

## BOARD OF DIRECTORS MEETING AGENDA May 28, 2025 1515 N. Flagler Drive, Suite 101 West Palm Beach, FL 33401

Remote Participation Link: https://zoom.us/j/5507895592?pwd=REZ4TWtYUXowQWNpWTBaVXRsZ1dDQT09

Telephone Dial-in Access: (646) 558-8656 / Meeting ID: 550 789 5592 / Password: 94650

## 1. Call to Order – Joseph Gibbons, Chair

- A. Roll Call
- B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.

## 2. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. MOTION TO APPROVE Agenda

## 3. Awards, Introductions and Presentations

- 4. Disclosure of Voting Conflict
- 5. Public Comment



## 6. Meeting Minutes

### A. MOTION TO APPROVE:

Board Meeting Minutes of April 23, 2025 [Pages 1-5]

## 7. Consent Agenda

### MOTION TO APPROVE: Consent Agenda Items

### A. ADMINISTRATION

### 7A-1 **RECEIVE AND FILE:**

May 2025 Internet Posting of District Public Meeting https://www.hcdpbc.org/resources/public-meetings

### 7A-2 **RECEIVE AND FILE:**

Attendance Tracking [Page 6]

### 7A-3 <u>**RECEIVE AND FILE:</u>** HRSA Digest (Dr. Joshua Adametz) [Pages 7-10]</u>

### 7A-4 MOTION TO APPROVE:

Board Member Reappointment (Bernabe Icaza) [Pages 11-12]

### B. <u>FINANCE</u>

### 7B-1 MOTION TO APPROVE:

District Clinic Holdings, Inc. March 2025 Financial Report (Jessica Cafarelli) [Pages 13-31]

## 8. Regular Agenda

### A. <u>ADMINISTRATION</u>

### 8A-1 RECEIVE AND FILE:

Annual Mandatory Governance Conflicts of Interest Disclosure (Heather Bokor) [Pages 32-33]



### B. <u>EXECUTIVE</u>

### 8B-1 RECEIVE AND FILE:

Executive Director Informational Update (Dr. Joshua Adametz) [Pages 34-35]

### C. <u>CREDENTIALING</u>

None.

### D. <u>QUALITY</u>

### 8D-1 MOTION TO APPROVE:

Quality Report (Dr. Ana Ferwerda) [Pages 36-58]

### E. <u>OPERATIONS</u>

### 8E-1 MOTION TO APPROVE: Operations Report

(Angela Santos) [Pages 59-61]

## 9. Dr. Joshua Adametz, AVP & Executive Director of Community Health Center Comments

## 10. Board Member Comments

## 11. Establishment of Upcoming Meetings

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June 25, 2025 (TBD)
12:30 p.m.
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July 23, 2025 (TBD) 12:30 p.m.

August 27, 2025 (TBD) 12:30 p.m.

September 24, 2025 (TBD) 12:30 p.m.



October 22, 2025 (TBD) 12:30 p.m.

November 19, 2025 (TBD) 12:30 p.m.

December 17, 2025 (TBD) 12:30 p.m.

## 12. Motion to Adjourn Public Meeting



## District Clinic Holdings, Inc.; d.b.a. Health Care District Community Health Center Board of Directors Meeting 1515 N. Flagler Drive, Suite 101, WPB, FL 33401 Summary Minutes 04/23/2025

**Present**: Joseph Gibbons-Chair; Bill Johnson – Vice Chair; Michael Smith – Treasurer; Boris Seymore (ZOOM); Julia Bullard – Secretary; and Albert Borroto (ZOOM).

Absent: Nicholas Campbell, Alcolya St. Juste and Melissa Tascone.

**Staff:** Candice Abbott; Dr. Joshua Adametz; Geoff Washburn (ZOOM); Jessica Cafarelli; Belma Andric (ZOOM); Regina All (ZOOM); Dr. Ana Ferwerda; Angela Santos; Steven Sadiku; Heather Bokor (ZOOM); Nancy Gonzalez (ZOOM); Leamsi Borges and Jose Rodriguez.

Minutes Transcribed By: Gina Kenyon

The meeting is scheduled for 12:30pm.

Meeting Began at 12:32pm.

AGENDA ITEM	DISCUSSION	ACTION
1. Call to Order	Joseph Gibbons called the meeting to order.	The meeting was called to order at 12:32
1A. Roll Call 1B. Affirmation of Mission	Roll call was taken and a quorum was established. Mr. Gibbons read the affirmation of mission into the record.	p.m.
<ol> <li>Agenda Approval</li> <li>2A. Additions/Deletions/ Substitutions</li> <li>2B: Motion to Approve Agenda Items</li> </ol>		VOTE TAKEN: Mr. Bill Johnson made a motion to approve the agenda as presented. Mr. Mike Smith duly seconded the motion. A vote was called and the motion passed unanimously.
3. Awards, Introductions & Presentations	None.	No action necessary.



4. Disclosure of Voting Conflict	None.	No action necessary.
4. Public Comment	None.	No action necessary.
6. Meeting Minutes A. MOTION TO APPROVE: Board Meeting Minutes of March 26, 2025	There were no changes or comments to the Board Meeting Minutes dated March 26, 2025.	VOTE TAKEN: Mr. Mike Smith made a motion to approve the Board Meeting Minutes of March 26, 2025. Mr. Bill Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.
7. Consent Agenda – Motion to Approve Cor	nsent Agenda Items	VOTE TAKEN: Mr. Mike Smith made a motion to approve the Consent Agenda. Ms. Julia Bullard duly seconded the motion. A vote was called, & the motion passed unanimously.
A. ADMINISTRATION	The April 2025 meeting notice was posted.	No action necessary.
7A-1. RECEIVE & FILE:		
Internet Posting of District Public Meeting		
7A-2. RECEIVE & FILE: Attendance Tracking	Attendance tracking was updated.	No action necessary.
7A-3. RECEIVE & FILE: HRSA Digest	Per the request of the Clinic Board, the latest HRSA Digest was provided.	No action necessary.
<b>B. FINANCE</b> <b>7B-1. MOTION TO APPROVE:</b> DCH, Inc. Financial Report February 2025	This agenda item recommends the Board approve the February 2025 Financial Report which was provided in the Board packet.	Motion approved unanimously.



8. REGULAR AGENDA		
<b>8A-1 RECEIVE AND FILE:</b> CHC Risk Management QI 2025	Shauniel Brown presented the Risk Management Q1 2025 Report.	Received & Filed. No action necessary.
<b>B. EXECUTIVE</b> <b>8B-1 RECEIVE AND FILE:</b> Executive Director Informational Update	Dr. Adametz presented his Executive Director Informational Update. • Crisis Response Team Update	Received & Filed. No action necessary.
<b>C. CREDENTIALING</b> <b>8C-1 MOTION TO APPROVE:</b> LIP Credentialing and Privileging	Dr. Ferwerda presented the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.	VOTE TAKEN: Mr. Michael Smith made a motion to approve the LIP Credentialing and Privileging as presented. Ms. Julia Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.
D. QUALITY 8D-1 MOTION TO APPROVE: Quality Reports	This agenda item presents the updated Quality Improvement & Quality Updates: • Quality Council Meeting Minutes – March 2025 • UDS Report – YTD Dr. Ferwerda presented the above topics and reviewed the UDS Report Dashboard.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Quality Reports as presented. Mr. Mike Smith duly seconded the motion. A vote was called, and the motion passed unanimously.
E. OPERATIONS 8E-1 MOTION TO APPROVE: Operations Report	Angela Santos presented the Operations report which provides the Health Center Productivity report for March 2025.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Operations report for March 2025. Julia Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.



E. OPERATIONS 8E-2 MOTION TO APPROVE: Patient Relations Report	Alexa Goodwin presented the Patient Relations Report.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Patient Relations. Mr. Mike Smith duly seconded the motion. A vote was called, and the motion passed unanimously.
9. Executive Director of FQHC Services Comments	Immediately following this Board meeting, there will be our second Training session: FACHC – HDPBC Governance Training – HCP Mission, Board Requirements & Oversight Mechanisms	No action necessary.
10: Board Member Comments	Mr. Joseph Gibbons stated this was a good meeting and he appreciates everyone who attended via zoom.	No action necessary.
11. Establishment of Upcoming Meetings	May 28, 2025 (HCD Board Room) 12:30 p.m. Board of Directors June 25, 2025 (HCD Board Room) 12:30 p.m. Board of Directors July 23, 2025 (HCD Board Room) 12:30 p.m. Board of Directors August 27, 2025 (HCD Board Room) 12:30 p.m. Board of Directors September 24, 2025 (HCD Board Room) 12:30 p.m. Board of Directors	No action necessary.

# W Health Care District

	October 22, 2025 (HCD Board Room) 12:30 p.m. Board of Directors November 19, 2025 (HCD Board Room) 12:30 p.m. Board of Directors December 17, 2025 (HCD Board Room) 12:30 p.m. Board of Directors	
12. Motion to Adjourn	Mr. Michael Smith motioned to adjourn the public meeting at 12:57 pm.	VOTE TAKEN: Mr. Michael Smith made a motion to adjourn the public meeting. Mr. Bill Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.

Minutes Reviewed by: \_\_\_\_\_

Signature

Date



### Community Health Center Board of Directors Attendance Tracking 2025

	01/22/25	02/26/25	03/26/25	04/23/25	05/28/25	06/25/25	07/23/25	08/27/25	09/24/25	10/22/25	11/19/25	12/17/25
Mike Smith	x	x	x	x								
Melissa Tascone	х (zоом)	E	E	E								
Julia Bullard	x	х (zоом)	x	x								
Joseph Gibbons	x	x	E	x								
Alcolya St. Juste	E	х (zоом)	х (zоом)	E								
William (Bill) Johnson	x	x	x	x								
Boris Seymore	E	х (zоом)	х (zоом)	х (zоом)								
Crystal Gonzalez	E	-	-	-	-	-	-	-	-	-	-	-
Albert Borotto	х (zоом)	E	х (zоом)	х (zоом)								
Nicholas Campbell	-	x	x	E								
Quorum Established	Q	Q	Q	Q								

X= Present A= Absent

C= Cancel Q= Quorum

E= Excused

### 1. Description: HRSA Digest

### 2. Summary

Per the request of the Clinic Board, we will include the latest HRSA Digest updates as available.

### 3. Substantive Analysis:

This May HRSA Digest highlights FTCA Deeming Applications, Emergency Preparedness resources, UDS+ Updates, and PMS Requirements.

### 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes 🔄 No 🗌
Net Operating Impact	N/A		Yes 🗌 No 🗌

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

Jessica Cafarelli VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee:

N/A

Committee Name

N/A

Date Approved

### 6. Recommendation:

Staff recommends the Board Receive and File the HRSA Digest.

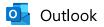
Approved for Legal sufficiency:

-Signed by:

Bernahe Icaza

<sup>•0CF6F7DB67</sup>婚給和abe Icaza SVP & General Counsel

Signed by:



#### BPHC Program Updates Wrap-Up, Maternal Mental Health Resources

From HRSA Primary Health Care Digest <hrsa@public.govdelivery.com>

Date Tue 5/6/2025 1:18 PM

To Joshua Adametz <jadametz@hcdpbc.org>

Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.



# Primary Health Care Digest

#### May 6, 2025

🖸 SHARE

#### **BPHC Program Updates Wrap-up**

See the <u>slides from the recent BPHC Program Updates webcast</u> (PDF). Here are other highlights from the webcast:

- Federal Tort Claims Act (FTCA) deeming applications are due by Friday, June 27. Find helpful tips in the FTCA Deeming Application Step-by-Step Guide. Find additional information on our FTCA Application Process website.
- **Key Emergency Preparedness Resources:** Visit our <u>emergency preparedness, response, and</u> <u>recovery resources website</u> to access key information and resources for health centers.
- The Uniform Data System (UDS) <u>data</u> and Community Health Quality Recognition (CHQR) <u>Dashboard</u> are live on the HRSA Data Warehouse website.
- **UDS+ Update**: Thank you for submitting your annual Health Center Program Uniform Data System (UDS) report for Calendar Year 2024. We are in the process of reviewing these reports and preparing the annual data summaries. In addition, as part of the Calendar Year 2024 reporting requirements, HRSA had requested that health centers and look-alikes provide an additional UDS+ patient-level submission. After careful consideration, HRSA will be postponing this additional submission for this calendar year. We will keep you updated if there are additional changes or requests.
- Updated **Payment Management System (PMS) requirement**: Effective Monday, March 17, to draw down funds, you must provide a brief (up to 1,000 characters) justification explaining the purpose of your requested payment. We recommend that you share a description of how you will use the resources consistent with your budget request categories (e.g., payroll, equipment, etc.) and your approved scope of project.
- **Contacting BPHC:** Continue to use the Health Center Program Support as your primary point of contact with BPHC via the <u>BPHC Contact Form</u> or by calling (877) 464-4772.

The next BPHC Program Updates webcast is planned for 2:00-3:00 p.m. ET on Thursday, May 22.

#### Next Week: ARP Capital Closeout and Semi-Annual Progress Report Webinar

FY 2021 ARP Capital (C8E) closeout and semi-annual progress reports are due on Thursday, May 15. We are hosting a webinar to help you with your submissions. Submit questions to us ahead of time via the registration page.

Tuesday, May 13 2:00-3:00 p.m. ET <u>Registration page</u>

#### **Maternal Mental Health Resources**

This week (Monday, May 5- Sunday, May 11) is Maternal Mental Health Awareness Week. One way to get involved is by spreading the word about HRSA's <u>National Maternal Mental Health Hotline</u> (1-833-TLC-MAMA)—a free and confidential service offering 24/7 support via call or text to new and expecting moms and their loved ones. The Hotline's trained counselors help thousands of women and their families needing emotional support during or after pregnancy.

#### Use our promotional toolkit or order a limited number of printed

<u>products for free</u> to share our Hotline with someone who is currently pregnant or postpartum, their loved ones, or caregivers—the Hotline is here for them.



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Health Resources and Services Administration

5600 Fishers Lane | Rockville, MD 20857

This email was sent to jadametz@hcdpbc.org using GovDelivery Communications Cloud on behalf of: HRSA · 5600 Fishers Lane · Rockville, MD 20857



### 1. Description: Board Member Reappointment

#### 2. Summary:

This agenda item presents the Board with a recommendation to reappoint, Joe Gibbons to a second term.

### 3. Substantive Analysis:

The Bylaws of District Clinic Holdings, Inc. state Board membership will be for a period of four (4) years, starting on the date membership is approved and terminating four (4) years from the date of approval. No Board member shall serve more than two (2) consecutive terms. This agenda item includes the recommendation to reappoint the following member to the Board:

### **Reappointment:**

Mr. Joe Gibbons, is a current board member (May 19, 2021-May 18, 2025).

#### 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes 🗌 No 🗌
Net Operating Impact	N/A		Yes 🗌 No 🗌

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

Jessica Cafarelli VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee:

N/A Committee Name

N/A

Date Approved

#### 6. Recommendation:

Staff recommends approval of the Board reappointment of Joe Gibbons to a 4-year term beginning May 28, 2025, and expiring May 27, 2029.

Approved for Legal sufficiency:

Signed by: BUMAR IMA DCF6F7DB67064Bernabe Icaza

SVP & General Counsel

Signed by:

2963AU87A68ametz, DMD, MPH, MA AVP & Executive Director of Community Health Centers

### 1. Description: District Clinic Holdings, Inc. Financial Report March 2025

### 2. Summary:

The March 2025 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

### 3. Substantive Analysis:

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis is incorporated into the financial statement presentation.

### 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes 🔄 No 🗌
Net Operating Impact	N/A		Yes No

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A Jessica Cafarelli VP & Chief Financial Officer

## 5. Reviewed/Approved by Committee:

N/A

Committee Name

N/A

Date Approved

### 6. Recommendation:

Staff recommends the Board approve the March 2025 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:

Signed by:

Bernabe Icaza

<sup>OCF6F7DB670643</sup>Bernabe Icaza SVP & General Counsel

Signed by: Jessica Cafarelli

-CA6A21FF2E0948Jessica Cafarelli VP & Chief Financial Officer

Signed by:

Josht&F&&df#Aetz, DMD, MPH, MA AVP & Executive Director of Community Health Centers



# MEMO

To: Finance Committee

From: Jessica Cafarelli VP, Chief Financial Officer

Date: May 28, 2025

Subject: Management Discussion and Analysis as of March 2025 C.L. Brumback Primary Care Clinic Financial Statements.

The March financial statements represent the financial performance through the sixth month of the 2025 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, total assets decreased (\$5.4M). Due from Other Governments decreased (\$389k) primarily as a result of grant payments exceeding grant accruals. Cash decreased (\$5.1M), this was mostly a result of quarterly subsidy to clear interfund transactions.

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$12k) or (0.2%) primarily due to unanticipated increases in charity care and bad debt classification. Gross patient revenue YTD was favorable to budget by \$1.7M. Total YTD revenues were unfavorable to budget by (\$1.4M) or (11.9%). YTD grant revenue is unfavorable by (\$1.5M) due to grant accrual timing as well as unanticipated reduction in funding. Several grants that were budgeted were not awarded, this accounts for approximately \$798k of the unfavorable variance. At this time, staff does not anticipate additional grants being awarded and recognized this fiscal year. To offset this variance, staff identified opportunities to reduce expenses to remain within budget. Operational expenses before depreciation were favorable to budget by \$4.8M due to timing differences in expenses and staffing. Positive variances YTD in salaries, wages, and benefits were \$4.1M. YTD net margin was a loss of (\$12.7M) compared to the budgeted loss of (\$17.1M) resulting in a favorable variance of \$4.4M or (25.8%). YTD, the District has transferred in \$13.7M to fund clinic operations.

Net patient revenue YTD for the Medical clinics was favorable to budget by \$217k. The Medical clinics YTD gross patient revenue was favorable to budget by \$668k. The Medical clinics total YTD revenue was unfavorable to budget by (\$978k) due primarily to a decrease in grant revenue. Grant revenue recognition had a negative impact on overall revenue of (\$1.3M). Total operating expenses of \$12.7M were favorable to budget of \$15.7M by \$3.0M or 19.0%. The positive variance is mostly due to salaries, wages, and benefits of \$2.4M, and medical supplies of \$355k. Timing differences in expenses and staffing are driving these favorable YTD variances. YTD net margin was a loss of (\$9.0M) compared to the budgeted loss of (\$11.8M) resulting in a favorable variance of \$2.8M or (23.6%).

Net patient revenue YTD for the Dental clinics was unfavorable to budget by (\$339k). The Dental clinics total YTD gross patient revenue was unfavorable to budget by (\$425k). Total YTD operating expenses of \$2.8M were favorable to budget by \$325k, with timing differences in staffing primarily accounting for this favorable variance. Total YTD net margin was favorable to budget by \$101k or (5.8%).

