

### FINANCE AND AUDIT COMMITTEE May 28, 2019 12:00 PM

Meeting Location 39200 Hooker Highway Belle Glade, FL 33430

If a person decides to appeal any decision made by the board or committee, with respect to any matter considered at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceeding is made, which record includes the testimony and evidence upon which the appeal is to be based.



### FINANCE and AUDIT COMMITTEE MEETING AGENDA

May 28, 2019 12:00 P.M. Lakeside Medical Center 39200 Hooker Highway Belle Glade, FL 33430

- 1. Call to Order Edward Sabin, Chair
  - A. Roll Call
  - **B.** Affirmation of Mission: The mission of the Health Care District of Palm Beach County is to be the health care safety net for Palm Beach County. Our vision is meeting changes in health care to keep our community healthy.
- 2. Agenda Approval
  - A. Additions/Deletions/Substitutions
  - B. Motion to Approve Agenda
- 3. Awards, Introductions and Presentations
  - **A.** Economic Update and Investment Portfolio Strategy Review John Grady, Public Trust Advisors
- 4. Disclosure of Voting Conflict
- 5. Public Comment
- 6. Meeting Minutes
  - A. Staff Recommends a MOTION TO APPROVE:

Finance and Audit Committee Meeting Minutes of March 26, 2019. [Pages 1-6]

- 7. Consent Agenda Motion to Approve Consent Agenda Items
  - A. <u>ADMINISTRATION</u>
    - 7A-1. **RECEIVE AND FILE:**

May 2019 Internet Posting of District Public Meeting <a href="https://www.hcdpbc.org/EventViewTrainingDetails.aspx?Bck=Y&EventID=267&m=0|0&DisplayType=C">https://www.hcdpbc.org/EventViewTrainingDetails.aspx?Bck=Y&EventID=267&m=0|0&DisplayType=C</a>

7A-2. **RECEIVE AND FILE:** 

Finance and Audit Committee Attendance of March 26, 2019 [Page 7]

7A.3. RECEIVE AND FILE:

Management Action Plan Items for Completed Audits (Harry Kimball) [Pages 8-13]

### **Consent Agenda (Continued)**

### 7A-4. Staff Recommends a MOTION TO APPROVE:

Audit Plan 2018/2019 Status Update (Harry Kimball) [Pages 14-17]

### 7A-5. Staff Recommends a MOTION TO APPROVE:

Audit Plan 2019/2020 Status Update (Harry Kimball) [Pages 18-21]

### 7A-6. Staff Recommends a MOTION TO APPROVE:

Third Amendment to Lease Agreement (Belma Andric, MD) [Pages 22-23]

### 7A-7. Staff Recommends a MOTION TO APPROVE:

First Amendment to License Agreement (Belma Andric, MD) [Pages 24-25]

### 7A-8. Staff Recommends a MOTION TO APPROVE:

Amendment to the Finance and Audit Committee Charter (Dawn Richards) [Pages 26-33]

### 8. Regular Agenda

### A. <u>ADMINISTRATION</u>

### 8A-1. RECEIVE AND FILE:

Health Care District Financial Statements – April 2019 (Dawn Richards) [Pages 34-86]

### 8A-2. **RECEIVE AND FILE:**

Special Project – Athena System Selection and Current State (Harry Kimball) [Pages 87-89]

### 8A-3. Staff Recommends a MOTION TO APPROVE:

Credit Balances Controls Audit (Harry Kimball) [Pages 90-98]

### 8A-4. Staff Recommends a MOTION TO APPROVE:

Billing and Collections (Aeromedical) Audit (Harry Kimball) [Pages 99-107]

### 8A-5. Staff Recommends a MOTION TO APPROVE:

Helicopter Purchase Request (Darcy Davis) [Pages 108-109]

Finance and Audit Committee Meeting Agenda May 28, 2019

### 9. Comments

- A. CEO Comments
- B. CFO Comments
- C. Committee Member Comments

### **Upcoming Events**

- A. Budget Transfer and Amendments September 2019
- B. Insurance Schedule November 2019 2020

### 10. Establishment of Upcoming Meetings

Date: Time:

July 30, 2019 12:00 P.M. – Joint meeting with the Health Care District Board

(Location TBD)

September 24, 2019 12:00 P.M. November 26, 2019 12:00 P.M.

Unless otherwise noted, these meetings will take place in the Health Care District Board Room at 1515 N. Flagler Drive, Suite 101, West Palm Beach.

### 11. Motion to Adjourn



## FINANCE and AUDIT COMMITTEE MEETING SUMMARY MINUTES March 26, 2019 12:00 P.M. Health Care District Board Room 1515 N. Flagler Drive, Suite 101 West Palm Beach, FL 33401

### 1. Call to Order

Mr. Edward Sabin called the meeting to order.

### A. Roll Call

Health Care District Finance and Audit Committee members present included: Edward Sabin, Chair; Nancy Banner, Vice Chair; Joseph Bergeron; Michael Burke; and Les Daniels

Staff present included: Darcy Davis, Chief Executive Officer; Dawn Richards, VP & Chief Financial Officer; Dr. Belma Andric, Chief Medical Officer; Dr. Tom Cleare, VP of Strategy; Karen Harris, VP of Field Operations; Cindy Yarbrough, Chief Information Officer; Steven Hurwitz, VP of Human Resources and Communications; Valerie Shahriari, General Counsel; Stephanie Dardanello, Administrator of Lakeside Medical Center; Lisa Sulger, Manager of Records; and Shelly Ann Lau, Administrator of Edward J. Healey Rehabilitation and Nursing Center

Others present included: John Grady, Public Trust Advisors; Harry Torres, Crowe Healthcare; Harry Kimball, Crowe Healthcare; Carlos Hernandez, RSM US LLP; Anil Harris, RSM US LLP; Richard Sartory; and Dr. Mark Marciano.

Recording/Transcribing Secretary: Tanya McCain

B. Affirmation of Mission: The mission of the Health Care District of Palm Beach County is to be the health care safety net for Palm Beach County. Our vision is meeting changes in health care to keep our community healthy.

### 2. Agenda Approval

A. Additions/Deletions/Substitutions

Mr. Bergeron recommended that agenda item 7B-1 (IT Audits and Assessments) be moved from the Consent Agenda to the Regular Agenda as Receive and File item 8A-9.

B. Motion to Approve Agenda

CONCLUSION/ACTION: Mr. Bergeron made a motion to amend the Agenda to reflect the removal of item 7B-1 from the Consent Agenda to the Regular Agenda as item 8A-9 and approve the revised agenda as amended. The motion was duly seconded by Mr. Burke. There being no opposition, the motion passed unanimously.

### 3. Awards, Introductions and Presentations

A. Health Care District of Palm Beach County Portfolio Update with Short Term Strategy Investment Review – John Grady, Public Trust Advisors

Mr. Grady provided a portfolio update and reviewed the short term investment strategy. He stated that the full Quarterly Report will be reviewed after quarter-end.

### 4. Disclosure of Voting Conflict

None

### 5. Public Comment

None

### 6. Meeting Minutes

### A. Staff Recommends a MOTION TO APPROVE:

Finance and Audit Committee Meeting Minutes of January 29, 2019.

CONCLUSION/ACTION: Mr. Bergeron made a motion to approve the Finance and Audit Committee Meeting Minutes of January 29, 2019 as presented. The motion was duly seconded by Ms. Banner. There being no opposition, the motion passed unanimously.

### B. Staff Recommends a MOTION TO APPROVE:

Finance and Audit Committee Meeting Minutes of November 27, 2018.

CONCLUSION/ACTION: Mr. Bergeron made a motion to approve the Finance and Audit Committee Meeting Minutes of November 27, 2018 as presented. The motion was duly seconded by Ms. Banner. There being no opposition, the motion passed unanimously.

### C. Staff Recommends a MOTION TO APPROVE:

Finance and Audit Committee Meeting Minutes of September 25, 2018.

CONCLUSION/ACTION: Mr. Bergeron made a motion to approve the Finance and Audit Committee Meeting Minutes of September 25, 2018 as presented. The motion was duly seconded by Ms. Banner. There being no opposition, the motion passed unanimously.

### 7. Consent Agenda – Motion to Approve Consent Agenda Items

CONCLUSION/ACTION: Mr. Bergeron made a motion to approve the Consent Agenda items. The motion was duly seconded by Mr. Burke. There being no opposition, the motion passed unanimously.

### A. **ADMINISTRATION**

### 7A-1. RECEIVE AND FILE:

March 2019 Internet Posting of District Public Meeting. <a href="http://www.hcdpbc.org">http://www.hcdpbc.org</a> – Resources – Public Meetings

### 7A-2. **RECEIVE AND FILE:**

Finance and Audit Committee Attendance of January 29, 2019

### **Prior Month Action Items**

### 7A-3. Staff Recommends a MOTION TO APPROVE:

District Cares Changes

### 7A-4. Staff Recommends a MOTION TO APPROVE:

Belle Glade Primary Care clinic Construction

### 7A-5. Staff Recommends a MOTION TO APPROVE:

340B Discount Program Report

### 7A-6. Staff Recommends a MOTION TO APPROVE:

Patient Access Audit

### 7A-7. Staff Recommends a MOTION TO APPROVE:

Audit Plan 2018/2019 Status Update

### 7A-8. Staff Recommends a MOTION TO APPROVE:

FY 2019/2020 Audit Plan and Risk Assessment

### **Current Action Items**

### 7B-1. Staff Recommends a MOTION TO APPROVE:

Audit Plan 2018-2019 Status Update and Follow-up of Management Action Plan Items for Completed Audits

### 7B-2. Staff Recommends a MOTION TO APPROVE:

Audit Plan 2019-2020 Status Update

### 7B-3. **RECEIVE AND FILE:**

2018 Health Care District Audit

### 7B-4. **RECEIVE AND FILE:**

2018 Healthy Palm Beaches, Inc. Audit

### 7B-5. **RECEIVE AND FILE:**

2018 Good Health Foundation, Inc. Audit

### 7B-6. **RECEIVE AND FILE:**

2018 District Clinic Holdings, Inc. Audit

### 8. Regular Agenda

### A. **ADMINISTRATION**

### 8A-1. RECEIVE AND FILE:

Good Health Foundation Board Appointment

Dr. Cleare outlined the rationale for the appointment of the members of the Finance and Audit Committee to the Good Health Foundation Board and responded to questions.

### CONCLUSION/ACTION: Received and Filed

### 8A-2. **RECEIVE AND FILE:**

Health Care District Financial Statements - February 2019.

Ms. Richards reviewed the information provided in the Management Discussion and Analysis of the February 2019 Financial Statements and responded to questions.

### CONCLUSION/ACTION: Received and Filed

### 8A-3. **RECEIVE AND FILE:**

Aeromedical Program Dashboard

Ms. Richards provided statistical information on the Aeromedical Program including flight statistics, financial data, payor sources, and a summary of full time equivalent positions and responded to questions. The Aeromedical dashboard will be provided to the Committee on a semi-annual basis.

### CONCLUSION/ACTION: Received and Filed

### 8A-4. Staff Recommends a MOTION TO APPROVE:

Amendment to the Finance and Audit Committee Charter

Ms. Richards presented a proposed amendment to the Finance and Audit Committee as it pertains to 1.) The number of Committee members needed at any meeting to constitute a quorum and 2.) The members of the Finance and Audit Committee will act as the governing board of the Good Health Foundation.

CONCLUSION/ACTION: Mr. Bergeron made a motion to forward the Amendment to the Finance and Audit Committee Charter to the Board for approval. The motion was duly seconded by Mr. Daniels. There being no opposition, the motion passed unanimously.

### 8A-5. Staff Recommends a MOTION TO APPROVE:

Controlled Substance Audit - Primary Care Clinic Pharmacies

Mr. Kimball reported on the results of the Controlled Substance Audit and responded to questions.

CONCLUSION/ACTION: Mr. Burke made a motion to forward the Controlled Substance Audit – Primary Care Clinic Pharmacies to the Board for approval. The motion was duly seconded by Mr. Daniels. There being no opposition, the motion passed unanimously.

### 8A-6. Staff Recommends a MOTION TO APPROVE:

PTO Benefits Audit

Mr. Kimball reported on the results of the PTO Benefits Audit and responded to questions.

CONCLUSION/ACTION: Mr. Bergeron made a motion to forward the PTO Benefits Audit to the Board for approval. The motion was duly seconded by Mr. Daniels. There being no opposition, the motion passed unanimously.

### 8A-7. Staff Recommends a MOTION TO APPROVE:

Third Party Vendor Management Audit

Mr. Torres reported on the results of the Third Party Vendor Management Audit and responded to questions.

CONCLUSION/ACTION: Mr. Bergeron made a motion to forward the Third Party Vendor Management Audit to the Board for approval. The motion was duly seconded by Mr. Daniels. There being no opposition, the motion passed unanimously.

### 8A-8. **Staff Recommends a MOTION TO APPROVE:**

Revenue Charge Capture Controls Assessment

Mr. Torres reported on the results of the Revenue Charge Capture Controls Assessment and responded to questions.

CONCLUSION/ACTION: Mr. Bergeron made a motion to forward the Revenue Charge Capture Controls Assessment to the Board for approval. The motion was duly seconded by Ms. Banner. There being no opposition, the motion passed unanimously.

### 8A-9. **RECEIVE AND FILE:**

IT Audits and Assessments

Ms. Yarbrough reported on the correlation between Internal Audit and other ongoing security assessments and responded to questions.

### CONCLUSION/ACTION: Received and Filed

### 9. Comments

### A. **CEO Comments**

Ms. Davis stated that the next meeting will be in Belle Glade. She also stated that Joan Roude of the Finance and Audit Committee resigned and hopefully 2 new members will be appointed at the upcoming Board meeting.

### B. **CFO Comments**

None

Finance and Audit Committee Summary Minutes March 26, 2019

### C. Committee Member Comments

None

### 10. Upcoming Events

- A. Budget Transfer and Amendments September 2019
- B. Insurance Schedule November 2019 2020

### 11. Establishment of Upcoming Meetings

Date:	Time:
May 28, 2019	12:00 P.M. – Annual Meeting – Lakeside Medical Center, Belle Glade
July 30, 2019	12:00 P.M. – Joint meeting with the Health Care District Board
	(Location TBD)
September 24, 2019	12:00 P.M.
November 26, 2019	12:00 P.M.

Unless otherwise noted, these meetings will take place in the Health Care District Board Room at 1515 N. Flagler Drive, Suite 101, West Palm Beach.

### 12. Motion to Adjourn

There being no further business, the meeting was adjourned	d.
Edward G. Sabin, Chair	Date

### HEALTH CARE DISTRICT OF PALM BEACH COUNTY FINANCE and AUDIT COMMITTEE

### **Attendance Tracking**

	01/29/19	03/26/19	05/28/19	07/30/19	09/24/19	11/26/19
Edward Sabin	✓	✓				
Nancy Banner	✓	✓				
Joseph Bergeron	✓	✓				
Mike Burke	✓	✓				
Les Daniels		✓				

1.	Description:	Management	<b>Action Plan</b>	Items for	Completed	<b>Audits</b>

### 2. Summary:

This agenda item provides the Management Action Plan Items for Completed Audits.

### 3. Substantive Analysis:

Internal controls are strengthened when action plans for issues are implemented. Crowe discusses all issues with process owners during the course of each project. Management is responsible for formulating corresponding action plans to correct identified internal control deficiencies. Crowe validates resolution of issues by testing completion of action plans with Management on a monthly basis through our follow-up process. It is Management's responsibility to continue to maintain the controls necessary to mitigate risk. Additionally, Crowe reports the status of outstanding issues to Management, bimonthly.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Dawn L. Richards

VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	
Committee or Board	Date Reviewed

### Recommendation: 6.

Staff recommends that the Finance & Audit Committee receive and file the Management Action Plan Items for Completed Audits.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

VP & Chief Financial Officer

N RISK RATING	Moderate		pow	Low	Low		Moderate		Moderate		iki Low	
D ACTION PLAN	E 5		Hyla Fritsch	Hyla Fritsch	Hya Fritsch		Fred Fabien		Fred Fabien, Robert Forchin		5/31/2019 Dennis Dzurovski Low	
REVISED			o o	G)	O		6					
DUE DATE	6/30/2019		607/2019	6/1/2019	10/1/2019		6/30/2019		6/30/2019		3/29/2019	
ACTION PLAN SUMMARY	Management will analyze all Golden Hour invoices and validate that the service fees applied to transports paid by Medicaid were billed at the agreed upon flat fee of \$50 per transport and not as a percentage of the amount collected or any other basis. Any errors identified will be corrected on a future invoice.  Management will also strengthen the invoice reconciliation control procedures to confirm the service	tees in the Golden Hour involces are accurate and conform to the contract terms.	Pharmaco, Management will develop a DEA filing system ("DEA File") to maintain the following Information, segregated by Schedule, I II and III through VS:  Unused and executed DEA 222 Forms will be secured and filed in chronological order (if DEA file is not secure, a placeholder to the location will be added)  Obsecute a placeholder to the location will be added)  Dated controlled substance invoices  DEA registrant floanse certification  - DEA registrant floanse certification  - DEA registrant floanse certification  - DEA 105 Forms for their or too of controlled substances destroyed (as applicable)  - DEA 105 Forms for registrant ecord of controlled substances destroyed (as applicable)  - EA 105 Forms for controlled substances transferred to enother DEA registrant (as applicable)  - Expired controlled substances transferred to enother DEA registrant (as applicable)  - Expired controlled substances transferred to location)  - Signed Schedule II CSOS subscriber agreement	Develop a checklist process to monitor the DEA File by validating all controlled substance records are current, complete and include all records for a closed loop system.	The Pharmacy Procedures Manual will be revised to include the Tinished form' requirement and the inventory court sheets will be revised to include the "finished form" format. Management provided staff with training and also revised written procedures to record inventory counts in finished form.	Additionally, Pharmacy Management will provide education to pharmacy staff to record inventory courts in finished form. The next annual inventory is scheduled for September 30, 2019.	Management will develop procedures to identify, review and resolve credit balances timely.  Overpayments that relate to government payers (Medicare/Medicard) will be reviewed and resolved within 60 days of payment remittance, per Medicare rules. Overpayments from non-government payors will be reviewed and resolved within 120 days of the patient date of service.	Management will assign dedicated staff to work and manage credit balances in all systems for new credit balances created each month. Credit balances that have not been refunded within the state of Florida's one-year dormancy rule will be considered for reporting to the State of Florida as unclaimed property.	Management will develop credit balance monitoring and reporting procedures and design credit balance prevention education and resolution training for staff. Management will create monthly reports to monitor credit balance creation and track resolution performance.	Revenue Cycle management at the Clinics and LMC will coordinate with the District's Finance department to process and report unrefunded credit balances to the state of Florida, in accordance with the State's dormancy rules and reporting requirements over unclaimed property.	HCDPBC management will request Crothall Healthcare to provide quarterly medical device inventory adjustments.	CROWE COMMENT: Management stated that they are waiting on Crothali to respond on the details on how they will introduce in the nonzess.
ACTION PLAN NAME	Review Golden Hour Invoices for Accuracy of Service Fees on Medicaid Transports		DEA Filing System	Checklist Process	Inventory Recorded In Finished Form		Implement Process to Resolve Credit (Balances Timely	2000	Implement Process to Report Unclaimed Property in Accordance with state of Florida	Regulation 6	odical	
ISSUE NAME	Vendor Service Fees Not Adequately Reconciled to Contract Terms		Pharmacy Record Keeping is Non-Compliant with DEA Requirements		Inventory Not Recorded in Finished Form		Credit Balances Not Resolved Timely at LMC, Clinics and Aeromed		Lack of Procedures for Reporting Credit Balances Under Florida Unclaimed Property Laws		Medical Device Inventory Adjustments are Not Reported to	HCDPBC Management Plan
REFERENCE	2020-01	40	01-6002		2019 -10		2019-11		2019-11		2019 - 07	
AUDII NAME	Billing and Collections (Aeromedical)		Controlled Substances 2019 -10		Controlled Substances 2019 -10	10	Credit Balance		Credit Balance		Medical Device 2 Security Assessment	

Moderate		Moderate	Moderate	High	Low			Low		Moderate		Moderate		Low	
6772019 Dennis Dzurovski Moderate		Cindy Yarbrough Moderate	Cindy Yarbrough Moderate	Cindy Yarbrough	6/30/2019 Terry Megiveron			Tabatha McCallister		7/31/2019 Sabrina Thornton Moderate		10/31/2019 Sabrina Thornton Moderate		5/31/2019 Sabrina Thornton Low	
677/20					6/30/20					7/31/20		10/31/20		5/31/20	
3/29/2019		10/31/2019	11/30/2019	3/31/2020	3/31/2019			6/30/2019		3/31/2019		3/31/2019		3/31/2019	
HCDPBC management will require all connected medical device purchases to be analyzed and approved by the IT Department. This control will be formalized through a policyprocedure update.	CROWE COMMENT: Management stated that action plan detail was discussed with IT at the Initial quarterly meeting in March 2019, but the final procedures have not been developed. The final will be in the minutes for the upcoming quarterly meeting on May 30, 2019.	If Management will define security-related medical device attributes to track and maintain on a centralized inventory of connected medical devices through input from IT security review forms and a complete review and documentation of existing connected medical devices.	T Management will direct with the external vendor who completes the FY2019 IT Risk Assessment to include medical device threats, risks, and controls.	If Management has contracted with CDW Government, inc. to transform the HCDPBC network from a legacy flat design to a segmented design. The project will include a separate segment to place medical devices.	Some services offered by the Clinics, such as adult immunizations, are optional and require payment prior to the service being provided. Management will develop appropriate reporting tools from Athena and implement procedures to monitor collection activities and evaluate the performance of each clinic collection representative and compare actual collections to expected collections at the point of service.	Additionally, management will review current procedures around collection activities at the point of service and implement enhancements to the process, improvements will be made around the collection scripting provided to front-end personnel and reports that communicate staff performance at the point of service, in conjunction with practice managers, collection representatives and front-line coordinators.	CROWE COMMENT: Management indicated implementation is not complete but is currently in progress.	The service agreement was effective October 2018. The medical services provided to patients who are qualified are not bilable and LMC can only benefit from the patient's eligibility if they return for future service. Management will need sufficient data to analyze and develop appropriate goals and benchmarks.	Once sufficient historical data is established management will analyze how many patients have been qualified on a monthly basis and how many have returned for medical service and implement relevant KPPs/ metrics to assess the overall benefit and effectiveness of the QMB certification program. The established metrics will be reviewed quarterly.	The Payroll Manager will educate department managers regarding the importance of making certain that employees do not exceed 80 regular hours. This education will be incorporated into the quarterly education session.	CROWE COMMENT: The April quarienty meeting did not occur. Management has targeted the July Management Quarterly Meeting to complete this action plan item.	The Payroll Manager will build a rule into the Kroncs system which will comply with the PTO policy of employees not exceeding 40 regular hours per week.	CROWE COMMENT: Management will implement the new rule in Kronos after ADP is implemented in October 2019. Currently, Payroll staff reviews the timecards and notify the managers regarding discrepancies in PTO if the employee has over 40 hours in a week. Employee managers also review timecards.	The Payroll Manager will update existing procedure to include information for correctly establishing rehitred employees in the Finance Plus system. This includes inclusion of the correct Leave Anniversary Date and Leave Anniversary Code based on their rehire date. The updated written procedure will be shared with Human Resources management.	CROWE COMMENT: Management indicated that the updated payroll procedures are not complete.
Track Medical Device Security-Related	Amidories	Establish Medical Device Network Segment	Establish Medical Device Governance Committee	Provide Quarterly Reporting	Implement Reporting Tools and Procedures to Monitor Collection at Point of Service			Monitor Effectiveness of Patient Certification Services		Educate Department Managers		Build a Rule into Kronos		Implement a Written Policy & Procedure	
IT and Clinical Engineering Do Not Have Oversight Over	nomeokel Device Purchases	Security-Related Medical Device Attributes Are Not Maintained	IT Risk Assessment did not Include Medical Devices	Medical Devices are Not on a Separate Network Segment	No Monitoring of Point of Service Collections at Clinics			Vendor Contract Lacks Performance Metrics		PTO Accrued at Higher Rates due to Exceeding 80 Regular Hours				PTO Accrued at Higher Rates Due to Incorrect Leave Arniversary Codes	
2019 - 07		2019 - 07	2019 - 07	2019 - 07	2019 - 04			2019 - 04		2019 - 12				2019 - 12	
Medical Device Security Assessment	25 25 25 25 25 25 25 25 25 25 25 25 25 2	Medical Device Security Assessment	Medical Device Security Assessment	Medical Device 2 Security Assessment	Patient Access - Front 2019 - 04 End Processes and Controls			Patient Access - Front 2019 - 04 End Processes and L Controls		PTO Benefits 2				PTO Benefits	

Inid Party Vendor Management	2019 - <b>09</b>	rre-paid Service Fees Not Supported by Agreement	Obtain a Possible Addendum to Agreement	<ul> <li>Management will reach out to vendor and determine if a refund can be obtained under the         agreement or if an addendum can be negotiated to account for future service credits as refundable to         the District. Discussions will also include input from the District's Finance and Legal departments.         • Management will work with the Legal department to develop a standard template which defines the         specific payment terms under the agreement and include in contracts going forward.</li> <li>• Management will reinforce procedures to compare invoices received to the contract terms prior to         submitting for payment.</li> </ul>	3/31/2019	5/31/2019 Ten	5/31/2019 Terry Megiveron	Mo.
				CROWE COMMENT: Management has negotiated a refund with the vendor but it has not been received by the District due to personal health matters witht the vendor CEO. Management is currently working to fully implement action plan items.		****		
Third Party Vendor Menagement	2019 - 09	Security Officer Contract Performance Not Formally Monitored to Address Service Level Issues at Lakeside Medical Certer (LMC)	Work with Service Provider to Resolve Service Related Issues Il and Implement Tools to Monitor Performance at LMC	Management is discussing the service related issues identified with appropriate management over the Security Officer service agreement and will implement appropriate corrective actions.  Management will implement a formalized performance monitoring process which will include tools and procedures to address G4S compliance with contract requirements and provide effective oversight over the contract. Such tools will include verification of ticensing requirements, notification of changes to vendor's key personnel, unrabinative, infinity standards, training expectations, scheduled and unscheduled inspections, reconditation of service hours billed, communication of incident reports and resolving performance issues in a timely manner. Management will also apply action plan items to other business units serviced by G4S.  CROWE COMMENT:  Management is currently assessing alternate solutions to the current vendor. Full implementation of action plan items is currently on-going.	4/30/2019	6/30/2019 Stephanie Dardanekl Derwis Dz	Stephanie Dardanetlo, Dennis Dzurovski	Moderate
Third Party Vendor Management	2019 - 09	Improve Performance Management Procedures for LMC Cafeteria Services	Develop Tools and Formal Procedures to Adequately Monitor and Management Management Performance of Cafeteria Services Provider at LMC	Management will implement tools and procedures to facilitate contract performance monitoring, in accordance with quality monitoring and process improvement goals included in the contract, LMC will develop a patient/customer satisfaction with cafeteria develop a patient/customer satisfaction with cafeteria services. Additionally, LMC will survey Nutrition Services state semi-annually to gauge strangths and weaknesses of the department and management. The results of these surveys will be included in the annual business plan. Management will also make sure that the annual business plan details all of the elements provided in the contract requirements, such as Goals and Objectives to be attained over the following operational year.  Additionally, management will require contractor to provide a monthly operational report that details all of the telements provided in the contract terms. Finally, Management will work with appropriate contractor personnel to develop a Quarterly Business Review packet that provides management appropriate insight to analyze financial results and operations of the cateleria services provided by the vendor. The information in the Quarterly Business Review should include sufficient level detail to allow management to observe and follow up on significant trends and/or variances. Management will meet with vendor quarterly to discuss performance issues and any necessary corrective actions.  CROWE COMMENT:  Management has not fully implemented action item. Some tools and procedures have been developed.	430/2019	6/30/2019 Stephanie Dardanell	Stephanie	Moderate
Third Party Vendor Management	2019 - 09	Establish Procedures Around Vendor Performance Monitoring	Develop District-wide Procedures and Guidelines Over Vendor Performance Monitoring and Management	Vendor performance monitoring and management procedures consists of a Vendor Risk Assessment, Vendor Due Diligence, Vendor Contract Management and Vendor Supervision. Management will develop a Vendor Risk Raing Matter to assign a Vendor Risk Raing of Low, Medium or High Risk which is managed by an assigned contract supervisor for each department. Exceptions to the assigned risk rating may be granted as noted by the Risk Rating Matrix.  The Raing is an indicator of the level of due diligence the organization requires for each vendor. Risk assessments will be reviewed as part of contract renewal or anytime its scope changes significantly. Medium and high-risk vendor contracts, including renewals, will be executed by the business unit senior leader or above. The assigned contract supervisor will complete the vendor risk analysis vendor due diligence review, maintain vendor files and act as vendor flasson.  CROWE COMMENT:  RAINGEMENT REPROFILES COWNER SAMPLE SAMPLES CONNERS SAMPLES SAMPL	4/30/2019	6/30/2019 Dewn Richards		MO J

	AUDIT PLAN REFERENCE	ISSUE NAME	ACTION PLAN NAME	ACTION PLAN SUMMARY	DUE DATE	REVISED DUE DATE	ACTION PLAN OWNERS	FOLLOW-UP COMMENTS
/4	2019 - 03	Aeromed Allowance Estimate Not Based On Sufficient Data	Revise Aeromed Allowance Calculation	Management recalculated the allowance percentage calculation in March 2019 for the six month of because 2016 because 2019 for the six months of petent service selected 2016 because 2019 petent service activity. Crowe observed that Management has implemented procedures to recalculate the allowance percentage every 6 months for Aeromedical accounts receivable and assess reasonableness of the established rates by comparing the recalculated percentages with prior rates.	4/30/2019		Marcia Young	Complete
Medical Device 2 Security Assessment	2019-07	Medical Device Roles and Responsibilities Not Formalized	Assess Medical Device threats, risks, and controls	Assess Medical Device Crowe noted that the Director of Operations updated the existing Medical Equipment Management plan threats, risks, and to include roles and responsibilities from all departments that touch medical devices including IT, controls. Clinical Engineering, Procurement, and Clinical Departments.	3/29/2019		Dennis Dzurovski Complete	Complete
Patient Access - Front 2 End Processes and Controls	Patient Access - Front 2019 - 04 End Processes and Controls	The Cinics and Healey Lack A Proceed Quality Assurance Process to Quality Improve Patient Access Activities Healey	ures to Enhance Assurance at	Management developed a checklist to include in the Quality Assurance improvement audit conducted every 6 months. Crowe noted that the checklist identifies all critical admission processes that were performed and that the key forms and documents in the resident file were reviewed, signed and properly stored.	3/29/2019		Shelly-Ann Lau	Complete
	2019 - 12	PTO Accrued at Higher Rates Due to Incorrect Leave Anniversary Codes	Correct Leave Anniversary Code Errors	Documentation provided validates that the Human Resources Assistant corrected the Leave Anniversary Code for the employees in the Finance Plus system so that their PTO can accure correctly going forward. The Human Resource Manager and Director also advised the employees affected by this change.	3/31/2019		Rosella Weymer Complete	Complete
			Monitor Leave Anniversary Codes	Documentation obtained noted that the Payroll Manager monitors Leave Anniversary Codes on a periodic basis to determine if correct based on years of service. The Payroll Manager provided the Director of HR with a list of employees whose Leave Anniversary date is different from their Hire date and requested notification when the necessary corrections are made. The review covered the January 1 to March 30, 2019 and Crowe noted that the necessary corrections were made.	3/3/1/2019		Sabrina Thornton Complete	Complete
			Educate Human Resources Staff	The Payroll Manager sent an e-mail on March 22, 2019 to the VP of Human Resources, Director of HR and the HR Specialist to educate Human Resources staff regarding inclusion of the correct Leave Anniversary Code for all refrired employees that is based on their refrire date.	3/31/2019		Sabrina Thornton Complete	Complete
				The Payroll Manager also noted in the communication to the HR personnel that the leave anniversary codes will be monitored periodically and additional staff education is available if needed.				
N	2019 - 12	PTO Hours Granted as an Award Educate Human Entered Using Incorrect Process Resources Management	Educate Human Resources Management	Human Resources Management stated that HR managers and team members have been trained to notify payroll accordingly whenever PTO is being given as an award and to route all PTO hours granted as awards to the Payroli Department for entry into the Finance Plus system.	3/31/2019		Steven Hurwitz	Complete
			Monitor PTO Hours Added	The Payrod Manager obtained a report of all manual adjustment made to employee balances to review and determine if the correct process was followed. The review performed by management covered the November 1, 2018 to March 30, 2019.	3/31/2019		Sabrina Thornton Complete	Complete

the 12 audits projected to be finalized in 2018-2019, 11 have been ding Committee and Board approval.  Scal Analysis & Economic Impact Statement:  Amount Buck	
iding Committee and Board approval.  Scal Analysis & Economic Impact Statement:  Amount Buck	
scal Analysis & Economic Impact Statement:  Amount Buc	Budget
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apital Requirements N/A Yes 🔲 1	
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nnual Expenditures N/A Yes 🔲 1	s No [
for financial accuracy and compliance with purchasing procedure:	,
Jawn L Richards	
Dawn L. Richards  VP & Chief Financial Officer	

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the Audit Plan 2018-2019 Status Update and forward to the Board for approval.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Dawn Richards VP & Chief Financial Officer

Entity	Category	Quarter	Proposed Audit	Scope	Source	Status	Ssues	Issues by Impact Level		Audit Overview
1 LMC	Operations	ns 2	Gift Shop	FULL	LMC Leadership	Complete	0	1 4		Assess operations of gift shop and relationship to LMC, including contracts, controls, donations.
2 Health Care District	strict IT	2	System Access Management	FULL	Protiviti Risk Assessment, Crowe Horwath Top 20, RSM 2014,2015, 2016	Complete	8	-		Without strong access management controls, operating systems and business and clinical applications may not be protected from unauthorized access or theft. Users should have access only to the information they need to perform their job functions, and access for users who have been terminated or transferred must be removed on a timely basis. Weak system access management controls may also affect the integrity of information generated from a system and the system may be vulnerable to loss or failure due to external or internal manipulation.
LMC, Healey, Clinics, Aeromed	RCM	2	Accounts Receivable Reserves	FULL	RSM 2014, 2015	Complete	0	9	0.5	Controls over accounts receiveables should be in place to account for patient and insurance receivables, contractual allowances, charity deductions and bad debt.
LMC, Clinics, Healey, Aeromedical, Trauma	RCM	6	Patient Access	FULL	Protiviti Risk Assessment, Crowe Horwath Top 20	Complete	0		е В	Effective controls over scheduling, registration and insurance verification prevent issues in billing and collections, patient and physician satisfaction and access to care.
5 Pharmacy, LMC	Clinical	3	340B Discount Program	PROJECT	Crowe Horwath Top 20, Senior Leadership	Complete	0	3 2	2 S ⊆ ₹	Savings and revenue from this program can significantly impact the bottom line. Having operations in place to validate compliance requires consistent attention. Risk is increased as the program is expanded to additional locations.
6 Clinics	Operations	.s.	Meaningful Use	PROJECT	CMS, Crowe Horwath Top 20	Complete	0	3	0 6 8 7	CMS has contracted with third parties to conduct MU audits of suspicious and random providers. Audits may be pre or post payment and have been field or desk audits. They can occur anytime in the six year period following attestation. Providers have been given as little as two weeks to respond. If found to be ineligible, payments will be recouped. Fraudulent attestations are subject to sanctions.
LMC, Clinics, Healey 9	ш	4	Medical Device Security	PROJECT	Protiviti Risk Assessment, Crowe Horwath Top 20	Complete	-	ro 		Assessment of patient devices that store patient information and procedures related to the management of these devices and the protection of PHI.
LMC, Clinics, Healey, Aeromedical, Pharmacy	RCM	4	Revenue Charge Capture	FULL	Protiviti Risk Assessment, Crowe Horwath Top 20	Complete	0	0	0	Charge capture procedures need to support revenue recognition goals. Challenges may exist despite EHRs and ICD10. Concerns are accuracy and timeliness.
9 Health Care District Operations	trict Operation	& &	Third Party Vendor Management	FULL	Protiviti Risk Assessment, Crowe Horwath Top 20	Complete	0	2 2	2 8 8 9 9 1 1	Healthcare systems continue to embrace the use of third party providers for a variety of crucial operational, clinical and technological functions, often with the objective of cost savings or efficiency gains. However, the use of third parties to provide core services is not without risk. Some of those risks include: failure to meet performance requirements as outlined in the contract, failure to meet financial terms in accordance with contract provisions, billing for services not provided and potential compliance risks.
Pharmacy, Primary 10 Care Clinics, LMC, Healey	ary IC. Clinical	Q12019	Medication Management and Drug Diversion	FULL	Protiviti Risk Assessment, Crowe Horwath Top 20, OIG	Complete	0	4		Inadequate controls on medication management and controlled substances can have significant financial, compliance, patient care and reputational impacts. Pharmacists and care providers have a shared responsibility to help ensure the right patient, right medication, right dosage and right route in order to provide safe and effective care. Controls over ordering, dispensing, administering drugs, maintaining inventory and monitoring diversion are required to avoid patient care issues and compliance violations.
LMC, Clinics, 11 Healey, Aeromedical	RCM	Q12019	Credit Balances	FULL	Protiviti Risk Assessment	Complete Pending Audit Committee Approval	0	2 0	0 = 8 8	Credit balances occur due to limitations in billing systems, errors in cash posting, incorrect insurance information, duplicate cash entries, incorrect coordination of benefits. Medicaid payment integrity reviews under RAC include credit balance audits. Federal and state law governs the timeliness of refunds due to patients.
12 Health Care District Finance	trict Finance	Q12019	PTO	PROJECT	Senior Leadership	Complete	0	1 2	ٽ 7	Consistency of PTO practices coordinated with contracted terms per employment agreements.
							က	26 19	9	

## Health Care District of Palm Beach County Audit Plan 2018-2019 Status Update

Time Table By Calender Quarter

Q12019		(11) Credit Balances (12) PTO	(10)Med mgmt & Drug
20	(7) Medical Device Security	(9) Third party Vendor (11) Credit Management (8) Batances Revenue Charge (12) PTO Capture	
03	(6) (7) Media Meaningful Security Use	(4) Patient Access	(5) 340b Discount Program
02	(2) System Access management	(3) Accounts Recievable Reserves (1) Special Project: Gift Shop	
Crowe Resource	Į.	Harry Torres	Pharmacy/ 340b specialist

1.	<b>Description:</b>	<b>Audit Plan</b>	2019-2020	Status Up	date
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### 2. Summary:

This agenda item provides the Audit Plan 2019-2020 Status Update.

