



COMMUNITY HEALTH CENTER

BOARD OF DIRECTORS

APRIL 23, 2025

12:30 P.M.

Meeting Location

Health Care District Palm Beach County

1515 N. Flagler Drive, Suite 101

West Palm Beach, FL 33401

If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.



BOARD OF DIRECTORS MEETING

AGENDA

April 23, 2025

**Health Care District Palm Beach County
1515 N. Flagler Drive, Suite 101, West Palm Beach, FL 33401**

Remote Participation Link: <https://zoom.us/j/5507895592?pwd=REZ4TWtYUXowQWNpWTBaVXRzZ1dDQT09>

Telephone Dial-in Access: (646) 558-8656 / Meeting ID: 550 789 5592 / Password: 94650

1. Call to Order – Joseph Gibbons, Chair

- A. Roll Call
- B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.

2. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. **MOTION TO APPROVE: Agenda**

3. Awards, Introductions and Presentations

None.

4. Disclosure of Voting Conflict

5. Public Comment



6. Meeting Minutes

A. MOTION TO APPROVE:

Board Meeting Minutes of March 26, 2025 [Pages 1–6]

7. **CONSENT AGENDA:**

MOTION TO APPROVE: Consent Agenda Items

A. ADMINISTRATION

7A-1 RECEIVE AND FILE:

April 2025 Internet Posting of District Public Meeting

<https://www.hcdpbc.org/resources/public-meetings>

7A-2 RECEIVE AND FILE:

Attendance Tracking [Page 7]

7A-3 RECEIVE AND FILE:

HRSA Digest [Pages 8–11]

B. FINANCE

7B-1 MOTION TO APPROVE:

District Clinic Holdings, Inc. Feb 2025 Financial Report

(Jessica Cafarelli) [Pages 12–30]

8. **REGULAR AGENDA:**

A. ADMINISTRATION

8A-1 RECEIVE AND FILE:

CHC Risk Management Q1 2025

(Shauniel Brown) [Pages 31–34]

B. EXECUTIVE

8B-1 RECEIVE AND FILE:

Executive Director Informational Update

(Dr. Joshua Adametz) [Pages 35]



C. CREDENTIALING

8C-1 **MOTION TO APPROVE:**

LIP Credentialing and Privileging
(Dr. Ana Ferwerda) [Pages 36–39]

D. QUALITY

8D-1 **MOTION TO APPROVE:**

Quality Report
(Dr. Ana Ferwerda) [Pages 40–61]

E. OPERATIONS

8E-1 **MOTION TO APPROVE:**

Operations Report
(Angela Santos) [Pages 62–64]

8E-2 **MOTION TO APPROVE:**

Patient Relations Report
(Alexa Goodwin) [Pages 65–67]

**9. Dr. Joshua Adametz, AVP & Executive Director
of Community Health Center Comments**

10. Board Member Comments

11. Establishment of Upcoming Meetings

May 28, 2025 (TBD)
12:30 p.m.

June 25, 2025 (TBD)
12:30 p.m.



July 23, 2025 (TBD)

12:30 p.m.

August 27, 2025 (TBD)

12:30 p.m.

September 24, 2025 (TBD)

12:30 p.m.

October 22, 2025 (TBD)

12:30 p.m.

November 19, 2025 (TBD)

12:30 p.m.

December 17, 2025 (TBD)

12:30 p.m.

12. Motion to Adjourn Public Meeting



District Clinic Holdings, Inc.; d.b.a. Health Care District Community Health Center
Board of Directors Meeting
1515 N. Flagler Drive, Suite 101, WPB, FL 33401
Summary Minutes
3/26/25

Present: Bill Johnson – Vice Chair; Michael Smith – Treasurer; Alcolya St. Juste (ZOOM); Boris Seymore (ZOOM); Nicholas Campbell; Julia Bullard – Secretary; and Albert Borroto (ZOOM).

Absent: Joseph Gibbons–Chair and Melissa Tascone.

Staff: Glen Torcivia, Outside Counsel (ZOOM); Candice Abbott; Dr. Joshua Adametz; Geoff Washburn; Jessica Cafarelli; Dr. Ana Ferwerda; Angela Santos; Steven Sadiku; Heather Bokor (ZOOM); Nancy Gonzalez (ZOOM); Leamsi Borges and Jose Rodriguez.

Minutes Transcribed By: Heidi Bromley

The meeting is scheduled for 12:30pm.

Meeting Began at 12:30pm.

AGENDA ITEM	DISCUSSION	ACTION
1. Call to Order 1A. Roll Call 1B. Affirmation of Mission	Bill Johnson called the meeting to order. Roll call was taken and a quorum was established. Mr. Johnson read the affirmation of mission into the record.	The meeting was called to order at 12:30 p.m.
2. Agenda Approval 2A. Additions/Deletions/ Substitutions 2B: Motion to Approve Agenda Items		VOTE TAKEN: Mr. Michael Smith made a motion to approve the agenda as presented. Ms. Julia Bullard duly seconded the motion. A vote was called and the motion passed unanimously.



3. Awards, Introductions & Presentations	UDS Presentation – Steven Sadiku	Mr. Steven Sadiku presented the UDS Report.
4. Disclosure of Voting Conflict	None.	No action necessary.
4. Public Comment	None.	No action necessary.
6. Meeting Minutes A. MOTION TO APPROVE: Special Board Meeting Minutes of February 26, 2025	There were no changes or comments to the Special Board Meeting Minutes dated February 26, 2025.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Special Board Meeting Minutes of February 26, 2025. Ms. Julia Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.
6. Meeting Minutes B. MOTION TO APPROVE: Board Meeting Minutes of February 26, 2025	There were no changes or comments to the Board Meeting Minutes dated February 26, 2025.	VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Board Meeting Minutes of February 26, 2025. Ms. Julia Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.
7. Consent Agenda – Motion to Approve Consent Agenda Items		VOTE TAKEN: Mr. Nicholas Campbell made a motion to approve the Consent Agenda. Ms. Julia Bullard duly seconded the motion. A vote was called, & the motion passed unanimously.
A. ADMINISTRATION 7A-1. RECEIVE & FILE: Internet Posting of District Public Meeting	The March 2025 meeting notice was posted.	No action necessary.



7A-2. RECEIVE & FILE: Attendance Tracking	Attendance tracking was updated.	No action necessary.
7A-3. RECEIVE & FILE: HRSA Digest	Per the request of the Clinic Board, the latest HRSA Digest was provided.	No action necessary.
B. FINANCE 7B-1. MOTION TO APPROVE: DCH, Inc. Financial Report January 2025	This agenda item recommends the Board approve the January 2025 Financial Report which was provided in the Board packet.	Motion approved unanimously.
8. REGULAR AGENDA		
A. ADMINISTRATION: 8A-1 MOTION TO APPROVE: FY 2024 Financial Statements Audit	Kirk Cornack with RSM presented the 2024 audited financial statements to the Board for their review and approval.	VOTE TAKEN: Mr. Michael Smith made a motion to approve the 2024 Financial Statements Audit. Mr. Nicholas Campbell duly seconded the motion. A vote was called, & the motion passed unanimously.
8A-2 MOTION TO APPROVE: Sliding Fee Discount Policy	<p>Ms. Cafarelli stated that this agenda item provides the Sliding Fee Scale policy for the community health center, which includes expanding pharmacy services. She requested the Board approve the expansion of pharmacy services to be included within the scope of the Sliding Fee Scale Discount Policy.</p> <p>Ms. Magdaline Lafleur asked “what is our criteria to bill sliding fee for public. Ms. Abbott stated that the nominal fee for pharmacy was based on the ability for low costs from the 340B program.</p>	VOTE TAKEN: Mr. Michael Smith made a motion to approve the Sliding Fee Discount Policy. Mr. Nicholas Campbell duly seconded the motion. A vote was called, & the motion passed unanimously.



<p>B. EXECUTIVE</p> <p>8B-1 RECEIVE AND FILE: Executive Director Informational Update</p>	<p>Dr. Adametz presented his Executive Director Informational Update.</p> <ul style="list-style-type: none"> Sliding Fee Scale 	<p>Received & Filed. No action necessary.</p>
<p>C. CREDENTIALING</p> <p>8C-1 MOTION TO APPROVE: LIP Credentialing and Privileging</p>	<p>Dr. Ferwerda presented the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.</p>	<p>VOTE TAKEN: Mr. Michael Smith made a motion to approve the LIP Credentialing and Privileging as presented. Mr. Nicholas Campbell duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>D. QUALITY</p> <p>8D-1 MOTION TO APPROVE: Quality Reports</p>	<p>This agenda item presents the updated Quality Improvement & Quality Updates:</p> <ul style="list-style-type: none"> Quality Council Meeting Minutes – February 2025 UDS Report – YTD <p>Dr. Ferwerda presented the above topics and reviewed the UDS Report Dashboard.</p>	<p>VOTE TAKEN: Mr. Bill Johnson made a motion to approve the Quality Reports as presented. Mr. Nicholas Campbell duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>E. OPERATIONS</p> <p>8E-1 MOTION TO APPROVE: Operations Report</p>	<p>Nancy Gonzalez presented the Operations report which provides the Health Center Productivity report for February 2025.</p>	<p>VOTE TAKEN: Mr. Michael Smith made a motion to approve the Operations report for February 2025. Mr. Nicholas Campbell duly seconded the motion. A vote was called, and the motion passed unanimously.</p>
<p>9. Executive Director of FQHC Services Comments</p>	<p>None.</p>	<p>No action necessary.</p>



10: Board Member Comments	None.	No action necessary.
11. Establishment of Upcoming Meetings	<p>April 23, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>May 28, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>June 25, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>July 23, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>August 27, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>September 24, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>October 22, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>November 19, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p> <p>December 17, 2025 (HCD Board Room) 12:30 p.m. Board of Directors</p>	No action necessary.



12. Motion to Adjourn	Mr. Michael Smith motioned to adjourn the public meeting at 1:07 pm.	VOTE TAKEN: Mr. Michael Smith made a motion to adjourn the public meeting. Mr. Bill Johnson duly seconded the motion. A vote was called, and the motion passed unanimously.
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Minutes Reviewed by: _____

SignatureDate



Community Health Center Board of Directors Attendance Tracking 2025

	01/22/25	02/26/25	03/26/25	04/23/25	05/28/25	06/25/25	07/23/25	08/27/25	09/24/25	10/22/25	11/19/25	12/17/25
Mike Smith	X	X	X									
Melissa Tascone	X (ZOOM)	E	E									
Julia Bullard	X	X (ZOOM)	X									
Joseph Gibbons	X	X	E									
Alcolya St. Juste	E	X (ZOOM)	X (ZOOM)									
William (Bill) Johnson	X	X	X									
Boris Seymore	E	X (ZOOM)	X (ZOOM)									
Crystal Gonzalez	E	-	-	-	-	-	-	-	-	-	-	-
Albert Borotto	X (ZOOM)	E	X (ZOOM)									
Nicholas Campbell	-	X	X									
Quorum Established	Q	Q	Q									

X= Present **A= Absent**
C= Cancel **Q= Quorum**
E= Excused



DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

- 1. Description: HRSA Digest**
- 2. Summary:**

Per the request of the Clinic Board, we will include the latest HRSA Digest updates as available.

- 3. Substantive Analysis:**

This April HRSA Digest highlights FTCA Office Hours, HRSA HIV/AIDS Bureau Update, and Emergency Management Process Webinar

- 4. Fiscal Analysis & Economic Impact Statement:**

	Current FY Amounts	Total Amounts (Current + Future)	Budget	
Capital Requirements	N/A		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/>	No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

- 5. Reviewed/Approved by Committee:**


 N/A
 Committee Name

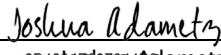
 N/A
 Date Approved

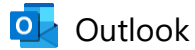
- 6. Recommendation:**

Staff recommends the Board Receive and File the HRSA Digest.

Approved for Legal sufficiency:

Signed by: _____

 0CF6F7DB6706434... Bernabe Icaza

Signed by: SVP & General Counsel

 2B423051644... Joshua Adametz, DMD, MPH, MA
 AVP & Executive Director of Community
 Health Centers



BPHC Program Updates Next Week, FTCA Deeming Office Hours

From HRSA Primary Health Care Digest <hrsa@public.govdelivery.com>

Date Tue 4/15/2025 11:10 AM

To Joshua Adametz <jadametz@hcdpbc.org>

Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.



Primary Health Care Digest

April 15, 2025



***NEXT THURSDAY:* BPHC Program Updates**

Join us for the latest Health Center Program information.

Thursday, April 24

2:00-3:00 p.m. ET

[Join the day of the session](#)

Join by phone: 833-568-8864

Webinar ID: 160 845 4045

Passcode: 64706386 and/or FQw000A2

FTCA Deeming Virtual Office Hours

Federal Tort Claims Act (FTCA) deeming applications are due by Friday, June 27. FTCA staff will host virtual office hours to answer questions from Health Center Program grantees about preparing and completing the

2025 FTCA redeeming or initial deeming application. Reserve a 15-minute time slot via the [BPHC Contact Form](#) (FTCA Health Center Program > Training/Technical Assistance).

Thursday, April 17

1:00-3:00 p.m. ET

Please schedule your session no later than today, Tuesday, April 15.

Tuesday, April 29

1:00-3:00 p.m. ET

Please schedule your session no later than Tuesday, April 22.

HRSA HIV/AIDS Bureau Update

HRSA issued a Dear Colleague Letter with an important grant-related update for Ryan White HIV/AIDS Program (RWHAP) recipients and stakeholders. [Read the letter.](#)

Emergency Management Process Webinar

Mark your calendars for the second annual Emergency Management Process webinar on Tuesday, May 20, from 1:00-2:00 p.m. ET. Access details are forthcoming. Find emergency preparedness, response, and recovery resources for health centers [on our website](#).

For general questions, please contact Health Center Program Support via the [BPHC Contact Form](#) or call (877) 464-4772.

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5600 Fishers Lane | Rockville, MD 20857

This email was sent to jadametz@hcdpbc.org using GovDelivery Communications Cloud on behalf of: HRSA · 5600 Fishers Lane · Rockville, MD 20857





DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

1. Description: District Clinic Holdings, Inc. Financial Report February 2025

2. Summary:

The February 2025 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

3. Substantive Analysis:

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis is incorporated into the financial statement presentation.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

 N/A
 Committee Name

 N/A
 Date Approved

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

6. Recommendation:

Staff recommends the Board approve the February 2025 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:

Signed by:



0CF6F7DB6706434... Bernabe Icaza

SVP & General Counsel

Signed by:



CA6A21FF2E09481... Jessica Cafarelli

VP & Chief Financial Officer

Signed by:



2B4234F097944B2... Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community
Health Centers



MEMO

To: Finance Committee

From: Jessica Cafarelli
VP, Chief Financial Officer

Date: April 23, 2025

Subject: Management Discussion and Analysis as of February 2025 C.L. Brumback Primary Care Clinic Financial Statements.

The February financial statements represent the financial performance through the fifth month of the 2025 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, total assets increased \$5.8M. Due from Other Governments increased \$826k primarily as a result of grants accrual. Cash increased by \$5.0M with \$4.4M resulting from timing of payroll cash clearing. This increase is offset in corresponding interfund liabilities which will clear during quarterly subsidy transactions.

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$586k) or (10.0%) primarily due to unanticipated increases in charity care and bad debt classification. Gross patient revenue YTD was favorable to budget by \$630k. Total YTD revenues were unfavorable to budget by (\$1.9M) or (18.8%). YTD grant revenue is unfavorable by (\$1.4M) due to grant accrual timing as well as unanticipated reduction in funding. Several grants that were budgeted were not awarded which accounts for approximately \$668k of the unfavorable variance. At this time, staff does not anticipate additional grants being awarded and recognized this fiscal year. To offset this variance, staff identified opportunities to reduce expenses to remain within budget. Operational expenses before depreciation were favorable to budget by \$4.2M due to timing differences in expenses and staffing. Positive variances YTD in salaries, wages, and benefits were \$3.6M. YTD net margin was a loss of (\$11.0M) compared to the budgeted loss of (\$14.2M) resulting in a favorable variance of \$3.2M or (22.6%). YTD, the District has transferred in \$7.3M to fund clinic operations.

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$251k). The Medical clinics YTD gross patient revenue was favorable to budget by \$62k. The Medical clinics total YTD revenue was unfavorable to budget by (\$1.3M) due primarily to a decrease in grant revenue. Grant revenue recognition had a negative impact on overall revenue of (\$1.2M). Total operating expenses of \$10.5M were favorable to budget of \$13.0M by \$2.6M or 19.9%. The positive variance is mostly due to salaries, wages, and benefits of \$2.0M, and medical supplies of \$310k. Timing differences in expenses and staffing are driving these favorable YTD variances. YTD net margin was a loss of (\$7.8M) compared to the budgeted loss of (\$9.7M) resulting in a favorable variance of \$1.9M or (19.6%).

