



Health Care District
OF PALM BEACH COUNTY
WE CARE FOR ALL

COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

MEETING AGENDA

June 25, 2025

1515 N. Flagler Drive, Suite 101

West Palm Beach, FL 33401

Remote Participation Link: <https://zoom.us/j/5507895592?pwd=REZ4TWtYUXowQWNpWTBaVXRzZlIdDQT09>

Telephone Dial-in Access: (646) 558-8656 / Meeting ID: 550 789 5592 / Password: 94650

1. Call to Order – Joseph Gibbons, Chair

- A. Roll Call
- B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.

2. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. MOTION TO APPROVE Agenda

3. Awards, Introductions and Presentations

Annual Board FTCA Training (Dr. Joshua Adametz)

4. Disclosure of Voting Conflict

5. Public Comment



Health Care District
OF PALM BEACH COUNTY
WE CARE FOR ALL

6. Meeting Minutes

A. **MOTION TO APPROVE:**

Board Meeting Minutes of May 28, 2025 [Pages 1-5]

7. Consent Agenda

MOTION TO APPROVE: Consent Agenda Items

A. **ADMINISTRATION**

7A-1 **RECEIVE AND FILE:**

June 2025 Internet Posting of District Public Meeting
<https://www.hcdpbc.org/resources/public-meetings>

7A-2 **RECEIVE AND FILE:**

Attendance Tracking [Page 6]

7A-3 **RECEIVE AND FILE:**

HRSA Digest (Dr. Joshua Adametz) [Pages 7-11]

B. **FINANCE**

7B-1 **MOTION TO APPROVE:**

District Clinic Holdings, Inc. April 2025 Financial Report
(Jessica Cafarelli) [Pages 12-30]

8. Regular Agenda

A. **ADMINISTRATION**

None.

B. **EXECUTIVE**

8B-1 **RECEIVE AND FILE:**

Executive Director Informational Update (Dr. Joshua Adametz)
[Pages 31-34]



Health Care District
OF PALM BEACH COUNTY
WE CARE FOR ALL

8. Regular Agenda (Continued)

C. CREDENTIALING

8C-1 MOTION TO APPROVE:

Licensed Independent Practitioner Credentialing and Privileging
(Dr. Ana Ferwerda) [Pages 35-36]

D. QUALITY

8D-1 MOTION TO APPROVE:

Quality Report (Dr. Ana Ferwerda) [Pages 37-61]

E. OPERATIONS

8E-1 MOTION TO APPROVE:

Operations Report (Angela Santos) [Pages 62-64]

9. Dr. Joshua Adametz, AVP & Executive Director of Community Health Center Comments

10. Board Member Comments

11. Establishment of Upcoming Meetings

July 23, 2025 at 12:30 p.m.

August 27, 2025 at 12:30 p.m.

September 24, 2025 at 12:30 p.m.

October 22, 2025 at 12:30 p.m.

November 19, 2025 at 12:30 p.m.

December 17, 2025 at 12:30 p.m.

12. Motion to Adjourn Public Meeting



District Clinic Holdings, Inc.; d.b.a. Health Care District Community Health Center
Board of Directors Meeting
1515 N. Flagler Drive, Suite 101, WPB, FL 33401
Summary Minutes
05/28/2025

Present: Joseph Gibbons–Chair; Bill Johnson – Vice Chair; Michael Smith – Treasurer (ZOOM); Melissa Tascone, Nicholas Campbell (ZOOM) and Albert Borroto (ZOOM).

Absent: Boris Seymore, Juia Bullard, Alcolya St. Juste

Staff: Dr. Joshua Adamez; Jessica Cafarelli; Dr. Ana Ferwerda; Angela Santos; Steven Sadiku; Heather Bokor; Bernabe Icaza; Nancy Gonzalez; Leamsi Borges and Jose Rodriguez.

Minutes Transcribed By: Adriana Padron

The meeting is scheduled for 12:38pm.
Meeting Began at 12:38pm.

AGENDA ITEM	DISCUSSION	ACTION
1. Call to Order 1A. Roll Call 1B. Affirmation of Mission	Joseph Gibbons called the meeting to order. Roll call was taken and a quorum was established. Mr. Gibbons read the affirmation of mission into the record.	The meeting was called to order at 12:38 p.m.
2. Agenda Approval 2A. Additions/Deletions/ Substitutions 2B: Motion to Approve Agenda Items	None.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the agenda as presented. Ms. Melissa Tascone duly seconded the motion. A vote was called and the motion passed unanimously.
3. Awards, Introductions & Presentations	None.	No action necessary.



4. Disclosure of Voting Conflict	None.	No action necessary.
4. Public Comment	None.	No action necessary.
6. Meeting Minutes A. MOTION TO APPROVE: Board Meeting Minutes of April 23, 2025	There were no changes or comments to the Board Meeting Minutes dated April 23, 2025.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Board Meeting Minutes of April 23, 2025. Ms. Melissa Tascone duly seconded the motion. A vote was called, and the motion passed unanimously.
7. Consent Agenda – Motion to Approve Consent Agenda Items		VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Consent Agenda. Ms. Melissa Tascone duly seconded the motion. A vote was called, & the motion passed unanimously.
A. ADMINISTRATION 7A-1. RECEIVE & FILE: Internet Posting of District Public Meeting	The May 2025 meeting notice was posted.	No action necessary.
7A-2. RECEIVE & FILE: Attendance Tracking	Attendance tracking was updated.	No action necessary.
7A-3. RECEIVE & FILE: HRSA Digest	Per the request of the Clinic Board, the latest HRSA Digest was provided.	No action necessary.
7A-4. MOTION TO APPROVE: Board Member Appointment	Board Member Reappointment	



<p>B. FINANCE</p> <p>7B-1. MOTION TO APPROVE: DCH, Inc. Financial Report April 2025</p>	<p>This agenda item recommends the Board approve the April 2025 Financial Report which was provided in the Board packet.</p>	<p>Motion approved unanimously.</p>
<p>8. REGULAR AGENDA</p>		
<p>8A-1 RECEIVE AND FILE: Annual Mandatory Governance Conflicts of Interest Disclosure</p>		<p>Received & Filed. No action necessary.</p>
<p>B. EXECUTIVE</p> <p>8B-1 RECEIVE AND FILE: Executive Director Informational Update</p>	<p>Dr. Adametz presented his Executive Director Informational Update, discussing Atlantis integration updates and FACHC Board Member training.</p>	<p>Received & Filed. No action necessary.</p>
<p>C. CREDENTIALING</p> <p>8C-1 MOTION TO APPROVE: Quality Report</p>	<p>None.</p>	<p>VOTE TAKEN: Mr. Bill Johnson made a motion to approve, Ms. Melissa Tascone duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>D. QUALITY</p> <p>8D-1 MOTION TO APPROVE: Quality Reports</p>	<p>This agenda item presents the updated Quality Improvement & Quality Updates:</p> <ul style="list-style-type: none"> • Quality Council Meeting Minutes –April 2025 • UDS Report – YTD <p>Dr. Ferwerda presented the above topics and reviewed the UDS Report Dashboard.</p>	<p>VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Quality Reports as presented. Ms. Melissa Tascone duly seconded the motion. A vote was called, and the motion passed unanimously.</p>



<p>E. OPERATIONS</p> <p>8E-1 MOTION TO APPROVE: Operations Report</p>	<p>Angela Santos presented the Operations report which provides the Health Center Productivity report for April 2025.</p>	<p>VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Operations report for April 2025. Ms. Melissa Tascone duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>9. Executive Director of FQHC Services Comments</p>	<p>Immediately following this Board meeting, there will be our third Training session: FACHC – HDPBC Governance Training – HCP Mission, Board Requirements & Oversight Mechanisms. Announced Board resignation of Ms. Melissa Tascone, Nominating Committee will meet next meeting to discuss new candidates.</p>	<p>No action necessary.</p>
<p>10: Board Member Comments</p>	<p>Mr. Joseph Gibbons stated this was a good meeting and he appreciates everyone who attended via zoom. He also thanked Ms. Melissa Tascone for staying on the Board until they find a replacement for her and also being part of the interviewing process.</p>	<p>No action necessary.</p>
<p>11. Establishment of Upcoming Meetings</p>	<p>June 25, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>July 23, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>August 27, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>September 24, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p>	<p>No action necessary.</p>



	<p>October 22, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>November 19, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>December 17, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p>	
<p>12. Motion to Adjourn</p>	<p>Mr. Joseph Gibbons motioned to adjourn the public meeting at 12:55 pm.</p>	<p>VOTE TAKEN: Mr. Bill Johnson made a motion to adjourn the public meeting. Ms. Melissa Tascone duly seconded the motion. A vote was called, and the motion passed unanimously.</p>

Minutes Reviewed by: _____
Signature **Date**



Community Health Center Board of Directors Attendance Tracking 2025

	01/22/25	02/26/25	03/26/25	04/23/25	05/28/25	06/25/25	07/23/25	08/27/25	09/24/25	10/22/25	11/19/25	12/17/25
Mike Smith	X	X	X	X	X (ZOOM)							
Melissa Tascone	X (ZOOM)	E	E	E	X							
Julia Bullard	X	X (ZOOM)	X	X	A							
Joseph Gibbons	X	X	E	X	X							
Alcolya St. Juste	E	X (ZOOM)	X (ZOOM)	E	E							
William (Bill) Johnson	X	X	X	X	X							
Boris Seymore	E	X (ZOOM)	X (ZOOM)	X (ZOOM)	A							
Crystal Gonzalez	E	-	-	-	-	-	-	-	-	-	-	-
Albert Borotto	X (ZOOM)	E	X (ZOOM)	X (ZOOM)	X (ZOOM)							
Nicholas Campbell	-	X	X	E	X (ZOOM)							
Quorum Established	Q	Q	Q	Q	Q							

X= Present **A= Absent**
C= Cancel **Q= Quorum**
E= Excused



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

1. Description: HRSA Digest

2. Summary:

Per the request of the Clinic Board, we will include the latest HRSA Digest updates as available.

3. Substantive Analysis:

This June HRSA Digest highlights QIA-UDS+ Reporting Update, Remaining Balance of FY 2025 Funds, FY 2026 Service Area Competition NOFO, 2025 UDS Changes Webinar, and contacting BPHC.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget	
Capital Requirements	N/A		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/>	No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A
Committee Name

N/A
Date Approved



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

6. Recommendation:

Staff recommends the Board Receive and File the HRSA Digest.

Approved for Legal sufficiency:

Signed by:

Handwritten signature of Bernabe Icaza in black ink.

0CF6F7DB6706434... Bernabe Icaza

SVP & General Counsel

Signed by:

Handwritten signature of Joshua Adametz in black ink.

2B42345F087844B0... Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community
Health Centers



Outlook

BPHC Program Updates Wrap-Up, 2025 UDS Changes Webinar

From HRSA Primary Health Care Digest <hrsa@public.govdelivery.com>

Date Tue 6/3/2025 9:48 AM

To Krysten Kinsey <kinsey@hcdpbc.org>

Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.



Primary Health Care Digest

June 3, 2025

SHARE

BPHC Program Updates Wrap-up

See the [slides from the recent BPHC Program Updates \(PDF\)](#). Here are other highlights from the webcast:

- **QIA-UDS+ Reporting Update:** Health centers are not required to submit a final report describing the activities supported with Quality Improvement Award – Uniform Data System Patient-Level (QIA-UDS+) funding. Health centers are still expected to use the QIA-UDS+ funding for allowable costs, as noted in the original award term. You can submit questions about the specific use of the QIA-UDS+ funds through the [BPHC Contact Form](#).
- Earlier this year, HRSA provided six months of partial funding for all health center continuation awards using available funds. HRSA is working on providing the **remaining balance of fiscal year (FY) 2025 funds** for health center continuation awards.
- The **FY 2026 Service Area Competition (SAC)** Notice of Funding Opportunity is in development. We are aiming to release the first round of SAC this summer.
- Review the November 2024 [Federal Register Notice](#) for information on planned updates to the **calendar year 2025 Uniform Data System (UDS) collection** and join the UDS Changes webinar on Thursday, June 26 (detailed below).
- **Contacting BPHC:** Continue to use the Health Center Program Support as your primary point of contact with BPHC via the [BPHC Contact Form](#) or by calling (877) 464-4772.

The next BPHC Program Updates webcast is scheduled for 2:00-3:00 p.m. ET on Tuesday, June 24.

2025 UDS Changes Webinar

Join us for a webinar about changes to UDS reporting requirements in calendar year 2025. Health center staff who prepare the UDS data report should plan to attend.

Thursday, June 26
2:00-3:30 p.m. ET

[Register here](#)



Find resources related to UDS reporting on the [UDS Training and Technical Assistance website](#). Submit any inquiries related to UDS updates via the [BPHC Contact Form](#) (*Uniform Data System > UDS Reporting*).

Change in Scope Resources

Need to submit a Change in Scope (CIS) request? Remember:

Before Submission:

- Notify BPHC of your upcoming CIS request via:
 - [BPHC Contact Form](#) (*Program Monitoring H80 > Change in Scope*).
 - Communication with your Program Specialist.
- Plan for the 60-day HRSA review. HRSA has 60 days from the time of submission or resubmission to review CIS requests.

Submission Package:

- Ensure your CIS request is complete and accurate.
- Include all zip codes for proposed site(s) in the UDS Data Table.

After Approval: Verify implementation of approved change within 120 days.

For additional information, review the [Scope of Project webpage](#) and [PIN 2008-01: Defining Scope of Project and Policy for Requesting Changes](#).

FTCA Deeming Virtual Office Hours

Federal Tort Claims Act (FTCA) deeming applications are due Friday, June 27, by 11:59 p.m. ET. Find information about the application process [on our website](#) and helpful tips in the [FTCA Deeming Application Step-by-Step Guide](#).

FTCA staff will host virtual office hours to answer questions from Health Center Program grantees about preparing and completing the 2025 FTCA redeeming or initial deeming application. Health centers can book a 15-minute time slot throughout the month of June via the [BPHC Contact Form](#) (*FTCA Health Center Program > Training/Technical Assistance*). We will share specific dates and times after reservations are confirmed.

CMS Seeks Input on Improving Technology for Medicare Beneficiaries

The Centers for Medicare & Medicaid Services (CMS), in partnership with the Assistant Secretary for Technology Policy/Office of the National Coordinator for Health Information Technology (ASTP/ONC), [issued a request for information \(RFI\)](#) seeking public input on how best to advance a seamless, secure, and patient-centered digital health infrastructure.

The RFI invites input from patients, caregivers, providers, payers, technology developers, and other stakeholders on how CMS and ASTP/ONC can:

- Drive the development and adoption of digital health management and care navigation applications;
- Strengthen interoperability and secure access to health data through open, standards-based technologies;
- Identify barriers preventing the seamless exchange of health information across systems; and
- Reduce administrative burden while accelerating progress toward value-based, patient-centered care.

The public comment period is open through Monday, June 16. For more information, read [CMS's press release](#).

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5600 Fishers Lane | Rockville, MD 20857

This email was sent to kkinsey@hcdpbc.org using GovDelivery Communications Cloud on behalf of: HRSA · 5600 Fishers Lane · Rockville, MD 20857





**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

1. Description: District Clinic Holdings, Inc. Financial Report April 2025

2. Summary:

The April 2025 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

3. Substantive Analysis:

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis is incorporated into the financial statement presentation.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

Signed by:


 CA6A21FF2E02481
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

 Finance Committee
 Committee Name

 6/25/25
 Date Approved



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

6. Recommendation:

Staff recommends the Board approve the April 2025 District Clinic Holdings, Inc. financial statements.

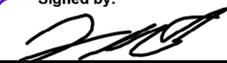
Approved for Legal sufficiency:

Signed by:


0CF6F7DB670B84
Bernabe Icaza
SVP & General Counsel

Signed by:


CA6A21FF2E1843
Jessica Cafarelli
VP & Chief Financial Officer

Signed by:


3B42B4587641B2
Christopher Metz, DMD, MPH, MA
AVP & Executive Director of Community Health Centers



MEMO

To: District Clinic Holdings, Inc. Board of Directors

From: Jessica Cafarelli
VP, Chief Financial Officer

Date: June 25, 2025

Subject: Management Discussion and Analysis as of April 2025 C.L. Brumback Primary Care Clinic Financial Statements.