### 3. Substantive Analysis:

Since the 3/26/19 Committee meeting 1 audit has been completed. The FY 2019-2020 Audit Plan includes 12 audits. There is 1 audit in fieldwork phase, 1 in reporting and 3 in the planning stage. Six audits have not started.

A special project Athena System Selection and Current State, was added to the 2019-2020 Audit Plan. The proposed audit Medicaid Wrap process could potentially be completed in the subsequent year audit plan.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Dawn L. Richards
VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	
Committee or Board	Date Reviewed

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the Audit Plan 2019-2020 Status Update and forward to the Board for approval.

Approved for Legal sufficiency:

P & General Counsel

Valerie Shahriari

Dawn Richards
VP & Chief Financial Officer

Endty	Category	Quarter	Proposed Audit	Scope	Source	Status	Issues by Impact Level	Audit Overview
1 Aeromedical	Finance & Revenue Cycle	7	Billing and Collections (Golden Hour)	FULL AUDIT	Crowe Risk Assessment	Complete Pending Audit Committee Approval	Hish Medium Low	Given that processes and systems in place are manual, and services have been recently contracted to a third party vendor, an external assessment can address control gaps that might exist and consideration of leading practices provided.
2 District	Finance & Revenue Cycle	74	Procurement Controls	FULL AUDIT	Crowe Risk Assessment	Fieldwork		Adequate control activities around vendor set-up, purchase authorizations, supply chain management and accounts payable can prevent financial issues for the District.
3 Clinics	Operations	8	Construction Build Out	FULL AUDIT	Crowe Risk Assessment	Reporting		Construction projects can create risks of overpayments and delays. The primary care build out at LMC has experienced changes to scope and opportunities to enhance processes can help the District achieve organizational objectives.
4 Clinics	Finance & Revenue Cycle	ဗ	Billing and Collections (Athena)	FULL AUDIT	Crowe Risk Assessment	Planning		Given that processes and systems in place are manual, and services have been recently contracted to a third party vendor, control gaps might exist which could be addressed through an external review and consideration of leading practices.
5 Clinics	Operations	е	Mobile Van Operations and Processes	FULL AUDIT	Crowe Risk Assessment	Not Started		Adequate control activities are important to facilitate the eligibility, patient setup, data collection activities and downstream processes which support the overall effectiveness of the Mobile Van program. Risks areas to consider around this operation include proper storage of medication, vehicle downtime parking and security.
6 Sistrict	Human Resources	3	Employee Classification	PROJECT	Crowe Risk Assessment	Not Started		Adequate processes related to employees vs. contractors classification can prevent penalties and fines. Also, appropriate oversight of contractors can mitigate other risks for the District
Areomedical, LMC, Clinics	Finance & Revenue Cycle	7	Denials Management	FULL AUDIT	Crowe Risk Assessment	Not Started		To prevent negative financial impacts to the organization, adequate control activities over denials management should be in place. These controls and processes can also mitigate compliance issues and perpetual billing and collecting issues.
8 Clinics	Clinical	4	Quality Improvement and Reporting	FULL AUDIT	Crowe Risk Assessment	Planning		Adequate control activities over the collection and aggregation of data from the individual clinics for reporting and performance improvement process can mitigate risks to deficient quality reporting and can enhance incentive opportunities. Quality metrics used can be compared to leading practices and potential gaps identified.
9 : District	Compliance	4	Compliance Effectiveness Assessment	PROJECT	Crowe Risk Assessment	Planning		A compliance program assessment conducted by an independent source was last done in 2017. A compliance program assessment would assess the effectiveness of the compliance program across the organization in consideration of the 7 elements of an appropriate compliance program and consideration of the federal sentencing guidelines.
10 Clinics	Finance & Revenue Cycle	Q1 2020	Medicaid Wrap Process	PROJECT	Senior Leadership	Not Started		Given the complexities of the Medicaid Wrap filing, completeness of the data set being incorrect could subject the District to incorrect filing and receipts.
11 LMC	Operations	Q1 2020	Drug Diversion	FULL AUDIT	Crowe Risk Assessment	Not Started		Appropriate controls over medication management and controlled substances can mitigate significant financial, compliance, patient care, and reputational impacts. Controls over ordering, dispensing, administering drugs, maintaining inventory and monitoring diversion are required to avoid patient care issues and compliance violations.

Athena System Selection and Current State Current State Current state Committee Approval Special Project Committee Approval Special Project Committee Concerns regarding the functionality and operations concerns regarding the functionality and concerns regarding the functional	12 Clinics	Clinical	Q1 2020	Payer Quality Incentive Bonuses	PROJECT	Senior Leadership	Not Started		Payer quality reporting controls should support incentive bonuses received are accurate and represents the full amount allowable.
	13 Clinics	Special Project	8	Athena System Selection and Current State	10015	Finance and Audit Committeee	Complete Pending Audit Committee Approval	Not Applicable	Inadequate due diligence procedures related to the selection, implementation and use of an Electronic Health Record (EHR) system could be disruptive to business operations and present a risk to strategic and operational objectives. The Finance and Audit Committee noted Management concerns regarding the functionality and operational effectiveness of the athenahealth EHR system for the Clinics.

Quarter	
Calender	
Table By	
Time	

Q1 2020		(10) Medicaid Wrap Process	100	(11) Drug Driversion	(12) Payer Quality	Incentive	Romises
8	ē	Management	(8) Clinical Quality		(9) Compliance Effectiveness	Assessment	
8		(4) Billing and Collections (Clinics) (5) Mobile Van Operations (6) Employee Classification					
02	(1) Construction Build Out	(2) Billing and Collections (Aeromed) (3) Procurement Controls (13) Athena System Selection and Current State					
Crowe Resource	Certified Construction (1) Construction Auditor (CCA) Build Out	Harry Torres	Clinical Specialist	Pharmacy Specialist	Compliance Specialist		

1. Description: I mrd Amendment to Lease Agreeme	1.	Description:	Third Amendment to Lease Agreemen
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### 2. Summary:

This item presents proposed amendments to the Lease Agreement between District Clinic Holdings, Inc. d/b/a C.L. Brumback Primary Care Clinics and Roy E. Burch Trustee.

### 3. Substantive Analysis:

The District proposes amending the lease to extend the term of the lease by two (2) months. The lease shall end on August 31, 2019.

### 4. Fiscal Analysis & Economic Impact Statement:

-272	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No No
Annual Expenditures	\$13,638.63	Yes No 🗌

Reviewed for financial accuracy and compliance with purchasing procedure:

Dawn L. Richards
VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A
Committee or Board
Date Reviewed

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the Third Amendment to the Lease Agreement and forward to the Board for approval.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Belma Andric, MD, MPH

CMO, VP & Executive Director of Clinical Services

Dawn Richards

VP & Chief Financial Officer

1. Description: First Amendment to License Agreement

### 2. Summary:

This item presents proposed amendments to the License Agreement between District Hospital Holdings, Inc., d/b/a Lakeside Medical Center and District Clinic Holdings, Inc. d/b/a C.L. Brumback Primary Care Clinics.

### 3. Substantive Analysis:

The License Agreement was executed on April 9, 2017. The District proposes amending the commencement date of the license to be June 1, 2019. Additionally, the square footage was increased by 171.50 square feet, thus increasing the fee to \$12,511.97 per year.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	\$12,511.97	Yes 🛛 No 🗌

Reviewed for financial accuracy and compliance with purchasing procedure:

VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	
Committee or Board	Date Reviewed

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the First Amendment to the License Agreement and forward to the Board for approval.

Approved for Legal sufficiency:

Valerie Skahriari VP & General Counsel

Dawn Richards

VP & Chief Financial Officer

Belma Andric, MD, MPH

CMO, VP & Executive Director of Clinical Services

1. Description: Amendment to the Finance and Audit Committee Charter

### 2. Summary:

This item presents a proposed amendment to the Finance and Audit Committee Charter.

### 3. Substantive Analysis:

The charter was last updated on March 26, 2019. The District proposes amending the Section titled, Composition of Meetings. The new language specifies that The Board shall appoint Committee members, who are not Board members, to a four (4) year term, commencing on the date of their appointment, with Committee membership limited to two (2) full terms. Attached for your review are the following documents:

- Updated version of the charter showing the proposed amendments; and,
- A clean version of the charter to be adopted.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Dawn L. Richards
VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A			
Committee or Board		Date Reviewed	

### 6. **Recommendation:**

Staff recommends that the Finance & Audit Committee review the Finance and Audit Committee Charter and forward to the Board for approval.

Approved for Legal sufficiency:

Valerie Skahriari VP & General Counsel

### FINANCE AND AUDIT COMMITTEE CHARTER

### **PURPOSE**

The purpose of the Finance and Audit Committee, a standing committee of the Board of Commissioners of the Health Care District of Palm Beach County is to assist the Board in fulfilling its responsibility to oversee and monitor the District's financial statements, annual budget, investments, internal controls and other matters of a financial nature.

### **COMPOSITION OF COMMITTEE**

The Committee shall have at least five (5) but no more than nine (9) members. A minimum of two (2) Board members shall be appointed to the Committee, one of which will chair the Committee. One (1) Committee member shall represent the Glades community and one (1) Committee member shall serve on the District Clinic Board. The Board shall appoint Committee members to a four (4) year term, commencing on the date of appointment, with Committee membership limited to two (2) full terms. The composition of the Committee shall be regularly reviewed to ensure that each member meets the requirements set forth by the Board for the Committee. Each member of the Committee shall have expertise and experience in economic, financial, business and such other matters as the Board may deem appropriate.

### **MEETINGS**

Regular meetings of the Committee shall be conducted every other month. Public notice of each meeting and the date, time and location of same shall be made as required by law. The Chief Executive Officer may cancel and/or reschedule a Regular meeting, upon proper notice to Committee members and the public, if it is determined that a quorum will not be present or for other reasons in consultation with the Chair.

There shall be an agenda for every meeting of the Committee. However, the Committee is not prohibited from discussing and/or taking action on an item or matter not specified in the agenda. Minutes of each meeting shall be accurately taken, preserved and provided to members.

Regular attendance shall be expected for all Committee members. If a member misses more than twenty-five percent (25%) of the Regular Committee meetings during the twelve (12) month calendar period, the Chair shall advise the Board.

The presence of the majority of appointed Committee members shall be necessary at any meeting to constitute a quorum or to transact business. The Board shall promulgate rules of order for the conduct of all Committee meetings. All procedural matters not addressed in said rules of order, by this Charter, or by the HCD Board Bylaws, shall be governed by the latest edition of "Roberts Rules of Order".

### **POWERS AND DUTIES**

The following functions shall be the common recurring functions of the Committee in carrying out its oversight role.

- 1. *Financial Plans*. The Committee shall review the long-range financial plans of the District, and make such recommendations, as it deems appropriate to the Board regarding the projected use of District funds.
- 2. *Financial Statements*. The Committee shall review the District's monthly and annual financial statements.
- 3. **Budgets.** The Committee shall review the annual capital and operating budgets, including amendments thereto, and make such recommendations, as it deems appropriate to the Board regarding the sources and uses of District funds.
- 4. Investment of Funds. The Committee shall review the District Investment Plan and portfolio, at least annually, and make such recommendations, as it deems appropriate to the Board for action regarding the investment of District funds and reserves.
- 5. *Grant Compliance*. The Committee shall provide oversight of the District's fiscal activities as they relate to applying for and receiving grant awards.
- 6. *Insurance*. The Committee shall review the District's fiscal activities as they relate to insurance coverage of District operations and employees.

- 7. **Building Construction Contracts and Leases.** The Committee shall review building construction contracts and all agreements, including leases, for the sale and/or acquisition of real property to insure the same are at arms-length, negotiated in compliance with the District Real Property Sale and/or Acquisition Policy.
- 8. Revenue cycle. The Committee shall provide oversight for the District's revenue cycle process, including charge structure, billing, collections and management of accounts receivable.
- Physician compensation. The Committee shall review the District's policies and practices
  related to the setting of physician compensation and benefits to insure such payments meet
  fair market value requirements.
- 10. *Employee Compensation and Benefits*. The Committee shall review the Employee Compensation Benefit plan, and make such recommendations, as it deems appropriate to the Board for action regarding compensation studies and benefit administration.
- 11. Competitive Bidding. Upon final vendor selection, the Committee shall review competitive purchasing solicitations which are anticipated to exceed \$250,000 and make recommendations for approval to the Board
- 12. Internal Audit. The Committee shall provide oversight of the internal audit function including but not limited to: reviewing the annual budget; making recommendations on department structure and staffing; approving the annual audit plan; and receiving audit reports. The Chief Financial Officer is responsible for directing the day-to-day operations of the assigned staff. The Chair of the Committee is responsible for making decisions related to hiring, firing, performance review, and outsourcing of the Audit function.
- 13. Annual External Financial Audit. The Committee will review the results of the annual financial audit and make recommendations for approval to the Board.
- 14. Auditor Selection. The Committee will have oversight over the external auditor selection process and will make recommendations for engagement, including contract terms or termination to the Board.

### FINANCE AND AUDIT COMMITTEE CHARTER

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The presence of the majority of appointed Committee members shall be necessary at any meeting to constitute a quorum or to transact business. The Board shall promulgate rules of order for the conduct of all Committee meetings. All procedural matters not addressed in said rules of order, by this Charter, or by the HCD Board Bylaws, shall be governed by the latest edition of "Roberts Rules of Order".

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- 4. Investment of Funds. The Committee shall review the District Investment Plan and portfolio, at least annually, and make such recommendations, as it deems appropriate to the Board for action regarding the investment of District funds and reserves.
- 5. *Grant Compliance*. The Committee shall provide oversight of the District's fiscal activities as they relate to applying for and receiving grant awards.
- 6. *Insurance*. The Committee shall review the District's fiscal activities as they relate to insurance coverage of District operations and employees.

- 7. Building Construction Contracts and Leases. The Committee shall review building construction contracts and all agreements, including leases, for the sale and/or acquisition of real property to insure the same are at arms-length, negotiated in compliance with the District Real Property Sale and/or Acquisition Policy.
- 8. **Revenue cycle.** The Committee shall provide oversight for the District's revenue cycle process, including charge structure, billing, collections and management of accounts receivable.
- 9. *Physician compensation*. The Committee shall review the District's policies and practices related to the setting of physician compensation and benefits to insure such payments meet fair market value requirements.
- 10. *Employee Compensation and Benefits*. The Committee shall review the Employee Compensation Benefit plan, and make such recommendations, as it deems appropriate to the Board for action regarding compensation studies and benefit administration.
- 11. **Competitive Bidding.** Upon final vendor selection, the Committee shall review competitive purchasing solicitations which are anticipated to exceed \$250,000 and make recommendations for approval to the Board
- 12. Internal Audit. The Committee shall provide oversight of the internal audit function including but not limited to: reviewing the annual budget; making recommendations on department structure and staffing; approving the annual audit plan; and receiving audit reports. The Chief Financial Officer is responsible for directing the day-to-day operations of the assigned staff. The Chair of the Committee is responsible for making decisions related to hiring, firing, performance review, and outsourcing of the Audit function.
- 13. Annual External Financial Audit. The Committee will review the results of the annual financial audit and make recommendations for approval to the Board.
- 14. Auditor Selection. The Committee will have oversight over the external auditor selection process and will make recommendations for engagement, including contract terms or termination to the Board.

### HEALTH CARE DISTRICT FINANCE AND AUDIT COMMITTEE May 28, 2019

1.	Description:	Health	<b>Care District</b>	<b>Financial</b>	<b>Statements</b>
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### 2. Summary:

The YTD April 2019 financial statements for the Health Care District are presented for Finance and Audit Committee review.

### 3. Substantive Analysis:

Management has provided the income statements and key statistical information for Health Care District. Additional Management discussion and analysis is incorporated into the financial statement presentation.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee:

N/A	
Committee Name	Date Reviewed/Approved

### HEALTH CARE DISTRICT FINANCE AND AUDIT COMMITTEE May 28, 2019

### 6. Recommendation:

Staff recommends that the Finance and Audit Committee receive and file the Health Care District April 2019 YTD financial statements.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Dawn Richards VP & Chief Financial Officer



# Health Care District of Palm Beach County

FINANCIAL STATEMENT

**April 2019** 



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## Management Discussion and Analysis

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### MEMO

To: Finance Committee

From: Dawn L. Richards, Chief Financial Officer

Date: May 16, 2019

Management Discussion and Analysis of April 2019 Health Care District Financial Statements Subject: The March statements represent the financial performance for the seven months of the 2019 fiscal year for the Health Care District.

### Net Performance

 YTD net margin for all funds combined of \$42.2M is \$8.4M (24.7%) over the budget of \$33.8M and \$47.6M (870.5%) over the prior year of (\$5.5M). The significant increase in net margin over the prior year is a result of a change in revenue recognition methodology for ad valorem taxes.

### Volume Analysis

- Aeromedical transports of 361 are under the budget of 389 by 28 or 7.2% and under the prior year of 399 by 38 or 9.5%.
- YTD census at the Healey Center of 119 is over the budget of 118 by 1 or 0.8% and on par with the prior year of 119.
- YTD adjusted patient days at Lakeside Medical Center of 9,755 are under the budget of 10,460 by 705 or 6.7% and under the prior year of 10,596 by 841 or 7.9%.
- Emergency room visits YTD of 14,317 are under the budget of 14,374 by 57 or (0.4%) and over the prior year of 14,049 by 268 or
- Outpatient visits YTD of 3,114 are under the budget of 5,023 by 1,909 or 38.0% and under the prior year of 4,922 by 1,808 or 36.7%.
- Total medical clinic visits YTD in all adult and pediatric clinics of 59,785 are under the budget of 62,310 by 2,525 or 4.1% and under the prior year of 60,241 by 456 or 0.8%.



Total dental visits YTD of 15,986 are under the budget of 19,951 by 3,965 or 19.9% and under the prior year of 18,619 by 2,633 or 14.1%. The volume variances are attributable to the ramp up of the new strategy of integration with medical visits, which is slowing productivity

## Revenue Analysis

- of \$83.4M. Shortfalls in ad valorem taxes (\$2.2M) and patient revenue (\$289k) are offset by overages in interest earnings (\$841k), YTD revenue in the General Fund of \$133.5M is \$891k (0.7%) over the budget of \$132.7M and \$50.1M (60.1%) over the prior year unrealized gain/loss - investments (\$1.9M), and other revenue (\$811k).
- YTD net patient revenue at the Healey Center of \$5.9M is \$299k (5.4%) over the budget of \$5.6M and \$847k (16.9%) over the prior year of \$5.0M. The increase in reimbursement is attributable to an enhanced rate from Medicaid.
- YTD net patient revenue at Lakeside Medical Center of \$15.1M is \$1.3M (8.0%) under the budget of \$16.4M and \$183k (1.2%) over the prior year of \$14.9M. This is a result of unfavorable volume variances.
- the prior year of \$8.6M, due to unanticipated LIP revenue (\$1.1M) and unbudgeted District Cares subsidy payments (\$1.1M) for YTD net patient revenue in the Primary Care Clinics of \$7.2M is \$1.7M (30.0%) over the budget of \$5.5M and \$1.4M (16.3%) under

39

YTD grant revenue in the Primary Care Clinics of \$7.5M is \$2.3M (46.3%) over the budget of \$5.1M and \$3.1M (72.2%) over the prior year of \$4.3M. This is due to a change in the HRSA base drawdown procedure that improves the process. Revenue from the Belle Glade construction grant of \$801k is \$51k (6.8%) over the budget of \$750k

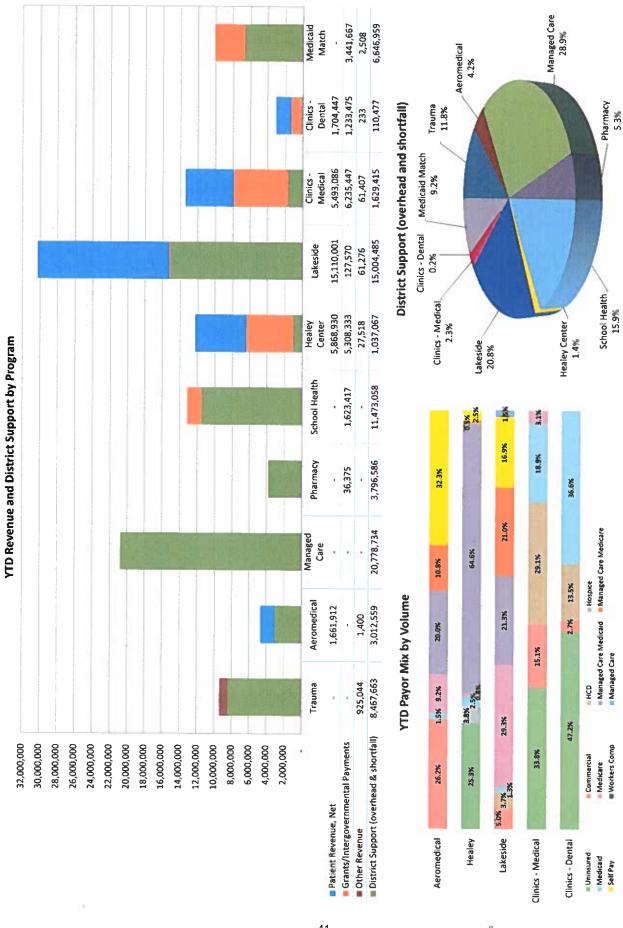
## **Expenses Analysis**

- Total operating expenses in the General Fund of \$73.2M are \$4.0M (5.2%) under the budget of \$77.2M and \$978k (1.4%) over the Savings and timing in salaries (\$1.4M), benefits (\$538k), purchased services maintenance (\$469k), and sponsored programs (\$1.1M) are the major contributors to the favorable variance prior year of \$72.2M.
- prior year of \$10.2M. Favorable variances in benefits (\$33k), purchased services (\$20k), drugs (\$21k), repairs and maintenance Total operating expenses in the Healey Center of \$10.7M are \$94k (0.9%) over the budget of \$10.6M and \$526k (5.2%) over the (\$11k), and other expense (\$20k) partially offset unfavorable variances in salaries (\$144k) and other supplies (\$60k)

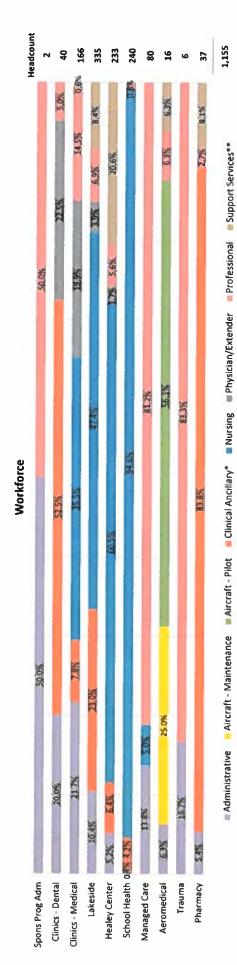


- (\$1.3M), and repairs and maintenance (\$80k). Variances were caused by locum tenens, inventory adjustments, and JCAHO required Total operating expenses at Lakeside Medical Center of \$25.8M are \$347k (1.4%) over the budget of \$25.4M and \$2.5M (10.7%) over the prior year of \$23.3M. Significant favorable variances in salaries (\$451k), benefits (\$84k), purchased services (\$299k), other supplies (\$91k), and utilities (\$74k) partially offset unfavorable variances in medical supplies (\$69k), contracted physician expense
- the prior year of \$13.2M. Savings in salaries (\$203k), benefits (\$185k), medical supplies (\$72k), medical services (\$181k) and drugs Total operating expenses in the Primary Care Clinics of \$14M are \$652k (4.4%) under the budget of \$14.7M and \$871k (6.6%) over (\$58k) are the main contributors to the favorable variance.

## Program Dashboard - YTD April 2019

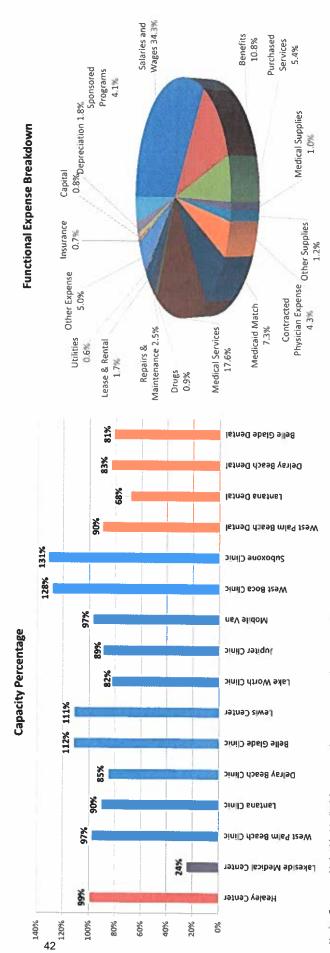


## Program Dashboard - YTD April 2019



\* Clinical Ancillary is comprised of employees in pharmacy, lab, radiology, ultrasound, respiratory, physical therapy, social services, activities, and dental hygienists/assistants

\*\* Support Services is comprised of employees in housekeeping, dietary, laundry, purchasing, and warehouse/delivery



Healey Center and Lakeside Medical Center capacity percentages reflect the year-to-date average daily census, Primary Care and Dental Clinic capacity percentages represent the number of completed visits compared to the budgeted number of visits at each location.

Revenues & Expenditures - Combined All Funds (Functional) FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

į		Current Month	Month						Fiscal	Fiscal Year To Date			
Actual	Budget	Variance	×	Prior Year	Variance	×	Actual	Budget	Variance	×	Prior Year	Variance	×
\$ 5,487,587 \$	5,796,448 \$	(308,860)	(5.3%) \$	11,072,500 \$	(5,584,913)	Revenues: (50.4%) Ad Valorem Taxes	\$ 123.995.813 \$	126.215.866 \$	(2 220 053)	\$ (387)	77 459 272 \$	46 636 541	21.03
			%0.0	•	•	0.0% Medicaid Revenue and Premiums		•				1	2000
4,224,690	4,173,832	50,859	1.2%	4,696,905	(472,215)	(10.1%) Patient Revenue, Net	29,838,376	29,481,942	356,435	1.2%	30.534.945	(696 569)	(2.3%)
1,481,917	1,481,917		0.0%	1,481,917		0.0% Intergovernmental Revenue	10.373.417	10 379 417	101	(0.04)	710 272 417	(CD CTCCC)	(2000)
1,147,201	645,469	501,732	77.7%	676,420	470,781	69.6% Grants	7.632 R6R	5 254 620	2 378 248	45 36	A 524 756	20/40 133	66.5%
373,780	223,338	150,442	67.4%	308,348	65,432	21.2% Interest Facings	2 553 149	1 5.62 3.60	000 100	200	4,304,730	2,040,112	60.00
126.713	(86.815)	213.528	1246 0%)	1035 3501	362.073	(15.2 Soc) Horselized Com (Il ore) Investment	1 36 1 30 7	100,000,	007,500	60.00	CAC'0CO'T	157,737	Kn nn
431,017	181,339	249,678	137.7%	440,377	(9,359)	(2.1%) Other Revenue	7.836.732	2 377 435	1,859,411	(306.0%)	(1,365,323)	2,617,030	(191.7%)
			6					4,444,737	142,421	22:10	4,544,049	272,363	17.5%
\$ 13,272,906 \$	12,415,528 \$	857,378	6.9% \$	6.9% \$ 18,441,107 \$	(5,168,201)	(28.0%) Total Revenues	\$ 178,482,062 \$	174,603,944 \$	3,878,118	2.2% \$	125,938,809 \$	52,543,253	41.7%
						Expenditures:							
6,848,744	7,140,302	291,558	4.1%	6,387,157	(461,587)	(7.2%) Salaries and Wages	47,123,101	49,080,601	1,957,500	4.0%	45,270,372	(1.852,729)	(4.1%)
2,166,379	2,271,288	104,909	4.6%	2,090,573	(75,806)	(3.6%) Benefits	14,864,254	15,704,129	839,875	5.3%	14,372,797	(491,457)	(3.4%)
1,572,066	1,278,221	(293,846)	(23.0%)	984,108	(\$87,958)	(59.7%) Purchased Services	7,401,289	8,938,452	1,537,162	17.2%	6,518,020	(883,270)	(13.6%)
199,405	192,341	(7,064)	(3.7%)	259,799	60,393	23.2% Medical Supplies	1,355,321	1,348,419	(6,902)	(0.5%)	1,220,093	(135,228)	(11.1%)
258,320	282,874	24,554	8,7%	307,931	49,611	16.1% Other Supplies	1,680,964	2,034,602	353,638	17.4%	1,638,560	(42,404)	(2.6%)
684,236	544,645	(139,591)	(25.6%)	547,583	(136,653)	(25.0%) Contracted Physician Expense	5,972,229	4,657,443	(1,314,785)	(28.2%)	4,251,113	(1,721,115)	(40.5%)
1,441,591	1,441,591	•	0.0%	1,415,952	(25,638)	(1.8%) Medicaid Match	10,091,134	10,091,134		%0.0	9,911,667	(179,467)	(1.8%)
2,452,751	3,417,431	964,679	28.2%	4,157,423	1,704,671	41.0% Medical Services	24,053,348	23,891,642	(161,706)	(0.7%)	27,292,634	3,239,286	11.9%
208,801	248,958	40,157	16.1%	201,262	(7,539)	(3.7%) Drugs	1,251,617	1,736,959	485,341	27.9%	1,532,257	280,639	18.3%
628,556	533,112	(95,445)	(17.9%)	366,307	(262,249)	(71.6%) Repairs & Maintenance	3,475,914	3,728,349	252,435	6.8%	2,762,708	(713,206)	(25.8%)
300,228	376,929	76,701	20.3%	361,882	61,654	17.0% Lease & Rental	2,375,786	2,553,279	177,492	7.0%	2,559,411	183,625	7.2%
134,877	123,167	(11,710)	(9.5%)	112,167	(22,710)	(20.2%) Utilities	828,172	891,643	63,471	7.1%	802,458	(25,715)	(3.2%)
638,525	516,444	(122,080)	(23.6%)	528,069	(110,456)	(20.9%) Other Expense	6,909,931	5,569,153	(1,340,778)	(24.1%)	4,875,111	(2,034,820)	(41.7%)
106,942	164,257	57,315	34.9%	127,647	20,705	16.2% Insurance	942,637	1,150,109	207,472	18.0%	962,219	19,582	2.0%
864,502	960,833	96,331	10.0%	710,221	(154,281)	(21.7%) Sponsored Programs	5,581,736	6,725,833	1,144,098	17.0%	4,874,467	(707,268)	(14.5%)
18,505,924	19,492,393	986,469	5.1%	18,558,081	52,157	0.3% Total Operational Expenditures	133,907,432	138,101,745	4,194,313	3.0%	128,843,885	(5,063,547)	(3.9%)
						Net Performance before Depreciation &							
\$ (5,233,018) \$	(7,076,866) \$	1,843,847	(26.1%) \$	(116,975) \$	(5,116,044)	4,373.6% Overhead Allocations	\$ 44,574,630 \$	36,502,199 \$	8,072,431	22.1% \$	\$ (92,905,076)	47,479,706	(1,634.4%)
344,186	385,990	41,803	10.8%	371,862	27,676	7.4% Depreciation	2,412,091	2,696,205	284,114	10.5%	2,566,727	154,636	6.0%
18,850,111	19,878,383	1,028,272	5.2%	18,929,943	79,833	0.4% Total Expenses	136,319,523	140,797,950	4,478,427	3.2%	131,410,612	(4,908,911)	(3.7%)
\$ (5,577,205) \$	(7,462,855) \$	1,885,650	(25.3%) \$	(488,837) \$	(5,088,368)	1,040.9% Net Margin	\$ 42,162,539 \$	33,805,994 \$	8,356,544	24.7% \$	(5,471,803) \$	47,634,342	870.5%
63,453	1,457,771	1,394,318	95.6%	110,715	47,261	42.7% Capital	1,076,165	11,426,088	10,349,923	90.6%	1,979,602	903,437	45.6%
\$ {5,640,658} \$	(8.920.626) \$	3.279.968	(36.8%) \$	(599.551) \$ (5.041.107)	(5.041.107)	840) 8% BESERVES ADDED (1750)	¢ 41 086 274 ¢	\$ 500 075 45	19 705 456	9 000 0		6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	
					I court court		41,000,374		10,700,400	08.00 V	(7,451,405) \$	48,537,779	651.4%

