



C. L. Brumback

**Primary Care Clinics**

Health Care District Palm Beach County

# **BOARD OF DIRECTORS**

**March 29, 2023**

**12:45 P.M.**

## **Meeting Location**

**1515 N. Flagler Drive, Suite 101**

**West Palm Beach, FL 33401**

*If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.*

**BOARD OF DIRECTORS MEETING  
AGENDA  
March 29, 2023  
1515 N. Flagler Drive, Suite 101  
West Palm Beach, FL 33401**

Remote Participation Login: <https://tinyurl.com/yda3vnks>

Via Telephone dial-in access (646) 558 8656 / Meeting ID: 550 789 5592 / Password: 946503

1. **Call to Order – Melissa Mastrangelo, Chair**
  - A. Roll Call
  - B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.
2. **Agenda Approval**
  - A. Additions/Deletions/Substitutions
  - B. Motion to Approve Agenda
3. **Awards, Introductions and Presentations**
  - A. Presentation on Epic (Dr. Ana Ferwerda)
4. **Disclosure of Voting Conflict**
5. **Public Comment**
6. **Meeting Minutes**
  - A. **Staff recommends a MOTION TO APPROVE:**  
Board Meeting Minutes of February 22, 2023 [Pages 1-11]
7. **Consent Agenda – Motion to Approve Consent Agenda Items**
  - A. **ADMINISTRATION**
    - 7A-1 **RECEIVE AND FILE:**  
March 2023 Internet Posting of District Public Meeting  
<https://www.hcdpbc.org/resources/public-meetings>
    - 7A-2 **RECEIVE AND FILE:**  
Attendance tracking [Page 12]

**C. L. Brumback Primary Care Clinics  
Board of Directors  
Meeting Agenda  
March 29, 2023**

(Consent Agenda Cont.)

7A-3 **RECEIVE AND FILE:**  
HRSA Digest  
(Andrea Steele) [Pages 13-27]

7A-4 **Staff recommends a MOTION TO APPROVE:**  
Change in April 2023 Board Meeting Date  
(Alicia Ottmann) [Pages 28-29]

**B. FINANCE**

7B-1 **Staff recommends a MOTION TO APPROVE:**  
District Clinic Holdings, Inc. Financial Report January 2023  
(Candice Abbott) [Pages 30-45]

**8. Regular Agenda**

**A. ADMINISTRATION**

8A-1 **Staff recommends a MOTION TO APPROVE:**  
FY23 School-Based Service Expansion Grant  
(Alicia Ottmann) [Pages 46-49]

8A-2 **Staff recommends a MOTION TO APPROVE:**  
Change In Scope – Form 5B: C. L. Brumback PCC – John F. Kennedy  
Middle School & Lake Worth Community High School  
(Alicia Ottmann) [Pages 50-51]

**B. EXECUTIVE**

8B-1 **RECEIVE AND FILE:**  
Executive Director Informational Update  
(Alicia Ottmann) [Pages 52-53]

**C. CREDENTIALING**

8C-1 **Staff Recommends a MOTION TO APPROVE:**  
Licensed Independent Practitioner Credentialing and Privileging  
(Dr. Charmaine Chibar) [Pages 54-55]

(Regular Agenda Cont.)

**D. QUALITY**

- 8D-1 **Staff Recommends a MOTION TO APPROVE:**  
Quality Report  
(Dr. Charmaine Chibar) [Pages 56-90]

**E. OPERATIONS**

- 8E-1 **Staff Recommends a MOTION TO APPROVE:**  
Operations Report- January 2023  
(Marisol Miranda) [Pages 91-95]

9. **AVP and Executive Director of Clinic Services Comments**
10. **Board Member Comments**
11. **Establishment of Upcoming Meetings**

**April 27, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**May 24, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**June 28, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**July 26, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**August 23, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**September 27, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**October 25, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**November 28, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**December 13, 2023 (HCD Board Room)**  
12:45 p.m. Board of Directors

**C. L. Brumback Primary Care Clinics  
Board of Directors  
Meeting Agenda  
March 29, 2023**

**12. Motion to Adjourn**

**District Clinic Holdings, Inc.**  
**d.b.a. C.L. Brumback Primary Care Clinics**  
**Board of Directors Meeting**  
**Summary Minutes**  
**02/22/2023**

**Present:** Melissa Mastrangelo, Chair; Mike Smith, Vice-Chair; Julia Bullard, Secretary; Joseph Gibbons, Treasurer; Robert Glass; William Johnson; Boris Seymore

**Absent:** Tammy Jackson-Moore; Alcolya St. Juste

**Staff:** Darcy Davis; Dr. Belma Andric; Bernabe Icaza; Candice Abbott; Alicia Ottmann; Dr. Charmaine Chibar; Alexa Goodwin; David Speciale; Marisol Miranda; Shauniel Brown; Andrea Steele; Macson Florvil; Luis Rodriguez; Annmarie Hankins; Dr. Ana Ferwerda; Jon Van Arnam; Daniel Scott; Heather Bokor

**Minutes Transcribed By:** Shannon Wynn

**The meeting is scheduled for** 12:45 p.m.

**Meeting Began at** 12:52 p.m.

| AGENDA ITEM                       | DISCUSSION                                       | ACTION   |
|-----------------------------------|--|--|
| <b>1. Call to Order</b>           | Ms. Mastrangelo called the meeting to order.     | <b>The meeting was called to order at 12:52 p.m.</b> |
| <b>1A. Roll Call</b>              | Roll call was taken.                             |  |
| <b>1B. Affirmation of Mission</b> | Ms. Mastrangelo read the affirmation of mission. |  |

|   |  |   |
|---|--|---|
| <b>2. Agenda Approval</b>                         |  |   |
| <b>2A. Additions/Deletions/ Substitutions</b>     | None.  |   |
| <b>2B. Motion to Approve Agenda Items</b>         |  | <b>VOTE TAKEN: Mr. Joseph Gibbons made a motion to approve the agenda. Mr. William Johnson duly seconded the motion. A vote was called and the motion passed unanimously.</b> |
| <b>3. Awards, Introductions and Presentations</b> | <p>Ms. Ottmann welcomed Mr. Seymore to the Board and is thankful he is partnering with us on our mission, and we look forward to meeting Ms. St. Juste.</p> <p>Mission Moment from Ms. Ottmann: In the past month of being here, I've realized the cultural belief is to have a “better tomorrow.” Lisa and Marisol were lucky to travel to Orlando to learn about health services. CHS is working on a program called Children's Partnerships School– The mission is to move children from their challenges and become contributing members of society. This may help break the cycle of poverty.</p> | <b>No action necessary.</b>   |
| <b>4. Disclosure of Voting Conflict</b>           | None.  | <b>No action necessary.</b>   |
| <b>5. Public Comment</b>                          | None.  | <b>No action necessary.</b>   |

|   |   |  |
|---|---|--|
| <b>6. Meeting Minutes</b><br><br><b>6A-1 staff Recommends a MOTION TO APPROVE:</b><br>Board meeting minutes of January 25, 2023 | There were no changes or comments to the minutes dated January 25, 2023.  | <b>VOTE TAKEN:</b> As presented, Mr. Smith made a motion to approve the Board meeting minutes of January 25, 2023. Mr. Gibbons duly seconded the motion. A vote was called, and the motion passed unanimously. |
| <b>7. Consent Agenda – Motion to Approve Consent Agenda Items</b>   |   | <b>VOTE TAKEN:</b> Mr. Glass motioned to approve the consent agenda. Ms. Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.   |
| <b>7A. ADMINISTRATION</b>   |   |  |
| <b>7A-1. Receive &amp; File:</b><br>February 2023 Internet Posting of District Public Meeting                                   | The meeting notice was posted.  | <b>Receive &amp; File. No further action is necessary.</b>   |
| <b>7A-2. Receive &amp; File:</b><br>Attendance tracking   | Attendance tracking was updated.  | <b>Receive &amp; File. No further action is necessary.</b>   |
| <b>7A-3. Receive &amp; File:</b><br>HRSA Digest   | Per the request of the clinic board, we will include the latest HRSA Digest as available.   | <b>Receive &amp; File. No further action is necessary.</b>   |
| <b>7A-4. Staff recommends a MOTION TO APPROVE:</b><br>Revised After-Hours Policy  | This agenda item presents updates to the After Hours Policy.<br><br>HRSA requires an After-Hours Policy to be in place for the continuity of care of patients who need assistance after regular working hours. This updated policy reflects current PCMH and HRSA requirements. | <b>VOTE TAKEN:</b> Mr. Glass motioned to approve the Revised After-Hours Policy agenda. Ms. Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.                            |

## 7B. FINANCE.

### **7B-1. Recommends a MOTION TO APPROVE:** District Clinic Holdings, Inc. Financial Report December 2022

The December 2022 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis are incorporated into the financial statement presentation.

The December financial statements represent the financial performance through the third month of the 2023 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, cash increased by \$1.7M as a result of the year-to-date subsidy. Due from Other Governments increased \$1.4M as a result of grant and LIP revenue recognition. New financial line items are reflected for "Right of Use Assets" and "Lease Liability" following the fiscal year 2022 implementation of Governmental Accounting Standards Board (GASB) Statement No. 87, Leases (GASB 87) and GASB Statement No. 96, Subscription-Based Information Technology Arrangements (GASB 96).

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$525k) or (19.1%). Gross patient revenue YTD was unfavorable to budget by \$789k. Total YTD revenue was unfavorable to budget by (\$233k), this was partially due to a favorable timing difference in PRF and grant funds recognized offsetting net patient revenue. Operational expenses before depreciation were favorable to budget by \$1.9M due mostly to positive variances in salaries, wages, and benefits of \$1.6M, purchased services of \$107k, other supplies of \$151k, repairs and maintenance of \$91k, and lease and rental of \$187k and an unfavorable variance in other expense (\$225k) related to employee incentives allocation. Total YTD net margin was (\$4.0M) compared to the budgeted loss of (\$6.2M) resulting in a favorable variance of \$2.2M or (35.2%).

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$377k). The Medical clinic's YTD gross patient revenue was unfavorable to budget by (\$807k). The Medical clinic's total YTD revenue was unfavorable to budget by (\$198k). Total operating expenses of \$6.6M were favorable to budget of \$8.3M by \$1.6M or 19.9%. The positive variance is mostly due to salaries, wages, and benefits of \$1.4M, other supplies of \$128k, repairs and maintenance of \$115k, and lease and

**VOTE TAKEN: Mr. Glass motioned to approve the District Clinic Holdings, Inc. Financial Report for December 2022. Ms. Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.**

|   | <p>rental of \$171k. Staffing shortages, as well as expense timing are driving these favorable variances. Total YTD net margin was favorable to budget by \$1.9M or (34.7%).</p> <p>Net patient revenue YTD for the Dental clinics was unfavorable to budget by (\$202k) or (30.3%). The Dental clinic's total YTD gross patient revenue was unfavorable to budget by (\$145k). Increased charity care and contractual allowances negatively impacted net patient revenue results.</p> <p>Total YTD operating expenses of \$1.2M were favorable to budget by \$252k. Total YTD net margin was (\$534k) compared to a budgeted loss of (\$778k) for a favorable variance of \$244k or (31.3%).</p>  |                           |                           |                            |              |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
|---|--|---------------------------|---------------------------|----------------------------|--------------|--------------|-----------|---|-------------|---------------------------|--------------------------|---------------------------|-------------|---|------------|---------------------------|---------------------------|---------------------------|-------------|---|-------------|---------------------------|--------------------------|--------------------------|-------------|---|-------------|---------------------------|---------------------------|---------------------------|-------------|---|-------------|---------------------------|---------------------------|---------------------------|-------------|---|-------------|---------------------------|---------------------------|---------------------------|-------------|---|-------------|--------------------------|---------------------------|---------------------------|-------------|---|-------------|---------------------------|---------------------------|----------------------------|--------------|---|
| 8. REGULAR AGENDA   |  |                           |                           |                            |              |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| A. FINANCE  |  |                           |                           |                            |              |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| <p>8A-1.Staff<br/>Recommends a<br/>MOTION TO APPROVE:<br/>Federal Poverty Guidelines<br/>/Updated Sliding Fee Scale</p> | <p>This agenda item provides the updated Federal Poverty Guidelines and C.L. Brumback Primary Care Clinics Medical and Dental Sliding Fee Scales.</p> <p>The sliding fee scale is updated to reflect the 2023 Federal Poverty Guidelines published by the Federal Register/Vol. 88, No. 12/ January 19, 2023. The guidelines in this 2023 notice reflect the 8 percent price increase between calendar years 2021 and 2022. After this inflation adjustment, the guidelines are rounded and adjusted to standardize the differences between family sizes.</p> <p>C.L. Brumback Primary Care Clinic<br/>2023 SLIDING FEE SCALE – DENTAL, MEDICAL, BEHAVIORAL HEALTH, &amp; WOMEN'S HEALTH</p> <table><tr><th>Family Size</th><th>100%</th><th>101% to 150%</th><th>151% to 175%</th><th>176% to 200%</th><th>Over 200%</th></tr><tr><td>1</td><td>\$14,580.00</td><td>\$14,725.80 - \$21,870.00</td><td>\$22,015.00- \$25,515.00</td><td>\$25,660.80 - \$29,160.00</td><td>\$29,305.80</td></tr><tr><td>2</td><td>\$19720.00</td><td>\$19,917.20 - \$29,580.00</td><td>\$27,777.20 - \$34,510.00</td><td>\$34,707.20 - \$39,440.00</td><td>\$39,637.20</td></tr><tr><td>3</td><td>\$24,860.00</td><td>\$25,108.60 - \$37,290.00</td><td>\$37538.60 - \$43,505.00</td><td>\$43,753.60 - \$49720.00</td><td>\$49,968.60</td></tr><tr><td>4</td><td>\$30,000.00</td><td>\$30,300.00 - \$45,000.00</td><td>\$45,300.00 - \$52,500.00</td><td>\$52,800.00 - \$60,000.00</td><td>\$60,300.00</td></tr><tr><td>5</td><td>\$35,140.00</td><td>\$35,491.40 - \$52,710.00</td><td>\$53,061.40 - \$61,495.00</td><td>\$61,846.40 - \$70,280.00</td><td>\$70,631.40</td></tr><tr><td>6</td><td>\$40,280.00</td><td>\$40,682.80 - \$60,420.00</td><td>\$60,822.80 - \$70,490.00</td><td>\$70,892.80 - \$80,560.00</td><td>\$80,962.80</td></tr><tr><td>7</td><td>\$45,420.00</td><td>\$45,874.20- \$68,130.00</td><td>\$68,584.20 - \$79,485.00</td><td>\$79,939.20 - \$90,840.00</td><td>\$91,294.20</td></tr><tr><td>8</td><td>\$50,560.00</td><td>\$51,065.60 - \$75,840.00</td><td>\$76,345.60 - \$88,480.00</td><td>\$88,985.60 - \$101,120.00</td><td>\$101,625.60</td></tr></table> <p>For families/households with more than 8 persons, add \$5,140 for each additional person</p> | Family Size               | 100%                      | 101% to 150%               | 151% to 175% | 176% to 200% | Over 200% | 1 | \$14,580.00 | \$14,725.80 - \$21,870.00 | \$22,015.00- \$25,515.00 | \$25,660.80 - \$29,160.00 | \$29,305.80 | 2 | \$19720.00 | \$19,917.20 - \$29,580.00 | \$27,777.20 - \$34,510.00 | \$34,707.20 - \$39,440.00 | \$39,637.20 | 3 | \$24,860.00 | \$25,108.60 - \$37,290.00 | \$37538.60 - \$43,505.00 | \$43,753.60 - \$49720.00 | \$49,968.60 | 4 | \$30,000.00 | \$30,300.00 - \$45,000.00 | \$45,300.00 - \$52,500.00 | \$52,800.00 - \$60,000.00 | \$60,300.00 | 5 | \$35,140.00 | \$35,491.40 - \$52,710.00 | \$53,061.40 - \$61,495.00 | \$61,846.40 - \$70,280.00 | \$70,631.40 | 6 | \$40,280.00 | \$40,682.80 - \$60,420.00 | \$60,822.80 - \$70,490.00 | \$70,892.80 - \$80,560.00 | \$80,962.80 | 7 | \$45,420.00 | \$45,874.20- \$68,130.00 | \$68,584.20 - \$79,485.00 | \$79,939.20 - \$90,840.00 | \$91,294.20 | 8 | \$50,560.00 | \$51,065.60 - \$75,840.00 | \$76,345.60 - \$88,480.00 | \$88,985.60 - \$101,120.00 | \$101,625.60 | <p>VOTE TAKEN: Mr. Gibbons motioned to approve the Federal Poverty Guidelines /Updated Sliding Fee Scale. Mr. Smith duly seconded the motion. A vote was called, and the motion passed unanimously.</p> |
| Family Size   | 100%   | 101% to 150%              | 151% to 175%              | 176% to 200%               | Over 200%    |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 1   | \$14,580.00  | \$14,725.80 - \$21,870.00 | \$22,015.00- \$25,515.00  | \$25,660.80 - \$29,160.00  | \$29,305.80  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 2   | \$19720.00   | \$19,917.20 - \$29,580.00 | \$27,777.20 - \$34,510.00 | \$34,707.20 - \$39,440.00  | \$39,637.20  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 3   | \$24,860.00  | \$25,108.60 - \$37,290.00 | \$37538.60 - \$43,505.00  | \$43,753.60 - \$49720.00   | \$49,968.60  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 4   | \$30,000.00  | \$30,300.00 - \$45,000.00 | \$45,300.00 - \$52,500.00 | \$52,800.00 - \$60,000.00  | \$60,300.00  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 5   | \$35,140.00  | \$35,491.40 - \$52,710.00 | \$53,061.40 - \$61,495.00 | \$61,846.40 - \$70,280.00  | \$70,631.40  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 6   | \$40,280.00  | \$40,682.80 - \$60,420.00 | \$60,822.80 - \$70,490.00 | \$70,892.80 - \$80,560.00  | \$80,962.80  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 7   | \$45,420.00  | \$45,874.20- \$68,130.00  | \$68,584.20 - \$79,485.00 | \$79,939.20 - \$90,840.00  | \$91,294.20  |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |
| 8   | \$50,560.00  | \$51,065.60 - \$75,840.00 | \$76,345.60 - \$88,480.00 | \$88,985.60 - \$101,120.00 | \$101,625.60 |              |           |   |             |                           |                          |                           |             |   |            |                           |                           |                           |             |   |             |                           |                          |                          |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                           |                           |                           |             |   |             |                          |                           |                           |             |   |             |                           |                           |                            |              |   |

|  | <table border="1" data-bbox="552 240 1499 597"> <tr> <th>Federal Poverty Level</th><th>Medical: Behavioral Health &amp; Women's Health Price</th><th>Dental Price</th></tr> <tr> <td>100% or below</td><td>\$20.00</td><td>\$30.00</td></tr> <tr> <td>Between 100% to 150%</td><td>\$40.00</td><td>\$50.00</td></tr> <tr> <td>Between 150% to 175%</td><td>\$60.00</td><td>\$70.00</td></tr> <tr> <td>Between 175% to 200%</td><td>\$80.00</td><td>\$90.00</td></tr> <tr> <td>Over 200%</td><td>No Discount</td><td>No Discount</td></tr> </table> <p>Based on 2023 Federal Poverty Guidelines published in the Federal Register- January 19, 2023</p> <p>*Discounted charges are per visit and will include lab orders and pharmacy</p> | Federal Poverty Level   | Medical: Behavioral Health & Women's Health Price | Dental Price | 100% or below | \$20.00 | \$30.00 | Between 100% to 150% | \$40.00 | \$50.00 | Between 150% to 175% | \$60.00 | \$70.00 | Between 175% to 200% | \$80.00 | \$90.00 | Over 200% | No Discount | No Discount |  |
|--|--|---|---|--------------|---------------|---------|---------|----------------------|---------|---------|----------------------|---------|---------|----------------------|---------|---------|-----------|-------------|-------------|--|
| Federal Poverty Level  | Medical: Behavioral Health & Women's Health Price  | Dental Price  |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| 100% or below  | \$20.00  | \$30.00   |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| Between 100% to 150%   | \$40.00  | \$50.00   |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| Between 150% to 175%   | \$60.00  | \$70.00   |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| Between 175% to 200%   | \$80.00  | \$90.00   |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| Over 200%  | No Discount  | No Discount   |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| <b>8B. EXECUTIVE</b>   |  |   |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |
| <b>8B-1. Receive &amp; File:</b><br>Executive Director<br>Informational Update | <p>HRSA-required submissions were completed on time and clinic updates were provided.</p> <p>CY2022 Uniform Data System (UDS)</p> <p>The health center submitted its annual UDS before the due date of 2/15/2023.</p> <p>FY23 Ending HIV Epidemic Grant</p> <p>Submitted before the due date of 2/16/2023.</p> <p>Clinic Updates</p> <ul style="list-style-type: none"> <li>• Delray Beach Clinic construction is underway.</li> <li>• Atlantis Clinic construction bid and permitting have begun.</li> <li>• Jupiter Clinic expansion and community need assessment conversations have begun.</li> <li>• Boca Clinic marketing has begun for the Open House</li> </ul>  | <p><b>Receive &amp; File. No further action is necessary.</b></p> |   |              |               |         |         |                      |         |         |                      |         |         |                      |         |         |           |             |             |  |