### District Clinic Holdings, Inc. Comparative Statement of Net Position

	March 31, 2025	February 28, 2025	Increase (Decrease)
Assets			
Cash and Cash Equivalents	\$ 134,221	\$ 5,247,591	\$ (5,113,369)
Accounts Receivable, net	2,350,559	2,152,888	197,671
Due From Other Governments	2,447,631	2,836,291	(388,661)
Other Current Assets	149,739	156,089	(6,350)
Net Investment in Capital Assets	5,390,259	5,399,032	(8,773)
Right Of Use Assets	8,493,564	8,587,228	(93,664)
Total Assets	\$ 18,965,973	\$ 24,379,119	\$ (5,413,146)
Liabilities			
Accounts Payable	426,907	449,168	(22,261)
Deferred Revenue-	(55,638)	8,334	(63,972)
Accrued Interest	34,896	35,164	(268)
Other Current Liabilities	2,338,943	2,102,054	236,889
Lease Liability	8,028,354	8,106,860	(78,506)
Non-Current Liabilities	1,140,819	1,075,611	65,208
Total Liabilities	11,914,281	11,777,191	137,090
Deferred Inflows of Resources			
Deferred Inflows	\$ 66,853	\$ 66,853	\$ 0
Net Position			
Net Investment in Capital Assets	5,390,259	5,399,032	(8,773)
Unrestricted	1,594,580	7,136,043	(5,541,463)
Total Net Position	6,984,839	12,535,075	(5,550,236)
Total Liabilities, Deferred Inflows of Resources and Net Position	\$ 18,965,973	\$ 24,379,119	\$ (5,413,146)

rounding.

#### Primary Care Clinics Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

	Current Month							Fiscal Year To Date						
Actua	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%
\$ 3,822,944	\$ 2,747,325	\$ 1,075,620	39.2%	\$ 3,190,147	\$ 632,797	19.8%	Gross Patient Revenue	\$ 18,651,925	\$ 16,946,578	\$ 1,705,348	10.1%	\$ 17,287,472	\$ 1,364,453	7.9%
920,787	921,353	(566)	(0.1%)	921,809	(1,022)	(0.1%)	Contractual Allowance	5,538,331	5,638,408	(100,076)	(1.8%)	5,643,620	(105,288)	(1.9%)
1,309,874	953,512	356,363	37.4%	1,175,551	134,323	11.4%	Charity Care	6,429,851	5,887,106	542,745	9.2%	6,303,596	126,255	2.0%
471,481	365,247	106,234	29.1%	398,923	72,558	18.2%	Bad Debt	3,182,281	2,253,127	929,154	41.2%	2,034,388	1,147,893	56.4%
2,702,142	2,240,112	462,030	20.6%	2,496,283	205,859	8.2%	Total Contractuals and Bad Debt	15,150,463	13,778,640	1,371,823	10.0%	13,981,604	1,168,859	8.4%
582,372	621,944	(39,572)	(6.4%)	590,888	(8,516)	(1.4%)	Other Patient Revenue	3,497,439	3,842,643	(345,204)	(9.0%)	3,545,326	(47,887)	(1.4%)
1,703,174	1,129,157	574,017	50.8%	1,284,752	418,422	32.6%	Net Patient Service Revenue	6,998,901	7,010,581	(11,680)	(0 <u>.</u> 2%)	6,851,194	147,707	2.2%
44.55%	41.10%			40.27%			Collection %	37.52%	41.37%			39.63%		
696,247	830,202	(133,955)	(16.1%)	756,066	(59,819)	(7.9%)	Grants	3,561,762	5,106,060	(1,544,298)	(30.2%)	3,814,304	(252,542)	(6.6%)
-	-	-	-	-	-	-	Interest Earnings	-	-	-	-	1,943	(1,943)	-
34,374	6,713	27,661	412.1%	895	33,480	3,740.8%	Other Revenue	152,423	40,366	112,057	277.6%	21,471	130,952	609.9%
\$ 2,433,795	\$ 1,966,072	\$ 467,724	23.8%	\$ 2,041,712	\$ 392,083	19.2%	Total Revenues	\$ 10,713,086	\$ 12,157,006	\$ (1,443,920)	(11.9%)	\$ 10,688,912	\$ 24,174	0.2%
							Direct Operating Expenses:							
1,996,481	2,394,930	398,449	16.6%	1,948,992	(47,489)	(2.4%)	Salaries and Wages	10,951,733	14,148,503	3,196,770	22.6%	10,917,185	(34,548)	(0.3%)
490,607	642,638	152,031	23.7%	531,749	41,142	7.7%	Benefits	2,925,324	3,850,205	924,881	24.0%	2,929,343	4,019	0.1%
48,496	40,384	(8,112)	(20.1%)	108,413	59,917	55.3%	Purchased Services	200,113	242,305	42,191	17.4%	817,174	617,060	75.5%
92,799	128,048	35,249	27.5%	141,793	48,994	34.6%	Medical Supplies	418,897	768,286	349,389	45.5%	574,925	156,028	27.1%
57,625	40,922	(16,703)	(40.8%)	75,884	18,260	24.1%	Other Supplies	146,376	245,529	99,153	40.4%	123,956	(22,420)	(18.1%)
26,073	77,899	51,826	66.5%	76,331	50,258	65.8%	Medical Services	448,567	467,394	18,827	4.0%	493,609	45,043	9.1%
77,434	63,362	(14,072)	(22.2%)	63,681	(13,753)	(21.6%)	Drugs	388,026	380,172	(7,854)	(2.1%)	310,965	(77,061)	(24.8%)
38,410	62,324	23,914	38.4%	16,288	(22,122)	(135.8%)	Repairs and Maintenance	271,219	373,944	102,725	27.5%	229,988	(41,231)	(17.9%)
146,865	130,991	(15,874)	(12.1%)	83,498	(63,366)	(75.9%)	Lease and Rental	755,745	785,946	30,201	3.8%	531,814	(223,931)	(42.1%)
14,046	15,476	1,430	9.2%	7,361	(6,685)	(90.8%)	Utilities	67,926	92,856	24,930	26.8%	49,309	(18,617)	(37.8%)
106,960	105,523	(1,437)	(1.4%)	75,674	(31,286)	(41.3%)	Other Expense	468,824	633,140	164,316	26.0%	497,509	28,685	5.8%
34,896	15,649	(19,247)	(123.0%)	17,790	(17,106)	(96.2%)	Interest Expense	213,953	93,896	(120,058)	(127.9%)	110,477	(103,476)	(93.7%)
-	-	-	-	-	-	-	Principal Expenditure	51,527	-	(51,527)	-	-	(51,527)	-
6,635	6,599	(37)	(0.6%)	4,947	(1,688)	(34.1%)	Insurance	39,813	39,593	(220)	(0.6%)	29,684	(10,129)	(34.1%)
3,137,328	3,724,745	587,417	15.8%	3,152,400	15,073	0.5%	Total Operating Expenses	17,348,043	22,121,766	4,773,723	21.6%	17,615,939	267,896	1.5%
\$ (703,532)	\$ (1,758,673)	\$ 1,055,140	(60.0%)	\$ (1,110,688)	\$ 407,156	(36.7%)	Net Performance before Depreciation & Overhead Allocations	\$ (6,634,957)	\$ (9,964,760)	\$ 3,329,803	(33.4%)	\$ (6,927,027)	\$ 292,070	(4.2%)
161,872	116,870	(45,002)	(38.5%)	88,977	(72,895)	(81.9%)	Depreciation	772,783	701,218	(71,565)	(10.2%)	529,481	(243,302)	(46.0%)
							Overhead Allocations:							
8,910	13,995	5,085	36.3%	10,402	1,492	14.3%	OH Risk Management	63,075	83,970	20,895	24.9%	65,508	2,433	3.7%
77,137	89,828	12,691	14.1%	85,134	7,997	9.4%	OH Revenue Cycle	444,320	538,968	94,648	17.6%	488,344	44,024	9.0%
2,061	3,723	1,662	44.6%	2,070	9	0.4%	OH Internal Audit	15,308	22,338	7,030	31.5%	18,109	2,801	15.5%
23,388	23,419	31	0.1%	25,574	2,186	8.5%	Home Office Facilities	149,295	140,514	(8,781)	(6.2%)	134,608	(14,687)	(10.9%)
17,030	15,137	(1,893)	(12.5%)	13,349	(3,681)	(27.6%)	OH Administration	89,298	90,822	1,524	1.7%	73,441	(15,857)	(21.6%)
109,119	130,323	21,204	16.3%	82,055	(27,064)	(33.0%)	OH Human Resources	666,387	781,938	115,551	14.8%	529,780	(136,607)	(25.8%)
28,635	42,791	14,156	33.1%	26,867	(1,768)	(6.6%)	Lega	196,158	256,746	60,588	23.6%	169,788	(26,370)	(15.5%)
4,236	5,154	918	17.8%	3,470	(766)	(22.1%)	Records	25,366	30,924	5,558	18.0%	21,234	(4,132)	(19.5%)
15,055	17,343	2,288	13.2%	12,765	(2,290)	(17.9%)	OH Compliance	88,426	104,058	15,632	15.0%	78,132	(10,294)	(13.2%)
44,499	71,621	27,122	37.9%	44,138	(361)	(0.8%)	IT Operations	264,954	429,726	164,772	38.3%	245,246	(19,708)	(8.0%)
16,302	24,864	8,562	34.4%	12,433	(3,869)	(31.1%)	IT Security	97,086	149,184	52,098	34.9%	80,079	(17,007)	(21.2%)
49,635	47,680	(1,955)	(4.1%)	40,967	(8,668)	(21.2%)	OH Finance	268,663	286,080	17,417	6.1%	218,831	(49,832)	(22.8%)
15,438	20,807	5,369	25.8%	13,466	(1,972)	(14.6%)	Corporate Communications	88,947	124,842	35,895	28.8%	83,425	(5,522)	(6.6%)
20,927	28,311	7,384	26.1%	20,951	24	0.1%	OH Information Technology 17	125,299	169,866	44,567	26.2%	124,804	(495)	(0.4%)

#### Primary Care Clinics Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

	Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%	
149,146	242,117	92,971	38.4%	117,312	(31,834)	(27.1%)	IT Applications	1,124,756	1,452,702	327,946	22.6%	1,147,299	22,543	2.0%	
44,753	51,288	6,535	12.7%	45,034	281	0.6%	IT Service Center	254,843	307,728	52,885	17.2%	226,204	(28,639)	(12.7%)	
-	-	-	-	20,187	20,187	-	OH Performance Excellence	-	-	-	-	100,544	100,544	-	
23,073	22,239	(834)	(3.8%)	19,739	(3,334)	(16.9%)	Corporate Quality	129,652	133,434	3,782	2.8%	98,173	(31,479)	(32.1%)	
54,508	57,690	3,182	5.5%	25,329	(29,179)	(115.2%)	OH Security Services	350,785	346,140	(4,645)	(1.3%)	226,778	(124,007)	(54.7%)	
20,441	23,428	2,987	12.7%	15,756	(4,685)	(29.7%)	OH Supply Chain	106,635	140,568	33,933	24.1%	105,814	(821)	(0.8%)	
13,590	13,459	(131)	(1.0%)	12,507	(1,083)	(8.7%)	HIM Department	75,367	80,754	5,387	6.7%	76,155	788	1.0%	
23,763	29,159	5,396	18.5%	21,803	(1,960)	(9.0%)	OH Coding	140,643	174,954	34,311	19.6%	131,436	(9,207)	(7.0%)	
501	2,626	2,125	80.9%	2,244	1,743	77.7%	OH Reimbursement	3,091	15,756	12,665	80.4%	13,248	10,157	76.7%	
13,287	12,405	(882)	(7.1%)	10,094	(3,193)	(31.6%)	OH Clinical Labor Pool	73,871	74,430	559	0.8%	45,795	(28,076)	(61.3%)	
36,112	41,818	5,706	13.6%	24,702	(11,410)	(46.2%)	District Nursing Admin	187,444	250,908	63,464	25.3%	104,655	(82,789)	(79.1%)	
23,029	14,415	(8,614)	(59.8%)	9,300	(13,729)	(147.6%)	District Operations Admin	127,166	86,490	(40,676)	(47.0%)	61,867	(65,299)	(105.5%)	
4,114	5,025	911	18.1%	4,583	469	10.2%	OH Mail Room	21,874	30,150	8,276	27.4%	24,729	2,855	11.5%	
1,817	5,774	3,957	68.5%	-	(1,817)	-	OH Patient Experience	6,977	34,644	27,667	79.9%	-	(6,977)	-	
6,058	3,852	(2,206)	(57.3%)	-	(6,058)	-	OH External Affairs	32,619	23,112	(9,507)	(41.1%)	-	(32,619)	-	
12,061	18,643	6,582	35.3%	-	(12,061)	<u> </u>	OH Strategic Initiatives and Projects	83,871	111,858	27,987	25.0%	-	(83,871)	-	
858,625	1,078,934	220,309	20.4%	722,231	(136,394)	(18.9%)	Total Overhead Allocations-	5,302,176	6,473,604	1,171,428	18.1%	4,694,025	(608,151)	(13.0%)	
4,157,825	4,920,548	762,724	15.5%	3,963,609	(194,216)	(4.9%)	Total Expenses	23,423,002	29,296,589	5,873,586	20.0%	22,839,445	(583,557)	(2.6%)	
\$ (1,724,029)	\$ (2,954,476)	\$ 1,230,447	(41.6%)	\$ (1,921,897)	\$ 197,867	(10.3%)	Net Margin	\$ (12,709,916)	\$ (17,139,582)	\$ 4,429,666	(25.8%)	\$ (12,150,533)	\$ (559,383)	4.6%	
94,980	31,140	63,840	205.0%	46,790	48,190	103.0%	Capital Contributions.	132,286	186,840	(54,554)	(29.2%)	331,420	(199,134)	(60.1%)	
\$ 6,323,178	\$ 3,583,333	\$ 2,739,845	76.5%	-	\$ (6,323,178)	-	Transfer In/(Out)	\$ 13,654,474	\$ 21,499,996	\$ (7,845,522)	(36.5%)	-	\$ (13,654,474)	-	

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Year to Date
Gross Patient Revenue	\$ 3,463,909	\$ 2,991,655	\$ 3,037,040	\$ 2,812,330	\$ 2,524,048	\$ 3,822,944	\$ 18,651,925
Contractual Allowance	1,230,872	846,040	755,447	894,111	891,075	920,787	5,538,331
Charity Care	1,196,335	1,035,483	1,098,512	924,346	865,301	1,309,874	6,429,851
Bad Debt	704,322	429,668	565,031	488,188	523,591	471,481	3,182,281
Total Contractuals and Bad Debt	3,131,528	2,311,191	2,418,989	2,306,645	2,279,967	2,702,142	15,150,463
Other Patient Revenue	561,333	561,333	561,333	645,491	585,578	582,372	3,497,439
Net Patient Service Revenue	893,713	1,241,797	1,179,383	1,151,175	829,659	1,703,174	6,998,901
Collection %	25.80%	41.51%	38.83%	40.93%	32.87%	44.55%	37.52%
Non-Operating Revenues							
Grants	514,544	740,790	372,651	603,899	633,632	696,247	3,561,762
Other Revenue	25,544	5,756	33,568	1,088	52,092	34,374	152,423
Total Other Revenues	\$ 540,088	\$ 746,545	\$ 406,220	\$ 604,987	\$ 685,724	\$ 730,621	\$ 3,714,185
Total Non-Operating Revenues	\$ 1,433,801	\$ 1,988,342	\$ 1,585,603	\$ 1,756,162	\$ 1,515,383	\$ 2,433,795	\$ 10,713,086
Direct Operating Expenses:							
Salaries and Wages	1,777,415	1,748,215	1,759,915	1,908,502	1,761,205	1,996,481	10,951,733
Benefits	432,027	639,602	585,302	292,556	485,230	490,607	2,925,324
Purchased Services	12,929	22,360	30,717	46,042	39,569	48,496	200,113
Medical Supplies	68,475	49,343	80,343	55,613	72,325	92,799	418,897
Other Supplies	6,167	19,844	22,170	21,433	19,138	57,625	146,376
Medical Services	103,925	95,313	64,076	90,149	69,030	26,073	448,567
Drugs	61,289	67,731	60,760	55,185	65,626	77,434	388,026
Repairs and Maintenance	52,025	41,102	33,724	61,279	44,679	38,410	271,219
Lease and Rental	180,498	143,397	61,812	172,355	50,818	146,865	755,745
Utilities	3,195	11,841	13,205	12,995	12,645	14,046	67,926
Other Expense	44,142	98,523	53,236	80,439	85,523	106,960	468,824
Interest Expense	16,511	55,677	35,698	35,432	35,740	34,896	213,953
Principal Expenditure	1,606	50,497	-	-	(576)	-	51,527

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Year to Date
Insurance	6,635	6,635	6,635	6,635	6,635	6,635	39,813
Total Operating Expenses	2,766,839	3,050,082	2,807,592	2,838,615	2,747,587	3,137,328	17,348,043
Net Performance before Depreciation & Overhead Allocations	\$ (1,333,038)	\$ (1,061,740)	\$ (1,221,990)	\$ (1,082,453)	\$ (1,232,204)	\$ (703,532)	\$ (6,634,957)
Depreciation	87,165	166,932	126,926	115,083	114,805	161,872	772,783
Overhead Allocations:							
OH Risk Management	12,674	10,468	10,570	10,369	10,084	8,910	63,075
OH Revenue Cycle	76,173	58,628	87,253	47,507	97,622	77,137	444,320
OH Internal Audit	3,844	3,009	2,478	2,016	1,900	2,061	15,308
Home Office Facilities	28,469	21,511	16,029	22,161	37,737	23,388	149,295
OH Administration	19,054	16,540	14,636	6,306	15,732	17,030	89,298
OH Human Resources	122,937	105,519	102,453	103,551	122,808	109,119	666,387
Legal	55,244	32,069	26,771	27,544	25,895	28,635	196,158
Records	4,254	3,444	4,660	4,784	3,988	4,236	25,366
OH Compliance	14,592	15,279	14,663	14,870	13,967	15,055	88,426
IT Operations	22,627	43,480	52,077	53,115	49,156	44,499	264,954
IT Security	17,676	28,314	3,226	12,874	18,694	16,302	97,086
OH Finance	48,235	38,992	47,994	42,960	40,847	49,635	268,663
Corporate Communications	16,284	14,653	14,656	14,302	13,614	15,438	88,947
OH Information Technology	24,675	20,492	20,150	20,119	18,936	20,927	125,299
IT Applications	264,361	84,357	194,313	253,644	178,935	149,146	1,124,756
IT Service Center	56,523	38,529	44,993	34,566	35,479	44,753	254,843
Corporate Quality	22,066	19,497	21,756	21,542	21,718	23,073	129,652
OH Security Services	61,071	62,445	55,853	50,226	66,682	54,508	350,785
OH Supply Chain	22,217	24,128	22,354	10,315	7,180	20,441	106,635
HIM Department	12,735	11,992	12,324	11,979	12,747	13,590	75,367
OH Coding	24,741	23,865	24,168	22,450	21,656	23,763	140,643