Revenues and Expenses by Fund YTD FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

	General	_	Healey	Lak	Lakeside Medical	Healthy Palm Beaches	Pri	Primary Care Clinics	Medicaid	اق ق	Capital Funds	Total
Revenues:												
Ad Valorem Taxes	\$ 123,995,813		•	\$	,	· •	s	'	•	٠,	,	\$ 123,995,813
Premiums			٠		,	•		•	ı			
Patient Revenue, Net	1,661,912	912	5,868,930	15,	15,110,001	•		7,197,533	•			29,838,376
Intergovernmental Revenue	1,623,417	417	5,308,333			•		•	3,441,667			10,373,417
Grants	36,	36,375	•		127,570	1		7,468,922	1			7,632,868
Interest Earnings	2,218,910	910	•		•	1		•	1			2,218,910
Unrealized Gain/(Loss)-Investments	1,251,707	707	9			٠		٠	1		,	1,251,707
Other Revenue	2,751,612	512	27,518		61,276	29,151		61,640	2,508		237,267	3,170,971
Total Revenues	\$ 133,539,746		\$ 11,204,781	\$ 15,	15,298,847	\$ 29,151	v.	14,728,096 \$	3,444,175	\$	237,267	\$ 178,482,062
Expenditures:												
Salaries and Wages	20,970,677	577	6,243,133	10,	10,908,849	,		9,000,442	1			47,123,101
Benefits	7,106,045	045	2,316,033	œ,	3,013,448	•		2,428,729	•			14,864,254
Purchased Services	4,685,977	776	478,456	. <del>.</del>	1,775,606	21,210		440,040				7,401,289
Medical Supplies	(59	65,481	317,683		742,882	•		229,275	,			1,355,321
Other Supplies	419,895	395	531,071		534,479	1		195,519	1		,	1,680,964
Contracted Physician Expense	204,167	167	6,547	'n	5,761,515	1		•	•			5,972,229
Medicaid Match						٠		1	10,091,134			10,091,134
Medical Services	23,778,706	90/	33,480			(225)		241,387	•			24,053,348
Drugs	283,231	231	193,888		480,041	•		294,457	ı		•	1,251,617
Repairs & Maintenance	1,826,006	900	219,491	, E	1,178,737	,		251,680	,		•	3,475,914
Lease & Rental	1,177,059	929	9,905	•	402,734	1		786,088	•			2,375,786
Utilities	71,424	124	247,443	•	473,357	•		35,949	,			828,172
Other Expense	6,231,765	29/	86,906	•	444,968	5,570		140,723	•			6,909,931
Insurance	820,548	248	29,976		672,57	4,050		12,283	,			942,637
Sponsored Programs	5,581,736	736							,			5,581,736
Total Operational Expenditures	73,222,716	116	10,714,012	25,7	25,792,395	30,604	-	14,056,571	10,091,134		•	133,907,432
Net Performance before Depreciation & Overhead Allocations	\$ 60,317,030	30 \$	490,769	\$ (10,4	\$ (10,493,547)	\$ (1,454)	S	671,524 \$	(6,646,959)	\$ 2	237,267	\$ 44,574,630
Budget	\$ 55,450,114	14 \$	289,581	\$ (8,7	(8,768,951)	\$ (19,361)	v	\$ (2,955,887) \$	(6,646,568)	\$	153,271	\$ 36,502,199
Prior Year: Net Performance before Depreciation & Overhead Allocations	\$ 11,159,950	\$ 050	181,648	\$ (7,8	(7,847,636) \$	\$ 28,229	v,	(78,822) \$	(6,467,120)	\$ T	145,209	\$ (2,878,542)

## **Combined Governmental Funds Statement of Net Position**

As of April 30, 2019

	General Fund April 2019	General Fund March 2019	Medicaid Match April 2019	Medicaid Match March 2019	Capital Projects April 2019	Capital Projects March 2019	Governmental Funds April 2019	Governmental Funds March 2019
Assets Cash and Cash Equivalents	\$ 226,346	\$ 3,952,510	\$ 609,042	\$ 609,042	\$ 22,433,422	\$ 22,454,021	\$ 23,268,810	\$ 27,015,573
Restricted Cash		, ,	r	ı	•	•	1	,
investments Notes Receivable	188,2/5,795	188,030,205	. ,	• •			188,275,795	188,030,205
Accounts Receivable, net	1,149,031	1,191,205	,	•	•		1,149,031	1,191,205
Due From Other Funds		•	•	•	ı	,	'	•
Due From Other Governments	6,328,875	11,884,997	•	•	1	1	6,328,875	11,884,997
Inventory	165,181	163,529	•	•	1		165,181	163,529
Other Current Assets	2,548,815	2,821,271	il.				2,548,815	2,821,271
Total Assets	\$ 198,694,044	\$ 208,043,716	\$ 609,042	\$ 609,042	\$ 22,433,422	\$ 22,454,021	\$ 221,736,508	\$ 231,106,780
Liabilites								
Accounts Payable	4,103,642	3,131,086	5	•	24.188	,	4.127.830	3.131.086
Medical Benefits Payable	4,501,937	4,315,496	*	•			4,501,937	4,315,496
Due To Other Funds	•			•			,	•
Due To Other Governments		•	•	•	•	,	•	•
Deferred Revenue	7,804,120	13,523,624	•	•	•	•	7,804,120	13,523,624
Other Current Liabilities	3,646,643	3,625,146	0.	•	•	•	3,646,643	3,625,146
Noncurrent Liabilities	463,133	438,133		•	4		463,133	438,133
Total Liabilities	20,519,474	25,033,484	•	•	24,188	•	20,543,662	25,033,484
Fund Balances								
Nonspendable	807,831	1,441,150	•	•	•	•	807.831	1.441.150
Assigned to Subsequent Year's Budget	38,200,000	38,200,000	•	•	•	•	38,200,000	38,200,000
Assigned to Capital Projects	•	•	•	•	23,248,133	23,248,133	23,248,133	23,248,133
Assigned to Medicaid Match	,	•	609,042	609,042	•	•	609,042	609,042
Unassigned	95,835,754	95,949,366	•	•	•	•	95,835,754	95,949,366
Beginning Fund Balance	134,843,585	135,590,517	609,042	609,042	23,248,133	23,248,133	158,700,760	159,447,691
Revenue Over/(Under) Expenditures	43,330,985		•	'	(838,898)	(794,111)	42,492,087	46,625,604
Ending Fund Balance	178,174,570	183,010,232	609,042	609,042	22,409,235	22,454,021	201,192,847	206,073,295
Total Liabilities and Fund Balances	\$ 198,694,045	\$ 208,043,716	\$ 609,042	\$ 609,042	\$ 22,433,422	\$ 22,454,021	\$ 221,736,508	\$ 231,106,779

## Combined Business-Type Funds Statement of Net Position As of April 30, 2019

	Healey Center		Healey Center	He	Healthy Palm Beaches	Healthy Palm Beaches	Palm ies	Lakeside Medical Center		Lakeside Medical Center	Primary Care Clinics		Primary Care Clinics	Busine	Ype	Business-Type Funds
	2019	İ	2019	ļ	April 2019	2019	5 6	Aprii 2019		March 2019	April 2019		March 2019	₹ ₹	April 2019	March 2019
Assets												!				
Cash and Cash Equivalents	5 1,92		\$ 1,782,053	v	1,413,033	\$ 1,41		\$ 4,678,688	889	5,295,620	\$ 1,167,574	\$	1,762,860	6 \$	9,181,383	\$ 10,256,036
Nestricted Cash	~	8,855	8,855		1,500,000	1,50	1,500,000			•			•	_	1,508,855	1,508,855
Accounts Receivable, net	1,17	1,175,167	1,144,872					2,925,670	670	2,908,328	1,365,927	7	1,111,251	S	5,466,764	5,164,452
Due From Other Funds			,				ı			•	•		•		•	•
Due From Other Governments								148,508	208	0	1,388,052	7	1,449,746	-	1,536,560	1,449,746
Inventory			•		1			742,783	783	736,395	•		•		742,783	736,395
Other Current Assets	27	21,229	22,794		43,781	4	45,418	361,340	340	366,347	130,182	2	180,872		556,531	615,431
Net Investment in Capital Assets	17,668,235	3,235	17,722,857	ì				37,022,574	574	37,298,982	1,465,655	S	1,460,339	26	56,156,464	56,482,178
Total Assets	\$ 20,795,574	u	\$ 20,681,431	۰	2,956,814	\$ 2,96	2,960,922 \$	\$ 45,879,562	\$ 295	46,605,673	\$ 5,517,390	اري الوا	5,965,069	\$ 75	75,149,340	\$ 76,213,095
Deferred Outflows of Resources																
Deferred Outflows Related to Pensions	ۍ.	88,686	\$ 88,686	s		\$	**   - 		·	-	\$	\$	•	s,	88,686	\$ 88,686
	į															
Accounts Payable	174	174,283	109,249		203			982,991	991	1,545,201	250,178	00	553,261	ī	1,407,955	2,207,711
Medical Benefits Payable			•		•			•		•	•		•			•
Due to Other Funds			1		•		225	•			•		1			225
<ul> <li>Due to Other Governments</li> </ul>	93	30,390	29,545					2,301,819	319	2,301,819	•		,	2	2,332,209	2,331,364
O Deferred Revenue			•		٠			16,225	125	16,225	45,880	0	49,462		62,104	65.687
Other Current Liabilities	930	630,040	516,045		•		3,471	1,248,895	365	1,064,085	1,121,239	6	917,625	m	3.000,174	2.501.226
Noncurrent Liabilities	1,127,645	,645	1,127,645		,			2,135,423	123	2,135,423	797,053		797,053	4	4,060,122	4.060,122
Total Liabilities	\$ 1,962,358	358	\$ 1,782,484	۰,	503	\$	3,696	6,685,354	          	7,062,753	\$ 2,214,350	s	2,317,402	\$ 10,	1 1	\$ 11,166,335
Deferred Inflows of Resources															l	1
Deferred Inflows	\$ 126	126,350 \$	\$ 126,350	ν	7	\$	·	5 2,3	2,357 \$	2,357	\$ 612	2	612	v	129,319	\$ 129,319
Net Position									 							
Net Investment in Capital Assets	17,668,235	,235	17,722,857		٠		•	37,022,574	74	37,298,982	1.465.655	10	1.460.339	26	56.156.464	56.482.178
Restricted	00	8,855	8,855		1,500,000	1,500	1,500,000						•	` <del>-</del>	1.508,855	1.508.855
Unrestricted	1,118,462	,462	1,129,572		1,456,311	1,45,	1,457,226	2,169,278	37.	2,241,580	1,836,773	er.	2,186,715	, 6,	6,580,824	7,015,093
Total Net Position	18,795,552	,552	18,861,283		2,956,311	2,95	2,957,226	39,191,852	  22	39,540,563	3,302,428	   <sub>w</sub>	3,647,055	64,	64,246,143	65,006,127
Total Net Position	\$ 20,757,909	906   S	\$ 20,643,767	S	2,956,814	\$ 2,960,922	'	\$ 45,879,562.93	93	46.603.316	\$ 5.516.777.80	!	\$ 5.964.456.50	۶ ۲	35,738,026	\$ 76 301 781
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# SUPPLEMENTAL INFORMATION

## GENERAL FUND

General Fund Revenue & Expenditures FOR THE SEVENTH MONTH ENDED APRIL 39, 2019

;	%		(16.3%)	(0.0%)	(43.1%)	33.7%	(191.7%)		60.1%		(4.7%)	(5.5%)	(24.4%)	(153.7%)	20.9%	(16.3%)	12.8%	44.8%	(19.4%)	15.4%	(\$5.2%)	(44.3%)	2.2%	(14.5%)	(1.4%)	440.5%	(8.4%)	(0.8%)	296.6%	90.0
	Variance	\$ 46,536,541	(323,391)	( <u>0</u> )	(27,590)	559,527	2,617,030	773,118	\$ 50,135,235		(937,498)	(173,140)	(918,183)	(39,670)	111,183	(28,640)	3,487,469	229,783	(296,923)	213,811	(25,409)	(1,912,360)	18,691	(707,268)	(978,156)	49,157,080	466,035	(512,120)	16,732,014 \$ 49,623,115	
;	Prior Year	77,459,272	1,985,303	1,623,417	63,965	1,659,382	(1,365,323)	1,978,494	83,404,510		20,033,179	6,932,904	3,767,795	25,811	531,078	175,526	27,266,174	513,014	1,529,083	1,390,870	46,015	4,319,405	839,239	4,874,467	72,244,560	11,159,950	(5,572,063)	66,672,497	16,732,014	
Fiscal Year To Date	*	(1.8%) \$	(14.8%)	(0.0%)	(75.4%)	61.0%	(306.0%)	41.8%	0.7% \$		6.5%	7.0%	20.5%	(19.9%)	42.1%	0.0%	(1.4%)	55.8%	20.4%	9.7%	(18.5%)	(30.1%)	18.3%	17.0%	5.2%	\$8. \$8.	(15.9%)	4.0%	\$ %6'5	0.0%
Fiscal	Variance	(2,220,053)	(288,928)	(0)	(111,369)	840,610	1,859,411	811,177	890,849		1,446,258	537,701	1,205,271	(10,864)	305,754	0	(336,260)	357,563	469,220	127,036	(11,132)	(1,442,203)	183,625	1,144,098	3,976,067	4,866,915	1,145,641	2,830,426	3,721,274	
	Budget	\$ 126,215,866 \$	1,950,840	1,623,417	147,744	1,378,300	(607,704)	1,940,435	\$ 132,648,897 \$		22,416,935	7,643,746	5,891,248	54,617	725,648	204,167	23,442,446	640,795	2,295,226	1,304,095	60,291	4,789,562	1,004,173	6,725,833	77,198,783	55,450,114	(7,183,740)	70,015,043	\$ 62,633,854 \$	
	Actual		1,661,912	1,623,417	36,375	2,218,910	1,251,707	2,751,612	\$ 133,539,746		20,970,677	7,106,045	4,685,977	65,481	419,895	204,167	23,778,706	283,231	1,826,006	1,177,059	71,424	6,231,765	820,548	5,581,736	73,222,716	60,317,030	(6,038,099)	67,184,617	\$ 66,355,128 \$	
i	*	(50.4%) Ad Valorem Taxes	3.6% Patient Revenue, Net	0.0% Intergovernmental Revenue	(100.0%) Grants	23.1% Interest Earnings	(153 8%) Unrea ized Gain/(Loss)-Investments	291.0% Other Revenue	(41.2%) Total Revenues	Expenditures:	(7.0%) Salaries and Wages	2.1% Benefits	(109.8%) Purchased Services	3.0% Medical Supplies	68.0% Other Supplies	(9,9%) Contracted Physician Expense	41.9% Medical Services	40,7% Drugs	(20.0%) Repairs & Maintenance	(2.1%) Lease & Rental	(40.5%) Utilities	(32.3%) Other Expense	11.5% Insurance	(21,7%) Sponsored Programs	7.5% Total Operational Expenditures	Net Performance before Overhead (283.7%) Allocations	1.3% Overhead Allocations	8.1% Total Expenses	(175.9%) Net Margin	0.0% Capital
	Variance	\$ (5,584,913)	11,269		(18,801)	64,909	362,073	313,442	\$ (4,852,020)		(195,425)	21,429	(571,410)	78	87,693	(2,639)	1,740,054	22,137	(46,721)	(3,314)	(2,862)	(132,672)	12,866	(154,281)	774,936	(4,077,085)	(11,721)	763,215	\$ (4,088,806)	
;	Prior Year	\$ 11,072,500	311,229	231,917	18,801	280,631	(235,360)	107,704	5.2% \$ 11,787,421		2,791,991	1,038,903	520,267	2,564	129,014	26,528	4,153,198	54,430	233,578	159,995	7,061	411,116	111,692	710,221	10,350,558	1,436,863	(887,788)	9,462,769	2,324,652	
Current Month	%		9.8%	%0.0	(100.0%)	75.5%	(246.0%)	230.3%	5.2%		%0.6	7.9%	(29.7%)	%6.99	60.1%	0.0%	27.9%	64.7%	14.5%	12.3%	(15.2%)	(24.5%)	31.1%	10.0%	11.9%	(38.3%)	(14.6%)	11.7%	(45.8%) \$	%0.0
	Variance	(308,860)	28,839	*	(32,937)	148,640	213,528	293,647	342,857		296,325	87,448	(250,070)	5,031	62,344	0	935,777	59,250	47,590	22,990	(1,310)	(106,946)	44,627	96,331	1,299,387	1,642,244	150,181	1,149,206	1,492,063	•
	Budget	5,796,448 \$	293,659	231,917	32,937	196,900	(86,815)	127,499	6,592,544 \$		3,283,741	1,104,922	841,607	7,517	103,664	29,167	3,348,921	91,542	327,889	186,299	8,613	436,841	143,453	960,833	10,875,009	(4,282,465)	(1,026,249)	9,848,761	\$ (1,764,154) \$ (3,256,217) \$	
	Actual	\$ 5,487,587 \$	322,497	231,917		345,540	126,713	421,146	6,935,401 \$		2,987,415	1,017,474	1,091,677	2,486	41,321	29,167	2,413,144	32,292	280,299	163,309	9,923	543,788	98'856	864,502	9,575,622	(2,640,222)	(876,067)	8,699,555	764,154) \$	9

(20,128,203) \$ (2,895,941) 14.4%

(24.1%) \$

37.4% General Fund Support/Transfer In(Out) \$ (23,024,144) \$ (30,324,068) \$ 7,299,924

(29.1%) \$ (2,234,970) \$ (836,763)

\$ (3,071,733) \$ (4,332,010) \$ 1,260,276

Trauma Statement of Revenues and Expenditures FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

Actual	Budget	Curr	Current Month	Prior Year	Variance	×	Actual	Budget	Fiscal Y Variance	Fiscal Year To Date	Prior Year	Variance	×
113	\$ 32,000 \$	\$ 270,113	844.1% \$	23,617	\$ 278,495	1,179.2% Other Revenue	\$ 925,044 \$			313.0% \$	1	284,222 \$ 640,822	225.5%
302,113	32,000	270,113	844.1%	23,617	278,495	1,179.2% Total Revenue	925,044	224,000	701,044	313.0%	284,222	640,822	225.5%
						Direct Operational Expenses.							
41,757	45,114	3,357	7.4%	38,696	(3,060)	(7.9%) Salaries and Wages	286,652	299,401	12,748	4.3%	278,875	(7,778)	(2.8%)
13,134	13,782	648	4.7%	12,380	(754)	(6.1%) Benefits	89,718	93,489	3,771	4.0%	91,091	1,373	1.5%
		,	0.0%			0.0% Purchased Services			,	0.0%	ď		%0.0
1,148,603	1,183,338	34,735	2.9%	1,335,816	187,214	14.0% Medical Services	8,167,036	8,283,363	116,327	1.4%	9,289,091	1,122,056	12.1%
on	42	33	78.8%	38	29	76.8% Other Supplies	177	292	115	39.4%	86	(62)	(80.8%)
29,167	29,167	0	%0.0	26,528	(2,639)	(9.9%) Contracted Physician Expense	204,167	204,167	0	%0.0	175,526	(28,640)	(16.3%)
792	792	•	%0.0	708	(83)	(11.8%) Repairs & Maintenance	5,542	5,542		%0.0	4,958	(583)	(11.8%)
	٠	•	0.0%			0.0% Utilities		•	,	0.0%		*	%0.0
126	860	734	85.4%	128	7	1.8% Other Expense	7,294	6,918	(377)	(5.4%)	3,422	(3,872)	(113.1%)
77,014	100,745	23,731	23.6%	80,810	3,796	4.7% Insurance	568,569	705,215	136,646	19.4%	636,959	68,390	10.7%
1,310,600	1,373,838	63,238	4.6%	1,495,105	184,505	12.3% Total Operational Expenses	9,329,154	9,598,385	269,231	2.8%	10,480,021	1,150,866	11.0%
(1,008,487)	(1,341,838)	333,351	(24.5%)	(1,471,487)	463,000	Net Performance before Overhead (31.5%) Allocations	(8,404,110)	(9,374,385)	970,275	(11.5%)	(10,195,798)	1,791,688	(17.6%)
						Overhead Allocations:							
62	352	290	82.4%	247	185	74.9% Risk Mgt	229	2,462	1,785	72.5%	1,861	1,184	63.6%
	40		0.0%	0	i.	0.0% Rev Cycle		•		0.0%	•	5	%0.0
149	154	u)	3.0%	148	(1)	(0.8%) Internal Audit	1,018	1,076	28	5.4%	378	(641)	(169.6%)
3,166	3,472	306	8.8%	10,744	7,578	70.5% Palm Springs Facility	22,014	24,303	2,288	9.4%	65,047	43,032	66.2%
689	689	20	960'0	712	22	3.1% Administration	4,826	4,826	·	0.0%	4,990	164	3,3%
277	820	78	9.2%	1,247	475	38.1% Human Resources	5,873	5,951	78	1.3%	4,702	(1,171)	(24.9%)
352	352	,	0.0%	255	(25)	(38.1%) Legal	2,466	2,466	•	0.0%	1,861	(604)	(32.5%)
158	234	75	32.2%	253	98	37.4% Records	1,187	1,635	448	27.4%	1,199	12	1.0%
126	324	198	61.1%	73	(52)	(71.5%) Compliance	1,231	2,265	1,034	45.6%	1,188	(43)	(3.6%)
	40	40	100.0%	32	32	100.0% Planning/Research	154	277	122	44.2%	241	86	35.9%
1,041	965	(22)	(2.9%)	976	(115)	(12.4%) Finance	5,716	6,757	1,041	15,4%	5,414	(302)	(89.5)
252	364	111	30.6%	200	(53)	(26.3%) Public Relations	1,469	2,546	1,077	42.3%	1,370	(66)	(7.2%)
2,401	2,758	357	12.9%	2,065	(336)	(16.3%) Information Technology	16,420	19,303	2,883	14.9%	14,976	(1,444)	(3.6%)
٠		•	%0.0			0.0% Budget & Decision Support				0.0%	292	262	100.0%
49	75	26	34.1%	101	51	50.9% Corporate Quality	200	525	36	4.9%	646	147	22,7%
9,219	10,627	1,408	13.3%	17,003	7,784	45.8% Total Overhead Allocations	63,552	74,392	10,840	14.6%	104,136	40,584	39.0%
1,319,819	1,384,465	64,647	4.7%	1,512,107	192,289	12.7% Total Expenses	9,392,707	9,672,777	280,070	2.9%	10,584,157	1,191,450	11.3%
\$ (1,017,706) \$	\$ (1,352,465) \$	334.759	[24.8%] \$	[24.8%] \$ (1,488,490) \$	\$ 470.784	(31.6%) Net Marein	\$ (8.467.663) \$	(9.448.777) \$	981,114	(10.4%) \$	(10.4%) \$ (10.299.935) \$ 1.832.272	\$ 1.832.272	17.8%
4-14-14-14-14-14-14-14-14-14-14-14-14-14	1-1-1-1-1-1	ш		***************************************						A Jaszawi	1	a should be	2000

Aeromedical Statement of Revenues and Expenditures

	Actual	Budget	Cur Variance	Current Month	Prior Year	Variance	*	Actual	Budget	Fiscal Ye Variance	Fiscal Year To Date	Prior Year	Variance	×
φ	882,792 \$	1,091,525 \$		(19.1%) \$	ν. 80	(199,746)	(18.5%) Gross Patient Revenue	\$ 7,601,256 \$	1	(261,764)	(3.3%)	\$ 9	(454,910)	(8.6%)
	510,844	501,172	(9,672)	(1.9%)	643,845	133,001	20.7% Contractual Allowances	4,513,160	3,610,295	(902,865)	(25.0%)	3,845,778	(667,382)	(17.4%)
	153,428	259,806	106,379	40.9%	170,127	16,700	9.8% Charity Care	1,263,263	1,871,570	330 652	32.5%	1,830,002	566,739	31.0%
	560,295	829,495	269,200	32.5%	771,309	211,015	27.4% Total Contractuals and Bad Debt	5,939,344	5,975,439	36,095	%9.0	6,070,863	131,519	2.2%
	322,497	262,030	60,468	23.1%	311,229	11,269	3.6% Net Patient Revenue	1,661,912	1,887,582	(225,670)	(12.0%)	1,985,303	(323,391)	(16.3%)
	36.53%	24.01%			28.75%		Collection %	21.86%	24.01%			24.64%		
	(463)	,	(463)	0.0%	,	(463)	0.0% Other revenue	1,400		1,400	0.0%	,	1,400	960.0
	322,034	262,030	60,004	22.9%	311,229	10,805	3.5% Total Revenues	1,663,312	1,887,582	(224,270)	(11.9%)	1,985,303	(321,991)	(16.2%)
							Direct Operational Expenses:							
	161,104	170,337	9,233	5.4%	146,020	(15,085)	(10.3%) Salaries and Wages	1,110,272	1,221,948	111,677	9.1%	1,089,336	(20,936)	(1.9%)
	55,353	57,039	1,686	3.0%	51,192	(4,161)	(8.1%) Benefits	373,688	406,454	32,766	8.1%	374,097	409	0.1%
	265,472	242,642	(22,829)	(9.4%)	209,469	(56,003)	(26.7%) Purchased Services	1,745,990	1,698,497	(47,493)	(2.8%)	1,609,406	(136,585)	(8.5%)
	1,430	1,517	87	% %	1,692	262	15.5% Medical Supplies	11,107	10,617	(490)	(4.6%)	11,591	484	4.2%
	8,076	12,833	4,757	37.1%	12,550	4,474	35.6% Other Supplies	74,267	89,833	15,566	17.3%	69,809	(4,458)	(6.4%)
	63,334	4,000	0,850	12.3%	53,407	73	U.T.% Repairs & Maintenance	482,404	905,350	42,356	4. U	503,724	21,320	8.2.4
	4,133	4,909	/5/	15.476	3,863	(687)	(7.5%) Utilities	31,249	34,364	5,115	9.1%	31,509	790	0.8%
	050,01	5,100	2 924	12.0%	3,090	1000 11	0.0% tease & rental	35,631	35,700	60	6.2.0 6.08	150,051	1000 107	0.0%
	5.679	6.597	917	13.9%	6.867	1.188	17.3% Insurance	39 968	46.176	6.208	13.4%	427,202	2,803	66%
					100%	2021			24/24	2010			2017	800
	589,470	595,882	6,412	1.1%	518,704	(70,766)	(13.6%) Total Operational Expenses	4,065,851	4,220,493	154,642	3.7%	3,907,160	(158,691)	(4.1%)
50							Net Performance before Overhead							
	(267,436)	(333,852)	66,416	(19.9%)	(207,475)	(59,961)	28.9% Allocations	(2,402,539)	(2,332,911)	(69,628)	3.0%	(1,921,857)	(480,682)	25.0%
							Overhead Allocations:							
	640	3,642	3,003	82.4%	2,432	1,792	73.7% Risk Mgt	7,013	25,497	18,485	72.5%	18,331	11,319	61.7%
	31,858	31,858	(O)	(0.0%)	9,812	(22,046)	(224.7%) Rev Cycle	223,008	223,008	63	0.0%	65,540	(157,468)	(240.3%)
	1,544	1,592	48	3.0%	1,457	(87)	(6.0%) Internal Audit	10,545	11,143	297	5.4%	3,722	(6,823)	(183.3%)
	7,140	7,140		%0.0	7,011	(129)	(1.8%) Administration	49,979	49,979		0.0%	49,174	(802)	(1.6%)
	2,329	2,565	735	87.6	3,763	1,434	38.1% Human Resources	717,71	17,952	235	1.3%	14,185	(3,532)	(24.9%)
	3,045	3,648	97.1	32.7%	2,513	(1,135)	(45.1%) Legal	385 51	55,535	4 630	32.48	18,340	(561,7)	(39.2%)
	1,304	3,351	2.047	61.1%	723	(580)	(80.3%) Compliance	12,748	23,454	10.706	45.6%	11,711	(1.037)	(8,0%)
	ě	409	409	100.0%	314	314	100.0% Planning/Research	1,599	2,865	1,266	44.2%	2,372	773	32.6%
	10,784	966'6	(788)	(7.9%)	9,129	(1,655)	(18.1%) Finance	59,193	69,974	10,781	15.4%	53,350	(5,843)	(11.0%)
	2,614	3,767	1,152	30.6%	1,970	(645)	(32.7%) Public Relations	15,216	26,366	11,150	42.3%	13,503	(1,712)	(12.7%)
	24,862	28,557	3,695	12.9%	20,346	(4,516)	(22.2%) Information Technology	170,038	199,896	29,858	14.9%	147,576	(22,462)	(15.2%)
	472	111	308	39.3%	465	\$20	5.0% Corporate Ouality	5 134	5 439	305	5 C.C.2%	6,370	1,346	19.0%
									20.70			200	2016	
	88,835	99,720	10,885	10.9%	62,955	(25,880)	(41.1%) Total Overhead Allocations	610,020	698,042	88,022	12.6%	418,571	(191,449)	(45.7%)
	678,306	695,603	17,297	2.5%	581,659	(96,646)	(16.6%) Total Expenses	4,675,871	4,918,535	242,664	4.9%	4,325,731	(350,140)	(8.1%)
4/	(356,271) \$	\$ (823.524)	77.301	(17.8%) \$	(270.430) S	(85,841)	31.7% Not Maroin	¢ (3.017.559) ¢	(3.030.053) \$	18 305	5 1769 U	10 6%) ¢ (2 340 428) ¢	(677 131)	128 745
	4 (0.00)	- decement	L	4 (222.22)	A feature and	(marken)		2 (222/342/2)		a maday	* farmer	a jametarete)	100000000	largest tal

Managed Care Statement of Revenues and Expenditures ror THE SEVENTH MONTH ENDED APPLIED. 2019

0.0% (9.4%) 36.8% (36.4%) (43.8%) 0.2% 2.9% (69.7%) 13.2% 13.9% (18.7%) (20.7%) (62.7%) (21.5%) 21.3% (29.6%) (34.6%) (9.8%) 69.1% (27.2%) (31.6%)25.3% 10.5% 9.8% 5.8% [231.0%] 10.5% (10,240) (14,431) (12,767) (2,829) (3,536) (1,170) (21,954) (9,552) 560 (17,560) (4,748) (56,752) 2,865 (15,743) 2,219 (213,995)38,144 363,421 246,116 2,365,413 2,431,193 (3.2%) \$ (23,209,927) \$ 2,431,193 2,185,077 (22,237,600) 2,185,077 Variance 2,659,177 954,472 307,208 17,977,083 166,750 103,691 15,935 22,237,600 69,749 20,378 13,131 3,215 50,068 4,136 526,090 54,635 13,011 2,636 59,275 15,003 163,965 2,865 7,077 23,209,927 Prior Year Fiscal Year To Date 0.0% \$ (2.7%) 1.8% 4.3% 60.9% (3.0%) 43.3% 16.6% 37.1% (19.3%) 29.7% 0.0% 2.7% 72.5% 0.0% 5.4% 9.4% 0.0% 1.3% 0.0% 27.4% 45.6% 3.2% 42.3% 14.9% 0.0% 0.0 15.4% 15.4% 812,815 (452,587) 10,479 36,358 38,712 (711) 14,473 16,908 13,897 13,994 30,449 565,062 565,062 1,119 6,020 1,643 131,978 697,041 697,041 396 Variance \$ (20,778,734) \$ (21,475,774) \$ (20,617,585) 2,703,107 967,927 1,334,018 3,675 85,298 33,146 21,980 30,444 3,719 34,224 24,194 218,851 33,097 14,464 179,577 64.875 90,830 104,259 20,617,585 7,061 858,189 21,475,774 Budget (20,052,523) 84,180 33,146 15,960 16,547 2,076 76,835 19,751 926,539 521,203 13,715 182,493 65,547 4,386 72,022 162,669 64,875 15,611,670 20,052,523 717,022 20,778,734 6,664 726,211 Actual Net Performance before Overhead Direct Operational Expenses: 37.0% Total Operational Expenses 34.2% Total Overhead Allocations 0.0% Budget & Decision Support (42.8%) Information Technology (5.3%) Repairs & Maintenance Overhead Allocotions 3.5% Salaries and Wages 73.1% Palm Springs Facility (286.5%) Purchased Services 100.0% Planning/Research 40,2% Human Resources 44.5% Corporate Quality 0.0% Patient Revenue 55.1% Medical Services (55.1%) Public Relations 8.6% Other Supplies 36,7% Lease & Rental (19.0%) Administration 36.9% Total Expenses (196.9%) Other Expense 0.0% Total Revenue (23.8%) Internal Audit (110.6%) Compliance (36.9%) Net Margin (37.0%) Allocations 0.0% Insurance 0.0% Rev Cycle 69.2% Risk Mgt (2.2%) Benefits 23.1% Records (26.3%) Utilities (38.0%) Finance 0.0% Drugs (69.6%) Legal 13,751 (2,917) (268,564) 1,552,841 (1,451)(106) (8,846) 7,436 (1,943) 348 (3,855) (1,205) (9,666) (1.478)640 (889) 5,431 (385) 53,505 223 54,867 1,290,362 1,290,362 490 1,345,229 (25.6%) \$ (3,644,830) \$ 1,345,229 Variance (3,484,567) 2,594 401 2,792 2,792 2,770 93,741 27,207 14,813 86.898 10,143 22,605 2,817,382 3,484,567 1,619 7,790 803 348 2,188 3,644,830 1,102 160,263 **Prior Year** 0.0% \$ 6.7% 6.4% (90.1%) 41.6% 8.3% 37.0% 3.4% 8.9% 0.0% 26.1% (26.1%) 31.4% 82.4% 0.0% 3.0% 8.8% 0.0% 9.2% 0.0% 32.2% 61.1% 25.6% 0.0% (2.6%) 12.9% 14.0% Current Month 30.6% 39.3% 27,089 9,120 (11,731) 1,010 531 (1,023) 901,042 2,607 776,042 1,119 62 2,260 1,495 4,796 396 17,203 776,042 793,245 793,245 Variance (2,299,601) \$ (3,092,846) \$ 190,574 (2,970,247) 3,456 31,264 525 14,639 12,185 4,735 3,140 4,349 407,277 14,894 25,654 12,976 37,068 9,268 531 4,889 1,009 2,970,247 122,598 3,092,846 Budget (2,194,205) 362,305 1,264,541 28,658 9,382 507 9,268 11,067 4,735 2,130 1,692 32,272 2,371 13,340 23,393 13,998 3,394 612 2,194,205 105,396 2,299,601 Actual