|   |  |  |
|---|--|--|
|   | <p>scheduled for 4/10/23.</p> <p>Ms. Mastrangelo asked if the Board members could attend the open house scheduled for 4/10/2023 in Boca.</p> <p>Mr. Icaza stated that the Board members could attend but refrain from going together or speaking to other Board members. The gathering of two or more Board members constitutes a meeting.</p> <p>Mr. Gibbons stated you could discuss anything, just not anything that would come before this committee.</p> <p>Ms. Ottmann said it would be best to mingle with others at the open house beside the Board members just to be safe.</p>   |  |
| <b>8C. QUALITY</b>  |  |  |
| <b>8D-1. Staff Recommends a MOTION TO APPROVE:</b><br>Quality Reports | <p>This agenda item presents the updated Quality Improvement &amp; Quality Updates:</p> <ul style="list-style-type: none"> <li>• Quality Council Meeting Minutes February 2023</li> <li>• UDS Report – YTD</li> <li>• Provider Productivity –January 2023</li> </ul> <p><u>PATIENT SAFETY &amp; ADVERSE EVENTS</u><br/> Patient safety and risk, including adverse events, peer review and chart review, are brought to the board “under separate cover” on a quarterly basis.</p> <p><u>PATIENT SATISFACTION AND GRIEVANCES</u><br/> Patient relations are to be presented as a separate agenda item.</p> <p><u>QUALITY ASSURANCE &amp; IMPROVEMENT</u><br/> American Heart Association (AHA) Target Type 2 Diabetes Quality Collective: Our health center was one of three FQHCs invited to participate in an exclusive diabetes quality improvement opportunity. This opportunity is a three-year project made possible by the Know Diabetes by Heart™ initiative. This AHA initiative is a national opportunity to</p> | <p><b>VOTE TAKEN: Mr. Gibbons made a motion to approve the Quality Reports as presented. Ms. Bullard duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p> |

|  |   |   |
|--|---|---|
|  | <p>engage FQHCs and health systems in identifying innovative ways to implement evidence-based guidelines for patients with diabetes and cardiovascular disease/risk factors. Our virtual kickoff meeting was held on 1/24/2023.</p> <p><u>UTILIZATION OF HEALTH CENTER SERVICES</u><br/>Individual monthly provider productivity is stratified by the clinic.</p> <p>Mr. Johnson stated that our goals are higher than State and National average. He would like to know if our goal is unrealistic.</p> <p>Dr. Chibar stated the goal is not unrealistic; pre-pandemic, the clinics were reaching those goal numbers or coming close to getting them.</p> <p>Mr. Gibbons confirmed the goals are based on historical data.</p> <p>Dr. Andric stated every three years, we renew our SACG grant. This is when we can reset our goal. HRSA doesn't tell us how to set up our goals. It's up to us to chase what goals we want to push for.</p> <p>Ms. Mastrangelo asked if the depression screening was just for BH visits.</p> <p>Dr. Chibar stated depression screening is for all visits, starting with children ages 12 and older.</p> |   |
| <b>8E. OPERATIONS</b>  |   |   |
| <p><b>8E-1. Staff Recommends a MOTION TO APPROVE:</b><br/>Operations Reports- January 2023</p> | <p>This agenda item provides the following operations reports for January 2023:</p> <p>Clinic Productivity, Demographics, Payor Mix and Agricultural Status.</p> <p>In January, the clinics had 11,480 visits, 3% higher than the prior month and 15% higher than January 2022. 39% of patients were from adults Primary Care, 24% from Dental and 13% from Pediatrics. The Lantana Medical Clinic had the highest volume, with 1,783 visits, followed by Mangonia, with 1,708 visits.</p>  | <p><b>VOTE TAKEN: Mr. Gibbons made a motion to approve the Operations Reports- January 2023 as presented. Mr. Glass duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p> |

|  |  |                             |
|--|--|-----------------------------|
|  | <p>Our payer mix for January was 51% uninsured, which was 2% less than the previous month. 43% of patients were Managed Care and 4% were Medicaid.</p> <p>61% of patients were female. 50% of patients reported as White and 41% as Black or African American. Of those patients, 39% reported as Hispanic. Our largest age group was those between 30-39 years old.</p> <p>In January, our Homeless population was 23.4% which is lower than the previous 7 months.</p> <p>Agricultural Status averaged 5.2% but varied between clinics. 34% of patients in Belle Glade reported as Agricultural workers. 1% of Mangonia, Lewis Center and Lantana patients reported as Agricultural Workers. Mobile and Boca clinics reported 0 Agricultural workers. All other clinics reported as 2%.</p> <p>Mr. Smith would like a breakdown of migrant and agricultural workers.</p> <p>Ms. Steele stated we could bring back a needs assessment to show a breakdown of the migrant and agricultural population.</p> |                             |
| <b>9. AVP and Executive Director of Clinic Services Comments</b> | None.  | <b>No action necessary.</b> |
| <b>10. Board Member Comments</b>                                 | None.  | <b>No action necessary.</b> |

|   |  |                             |
|---|--|-----------------------------|
| <b>11. Establishment of Upcoming Meetings</b> | <p><b><u>March 29, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>April 26, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>May 24, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>June 28, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>July 26, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>August 23, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>September 27, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>October 25, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>November 28, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> <p><b><u>December 13, 2023 (HCD Board Room)</u></b><br/>12:45 p.m. Board of Directors</p> | <b>No action necessary.</b> |
|---|--|-----------------------------|

|   |  |  |
|---|--|--|
| <b>12. Motion to Adjourn</b>                          | Ms. Mastrangelo motioned to adjourn the public meeting immediately following the conclusion of the Closed meeting. | <b>VOTE TAKEN: Mr. Gibbons made a motion to adjourn. Mr. Smith duly seconded the motion. A vote was called, and the motion passed unanimously.</b> |
| <b>13. Closed Meeting:<br/>[Under Separate Cover]</b> | There being no further business, the meeting was adjourned at 2:19 p.m.  | <b>No action necessary.</b>  |

Minutes Submitted by: \_\_\_\_\_  
Signature
Date

# C. L. Brumback Primary Care Clinics

## Board of Directors

### Attendance Tracking

|                     | 01/25/23    | 02/22/23 | 03/29/23 | 04/26/23 | 05/24/23 | 06/28/23 | 07/26/23 | 08/23/23 | 09/27/23 | 10/25/23 | 11/28/23 | 12/13/23 |
|---------------------|-------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Mike Smith          | X           | X        |          |          |          |          |          |          |          |          |          |          |
| Melissa Mastrangelo | X           | X        |          |          |          |          |          |          |          |          |          |          |
| Julia Bullard       | X           | X        |          |          |          |          |          |          |          |          |          |          |
| Joseph Gibbons      | X           | X        |          |          |          |          |          |          |          |          |          |          |
| John Casey Mullen   | X           | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      |
| James Elder         | A           | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      |
| Irene Figueroa      | A           | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      | ---      |
| Tammy Jackson-Moore | E           | A        |          |          |          |          |          |          |          |          |          |          |
| Robert Glass        | X<br>(ZOOM) | X        |          |          |          |          |          |          |          |          |          |          |
| William Johnson     | X           | X        |          |          |          |          |          |          |          |          |          |          |
| Boris Seymore       | ----        | X        |          |          |          |          |          |          |          |          |          |          |
| Alcolya St. Juste   | ----        | A        |          |          |          |          |          |          |          |          |          |          |

X= Present

C= Cancel

E= Excused

A= Absent

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**1. Description: HRSA Digest**

**2. Summary:**

Per the request of the clinic board, we will include the latest HRSA Digest as available.

**3. Substantive Analysis:**

The March HRSA Digest highlights P&I Wrap-up, Compliance FAQs, National Poison Prevention Week, and updated guidance on COVID-19 vaccines.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount | Budget  |
|----------------------|--------|---|
| Capital Requirements |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Expenditures  |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends Board receive and file the HRSA Digest.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

A handwritten signature in black ink that reads "Andrea Steele". The script is cursive and fluid.

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Andrea Steele  
AVP, Corporate Quality

**From:** [HRSA Primary Health Care Digest](#)  
**To:** [Andrea Steele](#)  
**Subject:** P&I Wrap-up, Compliance FAQs, National Poison Prevention Week  
**Date:** Tuesday, March 14, 2023 10:41:10 AM

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**Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.**

A newsletter from the Bureau of Primary Health Care



**March 14, 2023**

**TODAY! HRSA Technical Assistance: Health Center Excellence in Family Planning**

Our webinar supports HRSA's recent release of the [Family Planning and Related Services in Health Centers Technical Assistance Resource](#) (PDF). Learn how colleagues built care delivery models tailored to community needs and fostered partnerships to support access to family planning services. We'll feature speakers from three health centers.

2:00-3:00 p.m. ET

Computer



[Join the session](#)

Join by phone: 833-568-8864

Webinar ID: 160 541 9036

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## Health Center Program Compliance FAQs

Our new [Health Center Program Compliance FAQs webpage](#) consolidates compliance-related FAQs that were previously published on six different pages. We also updated some of the FAQs and added new ones, in response to stakeholder feedback. We plan to refresh this page regularly and to improve the format so it is easy to use. These FAQs are one of your first stops for answers to your Health Center Program compliance questions. If you have additional questions, use the [BPHC Contact Form](#).

New and Improved



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## National Poison Prevention Week

Next week (March 19-25) is National Poison Prevention Week (#NPPW). HRSA's Poison Help website includes [toolkits you can use](#) to highlight the dangers of poisoning for people of all ages and promote community involvement in poisoning prevention.



Jump To: [COVID-19](#) | [Colorectal Cancer Awareness Month](#) | [Behavioral Health](#) | [HIV](#) | [Workforce](#) | [Additional Resources](#)

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HRSA-funded [National Training and Technical Assistance Partners](#) (NTTAPs) host or developed many of these events and resources. For more from the NTTAPs, visit the [Health Center Resource Clearinghouse](#).

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## What's New

### “We Went to You”

Speaking at the National Association of Community Health Centers (NACHC) Policy & Issues Forum last week, HRSA Administrator Carole Johnson reflected on how the federal government relied on health centers during the pandemic, "When we asked, what do we do to support the hardest hit people in the country? We went to you."

## Training & Technical Assistance



[Visit the training calendar to learn details or register for](#)

Carole at NACHC



HRSA Associate Administrator Jim Macrae participated in the opening session, describing the many successes of the Health Center Program. HRSA-funded health centers serve 30 million patients and have administered an impressive 500,000 COVID-19 vaccines since new funding became available in December (overall, HRSA-supported health centers have administered more than 23 million vaccines). But raw numbers give only a partial view of the program's impact.

"We need stories to make the data come alive," Jim said. He asked audience members to visit our [Health Center Stories webpage](#) for examples and to share their own success stories with BPHC to help publicize the innovative work they are doing across the country. (Email [HRSA Health Center Stories](#) for possible promotion on the webpage, in a HRSA newsletter, or on HRSA social media. Our webpage includes guidance on submitting photos, including release forms.)

Jim also spoke about the challenges health center staff have faced. BPHC's Health Center Workforce Well-being Survey had about 60,000 participants. Later this year, we will share the results – first with participating health centers, and then national data will be publicly available. We know the results will illustrate both positive developments and areas of strain. (The results will inform HRSA's – and others' – program and policy development and training and TA efforts. Visit [HRSA's webpage](#) for more about the timeline and data usage.)

In other developments, Jim highlighted the rollout of Uniform Data System Patient-Level Submission (UDS+) in partnership with health centers, which will improve data collection. BPHC will also pilot a new program in selected states to help health centers take advantage of new payment models incorporating

[events.](#)

## Through March 21

### **COVID-19 Response Program Office Hours**

Tuesday, March 14

1:00-2:00 p.m. ET

[Registration page](#)

### **HRSA TA: Health Center Excellence in Family Planning**

Tuesday, March 14

2:00-3:00 p.m. ET

[Join the session](#)

Join by phone: 833-568-8864

Webinar ID: 160 541 9036

### **PCHP NCC Progress Report/EDM Instructions Q&A**

Tuesday, March 14

2:00-3:00 p.m. ET

[Join the session](#)

Join by phone: 833-568-8864

Webinar ID: 160 875 9124

### **Identification and Evidence-Based Interventions for Treating Anxiety and Depression**

Tuesday, March 14

2:00-3:30 p.m. ET

[Registration page](#)

### **Lessons Learned from the HRSA Patient-Centered Medical Home Coaching Pilot**

Hosted by the National  
Committee for Quality  
Assurance

Wednesday, March 15

11:00 a.m.-noon ET

[Registration page](#)

### **HHS HIV Summit**

Hosted by HHS

Wednesday, March 15

Noon-3:00 p.m. ET

[Registration page](#)

### **Data Discovery,**

value-based care.

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### Updated Patient Targets Releasing Soon

This month, HRSA will begin a staggered release of updated patient targets for Health Center Program (H80) award recipients. We will email Authorizing Officials (AO) and Project Directors (PD), beginning with award recipients with January budget period start dates. The message will include a link to the updated patient target and a deadline for confirmations, questions, and adjustment requests. It will also communicate whether the health center will complete a fiscal year (FY) 2024 Service Area Competition (SAC) or Budget Period Progress Report (BPR).

***Make sure AO and PD contact information is up-to-date in HRSA's Electronic Handbooks (EHBs) to ensure your health center receives the message in a timely manner.***

Health centers that will complete an FY 2024 SAC should confirm or request adjustment to their patient target by the deadline in their email to ensure that the SAC Service Area Announcement Table (SAAT) is accurate. Response is optional for health centers that will submit an FY 2024 BPR.

See our [Patient Target FAQs](#) for more information. Submit questions using the [BPHC Contact Form](#). Under "Health Center Program," select "Patient Targets."

Important



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### Introducción al Alcance del Proyecto del Programa para los Centros de Salud

We developed this [short video](#) as part of our effort to make Health Center Program resources more accessible for our Spanish-speaking audience. Health Center Scope of Project refers to the activities a health center carries out that are supported by their HRSA-approved budget. The video introduces and clarifies foundational elements of Health Center Scope of Project, including its five components and helpful resources. Find the video and the accompanying slide deck on the [Scope of Project Resources webpage](#).

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**TODAY! Primary Care HIV Prevention Non-Competing**

### Behavioral Health, and Public Housing Communities

Hosted by the National Center for Health in Public Housing (NCHPH)

Wednesday, March 15

1:00-2:00 p.m. ET

[Registration page](#)

### Strengthening Resilience: Activating Sources that Restore Balance from Stress

*(with live interpretation in Spanish)*

Hosted by the Migrant Clinicians Network

Wednesday, March 15

1:00-2:00 p.m. ET

[Registration page](#)

### The Role of Technology in Patient Safety and Patient Engagement

Co-hosted with AHRQ, CDC, CMS, IHS, NIH, as well as the National Practitioner Data Bank

Wednesday, March 15

2:00-4:00 p.m. ET

[Registration page](#)

### Using Bi-Directional Text Messaging to Engage Patients in Chronic Disease Management

Co-hosted by NACHC (through a cooperative agreement with CDC) and the American Medical Association

Wednesday, March 15

3:00-3:45 p.m. ET

[Registration page](#)

**\*\*1.0 CME available\*\***

### UDS Mapper Advanced Topic: Using the UDS Mapper for Service Area Mapping

Thursday, March 16

2:00-3:00 p.m. ET

[Registration page](#)

### Pharmacy Office Hours: Developing a Pharmacy Residency Program

## Continuation Progress Report and Supplemental Funding

HRSA released a Non-Competing Continuation (NCC) progress report and an Electronic Document Management (EDM) submission for Primary Care HIV Prevention (PCHP) award recipients. Last week's Digest mentioned pre-recorded technical assistance (TA) webinars. Due to technical issues, we could not post the recordings as expected. Join today's webinar for an overview of the instructions, including how to request additional funding, followed by Q&A.

2:00-3:00 p.m. ET

[Join the session](#)

Join by phone: 833-568-8864

Webinar ID: 160 875 9124

PCHP award recipients can access their NCC progress reports or EDM submissions in EHBs. Instructions and informational slides are available on the [PCHP TA webpage](#).

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## HRSA Recognized with Sunshine Week Award for Streamlining Publication of UDS Information

Sunshine Week promotes and celebrates access to public information. The Department of Justice recognized HRSA with a 2023 Sunshine Week Award for our work to streamline the disclosure of information from the UDS. Our new process simplifies how we work with UDS submitters and conduct internal reviews. It allows us to post information in [HRSA's Electronic Reading Room](#) in a timely manner.

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## HHS Announces the Availability of \$25 Million to Expand Primary Care – Including Mental Health – Services in Schools

See the [press release](#) for the FY 2023 School-Based Service Expansion (SBSE) notice of funding opportunity (NOFO, HRSA-23-097). HRSA will make \$25 million available for approximately 70 awards. Applicants can visit the [FY 2023 SBSE TA webpage](#) for resources.

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## Optimizing Virtual Care Journey Maps

Since March 2022, the Optimizing Virtual Care (OVC) award has allowed awardees to systematically design, implement, and evaluate ways to use innovative technologies and virtual

Hosted by NACHC  
Thursday, March 16  
2:00-3:00 p.m. ET

[Registration page](#)

## Approaches to Address Social Determinants of Behavioral Health

Thursday, March 16  
4:00-5:00 p.m. ET

[Registration page](#)

## Tracer Methodology in Accreditation Surveys

Hosted by The Joint Commission

Monday, March 20

1:00-2:00 p.m. ET

[Registration page](#), use subscription key: *TJCEd*

## Implementation of Timely and Effective Transitional Care Management Processes

Hosted by Community Health Center, Inc.

Tuesday, March 21

3:00-4:00 p.m. ET

[Registration page](#)

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## Upcoming

### What You Need to Know About Managing Data in Value Based Care Contracts

Hosted by the Health Information Technology, Evaluation, and Quality Center

Wednesday, March 22

2:00-3:00 p.m. ET

[Registration page](#)

### Health Centers Serving Veterans – Learn about the New PACT Health Benefits

Hosted by NACHC

Wednesday, March 22

2:00-3:00 p.m. ET

[Registration page](#)

care models. Through collaborative learning, evaluation activities, and awardee feedback, HRSA created journey maps that describe issues patient populations experience in accessing, receiving, and engaging in virtual care. Journey maps provide innovative and actionable strategies for health centers to promote health equity in virtual care access and delivery. Access them on the [OVC webpage](#) and use them to promote equity in planning or implementing virtual care programs at your health center.

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### Quarterly 340B Program Registration

Quarterly 340B Program site registration is open from April 1 to 15. Health centers will be able to register a site that has been verified as implemented and with a site status reflected as “active” in EHBs Form 5B through Friday, May 26. After that date, the system will close to prepare for the July 1 start.

[Email the 340B Prime Vendor Program](#) or call 888-340-2787 (Monday-Friday, 9:00 a.m.-6:00 p.m. ET) to register a new site or ask questions. You will need to provide the following information when calling:

- Health center name.
- Site/clinic name.
- Site IDs for all sites.
- HRSA/BPHC grant number.
- Contact name and email address.
- Authorizing official name and email address.

The authorizing official will receive an email message that the account is unlocked and a registration may be submitted.

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### HRSA’s Photo Contest for Black Maternal Health Week

Black Maternal Health Week is April 11-17. HRSA invites health centers to send photos that capture how you are improving health outcomes for Black women before, during, and after pregnancy. Get details, including on how to submit and how the photos may be used, on [HRSA’s webpage](#).