Net patient revenue YTD for the Dental clinics was unfavorable to budget by (\$359k). The Dental clinics total YTD gross patient revenue was unfavorable to budget by (\$481k). Total YTD operating expenses of \$2.3M were favorable to budget by \$324k, with timing differences in staffing primarily accounting for this favorable variance. Total YTD net margin was favorable to budget by \$47k or (3.3%).

District Clinic Holdings, Inc.
Comparative Statement of Net Position

	February 28, 2025	January 31, 2025	Increase (Decrease)
Assets			
Cash and Cash Equivalents	\$ 5,247,591	\$ 237,779	\$ 5,009,812
Accounts Receivable, net	2,152,888	2,047,785	105,104
Due From Other Governments	2,836,291	2,009,879	826,412
Other Current Assets	156,089	165,696	(9,606)
Net Investment in Capital Assets	5,399,032	5,392,088	6,944
Right Of Use Assets	8,587,228	8,680,892	(93,664)
Total Assets	<u>\$ 24,379,119</u>	<u>\$ 18,534,117</u>	<u>\$ 5,845,002</u>
Liabilities			
Accounts Payable	449,168	452,610	(3,442)
Deferred Revenue-	8,334	9,167	(833)
Accrued Interest	35,164	35,432	(267)
Other Current Liabilities	2,102,054	2,097,643	4,411
Lease Liability	8,106,860	8,185,075	(78,216)
Non-Current Liabilities	1,075,611	1,002,756	72,855
Total Liabilities	<u>11,777,191</u>	<u>11,782,682</u>	<u>(5,491)</u>
Deferred Inflows of Resources			
Deferred Inflows	<u>\$ 66,853</u>	<u>\$ 66,853</u>	<u>\$ 0</u>
Net Position			
Net Investment in Capital Assets	5,399,032	5,392,088	6,944
Unrestricted	7,136,043	1,292,494	5,843,549
Total Net Position	<u>12,535,075</u>	<u>6,684,582</u>	<u>5,850,493</u>
Total Liabilities, Deferred Inflows of Resources and Net Position	<u>\$ 24,379,119</u>	<u>\$ 18,534,117</u>	<u>\$ 5,845,002</u>

Note: Amounts may not foot due to rounding.

Primary Care Clinics Statement of Revenues and Expenses
For The Fifth Month Ended February 28, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 2,524,048	\$ 2,631,669	\$ (107,621)	(4.1%)	\$ 2,909,023	\$ (384,975)	(13.2%)	Gross Patient Revenue	\$ 14,828,981	\$ 14,199,253	\$ 629,728	4.4%	\$ 14,097,325	\$ 731,656	5.2%
891,075	893,774	(2,699)	(0.3%)	1,014,205	(123,130)	(12.1%)	Contractual Allowance	4,617,544	4,717,054	(99,510)	(2.1%)	4,721,811	(104,267)	(2.2%)
865,301	912,002	(46,701)	(5.1%)	1,050,015	(184,715)	(17.6%)	Charity Care	5,119,976	4,933,594	186,383	3.8%	5,128,045	(8,068)	(0.2%)
523,591	349,836	173,755	49.7%	354,100	169,491	47.9%	Bad Debt	2,710,800	1,887,880	822,920	43.6%	1,635,465	1,075,335	65.8%
2,279,967	2,155,612	124,355	5.8%	2,418,320	(138,353)	(5.7%)	Total Contractuals and Bad Debt	12,448,320	11,538,528	909,793	7.9%	11,485,321	963,000	8.4%
585,578	594,194	(8,616)	(1.5%)	590,888	(5,309)	(0.9%)	Other Patient Revenue	2,915,067	3,220,699	(305,632)	(9.5%)	2,954,438	(39,372)	(1.3%)
829,659	1,070,251	(240,592)	(22.5%)	1,081,590	(251,931)	(23.3%)	Net Patient Service Revenue	5,295,727	5,881,424	(585,697)	(10.0%)	5,566,442	(270,715)	(4.9%)
32.87%	40.67%			37.18%			Collection %	35.71%	41.42%			39.49%		
633,632	798,991	(165,359)	(20.7%)	969,806	(336,174)	(34.7%)	Grants	2,865,515	4,275,857	(1,410,342)	(33.0%)	3,058,238	(192,723)	(6.3%)
-	-	-	-	-	-	-	Interest Earnings	-	-	-	-	1,943	(1,943)	-
52,092	6,691	45,401	678.5%	2,155	49,938	2,317.3%	Other Revenue	118,049	33,653	84,396	250.8%	20,576	97,472	473.7%
\$ 1,515,383	\$ 1,875,933	\$ (360,550)	(19.2%)	\$ 2,053,550	\$ (538,167)	(26.2%)	Total Revenues	\$ 8,279,291	\$ 10,190,935	\$ (1,911,644)	(18.8%)	\$ 8,647,200	\$ (367,909)	(4.3%)
							Direct Operating Expenses:							
1,761,205	2,218,194	456,989	20.6%	1,992,463	231,258	11.6%	Salaries and Wages	8,955,252	11,753,572	2,798,320	23.8%	8,968,194	12,942	0.1%
485,230	618,028	132,798	21.5%	495,690	10,460	2.1%	Benefits	2,434,717	3,207,567	772,850	24.1%	2,397,594	(37,122)	(1.5%)
39,569	40,384	816	2.0%	336,285	296,717	88.2%	Purchased Services	151,618	201,920	50,303	24.9%	708,761	557,144	78.6%
72,325	128,048	55,723	43.5%	88,454	16,129	18.2%	Medical Supplies	326,098	640,238	314,140	49.1%	433,132	107,034	24.7%
19,138	40,922	21,784	53.2%	12,747	(6,390)	(50.1%)	Other Supplies	88,752	204,608	115,856	56.6%	48,072	(40,680)	(84.6%)
69,030	77,899	8,869	11.4%	82,573	13,543	16.4%	Medical Services	422,493	389,495	(32,998)	(8.5%)	417,278	(5,215)	(1.2%)
65,626	63,362	(2,264)	(3.6%)	42,188	(23,438)	(55.6%)	Drugs	310,592	316,810	6,218	2.0%	247,284	(63,308)	(25.6%)
44,679	62,324	17,645	28.3%	33,531	(11,149)	(33.2%)	Repairs and Maintenance	232,809	311,620	78,811	25.3%	213,700	(19,108)	(8.9%)
50,818	130,991	80,173	61.2%	90,805	39,987	44.0%	Lease and Rental	608,880	654,955	46,075	7.0%	448,316	(160,564)	(35.8%)
12,645	15,476	2,831	18.3%	10,006	(2,639)	(26.4%)	Utilities	53,880	77,380	23,500	30.4%	41,948	(11,931)	(28.4%)
85,523	105,523	20,000	19.0%	105,038	19,515	18.6%	Other Expense	361,864	527,617	165,753	31.4%	421,835	59,971	14.2%
35,740	15,649	(20,091)	(128.4%)	17,949	(17,791)	(99.1%)	Interest Expense	179,057	78,246	(100,811)	(128.8%)	92,687	(86,370)	(93.2%)
(576)	-	576	-	-	576	-	Principal Expenditure	51,527	-	(51,527)	-	-	(51,527)	-
6,635	6,599	(37)	(0.6%)	4,947	(1,688)	(34.1%)	Insurance	33,177	32,994	(184)	(0.6%)	24,737	(8,440)	(34.1%)
2,747,587	3,523,398	775,811	22.0%	3,312,676	565,089	17.1%	Total Operating Expenses	14,210,716	18,397,022	4,186,306	22.8%	14,463,539	252,823	1.7%
\$ (1,232,204)	\$ (1,647,465)	\$ 415,261	(25.2%)	\$ (1,259,126)	\$ 26,921	(2.1%)	Net Performance before Depreciation & Overhead Allocations	\$ (5,931,425)	\$ (8,206,087)	\$ 2,274,663	(27.7%)	\$ (5,816,339)	\$ (115,086)	2.0%
114,805	116,870	2,065	1.8%	89,261	(25,544)	(28.6%)	Depreciation	610,911	584,349	(26,563)	(4.5%)	440,503	(170,408)	(38.7%)
							Overhead Allocations:							
10,084	13,995	3,911	27.9%	11,437	1,353	11.8%	OH Risk Management	54,165	69,975	15,810	22.6%	55,106	941	1.7%
97,622	89,828	(7,794)	(8.7%)	84,800	(12,822)	(15.1%)	OH Revenue Cycle	367,183	449,140	81,957	18.2%	403,210	36,027	8.9%
1,900	3,723	1,823	49.0%	3,189	1,289	40.4%	OH Internal Audit	13,247	18,615	5,368	28.8%	16,039	2,792	17.4%
37,737	23,419	(14,318)	(61.1%)	19,592	(18,145)	(92.6%)	Home Office Facilities	125,907	117,095	(8,812)	(7.5%)	109,034	(16,873)	(15.5%)
15,732	15,137	(595)	(3.9%)	12,698	(3,034)	(23.9%)	OH Administration	72,268	75,685	3,417	4.5%	60,092	(12,176)	(20.3%)
122,808	130,323	7,515	5.8%	90,552	(32,256)	(35.6%)	OH Human Resources	557,268	651,615	94,347	14.5%	447,725	(109,543)	(24.5%)
25,895	42,791	16,896	39.5%	33,271	7,376	22.2%	Legal	167,523	213,955	46,432	21.7%	142,921	(24,602)	(17.2%)
3,988	5,154	1,166	22.6%	2,924	(1,064)	(36.4%)	Records	21,130	25,770	4,640	18.0%	17,764	(3,366)	(18.9%)
13,967	17,343	3,376	19.5%	12,965	(1,002)	(7.7%)	OH Compliance	73,371	86,715	13,344	15.4%	65,367	(8,004)	(12.2%)
49,156	71,621	22,465	31.4%	36,151	(13,005)	(36.0%)	IT Operations	220,455	358,105	137,650	38.4%	201,108	(19,347)	(9.6%)
18,694	24,864	6,170	24.8%	15,875	(2,819)	(17.8%)	IT Security	80,784	124,320	43,536	35.0%	67,646	(13,138)	(19.4%)
40,847	47,680	6,833	14.3%	38,205	(2,642)	(6.9%)	OH Finance	219,028	238,400	19,372	8.1%	177,864	(41,164)	(23.1%)
13,614	20,807	7,193	34.6%	14,449	835	5.8%	Corporate Communications	73,509	104,035	30,526	29.3%	69,959	(3,550)	(5.1%)
18,936	28,311	9,375	33.1%	14,034	(4,902)	(34.9%)	OH Information Technology	104,372	141,555	37,183	26.3%	103,853	(519)	(0.5%)

Primary Care Clinics Statement of Revenues and Expenses
For The Fifth Month Ended February 28, 2025

Current Month								Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
178,935	242,117	63,182	26.1%	116,402	(62,533)	(53.7%)	IT Applications	975,610	1,210,585	234,975	19.4%	1,029,987	54,377	5.3%
35,479	51,288	15,809	30.8%	38,269	2,790	7.3%	IT Service Center	210,090	256,440	46,350	18.1%	181,170	(28,920)	(16.0%)
-	-	-	-	14,678	14,678	-	OH Performance Excellence	-	-	-	-	80,357	80,357	-
21,718	22,239	521	2.3%	20,146	(1,572)	(7.8%)	Corporate Quality	106,579	111,195	4,616	4.2%	78,434	(28,145)	(35.9%)
66,682	57,690	(8,992)	(15.6%)	33,543	(33,139)	(98.8%)	OH Security Services	296,277	288,450	(7,827)	(2.7%)	201,449	(94,828)	(47.1%)
7,180	23,428	16,248	69.4%	17,338	10,158	58.6%	OH Supply Chain	86,194	117,140	30,946	26.4%	90,058	3,864	4.3%
12,747	13,459	712	5.3%	12,903	156	1.2%	HIM Department	61,777	67,295	5,518	8.2%	63,648	1,871	2.9%
21,656	29,159	7,503	25.7%	21,870	214	1.0%	OH Coding	116,880	145,795	28,915	19.8%	109,633	(7,247)	(6.6%)
463	2,626	2,163	82.4%	2,209	1,746	79.0%	OH Reimbursement	2,590	13,130	10,540	80.3%	11,004	8,414	76.5%
10,264	12,405	2,141	17.3%	10,555	291	2.8%	OH Clinical Labor Pool	60,584	62,025	1,441	2.3%	35,701	(24,883)	(69.7%)
29,556	41,818	12,262	29.3%	11,314	(18,242)	(161.2%)	District Nursing Admin	151,332	209,090	57,758	27.6%	79,953	(71,379)	(89.3%)
20,491	14,415	(6,076)	(42.2%)	9,784	(10,707)	(109.4%)	District Operations Admin	104,137	72,075	(32,062)	(44.5%)	52,567	(51,570)	(98.1%)
4,187	5,025	838	16.7%	4,140	(47)	(1.1%)	OH Mail Room	17,760	25,125	7,365	29.3%	20,146	2,386	11.8%
1,673	5,774	4,101	71.0%	-	(1,673)	-	OH Patient Experience	5,160	28,870	23,710	82.1%	-	(5,160)	-
3,742	3,852	110	2.9%	-	(3,742)	-	OH External Affairs	26,561	19,260	(7,301)	(37.9%)	-	(26,561)	-
16,345	18,643	2,298	12.3%	-	(16,345)	-	OH Strategic Initiatives and Projects	71,810	93,215	21,405	23.0%	-	(71,810)	-
902,098	1,078,934	176,836	16.4%	703,293	(198,805)	(28.3%)	Total Overhead Allocations-	4,443,551	5,394,670	951,119	17.6%	3,971,794	(471,757)	(11.9%)
3,764,490	4,719,202	954,712	20.2%	4,105,230	340,740	8.3%	Total Expenses	19,265,178	24,376,041	5,110,863	21.0%	18,875,836	(389,341)	(2.1%)
\$ (2,249,107)	\$ (2,843,269)	\$ 594,162	(20.9%)	\$ (2,051,680)	\$ (197,427)	9.6%	Net Margin	\$ (10,985,887)	\$ (14,185,106)	\$ 3,199,219	(22.6%)	\$ (10,228,636)	\$ (757,250)	7.4%
28,085	31,140	(3,055)	(9.8%)	-	28,085	-	Capital Contributions.	37,306	155,700	(118,394)	(76.0%)	284,630	(247,324)	(86.9%)
-	\$ 3,583,333	\$ (3,583,333)	-	-	-	-	Transfer In/(Out)	\$ 7,331,296	\$ 17,916,663	\$ (10,585,367)	(59.1%)	-	\$ (7,331,296)	-

Statement of Revenues and Expenses by Month

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Year to Date
Gross Patient Revenue	\$ 3,463,909	\$ 2,991,655	\$ 3,037,040	\$ 2,812,330	\$ 2,524,048	\$ 14,828,981
Contractual Allowance	1,230,872	846,040	755,447	894,111	891,075	4,617,544
Charity Care	1,196,335	1,035,483	1,098,512	924,346	865,301	5,119,976
Bad Debt	704,322	429,668	565,031	488,188	523,591	2,710,800
Total Contractuals and Bad Debt	3,131,528	2,311,191	2,418,989	2,306,645	2,279,967	12,448,320
Other Patient Revenue	561,333	561,333	561,333	645,491	585,578	2,915,067
Net Patient Service Revenue	893,713	1,241,797	1,179,383	1,151,175	829,659	5,295,727
Collection %	25.80%	41.51%	38.83%	40.93%	32.87%	35.71%
Non-Operating Revenues						
Grants	514,544	740,790	372,651	603,899	633,632	2,865,515
Other Revenue	25,544	5,756	33,568	1,088	52,092	118,049
Total Other Revenues	\$ 540,088	\$ 746,545	\$ 406,220	\$ 604,987	\$ 685,724	\$ 2,983,564
Total Non-Operating Revenues	\$ 1,433,801	\$ 1,988,342	\$ 1,585,603	\$ 1,756,162	\$ 1,515,383	\$ 8,279,291
Direct Operating Expenses:						
Salaries and Wages	1,777,415	1,748,215	1,759,915	1,908,502	1,761,205	8,955,252
Benefits	432,027	639,602	585,302	292,556	485,230	2,434,717
Purchased Services	12,929	22,360	30,717	46,042	39,569	151,618
Medical Supplies	68,475	49,343	80,343	55,613	72,325	326,098
Other Supplies	6,167	19,844	22,170	21,433	19,138	88,752
Medical Services	103,925	95,313	64,076	90,149	69,030	422,493
Drugs	61,289	67,731	60,760	55,185	65,626	310,592
Repairs and Maintenance	52,025	41,102	33,724	61,279	44,679	232,809
Lease and Rental	180,498	143,397	61,812	172,355	50,818	608,880

