * 12 months		20,280.00	20,280.00	20,900.00	21,500.00
<b>Equipment Maintenance Contracts:</b> Crothall semi-annual equipment maintenance for all sites (\$35,060/year), Dexcare dental equipment maintenance for 4 dental clinics \$6,885/year), Annual Sensor Warranty for four dental clinics (\$1,505/year)		43,450.00	43,450.00	44,800.00	46,100.00
<b>Other Services:</b> Instadose- radiation monitoring service for 4 dental clinics (\$1,050 annually/site x 4 sites), Junction International- translation services (\$5,000/year), VFC vaccine monitoring system (\$4,980/year), Iron Mountain- shredding services for all clinics (\$822.50/month * 12), permit fees (\$1,500/year)		25,550.00	25,550.00	26,300.00	27,100.00
<b>Contracted Personnel Services:</b> Locum (\$175/hour * 8 hours/day * 52 weeks)		72,800.00	72,800.00	75,000.00	77,300.00
<b>Laboratory Services:</b> Quest Diagnostics- lab services (\$84,320/ month *12)		1,011,840.00	1,011,840.00	1,042,200.00	1,073,500.00
<b>TOTAL CONTRACTUAL</b>	-	<b>12,760,068.00</b>	<b>12,760,068.00</b>	<b>12,942,100.00</b>	<b>13,277,400.00</b>
<b>OTHER</b>					
<b>Building &amp; Office Rent:</b> West Palm Beach medical & dental clinics (\$20,793/month), Belle Glade medical & dental clinics (\$10,105/month), Lake Worth medical (\$22,950/month), Jupiter medical (\$7,209/month), West Boca medical (\$12,916.67/month), Mangonia Park (\$11,094.33), Delray Beach medical and dental (\$27,441.67/month), Atlantis/Lantana medical & dental (\$46,510/month) * 12 months		1,908,236.00	1,908,236.00	2,194,470.00	2,260,300.00
<b>Audit Services:</b> RSM Firm external audit (\$56,000/ year)		56,000.00	56,000.00	56,000.00	56,000.00
<b>Other Services:</b> Cost report by Draffin & Tucker (\$10,000/year), HRSA mock audit (\$15,000/year)		25,000.00	25,000.00	25,750.00	26,520.00
<b>Other Services:</b> Moving cost including disconnect & reconnect of medical equipment for new locations (\$44,000/year)		44,000.00	44,000.00	45,320.00	46,680.00
<b>Catering</b> services for meetings, trainings, board meetings, incentive lunches, etc. (\$1,040/month), provide lunch/breakfast at orientation for new hires (\$420/month) * 12 months, catering for annual staff meeting (\$10,020)		27,540.00	27,540.00	28,370.00	29,220.00
<b>Professional Fees:</b> Annual meeting speakers (\$4,000/year), FTCA Feldman & Associates (\$5,000/year), Jon Snow, Inc. (\$15,000/year), Network cabling for new locations (\$90,000/year)		114,000.00	114,000.00	117,420.00	120,940.00
<b>Professional Fees:</b> Training and Education for the MAT program provided by Health Management Associates, Inc. (\$200,000/year)		200,000.00	200,000.00	200,000.00	200,000.00
<b>Training and Education:</b> CME provider utilization (\$2,196.25/month), Collaborative Family Healthcare Asso, (\$1,500/year), CPI training material (\$150 * \$30 each), FACHC conference registration (\$525/person * 5 attendees), Homeless Conference registration (\$920/person * 5 attendees), NACHC conference registration (\$2,700/person * 7 attendees), NNOHA Conference (\$550/year), Patient Experience Conference registration fee (\$1,000/year), Dental Program manager training (\$1,500/year) general staff training (\$12,100/year)		73,630.00	73,630.00	75,840.00	78,120.00
<b>Membership Dues:</b> Florida Association of Community Health Centers (\$10,000/year), Quality Annual Membership (\$250/ year), Chamber of Commerce (\$170/year), Berry Institute of Patient Experience membership (\$300/year), Feldsman Tucker- Federal Grant training membership (\$1,800/year) Other memberships and dues (\$4,300)		16,820.00	16,820.00	17,320.00	17,840.00
<b>Licenses, Permits and other fees:</b> CME provider utilization (\$4,480/month * 12), City of WPB fire inspection (\$100/year), DBPR (\$2,550/year), DOH biohazard licensure (\$850/year), DOH radiation license (\$747/year), FL DCF license (\$250/year * 2 locations), Sheriff's office alert for alarm (\$50/year), AHCA (\$1,100/year) and CLIA (\$180/year)		59,837.00	59,837.00	61,630.00	63,480.00
<b>Property Insurance:</b> Coverage for all permanent sites (\$20,888/year)		20,190.00	20,190.00	20,800.00	21,420.00
<b>Vehicle Insurance:</b> Coverage for three Mobile Clinic Vans ( \$9,142/year * 3 vans)		28,800.00	28,800.00	29,660.00	30,550.00
<b>Security alarms and monitoring service</b> for 8 locations (\$3,995/ year) plus security equipment for 3 new locations (\$6,500)		10,495.00	10,495.00	10,810.00	11,130.00
<b>Gas, Oil &amp; Lubricants</b> for three Mobile Clinics (\$175/ week * 52 weeks) and initial fill-up of propane gas tank at Atlantis location (\$1,000)		10,100.00	10,100.00	10,400.00	10,710.00
<b>Tent Rental:</b> for Covid testing/vaccinations and annual clinic meeting (\$20,000)		20,000.00	20,000.00	20,000.00	20,000.00
<b>Bank Services Fees</b> including check orders (\$793/month) and Elavon payment processing fees (\$2040.00/month) * 12 months		34,000.00	34,000.00	35,020.00	36,070.00
<b>Utilities:</b> Water- Belle Glade medical & dental (\$432/month), Jupiter (\$100/month), Electricity- Belle Glade medical & dental (\$1,611.67/month), Jupiter (\$290/month), Lake Worth (\$833.33/month), West Boca (\$450/month), Mangonia Park (\$460/month), Atlantis (\$1,666.67/month) * 12 months		70,124.00	70,124.00	72,230.00	74,400.00
<b>Repairs and Maintenance</b> - Includes equipment repairs, plumbing, pest control, locksmith, alarm services, fire equipment maintenance, air condition repairs, electrical services (\$40,425/year), and Mobile van maintenance and repairs for all three vans (\$26,400/year)		66,825.00	66,825.00	68,830.00	70,890.00
<b>TOTAL OTHER</b>	-	<b>2,785,597.00</b>	<b>2,785,597.00</b>	<b>3,089,870.00</b>	<b>3,174,270.00</b>



Budget Narrative SF 424

Budget Justification	Year 1 (2023 Budget Period)		Year 1	Year 2	Year 3
	Federal Grant Request	Non-Federal Resources	Total	Total	Total
TOTAL DIRECT CHARGES (Sum of TOTAL Expenses)	7,278,563.00	39,741,982.11	47,020,545.11	47,915,191.00	49,257,714.00
INDIRECT CHARGES					
Indirect Cost: N/A					
TOTALS EXPENSES	7,278,563.00	39,741,982.11	47,020,545.11	47,915,191.00	49,257,714.00

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: Quality Report**

**2. Summary:**

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes June 2022
- UDS Report – YTD
- Provider Productivity – May 2022

**3. Substantive Analysis:**

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review, are brought to the board “under separate cover” on a quarterly basis.

PATIENT SATISFACTION AND GRIEVANCES

Patient relations are to be presented as a separate agenda item.

QUALITY ASSURANCE & IMPROVEMENT

The diabetes measure data for January – April 2022 shows that 73% of our diabetic patients are controlled, which exceeds our HRSA goal of 67%. Our diabetic patients with missing data are at 6%, decreasing from 9% the previous month. And 22% of our diabetic patients remain uncontrolled. The improvement is due, in part, to the Point Of Care (POC) A1cs. We performed POC A1c on 2581 patients, representing 80% of our diabetic patients.

UTILIZATION OF HEALTH CENTER SERVICES

Individual monthly provider productivity is stratified by the clinic.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

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Candice Abbott  
VP & Chief Financial Officer

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

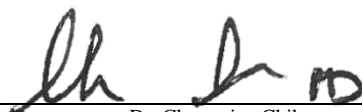
**6. Recommendation:**

Staff recommends the Board approve the updated Quality Report.

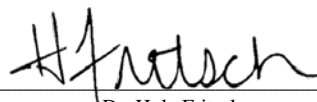
Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Dr. Charmaine Chibar  
FQHC Medical Director



\_\_\_\_\_  
Dr. Hyla Fritsch  
AVP & Executive Director of Clinic and  
Pharmacy Services

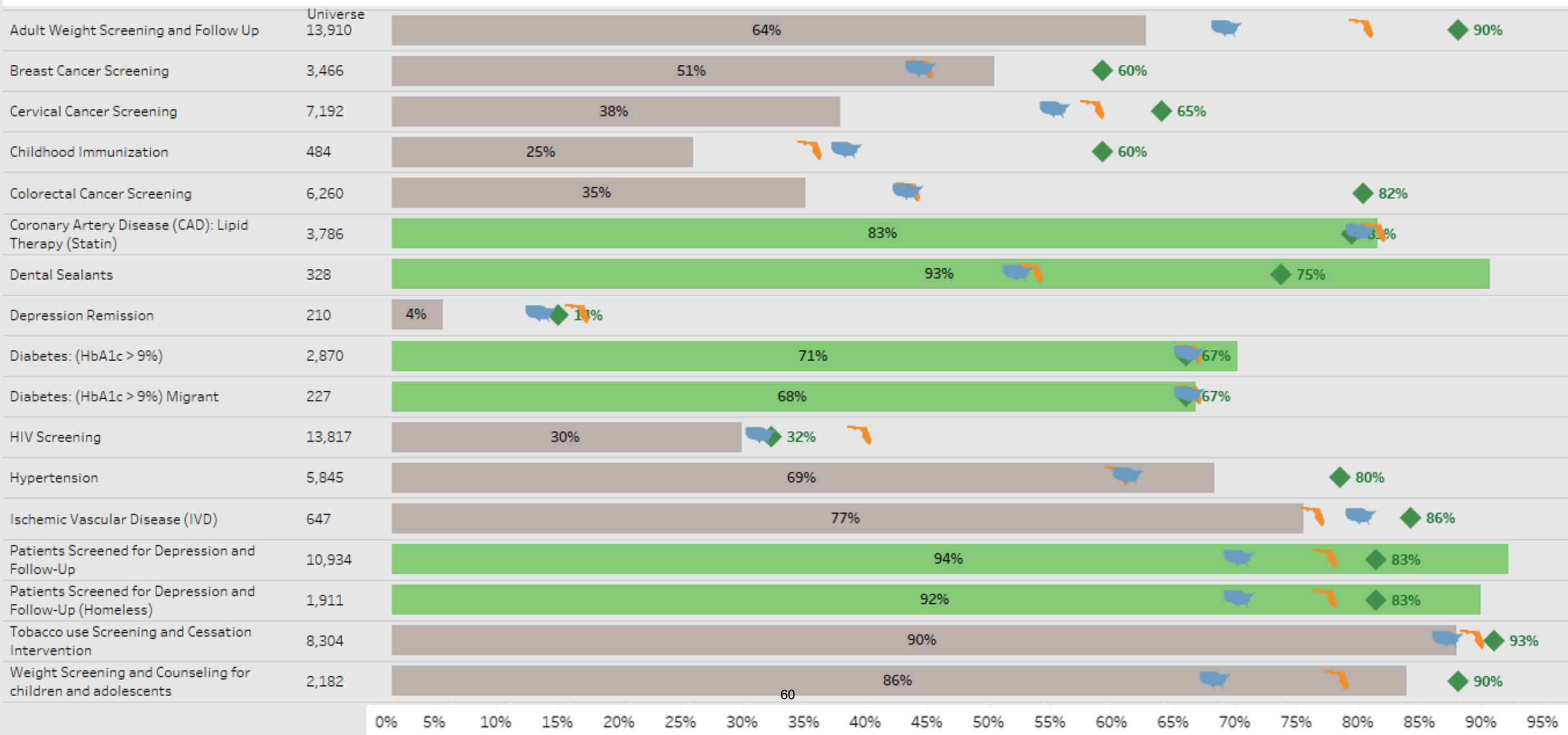
# UDS PROVIDER LEVEL QUALITY MEASURES 2022

Load Date  
6/13/2022

Filters

## OVERALL PERFORMANCE

■ MET 
 ■ Not Met 
 ◆ HRSA Goal 
 🇺🇸 National Average 
 🇺🇸 State Average



## Quality Council Meeting Minutes

Date: June 7, 2022

Time: 9:00AM – 11:00AM

**Attendees:** Andrea Steele – Executive Director of Corporate Quality; Maria Chamberlin – Nurse Manager; Dr. John Cucuras – FQHC Dental Director; David Speciale – Patient Experience Director; Alexa Goodwin – Patient Relations Manager; Marisol Miranda – Director of Clinic Operations, Dominique – Clinic Quality Analyst; Dr. Charmaine Chibar – FQHC Medical Director; Dr. Courtney Phillips - Director of Behavioral Health; Dr. Valena Grbic, Medical Director, District Cares; Carolina Foksinski, Operations Process Manager; Irene Garcia – Dental Quality Coordinator;

**Excused:** Dr. Hyla Fritsch – AVP, Executive Director of Clinic Operations & Pharmacy Services; Belma Andric – Chief Medical Officer; Shauniel Brown – Senior Risk Manager; Dr. Sandra Warren – Associate Medical Director; Nancy Gonzalez – Dental Manager; Lisa Hogans, FQHC Director of Nursing

**Minutes by:** Jonathan Dominique

<u>AGENDA ITEM</u>	<u>DISCUSSION / RECOMMENDATIONS</u>	<u>ACTION ITEMS (AI)</u>	<u>RESPONSI BLE PARTY</u>	<u>DATE</u>																																																
UTILIZATION																																																				
OPERATIONS	<p><u>Productivity</u></p> <p>The Clinics continue to see an increase (40) in total billable visits over the previous month.</p> <p>Pediatrics -26% of Visits Adult – 74% of Visits</p> <table><tr><th colspan="6">Productivity May 2022</th></tr><tr><th>Service Line</th><th colspan="2">Target</th><th colspan="2">Seen</th><th>% of Goal</th></tr><tr><th></th><th>In Person</th><th>Tele</th><th>In Person</th><th>Tele</th><th>Total</th></tr><tr><td>Adult Care</td><td>3,334</td><td>35</td><td>3,083</td><td>19</td><td>92%</td></tr><tr><td>Pediatrics</td><td>1,078</td><td>0</td><td>1,214</td><td>0</td><td>113%</td></tr><tr><td>Women’s Health</td><td>329</td><td>0</td><td>398</td><td></td><td>121%</td></tr><tr><td>Behavioral Health</td><td>681</td><td>160</td><td>597</td><td>121</td><td>85%</td></tr><tr><td>Substance Abuse</td><td>756</td><td>223</td><td>875</td><td>177</td><td>107%</td></tr></table>	Productivity May 2022						Service Line	Target		Seen		% of Goal		In Person	Tele	In Person	Tele	Total	Adult Care	3,334	35	3,083	19	92%	Pediatrics	1,078	0	1,214	0	113%	Women’s Health	329	0	398		121%	Behavioral Health	681	160	597	121	85%	Substance Abuse	756	223	875	177	107%			
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	<table><tr><td>Dental</td><td>1,454</td><td></td><td>1,392</td><td></td><td>96%</td></tr><tr><td>Dental Hygiene</td><td>682</td><td></td><td>697</td><td></td><td>102%</td></tr><tr><td>Residents</td><td>474</td><td>2</td><td>380</td><td>0</td><td>80%</td></tr><tr><td>Total</td><td>8,788</td><td>410</td><td>8,256</td><td>697</td><td>97%</td></tr></table>	Dental	1,454		1,392		96%	Dental Hygiene	682		697		102%	Residents	474	2	380	0	80%	Total	8,788	410	8,256	697	97%			
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Residents	474	2	380	0	80%																							
Total	8,788	410	8,256	697	97%																							
	<p><b>Medical Payer Mix</b> Self-Pay – 53% Managed Care – 38% Pending Medicaid – 3% Medicare – 2% Medicaid – 4%</p> <p><b>Dental Payer Mix</b> Self-Pay – 51% Managed Care – 41% Medicaid – 6% Medicare – 1% Pending Medicaid – 1%</p> <p><i>(Clinic productivity report with graphs were presented.)</i></p>																											
	<p><b>No Show Rates</b> No Show rates are trending downward(increase of 1% over last month) and are at a rate of 17%, down 12% overall from last year (29%).</p> <p>The nurse no-show rate is higher than the general clinic no-show rate; this is probably more because patients</p>																											

	aren't expecting to receive referrals or medications. Some are also concerned that they will be billed for nurse visits. <b>(Report with graph presented.)</b>			
	<b><u>Walk-ins</u></b> Medical <ul style="list-style-type: none"> <li>Scheduled: 6,307</li> <li>Walk-ins: 1,710</li> </ul> Dental <ul style="list-style-type: none"> <li>Scheduled: 1,950</li> <li>Walk-ins: 614</li> </ul> West Palm Beach has a much higher rate than the other Non-SUD clinics (30%).	Marisol will follow up on these numbers as she believes that these high west palm beach numbers and Mangonia Numbers are due more to process than to an actual high number of Walk-in patients.		
<b>PATIENT RELATIONS</b>				
<b>GRIEVANCES, COMPLAINTS &amp; COMPLIMENTS</b>	<b><u>Patient Relations Dashboard</u></b> For April 2022, there were a total of 9 Patient Relations Occurrences that occurred between 2 Clinics and Clinic Administration. Of the 9 occurrences, there was 1 Grievance and 8 Complaints. The top 5 categories were Care & Treatment, Referral Related, Respect Related, Communication and Finance Related issues. The top subcategories were Lack of Continuity of Care and Lack of Compassion. There were also 28 compliments received across 4 Clinics and Clinic Administration. <b><i>(Patient Relations Report &amp; Patient Relations Dashboard with Graphs presented.)</i></b>			
<b>SURVEY RESULTS</b>	<b><u>Patient Satisfaction Survey – April 2022</u></b> For April 2022, there were 348 surveys completed, a 22% decrease from the previous month. The top 5 and lowest	David will follow up and ask Phreesia about the possibility of creating	David	

