



C. L. Brumback  
**Primary Care Clinics**  
Health Care District Palm Beach County

**BOARD OF DIRECTORS**  
**June 28, 2023**  
**12:30 P.M.**

**Meeting Location**  
**1515 N. Flagler Drive, Suite 101**  
**West Palm Beach, FL 33401**

*If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.*



**BOARD OF DIRECTORS MEETING  
AGENDA  
June 28, 2023  
1515 N. Flagler Drive, Suite 101  
West Palm Beach, FL 33401**

**Remote Participation Login: <https://tinyurl.com/yda3vnks>**

**Via Telephone dial-in access (646) 558 8656 / Meeting ID: 550 789 5592 / Password: 946503**

- 1. Call to Order – Melissa Tascone, Chair**
  - A. Roll Call
  - B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.
- 2. Agenda Approval**
  - A. Additions/Deletions/Substitutions
  - B. Motion to Approve Agenda
- 3. Awards, Introductions and Presentations**
  - A. C.L. Brumback Marketing:
    - a. Clinic Commercial
    - b. WPBF-25 News Story – 'They're saving lives': Patient praises outpatient addiction treatment program in Palm Beach County (Alicia Ottmann & Robin Kish)
  - B. Social Drivers of Health Presentation (Monica Georgelis)
  - C. Strategic Planning (Alicia Ottmann)
- 4. Disclosure of Voting Conflict**
- 5. Public Comment**
- 6. Meeting Minutes**
  - A. **Staff recommends a MOTION TO APPROVE:**  
Board Meeting Minutes of May 24, 2023 [Pages 1-11]

**C. L. Brumback Primary Care Clinics  
Board of Directors Meeting  
Agenda  
June 28, 2023**

**7. Consent Agenda – Motion to Approve Consent Agenda Items**

**A. ADMINISTRATION**

7A-1 **RECEIVE AND FILE:**  
June 2023 Internet Posting of District Public Meeting  
<https://www.hcdpbc.org/resources/public-meetings>

7A-2 **RECEIVE AND FILE:**  
Attendance Tracking [Page 12]

7A-3 **RECEIVE AND FILE:**  
HRSA Digest  
(Andrea Steele) [Pages 13-39]

**B. FINANCE**

7B-1 **Staff recommends a MOTION TO APPROVE:**  
District Clinic Holdings, Inc. Financial Report April 2023  
(Candice Abbott) [Pages 40-57]

**8. Regular Agenda**

**A. ADMINISTRATION**

**B. EXECUTIVE**

8B-1 **RECEIVE AND FILE:**  
Executive Director Informational Update  
(Alicia Ottmann) [Pages 58-59]

**C. CREDENTIALING**

8C-1 **Staff Recommends a MOTION TO APPROVE:**  
Licensed Independent Practitioner Credentialing and Privileging  
(Dr. Belma Andric) [Pages 60-62]

**D. QUALITY**

8D-1 **Staff Recommends a MOTION TO APPROVE:**  
Quality Report  
(Dr. Belma Andric) [Pages 63-98]

**C. L. Brumback Primary Care Clinics  
Board of Directors Meeting  
Agenda  
June 28, 2023**

**E. OPERATIONS**

**8E-1 Staff Recommends a MOTION TO APPROVE:**

Operations Report- May 2023  
(Marisol Miranda) [Pages 99-106]

**9. AVP and Executive Director of FQHC Services Comments**

**10. Board Member Comments**

**11. Establishment of Upcoming Meetings**

**July 26, 2023 (HCD Board Room)**

12:30 p.m. Board of Directors

**August 23, 2023 (HCD Board Room)**

12:30 p.m. Board of Directors

**September 27, 2023 (HCD Board Room)**

12:30 p.m. Board of Directors

**October 25, 2023 (HCD Board Room)**

12:30 p.m. Board of Directors

**November 28, 2023 (HCD Board Room)**

12:30 p.m. Board of Directors

**December 13, 2023 (HCD Board Room)**

12:30 p.m. Board of Directors

**12. Motion to Adjourn**

**District Clinic Holdings, Inc.  
d.b.a. C.L. Brumback Primary Care Clinics  
Board of Directors Meeting  
Summary Minutes  
5/24/2023**

**Present:** Melissa Mastrangelo- Chair; Mike Smith- Vice-Chair; Joseph Gibbons- Treasurer; Julia Bullard; William Johnson; Boris Seymore; Alcolya St.Juste  
**Absent:** Robert Glass  
**Excused:** Tammy Jackson Moore  
**Staff:** Darcy Davis; Dr. Belma Andric; Bernabe Icaza; Candice Abbott; Alicia Ottmann; Dr. Charmaine Chibar; Alexa Goodwin; David Speciale; Marisol Miranda; Shauniel Brown; Andrea Steele; Macson Florvil; Heather Bokor; Regina All; Robin Kish; Maria Chamberlin; Heidi Bromley; Gina Kenyon

**Minutes Transcribed By:** June Shipek

**The meeting is scheduled for** 11:45 a.m.  
**Meeting Began at** 11:51 a.m.

AGENDA ITEM	DISCUSSION	ACTION
<b>1. Call to Order</b>  <b>1A. Roll Call</b>  <b>1B. Affirmation of Mission</b>	Ms. Mastrangelo called the meeting to order.  Roll call was taken.  Ms. Mastrangelo read the affirmation of mission.	<b>The meeting was called to order at 11:51 a.m.</b>

<p><b>2. Agenda Approval</b></p> <p><b>2A. Additions/Deletions/ Substitutions</b></p> <p><b>2B. Motion to Approve Agenda Items</b></p>	<p><u>Substitutions:</u> Ms. Ottmann noted an update made to the agenda item 3 A. Awards, Introduction and Presentations. Strategic Planning to be moved to 9. AVP Director of FQHC Services and Executive Comments in the Agenda.</p> <p>Staff Recommends a MOTION TO APPROVE: Agenda item.</p>	<p><b>VOTE TAKEN: Mr. Gibbons made a motion to approve the agenda. Mr. William Johnson duly seconded the motion. A vote was called and the motion passed unanimously.</b></p>
<p><b>3. Awards, Introductions and Presentations</b></p> <p><b>3A. Strategic Planning</b></p>	<p>Item moved to prior to current Agenda item number 9 (AVP/Executive Director Comments).</p>	<p><b>No action necessary.</b></p>
<p><b>4. Disclosure of Voting Conflict</b></p>	<p>None</p>	<p><b>No action necessary.</b></p>
<p><b>5. Public Comment</b></p>	<p>None.</p>	<p><b>No action necessary.</b></p>
<p><b>6. Meeting Minutes</b></p> <p><b>A. Staff Recommends a MOTION TO APPROVE:</b> Board meeting minutes of April 27, 2023</p>	<p>There were no changes or comments to the April 27, 2023 minutes.</p>	<p><b>VOTE TAKEN: As presented, Mr. Smith made a motion to approve the Board meeting minutes from April 27, 2023. Mr. William Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>

<b>7. Consent Agenda – Motion to Approve Consent Agenda Items</b>		<b>VOTE TAKEN: Julia Bullard</b> motioned to approve the Consent Agenda. Joseph Gibbons duly seconded the motion. A vote was called, and the motion passed unanimously.
<b>A. ADMINISTRATION</b>		
<b>7A-1. Receive &amp; File:</b> May 2023 Internet Posting of District Public Meeting	The meeting notice was posted.	<b>Received &amp; Filed. No further action is necessary.</b>
<b>7A-2. Receive &amp; File:</b> Attendance tracking	Attendance tracking was updated.	<b>Received &amp; Filed. No further action is necessary.</b>
<b>7A-3. Receive &amp; File:</b> HRSA Digest	Per the request of the clinic board, the latest HRSA Digest was provided.	<b>Received &amp; Filed. No further action is necessary.</b>
<b>7A-4.</b> Revised Credentialing & Privileging Policy	Moved to Regular Agenda for discussion	
<b>7A-5.</b> C.L Brumback Primary Care Clinics Risk Management Plan.	Moved to Regular Agenda for discussion	
<b>B. FINANCE.</b>		
<b>7B-1. Staff Recommends a MOTION TO APPROVE:</b> District Clinic Holdings, Inc. Financial Report March 2023.	The March financial statements represent the financial performance through the sixth month of the 2023 fiscal year for the C.L. Brumback Primary Care Clinics.  On the Comparative Statement of Net Position, cash deficit was reduced \$703k as a result of normal operations. The remaining shortfall will be subsidized in the upcoming months.	<b>VOTE TAKEN: Mr. Gibbons</b> motioned to approve District Clinic Holdings, Inc. Financial Report March 2023. Ms. Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.

Due from Other Governments increased \$1.2M as a result of grants and LIP funds recognized. On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$720k) or (13.6%). Gross patient revenue YTD was favorable to budget by \$1.5M due to increased patient visits. Total YTD revenue was in line with budget resulting in an unfavorable variance of (\$37k). This was mostly due to a favorable timing difference in PRF revenue recognized offsetting the unfavorable variance in net patient revenue. Operational expenses before depreciation were favorable to budget by \$3.3M due mostly to positive variances in salaries, wages, and benefits of \$2.1M, purchased services of \$233k, other supplies of \$263k, repairs and maintenance \$144k, and lease and rental of \$353k. The unfavorable variance in other expense of (\$34k) was related to employee incentives allocation. Total YTD net margin was a loss of (\$8.0M) compared to the budgeted loss of (\$12.3M) resulting in a favorable variance of \$4.3M or (35.1%).

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$905k). The Medical clinics YTD gross patient revenue was favorable to budget by \$693k, this was related to increase in patient volume. The Medical clinics total YTD revenue was unfavorable to budget by (\$376k). Total operating expenses of \$12.9M were favorable to budget of \$15.9M by \$3.0M or 18.9%. The positive variance is mostly due to salaries, wages, and benefits of \$2.0M, purchased services of \$206k, other supplies of \$221k, repairs and maintenance \$167k, and lease and rental of \$322k. Early fiscal year staffing shortages as well as expense timing are driving these favorable YTD variances. Total YTD net margin was favorable to budget by \$3.5M or (32.4%).

Net patient revenue YTD for the Dental clinics was favorable to budget by (\$27k) or (1.9%). The Dental clinics total YTD gross patient revenue was favorable to budget by \$195k. Increased charity care and contractual allowances negatively impacted net patient revenue results. Total YTD operating expenses of \$2.5M were favorable to budget by \$286k. Total YTD net margin was (\$759k) compared to a budgeted loss of (\$1.4M) for a favorable variance of \$630k or (45.4%).

**8. REGULAR AGENDA**

**A. ADMINISTRATION**



**8A-1. Staff**

**Recommends a  
MOTION TO APPROVE:**  
Election of Officers and  
Committee Appointments

The Clinic Bylaws require the Officers of the Board to be elected each year. This agenda item presents the current Officers of the Board as well as the current Committee Appointments. The Clinic Bylaws only permit someone to hold a specific officer position for two consecutive terms. Officers in their second term are not permitted to hold the same Officer Position for another term. However, they can hold other Officer Positions. This year's Election of Officers, the Board will need to elect a new Secretary and a new Treasurer. Committee appointments do not have limits on how long a Board Member can serve on a committee.

The current Officers of the Board are:  
Chairperson: Melissa Tascone (First Term)  
Vice-Chairperson: Michael Smith (First Term)  
Secretary: Julia Bullard (Second Term)  
Treasurer: Joe Gibbons (Second Term)

The current Committee Appointments are:  
Finance Committee: Michael Smith, Joseph Gibbons  
Planning Committee: All Board Members  
Membership/Nominating Committee: William Johnson, Joseph Gibbons

Ms. Ottmann explained the need to elect new officers for the Secretary and Treasurer roles. Each term is set for 1 year with a maximum of 2 Terms.

Ms. Ottmann inquired if anyone would like to nominate themselves for either officer position.

After nominations and discussion, the following board members will be appointed to officer positions:

Chairperson: Melissa Tascone  
Vice-Chairperson: Michael Smith  
Secretary: Joseph Gibbons  
Treasurer: William Johnson

**VOTE TAKEN: Mike Smith motioned to approve Election of Officers and Committee Appointments. Joseph Gibbons duly seconded the motion. A vote was called, and the motion passed unanimously.**

	<p>Membership / Nominating Committee: William Johnson, Joseph Gibbons, Julia Bullard</p> <p>Finance Committee: Mike Smith, Joseph Gibbons, William Johnson</p> <p>Planning Committee: All Board Members.</p>	
<p><b>8A-2. Motion to Approve:</b> C.L Brumback Primary Care Clinics Risk Management Plan.</p>	<p>Mr. Johnson inquired what were the substantial changes made to the Risk Management Plan.</p> <p>Ms. Shauniel Brown replied that they were no substantial changes, only updating our goals and plans.</p> <p>Mr. Johnson inquired about what a patient safety survey is.</p> <p>Ms. Shauniel Brown answered that the last survey was done in 2021. It's a survey that assesses patient safety questions based upon patient perception during their care.</p>	<p><b>VOTE TAKEN: Mr. Johnson motioned to approve the Revised Credentialing &amp; Privileging Policy. Mr. Smith duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>
<p><b>8A-3. Motion to Approve:</b> Revised Credentialing &amp; Privileging Policy</p>	<p>Mr. Johnson inquired regarding what changes were made to the credentialing policy.</p> <p>Ms. Ottmann replied the revision is due to adding CNA's to the list of "other licensed professionals." We are currently working with Regina All, Chief Nursing Officer to help us offset some Clinics vacancies through the utilization of a CNA staffing float pool.</p>	<p><b>VOTE TAKEN: Mr. Johnson motioned to approve the Revised Credentialing &amp; Privileging Policy. Ms. Tascone duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>
<b>B. EXECUTIVE</b>		
<p><b>8B-1. Receive &amp; File:</b> Executive Director Informational Update</p>	<ul style="list-style-type: none"> <li>• Jupiter Clinic Growth: The Jupiter Community Health Center, physically co-located within the MyClinic building, is reaching maximum capacity and has a current lease set to expire/renew in 2025. Through a collaborative effort between MyClinic and DCH Inc., the C.L.Brumback Primary Care Clinic will gain additional exam rooms within the existing space, thus increasing capacity by 50%. A newly hired board-certified family medicine physician starts July 2023.</li> <li>• Delray Community Health Center Relocation: Move-in efforts are underway and first patient-care day is on-track for Wednesday June 14th 2023.</li> <li>• Budgets: The first round of FY 2024 budgets were completed</li> </ul>	<p><b>Received &amp; Filed. No further action is necessary.</b></p>

	<p>and will be brought to the HCD Finance and Audit committee for discussion and analysis in June.</p> <p>Ms. Abbott recommended an out-of-cycle Finance Committee Meeting in the month of June to review the proposed FY24 budget.</p> <p>Ms. Ottmann requested approval from the Board to schedule a Finance and Audit Committee on June 28<sup>th</sup> prior to the next scheduled board meeting on the same date.</p>	
<b>C.CREDENTIALING</b>		
<p><b>8C-1 Staff Recommends a MOTION TO APPROVE: Licensed Independent Practitioner Credentialing and Privileging.</b></p>	<p>The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the Vice President, Chief Medical Officer.</p> <p>Dr. Andric reviewed and The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:</p> <ul style="list-style-type: none"> <li>➤ Current licensure, registration or certification</li> <li>➤ Relevant education, training and experience</li> <li>➤ Current clinical competence</li> <li>➤ Health fitness, or ability to perform the requested privileges</li> <li>➤ Malpractice history (NPDB query)</li> <li>➤ Immunization and PPD status; and</li> <li>➤ Life support training (BLS)</li> </ul> <p>LIP(s): Chelsea Tucker, Physician Assistant</p>	<p><b>VOTE TAKEN: William Johnson motioned to approve Licensed Independent Practitioner Credentialing and Privileging Alcoyla St. Juste duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>
<b>D.QUALITY</b>		
<p><b>8D-1. Staff Recommends a MOTION TO APPROVE:</b></p>	<p>This agenda item presents the updated Quality Improvement &amp; Quality Updates:</p>	<p><b>VOTE TAKEN: Mr. Joseph Gibbons made a motion to approve the</b></p>

<p>Quality Reports.</p>	<ul style="list-style-type: none"> <li>• Quality Council Meeting Minutes May, 2023</li> <li>• UDS Report – YTD</li> <li>• Provider Productivity – April, 2023</li> </ul> <p><u>PATIENT SAFETY &amp; ADVERSE EVENTS</u> Patient safety and risk, including adverse events, peer review and chart review are brought to the board “under separate cover” on a quarterly basis.</p> <p><u>PATIENT SATISFACTION AND GRIEVANCES</u> Patient relations to be presented as separate agenda item.</p> <p><u>QUALITY ASSURANCE &amp; IMPROVEMENT</u> <b>Cervical Cancer Screening Initiative:</b> We have selected cervical cancer screening as a priority quality measure performance goal for our organization for this fiscal year. As such, we have included it as a part of our Medical Provider Incentive Plan, this incentive plan was rolled out in April 2023, with the stipulation that the organization, as a whole, needs to meet the quality goal. Additionally, we have created a new report for our cervical cancer screening rates which provides provider specific details. The reports will be shared and reviewed monthly with the providers so we can provide feedback to individual providers on where they are in meeting the measure and how they can improve.</p> <p><u>UTILIZATION OF HEALTH CENTER SERVICES</u> Individual monthly provider productivity stratified by clinic.</p> <p>Dr. Andric presented the above topics. Dr. Andric noted the Cervical Cancer Screening initiative is new and progress will be presented in a new report at future meetings. This will be included in the Physician’s KPI’s and shared monthly.</p> <p>Ms. Ottmann congratulated the Dental Team since we are well above national average for Dental sealants.</p>	<p><b>Quality Reports as presented. Juliana Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>
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	<p>Ms. Bullard inquired about when are we anticipating Child Immunization Screening, since schools are closing and reopening.</p> <p>Ms. Ottmann replied that we are working with our partnerships since schools are reopening in August and that this will pair well with our future school-based clinics. The mobile units are also starting to schedule school and sports physicals.</p>	
<b>E. OPERATIONS</b>		
<p><b>8E-1. Staff Recommends a MOTION TO APPROVE:</b> Operations Reports April 2023</p>	<p>This agenda item provides the following operations reports for May 2023: Clinic Productivity, Demographics, Payor Mix, No Shows and Walk-In dashboards.</p> <p>Marisol Miranda presented the Operations dashboards. The Board had no additional questions.</p> <p>In April, the clinics had a total of 8,605 unique patients and 12,484 visits. This was 10% lower than the month prior but 14% higher than April 2022. 39% of patients were from adults Primary Care, 27% from Dental and 13% from Pediatrics. The Lantana Medical Clinic had the highest volume with 1,859 visits followed by the Mangonia Clinic with 1,652 visits.</p> <p>Our payer mix for April was consistent with previous month with 50% uninsured. 44% of patients were Managed Care and 4% Medicaid.</p> <p>60% of patients were female. 51% of patients reported as White and 42% Black or African American. 40% of patients reported as Hispanic which was 1% less than previous month. Our largest age group has consistently remained those between the ages of 30-39 years old.</p> <p>The homeless population averaged 26.9% between all clinics but was much higher in the Mobile Clinics, Mangonia, Lewis Center and St. Ann where it averaged 82-100% Homeless.</p>	<p><b>VOTE TAKEN: Alcolya St. Juste made a motion to approve the Operations Reports- April 2023 as presented. William Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>

	<p>The average in Agricultural Worker was 6% among all clinics. The Belle Glade Clinic was much higher with 34%. All other clinics averaged 0-5%.</p> <p>The primary languages spoken remain consistent with English at 44%, Spanish 32% and Creole 20%. Other languages included Portuguese, French, Vietnamese and Russian. The Lantana clinic has a larger population of Spanish and Creole speaking than English speakers. The Boca Clinic has a larger population of Portuguese speaking than Creole speakers. The Delray clinic has a larger population of Creole speaking than Spanish speaking. Mangonia, St. Ann, Lewis Center and the Mobile Clinic have a smaller population of Spanish and Creole speaking patients.</p>	
<p><b>9. AVP and Executive Director of Clinic Services Comments</b></p>	<p>Ms. Ottmann noted that our strategic goal is to increasing access to care through enhancement and expansion of current service lines. As such, the leadership team is currently in the process of evaluating the ability to expand hours at health centers with space limitations and high demand for services. space-limited Health Centers. We've also recently changed the structure of schedules at one clinic, which has decreased wait times and added 5 new appointment times/medical provider.</p>	<p><b>No action necessary.</b></p>
<p><b>9.A-1 Strategic Planning</b></p>	<p>Ms. Ottmann presented the outline of a 3-year strategic plan, with a foundation of three strategic themes:</p> <ul style="list-style-type: none"> <li>- Right Care, Right Time, Right Place</li> <li>- People First</li> <li>- Brand of Excellence</li> </ul> <p>The visions, objectives, and action items for each of the themes were reviewed with the board and open dialogue occurred, focused around discussion of community needs and how current efforts align with the Board's vision for the health centers. The Board requested additional updates at future meetings regarding progress. Ms. Ottmann requested feedback on what the board would like to see in the 1–3-year high-level plan, and encouraged the board to approach the planning process from a governance perspective versus an operational lens. All board members agreed that access to care and a focus on behavioral health is top priority.</p>	<p><b>No action necessary.</b></p>

<b>10. Board Member Comments</b>	None.	<b>No action necessary.</b>
<b>11. Establishment of Upcoming Meetings</b>	<p style="text-align: center;"><b><u>July 26, 2023 (HCD Board Room)</u></b> 12:30 p.m. Board of Directors</p> <p style="text-align: center;"><b><u>August 23, 2023 (HCD Board Room)</u></b> 12:30 p.m. Board of Directors</p> <p style="text-align: center;"><b><u>September 27, 2023 (HCD Board Room)</u></b> 12:30 p.m. Board of Directors</p> <p style="text-align: center;"><b><u>October 25, 2023 (HCD Board Room)</u></b> 12:30 p.m. Board of Directors</p> <p style="text-align: center;"><b><u>November 28, 2023 (HCD Board Room)</u></b> 12:30 p.m. Board of Directors</p> <p style="text-align: center;"><b><u>December 13, 2023 (HCD Board Room)</u></b> 12:30 p.m. Board of Directors</p>	<b>No action necessary.</b>
<b>12. Motion to Adjourn</b>	Ms. Mastrangelo motioned to adjourn the public meeting at <b>2:05</b> pm.	<b>VOTE TAKEN: Mr. Smith made a motion to adjourn. Ms. Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.</b>

Minutes Reviewed by: \_\_\_\_\_  
Signature
Date

### C. L. Brumback Primary Care Clinics

#### Board of Directors

#### Attendance Tracking

	01/25/23	02/22/23	03/29/23	04/27/23	05/24/23	06/28/23	07/26/23	08/23/23	09/27/23	10/25/23	11/28/23	12/13/23
Mike Smith	X	X	X	X	X							
Melissa Mastrangelo	X	X	X	X	X							
Julia Bullard	X	X	X	E	X							
Joseph Gibbons	X	X	X	X	X							
John Casey Mullen	X	---	---	---	---	---	---	---	---	---	---	---
James Elder	A	---	---	---	---	---	---	---	---	---	---	---
Irene Figueroa	A	---	---	---	---	---	---	---	---	---	---	---
Tammy Jackson-Moore	E	A	E	E	E							
Robert Glass	X (ZOOM)	X	X	X	A							
William Johnson	X	X	X	X	X							
Boris Seymore	----	X	A	A	X							
Alcolya St. Juste	----	A	X	X	X							

**X= Present**

**C= Cancel**

**E= Excused**

**A= Absent**



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

**1. Description: HRSA Digest**

**2. Summary:**

Per the request of the clinic board, we will include the latest HRSA Digest updates as available.

**3. Substantive Analysis:**

The June HRSA Digest highlight the CARE Funding, UDS Manual and HIV Testing Day.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
 Candice Abbott  
 VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
 Committee Name

\_\_\_\_\_  
 Date Approved

**6. Recommendation:**

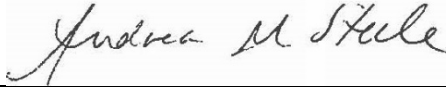
Staff recommends Board receive and file the HRSA Digests.

Approved for Legal sufficiency:

DocuSigned by:  
  
 0CF6F7DB6706434...

\_\_\_\_\_  
 Bernabe Icaza  
 VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

A handwritten signature in black ink that reads "Andrea M. Steele". The signature is written in a cursive style with a large initial 'A'.

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Andrea Steele  
AVP, Corporate Quality

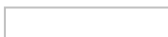
**From:** [HRSA Primary Health Care Digest](#)  
**To:** [Andrea Steele](#)  
**Subject:** CARE Funding, 2023 UDS Manual  
**Date:** Tuesday, June 6, 2023 9:06:40 AM

**Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.**

HRSA Health Center Program Primary Health Care Digest



**June 6, 2023**



**Capital Assistance for Hurricane Response and Recovery Efforts Funding**

HRSA has released the fiscal year (FY) 2023 Capital Assistance for Hurricane Response and Recovery Efforts (CARE) Notice of Funding Opportunity (NOFO), HRSA-23-122. Approximately \$65 million will be

News

available to help ensure communities in hurricane-prone areas have continuous access to primary care services during future emergencies. Read the [HHS press release](#).

Eligible HRSA-funded health centers must submit applications in HRSA's Electronic Handbooks (EHBs) by 5:00 p.m. ET on Thursday, July 6. Visit the [FY 2023 CARE technical assistance \(TA\) webpage](#) for eligibility requirements, TA information, and other resources. Eligible health centers were notified via EHBs on Thursday, May 25.

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### New 2023 Uniform Data System Resources

The final 2023 Uniform Data System (UDS) Program Assistance Letter (PAL) and 2023 UDS Manual are now available on the [UDS Training and TA website](#).

- The PAL outlines changes between 2022 and 2023 UDS reporting requirements.
- The manual provides detailed reporting instructions and example data tables. It also includes information about submitting de-identified patient-level data (UDS+) for the first time.

**TODAY!** We'll discuss UDS+, as well as changes for 2023 UDS reporting, at a webinar this afternoon:

1:00-2:30 p.m. ET  
[Registration page](#)

For 2023 UDS reporting, health centers are required to submit a full, aggregated UDS Report in EHBs by February 15, 2024. Health centers may also voluntarily submit [UDS+ data](#) using Health Level Seven International (HL7) developed Fast Healthcare Interoperability Resources (FHIR) version release 4 (R4) standards.

Submit questions through the [BPHC Contact Form](#):

- General 2023 UDS reporting requirements: *Uniform Data System (UDS) > UDS Reporting*.
- UDS+ technical information: *Uniform Data System (UDS) > UDS Modernization*.

---

### Did You Miss It?

Here are some of our most popular items from May:

- A new [Federal Tort Claims Act \(FTCA\) Deeming Application Guide](#) (PDF) presents clear instructions and required information for completing a FTCA deeming application.
- Our [Engaging with BPHC webpage](#) includes the slides and recording of the **May 4 Today with Macrae webcast**.
- Visit [HRSA's website](#) for updated **Service Area Status scores** based on 2021 UDS patient data.
- See the schedule for **HRSA's 2023 Health Grants Workshops** on [HRSA's website](#).

- CDC’s [Mpox website](#) includes recent updates, tools and guidance for clinicians, and patient education materials.

Missed an issue? Catch up in our [online archive](#).

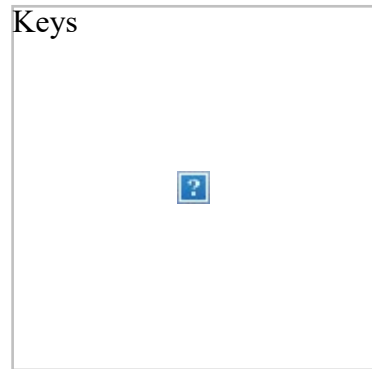


Jump To: [Pride Month](#) | [COVID-19](#) | [Behavioral Health](#) | [Workforce](#) | [Oral Health](#) | [Telehealth](#) | [Additional Resources](#) | [Training Calendar](#)

HRSA-funded [National Training and Technical Assistance Partners \(NTTAPs\)](#) host or developed many of these events and resources. For more from the NTTAPs, visit the [Health Center Resource Clearinghouse](#).

### Your Input is Key!

Fill out the brief Digest [reader survey](#) to help us better meet your needs.



## What's New

### Emergencies Happen: What Health Centers Need to Know

Hurricane season began last week, but we know that emergencies can impact health centers at any time. Health centers and Primary Care Associations (PCAs) play an important role before, during, and after emergency events. During emergencies, PCAs gather critical health center information and report the status of service delivery sites to HRSA. For health centers in impacted areas, we ask that you report site-level status to your PCA as soon as you are able. If you have questions about program requirements or scope of project, use the [BPHC Contact Form](#).

Visit HRSA’s [Emergency Preparedness, Response, and Recovery Resources for Health Centers webpage](#) for information about change in scope for temporary sites, 340B program enrollment under emergency declarations, and FTCA coverage during emergencies.



### Expanding COVID-19 Vaccination Office Hours

HRSA made funds available to Health Center Program award recipients and look-alikes that previously received FY 2023 Expanding COVID-19

Vaccination (ECV) funding. Join us for an office hours session for program updates, new requirements, and to ask questions.

Wednesday, June 14  
2:00-3:00 p.m. ET  
[Registration page](#)

---

### Minor Correction in Service Area Competition NOFO Released for January 1 Starts

HRSA recently released the FY 2024 Service Area Competition (SAC) NOFO HRSA-24-066. The document included a minor error on pages 17 and 34. The reference to unduplicated patients on those pages has been corrected to calendar year 2025 (not 2024). Information on the NOFO can be found on [Grants.gov](#) and the [SAC TA webpage](#).

---

### Policy Tip: Board Authority

"Service utilization patterns" refers to the number of health care services and trends in the types of health care services patients access. A health center's governing board reviews service utilization patterns to evaluate health center performance and the health center's ability to meet patient needs. Learn more and find answers to other questions on HRSA's [Health Center Program Compliance FAQs](#).

### Policy Did You Know



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### Rural Maternity and Obstetrics Management Strategies Program

Approximately \$2 million is available to fund up to two health networks to preserve access to and continuity of maternal and obstetrics care in rural communities. HRSA is accepting applications through Friday, July 7. For more information, visit [HRSA's website](#).

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## Pride Month

The White House [Proclamation on Pride Month](#) calls June a time to:

*...honor a movement that has grown stronger, more vibrant, and more inclusive with every passing year. Pride is a celebration of generations of LGBTQI+ people, who have fought bravely to live openly and authentically. And it is a reminder that we still have generational work to do to ensure that everyone enjoys the full promise of equity, dignity, protection, and freedom.*

### Pride Month Flag



Health centers have long been focused on the needs of LGBTQI+

patients and their families. If your health center is looking to improve your services even more, check out these resources and opportunities:

---

### **SAMHSA Resources**

- **Moving Beyond Change Efforts: Evidence and Action to Support and Affirm LGBTQI+ Youth**  
[This report](#) (PDF) is a comprehensive research overview of effective and ineffective therapeutic practices related to youth of diverse sexual orientation and gender identity.
  - **Adapting Evidence-Based Practices for Under-Resourced Populations**  
Adaptations involve tailoring care, programs, and services to the cultural, social, gender, and demographic contexts of the people served to yield positive outcomes. Visit [SAMHSA's website](#) to download.
- 

### **Upcoming Webinars**

Visit the registration pages for more details about these webinars. The latter two are presented by the National LGBTQIA+ Health Education Center.

- **HRSA Resources Town Hall: LGBTQI+ Health Workforce Retention and Resiliency**  
Speakers will discuss HRSA-supported efforts to increase recruitment, retention, and resiliency within the LGBTQI+ health workforce.  
  
Tuesday, June 13  
3:00-4:30 p.m. ET  
[Registration page](#)
- **Gender-Affirming Care for Transgender and Gender Diverse People Experiencing Homelessness**  
Speakers will highlight challenges and best practices and share resources.  
  
Tuesday, June 20  
2:00-3:00 p.m. ET  
[Registration page](#)
- **Health Benefits and Considerations of Sports Participation and Physical Activity for Transgender and Gender Diverse People**  
Speakers will discuss the legal, social, and medical barriers to engagement, including accessibility and safety.  
  
Tuesday, June 27  
Noon-1:00 p.m. ET  
[Registration page](#)

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## COVID-19

### Health Partner Order Portal Update

If you order COVID-19-related products through HRSA's COVID-19 Response Programs, enhancements will be implemented to the Health Partner Order Portal (HPoP) on Tuesday, June 20, and will impact you. See messages in the [Health Center Program Community](#) for more information.

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## Behavioral Health

### Responding to Staff Exposure to Highly Stressful Events and Traumatic Patient Experiences

Our behavioral health and substance use disorder (SUD) TA provides timely information on strategies health center leadership and staff can use to respond to stressful and traumatic events. Visit the [BPHC Behavioral Health TA Portal](#) for a short pre-recorded webinar that provides information on critical incident stress debriefing and stress management. You can also request further TA on this topic there.

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### Pediatric Specialty Loan Repayment Program

Eligible clinicians providing pediatric medical subspecialty, pediatric surgical specialty, or child and adolescent mental and behavioral health care including SUD prevention and treatment services may apply to HRSA's Pediatric Specialty Loan Repayment Program. Learn more on [HRSA's website](#).

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## Workforce

### Pediatric Specialty Loan Repayment Program

[See the announcement above.](#)

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## Oral Health

### User's Guide for the Implementation of In-House Dental Assistant Training Programs

A new publication from the National Network for Oral Health Access (NNOHA) describes strategies for health centers to implement in-house dental assistant training programs. These programs can enhance dental assistant recruitment and retention. Visit [NNOHA's website](#) to download the guide.



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## Telehealth



## Telehealth Video



### **Testimonial Video: How Telehealth Helps Patients Access Care**

Telehealth can make it easier for patients to find or connect to a health care appointment. Watch [this video](#) to see how a HRSA grantee, Cherokee Health Systems, is using telehealth to help patients connect to a health care appointment and how they use resources on [Telehealth.HHS.gov](https://www.Telehealth.HHS.gov).

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## **Additional Resources**

### **Diabetes Prevention for the Whole Family**

MHP Salud and Health Outreach Partners invite health center staff to hear key takeaways from their article series, "Diabetes Prevention Across the Lifespan." Speakers will share how they use Community Health Workers to improve health outcomes, demonstrate opportunities for partnering with other community organizations, and showcase health center success stories.

Thursday, June 8  
1:00-2:00 p.m. ET  
[Registration page](#)

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### **Rural Emergency Preparedness and Response Toolkit**

The HRSA-funded Rural Health Information Hub's (RHIhub) toolkit compiles evidence-based and promising models and resources to support organizations implementing emergency planning, response, and recovery efforts in rural communities. Visit the [RHIhub website](#) to access the toolkit.



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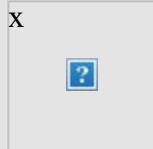
**In case you missed it:**

[Visit the Primary Health Care Digest archive.](#)

**Do you forward the Digest to others?**

Encourage them to [subscribe](#).

## Training Calendar



Visit our [online calendar](#) for details on these and all scheduled events.