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Year to Date
OH Reimbursement	953	185	530	459	463	501	3,091
OH Clinical Labor Pool	13,086	12,292	13,260	11,682	10,264	13,287	73,871
District Nursing Admin	29,065	29,316	32,018	31,377	29,556	36,112	187,444
District Operations Admin	24,854	16,298	21,158	21,336	20,491	23,029	127,166
OH Mail Room	3,566	3,087	3,269	3,651	4,187	4,114	21,874
OH Patient Experience	-	-	1,817	1,670	1,673	1,817	6,977
OH External Affairs	4,618	7,899	4,927	5,375	3,742	6,058	32,619
OH Strategic Initiatives and Projects	-	-	39,695	15,770	16,345	12,061	83,871
Total Overhead Allocations	1,006,594	746,288	910,051	878,520	902,098	858,625	5,302,176
Total Expenses	3,860,598	3,963,302	3,844,570	3,832,218	3,764,490	4,157,825	23,423,002
Net Margin	\$ (2,426,797)	\$ (1,974,960)	\$ (2,258,967)	\$ (2,076,056)	\$ (2,249,107)	\$ (1,724,029)	\$ (12,709,916)
Capital Contributions.	-	<u> </u>	<u> </u>	9,221	28,085	94,980	132,286
General Fund Support/Transfer In	-	-	\$7,331,296	-	-	\$6,323,178	\$13,654,474

#### Primary Care Clinics - Medical Statement of Revenues and Expenses by Location (YTD) For The Sixth Month Ended March 31, 2025

	Clinic Administration	Belle Glade Medical Clinic	Delray Medical Clinic	Lantana Medical Clinic	Mangonia Park Medical Clinic	West Palm Beach Medical Clinic	Jupiter Medical Clinic	Lake Worth Medical Clinic	Lewis Center Medical Clinic	West Boca Medical Clinic	St Ann Place Medical Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Atlantis Medical Clinic	Port Medical Clinic	Total
Gross Patient Revenue	\$ 10,931	\$ 1,153,189	\$ 1,241,088	\$ 1,674,999	\$ 1,384,107	\$ 1,962,066	\$ 680,484	\$ 1,107,716	\$ 89,900	\$ 376,188	\$ 41,403	\$ 153,673	-	\$ 156,110	\$ 752,393	-	\$ 10,784
ontractual Allowance	642	365,225	323,740	397,705	693,571	370,277	176,971	325,692	38,510	138,633	9,253	17,817	2	65,132	5,113	(9,639)	2,918
harity Care	559	329,948	362,594	641,547	190,146	732,181	292,086	429,881	23,180	146,113		91,461	-	38,827	278,591	(1,051)	3,564
ad Debt	1,857	185,540	184,274	311,387	463,648	368,992	72,332	130,424	13,227	28,929	6,238	17,106	-	16,503	(27,663)	1,136	1,77
otal Contractual Allowances and Bad Debt	3,058	880,713	870,608	1,350,639	1,347,365	1,471,450	541,389	885,998	74,917	313,675	23,462	126,384	2	120,462	256,040	(9,554)	8,25
0ther Patient Revenue		242,248	223,563	479,658	112,163	498,834	109,967	213,431	34,762	138,967	5,654	16,710	-	23,869	296,895	-	2,396
et Patient Revenue	7,874	514,724	594,042	804,019	148,905	989,450	249,062	435,149	49,745	201,480	23,595	44,000	(2)	59,517	793,248	9,554	4,92
ollection %	72.03%	44.63%	47.86%	48.00%	10.76%	50.43%	36.60%	39.28%	55.33%	53.56%		28.63%	-	38.13%	105.43%	-	45
irants Ither Revenue	532,214 148,015	317,587 3,052	257,489	274,046	283,920	306,239	125,918	192,121	13,580	71,292	15,010	37,606	-	60,848	254,877	-	2,74 15
otal Other Revenues	680,229	320,640	257,489	274,046	283,920	306,239	125,918	192,121	13,580	71,292	15,010	37,606	-	60,848	254,877	-	2,89
otal Revenues	\$ 688,103	\$ 835,363	\$ 851,531	\$ 1,078,065	\$ 432,825	\$ 1,295,688	\$ 374,980	\$ 627,270	\$ 63,325	\$ 272,772	\$ 38,605	\$ 81,606	\$ (2)	\$ 120,365	\$ 1,048,125	\$ 9,554	\$ 7,81
			,						*,	+ =-=,=						* -,	,
rect Operational Expenses:	1,764,661	953,302	680,181	764,729	389,772	931,816	372,902	580.889	22,880	245,243	15 200	113,269	_	184,630	719,119	_	7 79
alaries and Wages enefits	506,770	953,302 257,660	222,859	764,729 187,861	389,772 126,942	931,816 210,283	372,902 87,017	580,889 158,885	22,000	245,243 54,133		41,320	-	184,630 49,855	212,719	-	7,73 2,11
enents urchased Services	93,840	257,660 13,499	222,859 5,551	187,861 7,309	126,942 3,496	210,283 13,434	5,701	21,058	1,693	54,133 11,334		41,320	-	49,055	6,353	-	2,11
ledical Supplies	53,040	18,506	31,944	22,184	34,626	45,223	15,183	25,506	3,565	11,334		1,046	-	47	17,259	-	22
ther Supplies	2,616	4,216	6,597	2,184	7,811	45,223	2,564	25,506	3,505	1,791		3,145	924	3,514	88,474	-	1:
ledical Services	2,010	4,216 54,976	76,128	39,348	25,738	51,689	2,564 47,655	3,342 121,170	2,843	1,791		3,145	924	3,314	13,000	-	4
rugs		29,680	66,578	91,985	25,738	94,992	1,292	5,229	2,643	4,595		59	-	169	4,801	-	4
epairs and Maintenance	194,867	4,297	3,513	2,328	11,431	3,827	2,677	3,819	999	2,000		2,385	240	6,344	8,133	-	2
ease and Rental		46,448	47,948	74,207	49,669	69,254	100	56,363	120	43,275		70	35	60	200,072	-	5
tilities	-	11,611	9,426	975	3,495	1,170	5,635	5,163	888	3,159		-	-	-	9,509	-	5
ther Expense	37,029	37,090	34,405	46,918	42,886	49,259	10,203	28,704	7,114	9,804		3,465	62	6,426		-	3
terest Expense	-		36,085		17,021		4,402	7,433	-	17,898		-		-	101,883	-	1
incipal Expenditure		-		-	1,030	-	-	-	-	-			-	-	39,063	-	
surance		2,339	2,362	4,504	-	4,652	1,278	2,362	-	986	-	6,757	6,757	6,757		-	
al Operating Expenses	2,599,782	1,433,624	1,223,576	1,244,720	802,333	1,479,182	556,609	1,019,922	41,082	419,305	23,982	171,517	8,017	257,802	1,441,735	-	12,72
et Performance before Depreciation & verhead Allocations	(1,911,680)	(598,261)	(372,045)	(166,655)	(369,508)	(183,493)	(181,629)	(392,652)	22,243	(146,533)	14,623	(89,911)	(8,019)	(137,437)	(393,609)	9,554	(4,90
epreciation	2,605	48,293	19,499	5,721	11,718	12,280	1,058	1,693	500	5,021	500	500	6,250	500	33,413	-	14
verhead Allocations:																	
H Risk Management	42,482	-	-	-	-	-		-		-			-		-	-	4
H Revenue Cycle	222,160	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	22
H Internal Audit	10,310	-	-	-	-	-	-	-	-	-	-	-		-	-	-	
ome Office Facilities	120,661	-	-	-	-	-	-			-		-	-		-	-	12
H Administration	60,144	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Human Resources	434,106	-	-	-	-	-		-		-			-		-	-	4
ega	132,117	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ecords	17,084	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Compliance	59,557	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Operations	178,452	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Security	65,390	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Finance	180,949	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
orporate Communications	59,908	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Information Technology	84,391	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Applications	675,317	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	e
Service Center	171,642	-	-	-	-	-	-	-		-	-	-	-	-	-	-	1
orporate Quality	87,324	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Security Services	247,979	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
H Supply Chain	71,822	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
M Department	50,760	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Coding	94,728	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Reimbursement	2,083	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
I Clinical Labor Pool	49,754	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
strict Nursing Admin	126,248	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
strict Operations Admin	85,649	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
H Mail Room	14,733	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
l Patient Experience I External Affairs	4,699 21,968	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
I External Aπairs I Strategic Initiatives and Projects	21,968	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
tal Overhead Allocations	3,428,905		-	-	-	-	-	-		-	-	-	-	-		-	3,4
	6,037,864	1,481,917	1,325,271	1,250,441	852,724	1,491,462	611,939	1,092,894	41,582	467,967	24,482	172,017	14,267	258,302	1,683,901	-	16,8
tal Expenses																	\$ (8,98
otal Expenses et Margin	\$ (5,349,762)	\$ (646,554)	\$ (473,740)	\$ (172,376)	\$ (419,899)	\$ (195,773)	\$ (236,959)	\$ (465,624)	\$ 21,743	\$ (195,195)	\$ 14,123	\$ (90,411)	\$ (14,269)	\$ (137,936)	\$ (635,776)	\$ 9,554	- (-,
	\$ (5,349,762) 47,935	\$ (646,554)	\$ (473,740)	\$ (172,376)	\$ (419,899) -	\$ (195,773) -	\$ (236,959) -	\$ (465,624)	\$ 21,743	\$ (195,195)	\$ 14,123	\$ (90,411)	\$ (14,269)	\$ (137,936)	\$ (635,776)	\$ 9,554 -	- (-,-

#### Primary Care Medical Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

			Current Month							Fisc	cal Year To Date	•		
Actua	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%
\$ 2,240,014	\$ 1,634,346	\$ 605,668	37.1%	\$ 2,007,596	\$ 232,419	11.6%	Gross Patient Revenue	\$ 10,784,249	\$ 10,116,108	\$ 668,141	6.6%	\$ 10,894,074	\$ (109,825)	(1.0%)
420,050	509,051	(89,001)	(17.5%)	764,252	(344,202)	(45.0%)	Contractual Allowance	2,918,644	3,113,786	(195,141)	(6.3%)	4,713,738	(1,795,093)	(38.1%)
787,776	571,577	216,198	37.8%	685,425	102,351	14.9%	Charity Care	3,564,035	3,536,316	27,720	0.8%	3,804,263	(240,228)	(6.3%)
208,858	224,048	(15,190)	(6.8%)	246,028	(37,171)	(15.1%)	Bad Debt	1,773,930	1,386,870	387,060	27.9%	1,219,635	554,295	45.4%
1,416,684	1,304,676	112,008	8.6%	1,695,706	(279,022)	(16.5%)	Total Contractuals and Bad Debt	8,256,609	8,036,971	219,639	2.7%	9,737,635	(1,481,026)	(15.2%)
398,919	424,593	(25,674)	(6.0%)	404,974	(6,055)	(1.5%)	Other Patient Revenue	2,396,721	2,628,414	(231,693)	(8.8%)	2,430,734	(34,012)	(1.4%)
1,222,250	754,263	467,986	62.0%	716,864	505,386	70.5%	Net Patient Service Revenue	4,924,361	4,707,551	216,810	4.6%	3,587,172	1,337,189	37.3%
54.56%	46.15%			35.71%			Collection %	45.66%	46.54%			32.93%		
518,353	657,683	(139,330)	(21.2%)	648,050	(129,697)	(20.0%)	Grants	2,742,746	4,048,764	(1,306,017)	(32.3%)	3,162,092	(419,346)	(13.3%)
-	-	-	-	-	-	-	Interest Earnings	-	-	-	-	1,943	(1,943)	-
34,373	6,546	27,827	425.1%	870	33,504	3,851.0%	Other Revenue	151,067	39,364	111,703	283.8%	20,269	130,799	645.3%
\$ 1,774,976	\$ 1,418,492	\$ 356,484	25.1%	\$ 1,365,783	\$ 409,193	30.0%	Total Revenues	\$ 7,818,175	\$ 8,795,679	\$ (977,504)	(11.1%)	\$ 6,771,476	\$ 1,046,699	15.5%
							Direct Operating Expenses:							
1,390,553	1,656,414	265,861	16.1%	1,619,968	229,415	14.2%	Salaries and Wages	7,738,692	9,711,464	1,972,772	20.3%	8,981,085	1,242,393	13.8%
352,014	423,320	71,307	16.8%	438,581	86,568	19.7%	Benefits	2,117,775	2,527,002	409,228	16.2%	2,399,332	281,557	11.7%
45,149	33,382	(11,767)	(35.2%)	105,810	60,660	57.3%	Purchased Services	183,266	200,292	17,026	8.5%	791,223	607,956	76.8%
51,980	96,946	44,965	46.4%	107,950	55,969	51.8%	Medical Supplies	226,501	581,674	355,173	61.1%	413,409	186,908	45.2%
56,402	25,259	(31,143)	(123.3%)	58,814	2,412	4.1%	Other Supplies	131,745	151,552	19,807	13.1%	100,678	(31,067)	(30.9%)
26,073	77,899	51,826	66.5%	76,331	50,258	65.8%	Medical Services	448,567	467,394	18,827	4.0%	493,609	45,043	9.1%
77,434	58,471	(18,963)	(32.4%)	63,681	(13,753)	(21.6%)	Drugs	388,026	350,826	(37,200)	(10.6%)	310,965	(77,061)	(24.8%)
36,185	58,374	22,189	38.0%	14,808	(21,377)	(144.4%)	Repairs and Maintenance	247,677	350,244	102,567	29.3%	213,502	(34,176)	(16.0%)
118,399	108,402	(9,997)	(9.2%)	62,089	(56,310)	(90.7%)	Lease and Rental	587,682	650,412	62,730	9.6%	392,151	(195,531)	(49.9%)
11,476	13,204	1,728	13.1%	6,001	(5,476)	(91.3%)	Utilities	51,781	79,224	27,443	34.6%	37,847	(13,934)	(36.8%)
65,369	85,959	20,590	24.0%	66,771	1,402	2.1%	Other Expense	337,905	515,752	177,848	34.5%	445,264	107,359	24.1%
30,095	13,310	(16,785)	(126.1%)	15,260	(14,835)	(97.2%)	Interest Expense	184,723	79,862	(104,861)	(131.3%)	95,086	(89,637)	(94.3%)
-	-	-	-	-	-	-	Principal Expenditure	40,094	-	(40,094)	-	-	(40,094)	-
6,459	6,424	(35)	(0.5%)	4,902	(1,557)	(31.8%)	Insurance	38,755	38,543	(212)	(0.6%)	29,412	(9,343)	(31.8%)
2,267,588	2,657,364	389,776	14.7%	2,640,965	373,377	14.1%	Total Operating Expenses	12,723,188	15,704,240	2,981,053	19.0%	14,703,562	1,980,374	13.5%
\$ (492,612)	\$ (1,238,872)	\$ 746,260	(60.2%)	\$ (1,275,182)	\$ 782,570	(61.4%)	Net Performance before Depreciation & Overhead Allocations	\$ (4,905,013)	\$ (6,908,562)	\$ 2,003,549	(29.0%)	\$ (7,932,086)	\$ 3,027,073	(38.2%)
134,051	98,507	(35,544)	(36.1%)	77,194	(56,857)	(73.7%)	Depreciation	654,937	591,040	(63,897)	(10.8%)	459,745	(195,192)	(42.5%)
							Overhead Allocations:							
6,001	9,426	3,425	36.3%	8,679	2,678	30.9%	OH Risk Management	42,482	56,556	14,074	24.9%	54,659	12,177	22.3%
38,568	44,914	6,346	14.1%	63,275	24,707	39.0%	OH Revenue Cycle	222,160	269,484	47,324	17.6%	362,958	140,798	38.8%
1,388	2,507	1,119	44.6%	1,727	339	19.6%	OH Internal Audit	10,310	15,042	4,732	31.5%	15,110	4,800	31.8%
18,902	18,927	25	0.1%	19,978	1,076	5.4%	Home Office Facilities	120,661	113,562	(7,099)	(6.3%)	105,153	(15,508)	(14.7%)
11,470	10,195	(1,275)	(12.5%)	11,138	(332)	(3.0%)	OH Administration	60,144	61,170	1,026	1.7%	61,278	1,134	1.9%
71,084	84,897	13,813	16.3%	67,487	(3,597)	(5.3%)	OH Human Resources	434,106	509,382	75,276	14.8%	435,724	1,618	0.4%
19,286	28,821	9,535	33.1%	22,418	3,132	14.0%	Legal	132,117	172,926	40,809	23.6%	141,669	9,552	6.7%
2,853	3,471	618	17.8%	2,895	42	1.5%	Records	17,084	20,826	3,742	18.0%	17,717	633	3.6%
10,140	11,681	1,541	13.2%	10,651	511	4.8%	OH Compliance	59,557	70,086	10,529	15.0%	65,193	5,636	8.6%
29,971	48,238	18,267	37.9%	36,828	6,857	18.6%	IT Operations	178,452	289,428	110,976	38.3%	204,630	26,178	12.8%
10,980	16,746	5,766	34.4%	10,374	(606)	(5.8%)	IT Security	65,390	100,476	35,086	34.9%	66,817	1,427	2.1%
33,430	32,113	(1,317)	(4.1%)	34,182	752	2.2%	OH Finance	180,949	192,678	11,729	6.1%	182,591	1,642	0.9%
10,398	14,014	3,616	25.8%	11,236	838	7.5%	Corporate Communications	59,908	84,084	24,176	28.8%	69,609	9,701	13.9%
14,095	19,068	4,973	26.1%	17,481	3,386	19.4%	OH Information Technology 23	84,391	114,408	30,017	26.2%	104,136	19,745	19.0%

#### Primary Care Medical Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

		Ci	irrent Month							Fisc	al Year To Date	e		
Actual	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%
89,549	160,202	70,653	44.1%	97,884	8,335	8.5%	IT Applications	675,317	961,212	285,895	29.7%	957,295	281,978	29.5%
30,142	34,544	4,402	12.7%	37,576	7,434	19.8%	IT Service Center	171,642	207,264	35,622	17.2%	188,742	17,100	9.1%
-	-	-	-	16,844	16,844	-	OH Performance Excellence	-	-	-	-	83,893	83,893	-
15,540	14,978	(562)	(3.8%)	16,470	930	5.6%	Corporate Quality	87,324	89,868	2,544	2.8%	81,914	(5,410)	(6.6%)
38,533	40,782	2,249	5.5%	16,886	(21,647)	(128.2%)	OH Security Services	247,979	244,692	(3,287)	(1.3%)	151,185	(96,794)	(64.0%)
13,767	15,779	2,012	12.8%	13,147	(620)	(4.7%)	OH Supply Chain	71,822	94,674	22,852	24.1%	88,291	16,469	18.7%
9,153	9,065	(88)	(1.0%)	10,436	1,283	12.3%	HIM Department	50,760	54,390	3,630	6.7%	63,543	12,783	20.1%
16,005	19,639	3,634	18.5%	18,192	2,187	12.0%	OH Coding	94,728	117,834	23,106	19.6%	109,669	14,941	13.6%
338	1,769	1,431	80.9%	1,872	1,534	81.9%	OH Reimbursement	2,083	10,614	8,531	80.4%	11,053	8,970	81.2%
8,949	8,355	(594)	(7.1%)	8,422	(527)	(6.3%)	OH Clinical Labor Pool	49,754	50,130	376	0.8%	38,211	(11,543)	(30.2%)
24,322	28,165	3,843	13.6%	20,611	(3,711)	(18.0%)	District Nursing Admin	126,248	168,990	42,742	25.3%	87,323	(38,925)	(44.6%)
15,510	9,709	(5,801)	(59.7%)	7,760	(7,750)	(99.9%)	District Operations Admin	85,649	58,254	(27,395)	(47.0%)	51,621	(34,028)	(65.9%)
2,771	3,385	614	18.1%	3,824	1,053	27.5%	OH Mail Room	14,733	20,310	5,577	27.5%	20,633	5,900	28.6%
1,224	3,889	2,665	68.5%	-	(1,224)	-	OH Patient Experience	4,699	23,334	18,635	79.9%	-	(4,699)	-
4,080	2,595	(1,485)	(57.2%)	-	(4,080)	-	OH External Affairs	21,968	15,570	(6,398)	(41.1%)	-	(21,968)	-
8,123	12,556	4,433	35.3%	-	(8,123)	-	OH Strategic Initiatives and Projects	56,488	75,336	18,848	25.0%	-	(56,488)	-
556,572	710,430	153,858	21.7%	588,273	31,701	5.4%	Total Overhead Allocations-	3,428,905	4,262,580	833,675	19.6%	3,820,618	391,713	10.3%
2,958,211	3,466,300	508,089	14.7%	3,306,432	348,221	10.5%	Total Expenses	16,807,030	20,557,861	3,750,831	18.2%	18,983,925	2,176,895	11.5%
\$ (1,183,235)	\$ (2,047,808)	\$ 864,574	(42.2%)	\$ (1,940,649)	\$ 757,414	(39.0%)	Net Margin	\$ (8,988,855)	\$ (11,762,182)	\$ 2,773,327	(23.6%)	\$ (12,212,449)	\$ 3,223,594	(26.4%)
19,850	10,478	9,372	89.4%	-	19,850		Capital Contributions.	47,935	62,868	(14,933)	(23.8%)	233,418	(185,483)	(79.5%)
\$ 3,590,182	\$ 2,333,333	\$ 1,256,849	53 <b>.9</b> %	-	\$ (3,590,182)	-	Transfer In/(Out)	\$ 8,940,920	\$ 13,999,998	\$ (5,059,078)	(36.1%)	-	\$ (8,940,920)	-