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### CMS COVID-19 PHE Overview Fact Sheet

Check out CMS’ new fact sheet, [CMS Waivers, Flexibilities, and the Transition Forward from the COVID-19 Public Health Emergency](#) (PDF). It clarifies their policies on COVID-19-related topics, telehealth, and health care access. CMS will

### Key Strategies for Change Management in Community and Migrant Health Centers

Hosted by the National Center Farmworker Health  
Wednesday, March 22  
2:30-3:45 p.m. ET  
[Registration page](#)

### Weight Stigma in the Health Care Setting

Tuesday, March 28  
3:00-4:00 p.m. ET  
[Registration page](#)

### Today with Macrae: Health Center Program Updates

Tuesday, March 28  
3:00-4:00 p.m. ET  
Access information coming soon

### Preparing the Health Center Workforce for the Post COVID-19 Era

Hosted by NCHPH  
Wednesday, March 29  
1:00-2:00 p.m. ET  
[Registration page](#)

### Navigating Ethics & Equity in a COVID Aware World

Hosted by the National Health Care for the Homeless Council (NHCHC)  
Wednesday, March 29  
3:00-4:00 p.m. ET  
[Registration page](#)

### Health Justice in Practice – Supporting Survivors of Intimate Partner Violence and Exploitation Who are Living with HIV *(with live interpretation in ASL and Spanish)*

Hosted by Health Partners on IPV + Exploitation  
Thursday, March 30  
Noon-1:30 p.m. ET  
[Registration page](#)

### Bridging the Medical Technology Gap: The Impact of New

continue to provide updates on its [Current Emergencies webpage](#).

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## COVID-19

### **TODAY! COVID-19 Response Program Office Hours**

The CDC-funded [National Resource Center for Refugees, Immigrants and Migrants](#) translates COVID-19 information into 40+ languages. Join today's session to hear from their communication strategist about new toolkits. Though some information may be geared toward COVID-19 Response Program participants, we encourage *all* HRSA-supported health centers to attend.

1:00-2:00 p.m. ET  
[Registration page](#)

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## Colorectal Cancer Awareness Month

### **Cancer Moonshot Colorectal Cancer Forum**

HRSA Associate Administrator Jim Macrae participated on a panel about health care disparities in last Friday's White House event. (His is the second of three panel discussions in the event.) [Watch the recording](#) if you missed it.

### **Technology on Diabetes Management**

Hosted by NCHPH  
Thursday, March 30  
1:00-2:00 p.m. ET  
[Registration page](#)

### **Addressing Diabetes Risk Factors in School-Aged Children: Bright Bodies + at Yale School of Medicine**

Hosted by the School-Based Health Alliance  
Thursday, March 30  
2:00-3:00 p.m. ET  
[Registration page](#)

### **Community-Centered Approaches to Healthcare: Introduction to the Community-Centered Health Home Model**

Hosted by NHCHC  
Thursday, March 30  
3:00-4:00 p.m. ET  
[Registration page](#)

### **Oral Health Access for Residents of Public Housing**

Hosted by the National Network for Oral Health Access and the National Nurse-Led Care Consortium  
Wednesday, April 5  
3:00-4:00 p.m. ET  
[Registration page](#)

*Webinars are hosted by HRSA unless otherwise noted.*

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### HRSA Award Recipients Recognized for Advancing Colorectal Cancer Screenings

Each March, the National Colorectal Cancer Roundtable (NCCRT) recognizes those who make significant progress in achieving colorectal cancer screening rates of 80% and higher in

their community. Congratulations to the two HRSA-funded health centers and one Primary Care Association included among the 2023 honorees:

- **Central Texas Community Health Centers** received the grand prize for its work with Dell Medical School to ensure that patients with abnormal test results got a follow-up colonoscopy in a timely manner.
- Honorees include **Gaston Family Health Services** (North Carolina) and the **Ohio Association of Community Health Centers**.

NCCRT will celebrate these and other national achievements in a webcast next week; access details and registration on the [2023 awardees webpage](#).

Next month, NCCRT will join us to demonstrate how health centers can use their updated guide, [STEPS for Increasing](#)

[Colorectal Cancer Screening Rates – A Manual for Primary Care Practices](#). Our webinar will also feature a health center whose case study appears in the guide.

### **STEPing up Colorectal Cancer Screenings**

Tuesday, April 4

3:00-4:00 p.m. ET

[Registration page](#)

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## **Behavioral Health**

### **Identification and Evidence-Based Interventions for Treating Anxiety and Depression**

These sessions are part of a practice-focused Community of Practice for behavioral health providers working in health centers. Today's focuses on functional analysis, mindfulness, and the importance of awareness. The next session (Tuesday, March 28) focuses on behavioral activation and practical applications for treating depression and anxiety. Join either or both, even if you did not attend previous sessions.

TODAY, and Tuesday, March 28

2:00-3:30 p.m. ET

[Registration page](#)

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### **Integrated Substance Use Disorder Training Program**

This program will fund training that expands the number of clinicians who care for individuals in need of mental health and addiction prevention, treatment, and recovery services in underserved, community-based settings. Visit HRSA's [NOFO webpage](#) to apply by Tuesday, March 21.

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## **HIV**

### **HHS HIV Summit**

Join a virtual summit focusing on federal efforts, clinical perspectives, and community efforts to address the HIV epidemic. It will align National Women and Girls HIV/AIDS Awareness Day, National Youth HIV/AIDS Awareness Day, and National Native HIV/AIDS Awareness Day in one conversation.

Wednesday, March 15

Noon-3:00 p.m. ET

## Workforce

### Health Center Onboarding Checklist

New to the Association of Clinicians for the Underserved's STAR<sup>2</sup> Center's resource library, the [Health Center Onboarding Checklist](#) provides a structure and process for welcoming and integrating new hires at health centers. The customizable tool includes a background on onboarding, key components of the onboarding process, an editable template, and a baseline list of documents required as part of the process.

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### Integrated Substance Use Disorder Training Program

[See the announcement above.](#)

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### NTTAP Learning Collaboratives

Visit the registration pages for dates, times, and more information:

- **Structural Competency Learning Group for Health Center Operations**  
Health Partners on IPV + Exploitation and Health Outreach Partners joined together to present an opportunity for health center operations leaders to learn, analyze, and discuss structural factors that cause health inequities and lead to higher risk of harm, including intimate partner violence, exploitation, and human trafficking. The group will focus on creating a culture of care and change. Sessions will be held in English with Spanish interpretation. [Registration page](#); apply by Friday, March 24.
- **Children and Adolescents and Social Determinants of Health (SDOH)**  
The School-Based Health Alliance announces two opportunities on SDOH screening: one for health centers interested in launching a screening program, the other for those interested in improving/expanding an SDOH screening program. [Registration page](#); apply by Friday, March 17.

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## Additional Resources

### 31st Annual Midwest Stream Forum for Agricultural Worker Health

The National Center for Farmworker Health's annual conference provides agricultural worker-specific professional development experiences for individuals in all disciplines within migrant health. It offers a diverse program featuring sessions on clinical topics, lay health outreach, research, health equity, SDOH, and leadership development. Earn continuing education credits for attending. Visit the [registration page](#) for more information.

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#### ***In case you missed it:***

[Visit the Primary Health Care Digest archive.](#)

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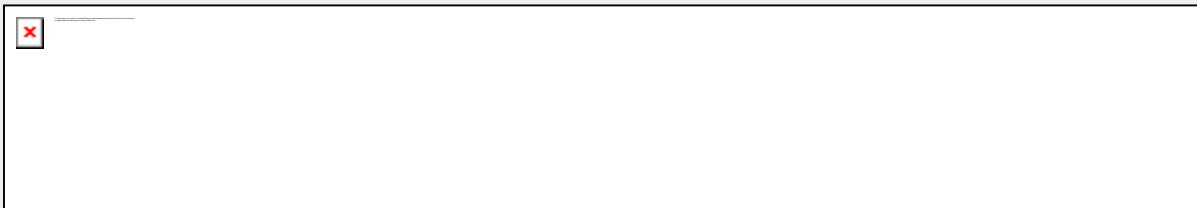
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**From:** Health Resources and Services Administration <hrsa@public.govdelivery.com>  
**Sent:** Friday, March 17, 2023 3:42 PM  
**To:** Andrea Steele  
**Subject:** BPHC Bulletin: Updated Guidance on COVID-19 Vaccines

**Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.**



Below we share two important, recent updates related to COVID-19 vaccines.

**Bivalent Pfizer-BioNTech COVID-19 Vaccine as Booster Dose for Certain Children Ages 6 Months through 4 Years**

On Thursday, March 16, CDC recommended the Pfizer-BioNTech COVID-19 bivalent vaccine as a booster for children ages 6 months-4 years. See the [CDC recommendation](#).

These recommendations follows FDA's [March 14 amendment](#) of the emergency use authorization (EUA) of the Pfizer-BioNTech COVID-19 bivalent vaccine.

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**Moderna Monovalent COVID-19 Vaccine Expiration**

The Moderna *monovalent* COVID-19 vaccine for ages 6+ expires in early April. Consult [CDC's web content on interchangeability of COVID-19 vaccine products](#) for guidance on completing primary series vaccination for patients who have received an initial dose or doses of the Moderna *monovalent* vaccine.

CDC also offers guidance on disposing of expired vaccine product on its [Identifying, Disposing, and Reporting COVID-19 Vaccine Wastage website](#).

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**COVID-19 Response Program Office Hours**

If you have questions, bring them to our next Office Hours! Even if your health center does not order vaccines (or any COVID-19 supplies) through HRSA, you're welcome to attend.

Tuesday, March 28  
1:00-2:00 p.m. ET  
[Registration page](#)

NOTE: We've extended this webinar series. Even if you previously registered for past office hours, you need to register *again* for this new set of sessions.

Though some information may be geared toward COVID-19 Response Program participants, these office hours are open to *all* HRSA-supported health centers. We encourage all health centers to register.

You may also submit questions via the [BPHC Contact Form](#).



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**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**1. Description: Change in April Meeting Date**

**2. Summary:**

We respectfully request that the Board agree to change the April meeting date from April 26, 2023, to April 27, 2023.

**3. Substantive Analysis:**

Per HRSA requirements, board meetings are required to be held once monthly. Due to the HCD strategic planning meeting being held on April 26, 2023, we are requesting to move the April meeting one day later.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount | Budget  |
|----------------------|--------|---|
| Capital Requirements |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Expenditures  |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**5. Recommendation:**

Staff recommends the Board approve our request to change the April meeting from April 26, 2023, to April 27, 2023.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

1. **Description:** District Clinic Holdings, Inc. Financial Report January

2. **Summary:**

The January 2023 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

3. **Substantive Analysis:**

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis are incorporated into the financial statement presentation.

4. **Fiscal Analysis & Economic Impact Statement:**

|                      | <b>Current FY<br/>Amounts</b> | <b>Total Amounts<br/>(Current + Future)</b> | <b>Budget</b>  |
|----------------------|-------------------------------|---|--|
| Capital Requirements | <b>N/A</b>                    | <b>N/A</b>                                  | Yes <input type="checkbox"/> No <input type="checkbox"/> |
| Net Operating Impact | <b>N/A</b>                    | <b>N/A</b>                                  | Yes <input type="checkbox"/> No <input type="checkbox"/> |

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval.

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

5. **Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date

6. **Recommendation:**

Staff recommends the Board approve the January 2023 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**



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Candice Abbott  
VP & Chief Financial Officer



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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

## MEMO

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To: Finance Committee  
From: Candice Abbott  
Chief Financial Officer  
Date: March 29, 2023

Subject: Management Discussion and Analysis as of January 2023 C.L. Brumback Primary Care Clinic Financial Statements.

The January financial statements represent the financial performance through the fourth month of the 2023 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, cash decreased \$1.0M as a result of normal operations, and the shortfall will be subsidized in the upcoming months. Due from Other Governments decreased \$753k as a result of grant funds received. New financial line items are reflected for "Right of Use Assets" and "Lease Liability" following the fiscal year 2022 implementation of Governmental Accounting Standards Board (GASB) Statement No. 87, Leases (GASB 87) and GASB Statement No. 96, Subscription-Based Information Technology Arrangements (GASB 96).

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$682k) or (18.7%). Gross patient revenue YTD was favorable to budget by \$415k. Total YTD revenue was unfavorable to budget by (\$465k), this was partially due to a favorable timing difference in PRF revenue recognized offsetting net patient revenue. Operational expenses before depreciation were favorable to budget by \$2.6M due mostly to positive variances in salaries, wages, and benefits of \$2.0M, purchased services of \$146k, other supplies of \$171k, repairs and maintenance \$107k, and lease and rental of \$237k and an unfavorable variance in other expense (\$96k) related to employee incentives allocation. Total YTD net margin was a loss of (\$5.3M) compared to the budgeted loss of (\$8.2M) resulting in a favorable variance of \$2.9M or (35.0%).

Net patient revenue YTD for the Medical clinics was unfavorable to budget by (\$521k). The Medical clinics YTD gross patient revenue was favorable to budget by (\$8k). The Medical clinics total YTD revenue was unfavorable to budget by (\$364k). Total operating expenses of \$8.5M were favorable to budget of \$10.8M by \$2.3M or 21.2%. The positive variance is mostly due to salaries, wages, and benefits of \$1.8M, other supplies of \$142k, repairs and maintenance \$133k, and lease and rental of \$216k. Staffing shortages as well as expense timing are driving these favorable variances. Total YTD net margin was favorable to budget by \$2.6M or (35.5%).

Net patient revenue YTD for the Dental clinics was unfavorable to budget by (\$231k) or (26.3%). The Dental clinics total YTD gross patient revenue was favorable to budget by \$24k. Increased charity care and contractual allowances negatively impacted net patient revenue results. Total YTD operating expenses of \$1.6M were favorable to budget by \$301k. Total YTD net margin was (\$765k) compared to a budgeted loss of (\$1.0M) for a favorable variance of \$240k or (23.9%).

**DISTRICT CLINIC HOLDINGS, INC.**  
**COMPARATIVE STATEMENT OF NET POSITION**

|  | <u>Jan 31, 2023</u> | <u>Dec 31, 2022</u>  | <u>Increase<br/>(Decrease)</u> |
|--|---------------------|----------------------|--------------------------------|
| <b>Assets</b>  |                     |                      |                                |
| Cash and Cash Equivalents  | (3,028,008)         | (1,980,785)          | \$ (1,047,223)                 |
| Accounts Receivable, net   | 1,226,681           | 1,191,980            | 34,701                         |
| Due from Other Governments   | 4,564,666           | 5,317,981            | (753,315)                      |
| Other Current Assets   | 194,944             | 141,923              | 53,020                         |
| Right of Use Assets  | 3,239,214           | 3,239,214            | -                              |
| Net Investment in Capital Assets   | 2,691,883           | 2,621,993            | 69,890                         |
| <b>Total Assets</b>  | <u>\$ 8,889,379</u> | <u>\$ 10,532,306</u> | <u>\$ (1,642,927)</u>          |
| <b>Liabilities</b>   |                     |                      |                                |
| Accounts Payable   | 329,027             | 323,303              | 5,724                          |
| Deferred Revenue   | 55,720              | 55,720               | -                              |
| Other Current Liabilities  | 1,456,184           | 1,792,038            | (335,854)                      |
| Lease Liability  | 3,475,476           | 3,475,476            | -                              |
| Non-Current Liabilities  | 1,036,288           | 1,098,595            | (62,307)                       |
| <b>Total Liabilities</b>   | <u>6,352,694</u>    | <u>6,745,131</u>     | <u>(392,437)</u>               |
| <b>Deferred Inflows of Resources</b>   |                     |                      |                                |
| Deferred Inflows- Other Post Employment Benefits                             | <u>\$ 33,656</u>    | <u>\$ 33,656</u>     | <u>\$ -</u>                    |
| <b>Net Position</b>  |                     |                      |                                |
| Net Investment in Capital Assets   | 2,691,883           | 2,621,993            | 69,890                         |
| Unrestricted   | (188,854)           | 1,131,526            | (1,320,379)                    |
| <b>Total Net Position</b>  | <u>2,503,029</u>    | <u>3,753,518</u>     | <u>(1,250,489)</u>             |
| <b>Total Liabilities, Deferred Inflows of Resources<br/>and Net Position</b> | <u>\$ 8,889,379</u> | <u>\$ 10,532,306</u> | <u>\$ (1,642,927)</u>          |

**Note:** Amounts may not foot due to rounding.

# District Clinic Holdings, Inc. Statement of Revenues and Expenses

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

| Current Month<br>Actual      |           |           |         |            |           |              | Fiscal Year To Date<br>Fiscal Year To Date |            |           |         |            |             |          |
|------------------------------|-----------|-----------|---------|------------|-----------|--------------|--|------------|-----------|---------|------------|-------------|----------|
| Actual                       | Budget    | Variance  | %       | Prior Year | Variance  | %            | Actual                                     | Budget     | Variance  | %       | Prior Year | Variance    | %        |
| 2,394,233                    | 2,224,379 | 169,854   | 7.6%    | 2,081,642  | 312,591   | 15.0%        | 9,524,697                                  | 9,109,788  | 414,909   | 4.6%    | 8,285,079  | 1,239,618   | 15.0%    |
| 764,288                      | 578,357   | (185,931) | (32.1%) | 628,878    | (135,410) | (21.5%)      | 3,120,663                                  | 2,368,815  | (751,848) | (31.7%) | 2,312,735  | (807,928)   | (34.9%)  |
| 1,145,797                    | 941,649   | (204,148) | (21.7%) | 865,037    | (280,760) | (32.5%)      | 4,041,699                                  | 3,858,980  | (182,719) | (4.7%)  | 3,409,227  | (632,472)   | (18.6%)  |
| 95,985                       | 319,123   | 223,139   | 69.9%   | 219,498    | 123,513   | 56.3%        | 784,916                                    | 1,305,548  | 520,632   | 39.9%   | 1,201,246  | 416,330     | 34.7%    |
| 2,006,069                    | 1,839,129 | (166,940) | (9.1%)  | 1,713,412  | (292,657) | (17.1%)      | 7,947,278                                  | 7,533,343  | (413,935) | (5.5%)  | 6,923,208  | (1,024,070) | (14.8%)  |
| 345,863                      | 505,545   | (159,682) | (31.6%) | 299,550    | 46,313    | 15.5%        | 1,383,451                                  | 2,065,955  | (682,504) | (33.0%) | 1,633,614  | (250,163)   | -15%     |
| 734,027                      | 890,795   | (156,768) | (17.6%) | 667,780    | 66,247    | 9.9%         | 2,960,870                                  | 3,642,400  | (681,530) | (18.7%) | 2,995,485  | (34,615)    | (1.2%)   |
| 30.66%                       | 40.05%    |           |         | 32.08%     |           | Collection % | 31.09%                                     | 39.98%     |           | 36.16%  |            |             |          |
| 937,662                      | 1,011,875 | (74,213)  | (7.3%)  | 1,329,092  | (391,429) | (29.5%)      | 3,884,218                                  | 4,047,500  | (163,282) | (4.0%)  | 4,565,104  | (680,885)   | (14.9%)  |
| -                            | -         | -         | 0.0%    | -          | -         | 0.0%         | 738,416                                    | 381,143    | 357,273   | 93.7%   | -          | 738,416     | 0.0%     |
| 1,648                        | 2,460     | (812)     | (33.0%) | 1,815      | (166)     | (9.2%)       | 32,803                                     | 9,840      | 22,963    | 233.4%  | 17,358     | 15,446      | 89.0%    |
| 939,311                      | 1,014,335 | (75,024)  | (7.4%)  | 1,330,907  | (391,596) | (29.4%)      | 4,655,438                                  | 4,438,483  | 216,955   | 4.9%    | 4,582,461  | 72,977      | 1.6%     |
| 1,673,338                    | 1,905,130 | (231,792) | (12.2%) | 1,998,686  | (325,349) | (16.3%)      | 7,616,308                                  | 8,080,883  | (464,575) | (5.7%)  | 7,577,946  | 38,362      | 0.5%     |
| Direct Operational Expenses: |           |           |         |            |           |              |  |            |           |         |            |             |          |
| 1,498,332                    | 1,856,685 | 358,353   | 19.3%   | 1,476,762  | (21,570)  | (1.5%)       | 6,403,290                                  | 8,163,840  | 1,760,550 | 21.6%   | 5,928,917  | (474,373)   | (8.0%)   |
| 459,199                      | 484,176   | 24,976    | 5.2%    | 436,127    | (23,072)  | (5.3%)       | 1,698,780                                  | 1,936,702  | 237,923   | 12.3%   | 1,629,282  | (69,497)    | (4.3%)   |
| 24,018                       | 63,786    | 39,769    | 62.3%   | 37,055     | 13,037    | 35.2%        | 108,381                                    | 255,145    | 146,764   | 57.5%   | 208,612    | 100,231     | 48.0%    |
| 60,778                       | 103,083   | 42,305    | 41.0%   | 72,989     | 12,211    | 16.7%        | 468,533                                    | 412,332    | (56,201)  | (13.6%) | 241,829    | (226,703)   | (93.7%)  |
| 39,697                       | 59,966    | 20,269    | 33.8%   | 23,292     | (16,406)  | (70.4%)      | 68,461                                     | 239,865    | 171,404   | 71.5%   | 52,939     | (15,522)    | (29.3%)  |
| 56,783                       | 75,160    | 18,377    | 24.5%   | 41,584     | (15,199)  | (36.5%)      | 234,116                                    | 300,639    | 66,523    | 22.1%   | 166,094    | (68,021)    | (41.0%)  |
| 45,378                       | 48,958    | 3,580     | 7.3%    | 41,925     | (3,453)   | (8.2%)       | 178,116                                    | 195,832    | 17,717    | 9.0%    | 176,957    | (1,158)     | (0.7%)   |
| 37,415                       | 53,684    | 16,269    | 30.3%   | 36,605     | (810)     | (2.2%)       | 107,314                                    | 214,736    | 107,422   | 50.0%   | 205,613    | 98,299      | 47.8%    |
| 115,290                      | 165,334   | 50,044    | 30.3%   | 108,509    | (6,781)   | (6.2%)       | 424,614                                    | 661,334    | 236,720   | 35.8%   | 420,108    | (4,506)     | (1.1%)   |
| 9,620                        | 11,522    | 1,901     | 16.5%   | 7,354      | (2,266)   | (30.8%)      | 35,089                                     | 46,086     | 10,997    | 23.9%   | 29,141     | (5,948)     | (20.4%)  |
| (53,654)                     | 75,576    | 129,230   | 171.0%  | 14,842     | 68,496    | 461.5%       | 398,176                                    | 302,303    | (95,873)  | (31.7%) | 127,946    | (270,230)   | (211.2%) |
| 4,622                        | 4,083     | (540)     | (13.2%) | 4,026      | (596)     | (14.8%)      | 20,020                                     | 16,330     | (3,690)   | (22.6%) | 16,104     | (3,916)     | (24.3%)  |
| 2,297,479                    | 3,002,011 | 704,532   | 23.5%   | 2,301,071  | 3,592     | 0.2%         | 10,144,889                                 | 12,745,143 | 2,600,254 | 20.4%   | 9,203,544  | (941,345)   | (10.2%)  |