### Through June 13

#### **Calendar Year 2023 UDS Reporting Changes**

Tuesday, June 6  
1:00-2:30 p.m. ET  
[Registration page](#)

#### **Maternal Health Among Hispanic/Latina Women** *(in Spanish with live interpretation in English)*

Tuesday, June 6  
1:00-2:30 p.m. ET  
[Registration page](#)

#### **Medicaid Townhall: Redeterminations, Work Requirements, and Coverage for Undocumented Persons**

Hosted by the National Center for Medical-Legal Partnership  
Tuesday, June 6  
2:00-3:30 p.m. ET  
[Registration page](#)

#### **Using the Readiness to Train Assessment Tool (RTAT) to Assess Organizational Capacity**

Hosted by Community Health Center, Inc. (CHCI)  
Tuesday, June 6  
3:00-4:00 p.m. ET  
[Registration page](#)

#### **Healing-centered and Youth Driven Care for Adolescents Exposed to Violence** *(in English with live interpretation in Spanish and ASL)*

Hosted by Health Partners on IPV

+ Exploitation  
Wednesday, June 7  
2:00-3:00 p.m. ET  
[Registration page](#)

**Diabetes Prevention for the Whole Family**

Hosted by MHP Salud and Health Outreach Partners  
Thursday, June 8  
1:00-2:00 p.m. ET  
[Registration page](#)

**Telehealth Office Hour: Implementing an RPM Program**

Hosted by the National Association of Community Health Centers (NACHC)  
Thursday, June 8  
2:00-3:00 p.m. ET  
[Registration page](#)

**Coaching and Mentoring**

Hosted by the Association of Clinicians for the Underserved's STAR<sup>2</sup> Center  
Tuesday, June 13  
1:00-2:00 p.m. ET  
[Registration page](#)

**Examining Food Security Within the Farmworker Community**

Hosted by Farmworker Justice  
Tuesday, June 13  
2:00-3:00 p.m. ET  
[Registration page](#)

**HRSA Resources Town Hall: LGBTQI+ Health Workforce Retention and Resiliency**

Tuesday, June 13  
3:00-4:30 p.m. ET  
[Registration page](#)

**Patient-Centered Medical Home Office Hours: How Has the End of the COVID-19 Public Health Emergency Impacted Your Center?**

Hosted by the National Committee on Quality Assurance  
Tuesday, June 13  
2:00-3:00 p.m. ET  
[Registration page](#)

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**Upcoming**

**ECV Office Hours**

Wednesday, June 14  
2:00-3:00 p.m. ET

[Registration page](#)

**Community Partnerships as Structural Interventions**

Hosted by Health Outreach Partners

Wednesday, June 14  
2:00-3:00 p.m. ET

[Registration page](#)

**Growing the Next Generation of Health Center Executives: Understanding a Health Center Administrative Fellows Program**

Hosted by NACHC

Thursday, June 15  
Noon-1:00 p.m. ET

[Registration page](#)

**El Rol de los Promotores de Salud en la Detección Equitativa del Cáncer de Mama**

(The Role of Community Health Workers in Breast Cancer Screening Equity) *(in Spanish with live English transcription)*

Hosted by the National Nurse-Led Care Consortium

Thursday, June 15  
2:00-3:00 p.m. ET

[Registration page](#)

**Highlighting Community Partnerships: How South Carolina Agricultural Worker Health Program Increases Access to Care for Agricultural Workers through Collaboration**

Hosted by the National Center for Farmworker Health (NCFH)

Thursday, June 15  
2:00-3:00 p.m. ET

[Registration page](#)

**Climate Change, Air Quality, and Health Equity**

Tuesday, June 20  
1:00-2:00 p.m. ET

[Registration page](#)

**Gender-Affirming Care for Transgender and Gender Diverse People Experiencing Homelessness**

Hosted by the National LGBTQIA+ Health Education Center  
Tuesday, June 20  
2:00-3:00 p.m. ET  
[Registration page](#)

**Heat Stress Prevention and Hydration & Electrolyte Balance for Agricultural Workers** *(in English with live interpretation in Spanish)*

Hosted by NCFH  
Tuesday, June 20  
2:00-3:30 p.m. ET  
[Registration page](#)

**UDS Mapper Advanced Topic: Using the UDS Mapper for Service Area Mapping**

Wednesday, June 21  
2:00-3:00 p.m. ET  
[Registration page](#)

**Patient Portals and Right of Access: Compliance with the Information Blocking Rule and HIPAA**

Hosted by the Health Information Technology, Evaluation, and Quality Center  
Thursday, June 22  
3:00-4:30 p.m. ET  
[Registration page](#)

**Health Benefits and Considerations of Sports Participation and Physical Activity for Transgender and Gender Diverse People**

Hosted by the National LGBTQIA+ Health Education Center  
Tuesday, June 27  
Noon-1:00 p.m. ET  
[Registration page](#)

*Webinars are hosted by HRSA unless otherwise noted.*



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**5600 Fishers Lane | Rockville, MD 20857**

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This email was sent to [asteele@hcdpbc.org](mailto:asteele@hcdpbc.org) using GovDelivery Communications Cloud on behalf of: HRSA · 5600 Fishers Lane · Rockville, MD 20857



**From:** [HRSA Primary Health Care Digest](#)  
**To:** [Andrea Steele](#)  
**Subject:** CMS Making Care Primary Model, National HIV Testing Day  
**Date:** Tuesday, June 13, 2023 1:40:22 PM

**Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.**

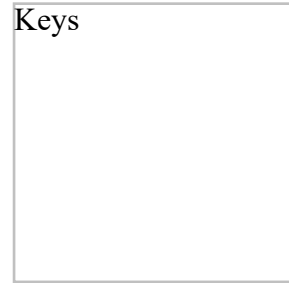
## HRSA Health Center Program Primary Health Care Digest



**June 13, 2023**

### Your Input is Key!

Help us improve the Digest! We're inviting your thoughts in a brief [reader survey](#), available for a limited time.



**CMS Announces New Primary Care Model in Eight States – FQHCs Eligible to Apply**

CMS announced the Making Care Primary (MCP) Model, a voluntary model to be tested in eight states – Colorado, Massachusetts, Minnesota, New Jersey, New Mexico, New York, North Carolina, and Washington. It seeks to improve care by expanding and enhancing care management and care coordination, equipping primary care clinicians with tools to form partnerships with health care specialists, and leveraging community-based connections to address patients' health needs as well as their health-related social needs. Read the [press release](#).

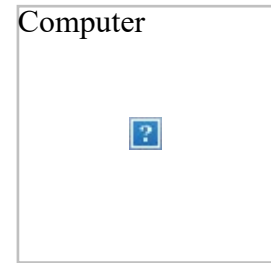


CMS is partnering with state Medicaid agencies and other payers in the eight states to align MCP and state programs. Federally Qualified Health Centers (FQHCs) in these states are eligible to apply to participate in the 10.5-year model that will begin July 1, 2024. CMS will begin accepting applications in late summer 2023. Visit [CMS' website](#) for more.

**Climate Change, Air Quality, and Health Equity**

Ongoing emissions, smoke from more frequent wildfires, ozone from extreme heat, and indoor air contamination all have immediate impacts on patients' health. Join HRSA for a panel discussion on these impacts on health center patients. Panelists will also review resources to support patients and communities.


Tuesday, June 20  
1:00-2:00 p.m. ET  
[Registration page](#)



**BPHC Welcomes Additional Deputy Associate Administrator**

Read [our bulletin](#) about Onyekachukwu Anaedozie. Ms. Anaedozie will join as BPHC's second Deputy Associate Administrator effective Sunday, July 2.



 Jump To: [National HIV Testing Day](#) | [Pride Month](#) | [COVID-19](#) | [Workforce](#) | [Oral Health](#) | [Telehealth](#) | [Additional Resources](#) | [Training Calendar](#)



many of these events and resources. For more from the NTTAPs, visit the [Health Center Resource Clearinghouse](#).

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## What's New

### Deadline Reminder: Service Area Competition Applications for January 1 Starts

Fiscal year (FY) 2024 Service Area Competition (SAC) applications for service areas with a January 1 period of performance start date (HRSA-24-066) are due in:

- [Grants.gov](#): Monday, June 26, by 11:59 p.m. ET.
- HRSA's Electronic Handbooks (EHBs): Wednesday, July 26, by 5:00 p.m. ET.

NOTE: The Notice of Funding Opportunity document included a minor error on pages 17 and 34. The reference to unduplicated patients on those pages has been corrected to calendar year 2025 (not 2024). Technical assistance (TA) materials are available on the [SAC TA webpage](#).

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### Policy Tip: Contracts and Subawards

A simple reference to grants regulations at 45 CFR 75 Subpart E within a health center's financial management or procurement procedures does not demonstrate compliance with Health Center Program requirements. Learn more and find answers to other questions on HRSA's [Health Center Program Compliance FAQs](#).

### Policy Did You Know



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### New 2023 Uniform Data System Resources

The final 2023 Uniform Data System (UDS) Program Assistance Letter (PAL) and 2023 UDS Manual are available on the [UDS Training and TA website](#).

- The PAL outlines changes between 2022 and 2023 UDS reporting requirements.
- The manual provides detailed reporting instructions and example data tables. It also includes information about submitting de-identified patient-level data (UDS+) for the first time.



For 2023 UDS reporting, health centers are required to submit a full,

aggregated UDS Report in EHBs by February 15, 2024. Health centers may also voluntarily submit [UDS+ data](#) using Health Level Seven International (HL7) developed Fast Healthcare Interoperability Resources (FHIR) version release 4 (R4) standards.

Submit questions through the [BPHC Contact Form](#):

- General 2023 UDS reporting requirements: *Uniform Data System (UDS) > UDS Reporting*.
- UDS+ technical information: *Uniform Data System (UDS) > UDS Modernization*.

---

### **New Step-by-Step Federal Tort Claims Act Deeming Application Guide**

This [new guide](#) (PDF) presents clear instructions and required information for completing a Federal Tort Claims Act (FTCA) deeming application. It will help you understand criteria and respond accurately to each question. Visit the [FTCA TA Resources webpage](#) for other TA resources.



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### **Weight Management Practices of Health Center Providers in the United States**

A recent HRSA-funded study examined associations between weight management practices at HRSA-funded health centers and selected health outcomes.

#### ***What does this study add?***

The researchers determined that a greater proportion of patients who are obese reported receiving provider interventions compared to overweight patients, and patients who received a provider diagnosis of weight as a problem and/or recommendations to change their diet had better odds of improved health status compared to a year prior.

#### ***What are the implications for public health practice?***

These findings demonstrate the importance of provider weight management interventions in improving health outcomes and the need for more consistent interventions across patients who are obese and overweight. Providers should continue to engage motivational interviewing techniques, initiate culturally appropriate discussions about weight, and work to address social determinants of health like lack of safe spaces for exercise and availability of healthy nutrition. Improving the capacity of health centers to provide health education and exercise classes focusing on weight loss strategies may improve adherence to weight management recommendations.

To read the published article, and other articles about quality care delivered by health centers, visit [BPHC's Health Center Library](#).

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### **Quarterly 340B Program Registration**

Quarterly 340B Program site registration is open from July 1 to 15. Health centers will be able to register a site that has been verified as implemented and with a site status reflected as "active" in EHBs Form 5B through Friday, August 25. After that date, the system will close to prepare for the October 1 start.

[Email the 340B Prime Vendor Program](#) or call 888-340-2787 (Monday-Friday, 9:00 a.m.-6:00 p.m. ET) to register a new site or ask questions. You will need to provide the following information when calling:

- Health center name.
- Site/clinic name.
- Site IDs for all sites.
- HRSA/BPHC grant number.
- Contact name and email address.
- Authorizing official name and email address.

The authorizing official will receive an email message that the account is unlocked and a registration may be submitted.

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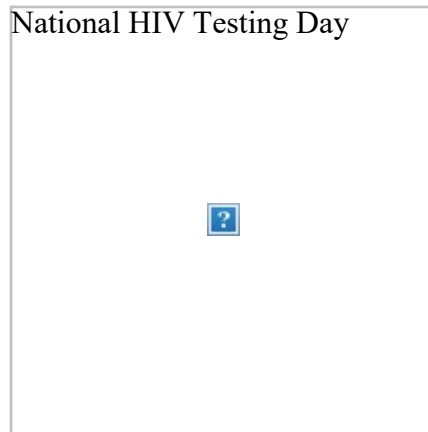
### Public Comments on NIH Herpes Simplex Virus Strategic Plan

Submit comments to support the development of key strategic approaches for an NIH Herpes Simplex Virus Strategic Plan. Access the Request for Information on [NIH's website](#) and submit your comments by Wednesday, June 21.

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## National HIV Testing Day

Every year on June 27, public health efforts focus on the importance of HIV testing and early diagnosis. This year's theme is "Take the Test & Take the Next Step." It emphasizes that knowing your HIV status can help you choose options to stay healthy. Visit [CDC's website](#) for resources to help you promote this observance.



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### STI Toolkit: Ask. Test. Treat. Repeat.

The "Addressing STIs: Ask. Test. Treat. Repeat." toolkit helps HRSA-funded health centers integrate screening and testing for sexually transmitted infection, which includes:

- Materials detailing the evidence-based interventions.
- Questions used in the self-administered sexual history.



- Tools for making a health center space more welcoming to LGBTQ+ clients.
- Tips for success to consider during implementation.
- Resources to give to clients to encourage a follow-up visit.

Scan the QR code to order your tool kit or visit [Target HIV's webpage](#) for more information.

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## Pride Month

### Statements by HHS Secretary Xavier Becerra and HHS Principals on Pride Month

After raising the Progress Pride Flag outside of the HHS headquarters building, HHS Secretary Xavier Becerra and other HHS leaders from across the Department released statements to celebrate Pride Month. See what they said in a [press release](#).

### Pride Month Flag



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### Telehealth Resources

Telehealth appointments are a safe, convenient way for LGBTQ+ patients to access health care. Telehealth can also be a necessary lifeline for some patients who do not have LGBTQ+-affirming health care available nearby. Understanding the medical, emotional, and social issues unique to LGBTQ+ patients will help providers give quality health care in a virtual setting. Visit [HHS' Telehealth website](#).

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### TODAY! HRSA Resources Town Hall: LGBTQI+ Health Workforce Retention and Resiliency

Speakers will discuss HRSA-supported efforts to increase recruitment, retention, and resiliency within the LGBTQI+ health workforce.

3:00-4:30 p.m. ET  
[Registration page](#)

The National LGBTQIA+ Health Education Center is also hosting webinars on Tuesday, June 20; Tuesday, June 27; and Thursday, June 29. See the [training calendar](#) for links.

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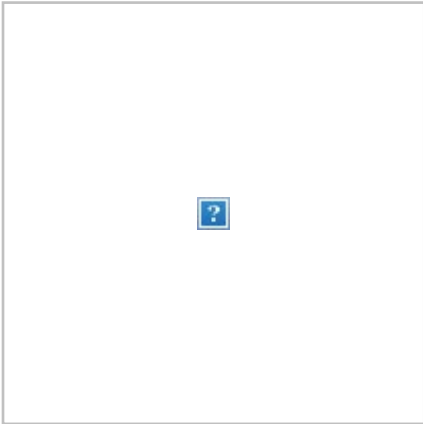
## COVID-19

### COVID-19 Survey Updates

In response to your feedback and to other factors, we have reduced the frequency of the COVID-19 survey to monthly. Beginning with the survey we send in July (asking for June data), we will also reduce the number of questions we ask. Read the [bulletin](#) we sent last week.

### **Health Partner Order Portal Update**

If you order COVID-19-related products through HRSA’s COVID-19 Response Programs, enhancements will be implemented to the Health Partner Order Portal (HPoP) on Tuesday, June 20, and will impact you. See today’s Program Update in the [Health Center Program Community](#) for more information.



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## **Workforce**

### **National Health Service Corps New Site Application Open**

Eligible health care facilities can apply for approval as a National Health Service Corps (NHSC) site. NHSC-approved sites with an inactive status may also re-apply for approval. Visit [HRSA’s website](#) to learn about eligibility or apply by 11:59 p.m. ET on Thursday, June 22.

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### **Clinician Job Search Tool Gets an Upgrade**

HRSA’s Health Workforce Connector connects clinicians to job and training opportunities. Now it’s easier than ever to use! New features simplify job searches by discipline and program, and an expanded display for Health Professional Shortage Areas and other scores assists clinicians looking for qualifying positions. HRSA-supported health centers with approval for their loan repayment and scholarship programs can also create profiles making it easier for job seekers to find openings. Visit the [Health Workforce Connector website](#) to learn more.

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### **Equal Pay for Work of Equal Value: Establishing Pay Equity Principles to Advance Workforce Financial Wellness**

Pay equity ensures that employees receive equal pay for work of equal value, and the modern workforce expects a timely and sincere commitment to these principles from their employers. The Association of Clinicians for the Underserved’s (ACU)

STAR<sup>2</sup> Center’s publication examines existing literature to detail organizational processes and practices that champion compensation equity and provides a step-by-step guide on how to conduct a pay equity audit. Download the [white paper](#) (PDF) on ACU’s website.



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### **STAR<sup>2</sup> Center Health Professions Education and Training Financial Impact Assessment Tool**

New to ACU’s STAR<sup>2</sup> Center resource center, the Health Professions

Education and Training (HP-ET) Financial Impact Assessment Tool helps workforce teams understand how a HP-ET program can financially affect their health center, including estimating impact to staff development and satisfaction, which can be harder to calculate using discreet figures. It is intended to help health centers assess areas of greatest potential benefit and see where you may experience higher costs or have opportunities to improve the financial sustainability of your HP-ET plans. Visit [ACU's website](#) to access the tool.

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## Oral Health

### **User's Guide for the Implementation of In-House Dental Assistant Training Programs**

A new publication from the National Network for Oral Health Access (NNOHA) describes strategies for health centers to implement in-house dental assistant training programs. These programs can enhance dental assistant recruitment and retention. Visit [NNOHA's website](#) to download the guide.



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### **Publication: Compendium of Veteran Oral Health Best, Promising, and Emerging Practice Approaches**

NNOHA partnered with the American Institute for Dental Public Health to collect current practices to increase access to oral health care for veterans. [This guide](#) (PDF) describes strategies to engage and serve veterans in the community for oral health care.



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### **On-Demand Learning Module: UDS Sealant Measure**

This 30-minute interactive online learning module provides an overview for the HRSA UDS Sealant Measure. Visit [NNOHA's website](#) to create an account for access. 0.5 CDE is offered after successful completion of the module and quiz.

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## Telehealth

### **Telehealth for LGBTQ+ Patients**

[See the announcement above.](#)

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## Additional Resources

### **Maternal Child Health Webinar: "It Takes a Village: Working in Partnerships"**

HRSA will host a panel discussion featuring maternal health subject

matter experts from Palm Beach County, Florida – one of the largest and most diverse counties in Florida. Panelists will discuss the importance of collaborating with other agencies to improve neonatal outcomes and how agencies are collaborating to close the gap in maternal-child health disparities. They will share their unique perspectives on rendering services.

Thursday, June 22  
11:00 a.m.-noon ET  
[Registration page](#)


***In case you missed it:***

[Visit the Primary Health Care Digest archive.](#)

***Do you forward the Digest to others?***

Encourage them to [subscribe](#).

## Training Calendar

x

*Visit our [online calendar](#) for details on these and all scheduled events.*

### Through June 20

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Tuesday, June 13  
3:00-4:30 p.m. ET  
[Registration page](#)

**Patient-Centered Medical Home Office Hours: How Has the End of the COVID-19 Public Health Emergency Impacted Your Center?**  
Hosted by the National Committee on Quality Assurance  
Tuesday, June 13  
2:00-3:00 p.m. ET  
[Registration page](#)

**ECV Office Hours**  
Wednesday, June 14  
2:00-3:00 p.m. ET  
[Registration page](#)

**Community Partnerships as Structural Interventions**  
Hosted by Health Outreach Partners  
Wednesday, June 14  
2:00-3:00 p.m. ET

[Registration page](#)

**Growing the Next Generation of Health Center Executives: Understanding a Health Center Administrative Fellows Program**

Hosted by the National Association of Community Health Centers  
Thursday, June 15  
Noon-1:00 p.m. ET

[Registration page](#)

**El Rol de los Promotores de Salud en la Detección Equitativa del Cáncer de Mama**

(The Role of Community Health Workers in Breast Cancer Screening Equity) *(in Spanish with live English transcription)*

Hosted by the National Nurse-Led Care Consortium  
Thursday, June 15  
2:00-3:00 p.m. ET

[Registration page](#)

**Highlighting Community Partnerships: How South Carolina Agricultural Worker Health Program Increases Access to Care for Agricultural Workers through Collaboration**

Hosted by the National Center for Farmworker Health (NCFH)  
Thursday, June 15  
2:00-3:00 p.m. ET

[Registration page](#)

**Evaluating and Supporting Patients with Long COVID in Returning to Work**

Hosted by CDC  
Thursday, June 15  
2:00-3:00 p.m. ET

[Join the day of the session](#)

CDC will post the recording and slides on the [Clinician Outreach and Communication Activity call webpage](#).

**Climate Change, Air Quality, and Health Equity**

Tuesday, June 20  
1:00-2:00 p.m. ET

[Registration page](#)

**Gender-Affirming Care for Transgender and Gender**



**Diverse People Experiencing Homelessness**

Hosted by the National LGBTQIA+ Health Education Center

Tuesday, June 20  
2:00-3:00 p.m. ET

[Registration page](#)

**Heat Stress Prevention and Hydration & Electrolyte Balance for Agricultural Workers** *(in English with live interpretation in Spanish)*

Hosted by NCFH  
Tuesday, June 20  
2:00-3:30 p.m. ET

[Registration page](#)

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**Upcoming**

**UDS Mapper Advanced Topic: Using the UDS Mapper for Service Area Mapping**

Wednesday, June 21  
2:00-3:00 p.m. ET

[Registration page](#)

**Maternal Child Health "It Takes a Village: Working in Partnerships"**

Thursday, June 22  
11:00 a.m.-noon ET

[Registration page](#)

**Exploring Juntos Nos Movemos: An Innovative Training Curriculum to Help Build Health Nutritional Practices and Increase Physical Movement for Agricultural Workers and Their Families**

Hosted by Farmworker Justice  
Thursday, June 22

3:00-4:00 p.m. ET

[Registration page](#)

**Patient Portals and Right of Access: Compliance with the Information Blocking Rule and HIPAA**

Hosted by the Health Information Technology, Evaluation, and Quality Center

Thursday, June 22  
3:00-4:30 p.m. ET

[Registration page](#)

**Housing and Health  
Partnerships: Putting Theory  
into Practice**

Hosted by the National Center for  
Health in Public Housing (NCHPH)  
Monday, June 26  
1:00-2:00 p.m. ET  
[Registration page](#)

**Health Benefits and  
Considerations of Sports  
Participation and Physical  
Activity for Transgender and  
Gender Diverse People**

Hosted by the National LGBTQIA+  
Health Education Center  
Tuesday, June 27  
Noon-1:00 p.m. ET  
[Registration page](#)

**Lead Screening and Housing  
Partnerships: Leveraging  
Resources to Improve  
Population Health**

Hosted by NCHPH  
Tuesday, June 27  
1:00-2:00 p.m. ET  
[Registration page](#)

**Community Health Worker  
(CHW) Workforce  
Development: Methodologies  
for CHW Use in Addressing the  
SDOH in Vulnerable  
Populations**

Hosted by NCHPH  
Wednesday, June 28  
1:00-2:00 p.m. ET  
[Registration page](#)

**Cultural Adaptation of  
Measures and Tools for Sexual  
Orientation and Gender  
Identity (SOGI) Data Collection**

Hosted by the National LGBTQIA+  
Health Education Center  
Thursday, June 29  
11:00 a.m.-noon ET  
[Registration page](#)

**Considerations for Tailored  
Diabetes Self-Management  
Education and Meal Planning  
for People Experiencing  
Homelessness**

Hosted by the National Health Care  
for the Homeless Council  
Thursday, June 29

Noon-1:00 p.m. ET

[Registration page](#)

**New Resources to Improve  
Cervical Cancer Prevention,  
Screening, and Management**

Hosted by HRSA's Office of  
Women's Health and the National  
Cancer Institute

Thursday, June 29

1:00-2:00 p.m. ET

[Registration page](#)

**Strengthening Cultural  
Relevance in Clinical Behavioral  
Health Care**

Thursday, June 29

1:00-2:00 p.m. ET

[Registration page](#)

*Webinars are hosted by HRSA  
unless otherwise noted.*



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5600 Fishers Lane | Rockville, MD 20857

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**DISTRICT CLINIC HOLDINGS, INC**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

**1. Description:** District Clinic Holdings, Inc. Financial Report April 2023

**2. Summary:**

The April 2023 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

**3. Substantive Analysis:**

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis is incorporated into the financial statement presentation.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Current FY Amounts</b>	<b>Total Amounts (Current + Future)</b>	<b>Budget</b>
Capital Requirements	<b>N/A</b>	<b>N/A</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	<b>N/A</b>	<b>N/A</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval.

Reviewed for financial accuracy and compliance with purchasing procedure:

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date

**6. Recommendation:**

Staff recommends the Board approve the April 2023 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:

**DISTRICT CLINIC HOLDINGS, INC**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

DocuSigned by:

*Bernabe Icaza*

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Bernabe Icaza  
VP & General Counsel

DocuSigned by:

*Candice Abbott*

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Candice Abbott  
VP & Chief Financial Officer

DocuSigned by:

*Alicia Ottmann*

3018FE78821440F...

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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services



## MEMO

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To: Finance Committee  
From: Candice Abbott  
Chief Financial Officer  
Date: June 28, 2023

Subject: Management Discussion and Analysis as of April 2023 C.L. Brumback Primary Care Clinic Financial Statements.

The April financial statements represent the financial performance through the seventh month of the 2023 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, cash increased \$5.1M as a result of the receipt of funds. Due from Other Governments decreased (\$4.0M) as a result of grants and LIP funds received.

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$930k) or (15.4%). Gross patient revenue YTD was favorable to budget by \$2.4M due to increased patient visits. Total YTD revenues were unfavorable to budget by (\$108k). This was mostly due to a favorable timing difference in PRF revenue recognized offsetting the unfavorable variance in net patient revenue. Operational expenses before depreciation were favorable to budget by \$3.9M due mostly to positive variances in salaries, wages, and benefits of \$2.5M, purchased services of \$256k, medical supplies \$169k, other supplies of \$303k, repairs and maintenance \$161k, and lease and rental of \$357k. Total YTD net margin was a loss of (\$9.6M) compared to the budgeted loss of (\$14.8M) resulting in a favorable variance of \$5.2M or (35.0%).

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$1.5M). The Medical clinics YTD gross patient revenue was favorable to budget by \$1.1M, this was related to increase in patient volume. The Medical clinics total YTD revenue was unfavorable to budget by (\$813k). Total operating expenses of \$14.9M were favorable to budget of \$18.5M by \$3.6M or 19.4%. The positive variance is mostly due to salaries, wages, and benefits of \$2.4M, purchased services of \$225k, medical supplies \$144k, other supplies of \$260k, repairs and maintenance \$184k, and lease and rental of \$320k. Early fiscal year staffing shortages as well as expense timing are driving these favorable YTD variances. Total YTD net margin was favorable to budget by \$3.9M or (30.0%).

Net patient revenue YTD for the Dental clinics was favorable to budget by \$358k or 22.4%. The Dental clinics total YTD gross patient revenue was favorable to budget by \$658k. Increased charity care and contractual allowances negatively impacted net patient revenue results. Total YTD operating expenses of \$3.0M were favorable to budget by \$310k. Total YTD net margin was a loss of (\$599k) compared to a budgeted loss of (\$1.6M) for a favorable variance of \$1.0M or (63.5%).

**District Clinic Holdings, Inc.**  
**Comparative Statement of Net Position**

	<u>April 30, 2023</u>	<u>March 31, 2023</u>	<u>Increase (Decrease)</u>
<b>Assets</b>			
Cash and Cash Equivalents	\$ 2,082,174	\$ (3,005,226)	\$ 5,087,400
Accounts Receivable, net	1,631,271	1,481,914	149,357
Due From Other Governments	1,185,397	5,155,754	(3,970,356)
Other Current Assets	337,592	346,192	(8,600)
Net Investment in Capital Assets	2,640,540	2,638,836	1,704
Right Of Use Assets	3,239,214	3,239,214	0
<b>Total Assets</b>	<u>\$ 11,116,189</u>	<u>\$ 9,856,684</u>	<u>\$ 1,259,505</u>
<b>Liabilities</b>			
Accounts Payable	343,469	451,566	(108,097)
Deferred Revenue-	8,602	8,602	0
Accrued Interest	43,109	43,109	0
Other Current Liabilities	1,145,244	1,013,500	131,744
Lease Liability	3,475,476	3,475,476	0
Non-Current Liabilities	1,138,612	1,279,787	(141,175)
<b>Total Liabilities</b>	<u>6,154,512</u>	<u>6,272,039</u>	<u>(117,527)</u>
<b>Deferred Inflows of Resources</b>			
Deferred Inflows	<u>\$ 33,656</u>	<u>\$ 33,656</u>	<u>\$ 0</u>
<b>Net Position</b>			
Net Investment in Capital Assets	2,640,540	2,638,836	1,704
Unrestricted	2,287,481	912,152	1,375,329
<b>Total Net Position</b>	<u>4,928,021</u>	<u>3,550,989</u>	<u>1,377,033</u>
<b>Total Liabilities, Deferred Inflows of Resources and Net Position</b>	<u>\$ 11,116,189</u>	<u>\$ 9,856,684</u>	<u>\$ 1,259,505</u>

Note: Amounts may not foot due to rounding.

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
\$ 2,815,106	\$ 1,925,917	\$ 889,189	46.2%	\$ 2,424,033	\$ 391,074	16.1%	<b>Gross Patient Revenue</b>	\$ 17,635,360	\$ 15,284,644	\$ 2,350,716	15.4%	\$ 15,077,287	\$ 2,558,073	17.0%
998,014	501,621	496,393	99.0%	852,445	145,569	17.1%	Contractual Allowance	5,862,398	3,977,236	1,885,162	47.4%	3,935,721	1,926,677	49.0%
979,676	826,607	153,069	18.5%	1,061,019	(81,343)	(7.7%)	Charity Care	7,050,807	6,510,893	539,914	8.3%	6,259,072	791,736	12.6%
527,608	269,958	257,650	95.4%	231,736	295,871	127.7%	Bad Debt	1,924,667	2,170,165	(245,498)	(11.3%)	2,345,346	(420,679)	(17.9%)
2,505,297	1,598,186	907,111	56.8%	2,145,200	360,097	16.8%	Total Contractuals and Bad Debt	14,837,872	12,658,294	2,179,578	17.2%	12,540,139	2,297,733	18.3%
224,901	417,527	(192,626)	(46.1%)	471,539	(246,637)	(52.3%)	Other Patient Revenue	2,300,078	3,401,678	(1,101,600)	(32.4%)	2,935,164	(635,086)	(21.6%)
<b>534,711</b>	<b>745,258</b>	<b>(210,547)</b>	<b>(28.3%)</b>	<b>750,371</b>	<b>(215,660)</b>	<b>(28.7%)</b>	<b>Net Patient Revenue</b>	<b>5,097,566</b>	<b>6,028,028</b>	<b>(930,462)</b>	<b>(15.4%)</b>	<b>5,472,312</b>	<b>(374,746)</b>	<b>(6.8%)</b>
18.99%	38.70%			30.96%			Collection %	28.91%	39.44%		36.30%			
730,315	689,465	40,850	5.9%	1,906,243	(1,175,928)	(61.7%)	Grants	6,896,353	6,760,710	135,643	2.0%	8,786,335	(1,889,981)	(21.5%)
-	-	-	-	-	-	-	Other Financial Assistance	738,416	381,143	357,273	93.7%	-	738,416	-
101,773	2,460	99,313	4,037.1%	(6,665)	108,438	(1,627.0%)	Other Revenue	346,930	17,220	329,710	1,914.7%	(4,647)	351,577	(7,565.7%)
<b>\$ 1,366,799</b>	<b>\$ 1,437,183</b>	<b>\$ (70,384)</b>	<b>(4.9%)</b>	<b>\$ 2,649,949</b>	<b>\$ (1,283,150)</b>	<b>(48.4%)</b>	<b>Total Revenues</b>	<b>\$ 13,079,265</b>	<b>\$ 13,187,101</b>	<b>\$ (107,836)</b>	<b>(0.8%)</b>	<b>\$ 14,253,999</b>	<b>\$ (1,174,734)</b>	<b>(8.2%)</b>
							<b>Direct Operating Expenses:</b>							
1,543,212	1,856,685	313,473	16.9%	1,399,148	(144,065)	(10.3%)	Salaries and Wages	11,618,403	13,733,895	2,115,492	15.4%	10,180,821	(1,437,582)	(14.1%)
415,751	484,176	68,425	14.1%	406,874	(8,876)	(2.2%)	Benefits	3,041,177	3,389,229	348,052	10.3%	2,863,444	(177,734)	(6.2%)
40,767	63,786	23,019	36.1%	70,900	30,133	42.5%	Purchased Services	190,121	446,503	256,383	57.4%	387,081	196,960	50.9%
30,198	103,083	72,885	70.7%	59,960	29,762	49.6%	Medical Supplies	552,990	721,580	168,590	23.4%	397,864	(155,126)	(39.0%)
19,539	59,966	40,427	67.4%	44,840	25,301	56.4%	Other Supplies	116,529	419,764	303,235	72.2%	221,846	105,318	47.5%
65,942	75,160	9,218	12.3%	69,681	3,738	5.4%	Medical Services	417,625	526,118	108,493	20.6%	323,377	(94,248)	(29.1%)
43,958	48,958	5,000	10.2%	47,240	3,282	6.9%	Drugs	303,669	342,707	39,038	11.4%	312,618	8,949	2.9%
36,409	53,684	17,275	32.2%	43,814	7,405	16.9%	Repairs and Maintenance	214,841	375,788	160,946	42.8%	320,235	105,394	32.9%
162,213	165,334	3,120	1.9%	105,469	(56,744)	(53.8%)	Lease and Rental	800,730	1,157,335	356,605	30.8%	742,156	(58,574)	(7.9%)
7,585	11,522	3,937	34.2%	7,091	(493)	(7.0%)	Utilities	51,454	80,651	29,196	36.2%	50,575	(879)	(1.7%)
24,383	75,576	51,193	67.7%	69,762	45,380	65.0%	Other Expense	511,655	529,031	17,376	3.3%	282,147	(229,508)	(81.3%)
4,622	4,083	(540)	(13.2%)	4,026	(596)	(14.8%)	Insurance	33,887	28,577	(5,309)	(18.6%)	28,183	(5,704)	(20.2%)
<b>2,394,579</b>	<b>3,002,011</b>	<b>607,432</b>	<b>20.2%</b>	<b>2,328,806</b>	<b>(65,774)</b>	<b>(2.8%)</b>	<b>Total Operating Expenses</b>	<b>17,853,081</b>	<b>21,751,178</b>	<b>3,898,097</b>	<b>17.9%</b>	<b>16,110,348</b>	<b>(1,742,733)</b>	<b>(10.8%)</b>
<b>\$ (1,027,780)</b>	<b>\$ (1,564,828)</b>	<b>\$ 537,048</b>	<b>(34.3%)</b>	<b>\$ 321,144</b>	<b>\$ (1,348,924)</b>	<b>(420.0%)</b>	<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>\$ (4,773,815)</b>	<b>\$ (8,564,077)</b>	<b>\$ 3,790,262</b>	<b>(44.3%)</b>	<b>\$ (1,856,349)</b>	<b>\$ (2,917,467)</b>	<b>157.2%</b>
26,619	33,250	6,631	19.9%	31,007	4,388	14.2%	Depreciation	182,290	232,749	50,459	21.7%	221,507	39,217	17.7%
							<b>Overhead Allocations:</b>							
9,668	10,722	1,054	9.8%	5,784	(3,884)	(67.2%)	Risk Management	66,230	75,055	8,825	11.8%	53,263	(12,967)	(24.3%)
75,286	109,939	34,653	31.5%	166,392	91,106	54.8%	Rev Cycle	555,767	769,570	213,803	27.8%	1,125,452	569,685	50.6%
2,516	6,555	4,039	61.6%	1,743	(773)	(44.3%)	Internal Audit	13,899	45,887	31,988	69.7%	10,599	(3,300)	(31.1%)
34,187	32,746	(1,441)	(4.4%)	28,311	(5,876)	(20.8%)	Home Office Facilities	209,489	229,223	19,734	8.6%	199,750	(9,739)	(4.9%)
39,583	41,476	1,893	4.6%	48,868	9,285	19.0%	Administration	309,159	290,335	(18,824)	(6.5%)	297,800	(11,359)	(3.8%)
55,879	99,947	44,068	44.1%	47,115	(8,764)	(18.6%)	Human Resources	490,534	699,631	209,097	29.9%	350,185	(140,349)	(40.1%)
21,522	27,766	6,244	22.5%	26,572	5,050	19.0%	Legal	119,271	194,360	75,089	38.6%	125,381	6,110	4.9%
3,266	4,171	905	21.7%	3,166	(100)	(3.2%)	Records	23,584	29,197	5,613	19.2%	21,532	(2,052)	(9.5%)
7,962	11,059	3,097	28.0%	5,891	(2,071)	(35.2%)	Compliance	48,455	77,413	28,958	37.4%	43,769	(4,686)	(10.7%)
-	-	-	-	8,573	8,573	-	Community Engagement	-	-	-	-	57,436	57,436	-
34,452	46,251	11,799	25.5%	63,338	28,886	45.6%	IT Operations	267,265	323,760	56,495	17.4%	568,729	301,464	53.0%
14,135	16,858	2,723	16.2%	11,753	(2,382)	(20.3%)	IT Security	115,843	118,007	2,164	1.8%	78,628	(37,215)	(47.3%)
28,566	33,245	4,679	14.1%	30,722	2,156	7.0%	Finance	173,013	232,718	59,705	25.7%	218,113	45,100	20.7%
10,308	16,960	6,652	39.2%	6,304	(4,004)	(63.5%)	Corporate Communications	80,686	118,721	38,035	32.0%	40,495	(40,191)	(99.2%)
-	4,750	4,750	-	11,945	11,945	-	Information Technology	60,595	33,249	(27,346)	(82.2%)	62,500	1,905	3.0%
87,647	237,695	150,048	63.1%	42,962	(44,685)	(104.0%)	IT Applications	1,195,621	1,663,864	468,243	28.1%	336,568	(859,053)	(255.2%)



Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
-	-	-	-	182,957	182,957	-	-	-	-	-	1,311,490	1,311,490	-
52,726	41,476	(11,250)	(27.1%)	-	(52,726)	-	224,809	290,333	65,524	22.6%	-	(224,809)	-
-	6,503	6,503	-	12,116	12,116	-	77,609	45,523	(32,086)	(70.5%)	80,450	2,841	3.5%
9,489	8,052	(1,437)	(17.8%)	7,392	(2,097)	(28.4%)	56,933	56,361	(572)	(1.0%)	51,760	(5,173)	(10.0%)
35,851	57,288	21,437	37.4%	55,259	19,408	35.1%	271,478	401,014	129,536	32.3%	377,899	106,421	28.2%
2,020	4,143	2,123	51.2%	-	(2,020)	-	15,541	28,998	13,457	46.4%	-	(15,541)	-
5,574	5,383	(191)	(3.5%)	-	(5,574)	-	41,515	37,684	(3,831)	(10.2%)	-	(41,515)	-
10,316	10,156	(160)	(1.6%)	-	(10,316)	-	101,292	71,095	(30,197)	(42.5%)	-	(101,292)	-
19,289	21,541	2,252	10.5%	-	(19,289)	-	138,199	150,785	12,586	8.3%	-	(138,199)	-
560,242	854,683	294,441	34.5%	767,163	206,921	27.0%	4,656,787	5,982,782	1,325,995	22.2%	5,411,801	755,014	14.0%
<b>2,981,440</b>	<b>3,889,944</b>	<b>908,504</b>	<b>23.4%</b>	<b>3,126,976</b>	<b>145,536</b>	<b>4.7%</b>	<b>22,692,158</b>	<b>27,966,709</b>	<b>5,274,551</b>	<b>18.9%</b>	<b>21,743,656</b>	<b>(948,502)</b>	<b>(4.4%)</b>
<b>\$ (1,614,641)</b>	<b>\$ (2,452,761)</b>	<b>\$ 838,120</b>	<b>(34.2%)</b>	<b>\$ (477,027)</b>	<b>\$ (1,137,615)</b>	<b>238.5%</b>	<b>\$ (9,612,892)</b>	<b>\$ (14,779,608)</b>	<b>\$ 5,166,716</b>	<b>(35.0%)</b>	<b>\$ (7,489,657)</b>	<b>\$ (2,123,236)</b>	<b>28.3%</b>
-	153,690	153,690	-	(100,000)	(100,000)	-	-	1,075,828	1,075,828	100.0%	-	-	-
10,923	-	10,923	-	-	10,923	-	10,923	-	10,923	-	-	10,923	-
-	-	-	-	\$ 7,268,150	\$ 7,268,150	-	\$ 7,842,580	\$ 13,250,000	\$ (5,407,420)	(40.8%)	\$ 7,268,150	\$ (574,430)	(7.9%)

## d Expenses by Month

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	Year to Date
<b>Gross Patient Revenue</b>	\$ 2,421,964	\$ 2,173,673	\$ 2,534,826	\$ 2,394,233	\$ 2,436,124	\$ 2,859,432	\$ 2,815,106	\$ 17,635,360
Contractual Allowance	942,552	616,457	797,366	764,288	728,571	1,015,151	998,014	5,862,398
Charity Care	1,080,772	818,987	996,143	1,145,797	998,209	1,031,223	979,676	7,050,807
Bad Debt	49,730	353,288	285,914	95,985	279,913	332,230	527,608	1,924,667
Total Contractuals and Bad Debt	2,073,054	1,788,732	2,079,423	2,006,069	2,006,694	2,378,604	2,505,297	14,837,872
Other Patient Revenue	474,943	474,943	87,703	345,863	345,863	345,863	224,901	2,300,078
<b>Net Patient Revenue</b>	<b>823,853</b>	<b>859,885</b>	<b>543,106</b>	<b>734,027</b>	<b>775,294</b>	<b>826,691</b>	<b>534,711</b>	<b>5,097,566</b>
Collection %	34.02%	39.56%	21.43%	30.66%	31.82%	28.91%	18.99%	28.91%
<b>Non-Operating Revenues</b>								
Grants	831,658	951,673	1,163,225	937,662	1,277,476	1,004,344	730,315	6,896,353
Other Financial Assistance	12,477	51,355	674,585	-	-	-	-	738,416
Other Revenue	624	29,490	1,042	1,648	18,706	193,647	101,773	346,930
Total Other Revenues	\$ 844,758	\$ 1,032,517	\$ 1,838,851	\$ 939,311	\$ 1,296,183	\$ 1,197,991	\$ 832,088	\$ 7,981,700
<b>Total Non-Operating Revenues</b>	<b>\$ 1,668,611</b>	<b>\$ 1,892,402</b>	<b>\$ 2,381,957</b>	<b>\$ 1,673,338</b>	<b>\$ 2,071,476</b>	<b>\$ 2,024,682</b>	<b>\$ 1,366,799</b>	<b>\$ 13,079,265</b>
<b>Direct Operating Expenses:</b>								
Salaries and Wages	1,713,850	1,402,443	1,788,664	1,498,332	1,674,786	1,997,115	1,543,212	11,618,403
Benefits	427,827	405,732	406,022	459,199	430,679	495,969	415,751	3,041,177
Purchased Services	13,764	60,480	10,119	24,018	29,210	11,762	40,767	190,121
Medical Supplies	35,872	230,443	141,439	60,778	25,067	29,192	30,198	552,990
Other Supplies	12,383	6,147	10,233	39,697	20,076	8,453	19,539	116,529
Medical Services	55,581	60,482	61,270	56,783	59,594	57,974	65,942	417,625
Drugs	37,475	49,341	45,922	45,378	44,505	37,090	43,958	303,669
Repairs and Maintenance	10,726	11,441	47,732	37,415	40,271	30,847	36,409	214,841
Lease and Rental	107,496	87,434	114,395	115,290	117,771	96,132	162,213	800,730
Utilities	8,438	8,881	8,149	9,620	3,675	5,106	7,585	51,454
Other Expense	115,489	74,228	262,113	(53,654)	65,834	23,262	24,383	511,655
Insurance	6,154	4,622	4,622	4,622	4,622	4,622	4,622	33,887
<b>Total Operating Expenses</b>	<b>2,545,056</b>	<b>2,401,675</b>	<b>2,900,679</b>	<b>2,297,479</b>	<b>2,516,089</b>	<b>2,797,523</b>	<b>2,394,579</b>	<b>17,853,081</b>

## d Expenses by Month

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	Year to Date
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>\$ (876,445)</b>	<b>\$ (509,273)</b>	<b>\$ (518,722)</b>	<b>\$ (624,141)</b>	<b>\$ (444,613)</b>	<b>\$ (772,841)</b>	<b>\$ (1,027,780)</b>	<b>\$ (4,773,815)</b>
Depreciation	25,462	25,462	26,045	25,656	26,428	26,619	26,619	182,290
<i>Overhead Allocations:</i>								
Risk Management	11,692	7,282	9,397	9,332	9,963	8,896	9,668	66,230
Rev Cycle	63,371	103,816	86,659	73,183	62,585	90,867	75,286	555,767
Internal Audit	2,627	1,796	1,779	1,955	1,585	1,641	2,516	13,899
Home Office Facilities	30,821	31,492	32,824	20,328	24,166	35,671	34,187	209,489
Administration	46,107	48,941	49,005	49,055	34,089	42,379	39,583	309,159
Human Resources	76,105	96,165	80,652	41,032	63,880	76,821	55,879	490,534
Legal	3,344	12,867	12,360	14,912	35,905	18,361	21,522	119,271
Records	4,206	2,926	3,073	3,403	3,291	3,419	3,266	23,584
Compliance	6,347	6,648	6,675	6,995	7,114	6,714	7,962	48,455
IT Operations	35,658	44,142	42,594	37,089	32,670	40,660	34,452	267,265
IT Security	9,905	21,768	16,176	14,289	25,121	14,449	14,135	115,843
Finance	24,232	19,591	27,494	20,102	25,315	27,713	28,566	173,013
Corporate Communications	10,421	9,413	10,833	11,419	12,679	15,613	10,308	80,686
Information Technology	10,834	10,976	13,078	12,123	3,404	10,180	-	60,595
IT Applications	81,636	278,939	162,379	216,444	192,470	176,106	87,647	1,195,621
IT Service Center	25,999	28,022	25,841	25,533	26,762	39,926	52,726	224,809
Performance Excellence	6,591	12,194	12,071	14,647	15,321	16,785	-	77,609
Corporate Quality	8,434	7,268	7,766	7,118	7,006	9,852	9,489	56,933
Security Services	39,124	39,146	42,649	38,519	36,544	39,645	35,851	271,478
Reimbursement	2,482	1,671	4,032	1,238	1,989	2,109	2,020	15,541
Supply Chain	6,253	5,354	6,385	6,747	4,243	6,959	5,574	41,515
HIM Department	8,351	19,826	19,536	12,608	20,538	10,117	10,316	101,292
Coding	21,345	13,076	24,947	17,566	21,638	20,338	19,289	138,199
<b>Total Overhead Allocations</b>	<b>535,885</b>	<b>823,319</b>	<b>698,205</b>	<b>655,637</b>	<b>668,278</b>	<b>715,221</b>	<b>560,242</b>	<b>4,656,787</b>
<b>Total Expenses</b>	<b>3,106,403</b>	<b>3,250,455</b>	<b>3,624,929</b>	<b>2,978,772</b>	<b>3,210,795</b>	<b>3,539,363</b>	<b>2,981,440</b>	<b>22,692,158</b>

## d Expenses by Month

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	Year to Date
Net Margin	\$ (1,437,791)	\$ (1,358,053)	\$ (1,242,972)	\$ (1,305,434)	\$ (1,139,319)	\$ (1,514,681)	\$ (1,614,641)	\$ (9,612,892)
Capital	36,782	-	53,251	(90,033)	-	-	-	-
Capital Contributions	-	-	-	-	-	-	10,923	10,923
General Fund Support/Transfer In	-	-	\$4,128,850	-	-	\$3,713,730	-	\$7,842,580

	Clinic Administration	Belle Glade Medical Clinic	Delray Medical Clinic	Lantana Medical Clinic	Mangonia Park Medical Clinic	West Palm Beach Medical Clinic	Jupiter Medical Clinic	Lake Worth Medical Clinic	Lewis Center Medical Clinic	West Boca Medical Clinic	St Ann Place Medical Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Atlantis Medical Clinic	Port Medical Clinic	Total
<b>Gross Patient Revenue</b>	\$ 4,491	\$ 1,015,688	\$ 1,087,277	\$ 2,636,633	\$ 742,508	\$ 1,748,911	\$ 696,853	\$ 2,068,984	\$ 37,403	\$ 432,380	\$ 6,010	-	-	\$ 75,216	-	\$ 2,980	\$ 10,555,333
Contractual Allowances	1,503,584	261,497	234,491	345,840	213,830	410,761	109,935	506,493	40,993	147,078	2,926	1,623	-	7,507	-	49	3,786,608
Charity Care	235,705	346,888	391,314	1,167,951	141,799	628,666	208,983	804,042	16,794	133,345	712	-	-	9,987	-	-	4,086,186
Bad Debt	28,528	100,316	100,007	444,001	175,748	201,062	89,721	130,774	41,882	16,908	7,640	(1,475)	-	(817)	-	-	1,334,295
Total Contractual Allowances and Bad Debt	1,767,818	708,700	725,812	1,957,792	531,377	1,240,489	408,639	1,441,310	99,669	297,331	11,278	148	-	16,676	-	49	9,207,089
Other Patient Revenue	-	143,003	164,655	370,827	70,467	383,491	72,902	214,547	30,927	113,936	4,823	18,668	-	3,013	20,628	-	1,611,886
<b>Net Patient Revenue</b>	<b>(1,763,327)</b>	<b>449,991</b>	<b>526,120</b>	<b>1,049,667</b>	<b>281,598</b>	<b>891,914</b>	<b>361,115</b>	<b>842,222</b>	<b>(31,340)</b>	<b>248,984</b>	<b>(445)</b>	<b>18,520</b>	-	<b>61,552</b>	<b>20,628</b>	<b>2,932</b>	<b>2,960,130</b>
Collection %	(39.263.12%)	44.30%	48.39%	39.81%	37.93%	51.00%	51.82%	40.71%	(83.79%)	57.58%	(7.41%)	-	-	81.83%	-	98.37%	28.04%
Grant Funds	1,078,604	540,316	398,821	947,948	818,558	848,792	184,784	663,489	20,876	234,443	11,550	24,843	68	49,689	-	-	5,822,780
Other Financial Assistance	120,959	66,464	60,718	119,301	50,531	105,464	19,969	66,551	10,885	19,710	4,445	2,000	2,067	-	-	-	649,065
Other Revenue	342,385	3,369	-	160	-	70	-	-	-	21	-	-	-	-	-	-	346,005
Total Other Revenues	1,541,948	610,149	459,539	1,067,409	869,088	954,326	204,753	730,040	31,761	254,174	15,995	26,843	2,135	49,689	-	-	6,817,850
<b>Total Revenues</b>	<b>\$ (221,378)</b>	<b>\$ 1,060,139</b>	<b>\$ 985,658</b>	<b>\$ 2,117,077</b>	<b>\$ 1,150,686</b>	<b>\$ 1,846,239</b>	<b>\$ 565,869</b>	<b>\$ 1,572,262</b>	<b>\$ 421</b>	<b>\$ 503,158</b>	<b>\$ 15,550</b>	<b>\$ 45,363</b>	<b>\$ 2,135</b>	<b>\$ 111,241</b>	<b>\$ 20,628</b>	<b>\$ 2,932</b>	<b>\$ 9,777,980</b>
<i>Direct Operational Expenses:</i>																	
Salaries and Wages	2,235,085	711,136	684,689	1,489,204	1,222,247	1,188,895	318,309	1,131,222	42,739	416,230	24,479	25,378	-	86,201	-	-	9,575,815
Benefits	614,839	198,784	192,560	400,422	343,112	261,662	82,902	289,879	6,830	83,939	5,640	8,216	-	24,990	-	-	2,513,774
Purchased Services	113,953	11,887	1,169	192	12,365	628	5,064	19,098	1,301	11,912	-	-	-	-	-	-	177,568
Medical Supplies	-	60,297	55,720	75,592	56,428	90,958	24,485	40,365	9,645	22,018	5,351	870	-	89	-	-	441,819
Other Supplies	6,090	17,214	7,485	4,431	12,435	4,787	10,063	24,727	494	1,377	-	1,076	760	2,200	3,182	-	96,321
Medical Services	-	72,966	37,771	63,351	25,257	56,432	28,249	113,804	1,189	18,156	452	-	-	-	-	-	417,625
Drugs	-	31,661	41,828	82,029	65,623	70,949	1,290	1,750	-	7,467	-	-	-	33	-	-	302,630
Repairs and Maintenance	84,582	24,355	3,258	1,602	7,451	24,417	1,643	16,552	1,727	2,476	396	576	2,454	5,620	-	-	177,109
Lease and Rental	-	51,257	51,882	90,168	56,841	75,413	50,083	183,981	100	77,367	70	50	20	50	5,169	-	642,452
Utilities	-	14,193	460	1,503	5,549	1,522	4,552	7,154	1,291	3,677	575	-	-	-	-	-	40,475
Other Expense	128,993	80,793	29,426	51,124	29,338	48,523	18,193	68,468	4,737	17,722	2,229	2,852	307	933	81	-	483,718
Insurance	-	1,417	1,496	2,758	2,039	2,121	376	1,004	676	606	-	6,951	6,951	6,951	-	-	33,346
Total Operating Expenses	3,183,541	1,275,960	1,107,744	2,262,377	1,838,684	1,826,307	545,207	1,898,001	70,730	662,947	39,192	45,970	10,492	127,067	8,432	-	14,902,653
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(3,404,919)</b>	<b>(215,820)</b>	<b>(122,086)</b>	<b>(145,300)</b>	<b>(687,998)</b>	<b>19,932</b>	<b>20,661</b>	<b>(325,740)</b>	<b>(70,308)</b>	<b>(159,789)</b>	<b>(23,642)</b>	<b>(607)</b>	<b>(8,357)</b>	<b>(15,825)</b>	<b>12,195</b>	<b>2,932</b>	<b>(5,124,672)</b>
Depreciation	3,039	45,123	120	7,625	12,603	8,513	1,148	2,931	190	5,120	-	-	8,099	48,724	-	-	143,234
<i>Overhead Allocations:</i>																	
Risk Management	55,911	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	55,911
Revenue Cycle	459,478	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	459,478
Internal Audit	11,733	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11,733
Home Office Facilities	183,199	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	183,199
Administration	260,991	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	260,991
Human Resources	418,936	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	418,936
Legal	100,688	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	100,688
Records	19,909	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	19,909
Compliance	40,905	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	40,905
IT Operations	225,623	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	225,623
IT Security	97,795	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	97,795
Finance	146,057	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	146,057
Corporate Communications	68,114	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	68,114
Information Technology	51,154	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	51,154
IT Applications	1,009,338	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,009,338
IT Service Center	189,782	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	189,782
Performance Excellence	65,517	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	65,517
Corporate Quality	48,063	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	48,063
Security Services	224,080	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	224,080
Reimbursement	13,119	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	13,119
Supply Chain	35,048	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	35,048
HIM Department	85,511	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	85,511
Coding	116,667	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	116,667
Total Overhead Allocations	3,927,618	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3,927,618
<b>Total Expenses</b>	<b>7,114,198</b>	<b>1,321,083</b>	<b>1,107,864</b>	<b>2,270,002</b>	<b>1,851,287</b>	<b>1,834,820</b>	<b>546,356</b>	<b>1,900,933</b>	<b>70,920</b>	<b>668,067</b>	<b>39,192</b>	<b>45,970</b>	<b>18,591</b>	<b>175,790</b>	<b>8,432</b>	<b>-</b>	<b>18,973,505</b>
<b>Net Margin</b>	<b>\$ (7,335,576)</b>	<b>\$ (260,943)</b>	<b>\$ (122,206)</b>	<b>\$ (152,925)</b>	<b>\$ (700,600)</b>	<b>\$ 11,419</b>	<b>\$ 19,513</b>	<b>\$ (328,671)</b>	<b>\$ (70,498)</b>	<b>\$ (164,909)</b>	<b>\$ (23,642)</b>	<b>\$ (607)</b>	<b>\$ (16,456)</b>	<b>\$ (64,549)</b>	<b>\$ 12,195</b>	<b>\$ 2,932</b>	<b>\$ (9,195,525)</b>
<b>Capital</b>	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Transfer In/(Out)</b>	<b>\$ 7,117,899</b>	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	<b>\$ 7,117,899</b>

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 1,479,956	\$ 1,122,281	\$ 357,675	31.9%	\$ 1,427,879	\$ 52,077	3.6%	<b>Gross Patient Revenue</b>	\$ 10,555,333	\$ 9,504,964	\$ 1,050,369	11.1%	\$ 9,120,642	\$ 1,434,690	15.7%
711,648	289,346	422,302	146.0%	656,530	55,118	8.4%	Contractual Allowance	3,786,608	2,450,580	1,336,028	54.5%	2,071,328	1,715,279	82.8%
557,564	443,085	114,479	25.8%	559,614	(2,050)	(0.4%)	Charity Care	4,086,186	3,752,635	333,551	8.9%	3,452,616	633,570	18.4%
390,929	178,978	211,951	118.4%	9,225	381,704	4,137.7%	Bad Debt	1,334,295	1,515,842	(181,547)	(12.0%)	1,644,667	(310,372)	(18.9%)
1,660,141	911,409	748,732	82.2%	1,225,369	434,772	35.5%	Total Contractuals and Bad Debt	9,207,089	7,719,057	1,488,032	19.3%	7,168,611	2,038,477	28.4%
137,909	312,239	(174,330)	(55.8%)	333,182	(195,273)	(58.6%)	Other Patient Revenue	1,611,886	2,644,450	(1,032,564)	(39.0%)	2,084,153	(472,267)	(22.7%)
<b>(42,275)</b>	<b>523,111</b>	<b>(565,386)</b>	<b>(108.1%)</b>	<b>535,692</b>	<b>(577,968)</b>	<b>(107.9%)</b>	<b>Net Patient Revenue</b>	<b>2,960,130</b>	<b>4,430,357</b>	<b>(1,470,227)</b>	<b>(33.2%)</b>	<b>4,036,184</b>	<b>(1,076,054)</b>	<b>(26.7%)</b>
(2.86%)	46.61%			37.52%			Collection %	28.04%	46.61%			44.25%		
607,828	578,072	29,756	5.1%	1,618,428	(1,010,600)	(62.4%)	Grants	5,822,780	5,762,073	60,707	1.1%	7,581,691	(1,758,911)	(23.2%)
-	-	-	-	-	-	-	Other Financial Assistance	649,065	381,143	267,922	70.3%	-	649,065	-
101,318	2,460	98,858	4,018.6%	(6,665)	107,983	(1,620.2%)	Other Revenue	346,005	17,220	328,785	1,909.3%	(4,847)	350,852	(7,238.5%)
<b>\$ 666,871</b>	<b>\$ 1,103,643</b>	<b>\$ (436,772)</b>	<b>(39.6%)</b>	<b>\$ 2,147,456</b>	<b>\$ (1,480,585)</b>	<b>(68.9%)</b>	<b>Total Revenues</b>	<b>\$ 9,777,980</b>	<b>\$ 10,590,793</b>	<b>\$ (812,813)</b>	<b>(7.7%)</b>	<b>\$ 11,613,028</b>	<b>\$ (1,835,048)</b>	<b>(15.8%)</b>
							<b>Direct Operating Expenses:</b>							
1,250,271	1,570,136	319,866	20.4%	1,182,470	(67,801)	(5.7%)	Salaries and Wages	9,575,815	11,602,054	2,026,239	17.5%	8,584,839	(990,975)	(11.5%)
336,466	411,085	74,619	18.2%	342,090	5,625	1.6%	Benefits	2,513,774	2,877,592	363,818	12.6%	2,395,364	(118,410)	(4.9%)
38,887	57,496	18,609	32.4%	69,873	30,986	44.3%	Purchased Services	177,568	402,473	224,905	55.9%	374,559	196,991	52.6%
13,846	83,646	69,800	83.4%	38,991	25,145	64.5%	Medical Supplies	441,819	585,518	143,700	24.5%	270,838	(170,981)	(63.1%)
11,999	50,957	38,958	76.5%	44,415	32,415	73.0%	Other Supplies	96,321	356,700	260,379	73.0%	211,542	115,221	54.5%
65,942	59,500	(6,442)	(10.8%)	69,681	3,738	5.4%	Medical Services	417,625	416,498	(1,127)	(0.3%)	323,377	(94,248)	(29.1%)
43,931	48,958	5,027	10.3%	47,240	3,309	7.0%	Drugs	302,630	342,707	40,076	11.7%	312,618	9,988	3.2%
34,436	51,615	17,180	33.3%	40,212	5,776	14.4%	Repairs and Maintenance	177,109	361,306	184,197	51.0%	304,588	127,479	41.9%
139,426	137,465	(1,960)	(1.4%)	83,029	(56,397)	(67.9%)	Lease and Rental	642,452	962,258	319,806	33.2%	579,571	(62,881)	(10.8%)
5,471	9,018	3,547	39.3%	6,123	652	10.6%	Utilities	40,475	63,127	22,652	35.9%	39,844	(632)	(1.6%)
25,291	70,438	45,147	64.1%	67,937	42,646	62.8%	Other Expense	483,718	493,063	9,345	1.9%	266,675	(217,043)	(81.4%)
4,545	3,993	(552)	(13.8%)	3,938	(606)	(15.4%)	Insurance	33,346	27,947	(5,399)	(19.3%)	27,569	(5,777)	(21.0%)
<b>1,970,509</b>	<b>2,554,307</b>	<b>583,797</b>	<b>22.9%</b>	<b>1,995,998</b>	<b>25,489</b>	<b>1.3%</b>	<b>Total Operating Expenses</b>	<b>14,902,653</b>	<b>18,491,244</b>	<b>3,588,592</b>	<b>19.4%</b>	<b>13,691,385</b>	<b>(1,211,268)</b>	<b>(8.8%)</b>
<b>\$ (1,303,639)</b>	<b>\$ (1,450,664)</b>	<b>\$ 147,025</b>	<b>(10.1%)</b>	<b>\$ 151,458</b>	<b>\$ (1,455,097)</b>	<b>(960.7%)</b>	<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>\$ (5,124,672)</b>	<b>\$ (7,900,451)</b>	<b>\$ 2,775,779</b>	<b>(35.1%)</b>	<b>\$ (2,078,356)</b>	<b>\$ (3,046,316)</b>	<b>146.6%</b>
21,912	27,500	5,588	20.3%	23,563	1,651	7.0%	Depreciation	143,234	192,499	49,265	25.6%	168,983	25,749	15.2%
							<b>Overhead Allocations:</b>							
8,162	9,052	890	9.8%	4,971	(3,191)	(64.2%)	Risk Management	55,911	63,361	7,450	11.8%	45,781	(10,130)	(22.1%)
62,242	90,891	28,649	31.5%	141,750	79,508	56.1%	Rev Cycle	459,478	636,238	176,760	27.8%	958,781	499,303	52.1%
2,124	5,534	3,410	61.6%	1,498	(626)	(41.8%)	Internal Audit	11,733	38,737	27,004	69.7%	9,110	(2,623)	(28.8%)
29,897	28,637	(1,260)	(4.4%)	25,602	(4,295)	(16.8%)	Home Office Facilities	183,199	200,456	17,257	8.6%	180,640	(2,559)	(1.4%)
33,416	35,014	1,598	4.6%	42,003	8,587	20.4%	Administration	260,991	245,099	(15,892)	(6.5%)	255,967	(5,024)	(2.0%)
47,723	85,359	37,636	44.1%	40,336	(7,388)	(18.3%)	Human Resources	418,936	597,512	178,576	29.9%	299,797	(119,139)	(39.7%)
18,169	23,440	5,271	22.5%	22,840	4,671	20.5%	Legal	100,688	164,078	63,390	38.6%	107,768	7,080	6.6%
2,757	3,521	764	21.7%	2,721	(36)	(1.3%)	Records	19,909	24,648	4,739	19.2%	18,508	(1,401)	(7.6%)
6,721	9,336	2,615	28.0%	5,064	(1,657)	(32.7%)	Compliance	40,905	65,352	24,447	37.4%	37,621	(3,284)	(8.7%)
-	-	-	-	7,369	7,369	-	Community Engagement	-	-	-	-	49,368	49,368	-
29,084	39,045	9,961	25.5%	54,441	25,357	46.6%	IT Operations	225,623	273,317	47,694	17.5%	488,837	263,214	53.8%
11,933	14,232	2,299	16.2%	10,102	(1,831)	(18.1%)	IT Security	97,795	99,621	1,826	1.8%	67,583	(30,212)	(44.7%)
24,115	28,066	3,951	14.1%	26,406	2,291	8.7%	Finance	146,057	196,459	50,402	25.7%	187,474	41,417	22.1%
8,702	14,318	5,616	39.2%	5,419	(3,283)	(60.6%)	Corporate Communications	68,114	100,223	32,109	32.0%	34,807	(33,307)	(95.7%)
-	4,010	4,010	-	10,267	10,267	-	Information Technology	51,154	28,069	(23,085)	(82.2%)	53,720	2,566	4.8%
73,991	200,661	126,670	63.1%	36,927	(37,064)	(100.4%)	IT Applications	1,009,338	1,404,627	395,289	28.1%	289,289	(720,049)	(248.9%)

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
-	-	-	-	157,256	157,256	-	-	-	-	-	1,127,259	1,127,259	-
44,511	35,014	(9,497)	(27.1%)	-	(44,511)	-	189,782	245,098	55,316	22.6%	-	(189,782)	-
-	5,490	5,490	-	10,414	10,414	-	65,517	38,430	(27,087)	(70.5%)	69,148	3,631	5.3%
8,011	6,797	(1,214)	(17.9%)	6,354	(1,657)	(26.1%)	48,063	47,580	(483)	(1.0%)	44,489	(3,574)	(8.0%)
29,592	47,286	17,694	37.4%	47,036	17,444	37.1%	224,080	331,000	106,920	32.3%	321,665	97,585	30.3%
1,705	3,497	1,792	51.2%	-	(1,705)	-	13,119	24,480	11,361	46.4%	-	(13,119)	-
4,706	4,545	(161)	(3.5%)	-	(4,706)	-	35,048	31,813	(3,235)	(10.2%)	-	(35,048)	-
8,709	8,574	(135)	(1.6%)	-	(8,709)	-	85,511	60,018	(25,493)	(42.5%)	-	(85,511)	-
16,284	18,185	1,901	10.5%	-	(16,284)	-	116,667	127,292	10,625	8.3%	-	(116,667)	-
472,554	720,501	247,947	34.4%	658,776	186,222	28.3%	3,927,618	5,043,510	1,115,892	22.1%	4,647,612	719,994	15.5%
<b>2,464,976</b>	<b>3,302,308</b>	<b>837,332</b>	<b>25.4%</b>	<b>2,678,337</b>	<b>213,361</b>	<b>8.0%</b>	<b>18,973,505</b>	<b>23,727,254</b>	<b>4,753,749</b>	<b>20.0%</b>	<b>18,507,980</b>	<b>(465,526)</b>	<b>(2.5%)</b>
<b>\$ (1,798,105)</b>	<b>\$ (2,198,665)</b>	<b>\$ 400,560</b>	<b>(18.2%)</b>	<b>\$ (530,881)</b>	<b>\$ (1,267,224)</b>	<b>238.7%</b>	<b>\$ (9,195,525)</b>	<b>\$ (13,136,461)</b>	<b>\$ 3,940,936</b>	<b>(30.0%)</b>	<b>\$ (6,894,951)</b>	<b>\$ (2,300,574)</b>	<b>33.4%</b>
-	116,559	116,559	-	(100,000)	(100,000)	-	-	815,915	815,915	100.0%	-	-	-
10,923	-	10,923	-	-	10,923	-	10,923	-	10,923	-	-	10,923	-
-	-	-	-	\$ 6,725,968	\$ 6,725,968	-	\$ 7,117,899	\$ 11,800,000	\$ (4,682,101)	(39.7%)	\$ 6,725,968	\$ (391,932)	(5.8%)

	Dental Clinic Administration	Belle Glade Dental Clinic	Delray Dental Clinic	Lantana Dental Clinic	West Palm Beach Dental Clinic	Port Dental Clinic	Total
<b>Gross Patient Revenue</b>	-	\$ 856,465	\$ 1,402,574	\$ 1,659,463	\$ 2,499,799	\$ 19,796	\$ 6,438,098
Contractual Allowances	-	333,186	311,475	408,772	828,611	489	1,882,533
Charity Care	-	268,537	676,623	714,108	1,169,349	19,352	2,847,970
Bad Debt	-	65,851	98,497	97,275	174,170	(2,213)	433,581
Total Contractual Allowances and Bad Debt	-	667,575	1,086,595	1,220,154	2,172,131	17,629	5,164,084
Other Patient Revenue	-	112,223	159,800	171,119	238,436	236	681,815
<b>Net Patient Revenue</b>	-	<b>301,114</b>	<b>475,779</b>	<b>610,427</b>	<b>566,105</b>	<b>2,403</b>	<b>1,955,828</b>
Collection %	-	35.16%	33.92%	36.78%	22.65%	12.14%	30.38%
Grant Funds	141,402	106,582	200,872	226,828	397,888	-	1,073,573
Other Financial Assistance	20,165	6,474	11,703	27,647	23,361	-	89,351
Other Revenue	875	-	-	(9)	60	-	926
Total Other Revenues	162,442	113,056	212,576	254,466	421,309	-	1,163,850
<b>Total Revenues</b>	<b>\$ 162,442</b>	<b>\$ 414,170</b>	<b>\$ 688,355</b>	<b>\$ 864,893</b>	<b>\$ 987,414</b>	<b>\$ 2,403</b>	<b>\$ 3,119,678</b>
<i>Direct Operational Expenses:</i>							
Salaries and Wages	236,072	199,328	468,348	463,033	675,807	-	2,042,588
Benefits	67,247	62,938	122,583	120,490	154,145	-	527,404
Purchased Services	-	6,849	1,709	1,360	2,635	-	12,553
Medical Supplies	-	15,279	29,978	24,838	41,077	-	111,171
Other Supplies	-	4,227	5,187	3,726	7,067	-	20,208
Drugs	-	237	264	325	213	-	1,038
Repairs and Maintenance	-	5,353	2,232	1,906	28,240	-	37,732
Lease and Rental	-	19,861	35,585	38,158	64,673	-	158,278
Utilities	-	5,638	756	2,283	2,302	-	10,979
Other Expense	3,633	3,103	7,364	5,697	8,141	-	27,937
Insurance	-	541	-	-	-	-	541
Total Operating Expenses	306,952	323,354	674,006	661,816	984,300	-	2,950,428
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(144,509)</b>	<b>90,816</b>	<b>14,349</b>	<b>203,077</b>	<b>3,114</b>	<b>2,403</b>	<b>169,250</b>
Depreciation	-	14,768	3,116	3,853	17,318	-	39,055
<i>Overhead Allocations:</i>							
Risk Management	10,319	-	-	-	-	-	10,319
Revenue Cycle	96,289	-	-	-	-	-	96,289
Internal Audit	2,166	-	-	-	-	-	2,166
Home Office Facilities	26,290	-	-	-	-	-	26,290
Administration	48,168	-	-	-	-	-	48,168
Human Resources	71,598	-	-	-	-	-	71,598
Legal	18,583	-	-	-	-	-	18,583
Records	3,675	-	-	-	-	-	3,675
Compliance	7,550	-	-	-	-	-	7,550
IT Operations	41,642	-	-	-	-	-	41,642
IT Security	18,048	-	-	-	-	-	18,048
Finance	26,956	-	-	-	-	-	26,956
Corporate Communications	12,572	-	-	-	-	-	12,572
Information Technology	9,441	-	-	-	-	-	9,441
IT Applications	186,283	-	-	-	-	-	186,283
IT Service Center	35,027	-	-	-	-	-	35,027
Performance Excellence	12,092	-	-	-	-	-	12,092
Corporate Quality	8,870	-	-	-	-	-	8,870
Security Services	47,398	-	-	-	-	-	47,398
Reimbursement	2,422	-	-	-	-	-	2,422
Supply Chain	6,467	-	-	-	-	-	6,467
HIM Department	15,781	-	-	-	-	-	15,781
Coding	21,532	-	-	-	-	-	21,532
Total Overhead Allocations	729,169	-	-	-	-	-	729,169
<b>Total Expenses</b>	<b>1,036,121</b>	<b>338,123</b>	<b>677,123</b>	<b>665,669</b>	<b>1,001,618</b>	<b>-</b>	<b>3,718,653</b>
<b>Net Margin</b>	<b>\$ (873,678)</b>	<b>\$ 76,048</b>	<b>\$ 11,232</b>	<b>\$ 199,224</b>	<b>\$ (14,204)</b>	<b>\$ 2,403</b>	<b>\$ (598,975)</b>
<b>Capital</b>	-	-	-	-	-	-	-
<b>Transfer In/(Out)</b>	<b>\$ 724,681</b>	-	-	-	-	-	<b>\$ 724,681</b>



Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
\$ 1,267,350	\$ 803,636	\$ 463,714	57.7%	\$ 996,154	\$ 271,197	27.2%	<b>Gross Patient Revenue</b>	\$ 6,438,098	\$ 5,779,680	\$ 658,418	11.4%	\$ 5,956,644	\$ 481,453	8.1%
275,825	212,275	63,550	29.9%	195,915	79,910	40.8%	Contractual Allowance	1,882,533	1,526,656	355,877	23.3%	1,864,393	18,140	1.0%
409,684	383,522	26,162	6.8%	501,406	(91,721)	(18.3%)	Charity Care	2,847,970	2,758,258	89,712	3.3%	2,806,455	41,515	1.5%
115,804	90,980	24,824	27.3%	222,511	(106,707)	(48.0%)	Bad Debt	433,581	654,323	(220,742)	(33.7%)	700,679	(267,098)	(38.1%)
801,314	686,777	114,537	16.7%	919,832	(118,518)	(12.9%)	Total Contractuals and Bad Debt	5,164,084	4,939,237	224,847	4.6%	5,371,528	(207,443)	(3.9%)
87,541	105,288	(17,747)	(16.9%)	138,357	(50,816)	(36.7%)	Other Patient Revenue	681,815	757,228	(75,413)	(10.0%)	851,011	(169,196)	(19.9%)
<b>553,577</b>	<b>222,147</b>	<b>331,430</b>	<b>149.2%</b>	<b>214,678</b>	<b>338,899</b>	<b>157.9%</b>	<b>Net Patient Revenue</b>	<b>1,955,828</b>	<b>1,597,671</b>	<b>358,157</b>	<b>22.4%</b>	<b>1,436,127</b>	<b>519,701</b>	<b>36.2%</b>
43.68%	27.64%			21.55%			Collection %	30.38%	27.64%		24.11%			
122,487	111,393	11,094	10.0%	287,815	(165,328)	(57.4%)	Grants	1,073,573	998,637	74,936	7.5%	1,204,643	(131,070)	(10.9%)
-	-	-	-	-	-	-	Other Financial Assistance	89,351	-	89,351	-	-	89,351	-
455	-	455	-	-	455	-	Other Revenue	926	-	926	-	200	726	363.0%
<b>\$ 676,519</b>	<b>\$ 333,540</b>	<b>\$ 342,979</b>	<b>102.8%</b>	<b>\$ 502,493</b>	<b>\$ 174,026</b>	<b>34.6%</b>	<b>Total Revenues</b>	<b>\$ 3,119,678</b>	<b>\$ 2,596,308</b>	<b>\$ 523,370</b>	<b>20.2%</b>	<b>\$ 2,640,971</b>	<b>\$ 478,707</b>	<b>18.1%</b>
							<b>Direct Operating Expenses:</b>							
292,942	286,549	(6,393)	(2.2%)	216,678	(76,264)	(35.2%)	Salaries and Wages	2,042,588	2,131,841	89,253	4.2%	1,595,982	(446,607)	(28.0%)
79,285	73,091	(6,194)	(8.5%)	64,784	(14,501)	(22.4%)	Benefits	527,404	511,637	(15,767)	(3.1%)	468,080	(59,324)	(12.7%)
1,880	6,290	4,410	70.1%	1,027	(853)	(83.1%)	Purchased Services	12,553	44,030	31,477	71.5%	12,522	(30)	(0.2%)
16,352	19,437	3,086	15.9%	20,969	4,618	22.0%	Medical Supplies	111,171	136,062	24,891	18.3%	127,027	15,856	12.5%
7,540	9,009	1,469	16.3%	426	(7,115)	(1,670.2%)	Other Supplies	20,208	63,064	42,856	68.0%	10,305	(9,903)	(96.1%)
-	15,660	15,660	-	-	-	-	Medical Services	-	109,620	109,620	-	-	-	-
27	-	(27)	-	-	(27)	-	Drugs	1,038	-	(1,038)	-	-	(1,038)	-
1,973	2,069	95	4.6%	3,602	1,629	45.2%	Repairs and Maintenance	37,732	14,481	(23,251)	(160.6%)	15,647	(22,085)	(141.1%)
22,788	27,868	5,080	18.2%	22,440	(348)	(1.6%)	Lease and Rental	158,278	195,078	36,800	18.9%	162,585	4,307	2.6%
2,114	2,503	390	15.6%	968	(1,146)	(118.4%)	Utilities	10,979	17,523	6,544	37.3%	10,731	(248)	(2.3%)
(908)	5,138	6,046	117.7%	1,825	2,733	149.8%	Other Expense	27,937	35,968	8,031	22.3%	15,471	(12,466)	(80.6%)
77	90	13	14.4%	88	10	11.4%	Insurance	541	630	89	14.1%	613	73	11.9%
<b>424,070</b>	<b>447,705</b>	<b>23,635</b>	<b>5.3%</b>	<b>332,808</b>	<b>(91,262)</b>	<b>(27.4%)</b>	<b>Total Operating Expenses</b>	<b>2,950,428</b>	<b>3,259,934</b>	<b>309,505</b>	<b>9.5%</b>	<b>2,418,963</b>	<b>(531,465)</b>	<b>(22.0%)</b>
<b>\$ 252,449</b>	<b>\$ (114,165)</b>	<b>\$ 366,614</b>	<b>(321.1%)</b>	<b>\$ 169,686</b>	<b>\$ 82,764</b>	<b>48.8%</b>	<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>\$ 169,250</b>	<b>\$ (663,626)</b>	<b>\$ 832,875</b>	<b>(125.5%)</b>	<b>\$ 222,008</b>	<b>\$ (52,758)</b>	<b>(23.8%)</b>
4,707	5,750	1,043	18.1%	7,444	2,737	36.8%	Depreciation	39,055	40,250	1,194	3.0%	52,524	13,468	25.6%
							<b>Overhead Allocations:</b>							
1,506	1,671	165	9.9%	812	(694)	(85.5%)	Risk Management	10,319	11,694	1,375	11.8%	7,482	(2,837)	(37.9%)
13,044	19,047	6,003	31.5%	24,641	11,597	47.1%	Rev Cycle	96,289	133,332	37,043	27.8%	166,671	70,382	42.2%
392	1,021	629	61.6%	245	(147)	(60.0%)	Internal Audit	2,166	7,149	4,983	69.7%	1,489	(677)	(45.5%)
4,290	4,110	(180)	(4.4%)	2,709	(1,581)	(58.4%)	Home Office Facilities	26,290	28,767	2,477	8.6%	19,111	(7,179)	(37.6%)
6,167	6,462	295	4.6%	6,865	698	10.2%	Administration	48,168	45,236	(2,932)	(6.5%)	41,833	(6,335)	(15.1%)
8,156	14,588	6,432	44.1%	6,779	(1,377)	(20.3%)	Human Resources	71,598	102,119	30,521	29.9%	50,388	(21,210)	(42.1%)
3,353	4,326	973	22.5%	3,733	380	10.2%	Legal	18,583	30,282	11,699	38.6%	17,613	(970)	(5.5%)
509	650	141	21.7%	445	(64)	(14.4%)	Records	3,675	4,549	874	19.2%	3,025	(650)	(21.5%)
1,241	1,723	482	28.0%	828	(413)	(49.9%)	Compliance	7,550	12,061	4,511	37.4%	6,148	(1,402)	(22.8%)
-	-	-	-	1,204	1,204	-	Community Engagement	-	-	-	-	8,068	8,068	-
5,368	7,206	1,838	25.5%	8,897	3,529	39.7%	IT Operations	41,642	50,443	8,801	17.4%	79,892	38,250	47.9%
2,202	2,627	425	16.2%	1,651	(551)	(33.4%)	IT Security	18,048	18,386	338	1.8%	11,045	(7,003)	(63.4%)
4,451	5,180	729	14.1%	4,316	(135)	(3.1%)	Finance	26,956	36,258	9,302	25.7%	30,639	3,683	12.0%
1,606	2,642	1,036	39.2%	886	(720)	(81.3%)	Corporate Communications	12,572	18,497	5,925	32.0%	5,689	(6,883)	(121.0%)
-	740	740	-	1,678	1,678	-	Information Technology	9,441	5,181	(4,260)	(82.2%)	8,780	(661)	(7.5%)
13,656	37,034	23,378	63.1%	6,035	(7,621)	(126.3%)	IT Applications	186,283	259,237	72,954	28.1%	47,279	(139,004)	(294.0%)

Current Month							
Actual	Budget	Variance	%	Prior Year	Variance	%	
-	-	-	-	25,701	25,701	-	IT EPIC
8,215	6,462	(1,753)	(27.1%)	-	(8,215)	-	IT Service Center
-	1,013	1,013	-	1,702	1,702	-	Performance Excellence
1,478	1,254	(224)	(17.9%)	1,038	(440)	(42.4%)	Corporate Quality
6,259	10,002	3,743	37.4%	8,223	1,964	23.9%	Security Services
315	645	330	51.2%	-	(315)	-	Reimbursement
868	839	(29)	(3.5%)	-	(868)	-	Supply Chain
1,607	1,582	(25)	(1.6%)	-	(1,607)	-	HIM Department
3,005	3,356	351	10.5%	-	(3,005)	-	Coding
87,688	134,182	46,494	34.6%	108,387	20,699	19.1%	Total Overhead Allocations-
<b>516,465</b>	<b>587,636</b>	<b>71,172</b>	<b>12.1%</b>	<b>448,639</b>	<b>(67,825)</b>	<b>(15.1%)</b>	<b>Total Expenses</b>
<b>\$ 160,055</b>	<b>\$ (254,096)</b>	<b>\$ 414,151</b>	<b>(163.0%)</b>	<b>\$ 53,854</b>	<b>\$ 106,200</b>	<b>197.2%</b>	<b>Net Margin</b>
-	37,130	37,130	-	-	-	-	Capital
-	-	-	-	\$ 542,182	\$ 542,182	-	Transfer In/(Out)

Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	
-	-	-	-	184,231	184,231	-	
35,027	45,235	10,208	22.6%	-	(35,027)	-	
12,092	7,093	(4,999)	(70.5%)	11,301	(791)	(7.0%)	
8,870	8,781	(89)	(1.0%)	7,271	(1,599)	(22.0%)	
47,398	70,014	22,616	32.3%	56,234	8,836	15.7%	
2,422	4,518	2,096	46.4%	-	(2,422)	-	
6,467	5,871	(596)	(10.2%)	-	(6,467)	-	
15,781	11,077	(4,704)	(42.5%)	-	(15,781)	-	
21,532	23,493	1,961	8.3%	-	(21,532)	-	
729,169	939,272	210,103	22.4%	764,189	35,020	4.6%	
<b>3,718,653</b>	<b>4,239,455</b>	<b>520,803</b>	<b>12.3%</b>	<b>3,235,676</b>	<b>(482,976)</b>	<b>(14.9%)</b>	
<b>\$ (598,975)</b>	<b>\$ (1,643,147)</b>	<b>\$ 1,044,173</b>	<b>(63.5%)</b>	<b>\$ (594,706)</b>	<b>\$ (4,269)</b>	<b>0.7%</b>	
-	259,913	259,913	100.0%	-	-	-	
<b>\$ 724,681</b>	<b>\$ 1,450,000</b>	<b>\$ (725,319)</b>	<b>(50.0%)</b>	<b>\$ 542,182</b>	<b>\$ (182,499)</b>	<b>(33.7%)</b>	

d Expenses by Location (YTD)

	Belle Glade Behavioral Health	Delray Behavioral Health	Lantana Behavioral Health	Mangonia Park Behavioral Health	West Palm Beach Behavioral Health	Jupiter Behavioral Health	Lake Worth Behavioral Health	Lewis Center Behavioral Health	West Boca Behavioral Health	Total
<b>Gross Patient Revenue</b>	<b>\$141</b>	<b>\$170</b>	<b>-</b>	<b>\$632,266</b>	<b>\$1,513</b>	<b>-</b>	<b>-</b>	<b>\$7,839</b>	<b>-</b>	<b>\$641,929</b>
Contractual Allowances	1,575	-	(33)	56,833	617	-	-	134,265	-	193,257
Charity Care	607	110	33	107,045	479	19	-	8,357	-	116,651
Bad Debt	614	60	150	100,190	355	64	39	55,299	20	156,791
Total Contractual Allowances and Bad Debt	2,795	171	150	264,068	1,452	83	39	197,922	20	466,699
Other Patient Revenue	-	-	-	6,001	-	-	-	376	-	6,377
<b>Net Patient Revenue</b>	<b>(2,654)</b>	<b>-</b>	<b>(150)</b>	<b>374,199</b>	<b>62</b>	<b>(83)</b>	<b>(39)</b>	<b>(189,707)</b>	<b>(20)</b>	<b>181,607</b>
Collection %	(1,885.26%)	(0.23%)	-	59.18%	4.08%	-	-	(2,420.14%)	-	28.29%
Ad Valorem Taxes	-	-	-	-	-	-	-	-	-	-
Intergovernmental Revenue	-	-	-	-	-	-	-	-	-	-
Grant Funds	-	-	-	-	-	-	-	-	-	-
Interest Earnings	-	-	-	-	-	-	-	-	-	-
Unrealized Gain/(Loss) On Investments	-	-	-	-	-	-	-	-	-	-
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-
Other Revenue	-	-	-	-	-	-	-	-	-	-
Total Other Revenues	-	-	-	-	-	-	-	-	-	-
<b>Total Revenues</b>	<b>\$ (2,654)</b>	<b>-</b>	<b>\$ (150)</b>	<b>\$ 374,199</b>	<b>\$ 62</b>	<b>\$ (83)</b>	<b>\$ (39)</b>	<b>\$ (189,707)</b>	<b>\$ (20)</b>	<b>\$ 181,607</b>
<i>Direct Operational Expenses:</i>										
Total Operating Expenses	-	-	-	-	-	-	-	-	-	-
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(2,654)</b>	<b>-</b>	<b>(150)</b>	<b>374,199</b>	<b>62</b>	<b>(83)</b>	<b>(39)</b>	<b>(189,707)</b>	<b>(20)</b>	<b>181,607</b>
Depreciation	-	-	-	-	-	-	-	-	-	-
<i>Overhead Allocations:</i>										
Total Overhead Allocations	-	-	-	-	-	-	-	-	-	-
<b>Total Expenses</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net Margin</b>	<b>\$ (2,654)</b>	<b>-</b>	<b>\$ (150)</b>	<b>\$ 374,199</b>	<b>\$ 62</b>	<b>\$ (83)</b>	<b>\$ (39)</b>	<b>\$ (189,707)</b>	<b>\$ (20)</b>	<b>\$ 181,607</b>
Capital	-	-	-	-	-	-	-	-	-	-
General Fund Support/Transfer In	-	-	-	-	-	-	-	-	-	-

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
\$ 67,800	-	\$ 67,800	-	-	\$ 67,800	-	<b>Gross Patient Revenue</b>	\$ 641,929	-	\$ 641,929	-	-	\$ 641,929	-
10,541	-	10,541	-	-	10,541	-	Contractual Allowance	193,257	-	193,257	-	-	193,257	-
12,428	-	12,428	-	-	12,428	-	Charity Care	116,651	-	116,651	-	-	116,651	-
20,874	-	20,874	-	-	20,874	-	Bad Debt	156,791	-	156,791	-	-	156,791	-
43,843	-	43,843	-	-	43,843	-	Total Contractuals and Bad Debt	466,699	-	466,699	-	-	466,699	-
(549)	-	(549)	-	-	(549)	-	Other Patient Revenue	6,377	-	6,377	-	-	6,377	-
<b>23,409</b>	-	<b>23,409</b>	-	-	<b>23,409</b>	-	<b>Net Patient Revenue</b>	<b>181,607</b>	-	<b>181,607</b>	-	-	<b>181,607</b>	-
34.53%	-						Collection %	28.29%	-		-			-
<b>\$ 23,409</b>	-	<b>\$ 23,409</b>	-	-	<b>\$ 23,409</b>	-	<b>Total Revenues</b>	<b>\$ 181,607</b>	-	<b>\$ 181,607</b>	-	-	<b>\$ 181,607</b>	-
							<b>Direct Operating Expenses:</b>							
-	-	-	-	-	-	-	<b>Total Operating Expenses</b>	-	-	-	-	-	-	-
<b>\$ 23,409</b>	-	<b>\$ 23,409</b>	-	-	<b>\$ 23,409</b>	-	<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>\$ 181,607</b>	-	<b>\$ 181,607</b>	-	-	<b>\$ 181,607</b>	-
-	-	-	-	-	-	-	<b>Total Expenses</b>	-	-	-	-	-	-	-
<b>\$ 23,409</b>	-	<b>\$ 23,409</b>	-	-	<b>\$ 23,409</b>	-	<b>Net Margin</b>	<b>\$ 181,607</b>	-	<b>\$ 181,607</b>	-	-	<b>\$ 181,607</b>	-



District Clinic Holdings, Inc.

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
<b>Clinic Visits - Adults and Pediatrics</b>																
West Palm Beach	1,597	1,182	1,355	1,573	1,553	1,991	1,635						10,886	10,511	3.6%	9,230
Delray	832	663	857	741	795	943	988						5,819	3,821	52.3%	3,821
Lantana	2,017	1,613	1,604	1,778	1,840	2,089	1,889						12,830	11,380	12.7%	11,380
Belle Glade & Women's Health Care	920	775	839	905	852	963	784						6,038	4,852	24.4%	4,852
Lewis Center	57	22	44	11	64	57	46						301	2,620	(88.5%)	2,620
Lake Worth & Women's Health Care	1,408	1,009	1,126	1,116	1,142	1,298	1,196						8,295	8,242	0.6%	8,242
Jupiter & Women's Health Care	518	438	544	461	430	600	501						3,492	3,343	4.5%	3,343
West Boca & Women's Health Care	350	311	359	357	320	332	369						2,398	2,534	(5.4%)	2,534
St Ann Place	-	-	-	-	12	77	52						141	363	(61.2%)	308
Clb Mob 1 Warrior	-	-	-	-	-	-	-						-	126	(100.0%)	3,239
Clb Mob 2 Scout	-	-	-	-	-	-	-						-	-	#DIV/0!	2,738
Clb Mob 3 Hero	51	49	61	65	65	57	55						403	350	15.1%	5,001
Mangonia Park	923	844	956	862	757	949	787						6,078	1,554	291.1%	1,554
<b>Total Clinic Visits</b>	<b>8,673</b>	<b>6,906</b>	<b>7,745</b>	<b>7,869</b>	<b>7,830</b>	<b>9,356</b>	<b>8,302</b>	-	-	-	-	-	<b>56,681</b>	<b>49,696</b>	<b>14.1%</b>	<b>58,862</b>
<b>Dental Visits</b>																
West Palm Beach	1,101	824	977	1,209	1,060	1,298	1,272						7,741	5,547	39.6%	5,547
Lantana	769	529	653	753	780	935	899						5,318	6,188	(14.1%)	6,188
Delray	536	420	540	521	743	796	709						4,265	2,959	44.1%	2,959
Belle Glade	369	270	344	282	299	519	514						2,597	2,545	2.0%	2,545
Lake Worth	-	-	-	-	-	-	-						-	-	#DIV/0!	-
West Boca	-	-	-	-	-	-	-						-	-	#DIV/0!	-
<b>Total Dental Visits</b>	<b>2,775</b>	<b>2,043</b>	<b>2,514</b>	<b>2,765</b>	<b>2,882</b>	<b>3,548</b>	<b>3,394</b>	-	-	-	-	-	<b>19,921</b>	<b>17,239</b>	<b>15.6%</b>	<b>17,239</b>
<b>Total Medical and Dental Visits</b>	<b>11,448</b>	<b>8,949</b>	<b>10,259</b>	<b>10,634</b>	<b>10,712</b>	<b>12,904</b>	<b>11,696</b>	-	-	-	-	-	<b>76,602</b>	<b>66,935</b>	<b>14.4%</b>	<b>76,101</b>
<b>Mental Health Counselors (non-billable)</b>																
West Palm Beach	169	112	177	45	35	90	78						706	1,073	(34.2%)	1,073
Delray	158	127	140	141	135	164	146						1,011	964	4.9%	964
Lantana	80	131	192	158	138	160	130						989	992	(0.3%)	992
Belle Glade	148	58	16	-	13	-	-						235	600	(60.8%)	600
Mangonia Park	860	784	869	902	773	1,024	902						6,114	2,755	121.9%	2,755
Lewis Center	-	-	-	-	37	1	-						38	70	(45.7%)	6,139
Lake Worth	174	137	172	227	232	184	137						1,263	1,219	3.6%	1,219
Jupiter	-	-	37	44	58	-	-						139	-	#DIV/0!	-
St Ann Place	-	-	-	-	-	98	108						206	-	#DIV/0!	-
West Boca	-	-	-	-	20	48	34						102	98	4.1%	-
Mobile Van	-	-	-	-	-	-	-						-	-	#DIV/0!	-
<b>Total Mental Health Screenings</b>	<b>1,589</b>	<b>1,349</b>	<b>1,603</b>	<b>1,517</b>	<b>1,441</b>	<b>1,769</b>	<b>1,535</b>	-	-	-	-	-	<b>10,803</b>	<b>7,771</b>	<b>39.0%</b>	<b>13,742</b>
<b>GRAND TOTAL</b>	<b>13,037</b>	<b>10,298</b>	<b>11,862</b>	<b>12,151</b>	<b>12,153</b>	<b>14,673</b>	<b>13,231</b>	-	-	-	-	-	<b>87,405</b>			<b>89,843</b>

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

**1. Description: Executive Director Informational Update**

**2. Summary:**

- C.L. Brumback Governing Board Annual CEO Evaluation
- Delray Health Center Capital Project Update

**3. Substantive Analysis:**

C.L. Brumback Governing Board Annual CEO Evaluation

An email link and QR code to complete the C.L. Brumback Governing Board Annual CEO Evaluation was sent to board members prior to this meeting. We respectfully request completion by July 12<sup>th</sup>, 2023, so the board feedback can be included in the CEO Annual Review from the District, which will also be presented to the board once completed.

If you need any assistance completing the online survey, please reach out to June Shipek ([jshipek@hcdpbc.org](mailto:jshipek@hcdpbc.org)).

Delray Health Center

The new clinic location welcomed its first patients last week, marking 10 years in the community. At just under 12,000 square feet, the new space offers Medical, Dental, Psychiatry, Medication Assisted Therapy and Pharmacy, with plans to expand into Women's Health and group classes. The ribbon cutting ceremony is tentatively scheduled for Thursday September 7<sup>th</sup>, 2023 at 4pm.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
 Candice Abbott  
 VP & Chief Financial Officer

**DISTRICT CLINIC HOLDINGS, INC.  
BOARD OF DIRECTORS  
June 28, 2023**

**5. Reviewed/Approved by Committee:**

N/A


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Committee Name Date Approved

**6. Recommendation:**

Staff recommends Board receive and file the Executive Director Informational Update.

Approved for Legal sufficiency:

DocuSigned by:  
  
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Bernabe Icaza  
VP & General Counsel

DocuSigned by:  
  
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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

**1. Description: Licensed Independent Practitioner Credentialing and Privileging**

**2. Summary:**

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

**3. Substantive Analysis:**

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

Last Name	First Name	Degree	Specialty	Credentialing
Elliott	Richard	MD	Psychiatry	Initial Credentialing
Rose	Gavin	MD	Psychiatry	Initial Credentialing
Beattie	Ashley	MD	Psychiatry	Initial Credentialing
Demner	Adam	MD	Psychiatry	Initial Credentialing
Mileta	Snjezana	LMHC	Licensed Mental Health Counselor	Recredentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC medical Director to support the credentialing and privileging process.



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

Richard Elliott, MD joined the West Palm Beach Clinic in 2023 specializing in Psychiatry. He attended the University of Wisconsin School of Medicine and Public Health and also completed his residency at the University of Wisconsin Hospital and Clinics. Dr. Elliott is certified in Psychiatry by the American Board of Psychiatry and Neurology. He has been in practice for forty years.

Gavin Rose, MD joined the West Palm Beach Clinic in 2023 specializing in Psychiatry. He attended the University of Maryland School of Medicine and also completed his residency at the University of Maryland School of Medicine. Dr. Rose is certified in Forensic Psychiatry by the American Board of Psychiatry and Neurology. He has been in practice for thirty-one years.

Ashley Beattie, MD joined the West Palm Beach Clinic in 2023 specializing in Psychiatry. She attended the University of Miami School of Medicine and also completed her residency at the University of Miami School of Medicine. Dr. Beattie is certified in Psychiatry and Child and Adolescent Psychiatry by the American Board of Psychiatry and Neurology. She has been in practice for three years.

Adam Demner, MD joined the West Palm Beach Clinic in 2023 specializing in Psychiatry. He attended the New York Medical College and also completed his residency at the New York Presbyterian Hospital. Dr. Demner is certified in Psychiatry and Addiction Psychiatry by the American Board of Psychiatry and Neurology. He has been in practice for eight years.

Snjezana Mileta, LMHC joined the West Palm Beach Clinic in 2021 as a Licensed Mental Health Counselor. She attended the Palm Beach Atlantic University. Ms. Mileta has been in practice for five years.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

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Candice Abbott  
VP & Chief Financial Officer

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

**5. Reviewed/Approved by Committee:**

<p>N/A</p> <hr style="border: 0.5px solid black;"/> <p style="text-align: center; font-size: small;">Committee Name</p>	<hr style="border: 0.5px solid black;"/> <p style="text-align: center; font-size: small;">Date Approved</p>
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**6. Recommendation:**

Staff recommends the Board approve the Initial Credentialing and privileging of Richard Elliott, MD, Psychiatry.

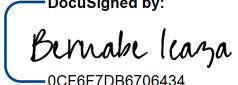
Staff recommends the Board approve the Initial Credentialing and privileging of Gavin Rose, MD, Psychiatry.

Staff recommends the Board approve the Initial Credentialing and privileging of Ashley Beattie, MD, Psychiatry.

Staff recommends the Board approve the Initial Credentialing and privileging of Adam Demner, MD, Psychiatry.

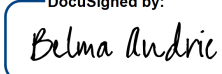
Staff recommends the Board approve the Recredentialing and privileging of Snjezana Mileta, LMHC, Licensed Mental Health Counselor.

Approved for Legal sufficiency:

DocuSigned by:  
  
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Bernabe Icaza  
VP & General Counsel

DocuSigned by:  
  
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Dr. Belma Andric  
Chief Medical Officer

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Alicia Ottmann, PA-C  
AVP & Executive Director of Clinics and  
Pharmacy Services

**DISTRICT CLINIC HOLDINGS, INC.  
BOARD OF DIRECTORS  
June 28, 2023**

**1. Description: Quality Report**

**2. Summary:**

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes June 2023
- UDS Report – YTD
- Provider Productivity – May 2023

**3. Substantive Analysis:**

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review are brought to the board “under separate cover” on a quarterly basis.

PATIENT SATISFACTION AND GRIEVANCES

Patient relations to be presented as separate agenda item.

QUALITY ASSURANCE & IMPROVEMENT

**Colorectal Cancer Screening Initiative:** We continue to collaborate with Exact Sciences Laboratories to offer Cologuard to our eligible clinic patients. As discussed previously, Cologuard is a colorectal cancer screening test that tests for both DNA changes and blood in the stool. It is indicated to screen adults, 45 to 74 years, who are at typical average risk for colorectal cancer. The recommended testing frequency is every 3 years and it can be done in the privacy of the patient’s home. We have seen great adoption from our clinic providers for utilization of this test. We have seen our orders increase since implementation in the clinics, from 52 orders placed in March to 107 orders placed in April, for a total of 159 ordered tests. In addition, we are continuing to have follow-up meetings with our Exact Sciences and Cologuard partners to identify barriers that may result in patients not completing the test, as well as working to create an interface with our EHR to streamline how we receive the test results.

UTILIZATION OF HEALTH CENTER SERVICES

Individual monthly provider productivity stratified by clinic.

**DISTRICT CLINIC HOLDINGS, INC.  
BOARD OF DIRECTORS  
June 28, 2023**

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements		Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends that the Board (Insert recommendation)

Approved for Legal sufficiency:

DocuSigned by:  
*Bernabe Icaza*  
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Bernabe Icaza  
VP & General Counsel

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*Belma Andric*  
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Dr. Belma Andric  
Chief Medical Officer

DocuSigned by:  
*Alicia Ottmann*  
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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services



**Quality Council Meeting Minutes**

**Date: June 6, 2023**

**Time: 10:00AM – 12:30PM**

**Attendees:** Andrea Steele – AVP of Corporate Quality; Alicia Ottmann – AVP & Executive Director of FQHC & Pharmacy Services; Maria Chamberlin – Assistant Director of Nursing; Shauniel Brown – Senior Risk Manager; David Speciale – Patient Experience Director; Marisol Miranda – Director of Clinic Operations; Carolina Foksinski- Operations Process Manager; Jokebed Laurore- Nurse Educator; Nancy Gonzalez – Dental Program Director; Erik Lalani – Dental Operations Manager; Alexa Goodwin – Patient Relations Manager; Lisa Hogans – Director of Nursing; Ivonne Cohen- Corporate Quality Reporting Analyst,  
**Excused:** Dr. Ana Ferwerda – Director of Clinic EHR Optimization & Women’s Health; Dr. Sandra Warren – Associate Medical Director;  
**Minutes by:** Andrea Steele – AVP of Corporate Quality

<u>AGENDA ITEM</u>	<u>DISCUSSION / RECOMMENDATIONS</u>	<u>ACTION ITEMS (AI)</u>	<u>RESPONSIBLE PARTY</u>	<u>DATE</u>
<b>PATIENT SAFETY &amp; ADVERSE EVENTS</b>				
<b>OCCURENCES</b>	<p>Per Compliance, discussion surrounding not recording meetings.</p> <p><b><u>Report Summary</u></b></p> <p>The May 2023 Risk Management (Incident Reports) Tableau dashboard showed a total of 39 reported events. 37 incidents and 2 good catch/near miss. Our highest-reported location was Lantana (6), Delray (4), Mangonia Park (4), Medical Clinic administration (4), and West Palm Beach (4), which had a total of 56% of all reported events.</p> <p><b>Trends by Clinic: Incidents</b></p> <ol style="list-style-type: none"> <li>1. Belle Glade Dental – 2</li> <li>2. Belle Glade Medical- 1</li> <li>3. Delray Dental- 3</li> </ol>	<p>Risk Management Trend- change appearance of Near Misses from parentheses to a line pointing from it <b><i>-In progress</i></b></p> <p>Update “Good Catch” phrase anywhere to Near Miss- <b><i>Completed</i></b></p>	<p>Shauniel &amp; Grace</p> <p>Shauniel</p>	<p>7/1/2023</p> <p>7/1/2023</p>



	<ul style="list-style-type: none"> <li>4. Delray Medical-4</li> <li>5. Jupiter- 3</li> <li>6. Lake Worth Medical- 3</li> <li>7. Lantana dental- 0</li> <li>8. Lantana Medical- 6</li> <li>9. Mangonia- 4</li> <li>10. Medical Clinic Administration- 4</li> <li>11. West Boca- 3</li> <li>12. West Palm Beach Dental- 0</li> <li>13. West Palm Beach Medical -4</li> </ul> <p><b>(<a href="#">May 2023</a> Risk Report Summary presented with graphs.)</b></p>			
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**UTILIZATION**

<b>OPERATIONS</b>	<p><b>Productivity</b> The Clinics continue to see an increase:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th colspan="6">Productivity May 2023</th> </tr> <tr> <th rowspan="2">Service Line</th> <th colspan="2">Target</th> <th colspan="2">Seen</th> <th rowspan="2">% of Goal</th> </tr> <tr> <th>In Person</th> <th>Tele</th> <th>In Person</th> <th>Tele</th> </tr> </thead> <tbody> <tr> <td>Adult Care</td> <td>6,966</td> <td></td> <td>5,380</td> <td></td> <td>77%</td> </tr> <tr> <td>Pediatrics</td> <td>1,890</td> <td></td> <td>1,757</td> <td></td> <td>93%</td> </tr> <tr> <td>Women’s Health</td> <td>774</td> <td></td> <td>582</td> <td></td> <td>75%</td> </tr> <tr> <td>Behavioral Health</td> <td>550</td> <td></td> <td>528</td> <td></td> <td>96%</td> </tr> <tr> <td>Substance Abuse</td> <td>1,425</td> <td></td> <td>1,172</td> <td></td> <td>82%</td> </tr> <tr> <td>Dental</td> <td>2,592</td> <td></td> <td>2,397</td> <td></td> <td>92%</td> </tr> <tr> <td>Dental Hygiene</td> <td>1,180</td> <td></td> <td>1,096</td> <td></td> <td>93%</td> </tr> </tbody> </table> <p><b>(Clinic productivity report with graphs were presented.)</b></p>	Productivity May 2023						Service Line	Target		Seen		% of Goal	In Person	Tele	In Person	Tele	Adult Care	6,966		5,380		77%	Pediatrics	1,890		1,757		93%	Women’s Health	774		582		75%	Behavioral Health	550		528		96%	Substance Abuse	1,425		1,172		82%	Dental	2,592		2,397		92%	Dental Hygiene	1,180		1,096		93%	<p>Include No Show Appointment Analysis and No-Show Nurses Visits dashboards in Tableau and include section of no show for established versus new. <b>Completed</b></p> <p>Remove basic demographic but continue to present productivity, homeless and agricultural dashboards</p>	<p>Marisol</p> <p>Marisol</p>	<p>7/1/2023</p> <p>7/1/2023</p>
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	<p><b><u>Walk-ins</u></b>                  Medical</p> <ul style="list-style-type: none"> <li>Scheduled: 10,054</li> <li>Walk-Ins: 2,054</li> </ul> <p>Dental:</p> <ul style="list-style-type: none"> <li>Scheduled: 3,491</li> <li>Walk-Ins: 499</li> </ul>			
	<p><b><u>No Show Rates</u></b>                  No Show rates are trending downward and are at a rate of 16%; down from 16.2% from previous month.</p> <p><b>(Report with graph presented.)</b></p>			
<b>PATIENT RELATIONS</b>				
<p><b>GRIEVANCES,                  COMPLAINTS                  &amp;                  COMPLIMENTS</b></p>	<p><b><u>Patient Relations Dashboard</u></b>                  For April 2023, there were a total of 10 Patient Relations Occurrences that occurred between 5 Clinics and Clinic Administration. Of the 10 occurrences, there was 2 Grievances and 8 Complaints. The top 5 categories were Finance, Physician Related, Care &amp; Treatment, Communication and Referral Related issues. The top subcategory was Billing Issues and Physician Related All Aspects of Care with 2 occurrences in each. There was also a total of 29 compliments received across 6 Clinics and Clinic Administration. Of the 29 compliments, 26 were patient compliments and 3 were an employee to</p>	<p>Send out updated dashboards to clinics.</p>	<p>Ivonne</p>	<p>7/1/2023</p>