Pharmacy Services Statement of Revenues and Expenditures FOR THE SEVENTH MONTH ENDED APPLL 30, 2019

Actual	Budget	Curr	Current Month	Prior Year	Variance	36	Actual	Budbet	Fiscal Yo	Fiscal Year To Date	Prior Year	Variance	¥
	629	\$ (31,629)	(100.0%)		. s	0.0% Patient Revenue	e' ss	63,258 \$		(100.0%) \$			90.0
•	•		0.0%	•		0.0% Other Revenue	5		•	%0.0	Į.	ij.	90.0
•	32,937	(32,937)	(100.0%)	18,801	(18,801)	(100.0%) Grants	36,375	147,744	(111,369)	(75.4%)	63,965	(27,590)	(43.1%)
•	64,566	(64,566)	(100.0%)	18,801	(18,801)	(100.0%) Total Revenues	36,375	211,002	(174,627)	(82.8%)	63,965	(27,590)	(43.1%)
						Direct Operational Expenses:							
303,903	171	20,466	6.3%	343,716	39,813	11.6% Salaries and Wages	2,055,329	2,152,737	97,408	4.5%	2,110,424	55,095	2.6%
97,336		(2,566)	(2.7%)	91,478	(5,858)	(6.4%) Benefits	651,376	644,412	(6,964)	(1.1%)	616,278	(35,098)	(5.7%)
9,464	4 13,135	3,672	28.0%	11,730	2,267	19.3% Purchased Services	67,875	91,947	24,072	26.2%	77,882	10,006	12.8%
•			%0.0			0.0% Medical Services		Ē		0.0%			0.0%
1,534	4 16,077	14,542	90.5%	14,222	12,688	89.2% Other Supplies	47,433	112,537	65,103	57.9%	68,945	21,512	31.2%
•			0.0%			0.0% Preventive Services				960.0			0.0%
32,292		59,250	64.7%	54,430	22,137	40.7% Drugs	283,231	640,795	357,563	55.8%	513,014	229,783	44.8%
22,970		20,259	46.9%	29,427	6,457	21.9% Repairs & Maintenance	164,046	302,607	138,562	45.8%	196,794	32,749	16.6%
111,02	17	(2,338)	(13.2%)	12,523	(7,588)	(60.6%) Lease & Rental	114,118	124,412	10,294	8.3%	87,000	(27,118)	(31.2%)
609		191	23.8%	677	89	10.0% Utilities	4,241	2,600	1,359	24.3%	4,690	448	9.6%
3,089		(207)	(7.2%)	2,474	(615)	(24.9%) Other Expense	11,359	20,178	8,818	43.7%	8,149	(3,210)	(39.4%)
1,981		(69)	(3.6%)	2,053	72	3.5% Insurance	14,205	13,383	(822)	(6.1%)	9,748	(4,457)	(45.7%)
493,289	9 606,491	113,201	18.7%	562,731	69,442	12.3% Total Operational Expenses	3,413,214	4,108,607	695,393	16.9%	3,692,924	279,710	7.6%
(493,289)	9) (541,925)	48,635	(9.0%)	(543,930)	50,641	Net Performance before Overhead (9.3%) Allocations	(3,376,839)	(3,897,605)	520,766	(13.4%)	(3,656,549)	252,120	(6.9%)
						Overhead Allocations:							
614	3,496	2,882	82.4%	3,102	2,488	80.2% Risk Mgt	6,731	24,474	17,743	72.5%	23,413	16,682	71.2%
2,315	5 2,315		0.0%	372	(1,943)	(522.4%) Rev Cycle	16,202	16,202	•	%0.0	2,484	(13,719)	(552.3%)
1,482	2 1,528	46	3.0%	1,860	378	20.3% Internal Audit	10,122	10,696	573	5.4%	4,752	(5,370)	(113.0%)
6,853			0.0%	8,951	2,098	23.4% Administration	47,974	47,974	•	0.0%	62,781	14,807	23.6%
6,370		644	9.2%	6,979	3,609	36.2% Human Resources	48,452	49,096	644	13%	37,617	(10,835)	(28.8%)
3,502		•	0.0%	3,209	(293)	(9.1%) Legal	24,511	24,511	•	0.0%	23,417	(1,094)	(4.7%)
1,575		747	32.2%	3,183	1,608	50.5% Records	11,802	16,254	4,452	27.4%	15,089	3,286	21.8%
1,251	111	1,965	61.1%	923	(328)	(35.5%) Compliance	12,236	22,513	10,277	45.6%	14,951	2,715	18.2%
•		393	100.0%	400	400	100.0% Planning/Research	1,535	2,750	1,215	44.2%	3,029	1,494	49.3%
10,352		(226)	(7.9%)	11,655	1,304	11.2% Finance	56,818	67,167	10,349	15.4%	68,112	11,294	16.6%
2,510		1,106	30.6%	2,515	'n	0.2% Public Relations	14,605	25,308	10,703	42.3%	17,240	2,634	15.3%
23,864	4 27,411	3,547	12.9%	25,975	2,111	8.1% Information Technology	163,216	191,877	28,660	14.9%	188,411	25,194	13.4%
•		•	960:0			0.0% Budget & Decision Support			•	0.0%	3,292	3,292	100.0%
453		293	39.3%	1,267	814	64.3% Corporate Quality	4,928	5,221	293	2.6%	8,132	3,204	39.4%
82	2 146	29	43.9%	41	(41)	(99.8%) Managed Care Contract	613	1,025	412	40.2%	295	(318)	(108.0%)
61,222	2 72,153	10,931	15.1%	73,433	12,210	16.6% Total Overhead Allocations	419,747	\$05,068	85,321	16.9%	473,014	53,266	11.3%
554,511	1 678,643	124,132	18.3%	636,163	81,652	12.8% Total Expenses	3,832,962	4,613,675	780,714	16.9%	4,165,938	332,976	8.0%
\$ (554511) \$	11 \$ (614.077) \$	995 65	> 1%(-0)	(617 363)	K2 851	(10.2%) Net Marrein	(2 796 686)	¢ (4 400 £72) ¢	606.087	(12.9%) ¢	(12 84) € (4 101 072) €	¢ 20E 28E	7.48
п		ı	- 100 mg	ı		110.4.71	(30,730,300)	(4,402,073)	מממיממנ	> (m0.ct)	· (erctorta)	200,500	K#./

School Health Statement of Revenues and Expenditures FOR THE SEVENTH MONTH ENDED APPLL 30, 2019

Actual	Budset	Curre	Current Month	Prior Year	Variance	*	Actual	Budget	Fiscal Y Variance	Fiscal Year To Date	e Prior Year	Variance	×
917	\$ 231,917 \$		0.0% \$	P.	,	0.0% Palm Beach County School District	\$ 1,623,417 \$		(0)	(0.0%) \$	(0.0%) \$ 1,623,417 \$		(%0-0)
231,917	231,917		0.0%	231,917		6.0% Total Revenue	1,623,417	1,623,417	(0)	(0.0%)	1,623,417	(0)	(0.0%)
1 103 006	1 302 259	108.263	34 44	1 035 575	(158.421)	Direct Operational Expenses:	8 644 317	9 151 477	507 160	***	8 000 403	(543 914)	(80%)
430,358	475,175	44,817	9.4% %4.8%	380,112	(50,246)	(13.2%) Benefits	3,085,225	3,326,228	241,003	7.2%	2,977,775	(107,450)	(3.6%)
•		•	960.0	•	•	0.0% Purchased Services		٠	. *	%0.0	*		0.0%
1,056	6,000	4,944	82.4%	872	(184)	(21.1%) Medical Supplies	54,374	44,000	(10,374)	(23.6%)	14,220	(40,154)	(282.4%)
1,557	583	(973)	(166.9%)	26	(1,531)	(5,887.5%) Other Supplies	10,903	4,083	(6,819)	(167.0%)	1,763	(9,140)	(518.6%)
8,335	9,542	1,207	12.6%	11,646	3,311	28.4% Repairs & Maintenance	68,279	66,792	(1,487)	(2.2%)	77,185	8,906	11.5%
•			%0:0			0.0% Utilities	•	g <b>'</b>		0.0%	٠		0.0%
3,747	6,654	2,907	43.7%	4,491	744	16.6% Other Expense	8,444	18,229	9,785	53.7%	8,476	33	0.4%
	1000		0.0%			0.0% Insurance				0.0%			%0:0 %0:0
1,639,049	1,800,213	161,164	80%	1,432,722	(206,327)	(14.4%) Total Operational Expenses	11,871,541	12,610,809	739,268	5.9%	11,079,822	(91,719)	(7.1%)
						Net Performance before Overhead							
(1,407,132)	(1,568,296)	161,164	(10.3%)	(1,200,805)	(206,327)	17.2% Allocations	(10,248,124)	(10,987,392)	739,268	(6.7%)	(9,456,405)	(791,719)	%4.6
						Overhead Allocations:							
1,627	9,264	7,637	82.4%	6,389	4,762	74.5% Risk Mgt	17,835	64,847	47,012	72.5%	48,226	30,391	63.0%
34			0.0%	•		0.0% Rev Cycle	٠	٠		0.0%	٠		960.0
3,927	4,048	122	3.0%	3,831	(96)	(2.5%) Internal Audit	26,819	28,339	1,519	5.4%	9,789	(17,030)	(174.0%)
7,347	8,057	710	88.88 %8.88	20,270	12,923	63.8% Palm Springs Facility	51,089	56,400	5,310	9.4%	122,716	71,627	58.4%
18,159	18,159	•	0.0%	18,438	279	1.5% Administration	127,111	127,111		0.0%	129,316	2,205	1.7%
30,846	33,963	3,118	9.2%	48,794	17,948	36.8% Human Resources	234,626	237,744	3,118	1.3%	183,933	(50,693)	(27.6%)
9,277	9,277		960.0	609'9	(2,668)	(40.4%) Legal	64,942	64,942	6	%0"0	48,233	(16,709)	(34.6%)
4,173	6,152	1,980	32.2%	955'9	2,383	36.4% Records	31,271	43,066	11,795	27.4%	31,079	(192)	(0.6%)
3,315	8,521	5,206	61.1%	1,902	(1,413)	(74.3%) Compliance	32,420	29,650	27,229	45.6%	30,796	(1,625)	(5.3%)
	1,041	1,041	100.0%	825	825	100.0% Planning/Research	4,067	7,287	3,220	44.2%	6,239	2,172	34.8%
27,427	25,423	(2,004)	(2.9%)	24,008	(3,420)	(14,2%) Finance	150,544	177,963	27,419	15.4%	140,297	(10,247)	(7.3%)
6,649	9,579	2,930	30.6%	5,180	(1,470)	(28.4%) Public Relations	38'698	67,055	28,358	42.3%	35,510	(3,187)	(%0.6)
63,230	72,627	9,397	12.9%	53,504	(9,726)	(18.2%) Information Technology	432,453	508,391	75,938	14.9%	388,087	(44,366)	(11.4%)
			960.0			0.0% Budget & Decision Support		்		0.0%	6,781	6,781	100.0%
1,200	1,976	776	39.3%	2,609	1,410	54.0% Corporate Quality	13,058	13,834	776	5.6%	16,751	3,694	22.0%
177,177	208,090	30,913	14.9%	198,914	21,737	10.9% Total Overhead Allocations	1,224,934	1,456,628	231,694	15.9%	1,197,752	(27,182)	(2.3%)
1,816,226	2,008,303	192,077	9.6%	1,631,636	(184,590)	{11.3%} Total Expenses	13,096,475	14,067,437	970,962	6.9%	12,277,574	(818,901)	(6.7%)
	4 1944 964 27 4 1944 494 43	200	4 1/40 003	1002.000.00			4 1900 000 000 000 000 000 000 000 000 00	* 1000 000 000		0 0000	4 1000 000 000	1000 0007	1700 87
(Enc'soc'r) c	¢ (000'0//T) ¢	132,017	tro.ozi	c (61/666,1) & (40.01)	(046,401)	13.4% IVER INGIGITI	¢ (ocn/s/e/TT) ¢	(12,444,02U) >	200,076	( (wa./)	(1.05,016) 6 (051,900,01) 6 (050,1)	(106,810)	(4.1.7)

## Sponsored Programs FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

		Curr	<b>Current Month</b>						Fiscal Year To Date	r To Date			
Actual	Budget	Variance	%	Prior Year	Variance	×	Actual	Budget	Variance	%	Prior Year	Variance	×
						Sponsored Programs:							
705,594	791,667	86,073	10.9%	560,930	(144,664)	(25.8%) DOH Uninsured/Preventive Care Svs	4,939,159	5,541,667	602,508	10.9%	3,829,437	(1,109,722)	(29.0%)
158,908	166,667	7,759	4.7%	146,791	(12,117)	(8.3%) Grant Funded Programs for Uninsured	632,576	1,166,667	534,090	45.8%	1,027,530	394,954	38.4%
			%0:0			0.0% CL Brumback Uninsured	×	A	,	%0.0	٠		0.0%
	2,500	2,500	100.0%	2,500	2,500	100.0% Community Health Planning	10,000	17,500	7,500	42.9%	17,500	7,500	42.9%
864,502	960,833	96,331	10.0%	710,221	(154,281)	(21.7%) Total Sponsored Programs	5,581,736	6,725,833	1,144,098	17.0%	4,874,467	(707,268)	(14.5%)
						Direct Operational Expenses:							
13,362	14,136	774	5.5%	12,383	(679)	(7.9%) Salaries and Wages	92,589	93,809	1,220	1.3%	91,475	(1,114)	(1.2%)
5,615	5,698	82	1.4%	5,151	(464)	(9.0%) Benefits	38,673	38,697	24	0.1%	38,095	(577)	(1.5%)
	83	83	100.0%		•	0.0% Other Supplies	110	583	473	81.1%	129	19	14.7%
			%0.0			0.0% Repairs & Maintenance	6	ę	5	%0.0	Ü		%0.0
784	521	(263)	(80.5%)	23	(731)	(1,379.2%) Other Expense	2,554	3,646	1,092	29.9%	294	(2,260) (768.9%)	(768.9%)
19,761	20,437	929	3.4%	17,587	(2,174)	(12.4%)	133,926	136,735	2,809	2.1%	129,994	(3,932)	(3.0%)
884,263 \$	\$ 127,186 \$	\$ 97,008	9.9% \$	727,808 \$	(156,455)	[21.5%] Total Expenses	\$ 5,715,662 \$ 6,862,568 \$ 1,146,907	6,862,568	1,146,907	16.7% \$	16.7% \$ 5,004,461 \$ (711,201) (14.2%)	\$ (711,201)	(14.2%)

General Fund Statement of Revenues and Expenditures by Month

			Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19		Jul-19	Aug-19	Sep-19		Year to Date
	Revenues:	1															
	Ad Valorem Taxes	v	S	\$ 070,909,15	83,120,459 \$	\$,220,786 \$	5,661,776 \$	2,596,135 \$	5,487,587 \$		\$	\$	sn	s	ş	s U	123,995,813
	Premums																10
	Patient Revenue, Met		130,636	180,131	356,622	56,280	102,682	513,063	322,497	×			×	Ÿ			1,661,912
	Intergovernmental Revenue		231,917	231,917	231,917	231,917	231,917	231,917	231,917					4			1,623,417
	Grants		7,820	4,818	11,753	5,201	6,783	*	4	6		*		1911		5	36,375
	Interest Earnings		233,692	238,380	190,989	319,898	482,263	408,147	345,540								2,218,910
	Unrealized Gain/(Loss)-Investments		(49,482)	155,186	641,266	149,084	(126,799)	355,737	126,713	100			×				1,251,707
-	Other Revenue	ļ	1,210	473,396	1,224,894	224,207	231,878	174,881	421,146				4				2,751,612
	Total Revenues	**	\$ \$62,794 \$	23,192,899 \$	\$ 006,777,28	6,207,373 \$	\$ 005'065'9	4,279,879 \$	\$ 109/526/9		s.	<b>S</b>	•		s.	٠,	133,539,746
_	Expenditures:																
	Salaries and Wages		3,298,698	2,915,868	2,983,671	2,927,192	2,835,739	3,022,094	2,987,415			ė	7	,			20,970,677
_	Benefits		1,055,344	1,100,508	904,269	1,015,998	990,983	1,021,468	1,017,474	22.		.,	. 7	,			7,106,045
_	Purchased Services		494,856	800,476	566,029	654,314	621,355	457,270	1,091,677			Ç!	ū			18	4,685,977
_	Medical Supplies		4,323	4,210	39,275	5,970	5,243	3,974	2,486			£	ě	3000			65,481
_	Other Supplies		25,159	40,536	84,704	77,326	101,366	49,483	41,321	٠							419,895
-	Contracted Physician Expense		29,167	79,167	29,167	29,167	29,167	79,167	29,167				4			×	204,167
-	Medical Services		3,748,086	3,330,642	3,401,981	4,129,172	3,266,127	3,489,555	2,413,144	4		ç	Ċ	1720		c	23,778,706
_	Orugs		14,087	30,279	18,181	103,670	55,234	29,488	32,292				,				283,231
	Repairs & Maintenance		233,625	221,593	291,127	296,634	239,358	263,370	280,299				ī				1,826,006
	Lease & Rental		132,692	169,243	177,188	174,498	181,440	178,690	163,309			į.				4	1,177,059
-	Utilities		11,427	12,065	9,852	9,749	8,540	698'6	9,923			6	i	100			71,424
-	Other Expense		316,602	650,421	1,935,661	1,711,669	556,651	516,973	543,788				34				6,231,765
	Insurance		120,673	122,833	112,469	127,095	118,013	120,639	98,826	*			4				820,548
	Sponsored Programs		705,594	705,594	705,594	858,937	874,021	867,493	864,502	2		્ર	6	3		2	5,581,736
-	Total Operational Expenditures		10,190,332	10,133,434	11,259,166	12,121,391	9,883,238	10,059,532	9,575,622				ŷ.			÷	73,222,716
5	Net Performance before Overhead Allocations	\$5	(9,634,538) \$	13,059,465 \$	74,518,733 \$	(5,914,018) \$	(3,292,738) \$	\$ (5,779,653)	(2,640,222) \$	10	s	<b>s</b>	S	S	s	5	60,317,030
	Overhead Alfocations		(822,184)	(878,882)	(893,893)	(982,086)	(815,753)	(796,233)	(876,067)				S	3560		ć	(6,038,099)
_	Total Expenses		9,368,148	9,254,553	10,365,273	11,166,305	9,067,485	9,263,299	8,699,555								67,184,617
-	Net Margin	₩.	(8,812,354) \$	13,938,347 \$	75,412,627 \$	(4,958,932) \$	(2,476,985) \$	(4,983,420) \$	(1,764,154) \$		vs	*			*		66,355,128
-	Capital		5.			ē	10		27				47	60			100
_	General Fund Support/ Transfer In (Out)	<b>"</b>	(3,291,581) \$	(4,370,744) \$	(3,491,091) \$	(3,086,373) \$	(2,941,885) \$	(2,770,737) \$	(3,071,733) \$		s,	۰.			85	۰,	(23,024,144)



	0ct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	Mav-19	Jun-19	Jul-19	Aug-19	Sep-19	Current Year Total	Prior Year Total	% Var to Budget	% Var to Prior Year
Aeromedical																
Patients Transported - Actual	46	90	55	65	63	52	40	•	,	•		i	361	399		(85.6)
Patients Transported - Budget	51	63	51	59	55	98	54	٠					389	383	(7.2%)	
Variance	(2)	(23)	4	9	60	(4)	(14)	ı	æ.	i	Ť	\$č	(28)	16		
Actual Hours Available for Service	1.070	1.080	1.113	1.069	1 005	1.116	808	,	2	1	1	ā	7.361	7 533	ŝ	,
Service Hours Utilized	74.0	540	79.0	94.0	92.0	75.0	62.0	7.0			,		2300	517.0		
Utilization %	96.9	5.0%	7.1%	88.8	9.2%	6.7%	6.8%	0	٠	20			7.2%	%6.9	ń	
# of Flights - Training/Public Education	00	s	7	7	1	2	m	¢	55			70	33	63		(47.6%)
# of Flights - Maintenance	თ	==	<u>5</u>	13	10	9	11			·	•		75	64		17.2%
Trauma																
New Trauma Patients - Actual	359	399	421	400	377	446	381						2,783	2,566		8.5%
New Trauma Patients - Budget	399	399	399	399	399	399	399		•	7	1	1	2,793	2,485	(0.4%)	
Variance	(40)	5	22	н	(22)	47	(18)	÷	÷	:		,	(10)	80		
School Health																
Medical Events	48,567	32,649	28,460	35,695	40,115	30,919	44,658	1	i i	*		5	261,063	254,382	Ť	2.6%
Screenings	29,329	19,811	18,958	14,867	16,019	5,085	860	£	•	5		-	104,929	85,701	6	22.4%
Total Events- Actual	968'44	52,460	47,418	50,562	56,134	36,004	45,518		×	*	×		365,992	340,083		
Total Events Budget	66,612	50,206	43,714	50,088	51,936	34,518	43,009		κ.	Š			340,083	355,060		
Managed Care																
District Care Visits to Primary Clinic - Medical	1,857	2,043	2,121	2,356	2,168	2,233	2,401	×	٠	*			15,179	19,577		(22.5%)
Strict Care Visits to Primary Clinic - Dental	441	381	338	293	345	426	438	9	9			,	2,662	5,202	23	(48.8%)
Uninsured Visits to Primary Clinic - Medical	3,649	2,420	2,465	2,717	2,706	2,761	2,958	ĵ.		٠	100		19,676	16,057		22.5%
Uninsured Visits to Primary Clinic - Dental	1,381	066	873	1,028	1,052	1,194	1,576	)	Ů.	2		7	8,094	8,219		(1.5%)
Membership- Current Year	9,446	9,195	8,929	8,731	8,470	8,259	8,369	*	£.	J.		4			ř	(11.4%)
Membership- Prior Year	9,946	10,060	9,924	9,852	9,829	9,711	9,795			35						
Pharmacy																
Total Prescriptions Filled at In-House Pharmacies	24,348	20,947	20,144	22,785	20,931	21,618	22,443	•				٠	153,216	169,370	9	(8.5%)
Total Prescriptions Filled at Retail Pharmacies	159	120	247	309	323	202	232		•		K		1,592	1,559		2.1%
Total Prescriptions Filled Inhouse/Retail- Actual	24,507	21,067	20,391	23,094	21,254	21,820	22,675		9.	(4)	5	*	154,808	170,929		(9.4%)
Total Prescriptions Filled- Budget	26,876	24,372	24,016	25,283	24,714	25,995	25,768		E	e.	ř		177,024	184,162	(12.5%)	•



# SUPPLEMENTAL INFORMATION

## HEALEY CENTER

Healey Center Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

1		Current Month				,	1		Fiscal Year To Date				•
\$ 1,203,482 \$	1,108,513 \$	94,969	8.6% \$	58 \$		11.8% Gross Patient Revenue	\$ 7,985,028 \$	7,655,660 \$	329,368	4.3% \$	7,640,247 \$	344,781	4.5%
74,968	41,417	(33,551)	(81.0%)	19,950	(55,017)	(275.8%) Contractual Allowances	245,690	164,234	(81,456)	(49.6%)	612,719	367,030	\$6.65
305,603	269,646	(35,957)	(13.3%)	311,052	5,449	1.8% Charity Care	1,872,240	1,905,443	33,203	1.7%	1,967,056	94,817	4.8%
382,622	313,299	(69,323)	(22.1%)	322,072	(10,361)	(18.8%) Total Contractuals and Bad Debt	2,116,097	2,085,329	(30,768)	(1.5%)	2,618,601	502,503	19.2%
820,860	795,214	25,646	3.2%	754,785	66,075	8.8% Net Patient Revenue	5,868,930	5,570,331	298,599	5.4%	5,021,646	847,284	16.9%
68.21%	71.74%			70.09%		Collection %	73.50%	72.76%			65.73%		
758,333	758,333	, ,	%0:0	758,333		0.0% PBC Interlocal	5,308,333	5,308,333		0.0%	5,308,333	, 6	%0.0%
5,694	4,458	1,226	27.4%	24,474	(18,730)	(75.7%) Other revenue	816'/7	31,275	(3,738)	(17.0%)	115,65	(11,794)	(30.0%)
764,027	762,801	1,226	0.2%	782,757	(18,730)	(2.4%) Total Other Revenues	5,335,851	5,339,609	(3,758)	(0.1%)	5,347,644	(11,794)	(0.2%)
1,584,887	1,558,015	26,872	1.7%	1,537,542	47,345	3,1% Total Revenues	11,204,781	10,909,940	294,841	2.7%	10,369,290	835,491	8.1%
500 500	571 530	(400 00)	30 5	019 077	(0110)	Direct Operational Expenses:	6 242 123	6 000 467	(103 666)	12 4951	5 870 376	1272 7541	(50 367)
331 142	334 131	2 989	(4:0%) 0.9%	305 442	(25,700)	(8 4%) Benefits	2 316 033	7.778 27.7	32.740	1 4%	2 224 781	(91.751)	(4.1%)
73.559	71,143	(2.416)	(3.4%)	62,789	(5,770)	(8.5%) Purchased Services	478.456	497,998	19,542	3.9%	451,216	(27,239)	(6.0%)
50,195	45,500	(4,695)	(10.3%)	51,821	1,627	3.1% Medical Supplies	317,683	318,500	817	0.3%	319,920	2,237	0.7%
102,967	67,232	(35,735)	(53.2%)	68,524	(34,442)	(50,3%) Other Supplies	531,071	470,623	(60,448)	(12.8%)	566,750	35,679	6.3%
1,190	2,088	868	43,0%	1,711	521	30,4% Contracted Physician Expense	6,547	14,617	8,070	55.2%	11,109	4,562	41.1%
5,628	3,750	(1,878)	(50.1%)	17.780	(5,628)	0.0% Medical Services	33,480	26,250	(7,230)	(27.5%)	900000	(33,480)	0.0%
41.582	32,957	(8.625)	(26.2%)	37.622	(3.961)	(10.5%) Repairs & Maintenance	219.491	230,702	11.211	8 65	185,939	(33,552)	(18.0%)
1,248	2,849	1,601	56.2%	1,169	(62)	(6.8%) Lease & Rental	506'6	19,943	10,038	50.3%	9,297	(809)	(6.5%)
36,192	34,256	(1,936)	(5.7%)	33,720	(2,472)	(7,3%) Utilities	247,443	239,793	(2,650)	(3.2%)	232,985	(14,458)	(6.2%)
16,940	15,260	(1,680)	(11.0%)	8,674	(8,266)	(95.3%) Other Expense	86,906	106,822	19,916	18.6%	78,807	(8,098)	(10.3%)
(659)	4,601	5,260	114.3%	3,364	4,023	119.6% Insurance	29,976	32,206	2,229	96.9	27,773	(2,203)	(7.9%)
1,589,479	1,507,577	(81,902)	(5.4%)	1,426,102	(163,377)	(11.5%) Total Operational Expenses May Derformance hadone Demesiasion &	10,714,012	10,620,359	(93,653)	(0.9%)	10,187,642	(526,370)	(5.2%)
(4,591)	50,438	[55,030]	(109.1%)	111,441	(116,032)	(104.1%) Overhead Allocations	490,769	289,581	201,188	69.5%	181,648	309,121	170.2%
54,621	70,087	15,465	22.1%	57,104	2,483	4 3% Depreciation	377,739	490,607	112,867	23.0%	423,363	45,624	10.8%
					•	Overhead Allocations:							
1,614	9,189	7,575	82.4%	6,639	5,024	75.7% Risk Mgt	17,692	64,326	46,634	72.5%	50,109	32,418	64.7%
*		ř	0.0%	35,247	35,247	100,0% Rev Cycle	1 -	•		%0.0	235,427	235,427	100.0%
3,895	4,016	121	3.0%	3,981	86	2 2% Internal Audit	26,604	28,111	1,507	8,4% 8,000	10,171	(16,433)	(161.6%)
18,013	16,013	. 60	80.0	19,158	17.427	October Administration	120,021	120,039	5000	80.0 28. F	172 643	177'0	0.7%
9.203	9.203	, suc.	%0°0	6.868	(2,335)	37.0% Legal	64.420	64,420	506,2	%0.0 %0.0	50,117	(14,303)	(28.5%)
4,139	6,103	1,964	32.2%	6,812	2,673	39.2% Records	31,020	42,720	11,701	27.4%	32,293	1,273	3.9%
3,289	8,453	5,164	61.1%	1,976	(1,313)	(66.4%) Compliance	32,160	59,170	27,010	45.6%	31,999	(191)	(0.5%)
	1,033	1,033	100.0%	857	857	100.0% Planning/Research	4,034	7,228	3,194	44.2%	6,482	2,448	37.8%
27,207	25,219	(1,988)	(7.9%)	24,945	(2,262)	(9.1%) Finance	149,334	176,533	27,199	15.4%	145,776	(3,558)	(2.4%)
6,290	2,502	2,30/	30.0%	2,382	(1,214)	(12.8%) Information Technology	478 978	504 305	75,327	14.9%	403,227	(25,734)	(5,0%)
	1	1	%0.0			0.0% Budget & Decision Support				0.0%	7,045	7,045	100.0%
1,190	1,960	770	39.3%	2,711	1,521	56.1% Corporate Quality	12,953	13,723	077	89'5	17,405	4,453	25.6%
,	,	٠	90.0	3,898	3,898	100.0% Managed Care Contract	,			90.0	27,945	27,945	100.0%
166,583	196,353	29,770	15.2%	220,210	53,627	24.4% Total Overhead Allocations	1,150,096	1,374,471	224,374	16.3%	1,363,218	213,122	15.6%
1,810,683	1,774,017	(36,667)	(2.1%)	1,703,415	(107,268)	(6.3%) Total Expenses	12,241,848	12,485,436	243,588	2.0%	11,974,224	(267,624)	(2.2%)
{225,796}	{216,001}	(9,795)	4.5%	(165,873)	(59,923)	36.1% Net Margin	(1,037,067)	(1,575,496)	538,429	(34.2%)	(1,604,933)	567,867	35.4%
\$ 160,065 \$	154,167 \$	5,898	3.8% \$	114,000 \$		40.4% General Fund Support/Transfer In	\$ 659,328 \$	1,079,167 \$	(419,839)	(38.9%) \$	(38.9%) \$ 1,264,000 \$	(604,672)	(47.8%)
					L								