The April financial statements represent the financial performance through the seventh month of the 2025 fiscal year for the HCD Community Health Centers. On the Comparative Statement of Net Position, total assets increased \$1.1M. Due from Other Governments increased \$283k primarily as a result of grant accruals. Cash increased \$814k from normal business operations.

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$488k) or (5.9%) due to unanticipated increases in charity care and bad debt classification as well as reduced LIP awards. Gross patient revenue YTD was favorable to budget by \$2.5M. Total YTD revenues were unfavorable to budget by (\$2.0M) or (14.3%). YTD grant revenue is unfavorable by (\$1.6M) due to grant accrual timing as well as unanticipated reduction in funding. Several grants that were budgeted were not awarded, which accounts for approximately \$932k of the unfavorable variance. At this time, staff does not anticipate additional grants being awarded and recognized this fiscal year. To offset this variance, staff identified opportunities to reduce expenses to remain within budget. Operational expenses before depreciation were favorable to budget by \$5.5M due to timing differences in expenses and staffing. Positive variances YTD in salaries, wages, and benefits were \$4.7M. YTD net margin was a loss of (\$15.1M) compared to the budgeted loss of (\$20.0M) resulting in a favorable variance of \$4.9M or (24.4%). YTD, the District has transferred in \$13.7M to fund clinic operations.

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$139k). The Medical clinics YTD gross patient revenue was favorable to budget by \$1.0M. The Medical clinics total YTD revenue was unfavorable to budget by (\$1.5M) due primarily to a decrease in grant revenue. Grant revenue recognition had a negative impact on overall revenue of (\$1.5M). Total operating expenses of \$14.8M were favorable to budget of \$18.3M by \$3.5M or 19.1%. The positive variance is mostly due to salaries, wages, and benefits of \$2.8M, and medical supplies of \$406k. Timing differences in expenses and staffing are driving these favorable YTD variances. YTD net margin was a loss of (\$10.8M) compared to the budgeted loss of (\$13.7M) resulting in a favorable variance of \$2.9M or (21.4%).

Net patient revenue YTD for the Dental clinics was unfavorable to budget by (\$371k). The Dental clinics total YTD gross patient revenue was unfavorable to budget by (\$426k). Total YTD operating expenses of \$3.3M were favorable to budget by \$371k, with timing differences in staffing primarily accounting for this favorable variance. Total YTD net margin was favorable to budget by \$164k or (8.1%).

District Clinic Holdings, Inc.
Comparative Statement of Net Position

	<u>April 30, 2025</u>	<u>March 31, 2025</u>	<u>Increase (Decrease)</u>
Assets			
Cash and Cash Equivalents	\$ 948,137	\$ 134,221	\$ 813,915
Accounts Receivable, net	2,285,810	2,350,559	(64,750)
Due From Other Governments	2,730,344	2,447,631	282,713
Other Current Assets	377,984	149,739	228,245
Net Investment in Capital Assets	5,326,913	5,390,259	(63,345)
Right Of Use Assets	8,399,900	8,493,564	(93,664)
Total Assets	<u>\$ 20,069,088</u>	<u>\$ 18,965,973</u>	<u>\$ 1,103,115</u>
Liabilities			
Accounts Payable	333,562	426,907	(93,346)
Deferred Revenue-	(56,471)	(55,638)	(833)
Accrued Interest	34,627	34,896	(269)
Other Current Liabilities	2,517,792	2,338,943	178,849
Lease Liability	7,949,556	8,028,354	(78,798)
Non-Current Liabilities	1,140,819	1,140,819	0
Total Liabilities	<u>11,919,885</u>	<u>11,914,281</u>	<u>5,604</u>
Deferred Inflows of Resources			
Deferred Inflows	<u>\$ 66,853</u>	<u>\$ 66,853</u>	<u>\$ 0</u>
Net Position			
Net Investment in Capital Assets	5,326,913	5,390,259	(63,345)
Unrestricted	2,755,437	1,594,580	1,160,857
Total Net Position	<u>8,082,351</u>	<u>6,984,839</u>	<u>1,097,511</u>
Total Liabilities, Deferred Inflows of Resources and Net Position	<u>\$ 20,069,088</u>	<u>\$ 18,965,973</u>	<u>\$ 1,103,115</u>

Note: Amounts may not foot due to rounding.

Primary Care Clinics Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
\$ 3,684,741	\$ 2,862,983	\$ 821,758	28.7%	\$ 3,138,945	\$ 545,796	17.4%	Gross Patient Revenue	\$ 22,336,666	\$ 19,809,560	\$ 2,527,106	12.8%	\$ 20,426,417	\$ 1,910,249	9.4%
1,626,691	948,920	677,770	71.4%	815,993	810,697	99.4%	Contractual Allowance	7,165,022	6,587,328	577,694	8.8%	6,459,613	705,409	10.9%
1,246,642	995,021	251,621	25.3%	1,166,762	79,879	6.8%	Charity Care	7,676,492	6,882,126	794,366	11.5%	7,470,358	206,134	2.8%
629,771	380,657	249,114	65.4%	309,917	319,854	103.2%	Bad Debt	3,812,052	2,633,783	1,178,268	44.7%	2,344,305	1,467,747	62.6%
3,503,103	2,324,598	1,178,505	50.7%	2,292,672	1,210,431	52.8%	Total Contractuals and Bad Debt	18,653,566	16,103,237	2,550,328	15.8%	16,274,276	2,379,290	14.6%
530,338	649,691	(119,353)	(18.4%)	679,561	(149,223)	(22.0%)	Other Patient Revenue	4,027,777	4,492,334	(464,557)	(10.3%)	4,224,887	(197,111)	(4.7%)
711,976	1,188,076	(476,100)	(40.1%)	1,525,834	(813,858)	(53.3%)	Net Patient Service Revenue	7,710,877	8,198,657	(487,780)	(5.9%)	8,377,028	(666,151)	(8.0%)
19.32%	41.50%			48.61%			Collection %	34.52%	41.39%		41.01%			
755,771	861,416	(105,645)	(12.3%)	766,155	(10,384)	(1.4%)	Grants	4,317,533	5,967,476	(1,649,942)	(27.6%)	4,580,459	(262,926)	(5.7%)
-	-	-	-	-	-	-	Interest Earnings	-	-	-	-	1,943	(1,943)	-
1,480	6,735	(5,255)	(78.0%)	3,630	(2,150)	(59.2%)	Other Revenue	153,903	47,101	106,802	226.8%	25,101	128,803	513.1%
\$ 1,469,227	\$ 2,056,227	\$ (587,000)	(28.5%)	\$ 2,295,619	\$ (826,392)	(36.0%)	Total Revenues	\$ 12,182,314	\$ 14,213,233	\$ (2,030,920)	(14.3%)	\$ 12,984,531	\$ (802,217)	(6.2%)
							Direct Operating Expenses:							
1,897,695	2,365,787	468,092	19.8%	1,843,046	(54,649)	(3.0%)	Salaries and Wages	12,849,428	16,514,290	3,664,861	22.2%	12,760,231	(89,197)	(0.7%)
488,708	641,233	152,525	23.8%	529,481	40,773	7.7%	Benefits	3,414,032	4,491,437	1,077,406	24.0%	3,458,824	44,793	1.3%
41,537	40,384	(1,152)	(2.9%)	114,020	72,483	63.6%	Purchased Services	241,650	282,689	41,039	14.5%	931,194	689,544	74.0%
77,773	128,048	50,275	39.3%	80,069	2,296	2.9%	Medical Supplies	496,670	896,334	399,663	44.6%	654,994	158,324	24.2%
28,898	40,922	12,024	29.4%	27,911	(987)	(3.5%)	Other Supplies	175,274	286,451	111,176	38.8%	151,867	(23,407)	(15.4%)
34,091	77,899	43,808	56.2%	91,847	57,756	62.9%	Medical Services	482,658	545,293	62,635	11.5%	585,456	102,799	17.6%
98,839	63,362	(35,477)	(56.0%)	53,006	(45,833)	(86.5%)	Drugs	486,865	443,534	(43,331)	(9.8%)	363,971	(122,894)	(33.8%)
93,964	62,324	(31,640)	(50.8%)	86,800	(7,164)	(8.3%)	Repairs and Maintenance	365,182	436,268	71,086	16.3%	316,788	(48,395)	(15.3%)
122,214	130,991	8,777	6.7%	92,625	(29,589)	(31.9%)	Lease and Rental	877,959	916,936	38,978	4.3%	624,439	(253,520)	(40.6%)
10,564	15,476	4,912	31.7%	10,185	(378)	(3.7%)	Utilities	78,490	108,332	29,842	27.5%	59,495	(18,995)	(31.9%)
67,614	105,523	37,909	35.9%	92,735	25,121	27.1%	Other Expense	536,438	738,663	202,225	27.4%	590,244	53,806	9.1%
34,051	15,649	(18,402)	(117.6%)	17,630	(16,421)	(93.1%)	Interest Expense	248,004	109,545	(138,459)	(126.4%)	128,107	(119,897)	(93.6%)
(51,527)	-	51,527	-	-	51,527	-	Principal Expenditure	-	-	-	-	-	-	
6,635	6,599	(37)	(0.6%)	4,947	(1,688)	(34.1%)	Insurance	46,448	46,191	(257)	(0.6%)	34,632	(11,817)	(34.1%)
2,951,056	3,694,196	743,140	20.1%	3,044,303	93,247	3.1%	Total Operating Expenses	20,299,099	25,815,962	5,516,864	21.4%	20,660,242	361,143	1.7%
\$ (1,481,828)	\$ (1,637,969)	\$ 156,141	(9.5%)	\$ (748,684)	\$ (733,144)	97.9%	Net Performance before Depreciation & Overhead Allocations	\$ (8,116,785)	\$ (11,602,729)	\$ 3,485,944	(30.0%)	\$ (7,675,711)	\$ (441,074)	5.7%
163,335	116,870	(46,466)	(39.8%)	89,813	(73,522)	(81.9%)	Depreciation	936,118	818,088	(118,030)	(14.4%)	619,294	(316,825)	(51.2%)
							Overhead Allocations:							
7,687	13,995	6,308	45.1%	11,655	3,968	34.0%	OH Risk Management	70,762	97,965	27,203	27.8%	77,163	6,401	8.3%
71,533	89,828	18,295	20.4%	73,335	1,802	2.5%	OH Revenue Cycle	515,853	628,796	112,943	18.0%	561,679	45,826	8.2%
2,017	3,723	1,706	45.8%	1,976	(41)	(2.1%)	OH Internal Audit	17,325	26,061	8,736	33.5%	20,085	2,760	13.7%
22,650	23,419	769	3.3%	24,239	1,589	6.6%	Home Office Facilities	171,945	163,933	(8,012)	(4.9%)	158,847	(13,098)	(8.2%)
26,166	15,137	(11,029)	(72.9%)	18,937	(7,229)	(38.2%)	OH Administration	115,464	105,959	(9,505)	(9.0%)	92,378	(23,086)	(25.0%)
109,810	130,323	20,513	15.7%	64,698	(45,112)	(69.7%)	OH Human Resources	776,197	912,261	136,064	14.9%	594,478	(181,719)	(30.6%)
27,958	42,791	14,833	34.7%	25,216	(2,742)	(10.9%)	Legal	224,116	299,537	75,421	25.2%	195,004	(29,112)	(14.9%)
4,126	5,154	1,028	19.9%	3,607	(519)	(14.4%)	Records	29,492	36,078	6,586	18.3%	24,841	(4,651)	(18.7%)
16,145	17,343	1,198	6.9%	12,096	(4,049)	(33.5%)	OH Compliance	104,571	121,401	16,830	13.9%	90,228	(14,343)	(15.9%)
49,253	71,621	22,368	31.2%	64,162	14,909	23.2%	IT Operations	314,207	501,347	187,140	37.3%	309,408	(4,799)	(1.6%)
16,146	24,864	8,718	35.1%	12,969	(3,177)	(24.5%)	IT Security	113,232	174,048	60,816	34.9%	93,048	(20,184)	(21.7%)
44,966	47,680	2,714	5.7%	34,849	(10,117)	(29.0%)	OH Finance	313,629	333,760	20,131	6.0%	253,680	(59,949)	(23.6%)
17,361	20,807	3,446	16.6%	11,992	(5,369)	(44.8%)	Corporate Communications	106,308	145,649	39,341	27.0%	95,417	(10,891)	(11.4%)
21,396	28,311	6,915	24.4%	19,251	(2,145)	(11.1%)	OH Information Technology	146,695	198,177	51,482	26.0%	144,055	(2,640)	(1.8%)

Primary Care Clinics Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
63,217	242,117	178,900	73.9%	59,647	(3,570)	(6.0%)	IT Applications	1,187,973	1,694,819	506,846	29.9%	1,206,946	18,973	1.6%
29,316	51,288	21,972	42.8%	56,323	27,007	48.0%	IT Service Center	284,159	359,016	74,857	20.9%	282,527	(1,632)	(0.6%)
-	-	-	-	15,833	15,833	-	OH Performance Excellence	-	-	-	-	116,377	116,377	-
27,545	22,239	(5,306)	(23.9%)	19,246	(8,299)	(43.1%)	Corporate Quality	157,197	155,673	(1,524)	(1.0%)	117,419	(39,778)	(33.9%)
32,188	57,690	25,502	44.2%	38,937	6,749	17.3%	OH Security Services	382,973	403,830	20,857	5.2%	265,715	(117,258)	(44.1%)
19,230	23,428	4,198	17.9%	17,348	(1,882)	(10.8%)	OH Supply Chain	125,865	163,996	38,131	23.3%	123,162	(2,703)	(2.2%)
12,034	13,459	1,425	10.6%	12,059	25	0.2%	HIM Department	87,401	94,213	6,812	7.2%	88,214	813	0.9%
23,006	29,159	6,153	21.1%	21,748	(1,258)	(5.8%)	OH Coding	163,649	204,113	40,464	19.8%	153,184	(10,465)	(6.8%)
2,587	2,626	39	1.5%	2,170	(417)	(19.2%)	OH Reimbursement	5,678	18,382	12,704	69.1%	15,418	9,740	63.2%
10,195	12,405	2,210	17.8%	10,949	754	6.9%	OH Clinical Labor Pool	84,066	86,835	2,769	3.2%	56,744	(27,322)	(48.1%)
35,562	41,818	6,256	15.0%	78,439	42,877	54.7%	District Nursing Admin	223,006	292,726	69,720	23.8%	183,094	(39,912)	(21.8%)
21,059	14,415	(6,644)	(46.1%)	12,343	(8,716)	(70.6%)	District Operations Admin	148,225	100,905	(47,320)	(46.9%)	74,210	(74,015)	(99.7%)
4,001	5,025	1,024	20.4%	3,833	(168)	(4.4%)	OH Mail Room	25,875	35,175	9,300	26.4%	28,562	2,687	9.4%
1,769	5,774	4,005	69.4%	-	(1,769)	-	OH Patient Experience	8,746	40,418	31,672	78.4%	-	(8,746)	-
5,547	3,852	(1,695)	(44.0%)	-	(5,547)	-	OH External Affairs	38,166	26,964	(11,202)	(41.5%)	-	(38,166)	-
10,565	18,643	8,078	43.3%	-	(10,565)	-	OH Strategic Initiatives and Projects	94,436	130,501	36,065	27.6%	-	(94,436)	-
735,035	1,078,934	343,899	31.9%	727,857	(7,178)	(1.0%)	Total Overhead Allocations-	6,037,211	7,552,538	1,515,327	20.1%	5,421,882	(615,329)	(11.3%)
3,849,426	4,890,000	1,040,574	21.3%	3,861,973	12,547	0.3%	Total Expenses	27,272,428	34,186,589	6,914,160	20.2%	26,701,418	(571,010)	(2.1%)
\$ (2,380,199)	\$ (2,833,773)	\$ 453,574	(16.0%)	\$ (1,566,354)	\$ (813,845)	52.0%	Net Margin	\$ (15,090,115)	\$ (19,973,355)	\$ 4,883,240	(24.4%)	\$ (13,716,887)	\$ (1,373,228)	10.0%
6,326	31,140	(24,814)	(79.7%)	201,342	(195,016)	(96.9%)	Capital Contributions.	138,612	217,980	(79,368)	(36.4%)	532,762	(394,150)	(74.0%)
-	\$ 3,583,333	\$ (3,583,333)	-	\$ 14,702,849	\$ 14,702,849	-	Transfer In/(Out)	\$ 13,654,474	\$ 25,083,329	\$ (11,428,854)	(45.6%)	\$ 14,702,849	\$ 1,048,374	7.1%