Statement of Revenues and Expenses by Month

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Year to Date
Utilities	3,195	11,841	13,205	12,995	12,645	53,880
Other Expense	44,142	98,523	53,236	80,439	85,523	361,864
Interest Expense	16,511	55,677	35,698	35,432	35,740	179,057
Principal Expenditure	1,606	50,497	-	-	(576)	51,527
Insurance	6,635	6,635	6,635	6,635	6,635	33,177
Total Operating Expenses	2,766,839	3,050,082	2,807,592	2,838,615	2,747,587	14,210,716
Net Performance before Depreciation & Overhead Allocations	\$ (1,333,038)	\$ (1,061,740)	\$ (1,221,990)	\$ (1,082,453)	\$ (1,232,204)	\$ (5,931,425)
Depreciation	87,165	166,932	126,926	115,083	114,805	610,911
<i>Overhead Allocations:</i>						
OH Risk Management	12,674	10,468	10,570	10,369	10,084	54,165
OH Revenue Cycle	76,173	58,628	87,253	47,507	97,622	367,183
OH Internal Audit	3,844	3,009	2,478	2,016	1,900	13,247
Home Office Facilities	28,469	21,511	16,029	22,161	37,737	125,907
OH Administration	19,054	16,540	14,636	6,306	15,732	72,268
OH Human Resources	122,937	105,519	102,453	103,551	122,808	557,268
Legal	55,244	32,069	26,771	27,544	25,895	167,523
Records	4,254	3,444	4,660	4,784	3,988	21,130
OH Compliance	14,592	15,279	14,663	14,870	13,967	73,371
IT Operations	22,627	43,480	52,077	53,115	49,156	220,455
IT Security	17,676	28,314	3,226	12,874	18,694	80,784
OH Finance	48,235	38,992	47,994	42,960	40,847	219,028
Corporate Communications	16,284	14,653	14,656	14,302	13,614	73,509
OH Information Technology	24,675	20,492	20,150	20,119	18,936	104,372

Statement of Revenues and Expenses by Month

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Year to Date
IT Applications	264,361	84,357	194,313	253,644	178,935	975,610
IT Service Center	56,523	38,529	44,993	34,566	35,479	210,090
Corporate Quality	22,066	19,497	21,756	21,542	21,718	106,579
OH Security Services	61,071	62,445	55,853	50,226	66,682	296,277
OH Supply Chain	22,217	24,128	22,354	10,315	7,180	86,194
HIM Department	12,735	11,992	12,324	11,979	12,747	61,777
OH Coding	24,741	23,865	24,168	22,450	21,656	116,880
OH Reimbursement	953	185	530	459	463	2,590
OH Clinical Labor Pool	13,086	12,292	13,260	11,682	10,264	60,584
District Nursing Admin	29,065	29,316	32,018	31,377	29,556	151,332
District Operations Admin	24,854	16,298	21,158	21,336	20,491	104,137
OH Mail Room	3,566	3,087	3,269	3,651	4,187	17,760
OH Patient Experience	-	-	1,817	1,670	1,673	5,160
OH External Affairs	4,618	7,899	4,927	5,375	3,742	26,561
OH Strategic Initiatives and Projects	-	-	39,695	15,770	16,345	71,810
Total Overhead Allocations	1,006,594	746,288	910,051	878,520	902,098	4,443,551
Total Expenses	3,860,598	3,963,302	3,844,570	3,832,218	3,764,490	19,265,178
Net Margin	\$ (2,426,797)	\$ (1,974,960)	\$ (2,258,967)	\$ (2,076,056)	\$ (2,249,107)	\$ (10,985,887)
Capital Contributions.	-	-	-	9,221	28,085	37,306
General Fund Support/Transfer In	-	-	\$7,331,296	-	-	\$7,331,296

	Clinic Administration	Belle Glade Medical Clinic	Delray Medical Clinic	Lantana Medical Clinic	Mangonia Park Medical Clinic	West Palm Beach Medical Clinic	Jupiter Medical Clinic	Lake Worth Medical Clinic	Lewis Center Medical Clinic	West Boca Medical Clinic	St Ann Place Medical Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Atlantis Medical Clinic	Port Medical Clinic	Total
Gross Patient Revenue	\$ 10,203	\$ 953,598	\$ 1,063,602	\$ 1,636,191	\$ 1,024,481	\$ 1,590,040	\$ 570,263	\$ 1,008,771	\$ 64,909	\$ 312,975	\$ 24,965	\$ 104,752	-	\$ 116,869	\$ 62,616	-	\$ 8,544,235
Contractual Allowance	658	293,076	263,308	390,054	600,813	297,146	142,721	295,435	29,671	115,644	8,359	7,753	2	50,500	392	3,063	2,498,594
Charity Care	394	264,277	308,317	613,887	134,050	565,423	245,983	395,765	11,688	123,244	6,354	62,648	-	24,030	21,259	(1,051)	2,776,259
Bad Debt	1,242	162,519	155,544	269,551	399,136	341,609	63,220	106,742	10,985	25,910	4,785	14,047	-	12,781	(4,065)	1,066	1,565,072
Total Contractual Allowances and Bad Debt	2,284	719,872	727,168	1,273,492	1,133,999	1,204,178	451,923	797,943	52,344	264,798	19,498	84,448	2	87,311	17,587	3,078	6,839,925
Other Patient Revenue	-	202,083	186,367	399,715	93,469	415,695	91,800	177,959	28,968	115,806	4,712	13,925	-	19,891	247,412	-	1,997,802
Net Patient Revenue	7,919	435,809	522,800	762,414	(16,049)	801,557	210,140	388,787	41,534	163,982	10,179	34,229	(2)	49,449	292,441	(3,078)	3,702,112
Collection %	77.61%	45.70%	49.15%	46.60%	(1.57%)	50.41%	36.85%	38.54%	63.99%	52.39%	40.77%	32.68%	-	42.31%	467.04%	-	43.33%
Grants	430,339	255,571	200,509	274,046	261,274	236,953	103,095	192,121	12,208	57,989	13,915	30,412	-	49,494	106,468	-	2,224,393
Other Revenue	114,165	2,529	-	-	-	-	-	-	-	-	-	-	-	-	-	-	116,694
Total Other Revenues	544,504	258,101	200,509	274,046	261,274	236,953	103,095	192,121	12,208	57,989	13,915	30,412	-	49,494	106,468	-	2,341,087
Total Revenues	\$ 552,423	\$ 693,910	\$ 723,309	\$ 1,036,460	\$ 245,225	\$ 1,038,510	\$ 313,235	\$ 580,907	\$ 53,741	\$ 221,971	\$ 24,094	\$ 64,641	\$ (2)	\$ 98,943	\$ 398,910	\$ (3,078)	\$ 6,043,199
Direct Operational Expenses:																	
Salaries and Wages	1,440,946	789,594	560,032	750,359	324,158	767,469	311,516	573,757	19,233	197,079	12,023	93,703	-	144,880	363,391	-	6,348,140
Benefits	426,846	214,249	185,841	186,665	110,790	171,652	72,655	158,326	-	46,199	1,213	34,451	-	40,577	116,296	-	1,765,761
Purchased Services	63,479	9,598	2,206	9,509	1,991	10,688	4,299	20,961	1,462	9,398	-	-	-	-	4,525	-	138,117
Medical Supplies	-	16,261	27,332	22,184	25,847	37,680	7,148	25,506	2,709	2,598	22	828	-	47	6,361	-	174,521
Other Supplies	2,376	3,619	4,975	2,370	6,805	3,454	1,433	3,342	717	1,461	40	2,750	924	3,054	38,025	-	75,344
Medical Services	-	51,326	72,217	39,348	23,913	45,431	46,612	121,170	2,321	13,065	2,173	-	-	-	4,917	-	422,493
Drugs	-	24,336	55,931	67,332	77,643	75,861	352	572	174	4,556	2	27	-	169	3,635	-	310,592
Repairs and Maintenance	174,212	1,906	2,116	2,328	9,174	1,435	2,175	3,421	788	1,613	240	2,279	240	6,238	3,327	-	211,492
Lease and Rental	-	38,685	42,409	59,391	34,072	55,395	100	27,490	80	37,548	40	50	25	40	173,957	-	469,283
Utilities	-	9,676	5,814	975	2,802	975	4,943	4,986	740	1,848	625	-	-	-	6,920	-	40,305
Other Expense	30,204	31,568	28,746	42,550	35,665	39,615	8,090	27,284	5,857	8,157	2,675	3,402	62	5,347	3,313	-	272,536
Interest Expense	-	-	30,169	-	14,331	-	3,742	6,289	-	14,975	-	-	-	-	85,121	-	154,627
Principal Expenditure	-	-	-	-	1,030	-	-	-	-	-	-	-	-	-	39,063	-	40,084
Insurance	-	1,949	1,968	3,753	-	3,877	1,065	1,969	-	822	-	5,631	5,631	5,631	-	-	32,296
Total Operating Expenses	2,138,063	1,192,768	1,019,757	1,186,764	668,222	1,213,532	464,131	975,072	34,081	339,320	19,053	143,121	6,881	205,983	848,853	-	10,455,600
Net Performance before Depreciation & Overhead Allocations	(1,585,640)	(498,859)	(296,448)	(150,304)	(422,997)	(175,022)	(150,896)	(394,164)	19,660	(117,349)	5,041	(78,480)	(6,883)	(107,040)	(449,943)	(3,078)	(4,412,401)
Depreciation	2,171	40,332	16,249	6,183	9,590	10,233	882	2,103	417	4,184	417	417	5,208	417	(166)	-	98,635
Overhead Allocations:																	
OH Risk Management	36,481	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	36,481
OH Revenue Cycle	183,592	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	183,592
OH Internal Audit	8,922	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8,922
Home Office Facilities	101,759	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	101,759
OH Administration	48,674	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	48,674
OH Human Resources	363,022	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	363,022
Legal	112,831	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	112,831
Records	14,231	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	14,231
OH Compliance	49,417	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	49,417
IT Operations	148,481	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	148,481
IT Security	54,410	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	54,410
OH Finance	147,519	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	147,519
Corporate Communications	49,510	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	49,510
OH Information Technology	70,296	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	70,296
IT Applications	585,768	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	585,768
IT Service Center	141,500	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	141,500
Corporate Quality	71,784	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	71,784
OH Security Services	209,446	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	209,446
OH Supply Chain	58,055	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	58,055
HIM Department	41,607	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	41,607
OH Coding	78,723	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	78,723
OH Reimbursement	1,745	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,745
OH Clinical Labor Pool	40,805	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	40,805
District Nursing Admin	101,926	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	101,926
District Operations Admin	70,139	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	70,139
OH Mail Room	11,962	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11,962
OH Patient Experience	3,475	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3,475
OH External Affairs	17,888	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	17,888
OH Strategic Initiatives and Projects	48,365	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	48,365
Total Overhead Allocations	2,872,333	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2,872,333
Total Expenses	5,019,139	1,233,101	1,104,502	1,192,947	710,039	1,223,765	510,239	1,036,574	34,498	379,872	19,470	143,538	12,089	206,399	1,022,647	-	13,848,819
Net Margin	\$ (4,466,716)	\$ (539,191)	\$ (381,193)	\$ (156,486)	\$ (464,814)	\$ (185,255)	\$ (197,004)	\$ (455,667)	\$ 19,244	\$ (157,901)	\$ 4,624	\$ (78,897)	\$ (12,092)	\$ (107,456)	\$ (623,738)	\$ (3,078)	\$ (7,805,620)
Capital Contributions	28,085	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	28,085
Transfer In/(Out)	\$ 5,350,738	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$ 5,350,738

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 1,384,573	\$ 1,556,840	\$ (172,267)	(11.1%)	\$ 1,779,169	\$ (394,596)	(22.2%)	Gross Patient Revenue	\$ 8,544,235	\$ 8,481,762	\$ 62,473	0.7%	\$ 8,886,478	\$ (342,243)	(3.9%)
410,029	494,175	(84,146)	(17.0%)	573,664	(163,635)	(28.5%)	Contractual Allowance	2,498,594	2,604,734	(106,140)	(4.1%)	3,949,485	(1,450,891)	(36.7%)
432,367	544,864	(112,497)	(20.6%)	619,262	(186,895)	(30.2%)	Charity Care	2,776,259	2,964,738	(188,479)	(6.4%)	3,118,838	(342,578)	(11.0%)
265,047	213,403	51,645	24.2%	207,768	57,279	27.6%	Bad Debt	1,565,072	1,162,822	402,250	34.6%	973,606	591,466	60.8%
1,107,443	1,252,442	(144,999)	(11.6%)	1,400,695	(293,252)	(20.9%)	Total Contractuals and Bad Debt	6,839,925	6,732,295	107,631	1.6%	8,041,929	(1,202,004)	(14.9%)
402,125	404,379	(2,253)	(0.6%)	404,974	(2,848)	(0.7%)	Other Patient Revenue	1,997,802	2,203,821	(206,019)	(9.3%)	2,025,760	(27,958)	(1.4%)
679,256	708,777	(29,521)	(4.2%)	783,448	(104,192)	(13.3%)	Net Patient Service Revenue	3,702,112	3,953,288	(251,177)	(6.4%)	2,870,309	831,803	29.0%
49.06%	45.53%			44.03%			Collection %	43.33%	46.61%			32.30%		
477,679	632,015	(154,336)	(24.4%)	805,887	(328,208)	(40.7%)	Grants	2,224,393	3,391,081	(1,166,688)	(34.4%)	2,514,043	(289,649)	(11.5%)
-	-	-	-	-	-	-	Interest Earnings	-	-	-	-	1,943	(1,943)	-
51,738	6,524	45,214	693.0%	2,155	49,584	2,300.9%	Other Revenue	116,694	32,818	83,876	255.6%	19,399	97,295	501.5%
\$ 1,208,673	\$ 1,347,316	\$ (138,643)	(10.3%)	\$ 1,591,489	\$ (382,816)	(24.1%)	Total Revenues	\$ 6,043,199	\$ 7,377,187	\$ (1,333,988)	(18.1%)	\$ 5,405,693	\$ 637,506	11.8%
							Direct Operating Expenses:							
916,362	1,518,396	602,034	39.6%	1,650,975	734,614	44.5%	Salaries and Wages	6,348,140	8,055,050	1,706,910	21.2%	7,361,117	1,012,977	13.8%
265,613	405,059	139,446	34.4%	407,850	142,237	34.9%	Benefits	1,765,761	2,103,682	337,921	16.1%	1,960,750	194,989	9.9%
34,025	33,382	(643)	(1.9%)	332,764	298,739	89.8%	Purchased Services	138,117	166,910	28,793	17.3%	685,413	547,296	79.8%
41,900	96,946	55,046	56.8%	57,131	15,231	26.7%	Medical Supplies	174,521	484,728	310,207	64.0%	305,460	130,939	42.9%
17,894	25,259	7,364	29.2%	10,250	(7,645)	(74.6%)	Other Supplies	75,344	126,293	50,950	40.3%	41,865	(33,479)	(80.0%)
69,030	77,899	8,869	11.4%	82,573	13,543	16.4%	Medical Services	422,493	389,495	(32,998)	(8.5%)	417,278	(5,215)	(1.2%)
65,626	58,471	(7,155)	(12.2%)	42,188	(23,438)	(55.6%)	Drugs	310,592	292,355	(18,237)	(6.2%)	247,284	(63,308)	(25.6%)
36,189	58,374	22,185	38.0%	31,742	(4,447)	(14.0%)	Repairs and Maintenance	211,492	291,870	80,378	27.5%	198,694	(12,798)	(6.4%)
41,456	108,402	66,946	61.8%	69,258	27,803	40.1%	Lease and Rental	469,283	542,010	72,727	13.4%	330,062	(139,221)	(42.2%)
9,630	13,204	3,574	27.1%	8,038	(1,592)	(19.8%)	Utilities	40,305	66,020	25,715	39.0%	31,846	(8,459)	(26.6%)
64,779	85,959	21,179	24.6%	90,986	26,207	28.8%	Other Expense	272,536	429,793	157,258	36.6%	378,493	105,957	28.0%
30,911	13,310	(17,600)	(132.2%)	15,405	(15,506)	(100.7%)	Interest Expense	154,627	66,551	(88,076)	(132.3%)	79,826	(74,801)	(93.7%)
(576)	-	576	-	-	576	-	Principal Expenditure	40,094	-	(40,094)	-	-	(40,094)	-
6,459	6,424	(35)	(0.5%)	4,902	(1,557)	(31.8%)	Insurance	32,296	32,119	(177)	(0.6%)	24,510	(7,786)	(31.8%)
1,599,299	2,501,084	901,785	36.1%	2,804,063	1,204,764	43.0%	Total Operating Expenses	10,455,600	13,046,877	2,591,277	19.9%	12,062,597	1,606,997	13.3%
\$ (390,626)	\$ (1,153,768)	\$ 763,142	(66.1%)	\$ (1,212,574)	\$ 821,948	(67.8%)	Net Performance before Depreciation & Overhead Allocations	\$ (4,412,401)	\$ (5,669,690)	\$ 1,257,289	(22.2%)	\$ (6,656,903)	\$ 2,244,502	(33.7%)
99,685	98,507	(1,178)	(1.2%)	77,478	(22,207)	(28.7%)	Depreciation	520,886	492,534	(28,352)	(5.8%)	382,551	(138,335)	(36.2%)
							Overhead Allocations:							
6,792	9,426	2,634	27.9%	9,543	2,751	28.8%	OH Risk Management	36,481	47,130	10,649	22.6%	45,980	9,499	20.7%
48,811	44,914	(3,897)	(8.7%)	63,027	14,216	22.6%	OH Revenue Cycle	183,592	224,570	40,978	18.2%	299,683	116,091	38.7%
1,280	2,507	1,227	48.9%	2,661	1,381	51.9%	OH Internal Audit	8,922	12,535	3,613	28.8%	13,383	4,461	33.3%
30,499	18,927	(11,572)	(61.1%)	15,305	(15,194)	(99.3%)	Home Office Facilities	101,759	94,635	(7,124)	(7.5%)	85,175	(16,584)	(19.5%)
10,596	10,195	(401)	(3.9%)	10,595	(1)	-	OH Administration	48,674	50,975	2,301	4.5%	50,140	1,466	2.9%
80,001	84,897	4,896	5.8%	74,476	(5,525)	(7.4%)	OH Human Resources	363,022	424,485	61,463	14.5%	368,237	5,215	1.4%
17,441	28,821	11,380	39.5%	27,761	10,320	37.2%	Legal	112,831	144,105	31,274	21.7%	119,251	6,420	5.4%
2,686	3,471	785	22.6%	2,440	(246)	(10.1%)	Records	14,231	17,355	3,124	18.0%	14,822	591	4.0%
9,407	11,681	2,274	19.5%	10,818	1,411	13.0%	OH Compliance	49,417	58,405	8,988	15.4%	54,542	5,125	9.4%
33,107	48,238	15,131	31.4%	30,164	(2,943)	(9.8%)	IT Operations	148,481	241,190	92,709	38.4%	167,802	19,321	11.5%
12,591	16,746	4,155	24.8%	13,246	655	4.9%	IT Security	54,410	83,730	29,320	35.0%	56,443	2,033	3.6%
27,511	32,113	4,602	14.3%	31,878	4,367	13.7%	OH Finance	147,519	160,565	13,046	8.1%	148,409	890	0.6%
9,169	14,014	4,845	34.6%	12,056	2,887	23.9%	Corporate Communications	49,510	70,070	20,560	29.3%	58,373	8,863	15.2%
12,754	19,068	6,314	33.1%	11,710	(1,044)	(8.9%)	OH Information Technology	70,296	95,340	25,044	26.3%	86,655	16,359	18.9%