	<p>5 scored questions were presented. Of the surveys completed, 77% of the surveys were scored as Excellent /Very Good (Promoters) and 9% of the surveys were scored as Fair/Poor (Detractors). This is a slight improvement from the previous month. Completed surveys were completed by 65% Females, 32% Males, and 1% Transgender Male. Patients prefer to be seen in the mornings at the beginning of the week. Patients completed most surveys (34%) after their first visit to the practice. West Palm Beach, Lantana, and Delray Beach primary Care received the most surveys. Opportunities for improvement are questions related to “Appointment” and “Communication” related questions. A breakdown of each of these sections presented by the clinic including the number of surveys received and % of which was scored as “detractors.” The 5 lowest scored questions were:</p> <ul style="list-style-type: none"> <li>• Being informed about delays during the visit (20%)</li> <li>• Ability to contact us after hours (19%)</li> <li>• Waiting time in the exam room (17%)</li> <li>• Waiting time in the reception area (17%)</li> <li>• Phone calls being answered promptly (15%)</li> </ul> <p>Breakdown of scores; Benchmarks with like organizations; and Patient Comments by Clinic / Department presented. PDCA’s are being implemented to improve scores for 2022.</p>	<p>visualizations for the Phreesia and Narcan Questions.</p>		
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	<p>Trends over time were reported for Q1 2022, including overall scores, results by section, and trends on low-scoring questions.</p> <p>The team anticipates that Boca will improve now that they have settled into their new location and adjustments have been made for the provider change.</p> <p>Patients appear concerned with the amount of wait time between dental appointments. <i>(Patient Satisfaction Survey PowerPoint presented.)</i></p>			
<b>OUTBOUND CALL CAMPAIGNS</b>	<p><b><u>Provider Reschedules</u></b> In May 2022, the Clinic Service Center contacted 321 patients to reschedule their appointment. This was due to provider PTO, provider resignation, provider location changes and provider unavailable. This was a 50 % decrease from the previous month when we rescheduled 321 patients. Since August 2021, the Clinic Service Center has completed 3,783 appointments and reschedules.</p> <p><b><u>After Hours Call Return Summary Report</u></b> In May 2022, the Clinic Service Center returned 237 calls received from the After-Hours service. This was a 39% increase from the previous month. After hours calls by Type, by Clinic, and by Department presented. Of the 237 after hours calls received 18% of the calls were paged out to the on-call provider for a clinical issue. All clinical issues were paged out. Trends over time reported and this month was the highest amount of hospitalizations for Managed Care patients this calendar year.</p>			

	<p><b><u>Hospital Follow Up Scheduling Campaign - April 2022</u></b> The Clinic Service Center contacted 360 Managed Care patients that required a Hospital Follow Up appointment. This was a <b>7% increase</b> from the previous month and highest number of hospitalizations year to date. Of the 360 patients, 30% were scheduled to be seen by their clinic PCP at the time of the outreach. 46% of the patients had Sunshine as their payor.</p> <p><b><u>Hospital Follow Up Trends &amp; Reconciliation</u></b> The Clinic Service Center reconciled Hospital Follow Up Appointments between February 2022 and April 2022. For attended appointment:</p> <ul style="list-style-type: none"> <li>February – 23% of patients attended (3% increase from last month)</li> <li>March – 19% of patients attended (4% increase from last month)</li> </ul> <p>The 3-month average of each outreach activities for hospital follow up and reconciliation are:</p> <ul style="list-style-type: none"> <li>12% of Patients have a Future Appointment</li> <li>20% of Patients were Loss to Follow Up</li> <li>20% of Patients <b>Attended Appointment</b></li> <li>53% of Patients <b>Did not Attend an Appointment</b></li> </ul> <p>Breakdown by month and trends over time presented.</p> <p><b><i>(Monthly CSC Activity Report presented.)</i></b></p>			
<b>NEXT THIRD AVAILABLE</b>	<p><b>Next Third Available</b> The Next Third Available (NTA) report for May 2022 was presented by Clinic location and included all Departments associated with that clinic. The report excludes “same day” appointment slots that are available each clinic</p>	Family Medicine Residents - David to follow up on Belle Glade Next Third Available to see if PGY3s have the		

	<p>Monday thru Friday. The clinics with the greatest Next Third Available are Lake Worth Women's Health, Lake Worth Primary Care, and Belle Glade Women's Health. These areas a minimum Next Third Available appointment at 4 weeks or more. The provider with the greatest NTA is Dr. Navarro at the Lantana Clinic (102 days). Trends over time also presented for each clinic and Provider. Data indicates that overall NTA for Primary Care has increased by 9% since the previous month whereas the minimum total NTA ranged from 0 to 99 days compared to May ranged from 0 to 108 days wait. Corrective actions include the onboarding of new providers in July which will improve the Next Third Available. Also, Clinic Operations has proposed a new Women's Health template that incorporates "Same Day" appointments slots. These templates are pending final approval.</p> <p><b><i>(Third Next Available PowerPoint presented.)</i></b></p>	<p>longer Next Third available appointment slot as opposed to PGY1s.</p> <p>David will look into issues in Ketely's West Palm Beach schedule from 5/25/22 onward as she is still seeing patients but does not appear on the report.</p>		
<b>QUALITY</b>				
<b>QUALITY AUDITS</b>				
<b>MEDICAL</b>	<p><b>Hemoglobin A1C/Point of Care Testing</b></p> <p>Shows: The diabetes measure data for January-April 2022 shows that our patients are currently controlled at 73 % while 22 % are uncontrolled (from 323 diabetic patients total) and 6 % of patients need data. HRSA goal is to have 67% of patients with controlled diabetes. There were 2581 POC A1Cs done (80% of Diabetic Patients). There was an increase of A1c POC testing compared to 8% in the previous month. The majority of controlled patients had 82% and uncontrolled 93% patients had the A1c done at POC vs. lab.</p>			

Boca Clinic (7%), West Palm Beach Clinic (7% From January to April, 2022 Had the larger number of patients with no data. 180 patients did not have data, 62% had already a future appointment, 35.5% patients did not have a schedule future appointment. 2.5% had an appointment set via telehealth, Behavioral Health of Women’s Health.						
<b>Colorectal Cancer Screening</b>  Colorectal cancer screening YTD - APR 2022						
		Satisfied	Needs Data			
Clinics	Eligible Population		# Patients with FIT Test Ordered		# Missed Patients	
Belle Glade	890		273 31_%	478 54%	139 16%	
Boca	418_		177 42%	182 44%	59 14%	
Delray Beach	744		225 30%	461 62%	58 8%	
Jupiter	520		138 27%	193 37%	189 36%	
Lake Worth	858		177 42%	471 55%	134 16%	
Lantana	863		305 35%	424 49%	134 16%	
Lewis Center	132		12 9%	102 77%	18 14%	
Mangonia Park	56		3 5%	39 70%	14 25%	

West Palm Beach	1019	273 27%	603 59%	143 14%			
Total		1660	2969 54%	913 16%			
			3882				
		30%	70%				
<p>YTD we are currently as follows</p> <p>Satisfied: 1660 (30%) Needs Data: 3882 (70%)</p> <p>Distribution of our clinics show that Boca and Lantana have the highest percentage of the Metric Met. Jupiter clinic has a concerning high number of screenings without results. Delray Beach had the lowest number of patients for whom the order was not placed.</p>							
<p><b><u>FIT Test</u></b></p> <p>It appears that Fit tests are not being returned as expected. Our highest return rates were at Belle Glade Clinic (45%) and Lantana Clinic (38%).</p> <p>Belle Glade, Lantana and West Palm Beach are leading the charge in Point of Care FIT Tests.</p> <p><b>(Report with graph presented.)</b></p>							
<p><b><u>Cervical Cancer Screening</u></b></p> <p>YTD results go as follows:</p>							

	<ul style="list-style-type: none"> <li>Satisfied: 2245 (36%)</li> <li>Needs Data: 3909 (64%)</li> </ul> <p>No changes in the percent satisfied from last month. Belle glade and Boca have the highest rate of referrals to GYN. Dr. Chibar and Warren have a listed and are tracking both providers with patients not meeting the measure and lack GYN referral, and also providers with patients who do not meet the measure, but do have referrals.</p>			
	<p><b><u>Breast Cancer Screening</u></b> Satisfied screenings – 50% Unsatisfied Screenings – 50%</p> <ul style="list-style-type: none"> <li>Not Met with order – 37%</li> <li>Not Met (Patient Missed) – 13%</li> </ul> <p>Jan-Apr: Satisfaction improved from 49%-50% while the number of patients not met with order decreased from also by 1 percent. It looks like orders are being placed, however it looks as if patients aren't following through with actual screening. Jupiter and West palm beach are the lowest performers (by percent) at 38% and 39% respectively. Jupiter, Lantana, and West Palm Beach clinic have the highest number of missed patients with no order.</p>	Dr. Warren will visit each of these clinics observe their workflows, and identify where the issues and shortcomings are for correction/reeducation		
DENTAL	<p><b><u>Dental Sealants</u></b></p> <p>92% (n=232) [Jan 2022-Dec 2022]</p> <p>95% (n=86) April 2022</p>			

	<p><b>Same Day Extractions</b> (Limited Exams)</p> <p>Limited Exams (n= 388)</p> <p>Same Day Extractions: 186 (48% n=388)</p> <p>Returns (Follow-Up): Patients with a future extraction appointment type– 33 (9% n=388)</p> <p>Returned within 21 days for extraction</p> <p>27 (82% n=33)</p> <p>Antibiotics Given: Patients without a future extraction appointment type</p> <p>98 (25% n=388)</p> <p>Extraction not needed: non-emergent</p> <p>71 (18% n=388)</p>			
	<p><b>MDI/WHO – April 2022</b></p> <ul style="list-style-type: none"> <li>– Total Well Pediatric Patients 228 <ul style="list-style-type: none"> <li>○ Has dental home 92 (40% n=228)</li> <li>○ No dental home 136 (60% n=228)</li> <li>○ 136 available for MDI</li> </ul> </li> <li>– Total Well visit for MDI 136 <ul style="list-style-type: none"> <li>○ No MDI 39 (31% n=136)</li> <li>○ MDI 97 (69% n=136)</li> <li>○ WHO 52 (48% n=97) 54% <ul style="list-style-type: none"> <li>▪ WHO 40 (77% n=52) seen by dentist</li> </ul> </li> </ul> </li> </ul> <p>No WHO 45 (52% n=97) 46%</p>			

	<p>Patients that Have MDI without a Dental Home are the ones that we try to target for Warm Hand Offs (WHOs).</p> <p>There seems to be a discrepancy in the Percent calculations in the Dashboard. As soon as Dr. Cucuras stated that once he is able to have provider coverage under control he will look more into MDI and check that the flow is working as intended.</p> <p>Saturday Hours are starting on June 11 to patients that are unable to make their appointments that week. That way, the appointment is still fresh in the minds of the patient and the providers.</p>	<p>Follow up with Monica on making corrections to the dashboard.</p> <p>Nancy and Irene to follow up on the warm handoffs to maintain/improve rate of transfer.</p>												
	<p><b>Dental Clinic Audit Summary</b></p> <table><tr><td><b>Dental Clinic Audit-April 2022</b></td><td></td></tr><tr><td><b>Belle Glade</b></td><td>96%</td></tr><tr><td><b>Delray</b></td><td>93%</td></tr><tr><td><b>Lantana</b></td><td>93%</td></tr><tr><td><b>West Palm Beach</b></td><td>91%</td></tr></table> <p>The decrease in west palm was due to a chair being out of commission and food being found in storage. Irene does not anticipate that this will continue to be an issue when the team members get their dedicated 'breakroom'.</p>	<b>Dental Clinic Audit-April 2022</b>		<b>Belle Glade</b>	96%	<b>Delray</b>	93%	<b>Lantana</b>	93%	<b>West Palm Beach</b>	91%			
<b>Dental Clinic Audit-April 2022</b>														
<b>Belle Glade</b>	96%													
<b>Delray</b>	93%													
<b>Lantana</b>	93%													
<b>West Palm Beach</b>	91%													



<b>WOMEN'S HEALTH</b>	<b><u>Prenatal Age</u></b> Data Cleanup in progress  <b>(Report with graph presented.)</b>			
	<b><u>Entry into Care</u></b> Data Cleanup in progress  <b>(Report with graph presented.)</b>			
	<b><u>Deliveries &amp; Birthweights</u></b> Data Cleanup in progress  <b>(Report with graph presented.)</b>			
	<b><u>HPV</u></b> YTD Number of eligible patients (n=918)  Distribution of patient doses goes as follows (352 vaccines from Jan-Apr 2022) <ul style="list-style-type: none"> <li>• Dose 1 – 253</li> <li>• Dose 2 – 97</li> <li>• Dose 3 – 12</li> </ul> There were 316 patients seen that were previously vaccinated for HPV  227 Patients were Seen with No HPV vaccine or refusal consent on file.  9, 10 and 18-Year-olds have the highest number of 'no HPV data' classification.	Dr. Chibar and Dr. Warren will run through the list of patients with no vaccine or refusal form on file to determine how many of these patients actually have none of the above on file.  The 18-year-olds will be the focus of the efforts in improvement.		

	<p>Dr. Chibar would like to see what the more up to date data would suggest, as she expects there to have been an improvement since the window opened for this year.</p> <p>Team looking into the possibility of reworking the frequency of refusal forms per visit.</p>	Dr. Chibar suggested an outbound call center campaign aimed at patients that need their 2 <sup>nd</sup> and 3 <sup>rd</sup> doses.	Alexa	
BEHAVIORAL HEALTH	<p><b><u>SBIRT:</u></b> Data Cleanup in progress</p>			
	<p><b><u>PHQ 2/9</u></b> Total encounters with PHQ2/9: 6,903 8% positive rate based on &gt;10, or 1 or above, (n=559)</p> <p>Only n= 35 had positive PHQ9 and NO BH , which is at 0.5%,</p> <p>The missed patients could possibly due to heavy staffing issue faced by BH in May. Dr. Phillips is expect this to shift in June. The Depression remission BPA is currently out of order. Once fixed this should help better capture patients. The psych program is now fully open and Dr. Phillips will be providing all staff instructions on how to properly refer to Psych. Phreesia is testing the PHQ9 with the flowsheet rows in epic. If successful, we should be able to provide phq9 through Phreesia when the patient is in the clinic.</p>	Ivonne will start to provide report breakdowns by month instead of weekly breakdowns.		
NURSING	<p><b><u>Higher Level of Care</u></b> There were 64 total orders placed for 61 Unique patients. 39 were for Emergency Medicine, 7 were for Hospital Referral, 13 for Pediatric Emergency Medicine Referral,</p>			

	and 5 were for Urgent Care/ ER Referral. Dr. Clarke-Aaron (2) and Dr. Marzouca (3) sent multiple referrals for a single patient. Referrals are deemed necessary.			
<b>QUALITY METRICS</b>				
<p align="center"><b>UDS April 2022</b></p> <p align="center">Of the 16 UDS Measures: 5 Exceeded the HRSA Goal and 11 were short of the HRSA Goal (<i>Clinic Score/ HRSA Goal / Healthy People Goal</i>). Data presented may not be accurate - Multiple measures are currently in the process of being corrected.</p>				
<b>Medical UDS Report</b>	<b>Adult Weight screening and follow up:</b> (63% / 90%)			
	<b>Breast Cancer Screening:</b> (51%/60%)			
	<b>Cervical Cancer Screening:</b> (38% /65%)			
	<b>Childhood immunization:</b> (26%/ 60%)			
	<b>Colorectal Cancer Screening:</b> (34% / 82%)			
	<b>Coronary Artery Disease CAD:</b> (84% / 81%)			
	<b>Dental Sealants:</b> (93% / 75% )			
	<b>Depression Remission:</b> (3% / 14% )			
	<b>Diabetes:</b> (71% / 67% )			
	<b>HIV Screening:</b> (30% / 32%)			
	<b>Hypertension:</b> (69% / 80% )			
	<b>Ischemic Vascular Disease (IVD):</b> (77% / 86%)			
	<b>Depression screening:</b> (94% / 83% )			
	<b>Depression screening (Homeless):</b> (92% / 83% )			
	<b>Tobacco use screening &amp; cessation:</b> (90% / 93%)			
	<b>Weight assessment, Children &amp; Adolescent:</b> (85% /90%)			
<b>Meeting Adjourned: 11:00AM</b>				

# PRODUCTIVITY REPORT MAY 2022

## ALL PROVIDERS

AS 05/24/2022 Based on Completed Appointments

<51%

>=51% and < 80%

>= 80% and <100%

>= 100%

ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen		% Monthly Target Achieved		Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
ALFONSO PUENTES, RAMIRO	17	15.5	264	2	266	251	2	253	95%	16.3
DABU, DARNEL	17	16.5	279	2	281	283	2	285	101%	17.3
DORCE-MEDARD, JENNIFER	17	0.5	9	0	9	12	0	12	133%	24.0
FLOREZ, GLORIA	17	16.0	268	4	272	238	3	241	89%	15.1
GARCIA, CARLOS A	12 Mobile - St Ann / 15	14.5	198	3	201	156	2	158	79%	10.9
HARBERGER, SENECA	4 *	10.0	39	3	42	39	3	42	100%	4.2
JEAN-JACQUES, FERNIQUE	15	12.5	189	0	189	196	0	196	104%	15.7
KOOPMAN, REBECCA	15	16.5	248	0	248	241	0	241	97%	14.6
LAM, MINH DAI	15	14.5	217	2	219	223	2	225	103%	15.5
LOUIS, JOANN PIERRE	15	15.0	226	1	227	219	1	220	97%	14.7
NAVARRO, ELSY	15	16.5	248	1	249	239	1	240	96%	14.5
PEREZ, DANIEL JESUS	5 Belle Glade * / 17	15.5	168	0	168	147	0	147	88%	9.5
PHILISTIN, KETELY	15	15.0	227	0	227	198	0	198	87%	13.2
SANCHEZ, MARCO FERNANDEZ	15	16.5	249	0	249	224	0	224	90%	13.6
SHOAF, NOREMI	15	9.5	141	2	143	146	1	147	103%	15.5
ST. VIL, CARLINE	15	13.5	204	0	204	191	0	191	94%	14.1
WARREN, SANDRA	17	2.5	43	0	43	23	0	23	53%	9.2
WILKINSON, SARAH	**8 (first 2 weeks) / 15	10.4	117	5	122	57	2	59	48%	5.7
ADULT CARE TOTALS		230.9	3,334	25	3,359	3,083	19	3,102	92%	