	<p>employee “Thumbs-Up” compliments. Breakdown of each clinic presented.</p> <p>West Palm Beach Clinic had a high number of compliments compared to other clinics.</p> <p><b><i>(Patient Relations Report &amp; Patient Relations Dashboard with Graphs presented.)</i></b></p>			
<p><b>SURVEY RESULTS</b></p>	<p>Discussion surrounding entering Google Reviews and Phreesia comments into RiskQual.</p> <p><b><u>Patient Satisfaction Survey – May 2023</u></b></p> <p>For May 2023 there were 378 Patient Satisfaction Surveys completed which is a 3% decrease from the previous month. Of the 378 surveys, there were 369 surveys (98%) received for in person clinic visits, and 9 (2%) surveys received from telemedicine appointment. The top 5 and lowest 5 scored-questions were presented for each area. For in person visits, promoter scores decreased to 78% and detractors increased to 7%. For telemedicine visits, promoter scores were 100% and detractors were at 0%. Patient comments reported by clinic, service line, and provider.</p> <p>“Best Questions” for in person visits – May 2023:</p> <ul style="list-style-type: none"> <li>• Care and concern of our nurses/medical assistants - 87% (decreased from 90%)</li> <li>• Our practice – 85% (decreased from 89%)</li> <li>• Maintaining patient privacy throughout this visit – 85% (increased)</li> </ul>	<p>Revisit policy and procedure.</p> <p>Send out updated dashboards to clinics.</p> <p>Trend individual clinics over time.</p> <p>Send patient comments to clinics.</p>	<p>Alexa</p> <p>Ivonne</p> <p>David/ Ivonne</p> <p>David</p>	<p>7/1/2023</p> <p>7/1/2023</p> <p>7/1/2023</p> <p>7/1/2023</p>





	<ul style="list-style-type: none"> <li>• Quality of Medical Care – 85% (decreased from 88%)</li> <li>• Helpfulness of the staff who assisted you with billing or insurance – 84%)</li> </ul> <p>“Worst Questions” for in person visits – April 2023:</p> <ul style="list-style-type: none"> <li>• Your ability to contact us after hours - 15% (increased from 11%)</li> <li>• Being informed about any delays during this visit – 14% (increased from 11%)</li> <li>• Waiting time in the reception area – 13% (stayed the same)</li> <li>• Your phone calls were answered promptly – 12% (increased from 10%)</li> <li>• Waiting time in the exam room – 11% (decreased from 12%)</li> </ul> <p>NOTE: “Appointment available within a reasonable amount of time” was not a top detractor.</p> <p><b>(Patient Satisfaction Survey PowerPoint presented.)</b></p>	<p>Review comments with clinic supervisors/providers.</p> <p>Create one slide per provider with negative comments/compliments – or one slide in Tableau per provider.</p> <p>Consider creating new RiskQual category with no auto-workload for “survey comments” (e.g. wait times, provider-related).</p>	<p>Marisol/ Carolina</p> <p>David</p> <p>Shauniel/ Alexa</p>	<p>7/1/2023</p> <p>7/1/2023</p> <p>7/1/2023</p>
<p><b>OUTBOUND CALL CAMPAIGNS</b></p>	<p><b><u>Provider Reschedules:</u></b></p> <p>In May 2023, The Clinic Service Center contacted 2,721 patients to reschedule their appointment. This was due to the Template Update in the WPB Clinic (2,624), which included the Delray Clinic Closure (97). This was a 26.21% increase from the previous month when we rescheduled 2,156 patients. We also had an Outreach Event to schedule 27 patients for a Mammogram Screening.</p>			



	<p><b><u>Afterhours Report – May 2023</u></b>                  In May 2023, the Clinic Service Center returned 214 calls received from the Afterhours service. This was a 5% decrease from the previous month. After hours calls by Type, by Clinic, and by Department presented. Of the 214 after hours calls received 43 (20%) of the calls were paged out to the on-call provider for a clinical issue. All clinical issues were paged out. The majority of after-hours calls were for appointment requests (26%), followed by clinical issues. Trends over time reported.</p> <p><b><i>(Outbound Campaign PowerPoint presented.)</i></b></p>	<p>Split after hours calls data by Adult vs. Pediatrics.</p> <p>Look into why West Palm Beach has the highest number of calls and why.</p>	<p>David/ Alexa</p> <p>David/ Alexa</p>	<p>7/1/2023</p> <p>7/1/2023</p>
<p><b>NEXT THIRD AVAILABLE</b></p>	<p><b><u>Next Third Available</u></b>                  The Next Third Available (NTA) report as of May 31st 2023 was presented by service line for each Clinic location. The report excludes “same day” appointment slots. Monthly data and Trends over time data presented for each clinic and service line. Report data revised to reflect <u>average number of days</u> for each provider per month. Covering providers reported but excluded from true next third available.</p> <p><b>May 2023 data - average # of days (trend from previous month):</b></p> <p><u>Women’s Health:</u></p> <ul style="list-style-type: none"> <li>• Belle Glade: 12 days (increased)</li> <li>• Jupiter: 3 days (same)</li> <li>• Lake Worth: between 2 and 3 days (decreased)</li> </ul> <p><u>Belle Glade PCC:</u></p>	<p>Send Marisol incorrect slots and who is scheduling them.</p>	<p>David</p>	<p>7/1/2023</p>



	<ul style="list-style-type: none"> <li>• Providers: between 8 and 14 days (increased)</li> <li>• Residents: between 2 and 33 days (increased)</li> </ul> <p><u>Boca PCC:</u> Between 1 and 9 days (increased)  <u>Delray Beach PCC:</u> Between 1 and 31 days (increased)  <u>Jupiter PCC:</u> Between 1 and 3 days (decreased)  <u>Lake Worth PCC:</u> Between 1 and 11 days (increased)  <u>Lantana PCC:</u></p> <ul style="list-style-type: none"> <li>• Adults: Between 2 and 18 days (decreased)</li> <li>• Peds: Between 1 and 3 days (decreased)</li> </ul> <p><u>Lewis Center PCC:</u> 2 days (decreased)  <u>Mangonia Park PCC:</u> Between 1 and 2 days (decreased)  <u>WPB PCC:</u></p> <ul style="list-style-type: none"> <li>• Adults: Between 0 and 23 days (decreased)</li> <li>• Peds: Between 0 and 30 days (increased)</li> </ul> <p><u>Behavioral Health:</u></p> <ul style="list-style-type: none"> <li>• Mangonia Park: Between 0 and 1 days (same)</li> <li>• Other Locations: Between 0 and 5 days (increase)</li> </ul> <p><u>Dental New Adult (Comps):</u></p> <ul style="list-style-type: none"> <li>• BG: 1 day (decrease)</li> <li>• DB: 39 days (decrease)</li> <li>• WPB: 40 days (increase)</li> </ul> <p><u>Dental New Peds (Comps):</u></p> <ul style="list-style-type: none"> <li>• BG: 2 days (increase)</li> <li>• LAN: Between 32 and 42 days (increase)</li> <li>• WPB: 23 days (same)</li> </ul> <p><u>Dental Procedures:</u></p> <ul style="list-style-type: none"> <li>• BG: 0 days (decrease)</li> <li>• DB: Between 0 and 12 days (increase)</li> </ul>			
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	<ul style="list-style-type: none"> <li>LAN: Between 0 and 7 days (increase)</li> <li>WPB: Between 0 and 16 days (increase)</li> </ul> <p><u>Hygiene:</u></p> <ul style="list-style-type: none"> <li>BG: 0 days wait (same)</li> <li>DB: 140 days (increase)</li> <li>LAN: 1 day (increase)</li> <li>WPB: Zero (0) days (same)</li> </ul> <p><b><i>(Third Next Available PowerPoint presented.)</i></b></p>			
<b>QUALITY</b>				
<b>QUALITY AUDITS</b>				
<b>MEDICAL</b>	<p><b>Hemoglobin A1C/Point of Care Testing</b></p> <p>Shows: The diabetes measure data for April 2023 shows that our patients are currently controlled at 71 % while 22% are uncontrolled (of 2,815 diabetic patients total) and 7% of patients need data. Our HRSA goal is to have 67% of patients with controlled diabetes. Up to April, there were 2,301 POC A1Cs done (82% of Diabetic Patients). The majority of controlled patients (88%) and uncontrolled patients (87%) had the A1c done at POC vs. lab. West Palm Beach Clinic (85%), Boca Clinic and Jupiter Clinic (84%), Belle Glade Clinic and Lake Worth Clinics (83%) had the highest percentage of A1c use among the clinics from January to April, 2023.</p> <p><b><i>(Diabetes dashboard presented.)</i></b></p>			



	<p><b><u>Colorectal Cancer Screening April, 2023</u></b></p> <p>Satisfied: 2,045 (30%) Needs Data: 4,822 (70%)</p> <p><b>(Report with graph presented.)</b></p>	<p>Outstanding Cologuard results potentially sitting with HIM? Andrea to ask Catrina.</p> <p>Follow-up with Exact Sciences on order for Cologuard.</p>	<p>Andrea</p> <p>Dr. Warren</p>	<p>7/1/2023</p> <p>7/1/2023</p>
	<p><b><u>FIT Test April, 2023</u></b></p> <p>Among patients with the colorectal cancer screening due the screening was ordered in 76% of the patients and 24% of the patient did not have and order for Fit test. The rate of completion persists low. Our highest return rates were at Boca Clinic (55%), Belle Glade Clinic (61%), and Lantana (54%).</p> <p>Belle Glade Clinic is leading the completion of Point of Care FIT Tests.</p> <p><b>(Report with graph presented.)</b></p>	<p>Data on patients coming due in next month to consider ordering/ mailing kits out to patients.</p>	<p>Ivonne</p>	<p>7/1/2023</p>
	<p><b><u>Cervical Cancer Screening April, 2023</u></b></p> <p>Satisfied: 4116 (60%) Needs Data: 2690 (40%)</p> <p><b>(Report with graph presented.)</b></p>	<p>Remove open pap orders that should no longer be there.</p> <p>Follow-up on paps in Belle Glade – are they being all performed by residents.</p>	<p>Jacob</p> <p>Dr. Warren</p>	<p>7/1/2023</p> <p>7/1/2023</p>
	<p><b><u>HPV</u></b></p>			



	<p>Second dose has improved, especially when compared to Meningococcal &amp; TDAP.</p> <p><b>(Report with graph presented.)</b></p>	<p>HPV QI total- add scale on HPV QI total graphs.</p>	<p>Ivonne</p>	<p>7/1/2023</p>
	<p><b><u>Breast Cancer Screening April, 2023</u></b>                  Satisfied screenings – 1,574 (52%)                  Unsatisfied Screenings – 1,431 (48%)</p> <ul style="list-style-type: none"> <li>• Not Met with order –1123 (37%)</li> <li>• Not Met (Patient Missed) – 308 (10%)</li> </ul> <p>Served 17 patients on mammogram bus in May 2023.</p> <p><b>(Report with graph presented.)</b></p>	<p>Schedule patients, including District Cares, for mammogram bus for uninsured patients again 6/24/2023. Aim for schedule 30 (minimum is 18).</p>	<p>Dr. Warren</p>	<p>7/1/2023</p>
<p><b>DENTAL</b></p>	<p><b><u>Dental Sealants</u></b></p> <p>YTD 2023: <b>95%</b> (248; n=260)                  May 2023: <b>93%</b> (77; n= 83)</p>			
	<p><b><u>Limited Exams</u></b></p> <p><b>May 2023: 400</b></p> <ul style="list-style-type: none"> <li>-Same Day Extractions: <b>153 (38% n=400)</b></li> <li>-Antibiotics Given: Patients without a future extraction appointment type <b>140 (35% n=400)</b></li> <li>-Ext. not needed(non-emergent): <b>69 (17%n=400)</b></li> <li>-Returns (Follow-Up): Patients with a future extraction appointment type <b>38 (10% n=400)</b></li> <li>-Returned within 21 days for ext.: <b>25 (66% n=38)</b></li> </ul>			



	<p><b><u>MDI/WHO</u></b></p> <p><b>May 2023</b></p> <p><b><u>Total Well Visit Pediatric Patients 208</u></b></p> <ul style="list-style-type: none"> <li>- Excluded from MDI KPI 83 <b>(40%; n=208)</b></li> <li>- Eligible MDI <b>124 (60%; n=208)</b></li> </ul> <p><b><u>Total Pediatrician KPI Patients (Pts who do not have a dental home): 124</u></b></p> <ul style="list-style-type: none"> <li>- No MDI 25 <b>(20% n=124)</b></li> <li>- MDI 99 <b>(80% n=124)</b></li> </ul> <p><b><u>Total of patients who had MDI visit: 99</u></b></p> <ul style="list-style-type: none"> <li>- Declined WHO 60 <b>(60% n=99)</b></li> <li>- Interested in WHO 40 <b>(40% n=99)</b></li> </ul> <p><b><u>Total Dentist KPI Patients (Pts. Interested in WHO): 40</u></b></p> <ul style="list-style-type: none"> <li>- WHO not seen by Dentists 9 <b>(23%; n=40)</b></li> </ul> <p><b>WHO seen by Dentists 31 (78%; n=40)</b></p>	<p>Schedule follow-up meeting about MDI/WHO algorithm, P&amp;P and review follow-up data.</p>	<p>Nancy</p>	<p>7/1/2023</p>										
	<p><b>Dental Clinic Audit Summary</b></p> <table border="1" data-bbox="430 1068 1060 1295"> <thead> <tr> <th colspan="2"><b>Dental Clinic Audit – May 2023</b></th> </tr> </thead> <tbody> <tr> <td><b>Belle Glade</b></td> <td><b>99%</b></td> </tr> <tr> <td><b>Delray</b></td> <td><b>98%</b></td> </tr> <tr> <td><b>Lantana</b></td> <td><b>99%</b></td> </tr> <tr> <td><b>West Palm Beach</b></td> <td><b>99%</b></td> </tr> </tbody> </table>	<b>Dental Clinic Audit – May 2023</b>		<b>Belle Glade</b>	<b>99%</b>	<b>Delray</b>	<b>98%</b>	<b>Lantana</b>	<b>99%</b>	<b>West Palm Beach</b>	<b>99%</b>			
<b>Dental Clinic Audit – May 2023</b>														
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<b>Lantana</b>	<b>99%</b>													
<b>West Palm Beach</b>	<b>99%</b>													



<b>BEHAVIORAL HEALTH</b>	<b>SBIRT</b>  Consider looking more deeply at AUDIT-C & DAST screening data stratified by men vs. women.  <b>(Report with graph presented.)</b>			
	<b>PHQ9</b>  187 Severe and 231 Moderately Severe depression to be linked to FAU psychiatry residency program.  <b>(Report with graph presented.)</b>	Update trendline to be percent positive.	Ivonne	7/1/2023
	<b>Depression Remission</b>  Sent follow-up data to Karen Hirsch to follow-up on Jupiter patients.  26% achieving depression remission, but additional 7% decreased by 5-points.  <b>(Report with graph presented.)</b>	Share patient lists with new FAU Psychiatry Residents when they start in July.	Ingrid/ Andrea	7/1/2023
<b>NURSING</b>	<b><u>Higher Level of Care</u></b> Higher Level of Care April 83 ER referrals/79 patients were sent to the ER in April. The breakdown of the referrals is: <ul style="list-style-type: none"> <li>• WH- 12 (15%)</li> </ul>			





<ul style="list-style-type: none"> <li>• Peds- 15 (18%)</li> <li>• Adult- 53 (64 %)</li> <li>• Urgent Care/ER**- 1 (1%)</li> <li>• Life Trans to LMC- 0</li> <li>• Adult Crisis- 2 (1%)</li> <li>• Peds Crisis-0</li> </ul> <p>**Urgent Care was discontinued previous months. Why is it being ordered again since February?</p> <p>There were 4 patients with multiple orders in April.</p> <ol style="list-style-type: none"> <li>1. Referred for preeclampsia both times.</li> <li>2. Patient referred both times for necrotic toe (diabetic patient) and wound care follow up and management.</li> <li>3. Patient referred for cellulitis/wound on neck. Second referral was for wound care follow up and management.</li> <li>4. Rebecca Koopman ordered an emergency medicine referral along with adult crisis stabilization. Only the crisis referral was needed.</li> </ol> <p>PEDS REFERRALS- highest producer was Dr. Clarke- having 13 (87%); Dr. Marzouca had 2 (13%)</p> <p>The correct referral type was for all pediatric referrals this month.</p>			
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	<p>ADULT REFERRALS- highest producer this month was Ewelina Stanek in WPB with 9 referrals (11%).</p> <p>The incorrect referral type was used by many different providers 26 times. This is a large increase. (AMB referral to Emergency Medicine should be used) We had removed the incorrect referral types from the preference list but providers may potentially be searching for them. MHS is reviewing the preference list again to make sure it is accurate.</p>			
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**QUALITY METRICS**

**PCMH Annual Reporting submitted 5/31/2023**

**UDS YTD 2023**

Of the 16 UDS Measures: 10 Exceeded the HRSA Goal and 8 were short of the HRSA Goal (*Clinic Score/ HRSA Goal / Healthy People Goal*)

<b>Medical UDS Report</b>	<b>Adult Weight screening and follow up:</b> ( <u>94</u> % / 90%)			
	<b>Breast Cancer Screening:</b> ( <u>54</u> %/60%)			
	<b>Cervical Cancer Screening:</b> ( <u>61</u> %/65%)			
	<b>Childhood immunization:</b> ( <u>48</u> %/ 60%)			
	<b>Colorectal Cancer Screening:</b> ( <u>33</u> % / 82%)			
	<b>Coronary Artery Disease CAD:</b> ( <u>85</u> % / 81%)			
	<b>Dental Sealants:</b> ( <u>95</u> % / 75% )			
	<b>Depression Remission:</b> ( <u>29</u> % / 14% )			
	<b>Diabetes:</b> ( <u>72</u> % / 67% )			



<b>HIV Linkage to Care (100% / 100%)</b>	December 1st 2022 through May 2023 = 5 patients reported. All Linked to care within 30 days = 100%		
<b>HIV Screening: ( _51_ % / 32%)</b>			
<b>Hypertension: ( _88_ % / 80%)</b>			
<b><i>Ischemic Vascular Disease (IVD): ( _76_ % / 86%)</i></b>			
<b>Depression screening: ( _93_ % / 83%)</b>			
<b>Depression screening (Homeless): ( _90_ % / 83%)</b>			
<b>Tobacco use screening &amp; cessation: ( _75_ % / 93%)</b>	Issue identified with measure mapping in Epic Connect. MHS working on this.		
<b>Weight assessment, Children &amp; Adolescent: ( _83_ % / 90%)</b>	Issue identified with measure mapping in Epic Connect. MHS working on this.		
<b>Meeting Adjourned: 12:30PM</b>			



# UDS PROVIDER LEVEL QUALITY MEASURES 2023

## NATIONAL QUALITY LEADER METRICS

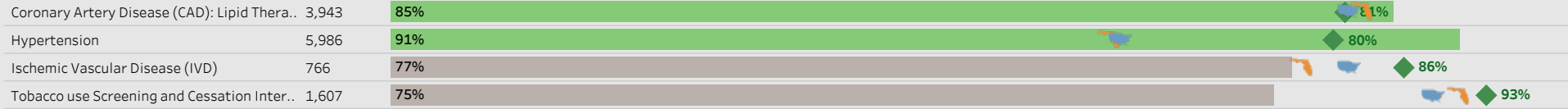
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Filters

### HEART HEALTH

Universe

■ MET   
 ■ Not Met   
 ◆ HRSA Goal   
 🇺🇸 National Average   
 🇺🇸 State Average



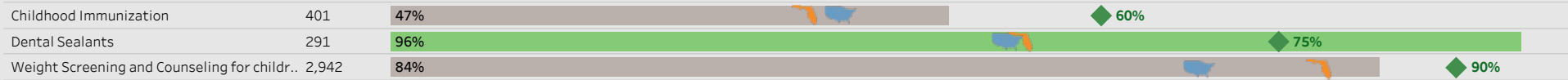
### DIABETES



### BEHAVIORAL HEALTH



### CHILDHOOD MEASURES



### HIV PREVENTION AND CARE



### CANCER PREVENTION



**PRODUCTIVITY REPORT MAY 2023**  
**ALL PROVIDERS**

AS 05/31/2023 Based on Completed Appointments



ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	% Monthly Target Achieved		Daily Average
			Total	Total	Total	
ALFONSO PUENTES, RAMIRO, MD	18	19.5	351	300	85%	15.4
ASHLEY, DIANE, PA	In Training	10.0	57	57	100%	5.7
BUI, THY, DO	20	20.0	400	215	54%	10.8
DABU, DARNEL, MD	18 when no precepting	4.0	24	21	87%	5.3
DONNELL, MASON, PA	18	21.5	387	262	68%	12.2
DORCE-MEDARD, JENNIFER, MD	18	0.5	9	6	67%	12.0
FERNANDEZ SANCHEZ, MARCO, NP	20	22.5	450	347	77%	15.4
FIDLER, USA, APRN	18	20.0	360	229	64%	11.5
FLOREZ, GLORIA, MD	18	20.0	360	321	89%	16.1
HARBERGER, SENECA, MD	18	4.5	81	61	75%	13.6
JEAN-JACQUES, FERNIQUE, NP	18	21.5	387	332	86%	15.4
KOOPMAN, REBECCA SUE, PA	20 / 18	22.5	446	371	83%	16.5
LAM, MINH DAI, NP	18	15.5	279	283	101%	18.3
LANGLEY, TAMARA, NP	18	18.0	324	239	74%	13.3
LARA SUAREZ, MARIA, NP	18	14.5	261	202	77%	13.9
NAVARRO, ELSY, NP	18	20.5	369	305	83%	14.9
NOUKELAK, GERMAINE, MD	18	22.5	405	342	84%	15.2
OTTMANN, ALICIA, PA	18	1.0	18	13	72%	13.0
PEREZ, DANIEL JESUS, MD	18 when no precepting	7.0	58	50	86%	7.1
PHILISTIN, KETELY, NP	18	22.5	405	294	73%	13.1
PIERRE LOUIS, JOANN, NP	18	20.5	369	276	75%	13.5
TAHERI, NERGESS, DO	18 when no precepting	3.0	50	50	100%	16.7
ST. VIL, CARLINE, NP	18	18.0	324	253	78%	14.1
STANEK, EWELINA, PA	18	21.5	387	269	70%	12.5
WARREN, SANDRA, MD	18	10.5	189	133	70%	12.7
WILMOT, ALTHEA, NP	18 / 6 Mobile, St Ann, Lewis	22.0	216	149	69%	6.8
<b>ADULT CARE TOTALS</b>		<b>403.5</b>	<b>6,966</b>	<b>5,380</b>	<b>77%</b>	

\*\*\* Avg Target Precepting

RESIDENCY PROGRAM						
PY1	8	41.0	328	242	74%	5.9
PY2	12	17.5	205	139	68%	7.9
PY3	16	27.0	418	269	64%	10.0
<b>RESIDENTS TOTAL</b>		<b>85.5</b>	<b>951</b>	<b>650</b>	<b>68%</b>	

PEDIATRIC CARE						
CLARKE-AARON, NOELLA, MD	20	15.0	300	244	81%	16.3
CHIBAR, CHARMAINE, MD	20	1.5	30	16	53%	10.7
DESSALINES, DUCLOS, MD	20	18.0	360	348	97%	19.3
LAZARO RIVERA, NANCY, MD	20	21.0	420	444	106%	21.1
MARZOUCO, KISHA F., MD	20	21.0	420	348	83%	16.6
NORMIL-SMITH, SHERLOUNE, MD	20	18.0	360	357	99%	19.8
<b>PEDIATRIC CARE TOTALS</b>		<b>94.5</b>	<b>1,890</b>	<b>1,757</b>	<b>93%</b>	

WOMEN'S HEALTH CARE						
FERWERDA, ANA, MD	18	2.0	36	19	53%	9.5
FINLEY, NICOLE, NP	18	19.0	342	278	81%	14.6
PROPHETE, JOYCE, MD	18	22.0	396	285	72%	13.0
<b>WOMEN'S HEALTH CARE TOTALS</b>		<b>43</b>	<b>774</b>	<b>582</b>	<b>75%</b>	

BEHAVIORAL HEALTH INTEGRATION						
CALDERON, NYLSA, LMHC	10	14.0	140	127	91%	9.1
BROWN, JEREMY, LCSW	10	22.0	220	204	93%	9.3
JONES, KIARA, LCSW	10	19.0	190	197	104%	10.4
<b>BH INTEGRATION TOTALS</b>		<b>55</b>	<b>550</b>	<b>528</b>	<b>96%</b>	

BEHAVIORAL HEALTH ADDICTION						
PETER, AMANDA, NP	12	20.0	240	172	72%	8.6
BURROWES, SHARON, NP	12	22.0	264	148	56%	6.7
SILVER, DAWN, PhD	10	22.0	220	202	92%	9.2
HIRSCH, KAREN, LCSW	6	14.0	84	86	102%	6.1
LARRAD LAMOTE DE GRIGNON, MARIA, LCSW	In Training / 10	14.0	107	80	75%	5.7
MILETA, SNEZANA, LMHC	10	10.0	100	95	95%	9.5
MITCHELL, ANGELA, LCSW	10	21.0	210	182	87%	8.7
REXACH, CLAUDIA, LMHC	10	20.0	200	207	104%	10.4
<b>BH ADDICTION TOTALS</b>		<b>143</b>	<b>1425</b>	<b>1,172</b>	<b>82%</b>	

DENTAL						
ABREU, MARIANA, DDS	16	20.0	320	313	98%	15.7
ALI, BUSHRA, DMD	16	5.0	80	67	84%	13.4
ALWEHAIB, ARWA, DDS	16	21.0	336	395	118%	18.8
BOWEN, BEVERLY, DMD	16	20.0	320	264	83%	13.2
CAMPBELL, LISA, DDS	16	22.0	352	289	82%	13.1
SEMINARIO, ADA, DDS	16	19.0	304	276	91%	14.5
SOFIANOS, MICHAEL, DMD	16	19.0	304	293	96%	15.4
WILLIAMS, RICHARD, DMD	16	18.0	288	262	91%	14.6
ZANGENEH, YASMINE, DMD	16	18.0	288	238	83%	13.2
<b>DENTAL TOTALS</b>		<b>162.0</b>	<b>2,592</b>	<b>2,397</b>	<b>92%</b>	

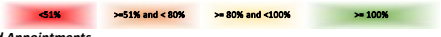
DENTAL HYGIENE						
MOZER NASCIMENTO, ARIANNE MILENA	8	18.0	144	138	96%	7.7
FEOLA, LEYDA	8	21.0	168	154	92%	7.3
MASON, SHERRY	8	21.0	168	147	88%	7.0
HARDCASTLE, CORINA	8	19.0	152	144	95%	7.6
DUCHARME, RHONDA	8 / 16 MDI	21.0	328	311	95%	14.8
PETERSEN, PATRICE	8 / 16 MDI	16.0	220	202	92%	12.6
<b>DENTAL HYGIENE TOTALS</b>		<b>116.0</b>	<b>1180</b>	<b>1,096</b>	<b>93%</b>	

<b>GRAND TOTAL</b>		<b>1102.5</b>	<b>16,328</b>	<b>13,562</b>	<b>83%</b>	
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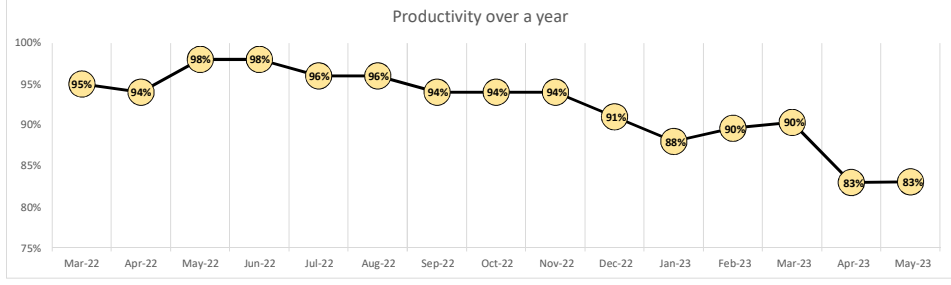
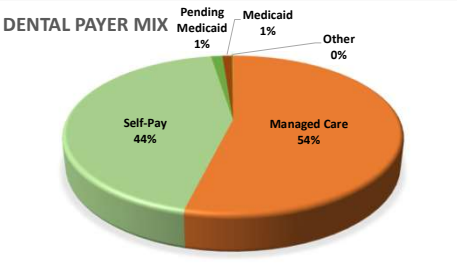
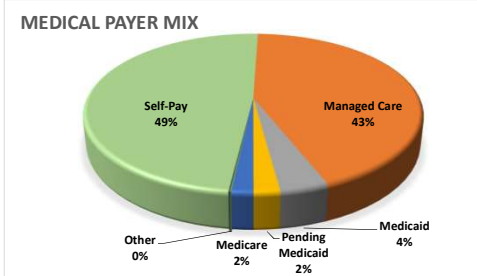
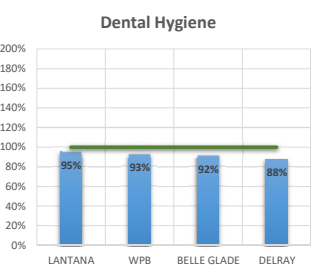
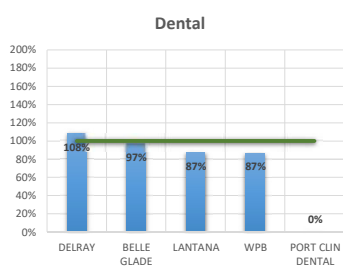
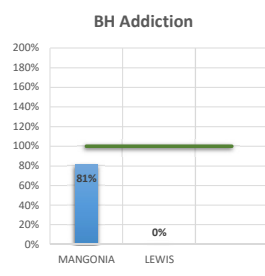
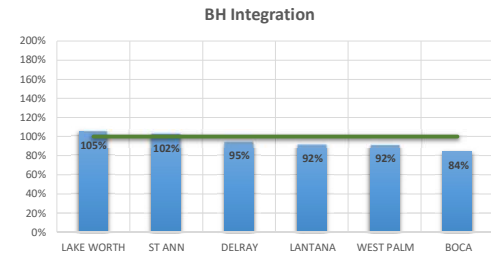
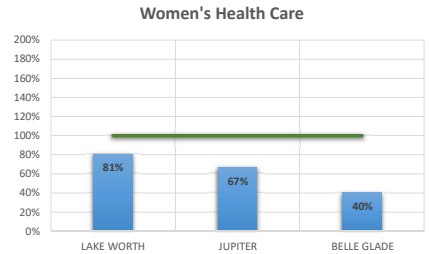
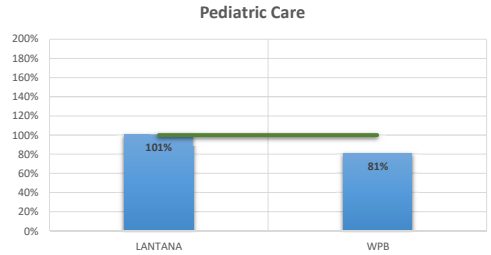
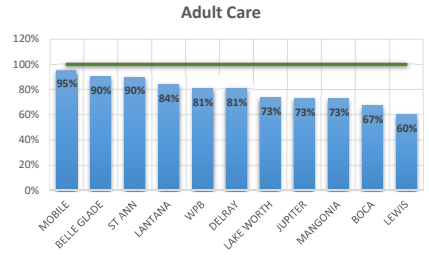
**PRODUCTIVITY REPORT MAY 2023**

**ALL CLINICS**

AS 05/31/2023 Based on Completed Appointments



Category	Target for the Month			Total for the Month Seen			% Monthly Target Achieved
	AS 05/31/2023	AM	PM	Total	AM	PM	
ADULT CARE	3,535	3,431	6,966	3,350	2,030	5,380	77%
PEDIATRIC CARE	950	940	1,890	1,077	680	1,757	93%
WOMEN'S HEALTH CARE	387	387	774	367	215	582	75%
BH INTEGRATION	275	275	550	253	275	528	96%
BH ADDICTION	714	711	1,425	759	413	1,172	82%
DENTAL HEALTH	1,304	1,288	2,592	1,560	837	2,397	92%
DENTAL HYGIENE	588	592	1,180	415	681	1,096	93%
RESIDENCY PROGRAM	486	465	951	404	246	650	68%
<b>Grand Total</b>	<b>8,239</b>	<b>8,089</b>	<b>16,328</b>	<b>8,185</b>	<b>5,377</b>	<b>13,562</b>	<b>83%</b>