Financials Statement of Revenues and Expenses by Month

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Year to Date
Gross Patient Revenue	\$ 3,463,909	\$ 2,991,655	\$ 3,037,040	\$ 2,812,330	\$ 2,524,048	\$ 3,822,944	\$ 3,684,741	\$ 22,336,666
Contractual Allowance	1,230,872	846,040	755,447	894,111	891,075	920,787	1,626,691	7,165,022
Charity Care	1,196,335	1,035,483	1,098,512	924,346	865,301	1,309,874	1,246,642	7,676,492
Bad Debt	704,322	429,668	565,031	488,188	523,591	471,481	629,771	3,812,052
Total Contractuals and Bad Debt	3,131,528	2,311,191	2,418,989	2,306,645	2,279,967	2,702,142	3,503,103	18,653,566
Other Patient Revenue	561,333	561,333	561,333	645,491	585,578	582,372	530,338	4,027,777
Net Patient Service Revenue	893,713	1,241,797	1,179,383	1,151,175	829,659	1,703,174	711,976	7,710,877
Collection %	25.80%	41.51%	38.83%	40.93%	32.87%	44.55%	19.32%	34.52%
Non-Operating Revenues								
Grants	514,544	740,790	372,651	603,899	633,632	696,247	755,771	4,317,533
Other Revenue	25,544	5,756	33,568	1,088	52,092	34,374	1,480	153,903
Total Other Revenues	\$ 540,088	\$ 746,545	\$ 406,220	\$ 604,987	\$ 685,724	\$ 730,621	\$ 757,252	\$ 4,471,437
Total Non-Operating Revenues	\$ 1,433,801	\$ 1,988,342	\$ 1,585,603	\$ 1,756,162	\$ 1,515,383	\$ 2,433,795	\$ 1,469,227	\$ 12,182,314
Direct Operating Expenses:								
Salaries and Wages	1,777,415	1,748,215	1,759,915	1,908,502	1,761,205	1,996,481	1,897,695	12,849,428
Benefits	432,027	639,602	585,302	292,556	485,230	490,607	488,708	3,414,032
Purchased Services	12,929	22,360	30,717	46,042	39,569	48,496	41,537	241,650
Medical Supplies	68,475	49,343	80,343	55,613	72,325	92,799	77,773	496,670
Other Supplies	6,167	19,844	22,170	21,433	19,138	57,625	28,898	175,274
Medical Services	103,925	95,313	64,076	90,149	69,030	26,073	34,091	482,658
Drugs	61,289	67,731	60,760	55,185	65,626	77,434	98,839	486,865
Repairs and Maintenance	52,025	41,102	33,724	61,279	44,679	38,410	93,964	365,182
Lease and Rental	180,498	143,397	61,812	172,355	50,818	146,865	122,214	877,959
Utilities	3,195	11,841	13,205	12,995	12,645	14,046	10,564	78,490
Other Expense	44,142	98,523	53,236	80,439	85,523	106,960	67,614	536,438
Interest Expense	16,511	55,677	35,698	35,432	35,740	34,896	34,051	248,004
Principal Expenditure	1,606	50,497	-	-	(576)	-	(51,527)	-
Insurance	6,635	6,635	6,635	6,635	6,635	6,635	6,635	46,448
Total Operating Expenses	2,766,839	3,050,082	2,807,592	2,838,615	2,747,587	3,137,328	2,951,056	20,299,099

Financials Statement of Revenues and Expenses by Month

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Year to Date
Net Performance before Depreciation & Overhead Allocations	\$ (1,333,038)	\$ (1,061,740)	\$ (1,221,990)	\$ (1,082,453)	\$ (1,232,204)	\$ (703,532)	\$ (1,481,828)	\$ (8,116,785)
Depreciation	87,165	166,932	126,926	115,083	114,805	161,872	163,335	936,118
<i>Overhead Allocations:</i>								
OH Risk Management	12,674	10,468	10,570	10,369	10,084	8,910	7,687	70,762
OH Revenue Cycle	76,173	58,628	87,253	47,507	97,622	77,137	71,533	515,853
OH Internal Audit	3,844	3,009	2,478	2,016	1,900	2,061	2,017	17,325
Home Office Facilities	28,469	21,511	16,029	22,161	37,737	23,388	22,650	171,945
OH Administration	19,054	16,540	14,636	6,306	15,732	17,030	26,166	115,464
OH Human Resources	122,937	105,519	102,453	103,551	122,808	109,119	109,810	776,197
Legal	55,244	32,069	26,771	27,544	25,895	28,635	27,958	224,116
Records	4,254	3,444	4,660	4,784	3,988	4,236	4,126	29,492
OH Compliance	14,592	15,279	14,663	14,870	13,967	15,055	16,145	104,571
IT Operations	22,627	43,480	52,077	53,115	49,156	44,499	49,253	314,207
IT Security	17,676	28,314	3,226	12,874	18,694	16,302	16,146	113,232
OH Finance	48,235	38,992	47,994	42,960	40,847	49,635	44,966	313,629
Corporate Communications	16,284	14,653	14,656	14,302	13,614	15,438	17,361	106,308
OH Information Technology	24,675	20,492	20,150	20,119	18,936	20,927	21,396	146,695
IT Applications	264,361	84,357	194,313	253,644	178,935	149,146	63,217	1,187,973
IT Service Center	56,523	38,529	44,993	34,566	35,479	44,753	29,316	284,159
Corporate Quality	22,066	19,497	21,756	21,542	21,718	23,073	27,545	157,197
OH Security Services	61,071	62,445	55,853	50,226	66,682	54,508	32,188	382,973
OH Supply Chain	22,217	24,128	22,354	10,315	7,180	20,441	19,230	125,865
HIM Department	12,735	11,992	12,324	11,979	12,747	13,590	12,034	87,401
OH Coding	24,741	23,865	24,168	22,450	21,656	23,763	23,006	163,649
OH Reimbursement	953	185	530	459	463	501	2,587	5,678
OH Clinical Labor Pool	13,086	12,292	13,260	11,682	10,264	13,287	10,195	84,066
District Nursing Admin	29,065	29,316	32,018	31,377	29,556	36,112	35,562	223,006
District Operations Admin	24,854	16,298	21,158	21,336	20,491	23,029	21,059	148,225
OH Mail Room	3,566	3,087	3,269	3,651	4,187	4,114	4,001	25,875
OH Patient Experience	-	-	1,817	1,670	1,673	1,817	1,769	8,746

Financials Statement of Revenues and Expenses by Month

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Year to Date
OH External Affairs	4,618	7,899	4,927	5,375	3,742	6,058	5,547	38,166
OH Strategic Initiatives and Projects	-	-	39,695	15,770	16,345	12,061	10,565	94,436
Total Overhead Allocations	1,006,594	746,288	910,051	878,520	902,098	858,625	735,035	6,037,211
Total Expenses	3,860,598	3,963,302	3,844,570	3,832,218	3,764,490	4,157,825	3,849,426	27,272,428
Net Margin	\$ (2,426,797)	\$ (1,974,960)	\$ (2,258,967)	\$ (2,076,056)	\$ (2,249,107)	\$ (1,724,029)	\$ (2,380,199)	\$ (15,090,115)
Capital Contributions.	-	-	-	9,221	28,085	94,980	6,326	138,612
General Fund Support/Transfer In	-	-	\$7,331,296	-	-	\$6,323,178	-	\$13,654,474

Primary Care Clinics - Medical Statement of Revenues and Expenses by Location (YTD)
For The Seventh Month Ended April 30, 2025

	Clinic Administration	Belle Glade Medical Clinic	Delray Medical Clinic	Lantana Medical Clinic	Mangonia Park Medical Clinic	West Palm Beach Medical Clinic	Jupiter Medical Clinic	Lake Worth Medical Clinic	Lewis Center Medical Clinic	West Boca Medical Clinic	St Ann Place Medical Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Atlantis Medical Clinic	Port Medical Clinic	Total
Gross Patient Revenue	\$ 3,558	\$ 1,353,515	\$ 1,446,139	\$ 1,669,467	\$ 1,670,889	\$ 2,372,423	\$ 803,326	\$ 1,108,865	\$ 135,639	\$ 450,594	\$ 46,541	\$ 186,332	-	\$ 195,305	\$ 1,424,370	-	\$ 12,866,964
Contractual Allowance	(2,683)	492,145	431,107	427,648	876,193	527,217	230,237	328,311	63,178	189,437	12,517	30,995	2	87,083	127,307	(9,639)	3,811,044
Charity Care	559	392,932	421,660	638,501	229,602	851,754	344,698	431,601	30,215	173,487	8,135	105,115	-	48,938	576,222	(1,051)	4,252,369
Bad Debt	2,571	211,197	224,107	363,262	574,272	427,482	83,662	153,497	17,809	33,028	8,159	29,806	20	19,258	(28,067)	1,136	2,121,198
Total Contractual Allowances and Bad Debt	448	1,096,274	1,076,875	1,429,411	1,680,068	1,806,454	658,596	913,409	111,201	395,952	28,810	165,906	22	155,279	675,463	(9,594)	10,184,612
Other Patient Revenue	-	279,755	252,594	369,234	126,195	567,895	131,319	162,422	42,894	162,969	9,472	24,465	-	21,110	535,418	-	2,685,743
Net Patient Revenue	3,110	536,997	621,858	609,290	117,017	1,133,864	276,049	357,879	67,332	217,611	27,203	44,892	(22)	61,136	1,284,326	9,554	5,368,096
Collection %	87.41%	39.67%	43.00%	36.50%	7.00%	47.79%	34.36%	32.27%	49.64%	48.29%	58.45%	24.09%	-	31.30%	90.17%	-	41.72%
Grants	637,235	373,611	301,257	274,046	316,579	365,312	150,120	192,121	14,633	84,328	16,439	45,271	-	72,695	399,400	-	3,243,046
Other Revenue	148,821	3,575	-	-	-	-	-	-	-	-	-	-	-	-	-	-	152,396
Total Other Revenues	786,056	377,187	301,257	274,046	316,579	365,312	150,120	192,121	14,633	84,328	16,439	45,271	-	72,695	399,400	-	3,395,442
Total Revenues	\$ 789,166	\$ 914,183	\$ 923,115	\$ 883,336	\$ 433,595	\$ 1,499,176	\$ 426,169	\$ 549,999	\$ 81,965	\$ 301,939	\$ 43,641	\$ 90,163	\$ (22)	\$ 133,831	\$ 1,683,726	\$ 9,554	\$ 8,763,537
<i>Direct Operational Expenses:</i>																	
Salaries and Wages	2,049,864	1,110,677	799,271	765,107	456,271	1,090,034	440,328	580,889	25,626	282,191	18,610	133,160	-	218,607	1,059,043	-	9,029,677
Benefits	587,737	299,676	259,036	187,861	145,324	248,999	102,127	158,885	-	60,857	1,733	46,190	-	58,948	306,436	-	2,463,807
Purchased Services	118,819	15,543	10,982	7,309	5,240	15,998	7,808	21,058	2,087	13,387	-	-	-	-	6,562	-	224,792
Medical Supplies	43	21,861	42,016	22,184	45,296	54,949	15,573	25,506	4,340	16,466	176	1,266	984	92	22,407	-	273,158
Other Supplies	2,932	5,142	7,828	2,373	9,265	4,655	3,390	3,342	982	2,405	40	3,698	924	3,922	93,266	-	144,163
Medical Services	-	59,201	81,171	27,848	30,828	57,946	49,382	128,326	3,482	15,334	2,303	-	-	-	26,857	-	482,658
Drugs	-	34,039	76,542	135,593	97,910	117,972	1,292	5,229	222	10,349	8	66	-	171	7,472	-	486,865
Repairs and Maintenance	279,371	4,688	4,473	2,328	12,177	4,597	2,816	4,350	1,064	2,169	850	2,417	240	6,376	10,263	-	339,179
Lease and Rental	-	54,171	53,417	74,207	54,718	96,991	120	67,700	120	49,002	60	70	35	60	226,474	-	677,146
Utilities	-	13,546	10,719	975	4,119	1,365	6,834	5,180	1,036	3,705	875	-	-	-	12,235	-	60,590
Other Expense	42,501	42,659	40,467	47,218	49,312	56,883	12,619	28,829	8,440	11,347	3,873	3,683	62	7,819	36,334	-	382,046
Interest Expense	-	-	41,962	-	19,116	-	5,032	8,539	-	20,796	-	-	-	-	118,556	-	214,001
Insurance	-	2,729	2,756	5,254	-	5,428	1,491	2,756	-	1,151	-	7,883	7,883	7,883	-	-	45,214
Total Operating Expenses	3,081,267	1,663,932	1,430,641	1,278,256	929,575	1,755,817	648,811	1,040,589	47,379	489,158	28,528	198,432	10,127	303,878	1,925,904	-	14,832,295
Net Performance before Depreciation & Overhead Allocations	(2,292,101)	(749,748)	(507,526)	(394,921)	(495,980)	(256,641)	(222,642)	(490,589)	34,586	(187,218)	15,113	(108,268)	(10,150)	(170,048)	(242,178)	9,554	(6,068,757)
Depreciation	3,039	56,254	22,749	5,721	13,846	14,327	1,235	1,693	583	5,832	583	583	7,292	583	66,294	-	200,614
<i>Overhead Allocations:</i>																	
OH Risk Management	47,659	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	47,659
OH Revenue Cycle	257,927	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	257,927
OH Internal Audit	11,668	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11,668
Home Office Facilities	138,967	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	138,967
OH Administration	77,767	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	77,767
OH Human Resources	505,640	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	505,640
Legal	150,947	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	150,947
Records	19,863	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	19,863
OH Compliance	70,431	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	70,431
IT Operations	211,625	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	211,625
IT Security	76,265	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	76,265
OH Finance	211,234	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	211,234
Corporate Communications	71,601	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	71,601
OH Information Technology	98,802	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	98,802
IT Applications	713,273	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	713,273
IT Service Center	191,387	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	191,387
Corporate Quality	105,876	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	105,876
OH Security Services	270,733	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	270,733
OH Supply Chain	84,774	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	84,774
HIM Department	58,865	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	58,865
OH Coding	110,223	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	110,223
OH Reimbursement	3,825	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3,825
OH Clinical Labor Pool	56,621	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	56,621
District Nursing Admin	150,199	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	150,199
District Operations Admin	99,832	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	99,832
OH Mail Room	17,428	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	17,428
OH Patient Experience	5,891	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5,891
OH External Affairs	25,704	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	25,704
OH Strategic Initiatives and Projects	63,604	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	63,604
Total Overhead Allocations	3,908,631	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3,908,631
Total Expenses	6,999,509	1,720,186	1,549,285	1,283,978	988,540	1,770,143	713,362	1,125,440	47,962	545,905	29,112	199,015	17,419	304,462	2,235,744	-	19,530,062
Net Margin	\$ (6,210,343)	\$ (806,002)	\$ (626,170)	\$ (400,642)	\$ (554,945)	\$ (270,967)	\$ (287,194)	\$ (575,441)	\$ 34,003	\$ (243,966)	\$ 14,530	\$ (108,852)	\$ (17,441)	\$ (170,631)	\$ (552,018)	\$ 9,554	\$ (10,766,524)
Capital Contributions	54,261	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	54,261
Transfer In/(Out)	\$ 8,940,920	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ 8,940,920