#### Primary Care Clinics - Dental Statement of Revenues and Expenses by Location (YTD) For The Sixth Month Ended March 31, 2025

Construit of Sources         -         38,080         383,040         383,074         55,078         0.05,050         21,20         23,20           Construit of Construit		Dental Clinic Administration	Belle Glade Dental Clinic	Delray Dental Clinic	Lantana Dental Clinic	West Palm Beach Dental Clinic	Atlantis Dental Clinic	Port Dental Clinic	Total
Chang Camb         -         28/48/8         66/37/0         38/45/8         96/37/2         50/37         97/2<	Gross Patient Revenue	-	\$ 907,374	\$ 1,469,576	\$ 880,004	\$ 1,939,445	\$ 310,248	\$ 21,792	\$ 5,528,438
Chang Caran         .         284,668         68,780         384,569         315,727         50,777         390         777         390         777         390         777         390         777         390         777         390         777         390         777         390         77	Contractual Allowance	-	368.608	393.080	383.974	652.876	(16.542)	25	1,782,021
Det Outstand Alloweese and Data Dett         .         796,004         1,262,227         920,268         1,760,50         7,41,51         21,00         4,07           Data P Deter Revenue         .         1,00,20         202,267         144,066         300,475         303,31         1,00           Her Person Revenue         .         202,500         202,267         144,066         300,475         303,31         1,00           Scher Deter Revenue         .         1,357         0,550         122,501         97,428         202,304         45,409         -         55           Deter Revenue         1,337         0,550         122,540         97,428         97,439		-							2,350,057
Date Patient Revenue         .         10.432         22.2.87         14.488         95.4.75         9.4.9.4         1.0.19           Ste Patient Revenue         .         22.0.00         20.2.20		-							737,926
Absolute Partner Nerveue          294,852         44,8,46         94,845         393,84         392,91         (0,10)         4,00           cinsus         11,357         61,569         12,243         97,428         202,334         41,039          55           cinsus         13,337         60,569         132,243         97,428         202,334         43,039          55           cinsus         13,333         60,569         132,243         97,428         202,334         43,039          55           cinsus         13,333         60,569         122,240         97,428         133,118          1,72           cincla formation         12,218         60,569         02,189         10,208         147,418          1,72           cincla formation         12,218         60,569         02,189         10,208         10,208         1,74         1,64           cincla formation         12,648         2,728         50,318         3,236          1,83          1,83          1,83          1,14          1,14          1,14          1,14	otal Contractual Allowances and Bad Debt	-	796,904	1,286,227	929,256	1,761,559	74,151	21,907	4,870,004
Solution %         -         32,250%         23,22%         20,77%         27,26%         D0,022%         (0,33%)         3           inants         1,367         60,389         122,543         97,428         202,354         43,619         -	Other Patient Revenue	-	184,382	232,837	144,068	358,475	93,434	-	1,013,197
Dates         11.057         00.599         132.543         07.428         202.354         43.619         5           Date Revenue         1.333         65.569         132.543         97.428         202.354         43.619         5         5           Date Revenue         1.333         65.569         132.543         97.428         202.354         43.619         5         6         10.00         5 <td< td=""><td></td><td>-</td><td></td><td></td><td></td><td></td><td></td><td></td><td>1,671,630 30,24%</td></td<>		-							1,671,630 30,24%
Shert Revenues         1.256         .		11 957							557,471
Data Revenue         1 1.3.1         9 34.4.2         5 49.4.2.0         9 1.9.2.4         9 7.9.6.0         5 (1.10)         9 2.2.0           Weet Conventional Depanses:         -         -         -         -         -         1.7.3           Saferias ant/Wages         -         -         5.2.40         2.2.007         422.340         2.0.03         100.200         -         1.1.73           Saferias ant/Wages         -         2.0.07         4.2.2.90         2.0.03         100.200         -         1.1.73           Saferias ant/Wages         -         2.0.07         4.2.2.90         2.0.03         100.200         -         1.1.73           Saferias ant/Water Mutatemance         -         2.0.00         4.2.72         0.03         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -         1.0.00         -			-		-		-	-	1,356
Numer Operational Expenses:	otal Other Revenues	13,313	69,589	132,543	97,428	202,334	43,619	-	558,827
Salavies and Wages         45.479         223.807         422.400         278.025         637.260         131.110         -         1.72           Variabated Services         -         5.247         2.487         7.108         803.265         47.444         -         64           Uarbated Services         -         2.957         4.427         7.08         803         4.893         1.002         -         1           Dire Sagnades         -         2.957         4.477         803         4.893         1.003         -         1         1         1.01         1.	Fotal Revenues	\$ 13,313	\$ 364,442	\$ 548,730	\$ 192,244	\$ 738,695	\$ 373,150	\$ (115)	\$ 2,230,457
internation         12.128         65.560         92.189         91.203         12.268         47.448         -         4.448           interdial Symptes         -         5.247         2.487         7.108         933         1.2261         8.74         -         1           interdial Symptes         -         2.267         2.77         2.883         4.589         9.503         -         2         1           inters symptes         -         2.264         2.701         5.66         9.503         9.031         -         1	Direct Operational Expenses:								
.         5.247         2.487         7.108         803         1.202         .         1           Dher Supples         .         30.562         50.749         8.742         8.83         4.889         1.930         .         1           Dher Supples         .         2.046         2.011         2.0464         4.472         8.83         4.889         1.930         .         1           Dher Supples         .         2.046         2.011         2.0494         5.923         3.334         .         16           Dire Lapenso         .         1.9490         2.021         2.9494         5.923         3.334         .         16           Dire Lapenso         .         1.9490         2.021         2.9494         3.9389         4.930         .         2.76           Strange Lependine         .         .         1.525         .         .         .         .         2.76           Strange Lependine         .								-	1,739,113
add:adisplates       -       30.562       50.749       24.922       77.439       5.704       -       -       1         teprisr and Maintenance       -       2.646       2.701       5.806       9.833       30.314       -       1         teprisr and Maintenance       -       2.466       2.701       5.806       9.833       30.314       -       1         teprisr and Maintenance       -       4.777       7.722       9.75       1.284       3.944       -       1         teprisr and maintenance       -       -       1.4300       -       -       1.450       -       1.160       -       2.700         teprisr and maintenance       -       -       1.4300       -       -       1.450       -       -       1.450       -       -       1.650       -       -       1.650       -       -       1.650       -       -       -       -       -       2.700       0.650       0.799.931       (255.69)       117.412       (115)       -       -       -       -       -       -       -       -       -       -       1       1       1       1       1       1       1       1       1 <td></td> <td>12,128</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>462,050</td>		12,128						-	462,050
<ul> <li>2,67</li> <li>4,272</li> <li>583</li> <li>4,893</li> <li>1,300</li> <li>1,300</li> <li>2,203</li> <li>2,203</li></ul>		-						-	16,84
ispains and Maintenance         -         2,246         2,701         5,866         9,303         2,306         -         2           Nilles         -         4,787         7,625         975         1,363         1,304         -         1           Nilles         -         4,787         7,625         975         1,363         1,304         -         1           Interest Expense         -         -         1,4300         -         1		-						-	192,39
anse and Remind       -       19.496       29.021       29.204       59.209       0.3.14       -       1         There Expense       7,559       10.061       19.176       43.849       39.898       4,350       -       1         Thirtopal Expension       -       1.0.061       19.176       43.849       39.898       4,350       -       2         Thirtopal Expension       -       -       1.0.08       -       -       1.1.434       -       1         Stal Operating Expension       -       -       1.0.08       -       -       1.0.029       2.7.09         Stal Allocations       (S1.652)       (2.639)       (96.790)       (279.991)       (255.693)       117.412       (D19)       (666         Performance Exfore Depreciation &       -       -       -       -       1       1         Performance Exfore Depreciation &       -       -       -       -       1       1         Performance Exfore Depreciation &       -       -       -       -       1       1         Performance Exfore Depreciation &       -       -       -       -       1       1         Performance Exfore Depreciation &       10.509		-							14,63
Name         -         4,787         7,825         975         1,364         -         1,34         1,34		-						-	23,54 168,06
Table Expenditure         7,399         10,441         19,376         43,849         39,898         4,350         -         12           thridpat Expenditure         -         -         1,1434         -         1         1,430         -         2           stratance         -         -         1,1434         -         2         1         1,430         -         2           stratance Expenses         64,966         367,078         645,480         472,235         994,388         255,738         -         2,79           stratance Expenses         64,966         367,078         645,480         472,235         994,388         255,738         -         2,79           stratance Expenses         (51,652)         (2,836)         (66,750)         (279,931)         (255,693)         117,412         (115)         (66,950)           expension         -         6,514         15,376         5,243         16,916         10,629         -         5           expension         -         6,514         15,376         5,243         16,916         10,629         -         -         11           Hisk Management         10,505         -         -         -         11 <t< td=""><td></td><td>-</td><td></td><td></td><td></td><td></td><td></td><td>-</td><td>166,06</td></t<>		-						-	166,06
Interest Express       1       14.200       1       14.200       2         incipal Expension       1.058       1       11.434       1         savarace       1.058       1       11.434       1         oid Operating Expenses       64.066       367.078       645.460       472.235       994.388       255.738       -       2.70         oid Operating Expenses       (61.652)       (2.636)       (66.759)       (279.991)       (255.693)       117.412       (113)       (666         Verhead Allocations:       -       -       -       -       -       -       1       1         H Risk Management       10.598       -       -       -       -       -       1       1         H Reenue (cycle       177.728       -       -       -       -       1       1         H Reenue (cycle       177.728       -       -       -       1       1         H Haman Resources       11.000       -       -       -       1       1         etcods       4.293       -       -       -       1       1         etcods       4.293       -       -       -       1		7.359						_	125,37
inticipal Expenditure         -         -         1.1.43         -         1           surranzee         -		-			-			-	29,23
bit Operating Expenses         64,966         367.078         645,480         472,235         994,388         255,738         .         2,78           bit Performance before Depreciation & Venhead Allocations         (31,652)         (2,636)         (96,750)         (279,951)         (255,693)         117,412         (115)         (655)           sepreciation         -         6,514         15.376         5,243         16,916         10,029         -         5           Venhead Allocations:         -         -         -         -         -         117         117           H Risk Management         10,598         -         -         -         -         117         117           H Risk Management         10,598         -         -         -         117         117           H Risk Management         10,598         -         -         -         -         111           H Managements         10,000         -         -         -         111           H Advisition         10,000         -         -         -         111           H Advisition         10,000         -         -         -         111           H Camplance         44,650         - <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td></td> <td></td> <td>-</td> <td>11,43</td>		-	-	-	-			-	11,43
IterPerformance before Depreciation & Worthad Allocations         (51,652)         (2,556)         (275,931)         (255,693)         117,412         (115)         (656)           bepreciation         -         6,514         15,376         5,243         16,916         10,629         -         5           betweet         177,728         -         -         -         -         10         11           Hereina Audit         2,572         -         -         -         -         1         11           Hereina Code         17,708         -         -         -         -         1         11           Hereina Code         11,700         -         -         -         -         -         1         1           Human Resources         11,7000         -         -         -         -         -         1         1           epot         32,961         -         -         -         -         -         1         1           epot         32,961         -         -         -         -         -         1         1           Properations         34,946         -         -         -         -         1         1	nsurance		1,058		-	-	-	-	1,05
Verthad Allocations         (34,952)         (26,39)         (27,991)         (23,950)         11/42         (113)         (98)           sepreciation         -         6,514         15,376         5,243         16,915         10,629         -         5           Werhead Allocations:         -         -         -         -         -         1           H Result Cycle         17,728         -         -         -         -         1           H Result Cycle         17,729         -         -         -         -         1           H Markinstation         15,056         -         -         -         -         1           H Markinstation         15,056         -         -         -         -         1           epd         32,061         -         -         -         -         -         1           opd         32,061         -         -         -         -         1           opd         32,061         -         -         -         -         4           Operations         44,521         -         -         -         -         4           Operations         14,546         - <td></td> <td>64,966</td> <td>367,078</td> <td>645,480</td> <td>472,235</td> <td>994,388</td> <td>255,738</td> <td>-</td> <td>2,799,88</td>		64,966	367,078	645,480	472,235	994,388	255,738	-	2,799,88
We head Allocations:         Mit Namagement         10.598         -         -         -         -         1         1           Mit Namagement         10.77,78         -         -         -         -         17           Mit Namagement         13,77,78         -         -         -         -         17           Other Office Facilities         13,317         -         -         -         -         1           Mit Administration         15005         -         -         -         -         1           Mit Administration         15005         -         -         -         -         11           Pit Administration         32.961         -         -         -         -         -         11           Pit Administration         32.961         -         -         -         -         -         11           Pit Administration         44.521         -         -         -         -         14           Mit Complance         14.846         -         -         -         -         11           Mit France         45.922         -         -         -         -         12           Mit Apoprate Communicati		(51,652)	(2,636)	(96,750)	(279,991)	(255,693)	117,412	(115)	(569,426
Hi Risk Management       10.598       -       -       -       -       -       1         Hi Revenue Cycle       177.728       -       -       -       -       1         Hi Revenue Cycle       14.317       -       -       -       -       -       1         Hi Revenue Cycle       14.317       -       -       -       -       -       1         Hi Administration       15.005       -       -       -       -       -       1         Hi Administration       32.961       -       -       -       -       -       3         Records       4.263       -       -       -       -       -       -       -       1         H Compliance       14.859       -       -       -       -       -       -       4         Adportate Communications       14.445       -       -       -       -       4         Approate Communications       188.998       -       -       -       -       4         Adportate Communications       188.998       -       -       -       -       -       1         Harintere Communications       188.998       -	Depreciation	-	6,514	15,376	5,243	16,916	10,629	-	54,677
Herewise Cycle       177,728       -       -       -       -       -       -       -       -       -       -       -       -       1         Homman Audit       2,572       -       -       -       -       -       1       1         Homman Audit       15,005       -       -       -       -       1       1         Homman Audit       32,961       -       -       -       -       -       11         egal       32,961       -       -       -       -       -       1       1         egal       4,263       -       -       -       -       -       -       -       4         Hompalance       14,859       -       -       -       -       -       4         Operators       44,851       -       -       -       -       -       4         Operators       18,998       -       -       -       -       -       1         Hommanications       18,998       -       -       -       -       2       2         Applications       188,998       -       -       -       -       -       1<									
Hinternal Audit         2,572         .			-	-	-		-	-	10,59
iome Office Facilities       14.317       -       -       -       -       -       -       -       1         H Administration       15.005       -       -       -       -       1       1         PH Administration       32.061       -       -       -       -       -       11         egd       32.061       -       -       -       -       -       -       -       -       11         egd       32.061       -       1         Hompfance       14.859       -       -       -       -       -       -       -       -       1         Hompfance       45.145       -       -       -       -       -       -       1       1         Handerston Technology       21.054       -       -       -       -       -       2       2       2       2       <			-	-	-		-	-	177,72
H. Administration       15,005       -       -       -       -       1         HH Human Resources       117,000       -       -       -       -       11         egal       32,961       -       -       -       -       3         tecords       4,263       -       -       -       -       -       3         tecords       4,263       -			-	-	-	-	-	-	2,57
Hi Huan Resources       117,000       -       -       -       -       11         egal       32,961       -       -       -       -       3         teords       4,263       -       -       -       -       -       3         teords       4,4521       -       -       -       -       4       4         Operations       44,521       -       -       -       -       4       4         Operations       14,946       -       -       -       -       4       1         Operations       14,946       -       -       -       -       4       1         Operations       18,998       -       -       -       -       2       2         H Security Services       34,268       -       -       -       -       2       2         H Security Services       34,268       -       -       -       -       1       1         M Department       12,665       -       -       -       -       1       1         H Main Manna       14,965       -       -       -       -       1       1         M Dep			-		-	-	-	-	14,31 15,00
epal       32,961       -       -       -       -       -       -       -       3         teords       4,859       -       -       -       -       -       -       -       1         Coperations       44,521       -       -       -       -       -       -       4         Coperations       44,521       -       -       -       -       -       -       4         forparte       63,133       -       -       -       -       -       4         forparte       645,145       -       -       -       -       -       4         forparte       14,946       -       -       -       -       -       2       2         Applications       188,998       -       -       -       -       -       4       4         opprate Oudity       21,766       -       -       -       -       -       2       4         Hocanyla Services       34,268       -       -       -       -       1       1         Hocanyla Labor Pool       12,413       -       -       -       -       1       1									117,00
vecords       4,263       -       1       -       -       -       -       -       -       -       -       1       -       -       -       -       -       -       1       -       -       -       -       -       -       -       1       1       - <td< td=""><td></td><td></td><td></td><td></td><td>_</td><td></td><td></td><td>-</td><td>32,96</td></td<>					_			-	32,96
H-Compliance       14.859       -       -       -       -       -       1         I Operations       44.521       -       -       -       -       4         Security       16.313       -       -       -       -       4         H Finance       45.145       -       -       -       -       4         opprate Communications       14.946       -       -       -       -       1         H Information Technology       21.054       -       -       -       -       1         Service Center       42.822       -       -       -       -       4         Service Center       42.822       -       -       -       -       2         H Security Services       34.268       -       -       -       -       2         H Security Services       34.268       -       -       -       -       1         H Coding       23.632       -       -       -       -       1         H Coding       23.632       -       -       -       -       1         I Strict Nursing Admin       31.496       -       -       -       -       <	-		_	_	-		_	-	4,26
Coperations       44.521       -       -       -       -       -       -       -       -       -       -       -       -       -       14         Fiseurity       16.313       -       -       -       -       -       -       -       -       -       -       -       -       4         orporate Communications       14.946       -       -       -       -       -       2       2         Inhormation Technology       12.064       -       -       -       -       -       2       2         Applications       188.998       -       -       -       -       -       2       2       -       -       -       -       2       2       -       -       -       2       2       -       -       -       2       2       -       -       -       -       2       2       -       -       -       -       2       2       -       -       -       -       2       2       -       -       -       10       10       10       10       10       10       10       10       10       10       10       10       10			-	-	-			-	14,85
H Finance       45,145       -       -       -       -       -       4         orporate Communications       14,946       -       -       -       -       1         Applexators       188,998       -       -       -       -       2         Service Center       42,822       -       -       -       -       2         H Security Services       34,268       -       -       -       -       2         H Supply Chain       17,917       -       -       -       -       1         IM Department       12,665       -       -       -       -       2         H Coling       23,832       -       -       -       -       1         H Coling       12,413       -       -       -       -       1         H Coling Admin       31,496       -       -       -       -       -			-		-		-	-	44,52
imported Communications       14,946       -       -       -       -       -       1         H Information Technology       21,054       -       -       -       -       2         K Applications       188,998       -       -       -       -       18         Service Center       42,822       -       -       -       -       44         opported Outly       21,766       -       -       -       -       44         opported Outly       21,766       -       -       -       -       44         opported Outly       21,766       -       -       -       -       3         H Supply Chain       17,917       -       -       -       -       1         IM Department       12,665       -       -       -       -       2       2         H Cinical Labor Pool       12,413       -       -       -       -       1       1         H Cinical Labor Pool       12,413       -       -       -       -       3       3         Signt Operations Admin       21,368       -       -       -       -       -       -       1 <t< td=""><td>Security</td><td>16,313</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>16,31</td></t<>	Security	16,313	-	-	-	-	-	-	16,31
Hinformation Technology       21,054       -       -       -       -       2         Applications       188,998       -       -       -       -       18         Service Center       42,822       -       -       -       -       4         orporate Quality       21,786       -       -       -       -       2         Hescurity Services       34,268       -       -       -       -       2         Hescurity Services       34,268       -       -       -       -       1         M Department       12,665       -       -       -       -       2         He Coding       23,632       -       -       -       -       2         He Rinbursement       519       -       -       -       -       1         Idition Pool       12,413       -       -       -       -       1         Istrict Nursing Admin       31,496       -       -       -       -       2         He Mait Room       3,676       -       -       -       -       -       1         Hetter Raphenece       1,172       -       -       -       -	PH Finance		-	-	-		-	-	45,14
I Appleations       188,998       -       -       -       -       -       18         I Service Center       42,822       -       -       -       -       -       42         Oprorate Quality       21,766       -       -       -       -       2         H Security Services       34,268       -       -       -       -       3         H Supply Chain       17,917       -       -       -       -       1         M Department       12,665       -       -       -       -       1         H Colding       23,632       -       -       -       -       1         H Strint Narsing Admin       31,496       -       -       -       3       3         Strict Operations Admin       21,388       -       -       -       -       1         H Mal Room       3,676       -       -       -       - <td></td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>14,94</td>			-	-	-	-	-	-	14,94
Service Center       42,822       -       -       -       -       -       4         orporate Quality       21,736       -       -       -       -       2         H Scupty Services       34,268       -       -       -       -       3         H Supty Chain       17,917       -       -       -       -       3         H Supty Chain       17,917       -       -       -       -       1         IM Department       12,655       -       -       -       -       2       2         H Reinbursement       519       -       -       -       -       -       2       2         H Chrical Labor Pool       12,413       -       -       -       -       1       1         Istrict Nursing Admin       31,496       -       -       -       -       3       3         Istrict Operations Admin       21,368       -       -       -       -       -       -       1         H Patient Experience       1,172       -       -       -       -       1       1         Hextend Affairs       5,481       -       -       -       - <t< td=""><td></td><td></td><td>-</td><td>-</td><td>-</td><td></td><td>-</td><td>-</td><td>21,05</td></t<>			-	-	-		-	-	21,05
opprated Quality       21,766       -       -       -       -       2         H Security Services       34,268       -       -       -       3         H Supply Chain       17,917       -       -       -       1         IM Department       12,665       -       -       -       1         IM Coding       23,832       -       -       -       2         HR Rinbursement       519       -       -       -       -       2         H Rinbursement       12,413       -       -       -       -       3         Uht Chincal Labor Pool       12,413       -       -       -       -       3         Strict Dysraig Admin       31,486       -       -       -       -       2         H All Room       3,676       -       -       -       -       -       -       -       -       1         H Patter Experience       1,172       -       -       -       -       1       -       -       1         total Overhead Allocations       963,588       -       -       -       -       1         total Overhead Allocations       963,588       -<			-	-	-	-	-	-	188,99
H Security Services       34,268       -       -       -       -       -       3         H Supply Chain       17,917       -       -       -       -       1         M Department       12,665       -       -       -       1       1         H Colding       23,632       -       -       -       -       1         H Colding       23,632       -       -       -       -       2         H Reimbursement       519       -       -       -       -       2         H Collical Labor Pool       12,413       -       -       -       -       1         Istrict Nursing Admin       31,496       -       -       -       -       3         Istrict Operations Admin       21,368       -       -       -       -       3         It Ald Room       3,676       -       -       -       -       -       -       -         H Pale Int Experience       1,172       -       -       -       -       1       -       1         Patal Overhead Allocations       963,588       -       -       -       -       96         otal Expenses <t< td=""><td></td><td></td><td>-</td><td>-</td><td>-</td><td></td><td>-</td><td>-</td><td>42,82 21,78</td></t<>			-	-	-		-	-	42,82 21,78
H4 Supply Chain       17,917       -       -       -       1         IM Department       12,665       -       -       -       1         IM Coding       23,632       -       -       -       2         IH Reinbursement       519       -       -       -       2         IH Reinbursement       519       -       -       -       1         Idition Pool       12,413       -       -       -       1         Idition Pool       12,138       -       -       -       3         Istrict Nursing Admin       21,388       -       -       -       -       2         IH Patient Experience       1,172       -       1       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       1       -       -       -       1       -       -       1       -       - <td< td=""><td></td><td></td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>34,26</td></td<>			-	-	-	-	-	-	34,26
MD Department       12.665       -       -       -       -       1         H Coding       23.632       -       -       -       -       2         H Reinbursement       519       -       -       -       -       1         H Clinical Labor Pool       12.413       -       -       -       1         Istrict Nursing Admin       31.496       -       -       -       3         Istrict Nursing Admin       21.388       -       -       -       2         H Mail Room       3.676       -       -       -       -       2         H Mail Room       3.676       -       -       -       -       -       2         H Patient Experience       1.172       -       -       -       -       -       -       1         Patient Experience       14.093       -       -       -       -       1       -         ptat Overhead Allocations       963.588       -       -       -       -       96       -       -       3.88         otal Expenses       1.028.554       373.592       693.475       477.477       1.011.304       296.916       -       3.88					-				17,91
H4 Coding       23.632       -       -       -       -       -       2         H4 Reinbursemant       519       -       -       -       -       -       1         H1 Chrical Labor Pool       12,413       -       -       -       -       1       1         Istrict Nursing Admin       31,496       -       -       -       -       3       3         Strict Operations Admin       21,368       -       -       -       -       3       3         H4 Rainet Experience       1,172       -       -       -       -       -       -       1         H4 Extend Affairs       5,481       -       -       -       -       1       1         VH Strategic Initiatives and Projects       14,093       -       -       -       -       1       1         otal Overhead Allocations       963,588       -       -       -       -       3,88         otal Expenses       1,028,554       373,592       693,475       477,477       1,011,304       296,915       -       3,88         let Margin       \$ (1,015,240)       \$ (9,150)       \$ (144,745)       \$ (285,234)       \$ (272,609)       \$ 76,233			-		-		-	-	12,66
HH Reinbursement       519       -       -       -       -       -       -       -       -       1         HH Clinical Labor Pod       12,413       -       -       -       -       -       1       1         He Clinical Labor Pod       12,413       -       -       -       -       1       1         Strict Oursing Admin       31,446       -       -       -       -       3       3         Strict Oursing Admin       21,388       -       -       -       -       -       2         HM All Room       3,676       -       -       -       -       -       -       2         HH Pattert Experience       1,172       -       -       -       -       -       1         H Strategic Initiatives and Projects       14,093       -       -       -       1       1         otal Overhead Allocations       963,588       -       -       -       -       96       3       3       8       3       3       8       3       3       3       3       3       3       3       3       3       3       3       3       3       3       3       3			-	-	-		-	-	23,63
istrict Nursing Admin       31,496       -       -       -       -       3         istrict Nursing Admin       21,368       -       -       -       2         istrict Operations Admin       3,676       -       -       -       2         HP Ale Room       3,676       -       -       -       2         HP Patient Experience       1,172       -       -       -       -         HH Stritted Maris       5,481       -       -       -       -       1         otal Coverhead Allocations       963,588       -       1       -       -       -       -       -       1       -       -       -       -       -       1       -		519	-	-	-	-	-	-	51
istrict Operations Admin       21,368       -       -       -       -       2         H Mail Room       3,676       -       -       -       -       2         H Mail Room       3,676       -       -       -       -       2         H All Room       1,172       -       -       -       -       -         H External Affairs       5,481       -       -       -       -       1         H External Affairs       5,481       -       -       -       -       1         ht Strategic Initiatives and Projects       14,093       -       -       -       -       1         stal Overhead Allocations       963,588       -       -       -       -       96       96         stal Expenses       1,028,554       373,592       693,475       477,477       1,011,304       296,916       -       3,88         et Margin       \$ (1,015,240)       \$ (9,150)       \$ (144,745)       \$ (285,234)       \$ (272,609)       \$ 76,233       \$ (115)       \$ (1,650         apital Contributions       84,351       -       -       -       -       8       8			-	-	-		-	-	12,41
H Mal Room       3.676       -       1       -       -       1       -       1       -       -       1       -       -       1       -       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       1       -       -       -       3       -       -       3       -       -       -       3       -       -       -       3       -       3       -       -			-	-	-	-	-	-	31,49
H Patient Experience       1.172       -       1 </td <td></td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>21,36</td>			-	-	-	-	-	-	21,36
H External Affairs       5,481       -       -       -       -       -       -       -       -       -       -       1         H Strategic Initiatives and Projects       14.093       -       -       -       -       1       1         stal Overhead Allocations       963,598       -       -       -       -       96         stal Expenses       1,028,554       373,592       693,475       477,477       1,011,304       296,916       -       3,88         et Margin       \$ (1,015,240)       \$ (9,150)       \$ (144,745)       \$ (285,234)       \$ (272,609)       \$ 76,233       \$ (115)       \$ (1,650)         apital Contributions       84,351       -       -       -       8       8			-	-	-	-	-	-	3,67 1,17
H4 Strategic Initiatives and Projects       14.093       -       -       1         Dtal Overhead Allocations       963.588       -       -       96         Dtal Expenses       1,028,554       373,592       693,475       477,477       1,011,304       296,916       -       3,88         et Margin       \$ (1,015,240)       \$ (9,150)       \$ (144,745)       \$ (285,234)       \$ (272,609)       \$ 76,233       \$ (115)       \$ (1,650)         apital Contributions       84,351       -       -       -       -       8			-	-	-	-	-	-	5,48
Interference         Interference<									14,09
Iter Margin         \$ (1,015,240)         \$ (9,150)         \$ (144,745)         \$ (285,234)         \$ (272,609)         \$ 76,233         \$ (115)         \$ (1,650)           apital Contributions         84,351         -         -         8	otal Overhead Allocations	963,588	-	-	-	-	-	-	963,58
Capital Contributions 84,351 8	ōtal Expenses	1,028,554	373,592	693,475	477,477	1,011,304	296,916	-	3,881,31
· · · · · · · · · · · · · · · · · · ·	let Margin	\$ (1,015,240)	\$ (9,150)	\$ (144,745)	S (285,234)	\$ (272,609)	\$ 76,233	\$ (115)	\$ (1,650,860
ransfer In//Out) \$ 2.314.784	Capital Contributions	84,351	-	-	-	-	-	-	84,351
	ransfer In/(Out)	\$ 2,314,784	-	25 -		-	-	-	\$ 2,314,78