# District Clinic Holdings, Inc. Statement of Revenues and Expenses

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

| Current Month Actual  |                |            |          |              |              |          | Fiscal Year To Date Fiscal Year To Date                    |                |                |              |          |                |                |          |
|-----------------------|----------------|------------|----------|--------------|--------------|----------|--|----------------|----------------|--------------|----------|----------------|----------------|----------|
| (624,141)             | (1,096,881)    | 472,740    | (43.1%)  | (302,385)    | (321,757)    | 106.4%   | Net Performance before Depreciation & Overhead Allocations | (2,528,581)    | (4,664,260)    | 2,135,679    | (45.8%)  | (1,625,598)    | (902,983)      | 55.5%    |
| 25,656                | 33,250         | 7,594      | 22.8%    | 31,642       | 5,986        | 18.9%    | Depreciation   | 102,624        | 132,999        | 30,376       | 22.8%    | 126,569        | 23,945         | 18.9%    |
| Overhead Allocations: |                |            |          |              |              |          |  |                |                |              |          |                |                |          |
| 9,332                 | 10,722         | 1,390      | 13.0%    | 7,813        | (1,519)      | (19.4%)  | Risk Mgt   | 37,703         | 42,889         | 5,186        | 12.1%    | 33,080         | (4,623)        | (14.0%)  |
| 73,183                | 109,939        | 36,756     | 33.4%    | 156,448      | 83,265       | 53.2%    | Rev Cycle  | 327,029        | 439,754        | 112,725      | 25.6%    | 626,016        | 298,987        | 47.8%    |
| 1,955                 | 6,555          | 4,600      | 70.2%    | 2,520        | 565          | 22.4%    | Internal Audit   | 8,157          | 26,221         | 18,064       | 68.9%    | 5,628          | (2,529)        | (44.9%)  |
| 20,328                | 32,746         | 12,418     | 37.9%    | 37,890       | 17,562       | 46.3%    | Home Office Facilities                                     | 115,465        | 130,985        | 15,520       | 11.8%    | 123,381        | 7,916          | 6.4%     |
| 49,055                | 41,476         | (7,579)    | (18.3%)  | 42,646       | (6,409)      | (15.0%)  | Administration   | 193,108        | 165,906        | (27,202)     | (16.4%)  | 166,034        | (27,074)       | (16.3%)  |
| 41,032                | 99,947         | 58,915     | 58.9%    | 61,095       | 20,063       | 32.8%    | Human Resources  | 293,954        | 399,789        | 105,835      | 26.5%    | 199,222        | (94,732)       | (47.6%)  |
| 14,912                | 27,766         | 12,854     | 46.3%    | 15,869       | 957          | 6.0%     | Legal  | 43,483         | 111,063        | 67,580       | 60.8%    | 47,017         | 3,534          | 7.5%     |
| 3,403                 | 4,171          | 768        | 18.4%    | 3,556        | 153          | 4.3%     | Records  | 13,608         | 16,684         | 3,076        | 18.4%    | 12,987         | (621)          | (4.8%)   |
| 6,995                 | 11,059         | 4,064      | 36.7%    | 7,487        | 492          | 6.6%     | Compliance   | 26,665         | 44,236         | 17,571       | 39.7%    | 25,546         | (1,119)        | (4.4%)   |
| 1,238                 | 4,143          | 2,905      | 70.1%    | -            | (1,238)      | 0.0%     | Reimburse  | 9,423          | 16,570         | 7,147        | 43.1%    | -              | (9,423)        | 0.0%     |
| 37,089                | 46,251         | 9,162      | 19.8%    | 72,644       | 35,555       | 48.9%    | IT Operations  | 159,483        | 185,006        | 25,523       | 13.8%    | 328,716        | 169,233        | 51.5%    |
| 14,289                | 16,858         | 2,569      | 15.2%    | 9,731        | (4,558)      | (46.8%)  | IT Security  | 62,138         | 67,432         | 5,294        | 7.9%     | 48,693         | (13,445)       | (27.6%)  |
| 216,444               | 237,695        | 21,251     | 8.9%     | 38,470       | (177,974)    | (462.6%) | IT Applications  | 739,398        | 950,779        | 211,381      | 22.2%    | 184,215        | (555,183)      | (301.4%) |
| 38,519                | 57,288         | 18,769     | 32.8%    | 53,742       | 15,223       | 28.3%    | Security Services  | 159,438        | 229,151        | 69,713       | 30.4%    | 215,399        | 55,961         | 26.0%    |
| 6,747                 | 5,383          | (1,364)    | (25.3%)  | -            | (6,747)      | 0.0%     | Supply Chain   | 24,739         | 21,534         | (3,205)      | (14.9%)  | -              | (24,739)       | 0.0%     |
| 20,102                | 33,245         | 13,143     | 39.5%    | 32,359       | 12,257       | 37.9%    | Finance  | 91,419         | 132,981        | 41,562       | 31.3%    | 130,593        | 39,174         | 30.0%    |
| 11,419                | 16,960         | 5,541      | 32.7%    | 5,905        | (5,514)      | (93.4%)  | Public Relations   | 42,086         | 67,840         | 25,754       | 38.0%    | 23,636         | (18,450)       | (78.1%)  |
| 12,123                | 4,750          | (7,373)    | (155.2%) | 9,382        | (2,741)      | (29.2%)  | Information Technology                                     | 47,011         | 19,000         | (28,011)     | (147.4%) | 34,679         | (12,332)       | (35.6%)  |
| 7,118                 | 8,052          | 934        | 11.6%    | 7,425        | 307          | 4.1%     | Corporate Quality  | 30,586         | 32,207         | 1,621        | 5.0%     | 30,302         | (284)          | (0.9%)   |
| 14,647                | 6,503          | (8,144)    | (125.2%) | 11,317       | (3,330)      | (29.4%)  | Project MGMT Office  | 45,503         | 26,013         | (19,490)     | (74.9%)  | 46,882         | 1,379          | 2.9%     |
| 12,608                | 10,156         | (2,452)    | (24.1%)  | -            | (12,608)     | 0.0%     | HIM  | 60,321         | 40,626         | (19,695)     | (48.5%)  | -              | (60,321)       | 0.0%     |
| 17,566                | 21,541         | 3,975      | 18.5%    | -            | (17,566)     | 0.0%     | Coding   | 76,934         | 86,163         | 9,229        | 10.7%    | -              | (76,934)       | 0.0%     |
| 25,533                | 41,476         | 15,943     | 38.4%    | -            | (25,533)     | 0.0%     | IT Service Center  | 105,395        | 165,905        | 60,510       | 36.5%    | -              | (105,395)      | 0.0%     |
| 655,637               | 854,683        | 199,046    | 23.3%    | 576,298      | (79,339)     | (13.8%)  | Total Overhead Allocations                                 | 2,713,046      | 3,418,733      | 705,687      | 20.6%    | 2,282,025      | (431,021)      | (18.9%)  |
| 2,978,772             | 3,889,944      | 911,172    | 23.4%    | 2,909,011    | (69,761)     | (2.4%)   | Total Expenses   | 12,960,559     | 16,296,876     | 3,336,316    | 20.5%    | 11,612,138     | (1,348,422)    | (11.6%)  |
| \$ (1,305,434)        | \$ (1,984,814) | \$ 679,380 | (34.2%)  | \$ (910,325) | \$ (395,110) | 43.4%    | Net Margin   | \$ (5,344,251) | \$ (8,215,993) | \$ 2,871,742 | (35.0%)  | \$ (4,034,191) | \$ (1,310,060) | 32.5%    |
| (90,033)              | 153,690        | 243,723    | 158.6%   | -            | 90,033       | 0.0%     | Capital  | -              | 614,759        | 614,759      | 100.0%   | 100,000        | 100,000        | 100.0%   |
| \$ -                  | \$ -           | \$ -       | 0.0%     | \$ -         | \$ -         | 0.0%     | General Fund Support/ Transfer In                          | \$ 4,128,850   | \$ 6,625,000   | \$ 2,496,150 | 37.7%    | \$ -           | \$ (4,128,850) | 0.0%     |

## District Clinic Holdings, Inc. Statement of Revenues and Expenses by Month

|   | Oct-22                | Nov-22                | Dec-22                | Jan-23                | Feb-23      | Mar-23      | Apr-23      | May-23      | Jun-23      | Jul-23      | Aug-23      | Sep-23      | Year to Date          |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------------|
| <b>Gross Patient Revenue</b>  | <b>2,421,964</b>      | <b>2,173,673</b>      | <b>2,534,826</b>      | <b>2,394,233</b>      | -           | -           | -           | -           | -           | -           | -           | -           | <b>9,524,697</b>      |
| Contractual Allowances  | 942,552               | 616,457               | 797,366               | 764,288               | -           | -           | -           | -           | -           | -           | -           | -           | 3,120,663             |
| Charity Care  | 1,080,772             | 818,987               | 996,143               | 1,145,797             | -           | -           | -           | -           | -           | -           | -           | -           | 4,041,699             |
| Bad Debt  | 49,730                | 353,288               | 285,914               | 95,985                | -           | -           | -           | -           | -           | -           | -           | -           | 784,916               |
| Other Patient Revenue   | 474,943               | 474,943               | 87,703                | 345,863               | -           | -           | -           | -           | -           | -           | -           | -           | 1,383,451             |
| <b>Net Patient Revenue</b>  | <b>823,853</b>        | <b>859,885</b>        | <b>543,106</b>        | <b>734,027</b>        | -           | -           | -           | -           | -           | -           | -           | -           | <b>2,960,870</b>      |
| Collections %   | 34.02%                | 39.56%                | 21.43%                | 30.66%                | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 0.00%       | 31.09%                |
| Grant Funds   | 831,658               | 951,673               | 1,163,225             | 937,662               | -           | -           | -           | -           | -           | -           | -           | -           | 3,884,218             |
| Other Financial Assistance  | 12,477                | 51,355                | 674,585               | -                     | -           | -           | -           | -           | -           | -           | -           | -           | 738,416               |
| Other Revenue   | 624                   | 29,490                | 1,042                 | 1,648                 | -           | -           | -           | -           | -           | -           | -           | -           | 32,803                |
| Total Other Revenues  | 844,758               | 1,032,517             | 1,838,851             | 939,311               | -           | -           | -           | -           | -           | -           | -           | -           | 4,655,438             |
| <b>Total Revenues</b>   | <b>1,668,611</b>      | <b>1,892,402</b>      | <b>2,381,957</b>      | <b>1,673,338</b>      | -           | -           | -           | -           | -           | -           | -           | -           | <b>7,616,308</b>      |
| <i>Direct Operational Expenses:</i>                                   |                       |                       |                       |                       |             |             |             |             |             |             |             |             |                       |
| Salaries and Wages  | 1,713,850             | 1,402,443             | 1,788,664             | 1,498,332             | -           | -           | -           | -           | -           | -           | -           | -           | 6,403,290             |
| Benefits  | 427,827               | 405,732               | 406,022               | 459,199               | -           | -           | -           | -           | -           | -           | -           | -           | 1,698,780             |
| Purchased Services  | 13,764                | 60,480                | 10,119                | 24,018                | -           | -           | -           | -           | -           | -           | -           | -           | 108,381               |
| Medical Supplies  | 35,872                | 230,443               | 141,439               | 60,778                | -           | -           | -           | -           | -           | -           | -           | -           | 468,533               |
| Other Supplies  | 12,383                | 6,147                 | 10,233                | 39,697                | -           | -           | -           | -           | -           | -           | -           | -           | 68,461                |
| Medical Services  | 55,581                | 60,482                | 61,270                | 56,783                | -           | -           | -           | -           | -           | -           | -           | -           | 234,116               |
| Drugs   | 37,475                | 49,341                | 45,922                | 45,378                | -           | -           | -           | -           | -           | -           | -           | -           | 178,116               |
| Repairs & Maintenance   | 10,726                | 11,441                | 47,732                | 37,415                | -           | -           | -           | -           | -           | -           | -           | -           | 107,314               |
| Lease & Rental  | 107,496               | 87,434                | 114,395               | 115,290               | -           | -           | -           | -           | -           | -           | -           | -           | 424,614               |
| Utilities   | 8,438                 | 8,881                 | 8,149                 | 9,620                 | -           | -           | -           | -           | -           | -           | -           | -           | 35,089                |
| Other Expense   | 115,489               | 74,228                | 262,113               | (53,654)              | -           | -           | -           | -           | -           | -           | -           | -           | 398,176               |
| Insurance   | 6,154                 | 4,622                 | 4,622                 | 4,622                 | -           | -           | -           | -           | -           | -           | -           | -           | 20,020                |
| Total Operational Expenses  | 2,545,056             | 2,401,675             | 2,900,679             | 2,297,479             | -           | -           | -           | -           | -           | -           | -           | -           | 10,144,889            |
| <b>Net Performance before Depreciation &amp; Overhead Allocations</b> | <b>(876,445)</b>      | <b>(509,273)</b>      | <b>(518,722)</b>      | <b>(624,141)</b>      | -           | -           | -           | -           | -           | -           | -           | -           | <b>(2,528,581)</b>    |
| Depreciation  | 25,462                | 25,462                | 26,045                | 25,656                | -           | -           | -           | -           | -           | -           | -           | -           | 102,624               |
| <i>Overhead Allocations:</i>  |                       |                       |                       |                       |             |             |             |             |             |             |             |             |                       |
| Risk Mgt  | 11,692                | 7,282                 | 9,397                 | 9,332                 | -           | -           | -           | -           | -           | -           | -           | -           | 37,703                |
| Rev Cycle   | 63,371                | 103,816               | 86,659                | 73,183                | -           | -           | -           | -           | -           | -           | -           | -           | 327,029               |
| Internal Audit  | 2,627                 | 1,796                 | 1,779                 | 1,955                 | -           | -           | -           | -           | -           | -           | -           | -           | 8,157                 |
| Home Office Facilities  | 30,821                | 31,492                | 32,824                | 20,328                | -           | -           | -           | -           | -           | -           | -           | -           | 115,465               |
| Administration  | 46,107                | 48,941                | 49,005                | 49,055                | -           | -           | -           | -           | -           | -           | -           | -           | 193,108               |
| Human Resources   | 76,105                | 96,165                | 80,652                | 41,032                | -           | -           | -           | -           | -           | -           | -           | -           | 293,954               |
| Legal   | 3,344                 | 12,867                | 12,360                | 14,912                | -           | -           | -           | -           | -           | -           | -           | -           | 43,483                |
| Records   | 4,206                 | 2,926                 | 3,073                 | 3,403                 | -           | -           | -           | -           | -           | -           | -           | -           | 13,608                |
| Compliance  | 6,347                 | 6,648                 | 6,675                 | 6,995                 | -           | -           | -           | -           | -           | -           | -           | -           | 26,665                |
| Reimburse   | 2,482                 | 1,671                 | 4,032                 | 1,238                 | -           | -           | -           | -           | -           | -           | -           | -           | 9,423                 |
| IT Operations   | 35,658                | 44,142                | 42,594                | 37,089                | -           | -           | -           | -           | -           | -           | -           | -           | 159,483               |
| IT Security   | 9,905                 | 21,768                | 16,176                | 14,289                | -           | -           | -           | -           | -           | -           | -           | -           | 62,138                |
| IT Applications   | 81,636                | 278,939               | 162,379               | 216,444               | -           | -           | -           | -           | -           | -           | -           | -           | 739,398               |
| Security Services   | 39,124                | 39,146                | 42,649                | 38,519                | -           | -           | -           | -           | -           | -           | -           | -           | 159,438               |
| Supply Chain  | 6,253                 | 5,354                 | 6,385                 | 6,747                 | -           | -           | -           | -           | -           | -           | -           | -           | 24,739                |
| Finance   | 24,232                | 19,591                | 27,494                | 20,102                | -           | -           | -           | -           | -           | -           | -           | -           | 91,419                |
| Public Relations  | 10,421                | 9,413                 | 10,833                | 11,419                | -           | -           | -           | -           | -           | -           | -           | -           | 42,086                |
| Information Technology  | 10,834                | 10,976                | 13,078                | 12,123                | -           | -           | -           | -           | -           | -           | -           | -           | 47,011                |
| Corporate Quality   | 8,434                 | 7,268                 | 7,766                 | 7,118                 | -           | -           | -           | -           | -           | -           | -           | -           | 30,586                |
| Project MGMT Office   | 6,591                 | 12,194                | 12,071                | 14,647                | -           | -           | -           | -           | -           | -           | -           | -           | 45,503                |
| HIM   | 8,351                 | 19,826                | 19,536                | 12,608                | -           | -           | -           | -           | -           | -           | -           | -           | 60,321                |
| Coding  | 21,345                | 13,076                | 24,947                | 17,566                | -           | -           | -           | -           | -           | -           | -           | -           | 76,934                |
| IT Service Center   | 25,999                | 28,022                | 25,841                | 25,533                | -           | -           | -           | -           | -           | -           | -           | -           | 105,395               |
| Total Overhead Allocations  | 535,885               | 823,319               | 698,205               | 655,637               | -           | -           | -           | -           | -           | -           | -           | -           | 2,713,046             |
| <b>Total Expenses</b>   | <b>3,106,403</b>      | <b>3,250,455</b>      | <b>3,624,929</b>      | <b>2,978,772</b>      | -           | -           | -           | -           | -           | -           | -           | -           | <b>12,960,559</b>     |
| <b>Net Margin</b>   | <b>\$ (1,437,791)</b> | <b>\$ (1,358,053)</b> | <b>\$ (1,242,972)</b> | <b>\$ (1,305,434)</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ (5,344,251)</b> |
| Capital   | 36,782                | -                     | 53,251                | (90,033)              | -           | -           | -           | -           | -           | -           | -           | -           | -                     |
| General Fund Support/ Transfer In                                     | -                     | -                     | 4,128,850             | -                     | -           | -           | -           | -           | -           | -           | -           | -           | \$ 4,128,850          |