## Healey Center Statement of Revenues and Expenses by Month

Control	Gross Patient Revenue	\$ 1,116,480 \$	1,063,810 \$	1,105,771 \$	1,119,937 \$	1,145,087 \$	1,230,460 \$	1,203,482 \$	S	\$ 33	୍ର	· ·	\$	\$ 7,985,028
1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,	Confractual A cowances	(10.387)	(24.243)	128 9971	60.805	101 265	27.279	74 968				17.0	30	345 600
1,144,113   1,11,241	Charity Care	255,960	313,710	332,510	84,852	263,811	315,794	305,603						1.872.240
Part	Bad Debt	(160'6)	(12,991)	(22,945)	11,134	13,170	16,839	2,052			,			(1.832)
1,14,150   1,14,150   1,44,150   1,44,150   1,14,150	Total Contractuals and Bad Debt	236,483	276,475	280,568	156,791	378,246	404,913	382,622	×	Œ.	i.	or.		2,116,097
Thirty   T	Methent Reserves	879 497	787 336	#35.203	963 146	766.041	87.0	070 000						
1,5,5,5,1   1,5,5,5,5   1,5,5,5,5   1,5,5,5,5   1,5,5,5,5   1,5,5,5,5   1,5,5,5,5   1,5,5,5,5,	Collections	78.82%	74.01%	74.63%	86.00%	₹6.99	%60 29	68.21%	•	•	•	•	•	73.50%
No. 15.51   No.		ļ		;										
	Other revenue	758,333	758,333	758,333	758,333	758,333	758,333	758,333	4			,	7	5,308,333
1,0,2,55   1,0,1,55		4,36,1	2,420	115,5	4,240	1,0,1	7,790	3,694	*	ęł.		.5	à	27,518
144,657   149,068   148,141   175,751   145,677   145,677   145,677   145,677   145,677   145,677   145,677   145,677   145,677   145,777   145,	Total Other Revenues	762,655	761,753	763,710	762,579	760,004	761,123	764,027		o r				5,335,851
Part	Total Revenues	1,642,652	1,549,088	1,588,914	1,725,725	1,526,845	1,586,671	1,584,887	•	-	•			11.204.781
1,500,000   1,50	Olympia Organization Communication													
1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,	Salaries and Wages	896.239	924.513	820.044	931 272	860 191	907 789	903.087						5 343 133
1,126  1,126  1,127	Benefits	336,118	354,622	305,299	336,872	321,671	330,309	331,142	,					2.316.033
1,000	Purchased Services	63,482	68,378	67,963	62,009	71,451	68,613	73,559		7		4	65	478,456
1,556   7,523   6,120   7,6840   6,207   7,695   7,028   7,0	Medical Supplies	43,666	51,909	30,303	66,744	39,636	35,230	50,195					4	317,683
1,151	Other Supplies	70,505	75,257	63,200	76,840	66,207	76,095	102,967	0	ā				\$31,071
1,538   3,425   3,42	Contracted Physician Expense	1,158	1,084	1,172	929	119	1,147	1,190	C	200				6,547
15.21   15.22   15.2	Medical Services	4,623	4,335	3,830	5,022	5,732	4,310	5,628						33,480
1150   1158   11584   1158   1158   1158   1158   11584   11	Repairs & Maintenance	15,238	31 412	(55,12 EAC OF	37,023	94,008	262,8 005 20	75,405					1	193,888
1350   13,284   4,401   18,616   13,229   6,442   3,444   3,545   3,512   3,	Lease & Rental	1,169	2,599	1,169	1,169	1,383	1.169	1.248						19,491
1,250 d.79   1,250 d.75   1,2	Utilities	31,551	32,824	40,401	36,285	34,744	35,445	36,192						247,443
1509 479   4,620   4,620   6,257   5,029   (659)   (	Other Expense	10,709	12,991	16,616	13,229	6,443	726'6	16,940					,	86,906
1509.479   1,594,219   1,40,646   12,2096   31,011   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   (4,991)   75,516   75,916	Insurance	5,079	4,620	4,620	6,257	5,029	5,029	(659)	ē			9	e e	29,976
13,172	Gotal Operational Expenses	1,509,479	1,594,219	1,412,217	1,603,629	1,493,834	1,511,155	1,589,479	1	0	1	36		10,714,012
13,172	Net Performance before Depreciation &													
51,986   51,986   54,806   54,806   54,621   5	Overhead Allocations	133,172	(45,131)	176,696	122,096	33,011	75,516	(4,591)	234	,		0		490,769
3.700   3.700   3.700   3.704   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.514   1.570   1.526   1.52	Depreciation	52,986	52,986	54,806	53,084	54,636	54,621	54,621	( -		•	Ş	-	377,739
6,723 11,644 5,960 (11,080) 1,260 1,570 1,614 1,814 1,818 1,805 1,800 1,570 1,614 1,814 1,813 1,805 1,800 1,	Overhead Allocations:													
3,700 3,700 3,700 3,700 3,704 4,133 3,895 3895 3895 30,916 3,12,266 18,881 15,296 19,345 17,134 19,310 18,013 30,915 30,916 31,635 32,188 35,10 30,031 29,231 28,716 30,134 4,139 4,139 4,139 4,712 4,663 4,387 4,139 4,	Risk Mgt	6,723	11,644	5.960	(11,080)	1.260	1.570	1.614			ľ	,	5	17.692
3,700   3,700   3,700   3,700   3,704   4,133   3,855     18,556   18,881   15,296   3,716   3,934   19,310   19,013     3,0316   3,633   5,186   35,710   30,031   22,311   28,716     4,774   4,582   2,586   4,541   3,786   4,533   4,139     4,174   5,202   2,606   4,541   3,786   4,532     4,174   5,202   2,606   4,541   3,786   4,532     1,7415   2,760   6,025   5,386   5,115   5,326     1,7415   2,760   6,025   5,386   5,115   5,326     1,56,991   166,404   165,137   181,999   153,375   156,583     1,7416,456   1,813,608   1,832,161   1,701,844   1,725,384   1,810,683     1,76,804   (264,520)   (43,247)   (112,586)   (118,714)   (225,796)     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604   1,6,604   1,6,604   1,6,604   1,6,604   1,6,604     1,6,604	Rev Cycle		12	55	0.	Ç			,			٠		200,11
10,506 18,881 15,296 19,345 17,194 19,310 18,013 18,013 18,013 18,001 18,881 15,296 19,345 17,194 19,310 18,013 18	Internal Audit	3,700	3,700	3,700	3,700	3,774	4,133	3,895	8,					26,604
4,712 4,653 4,385 3-1,10 4,0031 23,731 28,716 4,223 4,139 4,72 4,653 4,387 13,786 4,523 4,139 4,139 4,139 4,139 4,139 4,139 4,72 4,653 4,386 4,511 3,786 4,523 4,139 4,682 4,682 4,680 6,025 5,386 5,115 5,972 6,586 6,725 5,386 5,115 5,972 6,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 65,586 6,722 6,286 5,139 66,583 6,722 6,286 5,139 66,583 6,722 6,286 5,139 66,583 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,283 6,722 6,286 6,286 6,722 6,726 6,286 6,722 6,726 6,736 6,722 6,722 6,72	Adminstration	18,050	18,881	15,296	19.345	17,194	19,310	18,013	100					126,089
4,712 4,653 4,385 4,311 3,786 4,523 4,129 4,125,384 4,129 4,125,384 4,129 4,125,384 4,129 4,125,384 4,129 4,125,384 4,125,	Human Resources	4676	31,635	32,188	35,710	30,031	29,231	28,716				* ()		218,427
4,174 5,202 2,606 4,541 3,012 9,337 3,289 926 824 958 308 0 17,415 23,761 16,356 28,590 16,764 19,142 27,207 4,622 4,600 6,035 5,996 5,115 5,972 6,596 58,094 50,067 70,345 62,863 59,380 65,508 62,722 2,881 2,720 1,554 1,872 1,456 1,279 1,190  1,719,456 1,813,608 1,632,161 1,701,844 1,725,384 1,810,683 4,725,994 (264,520) (43,247) (112,986) (138,714) (225,796)	Records	4.712	4.663	4.385	4.811	3 786	(155) FC2 b	4 1 3 0						54,470
17,415   23,761   16,356   28,590   16,764   19,142   27,207     4,682   4,600   6,025   5,863   5,915   5,972   6,596     5,804   5,067   7,0345   6,2,863   5,9380   65,508   67,722     2,881   2,720   1,554   1,872   1,456   1,279   1,190     156,991   166,404   165,137   181,999   153,375   159,608   166,583     2,719,456   1,632,161   1,832,111   1,701,844   1,725,384   1,810,683     4,76,804  (264,520)   (43,247)   (112,986)   (138,714)   (125,796)	Compliance	4,174	5,202	2,606	4,541	3,012	9,337	3,289	i	-				32,160
17,415   23,761   16,346   28,940   16,744   19,142   27,207     4,682   4,600   6,025   5,396   5,115   5,926     5,804   50,067   70,345   62,863   59,380   65,508   62,722     2,881   2,720   1,554   1,872   1,456   1,279   1,190     156,991   166,404   165,137   181,999   153,375   159,608   166,583     1,719,456   1,833,608   1,832,61   1,701,844   1,725,384   1,810,643     (76,804)   (264,520)   (43,247)   (112,986)   (134,714)   (125,796)	Planning/Research	896	926	874	958	308	0	2.7	t	٠				4,034
4,084	Finance outling outliness	17,415	23,761	16,356	28,690	16,764	19,142	27,207					,	149,334
2,881 2,720 1,554 1,872 1,456 1,279 1,190 1,190 1,190 1,190 1,190 1,190 1,190 1,190 1,190 1,190 1,719,456 1,813,608 1,65,83 1,632,161 1,838,711 1,701,844 1,725,384 1,810,683 (76,804) (264,520) (43,247) (112,986) (138,714) (225,796)	Tobac Netations	4,002	4,600	6,075	2,596	5,115	5,972	6,596	,					38,387
2.881 2,720 1,554 1,872 1,456 1,279 1,190 156,991 166,404 165,137 181,999 153,375 159,608 166,583 1,719,456 1,813,608 1,632,161 1,888,711 1,701,844 1,725,384 1,810,683 (76,804) (264,520) (43,247) (112,986) (134,999) (138,714) (225,796)	Budget & Decision Support	\$10°00	190'00	/0,545	500,20	095,860	905 50	27//79			• •			428,978
156,991 166,404 165,137 181,999 153,375 159,608 166,583 1,719,456 1,813,608 1,632,161 1,838,711 1,701,844 1,725,384 1,810,683 (76,804) (264,520) (43,247) (112,986) (174,999) (138,714) (225,796)	Corporate Quality	2,881	2,720	1,554	1,872	1,456	1,279	1,190						12,953
156,991 166,404 165,137 181,999 153,375 159,608 166,583 1,719,456 1,813,608 1,632,161 1,838,711 1,701,844 1,725,384 1,810,683 (76,804) (264,520) (43,247) (112,986) (174,999) (138,714) (225,796)	Managed Care Contract	8	ig.	is.	3	<u>.</u>	**	29	ā			*	200	
1,719,456 1,813,608 1,632,161 1,838,711 1,701,844 1,725,384 1,810,683  eneral Fund (76,804) (264,520) (43,247) (112,986) (174,999) (138,714) (225,796)	Total Overhead Allocations	156,991	166,404	165,137	181,999	153,375	159,608	166,583	Ţ	100			370	1,150,096
eneral Fund (76,804) (264,520) (43,247) (112,986) (174,999) (138,714) (225,796)	Total Expenses	1.719.456	1.813.608	1.632.161	1.838.711	1 701 844	1 775 384	1 810 683						040 141 61
eneral Fund (76,804) (264,520) (43,247) (112,986) (174,999) (138,714) (225,796)					and the same									14,441,046
(76,804) (264,520) (43,247) (112,986) (174,999) (138,714) (225,796)	Transfer out to Medicaid Match/ General Fund													Ť
	Net Margin	(76,804)	(264,520)	(43,247)	(112,986)	(174,999)	(138,714)	(225,796)				٠	8	(1,037,067)
, WALL A				•										



													Current	Prior
Census	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Year Total	Year Total
Admissions	10	6	12	00	œ	7	Ŋ						54	77
Discharges	11	13	00	10	9	4	Ŋ							. 6
Average Daily Census	119	118	119	119	119	120	119						119	119
Budget Census	118	118	118	118	118	118	118						118	118
Occupancy % (120 licensed beds)	%66	<b>%86</b>	%66	%66	%66	100%	%66						%66	%66
Days By Payor Source:														
Medicaid	109	78	62	93	9	31	8						468	17 217
Managed Care Medicaid	2,259	2,201	2,330	2,384	2,245	2,567	2,512						16.498	
Medicare	115	90	52	48	32	22	12						371	315
Private Pay	26	90	93	93	8	92	9						609	757
Hospice	124	120	145	142	103	102	96						826	455
Charity	066	961	1,016	930	812	899	870						6.478	6.458
Total Resident Days	3,694	3,540	3,698	3,690	3,341	3,713	3,574						25,250	25,302



# SUPPLEMENTAL INFORMATION

## AKESIDE MEDICAL CENTER

Lakeside Medical Center Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APPRIL 30, 2019

		ā	<b>Current Month</b>							Fiscal Year To Date			
Actual	Budget	Variance	×	Prior Year	Variance	×	Actual	Budget	Variance	*	Prior Year	Variance	×
\$ 3,794,298	8 \$ 4,633,716 \$	(839,418)	(18.1%) \$	4,759,830 \$	(965,532)	(20,3%) Inpatient Revenue	\$ 29,030,081	\$ 33,712,843	\$ (4,682,762)	(13.9%) \$	34,128,445 \$	(£98,363)	(14.9%)
8,160,200	0 5,656,626	2,503,574	44.3%	6,483,539	1,676,662	25.9% Outpatient Revenue	50,495,641	41,155,083	9,340,558	22.7%	43,498,322	6,997,319	16.1%
		(57,619)	(100.0%)	46,455	(46,455)	(100.0%) Physician Clinic	1,126	403,331	(402,205)	(99.7%)	399,198	(398,073)	(%2.66)
11,954,498	8 10,347,961	1,606,537	15.5%	11,289,823	664,675	5.9% Gross Patient Revenue	79,526,847	75,271,256	4,255,591	8.7%	78,025,964	1,500,883	1.9%
8.388.212	2 6.834.951	(1.553,261)	(22.7%)	7,862,140	(526,073)	(6.7%) Contractual Allowances	55,283,605	49,728,044	(5,555,560)	(11.2%)	54,338,993	(944,612)	(1.7%)
361,962		(159,662)	(78.9%)	389,002	27,040	7.0% Charity Care	2,421,863	1,471,845	(950,018)	(64.5%)	1,573,609	(848,254)	(53.9%)
1,309,817	1	(160,772)	(14.0%)	945,040	(364,777)	(38.6%) Bad Debt	7,621,375	8,359,944	738,569	8.8%	8,438,172	816,798	%Z.6
•	38,427	38,427	100.0%	33,952	33,952	100.0% Physician Contractuals	1,988	268,991	267,003	99.3%	235,692	233,704	99.2%
\$ 10,059,992	2 \$ 8,224,724 \$	(1,835,268)	(22.3%) \$	9,230,134 \$	(829,858)	(9.0%) Total Contractuals and Bad Debt	\$ 65,328,831	\$ 558383835	\$ (5,500,006)	(9.2%) \$	64,586,466 \$	(742,364)	(1.1%)
130,283	3 140,377	(10,094)	(7.2%)	338,691	(208,408)	-62% Other Patient Revenue	911,984	982,640	(70,656)	(7.2%)	1,487,377	(575,392)	(38.7%)
2.024.789	9 2.263.614	(238.825)	(10.6%)	2.398.380	(373,591)	(15.6%) Net Patient Revenue	15,110,001	16,425,072	(1,315,071)	(8.0%)	14,926,874	183,126	1.2%
16.94%				21.24%		Collection %	19.00%	21.82%			19.13%		
18.224	· er	18.224	%0.0	24,397	(6,173)	(25.3%) Grant Funds	127,570		127,570	%0:0	183,080	(55,510)	(30.3%)
6,043	3 35,935	(29,892)	(83.2%)	305,420	(299,378)	(98.0%) Other Revenue	61,276	251,543	(190,267)	(75.6%)	332,281	(271,005)	(81.6%)
24,267	7 35,935	(11,668)	(32.5%)	329,818	(305,551)	(92.6%) Total Other Revenues	188,846	251,543	(62,696)	(24.9%)	515,362	(326,515)	(63.4%)
2,049,056	6 2,299,549	(250,492)	(10.9%)	2,728,198	(679,142)	(24.9%) Total Revenues	15,298,847	16,676,615	(1,377,768)	(8.3%)	15,442,236	(143,389)	(0.9%)
						Direct Operational Expenses:							
1,595,424	4 1,607,577	12,154	0.8%	1,534,209	(61,214)	(4.0%) Salaries and Wages	10,908,849	11,360,213	451,364	4.0%	10,926,646	17,797	0.2%
445,287	7 438,301	(6,987)	(1.6%)	406,649	(38,638)	(9.5%) Benefits	3,013,448	3,097,324	83,876	2.7%	2,935,044	(78,404)	(2.7%)
334,495	5 299,443	(35,052)	(11.7%)	274,599	(56,896)	(21.8%) Purchased Services	1,775,606	2,074,504	298,898	14.4%	1,856,504	80,898	4 4%
108,801	1 92,629	(16,172)	(17.5%)	164,766	55,965	34.0% Medical Supplies	742,882	673,924	(88,958)	(10.2%)	580,999	(161,883)	(27.9%)
61,029	9 87,215	26,185	30.0%	97,897	36,868	37,7% Other Supplies	534,479	625,494	91,015	14.6%	476,401	(58,078)	(12.2%)
653,879	9 513,391	(140,488)	(27.4%)	519,344	(134,535)	(25.9%) Contracted Physician Expense	5,761,515	4,438,660	(1,322,855)	(29.8%)	4,049,123	(1,712,392)	(42.3%)
78,069	9 72,704	(5,365)	(7.4%)	76,994	(1,075)	(1.4%) Drugs	480,041	528,962	48,921	9.2%	468,625	(11,416)	(2.4%)
256,623	3 157,024	(009'66)	(63.4%)	73,499	(183,125)	(249.2%) Repairs & Maintenance	1,178,737	1,099,167	(079,570)	(7.2%)	785,827	(392,910)	(\$0.0%)
24,135	5 62,234	38,099	61.2%	34,867	10,732	30.8% Lease & Rental	402,734	435,637	32,903	7.6%	308,443	(94,291)	(30.6%)
83,625	5 74,047	(9,578)	(12.9%)	64,830	(18,794)	(29.0%) Utilities	473,357	547,802	74,445	13.6%	482,094	8,737	1.8%
56,068	8 35,144	(20,924)	(%5'65)	77,808	21,739	27.9% Other Expense	444,968	478,209	33,241	7.0%	340,680	(104,288)	(30.6%)
11,496	6 12,239	742	6.1%	10,215	(1,281)	(12.5%) Insurance	75,779	85,670	9,891	11.5%	79,487	3,708	4.7%
3,708,932	2 3,451,946	(256,986)	(7.4%)	3,335,678	(373,253)	(11.2%) Total Operational Expenses	25,792,395	25,445,566	(346,829)	(1.4%)	23,289,872	(2,502,522)	(10.7%)
						second and an additional and a second							
(1,659,876)	6) (1,152,398)	(507,478)	44.0%	(607,480)	(1,052,395)	net Performance Defore 173.2% Depreciation & Overhead Altocations	(10,493,547)	(8,768,951)	(1,724,596)	19.7%	(7,847,636)	(2,645,911)	33.7%

Lakeside Medical Center Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

(198.1%) (7.0%) (28.1%) (46.5%) (9.5%) (14.6%) 29.1% (16.8%) (18.6%) (21.3%) 100.0% 15.2% 2.0% (15.4%) ж (41,875) (19,436) (61,950) (48,439) (6,367) (9,679) 3,915 (50,782) (14,248) (178,112) 14,640 5,489 1,602 81,885 [343,022] Variance 104,139 67,102 66,490 13,470 302,911 76,669 837,909 14,640 36,167 21,135 279,203 220,806 2,023,872 104,123 Prior Year Fiscal Year To Date 72.5% 0.0% 5.4% 0.00% 1.3% 27.4% 44.2% 44.2% 42.3% 42.3% 115.4% 42.3% 14.9% 0.00% 5.6% 5.7% 7,564 64,420 66,624 178,411 27,712 63,973 110,451 3,569 3,757 53,469 581,776 116,627 1,824 Variance 66,579 298,639 286,513 152,578 101,182 140,143 418,113 157,542 1,194,431 2,058,615 32,502 133,032 3,150,726 Budget 63,011 298,639 282,755 152,578 73,469 76,170 9,555 353,693 1,941,988 1,016,021 30,678 2,568,950 Actual 0.0% Budget & Decision Support (6.9%) Total Overhead Allocations (28.6%) Information Technology 5.8% Managed Care Contract Overhead Allocations: 100.0% Planning/Research 36.5% Human Resources 50.0% Corporate Quality (39.7%) Public Relations (7.2%) Administration (11.5%) Internal Audit 7.0% Depreciation (89.7%) Compliance 0.0% Rev Cycle 72.3% Risk Mgt 30.7% Records (24.3%) Finance (52.7%) Legal (954) (2,854) 21,403 (7,527) 4,351 (3,683) 1,780 (12,605) (4,439) (24,117) 20,810 2,815 658 297,218 8,272 39,808 58,576 14,155 4,106 1,780 1,780 51,834 11,183 11,322 5,634 350,254 **Prior Year Current Month** 82.4% 0.0% 3.0% 0.0% 9.2% 0.0% 32.2% 61.1% (7.5%) 30.6% 39.3% 16.8% 6.0% 43.9% 4,651 12,232 2,446 (4,708) 6,884 22,079 17,679 75,733 286 3,757 1,824 8,341 Variance 9,511 42,663 40,930 21,797 14,455 20,020 2,446 59,730 22,506 4,643 19,005 450,104 294,088 Budget 9,225 42,663 37,173 21,797 9,804 7,789 15,622 148,555 2,819 64,439 10,663 374,371 276,409 Actual

4.0%

59.8%

7.3% \$ (12,097,437) \$ (2,907,049)	14.9% \$ 10,327,083 \$ 2,737,914
\$ (15,004,485) \$ (13,978,292) \$ (1,026,193)	n \$ 13,064,997 \$ 11,375,000 \$ 1,689,997
84.1% Net Margin	General Fund Support/ Transfer I
,254,952) \$ (1,055,703)	,127,083 \$ 834,861 74.1%
21.8% \$ (1,	20.7% \$ 1,
(414,066) 21.	336,944
55) \$ (1,896,589) \$	\$ 1,625,000 \$
\$ (2,310,655)	\$ 1,961,944

(30.0%)

(2,763,660)

27,539,673

1.1%

351,575

30,654,907

30,303,332

(9.5%) Total Expenses

(376,561)

3,983,151

(3.9%)

(163,574)

4,196,138

4,359,711

(24.0%)

Lakeside Medical Center Statement of Revenues and Expenses by Month

	7,369,477	6,754,814	4,395,962 > 6,542,374	7,113,854	6,775,699	7,779,223	8,160,200	•	•				29,030,081 50,495,641 1,126
•											d		
	11,297,199	10,798,462	10,558,556	736'969'11	11,321,019	175'075'11	11,734,438	4	•	•			1970'076'61
	7,481,597	8,190,285	6,886,241	7.995,630	8,134,897	8,206,743	8,388,212				•	3 (2)	55,283,605
	232,522	247,790	418,757	1363 000	313,570	296,334	361,962						7 631 375
	3.637	(2.975)	0/6'427'7	1.218	108	e reference	***************************************		,			8	1,988
F	\$ 8,959,670 \$	9,160,503 \$	8,429,974 \$	9,911,769 \$	9,274,271 \$	9,532,652 \$	10,059,992 \$	s e	\$ 200	s	\$	S	65,328,831
	130,283.42	130,283.42	130,283.92	130,283.42	130,283.42	130,283.16	130,283.34	30		ŧÜ.			911,984.10
	2,467,813	1,768,242	2,638,646	1,915,476	2,177,032	2,118,003	2,024,789						15,110,001
	7 7 7 7 7 7												
i	7,425	54,673 7,733	18,224	7,057	18,224	18,224	18,224 6,043			K.)	121		127,370
	7,425	62,406	34,359	7,057	22,561	30,771	24,267	2.5		ž	.**	S	188,846
1	2,475,238	1,830,648	2,673,004	1,922,533	2,199,593	2,148,774	2,049,056	27		G.	e e		15,298,847
	1,604,655	1,584,048	1,521,075	1,591,064	1,488,697	1,523,886	1,595,424			v.	*33	77	10,908,849
	126.177	439,522	395,002	140 719	415,974	432,233	334 495						1,775.606
	111.576	64,495	150,782	93,202	153,498	60,527	108,801				10.7		742,882
	51,377	47,854	121,939	80,959	64,124	107,196	61,029			1	N	0	534,479
	585,248	1,128,212	1,167,852	535,130	977,758	713,434	653,879	·		90	•		5,761,515
	87,498	39,046	51,899	80,882	90,491	12,157	78,069						1 178 737
	72.590	51.707	65.398	73.195	51.184	64,525	24,135					ī	402,734
	12,394	123,994	72,238	52,890	85,378	42,838	83,625		2.75	300			473,357
	52,007	59,552	11.496	34,917	99,995	73,987	56.068						75,779
•	3.317.559	4.031.762	4.145.700	3.393.413	3.750.593	1,444,436	3.708.932	534		: -	337	٠,	25,792,395
Man Darken and had been been been been been been been bee													
d	(842,321)	(2,201,114)	(1,472,695)	(1,470,879)	(1,551,000)	(1,295,662)	(1,659,876)			÷		,	(10,493,547)
	281,892	281,892	270,170	277,897	276,806	276,922	276,409		121			73	1,941,988
	15,924	27,580	14,116	(26,243)	2,985	3,718	3,823	100	*				41,902
		27.0	975.4	97.0		o d	900	539					63.011
	82.751	44 720	36.228	45.819	40.724	45,735	42.663	9		00			298,639
	40,021	40,952	41,667	46,227	38,875	37,840	37,173	6	1.6	ě	6		282,755
	11,073	20,375	13,855	59,669	26,750	(941)	21,797	Y		G)		W	152,578
	11,161	11,045	10,385	11,394	8,968	10,713	9,804				*:		73,469
	7,887	12,321	0,1/1	2.269	730	P11.22	6011			e Tij			9.555
	41,247	56,276	38,738	67.951	39,704	45,338	64,439	6		10	*		353,693
	11,089	10,896	14,269	12,781	12,115	14,146	15,622	*		9.0		V	90,918
	137,594	118,581	166,609	148,888	140,639	155,154	148,555			41)	•		1,016,021
	6 B32	6.843	1681	4 435	3.448	3,028	2.819						30.678
'	11,284	13,253	10,022	12,125	10,665	11,549	10,663			i i			79,562
	349,911	373,400	366,576	404,832	341,677	358,183	374,371			×	5		2,568,950
	3,949,362	4,687,053	4,782,446	4,076,142	4,369,077	4,079,541	4,359,711	*		2	÷	ş	30,303,332
•	\$ (1,474,124) \$	(2,856,405) \$	(2,109,441) \$	\$ (609) \$	(2,169,484) \$	(1,930,767) \$	(2,310,655) \$	<b>%</b>	<b>45</b>	*	**	40 د	(15,004,485)

Lakeside Medical Center Statistical Information

	0.14 81.18	Nov-18	Dec.18	91-usl	Feb-19	Mar-19	Apr.19	Mav-19	91-unf	91-loC	Aug-19	Sep-19	Current Year YTD Budget Total Total	YTD Budget Total	% Var to Budget	Prior YTD Total
Admissions																
Newborn	28	22	28	21	19	თ	13	•	•	,	'	•	140	265	(47.2%)	269
Pediatrics	20	18	13	16	13	0	7	•	•	•	•	•	26	152	(36.1%)	137
Adult	111	130	152	144	128	108	125	٠			•	•	988	1,056	(15.2%)	1,014
Total	159	170	193	181	160	125	145		•			ľ	1,133	1,473	(23.1%)	1,420
Adjusted Admissions	457	454	480	462	399	385	457						3,094	3,271	(5.4%)	3,241
Patient Days														i		
Med Surg 2nd and 3rd Floor (14 beds)	88	ያ	75	69	8	8	74	,	•	•	'	1	570	786	(27.5%)	793
Pediatrics (12 beds)	8	79	24	45	2	37	21	•	٠	•	•	•	346	549	(37.0%)	562
Telemetry (22 beds)	190	243	275	287	270	218	278	•	•	•	•	•	1,761	2,054	(14.3%)	2,021
ICU (6 beds)	73	E,	49	78	99	85	59	1	•	•	•	•	483	645	(25.1%)	564
Obstetrics (16 beds)	72	99	80	28	51	33	36	•	•	-	4	•	396	676	(41.4%)	691
Total (70 beds)	479	555	533	537	521	463	468			•	,	•	3,556	4,710	(24.5%)	4,651
Adjusted Acute Patient Days	1,378	1,482	1,326	1,371	1,298	1,426	1,475						9,755	10,460	(6.7%)	10,596
Other Key Inpatient Statistics																
Occupancy Percentage	22%	26%	25%	25%	27%	21%	22%	•	٠	•	•	•	24%	32%	(24.5%)	31%
Average Daily Census (excl. newborns)	15.5	18.5	17.2	17.3	18.6	14.9	15.6	•	•	•	•	•	16,8	22.2	(24.3%)	21.9
Average Daily Census (incl. newborns)	17.7	20.3	19.6	18.7	20.1	15.7	16.6	,	•	1	•	•	18.4	25.1	(26.7%)	24.8
Average Length of Stay (excl newborns)	3.86	3.75	3.23	3.36	3.70	3,99	3.55	•		•	•	'	3.60	3.90	(7.6%)	4.04
Average Length of Stay (incl newborns)	3.45	3,58	3,15	3.21	3.52	3.90	3.43	•	,	•	•	•	3.46	3.61	(4.2%)	3,70
Case Mix Index- Medicare	1.7578	1.4420	1,6109	1,5723	1,2628	1,2876	1,1895	•		•		•	1.4800			1.4129
Case Mix Index- Medicaid	0.7119	1.3270	0.5277	0.4226	0.4350	1.1681	0.7822	,	•	•	•	•	0.8160			1,3909
Case Mix Index- All Payers	0.9851	1,1229	1.0046	1,0943	1.0419	1.0424	1.0843		٠	•	•	•	1.0565			1,1003
Emergency Room and Outpatients																
ER Admissions	127	108	113	131	130	104	114	•	•	,	•	•	827	737	12.2%	810
ER Visits	2,103	1,950	1,983	1,949	2,020	2,157	2,155	•	٠	•	•	•	14,317	14,374	(0.4%)	14,049
Outpatient Visits	585	546	417	503	373	345	345	•	•	•	•	,	3,114	5,023	(38.0%)	4,922
ER and Outpatient Visits	2,686	2,496	2,400	2,452	2,393	2,502	2,500	•	•	٠	•		17,431	15,374	13.4%	18,585
Observation Patient Stays	<del>2</del> 8	163	175	182	218	241	261	•	•	•	•	•	1,436	1,000	43,6%	1,068
Surgery and Other Procedures																
Innation Carpense	30	32	45	33	2	33	30	•	•	•	'	1	246	308	(20.4%)	281
Outpatient Surgeoies	7	-	: -	~	-	en.	160	•	•	•	•		138	135	(86.7%)	122
Endoscopies	80	4	S	40	14	8	9	١	1	•	•	•	45	120	(62.5%)	126
Radiology Procedures	2.423	2.377	2.313	2.522	2.269	2.340	2.326	•	•	'	•	•	16,570	15,306	8.3%	15,841
Lab Charges	15,226	14,356	15,018	15,888	14,924	15,341	16,548	•	•	,	•	•	107,301	98,389	9.1%	101,916
Staffing																
Paid FTE	293.02	286.65	284.62	300.71	298.00	292.93	297.60	•	•	٠	•		293.36	288.87	1.6%	286.96
Paid FTE per Adjusted Occupied Bed	18.96	15.49	16.55	17.36	16.02	19.61	19.08		•	•	•	•	17.46	98'9	197.9%	5,74
Operational Performance																
Gross Revenue Per Adj Pat Day	8 199	7,285	8,248	8,535	8.724	8,080	8,107	•	•	•	•	•	8,168	7.244	12.8%	7,369
Net Revenue Per Adj Pat Day	1,791	1,193	D88.L	1,398	9/9/1	1,486	1,3/3	•	•	•	•	•	2000'L	186,r	(8,4%)	1,473
CARATIES & DETRICS AS 75 OF INST PAR REVENUE	600	4 200	200	697	2002	6 20 1	P 400 +	•	•		•	•	1 428	1 303	4 4	1210
Labor Cost per Auj Par Day	1,036	1,565	1,440	1.401	0.400	2,572	1,304			•	•	•	0.430	2.456	2 %	2,210
total Experise her Auj hat Day	7	10.17	2 120	7.020	100	7027	107	•	•	•	1	1	80.4	3	2	4

LAKESIDE MEDICAL CENTER

### Inpatient

4,651

4,710

3,556

3,000 2,500 2,000 1,500

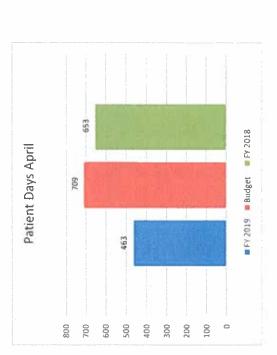
1,000

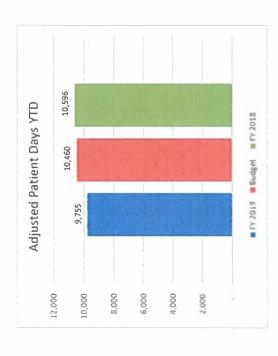
3.500

4,500

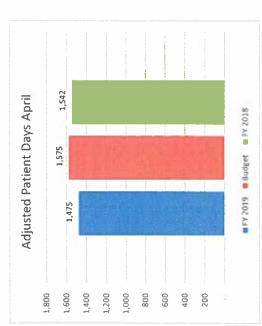
5,000

Patient Days YTD





FY 2019 Budget FY 2018



LAKESIDE MEDICAL CENTER

-1,420-

1,133

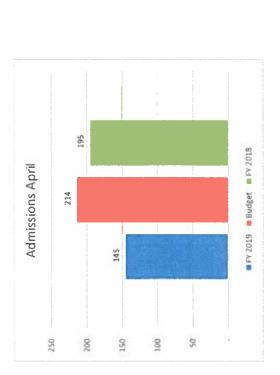
1,350

1,200 1,050

1,500

Admissions YTD 1,473







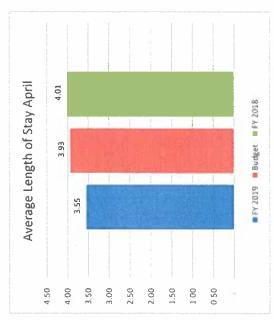
■ FY 2019 ■ Budget ■ FY 2018

300

150

909 450

900 750

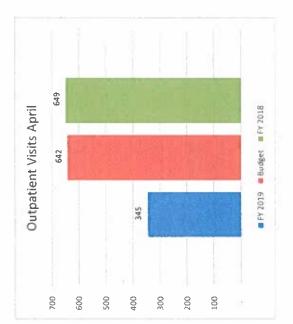


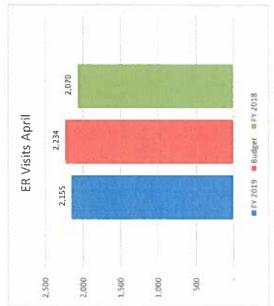
## LAKESIDE MEDICAL CENTER



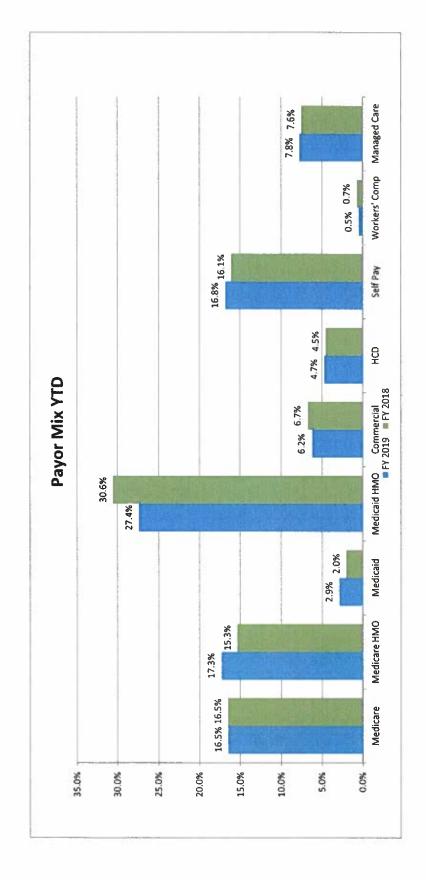








### LAKESIDE MEDICAL CENTER Revenue





# SUPPLEMENTAL INFORMATION

# HEALTHY PALM BEACHES

Healthy Palm Beaches Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

	Actual	Budget	Cur	Current Month	Prior Year	Variance	%	Actual	Budget	Fiscal Y Variance	Fiscal Year To Date	Prior Year V	Variance	*
S	\$ .			\$ %0.0	ľ		0.0% Medicaid Revenue	\$ .	<b>v</b>	,	0.0% \$	<b> </b> ^		0.0%
	,	•		0.0%		,	0.0% Patient Premiums				%0.0	ı	•	0.0%
	3,582	2,598	984	37.9%	2,449	1,132	46.2% Other Revenue	29,151	18,185	10,965	60.3%	26,346	2,805	10.6%
	3,582	2,598	984	37.9%	2,449	1,132	46.2% Total Revenues	29,151	18,185	10,965	60.3%	26,346	2,805	10.6%
							Direct Operational Expenses:							
	ŧ			0.0%		,	0.0% Salaries and Wages	5	9	V	%0.0	v	£	0.0%
	,			%0.0		,	0.0% Benefits				%0:0	٠		0.0%
	5,460	2,750	(2,710)	(98.5%)	19,589	14,129	72.1% Purchased Services	21,210	19,250	(1,960)	(10.2%)	27,949	6,739	24.1%
	•	i	•	%0.0			0.0% Medical Supplies	*			%0.0	٠		0.0%
	1	•		%0:0			0.0% Other Supplies	.53			0.0%			0.0%
		•		%0:0			0.0% Contracted Physician Expense		9		0.0%			0.0%
	1			%0:0	(22)	(75)	100.0% Medical Services	(225)	*:	225	%0.0	(52)	150	(200.1%)
	1	4	•	%0.0	,	,	0.0% Drugs			ı	%0.0	,		0.0%
			•	%0.0			0.0% Repairs & Maintenance	*		٠	0.0%	3		0.0%
		•		%0:0			0.0% Lease & Rental	•			%0.0	1		0.0%
		•		%0.0	,	•	0.0% Utilities	,			%0.0		,	0.0%
	797	1,015	248	24.4%	750	(18)	(2.4%) Other Expense	5,570	7,108	1,538	21.6%	(34,838)	(40,408)	116.0%
	(1,731)	1,598	3,329	208.3%	656	2,689	280.5% Insurance	4,050	11,189	7,139	63.8%	5,081	1,031	20.3%
	4,497	5,364	867	16.2%	21,222	16,726	78.8% Total Operational Expenses	30,604	37,547	6,942	18.5%	(1,883)	(32,487)	1,725.4%
7							Net Performance before Overhead							
1	(915)	(2,766)	1,851	(%6.99)	(18,773)	17,858	(95.1%) Allocations	(1,454)	(19,361)	17,908	(92.5%)	28,229	(29,683)	(105.2%)
							Overhead Allocations:							
			٠	%0:0	,	1	0.0% Risk Mgt	1			0.0%	,		%0.0
		•	1	%0.0			0.0% Rev Cycle		٠		%0:0			0.0%
		•	•	%0.0		,	0.0% Internal Audit	٠	1	•	%0:0	1		0.0%
		1		%0.0			0.0% Palm Springs Facility	•			%0.0	•	•	0.0%
		1		%0.0	•	•	0.0% Administration	•	•	٠	%0.0		•	0.0%
		*		%0.0		į.	0.0% Human Resources	٠	•	• 1	%0.0	•	,	0.0%
	•	٠	v	%00			0.0% Legal	1	ď	5	%0.0	÷	÷	0.0%
	0			%0.0	٠		0.0% Records	•	ð	V	%0.0	٠		0.0%
		•		%0.0			0.0% Compliance				%0.0	,	,	0.0%
	1	•		%0.0			0.0% Finance	•	,		%0:0	,		0.0%
		F-1		%0.0		1	0.0% Information Technology		,		%0:0			0.0%
			•	0.0%			0.0% Total Overhead Alfocations	3.			%0:0			%0.0
	4,497	5,364	867	16.2%	21,222	16,726	78.8% Total Expenses	30,604	37,547	6,942	18.5%	(1,883)	(32,487)	1,725.4%
\$	(915) \$	(2,766)	\$ 1,851	\$ (%6:99)	(18,773) \$	17,858	(95.1%) Net Margin	\$ (1,454) \$	(19,361)	17,908	(92.5%) \$	28,229 \$	(29,683)	(105.2%)
·		,		\$ 750 0		,	0.0% General Finod Summer (Transfer in (net)	,		•	\$ %00	•		0.0%
,				A 1/2:0										