\* Avg Target for Belle Glade Primary \*\* Target for new provider

RESIDENTS										
PY1	8	10.5	77	0	77	78	0	78	101%	7.4
PY2	12	14.5	172	2	174	145	0	145	83%	10.0
PY3	16	15.0	225	0	225	157	0	157	70%	10.5
RESIDENTS TOTAL			40.0	474	2	476	380	0	380	80%

PEDIATRIC CARE										
CLARKE-AARON, NOELLA	17	14.5	247	0	247	240	0	240	97%	16.6
CHIBAR, CHARMAINE	17	1.0	7	0	7	7	0	7	100%	7.0
DESSALINES, DUCLOS	17	13.0	221	0	221	267	0	267	121%	20.5
LAZARO RIVERA, NANCY	17	14.5	247	0	247	315	0	315	128%	21.7
MARZOUCA, KISHA F.	17	16.5	280	0	280	297	0	297	110%	18.0
NORMIL-SMITH, SHERLOUNE	17	4.5	76	0	76	88	0	88	116%	19.6
PEDIATRIC CARE TOTALS			64	1,078	0	1,078	1,214	0	1,214	113%

WOMEN'S HEALTH CARE										
CASANOVA, JENNIFER	15	12.5	189	0	189	254	0	254	134%	20.3
FERWERDA, ANA M.	17	9.0	140	0	140	144	0	144	103%	16.0
WOMEN'S HEALTH CARE TOTALS			21.5	329	0	329	398	0	398	121%

BEHAVIORAL HEALTH										
LEQUERICA ZIEMBA, ADRIANA	6	14.5	67	20	87	92	27	119	137%	8.2
GREEN, ASHLEY	10	13.5	101	34	135	63	14	77	57%	5.7
CALDERON, NYLSA	10	13.5	114	21	135	106	17	123	91%	9.1
JONES, KIARA	10	15.5	140	15	155	135	16	151	97%	9.7
LUCCHESI, KAREN	10	15.5	130	25	155	102	23	125	81%	8.1
CUSIMANO, ANGELA	12	14.5	129	45	174	99	24	123	71%	8.5
BEHAVIORAL HEALTH TOTALS			87	681	160	841	597	121	718	85%

SUBSTANCE ABUSE DISORDER										
PHILLIPS, COURTNEY	8	9.0	18	4	22	18	4	22	100%	2.4
PEREZ-NUNEZ, DIANA	15	17.2	244	14	258	228	8	236	91%	13.7
DRAYTON, RENEISHA	10	16.0	139	21	160	152	19	171	107%	10.7
HIRSCH, KAREN	6	14.0	59	25	84	80	23	103	123%	7.4
MILETA, SNJEZANA	10	13.0	88	42	130	123	27	150	115%	11.5
MITCHELL, ANGELA	10	16.0	90	70	160	114	58	172	108%	10.8
LAWRENCE, MELISSA	10	16.5	118	47	165	160	38	198	120%	12.0
SUBSTANCE ABUSE DISORDER TOTALS			101.7	756	223	979	875	177	1,052	107%

DENTAL										
ALWEHAIB, ARWA	16	16.5	264	0	264	259		259	98%	15.7
CUCURAS, JOHN N	12	9.0	98	0	98	104		104	106%	11.6
BOWEN, BEVERLY	**8 (first 2 weeks) / 16	10.5	108	0	108	138		138	128%	13.1
SEMINARIO, ADA	16	8.5	136	0	136	102		102	75%	12.0
SOFIANOS JR, MICHAEL	16	15.5	248	0	248	228		228	92%	14.7
SILVA, MICHELLE	16	13.5	216	0	216	211		211	98%	15.6
ZANGENEH, YASMINE	16	12.5	200	0	200	195		195	98%	15.6
WILLIAMS, RICHARD	16	11.5	184	0	184	155		155	84%	13.5
DENTAL TOTALS			97.5	1,454	0	1,454	1,392	1,392	96%	

\*\* Target for new Provider

DENTAL HYGIENE										
MOZER NASCIMENTO, ARIANNE	8	16.5	132	0	132	131		131	99%	7.9
GARCIA, IRENE	8 / MDI =16	3.5	56	0	56	55		55	98%	15.7
PARRISH, ROSARIO	**4 (first 2 weeks) / 8	13.0	76	0	76	98		98	129%	7.5
GONZALEZ, NANCY	8	0.3	2	0	2	3		3	150%	10.0
HARDCASTLE, CORINA	8	15.5	124	0	124	122		122	98%	7.9
MASON, SHERRY	8	16.5	132	0	132	116		116	88%	7.0
PETERSEN, PATRICE	MID 16	10.0	160	0	160	172		172	108%	17.2
DENTAL HYGIENE TOTALS			75.3	682	0	682	697	697	102%	

\*\* Target for new Provider

GRAND TOTAL		717.9	8,788	410	9,198	8,256	697	8,953	97%	
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ST. ANN NURSES										
ST ANN NURSES TOTALS		7.0	70	0	70	11	0	11	16%	

# PRODUCTIVITY REPORT MAY 2022

ALL CLINICS

AS 05/24/2022 Based on Completed Appointments

<51%

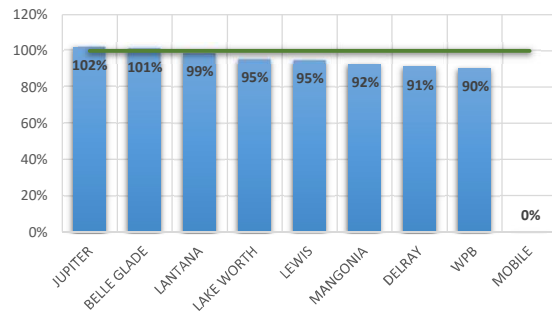
>=51% and < 80%

>= 80% and <100%

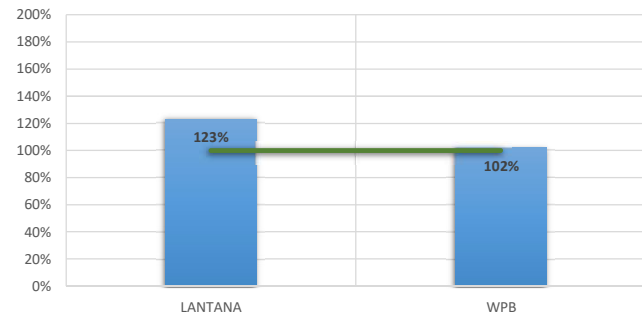
>= 100%

Category	Target for the Month			Total for the Month Seen			% Monthly Target Achieved
AS 05/24/2022	In-Person	Telehealth	Total	In-Person	Telehealth	Total	
ADULT CARE	3,334	25	3,359	3,083	19	3,102	92%
PEDIATRIC CARE	1,078	0	1,078	1,214	0	1,214	113%
WOMEN'S HEALTH CARE	329	0	329	398	0	398	121%
BEHAVIORAL HEALTH	681	160	841	597	121	718	85%
SUBSTANCE ABUSE DISORDER	756	223	979	875	177	1,052	107%
DENTAL HEALTH	1,454	0	1,454	1,392	0	1,392	96%
DENTAL HYGIENE	682	0	682	697	0	697	102%
RESIDENTS	474	2	476	0	380	380	80%
Grand Total	8,788	410	9,198	8,256	697	8,953	97%

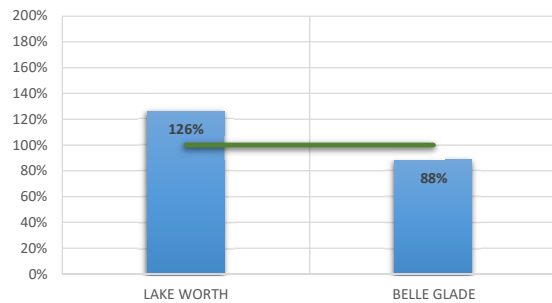
Adult Care



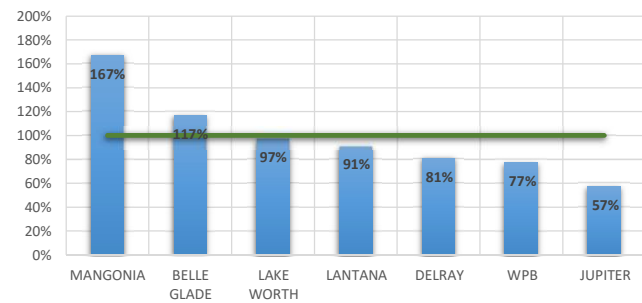
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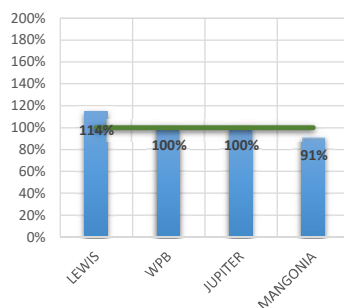
Women's Health Care



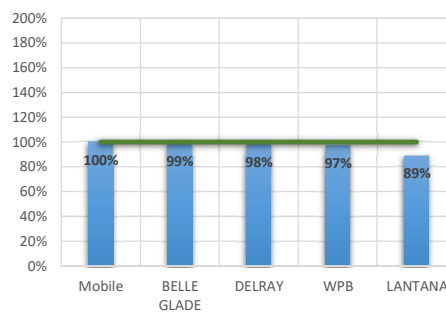
Behavioral Health



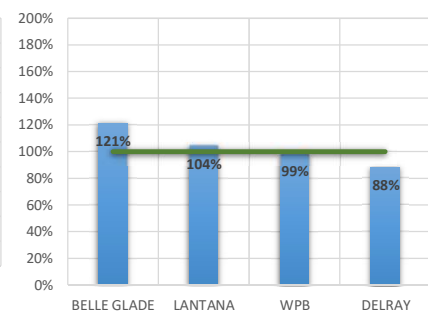
Substance Abuse Disorder



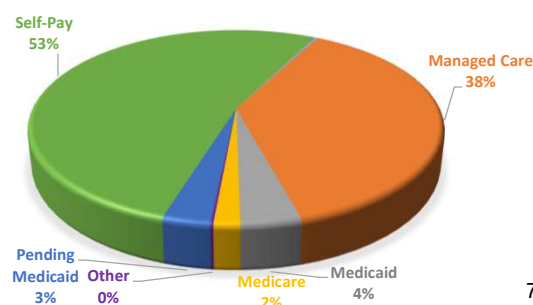
Dental



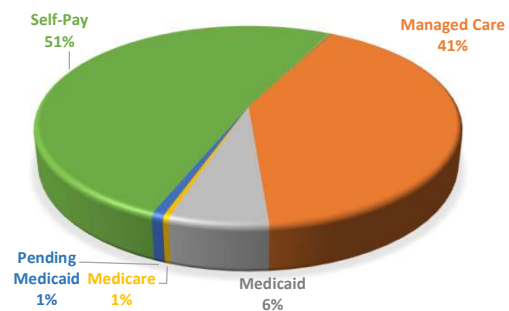
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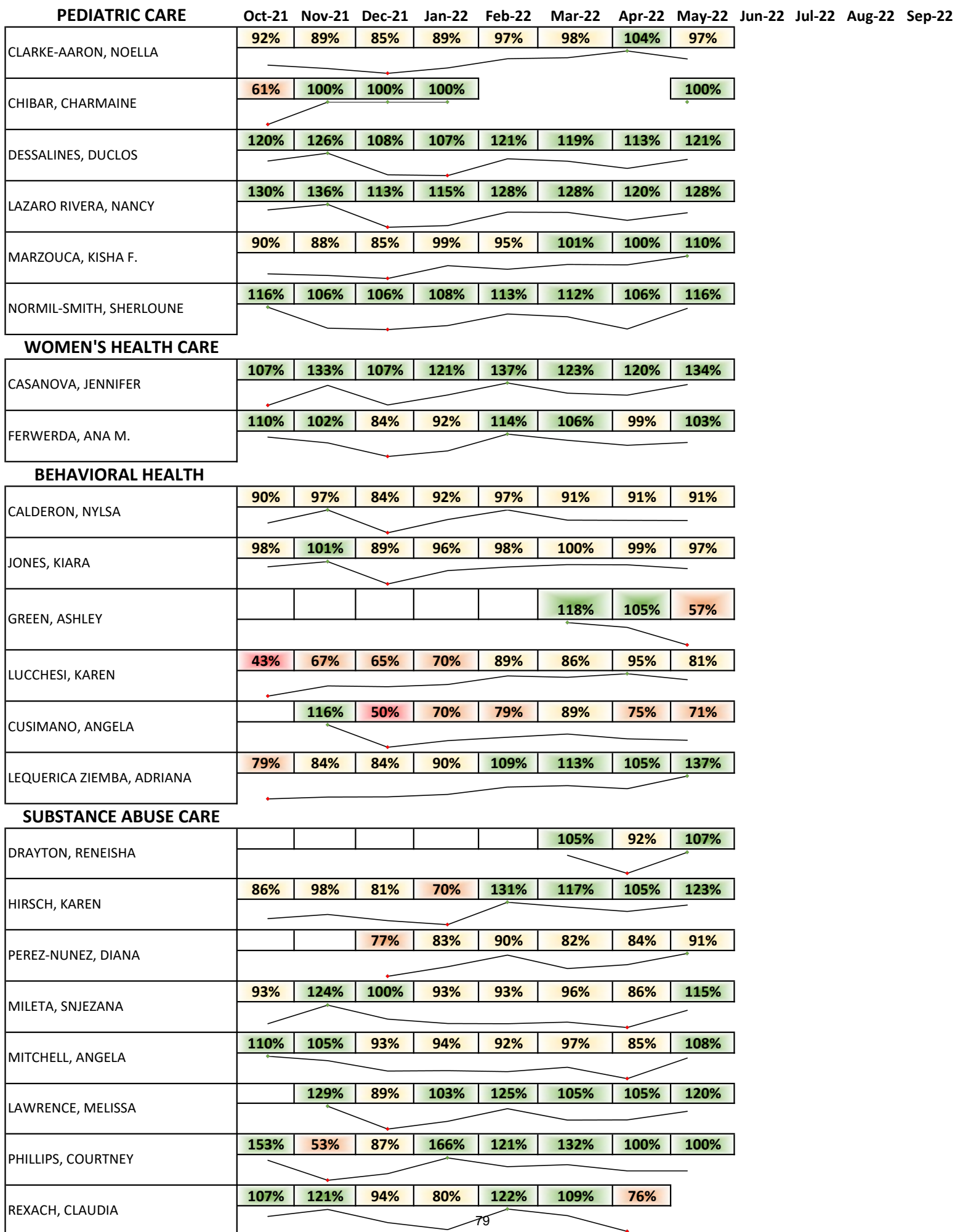
MEDICAL PAYER MIX



DENTAL PAYER MIX



ADULT CARE	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
ALFONSO PUENTES, RAMIRO	83%	95%	77%	90%	80%	87%	96%	95%				
DABU, DARNEL	90%	99%	82%	83%	83%	91%	102%	101%				
DORCE-MEDARD, JENNIFER	89%	67%	111%	111%	67%	67%	83%	133%				
FLOREZ, GLORIA	99%	98%	78%	91%	93%	95%	87%	89%				
GARCIA, CARLOS A	81%	90%	75%	83%	87%	90%	81%	79%				
HARBERGER, SENECA				100%	100%	100%	100%	100%				
JEAN-JACQUES, FERNIQUE	96%	106%	96%	96%	102%	87%	100%	104%				
KOOPMAN, REBECCA	62%	70%	63%	69%	98%	87%	86%	97%				
LAM, MINH DAI	125%	116%	108%	108%	104%	104%	106%	103%				
LOUIS, JOANN PIERRE	89%	100%	81%	95%	97%	95%	105%	97%				
NAVARRO, ELSY	92%	103%	93%	92%	103%	97%	97%	96%				
PEREZ, DANIEL JESUS				81%	95%	97%	88%	88%				
PHILISTIN, KETELY	91%	98%	87%	101%	102%	90%	92%	87%				
WILKINSON, SARAH								48%				
SANCHEZ, MARCO FERNANDEZ	149%	168%	118%	76%	100%	83%	83%	90%				
SHOAF, NOREMI	88%	95%	87%	96%	91%	97%	99%	103%				
ST. VIL, CARLINE	77%	92%	98%	83%	87%	84%	92%	94%				
WARREN, SANDRA	78%	100%	70%		100%	85%	100%	53%				
ZITO, AMALINNETTE	100%	89%	81%	104%	100%	100%	92%					
RESIDENTS				75%	64%	72%	71%	80%				





# DENTAL

Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22 Jul-22 Aug-22 Sep-22

ALWEHAIB, ARWA	100%	105%	89%	97%	104%	104%	99%	98%
CUCURAS, JOHN N	90%	140%	96%	102%	113%	94%	103%	106%
BOWEN, BEVERLY							128%	
SEMINARIO, ADA	75%	112%	94%	77%	102%	90%	90%	75%
SILVA, MICHELLE	78%	102%	81%	92%	108%	94%	89%	98%
SOFIANOS JR, MICHAEL						101%	106%	92%
ZANGENEH, YASMINE	70%	107%	80%	73%	104%	82%	80%	98%
WILLIAMS, RICHARD	63%	95%	78%	70%	84%	82%	83%	84%
PARRISH, ROSARIO							129%	
HARDCASTLE, CORINA	78%	89%	88%	83%	88%	92%	94%	98%
MASON, SHERRY	60%	78%	59%	69%	72%	89%	84%	88%
GONZALEZ, NANCY		63%	75%			98%	106%	150%
PETERSEN, PATRICE	54%	83%	90%	88%	111%	100%	102%	108%



ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
HARBERGER, SENECA	4	10.0	39	3	42	39	3	42	100%	4.2
PEREZ, DANIEL JESUS	5	8.0	40	0	40	40	0	40	100%	5.0
DORCE-MEDARD, JENNIFER	17	0.5	9	0	9	12	0	12	133%	24.0
PHILISTIN, KETELY	15	0.5	8	0	8	6	0	6	75%	12.0
<b>ADULT CARE TOTALS</b>		<b>19.0</b>	<b>96</b>	<b>3</b>	<b>99</b>	<b>97</b>	<b>3</b>	<b>100</b>	<b>101%</b>	

RESIDENTS										
PY1	8	10.5	77	0	77	0	78	78	101%	7.4
PY2	12	14.5	172	2	174	0	145	145	83%	10.0
PY3	16	15	225	0	225	0	157	157	70%	10.5
<b>RESIDENTS TOTALS</b>		<b>40</b>	<b>474</b>	<b>2</b>	<b>476</b>	<b>0</b>	<b>380</b>	<b>380</b>	<b>80%</b>	

WOMEN'S HEALTH CARE										
FERWERDA, ANA M.	17	2.5	43	0	43	38		38	88%	15.2
<b>WOMEN'S HEALTH CARE TOTALS</b>		<b>2.5</b>	<b>43</b>	<b>0</b>	<b>43</b>	<b>38</b>	<b>0</b>	<b>38</b>	<b>88%</b>	

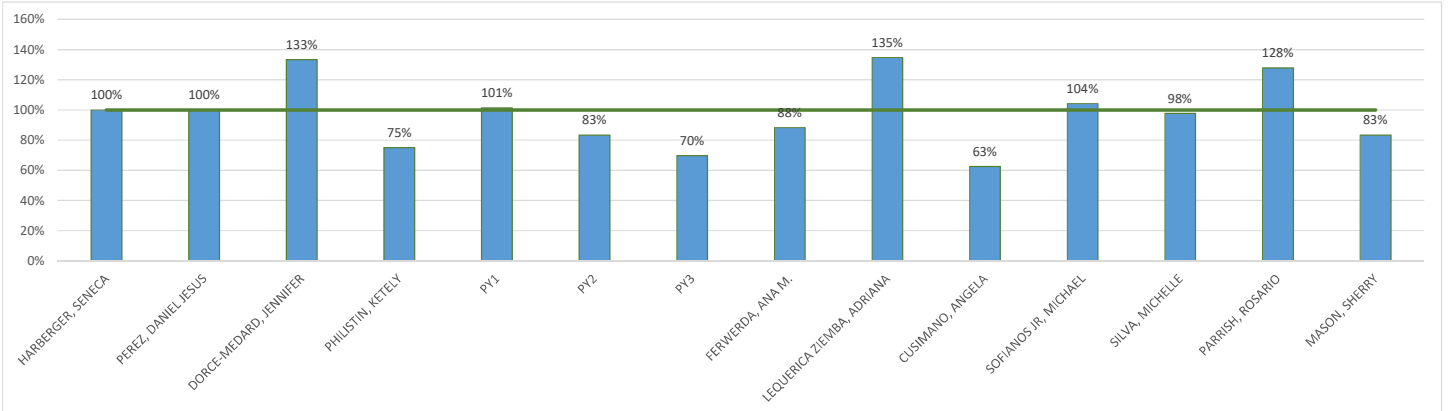
BEHAVIORAL HEALTH										
LEQUERICA ZIEMBA, ADRIANA	6	12	59	13	72	81	16	97	135%	8.1
CUSIMANO, ANGELA	12	2	21	3	24	13	2	15	63%	7.5
<b>BEHAVIORAL HEALTH TOTALS</b>		<b>14</b>	<b>80</b>	<b>16</b>	<b>96</b>	<b>94</b>	<b>18</b>	<b>112</b>	<b>117%</b>	

SUBSTANCE ABUSE DISORDER										
<b>SUBSTANCE ABUSE DISORDER TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		

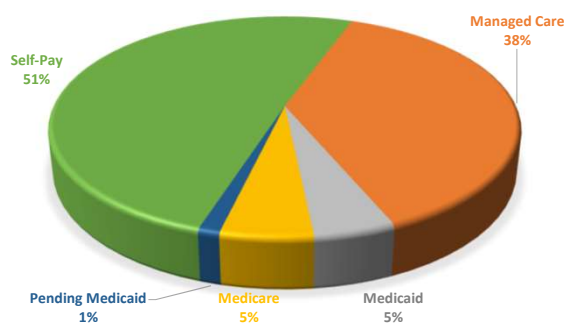
DENTAL										
SOFIANOS JR, MICHAEL	16	3.0	48	0	48	50		50	104%	16.7
SILVA, MICHELLE	16	13.5	216	0	216	211		211	98%	15.6
<b>DENTAL TOTALS</b>		<b>16.5</b>	<b>264</b>	<b>0</b>	<b>264</b>	<b>261</b>	<b>0</b>	<b>261</b>	<b>99%</b>	

DENTAL HYGIENE										
PARRISH, ROSARIO	**4 (first 2 weeks) / 8	12.0	72	0	72	92		92	128%	7.7
MASON, SHERRY	8	1.5	12	0	12	10		10	83%	6.7
<b>DENTAL HYGIENE TOTALS</b>		<b>13.5</b>	<b>84</b>	<b>0</b>	<b>84</b>	<b>102</b>	<b>0</b>	<b>102</b>	<b>121%</b>	

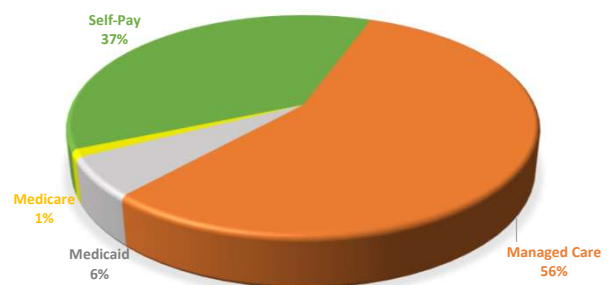
<b>GRAND TOTAL</b>	<b>105.5</b>	<b>1,041</b>	<b>21</b>	<b>1,062</b>	<b>592</b>	<b>401</b>	<b>993</b>	<b>94%</b>		
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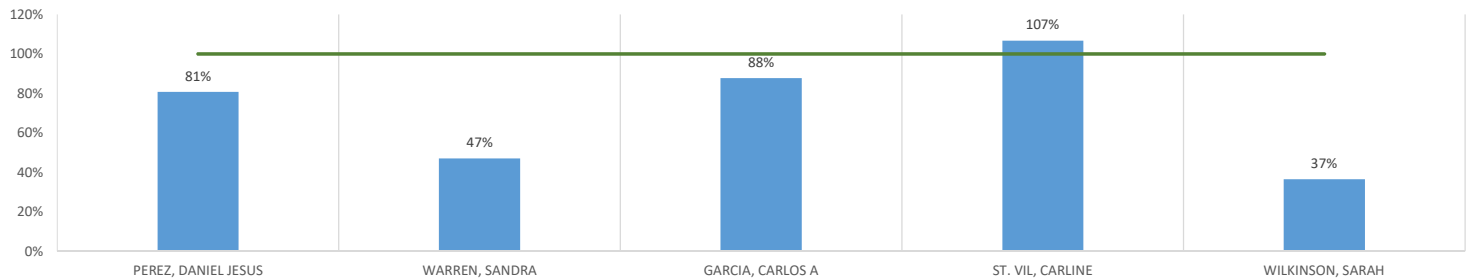
MEDICAL PAYER MIX



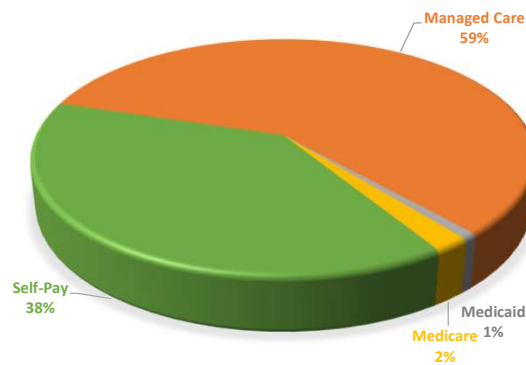
DENTAL PAYER MIX



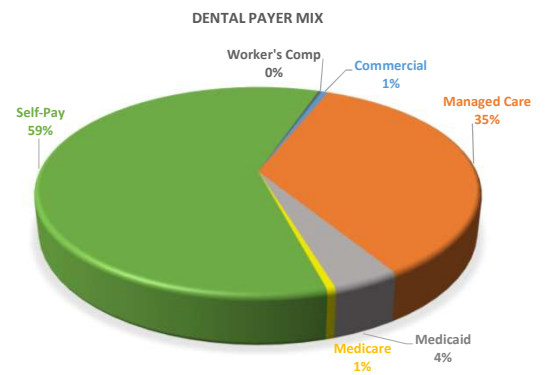
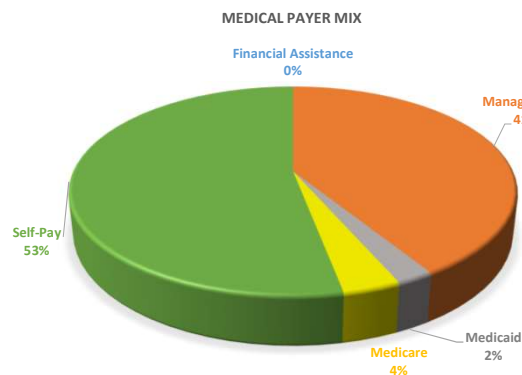
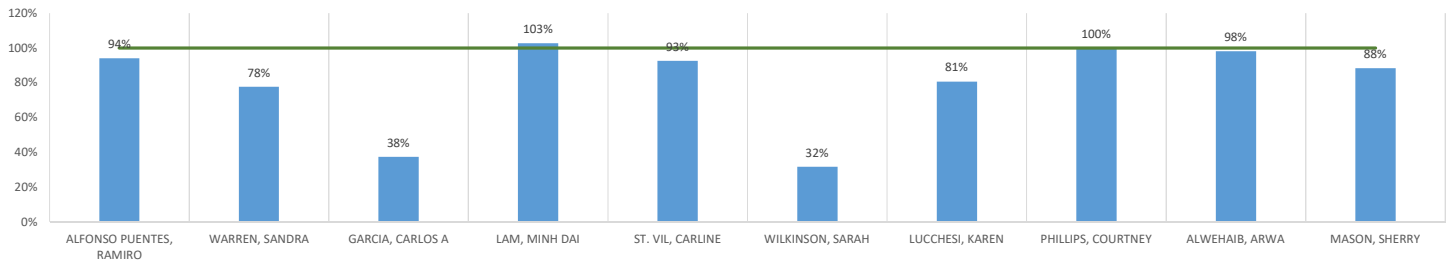
ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
PEREZ, DANIEL JESUS	17	7.0	119	0	119	96	0	96	81%	13.7
WARREN, SANDRA	17	2.0	34	0	34	16	0	16	47%	8.0
GARCIA, CARLOS A	14	8.5	119	3	122	105	2	107	88%	12.6
ST. VIL, CARLINE	15	1.0	15	0	15	16	0	16	107%	16.0
WILKINSON, SARAH	15	3.4	50	2	52	18	1	19	37%	5.6
ADULT CARE TOTALS		21.9	337	5	342	251	3	254	74%	
SUBSTANCE ABUSE DISORDER										
SUBSTANCE ABUSE DISORDER TOTALS										
GRAND TOTAL		21.9	337	5	342	251	3	254	74%	



MEDICAL PAYER MIX

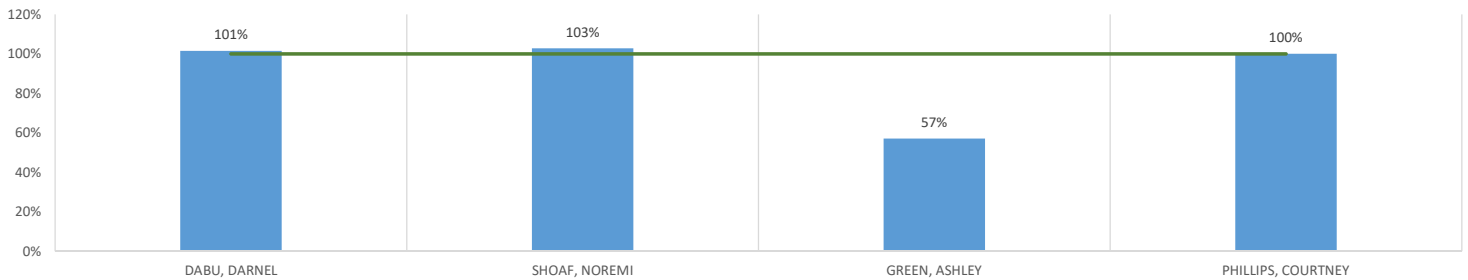


ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
ALFONSO PUENTES, RAMIRO	17	1	17	0	17	16	0	16	94%	16.0
WARREN, SANDRA	17	1	9	0	9	7	0	7	78%	14.0
GARCIA, CARLOS A	15	1	8	0	8	3	0	3	38%	6.0
LAM, MINH DAI	15	15	217	2	219	223	2	225	103%	15.5
ST. VIL, CARLINE	15	12.5	189	0	189	175	0	175	93%	14.0
WILKINSON, SARAH	13	3	35	3	38	11	1	12	32%	4.0
ADULT CARE TOTALS		32	475	5	480	435	3	438	91%	
BEHAVIORAL HEALTH										
LUCCHESI, KAREN	10	15.5	130	25	155	102	23	125	81%	8.1
BEHAVIORAL HEALTH TOTALS		15.5	130	25	155	102	23	125	81%	
SUBSTANCE ABUSE DISORDER										
PHILLIPS, COURTNEY	1	1.0	1	0	1	1		1	100%	1.0
SUBSTANCE ABUSE DISORDER TOTALS		1	1	0	1	1	0	1	100%	
DENTAL										
ALWEHAIB, ARWA	16	16.5	264	0	264	259		259	98%	15.7
DENTAL TOTALS		16.5	264	0	264	259	0	259	98%	
DENTAL HYGIENE										
MASON, SHERRY	8	15	120	0	120	106		106	88%	7.1
DENTAL HYGIENE TOTALS		15	120	0	120	106	0	106	88%	
GRAND TOTAL		80	990	30	1020	903	26	929	91%	

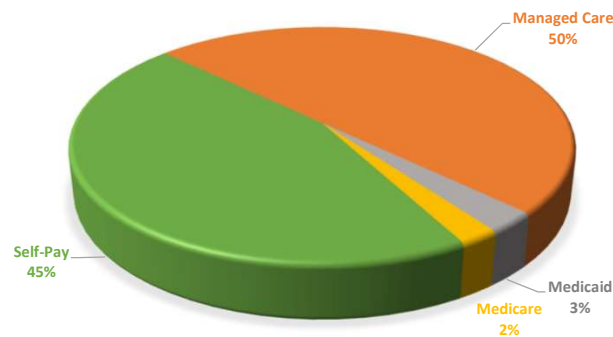


ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
DABU, DARNEL	17	16.0	270	2	272	274	2	276	101%	17.3
SHOAF, NOREMI	15	9.5	141	2	143	146	1	147	103%	15.5
ADULT CARE TOTALS		25.5	411	4	415	420	3	423	102%	
BEHAVIORAL HEALTH										
GREEN, ASHLEY	10	13.5	101	34	135	63	14	77	57%	5.7
BEHAVIORAL HEALTH TOTALS		13.5	101	34	135	63	14	77	57%	
SUBSTANCE ABUSE DISORDER										
PHILLIPS, COURTNEY	3	1.0	3	0	3	3		3	100%	3.0
SUBSTANCE ABUSE DISORDER TOTALS		1	3	0	3	3	0	3	100%	

GRAND TOTAL	40	515	38	553	486	17	503	91%	
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MEDICAL PAYER MIX



# LAKE WORTH PRODUCTIVITY REPORT MAY 2022

AS 05/24/2022 Based on Completed Appointments

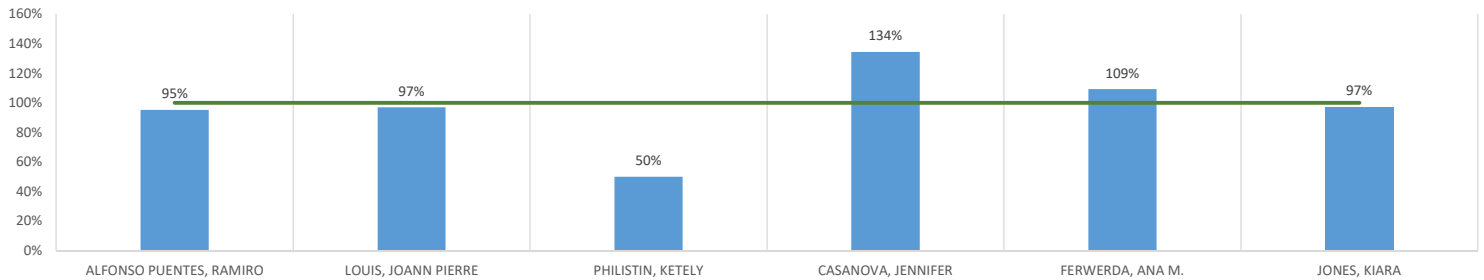
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>=51% and < 80%