**FOR THE FOURTH MONTH ENDED JANUARY 31, 2023**

|  | Clinic         | West Palm    | Lantana     | Delray      | Belle Glade  | Lewis       | Lake Worth   | Jupiter     | West Boca    | Subxone      | Mobile    | Mobile     | Mobile      |                |
|--|----------------|--------------|-------------|-------------|--------------|-------------|--------------|-------------|--------------|--------------|-----------|------------|-------------|----------------|
|  | Administration | Beach Clinic | Clinic      | Clinic      | Clinic       | Center      | Clinic       | Clinic      | Clinic       | Clinic       | Warrior   | Van Scout  | Van Hero    | Total          |
| Gross Patient Revenue                                      | -              | 949,379      | 1,554,461   | 579,296     | 585,055      | 13,995      | 1,126,179    | 403,513     | 245,297      | 443,252      | -         | -          | 34,407      | 5,934,834      |
| Contractual Allowances                                     | -              | 260,538      | 304,586     | 176,120     | 147,691      | 39,382      | 399,227      | 116,009     | 128,885      | 193,436      | 1,623     | -          | 9,376       | 1,780,624      |
| Charity Care   | -              | 368,754      | 710,369     | 220,453     | 227,404      | 11,917      | 485,941      | 117,545     | 81,814       | 91,471       | -         | -          | 5,340       | 2,321,008      |
| Bad Debt   | -              | 79,222       | 243,287     | 39,223      | 41,317       | 35,224      | 3,951        | 44,839      | (2,078)      | 85,926       | (1,149)   | -          | (2,224)     | 574,728        |
| Total Contractual Allowances and Bad Debt                  | -              | 708,513      | 1,258,242   | 435,797     | 416,412      | 86,524      | 889,119      | 278,392     | 208,621      | 370,833      | 474       | -          | 12,492      | 4,676,361      |
| Other Patient Revenue                                      | -              | 227,095      | 227,127     | 102,311     | 86,696       | 19,364      | 130,667      | 45,326      | 71,374       | 43,859       | 11,693    | -          | 1,259       | 982,651        |
| Net Patient Revenue  | -              | 467,960      | 523,346     | 245,810     | 255,339      | (53,165)    | 367,727      | 170,447     | 108,050      | 116,278      | 11,218    | -          | 23,174      | 2,241,125      |
| Collection %   | 0.00%          | 49.29%       | 33.67%      | 42.43%      | 43.64%       | 0.00%       | 32.65%       | 42.24%      | 44.05%       | 0.00%        | #DIV/0!   | 0.00%      | 0.00%       | 37.76%         |
| Grant Funds  | 538,789        | 551,380      | 566,783     | 226,208     | 334,241      | 4,815       | 389,262      | 111,545     | 129,694      | 424,768      | 14,062    | 22         | 30,853      | 3,323,383      |
| Other Financial Assistance                                 | 120,959        | 105,464      | 119,301     | 60,718      | 66,464       | 10,885      | 66,551       | 19,969      | 19,710       | 50,531       | 2,000     | 2,067      | -           | 649,065        |
| Other Revenue  | 30,225         | 70           | 160         | -           | 1,918        | -           | -            | -           | 21           | -            | -         | -          | -           | 32,393         |
| Total Other Revenues                                       | 689,972        | 656,913      | 686,244     | 286,927     | 402,623      | 15,700      | 455,812      | 131,515     | 149,424      | 475,299      | 16,062    | 2,089      | 30,853      | 4,004,841      |
| Total Revenues   | 689,972        | 1,124,873    | 1,209,591   | 532,736     | 657,962      | (37,464)    | 823,539      | 301,961     | 257,474      | 591,577      | 27,280    | 2,089      | 54,027      | 6,245,966      |
| Direct Operational Expenses:                               |                |              |             |             |              |             |              |             |              |              |           |            |             |                |
| Salaries and Wages   | 1,262,603      | 679,246      | 789,788     | 362,831     | 400,993      | 22,448      | 643,189      | 184,740     | 223,678      | 683,990      | 3,418     | (0)        | 45,816      | 5,308,521      |
| Benefits   | 350,644        | 149,992      | 218,314     | 107,455     | 112,464      | 3,727       | 164,934      | 46,910      | 47,903       | 197,536      | 1,748     | -          | 14,134      | 1,416,214      |
| Purchased Services   | 58,325         | 535          | 93          | 185         | 8,810        | 1,097       | 12,217       | 2,898       | 6,749        | 8,425        | -         | -          | -           | 99,333         |
| Medical Supplies   | -              | 82,302       | 68,187      | 52,752      | 52,928       | 9,199       | 37,558       | 20,658      | 19,558       | 51,568       | 609       | -          | -           | 399,766        |
| Other Supplies   | 3,541          | 2,392        | 1,895       | 4,666       | 3,564        | 140         | 22,571       | 8,726       | 934          | 10,803       | 481       | 185        | 1,869       | 61,767         |
| Medical Services   | -              | 28,990       | 34,510      | 20,434      | 45,398       | 578         | 66,180       | 14,188      | 8,716        | 14,796       | -         | -          | -           | 234,116        |
| Drugs  | -              | 39,916       | 46,920      | 25,206      | 19,130       | -           | 845          | 856         | 5,042        | 39,190       | -         | -          | 0           | 177,104        |
| Repairs & Maintenance                                      | 11,667         | 18,833       | 943         | 2,058       | 18,727       | 1,152       | 9,101        | 943         | 1,190        | 4,873        | 387       | 2,265      | 945         | 73,084         |
| Lease & Rental   | -              | 43,003       | 51,463      | 29,612      | 29,306       | 60          | 87,312       | 28,096      | 55,011       | 10,302       | 20        | 10         | 40          | 334,275        |
| Utilities  | -              | 1,703        | 1,678       | 491         | 8,543        | 1,055       | 5,157        | 2,783       | 2,448        | 3,424        | -         | -          | -           | 27,607         |
| Other Expense  | 96,588         | 38,780       | 38,056      | 23,778      | 64,137       | 3,942       | 55,822       | 15,638      | 14,895       | 20,700       | 2,344     | 216        | 440         | 377,143        |
| Insurance  | -              | 1,212        | 1,576       | 855         | 810          | 386         | 574          | 215         | 346          | 1,822        | 3,972     | 3,972      | 3,972       | 19,711         |
| Total Operational Expenses                                 | 1,783,368      | 1,086,906    | 1,253,424   | 630,323     | 764,810      | 43,784      | 1,105,458    | 326,652     | 386,469      | 1,047,429    | 12,979    | 6,648      | 67,216      | 8,528,641      |
| Net Performance before Depreciation & Overhead Allocations | (1,093,395)    | 37,967       | (43,833)    | (97,587)    | (106,847)    | (81,248)    | (281,919)    | (24,690)    | (128,995)    | (455,852)    | 14,301    | (4,559)    | (13,189)    | (2,282,676)    |
| Depreciation   | 1,736          | 4,313        | 4,359       | 68          | 23,811       | 109         | 1,675        | 656         | 2,926        | 7,338        | -         | 4,628      | 27,842      | 79,462         |
| Overhead Allocations:                                      |                |              |             |             |              |             |              |             |              |              |           |            |             |                |
| Risk Management Allocation                                 | 31,828         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 31,828         |
| Internal Audit Allocation                                  | 6,886          | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 6,886          |
| Administration Allocation                                  | 163,021        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 163,021        |
| Legal Allocation   | 36,708         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 36,708         |
| Records Allocation   | 11,488         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 11,488         |
| Compliance Allocation                                      | 22,510         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 22,510         |
| PROJ MGMT ALLOC  | 38,413         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 38,413         |
| Finance Allocation   | 77,176         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 77,176         |
| IT Allocation  | 39,686         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 39,686         |
| CORP COMMUN ALLOC  | 35,528         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 35,528         |
| Supply Chain Alloc   | 20,885         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 20,885         |
| IT OPERATIONS ALLOCATION                                   | 134,634        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 134,634        |
| IT SECURITY ALLOCATION                                     | 52,457         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 52,457         |
| CORP QUAL ALLOC  | 25,821         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 25,821         |
| Reimburse Alloc  | 7,955          | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 7,955          |
| IT SERVICE CENTER ALLOC                                    | 88,974         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 88,974         |
| HIM ALLOC  | 50,923         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 50,923         |
| CODING ALLOC   | 64,947         | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 64,947         |
| IT APPLICATIONS ALLOC                                      | 624,197        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 624,197        |
| Human Resources Allocation                                 | 251,049        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 251,049        |
| SECURITY SERVICES ALLOC                                    | 131,601        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 131,601        |
| Facilities Allocation                                      | 100,975        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 100,975        |
| Revenue Cycle Allocation                                   | 270,370        | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 270,370        |
| Total Overhead Allocations                                 | 2,288,032      | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | 2,288,032      |
| Total Expenses   | 4,073,136      | 1,091,219    | 1,257,782   | 630,392     | 788,621      | 43,892      | 1,107,133    | 327,308     | 389,395      | 1,054,767    | 12,979    | 11,276     | 95,058      | 10,896,135     |
| Net Margin   | \$ (3,383,164) | \$ 33,654    | \$ (48,191) | \$ (97,655) | \$ (130,659) | \$ (81,357) | \$ (283,594) | \$ (25,346) | \$ (131,921) | \$ (463,191) | \$ 14,301 | \$ (9,187) | \$ (41,031) | \$ (4,650,170) |
| Capital  | -              | -            | -           | -           | -            | -           | -            | -           | -            | -            | -         | -          | -           | -              |
| General Fund Support/ Transfer In                          | \$ 3,542,921   | \$ -         | \$ -        | \$ -        | \$ -         | \$ 37       | \$ -         | \$ -        | \$ -         | \$ -         | \$ -      | \$ -       | \$ -        | \$ 3,542,921   |

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

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# District Clinic Holdings, Inc.- Medical Statement of Revenue and Expenses

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

| Current Month         |                |            |          |              |              |          | Fiscal Year To Date               |                |                |              |          |                |                |          |
|-----------------------|----------------|------------|----------|--------------|--------------|----------|-----------------------------------|----------------|----------------|--------------|----------|----------------|----------------|----------|
| Actual                | Budget         | Variance   | %        | Prior Year   | Variance     | %        |                                   | Actual         | Budget         | Variance     | %        | Prior Year     | Variance       | %        |
| 19,866                | 27,500         | 7,634      | 27.8%    | 24,070       | 4,205        | 17.5%    | Depreciation                      | 79,462         | 110,000        | 30,538       | 27.8%    | 96,282         | 16,820         | 17.5%    |
| Overhead Allocations: |                |            |          |              |              |          |                                   |                |                |              |          |                |                |          |
| 7,878                 | 9,052          | 1,174      | 13.0%    | 6,716        | (1,162)      | (17.3%)  | Risk Mgt                          | 31,828         | 36,207         | 4,379        | 12.1%    | 28,433         | (3,395)        | (11.9%)  |
| 60,504                | 90,891         | 30,387     | 33.4%    | 133,279      | 72,775       | 54.6%    | Rev Cycle                         | 270,370        | 363,565        | 93,195       | 25.6%    | 533,308        | 262,938        | 49.3%    |
| 1,650                 | 5,534          | 3,884      | 70.2%    | 2,166        | 516          | 23.8%    | Internal Audit                    | 6,886          | 22,136         | 15,250       | 68.9%    | 4,838          | (2,048)        | (42.3%)  |
| 17,777                | 28,637         | 10,860     | 37.9%    | 34,265       | 16,488       | 48.1%    | Home Office Facilities            | 100,975        | 114,547        | 13,572       | 11.8%    | 111,576        | 10,601         | 9.5%     |
| 41,412                | 35,014         | (6,398)    | (18.3%)  | 36,655       | (4,757)      | (13.0%)  | Administration                    | 163,021        | 140,057        | (22,964)     | (16.4%)  | 142,710        | (20,311)       | (14.2%)  |
| 35,043                | 85,359         | 50,316     | 58.9%    | 52,304       | 17,261       | 33.0%    | Human Resources                   | 251,049        | 341,436        | 90,387       | 26.5%    | 170,556        | (80,493)       | (47.2%)  |
| 12,589                | 23,440         | 10,851     | 46.3%    | 13,640       | 1,051        | 7.7%     | Legal                             | 36,708         | 93,759         | 57,051       | 60.8%    | 40,412         | 3,704          | 9.2%     |
| 2,873                 | 3,521          | 648        | 18.4%    | 3,056        | 183          | 6.0%     | Records                           | 11,488         | 14,085         | 2,597        | 18.4%    | 11,163         | (325)          | (2.9%)   |
| 5,905                 | 9,336          | 3,431      | 36.7%    | 6,435        | 530          | 8.2%     | Compliance                        | 22,510         | 37,344         | 14,834       | 39.7%    | 21,958         | (552)          | (2.5%)   |
| 1,045                 | 3,497          | 2,452      | 70.1%    | -            | (1,045)      | 0.0%     | Reimburse                         | 7,955          | 13,989         | 6,034        | 43.1%    | -              | (7,955)        | 0.0%     |
| 31,310                | 39,045         | 7,735      | 19.8%    | 62,440       | 31,130       | 49.9%    | IT Operations                     | 134,634        | 156,181        | 21,547       | 13.8%    | 282,540        | 147,906        | 52.3%    |
| 12,063                | 14,232         | 2,169      | 15.2%    | 8,364        | (3,699)      | (44.2%)  | IT Security                       | 52,457         | 56,926         | 4,469        | 7.9%     | 41,852         | (10,605)       | (25.3%)  |
| 182,721               | 200,661        | 17,940     | 8.9%     | 33,066       | (149,655)    | (452.6%) | IT Applications                   | 624,197        | 802,644        | 178,447      | 22.2%    | 158,338        | (465,859)      | (294.2%) |
| 31,794                | 47,286         | 15,492     | 32.8%    | 45,745       | 13,951       | 30.5%    | Security Services                 | 131,601        | 189,143        | 57,542       | 30.4%    | 183,346        | 51,745         | 28.2%    |
| 5,696                 | 4,545          | (1,151)    | (25.3%)  | -            | (5,696)      | 0.0%     | Supply Chain                      | 20,885         | 18,179         | (2,706)      | (14.9%)  | -              | (20,885)       | 0.0%     |
| 16,970                | 28,066         | 11,096     | 39.5%    | 27,814       | 10,844       | 39.0%    | Finance                           | 77,176         | 112,263        | 35,087       | 31.3%    | 112,248        | 35,072         | 31.2%    |
| 9,640                 | 14,318         | 4,678      | 32.7%    | 5,076        | (4,564)      | (89.9%)  | Public Relations                  | 35,528         | 57,270         | 21,742       | 38.0%    | 20,316         | (15,212)       | (74.9%)  |
| 10,234                | 4,010          | (6,224)    | (155.2%) | 8,064        | (2,170)      | (26.9%)  | Information Technology            | 39,686         | 16,039         | (23,647)     | (147.4%) | 29,808         | (9,878)        | (33.1%)  |
| 6,009                 | 6,797          | 788        | 11.6%    | 6,382        | 373          | 5.8%     | Corporate Quality                 | 25,821         | 27,189         | 1,368        | 5.0%     | 26,045         | 224            | 0.9%     |
| 12,365                | 5,490          | (6,875)    | (125.2%) | 9,727        | (2,638)      | (27.1%)  | Project MGMT Office               | 38,413         | 21,960         | (16,453)     | (74.9%)  | 40,296         | 1,883          | 4.7%     |
| 10,644                | 8,574          | (2,070)    | (24.1%)  | -            | (10,644)     | 0.0%     | HIM                               | 50,923         | 34,296         | (16,627)     | (48.5%)  | -              | (50,923)       | 0.0%     |
| 14,829                | 18,185         | 3,356      | 18.5%    | -            | (14,829)     | 0.0%     | Coding                            | 64,947         | 72,738         | 7,791        | 10.7%    | -              | (64,947)       | 0.0%     |
| 21,555                | 35,014         | 13,459     | 38.4%    | -            | (21,555)     | 0.0%     | IT Service Center                 | 88,974         | 140,056        | 51,082       | 36.5%    | -              | (88,974)       | 0.0%     |
| 552,506               | 720,501        | 167,995    | 23.3%    | 495,192      | (57,314)     | (11.6%)  | Total Overhead Allocations        | 2,288,032      | 2,882,006      | 593,974      | 20.6%    | 1,959,742      | (328,290)      | (16.8%)  |
| 2,470,511             | 3,302,308      | 831,797    | 25.2%    | 2,454,039    | (16,473)     | (0.7%)   | Total Expenses                    | 10,896,135     | 13,820,330     | 2,924,194    | 21.2%    | 9,876,570      | (1,019,566)    | (10.3%)  |
| \$ (1,091,423)        | \$ (1,757,840) | \$ 666,417 | (37.9%)  | \$ (761,622) | \$ (329,801) | 43.3%    | Net Margin                        | \$ (4,650,170) | \$ (7,210,827) | \$ 2,560,657 | (35.5%)  | \$ (3,795,311) | \$ (854,859)   | 22.5%    |
| (38,566)              | 116,559        | 155,126    | 133.1%   | -            | 38,566       | 0.0%     | Capital                           | -              | 466,237        | 466,237      | 100.0%   | 100,000        | 100,000        | 100.0%   |
| \$ -                  | \$ -           | \$ -       | 0.0%     | \$ -         | \$ -         | 0.0%     | General Fund Support/ Transfer In | \$ 3,542,921   | \$ 5,900,000   | \$ 2,357,079 | 40.0%    | \$ -           | \$ (3,542,921) | 0.0%     |