Primary Care Dental Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

		с	urrent Month							Fisc	al Year To Date			
Actua	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%
\$ 1,022,703	\$ 966,880	\$ 55,823	5.8%	\$ 1,029,192	\$ (6,489)	(0.6%)	Gross Patient Revenue	\$ 5,528,438	\$ 5,953,879	\$ (425,441)	(7.1%)	\$ 5,579,909	\$ (51,471)	(0.9%)
321,284	358,845	(37,561)	(10.5%)	132,978	188,306	141.6%	Contractual Allowance	1,782,021	2,203,877	(421,855)	(19.1%)	775,564	1,006,458	129.8%
398,227	362,387	35,840	9.9%	454,505	(56,278)	(12.4%)	Charity Care	2,350,057	2,233,505	116,552	5.2%	2,311,849	38,208	1.7%
126,055	115,135	10,920	9.5%	122,618	3,437	2.8%	Bad Debt	737,926	709,871	28,055	4.0%	591,507	146,419	24.8%
845,566	836,367	9,200	1.1%	710,101	135,465	19.1%	Total Contractuals and Bad Debt	4,870,004	5,147,253	(277,248)	(5.4%)	3,678,920	1,191,085	32.4%
168,866	195,730	(26,863)	(13.7%)	184,019	(15,153)	(8.2%)	Other Patient Revenue	1,013,197	1,204,500	(191,303)	(15.9%)	1,104,618	(91,422)	(8.3%)
346,003	326,243	19,760	6.1%	503,109	(157,107)	(31.2%)	Net Patient Service Revenue	1,671,630	2,011,126	(339,496)	(16.9%)	3,005,607	(1,333,977)	(44.4%)
33.83%	33.74%			48.88%			Collection %	30.24%	33.78%			53.86%		
107,786	122,520	(14,734)	(12.0%)	108,016	(230)	(0.2%)	Grants	557,471	757,296	(199,825)	(26.4%)	652,212	(94,740)	(14.5%)
1	167	(166)	(99.4%)	25	(24)	(96.0%)	Other Revenue	1,356	1,002	354	35.3%	1,202	154	12.8%
\$ 453,790	\$ 448,929	\$ 4,860	1.1%	\$ 611,150	\$ (157,361)	(25.7%)	Total Revenues	\$ 2,230,457	\$ 2,769,424	\$ (538,967)	(19.5%)	\$ 3,659,021	\$ (1,428,564)	(39.0%)
							Direct Operating Expenses:							
323,058	337,788	14,729	4.4%	329,023	5,965	1.8%	Salaries and Wages	1,739,113	1,975,632	236,518	12.0%	1,936,100	196,987	10.2%
80,824	98,570	17,746	18.0%	93,167	12,343	13.2%	Benefits	462,050	587,102	125,052	21.3%	530,011	67,961	12.8%
3,347	6,940	3,594	51.8%	2,603	(743)	(28.5%)	Purchased Services	16,847	41,642	24,795	59.5%	25,951	9,104	35.1%
40,819	28,499	(12,320)	(43.2%)	33,843	(6,976)	(20.6%)	Medical Supplies	192,396	170,994	(21,402)	(12.5%)	161,516	(30,881)	(19.1%)
1,223	8,827	7,604	86.1%	17,071	15,848	92.8%	Other Supplies	14,631	52,962	38,331	72.4%	23,278	8,647	37.1%
-	137	137	-	-	-	-	Drugs	-	822	822		-	-	-
2,225	3,950	1,725	43.7%	1,480	(745)	(50.3%)	Repairs and Maintenance	23,542	23,700	158	0.7%	16,487	(7,055)	(42.8%)
28,466	22,589	(5,877)	(26.0%)	21,410	(7,057)	(33.0%)	Lease and Rental	168,063	135,534	(32,530)	(24.0%)	139,664	(28,400)	(20.3%)
2,570	2,272	(298)	(13.1%)	1,360	(1,210)	(89.0%)	Utilities	16,146	13,632	(2,514)	(18.4%)	11,463	(4,683)	(40.9%)
41,398	18,028	(23,371)	(129.6%)	8,903	(32,496)	(365.0%)	Other Expense	125,373	108,166	(17,207)	(15.9%)	52,245	(73,128)	(140.0%)
4,801	2,339	(2,462)	(105.3%)	2,530	(2,271)	(89.8%)	Interest Expense	29,230	14,034	(15,196)	(108.3%)	15,391	(13,840)	(89.9%)
-	-	-	-	-	-	-	Principal Expenditure	11,434	-	(11,434)	-	-	(11,434)	-
176	175	(1)	(0.6%)	45	(131)	(291.1%)	Insurance	1,058	1,050	(8)	(0.8%)	272	(786)	(289.0%)
528,908	530,114	1,206	0.2%	511,435	(17,472)	(3.4%)	Total Operating Expenses	2,799,883	3,125,269	325,385	10.4%	2,912,377	112,494	3.9%
\$ (75,118)	\$ (81,184)	\$ 6,067	(7.5%)	\$ 99,715	\$ (174,833)	(175 <b>.</b> 3%)	Net Performance before Depreciation & Overhead Allocations	\$ (569,426)	\$ (355,845)	\$ (213,581)	60.0%	\$ 746,644	\$ (1,316,070)	(176.3%)
27,821	18,363	(9,458)	(51.5%)	11,784	(16,037)	(136.1%)	Depreciation	117,846	110,178	(7,668)	(7.0%)	69,736	(48,110)	(69.0%)
							Overhead Allocations:							
1,497	2,352	855	36.4%	1,723	226	13.1%	OH Risk Management	10,598	14,112	3,514	24.9%	10,849	251	2.3%
30,855	35,931	5,076	14.1%	21,859	(8,996)	(41.2%)	OH Revenue Cycle	177,728	215,586	37,858	17.6%	125,386	(52,342)	(41.7%)
346	626	280	44.7%	343	(3)	(0.9%)	OH Internal Audit	2,572	3,756	1,184	31.5%	2,999	427	14.2%
2,243	2,246	3	0.1%	5,596	3,353	59.9%	Home Office Facilities	14,317	13,476	(841)	(6.2%)	29,455	15,138	51.4%
2,862	2,544	(318)	(12.5%)	2,211	(651)	(29.4%)	OH Administration	15,005	15,264	259	1.7%	12,163	(2,842)	(23.4%)
19,158	22,881	3,723	16.3%	14,568	(4,590)	(31.5%)	OH Human Resources	117,000	137,286	20,286	14.8%	94,055	(22,945)	(24.4%)
4,812	7,190	2,378	33.1%	4,449	(363)	(8.2%)	Legal	32,961	43,140	10,179	23.6%	28,118	(4,843)	(17.2%)
712	866	154	17.8%	575	(137)	(23.8%)	Records	4,263	5,196	933	18.0%	3,517	(746)	(21.2%)
2,530	2,914	384	13.2%	2,114	(416)	(19.7%)	OH Compliance	14,859	17,484	2,625	15.0%	12,939	(1,920)	(14.8%)
7,477	12,035	4,558	37.9%	7,310	(167)	(2.3%)	IT Operations	44,521	72,210	27,689	38.3%	40,615	(3,906)	(9.6%)
2,739	4,178	1,439	34.4%	2,059	(680)	(33.0%)	IT Security	16,313	25,068	8,755	34.9%	13,262	(3,051)	(23.0%)
8,340	8,012	(328)	(4.1%)	6,785	(1,555)	(22.9%)	OH Finance	45,145	48,072	2,927	6.1%	36,241	(8,904)	(24.6%)
2,594	3,496	902	25.8%	2,230	(364)	(16.3%)	Corporate Communications	14,946	20,976	6,030	28.7%	13,816	(1,130)	(8.2%)
3,516	4,757	1,241	26.1%	3,470	(304)	(10.3%)	OH Information Technology	21,054	28,542	7,488	26.2%	20,669	(385)	(0.270)
0,010	4,151													
25 062	57 582	32 520	56 5%	19 428	(5.634)	(29.0%)	T Applications	188 998	345 492	156 494	45.3%	190.004	1 006	() 5%
25,062 7,520	57,582 8,618	32,520 1,098	56.5% 12.7%	19,428 7,458	(5,634) (62)	(29.0%) (0.8%)	IT Applications IT Service Center	188,998 42,822	345,492 51,708	156,494 8,886	45.3% 17.2%	190,004 37,462	1,006 (5,360)	0.5% (14.3%)