ADULT CARE	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
ALFONSO PUENTES, RAMIRO, MD	90%	92%	92%	94%	82%	88%	88%	85%	102%	85%	87%	85%
	316/350	263/287	324/352	198/210	288/352	249/283	212/240	225/264	90/88	261/308	321/369	300/351
ASHLEY, DIANE, PA											100%	100%
											32/32	57/57
BUI, THY, DO		105%	104%	86%	87%	94%	96%	106%	78%	83%	58%	54%
		77/73	400/386	288/334	328/377	223/237	344/359	155/146	248/316	328/393	198/339	215/400
CASTIGLIA, SARAH, MD		100%	56%	63%	45%	60%	50%	46%	47%	65%	61%	
		30/30	113/201	194/309	115/255	165/274	164/330	144/316	153/325	226/350	203/333	
DABU, DARNEL, MD	97%	93%	95%	78%	64%	100%	92%	80%	71%	94%	83%	87%
	232/238	300/323	341/359	149/190	130/204	62/62	41/45	29/36	21/29	30/32	33/40	21/24
DONNELL, MASON, PA					100%	100%	100%	79%	86%	59%	57%	68%
					19/19	109/109	132/132	233/294	241/279	146/249	200/351	262/387
DORCE-MEDARD, JENNIFER, MD	83%	100%	106%	44%	120%				78%	94%	75%	67%
	15/18	67/67	19/18	4/9	12/10				7/9	17/18	18/24	6/9
FERNANDEZ SANCHEZ, MARCO, NP	111%	109%	117%	104%	91%	90%	96%	100%	94%	98%	79%	77%
	378/340	263/242	392/334	196/189	296/325	150/135	282/294	143/143	241/257	229/234	286/360	347/450
FIDLER, LISA, APRN								100%	100%	69%	50%	64%
								15/15	135/135	214/309	168/333	229/360
FLOREZ, GLORIA, MD	94%	93%	91%	106%	86%	66%	82%	86%	87%	86%	79%	89%
	295/315	158/170	318/350	227/213	264/306	189/124	167/204	265/308	252/289	310/359	262/333	321/360
HARBERGER, SENECA, MD	95%	83%	92%	90%	86%	70%	100%	76%	59%	76%	58%	75%
	38/40	196/236	282/308	199/221	177/206	247/172	154/154	234/309	152/258	209/274	141/243	61/81
JEAN-JACQUES, FERNIQUE, NP	105%	101%	102%	95%	98%	95%	97%	95%	95%	90%	85%	86%
	317/301	305/301	355/349	102/107	319/325	135/150	234/242	286/302	244/257	314/349	237/279	332/387
KOOPMAN, REBECCA SUE, PA	111%	112%	105%	124%	108%	130%	98%	123%	103%	108%	80%	83%
	318/286	312/278	264/251	326/262	261/242	348/267	238/242	391/318	296/287	375/347	271/340	371/446
LAM, MINH DAI, NP	113%	115%	111%	100%	100%	97%	107%	108%	107%	104%	92%	101%
	308/272	252/220	197/177	237/236	325/326	243/250	307/288	154/143	267/250	260/250	348/378	283/279
LANGLEY, TAMARA, NP		100%	88%	99%	75%	85%	89%	89%	69%	73%	68%	74%
		7/7	99/112	201/204	207/275	206/242	276/309	236/264	151/219	247/339	177/261	239/324
LARA SUAREZ, MARIA, NP				100%	98%	68%	78%	88%	75%	75%	72%	77%
				16/16	141/144	163/240	242/189	189/166	215/287	250/332	246/342	202/261
NAVARRO, ELSY, NP	101%	99%	94%	99%	91%	90%	96%	90%	99%	91%	83%	83%
	160/159	275/279	203/215	273/275	275/302	219/242	240/251	204/227	263/266	304/335	270/324	305/369
NOUKELAK, GERMAINE, MD				103%	87%	74%	73%	77%	92%	84%	75%	84%
				199/194	280/320	198/266	126/172	252/325	306/334	311/368	278/369	342/405
PEREZ, DANIEL JESUS, MD	100%	91%	100%	98%	94%	102%	90%	78%	80%	79%	83%	86%
	254/254	180/198	131/131	100/102	119/126	42/41	33/37	34/43	26/33	34/43	45/54	50/58
PHILISTIN, KETELY, NP	88%	99%	99%	87%	81%	85%	90%	85%	77%	84%	70%	73%
	238/272	322/325	239/242	167/191	208/256	283/333	218/243	276/325	232/302	254/302	260/369	294/405

<b>ADULT CARE</b>	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
PIERRE LOUIS, JOANN, NP	97%	89%	97%	87%	83%	88%	83%	83%	91%	90%	72%	75%
	278/286	229/256	231/238	190/219	246/295	187/212	236/196	272/225	200/219	271/302	214/297	276/369
ST. VIL, CARLINE, NP	101%	85%	102%	90%	88%	79%	79%	82%	85%	82%	71%	78%
	296/294	83/98	202/198	232/257	219/249	167/212	186/234	190/233	187/219	247/302	211/297	253/324
STANEK, EWELINA, PA			59%	77%	90%	68%	76%	80%	72%	75%	65%	70%
			12/20	102/132	186/208	171/250	240/317	230/287	120/167	181/240	176/270	269/387
TAHERI, NERCESS, DO	86%	74%	102%	86%	94%	100%	100%	100%	97%	100%	96%	100%
	104/121	75/101	103/101	25/29	65/69	33/33	50/50	31/31	33/34	32/32	53/55	50/50
WARREN, SANDRA, MD	74%	89%	63%	52%	83%	75%	75%	72%	78%	82%	71%	70%
	28/38	54/61	19/30	11/21	50/60	129/172	148/197	100/138	147/189	190/232	140/198	133/189
WILMOT, ALTHEA, NP				100%	82%	29%	35%	49%	56%	39%	71%	69%
				2/2	132/161	66/231	68/192	75/154	125/222	107/273	77/108	149/216
RESIDENTS					85%	92%	80%	82%	96%	83%	67%	68%
					570/673	519/563	573/718	665/811	658/687	692/833	508/759	650/951
<b>PEDIATRIC CARE</b>	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
CLARKE-AARON, NOELLA, MD	111%	118%	107%	106%	104%	111%	100%	107%	101%	109%	87%	81%
	396/357	141/119	387/360	316/299	348/333	275/247	264/265	290/272	303/299	382/350	322/370	244/300
CHIBAR, CHARMAINE, MD	108%	100%	103%			100%						53%
	14/13	3/3	21/20			5/5						16/30
DESSALINES, DUCLOS, MD	109%	119%	114%	111%	112%	112%	110%	104%	110%	117%	92%	97%
	323/297	352/297	332/292	257/231	355/316	212/189	235/214	276/265	291/265	311/265	249/270	348/360
LAZARO RIVERA, NANCY, MD	117%	119%	122%	126%	129%	129%	127%	113%	109%	128%	104%	106%
	367/314	344/289	348/285	316/252	421/326	310/241	316/248	308/272	309/282	339/265	323/310	444/420
MARZOUCA, KISHA F., MD	110%	130%	110%	110%	108%	109%	106%	116%	105%	109%	91%	83%
	223/195	225/178	272/258	306/290	354/326	284/261	372/350	346/299	333/316	419/384	353/390	348/420
NORMIL-SMITH, SHERLOUNE, MD	98%	115%	119%	114%	115%	116%	118%	110%	104%	122%	98%	99%
	318/323	323/280	336/282	353/309	336/293	279/240	233/197	310/282	311/299	353/289	372/380	357/360
<b>WOMEN'S HEALTH CARE</b>	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
FERWERDA, ANA, MD	122%	91%	94%	93%	70%	62%	83%	82%	67%	89%	78%	53%
	158/129	126/139	36/38	65/70	117/166	60/97	106/128	136/166	107/159	214/239	151/193	19/36
FINLEY, NICOLE, NP					72%	86%	80%	88%	94%	95%	76%	81%
					89/123	207/240	210/264	246/279	257/273	193/204	239/315	278/342
PROPHETE, JOYCE, MD		100%	73%	70%	69%	80%	70%	70%	76%	82%	71%	72%
		33/33	209/288	210/299	194/282	218/272	233/334	224/321	180/235	240/294	244/342	285/396



<b>BEHAVIORAL HEALTH INTEGRATION</b>	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
CALDERON, NYLSA, LMHC	99%	89%	87%	86%	93%	87%	93%	95%	103%	100%	96%	91%
	193/195	174/195	173/200	152/176	80/86	131/150	191/206	158/166	140/136	205/206	159/165	127/140
JONES, KIARA, LCSW	104%	97%	98%	95%	101%	96%	104%	111%	112%	111%	105%	104%
	203/195	174/180	190/193	178/187	174/172	137/142	172/166	187/169	182/162	228/206	184/175	197/190
SILVER, DAWN, PhD											100%	92%
											87/87	202/220
BROWN, JEREMY, LCSW								100%	103%	94%	92%	93%
								40/40	170/165	213/226	180/195	204/220
BURROWES, SHARON, NP						100%	54%	46%	51%	58%	58%	56%
						12/12	73/136	89/192	114/223	158/271	104/180	148/264
HIRSCH, KAREN, LCSW	122%	86%	90%		100%	92%	67%	92%	107%	101%	104%	102%
	93/76	77/90	82/92		12/12	48/52	44/66	44/48	58/54	98/97	109/105	86/84
MILETA, SNJEZANA, LMHC	81%	98%	89%	123%	124%	112%	179%	128%	117%	115%	139%	95%
	162/200	191/195	201/227	179/146	174/140	181/162	226/126	246/192	211/180	253/220	195/140	95/100
MITCHELL, ANGELA, LCSW	106%	106%	106%	104%	114%	154%	120%	106%	117%	119%	96%	87%
	218/205	186/175	192/181	194/186	208/182	205/133	235/196	190/180	202/172	204/172	89/93	182/210
PETER, AMANDA, NP					100%	99%	68%	64%	50%	73%	76%	72%
					19/19	93/94	105/154	151/235	105/211	171/235	179/234	172/240
PHILLIPS, COURTNEY, MD	109%	116%	103%	82%	75%	100%	100%		100%	100%		
	98/90	99/85	88/86	67/82	54/72	5/5	1/1		1/1	2/2		
REXACH, CLAUDIA, LMHC			112%	112%	120%	173%	134%	139%	123%	110%	122%	104%
			236/211	210/187	196/236	232/134	222/166	223/160	199/162	232/210	237/195	207/200

<b>DENTAL</b>	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23
ABREU, MARIANA, DDS					100%	106%	107%	71%	75%	80%	91%	98%
					28/28	189/178	226/211	233/330	205/274	303/379	285/312	313/320
ALI, BUSHRA, DMD			88%	80%	144%	106%	99%	84%	111%	100%	96%	84%
			31/35	165/206	176/254	138/130	204/206	263/314	312/282	352/354	260/272	67/80
ALWEHAIB, ARWA, DDS	113%	108%	109%	104%	106%	115%	107%	86%	115%	119%	114%	118%
	361/320	164/152	298/274	265/255	279/264	224/194	273/254	270/314	334/290	430/362	373/328	395/336
BOWEN, BEVERLY, DMD	74%	87%	89%	96%	94%	120%	114%	81%	81%	77%	86%	83%
	255/344	270/312	274/307	269/282	316/338	233/194	241/211	253/314	240/298	243/314	261/304	264/320
CAMPBELL, LISA, DDS											82%	82%
											40/49	289/352
SEMINARIO, ADA, DDS	87%	87%	76%	76%	94%	101%	95%	84%	98%	104%	87%	91%
	181/208	205/236	238/313	170/223	215/228	99/98	223/235	262/314	277/282	259/250	180/208	276/304
SOFIANOS, MICHAEL, DMD					94%	123%	111%	91%	97%	88%	113%	96%
					243/258	246/200	247/274	275/251	296/306	247/282	343/304	293/304
WILLIAMS, RICHARD, DMD	85%	100%	103%	88%	100%	102%	88%	84%	84%	94%	83%	91%
	258/304	328/328	307/299	233/266	257/257	159/156	208/235	269/322	249/298	265/282	233/280	262/288
ZANGENEH, YASMINE	86%	83%	69%	78%	99%	103%	102%			91%	95%	83%
	226/264	197/236	205/299	162/207	250/252	126/122	86/84			219/240	281/296	238/288
ZANGENEH, YASMINE, DMD					99%	103%	102%			91%	95%	83%
					250/252	126/122	86/84			219/240	281/296	238/288
GARCIA, IRENE S.					92%							
					11/12							
GONZALEZ, NANCY								75%	54%			
								6/8	13/24			
HARDCASTLE, CORINA	98%	100%	86%	104%	101%	101%	98%	96%	102%	91%	93%	95%
	130/132	116/116	87/101	146/141	159/157	130/129	138/141	143/149	127/125	150/165	138/148	144/152
MASON, SHERRY	76%	87%	93%	86%	93%	94%	91%		97%	95%	90%	88%
	127/168	135/156	165/178	114/133	153/165	91/97	139/152		137/141	165/173	119/132	147/168
MOZER NASCIMENTO, ARIANNE	105%	100%	100%	87%	105%	102%	89%	96%	95%	106%	106%	96%
	180/172	156/156	169/170	130/149	165/173	123/121	147/165	151/157	142/149	191/181	165/156	138/144
FEOLA, LEYDA										92%	99%	92%
										159/173	154/156	154/168
DUCHARME, RHONDA								99%	98%	96%	100%	95%
								237/240	293/298	256/266	264/264	311/328
PETERSEN, PATRICE	101%	96%	109%	123%	121%	104%	94%	102%	97%	96%	96%	92%
	314/312	284/296	238/218	229/186	297/246	231/222	309/330	286/281	210/218	309/322	299/312	202/220

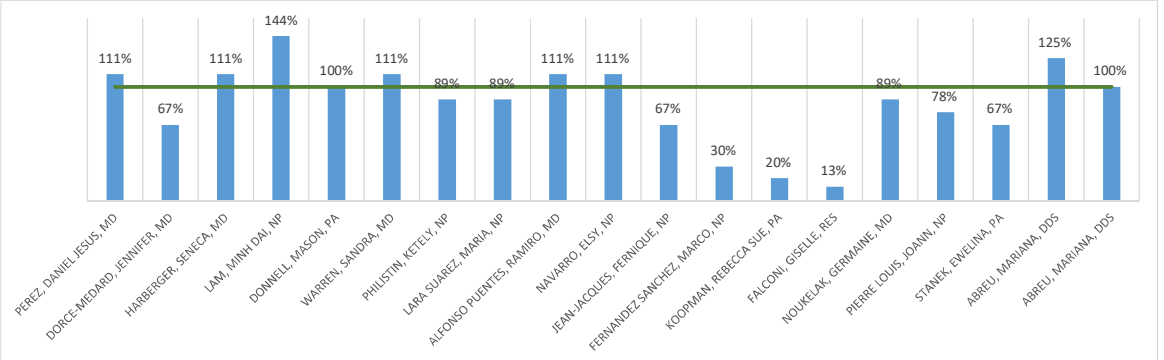
**SATURDAY**

**PRODUCTIVITY REPORT MAY 2023**

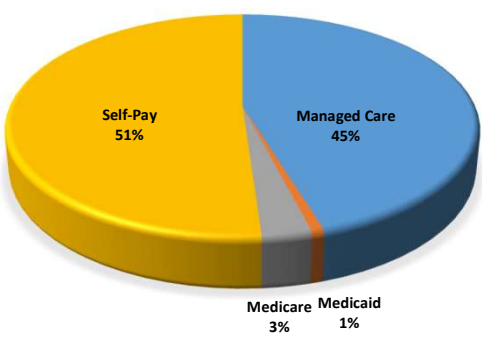
AS 05/31/2023 Based on Completed Appointments



ADULT CARE						
Provider	Daily Target	# Saturdays Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
<b>BELLE GLADE</b>						
PEREZ, DANIEL JESUS, MD	18	2	18	20	111%	10.0
DORCE-MEDARD, JENNIFER, MD	18	1	9	6	67%	6.0
<b>DELRAY</b>						
HARBERGER, SENECA, MD	18	1	9	10	111%	10.0
LAM, MINH DAI, NP	18	1	9	13	144%	13.0
DONNELL, MASON, PA	18	1	9	9	100%	9.0
<b>LAKE WORTH</b>						
WARREN, SANDRA, MD	18	1	9	10	111%	10.0
PHILISTIN, KETELY, NP	18	1	9	8	89%	8.0
LARA SUAREZ, MARIA, NP	18	1	9	8	89%	8.0
<b>LANTANA</b>						
ALFONSO PUENTES, RAMIRO, MD	18	1	9	10	111%	10.0
NAVARRO, ELSY, NP	18	1	9	10	111%	10.0
JEAN-JACQUES, FERNIQUE, NP	18	1	9	6	67%	6.0
<b>MANGONIA PRIMARY</b>						
FERNANDEZ SANCHEZ, MARCO, NP	20	1	10	3	30%	3.0
KOOPMAN, REBECCA SUE, PA	20	1	10	2	20%	2.0
<b>MOBILE PRIMARY</b>						
FALCONI, GISELLE, RES	16	1	8	1	13%	1.0
<b>WEST PALM BEACH</b>						
NOUKELAK, GERMAINE, MD	18	1	9	8	89%	8.0
PIERRE LOUIS, JOANN, NP	18	1	9	7	78%	7.0
STANEK, EWELINA, PA	18	1	9	6	67%	6.0
<b>ADULT CARE TOTALS</b>			<b>163</b>	<b>137</b>	<b>84%</b>	
<b>LANTANA DENTAL</b>						
ABREU, MARIANA, DDS	16	1	8	10	125%	10.0
<b>WEST PALM BEACH DENTAL</b>						
ABREU, MARIANA, DDS	16	1	8	8	100%	8.0
<b>DENTAL TOTALS</b>			<b>16</b>	<b>18</b>	<b>113%</b>	
<b>GRAND TOTAL</b>			<b>179</b>	<b>155</b>	<b>87%</b>	



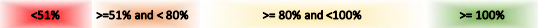
**MEDICAL PAYER MIX**



**DENTAL**



**BELLE GLADE**



**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments

ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
TAHERI, NERGESS, DO	18 when no precepting	3.0	50	50	100%	16.7
DABU, DARNEL, MD	18 when no precepting	4.0	24	21	87%	5.3
PEREZ, DANIEL JESUS, MD	18 when no precepting	7.0	58	50	86%	7.1
DORCE-MEDARD, JENNIFER, MD	18	0.5	9	6	67%	12.0
<b>ADULT CARE TOTALS</b>		<b>14.5</b>	<b>141</b>	<b>127</b>	<b>90%</b>	

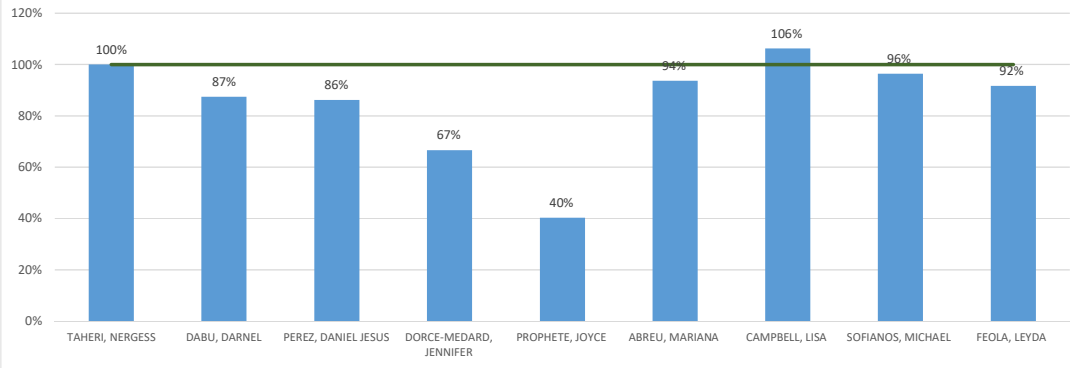
RESIDENCY PROGRAM						
PY1	6	41	328	242	74%	5.9
PY2	10	17.5	205	139	68%	7.9
PY3	14	27.0	418	268	64%	9.9
<b>RESIDENTS TOTALS</b>		<b>85.5</b>	<b>951</b>	<b>649</b>	<b>68%</b>	

WOMEN'S HEALTH CARE						
PROPHETE, JOYCE, MD	18	4	72	29	40%	7.3
<b>WOMEN'S HEALTH CARE TOTALS</b>		<b>4.0</b>	<b>72</b>	<b>29</b>	<b>40%</b>	

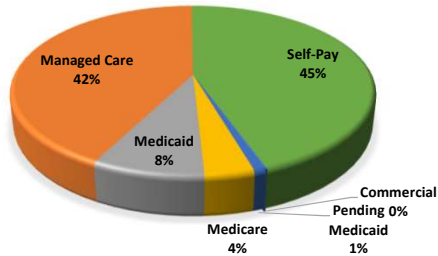
DENTAL						
ABREU, MARIANA, DDS	16	1.0	16	15	94%	15.0
CAMPBELL, LISA, DDS	16	2.0	32	34	106%	17.0
SOFIANOS, MICHAEL, DMD	16	19.0	304	293	96%	15.4
<b>DENTAL TOTALS</b>		<b>22.0</b>	<b>352</b>	<b>342</b>	<b>97%</b>	

DENTAL HYGIENE						
FEOLA, LEYDA	8	21.0	168	154	92%	7.3
<b>DENTAL HYGIENE TOTALS</b>		<b>21.0</b>	<b>168</b>	<b>154</b>	<b>92%</b>	

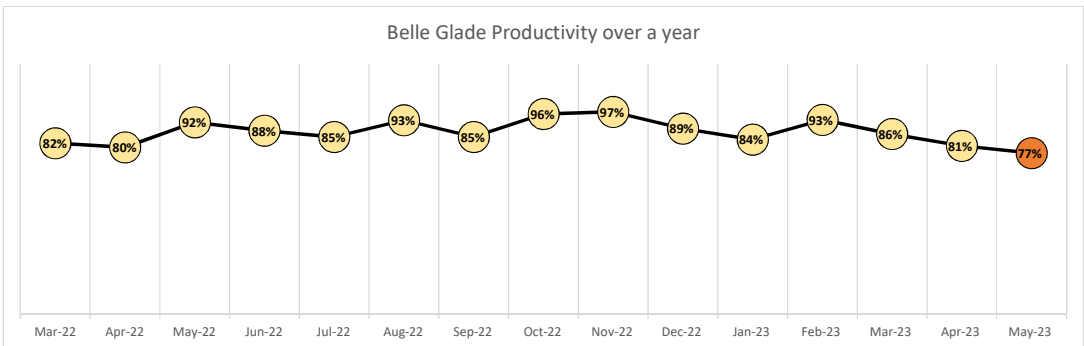
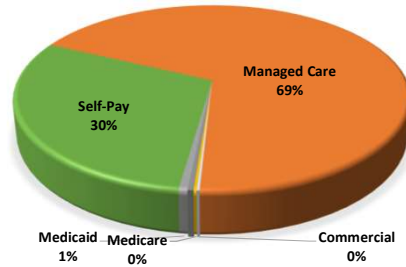
GRAND TOTAL						
		<b>147.0</b>	<b>1,684</b>	<b>1,301</b>	<b>77%</b>	



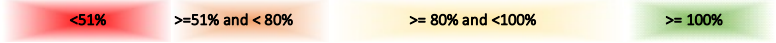
**MEDICAL PAYER MIX**



**DENTAL PAYER MIX**



**BOCA**



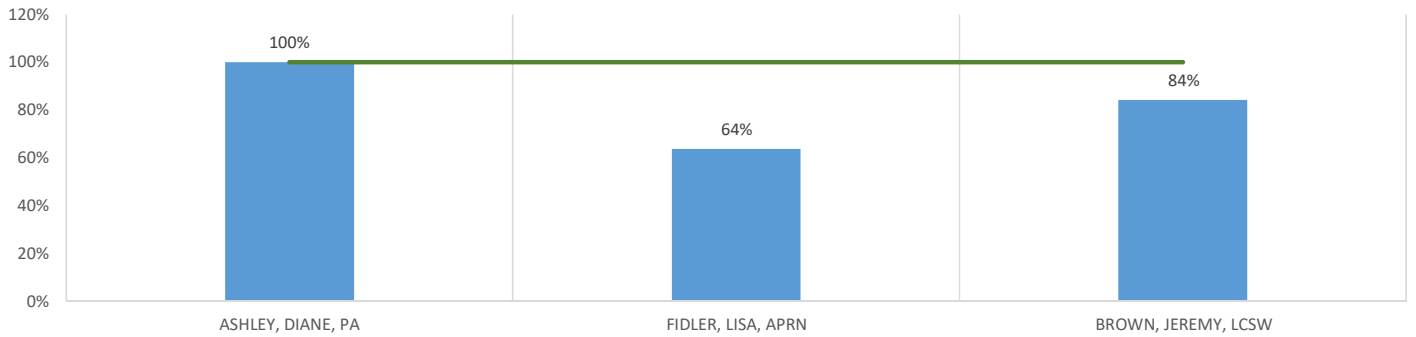
**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments

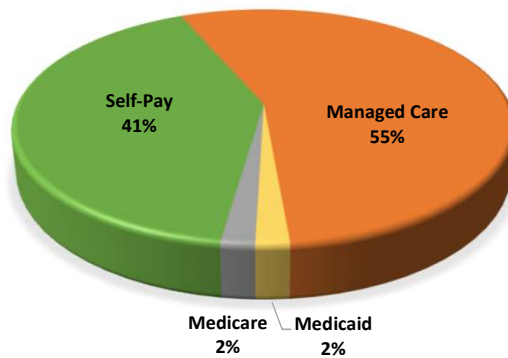
ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
ASHLEY, DIANE, PA	<i>In Training</i>	10.0	57	57	100%	5.7
FIDLER, LISA, APRN	18	20.0	360	229	64%	11.5
WILMOT, ALTHEA, NP	18	1.0	18	7	39%	7.0
<b>ADULT CARE TOTALS</b>		<b>31.0</b>	<b>435</b>	<b>293</b>	<b>67%</b>	

BEHAVIORAL HEALTH INTEGRATION						
BROWN, JEREMY, LCSW	10	4.0	38	32	84%	8.0
<b>BH INTEGRATION TOTALS</b>		<b>4.0</b>	<b>38</b>	<b>32</b>	<b>84%</b>	

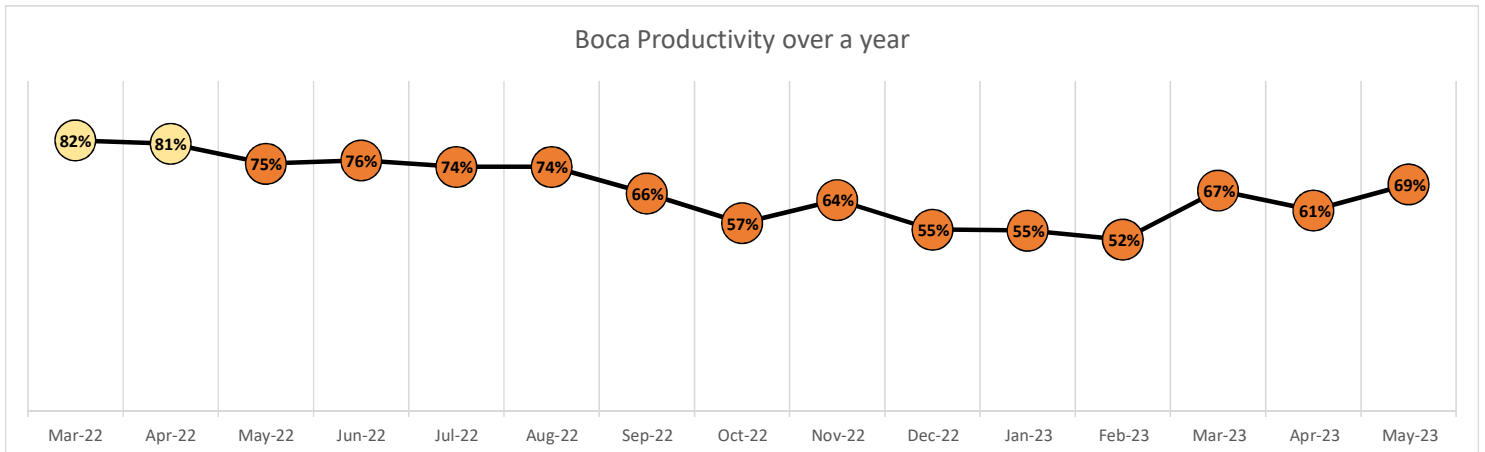
<b>GRAND TOTAL</b>		<b>35.0</b>	<b>473</b>	<b>325</b>	<b>69%</b>	
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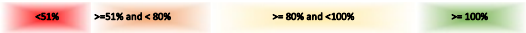
**MEDICAL PAYER MIX**



Boca Productivity over a year



**DELRAY**



**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments

ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
HARBERGER, SENECA, MD	18	4.5	81	61	75%	13.6
DONNELL, MASON, PA	18	20.0	360	248	69%	12.4
LAM, MINH DAI, NP	18	15.5	279	283	101%	18.3
WILMOT, ALTHEA, NP	18	1.0	18	13	72%	13.0
ST. VIL, CARLINE, NP	18	18.0	324	253	78%	14.1
<b>ADULT CARE TOTALS</b>		<b>59</b>	<b>1,062</b>	<b>858</b>	<b>81%</b>	

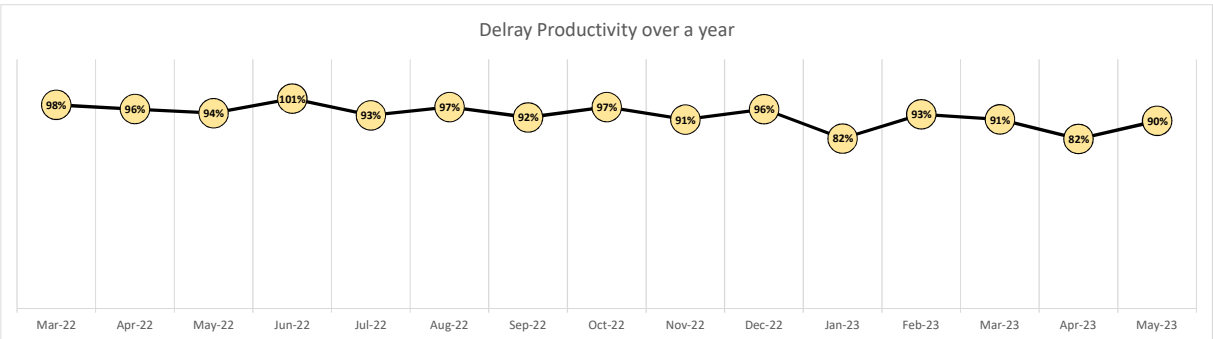
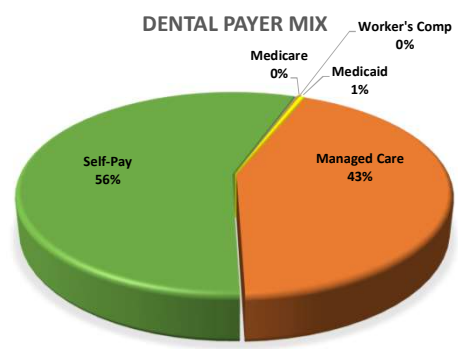
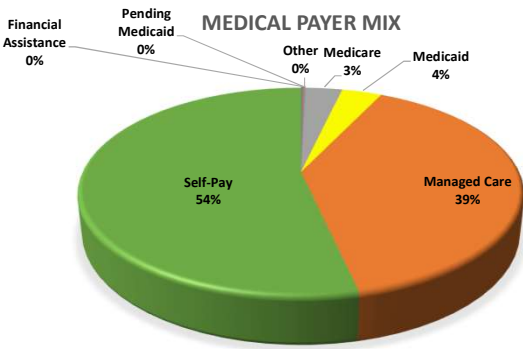
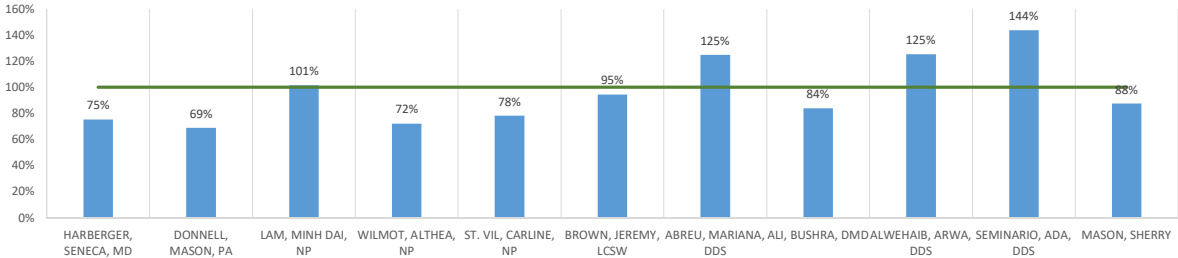
BEHAVIORAL HEALTH INTEGRATION						
BROWN, JEREMY, LCSW	10	18.0	182	172	95%	9.6
<b>BH INTEGRATION TOTALS</b>		<b>18.0</b>	<b>182</b>	<b>172</b>	<b>95%</b>	

BEHAVIORAL HEALTH ADDICTION						
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>		

DENTAL						
ABREU, MARIANA, DDS	16	1	16	20	125%	20.0
ALI, BUSHRA, DMD	16	5	80	67	84%	13.4
ALWEHAIB, ARWA, DDS	16	18	288	361	125%	20.1
BOWEN, BEVERLY, DMD	16	10	160	133	83%	13.3
SEMINARIO, ADA, DDS	16	1	16	23	144%	23.0
<b>DENTAL TOTALS</b>		<b>35</b>	<b>560</b>	<b>604</b>	<b>108%</b>	

DENTAL HYGIENE						
MASON, SHERRY	8	21	168	147	88%	7.0
<b>DENTAL HYGIENE TOTALS</b>		<b>21</b>	<b>168</b>	<b>147</b>	<b>88%</b>	

GRAND TOTAL						
		<b>133</b>	<b>1,972</b>	<b>1,781</b>	<b>90%</b>	



**JUPITER**



**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments

ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
DONNELL, MASON, PA	18	1.0	18	8	44%	8.0
KOOPMAN, REBECCA SUE, PA	18	2.0	36	19	53%	9.5
LANGLEY, TAMARA, NP	18	18.0	324	239	74%	13.3
LARA SUAREZ, MARIA, NP	18	14.0	252	194	77%	13.9
WILMOT, ALTHEA, NP	18	3.0	54	38	70%	12.7
<b>ADULT CARE TOTALS</b>		<b>38</b>	<b>684</b>	<b>498</b>	<b>73%</b>	

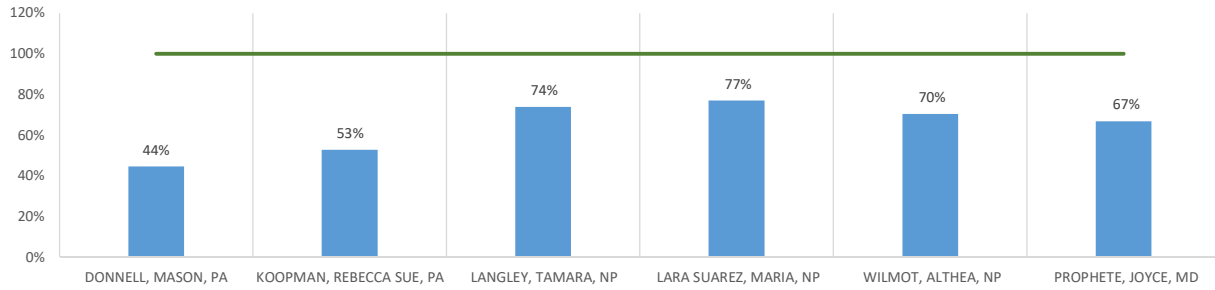
  

WOMENS HEALTH CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
PROPHETE, JOYCE, MD	18	5.0	90	60	67%	12.0
<b>WOMENS HEALTH CARE TOTALS</b>		<b>5</b>	<b>90</b>	<b>60</b>	<b>67%</b>	

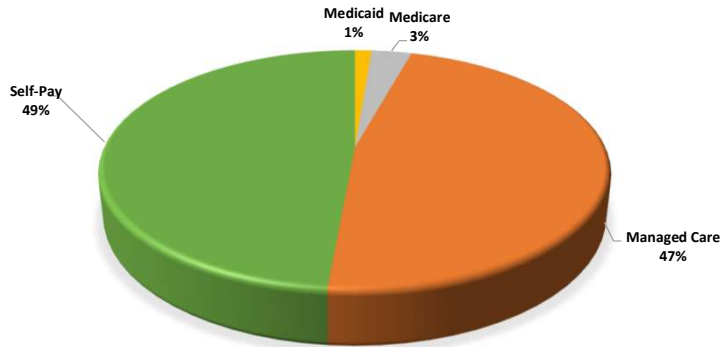
  

BEHAVIORAL HEALTH ADDICTION						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>		