# District Clinic Holdings, Inc.- Dental Statement of Revenues and Expenses by Location

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

|   | Dental Clinic<br>Administration | West Palm Beach<br>Dental Clinic | Lantana<br>Dental Clinic | Delray<br>Dental Clinic | Belle Glade<br>Dental Clinic | Total               |
|---|---------------------------------|----------------------------------|--------------------------|-------------------------|------------------------------|---------------------|
| <b>Gross Patient Revenue</b>  | -                               | 1,302,662                        | 830,615                  | 638,490                 | 417,782                      | 3,206,701           |
| Contractual Allowances  | -                               | 397,929                          | 326,593                  | 184,013                 | 265,077                      | 1,174,101           |
| Charity Care  | -                               | 702,637                          | 423,243                  | 360,139                 | 146,068                      | 1,648,796           |
| Bad Debt  | -                               | 65,871                           | 20,959                   | 10,426                  | 36,300                       | 131,123             |
| Total Contractual Allowances and Bad Debt                             | -                               | 1,166,438                        | 770,795                  | 554,578                 | 447,445                      | 2,954,021           |
| Other Patient Revenue   | -                               | 138,918                          | 102,841                  | 88,889                  | 65,219                       | 396,183             |
| <b>Net Patient Revenue</b>  | -                               | 275,143                          | 162,661                  | 172,802                 | 35,556                       | 648,864             |
| Collection %  | -                               | 21.12%                           | 19.58%                   | 27.06%                  | 8.51%                        | 20.23%              |
| Grant Funds   | 54,529                          | 228,737                          | 122,662                  | 101,848                 | 53,059                       | 560,835             |
| Other Financial Assistance  | 20,165                          | 23,361                           | 27,647                   | 11,703                  | 6,474                        | 89,351              |
| Other Revenue   | 420                             | -                                | (9)                      | -                       | -                            | 411                 |
| <b>Total Other Revenues</b>   | 75,114                          | 252,098                          | 150,300                  | 113,551                 | 59,533                       | 650,597             |
| <b>Total Revenues</b>   | <b>75,114</b>                   | <b>527,241</b>                   | <b>312,961</b>           | <b>286,353</b>          | <b>95,089</b>                | <b>1,299,461</b>    |
| <i>Direct Operational Expenses:</i>                                   |                                 |                                  |                          |                         |                              |                     |
| Salaries and Wages  | 122,469                         | 394,644                          | 251,923                  | 226,520                 | 99,212                       | 1,193,982           |
| Benefits  | 35,875                          | 88,307                           | 62,368                   | 63,278                  | 32,738                       | 282,566             |
| Purchased Services  | -                               | 2,542                            | 1,298                    | 1,647                   | 3,560                        | 9,048               |
| Medical Supplies  | -                               | 27,701                           | 14,234                   | 16,323                  | 10,510                       | 68,767              |
| Other Supplies  | -                               | 2,897                            | 3,118                    | 606                     | 73                           | 6,693               |
| Drugs   | -                               | 213                              | 325                      | 237                     | 237                          | 1,011               |
| Repairs & Maintenance   | -                               | 26,175                           | 1,629                    | 1,427                   | 4,998                        | 34,230              |
| Lease & Rental  | -                               | 36,827                           | 21,823                   | 20,340                  | 11,349                       | 90,339              |
| Utilities   | -                               | 1,706                            | 1,678                    | 491                     | 3,607                        | 7,482               |
| Other Expense   | 2,442                           | 5,982                            | 4,784                    | 5,669                   | 2,155                        | 21,033              |
| Insurance   | -                               | -                                | -                        | -                       | 309                          | 309                 |
| <b>Total Operational Expenses</b>                                     | 160,786                         | 586,995                          | 363,181                  | 336,538                 | 168,749                      | 1,715,461           |
| <b>Net Performance before Depreciation &amp; Overhead Allocations</b> | <b>(85,672)</b>                 | <b>(59,754)</b>                  | <b>(50,220)</b>          | <b>(50,185)</b>         | <b>(73,660)</b>              | <b>(416,000)</b>    |
| Depreciation  | -                               | 8,889                            | 2,202                    | 1,606                   | 10,466                       | 23,162              |
| <i>Overhead Allocations:</i>  |                                 |                                  |                          |                         |                              |                     |
| Risk Managment Allocation   | 5,875                           | -                                | -                        | -                       | -                            | -                   |
| Internal Audit Allocation   | 1,271                           | -                                | -                        | -                       | -                            | -                   |
| Administration Allocation   | 30,087                          | -                                | -                        | -                       | -                            | -                   |
| Legal Allocation  | 6,775                           | -                                | -                        | -                       | -                            | -                   |
| Records Allocation  | 2,120                           | -                                | -                        | -                       | -                            | -                   |
| Compliance Allocation   | 4,155                           | -                                | -                        | -                       | -                            | -                   |
| PROJ MGMT ALLOC   | 7,090                           | -                                | -                        | -                       | -                            | -                   |
| Finance Allocation  | 14,243                          | -                                | -                        | -                       | -                            | -                   |
| IT Allocation   | 7,325                           | -                                | -                        | -                       | -                            | -                   |
| CORP COMMUN ALLOC   | 6,558                           | -                                | -                        | -                       | -                            | -                   |
| Supply Chain Alloc  | 3,854                           | -                                | -                        | -                       | -                            | -                   |
| IT OPERATIONS ALLOCATION  | 24,849                          | -                                | -                        | -                       | -                            | -                   |
| IT SECURITY ALLOCATION  | 9,681                           | -                                | -                        | -                       | -                            | -                   |
| CORP QUAL ALLOC   | 4,765                           | -                                | -                        | -                       | -                            | -                   |
| Reimburse Alloc   | 1,468                           | -                                | -                        | -                       | -                            | -                   |
| IT SERVICE CENTER ALLOC   | 16,421                          | -                                | -                        | -                       | -                            | -                   |
| HIM ALLOC   | 9,398                           | -                                | -                        | -                       | -                            | -                   |
| CODING ALLOC  | 11,987                          | -                                | -                        | -                       | -                            | -                   |
| IT APPLICATIONS ALLOC   | 115,201                         | -                                | -                        | -                       | -                            | -                   |
| Human Resources Allocation  | 42,905                          | -                                | -                        | -                       | -                            | -                   |
| SECURITY SERVICES ALLOC   | 27,837                          | -                                | -                        | -                       | -                            | -                   |
| Facilities Allocation   | 14,490                          | -                                | -                        | -                       | -                            | -                   |
| Revenue Cycle Allocation  | 56,659                          | -                                | -                        | -                       | -                            | -                   |
| <b>Total Overhead Allocations</b>                                     | 425,014                         | -                                | -                        | -                       | -                            | -                   |
| <b>Total Expenses</b>   | <b>585,800</b>                  | <b>595,884</b>                   | <b>365,382</b>           | <b>338,143</b>          | <b>179,214</b>               | <b>2,064,424</b>    |
| <b>Net Margin</b>   | <b>\$ (510,686)</b>             | <b>\$ (68,643)</b>               | <b>\$ (52,421)</b>       | <b>\$ (51,790)</b>      | <b>\$ (84,125)</b>           | <b>\$ (764,963)</b> |
| <b>Capital</b>  | -                               | -                                | -                        | -                       | -                            | -                   |
| <b>General Fund Support/ Transfer In</b>                              | <b>\$ 585,929</b>               | <b>-</b>                         | <b>-</b>                 | <b>-</b>                | <b>-</b>                     | <b>585,929</b>      |

# District Clinic Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

| Current Month                       |                 |                 |                |                 |                 |               |  | Fiscal Year To Date |                  |                  |                |                  |                  |                 |
|-------------------------------------|-----------------|-----------------|----------------|-----------------|-----------------|---------------|--|---------------------|------------------|------------------|----------------|------------------|------------------|-----------------|
| Actual                              | Budget          | Variance        | %              | Prior Year      | Variance        | %             |  | Actual              | Budget           | Variance         | %              | Prior Year       | Variance         | %               |
| \$ 901,979                          | \$ 769,775      | \$ 132,204      | 17.2%          | \$ 770,612      | \$ 131,367      | 17.0%         | Outpatient Revenue                             | \$ 3,206,701        | \$ 3,183,033     | \$ 23,668        | 0.7%           | \$ 3,249,563     | \$ (42,862)      | (1.3%)          |
| -                                   | -               | -               | 0.0%           | -               | -               | 0.0%          | HCD Capitated Claims                           | -                   | -                | -                | 0.0%           | -                | -                | 0.0%            |
| <b>901,979</b>                      | <b>769,775</b>  | <b>132,204</b>  | <b>17.2%</b>   | <b>770,612</b>  | <b>131,367</b>  | <b>17.0%</b>  | <b>Gross Patient Revenue</b>                   | <b>3,206,701</b>    | <b>3,183,033</b> | <b>23,668</b>    | <b>0.7%</b>    | <b>3,249,563</b> | <b>(42,862)</b>  | <b>(1.3%)</b>   |
| 352,367                             | 203,330         | (149,037)       | (73.3%)        | 333,234         | (19,134)        | (5.7%)        | Contractual Allowances                         | 1,174,101           | 840,771          | (333,330)        | (39.6%)        | 1,185,277        | 11,176           | 0.9%            |
| 429,069                             | 367,363         | (61,706)        | (16.8%)        | 355,332         | (73,737)        | (20.8%)       | Charity Care                                   | 1,648,796           | 1,519,051        | (129,745)        | (8.5%)         | 1,483,465        | (165,332)        | (11.1%)         |
| 35,961                              | 87,146          | 51,185          | 58.7%          | (884)           | (36,845)        | 4,168.2%      | Bad Debt                                       | 131,123             | 360,354          | 229,231          | 63.6%          | 226,380          | 95,256           | 42.1%           |
| 817,397                             | 657,839         | (159,558)       | (24.3%)        | 687,682         | (129,715)       | (18.9%)       | Total Contractuals and Bad Debts               | 2,954,021           | 2,720,176        | (233,845)        | (8.6%)         | 2,895,121        | (58,899)         | (2.0%)          |
| 99,046                              | 100,852         | (1,806)         | (1.8%)         | 42,727          | 56,319          | 131.8%        | Other Patient Revenue                          | 396,183             | 417,027          | (20,844)         | (5.0%)         | 472,274          | (76,091)         | (16.1%)         |
| <b>183,628</b>                      | <b>212,788</b>  | <b>(29,160)</b> | <b>(13.7%)</b> | <b>125,657</b>  | <b>57,971</b>   | <b>46.1%</b>  | <b>Net Patient Revenue</b>                     | <b>648,864</b>      | <b>879,884</b>   | <b>(231,020)</b> | <b>(26.3%)</b> | <b>826,716</b>   | <b>(177,852)</b> | <b>(21.5%)</b>  |
| 20.36%                              | 27.64%          |                 |                | 16.31%          |                 |               | Collection %                                   | 20.23%              | 27.64%           |                  |                | 25.44%           |                  |                 |
| 93,971                              | 147,874         | (53,903)        | (36.5%)        | 180,413         | (86,442)        | (47.9%)       | Grant Funds                                    | 560,835             | 591,496          | (30,661)         | (5.2%)         | 669,771          | (108,936)        | (16.3%)         |
| -                                   | -               | -               | 0.0%           | -               | -               | 0.0%          | Other Financial Assistance                     | 89,351              | -                | 89,351           | 0.0%           | -                | 89,351           | 0.0%            |
| 160                                 | -               | 160             | 0.0%           | 200             | (40)            | (20.0%)       | Other Revenue                                  | 411                 | -                | 411              | 0.0%           | 200              | 211              | 105.3%          |
| 94,131                              | 147,874         | (53,743)        | (36.3%)        | 180,613         | (86,482)        | (47.9%)       | Total Other Revenues                           | 650,597             | 591,496          | 59,101           | 10.0%          | 669,971          | (19,374)         | (2.9%)          |
| <b>277,759</b>                      | <b>360,662</b>  | <b>(82,903)</b> | <b>(23.0%)</b> | <b>306,270</b>  | <b>(28,511)</b> | <b>(9.3%)</b> | <b>Total Revenues</b>                          | <b>1,299,461</b>    | <b>1,471,380</b> | <b>(171,919)</b> | <b>(11.7%)</b> | <b>1,496,687</b> | <b>(197,227)</b> | <b>(13.2%)</b>  |
| <i>Direct Operational Expenses:</i> |                 |                 |                |                 |                 |               |  |                     |                  |                  |                |                  |                  |                 |
| 264,122                             | 286,549         | 22,426          | 7.8%           | 250,779         | (13,344)        | (5.3%)        | Salaries and Wages                             | 1,094,769           | 1,272,195        | 177,426          | 13.9%          | 923,644          | (171,125)        | (18.5%)         |
| 80,092                              | 73,091          | (7,001)         | (9.6%)         | 78,250          | (1,842)         | (2.4%)        | Benefits                                       | 282,566             | 292,364          | 9,798            | 3.4%           | 267,139          | (15,427)         | (5.8%)          |
| 737                                 | 6,290           | 5,553           | 88.3%          | 1,226           | 490             | 39.9%         | Purchased Services                             | 9,048               | 25,160           | 16,112           | 64.0%          | 8,775            | (273)            | (3.1%)          |
| 20,147                              | 19,437          | (710)           | (3.7%)         | 11,698          | (8,450)         | (72.2%)       | Medical Supplies                               | 68,767              | 77,750           | 8,982            | 11.6%          | 67,880           | (887)            | (1.3%)          |
| 2,740                               | 9,009           | 6,269           | 69.6%          | 317             | (2,423)         | (764.3%)      | Other Supplies                                 | 6,693               | 36,036           | 29,343           | 81.4%          | 6,428            | (265)            | (4.1%)          |
| -                                   | 15,660          | 15,660          | 47,454.3%      | -               | -               | 0.0%          | Medical Services                               | -                   | 62,640           | 62,640           | 100.0%         | -                | -                | 0.0%            |
| 4,662                               | 2,069           | (2,594)         | (125.4%)       | 178             | (4,485)         | (2,524.9%)    | Repairs & Maintenance                          | 34,230              | 8,275            | (25,955)         | (313.7%)       | 7,559            | (26,671)         | (352.8%)        |
| 22,562                              | 27,868          | 5,306           | 19.0%          | 22,490          | (72)            | (0.3%)        | Lease & Rental                                 | 90,339              | 111,473          | 21,134           | 19.0%          | 90,000           | (339)            | (0.4%)          |
| 2,322                               | 2,503           | 181             | 7.2%           | 1,651           | (671)           | (40.6%)       | Utilities                                      | 7,482               | 10,013           | 2,531            | 25.3%          | 6,458            | (1,024)          | (15.9%)         |
| 1,876                               | 5,138           | 3,262           | 63.5%          | (381)           | (2,257)         | 593.0%        | Other Expense                                  | 21,033              | 20,553           | (480)            | (2.3%)         | 4,765            | (16,268)         | (341.4%)        |
| 77                                  | 90              | 13              | 14.2%          | 88              | 10              | 11.9%         | Insurance                                      | 309                 | 360              | 51               | 14.2%          | 351              | 42               | 11.9%           |
| 399,339                             | 447,705         | 48,366          | 10.8%          | 366,295         | (33,044)        | (9.0%)        | Total Operational Expenses                     | 1,616,248           | 1,916,819        | 300,571          | 15.7%          | 1,382,998        | (233,250)        | (16.9%)         |
| <b>Net Performance before</b>       |                 |                 |                |                 |                 |               |  |                     |                  |                  |                |                  |                  |                 |
| <b>(121,580)</b>                    | <b>(87,043)</b> | <b>(34,537)</b> | <b>39.7%</b>   | <b>(60,025)</b> | <b>(61,555)</b> | <b>102.5%</b> | <b>Depreciation &amp; Overhead Allocations</b> | <b>(316,788)</b>    | <b>(445,439)</b> | <b>128,652</b>   | <b>(28.9%)</b> | <b>113,689</b>   | <b>(430,476)</b> | <b>(378.6%)</b> |

# District Clinic Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

| Current Month                     |              |            |          |              |             |          | Fiscal Year To Date |                |            |          |              |              |          |
|-----------------------------------|--------------|------------|----------|--------------|-------------|----------|---------------------|----------------|------------|----------|--------------|--------------|----------|
| Actual                            | Budget       | Variance   | %        | Prior Year   | Variance    | %        | Actual              | Budget         | Variance   | %        | Prior Year   | Variance     | %        |
| 5,790                             | 5,750        | (41)       | (0.7%)   | 7,572        | 1,781       | 23.5%    | 23,162              | 23,000         | (162)      | (0.7%)   | 30,287       | 7,125        | 23.5%    |
| Overhead Allocations:             |              |            |          |              |             |          |                     |                |            |          |              |              |          |
| 1,454                             | 1,671        | 217        | 13.0%    | 1,098        | (356)       | (32.5%)  | 5,875               | 6,682          | 807        | 12.1%    | 4,647        | (1,228)      | (26.4%)  |
| 12,679                            | 19,047       | 6,368      | 33.4%    | 23,169       | 10,490      | 45.3%    | 56,659              | 76,190         | 19,531     | 25.6%    | 92,708       | 36,049       | 38.9%    |
| 305                               | 1,021        | 716        | 70.1%    | 354          | 49          | 13.8%    | 1,271               | 4,085          | 2,814      | 68.9%    | 791          | (480)        | (60.8%)  |
| 2,551                             | 4,110        | 1,559      | 37.9%    | 3,625        | 1,074       | 29.6%    | 14,490              | 16,438         | 1,948      | 11.9%    | 11,804       | (2,686)      | (22.8%)  |
| 7,643                             | 6,462        | (1,181)    | (18.3%)  | 5,991        | (1,652)     | (27.6%)  | 30,087              | 25,849         | (4,238)    | (16.4%)  | 23,324       | (6,763)      | (29.0%)  |
| 5,989                             | 14,588       | 8,599      | 58.9%    | 8,791        | 2,802       | 31.9%    | 42,905              | 58,353         | 15,448     | 26.5%    | 28,666       | (14,239)     | (49.7%)  |
| 2,323                             | 4,326        | 2,003      | 46.3%    | 2,229        | (94)        | (4.2%)   | 6,775               | 17,304         | 10,529     | 60.8%    | 6,605        | (170)        | (2.6%)   |
| 530                               | 650          | 120        | 18.4%    | 499          | (31)        | (6.1%)   | 2,120               | 2,599          | 479        | 18.4%    | 1,824        | (296)        | (16.2%)  |
| 1,090                             | 1,723        | 633        | 36.7%    | 1,052        | (38)        | (3.6%)   | 4,155               | 6,892          | 2,737      | 39.7%    | 3,589        | (566)        | (15.8%)  |
| 193                               | 645          | 452        | 70.1%    | -            | (193)       | 0.0%     | 1,468               | 2,582          | 1,114      | 43.1%    | -            | (1,468)      | 0.0%     |
| 5,779                             | 7,206        | 1,427      | 19.8%    | 10,205       | 4,426       | 43.4%    | 24,849              | 28,825         | 3,976      | 13.8%    | 46,176       | 21,327       | 46.2%    |
| 2,226                             | 2,627        | 401        | 15.3%    | 1,367        | (859)       | (62.9%)  | 9,681               | 10,506         | 825        | 7.9%     | 6,840        | (2,841)      | (41.5%)  |
| 33,723                            | 37,034       | 3,311      | 8.9%     | 5,404        | (28,319)    | (524.0%) | 115,201             | 148,135        | 32,934     | 22.2%    | 25,878       | (89,323)     | (345.2%) |
| 6,725                             | 10,002       | 3,277      | 32.8%    | 7,997        | 1,272       | 15.9%    | 27,837              | 40,008         | 12,171     | 30.4%    | 32,053       | 4,216        | 13.2%    |
| 1,051                             | 839          | (212)      | (25.3%)  | -            | (1,051)     | 0.0%     | 3,854               | 3,355          | (499)      | (14.9%)  | -            | (3,854)      | 0.0%     |
| 3,132                             | 5,180        | 2,048      | 39.5%    | 4,546        | 1,414       | 31.1%    | 14,243              | 20,719         | 6,476      | 31.3%    | 18,345       | 4,102        | 22.4%    |
| 1,779                             | 2,642        | 863        | 32.7%    | 830          | (949)       | (114.5%) | 6,558               | 10,570         | 4,012      | 38.0%    | 3,320        | (3,238)      | (97.5%)  |
| 1,889                             | 740          | (1,149)    | (155.2%) | 1,318        | (571)       | (43.3%)  | 7,325               | 2,960          | (4,365)    | (147.4%) | 4,872        | (2,453)      | (50.4%)  |
| 1,109                             | 1,254        | 145        | 11.6%    | 1,043        | (66)        | (6.3%)   | 4,765               | 5,018          | 253        | 5.0%     | 4,257        | (508)        | (11.9%)  |
| 2,282                             | 1,013        | (1,269)    | (125.2%) | 1,590        | (692)       | (43.5%)  | 7,090               | 4,053          | (3,037)    | (74.9%)  | 6,586        | (504)        | (7.7%)   |
| 1,964                             | 1,582        | (382)      | (24.1%)  | -            | (1,964)     | 0.0%     | 9,398               | 6,330          | (3,068)    | (48.5%)  | -            | (9,398)      | 0.0%     |
| 2,737                             | 3,356        | 619        | 18.4%    | -            | (2,737)     | 0.0%     | 11,987              | 13,425         | 1,438      | 10.7%    | -            | (11,987)     | 0.0%     |
| 3,978                             | 6,462        | 2,484      | 38.4%    | -            | (3,978)     | 0.0%     | 16,421              | 25,849         | 9,428      | 36.5%    | -            | (16,421)     | 0.0%     |
| 103,131                           | 134,182      | 31,051     | 23.1%    | 81,106       | (22,025)    | (27.2%)  | 425,014             | 536,727        | 111,713    | 20.8%    | 322,283      | (102,731)    | (31.9%)  |
| 508,261                           | 587,636      | 79,376     | 13.5%    | 454,973      | (53,288)    | (11.7%)  | 2,064,424           | 2,476,546      | 412,122    | 16.6%    | 1,735,568    | (328,856)    | (18.9%)  |
| \$ (230,501)                      | \$ (226,974) | \$ (3,527) | 1.6%     | \$ (148,703) | \$ (81,799) | 55.0%    | \$ (764,963)        | \$ (1,005,166) | \$ 240,203 | (23.9%)  | \$ (238,881) | \$ (526,083) | 220.2%   |
| (51,467)                          | 37,130       | 88,597     | 238.6%   | -            | 51,467      | 0.0%     | -                   | 148,522        | 148,522    | 100.0%   | -            | -            | 0.0%     |
| \$ -                              | \$ -         | \$ -       | 0.0%     | \$ -         | \$ -        | 0.0%     | \$ 585,929          | \$ 725,000     | \$ 139,071 | 19.2%    | \$ -         | \$ (585,929) | 0.0%     |
| General Fund Support/ Transfer In |              |            |          |              |             |          |                     |                |            |          |              |              |          |