Healthy Palm Beaches Statement of Revenues and Expenses by Month

Capture   Capt			77.401						-	2	,	2		
4,897   4,680   3,355   3,311   2,300   5,055   3,532   3,53	Medicald Revenue			^	^	Α	Λ.	n   34	n Not	n 1/3	•	n	n	. 1
Figure 6 (2017) 4,640 5,1405 1,2314 2,340 5,2355 1,342 (2018) 5,4400 (20	Other Revenue	4,987	4,660	5,305	3,231	2,360	5,026	3,582	25					29,151
Sympole   Symp	otal Revenues	4,987	4,660	5,305	3,231	2,360	\$,026	3,582		8		,		29,151
Chemics  Character  Ch	Pirect Operational Expenses													
Electric (235) 1 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	alaries and Wages		-		4				10.5				2.2	94
Specific	enefits				,									
Spering	urchased Services		5,950		9,800	-		5,460	-					21,210
Figure 1  1 446 7 661 1 609 11513 1 709 2 169 4497  1 5416 7 661 1 609 11513 1 709 2 189 4497  1 5416 7 661 1 609 11513 1 709 2 189 4497  1 5416 7 661 1 609 11513 1 709 2 189 4487  1 5416 7 661 1 609 11513 1 709 2 189 4487  1 5416 7 661 1 609 11513 1 709 2 189 4487  1 5416 7 661 1 609 11513 1 709 2 189 4487  1 5 3541 5 (3,001) \$ 3,696 5 (6,22) 5 600 5 2,857 5 (915) 5 5 5	fedical Supplies	*												
Cleaning   Color   Cleaning   C	ther Supplies	1			٠						-	i i		9
Forties Albection 3,541 (3,001) 3,666 (4,242) 650 2,857 (915) 691 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	ontracted Physician Expense			53		4	4	,					10	0.000
tets 1446	ledical Services			(225)				4	-5					(225)
Formers 483 747 873 746 1.206 767 767 767 767 767 767 767 767 767 7	THE STATE OF THE S			-					o e					
Second   S	epairs & Maintenance	33*		9		- 1	-		S	9				
Home of Allocations 3,541 (3,001) 3,646 (8,282) 650 2,857 (915)  1,446 7,651 1,559 11533 1,709 2,169 4,497  1,446 7,651 1,559 11533 1,709 2,169 4,497  1,446 7,651 1,559 11533 1,709 2,857 (915)  1,446 7,651 1,559 11533 1,709 2,169 4,497  1,446 7,651 1,559 11533 1,709 2,169 4,497  1,446 7,651 1,559 11533 1,709 2,169 4,497  1,446 7,651 1,559 11533 5,595 5,55 5 5 5 5 5 5 5 5 5 5 5 5 5 5	ease & Rental	15	*		11(8)11	-			*	ě		1000	6	F
1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	tifities			2					25					,
Ses         963         963         963         963         (1,731)           Form Overhead Allocations         1,446         7,661         1,609         11,513         1,709         2,169         4,497           Form Overhead Allocations         3,541         (3,001)         3,696         (8,282)         650         2,857         (915)           Form Overhead Allocations         3,541         (3,001)         3,696         (8,282)         650         2,857         (915)           Form Overhead Allocations         1,446         7,661         1,609         11,513         1,779         2,169         4,497           Form Overhead Allocations         2,561         1,609         11,513         1,779         2,169         4,497	ther Expense	483	747	871	750	746	1,206	797					,	5,570
Formers 1,446 7,661 1,609 11,513 1,709 2,160 4497  Form Overhead Allocations 3,541 (3,001) 3,696 (4,282) 650 2,857 (915)	surance	963	953	963	963	963	963	(1,731)	2.5	Ç.	4		:	4,050
Second Allocations   3,541   (3,001)   3,696   (8,282)   650   2,857   (915)	otal Operational Expenses	1,446	7,661	1,609	11,513	1,709	2,169	4,497		×	*		*	30,604
ations  1,446 7,661 1,609 11,513 1,709 2,169 4,497  \$ 3,541 \$ (3,001) \$ 3,696 \$ (8,282) \$ 650 \$ 1,857 \$ (915) \$ \$ \$ \$ \$ \$ \$	et Performance before Overhead Allocations	3,541	(3,001)	3,696	(8,282)	650	2,857	(915)		,			135	(1,454)
3,541 S (3,001) \$ 3,696 S (8,282) \$ 650 \$ 2,169 S \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$	verhead Allocations:													
ations  1,446 7,661 1,609 11,513 1,709 2,169 4,497  \$ 3,541 \$ (3,001) \$ 3,696 \$ (8,282) \$ 650 \$ 2,657 \$ (915) \$ 5 \$ 5 \$ 5	sk Mgt		×								,			
387  31,446 7,661 1,609 11,513 1,709 2,169 4,497  5 3,541 5 (3,003) 5 3,696 5 (8,282) 5 (9,15) 5 5 5 5 5	ev Cycle	2*				,				4	í	6	,	1
ations  1,446 7,661 1,609 11,513 1,709 2,169 4,497  \$ 3,541 \$ (3,001) \$ 3,696 \$ (8,282) \$ 650 \$ 2,857 \$ (915) \$ 5 \$ 5	ternal Audit	***	*			•	63			9	c <sup>©</sup>		10	Ö
ations 1,446 7,661 1,609 11,513 1,709 2,169 4,497 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	alm Springs Facility					Ť:			*				1	
1,446 7,661 1,609 11,513 1,709 2,169 4,497 \$ 3,541 \$ (3,001) \$ 3,696 \$ (8,282) \$ 650 \$ 2,657 \$ (915) \$ \$ \$ \$	Iministration						y						٠	٠
1,446 7,661 1,609 11,513 1,709 2,169 4,497 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	ıman Resources	2	5	ä	è		,	-	î	4		(4)		
3,446 7,661 3,609 31,513 1,709 2,169 4,497 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	le 9		0.00		100	25			**					
1,446 7,661 1,609 11,513 1,709 2,169 4,497 \$ 3,541 \$ (3,001) \$ 3,696 \$ (6,282) \$ 650 \$ 2,687 \$ (915) \$ \$ \$	cords						,		10				•	* 8
1,446 7,661 1,609 11,513 1,709 2,169 4,497 \$ 3,541 \$ (3,001) \$ 3,696 \$ (8,282) \$ 650 \$ 2,857 \$ (915) \$ \$ \$ \$ \$	Impliance					,		1		9.5	,		*	
3,446 7,661 3,609 31,513 1,709 2,169 4,497 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	nance				ě			Si	e e	9	Ģ			à
3,446 7,661 3,609 31,513 1,709 2,169 4,497 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	formation Technology		3	13	1	1	3		**	-9	(i)		-	ė:
3,541 S (3,003) \$ 3,696 S (8,282) \$ 650 \$ 2,857 \$ (915) \$ \$ \$ \$ \$ \$ \$	otal Overhead Allocations	1	ì	i.	*	* [	*	*	**	6	2	(181)	67	4)
\$ 3,541 S (3,001) \$ 3,696 S (8,282) \$ 650 \$ 2,857 \$ (915) \$ \$ \$ \$ \$ \$ \$ \$	otal Expenses	1,446	7,661	1,609	11,513	1,709	2,169	4,497	0.54	:0	8	852	5.2	30,604
	et Margin	3,541		3,696 \$	(8,282) \$	\$ 059	2,857 \$	\$ (516)	\$	*	\$5	\$	\$	(1,454)
	anacal Eural Cumport (Transfer In (net)			,		•					•	•	4	



# SUPPLEMENTAL INFORMATION

# PRIMARY CARE CLINICS

# Primary Care Clinics Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

	×	(1.0%)	(15.7%)	(19.3%)	1.1%	(14.5%)	-1%	(16.3%)		72.2%	(63.3%)	67.1%	12.4%		(6.6%)	(6.5%)	(6.1%)	21.8%	(203,9%)	100.0%	0.0%	13.9%	3.9%	7.6%	13.1%	17.7%	(15.5%)	(6.6%)	(951.9%)
	Variance	(136,488)	(746,424)	(496,193)	12,180	(1,230,437)	(36,664)	(1,403,589)		3,131,211	(106,197)	3,025,015	1,621,426		(560,273)	(148,661)	(25,485)	64,088	(131,188)	15,355	(241,387)	47,476	10,179	64,713	5,415	30,335	(1,645)	(871,079)	750,347
	Prior Year	13,089,363	4,757,144	2,564,849	1,146,583	8,468,575	3,980,335	8,601,122	65.71%	4,337,711	167,837	4,505,548	13,106,670		8,440,168	2,280,068	414,555	293,363	64,331	15,355	,	341,932	261,859	850,801	41,364	171,057	10,638	13,185,492	(78,822)
Fiscal Year To Date	×	(2.9%)	(68.9%)	42.0%	16.6%	2.0%	137.4%	30.0%		46.3%	(43.9%)	44.4%	37.0%		2.2%	7.1%	3.4%	23.9%	8.1%	0.0%	42.9%	16.5%	(143.7%)	%60	17.8%	24.9%	27.2%	4.4%	(117.0%)
Fiscal Y	Variance	(813,524)	(2,245,286)	2,212,770	225,583	193,068	2,282,290	1,661,834		2,362,046	(48,255)	2,313,791	3,975,626		203,543	185,558	15,412	72,103	17,318	٠	181,559	58,078	(148,426)	7,515	7,808	46,729	4,588	651,786	4,627,411
	Budget	13,766,399	3,258,282	5,273,813	1,359,985	9,892,080	1,661,380	669'585'5	40.21%	5,106,876	109,895	5,216,771	10,752,470		9,203,985	2,614,287	455,452	301,378	212,837		422,946	352,535	103,254	793,603	43,757	187,452	16,871	14,708,357	(3,955,887)
	Actual	12,952,875	5,503,568	3.061.043	1,134,402	9,699,012	3,943,670	7,197,533	55.57%	7,468,922	61,640	7,530,562	14,728,096		9,000,442	2,428,729	440,040	229,275	195,519		241,387	294,457	251,680	786,088	35,949	140,723	12,283	14,056,571	671,524
		9	58			d Bad Debts								penses:						Expense			9					enses	ore Depreciation ns
	×	8.7% Gross Patient Revenue	61.0% Contractual Allowances	77.0% Charity Care	(931.6%) Bad Debt	64.5% Total Contractuals and Bad Debts	(84.1%) Other Patient Revenue	(14.3%) Net Patient Revenue	Collection %	78.3% Grant Funds	(3.3%) Other Revenue	77.8% Total Other Revenues	17.1% Total Revenues	Direct Operational Expenses:	(9.7%) Salaries and Wages	(9.7%) Benefits	34.3% Purchased Services	6.7% Medical Supplies	(324.2%) Other Supplies	0.0% Contracted Physician Expense	0.0% Medical Services	(69.3%) Drugs	(131.6%) Repairs & Maintenance	32.7% Lease & Rental	21.6% Utilities	29.5% Other Expense	169.9% Insurance	(9.1%) Total Operational Expenses	Net Performance before Depreciation (102.7%) & Overhead Allocations
	Variance %	162,013 8.7% Gross Patient Revenu	1,428,030 61.0% Contractual Allowand	1,580,582 77.0% Charity Care	(165,752) (931.6%) Bad Debt	2,842,860 64.5% Total Contractuals an	(3,180,840) (84.1%) Other Patient Revenue	(175,968) (14.3%) Net Patient Revenue	Collection %	495,755 78.3% Grant Funds	(134) (3.3%) Other Revenue	495,620 77.8% Total Other Revenues	319,653 17.1% Total Revenues	Direct Operational Es	(120,838) (9.7%) Salaries and Wages	(32,898) (9.7%) Benefits	34,989 34.3% Purchased Services	2,723 6.7% Medical Supplies	(40,508) (324.2%) Other Supplies	- 0.0% Contracted Physician	(33,980) 0.0% Medical Services	(29,482) (69.3%) Drugs	(28,443) (131.6%) Repairs & Maintenan	54,315 32,7% Lease & Rental	1,418 21.6% Utilities	8,760 29.5% Other Expense	2,407 169.9% Insurance	(181,535) (9.1%) Total Operational Expo	Net Performance befr 138,117 (102.7%) & Overhead Allocatio
								(175,968)	66.30% Collection %					Direct Operational E						0.0% Contracted Physician			(28,443)		1,418	8,760	2,407		(302.7%)
ent Month	Variance	162,013	1,428,030	1,580,582	(165,752)	2,842,860	(3,180,840)	(175,968)		495,755	4,062 (134)	495,620	319,653	Direct Operational E	(120,838)	(32,898)	34,989	40,647 2,723	(40,508)	0.0% Contracted Physician		(29,482)	(28,443)	54,315	6,556 1,418	29,722 8,760	2,407	(181,535)	138,117 (102.7%)
Current Month	Variance	1,858,934 162,013	2,339,528 1,428,030	2,052,688 1,580,582	17,792 (165,752)	(5.4%) 4,410,008 2,842,860	3,783,586 (3,180,840)	1,232,511 (175,968)		633,222 495,755	4,062 (134)	637,284 495,620	1,869,795 319,653	Direct Operational Es	1,241,980 (120,838)	339,579 (32,898)	(5.7%) 101,864 34,989	18.8% 40,647 2,723	12,495 (40,508)	. %0:0	(33,980)	(33.3%) 42,549 (29,482)	(228.4%) 21,609 (28,443)	165,851 54,315	6,556 1,418	29,722 8,760	1,417 2,407 1	2,004,269 (181,535)	(134,474) 138,117 (102.7%)
Current Month	% Prior Year Variance	(2.4%) 1,858,934 162,013	(88.9%) 2,339,528 1,428,030	40.9% 2,052,688 1,580,582	10.9% 17,792 (165,752)	(5.4%) 4,410,008 2,842,860	154.0% 3,783,586 (3,180,840)	235,199 28.6% 1,232,511 (175,968)		84.3% 633,222 495,755	(73.8%) 4,062 (134)	80.5% 637,284 495,620	51.1% 1,869,795 319,653	Direct Operational E	1.7% 1,241,980 (120,838)	5.4% 339,579 (32,898)	(5.7%) 101,864 34,989	8,772 18.8% 40,647 2,723	(114.0%) 12,495 (40,508)	. %0:0	47.5% - (33,980)	(33.3%) 42,549 (29,482)	(228.4%) 21,609 (28,443)	11.2% 165,851 54,315	17.8% 6,556 1,418	25.6% 29,722 8,760	141.9% 1,417 2,407 1	1.1% 2,004,269 (181,535)	(100.5%) (134,474) 138,117 (102.7%)

Primary Care Clinics Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APPLL 30, 2019

Currer Budget Variance		Žī.	Current Month	Prior Year	Variance	*	Actual	Budget	Fiscal Ye Variance	Fiscal Year To Date ce %	Prior Year	Variance	×
15 8,659 39.7% 17,540 4,383	59 39.7% 17,540 4,383	39.7% 17,540 4,383	0 4,383	20	25.0	25.0% Depreciation	92,364	146,983	54,619	37.2%	119,491	721,72	22.7%
						Overhead Allocations:							
	82.4% 8,967 6,733	8,967 6,733	6,733		75.1%	75.1% Risk Mgt	24,478	89,005	64,527	72.5%	67,678	43,200	63.8%
. 0.0% 48,655 (42,412)	0.0% 48,655 (42,412)	48,655 (42,412)	(42,412)	_	(87.2%)	(87.2%) Rev Cycle	637,469	637,469		9500	324,991	(312,478)	(96.1%)
170 3.1% 5,377 (12)	3.1% 5,377 (12)	5,377 (12)	(12)		(0.2%)	(0.2%) Internal Audit	36,809	38,913	2,104	5.4%	13,738	(23,071)	(167.9%)
1,831 8.8% 27,667 8,712	8.8% 27,667 8,712	27,667 8,712	8,712		31.5%	31.5% Palm Springs Facility	131,809	145,509	13,700	9.4%	167,501	35,692	21.3%
. 0.0% 27,963 3,040	0.0% 27,963 3,040	27,963 3,040	3,040		10.9%	10.9% Administration	174,461	174,461	÷	0.0%	183,573	9,112	5.0%
3,142 9,2% 49,058 17,955	9.2% 49,058 17,955	49,058 17,955	17,955		36.6% Hu	36.6% Human Resources	236,573	239,715	3,142	1.3%	196,924	(39,649)	(20.1%)
12,733 - 0.0% 8,811 (3,922) (44,5%) Legal	0.0% 8,811 (3,922)	8,811 (3,922)	(3,922)		(44.5%) Le	gal	89,131	89,131	•	0.0%	67,227	(21,904)	(32.6%)
2,717 32.2% 9,240 3,513	32.2% 9,240 3,513	9,240 3,513	3,513		38.0% Rec	cords	42,919	59,108	16,189	27.4%	43,656	737	1.7%
7,148 61.1% 1,786	61.1% 1,786 (2,764) (	1,786 (2,764) (	(2,764)	_	(154.7%) Con	npliance	44,497	81,886	37,389	45.7%	42,337	(2,159)	(5.1%)
100.0% 5,733 5,733	100.0% 5,733 5,733	5,733 5,733	5,733		100.0% Plan	100.0% Planning/Research	5,582	966'6	4,414	44.2%	13,331	7,749	58.1%
(2,751) (7.9%) 29,974	(7.9%) 29,974 (7,669)	29,974 (7,669)	(2,669)		(25.6%) Finar	ice	206,620	244,251	37,631	15.4%	193,178	(13,442)	(2.0%)
	30.6% 6,360 (2,766)	6,360 (2,766)	(2,766)		(43.5%) Public	Relations	53,112	92,043	38,931	42.3%	48,927	(4,185)	(8.6%)
	12.9% 75,088 (11,694)	75,088 (11,694)	(11,694)		(15.6%) Inform	(15.6%) Information Technology	593,537	697,753	104,216	14.9%	544,652	(48,886)	(9:0%)
3,602	0.0% 3,602 3,602	3,602 3,602	3,602		100.0% Budge	100.0% Budget & Decision Support			000	90.0	13,118	13,118	100.0%
2,015	39.3% 3,662 2,015	3,662 2,015	2,015		55.0% Car	55.0% Corporate Quality	17,931	18,998	1,067	2.6%	23,509	5,578	23.7%
2,531 43.9% 5,381 2,147	43.9% 5,381 2,147	5,381 2,147	2,147		39.9% Mar	39.9% Managed Care Contract	24,124	40,348	16,224	40.2%	38,575	14,451	37.5%
379,798 44,685 11.8% 317,325 (12,789) (5.6%) Tota	11.8% 317,325 (17,789)	317,325 (17,789)	(17,789)		(5.6%) Tota	(5.6%) Tota Overhead Allocations	2,319,052	2,658,586	339,534	12.8%	1,982,917	(336,135)	(17.0%)
2,612,519 78,445 3.0% 2,339,134 (194,941) (8.3%) Total Expenses	3.0% 2,339,134 (194,941)	2,339,134 (194,941)	(194,941)		(8.3%) Total	Expenses	16,467,987	17,513,926	1,045,939	6.0%	15,287,900	(1,180,087)	(7.7%)
(344,627) \$ (1,163,674) \$ 819,047 (70,4%) \$ (469,339) \$ 124,712 (26,6%) Net Margin	819,047 (70.4%) \$ (469,339) \$ 124,712	(469,339) \$ 124,712	124,712		(26.6%) Net M	argin	\$ (1,739,892) \$	(6,761,456) \$	5,021,564	(74.3%) \$	\$ (2,181,230) \$	\$ 441,339	20.2%
0.0% 40,825 40,825 100.0% Capital	40,825 40,825	40,825 40,825	40,825		100.0% Capi	tal		1,221,688	1,221,688	100.0%	40,825	40,825	100.0%
\$ 1,087,500 \$ 1,087,500 100.0% \$ 70,000 \$ 70,000 100.0% Genera	100.0% \$ 70,000 \$ 70,000	76,000 \$ 70,000	76,000 \$ 70,000	70,000	100.0% Genera	100.0% General Fund Support/ Transfer In	\$ 2,627,860 \$	7,612,500 \$	4,984,640	65.5% \$		2,070,000 \$ (557,860)	(26.9%)

Primary Care Clinics Statement of Revenues and Expenses by Month

9.21.488 40.2146 183,544 50.2746 1.056,544 5.2.28% 1.128,976 1.132,904 1.132
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Primary Care Clinics - Medical Statement of Revenues and Expenses by Location FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

FOR THE SEVENTH MONTH ENDED APRIL 30, 2019	1, 2019 Clinic	West Palm	Lantana	Delray	Belle Glade	Jerome Golden	Lewis	Rams	Lake Worth	Jupiter	West Boca	Subxone	Mobile	
	Administration	Beach Clinic	Clink	Clinic	Clinic	Center	Center	Clinic	Clinic	Clinic	Clinic	Clinic	Van	Total
Gross Patient Revenue		2,013,848	2,164,200	1,566,881	1,059,653		480,868		1,575,213	591,319	1,035,122	,	204,141	10,691,245
Contractual Allowances	,	1,005,877	837,849	833,107	531,488	2,094	271,293	250	649,445	216,170	458,419	•	81,489	4,887,483
Charity Care		409,799	535,744	217,657	151,377	2,994	90,405		367,446	94,407	184,822	٠	37,818	2,092,469
Bad Debt		185,706	289,589	171,186	139,286	6,300	81,924	(184)	83,167	11,676	52,231		42,902	1,063,783
Total Contractual Allowances and Bad Debt		1,601,383	1,663,183	1,221,949	822,151	11,388	443,623	99	1,100,058	322,254	695,472	•	162,209	8,043,735
Other Patient Revenue		569,121	572,750	381,864	280,920	2,926	110,900		482,666	139,484	247,616		57,329	2,845,576
Blace Dece Descende	,	091 586	1 073 767	305 305	C18 433	(6 462)	148 146	(66)	957 871	A08 549	587 266	1	96 261	E 492 086
Collection %	%00:0	48.74%	49.61%	46.38%	48.92%	0.00%	30.81%	0.00%	60.81%	69.09%	56.73%	0.00%	48.62%	51.38%
Grant Funds	740,210	811,443	774,653	683,819	1,209,763	•	189,676	•	801,984	271,067	363,280	117,968	271,584	6,235,447
Other Revenue	20,406	4,921	1,456	2,363	2,005	•	258		3,905	6,483	1,099	13,506	9	61,407
Total Other Revenues	760,616	816,363	776,109	686,182	1,216,769		189,933		805,888	277,550	364,379	131,473	271,591	6,296,854
Total Revenues	760,616	1,797,950	1,849,876	1,412,978	1,735,190	(8,462)	338,080	(99)	1,763,709	686,100	951,645	131,473	370,852	11,789,940
Direct Operational Expenses:														
Salaries and Wages	1,020,627	1,129,932	1,069,366	926,632	600,451	•	262,638	•	1,092,426	372,344	498,444	244,609	154,103	7,371,572
Benefits	210,190	273,938	300,351	280,864	159,917	•	67,682	•	324,213	106,354	135,007	57,919	50,329	1,966,764
Purchased Services	83,660	46,573	36,303	29,269	34,354		4,501		59,862	39,615	42,208		3,133	379,478
Medical Supplies	• ;	11,377	36,136	8,087	8,710		4,800		14,739	4,501	4,662		442	93,454
Other Supplies	24,530	3,413	30,460	1,407	35,519		2,030		8,258	1,656	6,388	39,864	2,631	156,157
Contracted Physician Expense		35 440	30 302	24 579			5 403	. ,	. 66 381	7 570	28 863			241 387
District Services		50,440	20,00	24,0,43	21.762		50F(C		21.645	919.51	1 284	16 195	864	292.258
Orugs Benning & Meintenanne		37 108	36,217	36.857	297,12		6 163		37.435	14,225	21,717	2.100	4.088	235,230
repairs a maintenant	. %	80.07, 80.073	92,180	53.427	111 384	5.013	2,582		135.351	45.924	76.113	8 .	oo'i	602.048
Utilities	٠.	562	2,326	635	8,848		1,269	•	7,606	5,016	3,438		•	29,700
Other Expense	80,592	5,974	3,359	3,748	4,899		3,196		8,774	1,220	4,244	250	2,266	118,521
Instablice		2,101	1,766	1,427	523	148		,	330	280	320		5,052	11,945
Total Operational Expenses	1,419,649	1,691,366	1,736,240	1,431,198	1,043,278	5,161	361,186	•	1,777,020	611,625	822,688	360,937	222,908	11,483,256
Net Performance before Depreciation &														
Overhead Allocations	(659,033)	106,584	113,636	(18,220)	691,912	(13,623)	(23,107)	(99)	(13,311)	74,474	128,957	(229,464)	147,944	306,684
Depreciation	5,005	3,239	2,667	1,048	1,463	424	751	69	4,234	2,990	2,797		43,750	68,438
Overhead Allocations:														
Risk Mgt	2,509	2,697	2,695	2,382	1,530	•	266		3,144	1,077	1,616	1,009	454	19,679
Rev Cycle	. •	79,394	79,324	70,105	45,045	,	16,667	•	92,526	31,703	47,551	29,687	13,363	\$05,365
Internal Audit	3,773	4,056	4,053	3,582	2,301		852		4,727	1,620	2,430	1,517	683	29,592
Palm Springs Facility	117,262		. :	. !										117,262
Administration	17,878	19,222	19,208	16,975	10,906		4,039	•	22,407	022.01	11,515	6,189	3,234	140,252
Total	9135	18.0	20,400	8,573	5 572		7,051	. ,	11 445	3 920	5 880	3,675	1,657	71.652
Records	4,399	4,729	4,726	4,176	2,683		993	ı	5,512	1,888	2,833	1,768	196	34,504
Compliance	4,561	4,903	4,899	4,330	2,782		1,029	•	5,715	1,958	2,937	1,833	825	35,772
Planning/Research	572	615	615	543	349	•	129	•	717	246	368	230	104	4,487
Finance	21,177	22,768	22,749	20,104	12,919		4,780		26,536	160'6	13,638	8,513	3,833	166,108
Public Relations	5,444	5,853	5,848	5,168	3,321		1,229		6,821	2,337	3,506	2,188	985	42,698
Information Lechnology	60,833	65,403	05,550	76/16	37,110	, ,	15,/51	• 1	16,227	971797	97T/65	74,456	11,010	4///163
	1 227	1 076	1 075	1 744	1 1 3 3	, ,	416		2 300	785	1 183	740	321	14 410
Corporate Quanty Managed Care Contract	7,037	3,004	3,002	2,653	1,705		631		3,502	1,200	1,800	1,123	205	19,125
Total Overhead Allocations	264,058	254,783	252,740	223,637	142,027	٠	52,018		289,570	100,390	153,028	93,718	41,691	1,867,660
Total Expenses	1,688,713	1,949,388	1,991,648	1,655,882	1,186,768	5,586	413,955	69	2,070,824	715,005	978,513	454,655	308,349	13,419,355
Net Margin	\$ (928,097) \$	(151,438) \$	(141,772) \$	(242,904) \$	548,422 \$	(14,048) \$	\$ (278,27)	(135) \$	(307,115) \$	(28,905) \$	(26,868) \$	(323,182) \$	62,503 \$	(1,629,415)
Capital					٠						•		,	
General Fund Support/ Transfer In	\$ 2,627,860 \$	<b>'</b>	\$		\$	\$	,			\$	\$	\$ .		2,627,860

Primary Care Clinics- Medical Statement of Revenue and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

Primary Care Clinics- Medical Statement of Revenue and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

		Curr	Current Month						Fiscal	Fiscal Year To Date	2		
Actual	Budget	Variance	×	Prior Year	Variance	*	Actual	Budget	Variance	×	Prior Year	Variance	*
6,787	5,072	(3.715)	(61.2%)	4,451	(5,336)	(119.9%) Depreciation	68,438	42,504	(25,934)	(61.0%)	31,555	(36,884)	(116.9%)
						Overhead Allocations:							
1,795	10,221	8,426	82.4%	7,034	5,239	74.5% Risk Mgt	19,679	71,547	51,868	72.5%	53,094	33,415	62.9%
72,195	72,195		0.0%	37,711	(34,484)	(91.4%) Rev Cycle	505,365	505,365	,	0.0%	251,885	(253,480)	(100.6%)
4,333	4,469	136	3.1%	4,218	(115)	(2.7%) Internal Audit	265'62	31,283	1,691	5.4%	10,778	(18,814)	(174.6%)
16,864	18,493	1,629	8.8%	23,684	6,820	28.8% Palm Springs Facility	117,262	129,451	12,189	9.4%	143,385	26,123	18.2%
20,036	20,036		0.0%	20,784	748	3.6% Administration	140,252	140,252	٠	0.0%	142,862	2,610	1.8%
24,926	27,444	2,518	9.2%	39,432	14,506	36.8% Human Resources	189,590	192,108	2,518	1.3%	151,021	(38,569)	(25.5%)
10,236	10,236	:	0.0%	7,199	(3,037)	(42.2%) Legal	71,652	71,652	٠	0.0%	53,028	(18,624)	(35.1%)
4,604	6,789	2,185	32.2%	7,225	2,620	36.3% Records	34,504	47,523	13,019	27.4%	34,225	(279)	(0.8%)
3,658	9,404	5,746	61.1%	1,946	(1,712)	(88.0%) Compliance	35,772	65,828	30,056	45.7%	33,759	(2,013)	(6.0%)
	1,148	1,148	100.0%	1,673	1,673	100.0% Planning/Research	4,487	8,036	3,549	44.2%	7,634	3,147	41.2%
30,263	28,051	(2,212)	(7.9%)	25,811	(4,452)	{17.2%} Finance	166,108	196,357	30,249	15.4%	153,846	(12,262)	(8.0%)
7,337	10,572	3,235	30.6%	5,551	(1,786)	(32,2%) Public Relations	42,698	74,004	31,306	42.3%	38,945	(3,753)	(8.6%)
69,767	80,135	10,368	12.9%	58,908	(10,859)	(18.4%) Information Technology	477,163	\$60,945	83,782	14.9%	427,287	(49,875)	(11.7%)
,		•	0.0%	603	603	100.0% Budget & Decision Support	,	•		0.0%	8,068	8,068	100.0%
1,324	2,181	857	39.3%	2,873	1,549	53.9% Corporate Quality	14,410	15,267	857	5.6%	18,443	4,033	21.9%
2,563	4,569	2,006	43.9%	4,171	1,607	38.5% Managed Care Contract	19,125	31,983	12,858	40.2%	29,898	10,773	36.0%
269,901	305,943	36,042	11.8%	248,822	(21,078)	(8.5%) Total Overhead Allocations	1,867,660	2,141,601	273,941	12.8%	1,558,158	(309,502)	(19.9%)
2,075,843	2,103,768	27,925	1.3%	1,897,668	(178,175)	(9.4%) Total Expenses	13,419,355	14,090,467	671,112	4.8%	12,240,703	(1,178,652)	(9.6%)
\$ (303,487) \$	\$ (922'596) \$	659,739	(68.5%) \$	(524,084) \$	220,596	(42.1%) Net Margin	\$ (1,629,415) \$ (5,923,049) \$	\$ (67,823,049)	4,293,634	(72.5%) \$	\$ (612,330,219) \$	700,804	30.1%
'	×		90.0			0.0% Capital	Q.	450,000	450,000	100.0%			0.0%
\$	\$ 1,087,500 \$ 1,087,500	1,087,500	100.0% \$	\$ 000'02	70,000	100.0% General Fund Support/ Transfer in	\$ 2,627,860 \$ 7,612,500 \$ 4,984,640	7,612,500 \$	4,984,640	65.5% \$	65.5% \$ 2,070,000 \$	(557,860)	(26.9%)