Primary Care Medical Statement of Revenues and Expenses
For The Fifth Month Ended February 28, 2025

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
107,435	160,202	52,767	32.9%	97,125	(10,310)	(10.6%)	585,768	801,010	215,242	26.9%	859,411	273,643	31.8%
23,896	34,544	10,648	30.8%	31,931	8,035	25.2%	141,500	172,720	31,220	18.1%	151,166	9,666	6.4%
-	-	-	-	12,247	12,247	-	-	-	-	-	67,049	67,049	-
14,628	14,978	350	2.3%	16,810	2,182	13.0%	71,784	74,890	3,106	4.1%	65,444	(6,340)	(9.7%)
47,139	40,782	(6,357)	(15.6%)	22,362	(24,777)	(110.8%)	209,446	203,910	(5,536)	(2.7%)	134,299	(75,147)	(56.0%)
4,836	15,779	10,943	69.4%	14,467	9,631	66.6%	58,055	78,895	20,840	26.4%	75,144	17,089	22.7%
8,585	9,065	480	5.3%	10,766	2,181	20.3%	41,607	45,325	3,718	8.2%	53,107	11,500	21.7%
14,586	19,639	5,053	25.7%	18,248	3,662	20.1%	78,723	98,195	19,472	19.8%	91,477	12,754	13.9%
312	1,769	1,457	82.4%	1,843	1,531	83.1%	1,745	8,845	7,100	80.3%	9,181	7,436	81.0%
6,913	8,355	1,442	17.3%	8,807	1,894	21.5%	40,805	41,775	970	2.3%	29,789	(11,016)	(37.0%)
19,907	28,165	8,258	29.3%	9,440	(10,467)	(110.9%)	101,926	140,825	38,899	27.6%	66,712	(35,214)	(52.8%)
13,801	9,709	(4,092)	(42.1%)	8,164	(5,637)	(69.0%)	70,139	48,545	(21,594)	(44.5%)	43,861	(26,278)	(59.9%)
2,820	3,385	565	16.7%	3,454	634	18.4%	11,962	16,925	4,963	29.3%	16,809	4,847	28.8%
1,127	3,889	2,762	71.0%	-	(1,127)	-	3,475	19,445	15,970	82.1%	-	(3,475)	-
2,520	2,595	75	2.9%	-	(2,520)	-	17,888	12,975	(4,913)	(37.9%)	-	(17,888)	-
11,009	12,556	1,547	12.3%	-	(11,009)	-	48,365	62,780	14,415	23.0%	-	(48,365)	-
582,159	710,430	128,271	18.1%	571,344	(10,815)	(1.9%)	2,872,333	3,552,150	679,817	19.1%	3,232,345	360,012	11.1%
2,281,143	3,310,021	1,028,878	31.1%	3,452,885	1,171,742	33.9%	13,848,819	17,091,561	3,242,742	19.0%	15,677,493	1,828,674	11.7%
\$ (1,072,470)	\$ (1,962,705)	\$ 890,235	(45.4%)	\$ (1,861,395)	\$ 788,926	(42.4%)	\$ (7,805,620)	\$ (9,714,373)	\$ 1,908,753	(19.6%)	\$ (10,271,800)	\$ 2,466,180	(24.0%)
28,085	10,478	17,607	168.0%	-	28,085	-	28,085	52,390	(24,305)	(46.4%)	233,418	(205,333)	(88.0%)
-	\$ 2,333,333	\$ (2,333,333)	-	-	-	-	\$ 5,350,738	\$ 11,666,665	\$ (6,315,927)	(54.1%)	-	\$ (5,350,738)	-

Primary Care Clinics - Dental Statement of Revenues and Expenses by Location (YTD)
For The Fifth Month Ended February 28, 2025

	Dental Clinic Administration	Belle Glade Dental Clinic	Delray Dental Clinic	Lantana Dental Clinic	West Palm Beach Dental Clinic	Atlantis Dental Clinic	Port Dental Clinic	Total
Gross Patient Revenue	-	\$ 729,656	\$ 1,206,924	\$ 879,465	\$ 1,607,546	\$ 66,370	\$ 15,773	\$ 4,505,735
Contractual Allowance	-	284,031	307,353	345,224	521,537	2,566	25	1,460,737
Charity Care	-	233,466	543,431	385,561	754,469	19,130	15,773	1,951,830
Bad Debt	-	116,105	189,367	136,440	168,033	2,019	(93)	611,871
Total Contractual Allowances and Bad Debt	-	633,602	1,040,152	867,225	1,444,039	23,715	15,705	4,024,438
Other Patient Revenue	-	153,652	194,031	120,057	298,729	77,862	-	844,331
Net Patient Revenue	-	249,706	360,802	132,296	462,237	120,518	68	1,325,627
Collection %	-	34.22%	29.89%	15.04%	28.75%	181.58%	0.43%	29.42%
Grants	9,337	56,452	107,891	97,428	161,473	17,103	-	449,685
Other Revenue	1,355	-	-	-	-	-	-	1,355
Total Other Revenues	10,692	56,452	107,891	97,428	161,473	17,103	-	451,040
Total Revenues	\$ 10,692	\$ 306,158	\$ 468,694	\$ 229,724	\$ 623,710	\$ 137,621	\$ 68	\$ 1,776,668
Direct Operational Expenses:								
Salaries and Wages	37,187	181,510	341,739	277,435	519,824	58,360	-	1,416,055
Benefits	10,032	54,209	75,910	81,482	134,872	24,720	-	381,226
Purchased Services	-	4,091	1,159	7,076	289	885	-	13,500
Medical Supplies	-	23,529	37,436	24,909	62,744	2,960	-	151,578
Other Supplies	-	2,875	4,094	570	4,805	1,063	-	13,408
Repairs and Maintenance	-	2,015	2,098	5,735	10,741	728	-	21,317
Lease and Rental	-	16,296	26,812	23,520	47,670	25,299	-	139,597
Utilities	-	3,989	6,624	975	975	1,013	-	13,575
Other Expense	6,665	7,065	16,606	18,271	34,683	685	-	83,975
Interest Expense	-	-	11,972	-	-	12,457	-	24,430
Principal Expenditure	-	-	-	-	-	11,434	-	11,434
Insurance	-	882	-	-	-	-	-	882
Total Operating Expenses	53,885	296,461	524,449	439,974	816,604	139,603	-	2,270,976
Net Performance before Depreciation & Overhead Allocations	(43,192)	9,697	(55,755)	(210,249)	(192,894)	(1,982)	68	(494,308)
Depreciation	-	5,428	12,711	6,316	14,138	(1,208)	-	37,384
Overhead Allocations:								
OH Risk Management	9,101	-	-	-	-	-	-	9,101
OH Revenue Cycle	146,873	-	-	-	-	-	-	146,873
OH Internal Audit	2,226	-	-	-	-	-	-	2,226
Home Office Facilities	12,074	-	-	-	-	-	-	12,074
OH Administration	12,143	-	-	-	-	-	-	12,143
OH Human Resources	97,842	-	-	-	-	-	-	97,842
Legal	28,149	-	-	-	-	-	-	28,149
Records	3,551	-	-	-	-	-	-	3,551
OH Compliance	12,329	-	-	-	-	-	-	12,329
IT Operations	37,044	-	-	-	-	-	-	37,044
IT Security	13,574	-	-	-	-	-	-	13,574
OH Finance	36,805	-	-	-	-	-	-	36,805
Corporate Communications	12,352	-	-	-	-	-	-	12,352
OH Information Technology	17,538	-	-	-	-	-	-	17,538
IT Applications	163,936	-	-	-	-	-	-	163,936
IT Service Center	35,302	-	-	-	-	-	-	35,302
Corporate Quality	17,909	-	-	-	-	-	-	17,909
OH Security Services	28,943	-	-	-	-	-	-	28,943
OH Supply Chain	14,482	-	-	-	-	-	-	14,482
HIM Department	10,381	-	-	-	-	-	-	10,381
OH Coding	19,639	-	-	-	-	-	-	19,639
OH Reimbursement	435	-	-	-	-	-	-	435
OH Clinical Labor Pool	10,180	-	-	-	-	-	-	10,180
District Nursing Admin	25,428	-	-	-	-	-	-	25,428
District Operations Admin	17,498	-	-	-	-	-	-	17,498
OH Mail Room	2,985	-	-	-	-	-	-	2,985
OH Patient Experience	867	-	-	-	-	-	-	867
OH External Affairs	4,463	-	-	-	-	-	-	4,463
OH Strategic Initiatives and Projects	12,066	-	-	-	-	-	-	12,066
Total Overhead Allocations	806,115	-	-	-	-	-	-	806,115
Total Expenses	860,000	301,889	564,342	446,289	830,742	163,854	-	3,167,116
Net Margin	\$ (849,307)	\$ 4,269	\$ (95,649)	\$ (216,565)	\$ (207,032)	\$ (26,233)	\$ 68	\$ (1,390,448)
Capital Contributions	9,221	-	-	-	-	-	-	9,221
Transfer In/(Out)	\$ 1,215,506	-	24	-	-	-	-	\$ 1,215,506

Primary Care Dental Statement of Revenues and Expenses
For The Fifth Month Ended February 28, 2025

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 827,878	\$ 928,730	\$ (100,852)	(10.9%)	\$ 978,317	\$ (150,439)	(15.4%)	Gross Patient Revenue	\$ 4,505,735	\$ 4,986,999	\$ (481,264)	(9.7%)	\$ 4,550,717	\$ (44,982)	(1.0%)
330,736	346,142	(15,406)	(4.5%)	385,817	(55,081)	(14.3%)	Contractual Allowance	1,460,737	1,845,032	(384,295)	(20.8%)	642,586	818,151	127.3%
365,111	347,590	17,521	5.0%	396,732	(31,621)	(8.0%)	Charity Care	1,951,830	1,871,118	80,712	4.3%	1,857,344	94,486	5.1%
151,479	110,369	41,110	37.2%	99,929	51,549	51.6%	Bad Debt	611,871	594,736	17,135	2.9%	468,889	142,982	30.5%
847,325	804,101	43,225	5.4%	882,479	(35,153)	(4.0%)	Total Contractuals and Bad Debt	4,024,438	4,310,886	(286,448)	(6.6%)	2,968,818	1,055,620	35.6%
168,866	188,194	(19,328)	(10.3%)	184,019	(15,153)	(8.2%)	Other Patient Revenue	844,331	1,008,770	(164,440)	(16.3%)	920,600	(76,269)	(8.3%)
149,419	312,824	(163,405)	(52.2%)	279,857	(130,438)	(46.6%)	Net Patient Service Revenue	1,325,627	1,684,883	(359,256)	(21.3%)	2,502,498	(1,176,870)	(47.0%)
18.05%	33.68%			28.61%			Collection %	29.42%	33.79%			54.99%		
107,477	116,977	(9,500)	(8.1%)	163,919	(56,442)	(34.4%)	Grants	449,685	634,777	(185,091)	(29.2%)	544,196	(94,510)	(17.4%)
354	167	187	112.0%	-	354	-	Other Revenue	1,355	835	520	62.3%	1,177	177	15.0%
\$ 257,250	\$ 429,967	\$ (172,717)	(40.2%)	\$ 443,776	\$ (186,526)	(42.0%)	Total Revenues	\$ 1,776,668	\$ 2,320,495	\$ (543,827)	(23.4%)	\$ 3,047,871	\$ (1,271,203)	(41.7%)
							Direct Operating Expenses:							
289,598	313,331	23,733	7.6%	341,487	51,889	15.2%	Salaries and Wages	1,416,055	1,637,844	221,789	13.5%	1,607,076	191,022	11.9%
79,149	95,121	15,972	16.8%	87,840	8,691	9.9%	Benefits	381,226	488,532	107,306	22.0%	436,844	55,618	12.7%
5,543	6,940	1,397	20.1%	3,521	(2,022)	(57.4%)	Purchased Services	13,500	34,701	21,201	61.1%	23,348	9,848	42.2%
30,425	28,499	(1,926)	(6.8%)	31,323	898	2.9%	Medical Supplies	151,578	142,495	(9,083)	(6.4%)	127,673	(23,905)	(18.7%)
1,243	8,827	7,584	85.9%	2,498	1,254	50.2%	Other Supplies	13,408	44,135	30,727	69.6%	6,207	(7,201)	(116.0%)
-	137	137	-	-	-	-	Drugs	-	685	685	-	-	-	-
8,491	3,950	(4,541)	(115.0%)	1,788	(6,702)	(374.8%)	Repairs and Maintenance	21,317	19,750	(1,567)	(7.9%)	15,007	(6,310)	(42.0%)
9,363	22,589	13,226	58.6%	21,547	12,184	56.5%	Lease and Rental	139,597	112,945	(26,652)	(23.6%)	118,254	(21,343)	(18.0%)
3,014	2,272	(742)	(32.7%)	1,968	(1,047)	(53.2%)	Utilities	13,575	11,360	(2,215)	(19.5%)	10,102	(3,473)	(34.4%)
19,093	18,028	(1,065)	(5.9%)	14,052	(5,041)	(35.9%)	Other Expense	83,975	90,138	6,163	6.8%	43,343	(40,632)	(93.7%)
4,829	2,339	(2,490)	(106.5%)	2,544	(2,286)	(89.9%)	Interest Expense	24,430	11,695	(12,735)	(108.9%)	12,861	(11,568)	(89.9%)
-	-	-	-	-	-	-	Principal Expenditure	11,434	-	(11,434)	-	-	(11,434)	-
176	175	(1)	(0.6%)	45	(131)	(291.1%)	Insurance	882	875	(7)	(0.8%)	227	(655)	(288.5%)
450,925	502,207	51,283	10.2%	508,613	57,688	11.3%	Total Operating Expenses	2,270,976	2,595,155	324,179	12.5%	2,400,942	129,967	5.4%
							Net Performance before Depreciation & Overhead Allocations	\$ (494,308)	\$ (274,660)	\$ (219,648)	80.0%	\$ 646,929	\$ (1,141,237)	(176.4%)
\$ (193,675)	\$ (72,240)	\$ (121,434)	168.1%	\$ (64,837)	\$ (128,838)	198.7%	Depreciation	90,025	91,815	1,790	1.9%	57,952	(32,073)	(55.3%)
15,120	18,363	3,243	17.7%	11,784	(3,337)	(28.3%)	Overhead Allocations:							
1,694	2,352	658	28.0%	1,894	200	10.6%	OH Risk Management	9,101	11,760	2,659	22.6%	9,126	25	0.3%
39,049	35,931	(3,118)	(8.7%)	21,773	(17,276)	(79.3%)	OH Revenue Cycle	146,873	179,655	32,782	18.2%	103,527	(43,346)	(41.9%)
319	626	307	49.0%	528	209	39.6%	OH Internal Audit	2,226	3,130	904	28.9%	2,656	430	16.2%
3,619	2,246	(1,373)	(61.1%)	4,287	668	15.6%	Home Office Facilities	12,074	11,230	(844)	(7.5%)	23,859	11,785	49.4%
2,643	2,544	(99)	(3.9%)	2,103	(540)	(25.7%)	OH Administration	12,143	12,720	577	4.5%	9,952	(2,191)	(22.0%)
21,562	22,881	1,319	5.8%	16,076	(5,486)	(34.1%)	OH Human Resources	97,842	114,405	16,563	14.5%	79,487	(18,355)	(23.1%)
4,351	7,190	2,839	39.5%	5,510	1,159	21.0%	Legal	28,149	35,950	7,801	21.7%	23,669	(4,480)	(18.9%)
670	866	196	22.6%	484	(186)	(38.4%)	Records	3,551	4,330	779	18.0%	2,942	(609)	(20.7%)
2,347	2,914	567	19.5%	2,147	(200)	(9.3%)	OH Compliance	12,329	14,570	2,241	15.4%	10,825	(1,504)	(13.9%)
8,260	12,035	3,775	31.4%	5,987	(2,273)	(38.0%)	IT Operations	37,044	60,175	23,131	38.4%	33,305	(3,739)	(11.2%)
3,141	4,178	1,037	24.8%	2,629	(512)	(19.5%)	IT Security	13,574	20,890	7,316	35.0%	11,203	(2,371)	(21.2%)
6,864	8,012	1,148	14.3%	6,327	(537)	(8.5%)	OH Finance	36,805	40,060	3,255	8.1%	29,456	(7,349)	(24.9%)
2,288	3,496	1,208	34.6%	2,393	105	4.4%	Corporate Communications	12,352	17,480	5,128	29.3%	11,586	(766)	(6.6%)
3,182	4,757	1,575	33.1%	2,324	(858)	(36.9%)	OH Information Technology	17,538	23,785	6,247	26.3%	17,199	(339)	(2.0%)
30,067	57,582	27,515	47.8%	19,277	(10,790)	(56.0%)	IT Applications	163,936	287,910	123,974	43.1%	170,576	6,640	3.9%
5,962	8,618	2,656	30.8%	6,338	376	5.9%	IT Service Center	35,302	43,090	7,788	18.1%	30,004	(5,298)	(17.7%)