#### Primary Care Dental Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

		C	urrent Month							Fisc	al Year To Date	•		
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
-	-	-	-	3,343	3,343	-	OH Performance Excellence	-	-	-	-	16,651	16,651	-
3,877	3,737	(140)	(3.7%)	3,269	(608)	(18.6%)	Corporate Quality	21,786	22,422	636	2.8%	16,258	(5,528)	(34.0%)
5,325	5,636	311	5.5%	8,443	3,118	36.9%	OH Security Services	34,268	33,816	(452)	(1.3%)	75,592	41,324	54.7%
3,435	3,937	502	12.8%	2,609	(826)	(31.7%)	OH Supply Chain	17,917	23,622	5,705	24.2%	17,523	(394)	(2.2%)
2,284	2,262	(22)	(1.0%)	2,071	(213)	(10.3%)	HIM Department	12,665	13,572	907	6.7%	12,612	(53)	(0.4%)
3,993	4,900	907	18.5%	3,611	(382)	(10.6%)	OH Coding	23,632	29,400	5,768	19.6%	21,767	(1,865)	(8.6%)
84	441	357	81.0%	372	288	77.4%	OH Reimbursement	519	2,646	2,127	80.4%	2,195	1,676	76.4%
2,233	2,084	(149)	(7.1%)	1,672	(561)	(33.6%)	OH Clinical Labor Pool	12,413	12,504	91	0.7%	7,584	(4,829)	(63.7%)
6,068	7,027	959	13.6%	4,091	(1,977)	(48.3%)	District Nursing Admin	31,496	42,162	10,666	25.3%	17,332	(14,164)	(81.7%)
3,870	2,422	(1,448)	(59.8%)	1,540	(2,330)	(151.3%)	District Operations Admin	21,368	14,532	(6,836)	(47.0%)	10,246	(11,122)	(108.5%)
691	844	153	18.1%	759	68	9.0%	OH Mail Room	3,676	5,064	1,388	27.4%	4,096	420	10.3%
305	970	665	68.6%	-	(305)	-	OH Patient Experience	1,172	5,820	4,648	79.9%	-	(1,172)	-
1,018	647	(371)	(57.3%)	-	(1,018)	-	OH External Affairs	5,481	3,882	(1,599)	(41.2%)	-	(5,481)	-
2,027	3,133	1,106	35.3%	-	(2,027)	-	OH Strategic Initiatives and Projects	14,093	18,798	4,705	25.0%	-	(14,093)	-
157,473	214,268	56,795	26.5%	133,958	(23,515)	(17.6%)	Total Overhead Allocations-	963,588	1,285,608	322,020	25.0%	873,407	(90,181)	(10.3%)
714,201	762,745	48,543	6.4%	657,177	(57,025)	(8.7%)	Total Expenses	3,881,317	4,521,055	639,737	14.2%	3,855,520	(25,797)	(0.7%)
\$ (260,412)	\$ (313,815)	\$ 53,404	(17.0%)	\$ (46,026)	\$ (214,386)	465.8%	Net Margin	\$ (1,650,860)	\$ (1,751,631)	\$ 100,771	(5.8%)	\$ (196,499)	\$ (1,454,361)	740.1%
75,130	20,662	54,468	263.6%	46,790	28,340	60.6%	Capital Contributions.	84,351	123,972	(39,621)	(32.0%)	98,003	(13,652)	(13.9%)
\$ 1,099,278	\$ 500,000	\$ 599,278	119.9%	-	\$ (1,099,278)	-	Transfer In/(Out)	\$ 2,314,784	\$ 3,000,000	\$ (685,216)	(22.8%)	-	\$ (2,314,784)	-

	Behavioral Health Clinic Administration	Belle Glade Behavioral Health	Delray Behavioral Health	Lantana Behaviora Health	Mangonia Park Behavioral Health	Mangonia Pilot	West Palm Beach Behavioral Health	Lake Worth Behavioral Health	Lewis Center Behavioral Health	St Ann Place Behavioral Health	Mobile Warrior Behavioral Health	Mobile 3 Hero Behavioral Health	Atlantis Behavioral Health	Co-Responder Unit	Tota
Gross Patient Revenue	-	\$144	\$698,358	\$3,895	\$1,210,577	-	\$7,933	\$270	\$410,505	-	\$287	\$180	\$7,089	-	\$2,339,23
Contractual Allowance	-	135	239,373	11,327	450,767	-	17,784	45	117,601	-	800	(133)	(33)	-	837,66
Charity Care	-	-	182,694	223	203,656	-	1,814	-	125,823	-	10	40	1,498	-	515,75
Bad Debt	-	-	163,166	26,031	385,188	-	20,253	195	75,030	-	7		505	-	670,42
Total Contractual Allowances and Bad Debt	-	135	585,234	37,581	1,039,611	-	39,851	239	318,454	-	817	(44)	1,971	-	2,023,84
Other Patient Revenue	-	-	34,951	-	32,110	-	-	-	20,459	-	-	-	-	-	87,52
Net Patient Revenue Collection %	-	<b>10</b> 6.69%	<b>148,076</b> 21 <b>.</b> 20%	(33,686) (864.78%)	<b>203,076</b> 16.78%	-	<b>(31,918)</b> (402 <b>.</b> 35%)	<b>30</b> 11.19%	<b>112,511</b> 27 <b>.</b> 41%	-	<b>(531)</b> (185.06%)	<b>224</b> 124 <b>.</b> 28%	<b>5,118</b> 72 <b>.</b> 20%	-	<b>402,91</b> 17 <b>.</b> 22
Ad Valorem Taxes Intergovernmental Revenue	-		-	-	-	-		-	-	-	-	-	-		
Grants	-	-	36,200	13,527	60,061	61,417	-	3,456	27,028	9,490	4,838	6,790	16,150	22,587	261,54
Interest Earnings	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Unrealized Gain/(Loss) On Investments Other Financial Assistance	-	-	-		-	-	-	-	-	-	-	-	-	-	
Other Revenue			-		-	-			-	-	-		-		
Total Other Revenues		-	36,200	13,527	60,061	61,417	•	3,456	27,028	9,490	4,838	6,790	16,150	22,587	261,54
Total Revenues	-	\$ 10	\$ 184,276	\$ (20,159)	\$ 263,137	\$ 61,417	\$ (31,918)	\$ 3,486	\$ 139,539	\$ 9,490	\$ 4,308	\$ 7,014	\$ 21,268	\$ 22,587	\$ 664,45
Direct Operational Expenses:															
Salaries and Wages		-	172,020	131,456	380,370	334,105	-	32,823	129,664	61,414	14,767	39,879	75,868	101,562	1,473,92
Benefits Other Expense		-	17,853	22,982	107,845	80,604 5,447	• •	9,824	34,252	14,577 80	2,469	11,663 19	19,220	24,211	345,49 5,54
Total Operating Expenses	-	-	189,873	154,438	488,214	420,155	-	42,647	163,916	76,071	17,236	51,561	95,089	125,774	1,824,97
Net Performance before Depreciation & Overhead Allocations	-	10	(5,597)	(174,597)	(225,078)	(358,738)	(31,918)	(39,160)	(24,377)	(66,580)	(12,928)	(44,547)	(73,820)	(103,186)	(1,160,51
Depreciation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Overhead Allocations:						0.005									
OH Risk Management OH Revenue Cycle						9,995 44,432									9,9 44,4
OH Internal Audit	-		-		-	2,426			-	-	-	-	-		2,4
Home Office Facilities	-	-	-	-	-	14,317	-	-	-	-	-	-	-	-	14,3
OH Administration	-	-	-	-	-	14,149	-		-	-	-	-	-	-	14,1
OH Human Resources	-	-	-	-	-	115,281	-	-	-	-	-	-	-	-	115,2
∟egal Records	-				-	31,080 4,019			-	-	-	-	-		31,0 4,0
DH Compliance	-		-		-	14,010			-	-	-	-	-	-	14,0
T Operations	-	-	-	-	-	41,981	-		-	-	-	-	-	-	41,9
T Security	-	-	-	-	-	15,383	-	-	-	-	-	-	-	-	15,3
OH Finance	-	-	-	-	-	42,569	-		-	-	-	-	-	-	42,5
Corporate Communications	-	-	-	-	-	14,093	-	-	-	-	-	-	-	-	14,0
DH Information Technology T Applications	-	-	-	-	-	19,854 260,441	-	-	-	-	-	-	-	-	19,8 260,4
T Service Center	-	-	-		-	40,379			-	_	_	-	_	_	40,3
Corporate Quality	-	-	-	-	-	20,542	-		-	-	-	-	-	-	20,5
DH Security Services	-	-	-		-	68,538	-	-	-	-	-	-	-	-	68,5
OH Supply Chain	-	-	-		-	16,896	-	-	-	-	-	-	-	-	16,8
HM Department DH Coding	-	-	-		-	11,942	-		-	-	-	-	-	-	11,9
DH Coding DH Reimbursement	-	-	-		-	22,283 489	-	-	-	-	-	-	-	-	22,2
DH Clinical Labor Pool	-		-		-	11,704			-	-	-	-	-		11,7
District Nursing Admin	-	-	-		-	29,700	-		-	-	-	-	-	-	29,7
District Operations Admin	-	-	-		-	20,149	-	-	-	-	-	-	-	-	20,1
OH Mail Room	-	-	-	-	-	3,465	-	-	-	-	-	-	-	-	3,4
DH Patient Experience	-	-	-	-	-	1,106 5,170	-		-	-		-	-	-	1,1
DH External Affairs DH Strategic Initiatives and Projects		-	-	-	-	13,290	-	-	-	-	-	-	-	-	5,1 13,2
Total Overhead Allocations		-		-		909,683		-	-	-		-	-	-	909,6
		-	189,873	154,438	488,214	1,329,838	-	42,647	163,916	76,071	17,236	51,561	95,089	125,774	2,734,6
Total Expenses															
Total Expenses .		\$ 10	\$ (5,597)	\$ (174,597)	\$ (225,078)	\$ (1,268,421)	\$ (31,918)	\$ (39,160)	\$ (24,377)	\$ (66,580)	\$ (12,928)	\$ (44,547)	\$ (73,820)	\$ (103,186)	\$ (2,070,20
		\$ 10 -	\$ (5,597) -	\$ (174,597) -	\$ (225,078) -	\$ (1,268,421) -	\$ (31,918) -	\$ (39,160)	\$ (24,377) -	\$ (66,580)	\$ (12,928)	\$ (44,547) -	\$ (73,820) -	\$ (103,186) -	\$ (2,070,20

Primary Care Behavioral Health Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

		с	urrent Month							Fisc	al Year To Date			
Actua	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%
\$ 560,227	\$ 146,099	\$ 414,129	283.5%	\$ 153,360	\$ 406,867	265.3%	Gross Patient Revenue	\$ 2,339,238	\$ 876,591	\$ 1,462,647	166.9%	\$ 813,490	\$ 1,525,748	187.6%
179,453	53,458	125,995	235.7%	24,579	154,874	630.1%	Contractual Allowance	837,665	320,746	516,920	161.2%	154,318	683,347	442.8%
123,872	19,548	104,324	533.7%	35,621	88,251	247.7%	Charity Care	515,759	117,285	398,474	339.7%	187,485	328,274	175.1%
136,568	26,064	110,504	424.0%	30,277	106,292	351.1%	Bad Debt	670,425	156,386	514,039	328.7%	223,247	447,179	200.3%
439,893	99,069	340,823	344.0%	90,476	349,416	386.2%	Total Contractuals and Bad Debt	2,023,849	594,417	1,429,433	240.5%	565,049	1,458,800	258.2%
14,587	1,622	12,965	799.3%	1,895	12,692	669.8%	Other Patient Revenue	87,521	9,729	77,792	799.6%	9,974	77,547	777.5%
134,922	48,651	86,271	177.3%	64,779	70,143	108.3%	Net Patient Service Revenue	402,910	291,904	111,006	38.0%	258,414	144,495	55.9%
24.08%	33.30%	00,271	2711070	42.24%	10,240	1001070	Collection %	17.22%	33.30%	111,000		31.77%	111,100	
24.0070	00.0070			42.2470				11.2270	00.0070			01.1170		
70,108	50,000	20,108	40.2%	-	70,108	-	Grants	261,544	300,000	(38,456)	(12.8%)	-	261,544	-
\$ 205,029	\$ 98,651	\$ 106,379	107.8%	\$ 64,779	\$ 140,251	216.5%	Total Revenues	\$ 664,454	\$ 591,904	\$ 72,550	12.3%	\$ 258,414	\$ 406,039	157.1%
							Direct Operating Expenses:							
282,870	400,728	117,858	29.4%	-	(282,870)	-	Salaries and Wages	1,473,927	2,461,407	987,480	40.1%	-	(1,473,927)	-
57,769	120,747	62,978	52.2%	-	(57,769)	-	Benefits	345,499	736,100	390,602	53.1%	-	(345,499)	-
-	62	62	-	-	-	-	Purchased Services	-	371	371	-	-	-	-
-	2,603	2,603	-	-	-	-	Medical Supplies	-	15,618	15,618	-	-	-	-
-	6,836	6,836	-	-	-	-	Other Supplies	-	41,015	41,015	-	-	-	-
-	4,754	4,754	-	-	-	-	Drugs	-	28,524	28,524	-	-	-	-
193	1,537	1,344	87.4%	-	(193)	-	Other Expense	5,546	9,222	3,676	39.9%	-	(5,546)	-
340,832	537,267	196,435	36.6%	-	(340,832)	-	Total Operating Expenses	1,824,972	3,292,257	1,467,285	44.6%	-	(1,824,972)	<u> </u>
i (135,803)	\$ (438,617)	\$ 302,814	(69 <u>.</u> 0%)	\$ 64,779	\$ (200,581)	(309 <u>.</u> 6%)	Net Performance before Depreciation & Overhead Allocations	\$ (1,160,518)	\$ (2,700,354)	\$ 1,539,836	(57 <u>.</u> 0%)	\$ 258,414	\$ (1,418,933)	(549 <u>.</u> 1%)
							Overhead Allocations:							
1,412	2,217	805	36.3%	-	(1,412)	-	OH Risk Management	9,995	13,302	3,307	24.9%	-	(9,995)	-
7,714	8,983	1,269	14.1%	-	(7,714)	-	OH Revenue Cycle	44,432	53,898	9,466	17.6%	-	(44,432)	-
327	590	263	44.6%	-	(327)	-	OH Internal Audit	2,426	3,540	1,114	31.5%	-	(2,426)	-
2,243	2,246	3	0.1%	-	(2,243)	-	Home Office Facilities	14,317	13,476	(841)	(6.2%)	-	(14,317)	-
2,698	2,398	(300)	(12.5%)	-	(2,698)	-	OH Administration	14,149	14,388	239	1.7%	-	(14,149)	-
18,877	22,545	3,668	16.3%	-	(18,877)	-	OH Human Resources	115,281	135,270	19,989	14.8%	-	(115,281)	-
4,537	6,780	2,243	33.1%	-	(4,537)	-	Legal	31,080	40,680	9,600	23.6%	-	(31,080)	-
671	817	146	17.9%	-	(671)	-	Records	4,019	4,902	883	18.0%	-	(4,019)	-
2,385	2,748	363	13.2%	-	(2,385)	-	OH Compliance	14,010	16,488	2,478	15.0%	-	(14,010)	-
7,051	11,348	4,297	37.9%	-	(7,051)	-	IT Operations	41,981	68,088	26,107	38.3%	-	(41,981)	-
2,583	3,940	1,357	34.4%	-	(2,583)	-	IT Security	15,383	23,640	8,257	34.9%	-	(15,383)	-
7,865	7,555	(310)	(4.1%)	-	(7,865)	-	OH Finance	42,569	45,330	2,761	6.1%	-	(42,569)	-
2,446	3,297	(310) 851	(4.170)	-	(2,446)	-	Corporate Communications	14,093	19,782	5,689	28.8%	_	(14,093)	-
3,316	4,486	1,170	25.8%		(2,440) (3,316)	-	OH Information Technology	19,854	26,916	7,062	26.2%	-	(14,093)	-
34,535	4,466 24,333	(10,202)	(41.9%)	-	(34,535)	-	IT Applications	260,441	145,998	(114,443)	(78.4%)	-	(19,854)	-
34,535 7,091	24,333 8,126	(10,202)	(41.9%) 12.7%	-		-	IT Applications IT Service Center	40,379	145,998 48,756	(114,443) 8,377	(78.4%)	-		-
					(7,091)	-						-	(40,379)	-
3,656	3,524	(132)	(3.7%)	-	(3,656)	-	Corporate Quality	20,542	21,144	602	2.8%	-	(20,542)	-
10,650	11,272	622	5.5%	-	(10,650)	-	OH Security Services	68,538	67,632	(906)	(1.3%)	-	(68,538)	-
3,239	3,712	473	12.7%	-	(3,239)	-	OH Supply Chain	16,896	22,272	5,376	24.1%	-	(16,896)	-
2,153	2,132	(21)	(1.0%)	-	(2,153)	-	HIM Department	11,942	12,792	850	6.6%	-	(11,942)	-
3,765	4,620	855	18.5%	-	(3,765)	-	OH Coding	22,283	27,720	5,437	19.6%	-	(22,283)	-
79	416	337	81.0%	-	(79)	-	OH Reimbursement	489	2,496	2,007	80.4%	-	(489)	-
2,105	1,966	(139)	(7.1%)	-	(2,105)	-	OH Clinical Labor Pool	11,704	11,796	92	0.8%	-	(11,704)	-
5,722	6,626	904	13.6%	-	(5,722)	-	District Nursing Admin	29,700	39,756	10,056	25.3%	-	(29,700)	-
3,649	2,284	(1,365)	(59.8%)	-	(3,649)	-	District Operations Admin 29	20,149	13,704	(6,445)	(47.0%)	-	(20,149)	-