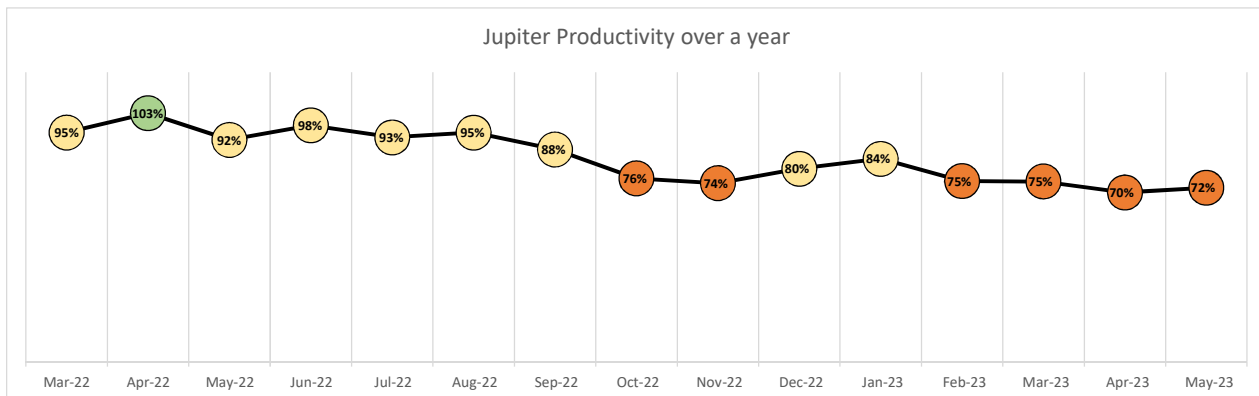
<b>GRAND TOTAL</b>	<b>43</b>	<b>774</b>	<b>558</b>	<b>72%</b>	
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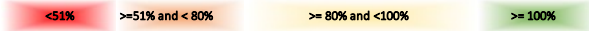
**MEDICAL PAYER MIX**



Jupiter Productivity over a year



**LAKE WORTH**



**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments

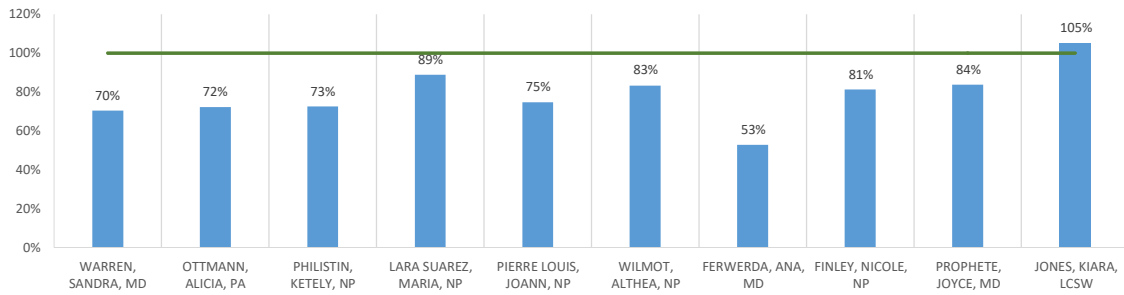
ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
WARREN, SANDRA, MD	18	10.5	189	133	70%	12.7
OTTMANN, ALICIA, PA	18	1.0	18	13	72%	13.0
PHILISTIN, KETELY, NP	18	22.5	405	294	73%	13.1
LARA SUAREZ, MARIA, NP	18	0.5	9	8	89%	16.0
PIERRE LOUIS, JOANN, NP	18	20.0	360	269	75%	13.5
WILMOT, ALTHEA, NP	18	1.0	18	15	83%	15.0
<b>ADULT CARE TOTALS</b>		<b>55.5</b>	<b>999</b>	<b>732</b>	<b>73%</b>	

WOMEN'S HEALTH CARE						
FERWERDA, ANA, MD	18	2	36	19	53%	9.5
FINLEY, NICOLE, NP	18	19	342	278	81%	14.6
PROPHETE, JOYCE, MD	18	13	234	196	84%	15.1
<b>WOMEN'S HEALTH CARE TOTALS</b>		<b>34</b>	<b>612</b>	<b>493</b>	<b>81%</b>	

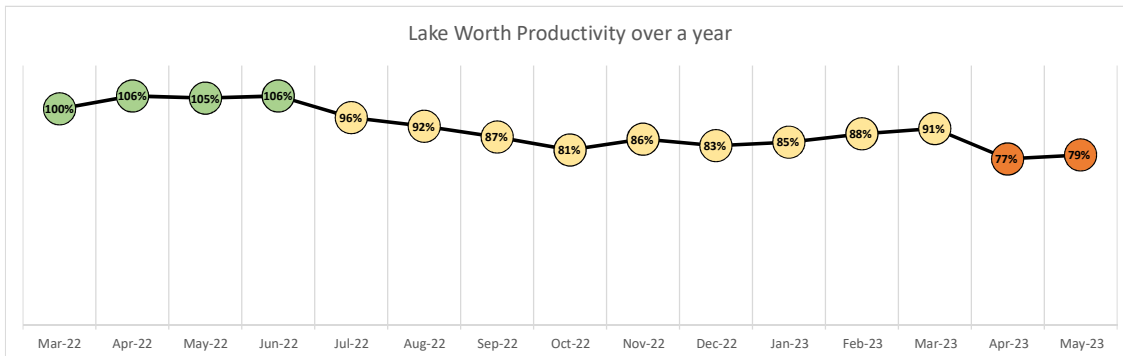
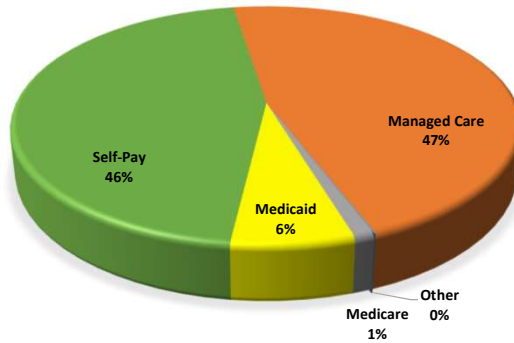
BEHAVIORAL HEALTH INTEGRATION						
JONES, KIARA, LCSW	10	16	160	168	105%	10.5
CALDERON, NYLSA, LMHC	10	0	1	1	100%	
<b>BH INTEGRATION TOTALS</b>		<b>16</b>	<b>161</b>	<b>169</b>	<b>105%</b>	

BEHAVIORAL HEALTH ADDICTION						
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>		

<b>GRAND TOTAL</b>		<b>105.5</b>	<b>1,772</b>	<b>1,394</b>	<b>79%</b>	
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**MEDICAL PAYER MIX**





**LANTANA**

**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments



ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
ALFONSO PUENTES, RAMIRO, MD	18	19.5	351	300	85%	15.4
JEAN-JACQUES, FERNIQUE, NP	18	21.5	387	332	86%	15.4
DONNELL, MASON, PA	18	0.5	9	6	67%	12.0
NAVARRO, ELSY, NP	18	20.5	369	305	83%	14.9
<b>ADULT CARE TOTALS</b>		<b>62.0</b>	<b>1,116</b>	<b>943</b>	<b>84%</b>	

PEDIATRIC CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
DESSALINES, DUCLOS, MD	20	18	360	348	97%	19.3
LAZARO RIVERA, NANCY, MD	20	21	420	444	106%	21.1
NORMIL-SMITH, SHERLOUNE, MD	20	18	360	357	99%	19.8
<b>PEDIATRIC CARE TOTALS</b>		<b>57</b>	<b>1,140</b>	<b>1,149</b>	<b>101%</b>	

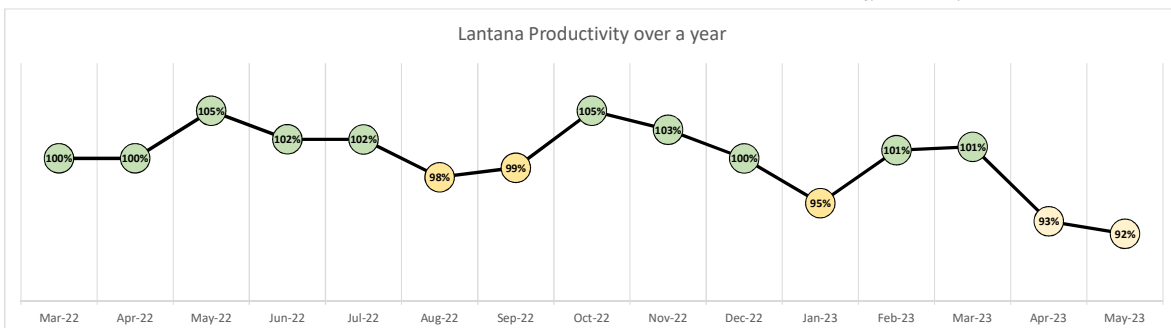
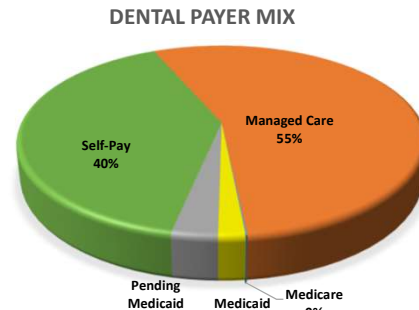
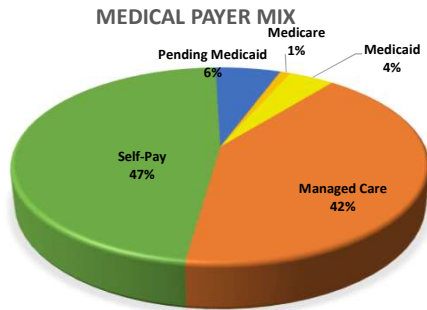
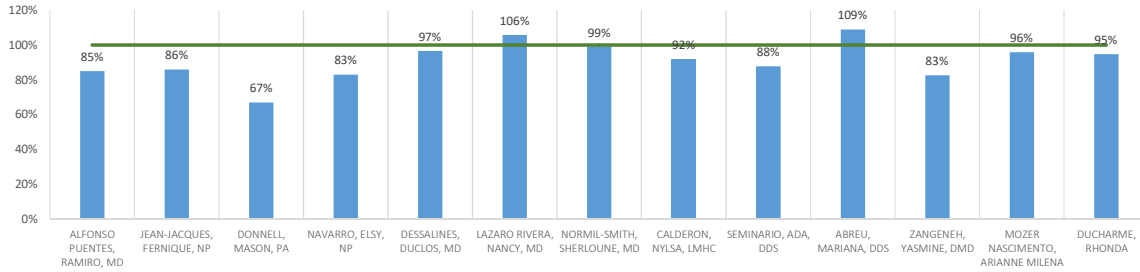
BEHAVIORAL HEALTH INTEGRATION						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
CALDERON, NYLSA, LMHC	10	11	110	101	92%	9.2
<b>BH INTEGRATION TOTALS</b>		<b>11</b>	<b>110</b>	<b>101</b>	<b>92%</b>	

BEHAVIORAL HEALTH ADDICTION						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>		

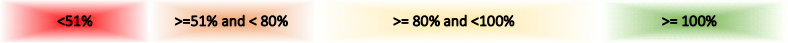
DENTAL						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
SEMINARIO, ADA, DDS	16	18.0	288	253	88%	14.1
ABREU, MARIANA, DDS	16	3.5	56	61	109%	17.4
ZANGENEH, YASMINE, DMD	16	18	288	238	83%	13.2
<b>DENTAL TOTALS</b>		<b>39.5</b>	<b>632</b>	<b>552</b>	<b>87%</b>	

DENTAL HYGIENE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
MOZER NASCIMENTO, ARIANNE MILENA	8	18.0	144	138	96%	7.7
DUCHARME, RHONDA	8 / 16 MDI	21.0	328	311	95%	14.8
<b>DENTAL HYGIENE TOTALS</b>		<b>39</b>	<b>472</b>	<b>449</b>	<b>95%</b>	

GRAND TOTAL						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
<b>GRAND TOTAL</b>		<b>208.5</b>	<b>3,470</b>	<b>3,194</b>	<b>92%</b>	



**LEWIS**



**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments

ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
WILMOT, ALTHEA, NP	6	5.0	42	25	60%	5.0
<b>ADULT CARE TOTALS</b>			<b>42</b>	<b>25</b>	<b>60%</b>	

BEHAVIORAL HEALTH INTEGRATION						
<b>BH INTEGRATION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>		

BEHAVIORAL HEALTH ADDICTION						
<b>BH ADDICTION TOTALS</b>						

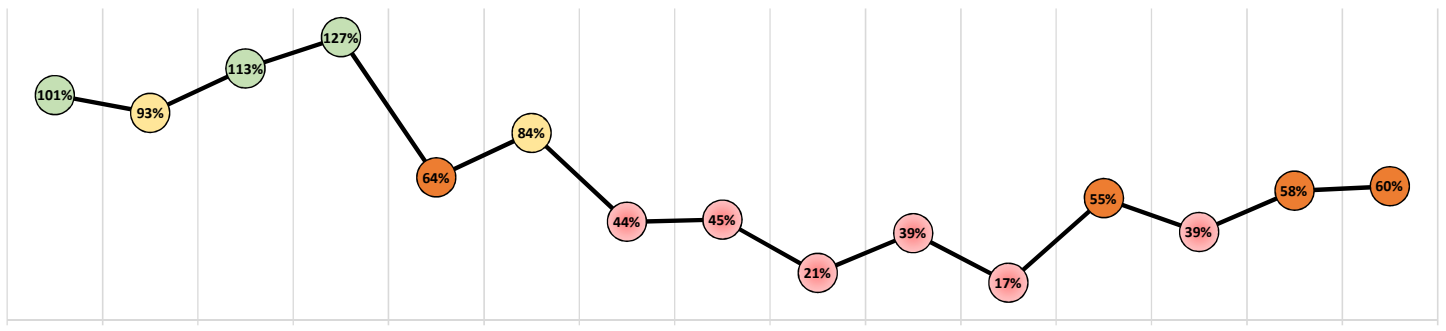
<b>GRAND TOTAL</b>		<b>0</b>	<b>42</b>	<b>25</b>	<b>60%</b>	
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**MEDICAL PAYER MIX**



Lewis Productivity over a year



**MANGONIA**



**PRODUCTIVITY REPORT MAY 2023**

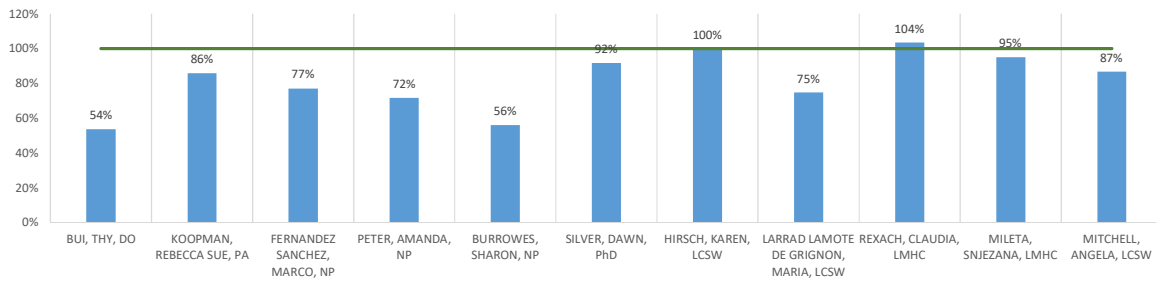
AS 05/31/2023 Based on Completed Appointments

ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
BUI, THY, DO	20	20.0	400	215	54%	10.8
KOOPMAN, REBECCA SUE, PA	20	20.5	410	352	86%	17.2
FERNANDEZ SANCHEZ, MARCO, NP	20	22.5	450	347	77%	15.4
<b>ADULT CARE TOTALS</b>		<b>63.0</b>	<b>1,260</b>	<b>914</b>	<b>73%</b>	

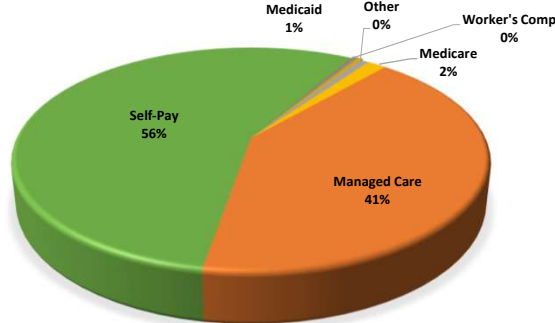
BEHAVIORAL HEALTH INTEGRATION						
<b>BH INTEGRATION TOTALS</b>		<b>0.0</b>	<b>0</b>	<b>0</b>		

BEHAVIORAL HEALTH ADDICTION						
PETER, AMANDA, NP	12	20.0	240	172	72%	8.6
BURROWES, SHARON, NP	12	22.0	264	148	56%	6.7
SILVER, DAWN, PhD	10	22.0	220	202	92%	9.2
HIRSCH, KAREN, LCSW	6	0.5	1	1	100%	2.0
LARRAD LAMOTE DE GRIGNON, MARIA, LCSW	<i>In Training</i>	14.0	107	80	75%	5.7
REXACH, CLAUDIA, LMHC	10	20.0	200	207	104%	10.4
MILETA, SNJEZANA, LMHC	10	10.0	100	95	95%	9.5
MITCHELL, ANGELA, LCSW	10/7	21.0	210	182	87%	8.7
<b>BH ADDICTION TOTALS</b>		<b>129.5</b>	<b>1,342</b>	<b>1,087</b>	<b>81%</b>	

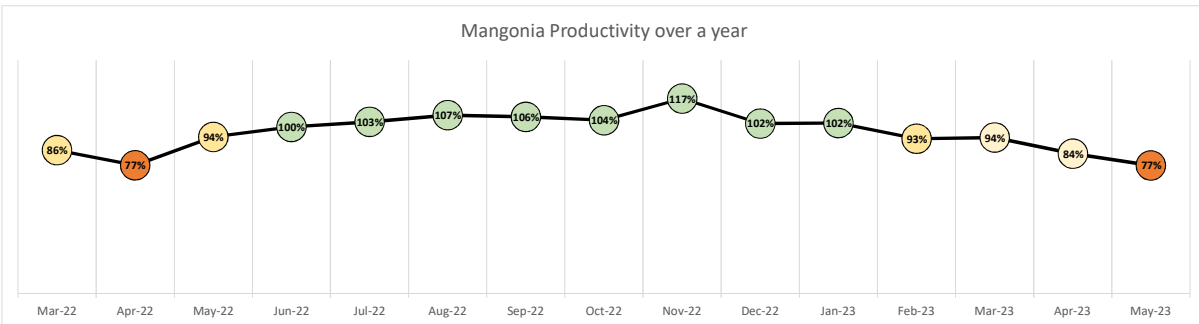
GRAND TOTAL	192.5	2,602	2,001	77%	
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**MEDICAL PAYER MIX**



Mangonia Productivity over a year



**WEST PALM BEACH**  
**PRODUCTIVITY REPORT MAY 2023**



AS 05/31/2023 Based on Completed Appointments

ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
FLOREZ, GLORIA, MD	18	20.0	360	321	89%	16.1
NOUKEKAK, GERMAINE, MD	18	22.5	405	342	84%	15.2
PIERRE LOUIS, JOANN, NP	18	0.5	9	7	78%	14.0
STANEK, EWELINA, PA	18	21.5	387	269	70%	12.5
<b>ADULT CARE TOTALS</b>		<b>64.5</b>	<b>1,161</b>	<b>939</b>	<b>81%</b>	

PEDIATRIC CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
CLARKE-AARON, NOELLA, MD	20	15	300	244	81%	16.3
CHIBAR, CHARMAINE, MD	20	1.5	30	16	50%	10.7
MARZOUCA, KISHA F., MD	20	21.0	420	348	80%	16.6
<b>PEDIATRIC CARE TOTALS</b>		<b>37.5</b>	<b>750</b>	<b>608</b>	<b>81%</b>	

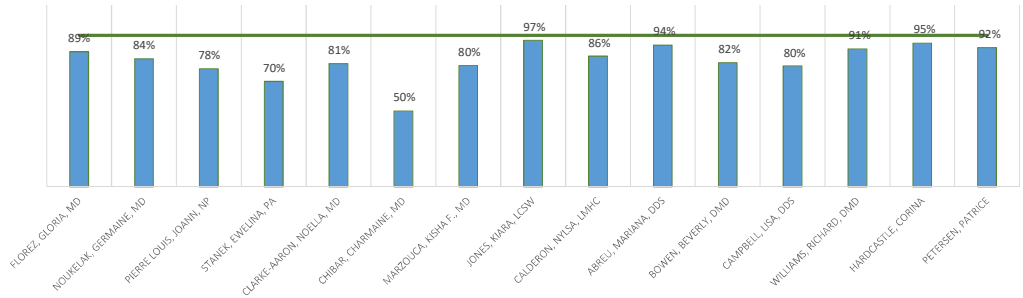
BEHAVIORAL HEALTH INTEGRATION						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
JONES, KIARA, LCSW	10	3.0	30	29	97%	9.7
CALDERON, NYLSA, LMHC	10	3.0	29	25	86%	8.3
<b>BH INTEGRATION TOTALS</b>		<b>6</b>	<b>59</b>	<b>54</b>	<b>92%</b>	

BEHAVIORAL HEALTH ADDICTION						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>		

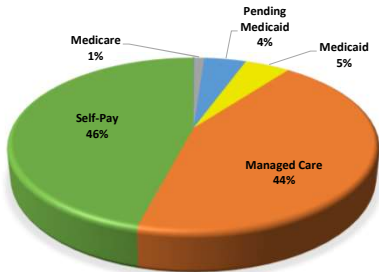
DENTAL						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
ABREU, MARIANA, DDS	16	14.5	232	217	94%	15.0
BOWEN, BEVERLY, DMD	16	10.0	160	131	82%	13.1
CAMPBELL, LISA, DDS	16	20.0	320	255	80%	12.8
WILLIAMS, RICHARD, DMD	16	18.0	288	262	91%	14.6
<b>DENTAL TOTALS</b>		<b>62.5</b>	<b>1,000</b>	<b>865</b>	<b>87%</b>	

DENTAL HYGIENE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
HARDCASTLE, CORINA	8	19.0	152	144	95%	7.6
PETERSEN, PATRICE	16	16.0	220	202	92%	12.6
<b>DENTAL HYGIENE TOTALS</b>		<b>35.0</b>	<b>372</b>	<b>346</b>	<b>93%</b>	

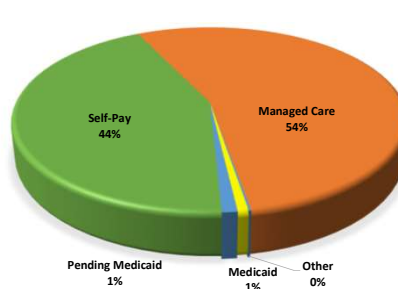
GRAND TOTAL						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
<b>GRAND TOTAL</b>		<b>205.5</b>	<b>3,342</b>	<b>2,812</b>	<b>84%</b>	



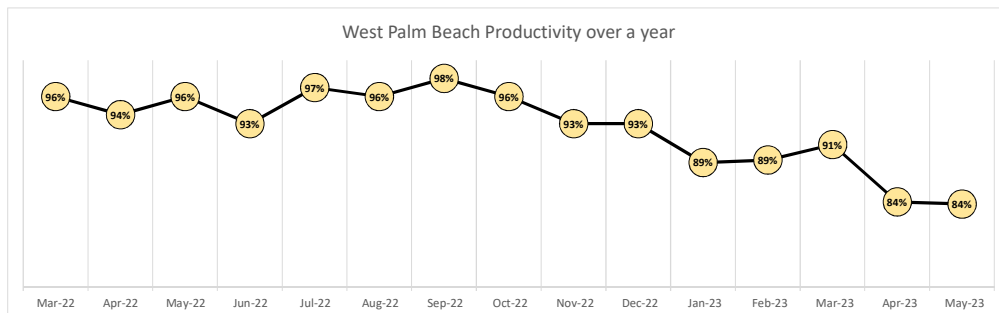
**MEDICAL PAYER MIX**



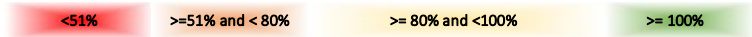
**DENTAL PAYER MIX**



West Palm Beach Productivity over a year



**MOBILE & PORT CLIN**  
**PRODUCTIVITY REPORT MAY 2023**

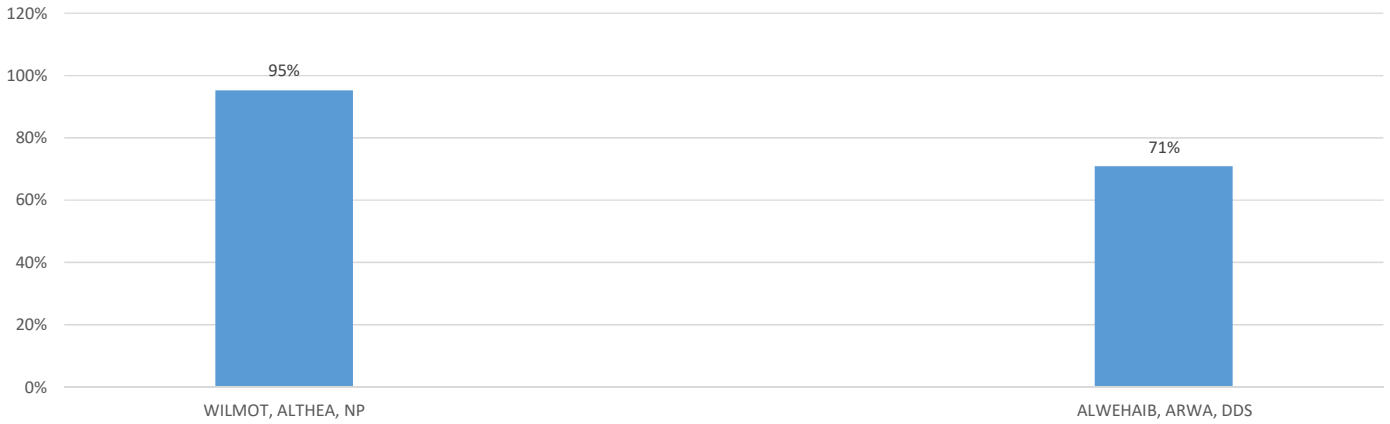


AS 05/31/2023 Based on Completed Appointments

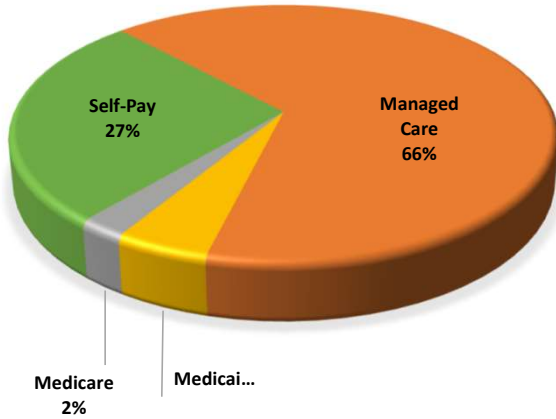
ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
WILMOT, ALTHEA, NP	6	7.0	42	40	95%	5.7
<b>ADULT CARE TOTALS</b>		<b>7</b>	<b>42</b>	<b>40</b>	<b>95%</b>	

DENTAL						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
ALWEHAIB, ARWA, DDS	16	3.0	48	34	71%	11.3
<b>DENTAL TOTALS</b>		<b>3.0</b>	<b>48</b>	<b>34</b>		

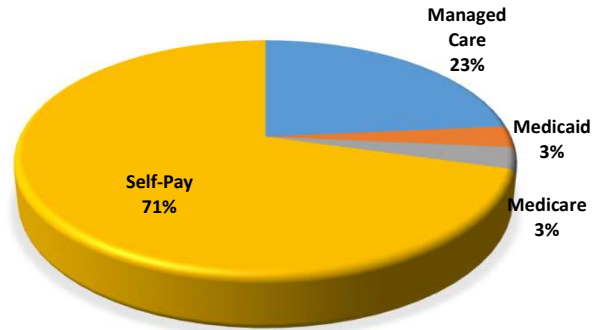
GRAND TOTAL						
		<b>10</b>	<b>90</b>	<b>74</b>	<b>82%</b>	



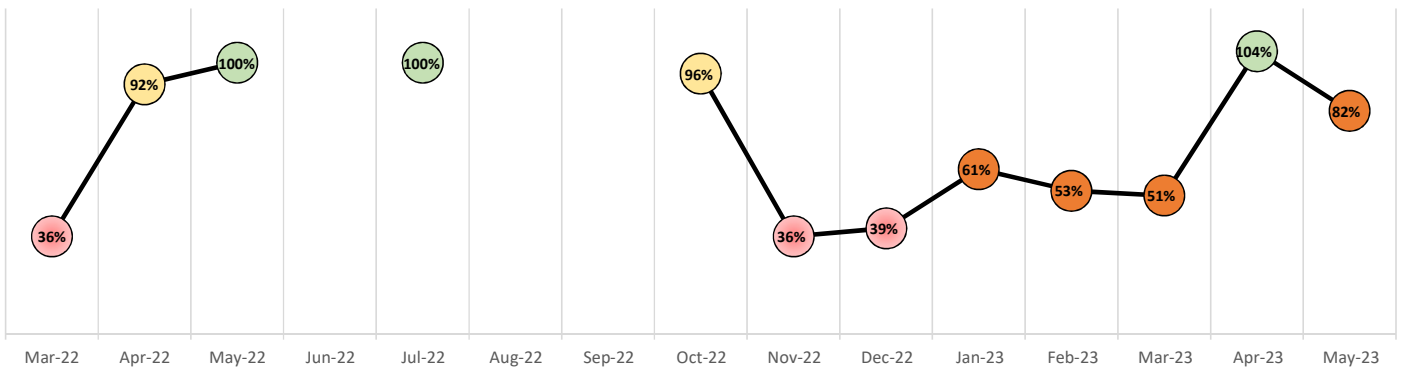
**MEDICAL PAYER MIX**



**DENTAL PAYER MIX**



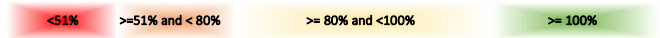
Mobile Productivity over a year



**St ANN**

**PRODUCTIVITY REPORT MAY 2023**

AS 05/31/2023 Based on Completed Appointments



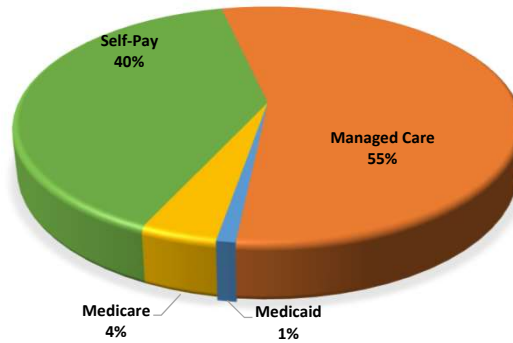
ADULT CARE						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
WILMOT, ALTHEA, NP	6	4.0	24	11	46%	2.8
<b>ADULT CARE TOTALS</b>		<b>4.0</b>	<b>24</b>	<b>11</b>	<b>46%</b>	

BEHAVIORAL HEALTH INTEGRATION						
Provider	Daily Target	Days Worked	Target for the Month	Total for the Month Seen	% Monthly Target Achieved	Daily Average
HIRSCH, KAREN, LCSW	6.0	13.5	83	85	102%	6.3
<b>BH INTEGRATION TOTALS</b>		<b>13.5</b>	<b>83</b>	<b>85</b>	<b>102%</b>	

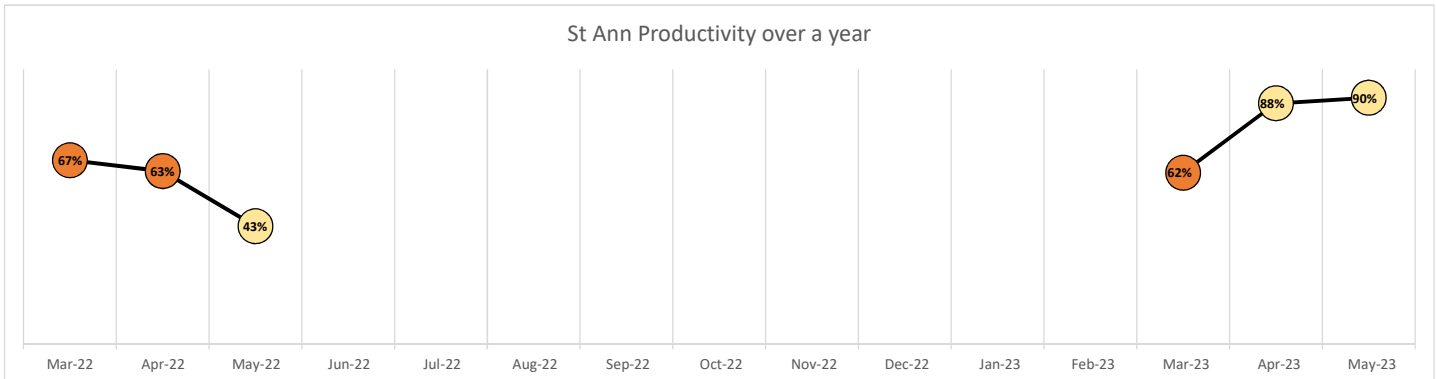
GRAND TOTAL						
		<b>17.5</b>	<b>107.0</b>	<b>96.0</b>	<b>90%</b>	



**MEDICAL PAYER MIX**



**St Ann Productivity over a year**



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

**1. Description: Operations Reports – May 2023**

**2. Summary:**

This agenda item provides the following operations reports for May 2023:

- Clinic Productivity, Demographics, Payor Mix, No Shows and Walk-In dashboards.

**3. Substantive Analysis:**

In May, the clinics had a total of 9,301 unique patients and 13,552 visits. This was 8% higher than the month prior and 23% higher than May 2022. 39% of patients were from adults Primary Care, 26% from Dental and 13% from Pediatrics. The Lantana Medical Clinic had the highest volume with 2,193 visits followed by Mangonia with 1,988 visits.

Our payer mix for May reflected 52% uninsured which is an increase of 2% than previous month. 44% of patients were Managed Care and 4% Medicaid.

60% of patients were female. Consistently 50% of patients reported as White and 43% Black or African American. 39% of patients reported as Hispanic which was a 2% decrease from previous month. Our largest age group has consistently remained those between the ages of 30-39 years old.

The number of walk-in year to date is 19% for Medical and 15% for Dental. In May it went up slightly to 20% for Medical with a total of totaled 2,054 walk-ins. Walk-ins went up slightly to 14% for Dental with 499 walk-ins. The highest number of walk-ins in medical was Lantana followed by the West Palm Beach Health Center. In dental the highest number of walk-ins was the West Palm Beach Health Center followed by Delray.

The average no show rate year to date is 17%. Of those no shows only 3% are from Telehealth. In May established patients no show rate was 17.3% and the new patient no show rate was much less at 6.06%. In May the Women's Health departments had a higher percent of no shows for new patients than all other departments. For established patients the primary care health centers in West Palm Beach, Jupiter and Lantana had higher percentages of no shows. The no show rate specifically for nurse visits remains consistent. In May the average was 30.2. By individual clinic the nurse no shows rate was much less in Mangonia, Jupiter, Lantana and Boca.

**4. Fiscal Analysis & Economic Impact Statement:**

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**June 28, 2023**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

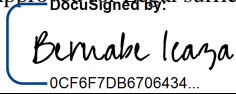
N/A  
 \_\_\_\_\_  
 Candice Abbott  
 VP & Chief Financial Officer

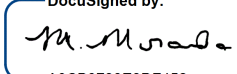
**5. Reviewed/Approved by Committee:**

N/A  
 \_\_\_\_\_  
 Committee Name \_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends that the Board Approve the Operations Reports for May 2023.