Primary Care Dental Statement of Revenues and Expenses
For The Fifth Month Ended February 28, 2025

Current Month							
Actual	Budget	Variance	%	Prior Year	Variance	%	
-	-	-	-	2,431	2,431	-	OH Performance Excellence
3,649	3,737	88	2.4%	3,336	(313)	(9.4%)	Corporate Quality
6,514	5,636	(878)	(15.6%)	11,181	4,667	41.7%	OH Security Services
1,206	3,937	2,731	69.4%	2,871	1,665	58.0%	OH Supply Chain
2,142	2,262	120	5.3%	2,137	(5)	(0.2%)	HIM Department
3,639	4,900	1,261	25.7%	3,622	(17)	(0.5%)	OH Coding
78	441	363	82.3%	366	288	78.7%	OH Reimbursement
1,725	2,084	359	17.2%	1,748	23	1.3%	OH Clinical Labor Pool
4,966	7,027	2,061	29.3%	1,874	(3,092)	(165.0%)	District Nursing Admin
3,443	2,422	(1,021)	(42.2%)	1,620	(1,823)	(112.5%)	District Operations Admin
704	844	140	16.6%	686	(18)	(2.6%)	OH Mail Room
281	970	689	71.0%	-	(281)	-	OH Patient Experience
629	647	18	2.8%	-	(629)	-	OH External Affairs
2,746	3,133	387	12.4%	-	(2,746)	-	OH Strategic Initiatives and Projects
167,740	214,268	46,528	21.7%	131,949	(35,791)	(27.1%)	Total Overhead Allocations-
633,785	734,838	101,054	13.8%	652,345	18,561	2.8%	Total Expenses
\$ (376,535)	\$ (304,871)	\$ (71,663)	23.5%	\$ (208,570)	\$ (167,965)	80.5%	Net Margin
-	20,662	(20,662)	-	-	-	-	Capital Contributions.
-	\$ 500,000	\$ (500,000)	-	-	-	-	Transfer In/(Out)

Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	
-	-	-	-	13,308	13,308	-	
17,909	18,685	776	4.2%	12,989	(4,920)	(37.9%)	
28,943	28,180	(763)	(2.7%)	67,149	38,206	56.9%	
14,482	19,685	5,203	26.4%	14,914	432	2.9%	
10,381	11,310	929	8.2%	10,541	160	1.5%	
19,639	24,500	4,861	19.8%	18,156	(1,483)	(8.2%)	
435	2,205	1,770	80.3%	1,823	1,388	76.1%	
10,180	10,420	240	2.3%	5,912	(4,268)	(72.2%)	
25,428	35,135	9,707	27.6%	13,241	(12,187)	(92.0%)	
17,498	12,110	(5,388)	(44.5%)	8,706	(8,792)	(101.0%)	
2,985	4,220	1,235	29.3%	3,337	352	10.5%	
867	4,850	3,983	82.1%	-	(867)	-	
4,463	3,235	(1,228)	(38.0%)	-	(4,463)	-	
12,066	15,665	3,599	23.0%	-	(12,066)	-	
806,115	1,071,340	265,225	24.8%	739,449	(66,666)	(9.0%)	
3,167,116	3,758,310	591,194	15.7%	3,198,344	31,228	1.0%	
\$ (1,390,448)	\$ (1,437,815)	\$ 47,367	(3.3%)	\$ (150,473)	\$ (1,239,976)	824.1%	
9,221	103,310	(94,089)	(91.1%)	51,213	(41,992)	(82.0%)	
\$ 1,215,506	\$ 2,500,000	\$ (1,284,494)	(51.4%)	-	\$ (1,215,506)	-	

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Current Month								Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 311,596	\$ 146,099	\$ 165,498	113.3%	\$ 151,537	\$ 160,059	105.6%	Gross Patient Revenue	\$ 1,779,011	\$ 730,493	\$ 1,048,519	143.5%	\$ 660,130	\$ 1,118,881	169.5%
150,311	53,458	96,853	181.2%	54,724	95,587	174.7%	Contractual Allowance	658,213	267,288	390,925	146.3%	129,740	528,473	407.3%
67,823	19,548	48,275	247.0%	34,021	33,802	99.4%	Charity Care	391,887	97,738	294,149	301.0%	151,864	240,023	158.1%
107,065	26,064	81,001	310.8%	46,403	60,663	130.7%	Bad Debt	533,857	130,322	403,535	309.6%	192,970	340,887	176.7%
325,199	99,069	226,130	228.3%	135,147	190,052	140.6%	Total Contractuals and Bad Debt	1,583,957	495,347	1,088,610	219.8%	474,573	1,109,384	233.8%
14,587	1,622	12,965	799.3%	1,895	12,692	669.8%	Other Patient Revenue	72,934	8,108	64,826	799.5%	8,079	64,855	802.8%
984	48,651	(47,667)	(98.0%)	18,285	(17,301)	(94.6%)	Net Patient Service Revenue	267,988	243,253	24,735	10.2%	193,636	74,352	38.4%
0.32%	33.30%			12.07%			Collection %	15.06%	33.30%			29.33%		
48,476	50,000	(1,524)	(3.0%)	-	48,476	-	Grants	191,436	250,000	(58,564)	(23.4%)	-	191,436	-
\$ 49,460	\$ 98,651	\$ (49,191)	(49.9%)	\$ 18,285	\$ 31,175	170.5%	Total Revenues	\$ 459,424	\$ 493,253	\$ (33,828)	(6.9%)	\$ 193,636	\$ 265,789	137.3%
							Direct Operating Expenses:							
555,245	386,467	(168,778)	(43.7%)	-	(555,245)	-	Salaries and Wages	1,191,057	2,060,679	869,621	42.2%	-	(1,191,057)	-
140,468	117,848	(22,620)	(19.2%)	-	(140,468)	-	Benefits	287,729	615,353	327,624	53.2%	-	(287,729)	-
-	62	62	-	-	-	-	Purchased Services	-	309	309	-	-	-	-
-	2,603	2,603	-	-	-	-	Medical Supplies	-	13,015	13,015	-	-	-	-
-	6,836	6,836	-	-	-	-	Other Supplies	-	34,179	34,179	-	-	-	-
-	4,754	4,754	-	-	-	-	Drugs	-	23,770	23,770	-	-	-	-
1,651	1,537	(114)	(7.4%)	-	(1,651)	-	Other Expense	5,353	7,685	2,332	30.3%	-	(5,353)	-
697,364	520,107	(177,257)	(34.1%)	-	(697,364)	-	Total Operating Expenses	1,484,140	2,754,990	1,270,850	46.1%	-	(1,484,140)	-
							Net Performance before Depreciation & Overhead Allocations	\$ (1,024,715)	\$ (2,261,737)	\$ 1,237,022	(54.7%)	\$ 193,636	\$ (1,218,351)	(629.2%)
							Overhead Allocations:							
1,598	2,217	619	27.9%	-	(1,598)	-	OH Risk Management	8,583	11,085	2,502	22.6%	-	(8,583)	-
9,762	8,983	(779)	(8.7%)	-	(9,762)	-	OH Revenue Cycle	36,718	44,915	8,197	18.3%	-	(36,718)	-
301	590	289	49.0%	-	(301)	-	OH Internal Audit	2,099	2,950	851	28.8%	-	(2,099)	-
3,619	2,246	(1,373)	(61.1%)	-	(3,619)	-	Home Office Facilities	12,074	11,230	(844)	(7.5%)	-	(12,074)	-
2,493	2,398	(95)	(4.0%)	-	(2,493)	-	OH Administration	11,451	11,990	539	4.5%	-	(11,451)	-
21,245	22,545	1,300	5.8%	-	(21,245)	-	OH Human Resources	96,404	112,725	16,321	14.5%	-	(96,404)	-
4,103	6,780	2,677	39.5%	-	(4,103)	-	Legal	26,543	33,900	7,357	21.7%	-	(26,543)	-
632	817	185	22.6%	-	(632)	-	Records	3,348	4,085	737	18.0%	-	(3,348)	-
2,213	2,748	535	19.5%	-	(2,213)	-	OH Compliance	11,625	13,740	2,115	15.4%	-	(11,625)	-
7,789	11,348	3,559	31.4%	-	(7,789)	-	IT Operations	34,930	56,740	21,810	38.4%	-	(34,930)	-
2,962	3,940	978	24.8%	-	(2,962)	-	IT Security	12,800	19,700	6,900	35.0%	-	(12,800)	-
6,472	7,555	1,083	14.3%	-	(6,472)	-	OH Finance	34,704	37,775	3,071	8.1%	-	(34,704)	-
2,157	3,297	1,140	34.6%	-	(2,157)	-	Corporate Communications	11,647	16,485	4,838	29.3%	-	(11,647)	-
3,000	4,486	1,486	33.1%	-	(3,000)	-	OH Information Technology	16,538	22,430	5,892	26.3%	-	(16,538)	-
41,433	24,333	(17,100)	(70.3%)	-	(41,433)	-	IT Applications	225,906	121,665	(104,241)	(85.7%)	-	(225,906)	-
5,621	8,126	2,505	30.8%	-	(5,621)	-	IT Service Center	33,288	40,630	7,342	18.1%	-	(33,288)	-
3,441	3,524	83	2.4%	-	(3,441)	-	Corporate Quality	16,886	17,620	734	4.2%	-	(16,886)	-
13,029	11,272	(1,757)	(15.6%)	-	(13,029)	-	OH Security Services	57,888	56,360	(1,528)	(2.7%)	-	(57,888)	-
1,138	3,712	2,574	69.3%	-	(1,138)	-	OH Supply Chain	13,657	18,560	4,903	26.4%	-	(13,657)	-
2,020	2,132	112	5.3%	-	(2,020)	-	HIM Department	9,789	10,660	871	8.2%	-	(9,789)	-
3,431	4,620	1,189	25.7%	-	(3,431)	-	OH Coding	18,518	23,100	4,582	19.8%	-	(18,518)	-
73	416	343	82.5%	-	(73)	-	OH Reimbursement	410	2,080	1,670	80.3%	-	(410)	-
1,626	1,966	340	17.3%	-	(1,626)	-	OH Clinical Labor Pool	9,599	9,830	231	2.3%	-	(9,599)	-
4,683	6,626	1,943	29.3%	-	(4,683)	-	District Nursing Admin	23,978	33,130	9,152	27.6%	-	(23,978)	-
3,247	2,284	(963)	(42.2%)	-	(3,247)	-	District Operations Admin	16,500	11,420	(5,080)	(44.5%)	-	(16,500)	-

Primary Care Behavioral Health Statement of Revenues and Expenses
For The Fifth Month Ended February 28, 2025

Current Month						
Actual	Budget	Variance	%	Prior Year	Variance	%
663	796	133	16.7%	-	(663)	-
265	915	650	71.0%	-	(265)	-
593	610	17	2.8%	-	(593)	-
2,590	2,954	364	12.3%	-	(2,590)	-
152,199	154,236	2,037	1.3%	-	(152,199)	-
849,563	674,343	(175,220)	(26.0%)	-	(849,563)	-
\$ (800,103)	\$ (575,692)	\$ (224,410)	39.0%	\$ 18,285	\$ (818,388)	(4,475.7%)
-	\$ 750,000	\$ (750,000)	-	-	-	-

OH Mail Room
OH Patient Experience
OH External Affairs
OH Strategic Initiatives and Projects
Total Overhead Allocations-

Total Expenses

Net Margin

Transfer In/(Out)

Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%
2,813	3,980	1,167	29.3%	-	(2,813)	-
818	4,575	3,757	82.1%	-	(818)	-
4,210	3,050	(1,160)	(38.0%)	-	(4,210)	-
11,379	14,770	3,391	23.0%	-	(11,379)	-
765,103	771,180	6,077	0.8%	-	(765,103)	-
2,249,243	3,526,170	1,276,927	36.2%	-	(2,249,243)	-
\$ (1,789,818)	\$ (3,032,917)	\$ 1,243,099	(41.0%)	\$ 193,636	\$ (1,983,454)	(1,024.3%)
\$ 765,052	\$ 3,749,998	\$ (2,984,946)	(79.6%)	-	\$ (765,052)	-



District Clinic Holdings, Inc.

	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
Clinic Visits - Adults and Pediatrics																
West Palm Beach	1,551	1,218	1,329	1,460	1,293								6,851	7,998	(14.3%)	7,980
Delray & Women's Health Care	1,056	897	902	1,039	883								4,777	3,843	24.3%	3,843
Belle Glade & Women's Health Care	793	760	802	895	774								4,024	4,130	(2.6%)	4,130
Jupiter & Women's Health Care	597	500	441	538	580								2,656	2,714	(2.1%)	2,714
West Boca & Women's Health Care	276	235	255	251	262								1,279	1,759	(27.3%)	1,759
Mangonia Park	677	589	590	705	578								3,139	3,491	(10.1%)	3,491
Lantana (closed Feb 2025)	1,730	1,432	1,548	1,391	438								6,539	6,550	(0.2%)	9,175
Lake Worth & Women's Health Care (closed Feb 2025)	1,268	1,013	1,066	1,108	361								4,816	5,173	(6.9%)	5,616
Atlantis & Womens Health Care (opened Feb 2025)	-	-	-	3	1,153								1,156	3,068	(100.0%)	-
Lewis Center	40	57	76	76	62								311	171	81.9%	171
St Ann Place	68	54	13	56	44								235	68	245.6%	68
Clb Mob 1 Warrior (Mobile Van)	10	-	-	-	-								10	-	100.0%	48
Clb Mob 2 Scout	-	-	-	-	-								-	7	(100.0%)	-
Clb Mob 3 Hero	84	83	84	86	84								421	115	266.1%	115
Portable Medical	96	66	72	121	71								426	348	22.4%	348
Total Clinic Visits	8,246	6,904	7,178	7,729	6,583	-	-	-	-	-	-	-	36,640	39,435	(7.1%)	39,458
Dental Visits																
West Palm Beach Dental	1053	957	1091	1210	1,097								5,408	5,464	(1.0%)	5,464
Delray Dental	734	654	870	936	840								4,034	3,129	28.9%	3,129
Belle Glade Dental	515	411	454	481	431								2,292	2,423	(5.4%)	2,423
Lantana Dental	661	545	269	759	204								2,438	3,342	(27.0%)	4,312
Atlantis Dental	-	-	-	-	221								221	970	(77.2%)	-
Portable Dental	-	16	8	11	8								43	66	(34.8%)	66
Total Dental Visits	2,963	2,583	2,692	3,397	2,801	-	-	-	-	-	-	-	14,436	15,394	(6.2%)	15,394
Total Medical and Dental Visits	11,209	9,487	9,870	11,126	9,384	-	-	-	-	-	-	-	51,076	54,829	(6.8%)	54,852
Behavioral Health Visits**																
West Palm Beach BH	-	-	-	-	-								-	1,018	(100.0%)	1,018
Delray BH	369	343	426	482	541								2,161	2,220	(2.7%)	2,220
Lantana BH	3	1	2	10	9								25	-	100.0%	942
Atlantis BH	-	-	-	1	12								13	-	100.0%	-
Belle Glade BH	2	-	-	-	-								2	25	(92.0%)	66
Mangonia Park BH	979	922	1,029	1,028	915								4,873	6,519	(25.2%)	4,363
Lewis Center BH	250	246	281	248	287								1,312	-	100.0%	-
Lake Worth BH	4	11	8	1	-								24	-	100.0%	644
St Ann Place BH	-	-	-	-	-								-	392	(100.0%)	392
West Boca BH	3	1	-	1	-								5	-	100.0%	125
Jupiter BH	-	-	-	-	-								-	-	0.0%	-
Mob 1 Warrior BH	1	-	-	-	1								2	-	100.0%	-
Mob 3 Hero BH	-	-	-	-	-								-	-	100.0%	-
Mobile Van BH	-	2	-	-	-								2	-	100.0%	-
Total Behavioral Health Visits	1,611	1,526	1,746	1,771	1,765	-	-	-	-	-	-	-	8,419	10,174	(17.2%)	9,770
GRAND TOTAL	12,820	11,013	11,616	12,897	11,149	-	-	-	-	-	-	-	59,495	65,003		64,622

**YTD Visits were adjusted to exclude non billable warm hand over(WHO) encounters.

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

1. Description: Community Health Center’s Risk Management Dashboard – First Quarter 2025 (Q1 2025)

2. Summary:

This agenda item provides the Risk Severity Dashboard and Risk Mitigation Strategies for the first quarter of 2025 (Q1 2025) for the Health Care District of Palm Beach County’s Community Health Centers “CHC’s”.