#### Primary Care Behavioral Health Statement of Revenues and Expenses For The Sixth Month Ended March 31, 2025

		С	urrent Month							Fisc	al Year To Date			
Actua	Budget	Variance	%	Prior Year	Variance	%		Actua	Budget	Variance	%	Prior Year	Variance	%
652	796	144	18.1%	-	(652)	-	OH Mail Room	3,465	4,776	1,311	27.4%	-	(3,465)	-
288	915	627	68.5%	-	(288)	-	OH Patient Experience	1,106	5,490	4,384	79.9%	-	(1,106)	-
960	610	(350)	(57.4%)	-	(960)	-	OH External Affairs	5,170	3,660	(1,510)	(41.3%)	-	(5,170)	-
1,911	2,954	1,043	35.3%	-	(1,911)	-	OH Strategic Initiatives and Projects	13,290	17,724	4,434	25.0%	-	(13,290)	-
144,580	154,236	9,656	6.3%	-	(144,580)	-	Total Overhead Allocations-	909,683	925,416	15,733	1.7%	-	(909,683)	-
485,412	691,503	206,091	29.8%	-	(485,412)	<u> </u>	Total Expenses	2,734,655	4,217,673	1,483,018	35.2%	-	(2,734,655)	<u> </u>
\$ (280,383)	\$ (592,853)	\$ 312,470	(52.7%)	\$ 64,779	\$ (345,161)	(532.8%)	Net Margin	\$ (2,070,201)	\$ (3,625,770)	\$ 1,555,569	(42.9%)	\$ 258,414	\$ (2,328,616)	(901.1%)
\$ 1,633,719	\$ 750,000	\$ 883,719	117.8%	-	\$ (1,633,719)	<u> </u>	Transfer In/(Out)	\$ 2,398,771	\$ 4,499,998	\$ (2,101,227)	(46.7%)	-	\$ (2,398,771)	<u> </u>



#### District Clinic Holdings, Inc.

Clinic Visits - Adults and Pediatrics C West Palm Beach Delray & Women's Health Care Belle Glade & Women's Health Care West Boca & Women's Health Care West Boca & Women's Health Care Mangonia Park Lantana (closed Feb 2025) Lake Worth & Women's Health Care (closed Feb 2025) Atlantis & Womens Health Care (opened Feb 2025) Lake Worth & Women's Health Care (opened Feb 2025) Lake Worth & Women's Health Care (opened Feb 2025) Lawis Center St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical Total Clinic Visits Dental Visits Dental Visits Dental Clade Dental Lantana Dental Atlantis Dental Portable Dental Portable Dental Total Dental Visits	htt-24 1,551 1,056 793 597 276 677 1,730 1,268 - 40 68 10 - 84 96 8,246	Nov-24 1,218 897 760 500 235 589 1,432 1,013 - 57 54 - - 83 66	Dec-24 1,329 902 802 441 255 590 1,548 1,066 - 76 13 - - 2	Jan-25 1,460 1,039 895 538 251 705 1,391 1,108 3 76 56 -	Feb-25 1,293 883 774 580 262 578 438 361 1,153 62 44	Mar-25 1,290 770 876 511 260 610 - - 2,433	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Total 8,141 5,547 4,900 3,167 1,539 3,749	4,705 5,003 3,260 2,069 4,423	Budget (16.2%) 17.9% (2.1%) (2.9%) (25.6%) (15.2%)	5 4 5 3
Delray & Women's Health Care Selle Glade & Women's Health Care Uniter & Women's Health Care West Boca & Women's Health Care Mangonia Park 	1,056 793 597 276 677 1,730 1,268 - 40 68 10 - 84 96	897 760 500 235 589 1,432 1,013 - 57 54 - 83 66	902 802 441 255 590 1,548 1,066 - 76 13 - -	1,039 895 538 251 705 1,391 1,108 3 76	883 774 580 262 578 438 361 1,153 62	770 876 511 260 610 -							5,547 4,900 3,167 1,539 3,749	4,705 5,003 3,260 2,069 4,423	17.9% (2.1%) (2.9%) (25.6%) (15.2%)	
selle Glade & Women's Health Care upiter & Women's Health Care Vest Boca & Women's Health Care Anagonia Park antana (closed Feb 2025) ake Worth & Women's Health Care (closed Feb 2025) tilantis & Womens Health Care (opened Feb 2025) ewis Center t Ann Place 21b Mob 1 Warrior (Mobile Van) 1b Mob 2 Scout 21b Mob 3 Hero Ortable Medical <b>Vest Palm Beach Dental</b> belle Glade Dental antana Dental tilantis Dental	793 597 276 677 1,730 1,268 - 40 68 10 - 84 96	760 500 235 589 1,432 1,013 - 57 54 - - 83 66	802 441 255 590 1,548 1,066 - 76 13 - - -	895 538 251 705 1,391 1,108 3 76	774 580 262 578 438 361 1,153 62	876 511 260 610 -							4,900 3,167 1,539 3,749	5,003 3,260 2,069 4,423	(2.1%) (2.9%) (25.6%) (15.2%)	) )
upiter & Women's Health Care West Boca & Women's Health Care Jangonia Park antana (closed Feb 2025) .ake Worth & Women's Health Care (closed Feb 2025) .ake Worth & Women	597 276 677 1,730 1,268 - 40 68 10 - 84 96	500 235 589 1,432 1,013 - 57 54 - - 83 66	441 255 590 1,548 1,066 - 76 13 - -	538 251 1,391 1,108 3 76	580 262 578 438 361 1,153 62	511 260 610 -							3,167 1,539 3,749	3,260 2,069 4,423	(2.9%) (25.6%) (15.2%)	
Vest Boca & Women's Health Care Mangonia Park antana (closed Feb 2025) ake Worth & Women's Health Care (closed Feb 2025) Atlantis & Women's Health Care (opened Feb 2025) ewis Center is Ann Place Dib Mob 1 Warrior (Mobile Van) Dib Mob 2 Scout Dib Mob 3 Hero Portable Medical <b>Ortal Clinic Vists</b> <b>Dental Vists</b> Vest Palm Beach Dental Delray Dental Belle Glade Dental antana Dental Atlantis Dental	276 677 1,730 1,268 - 40 68 10 - 84 96	235 589 1,432 1,013 - 57 54 - - 83 66	255 590 1,548 1,066 - 76 13 - -	251 705 1,391 1,108 3 76	262 578 438 361 1,153 62	260 610 - -							1,539 3,749	2,069 4,423	(25.6%) (15.2%)	
Mangonia Park Lantana (closed Feb 2025) Lake Worth & Women's Health Care (closed Feb 2025) Attantis & Womens Health Care (opened Feb 2025) Lewis Center St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical Total Clinic Visits Dental Visits Dental Visits Dental Visits Delray Dental Belle Glade Dental Lantana Dental Attantis Dental	677 1,730 1,268 - 40 68 10 - 84 96	589 1,432 1,013 - 57 54 - - 83 66	590 1,548 1,066 - 76 13 - -	705 1,391 1,108 3 76	578 438 361 1,153 62	610 - -							3,749	4,423	(15.2%)	
Lantana (closed Feb 2025) Lake Worth & Women's Health Care (closed Feb 2025) Atlantis & Women's Health Care (opened Feb 2025) Lewis Center St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical Frotal Clnic Visits Dental Visits Dental Visits Delray Dental Belle Glade Dental Belle Glade Dental Lantana Dental Portable Dental Portable Dental	1,730 1,268 - 40 68 10 - 84 96	1,432 1,013 - 57 54 - - 83 66	1,548 1,066 - 76 13 - -	1,391 1,108 3 76	438 361 1,153 62	-										
Lake Worth & Women's Health Care (closed Feb 2025) Atlantis & Womens Health Care (opened Feb 2025) Lewis Center St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 1 Varrior (Mobile Van) Clb Mob 3 Hero Portable Medical Total Clinic Visits Dental Visits Dental Visits Dental Visits Delray Dental Belle Glade Dental Belle Glade Dental Lantana Dental Atlantis Dental	1,268 - 40 68 10 - 84 96	1,013 - 57 54 - - 83 66	1,066 - 76 13 - -	1,108 3 76	361 1,153 62	-										
Atlantis & Womens Health Care (opened Feb 2025) Lewis Center St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical <b>Total Clinic Visits</b> <b>Dental Visits</b> Dental Visits Dental Dental Belle Glade Dental Lantana Dental Atlantis Dental Portable Dental	40 68 10 - 84 96	- 57 54 - 83 66	- 76 13 -	3 76	1,153 62								6,539		(0.2%)	
Lewis Center St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical <b>Fotal Clinic Visits</b> <b>Dental Visits</b> Dental Visits Dental Dental Belle Glade Dental Belle Glade Dental Lantana Dental Atilantis Dental Portable Dental	68 10 - 84 96	57 54 - - 83 66	76 13 - -	76	62	2,433							4,816		(6.9%)	
St Ann Place Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical Frotal Clnic Visits Dental Visits West Palm Beach Dental Delray Dental Belle Glade Dental Belle Glade Dental Atlantis Dental Portable Dental	68 10 - 84 96	54 - - 83 66	13 - -										3,589	,	(100.0%)	
Clb Mob 1 Warrior (Mobile Van) Clb Mob 2 Scout Clb Mob 3 Hero Oratable Medical Fotal Clinic Visits Dental Visits West Palm Beach Dental Delray Dental Selle Glade Dental antana Dental Atlantis Dental Oratable Dental	10 - 84 96	- - 83 66	-	- 56		71							382		91.0%	
Clb Mob 2 Scout Clb Mob 3 Hero Portable Medical <b>Otal Clinic Vists</b> <b>Dental Visits</b> Vest Palm Beach Dental Delray Dental Belle Glade Dental antana Dental Atlantis Dental Ortable Dental	- 84 96	- 83 66	-	-	44	53							288		238.8%	
Clb Mob 3 Hero Vortable Medical Vortable Medical Vortable Clinic Visits Vest Palm Beach Dental Vest Palm Beach Dental Selle Glade Dental antana Dental Attantis Dental Visitabi Contable Contabi Visitabi Contabi Contabi Contabi Contabi Contabi Contabi Contabi Visitabi Contabi Cont	96	83 66	-		-	-							10	-	100.0%	
Portable Medical Fotal Clinic Visits Dental Visits West Palm Beach Dental Delray Dental Selle Glade Dental .antana Dental Portable Dental Portable Dental	96	66		-	-	-							-	8	(100.0%)	
Fotal Clinic Visits Dental Visits West Palm Beach Dental Delray Dental 3elle Glade Dental antana Dental Atlantis Dental Ortable Dental			84	86	84	67							488		197.6%	
Dental Visits West Palm Beach Dental Delray Dental Belle Glade Dental Lantana Dental Atlantis Dental Portable Dental	8,246		72	121	71	49							475		25.7%	
Nest Palm Beach Dental Delray Dental Selle Glade Dental .antana Dental Vitantis Dental Portable Dental		6,904	7,178	7,729	6,583	6,990	-	-	-	-	-	-	43,630	47,956	(9.0%)	4
Delray Dental Selle Glade Dental .antana Dental Valantis Dental Portable Dental																
Selle Glade Dental antana Dental Atlantis Dental Ortable Dental	1053	957	1091	1210	1,097	1,167							6,575	6,762	(2.8%)	)
antana Dental Atlantis Dental Portable Dental	734	654	870	936	840	858							4,892	3,925	24.6%	5
Atlantis Dental Portable Dental	515	411	454	481	431	535							2,827	2,942	(3.9%)	)
Portable Dental	661	545	269	759	204	-							2,438	3,342	(27.0%)	)
	-	-	-	-	221	655							876	1,905	(54.0%)	,
Total Dental Visits	-	16	8	11	8	9							52	76	(31.6%)	,
	2,963	2,583	2,692	3,397	2,801	3,224	-	-	-	-	-	-	17,660	18,952	(6.8%)	) 18
Total Medical and Dental Visits	11,209	9,487	9,870	11,126	9,384	10,214	-	-	-	-	-	-	61,290	66,908	(8.4%)	66
Behavioral Health Visits**																
West Palm Beach BH	-	-	-	-	-	-							-	1,108	(100.0%)	) :
Delray BH	369	343	426	482	541	569							2,730	2,384	14.5%	; ;
antana BH	3	1	2	10	9	-							25	-	100.0%	5
Atlantis BH	-	-	-	1	12	50							63	-	100.0%	,
selle Glade BH	2	-	-	-	-	-							2	30	(93.3%)	,
Mangonia Park BH	979	922	1,029	1,028	915	972							5,845	8,042	(27.3%)	)
ewis Center BH	250	246	281	248	287	293							1,605	-	100.0%	,
ake Worth BH	4	11	8	1	-								24		100.0%	,
it Ann Place BH		-	-	-	-	-							-	490	(100.0%)	,
Vest Boca BH	3	1	-	1	-								5		100.0%	,
upiter BH		-	-	-	-	-							-	-	0.0%	
Nob 1 Warrior BH	1	-	-	-	1	-							2	-	100.0%	
Mob 3 Hero BH	-	-	-	-	-	1							1	-	100.0%	
Mobile Van BH	-	2	-	_	-	-							2	-	100.0%	
Fotal Behavioral Health Visits	1,611	1,526	1,746	1,771	1,765	1,885	•	-		-	-	-	10,304	12,054	(14.5%)	
GRAND TOTAL	12,820	11.013	11.616	12,897	11,149	12,099							71,594	78,962		78

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### 1. Description: Annual Governance Conflicts of Interest (COI) Disclosure

### 2. Summary:

This item presents information on the annual Conflicts of Interest ("COI") Disclosure required by the Health Care District of Palm Beach County. The COI Disclosure was distributed via email to all Board and Committee members on May 19, 2025, with a submission deadline of May 31, 2025.

### 3. Substantive Analysis:

The Health Care District of Palm Beach County ("District") Bylaws and Conflicts of Interest ("COI") Policy, adopted by the Board of Directors, apply to District Clinic Holdings, Inc. These policies require disclosure of relationships or interests that may present an actual, apparent, or potential conflict of interest or commitment related to your service on a District Board, Committee, or its affiliates/subsidiaries.

All Board and Committee members must complete and submit a new COI disclosure annually to identify and document any conflicts. The District's Compliance, Privacy, and Ethics Department reviews disclosures each year to ensure policy adherence and maintain the integrity of decision-making and operations.

On May 19, 2025, the annual COI Disclosures and Policy were distributed to all Board and Committee members. Completed disclosures must be submitted to the Compliance, Privacy & Ethics Department by May 31, 2025. Instructions for completion were provided via email and within the disclosure document.

Minimal updates were made this year, with emphasis placed on outside interests, employment, and board participation. Only one disclosure form is required annually for those serving on multiple Boards or Committees (e.g., Health Care District Board, District Clinic Holdings, Inc., DCHI Finance Committee, DCHI Nominating Committee).

Electronic submission is preferred, but paper copies are available at this meeting.

#### 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A	N/A	Yes 🗌 No 🔀
Net Operating Impact	N/A	N/A	Yes 🗌 No 🔀

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

Jessica Cafarelli VP & Chief Financial Officer

## 5. Reviewed/Approved by Committee:

N/A Committee Name N/A Date Approved

#### 6. Recommendation:

Staff recommends the Board complete the annual required COI Disclosures and receive and file this report.

Approved for Legal sufficiency:

Signed by: semale <sup>0CF6F7DB67</sup>6434 Bethabe Icaza SVP & General Counsel Signed by:

Heather Bokor

<sup>4766F813A13D48D</sup> VP & Chief Compliance, Privacy and Ethics Officer

Signed by:

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## 1. Description: Executive Director Informational Update

#### 2. Summary:

- Atlantis Updates
- FACHC Training

#### 3. Substantive Analysis:

<u>Atlantis Updates:</u> Review integration models, and other updates regarding our newest location

<u>FACHC Training:</u> Immediately following our meeting we have our third session in FACHC's Governance Training Series: Governing vs. Managing

#### 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes 🗌 No 🔀
Net Operating Impact	N/A		Yes 🗌 No 🔀

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A Jessica Cafarelli VP & Chief Financial Officer

## 5. Reviewed/Approved by Committee:

N/A

Committee Name

N/A

Date Approved

#### 6. Recommendation:

Staff recommends the Board Receive and File the Executive Director Informational Update.

Approved for Legal sufficiency:

Signed by: Bernabe Icaza -<sup>0CF6F7DB6706434</sup> Bernabe Icaza SVP & General Counsel Signed by:

Joshua Adametz, DMD, MPH, MA AVP & Executive Director of Community Health Centers

## 1. Description: Quality Report

### 2. Summary:

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes November 2024
- UDS Report YTD

## 3. Substantive Analysis:

#### PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review are brought to the board "under separate cover" on a quarterly basis.

#### **QUALITY ASSURANCE & IMPROVEMENT**

Starting on June 11th, we will embark on a transformative approach to prenatal care through the Centering Model. This model emphasizes group-based care, where patients gather in a supportive community to receive individualized health assessments while also engaging in group learning, discussions, and mutual support. What will set our program apart from others is our intentional focus on nutrition and wellness, with a particular goal of decreasing complications from conditions like gestational diabetes and other comorbidities that often arise during pregnancy. The Centering Model of prenatal care has been proven to improve maternal and infant outcomes by fostering strong relationships between patients and providers, and by creating a space for peer support. This collaborative and interactive model differs from the traditional one-onone appointments by providing the benefits of a group dynamic, where patients can learn from and lean on each other, all while receiving individualized care. Expecting parents often share similar concerns, questions, and challenges, and by coming together in a group, they create a powerful support system that enhances their overall pregnancy experience. Studies have shown that the Centering Model is particularly effective at reducing rates of low birth weight and preterm delivery. By providing more consistent and comprehensive care, the model helps patients stay more engaged with their health, leading to better outcomes for both mothers and babies. One of the key differentiators of our model is our nutrition education and ongoing counseling, which will be incorporated into the group sessions. Patients will be

empowered with knowledge about the role of food in regulating blood sugar, managing weight, and supporting long-term health. We will also focus on stress reduction, physical activity, and overall wellness, helping each participant adopt a balanced lifestyle that will benefit not only their pregnancy but their future health as well. While the Centering Model offers a dynamic and engaging group experience, we understand that some patients may prefer or need the privacy and flexibility of traditional, individual prenatal appointments. To ensure we meet the diverse needs of all our patients, we will continue to offer individual prenatal visits for those who prefer one-on-one care or need additional support outside of the group setting. This option provides flexibility for patients who are looking for more personalized, private consultations while still benefiting from the continuity of care and expertise that we offer. By combining evidence-based prenatal care with group support and a strong emphasis on wellness, our goal is to decrease the incidence of gestational diabetes and related complications. This comprehensive approach will help patients feel more connected to their bodies, more in control of their health, and more confident in their journey toward motherhood.

## 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes No
Net Operating Impact	N/A		Yes No

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A Jessica Cafarelli VP & Chief Financial Officer

## 5. Reviewed/Approved by Committee:

N/A Committee Name N/A

Date Approved



#### 6. Recommendation:

Staff recommends the Board approve the updated Quality Report.