Approved for Legal sufficiency:  
 DocuSigned by:  
  
 \_\_\_\_\_  
 Bernabe Icaza  
 VP & General Counsel

DocuSigned by:  
  
 \_\_\_\_\_  
 Marisol Miranda  
 Director of Clinic Operations

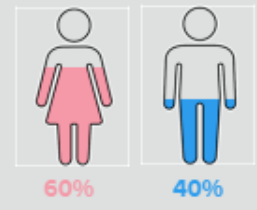
DocuSigned by:  
  
 \_\_\_\_\_  
 Alicia Ottmann, PA-C  
 AVP, Executive Director FQHC  
 & Pharmacy Services



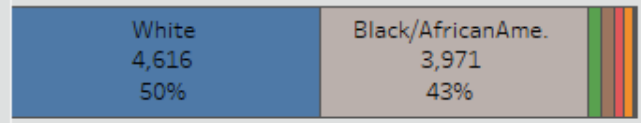
# Monthly Productivity May 2023



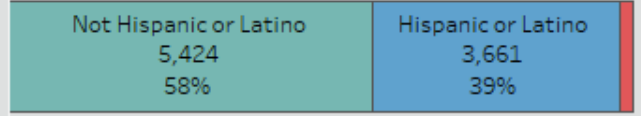
## DEMOGRAPHICS



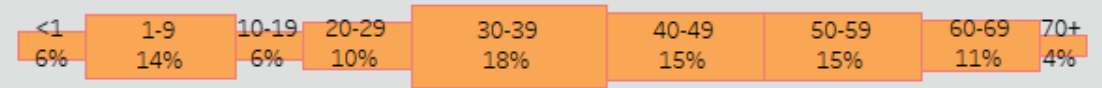
### RACE



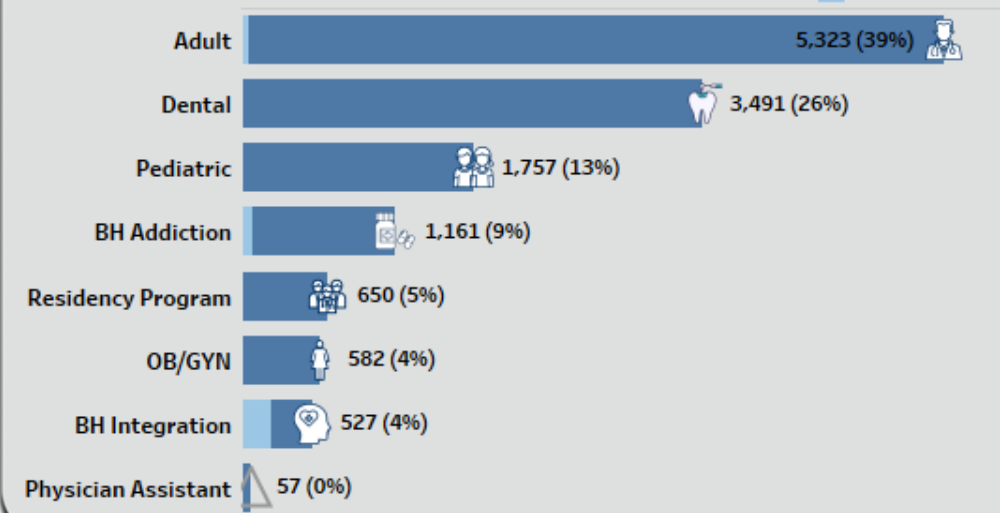
### ETHNICITY



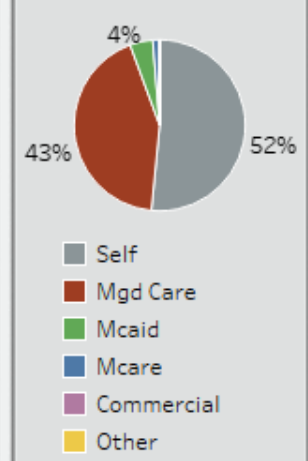
### AGE GROUP



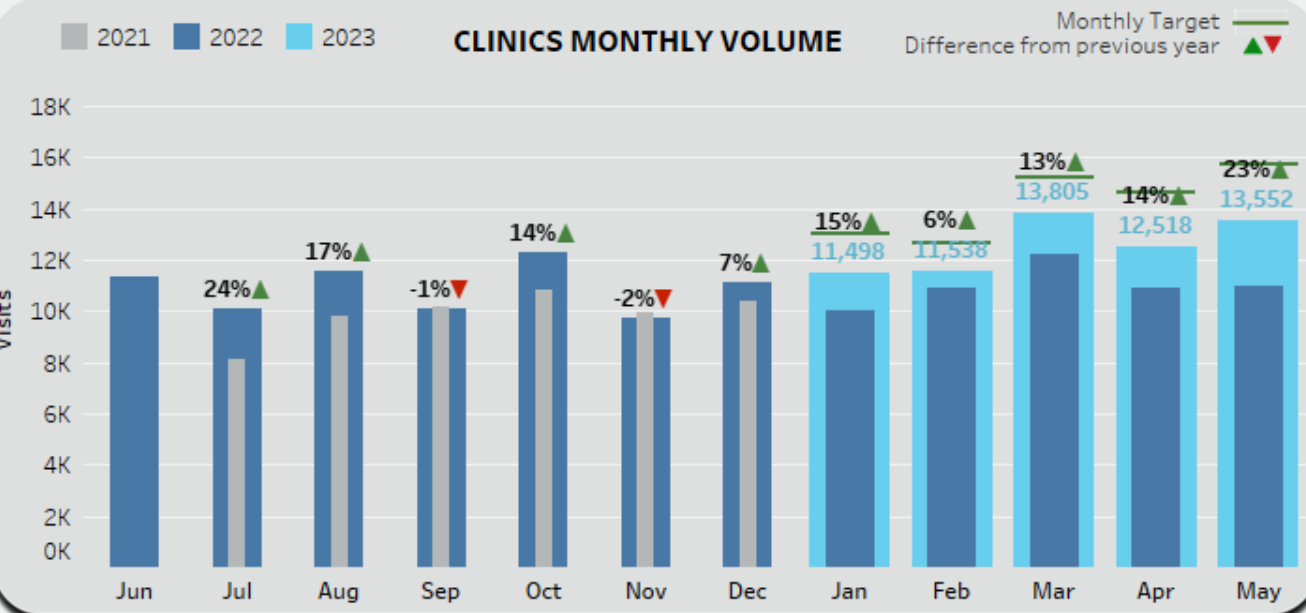
## VISIT TYPE



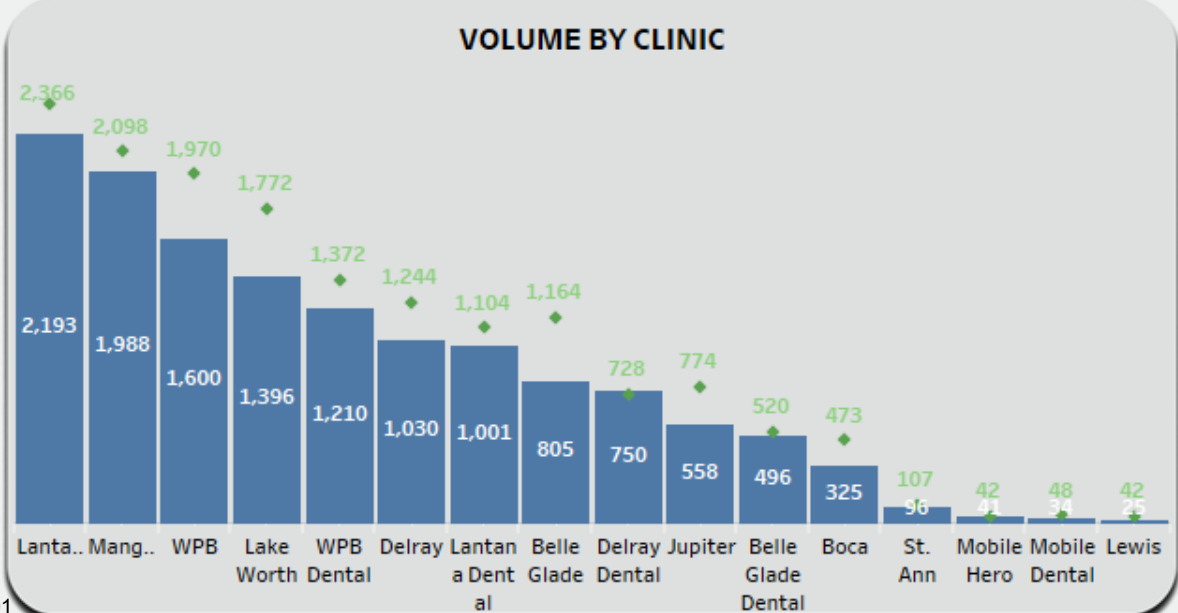
## PAYOR MIX



## CLINICS MONTHLY VOLUME



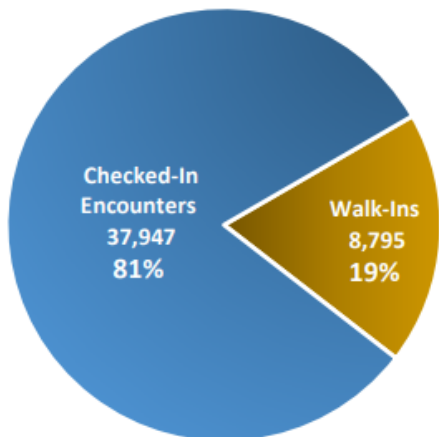
## VOLUME BY CLINIC



# Number and percentage of Walk-Ins seen during YTD 2023 at C. L. Brumback Primary Care Clinics

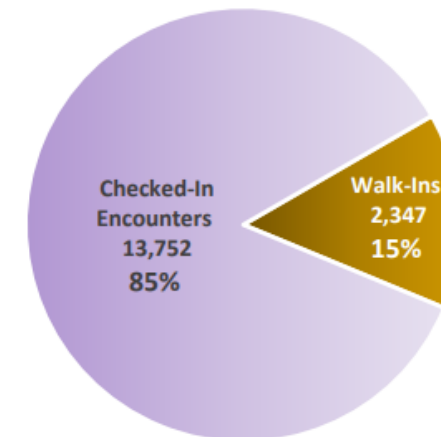
Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA

2023



Walk-ins Dental

2023



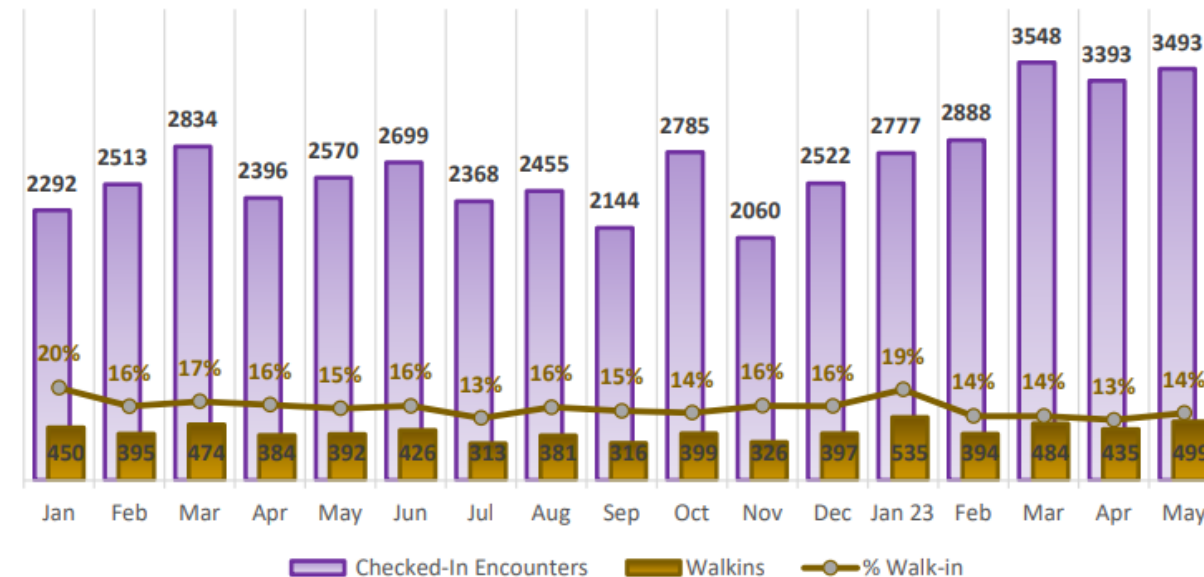
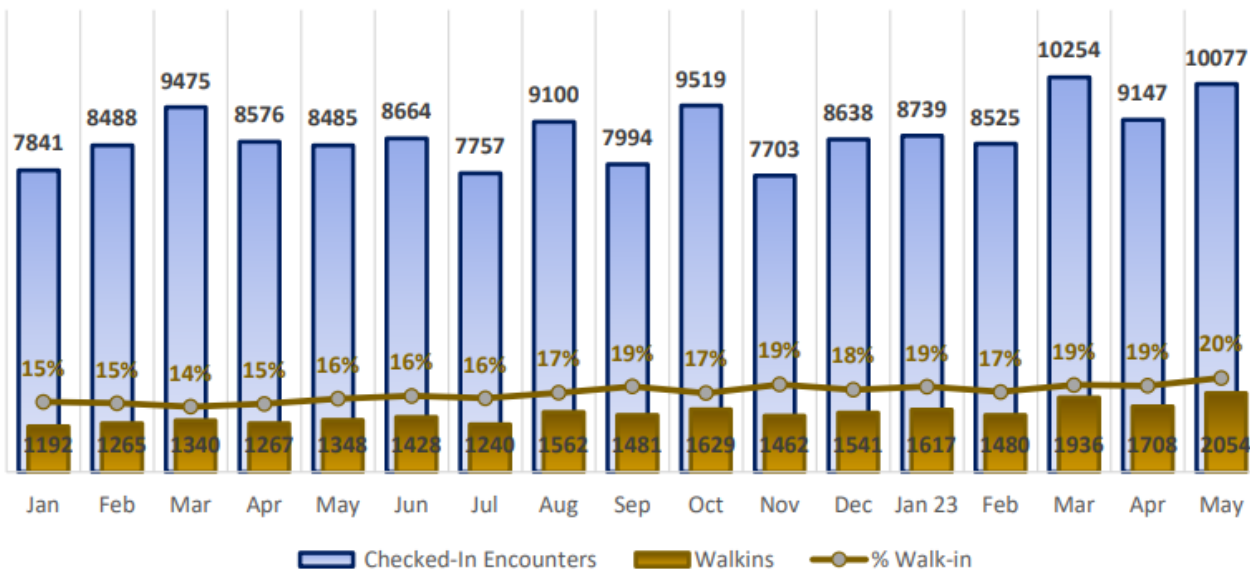
Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA by

Clinic

2022- 2023

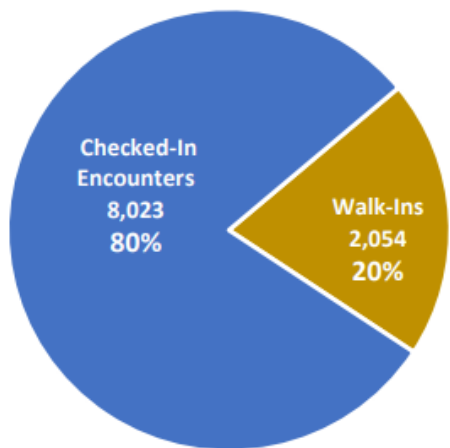
Walk-ins Dental

2022 - 2023

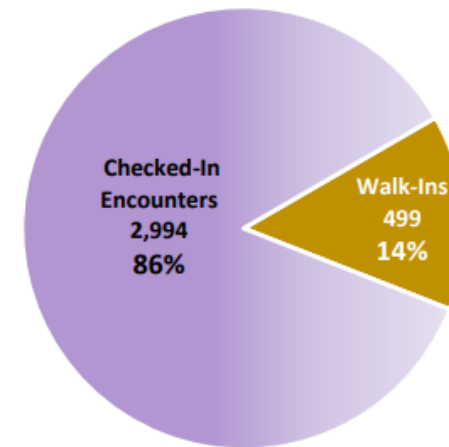


# Number and Percentage of Walk-Ins seen in May 2023 at C. L. Brumback Primary Care Clinics

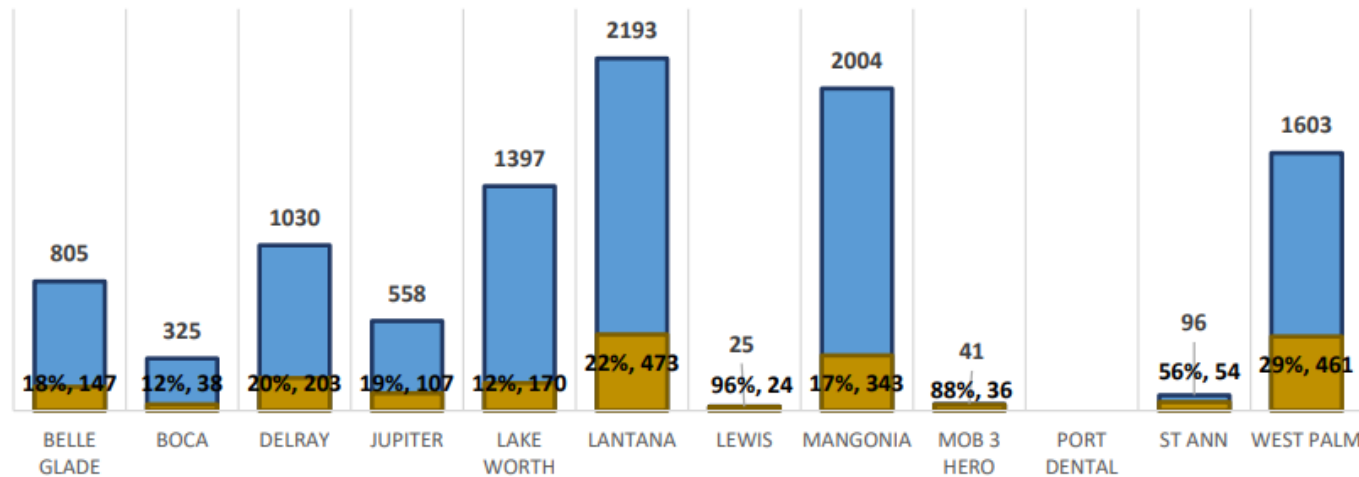
Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA  
May 2023



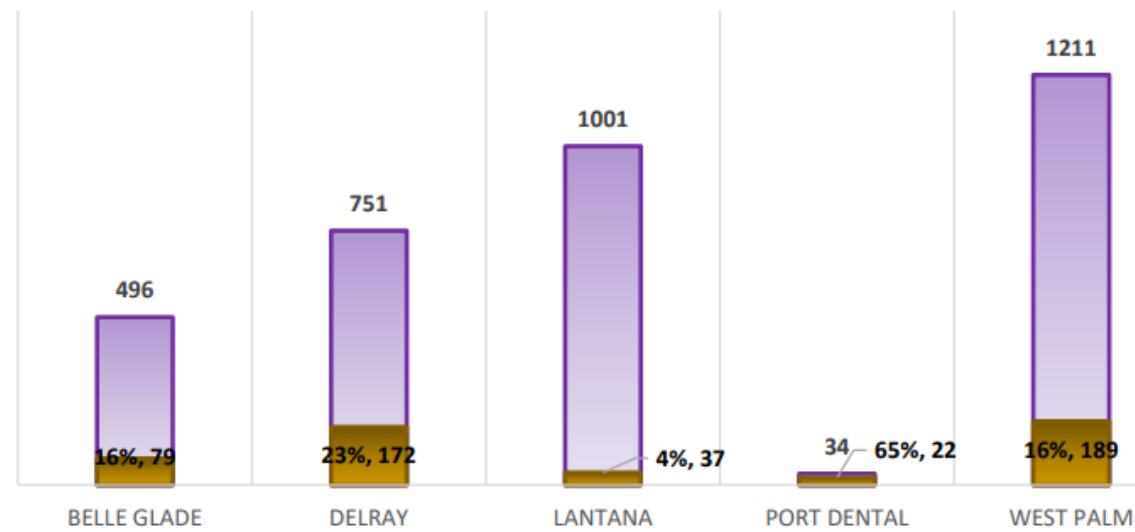
Walk-ins Dental  
May 2023



Walk-ins Adult Medical, Pediatric, Women's Health, BH / SA by  
Clinic  
May 2023



Walk-ins Dental by Clinic  
May 2023



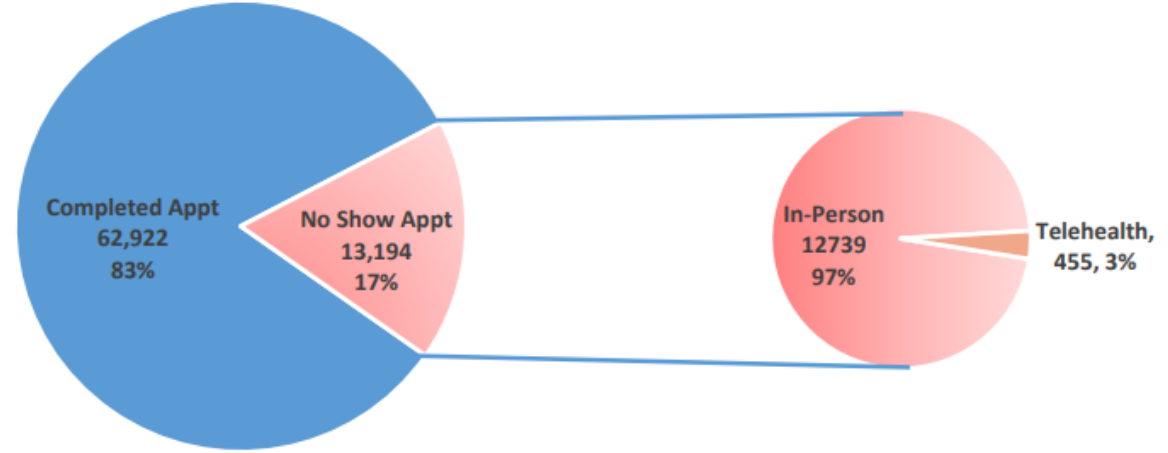
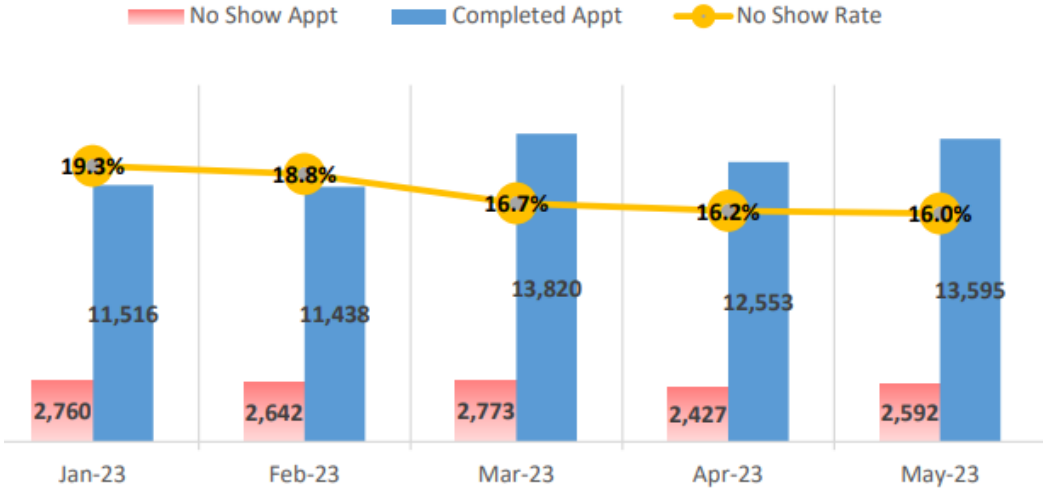
Checked-In Encounters Medical Walk-Ins

Checked-In Encounters Dental Walk-Ins

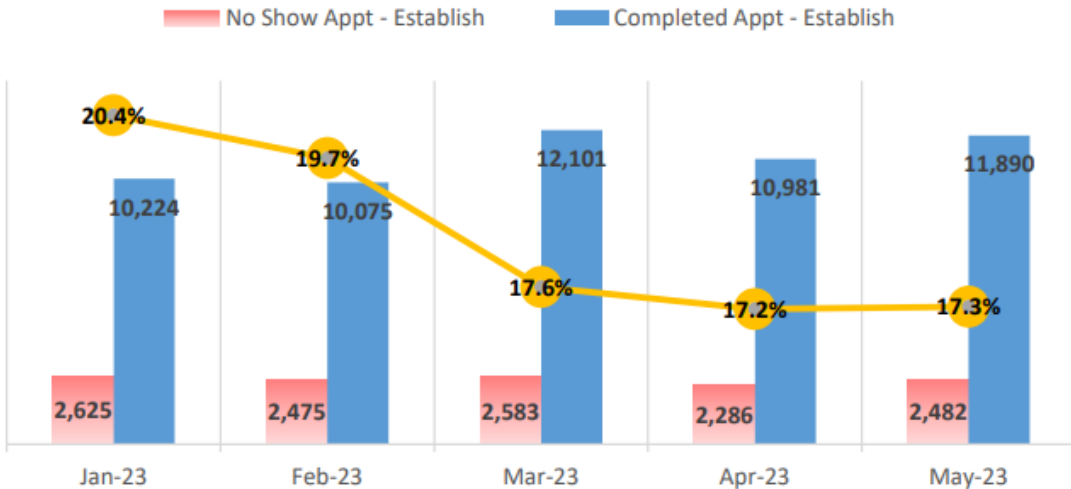
# No Show Appointment Analysis May 2023

(Medical, Adult Peds, Pediatric Care, Women's Health, Dental, BH Integration and BH Addiction)

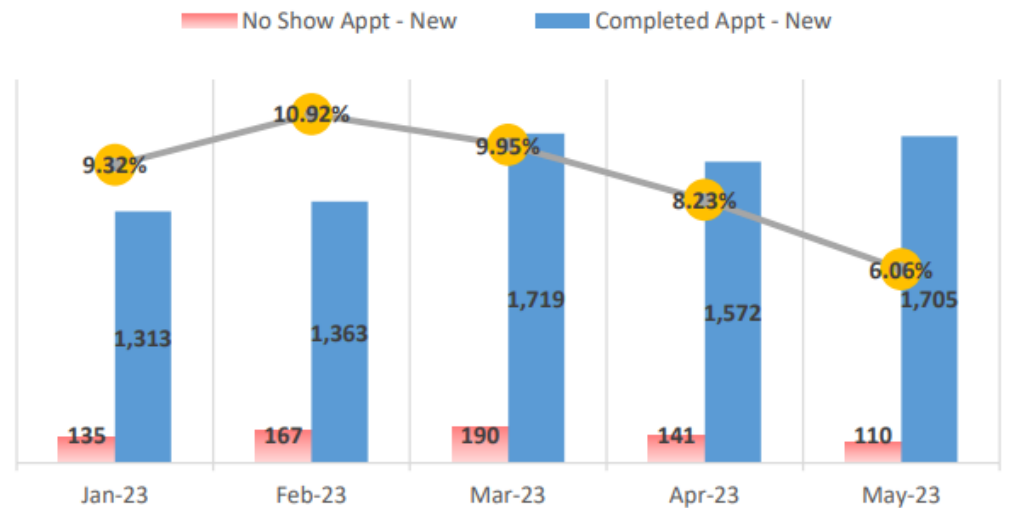
## No Shows vs Checked in appointments Overall



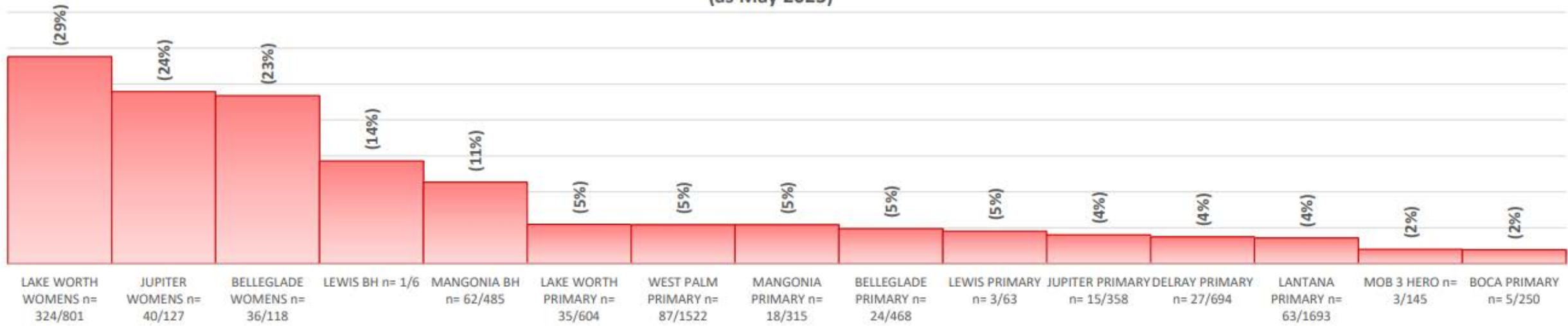
## No Shows vs Checked in appointments - Establish Patients



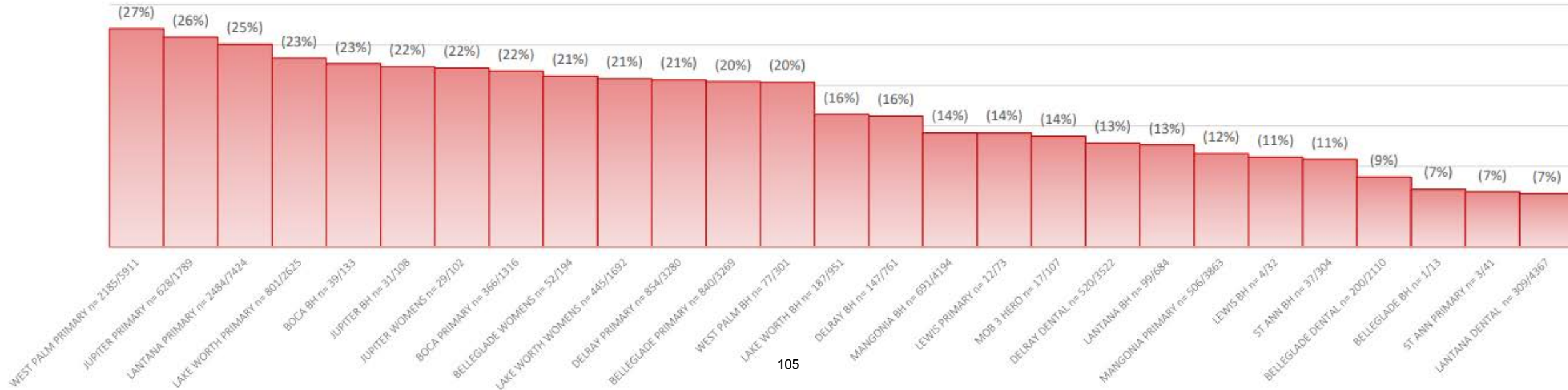
## No Shows vs Checked in appointments - New Patients



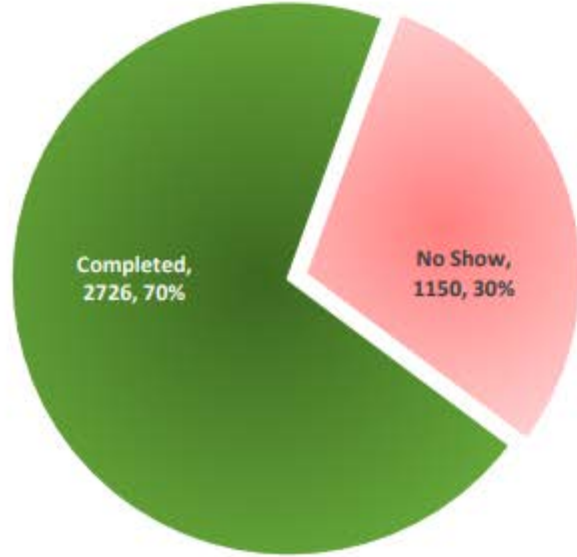
### No Show Rate 2023 - New Patients (as May 2023)



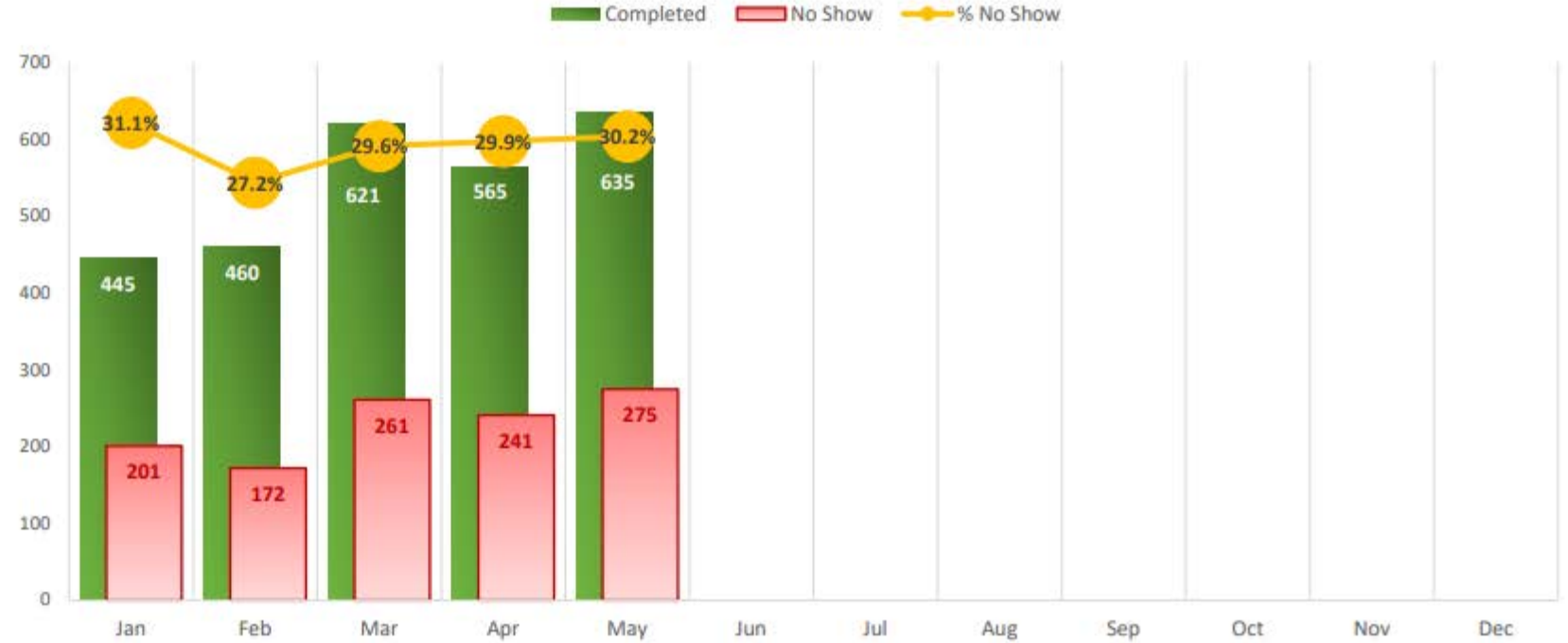
### No Show Rate by Clinic - Establish Patients as May 2023



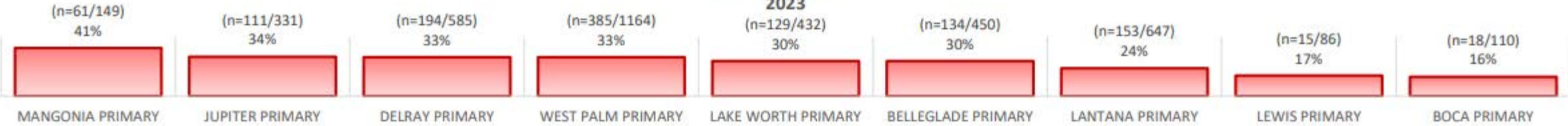
**NO SHOW NURSES VISITS 2023**  
*(All Clinics except Mangonia)*



**NO SHOW NURSES VISITS 2023 (30%)**



**No Show Nurses 2023**



**No Show Nurses May 2023**