# District Clinic Holdings, Inc- Behavioral Health Statement of Revenues and Expenses by Location

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

|   | Portable<br>Behavioral Health | West Palm Beach<br>Behavioral Health | Lantana<br>Behavioral Health | Delray<br>Behavioral Health | Belle Glade<br>Behavioral Health | Lewis Center<br>Behavioral Health | West Boca<br>Behavioral Health | Mangonia<br>Behavioral Health | Jupiter<br>Behavioral Health |
|---|-------------------------------|--------------------------------------|------------------------------|-----------------------------|----------------------------------|-----------------------------------|--------------------------------|-------------------------------|------------------------------|
| <b>Gross Patient Revenue</b>  | -                             | 11                                   | -                            | 80                          | 41                               | 2,613                             | -                              | 380,415                       | -                            |
| Contractual Allowances  | -                             | 441                                  | -                            | -                           | 2,145                            | 102,369                           | -                              | 60,982                        | -                            |
| Charity Care  | -                             | 9                                    | -                            | 40                          | 69                               | 5,833                             | -                              | 65,925                        | 19                           |
| Bad Debt  | -                             | 362                                  | 150                          | 58                          | 611                              | 53,326                            | 20                             | 24,473                        | 64                           |
| Total Contractual Allowances and Bad Debt                             | -                             | 812                                  | 150                          | 99                          | 2,825                            | 161,528                           | 20                             | 151,380                       | 83                           |
| Other Patient Revenue   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | 4,617                         | -                            |
| <b>Net Patient Revenue</b>  | -                             | (801)                                | (150)                        | (18)                        | (2,784)                          | (158,914)                         | (20)                           | 233,653                       | (83)                         |
| Collection %  | -                             | -7325.05%                            | 0.00%                        | 0.00%                       | -6722.07%                        | -6081.41%                         | 0.00%                          | 61.42%                        | 0.00%                        |
| Grant Funds   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Other Financial Assistance  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Other Revenue   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Total Other Revenues  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| <b>Total Revenues</b>   | -                             | (801)                                | (150)                        | (18)                        | (2,784)                          | (158,914)                         | (20)                           | 233,653                       | (83)                         |
| <i>Direct Operational Expenses:</i>                                   |                               |                                      |                              |                             |                                  |                                   |                                |                               |                              |
| Salaries and Wages  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Benefits  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Purchased Services  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Medical Supplies  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Other Supplies  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Repairs & Maintenance   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Lease & Rental  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Utilities   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Other Expense   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Insurance   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Total Operational Expenses  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| <b>Net Performance before Depreciation &amp; Overhead Allocations</b> | -                             | (801)                                | (150)                        | (18)                        | (2,784)                          | (158,914)                         | (20)                           | 233,653                       | (83)                         |
| Depreciation  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| <i>Overhead Allocations:</i>  |                               |                                      |                              |                             |                                  |                                   |                                |                               |                              |
| Risk Mgt  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Rev Cycle   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Internal Audit  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Home Office Facilities  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Administration  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Human Resources   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Legal   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Records   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Compliance  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Comm Engage Plan  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| IT Operations   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| IT Security   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| IT Applications   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Security Services   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| IT EPIC   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Finance   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Public Relations  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Information Technology  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Corporate Quality   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Project MGMT Office   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| Total Overhead Allocations  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| <b>Total Expenses</b>   | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| <b>Net Margin</b>   | \$ -                          | \$ (801)                             | \$ (150)                     | \$ (18)                     | \$ (2,784)                       | \$ (158,914)                      | \$ (20)                        | \$ 233,653                    | \$ (83)                      |
| <b>Capital</b>  | -                             | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |
| <b>General Fund Support/ Transfer In</b>                              | \$ -                          | -                                    | -                            | -                           | -                                | -                                 | -                              | -                             | -                            |

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

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# District Clinic Holdings, Inc- Behavioral Health Statement of Revenues and Expenses

FOR THE FOURTH MONTH ENDED JANUARY 31, 2023

| Current Month         |        |           |      |            |           |      |                                   | Fiscal Year To Date |        |           |      |            |           |      |  |
|-----------------------|--------|-----------|------|------------|-----------|------|-----------------------------------|---------------------|--------|-----------|------|------------|-----------|------|--|
| Actual                | Budget | Variance  | %    | Prior Year | Variance  | %    |                                   | Actual              | Budget | Variance  | %    | Prior Year | Variance  | %    |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Depreciation                      | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| Overhead Allocations: |        |           |      |            |           |      |                                   |                     |        |           |      |            |           |      |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Risk Mgt                          | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Rev Cycle                         | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Internal Audit                    | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Home Office Facilities            | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Administration                    | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Human Resources                   | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Legal                             | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Records                           | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Compliance                        | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Comm Engage Plan                  | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | IT Operations                     | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | IT Security                       | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | IT Applications                   | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Security Services                 | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | IT EPIC                           | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Finance                           | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Public Relations                  | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Information Technology            | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Corporate Quality                 | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Project MGMT Office               | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Managed Care Contract             | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Total Overhead Allocations        | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Total Expenses                    | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| \$ 16,490             | \$ -   | \$ 16,490 | 0.0% | \$ -       | \$ 16,490 | 0.0% | Net Margin                        | \$ 70,882           | \$ -   | \$ 70,882 | 0.0% | \$ -       | \$ 70,882 | 0.0% |  |
| -                     | -      | -         | 0.0% | -          | -         | 0.0% | Capital                           | -                   | -      | -         | 0.0% | -          | -         | 0.0% |  |
| \$ -                  | \$ -   | \$ -      | 0.0% | \$ -       | \$ -      | 0.0% | General Fund Support/ Transfer In | \$ -                | \$ -   | \$ -      | 0.0% | \$ -       | \$ -      | 0.0% |  |

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**MARCH 29, 2023**

**1. Description: FY23 School Based Service Expansion Grant**

**2. Summary:**

SBSE (School-Based Service Expansion) Grant opportunity provides up to \$350,000 annually for a 2-year performance period for new school-based service sites.

**3. Substantive Analysis:**

This grant opportunity ties in nicely with our new 25-year collaborative agreement with Children's Partnership Schools (CPS), FAU and the School Board to provide healthcare services at Lake Worth High School and JFK Middle school, with a start date of August 2023. This grant requires that we also submit an HRSA change-in-scope to include school-based clinics as a new site of service.

See the supporting abstract and budget attached.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount    | Budget  |
|----------------------|-----------|---|
| Capital Requirements |           | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   | \$350,000 | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |
| Annual Expenditures  |           | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:



\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends that the Board approve the FY23 SBSE Grant Application.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**MARCH 29, 2023**

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

Health Care District of Palm Beach County  
1515 N. Flagler Dr, Ste 101, WPB, FL 33401  
Alicia Ottmann - Project Director  
561-804-5764  
aottmann@hcdpbc.org  
www.hcdpbc.org

### **Total \$350,000 per year**

Since 1988, the Health Care District of Palm Beach County (the District) has operated a dynamic health care network that is a local government, ad valorem tax-supported safety net health care system. It includes a public hospital, skilled nursing facility, school health program, nationally recognized rapid air emergency transport & care unit & a vibrant Federally Qualified Health Center (FQHC) program. A 7-member governing board leads the District in managing its \$242.8 million budget in a fiscally responsible manner, with 73.2% allocated to the provision of direct health care services. Initial 330 (e)(g)(h) funding was secured in 2013 to support 4 FQHCs & was named the C. L. Brumback Clinics in honor of the county's first Health Department Director. District Clinic Holdings, Inc. was created as a wholly-owned subsidiary to manage clinic operations to comply with governance requirements. This has since grown to include a robust system of 10 fixed & 3 mobile FQHC locations that provide a comprehensive range of primary and preventative care, including adult, pediatric, women's health, dental, mental health, substance use disorder services & COVID testing. The target service area ID 031 West Palm Beach includes 46 Palm Beach County ZIP codes, 7 Health Professional Shortage Areas & 8 Medically Underserved Population areas. In 2021, 34,854 unduplicated patients were served over 104,194 clinic visits & 11,341 virtual visits comprising 29,786 medical, 9,033 dental, 3,951 mental health, and 1,443 SUD patients.

Of these, 5,953 were persons experiencing homelessness, 1,524 farmworkers & 153 veterans. The co-applicants plan to continue to provide vitally needed services targeting underserved individuals & families and migrant/seasonal farmworkers & persons experiencing homelessness. The program outlined will provide access for those seeking care while targeting the unmet need in the community, such as those with economic, cultural, social & linguistic barriers to care. The target population in the service area is 53% uninsured, with disproportionately high rates of diabetes, obesity, heart disease, asthma, TB, HIV, & STDs. In 2021, 75% of patients reported incomes below 100%, while 12% live between 101% & 200% of the Federal Poverty Level. Approximately 48% of patients required services in a language (Spanish and Creole) other than English. All services are provided on a sliding fee discount basis, regardless of ability to pay, as well as through various public & private payors. The objective is to meet the community's needs by providing a seamlessly integrated continuum of care across an established, trusted network of health centers. Services to be provided through our vast network of collaborative partners, including infectious disease & additional enabling/supportive services. We will continue to reduce health disparities while continuing to provide access to affordable, high-quality health services available to all, across Palm Beach County. The proposed \$350,000 per year "School Based Service Expansion" SBSE project monies will be used to increase the number of patients counseled and offered care by working collaboratively to establish two community schools in Palm Beach County utilizing the principles and standards promoted by the Center for Community Schools as guidance for community school development. The two schools identified as having the greatest need in Palm Beach County are John F. Kennedy Middle School and Lake Worth Community High School.

## HRSA Funding: SBSE (2023-2025)

**Budget Period September 1, 2023 - August 31, 2025**

| Budget Narrative SF 424  | Year 1                |
|--|-----------------------|
|  | Federal Grant Request |
| <b>REVENUE</b>   |                       |
| Grant Request  | 350,000.00            |
|  |                       |
| <b>TOTAL REVENUE</b>   | <b>350,000.00</b>     |
| <b>EXPENSES: Object class totals should be consistent with those presented in Section B of the SF 424-A.</b> |                       |
| <b>PERSONNEL</b>   |                       |
| APRN at 1.0 FTE  | 125,000.00            |
| MA at 1.0 FTE  | 45,760.00             |
| Driver/Registrar at 1.0 FTE  | 39,520.00             |
|  |                       |
| <b>TOTAL PERSONNEL</b>   | <b>210,280.00</b>     |
| <b>FRINGE BENEFITS</b>   |                       |
| FICA @ 7.30% of salary cost up to \$132,900 per employee   | 15,350.00             |
| Health Insurance @ 13.64%  | 28,682.00             |
| Dental @ 0.35%   | 736.00                |
| Retirement @ 4.49%   | 9,442.00              |
| Workers Compensation @ 0.46%   | 967.00                |
|  |                       |
| <b>TOTAL FRINGE @26.24%</b>  | <b>55,177.00</b>      |
| <b>SUPPLIES</b>  |                       |
| Welch Allen Vision Spot screeners  | 8579.00               |
| Welch Allen Spirometers x 2  | 2760.00               |
| Office Supplies (\$330 * 12 months)  | 3960.00               |
| Medical/ Surgical Supplies (\$2.25/enc * 1320 yr 1)& (\$2.25/enc * 2500 yr2)                                 | 8595.00               |
| Computers/Laptops/ IT Hardware & Software  | 10000.00              |
| Drugs- Vaccines, 340B program and other drug purchases (\$14.03/enc * 1320 Yr1) & (\$7/enc * 2500 Yr2)       | 36019.60              |
| Uniforms (\$75 * 3 FTEs)   | 225.00                |
|  |                       |
|  |                       |
|  |                       |
| <b>TOTAL SUPPLIES</b>  | <b>70,138.60</b>      |
| <b>CONTRACTUAL</b>   |                       |
| Language Line iPad/COW   | 9,974.00              |
| Doximity - Behavioral Telehealth   | 4,430.40              |
|  |                       |
| <b>TOTAL CONTRACTUAL</b>   | <b>14,404.40</b>      |
| <b>OTHER</b>   |                       |
|  |                       |
| <b>TOTAL OTHER</b>   |                       |
| <b>TOTAL DIRECT CHARGES (Sum of TOTAL Expenses)</b>  | <b>350,000.00</b>     |
| <b>INDIRECT CHARGES</b>  |                       |
| Indirect Cost: N/A   |                       |
| <b>TOTALS EXPENSES</b>   | <b>350,000.00</b>     |

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**MARCH 29, 2023**

**1. Description: Change In Scope – Form 5B: C. L. Brumback Primary Care Clinics – John F. Kennedy Middle School & Lake Worth Community High School**

**2. Summary:**

Changes in scopes are required for our two new school-based clinics starting in August of 2023.

**3. Substantive Analysis:**

Per the HRSA Compliance Manual, these changes require prior approval from HRSA and must be submitted by the health center as a formal change in scope request.

Staff respectfully requesting a permanent Change In Scope to add two new school-based clinics located at John F. Kennedy Middle School located at 1901 Avenue S, Riviera Beach, FL 33404 & Lake Worth Community High School located at 1701 Lake Worth Rd, Lake Worth, FL 33460.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount | Budget  |
|----------------------|--------|---|
| Capital Requirements |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Expenditures  |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends that the Board approve the HRSA Change in Scopes to include two new school-based clinics.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**MARCH 29, 2023**

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**1. Description: Executive Director Informational Update**

**2. Summary:**

A new partnership with FAU's ACGME-Accredited Psychiatry Residency Program will provide increased access to psychiatric care.

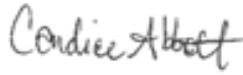
**3. Substantive Analysis:**

Expansion of mental health care is a priority across the Health Care District due to identified community needs. A 3-year contract was signed with FAU to integrate their resident physicians into our health centers, thus providing a resource of expertise in the field of psychiatry and increased access to care. The financial agreement includes \$750,000 annually for four resident physicians and one psychiatric attending physician 5 days per week. Initial appointment availability is planned at Mangonia Park and Delray Beach Health Centers in mid-July, with a contract start date of 07/03/23.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount                              | Budget  |
|----------------------|-------------------------------------|---|
| Capital Requirements |                                     | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   |                                     | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Expenditures  | FY 2023 187,500; Annually \$750,000 | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:



\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends Board receive and file the Executive Director Informational Update.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**



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Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**1. Description: Licensed Independent Practitioner Credentialing and Privileging**

**2. Summary:**

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

**3. Substantive Analysis:**

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

| Last Name | First Name | Degree | Specialty                       | Credentialing   |
|-----------|------------|--------|---------------------------------|-----------------|
| Dabu      | Darnel     | MD     | Family Medicine                 | Recredentialing |
| Hirsch    | Karen      | LCSW   | Licensed Clinical Social Worker | Recredentialing |

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC Medical Director to support the credentialing and privileging process.

Darnel Dabu, MD, joined the Jupiter Clinic in 2017, specializing in Family Medicine. He attended The University of Santo Tomas and completed his Residency at the University of Arkansas College of Medicine. Dr. Dabu is certified in Family Medicine by The American Board of Family Medicine. He has been in practice for thirteen years and is fluent in Tagalog.

Karen Hirsch, LCSW, joined the West Palm Beach Clinic in 2019 as a Licensed Clinical Social Worker. She attended Florida Atlantic University. She has been in practice for seven years and is fluent in Spanish.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount | Budget  |
|----------------------|--------|---|
| Capital Requirements |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Expenditures  |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

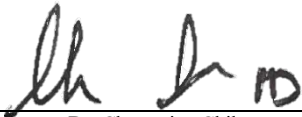
Staff recommends the Board approve the Recredentialing and privileging of Darnel Dabu, MD, Family Medicine.

Staff recommends the Board approve the Recredentialing and privileging of Karen Hirsch, LCSW, Licensed Clinical Social Worker.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Dr. Charmaine Chibar  
FQHC Medical Director



\_\_\_\_\_  
Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**1. Description: Quality Report**

**2. Summary:**

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes March 2023
- UDS Report – YTD
- Provider Productivity –February 2023

**3. Substantive Analysis:**

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review, are brought to the board “under separate cover” on a quarterly basis.

PATIENT SATISFACTION AND GRIEVANCES

Patient relations are to be presented as a separate agenda item.

QUALITY ASSURANCE & IMPROVEMENT

**Colorectal Cancer Screening Initiative:** We have partnered with Exact Sciences Laboratories to offer Cologuard to our eligible clinic patients. Cologuard is a colorectal cancer screening test that tests for both DNA changes and blood in the stool. It is indicated to screen adults 45 years or older at average risk for colorectal cancer. The recommended testing frequency is every 3 years, and it can be done in the privacy of the patient’s home. We collaborated with the Cologuard representatives to create a standard operating procedure (SOP) for the clinics to order the test and receive the test results back in a timely manner. In-service training was provided to clinic providers and nursing staff in February with the help of the Cologuard representatives.

UTILIZATION OF HEALTH CENTER SERVICES

Individual monthly provider productivity stratified by clinic.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | <b>Amount</b> | <b>Budget</b>  |
|----------------------|---------------|--|
| Capital Requirements |               | Yes <input type="checkbox"/> No <input type="checkbox"/> |
| Annual Net Revenue   |               | Yes <input type="checkbox"/> No <input type="checkbox"/> |
| Annual Expenditures  |               | Yes <input type="checkbox"/> No <input type="checkbox"/> |

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends that the Board approve the Quality Report presented.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Dr. Charmaine Chibar  
FQHC Medical Director



\_\_\_\_\_  
Alicia Ottmann, PA-C  
AVP, Executive Director  
FQHC & Pharmacy Services

## Quality Council Meeting Minutes

Date: March 7, 2023

Time: 10:00AM – 12:00PM

**Attendees:** Alicia Ottmann – AVP of FQHC & Pharmacy Services; Andrea Steele – AVP of Corporate Quality; Maria Chamberlin – Assistant Director of Nursing; Shauniel Brown – Senior Risk Manager, Dr. Sandra Warren – Associate Medical Director, David Speciale – Patient Experience Director, Alexa Goodwin – Patient Relations Manager, Marisol Miranda – Director of Clinic Operations, Dr. Charmaine Chibar – FQHC Medical Director, Dr. Valena Grbic - Medical Director of District Cares, Carolina Foksinski- Operations Process Manager, Dr. Belma Andric – VP & Chief Medical Officer, Lisa Hogans – Director of Nursing; Nancy Gonzalez – Dental Program Director; Irene Garcia – Dental Quality Coordinator, Ivonne Cohen- Corporate Quality Reporting Analyst, Jokebed Laureore- Nurse Educator, Erik Lalani – Dental Operations Manager; Jon Van Arnam – Behavioral Health Project Consultant