Approved for Legal sufficiency:

Signed by: Bernabe Icaza OCF6F7DB6706**Bernabe Icaza** SVP & General Counsel

DocuSigned by:

Ana Ferwerda

FF528E8E切194附a M. Ferwerda FQHC Medical Director

Signed by:

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## Quality Council Meeting Minutes Date: May 14, 2025 Time: 11 am-1:30 pm

Attendees: Steven Sadiku – AVP Corporate Quality & Regulatory; Jessica Ramirez – Manager Patient Access Services, Dr. Sandra Warren – Associate Medical Director; Angela Santos – Director of Ops; Dr. Josh Adametz – FQHC Executive Director; Nancy Gonzalez – Director of Clinic Operations; Ingrid Barlett-Quality Manager; Sakiya Henderson– Dental Clinical Manager, Joe-Ann Reynolds-Patient Experience Coordinator, Manager, Dr. Valena Grbic – Medical Director District Cares; Alexa Goodwin – Patient Relations Manager; Maria Chamberlin – Assistant Director of Nursing, Bianca Badolati – Executive Assistant; Lisa Hogans – Director of Nursing; Dr. Ana Ferwerda – FQHC Medical Director; Dr. Belma Andric – SVP & Chief Medical Officer; Dr. Courtney Phillips – VP of Behavioral Health; Joel Rosales-Director of Trauma Agency & Regulatory; Shauniel Brown – Senior Risk, Melanie Deoroop-Kangoo – Quality Manager, Krysten Kinsey- Manager, Regulatory & Accreditation

**Excused:** Ivonne Cohen –Business Intelligence Developer; Candice Abbot – SVP & Chief Operating Officer; Joel

AGENDA ITEM	DISCUSSION / RECOMMENDATIONS	ACTION ITEMS (AI)	<b>RESPONSIB</b>	<b>DATE</b>
			<u>LE PARTY</u>	
	PATIENT SAFETY & AI	OVERSE EVENTS		
OCCURRENCES	Per Compliance, discussion surrounding not recording meetings.			
	<b><u>Report Summary</u></b> The April 2025 Risk Management Tableau dashboard was presented. Volumes were provided for the following clinic areas and types: total reported events, incidents, and			

Minutes by: Steven Sadiku – AVP Corporate Quality & Regulatory & Ingrid Barlett-Quality Manager;



	good catch	nes. Trer	nds we	ere also j	preser	nted by	
	volume of r	reported	entrie	es and cl	linic lo	cation.	
	The Risk Re	port Sum	nmary	<sup>,</sup> and gro	aphicc	I data	
	were reviev	were reviewed with the Committee for April					
	2025. Repo	rts includ	ded th	e risk sev	verity,		
	volume, an	d catego	ory/ty	pe for ind	cident	s and	
	near misse	s entere	d in H	CD's safe	ety eve	ent	
	reporting s	ystem. R	isk mit	tigation s	strate	gies	
	were also s	hared w	vith the	e Comm	ittee.		
	(April 2025	Risk Rep	ort Su	mmary p	oreser	nted	
	with graphs	s.)					
					UT	ILIZAT	
OPERATIONS	Productivity						
	Productivity April 2025						
	Service Line	Targ	et	Seel	n	% of Goa <b>l</b>	
		In Person	Tele	In Person	Tele	Total	
	Adult Care	5812		4971		86%	
	Pediatrics	2050		1511		74%	
	Primary Residents	947		618		65%	
	Women's Hea <b>l</b> th	780		687		88%	
	Behavioral Health Integration	1213		973		80%	
	Behavioral Health <del>-</del> Psych	1698		1117		66%	



									1
Psych Residents	N/A	N/A		N/A					
Behavioral Health Addiction	625	562		90%					
Dental Health	2472	2359		95%					
Dental Hygiene	868	820		94%					
Dental MDI									
(Clinic prod presented.)	-	eport with gra	phs we	ere					
Walk-ins 17% Between Medical and Dental 93% same day walk-ins scheduled by front line staff 7% same-day walk-ins scheduled by the CSC									
2025 Users		ige (Telemed		-	<u>l</u>				
rate	) 22 activ	users (100% r ve users (10 M Care Team	-						
<b>Calls</b>	total calls								
÷ 080		د							

patient generated compliments.

SURVEY RESULTS Patient Satisfaction Survey – April 2025



o 91 voice calls 86 successful calls (94.5%) success rate 2 calls escalated to video o 499 video calls 364 successful calls (72.9%) success rate 156 secure texts 0 (Report with breakdown by specialty and user) **PATIENT RELATIONS** Patient Relations Dashboard – April 2025 **GRIEVANCES**, For April 2025, there were a total of 18 Patient **COMPLAINTS &** Relations Occurrences that occurred between 8 COMPLIMENTS Centers and Administration. Of the 18 occurrences, there were 3 Grievances and 15 Complaints. The top 5 Categories were Communication, Finance, Physician Related, Respect Related and Care & Treatment. There was also a total of 9 compliments received across 4 Centers. All 9 compliments were



<ul> <li>For April 2025 there were 478 Patient Satisfaction Surveys completed. Atlantis Primary had the highest return rate with 97 completed surveys followed by Delray Primary with 50 completed surveys.</li> <li>Our Net Promoter Score (NPS) was 73 (out of 450 responses) compared to the Phreesia FQHC/CHC/RHC Network at 74.</li> <li>The top 5 and lowest 5 scored-questions were presented for each area.</li> <li>"Best Questions" for in person visits – April 2025:</li> <li>How likely are you to choose telemedicine for your next appointment – 100% (New)</li> <li>How likely are you to recommend using telemedicine to a family member or friend – 100% (New)</li> <li>How satisfied were you with your provider's thoroughness while using telemedicine – 100% (New)</li> <li>Overall cleanliness of exam room and overall practice – 92% (increase of 2%)</li> <li>Professionalism of our staff – 90% (decrease of 1%)</li> </ul>		
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<b></b>	
	"Worst Questions" for in person visits – April 2025:
	<ul> <li>Your ability to contact us after hours – 11% (decrease of 7%)</li> <li>Being informed about any delays during this visit – 11% (increase of 2%)</li> <li>Overall Experience at Today's Visit – 7% (New)</li> <li>Each member of my care team identified themselves and their role in my care – 7% (increase of 2%)</li> <li>Appointment available within a reasonable amount of time – 6% (decrease of 1%)</li> <li>Each member of my care team identified themselves and their role in my care – 6% (decrease</li> </ul>
	of 1%)
	Of the surveys received for April, 32% of patients perceived wait time to be between 6 to 15 minutes, 27% of responses were from patients that this was their first visit to the practice. 83% of patients were scheduled and 18% were walk-ins.
	59% of surveys completed were by females and most patients preferred to be seen on Monday, Tuesday and Friday. 92% of patients did not



After Hours	Afterhours Report – April 2025 (Outbound Campaign PowerPoint presented.) In April 2025, the Clinic Service Center received 231 after-hours calls. This was a 11% decrease from the previous month (259).		
	<ul> <li>(increase of 3%), 9% of responses were neutrals</li> <li>(same) and 5% of responses were detractors</li> <li>(increase of 3%).</li> <li>Top promoters, detractors, and patient</li> <li>comments presented by center and service line.</li> <li>(Patient Satisfaction Survey PowerPoint presented.)</li> </ul>		
	<ul> <li>experience any technical difficulties while using telemedicine.</li> <li>For Dental, 68% of patients felt educated on how to better care for your teeth and gums, 73% were satisfied with results of dental treatment, 71% felt staff explained the procedures in a clear and understandable way and 71% felt staff who provided dental care were sensitive to my concerns.</li> <li>86% of responses in April were promoters</li> </ul>		



	We continue to see our top 3 highest volume in		
	AHCs for Appt requests with 26% of the volume.		
	This is followed by Other, HCD Info/clinical		
	question with 22% and provider paged out		
	with 17% of the volume.		
	Our WPB Location remains at our highest		
	volume health center with 32% of the call		
	volume. Followed by Atlantis with 29% and		
	Delray with 25%		
	AH Paged Outcalls –		
	40 after-hours calls required a provider to be		
	paged out.		
	38 of those calls had telephone encounters		
	created in their Epic chart.		
	Of the 38 encounters created, 14 had the		
	correct reason for encounter listed as "After		
	Hours."		
	2 patients telephone encounters were missed		
NEXT THIRD	Peds Primary		
AVAILABLE	Atlantis – 3 days out		
	West Palm – 7 days out		
	Adult Primary		
	Atlantis – 36 days out		



	Belle Glade - 1 days out			
	Boca – 3 days out			
	Delray – 2 days out			
	Jupiter – 7 days out			
	West Palm – 15 days out			
	BH			
	Atlantis – 1 day out			
	Delray – 1 day out			
	Lewis Center – 1 days out			
	Mangonia – 2 days out			
	<u>Dental</u>			
	Belle Glade – 99/1 (peds)			
	Delray – 54			
	Atlantis – 47			
	West Palm – 68/6 (peds)			
	Women's Health			
	Atlantis – 3 days out			
	Belle Glade – 25 days out			
	Delray – 47 days out			
	Jupiter – 56 days out			
REFERRAL/	Referrals – There were a total of 6,663 referral	Monitor referral volume by	Steven	
CALL CENTER	orders placed. This was a 7% increase in	specialty and by provider	Sadiku	
	volume from the previous month. The average			
	turnaround time for referral processing was 3			



days for routine referrals with a goal of 5 days	Add ophthalmology referral	Jessica Damiroz	
or less. The TAT for urgent referrals was 2 days with a goal of 2 days or less.	trends to the dashboard.	Ramirez	
The Atlantis location has the highest referral			
volume placed with 23% of the total referral			
volume, followed by Delray with 16% and WPB			
with 15% of the volume			
Lisa Fidler remains our highest producer of			
referrals with 7% of the total volume. Followed			
by Dr Noukelak and Lam both with 6%			
Our most common payer remains the HCD Voucher with 28% of the referral volume			
followed by Self pay (no coverage) with 15%			
and BCBS with 12%. Very similar to last month			
,			
Our top referred to specialties this month are			
Radiology Orders with 28%, followed by			
Ophthalmology with 8% and Nutrition with 4%.			
<u>Call Center –</u>			
The call center received 22,387 calls. This was			
an 8% increase from the previous month.			



	The abandonment rate for April was 7% with a goal of 10% or less. The service level Was 68% answered within 3 minutes with a goal of 80% or higher.		
	Average hold time was 3m 55s with a goal of 3 min or less		
	QUALITY		
MEDICAL	Controlled Diabetes based on A1c less than 9%		
Data load up to	<u>April, 2025</u>		
5/5/2025.	Yearly goal 67%		
	We saw 2984 unique patients with a diagnosis of		
	diabetes. 71% were controlled and 27% uncontrolled		
	with an Alc equal or greater than 9%. 54 patients		
	(2%) did not have data.		
	By clinic, Jupiter (77%), Boca (75%) and Atlantis 72%		
	are the clinics with highest number of patients with		
	controlled diabetes. All the larger clinics achieved		
	the goal of 67%. The larger number of patients with diabetes are in West Palm Beach, Atlantis and		
	Delray Clinics.		
	(Report with graph presented.)		



Breast Cancer Screening – April 2025	 	
Yearly goal 60%		
We saw 2783 unique patients due for breast cancer		
screening.		
Satisfied screenings – 1516 (54%)		
Unsatisfied Screenings – 1267 (46%)		
Not Met with order – 808 (65%)		
Not Met (Patient Missed) – 439 (35%)		
The clinics with the highest percentage of		
screening were Belle Glade with 71%, Boca 65% and		
Atlantis with 62%.		
The clinics with the lowest percentage of patients		
who completed breast cancer screening were		
West Palm Beach (45%), Delray (51%) and Jupiter		
(51%).		
The larger number of patients where the screening		
was not addressed were Atlantis and Delray clinics.		
Accounting for 51% of missed patients.		
On the 3 <sup>rd</sup> graph based on orders created to		
address colorectal cancer screening we can the		
total distribution and the distribution by clinics		
Boca clinic and Jupiter showed the larger number		
of orders completed wit 45% and 43%.		



Boca and Delray clinics are ordering the mainly	
largest completion rate of Cologuard.	
West Palm Beach, Atlantis and Jupiter are ordering	
mainly fit test for colorectal cancer screening.	
Atlantis clinic has the largest completion rate of fit	
test.	
Referrals for Colonoscopy to gastroenterology in	
2025 was the lowest method use for colorectal	
cancer screening among the clinics.	
(Report with graph presented)	
Cervical Cancer Screening - April 2025	
Yearly goal 65%	
We saw 6463 unique patients with screening due.	
Cervical cancer screening was completed in 4026	
(62%) of the patients and 2434 (38%) patients the	
screening was not addressed.	
Atlantis and Boca Clinics achieved at or above the	
goal of 65%.	
percentage of met, not met and missing orders to	
percentage of screening met.	
	screening with Cologuard. Boca clinic has the largest completion rate of Cologuard. West Palm Beach, Atlantis and Jupiter are ordering mainly fit test for colorectal cancer screening. Atlantis clinic has the largest completion rate of fit test. Referrals for Colonoscopy to gastroenterology in 2025 was the lowest method use for colorectal cancer screening among the clinics. (Report with graph presented) Cervical Cancer Screening – April 2025 Yearly goal 65%. We saw 6463 unique patients with screening due. Cervical cancer screening was completed in 4026 (62%) of the patients and 2434 (38%) patients the screening was not addressed. Atlantis and Boca Clinics achieved at or above the goal of 65%. The graph on the right shows the distribution by percentage of met, not met and missing orders to address the screening by provider with larger



The lowest right graph shows the number of missed patients by clinic in descending order. The larger number of patients where the screening was not addressed were Atlantis, West Palm Beach, and Delray clinics accounting for 55%. (Report with graph presented.)		
HIV Screening – April 2025 Yearly goal 32% We saw 12,483 unique patients with screening due. Satisfied: 9103 (71%) No satisfied: 3736 (29%). All the clinics reached above goal except Atlantis peds with five patients. Belle Glade and West Palm Beach have the highest percentage of HIV screening completion with 77% and 73%. The largest percentage of patients for which the screening was not addressed were from Atlantis and Jupiter clinics accounting for 54% of the missed patients.		
(Report with graph presented.)		



	<u>Controlling High Blood Pressure – April 2025</u>	
	Yearly goal 80%	
	<ul> <li>We saw 5035 patients with hypertension. 3618</li> <li>(72%) of patients had BP controlled and 1417 (28%)</li> <li>BP uncontrolled.</li> <li>From all the clinics Boca reached 83%, West Palm</li> <li>Beach 77%.</li> <li>The last graph shows the distribution by provider.</li> </ul>	
BEHAVIORAL	<u> PHQ9 – April 2025</u>	
HEALTH	% of patients with PHQ9: 5,771/6401 =90.16% Unique patients with positive PHQ9 525/8.19%	
	<u>SBIRT- April 2025</u> 1,323 unique patients/18,075 = <b>7.32%</b> The goal is 5%	
	(Report with graph presented.)	
	Depression Remission April, 2025 Yearly goal 14% We are currently meeting this metric at 32% of patients with depression in remission. (Report with graph presented.)	
WOMEN'S HEALTH	Early Entry into Prenatal Care April 2025 Early Entry into care into the First Trimester is 48%	



	Total population of 232 prenatal patients          Low Birth Weight April 2025         Babies born with a birth weight below normal (under 2,500 grams) 10%        <1500 grams: 0%        1500-2499 grams: 10%        > 2500 grams: 90%         Total deliveries/birth weight: 52	
DENTAL	Dental Sealants YTD 2025: <b>93%</b> (148; n=154)	
NURSING	<ul> <li>Higher Level of Care</li> <li>110 ER referrals / 105 patients were sent to the ER in April.</li> <li>The breakdown of referrals is: <ul> <li>WH - 23 (21%)</li> <li>Peds - 25 (23%)- increase from 17%</li> <li>Adult - 54 (49%) (this combines urgent care and emergency medicine referrals)</li> <li>Transport - 0</li> <li>Adult Crisis -8 (7%)- has been increasing over last few months. Highest number since June 2024. 5 were from Mangonia BH and 3 from St. Ann.</li> </ul> </li> </ul>	





	different referral types- one was for the ER and one was crisis stabilization.	
PEER REVIEW	Adults         Q3-2024         75 charts were peer reviewed. 61 were evaluated as         "within standard of care", 10 were evaluated as "Provider         Self-Remediation", 2 "Peer-Provider Review needed, 2         "Provider Education Required", 0 charts were evaluated as "Inappropriate care.	
	QUALITY METRICS	
	<u>UDS YTD 2025</u>	

Medical	Adult Weight screening and follow-up: (82% / 90%)	
<b>UDS Report</b>	Breast Cancer Screening: (54%/60%)	
•	Cervical Cancer Screening: (62% /65%)	
	Childhood Immunization: (57% / 60%)	
	Colorectal Cancer Screening: (38% / 82%)	
	Coronary Artery Disease CAD: (87% / 81%)	
	Dental Sealants: (93% / 75%)	
	Depression Remission: (32% / 14%)	
	Diabetes: (71% / 67%)	
	Diabetes (Migrant): (68% / 67%)	
	HIV Screening: (71% / 32%)	



Hypertension: (72% / 80%)	
Ischemic Vascular Disease (IVD): (71% / 86%)	
Depression screening: (93%/ 83%)	
Depression screening (Homeless): (87% / 83%)	
Tobacco use screening & cessation: (92% / 93%)	
Weight Screening & Counseling for children/teens	
(82% / 90%)	
Meeting Adjourned: 2:05 pm	

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## UDS PROVIDER LEVEL QUALITY MEASURES 2025 NATIONAL QUALITY LEADER METRICS

Load Date 5/5/2025





## 1. Description: Operations Report – April 2025

## 2. Summary:

This agenda item is the Operations report providing the Health Center's Productivity report from April 2025.

## 3. Substantive Analysis:

In April, the Health Centers had a total of 9,501 unique patients and 13,851 visits across all health centers which is an 9.8% increase over last month, but down 5.7% when compared to April 2024. 1,565 patients, or 16% of unique patients were new to the Health Centers. 37% of patients were were from adult medical, up 4%, 23% from Dental, down 2% and 11% from Pediatrics, down 1% from previous month. In April, Atlantis Health Center had the highest volume of patient visits with 3,152 medical and 693 dental visits followed by Delray with 1,642 medical and 929 dental visits and the West Palm Beach Health Center with 1,458 medical and 997 dental visits.

## 4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes 🗌 No 🗌
Net Operating Impact	N/A		Yes 🗌 No 🗌

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A Jessica Cafarelli

VP & Chief Financial Officer

## 5. Reviewed/Approved by Committee:

N/A

Committee Name

N/A

Date Approved

#### 6. Recommendation:

Staff recommends the Board approve the Operations Report for April 2025. Approved for Legal sufficiency:

Signed by: Semale Icasa OCF6F7DB67064**Bernabe Icaza** SVP & General Counsel

DocuSigned by:

Ungela Santos

-<sup>6F31AD3F82334F</sup>Angela Santos Director of Specialty Operations

Signed by:

Jថិទីកែវិយ៍ អើយ៉ីអ៊ីមtz, DMD, MPH, MA AVP & Executive Director of Community Health Centers