3. Substantive Analysis:

In Q1 2025, the CHC’s had a total of 96 events reported (94 events and 2 Near Misses) in the Safety Event Reporting System. *Please refer to the details provided below, and the Risk Severity Dashboard attached.*

Risk Severity Volumes/Types:

The top five (5) event categories/subcategories reported are noted below, sorted by volume:

- **Behavior-related events made up 34 of the reported incidents.** These included the following subcategories: Aggressive, Baker Act and/or Suicide threat/attempt, Conflict with Staff, Suicidal ideations, and other Behavioral issues.
- **EMS/911 Referral related events made up 10 of the reported incidents.** These included the following subcategories: Abnormal labs Chest pain/Palpitations, Hypertension, Hypotension, Seizures, Stroke-like symptoms, Syncopal episode, and Other Conditions.
- **HIPPA/ Privacy related events made up 9 of the reported incidents.** These included the following subcategories: Unauthorized Disclosure, Results posted in the wrong chart, HIPPA retrieval error and HIPPA/Privacy Issues.
- **Patient Care related events made up 7 of the reported incidents.** These included the following subcategories: Communication issues, and Delay in Results.
- **Equipment Related events made up 7 of the reported incidents.** These included the following subcategories: Damaged, Radiation exposure, Interface Issues, and Other Equipment Related events.

DISTRICT CLINIC HOLDINGS, INC.

BOARD OF DIRECTORS

April 23, 2025

- **There were two (2) Near Misses (Good Catches) reported during this time period. These were included in the following category:** Medication Variance and Supplies

Risk Severity Scores:

Of the 96 events reported, 94 were events/occurrences and 2 were near misses.

- 2.1% (2) were “Near Miss Events.” This type of event is one that did not occur, no harm to patients.
- 97.9% (82) were “No Harm Events.” This type of event is one that occurred but resulted in no harm to an individual.

Risk Mitigation Strategies:

All events were reviewed/evaluated by the Senior Risk Manager of the Community Health Centers. The Senior Risk Manager, along with the Risk Management department and CHC/HCD leadership team, review and discuss all events as well as opportunities for system improvement on a case-by-case basis and during the monthly CHC Risk Management Workgroup. Below are some of the risk mitigation strategies related to the events:

During Q1 2025, the following actions were taken to address reported events and near misses:

- With support from the security department, behavioral issues were effectively de-escalated, and additional measures were put in place to prevent recurrence. The appropriate Baker Act process and procedure was followed for each incident.
- Due to the patient's clinical condition, EMS was promptly contacted, and the patients were transferred to a higher level of care, when necessary, with no harm reported.
- HIPPA/ Privacy concerns were quickly resolved and escalated to our compliance department to ensure appropriate reeducation and training.
- All Patient Care events were reviewed to ensure appropriate measures were taken and resolution of any concerns were taken.



DISTRICT CLINIC HOLDINGS, INC.
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- All reported equipment events were reviewed to ensure regular maintenance and inspection of equipment and prompt reporting and resolution of any malfunctions or safety concerns, there was no interference with patient care or treatment.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget	
Capital Requirements	N/A		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:


 N/A
 Committee Name

 N/A
 Date Approved


6. Recommendation:

Staff recommends the Board Receive and File this information.


Approved for Legal sufficiency:

Signed by:


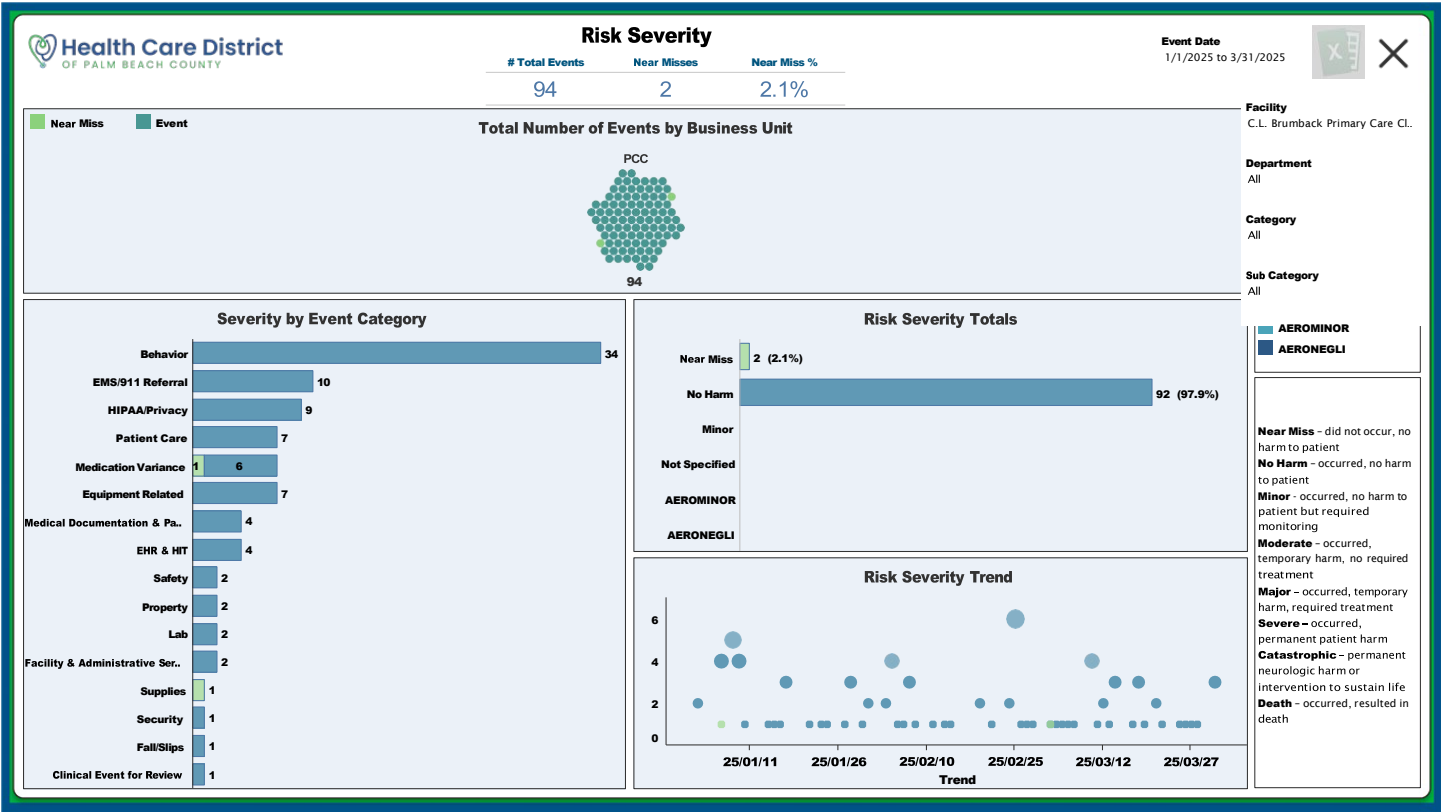
0CF6F7DB6706434 Bernabe Icaza
 SVP & General Counsel

DocuSigned by:


4E403876DEA842E Shauniel Brown
 Senior Risk Manager of Community
 Health Centers

Signed by:


2B4234F087944B2 Joshua Adametz, DMD, MPH, MA
 AVP & Executive Director of Community
 Health Centers





DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23rd, 2025

1. Description: Executive Director Informational Update

2. Summary:

- Crisis Response Team Update

3. Substantive Analysis:

Crisis Response Team Update: Share update of recent CRT success story.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget	
Capital Requirements	N/A		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

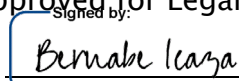
 N/A
 Committee Name

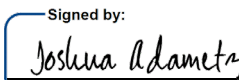
 N/A
 Date Approved

6. Recommendation:

Staff recommends the Board Receive and File the Executive Director Informational Update.

Approved for Legal sufficiency:

Signed by:

 0CF6F7DB6706434B Bernabe Icaza
 SVP & General Counsel

Signed by:

 2B49234F087841B2 Joshua Adametz, DMD, MPH, MA
 AVP & Executive Director of Community
 Health Centers

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

1. Description: Licensed Independent Practitioner Credentialing and Privileging

2. Summary:

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

3. Substantive Analysis:

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

Last Name	First Name	Degree	Specialty	Credentialing
Navarro	Elsy	APRN	Nurse Practitioner	Recredentialing
Alwehaib	Arwa	DDS	General Dentistry	Recredentialing
Dorce-Medard	Jennifer	DO	Family Medicine	Recredentialing
Seminario	Ada	DDS	General Dentistry	Recredentialing
St. Vil	Carline	APRN	Nurse Practitioner	Recredentialing
Warren	Sandra	MD	Family Medicine	Recredentialing
Tucker	Chelsea	PA	Physician Assistant	Recredentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

DISTRICT CLINIC HOLDINGS, INC.
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April 23, 2025

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC medical Director to support the credentialing and privileging process.

Elsy Navarro, APRN joined the Lantana Clinic in 2015 as an Adult Health Nurse Practitioner. She attended the University of The State of New York. Ms. Navarro is certified as an Adult Nurse Practitioner by the American Academy of Nurse Practitioners. She has been in practice for fourteen years and is fluent in Spanish.

Arwa Alwehaib, DDS joined the Delray Beach Clinics in 2015 specializing in General Dentistry. She attended the Nova Southeastern University. Dr. Alwehaib has been in practice for ten years and is fluent in Arabic.

Jennifer Dorce-Medard, DO joined the Belle Glade clinic in 2017 specializing in Family Medicine. She attended Touro College of Osteopathic Medicine and also completed her residency at Broward Health Medical Center. Dr. Dorce-Medard is certified in Family Medicine by the American Osteopathic Board of Family Physicians. She has been in practice for nine years and is fluent in Creole and French.

Ada Seminario, DDS joined the Belle Glade Clinic in 2015 specializing in General Dentistry. She attended the University of Connecticut School of Dental Medicine. Dr. Seminario has been in practice for fifteen years and is fluent in Spanish.

Carline St. Vil, APRN joined the Delray Beach Clinic in 2013 as a Family Nurse Practitioner. She attended the Long Island University. Ms. St. Vil is certified as a Family Nurse Practitioner by the American Academy of Nurse Practitioners. She has been in practice for fifteen years and is fluent in Creole and French.

Sandra Warren, MD joined the Lake Worth clinic in 2015 specializing in Public Health and General Preventive Medicine. She attended Universidad De Caldas and also completed her residency at Palm Beach County Health Department. Dr. Warren is certified in Public Health and General Preventive Medicine by the American Board of Preventive Medicine. She has been in practice for ten years and is fluent in Spanish.

Chelsea Tucker, PA joined the West Palm Beach Clinic in 2023 as a Physician Assistant. She attended Barry University and is certified as Physician Assistant by National Commission on Physician Assistants.

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A
Committee Name

N/A
Date Approved

6. Recommendation:

Staff recommends the Board approve the Initial Credentialing and privileging of Elsy Navarro, APRN, Adult Health Nurse Practitioner.

Staff recommends the Board approve the Initial Credentialing and privileging of Arwa Alwehaib, DDS, General Dentistry.

Staff recommends the Board approve the Recredentialing and privileging of Jennifer Dorce-Medard, DO, Family Medicine.

Staff recommends the Board approve the Recredentialing and privileging of Ada Seminario, DDS, General Dentistry.

Staff recommends the Board approve the Recredentialing and privileging of Carline St. Vil, APRN, Family Nurse Practitioner.

Staff recommends the Board approve the Recredentialing and privileging of Sandra Warren, MD, Public Health and Preventive Medicine.

Staff recommends the Board approve the Recredentialing and privileging of Chelsea Tucker, PA, Physician Assistant.

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

Approved for Legal sufficiency:

Signed by:



0CF6F7DB6706434... Bernabe Icaza

SVP & General Counsel

DocuSigned by:



FF528E6E1A046... Ana Ferwerda

FQHC Medical Director

Signed by:



2B0540A... Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community
Health Centers

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

1. Description: Quality Report

2. Summary:

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes – March 2025
- UDS Report – YTD

3. Substantive Analysis:

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review are brought to the board “under separate cover” on a quarterly basis.

QUALITY ASSURANCE & IMPROVEMENT

In today's world, where the challenges facing young people are more complex than ever, pediatric behavioral health has become a vital part of a child's overall well-being. At our Community Health Centers, we recognize the urgent need to support the mental and emotional health of our youngest patients. That's why we are proud to have a pediatric psychiatry team. This is a specialty that is not only critically important but increasingly rare.

Across the nation, families are struggling to access pediatric behavioral health services due to a shortage of trained professionals. This gap has left many children without the care they need at the time they need it most. Conditions like anxiety, depression, ADHD, trauma, and mood disorders often begin in childhood, and when left unaddressed, can impact a child's ability to learn, form healthy relationships, and thrive as adults.

With the addition of pediatric psychiatry and therapy at our health center, we are taking a significant step toward filling that gap. These highly specialized providers bring not only medical expertise in child and adolescent mental health but also compassion and insight into the unique developmental needs of young people. Working alongside our primary care, dental and behavioral health teams, they will

April 23, 2025

This reflects our commitment to whole-person. Mental and emotional well-being are essential components of a healthy childhood, and by investing in pediatric behavioral health, we are investing in the long-term health of our community. We're proud to offer this level of specialized care, and we're here to support children and families every step of the way.

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

N/A

Jessica Cafarelli
VP & Chief Financial Officer

N/A
Committee Name

N/A

Date Approved

Approved for Legal sufficiency:

Bernabe Icaza

SVP & General Counsel
—DocuSigned by:

Ana Ferwerda
FF528E6E1A1601... Dr. Ana M. Ferwerda
FOHC Medical Director


Dr. Joshua Adametz, DMD, MPH, MA
AVP & Executive Director of
FOHC Services



Quality Council Meeting Minutes

Date: April 9, 2025

Time: 11 am-1:30 pm

Attendees: Steven Sadiku – AVP Corporate Quality & Regulatory; Jessica Ramirez – Manager Patient Access Services, Dr. Sandra Warren – Associate Medical Director; Angela Santos – Director of Ops; Dr. Josh Adametz – FQHC Executive Director; Nancy Gonzalez – Director of Clinic Operations; Ingrid Barlett-Quality Manager; Irene Garcia– Infection Control Coordinator; Sakiya Henderson– Dental Clinical Manager, Joe-Ann Reynolds-Patient Relations Coordinator, Manager, Dr. Valena Grbic – Medical Director District Cares; Alexa Goodwin – Patient Relations Manager; Ivonne Cohen – Business Intelligence Developer; Maria Chamberlin – Assistant Director of Nursing, Carolina Foksinski- Operations Manager; Bianca Badolati – Executive Assistant; Lisa Hogans – Director of Nursing; Dr. Ana Ferwerda – FQHC Medical Director; Dr. Belma Andric – SVP & Chief Medical Officer; Dr. Courtney Phillips – VP of Behavioral Health; Candice Abbot – SVP & Chief Operating Officer; Joel Rosales-Director of Trauma Agency & Regulatory; Jackie Drahos-Director of Quality LMC (guest).