Primary Care Medical Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 2,082,715	\$ 1,711,854	\$ 370,861	21.7%	\$ 1,882,049	\$ 200,666	10.7%	Gross Patient Revenue	\$ 12,866,964	\$ 11,827,962	\$ 1,039,002	8.8%	\$ 12,776,123	\$ 90,842	0.7%
892,400	523,916	368,484	70.3%	(784,800)	1,677,200	(213.7%)	Contractual Allowance	3,811,044	3,637,702	173,343	4.8%	3,928,938	(117,893)	(3.0%)
688,334	598,290	90,044	15.1%	565,594	122,740	21.7%	Charity Care	4,252,369	4,134,606	117,763	2.8%	4,369,857	(117,488)	(2.7%)
347,269	234,693	112,576	48.0%	177,988	169,281	95.1%	Bad Debt	2,121,198	1,621,562	499,636	30.8%	1,397,623	723,576	51.8%
1,928,003	1,356,899	571,104	42.1%	(41,218)	1,969,221	(4,777.6%)	Total Contractuals and Bad Debt	10,184,612	9,393,869	790,743	8.4%	9,696,417	488,195	5.0%
289,022	444,808	(155,786)	(35.0%)	438,417	(149,395)	(34.1%)	Other Patient Revenue	2,685,743	3,073,222	(387,478)	(12.6%)	2,869,150	(183,407)	(6.4%)
443,734	799,763	(356,029)	(44.5%)	2,361,683	(1,917,949)	(81.2%)	Net Patient Service Revenue	5,368,096	5,507,314	(139,219)	(2.5%)	5,948,856	(580,760)	(9.8%)
21.31%	46.72%			125.48%			Collection %	41.72%	46.56%			46.56%		
500,299	683,351	(183,051)	(26.8%)	654,674	(154,375)	(23.6%)	Grants	3,243,046	4,732,114	(1,489,069)	(31.5%)	3,816,766	(573,720)	(15.0%)
-	-	-	-	-	-	-	Interest Earnings	-	-	-	-	1,943	(1,943)	-
1,329	6,568	(5,239)	(79.8%)	3,630	(2,301)	(63.4%)	Other Revenue	152,396	45,932	106,464	231.8%	23,899	128,498	537.7%
\$ 945,363	\$ 1,489,682	\$ (544,319)	(36.5%)	\$ 3,019,987	\$ (2,074,625)	(68.7%)	Total Revenues	\$ 8,763,537	\$ 10,285,361	\$ (1,521,823)	(14.8%)	\$ 9,791,463	\$ (1,027,926)	(10.5%)
							Direct Operating Expenses:							
1,290,985	1,621,160	330,175	20.4%	1,517,121	226,136	14.9%	Salaries and Wages	9,029,677	11,332,624	2,302,947	20.3%	10,498,207	1,468,529	14.0%
346,032	420,089	74,057	17.6%	440,897	94,865	21.5%	Benefits	2,463,807	2,947,092	483,285	16.4%	2,840,229	376,422	13.3%
41,526	33,382	(8,144)	(24.4%)	111,191	69,666	62.7%	Purchased Services	224,792	233,674	8,882	3.8%	902,414	677,622	75.1%
46,657	96,946	50,289	51.9%	47,374	717	1.5%	Medical Supplies	273,158	678,620	405,462	59.7%	460,783	187,625	40.7%
12,417	25,259	12,842	50.8%	9,122	(3,295)	(36.1%)	Other Supplies	144,163	176,811	32,648	18.5%	109,801	(34,362)	(31.3%)
34,091	77,899	43,808	56.2%	91,847	57,756	62.9%	Medical Services	482,658	545,293	62,635	11.5%	585,456	102,799	17.6%
98,839	58,471	(40,368)	(69.0%)	52,659	(46,180)	(87.7%)	Drugs	486,865	409,297	(77,568)	(19.0%)	363,624	(123,241)	(33.9%)
90,502	58,374	(32,128)	(55.0%)	82,422	(8,079)	(9.8%)	Repairs and Maintenance	338,179	408,618	70,439	17.2%	295,924	(42,255)	(14.3%)
89,464	108,402	18,938	17.5%	71,099	(18,365)	(25.8%)	Lease and Rental	677,146	758,814	81,668	10.8%	463,250	(213,896)	(46.2%)
8,809	13,204	4,395	33.3%	8,012	(797)	(9.9%)	Utilities	60,590	92,428	31,838	34.4%	45,859	(14,731)	(32.1%)
54,141	85,959	31,818	37.0%	76,185	22,044	28.9%	Other Expense	392,046	601,711	209,665	34.8%	521,449	129,403	24.8%
29,279	13,310	(15,969)	(120.0%)	15,115	(14,164)	(93.7%)	Interest Expense	214,001	93,172	(120,830)	(129.7%)	110,201	(103,801)	(94.2%)
(40,094)	-	40,094	-	-	40,094	-	Principal Expenditure	-	-	-	-	-	-	-
6,459	6,424	(35)	(0.5%)	4,902	(1,557)	(31.8%)	Insurance	45,214	44,966	(247)	(0.5%)	34,314	(10,900)	(31.8%)
2,109,107	2,618,878	509,771	19.5%	2,527,947	418,840	16.6%	Total Operating Expenses	14,832,295	18,323,119	3,490,824	19.1%	17,231,509	2,399,214	13.9%
\$ (1,163,744)	\$ (1,129,196)	\$ (34,548)	3.1%	\$ 492,040	\$ (1,655,784)	(336.5%)	Net Performance before Depreciation & Overhead Allocations	\$ (6,068,757)	\$ (8,037,758)	\$ 1,969,001	(24.5%)	\$ (7,440,046)	\$ 1,371,288	(18.4%)
134,199	98,507	(35,692)	(36.2%)	77,250	(56,949)	(73.7%)	Depreciation	789,136	689,547	(99,589)	(14.4%)	536,995	(252,141)	(47.0%)
							Overhead Allocations:							
5,177	9,426	4,249	45.1%	9,725	4,548	46.8%	OH Risk Management	47,659	65,982	18,323	27.8%	64,384	16,725	26.0%
35,767	44,914	9,147	20.4%	54,506	18,739	34.4%	OH Revenue Cycle	257,927	314,398	56,471	18.0%	417,464	159,537	38.2%
1,358	2,507	1,149	45.8%	1,649	291	17.6%	OH Internal Audit	11,668	17,549	5,881	33.5%	16,759	5,091	30.4%
18,306	18,927	621	3.3%	18,935	629	3.3%	Home Office Facilities	138,967	132,489	(6,478)	(4.9%)	124,088	(14,879)	(12.0%)
17,623	10,195	(7,428)	(72.9%)	15,801	(1,822)	(11.5%)	OH Administration	77,767	71,365	(6,402)	(9.0%)	77,079	(688)	(0.9%)
71,534	84,897	13,363	15.7%	53,212	(18,322)	(34.4%)	OH Human Resources	505,640	594,279	88,639	14.9%	488,936	(16,704)	(3.4%)
18,830	28,821	9,991	34.7%	21,040	2,210	10.5%	Legal	150,947	201,747	50,800	25.2%	162,709	11,762	7.2%
2,779	3,471	692	19.9%	3,010	231	7.7%	Records	19,863	24,297	4,434	18.2%	20,727	864	4.2%
10,874	11,681	807	6.9%	10,093	(781)	(7.7%)	OH Compliance	70,431	81,767	11,336	13.9%	75,286	4,855	6.4%
33,173	48,238	15,065	31.2%	53,536	20,363	38.0%	IT Operations	211,625	337,666	126,041	37.3%	258,166	46,541	18.0%
10,875	16,746	5,871	35.1%	10,821	(54)	(0.5%)	IT Security	76,265	117,222	40,957	34.9%	77,638	1,373	1.8%
30,285	32,113	1,828	5.7%	29,078	(1,207)	(4.2%)	OH Finance	211,234	224,791	13,557	6.0%	211,669	435	0.2%
11,693	14,014	2,321	16.6%	10,006	(1,687)	(16.9%)	Corporate Communications	71,601	98,098	26,497	27.0%	79,615	8,014	10.1%
14,411	19,068	4,657	24.4%	16,063	1,652	10.3%	OH Information Technology	98,802	133,476	34,674	26.0%	120,199	21,397	17.8%

Primary Care Medical Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
37,956	160,202	122,246	76.3%	49,769	11,813	23.7%	713,273	1,121,414	408,141	36.4%	1,007,064	293,791	29.2%
19,745	34,544	14,799	42.8%	46,995	27,250	58.0%	191,387	241,808	50,421	20.9%	235,737	44,350	18.8%
-	-	-	-	13,211	13,211	-	-	-	-	-	97,104	97,104	-
18,552	14,978	(3,574)	(23.9%)	16,059	(2,493)	(15.5%)	105,876	104,846	(1,030)	(1.0%)	97,973	(7,903)	(8.1%)
22,754	40,782	18,028	44.2%	25,958	3,204	12.3%	270,733	285,474	14,741	5.2%	177,143	(93,590)	(52.8%)
12,952	15,779	2,827	17.9%	14,475	1,523	10.5%	84,774	110,453	25,679	23.2%	102,766	17,992	17.5%
8,105	9,065	960	10.6%	10,062	1,957	19.4%	58,865	63,455	4,590	7.2%	73,605	14,740	20.0%
15,495	19,639	4,144	21.1%	18,146	2,651	14.6%	110,223	137,473	27,250	19.8%	127,815	17,592	13.8%
1,742	1,769	27	1.5%	1,811	69	3.8%	3,825	12,383	8,558	69.1%	12,864	9,039	70.3%
6,867	8,355	1,488	17.8%	9,136	2,269	24.8%	56,621	58,485	1,864	3.2%	47,347	(9,274)	(19.6%)
23,951	28,165	4,214	15.0%	65,449	41,498	63.4%	150,199	197,155	46,956	23.8%	152,772	2,573	1.7%
14,183	9,709	(4,474)	(46.1%)	10,299	(3,884)	(37.7%)	99,832	67,963	(31,869)	(46.9%)	61,920	(37,912)	(61.2%)
2,695	3,385	690	20.4%	3,198	503	15.7%	17,428	23,695	6,267	26.4%	23,831	6,403	26.9%
1,192	3,889	2,697	69.3%	-	(1,192)	-	5,891	27,223	21,332	78.4%	-	(5,891)	-
3,736	2,595	(1,141)	(44.0%)	-	(3,736)	-	25,704	18,165	(7,539)	(41.5%)	-	(25,704)	-
7,116	12,556	5,440	43.3%	-	(7,116)	-	63,604	87,892	24,288	27.6%	-	(63,604)	-
479,726	710,430	230,704	32.5%	592,043	112,317	19.0%	3,908,631	4,973,010	1,064,379	21.4%	4,412,661	504,030	11.4%
2,723,032	3,427,815	704,783	20.6%	3,197,240	474,208	14.8%	19,530,062	23,985,676	4,455,614	18.6%	22,181,165	2,651,103	12.0%
\$ (1,777,669)	\$ (1,938,133)	\$ 160,464	(8.3%)	\$ (177,253)	\$ (1,600,416)	902.9%	\$ (10,766,524)	\$ (13,700,315)	\$ 2,933,791	(21.4%)	\$ (12,389,702)	\$ 1,623,177	(13.1%)
6,326	10,478	(4,152)	(39.6%)	135,192	(128,866)	(95.3%)	54,261	73,346	(19,085)	(26.0%)	368,609	(314,348)	(85.3%)
-	\$ 2,333,333	\$ (2,333,333)	-	\$ 13,474,731	\$ 13,474,731	-	\$ 8,940,920	\$ 16,333,331	\$ (7,392,411)	(45.3%)	\$ 13,474,731	\$ 4,533,811	33.6%

Primary Care Clinics - Dental Statement and Expenses by Location (YTD)
For The Seventh Month Ended April 30, 2025

	Dental Clinic Administration	Belle Glade Dental Clinic	Delray Dental Clinic	Lantana Dental Clinic	West Palm Beach Dental Clinic	Atlantis Dental Clinic	Port Dental Clinic	Total
Gross Patient Revenue	-	\$ 1,074,713	\$ 1,749,872	\$ 880,367	\$ 2,236,807	\$ 568,618	\$ 22,757	\$ 6,533,134
Contractual Allowance	-	473,293	500,541	394,130	780,019	12,657	25	2,160,664
Charity Care	-	343,309	804,806	381,399	1,051,581	185,006	22,757	2,789,858
Bad Debt	-	166,574	263,624	181,029	223,573	6,459	95	841,354
Total Contractual Allowances and Bad Debt	-	983,176	1,568,971	956,557	2,055,173	204,122	22,877	5,790,876
Other Patient Revenue	-	233,525	283,422	128,613	418,700	173,040	191	1,237,490
Net Patient Revenue	-	325,061	464,323	52,423	600,334	537,536	71	1,979,747
Collection %	-	30.25%	26.53%	5.95%	26.84%	94.53%	0.31%	30.30%
Grants	14,577	82,883	160,026	97,428	243,048	70,076	-	668,039
Other Revenue	1,507	-	-	-	-	-	-	1,507
Total Other Revenues	16,084	82,883	160,026	97,428	243,048	70,076	-	669,547
Total Revenues	\$ 16,084	\$ 407,945	\$ 624,349	\$ 149,851	\$ 843,382	\$ 607,612	\$ 71	\$ 2,649,294
<i>Direct Operational Expenses:</i>								
Salaries and Wages	52,486	260,944	500,052	278,635	746,601	202,648	-	2,041,366
Benefits	14,088	77,183	108,388	81,503	192,537	69,099	-	542,798
Purchased Services	-	5,144	4,862	3,500	857	1,485	-	16,856
Medical Supplies	-	34,650	58,533	24,922	91,444	13,964	-	223,512
Other Supplies	-	6,805	8,830	583	10,287	4,608	-	31,112
Repairs and Maintenance	-	3,102	3,671	5,866	10,645	3,720	-	27,004
Lease and Rental	-	22,496	31,205	29,394	83,542	34,177	-	200,813
Utilities	-	5,585	8,183	975	1,355	1,793	-	17,900
Other Expense	7,832	12,299	22,300	43,849	44,614	7,286	-	138,160
Interest Expense	-	-	16,652	-	-	17,350	-	34,003
Insurance	-	1,234	-	-	-	-	-	1,234
Total Operating Expenses	74,406	430,440	762,674	469,227	1,181,902	356,130	-	3,274,780
Net Performance before Depreciation & Overhead Allocations	(58,322)	(22,495)	(138,325)	(319,376)	(338,520)	251,481	71	(625,486)
Depreciation	-	7,599	18,041	5,243	19,695	22,708	-	73,286
<i>Overhead Allocations:</i>								
OH Risk Management	11,890	-	-	-	-	-	-	11,890
OH Revenue Cycle	206,341	-	-	-	-	-	-	206,341
OH Internal Audit	2,911	-	-	-	-	-	-	2,911
Home Office Facilities	16,489	-	-	-	-	-	-	16,489
OH Administration	19,402	-	-	-	-	-	-	19,402
OH Human Resources	136,280	-	-	-	-	-	-	136,280
Legal	37,659	-	-	-	-	-	-	37,659
Records	4,956	-	-	-	-	-	-	4,956
OH Compliance	17,572	-	-	-	-	-	-	17,572
IT Operations	52,797	-	-	-	-	-	-	52,797
IT Security	19,026	-	-	-	-	-	-	19,026
OH Finance	52,701	-	-	-	-	-	-	52,701
Corporate Communications	17,863	-	-	-	-	-	-	17,863
OH Information Technology	24,649	-	-	-	-	-	-	24,649
IT Applications	199,621	-	-	-	-	-	-	199,621
IT Service Center	47,748	-	-	-	-	-	-	47,748
Corporate Quality	26,415	-	-	-	-	-	-	26,415
OH Security Services	37,413	-	-	-	-	-	-	37,413
OH Supply Chain	21,148	-	-	-	-	-	-	21,148
HIM Department	14,687	-	-	-	-	-	-	14,687
OH Coding	27,498	-	-	-	-	-	-	27,498
OH Reimbursement	954	-	-	-	-	-	-	954
OH Clinical Labor Pool	14,126	-	-	-	-	-	-	14,126
District Nursing Admin	37,472	-	-	-	-	-	-	37,472
District Operations Admin	24,907	-	-	-	-	-	-	24,907
OH Mail Room	4,348	-	-	-	-	-	-	4,348
OH Patient Experience	1,469	-	-	-	-	-	-	1,469
OH External Affairs	6,413	-	-	-	-	-	-	6,413
OH Strategic Initiatives and Projects	15,868	-	-	-	-	-	-	15,868
Total Overhead Allocations	1,100,623	-	-	-	-	-	-	1,100,623
Total Expenses	1,175,029	438,040	818,771	474,469	1,201,597	414,480	-	4,522,385
Net Margin	\$ (1,158,945)	\$ (30,095)	\$ (194,421)	\$ (324,618)	\$ (358,214)	\$ 193,132	\$ 71	\$ (1,873,091)
Capital Contributions	84,351	-	-	-	-	-	-	84,351
Transfer In/(Out)	\$ 2,314,784	-	24	-	-	-	-	\$ 2,314,784