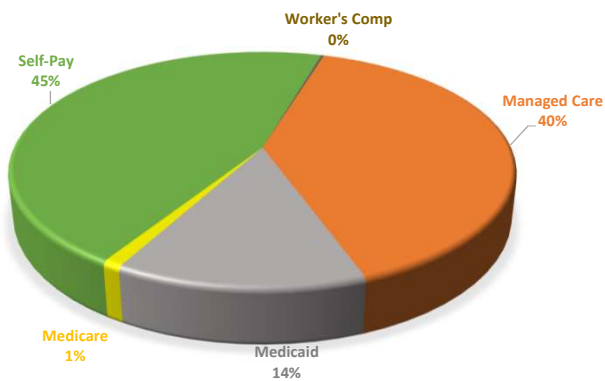
>= 80% and <100%

>= 100%

ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
ALFONSO PUENTES, RAMIRO	17	14.5	247	2	249	235	2	237	95%	16.3
LOUIS, JOANN PIERRE	15	15.0	226	1	227	219	1	220	97%	14.7
PHILISTIN, KETELY	15	0.5	8	0	8	4	0	4	50%	8.0
ADULT CARE TOTALS		30.0	481	3	484	458	3	461	95%	
WOMEN'S HEALTH CARE										
CASANOVA, JENNIFER	15	12.5	189	0	189	254	0	254	134%	20.3
FERWERDA, ANA M.	17	6.5	97	0	97	106	0	106	109%	16.3
WOMEN'S HEALTH CARE TOTALS		19	286	0	286	360	0	360	126%	
BEHAVIORAL HEALTH										
JONES, KIARA	10	15.5	140	15	155	135	16	151	97%	9.7
BEHAVIORAL HEALTH TOTALS		15.5	140	15	155	135	16	151	97%	
GRAND TOTAL		64.5	907	18	925	953	19	972	105%	



MEDICAL PAYER MIX



ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
PEREZ, DANIEL JESUS	17	0.5	9	0	9	11	0	11	122%	22.0
GARCIA, CARLOS A	15	0.5	7	0	7	4	0	4	57%	8.0
JEAN-JACQUES, FERNIQUE	15	12.5	189	0	189	196	0	196	104%	15.7
NAVARRO, ELSY	15	16.5	248	1	249	239	1	240	96%	14.5
WILKINSON, SARAH	**8 (first 2 weeks) / 16	4.0	32	0	32	28	0	28	88%	7.0
<b>ADULT CARE TOTALS</b>		<b>34</b>	<b>485</b>	<b>1</b>	<b>486</b>	<b>478</b>	<b>1</b>	<b>479</b>	<b>99%</b>	

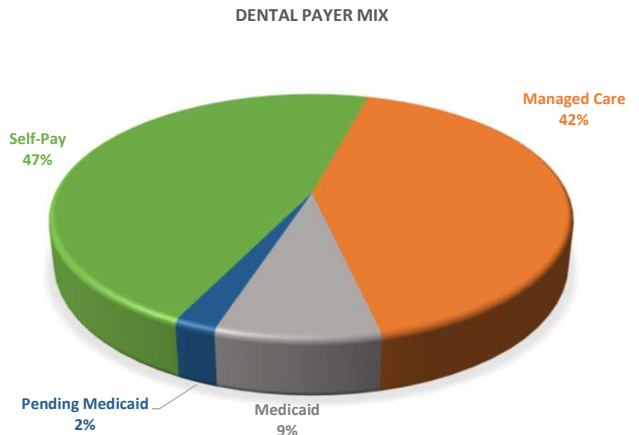
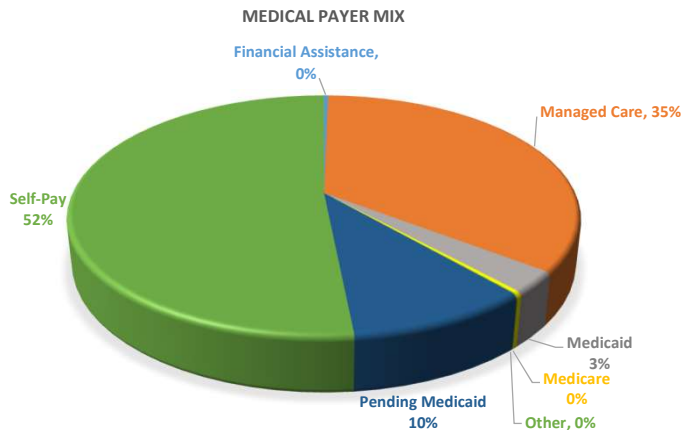
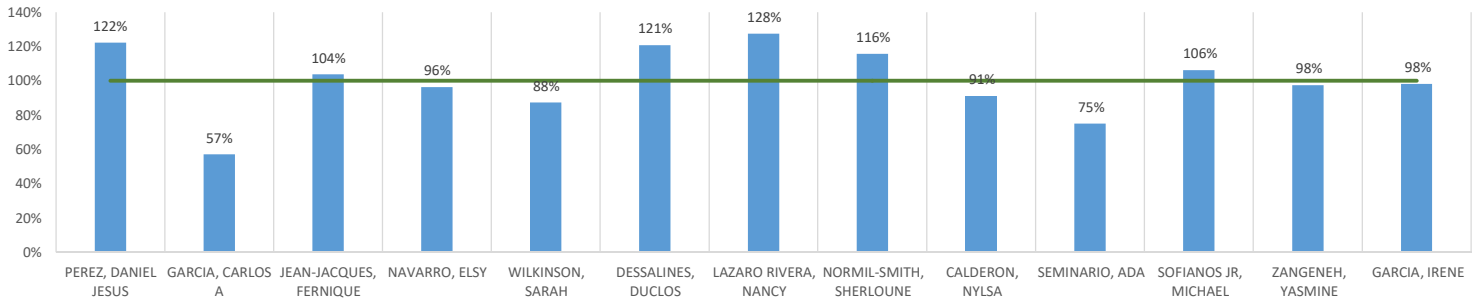
PEDIATRIC CARE										
DESSALINES, DUCLOS	17	13	221	0	221	267	0	267	121%	20.5
LAZARO RIVERA, NANCY	17	14.5	247	0	247	315	0	315	128%	21.7
NORMIL-SMITH, SHERLOUNE	17	4.5	76	0	76	88	0	88	116%	19.6
<b>PEDIATRIC CARE TOTALS</b>		<b>32</b>	<b>544</b>	<b>0</b>	<b>544</b>	<b>670</b>	<b>0</b>	<b>670</b>	<b>123%</b>	

BEHAVIORAL HEALTH										
CALDERON, NYLSA	10	13.5	114	21	135	106	17	123	91%	9.1
<b>BEHAVIORAL HEALTH TOTALS</b>		<b>13.5</b>	<b>114</b>	<b>21</b>	<b>135</b>	<b>106</b>	<b>17</b>	<b>123</b>	<b>91%</b>	

DENTAL										
SEMINARIO, ADA	16	8.5	136	0	136	102		102	75%	12.0
SOFIANOS JR, MICHAEL	16	1	16	0	16	17		17	106%	17.0
ZANGENEH, YASMINE	16	12.5	200	0	200	195		195	98%	15.6
<b>DENTAL TOTALS</b>		<b>22</b>	<b>352</b>	<b>0</b>	<b>352</b>	<b>314</b>	<b>0</b>	<b>314</b>	<b>89%</b>	

DENTAL HYGIENE										
GARCIA, IRENE	16	3.5	56	0	56	55		55	98%	15.7
MOZER NASCIMENTO, ARIANNE	8	16.5	132	0	132	131		131	99%	7.9
PETERSEN, PATRICE	16	7	112	0	112	127		127	113%	18.1
<b>DENTAL HYGIENE TOTALS</b>		<b>27</b>	<b>300</b>	<b>0</b>	<b>300</b>	<b>313</b>	<b>0</b>	<b>313</b>	<b>104%</b>	

<b>GRAND TOTAL</b>	<b>128.5</b>	<b>1,795</b>	<b>22</b>	<b>1,817</b>	<b>1,881</b>	<b>18</b>	<b>1,899</b>	<b>105%</b>	
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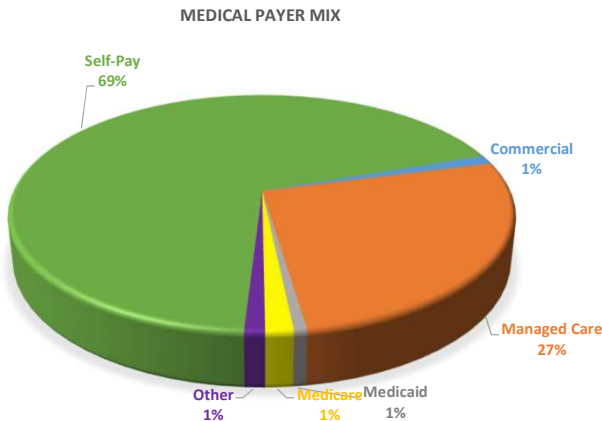
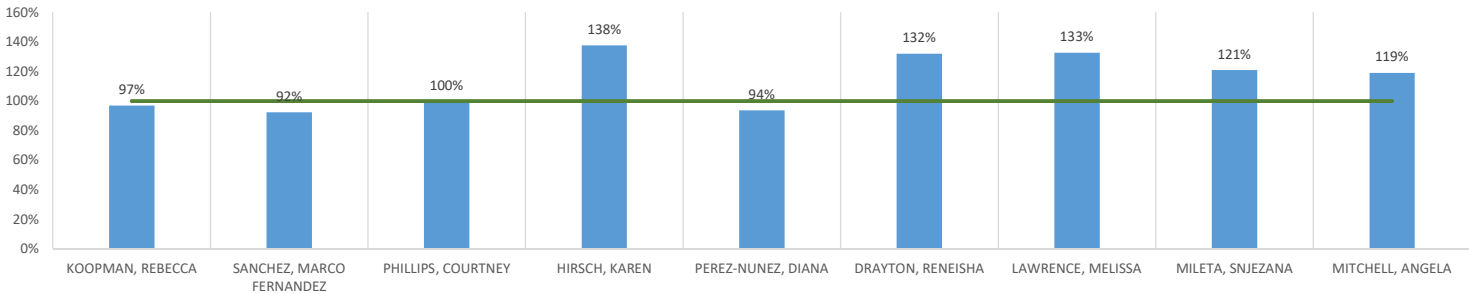


ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
KOOPMAN, REBECCA	15	8.5	128	0	128	124	0	124	97%	14.6
SANCHEZ, MARCO FERNANDEZ	15	7	105	0	105	97	0	97	92%	13.9
ADULT CARE TOTALS		15.5	233	0	233	221	0	221	95%	

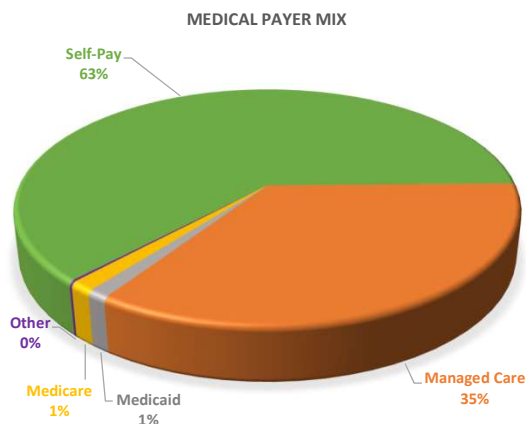
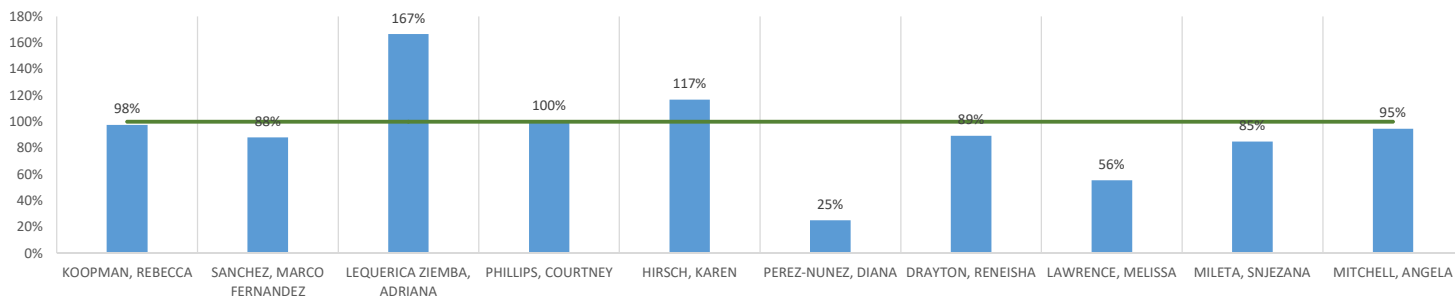
BEHAVIORAL HEALTH										
BEHAVIORAL HEALTH TOTALS		0	0	0	0	0	0	0		

SUBSTANCE ABUSE DISORDER										
PHILLIPS, COURTNEY	4	1.0	4	0	4	4	0	4	100%	4.0
HIRSCH, KAREN	6	4.1	14	10	24	24	9	33	138%	8.0
PEREZ-NUNEZ, DIANA	15	16.7	236	14	250	226	8	234	94%	14.0
DRAYTON, RENEISHA	10	6.6	48	18	66	70	17	87	132%	13.2
LAWRENCE, MELISSA	10	13.8	92	46	138	145	38	183	133%	13.3
MILETA, SNJEZANA	10	11.0	68	42	110	106	27	133	121%	12.1
MITCHELL, ANGELA	10	8.5	29	56	85	49	52	101	119%	11.9
SUBSTANCE ABUSE CARE TOTALS		61.7	491	186	677	624	151	775	114%	

GRAND TOTAL	77.2	724	186	910	845	151	996	109%	
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ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
KOOPMAN, REBECCA	15	8.0	120	0	120	117	0	117	98%	14.6
SANCHEZ, MARCO FERNANDEZ	15	9.5	144	0	144	127	0	127	88%	13.4
ADULT CARE TOTALS		17.5	264	0	264	244	0	244	92%	
BEHAVIORAL HEALTH										
LEQUERICA ZIEMBA, ADRIANA	6	0.5	0	3	3		5	5	167%	10.0
BEHAVIORAL HEALTH TOTALS		0.5	0	3	3	0	5	5	167%	
SUBSTANCE ABUSE DISORDER										
PHILLIPS, COURTNEY	2	4.0	5	4	9	5	4	9	100%	2.3
HIRSCH, KAREN	6	9.9	45	15	60	56	14	70	117%	7.1
PEREZ-NUNEZ, DIANA	15	0.5	8	0	8	2	0	2	25%	4.0
DRAYTON, RENEISHA	10	9.4	91	3	94	82	2	84	89%	8.9
LAWRENCE, MELISSA	10	2.7	26	1	27	15	0	15	56%	5.6
MILETA, SNJEZANA	10	2.0	20	0	20	17	0	17	85%	8.5
MITCHELL, ANGELA	10	7.5	61	14	75	65	6	71	95%	9.5
SUBSTANCE ABUSE CARE TOTALS		36.0	256	37	293	242	26	268	91%	
GRAND TOTAL		54.0	520	40	560	486	31	517	92%	





# WEST PALM BEACH PRODUCTIVITY REPORT MAY 2022

AS 05/24/2022 Based on Completed Appointments

<51% >=51% and < 80% >= 80% and <100% >= 100%

ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
FLOREZ, GLORIA	17	16.0	268	4	272	238	3	241	89%	15.1
DABU, DARNEL	17	0.5	9	0	9	9	0	9	100%	18.0
GARCIA, CARLOS A	15	1.0	16	0	16	21	0	21	131%	21.0
PHILISTIN, KETELY	15	14.0	211	0	211	188	0	188	89%	13.4
ADULT CARE TOTALS			504	4	508	456	3	459	90%	

PEDIATRIC CARE										
CLARKE-AARON, NOELLA	17	14.5	247	0	247	240	0	240	97%	16.6
CHIBAR, CHARMINE	7	1	7	0	7	7	0	7	100%	7.0
MARZOUCA, KISHA F.	17	16.5	280	0	280	297	0	297	110%	18.0
PEDIATRIC CARE TOTALS			534	0	534	544	0	544	102%	

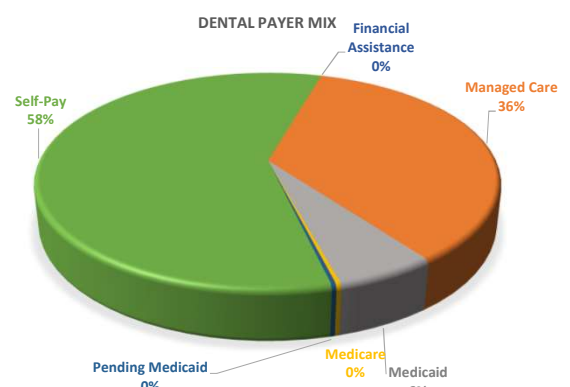
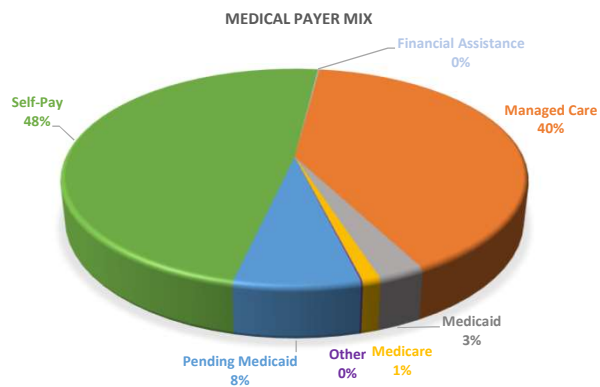
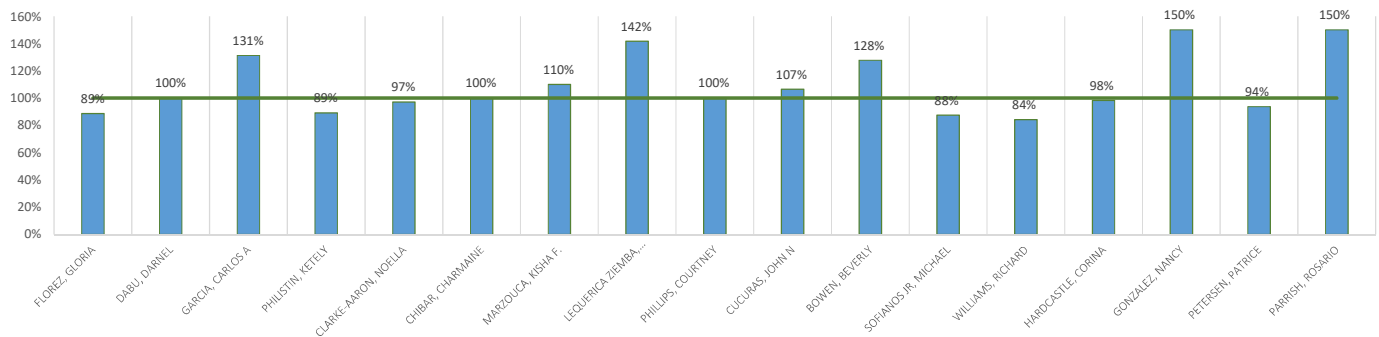
BEHAVIORAL HEALTH										
LEQUERICA ZIEMBA, ADRIANA	6	2.0	8	4	12	11	6	17	142%	8.5
CUSIMANO, ANGELA	12	12.5	108	42	150	86	22	108	72%	8.6
BEHAVIORAL HEALTH TOTALS			116	46	162	97	28	125	77%	