Excused: Jokebed Laroure-Clinical Educator; Miriam Meza – Clinic Service Center Supervisor; Shauniel Brown – Senior Risk Manager;

Minutes by: Steven Sadiku – AVP Corporate Quality & Regulatory & Ingrid Barlett-Quality Manager;

<u>AGENDA ITEM</u>	<u>DISCUSSION / RECOMMENDATIONS</u>	<u>ACTION ITEMS (AI)</u>	<u>RESPONSIBLE PARTY</u>	<u>DATE</u>
PATIENT SAFETY & ADVERSE EVENTS				
OCCURRENCES	<p><i>Per Compliance, discussion surrounding not recording meetings.</i></p> <p><u>Report Summary</u></p> <p>The March 2025 Risk Management Tableau dashboard was presented. Volumes were provided for the following clinic areas and types: total reported events, incidents, and</p>			



	<p>good catches. Trends were also presented by volume of reported entries and clinic location. The Risk Report Summary and graphical data were reviewed with the Committee for March 2025. Reports included the risk severity - volume and category/type for incidents and near misses entered in HCD's safety event reporting system. Risk mitigation strategies were also shared with the Committee.</p> <p>(March 2025 Risk Report Summary presented with graphs.)</p>			
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UTILIZATION

OPERATIONS	Productivity					Update BH to Mental Health Professional on Productivity dashboard	Ivonne Cohen		
	Productivity March 2025								
	Service Line	Target		Seen					% of Goal
		In Person	Tele	In Person	Tele				Total
	Adult Care	4710		4204					89%
	Pediatrics	1720		1501					87%
	Primary Residents	1048		690					66%
	Women's Health	744		595					80%
	Behavioral Health Integration	1063		781					73%
	Behavioral Health – Psych	1468.5		1015					69%



	Psych Residents	N/A		N/A		N/A			
	Behavioral Health Addiction	665		581		87%			
	Dental Health	2320		2289		99%			
	Dental Hygiene	892		837		94%			
	Dental MDI	128		98		77%			
	<i>(Clinic productivity report with graphs were presented.)</i>								
	<u>Walk-ins</u> 17% Between Medical and Dental 94% same day walk-ins scheduled by front line staff 6% same-day walk-ins scheduled by the CSC								
	<u>Doximity Dialer Usage (Telemedicine) - March 2025</u> Users <ul style="list-style-type: none"> 56 registered users (100% registration rate) <ul style="list-style-type: none"> 29 active users (13 MD/DOs, 5 NP, PA, 11 Care Team) Calls <ul style="list-style-type: none"> 662 total calls 								



	<ul style="list-style-type: none"> ○ 171 voice calls <ul style="list-style-type: none"> ▪ 156 successful calls (91.2%) success rate ▪ 3 calls escalated to video ○ 491 video calls <ul style="list-style-type: none"> ▪ 347 successful calls (70.7%) success rate ○ 150 secure texts <p>(Report with breakdown by specialty and user)</p>			
PATIENT RELATIONS				
GRIEVANCES, COMPLAINTS & COMPLIMENTS	<p><u>Patient Relations Dashboard – March 2025</u></p> <p>For March 2025, there were a total of 23 Patient Relations Occurrences that occurred between 7 Centers. Of the 23 occurrences, there were 4 Grievances and 19 Complaints. The top 5 Categories were Communication, Finance, Physician Related, Care & Treatment and Nursing Related. There was also a total of 18 compliments received across 3 Centers. All 18 compliments were patient generated compliments.</p>			



<p>SURVEY RESULTS</p>	<p><u>Patient Satisfaction Survey – March 2025</u> For March 2025 there were 368 Patient Satisfaction Surveys completed. West Palm Beach Primary had the highest return rate with 48 completed surveys followed by Delray Primary with 46 completed surveys.</p> <p>Our Net Promoter Score (NPS) was 69 (out of 345 responses) compared to the Phreesia FQHC/CHC/RHC Network at 71.</p> <p>The top 5 and lowest 5 scored-questions were presented for each area.</p> <p>“Best Questions” for in person visits – March 2025:</p> <ul style="list-style-type: none"> • Professionalism of our staff – 91% (increase of 1%) • Time taken to listen and answer your questions – 89% (increase of 2%) • Instruction given regarding medication/follow-up care – 87% (decrease of 1%) • Ease of making your appointment 87% (new) • Overall cleanliness of exam room and overall practice – 86% (same) <p>“Worst Questions” for in person visits – March 2025:</p>	<p>Start Exploring alternative platforms for patient surveys for next year</p>	<p>Alexa/Joe Ann</p>	
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	<ul style="list-style-type: none"> • Your ability to contact us after hours – 18% (increase of 11%) • Being informed about any delays during this visit – 9% (same) • Each member of my care team identified themselves and their role in my care – 7% (increase of 2%) • Appointment available within a reasonable amount of time – 7% (increase of 1%) • Time taken to listen and answer your questions (new) <p>Of the surveys received for March, 32% of patients perceived wait time to be between 6 to 15 minutes, 27% of responses were from patients that this was their first visit to the practice. 83% of patients were scheduled and 18% were walk-ins.</p> <p>56% of surveys completed were by females and most patients preferred to be seen on Monday, Tuesday and Friday. 100% of patients did not experience any technical difficulties while using telemedicine.</p> <p>For Dental, 68% of patients felt educated on how to better care for your teeth and gums, 72% were satisfied with results of dental treatment, 70% felt staff explained the procedures in a clear and understandable way and 70% felt staff</p>			
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	<p>who provided dental care were sensitive to my concerns.</p> <p>83% of responses in February were promoters (decrease of 1%), 9% of responses were neutrals (decrease of 1%) and 8% of responses were detractors (increase of 2%).</p> <p>Top promoters, detractors, and patient comments presented by center and service line. (Patient Satisfaction Survey PowerPoint presented.)</p>			
After Hours	<p><u>Afterhours Report –MAR 2025</u> <i>(Outbound Campaign PowerPoint presented.)</i></p> <p>In March 2025, the Clinic Service Center received 259 after-hours calls. This was a 26% increase from the previous month(206).</p> <p>We continue to see our top 3 highest volume in AHCs for Appt requests with 25% of the volume. This is followed by Provider Paged-Out Info with 23% and Reschedule Appt with 14% of the volume.</p> <p>Our WPB Location remains at our highest volume health center with 25% of the call</p>			



	<p>volume. Followed by Delray with 22% and Atlantis with 21%</p> <p>AH Paged Outcalls – 42 after-hours calls required a provider to be paged out. 38 of those calls had telephone encounters created in their Epic chart. Of the 38 encounters created, 14 had the correct reason for encounter listed as “After Hours.”</p> <p>4 patients telephone encounters were missed</p>			
NEXT THIRD AVAILABLE	<p><u>Peds Primary</u> Atlantis – 13 days out West Palm – 6 days out</p> <p><u>Adult Primary</u> Atlantis – 34 days out Belle Glade – 4 days out Boca – 2 days out Delray – 34 days out Jupiter – 6 days out West Palm – 18 days out</p> <p><u>BH</u> Delray – 1 day out</p>			



	<p>Lewis Center – 3 days out Mangonia – 2 days out</p> <p><u>Dental</u> Belle Glade – 108 adults /1 (Peds) days out Delray – 33 days out Atlantis – 62 days out West Palm –60 adults/7 (peds) days out</p> <p><u>Women's Health</u> Atlantis – 15 days out Belle Glade – 48 days out Delray – 36 days out Jupiter – 14 days out</p>			
REFERRAL/ CALL CENTER	<p>Referrals – There were a total of 6,206 referral orders placed. This was a 8% increase in volume from the previous month. The average turnaround time for referral processing was 4.95 days for routine referrals with a goal of 5 days or less. The TAT for urgent referrals was 2.66 days with a goal of 2 days or less.</p> <p>The Atlantis location has the highest referral volume placed with 23% of the total referral volume, followed by WPB with 17% and Delray with 15% of the volume</p>	<p>Monitor referral volume by specialty and by provider</p> <p>Add ophthalmology referral trends to the dashboard.</p>	<p>Steven Sadiku</p> <p>Jessica Ramirez</p>	



	<p>Lisa Fidler remains our highest producer of referrals with 12% of the total volume. Followed by Dr Noukelak with 8% and Carline with 7%</p> <p>Our most common payer remains the HCD Voucher with 28% of the referral volume followed by Self pay (no coverage) with 15% and Humana with 12%. Very similar to last month</p> <p>Our top referred to specialties this month are Radiology Orders with 27%, followed by Ophthalmology with 9% and Nutrition with 6% .</p> <p><u>Call Center –</u> The call center received 20,502 calls. This was a 12% increase from the previous month.</p> <p>The abandonment rate for Feb was 14% with a goal of 10% or less.</p> <p>The service level Was 52% answered within 3 minutes with a goal of 80% or higher.</p> <p>Average hold time was 3m 21s with a goal of 3 min or less</p>			
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QUALITY

QUALITY

<p>MEDICAL</p> <p>Data load up to 4/9/2025.</p>	<p><u>Controlled Diabetes based on A1c less than 9%</u></p> <p><u>March, 2025</u></p> <p>Yearly goal 67%</p> <p>We saw 2588 unique patients with a diagnosis of diabetes. 68% were controlled and 32% uncontrolled with an A1c equal or greater than 9%. 38 patients (1%) did not have data.</p> <p>By clinic, Jupiter (71%), Boca (69%) and Atlantis 68% are the clinics with highest number of patients with controlled diabetes. All the larger clinics achieved the goal of 67% excluding Lake Worth and Lantana. The larger number of patients with diabetes are in West Palm Beach, Atlantis and Delray Clinics.</p>			
	<p><u>Colorectal Cancer Screening – March 2025</u></p> <p>Yearly goal 82%</p> <p>We saw 5751 unique patients due for colorectal cancer screening. 2143 (37%) of the patients had the screening satisfied in 2025, 609 (11%) had the screening satisfied in the past 12 months and 3000 (52%) of the patients did not have the screening satisfied.</p> <p>The highest percentage of screening completed was at the Boca Clinic with 64%.</p>			



	<p>The largest number of patients that needed colorectal cancer screening were at the Delray, West Palm Beach, Atlantis and Belle Glade for 59% of the patients. They individually achieved 45%, 51%, 28% and 28% of colorectal cancer screening completion.</p> <p>The largest number of patients with missing orders to address the screening were at Mangonia, Belle Glade and Delray clinics with 48%.</p> <p>The type of screening test ordered shows the majority of patients are screen with fit test, followed by Cologuard and last with colonoscopy.</p> <p>The type of screening test completed shows the majority of patients are screen with fit test, followed by Colonoscopy and last with Cologuard.</p> <p>The last graph shows the met, unmet and missed patients by provider percentages</p>			
	<p>Breast Cancer Screening – March 2025</p> <p>Yearly goal 60%</p> <p>We saw 2429 unique patients due for breast cancer screening.</p> <p>Satisfied screenings – 1306 (54%)</p>			



	<p>Unsatisfied Screenings – 1123 (46%)</p> <p>Not Met with order – 749 (67%)</p> <p>Not Met (Patient Missed) – 374 (33%)</p> <p>The clinics with the highest percentage of screening were Belle Glade with 71%, Lantana with 69% and Boca 62%.</p> <p>The clinics with the lowest percentage of patients who completed breast cancer screening were West Palm Beach (43%), Delray (50%) and Jupiter (50%).</p> <p>The larger number of patients where the screening was not addressed were Delray, Atlantis and West Palm Beach clinics. Accounting for 59% of missed patients.</p> <p>(Report with graph presented.)</p>			
	<p><u>Cervical Cancer Screening - March 2025</u></p> <p>Yearly goal 65%</p> <p>We saw 5471 unique patients with screening due. Cervical cancer screening was completed in 3424 (63%) of the patients and 2047 (37%) patients the screening was not addressed.</p> <p>Lake Worth, Atlantis, Boca and Lantana Clinics achieved at or above the goal of 65%.</p> <p>The graph on the right shows the distribution by percentage of met, not met and missing orders to</p>			



	<p>address the screening by provider with larger percentage of screening met.</p> <p>The lowest right graph shows the number of missed patients by clinic in descending order. The larger number of patients where the screening was not addressed were Delray, West Palm Beach, Atlantis, and Jupiter clinics accounting for 57%.</p> <p>The last slide shows the number of PAPs orders by provider and the number of referrals during 2025. Report with graph presented.)</p>			
	<p><u>HIV Screening – March 2025</u></p> <p>Yearly goal 32%</p> <p>We saw 10,618 unique patients with screening due. Satisfied: 7582 (71%) No satisfied: 2459 (29%).</p> <p>All the clinics reached above goal except Atlantis peds with five patients.</p> <p>The largest percentage of patients for which the screening was not addressed were from Atlantis, Jupiter and Belle Glade Clinics accounting for 50% of the missed patients.</p>			
	<p><u>Controlling High Blood Pressure – March 2025</u></p>			



	<p>Yearly goal 80%</p> <p>We saw 4384 patients with hypertension. 3160 (72%) of patients had BP controlled and 1224 (28%) BP uncontrolled.</p> <p>From all the clinics Boca reached 85%, West Palm Beach 78%.</p> <p>The last graph shows the distribution by provider.</p>			
BEHAVIORAL HEALTH	<p><u>PHQ9 – March 2025</u></p> <p>% of patients with PHQ9: 5,118/5,661 =90.41%</p> <p>Unique patients with positive PHQ9= 460/8.13%</p> <p><u>SBIRT- March 2025</u></p> <p>1,016 unique patients/15,026 = 6.76%</p> <p>The goal is 5%</p> <p>(Report with graph presented.)</p>			
	<p><u>Depression Remission March, 2025</u></p> <p>Yearly goal 14%</p> <p>We are currently meeting this metric at 29% of patients with depression in remission.</p> <p>(Report with graph presented.)</p>			
WOMEN'S HEALTH	<p><u>Early Entry into Prenatal Care Mar 2025</u></p> <p>Early Entry into care into the First Trimester is 50%</p> <p>Total population of 193 prenatal patients</p>			



	<p><u>Low Birth Weight Mar 2025</u></p> <p>Babies born with a birth weight below normal (under 2,500 grams) 11%</p> <p>--<1500 grams: 0%</p> <p>--1500—2499 grams: 11%</p> <p>--> 2500 grams: 84%</p> <p>Total deliveries/birth weight: 38</p>			
DENTAL	<p><u>Dental Sealants</u></p> <p>YTD 2025: 96% (148; n=154)</p>			
PEER REVIEW	<p>Dentist</p> <p>45 charts were peer reviewed. 45 were evaluated as “within standard of care”, 0 were evaluated as “Provider Self-identified Remediation” and 0 were evaluated as “Provider Education Required”, 0 were evaluated as “Inappropriate Care”</p> <p>Hygienist</p> <p>30 charts were peer reviewed. 24 were evaluated as “within standard of care”, 4 were evaluated as “Provider Review Needed”, 0 were evaluated as “Inappropriate Care”, 1 were evaluated as “Provider Self-identified Remediation”, and 1 were evaluated as “Provider Education Required”</p>			



<p>NURSING</p>	<p><u>Higher Level of Care</u></p> <p>91 ER referrals /87 patients were sent to the ER in March.</p> <p>The breakdown of referrals is:</p> <ul style="list-style-type: none"> • WH – 22 (25%)- increase from 17% • Peds – 16 (18%)- decrease from 30% • Adult – 50 (56%) (this combines urgent care and emergency medicine referrals) • Transport – 0 • Adult Crisis –3 (1%) • Peds Crisis – 0 <p>ADULT REFERRALS: highest producer this month are Carline St. Vil with 6 (12%) and Dr. Florez with 5 (10%).</p> <p>PEDIATRIC REFERRALS: highest producer this month was Dr. Clarke in WPB with 11 referrals (69%). Note *Dr. Hernandez in same clinic had 2 referrals and the Atlantis providers combined had 3.</p> <p>Top Diagnosis:</p> <p>ADULT</p> <ul style="list-style-type: none"> • Hypertensive urgency (3)- same as previous month • Type 2 diabetes mellitus with hyperglycemia with long term current use of insulin (2) • Hypertensive emergency (2) • Hypertensive crisis (2) 			
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	<p>PEDS</p> <ul style="list-style-type: none"> Fever unspecified cause (3)- same as previous month URI, unspecified type (2)- same as previous month Tachypnea (2) <p>There were 4 patients with more than 1 referral. None escalated to the Medical Director for review.</p>			
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QUALITY METRICS