Primary Care Dental Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
\$ 1,004,696	\$ 1,005,030	\$ (334)	-	\$ 1,103,902	\$ (99,207)	(9.0%)	Gross Patient Revenue	\$ 6,533,134	\$ 6,958,908	\$ (425,775)	(6.1%)	\$ 6,683,811	\$ (150,677)	(2.3%)
378,642	371,547	7,096	1.9%	1,389,331	(1,010,688)	(72.7%)	Contractual Allowance	2,160,664	2,575,423	(414,759)	(16.1%)	2,164,894	(4,231)	(0.2%)
438,801	377,183	61,618	16.3%	563,585	(124,784)	(22.1%)	Charity Care	2,788,858	2,610,688	178,170	6.8%	2,875,434	(86,576)	(3.0%)
103,428	119,900	(16,472)	(13.7%)	106,955	(3,527)	(3.3%)	Bad Debt	841,354	829,771	11,583	1.4%	698,462	142,892	20.5%
920,872	868,630	52,242	6.0%	2,059,871	(1,138,999)	(55.3%)	Total Contractuals and Bad Debt	5,790,876	6,015,882	(225,006)	(3.7%)	5,738,790	52,086	0.9%
224,293	203,262	21,031	10.3%	236,947	(12,655)	(5.3%)	Other Patient Revenue	1,237,490	1,407,762	(170,272)	(12.1%)	1,341,566	(104,076)	(7.8%)
308,117	339,662	(31,545)	(9.3%)	(719,021)	1,027,138	(142.9%)	Net Patient Service Revenue	1,979,747	2,350,788	(371,041)	(15.8%)	2,286,586	(306,839)	(13.4%)
30.67%	33.80%			(65.13%)			Collection %	30.30%	33.78%		34.21%			
110,568	128,066	(17,498)	(13.7%)	111,481	(913)	(0.8%)	Grants	668,039	885,362	(217,322)	(24.5%)	763,693	(95,653)	(12.5%)
151	167	(16)	(9.6%)	-	151	-	Other Revenue	1,507	1,169	338	28.9%	1,202	305	25.4%
\$ 418,837	\$ 467,895	\$ (49,058)	(10.5%)	\$ (607,540)	\$ 1,026,377	(168.9%)	Total Revenues	\$ 2,649,294	\$ 3,237,319	\$ (588,025)	(18.2%)	\$ 3,051,481	\$ (402,188)	(13.2%)
Direct Operating Expenses:														
302,253	329,640	27,387	8.3%	325,925	23,672	7.3%	Salaries and Wages	2,041,366	2,305,271	263,905	11.4%	2,262,025	220,659	9.8%
80,747	97,491	16,744	17.2%	88,584	7,837	8.8%	Benefits	542,798	684,593	141,795	20.7%	618,595	75,798	12.3%
11	6,940	6,929	99.8%	2,829	2,818	99.6%	Purchased Services	16,858	48,582	31,724	65.3%	28,780	11,922	41.4%
31,116	28,499	(2,617)	(9.2%)	32,695	1,579	4.8%	Medical Supplies	223,512	199,493	(24,019)	(12.0%)	194,211	(29,301)	(15.1%)
16,481	8,827	(7,654)	(86.7%)	18,789	2,308	12.3%	Other Supplies	31,112	61,789	30,677	49.6%	42,067	10,955	26.0%
-	137	137	-	347	347	-	Drugs	-	959	959	-	347	347	-
3,462	3,950	488	12.4%	4,377	915	20.9%	Repairs and Maintenance	27,004	27,650	646	2.3%	20,864	(6,140)	(29.4%)
32,750	22,589	(10,161)	(45.0%)	21,526	(11,224)	(52.1%)	Lease and Rental	200,813	158,122	(42,691)	(27.0%)	161,189	(39,624)	(24.6%)
1,755	2,272	517	22.8%	2,174	419	19.3%	Utilities	17,900	15,904	(1,996)	(12.6%)	13,636	(4,264)	(31.3%)
12,807	18,028	5,221	29.0%	16,550	3,743	22.6%	Other Expense	138,180	126,194	(11,986)	(9.5%)	68,795	(69,385)	(100.9%)
4,772	2,339	(2,433)	(104.0%)	2,515	(2,257)	(89.7%)	Interest Expense	34,003	16,373	(17,630)	(107.7%)	17,906	(16,097)	(89.9%)
(11,434)	-	11,434	-	-	11,434	-	Principal Expenditure	-	-	-	-	-	-	-
176	175	(1)	(0.6%)	45	(131)	(291.1%)	Insurance	1,234	1,225	(9)	(0.7%)	318	(917)	(288.4%)
474,896	520,886	45,990	8.8%	516,356	41,459	8.0%	Total Operating Expenses	3,274,780	3,646,155	371,376	10.2%	3,428,733	153,954	4.5%
\$ (56,060)	\$ (52,992)	\$ (3,068)	5.8%	\$ (1,123,896)	\$ 1,067,836	(95.0%)	Net Performance before Depreciation & Overhead Allocations	\$ (625,486)	\$ (408,836)	\$ (216,649)	53.0%	\$ (377,252)	\$ (248,234)	65.8%
29,137	18,363	(10,774)	(58.7%)	12,563	(16,573)	(131.9%)	Depreciation	146,983	128,541	(18,442)	(14.3%)	82,299	(64,683)	(78.6%)
Overhead Allocations:														
1,292	2,352	1,060	45.1%	1,930	638	33.1%	OH Risk Management	11,890	16,464	4,574	27.8%	12,779	889	7.0%
28,613	35,931	7,318	20.4%	18,829	(9,784)	(52.0%)	OH Revenue Cycle	206,341	251,517	45,176	18.0%	144,215	(62,126)	(43.1%)
339	626	287	45.8%	327	(12)	(3.7%)	OH Internal Audit	2,911	4,382	1,471	33.6%	3,326	415	12.5%
2,172	2,246	74	3.3%	5,304	3,132	59.0%	Home Office Facilities	16,489	15,722	(767)	(4.9%)	34,759	18,270	52.6%
4,397	2,544	(1,853)	(72.8%)	3,136	(1,261)	(40.2%)	OH Administration	19,402	17,808	(1,594)	(9.0%)	15,299	(4,103)	(26.8%)
19,280	22,881	3,601	15.7%	11,486	(7,794)	(67.9%)	OH Human Resources	136,280	160,167	23,887	14.9%	105,541	(30,739)	(29.1%)
4,698	7,190	2,492	34.7%	4,176	(522)	(12.5%)	Legal	37,659	50,330	12,671	25.2%	32,294	(5,365)	(16.6%)
693	866	173	20.0%	597	(96)	(16.1%)	Records	4,956	6,062	1,106	18.2%	4,114	(842)	(20.5%)
2,713	2,914	201	6.9%	2,003	(710)	(35.4%)	OH Compliance	17,572	20,398	2,826	13.9%	14,942	(2,630)	(17.6%)
8,276	12,035	3,759	31.2%	10,626	2,350	22.1%	IT Operations	52,797	84,245	31,448	37.3%	51,241	(1,556)	(3.0%)
2,713	4,178	1,465	35.1%	2,148	(565)	(26.3%)	IT Security	19,026	29,246	10,220	34.9%	15,410	(3,616)	(23.5%)
7,556	8,012	456	5.7%	5,771	(1,785)	(30.9%)	OH Finance	52,701	56,084	3,383	6.0%	42,012	(10,689)	(25.4%)
2,917	3,496	579	16.6%	1,986	(931)	(46.9%)	Corporate Communications	17,863	24,472	6,609	27.0%	15,802	(2,061)	(13.0%)
3,595	4,757	1,162	24.4%	3,188	(407)	(12.8%)	OH Information Technology	24,649	33,299	8,650	26.0%	23,857	(792)	(3.3%)
10,623	57,582	46,959	81.6%	9,878	(745)	(7.5%)	IT Applications	199,621	403,074	203,453	50.5%	199,882	261	0.1%
4,926	8,618	3,692	42.8%	9,328	4,402	47.2%	IT Service Center	47,748	60,326	12,578	20.9%	46,790	(958)	(2.0%)

Primary Care Dental Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
-	-	-	-	2,622	2,622	-	-	-	-	-	19,273	19,273	-
4,629	3,737	(892)	(23.9%)	3,187	(1,442)	(45.2%)	26,415	26,159	(256)	(1.0%)	19,445	(6,970)	(35.8%)
3,145	5,636	2,491	44.2%	12,979	9,834	75.8%	37,413	39,452	2,039	5.2%	88,571	51,158	57.8%
3,231	3,937	706	17.9%	2,873	(358)	(12.5%)	21,148	27,559	6,411	23.3%	20,396	(752)	(3.7%)
2,022	2,262	240	10.6%	1,997	(25)	(1.3%)	14,687	15,834	1,147	7.2%	14,609	(78)	(0.5%)
3,866	4,900	1,034	21.1%	3,602	(264)	(7.3%)	27,498	34,300	6,802	19.8%	25,369	(2,129)	(8.4%)
435	441	6	1.4%	359	(76)	(21.2%)	954	3,087	2,133	69.1%	2,554	1,600	62.6%
1,713	2,084	371	17.8%	1,813	100	5.5%	14,126	14,588	462	3.2%	9,397	(4,729)	(50.3%)
5,976	7,027	1,051	15.0%	12,990	7,014	54.0%	37,472	49,189	11,717	23.8%	30,322	(7,150)	(23.6%)
3,539	2,422	(1,117)	(46.1%)	2,044	(1,495)	(73.1%)	24,907	16,954	(7,953)	(46.9%)	12,290	(12,617)	(102.7%)
672	844	172	20.4%	635	(37)	(5.8%)	4,348	5,908	1,560	26.4%	4,731	383	8.1%
297	970	673	69.4%	-	(297)	-	1,469	6,790	5,321	78.4%	-	(1,469)	-
932	647	(285)	(44.0%)	-	(932)	-	6,413	4,529	(1,884)	(41.6%)	-	(6,413)	-
1,775	3,133	1,358	43.3%	-	(1,775)	-	15,868	21,931	6,063	27.6%	-	(15,868)	-
137,035	214,268	77,233	36.0%	135,814	(1,221)	(0.9%)	1,100,623	1,499,876	399,253	26.6%	1,009,221	(91,402)	(9.1%)
641,068	753,517	112,449	14.9%	664,733	23,665	3.6%	4,522,385	5,274,572	752,187	14.3%	4,520,253	(2,132)	-
\$ (222,231)	\$ (285,623)	\$ 63,391	(22.2%)	\$ (1,272,273)	\$ 1,050,042	(82.5%)	\$ (1,873,091)	\$ (2,037,253)	\$ 164,162	(8.1%)	\$ (1,468,772)	\$ (404,320)	27.5%
-	20,662	(20,662)	-	66,150	(66,150)	-	84,351	144,634	(60,283)	(41.7%)	164,153	(79,802)	(48.6%)
-	\$ 500,000	\$ (500,000)	-	\$ 1,400,256	\$ 1,400,256	-	\$ 2,314,784	\$ 3,500,000	\$ (1,185,216)	(33.9%)	\$ 1,400,256	\$ (914,527)	(65.3%)

Primary Care Clinics - Behavioral Health Statement of Revenues and Expenses by Location (YTD)
For The Seventh Month Ended April 30, 2025