SUBSTANCE ABUSE DISORDER										
PHILLIPS, COURTNEY	8	2	5	0	5	5	0	5	100%	2.5
SUBSTANCE ABUSE DISORDER TOTALS			5	0	5	5	0	5	100%	

DENTAL										
CUCURAS, JOHN N	12	8.0	92	0	92	98		98	107%	12.3
BOWEN, BEVERLY	**8 (first 2 weeks) / 16	10.5	108	0	108	138		138	128%	13.1
SOFIANOS JR, MICHAEL	16	11.5	184	0	184	161		161	88%	14.0
WILLIAMS, RICHARD	16	11.5	184	0	184	155		155	84%	13.5
DENTAL TOTALS			568	0	568	552	0	552	97%	

DENTAL HYGIENE										
HARDCASTLE, CORINA	8	15.5	124	0	124	122		122	98%	7.9
GONZALEZ, NANCY	8	0.3	2	0	2	3		3	150%	10.0
PETERSEN, PATRICE	16	3.0	48	0	48	45		45	94%	15.0
PARRISH, ROSARIO	4	1.0	4	0	4	6		6	150%	6.0
DENTAL HYGIENE TOTALS			178	0	178	176	0	176	99%	

GRAND TOTAL										
		141.3	1,905	50	1,955	1,830	31	1,861	95%	

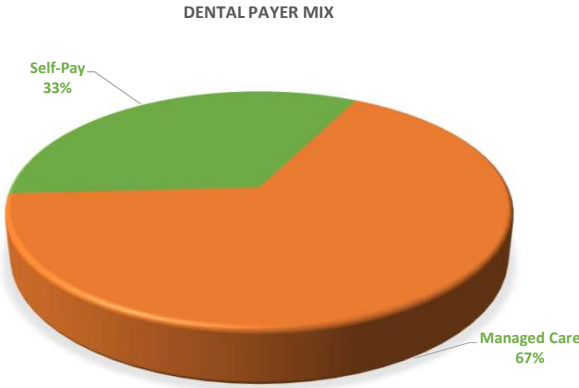
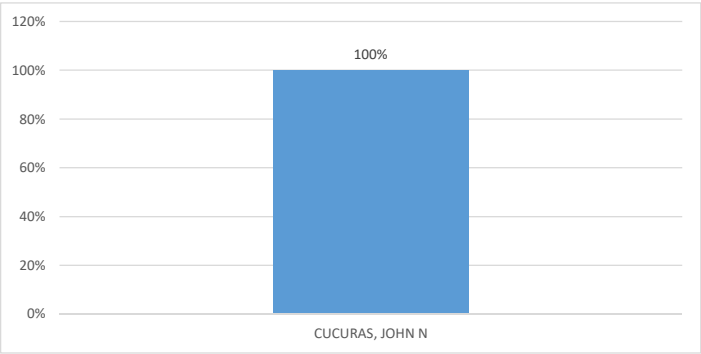




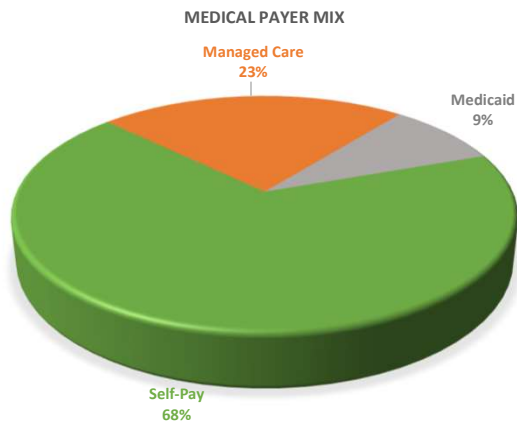
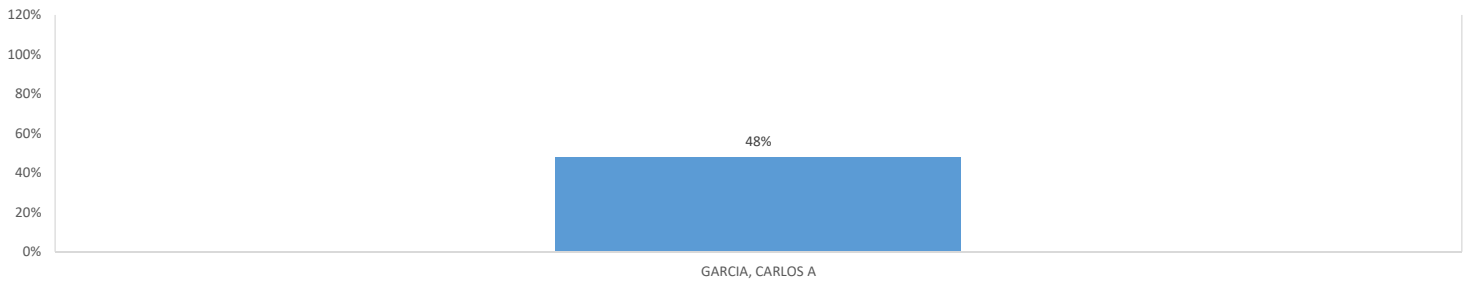
ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
ADULT CARE TOTALS		0	0	0	0	0	0	0		

DENTAL										
CUCURAS, JOHN N	6	1	6	0	6	6		6	100%	6.0
DENTAL TOTALS		1	6	0	6	6	0	6	100%	

GRAND TOTAL		1	6	0	6	6	0	6	100%	
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ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			In-Person	Telehealth	Total	In-Person	Telehealth	Total		
GARCIA, CARLOS A	12	4.0	48	0	48	23	0	23	48%	5.8
ADULT CARE TOTALS		4	48	0	48	23	0	23	48%	
GRAND TOTAL		4	48	0	48	23	0	23	48%	



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

**1. Description: Operations Reports – May 2022**

**2. Summary:**

This agenda item provides the following operations reports for May 2022:

- Clinic Productivity, including in-person and telehealth metrics, No Show trended over time, demographics metrics and walk-in percentages.

**3. Substantive Analysis:**

In May, the clinics had 10,964 visits which are 51 more than the month prior and 1,171 more than May of 2021. 74% of patients were adults and 26% were pediatrics. The Lantana Clinic had the highest volume with 1,547 visits, followed by the West Palm Beach Clinic with 1,355.

Our payer mix for May reflects 65%, which is 8% higher than the previous month. 29% of patients were Managed Care.

Productivity targets were met in Jupiter and Belle Glade Adult Medical, Pediatrics in both West Palm Beach and Lantana Clinics, Women's Health in both Lake Worth and Belle Glade, Behavioral Health in Mangonia and Belle Glade Clinics, Dental in Belle Glade and Substance Use at the Lewis Center. In the 90% and higher range were Adult Medical Delray, West Palm Beach, Lake Worth, Lewis Center, Mangonia and Lantana; Dental in Delray, Lantana and West Palm Beach, Behavioral Health in Lake Worth and Substance Use Disorder in Mangonia.

The largest age group of patients were ages 30-39 with 15% and ages 40-49 also at 15%. 51% of patients reported as White, followed by 39% as Black or African American. 42% of patients reported as Hispanic or Latino. 50% of patients' primary language was English, followed by Spanish at 32%. Creole-speaking totaled 17%. 60% of patients consistently identified as female and 90% as straight. 5% of patients reported as Agricultural workers, of which 77% were seasonal and 23% were migrants. 19% of patients reported as homeless, of which 72% were Doubling Up.

In May, the number of patients who walked in and were seen the same day totaled 2,324, an increase of 4% from the previous month. 21% of patients seen in medical were walk-ins and 24% of patients seen in dental were walk-ins. The Mangonia clinic had the highest volume of walk-ins with 422, followed by the West Palm Beach clinic with 403. The West Palm Beach dental clinic consistently has the highest volume of walk-ins with 247, followed by the Delray Beach dental clinic with 158 walk-ins. The medical clinic's rolling 12-month average walk-in percentage is 22% and the dental clinic's rolling 12-month average walk-in percentage is 29%.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 29, 2022**

The No Show rate in May slightly increased to 17%. The Tele no-show rate remains consistent at 9% of the total no-shows in the past 12 months.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

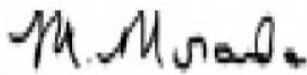
**6. Recommendation:**

Staff recommends that the Board approve the Operations Reports for May 2022.


Approved for Legal sufficiency:



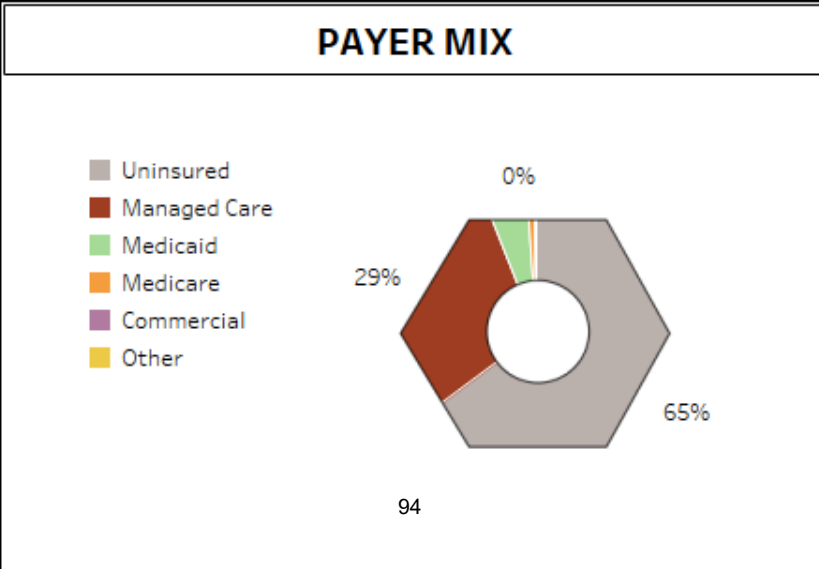
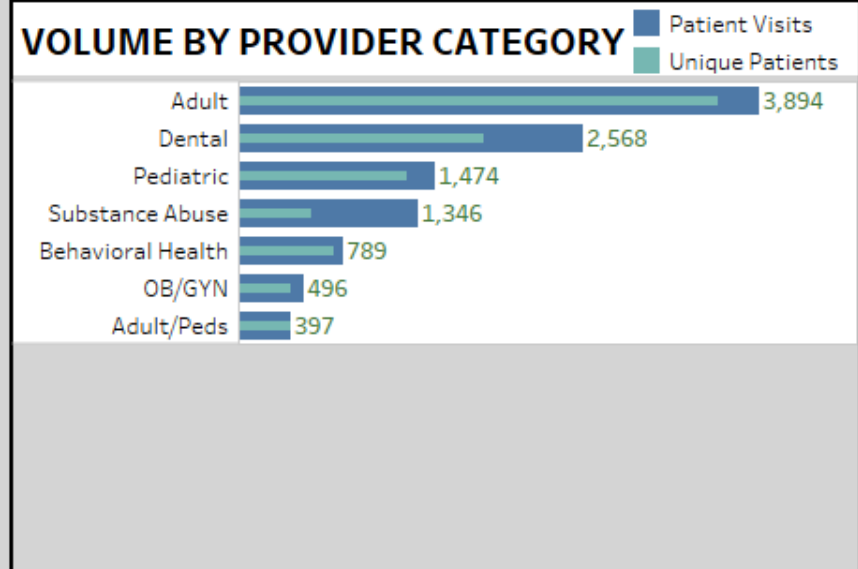
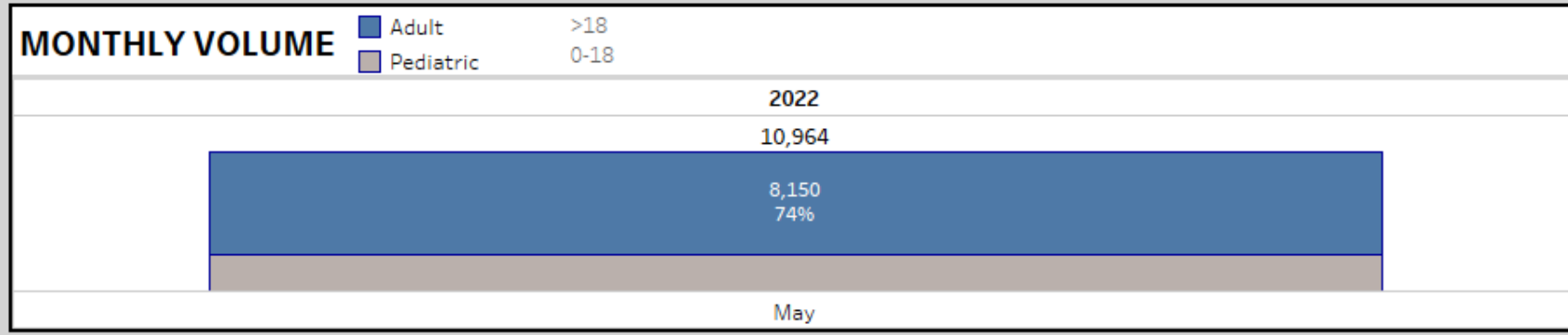
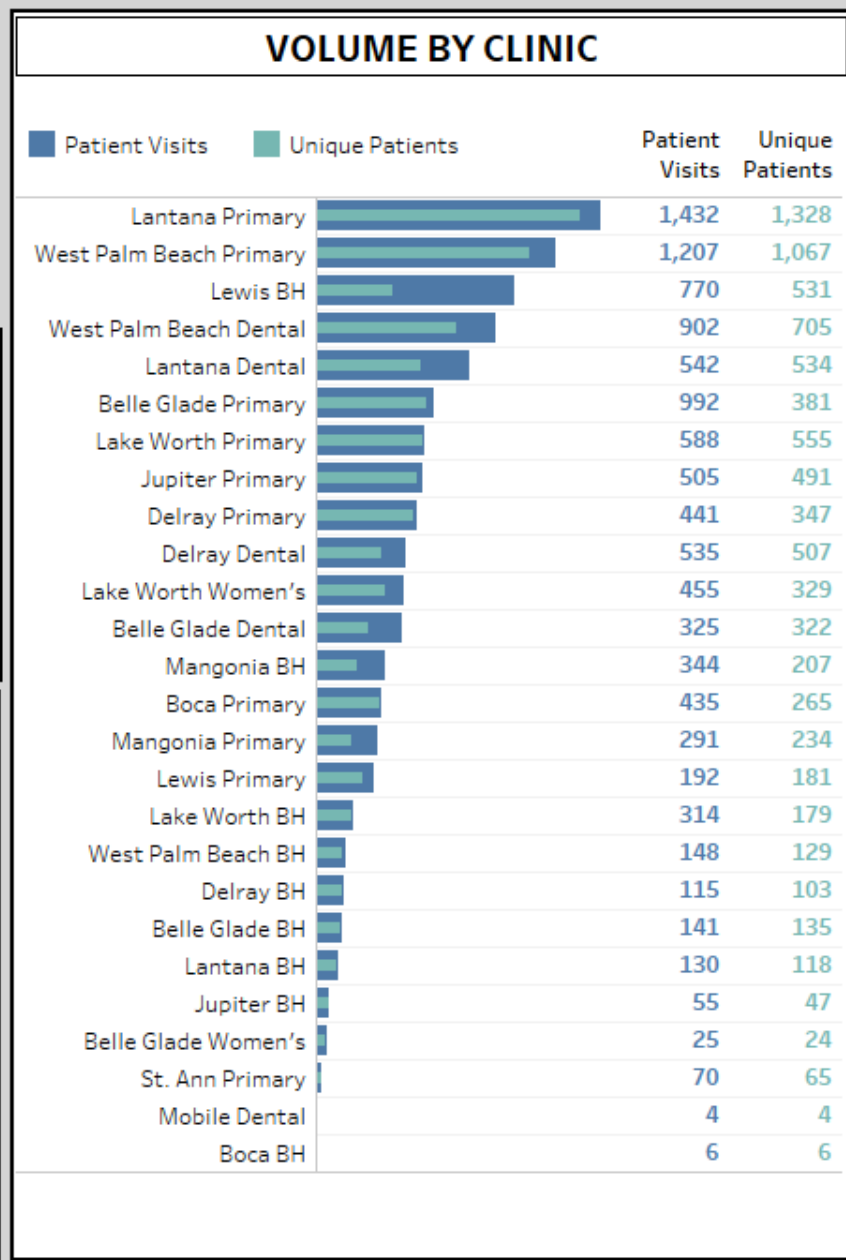
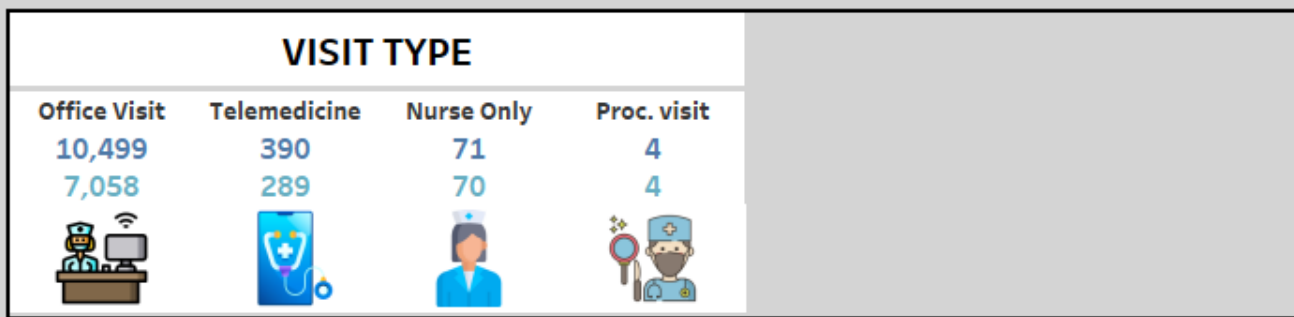
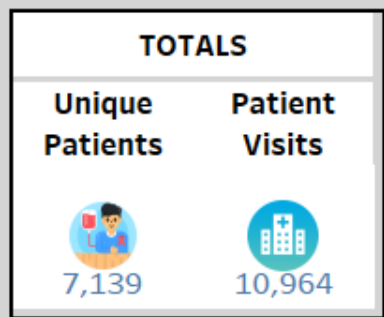
\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Marisol Miranda  
Director of Clinic Operations