Primary Care Clinics- Dental Statement of Revenues and Expenses by Location FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

257         266,825         2.7           5,599         7,995         6,830         9           7,73         185,931         1,16         9           7,73         185,931         1,16         9           7,74         185,931         1,16         1,16           7,74         185,931         1,17         1,17           81         185,931         1,17         1,17           81         185,633         1,17         1,17           81         185,633         1,17         1,17           81         185,633         1,17         1,17           81         184,338         1,23         1,17           82         24,139         4,13         4,13           86         34,148         2,24         4,139         4,14           86         34,148         2,24         1,633         1,633         1,633         1,633         1,633         1,633         1,633         1,633         1,644         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24         2,24	1,10,000,000,000,000,000,000,000,000,00		Administration	Dental Clinic	Dental Clinic	Dental Clinic	Dental Clinic	Total
1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,	1,12,600   1,12,600	Gross Patient Revenue		789,211	626,638	578,957	266,825	2,261,630
1,2,2,2,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3,3,1,3	Market   M	3		•				1
Transcript   Tra	Color   Colo	Contractual Allowances		228,371	148,376	158,212	81,126	616,085
11,000,000,000,000,000,000,000,000,000,	Tricked shorterers and bad (bet)         11,644         40,282         45,939         7,959         11,545         15,543	Charity Care		288,857	295,925	796'987	96,830	968,574
11   11   11   11   11   11   11   1	12,281.2   20,284   24,477   13,551   13,544   14,642   24,477   13,551   13,544   14,444	Bad Debt		12,644	40,382	9,599	3667	619'0/
100,000   100,	115,000   115,	Total Contractual Allowances and Bad Debt	-	529,872	484,682	454,773	185,951	1,655,278
15.669         15.569<	1,15,649   1,15,149	Other Patient Revenue	Ti-	372,847	292,848	296,747	135,653	1,098,095
1,5,69   393,79   393,39   47,39   41,35   4	115,649   191,779   190,344   12,734   41,544   11,544	***						
control         115,649         359,709         306,344         267,335         147,589         1,1           control         115,649         359,709         306,344         267,335         147,631         1,1           control         115,649         359,709         309,344         76,335         147,631         1,1           of Volume         115,649         31,109         60,040         365,645         11,136         31,136         32,139         1,4           of April         11,109         11,109         11,115         11,136         31,136         31,136         1,4         31,136         31,136         1,4         31,136         1,4         31,136         31,136         1,4         31,136         31,136         31,136         31,136         31,136         1,4         31,136	one of the content         115,649         391,799         309,344         307,335         147,389         1,1           one of femorest         115,649         391,709         309,344         367,315         147,631         1,1           one femorest         115,649         391,709         309,348         362,315         147,631         1,1           one femorest         115,649         31,709         408,640         31,735         147,631         1,1           one femorest         115,649         31,150         40,245         115,730         115,730         115,730         115,730         115,730         117,730<	Net Patient Revenue Collection %	. 3	80.10%	434,8U4 69.39%	72.71%	81 15%	75.36%
Ference   115,409   391,709   70,213   70,213   71,513	Free free events		115 640	263 700	200 284	367 335	147 209	1 233 475
115,649   33,709   309,344   26,335   14,561   1,569   1,564   1,565   1,564   1,565   1,564	115,649   393,799   399,344   267,335   147,651   2	orant Funds Other Revenue	115,049	502,03	505,506	565,183	233	233
115,600   1,000,500   1,000,	115,600   1,000,500   1,000,	Total Other Revenues	115,649	393,709	309,384	267,335	147,631	1,233,708
Marcolinome   September   Se	Table Species (190,000) 111,000 (190,000) 111,00	Total Bearones	115.649	1,025,894	744.188	688.266	364.158	2,938,155
15,000   1	18,000   11,000   1							
1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,	1,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0	Direct Operational Expenses.	160 602	611 590	400 640	363 645	183 303	1 638 869
September   Sept	Ageny certs         11,553         11,153         11,072         25,149           Ageny certs         44,2         16,022         11,153         11,153         13,151         23,149           Opies certs         44,2         16,022         14,045         6,155         23,131           Opies certs         44,2         16,022         14,045         6,153         23,131           Services         9,100         7,070         6,55         36,56         2,133           Services         1,12,2         10,144         6,07         3,158         4,235           Services         1,12,2         10,144         6,07         1,183         4,155           Services         1,12,2         10,144         6,07         1,183         4,155           Services         1,12,2         10,144         6,07         1,183         4,155           Services         1,12,2         10,144         6,07         1,183         4,155         2,185           Services         1,12,2         10,144         6,07         1,183         4,155         2,185           Services         1,12,2         1,12,1         1,12,2         1,12,1         1,12,2         1,148	Samplite	17, 25	154 730	106 562	111 264	54.139	461.965
Operation         42735         37,125         31,731         2,311         9,111         9,117         2,311         9,111         9,117         2,311         9,111         9,117         9,111         9,117         9,111         9,11 <th< td=""><td>  Maintenance   42   43735   37135   37131   1975   19785   14045   6618   72389   14045   6618   72389   14045   6618   72389   14045   6618   72389   14045</td><td>Purchased Services</td><td></td><td>13,479</td><td>11,153</td><td>10,782</td><td>25,149</td><td>60,562</td></th<>	Maintenance   42   43735   37135   37131   1975   19785   14045   6618   72389   14045   6618   72389   14045   6618   72389   14045   6618   72389   14045	Purchased Services		13,479	11,153	10,782	25,149	60,562
1,000   1,00	### Services	Medical Supplies		43,735	37,125	31,751	23,211	135,821
Second Expense   Seco	19   300   615   246	Other Supplies	442	16,022	14,045	6,618	2,235	39,362
Naintenance   9.99   300   615   246   5905   5854   6905   690	Maintenance   39   300   615   346   5005	Contracted Physician Expense			C.	600		-
Remain         Page 18         7.970         6.541         6.505           Remain         Control         1.212         1.0144         6.207         3.561         6.205         1.633         4.725         1.633         9.99         1.633         9.99         1.633         3.476         9.99         9.99         1.633         3.476         9.99         1.633         3.476         2.200         2.200         9.99         1.633         3.476         2.200         2.	Remain         6,219         7,970         6,541         6,505           Remain         1,212         1,0144         6,207         1,163         1,633           Perese         1,212         1,0144         6,207         1,163         3,466         4,7225           Perese         1,212         1,0144         6,207         1,163         3,466         2,466         2,466         2,569         1,163         3,476         2,132           Indications         1,227         8,26,980         634,007         571,251         34,560         2,136           Indications         3,11         1,511         1,236         1,10,81         1,17,015         20,693         2,583           Adhocations         3,11         1,511         1,236         1,240         5,683         2,683           Adhocations         3,11         1,511         1,246         3,602         2,683         2,683           Adhocations         4,437         3,932         3,042         3,683         2,683         2,883         2,883           Adhocations         4,437         3,932         3,042         3,484         3,484         3,484         3,484         3,484         3,484         3,484         3,4	Medical Services		, e		* E		100
Peter	Peter   1,212   1,214   5,256   5,566   1,223   1,233   1,233   1,233   1,233   1,233   1,234   1,233   1,234   1,233   1,234   1,233   1,234   1,344   1,34	Demoirs & Maintenance		916 6	2005	8.554	245	707.0F
1,212   10,144   6,207   1,163   3,476   3,477   3,810   5,959   5,683   3,476   3,477   3,810   5,959   5,683   3,476   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,810   3,477   3,4	1,212   10,144   6,207   1,163   3,456   1,533   1,5	Lease & Reata		66,947	38,307	35,861	42,925	184,040
Perite Figures 1212 10,144 6,207 1,163 3,476 3,38	Periode Francisco (1,222 10,144 6,207 1,163 3,476 3,388	Utilities		926	2,690	666	1,633	6,248
### Proposes   197,527   826,980   634,007   571,251   343,550   2.5   ### Proposes   197,527   826,980   634,007   571,251   343,550   2.5   ### Proposes   197,527   826,980   634,007   571,251   343,550   2.5   ### Proposes   1,517   1,512   1,326   1,024   5,685   ### Proposes   1,517   1,326   1,024   5,685   ### Proposes   1,517   1,934   1,540   5,473   1,141   ### Proposes   1,517   1,934   1,540   5,473   1,141   ### Proposes   1,520   1,076   5,473   1,141   ### Proposes   1,520   1,076   1,100   5,473   1,141   ### Proposes   1,520   1,044   1,043   1,044   1,043   1,044   1,043   1,044   1,043   1,044   1,043   1,044   1,043   1,044	Page	Other Expense	1,212	10,144	6,207	1,163	3,476	22,202
197,527   826,980   634,007   571,251   343,550   2.5	Second Expenses   197,527   826,980   634,007   571,251   343,550   2.5	Insurance	Ç.	25	E		338	338
State   Stat	Tationin tripents (191,879) 198,914 110,181 117,015 20,609 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Total Occasional Comment	103 104	200 200	200 863	136 123	039 686	2 672 216
promance before Depreciation & distance before Depreciation & distance before Depreciation & distance before Depreciation & distance	point         (81,879)         198,914         110,181         117,015         20,609         3           folior         6 Allocations         8,471         3,810         5,959         5,685         3           folior         6 Allocations         311         1,517         1,326         1,024         628         5,685           folior         468         2,271         1,326         1,024         628         94           p.         468         2,271         1,394         1,440         944         944           p.         468         2,271         1,394         1,440         944         944         944           p.         468         2,271         1,394         1,440         944 <td< td=""><td>lotal Operational Expenses</td><td>130'161</td><td>0.00,000</td><td>100/459</td><td>167,176</td><td>066,614</td><td>616,676,5</td></td<>	lotal Operational Expenses	130'161	0.00,000	100/459	167,176	066,614	616,676,5
tion         8,471         3,810         5,959         5,685           4 Allocations:         3,11         1,511         1,326         1,024         628           auth         44,457         39,022         30,142         1,8473         11           auth         468         2,271         1,994         1,540         944           ration         4,247         1,994         1,540         944           ration         2,219         10,766         9,450         7,301         4,473           accources         1,394         2,219         1,076         3,731         2,887           accources         1,394         2,325         1,376         1,100         5,872           accources         1,344         5,60         2,746         1,276         1,100         5,287           Research         2,627         1,246         2,240         1,141         4,473         1,141           Research         2,627         1,246         2,240         1,162         1,141         1,141           Research         2,627         1,246         2,222         1,141         1,241         4,233         1,152           Research         2,627	1,210   1,326   1,024   628   1,685   1,084   1,585   1,084   1,484   1,445   1,094   1,540   1,044   1,445   1,445   1,094   1,540   1,044   1,445   1,445   1,094   1,540   1,441   1,944   1,445   1,005	Net Performance before Depreciation & Overhead Allocations	(81,879)	198,914	110,181	117,015	20,609	364,841
### ### ### ### ### ### ### ### ### ##	1,511   1,512   1,924   1,024   628   1,024   628   1,024	Deoreciation	84	8.471	3.810	5,959	5,685	23,926
1,512   1,526   1,024   628   1,433   1,843   1,843   1,8445   1,4445   1,8445   1,4445   1	1,024   628   1,024   628   1,024   628   1,024   628   1,024   1,540   1,54	3						
tenses         Addition         <	betweeth         468         2,271         1,994         1,540         944           nings Facility         14,647         3,012         3,012         1,944         4,733         1,1540         944           ration         1,955         1,277         1,994         1,540         944         944           ration         1,955         1,124         2,271         1,994         1,540         944           resources         1,134         2,513         10,766         9,450         7,301         4,473           resources         1,134         5,502         4,830         13,716         5,872           secources         1,134         5,502         4,830         1,796         1,100           secources         1,134         3,246         2,413         1,100         1,100           resources         1,134         3,24         2,433         1,136         1,136           resources         1,275         1,133         8,645         5,297         1,362           restrict         1,275         1,133         8,645         5,297         1,362           restrict         1,247         3,278         1,373         4,62         1,362	Overhead Allocations:	311	151	1 236	1.024	869	4 799
Audift         468         2,271         1,994         1,540         944           Ings Facility         14,547         1,096         9450         7,301         4,473           ration         2,319         10,766         9,450         7,301         4,473           secources         1,134         5,502         4,830         1,796         1,100           recources         1,134         5,602         4,830         3,731         2,282           secources         1,134         5,602         4,830         3,731         2,282           secources         1,134         3,746         2,432         1,141         1,100           received         5,607         3,246         2,432         1,141         4,732         1,141           Revearch         7,547         3,278         2,877         2,222         1,362         1,362           Independence         1,104         971         7,547         3,153         2,433         15,215         1           Councility         2,31         1,104         971         3,73         4,62         2           Independence         2,220         3,239         1,477         1,141         6,99         2	Audiff         468         2,271         1,994         1,540         944           Ings Facility         14,547         1,096         9,450         7,301         4,473           ration         1,955         14,680         19,766         9,450         7,301         4,473           resources         1,134         5,502         4,830         13,706         1,706         5,872           resources         1,134         5,502         4,830         3,731         2,282         2,282           secources         1,134         5,627         2,449         2,432         1,141         1,100           research         7         3,44         2,44         2,44         2,44         1,141           Research         7,54         1,275         11,133         8,645         5,297           lation decision Support         2,67         3,278         2,877         2,222         1,362           I Care Contract         2,31         1,104         3,153         2,483         15,215         1,362           I Care Contract         32,897         14,036         1,141         462         462           gin         32,00,224         375,818         75,164         5,502<	Rev Cycle		44,457	39,032	30,142	18,473	132,104
rings Facility         14,547         10,766         9,450         7,301         4,473           ration         2,219         10,766         9,450         10,770         5,872           esources         1,935         14,680         13,706         10,770         5,872           esources         1,134         5,502         4,830         3,731         2,287           1,134         5,602         2,440         1,796         1,100         2,287           Research         2,649         2,746         2,410         1,862         1,141           Research         2,67         1,746         2,410         1,862         1,141           Research         2,67         3,746         2,410         1,862         1,141           Research         2,67         3,746         2,877         2,877         2,227         1,362           Decision Support         2,87         3,153         2,877         3,153         2,227         1,362           Clare Contract         32,897         1,403         97.1         75.3         462           Clare Contract         32,897         140,367         124,047         95,992         80,990         4           Sin	ings facility         14,547         10,766         9,450         7,301         4,733           ration         2,219         10,766         9,450         7,301         4,473           esources         1,935         14,680         13,706         10,770         5,872           esources         1,134         5,502         4,830         3,731         2,282           1,134         5,602         2,440         1,796         1,100         1,100           Research         2,677         12,750         11,133         8,645         5,297           Interest         2,677         12,750         11,193         8,645         5,297           Interest         1,754         36,627         32,153         2,877         1,362         1,362           Interest         1,004         971         753         462         699           Interest         2,309         4,462         4,677         1,414         699           Interest         2,309         1,40,367         1,24,047         95,992         80,990         4           Interest         2,300,424         97,5418         761,863         673,022         433,467         43,462           Interest	Internal Audit	468	2,271	1,994	1,540	944	7,217
1,219   10,766   9,450   7,301   4,473     1,134   5,502   14,680   13,706   10,770   5,872     1,134   5,602   4,830   3,731   2,282     1,134   5,602   4,830   1,796   1,100     566   2,746   2,410   1,862   1,100     7,1   3,44   2,410   1,862   1,100     7,1   3,44   2,410   1,862   1,100     8,645   2,297   1,100   3,123   1,5,215   1,362     9,0408/y   7,547   36,627   32,153   2,877   1,362     1,104   971   753   462     1,104   971   753   462     1,104   971   1,753   5,992   58,090   4     1,104   1,047   1,047   95,992   58,090   4     1,104   1,104   1,104   1,047   1,104   1,047     1,104   1,104   1,104   1,047   1,104   1,047     1,104   1,104   1,104   1,047   1,104   1,047     1,104   1,104   1,104   1,047   1,104   1,047   1,104     1,104   1,104   1,104   1,047   1,104   1,047   1,047   1,047   1,104     1,104   1,104   1,104   1,047	Accounted 1, 2,19 10,766 9,450 7,301 4,473  esources 1,134 5,502 14,680 13,706 10,770 5,473  Lita 5,502 4,830 1,796 1,100 5,872  Lita 5,602 4,830 1,796 1,100 5,872  Lita 6,249 2,325 1,796 1,100 1,100  Locision Support 5,527 12,750 11,193 8,645 5,297  Contract 7,547 36,627 32,153 15,215 1,104  Clare Contract 1,633 1,441 699  Clare Contract 1,633 1,441 699  Clare Contract 1,633 1,441 699  Clare Contract 2,30,424 975,818 761,863 673,202 407,325 3,0  Energy 5,992 40,315 5,0,076 \$ (17,676) \$ 15,064 \$ (43,167) \$ (13,677) \$ (13,6	Palm Springs Facility	14,547		8.0	90		14,547
Resources         1,955         14,880         13,706         10,770         5,872           Research         1,134         5,502         4,830         3,731         2,282           S66         2,746         2,410         1,662         1,100           Research         56         2,746         2,410         1,662         1,141           Add         2,75         12,750         11,133         8,645         5,297           Decision Support         6 Quality         7,547         36,627         32,153         2,4833         15,215         1           Clare Contract         231         1,104         971         753         462         462           Add         1,633         1,477         1,141         699         4           Add         1,240,467         1,24,047         95,992         58,090         4           Sin         1,240,267         15,664         15,06	Research         1,955         14,680         13,706         10,770         5,872           Research         1,134         5,502         4,343         3,731         2,822           Se6         2,546         2,245         1,160         1,100           Research         56         2,746         2,410         1,662         1,141           Research         56         2,746         2,410         1,662         1,141           Research         56         1,775         11,193         8,645         5,297           In Technology         7,547         36,627         3,153         2,222         1,362         1,362           Decision Support         6 Quality         7,547         36,627         32,153         2,433         15,215         1           Clare Contract         1,04         971         753         462         462           Archad Allocations         32,897         140,367         124,047         95,992         58,090         4           sin         5         (114,775) \$         15,064 \$         15,064 \$         (43,167) \$         (12,676) \$	Administration	2,219	10,766	9,450	7,301	4,473	34,209
tice         5,302         4,330         3,711         2,282           Research         566         2,746         2,410         1,862         1,141           Research         566         2,746         2,410         1,862         1,141           1         31         34         302         234         1,141           1         1,27         12,750         11,193         8,645         5,297           1         1,275         3,173         2,272         1,362         1           1         1,277         3,153         2,877         2,222         1,525         1           1         1,277         3,153         2,877         2,272         1,525         1           1         1,247         36,627         37,153         2,4833         15,155         1           1         1,249         36,627         37,153         2,4833         15,155         1           1         1,249         3,133         1,477         1,141         699         699           1         2,222         1,240,24         37,222         1,240,24         58,090         4           1         32,0424         37,222         1,240,24 <td>  1,134   2,502   4,530   3,711   2,282   1,100   1,662   1,100   1,662   1,100   1,662   1,100   1,662   1,100   1,662   1,101   1,100   1,10</td> <td>Human Resources</td> <td>1,955</td> <td>14,680</td> <td>13,706</td> <td>10,770</td> <td>5,872</td> <td>46,983</td>	1,134   2,502   4,530   3,711   2,282   1,100   1,662   1,100   1,662   1,100   1,662   1,100   1,662   1,100   1,662   1,101   1,100   1,10	Human Resources	1,955	14,680	13,706	10,770	5,872	46,983
Ice         566         2,746         2,426         1,422         1,141           Research         71         344         302         234         1,43           Istons         2,627         12,750         11,193         8,645         5,297           Istons         675         3,278         2,877         2,222         1,362           In Carcinon Support         7,547         36,627         32,153         2,433         15,215           In Carcinon Support         231         1,104         971         753         462           In Carcinot         24,833         1,477         1,141         699           In Carcinot         32,897         140,367         124,047         95,992         58,090           In Carcinot         32,897         140,367         761,863         673,222         58,090           In Carcinot         32,897         140,367         761,863         673,022         58,090           In Carcinot         32,897         140,367         761,863         673,022         407,325         3           In Carcinot         35,0426         5,0476         5,17,676         5,12,676         5,12,676         6,12,676         6,12,676         6,12,676	Ice         566         2,746         2,426         1,422         1,141           Research         71         344         2410         1,662         1,141           1ations         2,627         12,750         11,193         8,645         5,297           lations         6,75         3,278         2,877         2,222         1,362           1 Decision Support         7,547         36,627         32,153         2,433         15,215           1 Care Contract         231         1,104         971         753         462           1 Care Contract         1,643         1,477         1,141         699           schaeliny         32,897         140,367         124,047         95,992         58,090           schaels         32,0424         97,5,818         761,863         673,02         407,325         3           gin         5         (114,775) \$         50,076         \$         (12,676) \$         15,064         \$         (443,167) \$	Legal	1,134	3,502	4,830	3,731	1 100	17,479 8 A 15
71 344 302 234 143  247 12,750 11,193 8,645 5,297  675 3,272 11,193 18,645 5,297  7,547 36,627 32,153 2,122 1,362  231 1,104 971 753 462  32,897 140,367 124,047 95,992 58,090  230,424 975,818 761,863 673,225 3	Second	Compliants	945	2,045	2,2,3	1.862	1.141	8,724
2,627     12,750     11,193     8,645     5,297       675     3,278     2,877     2,222     1,362       7,547     36,627     32,183     24,833     15,215       231     1,104     971     753     462       1,543     1,477     1,141     699       230,424     975,818     761,863     673,202     58,090       5     (114,775) \$     50,076 \$     (17,676) \$     15,064 \$     (43,167) \$	elations         2,627         12,750         11,193         8,645         5,297           tion Technology         7,547         3,778         2,877         2,272         1,362           & Decision Support         231         1,104         971         753         462           d Are Contract         231         1,104         971         753         462           rechead Allocations         32,897         140,367         124,047         95,992         58,090           penses         230,424         975,818         761,863         673,202         407,325         3           right         5         (134,775)         5         15,064         5         (43,167)         5	Planning/Research	17	344	302	234	143	1,094
675 3,278 2,877 2,222 1,362 7,547 36,627 32,153 24,833 15,215 231 1,104 971 753 462 32,897 140,367 124,047 95,992 58,090 230,424 975,818 761,863 673,202 407,325 3 5 (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,362   1,313   1,315   1,314   1,31	Finance	2,627	12,750	11,193	8,645	5,297	40,512
7,547 36,627 32,153 24,833 15,215  231 1,104 971 753 462  1,683 1,477 1,104 971 699  230,824 975,818 761,863 673,202 407,325 3  5 (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	tion Technology 7,547 36,627 32,153 24,833 15,215 8,00 and rechnology 1,104 971 753 462 462 and rechard Allocations 32,897 140,367 124,047 95,992 58,090 aperies 230,424 975,818 761,863 673,202 407,325 3 and rechard Allocations 5,0076 \$ (127,676) \$ 15,064 \$ (43,167) \$ and rechard Allocations 5,0076 \$ (127,676) \$ 15,064 \$ (43,167) \$ and rechard Allocations 5,0076 \$ (127,676) \$	Public Relations	5/9	3,278	2,877	2,222	1,362	10,414
231 1,104 971 753 462 1,683 1,477 1,141 699 32,897 140,367 124,047 95,992 58,090 230,424 975,818 761,863 673,202 407,325 3 5 (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	& Decision Support         231         1,104         971         753         462           te Quality         1,583         1,477         1,141         699           of Care Contract         32,897         140,367         124,047         95,992         58,090           rethead Allocations         230,424         975,818         761,863         673,202         407,325         3           penses         5         (114,775)         5 50,076         \$ (17,676)         \$ 15,064         \$ (43,167)         \$	Information Technology	7,547	36,627	32,153	24,833	15,215	116,374
ns 32,897 140,367 124,047 1,141 699  1.683 1,477 1,141 699  1.28,997 140,367 124,047 95,992 58,090  2.30,424 975,818 761,863 673,202 407,325 3  5 (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	te Quality 231 1,104 971 753 462  d Care Contract 1,683 1,477 1,141 699  incrhead Allocations 32,897 140,367 124,047 95,992 58,090  penses 230,424 975,818 761,863 673,202 407,325 3  figh 5 (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	Budget & Decision Support	٥		0		9	t.
130,424 140,367 124,047 95,992 58,090 130,042 130,424	verhead Allocations         32,897         140,367         124,047         95,992         58,090           penses         230,424         975,818         761,863         673,202         407,325         3           rgin         \$ (114,775) \$         50,076 \$         (12,676) \$         15,064 \$         (43,187) \$	Corporate Quality Managed Care Contract	231	1,104	1,477	1.141	462	3,521
ses 230,424 975,818 761,863 673,202 407,335 3 \$ (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	penses 230,424 975,818 761,863 673,002 407,325 3 (43,167) \$ (12,076) \$ 15,064 \$ (43,167) \$	Total Overhead Allocations	32.897	140,367	124,047	95.992	28,090	451,392
\$ (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,187) \$	rgin \$ (114,775) \$ 50,076 \$ (17,676) \$ 15,064 \$ (43,167) \$	Total Expenses	230,424	975,818	761,863	673,202	407,325	3,048,632
	Capital	Net Margin		90,076				(110,477)
	Capital		3	1	3	5	3)	2

Primary Care Clinics- Dental Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

		Curre	<b>Current Month</b>						Fiscal Y	Fiscal Year To Date			
Actual	Budget	Variance	×	Prior Year	Variance	*	Actual	Budget	Variance	*	Prior Year	Variance	×
366,966	376,208	(9,242)	(2.5%)	338,252	28,714	8.5% Gross Patient Revenue	2,261,630	2,484,121	(222,491)	(%0.6)	2,295,187	(33,557)	(1.5%)
101,626	78,540	(23,086)	(29.4%)	536,849	435,223	81.1% Contractual Allowances	616,085	518,617	(97,468)	(18.8%)	355,831	(260,254)	(73.1%)
144,569	174,849	30,280	17.3%	750,027	605,458	80.7% Charity Care	968,574	1,154,531	185,957	16.1%	866,555	(102,018)	(11.8%)
777,02	16,462	(4,315)	(56.2%)	1,609	(19,168)	(1,191.0%) Bad Debt	70,619	108,695	38,076	35.0%	23,916	(46,703)	(195.3%)
266,972	269,851	2,879	1.1%	1,288,485	1,021,513	79.3% Total Contractuals and Bad Debts	1,655,278	1,781,843	126,565	7.1%	1,246,302	(408,976)	(32.8%)
123,872	89,241	34,631	38.8%	1,298,800	(1,174,928)	(90.5%) Other Patient Revenue	1,098,095	624,687	473,408	75.8%	1,298,800	(200,705)	(15.5%)
223,866	195,598	28,268	14.5%	348,567	(124,701)	(35.8%) Net Patient Revenue	1,704,447	1,326,965	377,482	28.4%	2,347,685	(643,238)	(27.4%)
61.00%	51.99%			103.05%		Collection %	75.36%	53.42%			102.29%		
193,226	109,872 2,833	83,354 (2,833)	75.9% (100.0%)	147,644	45,582	30.9% Grant Funds 0.0% Other Revenue	1,233,475	1,238,256 19,831	(4,781) (19,598)	(0.4%)	814,501 34,000	418,974 (33,767)	51.4% (99.3%)
193,226	112,705	80,521	71.4%	147,644	45,582	30.9% Total Other Revenues	1,233,708	1,258,087	(24,379)	(1.9%)	848,501	385,207	45.4%
417,092	308,303	108,789	35.3%	496,211	(79,119)	(15.9%) Total Revenues	2,938,155	2,585,052	353,103	13.7%	3,196,186	(258,031)	(8.1%)
						Direct Operational Expenses:							
245,394	255,805	10,411	4.1%	204,317	(41,077)	(20.1%) Salaries and Wages	1,628,869	1,698,857	886'69	4.1%	1,501,348	(127,522)	(8.5%)
69,212	74,410	5,198	7.0%	63,256	(5,956)	(9.4%) Benefits	461,965	493,805	31,840	6.4%	445,748	(16,217)	(3.6%)
1,820	10,326	8,506	82.4%	12,573	10,753	85.5% Purchased Services	60,562	85,696	25,134	29.3%	68,348	7,786	11,4%
25,642	27,402	1,760	6.4%	24,212	(1,430)	(5.9%) Medical Supplies	135,821	175,555	39,734	22.6%	195,283	59,461	30.4%
971	10,780	608'6	91.0%	5,928	4,957	83.6% Other Supplies	39,362	76,305	36,943	48.4%	14,790	(24,573)	(166.1%)
		,	%0.0			0.0% Contracted Physician Expense	•		•	0.0%		,	0.0%
•			%0:0	i		0.0% Medical Services				0.0%			0.0%
•	1,913	1,913	100.0%	432	432	100.0% Drugs	1,199	12,258	11,059	90.2%	10,912	9,713	89.0%
272,7	6,214	(1,058)	(17.0%)	3,851	(3,421)	(88.8%) Repairs & Maintenance	32,707	37,420	4,713	12.6%	31,839	(867)	(2.7%)
26,043	27,475	1,432	5.2%	39,336	13,293	33.8% Lease & Rental	184,040	192,139	660'8	4.2%	235,238	51,198	21.8%
1,014	748	(366)	(32.6%)	1,118	104	9.3% Utilities	6,248	5,236	(1,012)	(19.3%)	5,436	(812)	(14.9%)
12,340	4,021	(8,319)	(206.9%)	4,764	(7,576)	(159.0%) Other Expense	22,202	24,311	2,109	8.7%	24,916	2,715	10.9%
(61)	59	120	203.5%	86	147	171.1% insurance	338	413	75	18.1%	644	306	47.5%
389,649	419,153	29,504	7.0%	359,874	(29,775)	(8.3%) Total Operational Expenses	2,573,315	2,801,995	228,680	8.2%	2,534,502	(38,813)	(1.5%)
27,443	[110,850]	138,293	(124.8%)	136,337	(108,894)	Net Performance before (79.9%) Depreciation & Overhead Allocations	364,841	(216,943)	581,784	(268.2%)	661,684	[296,843]	{44.9%}

Primary Care Clinics- Dental Statement of Revenues and Expenses FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

	•		onth			•			Fiscal Ye	Date	2		4
Budget Variance %		×		Prior Year	Variance	×	Actual	endger	Variance	R	Prior rear	Variance	R
15,743 12,374 78.6%		78.	%9	13,089	9,720	74.3% Depreciation	23,926	104,479	80,553	77.1%	87,937	64,011	72.8%
						Overhead Attocations:							
2,494 2,056 82.4%		82.	%	1,932	1,494	77.3% Risk Mgt	4,799	17,458	12,659	72.5%	14,585	9,785	67.1%
		0.0	×	10,944	(7,928)	(72.4%) Rev Cycle	132,104	132,104	•	0.0%	73,105	(58,999)	(80.7%)
33		m	1%	1,159	102	8.8% Internal Audit	7,217	7,630	413	5.4%	2,961	(4,257)	(143.8%)
2,294 202 8.8%		80	3%	3,983	1,891	47.5% Palm Springs Facility	14,547	16,058	1,511	9.4%	24,116	695'6	39.7%
4,887 . 0.0%		õ	8	7,179	2,292	31.9% Administration	34,209	34,209	,	%0.0	40,711	6,502	16.0%
624		σń	9.5%	9,626	3,449	35.8% Human Resources	46,983	47,607	624	1.3%	45,903	(1,080)	(2.4%)
2,497 - 0		0	0.0%	1,612	(885)	(54.9%) Legal	17,479	17,479	,	0.0%	14,200	(3,279)	(23.1%)
532		32	32.2%	2,015	892	44.3% Records	8,415	11,585	3,170	27.4%	9,431	1,016	10.8%
1,402		61	1%	(160)	(1,052)	657.8% Compliance	8,724	16,058	7,334	45.7%	8,578	(146)	(1.7%)
280	_	100	26	4,060	4,060	100.0% Planning/Research	1,094	1,960	998	44.2%	5,697	4,603	80.8%
6,842 (539) (7.)		(7.	(7.9%)	4,164	(3,217)	(77.3%) Finance	40,512	47,894	7,382	15.4%	39,332	(1,180)	(3:0%)
2,577 788 30		30	30.6%	608	(086)	(121,1%) Public Relations	10,414	18,039	7,625	42.3%	9,982	(432)	(4.3%)
2,529		12	12.9%	16,180	(836)	(5.2%) Information Technology	116,374	136,808	20,434	14.9%	117,364	990	0.8%
		0	%0.0	3,000	3,000	100.0% Budget & Decision Support				0.0%	5,050	5,050	100.0%
533 210 39		33	39.4%	789	466	59.1% Corporate Quality	3,521	3,731	210	8.6%	5,066	1,545	30.5%
		43	43.9%	1,210	540	44.6% Managed Care Contract	4,999	8,365	3,366	40.2%	8,677	3,678	42.4%
73,855 8,642 11		11	11.7%	68,503	3,290	4.8% Total Overhead Allocations	451,392	516,985	65,593	12.7%	424,759	(26,633)	(6.3%)
508,751 50,520 9		•	9.9%	441,465	(16,766)	(3.8%) Total Expenses	3,048,632	3,423,459	374,827	10.9%	3,047,198	(1,435)	(0.0%)
(200,448) \$ 159,309 (79.		(79	(79.5%) \$	54,745 \$	(95,884)	(175.1%) Net Margin	\$ (110,477) \$	(838,407) \$	727,930	(86.8%) \$	148,988	\$ (259,465)	(174.2%)
•	1		%0 0	40,825	40,825	100,0% Capital		771,688	771,688	100.0%	40,825	40,825	100.0%
\$	0	Ö	0.0% \$			0.0% General Fund Support/ Transfer In	ু ু জ		÷	0.0% \$	٠	·,	0.0%
									i				