UDS YTD 2025

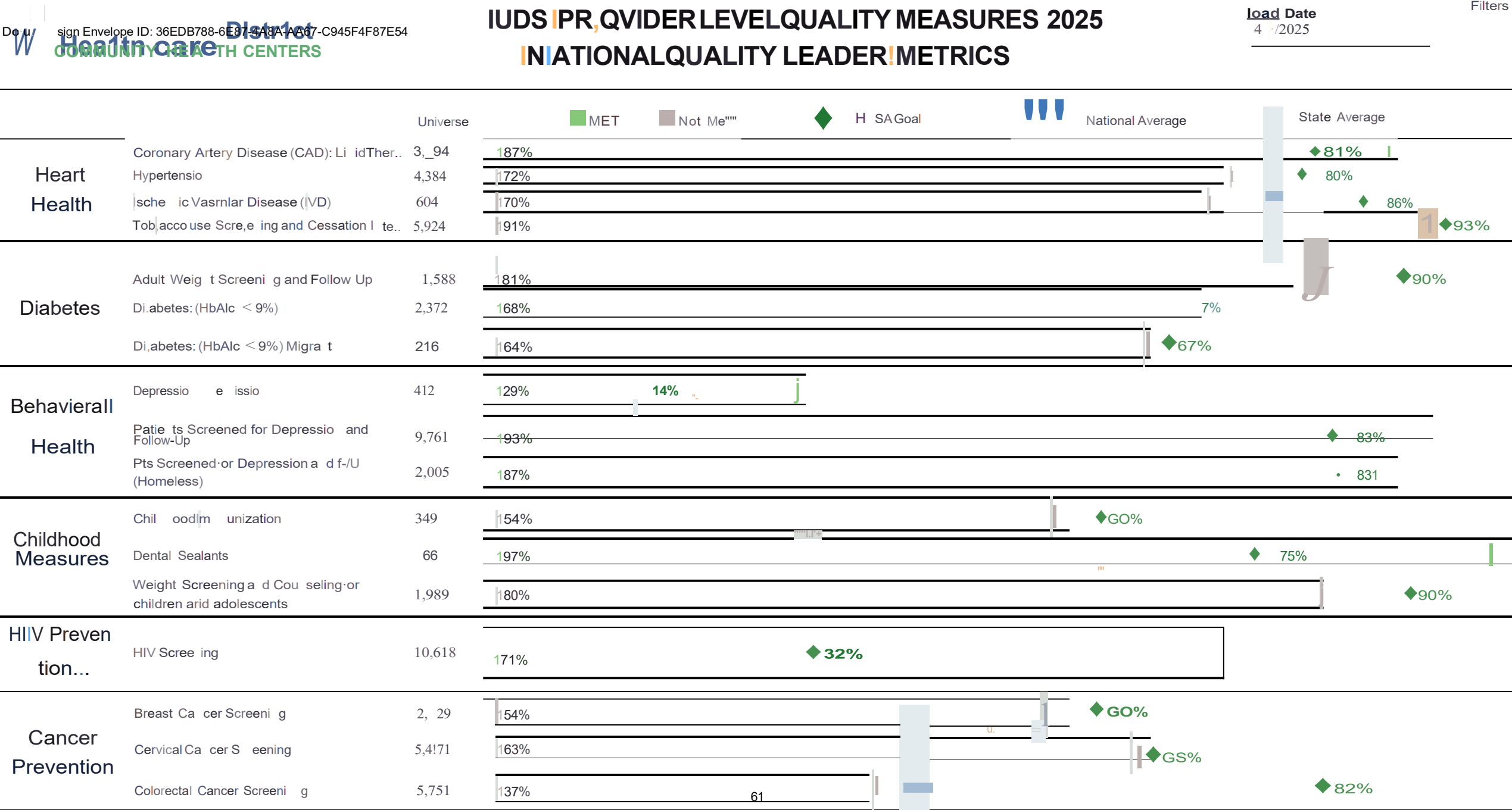
Of the 17 UDS Measures: 7 Exceeded the HRSA Goal, 10 were short of the HRSA Goal (*Clinic Score / HRSA Goal*)

Medical UDS Report

Adult Weight screening and follow-up: (81% / 90%)			
Breast Cancer Screening: (54%/60%)			
Cervical Cancer Screening: (63% /65%)			
Childhood Immunization: (54% / 60%)			
Colorectal Cancer Screening: (37% / 82%)			
Coronary Artery Disease CAD: (87% / 81%)			
Dental Sealants: (97% / 75%)			
Depression Remission: (29% / 14%)			
Diabetes: (68% / 67%)			
Diabetes (Migrant): (64% / 67%)			
HIV Screening: (71% / 32%)			



	Hypertension: (72% / 80%)			
	Ischemic Vascular Disease (IVD): (70% / 86%)			
	Depression screening: (93%/ 83%)			
	Depression screening (Homeless): (87% / 83%)			
	Tobacco use screening & cessation: (91% / 93%)			
	Weight Screening & Counseling for children/teens (80% / 90%)			
Meeting Adjourned: 1:28pm				





DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

1. Description: Operations Report – March 2025

2. Summary:

This agenda item is the Operations report which provides the Heealth Center Productivity report for March 2025.

3. Substantive Analysis:

In March, the Health Centers had a total of 8,772 unique patients and 12,619 visits across all health centers which is an 8% increase over last month but down 9% when compared to March 2024. 1365 patients, or 16% of unique patients were new to the Health Centers. 33% of patients were from adult medical, down 3%, 25% from Dental, up 2% and 12% from Pediatrics, up 2% from previous month. In March, Atlantis Health Center had the highest volume of patient visits with 2,706 medical and 655 dental visits followed by West Palm Beach with 1,522 medical and 1,119 dental visits and then the Delray Health Center with 1,447 medical and 858 dental visits.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

 N/A
 Jessica Cafarelli
 VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

 N/A
 Committee Name

 N/A
 Date Approved

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
April 23, 2025

6. Recommendation:

Staff recommends the Board approve the Operations Report for March 2025.

Approved for Legal sufficiency:

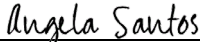
Signed by:



0CF6F7DB6706434 Bernabe Icaza

SVP & General Counsel


DocuSigned by:



6F31AD3F82334F5... Angela Santos

Director of Specialty Operations

Signed by:



2B1000000000000000 Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community
Health Centers

Patients
8,772

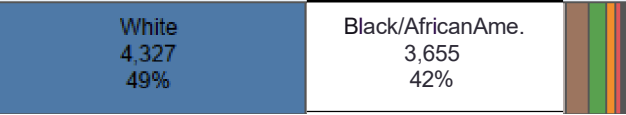
Visits
12,619

New Patients
1,365

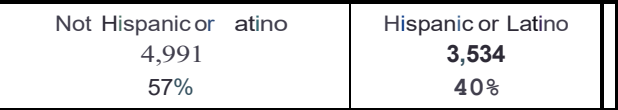
Monthly Productivity March 2025

Demographics

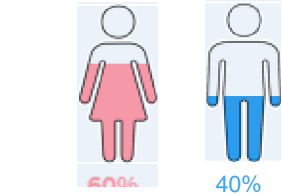
Race



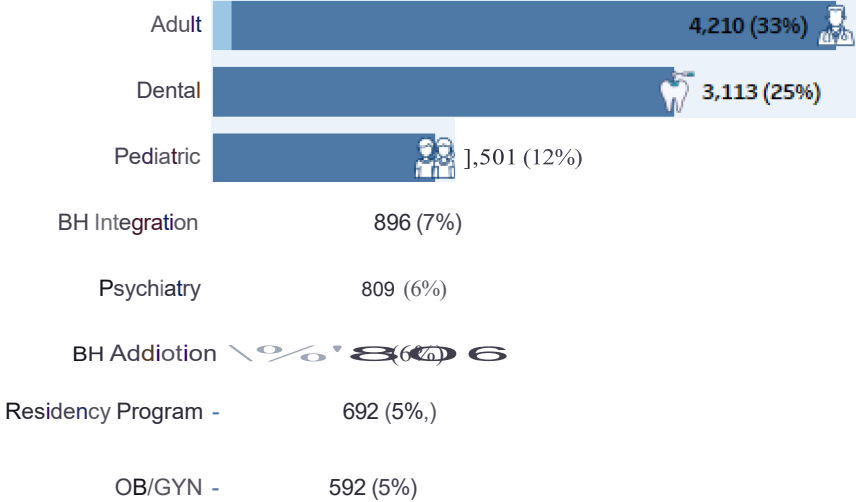
Ethnicity



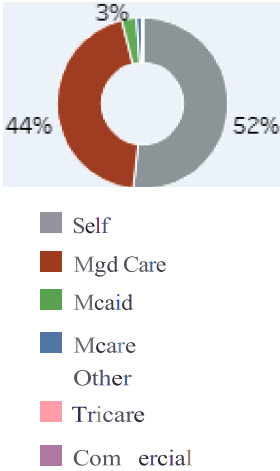
Age Group



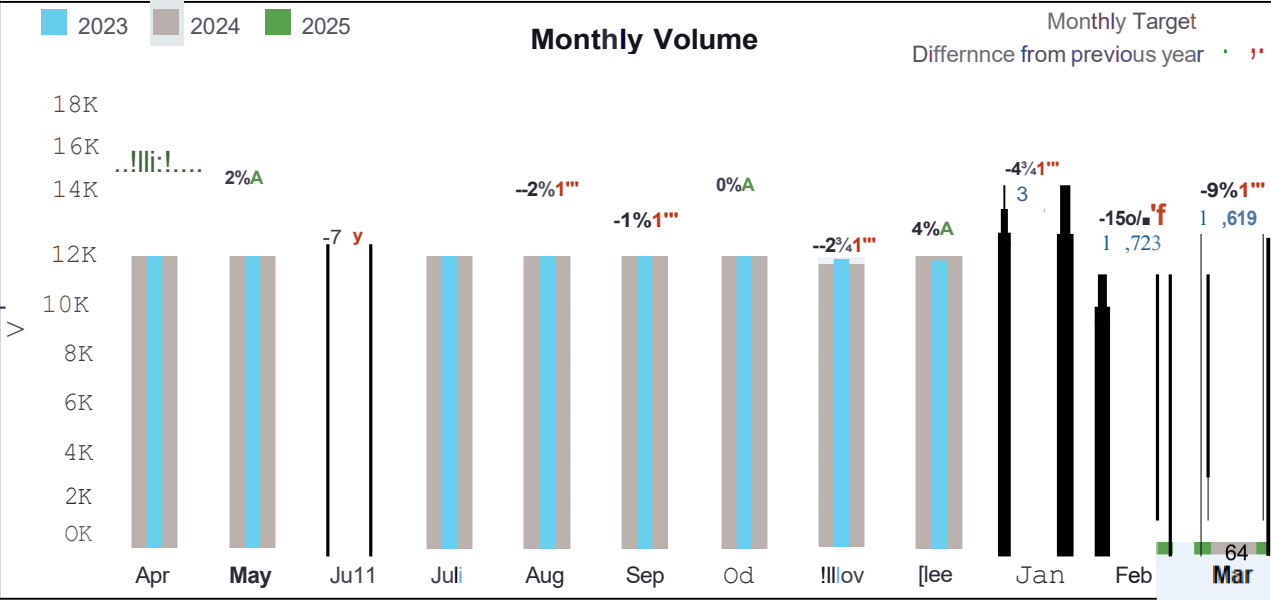
Visit Type



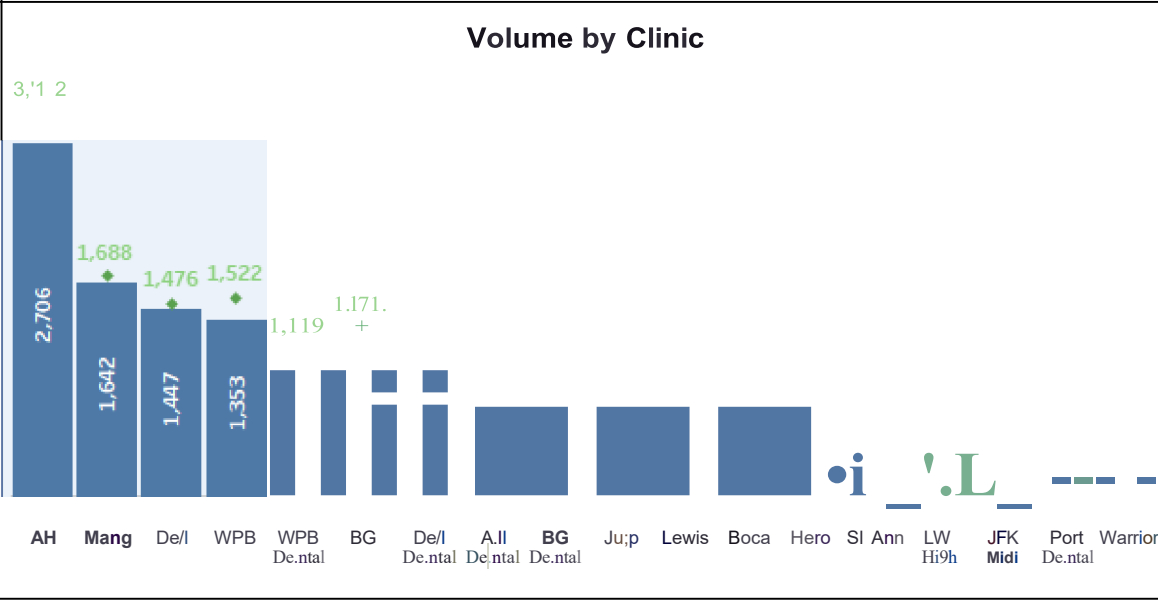
Payer Mix



Monthly Volume



Volume by Clinic





DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
APRIL 23, 2025

1. Description: Patient Relations Dashboard Report

2. Summary:

This agenda item provides the following:

Quarterly Patient Relations Dashboard Q1 2025

3. Substantive Analysis:

For Quarter 1 2025, there were a total of 33 Patient Relations Occurrences that occurred between 9 Centers and Center Administration. This was a slight decrease from the previous quarter where we had 35 Complaints and Grievances. The top category for the quarter was Physician Related issues with 10 occurrences.

Additionally, there was a notable increase in Compliments, with a total of 112 received across 6 Centers and Center Administration– nearly doubling the number reported in the previous quarter.

4. Fiscal Analysis & Economic Impact Statement:

	Current FY Amounts	Total Amounts (Current + Future)	Budget
Capital Requirements	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	N/A		Yes <input type="checkbox"/> No <input type="checkbox"/>

*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval. Reviewed for financial accuracy and compliance with purchasing procedure:

N/A
Jessica Cafarelli
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A
Committee Name

N/A
Date Approved

DISTRICT CLINIC HOLDINGS, INC.
BOARD OF DIRECTORS
APRIL 23, 2025

6. Recommendation:

Staff recommends the Board approve the Quarterly Patient Relations Dashboard for Q1 2025.

Approved for Legal sufficiency:

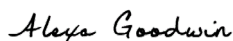
Signed by:



0CF6F7DB6706434... Bernabe Icaza

SVP & General Counsel

DocuSigned by:



25C1B22931DA49A... Alexa Goodwin

Manager, Patient Experience &
Creative Services

Signed by:



2B425406A4B... Joshua Adametz, DMD, MPH, MA

AVP & Executive Director of Community
Health Centers

2025 Q1

All

Delray
8
24%

Category	Entity	Count
Physician Related	WPB	3
	Mango'ia	2
	La'ana	2
	La'eWorth	2
Communication	Delray	2
	WPB	2
	Mango'ia	1
	La'eWorth	2
	Delray	2
	Belle Glade	1
Finance	A lantis Medical	1
	WPB	1
	Ju iter	2
	Delray	2
Care & Treatment	Boca	1
	Admi	1
	u iter	1
Nursing Related	Belle Glade	1
	WPB	1
Referral	Delray	1
	WPB	1
Meaical Records	Delray	1
	La'ana	1
Respect Related	A lantis Medical	1

Category	Sub-category	Count
Physician Related	All aspects of care	5
	Communication	4
	Response time	11
Communication	Poor Communication	8
Finance	Insurance issues	4
	District Cares Reford	2
	Inaccurate or mistake on Bill	11
Care & Treatment	Wait Time	11
	Refusal of Treatment	11
Nursing Related	Communication	2
Referral	Authorization	2
Medical Records	Chart Errors	11
Respect Related	Bad attitude/rude	11

Country	Year	Value
China	2013	1.0
China	2014	1.0
China	2015	1.0
China	2016	1.0
China	2017	1.0
China	2018	1.0
China	2019	1.0
China	2020	1.0
China	2021	1.0
China	2022	1.0
China	2023	1.0
China	2024	1.0
China	2025	1.0
China	2026	1.0
China	2027	1.0
China	2028	1.0
China	2029	1.0
China	2030	1.0
China	2031	1.0
China	2032	1.0
China	2033	1.0
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China	2086	1.0
China	2087	1.0
China	2088	1.0
China	2089	1.0
China	2090	1.0
China	2091	1.0
China	2092	1.0
China	2093	1.0
China	2094	1.0
China	2095	1.0
China	2096	1.0
China	2097	1.0
China	2098	1.0
China	2099	1.0
China	2100	1.0

Factor	Count	Percentage
Delray	48	43%
WPB	53	47%
Atlantis Medical	2	2%

PROFESSION	Strongly Dislike	Dislike	Like	Strongly Like	Total
ADMIN	2	3	6	0	11
CSS	0	43	3	23	69
NURSING	2	3	0	0	5
PHYSICIAN	0	8	16	24	48
THUMBSUP	2	4	17	0	23

Quarter	Number of UK Companies
2024 Q2	10
2024 Q3	11
2024 Q4	11
2025 Q1	10