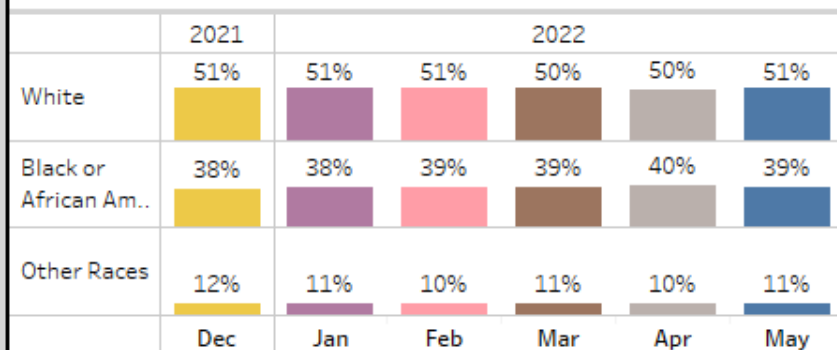
\_\_\_\_\_  
Dr. Hyla Fritsch  
AVP & Executive Director of Clinic and  
Pharmacy Services



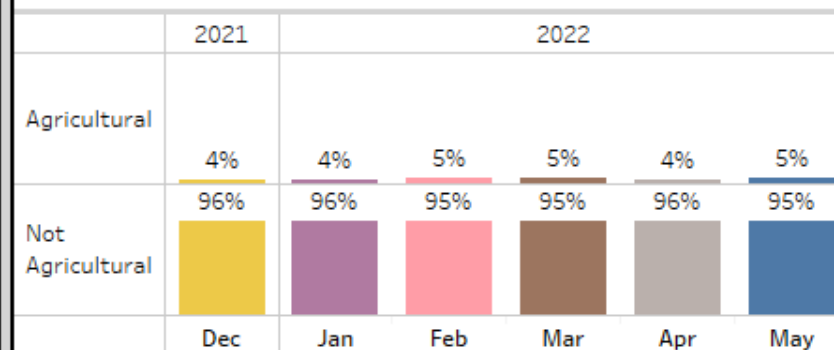
# DEMOGRAPHICS TRENDLED OVERTIME FOR THE LAST SIX MONTHS



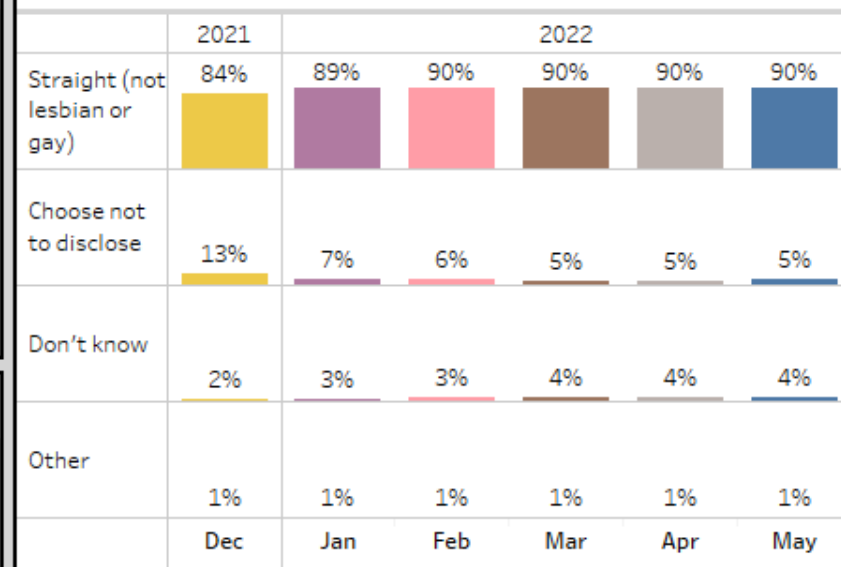
## RACE OVER TIME



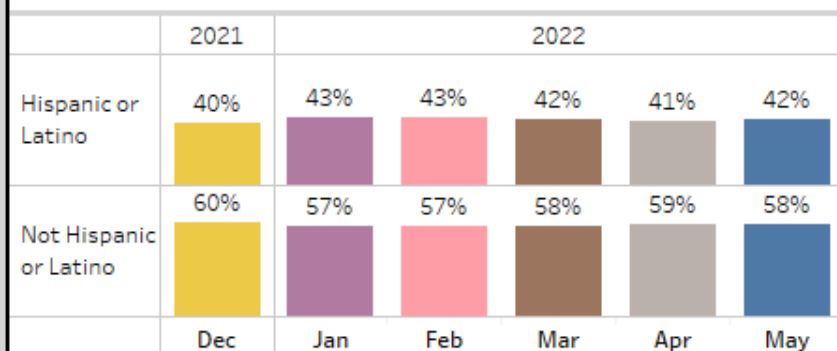
## AGRICULTURAL OVER TIME



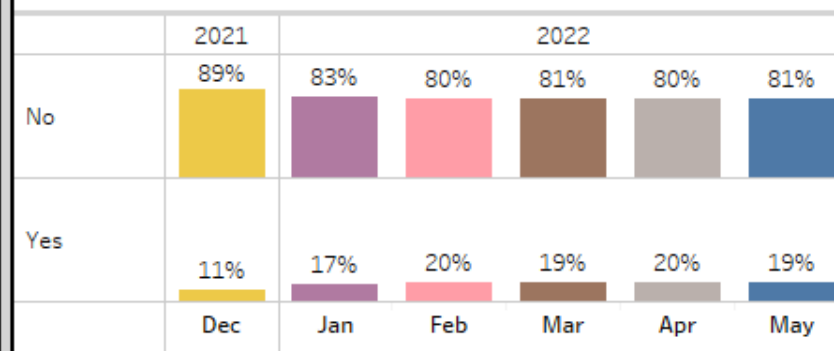
## SEXUAL ORIENTATION OVER TIME



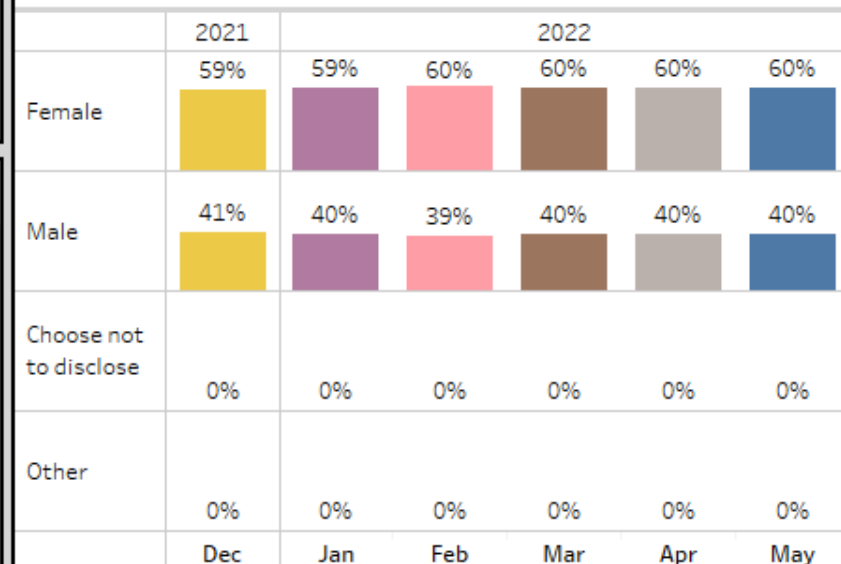
## ETHNICITY OVER TIME



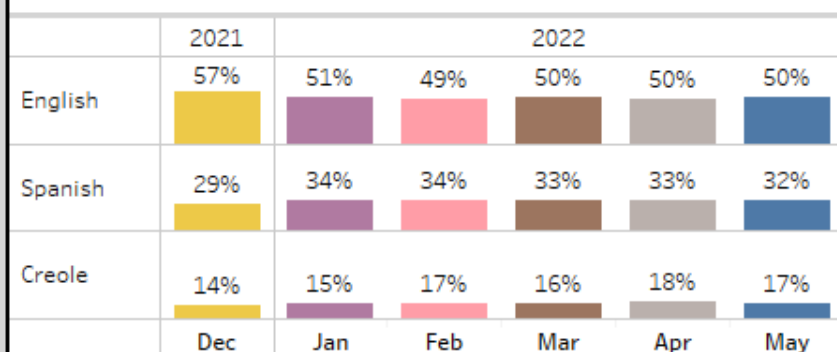
## HOMELESS OVER TIME



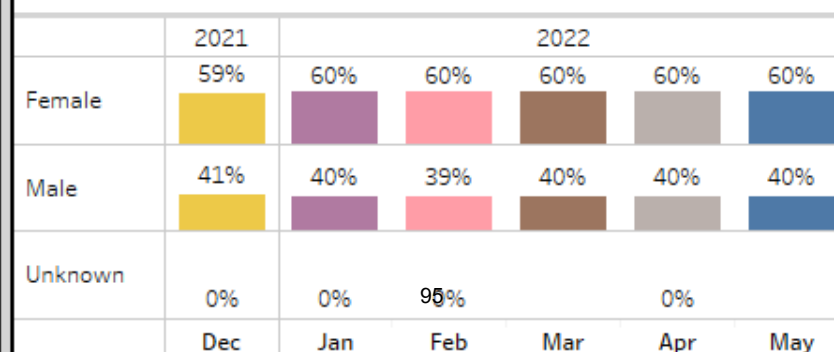
## GENDER IDENTITY OVER TIME



## LANGUAGE SPOKEN OVER TIME




## SEX OVER TIME

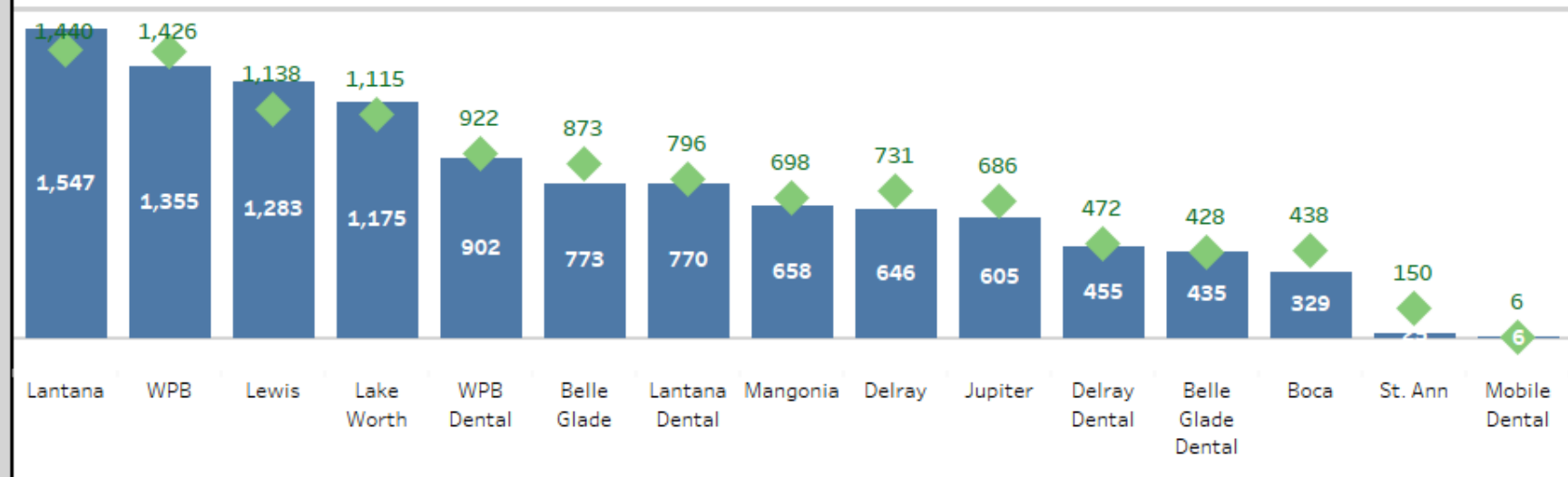


# Monthly Productivity May 2022









Click to display  
filter options

## VOLUME BY CLINIC

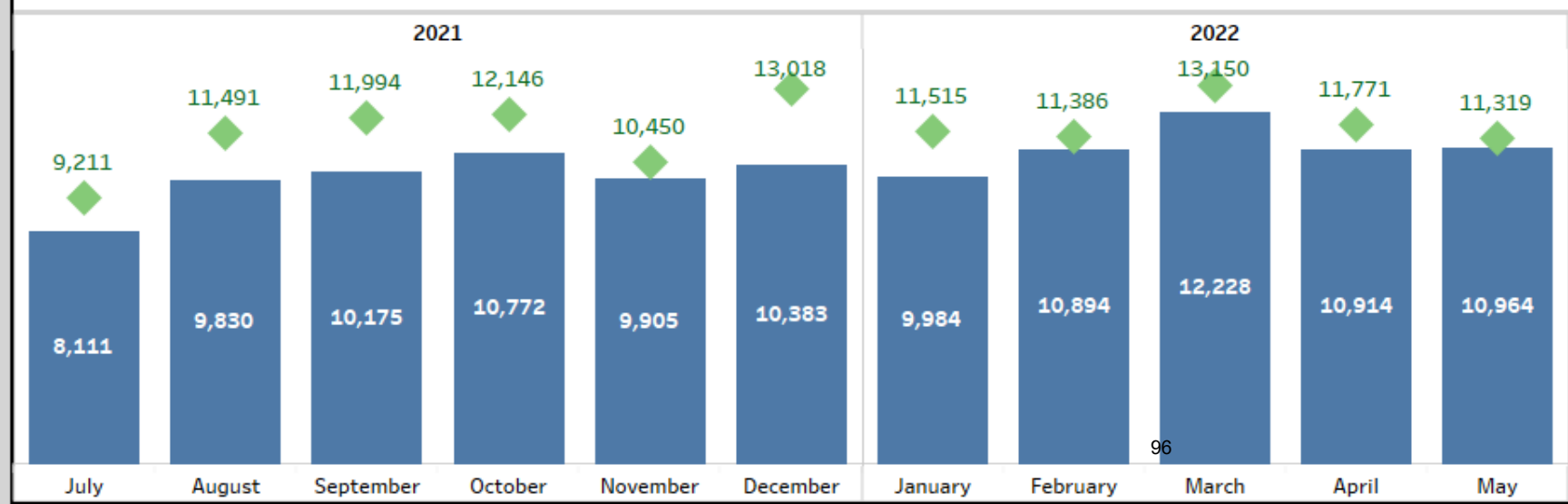
Target 



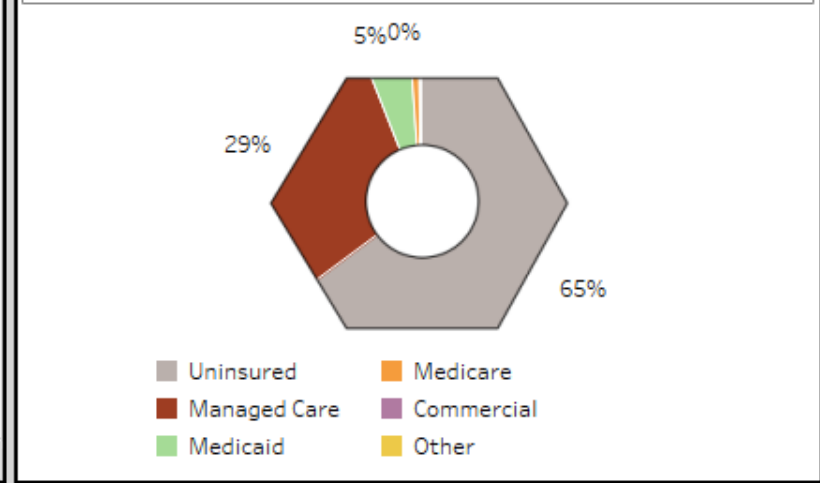
## VISIT TYPE

		In Person	Tele Health	Total
	Adult	3,873	21	3,894
	Adult/Peds	391	6	397
	Behavioral Health	647	142	789
	Dental	2,568		2,568
	OB/GYN	496		496
	Pediatric	1,474		1,474
	Substance Abuse	1,125	221	1,346
	<b>Total</b>	<b>10,574</b>	<b>390</b>	<b>10,964</b>