													Current Year Current YTD	Current YTD	%Var to	Prior Year
Clinic Visits - Adults and Pediatrics	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	1ul-19	Aug-19	Sep-19	Total	Budget	Budget	Total
West Palm Beach	1,661	1,289	1,312	1,734	1,628	1,447	1,798						10,869	11,166	(2.7%)	11,232
Delray	1,355	1,162	1,134	1,180	1,212	1,356	1,283						8,682	10,214	(15.0%)	9,993
Lantana	1,411	1,309	1,261	1,314	1,409	1,424	1,524						5,652	10,739	(10.1%)	9,262
Belle Glade	1,030	790	839	934	908	850	949						6,198	5,555	11.6%	6,256
Jerome Golden Center		÷		ř.	÷		V								0.0%	1,779
Lewis Center	267	233	525	239	246	227	777						1,718	1,546	11.1%	1,370
Lake Worth & Women's Health Care	1,608	1,153	1,104	1,214	1,130	1,466	1,483						9,158	11,133	(17.7%)	10,766
Jupiter Clinic	421	457	418	467	483	502	565						3,313	3,722	(11.0%)	3,561
West Boca & Women's Health Care	1,009	861	781	923	815	900	984						6,273	4,905	27.9%	4,081
Mobile Van	239	186	119	201	200	159	143						1,247	1,288	(3.2%)	,
Suboxone	361	289	222	301	415	476	611						2,675	2,042	31.0%	1,941
Total Clinic Visits	9,362	7,729	7,419	8,507	8,344	8,807	9,617		C		,	42	58,785	62,310	(4.1%)	60,241
Dental Visits																
West Palm Beach	918	722	704	800	792	839	873						5,648	6,304	(10.4%)	6,345
Lantana	653	808	468	616	630	717	646						4,238	6,231	(32.0%)	5,114
Delray	929	522	446	503	535	644	675						4,001	4,820	(17.0%)	4,554
Belle Glade	406	260	230	259	275	292	377						2,099	2,596	(19.1%)	2,606
Total Dental Visits	2,653	2,012	1,848	2,178	2,232	2,492	2,571	¥2	k i	*		P.	15,986	19,951	(19.9%)	18,619
Total Medical and Dental Visits	12,015	9,741	9,267	10,685	10,576	11,299	12,188	r.	F	5		£3	177,27	82,261	(7.9%)	78,860
Mental Health Counselors Inco. bitable)																
West Palm Beach	124	100	103	135	117	110	154						843	585	43.9%	624
Delray	137	118	102	117	106	102	126						808	581	39.1%	598
Lantana	467	414	368	433	383	265	423						2,753	1,586	73.6%	1,017
Belle Glade	17	21	22	56	18	25	23						152	101	50.5%	100
Lewis Center	268	219	192	235	232	253	283						1,682	664	153.3%	773
to Lake Worth	173	66	73	190	86	111	9/						820	846	(3.1%)	901
Jupiter	2	á	ä	9	2	ď	i,						2	202	(100.0%)	218
West Boca		X		ī	*	÷								138	(100.0%)	152
Mobile Van	*	9		16	40	57	95						208	,	100.0%	,
Total Mental Health Screenings	1,186	176	860	1,152	994	923	1,180			,			7,266	4,704	54.5%	4,383



# SUPPLEMENTAL INFORMATION

# MEDICAID MATCH FUND

Medicaid Match Statement of Revenues and Expenditures FOR THE SEVENTH MONTH ENDED APRIL 30, 2019

			Current	Current Month			à		9	Fiscal Year To Date	To Date	2		9
,	Actual	e a sanna	al lance	V 76	TION TOWN	Variable	O O O Dations Devenue	Ι.	ľ	-	7800		201101100	200
3	491.667	491.667	. ,	° %0.0	491,667		0.0% PBC Interlocal	3,441,667	3,441,667		0.0%	3,441,667		0.0%
	200	414	(215)	(21.8%)	399	(199)	(49.9%) Other revenue	2,508	2,899	(391)	(13.5%)	2,880	(372)	(12.9%)
	491,866	492,081	(215)	(%0.0)	492,065	(199)	(0.0%) Total Revenue	3,444,175	3,444,566	(391)	(0.0%)	3,444,547	(372)	(0.0%)
							Direct Operational Expenses:							
			•	0.0%		,	0.0% Salaries and Wages	î	40	5	%0.0	è	¥	0.0%
				%0.0			0.0% Benefits	e i		3.4	0.0%		¥	0.0%
			,	%0.0		,	0.0% Purchased Services	1	ř	5	0.0%		V	0.0%
				%0.0	•	•	0.0% Medical Supplies	٥			0.0%	35		0.0%
			4	0.0%			0.0% Other Supplies	7		S	0.0%	•	i.	0.0%
			•	%0:0			0.0% Contracted Physician Expense				0.0%	•	4	0.0%
			,	%0.0		,	0.0% Medical Services		000		%00	20	2.5	0.0%
				%0.0			0.0% Drugs		5	•	0.0%	100	ů.	0.0%
	,		•	%0:0		•	0.0% Repairs & Maintenance			r.	0.0%	i de		0.0%
				%0:0	•	•	0.0% Lease & Rental			et.	0.0%			0.0%
				%0:0	•	,	0.0% Utilities	T.	Ţ	1	0.0%			0.0%
	1,441,591	1,441,591		%0:0	1,415,952	(25,638)	(1.8%) Other Expense	10,091,134	10,091,134		%0.0	9,911,667	(179,467)	(1.8%)
		٠		0.0%			O.D. Insulance			s	800			0.0%
	1,441,591	1,441,591	v	950.0	1,415,952	(25,638)	(1.8%) Total Operational Expenses	10,091,134	10,091,134	X	%0.0	9,911,667	(179,467)	(1.8%)
							Net Performance before Overhead							
0.5	(949,724)	(949,510)	(212)	0.0%	(923,887)	(25,837)	2.8% Allocations	(6,646,959)	(6,646,568)	(391)	0.0%	(6,467,120)	(179,839)	2.8%
							Overhead Allocations:							
				0.0%	٠		0.0% Risk Mgt			ı	0.0%	1	Se	960.0
	c	**		%0.0		: 0	0.0% Rev Cycle			Ç	%0.0	50		%0:0
				%0.0			0.0% Internal Audit			·	0.0%	·		0.0%
	•	•	200	0.0%		***	0.0% Legislative Affairs		řΞ	F.	0.0%	5%	200	%0.0
	•			0.0%		•	0.0% Administration	Ŷ.	Ş	ć	80.0	'n	þ	6.0%
	(3)	538		80.0			U.U.% Human Resources				80.0			0.0%
	. ,			% o o			0.0% Becords				%00			%0.0 0.0%
	ş .			%00	,	e d	0.0% Compliance	3 %			%0.0			%0:0
	, i			%00		*	0.0% Finance	ř		•	0.0%	1	v	0.0%
	·			%0.0		32.5	0.0% Communications	G		3	0.0%	2	٥,	0.0%
	*		e.	%0.0	(A)	*	0.0% Information Technology	v	Ŷ		%0.0	5		0.0%
	·			%0°0	*	*	0.0% Total Overhead Allocations	10	7	•	%0:0	10	V	%0.0
	1,441,591	1,441,591	,	0.0%	1,415,952	(25,638)	(1.8%) Total Expenses	10,091,134	10,091,134	,	0.0%	9,911,667	(179,467)	(1.8%)
1	(949,724)	(949,510)	(215)	0.0%	(923,887)	(25,837)	2.8% Net Margin	(6,646,959)	(6,646,568)	(391)	%0:0	(6,467,120)	(179,839)	(2.8%)
	949,724	949,510	215	0.0%	923,887	25,837	2,8% General Fund Support	6,646,959	6,646,568	391	0.0%	6,467,120	(179,839)	(2.8%)
v	949 724 \$	949 510 \$	215	\$ %0 O	923 887	25,837	2.8% Total Transfers in	\$ 656.959	5.646.568 \$	391	7 %0 0	0.0% \$ 6.467.120 \$ 179.839	179.839	2.8%
·	À Laufere	* 00000000						1						

Medicaid Match Statement of Revenues and Expenditures by Month

	0α- <b>18</b>	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-29	Year to Date
ė.	\$ 491,667	491,667	491,667	491,667	491,667	491,667		¥ (3			s 60		3,441,667
Total Revenue	492,397	491,809	492,501	492,126	491,700	491,777	491,866				98		3,444,175
Direct Operational Expenses						1			3		22	8	
Salartes and Wages													
Denemal Services								,	,				
Fuschased vervices													
Medical Supplies	*.5	-										C.	
Other Supplies	,	4											
Contracted Physician Expense	•	Č		5	6	4		*	,	100			
Medical Services		ï				4	726	93					
Drugs									1			34	7
Repairs & Maintenance						154	ď		S				
Section 1	,		340	*	,		0						2
										,	U.		
Other Expense	1441 591	1441.591	1,441,591	1,441,591	1,441,591	1.441,591	1,441,591		8.0.				10,091,134
Insurance										4	38		
Total Operational Expenses	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591		,		*	12	10,091,134
Net Performance before Overhead Allocations	(949,194)	(949,782)	(949,090)	(949,465)	(949,891)	(949,813)	(949,724)					٠	(6,646,959)
Overhead Allocations:													
Risk Mgt	<u></u>	54			-10						2		
Rev Cycle	,	8			*		S	1	0.00	100	5	e <sup>c</sup>	
Internal Audit**				٠	10			100					
Legislative Affairs	91	,						9	j.	1		9	Ç
Administration	÷,	6		*	4				٠	6	9	4	î.
Human Resources	٠							*			*:	£3	
S tegal					4								
O) Records	81	37		4	4		÷		+				3.0
Compliance	-	200	12.50	100	4	20							Ç
Finance					i.						*		्
Communications				٠	,		310		,				
Information Technology							•	9				,	
Total Overhead Allocations		161	*	20	36	4	A	X	÷		t	*	
Total Expenses	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591						10,091,134
Net Margin	(949,194)	(949,782)	(949,090)	(949,465)	(949,891)	(949,813)	(949,724)	,		,			(6,646,959)
General Fund Support	949,194	949,782	949,090	949,465	949,891	949,813	949,724	ť	-		*3	ř.	6'946,959
		2 COT GAG		940 466	00000	040	046 724 6						6 6.66 060
Total Transfers in	V 945,194 V		\$ 050'5M5	343,463	ı	ı	ı			•	•		ı

### 1. Description: Special Project-Athena System Selection and Current State

### 2. Summary:

This agenda item provides the Special Project-Athena System Selection and Current State summary for committee review.

### 3. Substantive Analysis:

In a previous meeting, The Finance and Audit Committee noted management concerns regarding the functionality and operational effectiveness of the Athenahealth EHR system for the Clinics. As a result of the committee's interest in understanding more about the process, the Internal Audit team was asked to assist with a review and summary of the system selection and implementation process.

Crowe completed the Special Project-Athena System Selection and Current State report. Crowe conducted interviews of select Executive and District personnel to gather background information, documents and develop an understanding of the processes, activities, strategies applied and results related to the Clinic's pre-existing EHR system, Request for Proposal (RFP), selection, implementation, and the current state of the Athenahealth EHR system.

Management noted that the Athenahealth system resolved the pre-existing issues, but also noted that challenges and successes occurred throughout each phase discussed. Opportunities to enhance strategies and procedures were identified and lessons learned were captured to improve future selection, due diligence and system change methodologies. Critical success factors observed along with Management's solutions were:

OBSERVATION	MANAGEMENT SOLUTION
GOVERNANCE: A formal project governance and a Steering Committee for EHR implementation was not in place.	Develop formal project governance around EHR implementation that includes leadership succession planning and a steering committee with meeting minutes that identifies the level of involvement by user area and management of the project at all stages.
PROJECT MANAGEMENT: Leadership over the implementation process created miscommunications and lack of responsibility.	Clearly define and communicate roles and responsibilities for all implementation team members role. Implement project timelines, workplans and status updates that are discussed during regularly scheduled mandatory status meetings.
TESTING: All clinic locations went live at the same time. A practice test was performed prior to Go-Live day at 7	Perform an extended and comprehensive practice Go- Live test in at least one clinic location, to include end-to- end workflow validation, prior to rolling-out to all locations.

clinics, but was completed in a half- day at most locations the day before Go-Live. There was no documentation of a formal feedback loop or a debriefing session after the mock Go-Live.	
OPTIMIZATION: A system optimization and workflow process was not integrated into the implementation plan. Staff felt inadequately trained or prepared.	Provide for adequate training of staff. Identify changes in workflow processes that will allow for optimizing the functionality of the system.

Management has a number of initiatives and multi-disciplinary groups working together to optimize the Athena system at the clinics. While certain initial problems have been resolved, which lead to the system replacement initially, including system downtime and an outsourced billing solution for the clinics, other problems were introduced. These are steadily being addressed and corrected. The Athena system itself ranks among the top physician practice systems in KLAS rankings, however the implementation and certain decisions made regarding customization to CL Brumback clinics appear to have resulted in less than optimal functionality. All issues can be corrected and staff continues to make improvements to improve performance.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Dawn L Richards

VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	
Committee or Board	Date Reviewed

### **6**. Recommendation:

Management recommends The Finance and Audit Committee receive and file the Special Project-Athena System Selection and Current State report.

Approved for Legal sufficiency:

Valerie/Shahrian VP & General Counsel

VP & Chief Financial Officer

1.	Description:	<b>Credit Balances</b>	<b>Controls Audit</b>

### 2. Summary:

This agenda item provides the Credit Balances Controls Audit report for committee review.

### 3. Substantive Analysis:

Crowe completed the Credit Balances Controls Audit, which resulted in 2 findings, both moderate risk. Management responded with an action plan for each issue. The report is included in the Finance and Audit Committee package.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	
Committee or Board	Date Reviewed

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the Credit Balances Controls Audit report and forward to the Board for approval.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

/P & Chief Financial Officer





Crowe

### OBJECTIVES

- Tested whether internal controls over payment posting and patient account adjustments were functioning as Management intended
- Evaluated the internal review, monitoring and approval processes for credit balances and patient refunds
- Assessed the segregation of duties between the preparation and approval of refund requests and the distribution of funds and between patient account adjustments and the processing/recording of cash receipts

### SCOPE

This audit assessed controls related to the review and processing of patient credit balances and tested patient account charges, payments and adjustments for accuracy. The credit balance at each location as of December 31, 2018 was:

Lakeside Medical Center - \$134,139 Clinics (Medical and Dental) - \$16,901 Healey Rehab Center - \$20,964 Aeromedical - \$25,653 **Location**: Lakeside Medical Center (LMC), CL Brumback Primary Care Clinics (Medical and Dental), Healey Rehabilitation Center and Aeromedical

Time Period: October 1, 2018 - December 31, 2018

### CONCLUSION

The audit work identified areas where controls were operating as Management intended and areas with opportunities for improvement. Specifically, testing was performed that confirmed the following controls were in place:

- Credit balances deemed valid by reviewers were adequately supported
- Credit balances refunded through a check request were authorized in accordance with District disbursement policy
- Adjustments made to patient balances were appropriate and did not conceal a credit balance

Opportunities were identified to improve the Credit Balance function by resolving open credit balances timely and reporting inactive credit balances to the state of Florida. Implementation of corrective actions will enhance reporting accuracy of patient account balances and allow the District to comply with the state of Florida's Unclaimed Property regulations. Specifically, noted for each issue:

- Issue 1 Credit balances related to patient and/or insurance payers, remained unresolved for a significant period of time after the patient's date of service at the Clinics, LMC and Aeromedical
  - Issue 2 Lack of of procedures to report refundable credit balances that have been inactive, to the state of Florida, in accordance with Unclaimed Property Laws.

Management action plans were developed for each issue and have implementation dates through June 30, 2019.

### SUMMARY OF ISSUE RISKS

Low Risk - 0	
Moderate Risk - 2	
High Risk - 0	





Location: Health Care District of Palm Beach County

ISSUE 1: Credit Balances Not Resolved Timely at LMC, Clinics and Aeromed

### WHAT IS CAUSING THE ISSUE?

Policies and Procedures: Procedures in place did not provide Management with guidance on resolving credit balances timely.

### WHAT IS EXPECTED?

The Centers for Medicare and Medicaid Services (CMS) requires that Medicare overpayments be reported and returned within 60 days after the date on which the overpayment was identified, or the date any corresponding cost report is due, if applicable. CMS notes that an overpayment is identified when the provider has, or should have, through the exercise of reasonable diligence, determined that the provider has received an overpayment and quantified the amount of the overpayment.

### WHAT ARE THE FINDINGS?

Patient credit balances at LMC and Clinics (Medical and Dental) were identified and reviewed on a regular basis and a final disposition applied whenever possible, but Crowe noted that some credit balances deemed valid were not resolved timely. Crowe relied on the patient date of service to evaluate the timeliness of credit balances and applied a 120-day rule as a reasonable basis to validate timeliness.

LMC – Twenty-two (88%) of 25 patient credit balances selected for testing, had dates of service older than 120 days on the December 31, 2018 aging report. Twenty (80%) of those accounts were more than one year old, with service dates as far back as 2014.

Clinics (Medical and Dental) – Twenty-eight (80%) of 35 patient credit balances selected for testing were more than 120 days old on the November 30, 2018 aging report. Eighteen (51%) of the 35 patient

### ISSUE RISK

### Moderale Risk

# WHAT BUSINESS OBJECTIVES ARE AT RISK?

- Identify and resolve credit balances in a timely manner and in accordance with policy.
- Refund payers and patients in a timely manner when appropriate.

# WHAT ACTIONS WILL MANAGEMENT TAKE?

Management will develop procedures to identify, review and resolve credit balances timely. Overpayments that relate to government payers

06/30/2019 Fred Fabien - Director of Revenue Cycle Management (Interim)

government payers

(Medicare/Medicaid) will be reviewed Finance, (Interim)
and resolved within 60 days of
payment remittance, per Medicare
rules. Overpayments from nongovernment payors will be reviewed
and resolved within 120 days of the
patient date of service.

Management will assign dedicated staff to work and manage credit balances in all systems for new credit balances created each month. Credit balances that have not been refunded within the state of Florida's one-year dormancy rule will be considered for reporting to the State of Florida as unclaimed property.

Crowe Healthcare Risk Consulting LLC @ 2019





Location: Health Care District of Palm Beach County

Crowe

accounts had dates of service in 2017 or before, with the oldest dating to 2015.

Aeromedical - Crowe tested all six credit balances reported for Aeromedical and found that all were valid credit balances where a refund was due to the secondary payer. These six credit balances had dates of service between June 2017 and May 2018, and they all had not been reviewed and resolved at the time of the audit. Management refunded some of the credit balances during the audit, but others were still pending at the audit's conclusion.

Timeliness of resolving credit balances was not identified as an issue at Healey Rehabilitation Center.



Location: Health Care District of Palm Beach County



### WHAT IS CAUSING THE ISSUE?

Policies and Procedures: Credit balances were not included in the District's process to report unclaimed property to the state of Florida.

### WHAT IS EXPECTED?

The state of Florida, through the Department of Financial Services, has a statute that governs unclaimed property that has been inactive after a period of time. Every person holding funds or other property, tangible or intangible, presumed unclaimed and subject to custody as unclaimed property must report and submit the unclaimed property to the Department of Financial Services after the applicable dormancy period has passed. The annual unclaimed property report and remittance must be submitted to the state before May 1 of each year and applies to all unclaimed property reaching the required dormancy period during the preceding calendar year. The state of Florida provides a one-year dormancy period to all property held by courts, government or governmental subdivisions or agencies, public corporations or public authority.

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### WHAT ARE THE FINDINGS?

The District has a process in place to report outstanding checks to the State of Florida as unclaimed property after the applicable dormancy period. The process did not include patient/payer credit balances identified. Crowe noted 20 patient credit balances for a total of \$19,600 at LMC and 13 patient credit balances for a total of \$1,080 at the Clinics (Medical and Dental) that were unrefunded and met the State of Florida unclaimed property dormancy period as of the December 31, 2018 scope

### ISSUE RISK

### Moderate Risk

Crowe

# WHAT BUSINESS OBJECTIVES ARE AT RISK?

- Identify and resolve credit balances in a timely manner and in accordance with policy.
- Refund payers and patients in a timely manner when appropriate.

# WHAT ACTIONS WILL MANAGEMENT TAKE?

Management will develop credit balance monitoring and reporting procedures and design credit balance prevention education and resolution training for staff.

Management will create monthly reports to monitor credit balance creation and track resolution performance.

06/30/2019 Fred Fabien - Director of Revenue Cycle Management (Interim)

Robert Forchin - Manager, Accounting & Purchasing Tony Colby - Director of Hospital Finance, (Interim)

Revenue Cycle management at the Clinics and LMC will coordinate with the District's Finance department to process and report unrefunded credit balances to the state of Florida, in accordance with the State's dormancy rules and reporting requirements over unclaimed property.



Date: February 15, 2019

Location: Health Care District of Palm Beach County

There were no patient credit balances noted at Aeromedical and Healey Rehabilitation Center, which had not been refunded and met the State of Florida unclaimed property dormancy period, for the scope period tested.



Location: Health Care District of Palm Beach County Date: February 15, 2019

### CONTEXT

Medicare cost reporting guidelines require accurate recording of patient credit balances. The Credit Balance audit assessed procedures and tested Credit balances occur due to limitations in billing systems, errors in cash posting, incorrect insurance information, duplicate cash entries, incorrect coordination of benefits or erroneous or unauthorized adjustments. Federal and state law governs the timeliness of refunds due to patients and controls that support the completeness and timely recording of patient credit balances at the District.

### OTHER OBSERVATIONS

even though the secondary payer is due a refund of all or some of the payment received. These contractual adjustments impact the accuracy of the Crowe noted instances at LMC where the patient credit balance resulted from a primary and secondary insurer both paying a claim as the primary insurer. The payments and corresponding contractual adjustments applied to the patient accounts were in agreement with the payer's remittance, patient receivable balance and overall net patient service revenue when the payer ultimately recoups the overpayments.

### SSUE RISK DEFINITIONS

In determining whether the issue risk was High, Moderate or Low, Crowe Healthcare Risk Consulting LLC considered a variety of factors, including the following, as applicable: significance of potential financial losses; risks to achieving business objectives; potential impact on care delivery quality; the potential for reputational damage; regulatory impact; and the potential for compromised data integrity. This list is not all-inclusive.





Date: February 15, 2019 Location: F

Location: Health Care District of Palm Beach County

REPORT ACCEPTANCE	5-22-19
Darcy Davis, Chief Executive Officer	Date
Down L Terrande	5-20-19
Dawn Richards, VP & Chief Financial Officer	Date
COPIES	AUDITORS
Val Shahriari, VP & General Counsel	Harry Torres, Healthcare Risk Audit Senior Manager
Karen Harris, Vice President of Field Operations	Bobbie Wilson, Healthcare Risk Audit Manager
Deborah Hall, Chief Compliance & Privacy Officer (Interim)	
Tony Colby, Director of Hospital Finance, (Interim)	

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This audit was conducted in accordance with the International Standards for the Professional Practice of Internal Auditing. This report and the information contained herein (the "Report") is intended solely for the use of the authorized employees of the client named herein for the purposes set forth herein. The Report is strictly confidential and shall under no circumstances be disclosed to any other party without the prior written consent of Crowe Healthcare Risk Consulting LLC ("Crowe").

1.	Description:	Billing and	Collections (	(Aeromedical)	) Audit

### 2. Summary:

This agenda item provides the Billing and Collections (Aeromedical) Audit report for committee review.

### 3. Substantive Analysis:

Crowe completed the Billing and Collections (Aeromedical) Audit, which resulted in 1 finding, a moderate risk. Management responded with an action plan for the issue. The report is included in the Finance and Audit Committee package.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	
Committee or Board	Date Reviewed

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the Billing and Collections (Aeromedical) Audit report and forward to the Board for approval.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Dawn Richards
VP & Chief Financial Officer

# Billing and Collections (Aeromedical)

Date: April 22, 2019

Location: Health Care District of Palm Beach County



### OBJECTIVES

- Validated that internal analysis and monitoring processes for key performance measures over billing and collections existed and functioned as Management intended
- Evaluated the timeliness and effectiveness of collection follow-up
- Evaluated denials activities and if they are properly tracked and managed after billing
- Assessed whether controls around transport documentation, billing, collection and adjustments functioned as Management intended
- Tested collection agency contract compliance regarding fee payments/withholds for services performed

### SCOPE

Billing and collections function at the District's Aeromedical business unit and the services contracted with Golden Hour for billing and collections of Trauma Hawk patient charges.

Total service billings from Golden Hour during the scope time period was \$244,568.

Location: Aeromedical

Time Period: April 1, 2018 - February 28, 2019

**Scope Exclusions:** This audit did not include testing of control activities or IT systems at Golden Hour, the third party vendor for billing and collections at Aeromedical.

### CONCLUSION

Overall, control activities and procedures over the Billing and Collection functions at the Aeromedical business unit were found to be in place and operating as Management intended. Specifically, Crowe noted:

- Golden Hour performance was monitored regularly and related billing and collections data was obtained from Golden Hour
- Patient bill/claims were produced timely and charges were collected
   Key Performance Indicators (KPIs)/metrics for billing and
  - Key Performance Indicators (KPIs)/metrics for billing and collections, including un-billed accounts, were monitored
- A process and controls were in place to adjust Accounts Receivable accurately and timely
- Denied claims were actively analyzed and addressed
- Reconciliation controls between Golden Hour data and General Ledger balances were in place

One opportunity was identified to improve the reconciliation of invoices from Golden Hour and validate that invoiced charges are accurate and payments made are in agreement with contract terms and regulatory requirements. Management provided an action plan for this issue, which will be implemented by June 30, 2019.

Finally, an observation was made around access restriction to information. The District can enhance and improve workflows around Billing and Collections by addressing certain access limitations that exist within the workflow, while considering relevant privacy laws and



# Billing and Collections (Aeromedical)

Date: April 22, 2019

Location: Health Care District of Palm Beach County

Crowe

SUMMARY OF ISSUE RISKS

High Risk - 0





Location: Health Care District of Palm Beach County Date: April 22, 2019

ISSUE 1: Vendor Service Fees Not Adequately Reconciled to Contract Terms

### WHAT IS CAUSING THE ISSUE?

Supervision: A detailed reconciliation of the service fee invoice to contracted fee terms was not in place.

### WHAT IS EXPECTED?

The Medicaid program in the State of Florida prohibits percentage of collection arrangements when Medicaid funds are involved. Under Florida Statutes 409.913(10), payments for the services of billing agents or persons participating in the preparation of a Medicaid claim shall not be based on amounts for which they bill nor based on the amount a provider receives from the Medicaid program. This rule applies to Florida Medicaid or Medicaid Managed Care, regardless if it is the primary or secondary payer. The District's contract with Golden Hour reflects this prohibition, and specifies the rate for Medicaid Payers as \$50 per transport.

### WHAT ARE THE FINDINGS?

The District's reconciliation control of the Golden Hour service invoices did not detect a billing error related to collections from Medicaid payers. The collection fees for Medicaid transports were invoiced to the District under a percentage of collection methodology. The fees billed should have been a flat fee of \$50 for each Medicaid transport as specified under the contract terms.

The District's agreed-upon fee structure for billing and collection services through Golden Hour is \$50 for Medicaid payers, 3.8% for all other payers and 25% on Aged Accounts Receivable (AR) patient accounts that were transferred to GH as part of an addendum to the original agreement and re-billed by GH. The calculation fee error that the reconciliation control

### ISSUE RISK

### Moderate Risk

# WHAT BUSINESS OBJECTIVES ARE AT RISK?

Posted Golden Hour invoice payments are timely, accurate, in agreement with contract terms and in line with budgeted amounts.

# WHAT ACTIONS WILL MANAGEMENT TAKE?

Management will analyze all Golden 06/30/2019
Hour invoices and validate that the Fred Fabien - Director of Revenue service fees applied to transports Cycle Management (Interim) paid by Medicaid were billed at the agreed upon flat fee of \$50 per transport and not as a percentage of the amount collected or any other basis. Any errors identified will be corrected on a future invoice.

Management will also strengthen the invoice reconciliation control procedures to confirm the service fees in the Golden Hour invoices are accurate and conform to the contract terms.

Crowe Healthcare Risk Consulting LLC @ 2019





Location: Health Care District of Palm Beach County Date: April 22, 2019

failed to detect, in the invoice tested by Crowe, related to the aged (AR) accounts. Collections made from Medicaid payers that were not part of the aged AR were invoiced at the correct rate, for that month.

# Billing and Collections (Aeromedical)



Location: Health Care District of Palm Beach County

### CONTEXT

Billing and collection services for trauma transportation events performed through the Aeromedical Trauma Hawk program were outsourced to Golden An independent assessment of the relevant risks around the billing and collection services and overall performance management of GH was included Hour Systems (GH) in April 2018. The District has manual processes in place to validate the information from GH and evaluate the services provided. on the FY 2019 Audit Plan to identify and address any control gaps that may exist.

### OTHER OBSERVATIONS

workflow, as a result of access restrictions. Limitations to access of information by either GH or Aeromedical personnel result in process inefficiencies for District staff. The District can improve efficiencies around the billing and collections process by addressing the limitations. Relevant privacy laws and regulations should be considered in any changes made to process workflows. Specific access limitations were observed in the following areas: It was noted from Management discussions that the Aeromedical staff provides Golden Hour with additional support to facilitate Golden Hour's

- business unit, which prevents the District from providing access to GH to view patient deposits, made. Currently District personnel access the patient cash deposit information that is pertinent to Aeromedical transports and forward to GH. District personnel must also analyze deposit Bank account transactions - Aeromedical shares a tax identification number (Tax ID) and a bank account with Healey Rehabilitation Center transaction history to validate a request from GH that a payment was received.
  - Patient hospital records Trauma related patient transports are coordinated with two designated trauma centers in Palm Beach County (St. personnel. Management has been working on an Access Authorization Agreement with each facility but has not been able to finalize the Mary's Medical Center and Delray Medical Center) Patient information collected by either trauma center can only be access by District agreement to allow GH access to the patient medical records.
- Payer Websites Access rights to payer websites is restricted to District personnel. Specific information needed by GH must be accessed by a District staff and forward to Golden Hour. The District should work with payers to provide GH with specific access rights to obtain needed information on patient transports.
  - Golden Hour billing system District personnel currently do not have access to the GH billing system. Access to this data in real time allows Management to validate patient billing information and can improve overall processes around billing and collections.

Management indicated it is currently working to implement solutions that will eliminate the access limitations noted and improve billing and collection process workflows for the Aeromedical business unit.



Location: Health Care District of Palm Beach County Date: April 22, 2019

### **ISSUE RISK DEFINITIONS**

In determining whether the issue risk was High, Moderate or Low, Crowe Healthcare Risk Consulting LLC considered a variety of factors, including the following, as applicable: significance of potential financial losses; risks to achieving business objectives; potential impact on care delivery quality; the potential for reputational damage; regulatory impact; and the potential for compromised data integrity. This list is not all-inclusive.





Location: Health Care District of Palm Beach County Date: April 22, 2019

REPORT ACCEPTANCE	
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Val Shahriari, VP & General Counsel	Harry Torres, Healthcare Risk Audit Senior Manager
Deborah Hall, Chief Compliance & Privacy Officer (Interim)	
Fred Fabien, Director of Revenue Cycle Management (Interim)	
This audit was conducted in accordance with the <i>International Standards for the</i> Fherein (the "Report") is intended solely for the use of the authorized employees of confidential and shall under no circumstances be disclosed to any other party with	This audit was conducted in accordance with the <i>International Standards for the Professional Practice of Internal Auditing.</i> This report and the information contained herein (the "Report") is intended solely for the use of the authorized employees of the client named herein for the purposes set forth herein. The Report is strictly confidential and shall under no circumstances be disclosed to any other party without the prior written consent of Crowe Healthcare Risk Consulting LLC ("Crowe").
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### 1. Description: Helicopter Purchase Request

### 2. Summary:

This agenda item presents a request for the Committee to consider and recommend to the Board the purchase and completion process for two Air Ambulance helicopters to replace the District's current fleet.

### 3. Substantive Analysis:

In September 2011, the Board approved an Ad Hoc Aeromedical Fleet Replacement Committee to develop an aircraft replacement plan. The committees work resulted in Board approval of the Aeromedical Fleet Planning policy on May 9, 2012. The policy provides guidance for acquisition of new aircraft in a timely and effective manner considering safety, mission requirements, cost, and funding mechanism.

On March 11, 2016, the District released RFP 16-AHR/GP seeking proposals for two Aeromedical equipped helicopters and on June 10, 2016, the District received four responses. Following site visits, several meetings of the Fleet Replacement Committee, and proposer presentations, on November 28, 2017, the selection results were provided to the Board. Sikorsky and Bell were eliminated; Airbus was ranked 1<sup>st</sup> and Leonardo 2<sup>nd</sup>. In addition to seeking approval to proceed with negotiations the Board was advised that a second RFP was planned to determine the most appropriate procurement method.

Prior to release of the procurement RFP the District instituted a policy eliminating a need for RFPs, which are not required by statute, and authorized direct negotiations for determining the benefits of lease, finance or cash purchase. After a thorough vetting of the options in conjunction with our consultants, Brandon Battles of Conklin & de Decker and Chuck McGuire of Avstar Finance and shopping the markets, the executive selection team consisting of Commissioner Les Daniels, Darcy Davis, Dawn Richards, Val Shahriari, Belma Andric and Gerry Pagano determined the most appropriate method to move forward is with a direct cash purchase.

During this period, the District had received updated proposals from Airbus and Leonardo which had both increased. All four vendors who previously responded were advised of the RFP 16-AHR/GP cancellation, and Airbus and Leonardo were asked for current best offers. Sikorsky Aircraft also requested an opportunity to participate in these negotiations, given various internal changes in their organization since the process began. Since February 2019, negotiations have been ongoing with the vendors and negotiators which resulted in Leonardo being ranked 1<sup>st</sup>, Airbus 2<sup>nd</sup>, and Sikorsky 3<sup>rd</sup>. The team believes there is enough information to finalize negotiations, proceed with the manufacturer, and commit to completion and delivery. The District is prepared to enter into a contractual obligation as such.

### 4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	\$24,000,000	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Dawn L Richards
VP & Chief Financial Officer

### 5. Reviewed/Approved by Committee or Subsidiary Board:

N/A	N/A
Committee or Board	Date Reviewed

### 6. Recommendation:

Staff recommends that the Finance & Audit Committee review the Helicopter Purchase Request and forward to the Board for approval.

Approved for Legal sufficiency:

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VP & Chief Financial Officer