	Behavioral Health Clinic Administration	Belle Glade Behavioral Health	Delray Behavioral Health	Lantana Behavioral Health	Mangonia Park Behavioral Health	Mangonia Pilot	West Palm Beach Behavioral Health	Lake Worth Behavioral Health	Lewis Center Behavioral Health	St Ann Place Behavioral Health	Mobile Warrior Behavioral Health	Mobile 3 Hero Behavioral Health	Atlantis Behavioral Health	Co-Responder Unit	Total
Gross Patient Revenue	-	\$144	\$842,439	\$3,895	\$1,543,714	-	\$8,644	\$270	\$515,545	-	\$287	\$180	\$21,452	-	\$2,936,568
Contractual Allowance	-	135	342,141	13,738	622,892	-	20,473	45	189,771	-	800	(133)	3,452	-	1,193,314
Charity Care	-	-	219,549	223	255,763	-	1,814	-	155,431	-	10	40	2,435	-	635,265
Bad Debt	-	-	212,026	26,971	490,817	-	21,452	195	96,721	-	7	50	1,262	-	849,498
Total Contractual Allowances and Bad Debt	-	135	773,717	40,933	1,369,471	-	43,739	239	441,922	-	817	(44)	7,149	-	2,678,078
Other Patient Revenue	-	-	48,250	-	30,200	-	-	-	26,095	-	-	-	-	-	104,544
Net Patient Revenue	-	10	116,972	(37,038)	204,442	-	(35,095)	30	99,717	-	(531)	224	14,303	-	363,034
Collection %	-	6.69%	13.88%	(950.82%)	13.24%	-	(406.01%)	11.19%	19.34%	-	(185.06%)	124.28%	66.67%	-	12.36%
Ad Valorem Taxes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Intergovernmental Revenue	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Grants	-	-	55,147	13,527	106,486	86,048	-	3,456	39,344	12,830	7,398	9,130	38,362	34,719	406,448
Interest Earnings	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Unrealized Gain/(Loss) On Investments	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Revenue	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Other Revenues	-	-	55,147	13,527	106,486	86,048	-	3,456	39,344	12,830	7,398	9,130	38,362	34,719	406,448
Total Revenues	-	\$ 10	\$ 172,119	\$ (23,511)	\$ 310,928	\$ 86,048	\$ (35,095)	\$ 3,486	\$ 139,061	\$ 12,830	\$ 6,868	\$ 9,354	\$ 52,665	\$ 34,719	\$ 769,482
<i>Direct Operational Expenses:</i>															
Salaries and Wages	-	-	208,656	131,456	458,892	399,909	-	32,823	154,123	70,362	21,648	46,143	138,570	115,803	1,778,385
Benefits	-	-	21,364	22,982	126,320	93,015	-	9,824	41,164	16,899	3,707	13,574	31,059	27,521	407,427
Other Expense	-	-	-	-	-	6,099	-	-	-	94	-	19	-	-	6,212
Total Operating Expenses	-	-	230,020	154,438	585,212	499,023	-	42,647	195,287	87,356	25,355	59,735	169,629	143,324	2,192,024
Net Performance before Depreciation & Overhead Allocations	-	10	(57,900)	(177,948)	(274,284)	(412,975)	(35,095)	(39,160)	(56,226)	(74,526)	(18,487)	(50,382)	(116,964)	(108,605)	(1,422,542)
Depreciation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<i>Overhead Allocations:</i>															
OH Risk Management	-	-	-	-	-	11,213	-	-	-	-	-	-	-	-	11,213
OH Revenue Cycle	-	-	-	-	-	51,585	-	-	-	-	-	-	-	-	51,585
OH Internal Audit	-	-	-	-	-	2,746	-	-	-	-	-	-	-	-	2,746
Home Office Facilities	-	-	-	-	-	16,489	-	-	-	-	-	-	-	-	16,489
OH Administration	-	-	-	-	-	18,295	-	-	-	-	-	-	-	-	18,295
OH Human Resources	-	-	-	-	-	134,277	-	-	-	-	-	-	-	-	134,277
Legal	-	-	-	-	-	35,510	-	-	-	-	-	-	-	-	35,510
Records	-	-	-	-	-	4,673	-	-	-	-	-	-	-	-	4,673
OH Compliance	-	-	-	-	-	16,568	-	-	-	-	-	-	-	-	16,568
IT Operations	-	-	-	-	-	49,785	-	-	-	-	-	-	-	-	49,785
IT Security	-	-	-	-	-	17,941	-	-	-	-	-	-	-	-	17,941
OH Finance	-	-	-	-	-	49,694	-	-	-	-	-	-	-	-	49,694
Corporate Communications	-	-	-	-	-	16,844	-	-	-	-	-	-	-	-	16,844
OH Information Technology	-	-	-	-	-	23,244	-	-	-	-	-	-	-	-	23,244
IT Applications	-	-	-	-	-	275,079	-	-	-	-	-	-	-	-	275,079
IT Service Center	-	-	-	-	-	45,024	-	-	-	-	-	-	-	-	45,024
Corporate Quality	-	-	-	-	-	24,906	-	-	-	-	-	-	-	-	24,906
OH Security Services	-	-	-	-	-	74,827	-	-	-	-	-	-	-	-	74,827
OH Supply Chain	-	-	-	-	-	19,943	-	-	-	-	-	-	-	-	19,943
HIM Department	-	-	-	-	-	13,849	-	-	-	-	-	-	-	-	13,849
OH Coding	-	-	-	-	-	25,928	-	-	-	-	-	-	-	-	25,928
OH Reimbursement	-	-	-	-	-	899	-	-	-	-	-	-	-	-	899
OH Clinical Labor Pool	-	-	-	-	-	13,319	-	-	-	-	-	-	-	-	13,319
District Nursing Admin	-	-	-	-	-	35,335	-	-	-	-	-	-	-	-	35,335
District Operations Admin	-	-	-	-	-	23,486	-	-	-	-	-	-	-	-	23,486
OH Mail Room	-	-	-	-	-	4,099	-	-	-	-	-	-	-	-	4,099
OH Patient Experience	-	-	-	-	-	1,386	-	-	-	-	-	-	-	-	1,386
OH External Affairs	-	-	-	-	-	6,049	-	-	-	-	-	-	-	-	6,049
OH Strategic Initiatives and Projects	-	-	-	-	-	14,964	-	-	-	-	-	-	-	-	14,964
Total Overhead Allocations	-	-	-	-	-	1,027,957	-	-	-	-	-	-	-	-	1,027,957
Total Expenses	-	-	230,020	154,438	585,212	1,528,980	-	42,647	195,287	87,356	25,355	59,735	169,629	143,324	3,219,981
Net Margin	-	\$ 10	\$ (57,900)	\$ (177,948)	\$ (274,284)	\$ (1,440,932)	\$ (35,095)	\$ (39,160)	\$ (56,226)	\$ (74,526)	\$ (18,487)	\$ (50,382)	\$ (116,964)	\$ (108,605)	\$ (2,450,499)
Capital	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
General Fund Support/Transfer In	\$2,398,771	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Primary Care Behavioral Health Statement of Revenues and Expenses
For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%	
\$ 597,330	\$ 146,099	\$ 451,231	308.9%	\$ 152,993	\$ 444,336	290.4%	Gross Patient Revenue	\$ 2,936,568	\$ 1,022,690	\$ 1,913,879	187.1%	\$ 966,483	\$ 1,970,085	203.8%
355,648	53,458	302,191	565.3%	211,463	144,185	68.2%	Contractual Allowance	1,193,314	374,203	819,111	218.9%	365,781	827,532	226.2%
119,507	19,548	99,959	511.4%	37,583	81,924	218.0%	Charity Care	635,265	136,833	498,433	364.3%	225,067	410,198	182.3%
179,074	26,064	153,010	587.1%	24,973	154,101	617.1%	Bad Debt	849,499	182,450	667,049	365.6%	248,220	601,279	242.2%
654,229	99,069	555,159	560.4%	274,019	380,210	138.8%	Total Contractuals and Bad Debt	2,678,078	693,486	1,984,592	286.2%	839,069	1,839,010	219.2%
17,023	1,622	15,402	949.6%	4,198	12,826	305.5%	Other Patient Revenue	104,544	11,351	93,194	821.0%	14,172	90,372	637.7%
(39,876)	48,651	(88,526)	(182.0%)	(116,828)	76,953	(65.9%)	Net Patient Service Revenue	363,034	340,554	22,480	6.6%	141,586	221,448	156.4%
(6.68%)	33.30%			(76.36%)			Collection %	12.36%	33.30%		14.65%			
144,904	50,000	94,904	189.8%	-	144,904	-	Grants	406,448	350,000	56,448	16.1%	-	406,448	-
\$ 105,028	\$ 98,651	\$ 6,378	6.5%	\$ (116,828)	\$ 221,856	(189.9%)	Total Revenues	\$ 769,482	\$ 690,554	\$ 78,928	11.4%	\$ 141,586	\$ 627,896	443.5%
							Direct Operating Expenses:							
304,458	414,987	110,530	26.6%	-	(304,458)	-	Salaries and Wages	1,778,385	2,876,394	1,098,009	38.2%	-	(1,778,385)	-
61,928	123,652	61,724	49.9%	-	(61,928)	-	Benefits	407,427	859,753	452,326	52.6%	-	(407,427)	-
-	62	62	-	-	-	-	Purchased Services	-	433	433	-	-	-	-
-	2,603	2,603	-	-	-	-	Medical Supplies	-	18,221	18,221	-	-	-	-
-	6,836	6,836	-	-	-	-	Other Supplies	-	47,851	47,851	-	-	-	-
-	4,754	4,754	-	-	-	-	Drugs	-	33,278	33,278	-	-	-	-
666	1,537	871	56.7%	-	(666)	-	Other Expense	6,212	10,759	4,547	42.3%	-	(6,212)	-
367,052	554,432	187,379	33.8%	-	(367,052)	-	Total Operating Expenses	2,192,024	3,846,689	1,654,664	43.0%	-	(2,192,024)	-
\$ (262,024)	\$ (455,781)	\$ 193,757	(42.5%)	\$ (116,828)	\$ (145,196)	124.3%	Net Performance before Depreciation & Overhead Allocations	\$ (1,422,542)	\$ (3,156,135)	\$ 1,733,593	(54.9%)	\$ 141,586	\$ (1,564,128)	(1,104.7%)
							Overhead Allocations:							
1,218	2,217	999	45.1%	-	(1,218)	-	OH Risk Management	11,213	15,519	4,306	27.7%	-	(11,213)	-
7,153	8,983	1,830	20.4%	-	(7,153)	-	OH Revenue Cycle	51,585	62,881	11,296	18.0%	-	(51,585)	-
320	590	270	45.8%	-	(320)	-	OH Internal Audit	2,746	4,130	1,384	33.5%	-	(2,746)	-
2,172	2,246	74	3.3%	-	(2,172)	-	Home Office Facilities	16,489	15,722	(767)	(4.9%)	-	(16,489)	-
4,146	2,398	(1,748)	(72.9%)	-	(4,146)	-	OH Administration	18,295	16,786	(1,509)	(9.0%)	-	(18,295)	-
18,996	22,545	3,549	15.7%	-	(18,996)	-	OH Human Resources	134,277	157,815	23,538	14.9%	-	(134,277)	-
4,430	6,780	2,350	34.7%	-	(4,430)	-	Legal	35,510	47,460	11,950	25.2%	-	(35,510)	-
654	817	163	20.0%	-	(654)	-	Records	4,673	5,719	1,046	18.3%	-	(4,673)	-
2,558	2,748	190	6.9%	-	(2,558)	-	OH Compliance	16,568	19,236	2,668	13.9%	-	(16,568)	-
7,804	11,348	3,544	31.2%	-	(7,804)	-	IT Operations	49,785	79,436	29,651	37.3%	-	(49,785)	-
2,558	3,940	1,382	35.1%	-	(2,558)	-	IT Security	17,941	27,580	9,639	34.9%	-	(17,941)	-
7,125	7,555	430	5.7%	-	(7,125)	-	OH Finance	49,694	52,885	3,191	6.0%	-	(49,694)	-
2,751	3,297	546	16.6%	-	(2,751)	-	Corporate Communications	16,844	23,079	6,235	27.0%	-	(16,844)	-
3,390	4,486	1,096	24.4%	-	(3,390)	-	OH Information Technology	23,244	31,402	8,158	26.0%	-	(23,244)	-
14,638	24,333	9,695	39.8%	-	(14,638)	-	IT Applications	275,079	170,331	(104,748)	(61.5%)	-	(275,079)	-
4,645	8,126	3,481	42.8%	-	(4,645)	-	IT Service Center	45,024	56,882	11,858	20.8%	-	(45,024)	-
4,364	3,524	(840)	(23.8%)	-	(4,364)	-	Corporate Quality	24,906	24,668	(238)	(1.0%)	-	(24,906)	-
6,289	11,272	4,983	44.2%	-	(6,289)	-	OH Security Services	74,827	78,904	4,077	5.2%	-	(74,827)	-
3,047	3,712	665	17.9%	-	(3,047)	-	OH Supply Chain	19,943	25,984	6,041	23.2%	-	(19,943)	-
1,907	2,132	225	10.6%	-	(1,907)	-	HIM Department	13,849	14,924	1,075	7.2%	-	(13,849)	-
3,645	4,620	975	21.1%	-	(3,645)	-	OH Coding	25,928	32,340	6,412	19.8%	-	(25,928)	-
410	416	6	1.4%	-	(410)	-	OH Reimbursement	899	2,912	2,013	69.1%	-	(899)	-
1,615	1,966	351	17.9%	-	(1,615)	-	OH Clinical Labor Pool	13,319	13,762	443	3.2%	-	(13,319)	-
5,635	6,626	991	15.0%	-	(5,635)	-	District Nursing Admin	35,335	46,382	11,047	23.8%	-	(35,335)	-
3,337	2,284	(1,053)	(46.1%)	-	(3,337)	-	District Operations Admin	23,486	15,988	(7,498)	(46.9%)	-	(23,486)	-

Primary Care Behavioral Health Statement of Revenues and Expenses
 For The Seventh Month Ended April 30, 2025

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
634	796	162	20.4%	-	(634)	-	4,099	5,572	1,473	26.4%	-	(4,099)	-
280	915	635	69.4%	-	(280)	-	1,386	6,405	5,019	78.4%	-	(1,386)	-
879	610	(269)	(44.1%)	-	(879)	-	6,049	4,270	(1,779)	(41.7%)	-	(6,049)	-
1,674	2,954	1,280	43.3%	-	(1,674)	-	14,964	20,678	5,714	27.6%	-	(14,964)	-
118,274	154,236	35,962	23.3%	-	(118,274)	-	1,027,957	1,079,652	51,695	4.8%	-	(1,027,957)	-
485,326	708,668	223,341	31.5%	-	(485,326)	-	3,219,981	4,926,341	1,706,359	34.6%	-	(3,219,981)	-
\$ (380,298)	\$ (610,017)	\$ 229,719	(37.7%)	\$ (116,828)	\$ (263,470)	225.5%	\$ (2,450,499)	\$ (4,235,787)	\$ 1,785,288	(42.1%)	\$ 141,586	\$ (2,592,085)	(1,830.7%)
-	\$ 750,000	\$ (750,000)	-	\$ (172,138)	\$ (172,138)	-	\$ 2,398,771	\$ 5,249,998	\$ (2,851,227)	(54.3%)	\$ (172,138)	\$ (2,570,909)	1,493.5%



District Clinic Holdings, Inc.

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
Clinic Visits - Adults and Pediatrics																
West Palm Beach	1,551	1,218	1,329	1,460	1,293	1,290	1,358						9,499	11,149	(14.8%)	11,266
Delray & Women's Health Care	1,056	897	902	1,039	883	770	930						6,477	5,592	15.8%	5,654
Belle Glade & Women's Health Care	793	760	802	895	774	876	868						5,768	5,737	0.5%	5,926
Jupiter & Women's Health Care	597	500	441	538	580	511	600						3,767	3,721	1.2%	3,790
West Boca & Women's Health Care	276	235	255	251	262	260	290						1,829	2,414	(24.2%)	2,494
Mangonia Park	677	589	590	705	578	610	608						4,357	5,192	(16.1%)	5,170
Lantana (closed Feb 2025)	1,730	1,432	1,548	1,391	438	-	-						6,539	6,550	(0.2%)	13,287
Lake Worth & Women's Health Care (closed Feb 2025)	1,268	1,013	1,066	1,108	361	-	-						4,816	5,173	(6.9%)	7,962
Atlantis & Womens Health Care (opened Feb 2025)	-	-	-	3	1,153	2,433	2,839						6,428	9,135	(100.0%)	-
Lewis Center	40	57	76	76	62	71	88						470	214	119.6%	249
St Ann Place	68	54	13	56	44	53	39						327	105	211.4%	107
Cib Mob 1 Warrior (Mobile Van)	10	-	-	-	-	-	-						10	-	100.0%	48
Cib Mob 2 Scout	-	-	-	-	-	-	-						-	9	(100.0%)	-
Cib Mob 3 Hero	84	83	84	86	84	67	75						563	214	163.1%	174
Portable Medical	96	66	72	121	71	49	73						548	408	34.3%	494
Total Clinic Visits	8,246	6,904	7,178	7,729	6,583	6,990	7,768						51,398	55,613	(7.6%)	56,621
Dental Visits																
West Palm Beach Dental	1053	957	1091	1210	1,097	1,167	1,056						7,631	8,034	(5.0%)	7,753
Delray Dental	734	654	870	936	840	858	930						5,822	4,635	25.6%	4,838
Belle Glade Dental	515	411	454	481	431	535	550						3,377	3,456	(2.3%)	3,454
Lantana Dental	661	545	269	759	204	-	-						2,438	3,342	(27.0%)	6,212
Atlantis Dental	-	-	-	-	221	655	814						1,690	2,804	(39.7%)	-
Portable Dental	-	16	8	11	8	9	-						52	91	(42.9%)	89
Total Dental Visits	2,963	2,583	2,692	3,397	2,801	3,224	3,350						21,010	22,362	(6.0%)	22,346
Total Medical and Dental Visits	11,209	9,487	9,870	11,126	9,384	10,214	11,118						72,408	77,975	(7.1%)	78,967
Behavioral Health Visits**																
West Palm Beach BH	-	-	-	-	-	-	107						107	1,186	(91.0%)	1,651
Delray BH	369	343	426	482	541	569	717						3,447	2,530	36.2%	3,282
Lantana BH	3	1	2	10	9	-	-						25	-	100.0%	1,494
Atlantis BH	-	-	-	1	12	50	374						437	-	100.0%	-
Belle Glade BH	2	-	-	-	-	-	-						2	35	(94.3%)	66
Mangonia Park BH	979	922	1,029	1,028	915	972	1,118						6,963	9,373	(25.7%)	5,979
Lewis Center BH	250	246	281	248	287	293	422						2,027	-	100.0%	-
Lake Worth BH	4	11	8	1	-	-	-						24	-	100.0%	990
St Ann Place BH	-	-	-	-	-	-	50						50	598	(91.6%)	573
West Boca BH	3	1	-	1	-	-	18						23	-	100.0%	195
Jupiter BH	-	-	-	-	-	-	-						-	-	0.0%	-
Mob 1 Warrior BH	1	-	-	-	1	-	9						11	-	100.0%	-
Mob 3 Hero BH	-	-	-	-	-	1	61						62	-	100.0%	-
Mobile Van BH	-	2	-	-	-	-	15						17	-	100.0%	-
Total Behavioral Health Visits	1,611	1,526	1,746	1,771	1,765	1,885	2,891						13,195	13,722	(3.8%)	14,230
GRAND TOTAL	12,820	11,013	11,616	12,897	11,149	12,099	14,009						85,603	91,697		93,197

**YTD Visits were adjusted to exclude non billable warm hand over(WHC) encounters.



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

1. Description: Executive Director Informational Update

2. Summary:

- Legal Aid
- 2024 Economic Impact

3. Substantive Analysis:

Legal Aid: Legal Aid has resumed its presence within our Health Centers and is now offering free legal services to our patients on-site once a week

2024 Economic Impact: FACHC has taken our 2024 UDS data and created a flyer showing our Community Health Center’s economic impact over the 2024 calendar year.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A
Committee Name

N/A
Date Approved



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

6. Recommendation:

Staff recommends the Board Receive and File the Executive Director Informational Update.