## MONTHLY TREND



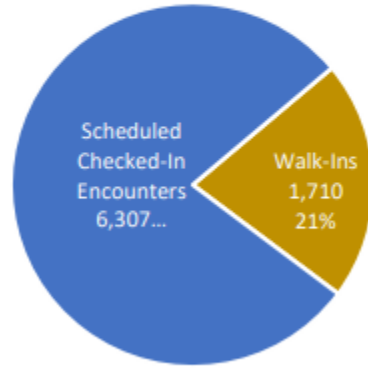
## PAYOR MIX



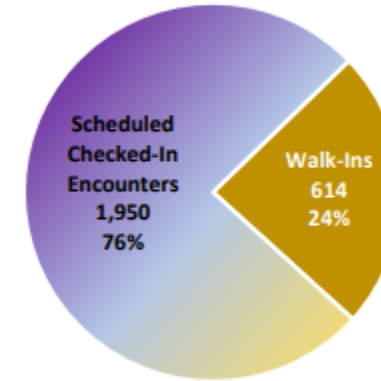


# Number and percentage of Walk-Ins. Seen in May 2022 at C. L. Brumback Primary Care Clinics

Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA  
May 2022

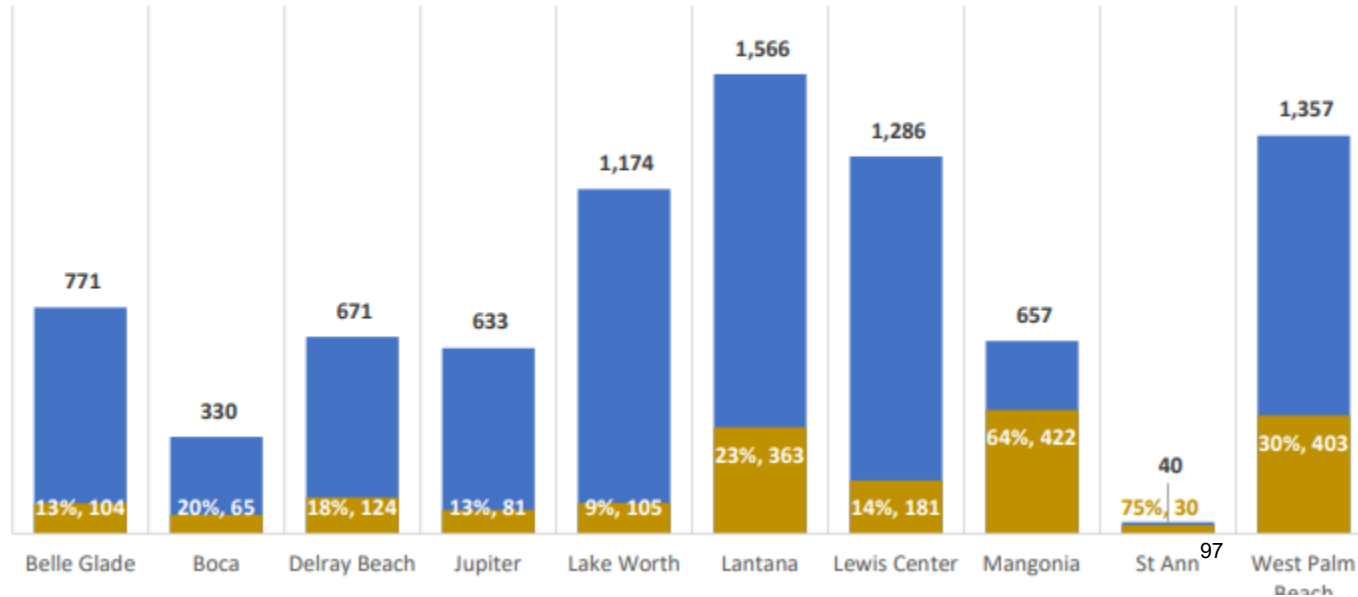


Walk-ins Dental  
May 2022



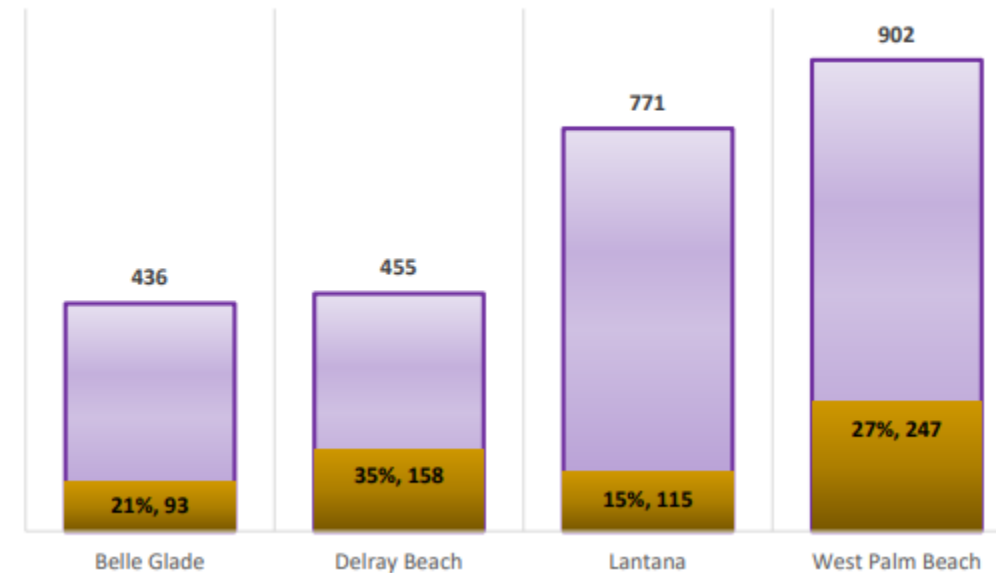
Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA by Clinic  
May 2022

■ Scheduled Checked-In Encounters ■ Medical Walk-Ins



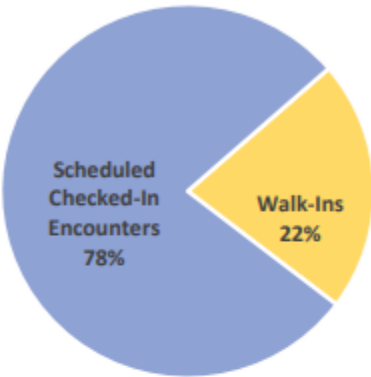
Walk-ins Dental by Clinic  
May 2022

■ Scheduled Checked-In Encounters ■ Dental Walk-Ins

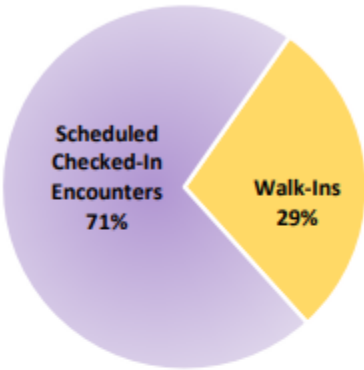


# Number and percentage of Walk-Ins. Seen during June 2021 to May 2022 at C. L. Brumback Primary Care Clinics

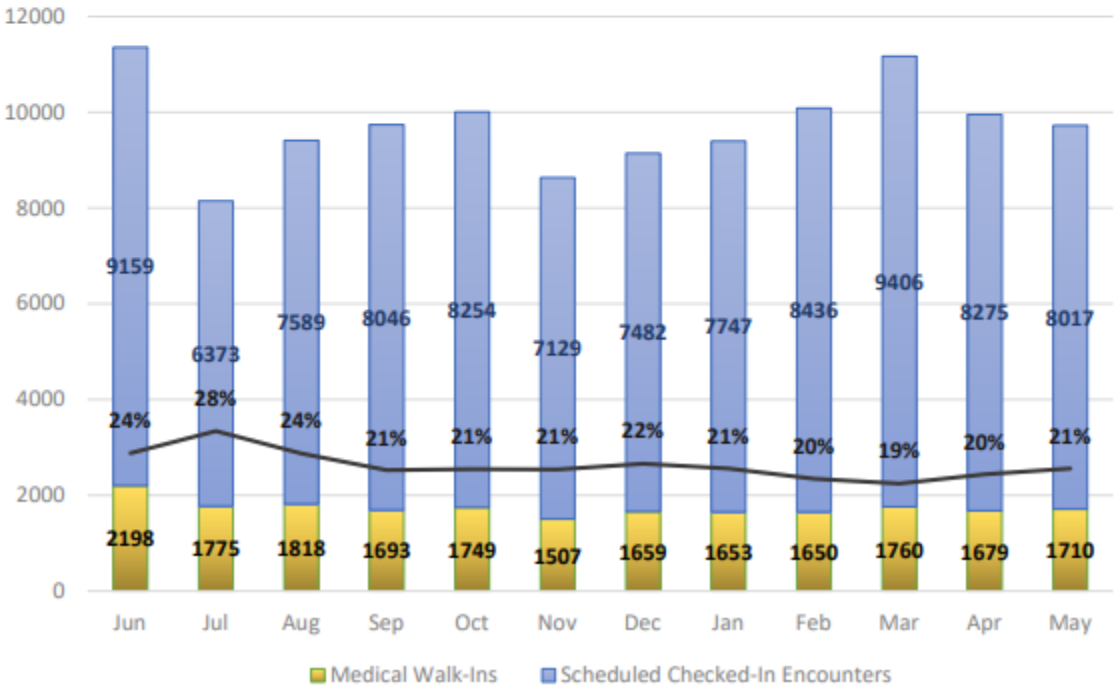
Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA  
Jun 2021 - May 2022



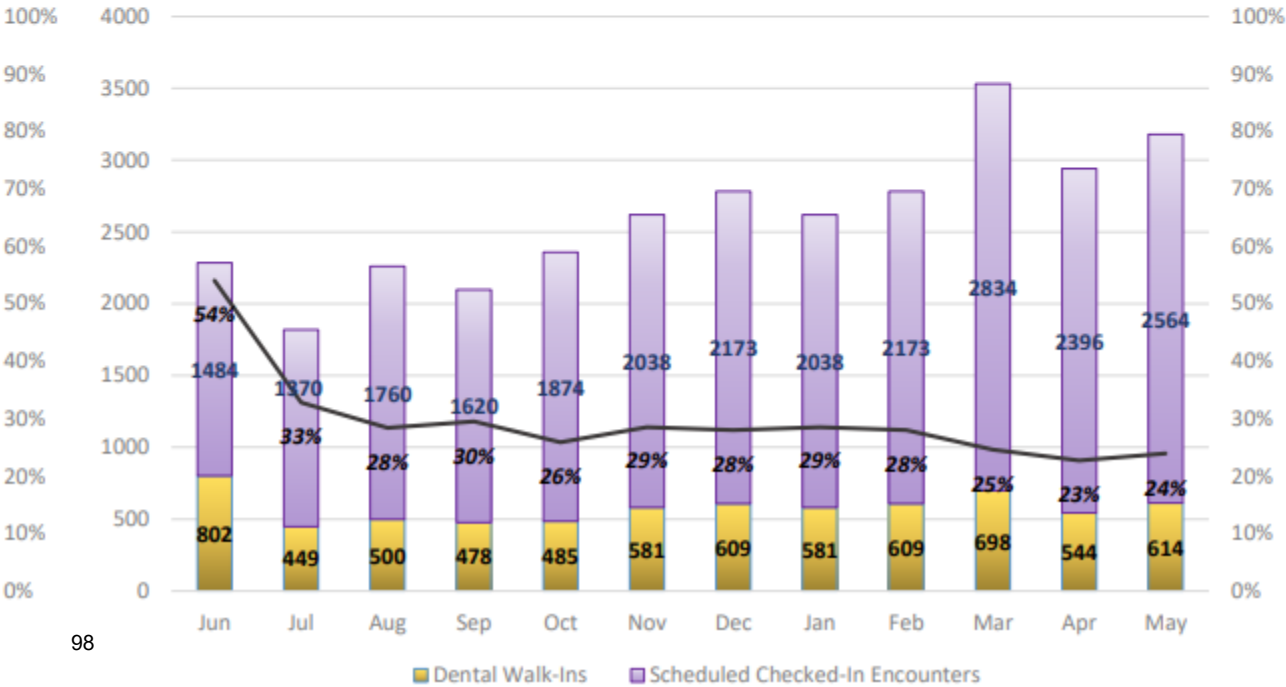
Walk-ins Dental  
Jun 2021 - May 2022



Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA  
Jun 2021 - May 2022



Walk-ins Dental  
Jun 2021 - May 2022

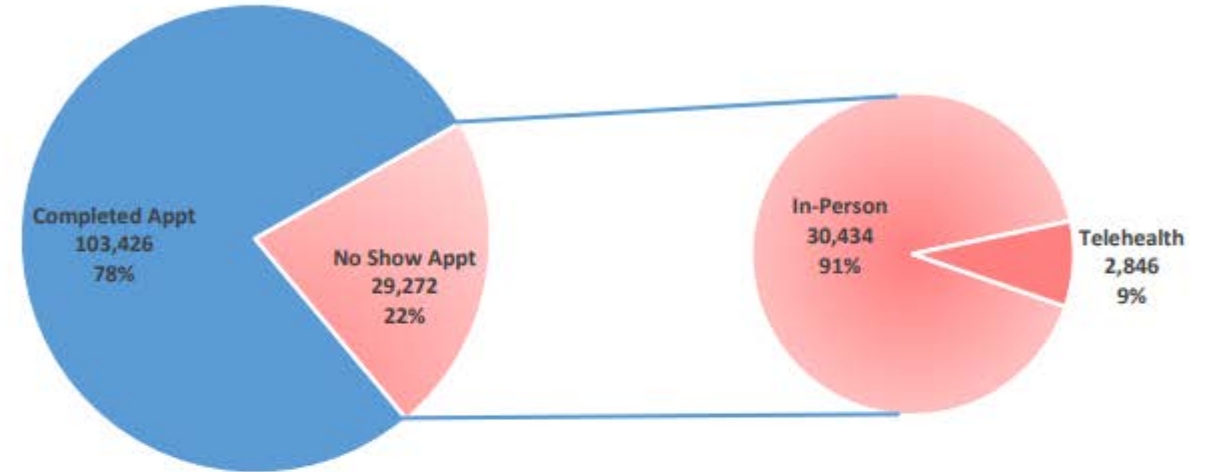
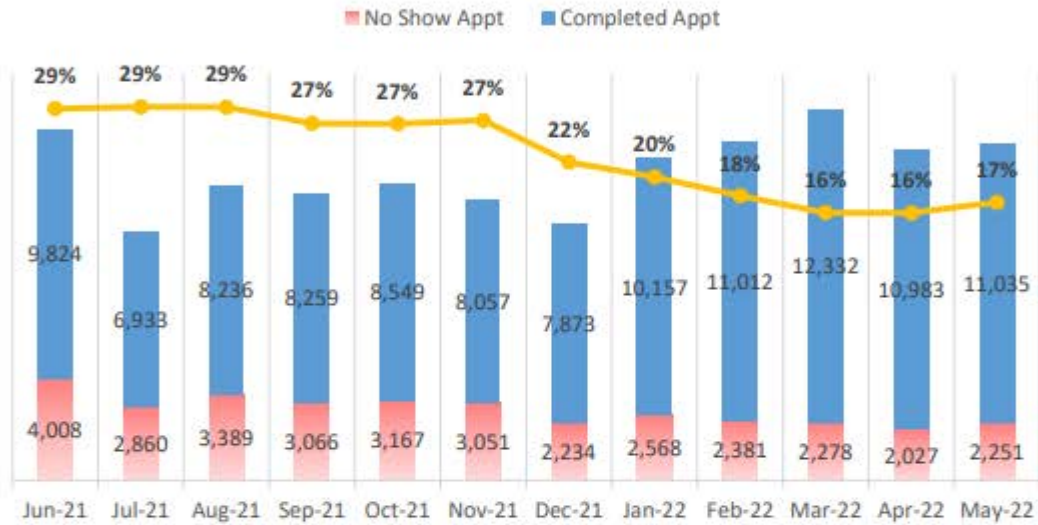


# No Show Appointment Analysis

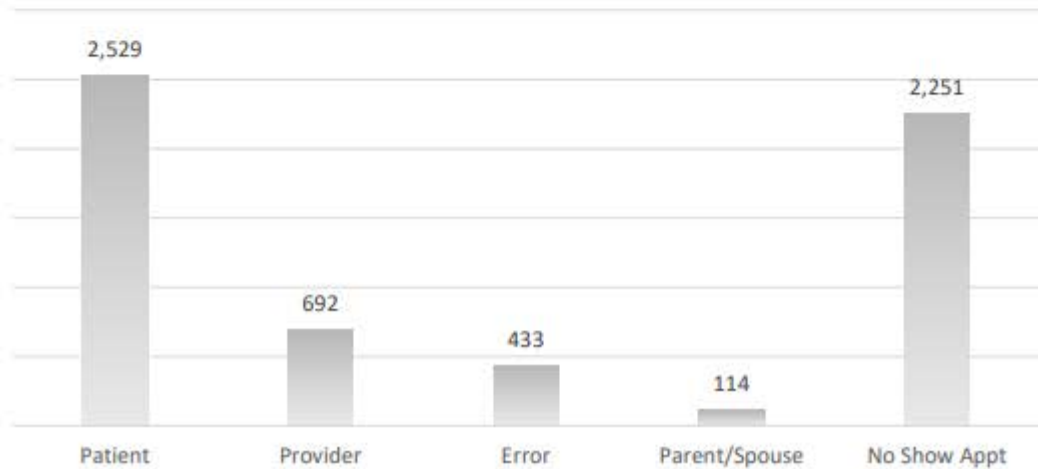
Jun 2021 – May 2022

(Medical, Adult Peds, Pediatric Care, Women's Health, Dental, Behavioral Health and Substance Abuse Care)

## No Shows vs Checked in appointments



## Top 5 Cancellation Reasons in May 2022



## Telehealth vs In-Person No Shows