Approved for Legal sufficiency:

Signed by:


0CF6F7DB6B6474 Bernabe Icaza
SVP & General Counsel

Signed by:


29631F0874E8 Joshua A. Metz, DMD, MPH, MA
AVP & Executive Director of Community
Health Centers



WE CARE FOR ALL

2024 Economic Impact

Florida's Community Health Centers (CHCs or FQHCs) have provided high-quality, comprehensive primary care services in medically underserved communities for over 50 years. Florida's 54 FQHCs treat 1.8 million patients at about 750 locations statewide, including mobile units and school-based locations.

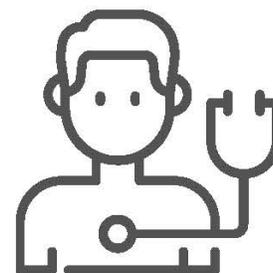
Health Care District of Palm Beach County (a.k.a. Health Care District Community Health Centers) has operated for over 35 years and has thirteen (13) community health center locations in Palm Beach County. These locations provided 162,165 visits to 44,963 unduplicated patients in 2024. About 96% of the patients reporting incomes were at or below 200% of the poverty level, and nearly 83% are without insurance or enrolled in Medicaid.



423
Jobs Created



162,165
Patient Visits



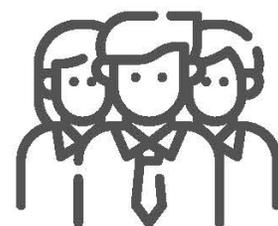
44,963
Patients Served



165% ROI

\$82.6 Million

Economic Impact



\$28.6 Million
Labor Expenses



95.9% Patients Below
200% Poverty Level



\$3,090 Health Care District Savings
per Patient Visit compared
to average Florida ER Visit*



82.9% Uninsured or
Medicaid Enrolled Patients

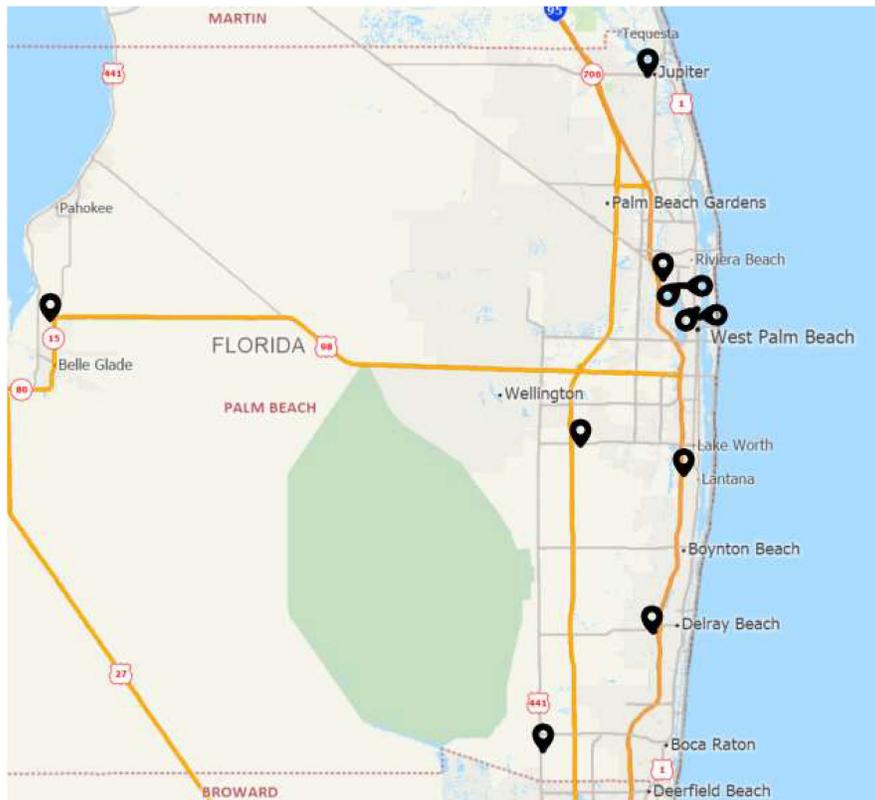
*Average Florida ER Visit Cost based on [2024 TalktoMira, Inc. study](#)

**Economic impact data calculated using IMPLAN software

Centers welcome all patients regardless of their ability to pay. As Federally Qualified Health Centers, the clinics are located in medically underserved areas throughout Palm Beach County. Our team is committed to expanding access to quality care. The goal is for patients to make us their medical home for primary care, dental services, behavioral health, pharmacy services, women's health and Medication Assisted Treatment for those dealing with substance use. Health Care District Community Health Centers are the largest provider of primary care services to low-income residents in Palm Beach County, including the uninsured, agricultural workers, and those experiencing homelessness.

Health Care District Locations

Services Provided:



- Adult Care
- Behavioral Health
- Dental Care
- Pediatric Care
- Women's Health Services
- Financial Assistance



Florida Association of Community Health Centers, Inc.

2340 Hansen Lane
Tallahassee, FL 32301
O (850) 942-1822

www.fachc.org

The Florida Association of Community Health Centers (FACHC) is designated by the U.S. Health Resources and Services Administration (HRSA) as Florida's Primary Care Association (PCA). The primary mission of FACHC is to improve access to quality health services by bringing together agencies, legislators and key persons able to affect health care services. Learn more about FACHC and Florida's Community Health Centers at our website: <http://www.fachc.org> or at the U.S. Bureau of Primary Care (BPHC) website: <https://bphc.hrsa.gov/>.



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

1. Description: Licensed Independent Practitioner Credentialing and Privileging

2. Summary:

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

3. Substantive Analysis:

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

Last Name	First Name	Degree	Specialty	Credentialing
Robinson	Aishe	PsyD	Psychology	Initial Credentialing
Mileta	Snjezana	LMHC	Licensed Mental Health Counselor	Recredentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC medical Director to support the credentialing and privileging process.

Aishe Robinson, PsyD joined the Atlantis Clinic in 2025 as a Psychologist. She attended Nova Southeastern University and has been in practice for two years.



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

Snjezana Mileta, LMHC joined the West Palm Beach Clinic in 2021 as a Licensed Mental Health Counselor. She attended Palm Beach Atlantic University. Ms. Mileta has been in practice for seven years.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

Jessica Cafarelli
VP & Chief Financial Officer

5. Recommendation:

Staff recommends the Board approve the Initial Credentialing and privileging of Aishe Robinson, PsyD, Psychologist.

Staff recommends the Board approve the Initial Recredentialing and privileging of Snjezana Mileta, LMHC, Licensed Mental Health Counselor.

Approved for Legal sufficiency:

Signed by:

0CF6F7DB6786431
Bernabe Icaza
SVP & General Counsel

DocuSigned by:

FF528E6E4A16461
Dr. Ana Ferwerda
FQHC Medical Director

Signed by:

08P42FA01102
Joseph A. Cerone, DMD, MPH, MA
AVP & Executive Director of Community Health Centers



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025

1. Description: Quality Report

2. Summary:

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes – June 2025
- UDS Report – YTD

3. Substantive Analysis:

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review are brought to the board “under separate cover” on a quarterly basis.

QUALITY ASSURANCE & IMPROVEMENT

Dementia is a progressive neurocognitive disorder that poses significant challenges to patients, caregivers, and healthcare systems. With an aging global population, the early identification of cognitive impairment is increasingly important. Dementia affects over 55 million people worldwide and is projected to rise substantially in the coming decades (WHO, 2023). Although there is currently no cure for most forms of dementia, early detection allows for timely interventions that can delay progression, support quality of life, and facilitate informed decision-making.

One of the most practical and effective tools for dementia screening in clinical settings is the **Mini-Cog**. This brief cognitive assessment combines two elements: a three-item recall test and the clock-drawing test (CDT). It is designed to be quick, simple to administer, and minimally influenced by language, education, or cultural background, making it especially useful in diverse populations and busy clinical environments. The Mini-Cog typically takes less than five minutes to complete and can be administered by various healthcare providers, including nurses and medical assistants, as part routine care for older adults.



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025

The Mini-Cog is not diagnostic on its own; abnormal results warrant a comprehensive assessment, including detailed history-taking, functional evaluation, laboratory testing, and possibly neuroimaging or referral to a specialist.

Incorporating the Mini-Cog into routine screening for older adults—especially those aged 65 and above or those with risk factors such as family history of dementia, history of stroke, or vascular disease—provides an efficient way to detect early signs of cognitive impairment. Its high sensitivity and specificity in detecting dementia (approximately 76% and 89%, respectively) make it a reliable tool for initial screening.

Early detection of dementia using the Mini-Cog facilitates numerous benefits. Clinically, it enables earlier initiation of pharmacological treatments and non-pharmacological strategies aimed at preserving cognitive function. From a care planning perspective, it allows patients and families to engage in meaningful discussions about advance directives, long-term care preferences, and financial planning while cognitive capacity is still intact. It also opens the door to educational resources and community-based supports that may ease the caregiver burden and improve patient outcomes.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer



**DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025**

5. Reviewed/Approved by Committee:

N/A
Committee Name

N/A
Date Approved

6. Recommendation:

Staff recommends the Board approve the updated Quality Report.

Approved for Legal sufficiency:

Signed by:

0CF6F7DB8706434
Bernabe Icaza
SVP & General Counsel

DocuSigned by:

FF528E6E1A16461
Dr. Ana M. Ferwerda
FQHC Medical Director

Signed by:

2B4234F087844B2
Dr. Joshua Admetz, DMD, MPH, MA
AVP & Executive Director of
FQHC Services



Quality Council Meeting Minutes

Date: June 4, 2025

Time: 11 am-1:30 pm

Attendees: Steven Sadiku – AVP Corporate Quality & Regulatory; Jessica Ramirez – Manager Patient Access Services, Dr. Sandra Warren – Associate Medical Director; Angela Santos – Director of Ops; Dr. Josh Adametz – FQHC Executive Director; Nancy Gonzalez – Director of Clinic Operations; Ingrid Barlett–Quality Manager; Sakiya Henderson– Dental Clinical Manager, Joe–Ann Reynolds–Patient Experience Coordinator, Manager, ; Alexa Goodwin – Patient Relations Manager; Maria Chamberlin – Assistant Director of Nursing, Bianca Badolati – Executive Assistant; Lisa Hogans – Director of Nursing; Dr. Ana Ferwerda – FQHC Medical Director; Dr. Belma Andric – SVP & Chief Medical Officer; Dr. Courtney Phillips – VP of Behavioral Health; Joel Rosales–Director of Trauma Agency & Regulatory; Shauniel Brown – Senior Risk, Melanie Deoroop–Kangoo – Quality Manager, ; Ivonne Cohen –Business Intelligence Developer; Regina All- SVP, Chief Nursing Officer

Excused: Dr. Valena Grbic – Medical Director, District Cares, Krysten Kinsey– Manager, Regulatory & Accreditation

Minutes by: Steven Sadiku – AVP Corporate Quality & Regulatory & Ingrid Barlett- Quality Manager;

<u>AGENDA ITEM</u>	<u>DISCUSSION / RECOMMENDATIONS</u>	<u>ACTION ITEMS (AI)</u>	<u>RESPONSIB LE PARTY</u>	<u>DATE</u>
PATIENT SAFETY & ADVERSE EVENTS				
OCCURRENCES	<p><i>Per Compliance, discussion surrounding not recording meetings.</i></p> <p><u>Report Summary</u> The May 2025 Risk Management Tableau dashboard was presented. Volumes were provided for the following clinic areas and types: total reported events, incidents, and good catches. Trends were also presented by</p>			



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	<p>volume of reported entries and clinic location. The Risk Report Summary and graphical data were reviewed with the Committee for May 2025. Reports included the risk severity, volume, and category/type for incidents and near misses entered in HCD’s safety event reporting system. Risk mitigation strategies were also shared with the Committee. (May 2025 Risk Report Summary presented with graphs.)</p>			
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UTILIZATION

OPERATIONS	Productivity					Complete No-Show analysis	Ingrid		
	Productivity May 2025								
	Service Line	Target		Seen					% of Goal
		In Person	Tele	In Person	Tele				Total
	Adult Care	5579		4578					82%
	Pediatrics	1760		1376					78%
	Primary Residents	877		609					69%
	Women’s Health	706		612					87%
	Behavioral Health Integration	1211		854					71%
Behavioral Health - Psych	1440		1065		74%				



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	Psych Residents	N/A		N/A		N/A			
	Mental Health Professional/ Addiction	509		400		79%			
	Dental Health	2018		2031		101%			
	Dental Hygiene	856		771		90%			
	Dental MDI								
	<i>(Clinic productivity report with graphs were presented.)</i>								
	<p>Walk-ins 18% Between Medical and Dental 92% same day walk-ins scheduled by front line staff 8% same-day walk-ins scheduled by the CSC</p>								
	<p><u>Doximity Dialer Usage (Telemedicine) - May 2025</u> Users</p> <ul style="list-style-type: none"> • 57 registered users (100% registration rate) <ul style="list-style-type: none"> ○ 22 active users (10 MD/DOs, 2 NP, PA, 10 Care Team) <p>Calls</p>								



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	<ul style="list-style-type: none"> • 639 total calls <ul style="list-style-type: none"> ○ 130 voice calls <ul style="list-style-type: none"> ▪ 118 successful calls (90.8%) success rate ▪ 6 calls escalated to video ○ 509 video calls <ul style="list-style-type: none"> ▪ 381 successful calls (74.9%) success rate ○ 155 secure texts <p>(Report with breakdown by specialty and user)</p>			
PATIENT RELATIONS				
GRIEVANCES, COMPLAINTS & COMPLIMENTS	<p><u>Patient Relations Dashboard – May 2025</u> For May 2025, there were a total of 5 Patient Relations Occurrences that occurred between 3 Centers and Administration. Of the 5 occurrences, there were 2 Grievances and 3 Complaints. The top 5 Categories were Communication and Physician Related. There was also a total of 3 compliments received across 2 Centers. All 3 compliments were patient generated compliments.</p>			
SURVEY RESULTS	<p><u>Patient Satisfaction Survey – May 2025</u></p>	<p>will present top 5 detractors to Floor team at monthly meetings</p>	<p>Joe Ann</p>	



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	<p>For May 2025 there were 432 Patient Satisfaction Surveys completed. Atlantis Primary had the highest return rate with 70 completed surveys followed by Delray Primary with 47 completed surveys.</p> <p>Our Net Promoter Score (NPS) was 74 (out of 395 responses) compared to the Phreesia FQHC/CHC/RHC Network at 71.</p> <p>The top 5 and lowest 5 scored-questions were presented for each area.</p> <p>“Best Questions” for in person visits – May 2025:</p> <ul style="list-style-type: none"> • Overall cleanliness of exam room and overall practice – 94% (increase of 2%) • Professionalism of our staff – 92% (increase of 2%) • Time taken to listen and answer your questions – 88% (New) • Things explained in a way you could understand – 88% (New) • Ease of making your appointment – 88% (New) <p>“Worst Questions” for in person visits – May 2025:</p> <ul style="list-style-type: none"> • Your ability to contact us after hours – 18% (increase of 7%) 			
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	<ul style="list-style-type: none"> • Being informed about any delays during this visit – 15% (increase of 4%) • Each member of my care team identified themselves and their role in my care – 11% (increase of 4%) • Overall Experience at Today's Visit – 9% (increase of 2%) • Things explained in a way you could understand – 7% (New) <p>Of the surveys received for May, 32% of patients perceived wait time to be between 6 to 15 minutes, 27% of responses were from patients that this was their first visit to the practice. 83% of patients were scheduled and 17% were walk-ins.</p> <p>62% of surveys completed were by females and most patients preferred to be seen on Monday, Tuesday, Wednesday and Friday. 100% of patients did not experience any technical difficulties while using telemedicine.</p> <p>For Dental, 69% of patients felt educated on how to better care for your teeth and gums, 73% were satisfied with results of dental treatment, 71% felt staff explained the procedures in a clear and understandable way and 71% felt staff who provided dental care were sensitive to my concerns.</p>			
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	<p>84% of responses in May were promoters (decrease of 2%), 8% of responses were neutrals (decrease of 1%) and 8% of responses were detractors (increase of 3%).</p> <p>Top promoters, detractors, and patient comments presented by center and service line. (Patient Satisfaction Survey PowerPoint presented.)</p>			
<p>After Hours</p>	<p><u>Afterhours Report –May 2025</u> <i>(Outbound Campaign PowerPoint presented.)</i></p> <p>In May 2025, the Clinic Service Center received 252 after-hours calls. This was a 9% increase from the previous month (231).</p> <p>We continue to see our top 3 highest volume in AHCs for Appt requests with 33% of the volume. This is followed by Other, HCD Info/clinical question with 24% and provider paged out with 11% of the volume.</p> <p>Our WPB Location remains at our highest volume health center with 32% of the call volume. Followed by Atlantis with 28% and Delray with 22%</p>			



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	<p>AH Paged Outcalls – 30 after-hours calls required a provider to be paged out. 26 of those calls had telephone encounters created in their Epic chart. 14 had the “after Hours” listed as the reason for encounter 2 patients telephone encounters were missed</p>			
<p>NEXT THIRD AVAILABLE</p>	<p><u>Peds Primary</u> Atlantis – 3 days out West Palm – 3 days out</p> <p><u>Adult Primary</u> Atlantis – 3 days out Belle Glade - 4 days out Boca – 1 days out Delray – 2 days out Jupiter – 7 days out West Palm – 38 days out</p> <p><u>BH</u> Atlantis – 1 days out Delray – 5 days out Lewis Center – 1 days out Mangonia – 2 days out</p> <p><u>Dental</u> Belle Glade – 102/7 (peds)</p>			



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	<p>Delray – 66 Atlantis – 156/50 (Peds) West Palm – 70/11 (peds)</p> <p><u>Women’s Health</u> Atlantis – 7 days out Belle Glade – 2 days out Delray – 23 days out Jupiter – 16 days out</p>			
<p>REFERRAL/ CALL CENTER</p>	<p>Referrals – There were a total of 6,663 referral orders placed. This was a 7% decrease in volume from the previous month. The average turnaround time for referral processing was 4 days for routine with a goal of 5 days or less. The TAT for urgent referrals was 3 days with a goal of 2 days or less.</p> <p>The Atlantis location has the highest referral volume placed with 25% of the total referral volume, followed by WPB with 16% and Delray with 14% of the volume</p> <p>Lisa Fidler remains our highest producer of referrals with 7% of the total volume. Followed by Dr Noukelak and Carline both with 7%</p> <p>Our most common payer remains the HCD Voucher with 27% of the referral volume</p>	<p>Add ophthalmology referral trends to the dashboard.</p>	<p>Jessica Ramirez</p>	



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	<p>followed by Self pay (no coverage) with 15% and BCBS with 12%. Very similar to last month</p> <p>Our top referred to specialties this month are Radiology Orders with 24%, followed by Ophthalmology with 8% and GI with 4%.</p> <p><u>Call Center –</u> The call center received 11, 186 calls. This was an 24% decrease from the previous month.</p> <p>The abandonment rate for May was 9% with a goal of 10% or less.</p> <p>The service level Was 68% answered within 3 minutes with a goal of 80% or higher.</p> <p>Average hold time was 1m 46s with a goal of 3 min or less</p>			
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QUALITY

QUALITY

<p>MEDICAL</p>	<p>Breast Cancer Screening – May 2025 Yearly goal 60% We saw 3070 unique patients due for breast cancer screening. Satisfied screenings – 1690 (55%) Unsatisfied Screenings – 1380 (45%) Not Met with order – 839 (61%) Not Met (Patient Missed) – 541 (39%). It Increased of 4% compared to April 2025. The clinics with the highest percentage of screening were Belle Glade with 69%, Boca 63% and Atlantis with 62%. The clinics with the lowest percentage of patients who completed breast cancer screening were West Palm Beach (46%), Delray (53%) and Jupiter (55%). All of them increased compared to the previous month. The larger number of patients where the screening was not addressed were Atlantis and Delray clinics. Accounting for 63% of missed patients. From May, 2024 to May, 2025: Dr. Alfonso Ramiro Puentes increased from 59% to 69%</p>			
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	<p>Dr Fernique Jean-Jacques increased from 56% to 63% (Report with graph presented).</p>			
	<p>Cervical Cancer Screening - May 2025 Yearly goal 65% We saw 7220 unique patients with screening due. Cervical cancer screening was completed in 4458 (62%) of the patients and 2762 (38%) patients the screening was not addressed. Atlantis and Boca Clinics achieved at or above the goal of 65%. The clinics with the lowest percentage of cervical cancer screening were West Palm Beach 54% and Jupiter 59%. The graph on the right shows the distribution by percentage of met, not met and missing orders to address the screening by provider. From May, 2024 to May, 2025: Dr. Gloria Florez increased from 58% to 66% Dr. Noukelak increased from 34% to 43%</p> <p>The lowest right graph shows the number of missed patients by clinic in descending order. The larger number of patients where the screening was not addressed were Atlantis, West Palm Beach, and Delray clinics accounting for 55%.</p> <p>(Report with graph presented.)</p>			



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	<p>Colorectal Cancer Screening – May 2025 Yearly goal 82%</p> <p>We saw 7283 unique patients due for colorectal cancer screening. 2787 (38%) of the patients had the screening satisfied in 2025, 515 (7%) had the screening satisfied in the past 12 months and 3963 (55%) of the patients did not have the screening satisfied.</p> <p>The highest percentage of screening completed was at the Boca Clinic with 60%.</p> <p>The largest number of patients that needed colorectal cancer screening were at the Delray, Atlantis and West Palm Beach for 62% of the patients. They individually achieved 45%, 38% and 37% of colorectal cancer screening completion.</p> <p>The largest number of patients with missing orders to address the screening were at Atlantis, Mangonia, Belle Glade with 54%.</p> <p>The last graph shows the met, unmet and missed patients by provider percentages.</p> <p>From May, 2024 to May, 2025:</p>			



	<p>Provider Minh Lai Lam increased from 48% to 62% Provider Tamara Langley improved from 38% to 50%</p> <p>By type of screening test, the majority of patients are screen with fit test, followed by Cologuard and last with colonoscopy.</p> <p>(Report with graph presented).</p>			
	<p>Controlled Diabetes based on A1c less than 9% - May, 2025 Yearly goal 67%</p> <p>We saw 3230 unique patients with a diagnosis of diabetes. 72% were controlled and 26% uncontrolled with an A1c equal or greater than 9%. 61 patients (2%) did not have data.</p> <p>By clinic, Jupiter (80%), Boca (76%) and Atlantis 73% are the clinics with highest number of patients with controlled diabetes. All the larger clinics achieved the goal of 67%. The larger number of patients with diabetes are in West Palm Beach, Atlantis and Delray Clinics.</p> <p>From May, 2024 to May, 2025: Dr. Sandra Warren improved the metric from 74% to 81%</p> <p>(Report with graph presented).</p>			



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<p>HIV Screening – May 2025 Yearly goal 32%</p> <p>We saw 13949 unique patients with screening due. Satisfied: 9895 (71%) No satisfied: 4054 (29%). All the clinics reached above goal except Atlantis peds with five patients. Belle Glade and West Palm Beach have the highest percentage of HIV screening completion with 76% and 71%.</p> <p>The largest percentage of patients for which the screening was not addressed were from Atlantis and Jupiter clinics accounting for 54% of the missed patients.</p> <p>The last graph shows the met, unmet and missed patients by provider percentages. From May, 2024 to May, 2025:</p> <p>Dr. Noukelak improved the metric from 56% to 87% Dr. Daniel Perez improved the metric from 66% to 81% Ketely Philistin improved the metric from 60 to 68% Carline St. Vil improved the metric from 59% to 68%</p> <p>(Report with graph presented.)</p>			
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	<p>Controlling High Blood Pressure – May 2025 Yearly goal 80%</p> <p>We saw 5478 patients with hypertension. 3995 (73%) of patients had blood pressure controlled and 1483 (27%) blood pressure uncontrolled. From all the clinics Boca reached 84%, West Palm Beach 78%.</p> <p>The last graph shows percentages of screening percentages of met, unmet and missed patients by provider.</p> <p>Provider Fernique Jean Jacques has the highest number of patients with controlled HTN at 84% followed by Dr. Daniel Perez at 82%</p> <p>(Report with graph presented.)</p>			
<p>BEHAVIORAL HEALTH</p>	<p><u>PHQ9 – May 2025</u> % of patients with PHQ9: 5,362/5997 =89.41% Unique patients with positive PHQ9 499/8.32%</p> <p><u>SBIRT- May 2025</u> 1,440 unique patients/19,538 = 7.37% The goal is 5%</p> <p>(Report with graph presented.)</p>			



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	<p>Depression Remission May, 2025 Yearly goal 14%</p> <p>We are currently meeting this metric at 37% of patients with depression in remission. There was an increase of 5% from the previous month. Dr. Sandra warren improve the metric from 27% to 40%. (Report with graph presented.)</p>			
<p>WOMEN'S HEALTH</p>	<p><u>Early Entry into Prenatal Care May 2025</u> Early Entry into care into the First Trimester is 48% Total population of 112 prenatal patients</p> <p><u>Low Birth Weight May 2025</u> Babies born with a birth weight below normal (under 2,500 grams) 8% --<1500 grams: 0% --1500—2499 grams: 8% --> 2500 grams: 80% Total deliveries/birth weight: 59</p>			
<p>DENTAL</p>	<p><u>Dental Sealants</u> YTD 2025: 94% (248; n=263)</p> <p><u>Limited Exams Walk-ins = 359</u> May 2025: Average Daily -Atlantis 1</p>			



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	<ul style="list-style-type: none"> -Belle glade 2 -Delray 7 -West Palm Beach 10 			
<p>NEXT THIRD AVAILABLE</p>	<p><u>Dental</u></p> <p>Belle Glade-</p> <ul style="list-style-type: none"> - Hygiene appointment (adult): 102 days - Hygiene appointment (child): 7 days - Treatment appointment: 102 days <p>Delray-</p> <ul style="list-style-type: none"> - Hygiene appointment (adult): 66 days - Treatment appointment: 32 days <p>Atlantis-</p> <ul style="list-style-type: none"> - Hygiene appointment (adult): 156 days - Hygiene appointment (child): 50 days - Treatment appointment: 40 days <p>West Palm Beach-</p> <ul style="list-style-type: none"> - Hygiene appointment (adult): 70 days - Hygiene appointment (child): 11 days - Treatment appointment (adult): 61 days - Treatment appointment (child): 95 days 			



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<p>NURSING</p>	<p><u>Higher Level of Care</u></p> <p>91 ER referrals / 89 patients were sent to the ER in May.</p> <p>The breakdown of referrals is:</p> <ul style="list-style-type: none"> • WH – 17 (19%) • Peds – 18 (20%) • Adult – 52 (57%) (this combines urgent care and emergency medicine referrals) • Transport – 0 • Adult Crisis – 4 (4%) • Peds Crisis – 0 <p>ADULT REFERRALS: highest producers this month are Lisa Fidler, APRN Atlantis Walk In 6 (12%) and Tamara Langley, APRN Jupiter 4 (8%)</p> <p>PEDIATRIC REFERRALS: highest producer this month was Dr. Clarke in WPB with 13 referrals (72%)- Note *Dr. Hernandez in same clinic had 0 referrals and the Atlantis providers combined had 5.</p> <p>Top Diagnosis:</p> <p>ADULT</p> <ul style="list-style-type: none"> • Chest Pain, unspecified (6) • Hyperglycemia (4) 			
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	<ul style="list-style-type: none"> • Atypical chest pain (3) <p>PEDS</p> <ul style="list-style-type: none"> • Respiratory tract infection (3) • Fever unspecified cause (2) • Persistent Cough (2) <p>There were 2 patients with more than 1 referral. Referrals reviewed, all were appropriate and none escalated for review by the Medical Director.</p>			
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QUALITY METRICS

UDS YTD 2025

Of the 17 UDS Measures: 8 exceeded the HRSA Goal, 9 were short of the HRSA Goal (*Clinic Score/ HRSA Goal*)

Medical UDS Report	Adult Weight screening and follow-up: (82% / 90%)			
	<i>Breast Cancer Screening:</i> (55%/60%)			
	<i>Cervical Cancer Screening:</i> (62% /65%)			
	Childhood Immunization: (56% / 60%)			
	Colorectal Cancer Screening: (38% / 82%)			
	<i>Coronary Artery Disease CAD:</i> (88% / 81%)			
	Dental Sealants: (94% / 75%)			
	Depression Remission: (37% / 14%)			
	Diabetes: (72% / 67%)			
	Diabetes (Migrant): (69% / 67%)			
	HIV Screening: (71% / 32%)			
	Hypertension: (73% / 80%)			



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<i>Ischemic Vascular Disease (IVD): (70% / 86%)</i>			
Depression screening: (93%/ 83%)			
Depression screening (Homeless): (87% / 83%)			
Tobacco use screening & cessation: (93% / 93%)			
Weight Screening & Counseling for children/teens (83% / 90%)			

Meeting Adjourned: 1:50 pm



UDS PROVIDER LEVEL QUALITY MEASURES 2025 NATIONAL QUALITY LEADER METRICS

Load Date
6/2/2025

Filters

		Universe	MET	Not Met	HCD Internal Goal for HRSA	National Average	State Average
Heart Health	Coronary Artery Disease (CAD): Lipid Ther..	3,939	88%		81%		
	Hypertension	5,479	73%		80%		
	Ischemic Vascular Disease (IVD)	738	70%		86%		
	Tobacco use Screening and Cessation Inte..	10,359	93%		93%		
Diabetes	Adult Weight Screening and Follow Up	15,246	82%		90%		
	Diabetes: (HbA1c < 9%)	2,942	72%		67%		
	Diabetes: (HbA1c < 9%) Migrant	288	69%		67%		
Behavioral Health	Depression Remission	448	37%	14%			
	Patients Screened for Depression and Follow-Up	12,657	93%		83%		
	Pts Screened for Depression and F/U (Homeless)	2,810	87%		83%		
Childhood Measures	Childhood Immunization	403	56%		60%		
	Dental Sealants	263	94%		75%		
	Weight Screening and Counseling for children and adolescents	2,721	83%		90%		
HIV Preven tion..	HIV Screening	13,952	71%		32%		
Cancer Prevention	Breast Cancer Screening	3,070	55%		60%		
	Cervical Cancer Screening	7,220	62%		65%		
	Colorectal Cancer Screening	7,284	38%		82%		



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025

1. Description: Operations Report – May 2025

2. Summary:

This agenda item is the Operations report providing the Health Center’s Productivity report from May 2025.

3. Substantive Analysis:

In May, the Health Centers had a total of 8,687 unique patients and 12,445 patient visits across all health centers which is a 10.7% decrease in visits over last month, and down 10% from May 2024. 1,315 patients, or 16% of unique patients were new to the Health Centers. 38% of patients were from adult medical, up 1%, 22% from Dental, down 1% and 11% from Pediatrics, no change from previous month. In May, Atlantis Health Center had the highest volume of patient visits with 2,896 medical and 676 dental visits followed by the West Palm Beach Health Center with 1,788 medical and 1,074 dental visits and then the Delray Health Center with 1,564 medical and 632 dental visits.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

 N/A
 Committee Name

 N/A
 Date Approved



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
June 25, 2025

6. Recommendation:

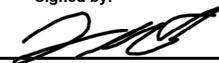
Staff recommends the Board approve the Operations Report for May 2025.
Approved for Legal sufficiency:

Signed by:


0CF6F7DB6706484
Bernabe Icaza
SVP & General Counsel

DocuSigned by:


6F31AD3F82334F5
Angela Santos
Director of Specialty Operations

Signed by:


JESSICA A. METZ
AVP & Executive Director of Community Health Centers

Patients
8,687

Patient Visits
12,445

New Patients
1,315

Monthly Productivity May 2025