**Excused:** N/A

**Minutes by:** Nicole Glasford – Executive Assistant

| <u>AGENDA ITEM</u>                         | <u>DISCUSSION / RECOMMENDATIONS</u>   | <u>ACTION ITEMS (AI)</u> | <u>RESPONSIBLE PARTY</u> | <u>DATE</u> |
|--|---|--------------------------|--------------------------|-------------|
| <b>PATIENT SAFETY &amp; ADVERSE EVENTS</b> |   |                          |                          |             |
| <b>OCCURRENCES</b>                         | <p><u>Report Summary</u></p> <p>The February 2023 Risk Management (Incident Reports) Tableau dashboard showed 29 reported events. 28 incidents and <u>1</u> good catch. Mangonia Park (7) was our highest-reported location, with 24% of all reported events.</p> <p><b>Trends by Clinic: Incidents</b></p> <ol style="list-style-type: none"> <li>1. Belle Glade Dental – 1</li> <li>2. Belle Glade Medical- 2</li> <li>3. Delray Dental- 0</li> <li>4. Delray Medical-2</li> <li>5. Jupiter- 0</li> <li>6. Lake Worth Medical- 3</li> <li>7. Lantana dental- 1</li> </ol> |                          |                          |             |

|                            | <div>8. Lantana Medical- 3</div> <div>9. Mangonia- 7</div> <div>10. Medical Clinic Administration- 2</div> <div>11. West Boca- 2</div> <div>12. West Palm Beach Dental- 2</div> <div>13. West Palm Beach Medical -2</div> <div>(February Risk Report Summary presented with graphs.)</div>   |                            |           |      |           |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
|----------------------------|--|----------------------------|-----------|------|-----------|--|--|--------------|--------|--|------|--|-----------|--|-----------|------|-----------|------|-------|------------|------|--|------|--|-----|------------|------|--|------|--|------|----------------|-----|--|-----|--|-----|-------------------|-----|--|-----|--|-----|-----------------|------|--|-----|--|-----|--------|------|--|------|--|-----|----------------|-----|--|-----|--|-----|-----------|-----|--|-----|--|-----|-------|--------|--|--------|--|-----|--|--|--|
| UTILIZATION                |  |                            |           |      |           |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| OPERATIONS                 | <div>Productivity</div> <div>The Clinics continue to see an increase in overall total billable visits since the start of the pandemic:</div> <table><tr><th colspan="6">Productivity February 2023</th></tr><tr><th>Service Line</th><th colspan="2">Target</th><th colspan="2">Seen</th><th>% of Goal</th></tr><tr><td></td><td>In Person</td><td>Tele</td><td>In Person</td><td>Tele</td><td>Total</td></tr><tr><td>Adult Care</td><td>5326</td><td></td><td>4337</td><td></td><td>81%</td></tr><tr><td>Pediatrics</td><td>1462</td><td></td><td>1547</td><td></td><td>106%</td></tr><tr><td>Women’s Health</td><td>668</td><td></td><td>544</td><td></td><td>81%</td></tr><tr><td>Behavioral Health</td><td>555</td><td></td><td>549</td><td></td><td>99%</td></tr><tr><td>Substance Abuse</td><td>1003</td><td></td><td>890</td><td></td><td>89%</td></tr><tr><td>Dental</td><td>2085</td><td></td><td>1966</td><td></td><td>94%</td></tr><tr><td>Dental Hygiene</td><td>954</td><td></td><td>922</td><td></td><td>97%</td></tr><tr><td>Residents</td><td>687</td><td></td><td>658</td><td></td><td>96%</td></tr><tr><td>Total</td><td>12,739</td><td></td><td>11,413</td><td></td><td>90%</td></tr></table> | Productivity February 2023 |           |      |           |  |  | Service Line | Target |  | Seen |  | % of Goal |  | In Person | Tele | In Person | Tele | Total | Adult Care | 5326 |  | 4337 |  | 81% | Pediatrics | 1462 |  | 1547 |  | 106% | Women’s Health | 668 |  | 544 |  | 81% | Behavioral Health | 555 |  | 549 |  | 99% | Substance Abuse | 1003 |  | 890 |  | 89% | Dental | 2085 |  | 1966 |  | 94% | Dental Hygiene | 954 |  | 922 |  | 97% | Residents | 687 |  | 658 |  | 96% | Total | 12,739 |  | 11,413 |  | 90% |  |  |  |
| Productivity February 2023 |  |                            |           |      |           |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Service Line               | Target   |                            | Seen      |      | % of Goal |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
|                            | In Person  | Tele                       | In Person | Tele | Total     |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Adult Care                 | 5326   |                            | 4337      |      | 81%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Pediatrics                 | 1462   |                            | 1547      |      | 106%      |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Women’s Health             | 668  |                            | 544       |      | 81%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Behavioral Health          | 555  |                            | 549       |      | 99%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Substance Abuse            | 1003   |                            | 890       |      | 89%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Dental                     | 2085   |                            | 1966      |      | 94%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Dental Hygiene             | 954  |                            | 922       |      | 97%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Residents                  | 687  |                            | 658       |      | 96%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |
| Total                      | 12,739   |                            | 11,413    |      | 90%       |  |  |              |        |  |      |  |           |  |           |      |           |      |       |            |      |  |      |  |     |            |      |  |      |  |      |                |     |  |     |  |     |                   |     |  |     |  |     |                 |      |  |     |  |     |        |      |  |      |  |     |                |     |  |     |  |     |           |     |  |     |  |     |       |        |  |        |  |     |  |  |  |

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|---|---|--|--|--|
|   | <b><i>(Clinic productivity report with graphs was presented.)</i></b>   |  |  |  |
|   | <b>Walk-ins</b><br>Medical <ul style="list-style-type: none"> <li>Scheduled: 7,045</li> <li>Walk-Ins: 1,480</li> </ul> Dental: <ul style="list-style-type: none"> <li>Scheduled: 2,494</li> <li>Walk-Ins: 394</li> </ul>  |  |  |  |
|   | <b>No Show Rates</b><br>No Show rates are trending downward at 18.8%, down from 19.3% the previous month.<br><br><b>(Report with graph presented.)</b>  |  |  |  |
| <b>PATIENT RELATIONS</b>                        |   |  |  |  |
| <b>GRIEVANCES, COMPLAINTS &amp; COMPLIMENTS</b> | <b>Patient Relations Dashboard</b><br>For January 2023, there were a total of 21 Patient Relations Occurrences that occurred between 6 Clinics and Clinic Administration. Of the 21 occurrences, there were 7 Grievances and 14 Complaints. The top 5 categories were Care & Treatment, Respect Related, Finance, Physician Related and Nursing Related Issues. The top subcategory was Inappropriate Care with 3 occurrences, followed by Refusal of Treatment, Wait Time, Billing Issues and Bad attitude/rude with 2 occurrences in each. There were 11 compliments received across 5 Clinics and Clinic Administration. Of the 11 |  |  |  |

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|                       | <p>compliments, 8 were patient compliments and 3 were employee-to-employee “Thumbs-Up” compliments. Breakdown of each clinic presented.</p> <p><b><i>(Patient Relations Report &amp; Patient Relations Dashboard with Graphs presented.)</i></b></p>  |  |  |  |
| <b>SURVEY RESULTS</b> | <p><b><u>Patient Satisfaction Survey – January 2023</u></b></p> <p>From January thru January 2023, the clinics sent 126,494 patient Satisfaction surveys to patients, of which 20% of the surveys were opened and patients completed 4% of the surveys. For January 2023, there were 430 Patient Satisfaction Surveys completed, which is a 1% increase from the previous month and represents 4% of total patient visits for the month. The top 5 and lowest 5 scored questions were presented. Of the 430 surveys, 75% were submitted by females and 25% by males; most patients prefer appointments on Tuesday mornings, and patients completed most surveys after the first visit to the practice. Promoter scores increased by 3%, and detractor scores decreased by 2% compared to last month. The Net promoter Score increased from 67 to 71.</p> <p>Highest Promoters for January 2023 (<b>bold</b> = new to the 5 best questions):</p> <ul style="list-style-type: none"> <li>• Quality of Medical Care – 88% (increased from 83%)</li> <li>• Care and concern of our nurses/medical assistants - 85% (Same as last month)</li> <li>• <b>Maintaining patient privacy throughout this visit – 85%</b></li> <li>• Our practice – 85% (increased from 83%)</li> </ul> |  |  |  |

|                                |  |  |  |  |
|--------------------------------|--|--|--|--|
|                                | <ul style="list-style-type: none"> <li>Courtesy of the person who took your call – 84% (increased from 83%)</li> </ul> <p>Highest Detractors for November 2022: Four of the top 5 detractors improved from last month.</p> <ul style="list-style-type: none"> <li>Being informed about any delays during this visit – 15% (decreased from 21%)</li> <li>Your ability to contact us after hours - 14% (decreased from 19%)</li> <li>Waiting time in the reception area – 14% (decreased from 17%)</li> <li>Waiting time in the exam room – 12% (decreased from 15%)</li> <li>Appointment available within a reasonable amount of time - 11%</li> </ul> <p><i>NOTE: “Your phone calls answered promptly” was improved from last month and is not a top 5 detractor.</i></p> <p>January data presented: rates of return by clinic, top promoter and detractor scores by clinic, patient comments by clinic. The Boca Clinic had the greatest rate of return at 10% of all visits provided. Trends over time presented by clinic location.</p> <p><b>(Patient Satisfaction Survey PowerPoint presented.)</b></p> |  |  |  |
| <b>OUTBOUND CALL CAMPAIGNS</b> | <p><b><u>Provider Reschedules</u></b></p> <p>In February 2023, The Clinic Service Center contacted 160 patients to reschedule their appointment. This was due to the provider being on PTO, the provider’s resignation and the provider is unavailable. This was a 125.35% increase</p>  |  |  |  |

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|                             | <p>from the previous month when we rescheduled 71 patients.</p> <p><b><u>Outbound Campaigns</u></b></p> <p>In February 2023, The Clinic Service Center contacted the Dental patients who had missed or were a no-show and canceled their appointment from August 2022-January 2023. Of the 838, the CSC scheduled 138 patients, and 402 already had an appointment.</p> <p><b><u>After Hours Call Return Summary Report – February 2023</u></b></p> <p>In February 2023, the Clinic Service Center returned 76 calls received from the After-Hours service. This was a 10% decrease from the previous month. After- hours calls by Type, by clinic, and by Department presented. Of the 76 after hours calls received 19 (25%) of the calls were paged out to the on-call provider for a clinical issue. There were 5 calls paged out to a recovery coach. All clinical issues were paged out. The majority of after-hours calls were for clinical issues, followed by appointment requests. Trends over time reported.</p> <p><b><i>(Outbound Campaign PowerPoint presented.)</i></b></p> |  |  |  |
| <b>NEXT THIRD AVAILABLE</b> | <p><b><u>Next Third Available</u></b></p> <p>The Next Third Available (NTA) report as of February 28, 2023, was presented by the service line for each Clinic location. The report excludes “same day” appointment slots. Monthly data and Trends over time data presented for each clinic and service line. Report data revised to reflect the <u>average number of days</u> for each provider per month.</p>   |  |  |  |

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|  | <p><b>February 2023 data:</b></p> <p><u>Women's Health:</u></p> <ul style="list-style-type: none"> <li>• BG: between 16 and 25 days</li> <li>• LW: between 0 and 9 days</li> </ul> <p><u>Belle Glade PCC:</u></p> <ul style="list-style-type: none"> <li>• Providers: between 4 and 8 days</li> <li>• Residents: between 2 and 34 days</li> </ul> <p><u>Boca PCC:</u> Between 0 and 1 day</p> <p><u>Delray Beach PCC:</u> Between 2 and 18 days</p> <p><u>Jupiter PCC:</u> Between 0 and 1 day</p> <p><u>Lake Worth PCC:</u> Between 1 and 3 days</p> <p><u>Lantana PCC:</u></p> <ul style="list-style-type: none"> <li>• Adults: Between 0 and 36 days</li> <li>• Peds: Between 14 and 25 days</li> </ul> <p><u>Lewis Center PCC:</u> Between 0 and 2 days</p> <p><u>Mangonia Park PCC:</u> Between 3 and 6 days</p> <p><u>WPB PCC:</u></p> <ul style="list-style-type: none"> <li>• Adults: Between 2 and 31 days</li> <li>• Peds: Between 4 and 5 days</li> </ul> <p><u>Behavioral Health:</u></p> <ul style="list-style-type: none"> <li>• Mangonia Park: Between 0 and 1 day</li> <li>• Other Locations: <ul style="list-style-type: none"> <li>▪ Boca: 4 days.</li> <li>▪ All other locations. Between 0 days</li> </ul> </li> </ul> <p><u>Dental New Adult (Comps):</u></p> <ul style="list-style-type: none"> <li>• BG: 1 day wait</li> <li>• DB: 27 days</li> </ul> <p><u>Dental New Peds (Comps):</u></p> <ul style="list-style-type: none"> <li>• BG: 0 days</li> </ul> |  |  |  |
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|                       | <ul style="list-style-type: none"> <li>• LAN: Between 9 and 17 days</li> <li>• WPB: 33 days</li> </ul> <p><u>Dental Procedures:</u></p> <ul style="list-style-type: none"> <li>• BG: Between 0 and 31 days</li> <li>• DB: 0 days</li> <li>• LAN: Between 0 and 31 days</li> <li>• WPB: Between 0 and 14 days</li> </ul> <p><u>Hygiene:</u></p> <ul style="list-style-type: none"> <li>• BG: Between 0 and 16 days wait</li> <li>• DB: Between 0 and 64 days</li> <li>• LAN: Zero (0) days</li> <li>• WPB: Zero (0) days</li> </ul> <p><b><i>(Third Next Available PowerPoint presented.)</i></b></p>  |  |            |        |
| <b>QUALITY</b>        |   |  |            |        |
| <b>QUALITY AUDITS</b> |   |  |            |        |
| <b>MEDICAL</b>        | <p><b><u>Hemoglobin A1C/Point of Care Testing</u></b></p> <p>Shows:<br/>The diabetes measure data for January 2023 shows that our patients are currently controlled at _53_ %, while 19% are uncontrolled (of 1116 diabetic patients total) and 28% of patients need data. HRSAs goal is to have 67% of patients with controlled diabetes. There were 772 POC A1Cs done (69% of Diabetic Patients). The majority of controlled patients (96%) and uncontrolled patients (97%) had the A1c done at POC vs. lab. The Lantana Clinic (80%). Boca Clinic (78%) and Jupiter Clinic (77%) have the highest percentage of A1c use among the clinics in Jan 2023.</p> | Connect with Luis about controlled diabetic patients, what can the pharmacy team do to review data for that population & medication management | Dr. Chibar | 3/7/23 |

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|  | <b><u>Colorectal Cancer Screening Jan 2023</u></b><br><br>Satisfied: 534 (26%)<br>Needs Data: 1549 (74%)  | Follow-up with Dr. Warren regarding Colorectal Cancer Screening data and reasons behind some metrics not being met compared to last year     | Dr. Chibar | 3/7/23 |
|  |   | Follow-up with Medical Assistants at the clinics with the highest missed orders for Colorectal Cancer Screening and orders not being dropped | Angela     | 3/7/23 |
|  | <b><u>FIT Test Jan 2023</u></b><br>It appears that Fit tests are not being returned as expected. Our highest return rates were at Boca Clinic 47 (36%), Belle Glade Clinic 91 ( 30%), and West Palm 99 (31%).<br><br>Belle Glade Clinic and Boca Clinic are leading the charge in Point of Care FIT Tests.<br><br><b>(Report with graph presented.)</b> |  |            |        |
|  | <b><u>Cervical Cancer Screening Jan 2023</u></b><br>Satisfied: 1467 (61%)<br>Needs Data: 950 (40%)  |  |            |        |
|  | <b><u>Breast Cancer Screening Jan 2023</u></b><br>Satisfied screenings – 580 (48%)<br>Unsatisfied Screenings – 620 (52%) <ul style="list-style-type: none"> <li>Not Met with order –487 (79%)</li> <li>Not Met (Patient Missed) – 133 (21%)</li> </ul>  |  |            |        |

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| DENTAL | <b><u>Dental Sealants</u></b><br><br>January – December 2023: <b>84% (49; n=58)</b><br><br>January 2023: <b>84% (49; n=58)</b>   |   |                     |                      |
|        | <b><u>Limited Exams</u></b><br><br><b>January 2023: 425</b><br>- Same Day Extractions: 222 (52% n=425)<br>- Antibiotics Given: Patients without a future extraction appointment type 75 (18% n=425)<br>- Ext. not needed(non-emergent): 77 (18% n=425)<br>- Returns (Follow-Up): Patients with a future extraction appointment type 51 (12% n=425)<br>- Returned within 21 days for ext.: 36 (71% n=51)  | include trend of rolling 12 months for the “Dental Measures” dashboard  | Nancy               | 3/7/23               |
|        | <b><u>MDI/WHO</u></b><br><br><b>January 2023</b><br><br><u>Total Well Visit Pediatric Patients 223</u><br><ul style="list-style-type: none"> <li>- Excluded from MDI KPI <b>101 (45%; n=223)</b></li> <li>- Eligible MDI <b>122 (55%; n=223)</b></li> </ul><br><u>Total Pediatrician KPI Patients (Pts who do not have a dental home): 122</u><br><ul style="list-style-type: none"> <li>- No MDI <b>18 (15% n=122)</b></li> <li>- MDI <b>104 (85% n=122)</b></li> </ul> | Kickoff including the trend of rolling 12 months for the “Medical Dental Integration and Warm Hand Off” dashboard.<br><br>Set up a meeting with Epic and MHS with Alicia and Ferwerda to inquire about a feature of not having to manually order medication separately but dropping it to other fields. | Nancy<br><br>Andrea | 3/7/23<br><br>3/7/23 |

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|---|--|---|--|--------------------|------------|---------------|------------|----------------|------------|------------------------|------------|--|--|--|
|   | <p><u>Total of patients who had MDI visits: 104</u></p> <ul style="list-style-type: none"><li>- Declined WHO <b>60 (58% n=104)</b></li><li>- Interested in WHO <b>44 (42% n=104)</b></li></ul> <p><u>Total Dentist KPI Patients (Pts. Interested in WHO): 44</u></p> <ul style="list-style-type: none"><li>- WHO not seen by Dentists <b>10 (23%; n=44)</b></li><li>- WHO seen by Dentists <b>34 (77%; n=44)</b></li></ul>   |   |  |                    |            |               |            |                |            |                        |            |  |  |  |
|   | <p><b>Dental Clinic Audit Summary</b></p> <table><tr><td><b>Dental Clinic Audit - January 2023</b></td><td></td></tr><tr><td><b>Belle Glade</b></td><td><b>92%</b></td></tr><tr><td><b>Delray</b></td><td><b>93%</b></td></tr><tr><td><b>Lantana</b></td><td><b>97%</b></td></tr><tr><td><b>West Palm Beach</b></td><td><b>94%</b></td></tr></table>   | <b>Dental Clinic Audit - January 2023</b> |  | <b>Belle Glade</b> | <b>92%</b> | <b>Delray</b> | <b>93%</b> | <b>Lantana</b> | <b>97%</b> | <b>West Palm Beach</b> | <b>94%</b> |  |  |  |
| <b>Dental Clinic Audit - January 2023</b> |  |   |  |                    |            |               |            |                |            |                        |            |  |  |  |
| <b>Belle Glade</b>                        | <b>92%</b>   |   |  |                    |            |               |            |                |            |                        |            |  |  |  |
| <b>Delray</b>                             | <b>93%</b>   |   |  |                    |            |               |            |                |            |                        |            |  |  |  |
| <b>Lantana</b>                            | <b>97%</b>   |   |  |                    |            |               |            |                |            |                        |            |  |  |  |
| <b>West Palm Beach</b>                    | <b>94%</b>   |   |  |                    |            |               |            |                |            |                        |            |  |  |  |
| <b>NURSING</b>                            | <p><u>Higher Level of Care</u><br/>Higher Level of Care December<br/>94 ER referrals/90 patients were sent to the ER in December. The breakdown of the referrals is as follows:</p> <ul style="list-style-type: none"><li>• WH- 13 (14%)</li><li>• Peds- 20 (21%)</li><li>• Adult- 60 (64 %)</li><li>• Adult Crisis- 1 (1%)</li><li>• Peds Crisis-0</li></ul> <p>There were 4 patients with multiple orders in December-</p> |   |  |                    |            |               |            |                |            |                        |            |  |  |  |

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|  | <ol style="list-style-type: none"> <li>1. The patient was referred by telemedicine for SOB, and urinary retention. Referral appropriate, but <b>recommend patient to have in clinic visit if able (all visits tele since August 2022)</b>. The second referral was tele as well. UTI from culture on 12/8 during first ER referral. <b>Questions regarding the process between first and second referrals.</b></li> <li>2. The patient was referred during an after-hours discussion with the on-call provider. The second referral was for the same patient but for adult crisis stabilization, <b>not for the same reason as the first referral.</b></li> <li>3. The patient had 2 referrals ordered on the same day- 1 by medical and 1 by dental. Both are for chest pain following anesthesia in dental. <b>Education regarding 1 referral needed from 1 dept.</b></li> <li>4. Patient sent to ER during Nurse visit and then again on return follow up visit with provider. Both for noncompliance with dialysis schedule- symptomatic. <b>Both referrals appropriate.</b></li> </ol> <p>PEDS REFERRALS- highest producer was Dr. Clarke- having 8 (40%); Dr. Marzouca, 5 (25%). (Both providers are in WPB)</p> <p>The incorrect referral type was used by Dr. Clarke for 2 of her 8 pediatric referrals and Dr. Lazaro was 1 of</p> |  |  |  |
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|   | <p>the 3 referrals. (AMB Pediatric Emergency Medicine referral should be used)</p> <p>ADULT REFERRALS- highest producer this month was Dr. Dabu, with 6 (10%).</p> <p>The incorrect referral type was used by Maria Lara (November as well) and resident Milhenka Auguste. (AMB referral to Emergency Medicine should be used)</p> <p>Can we remove the Emergency Medicine Referrals for both adult and peds that DO NOT HAVE AMB?</p> <p>Inter-clinic transport referral is active but not being utilized. Retraining is scheduled.</p> |  |  |  |
|   | <p><b><u>HIV Linkage To Care</u></b></p> <p>8 out of 12 were linked to care within 30 days.</p>  |  |  |  |
| <b>QUALITY METRICS</b>  |  |  |  |  |
| <p align="center"><b><u>UDS YTD 2023</u></b></p> <p>Of the <u>16</u> UDS Measures: <u>6</u> Exceeded the HRSA Goal and <u>10</u> were short of the HRSA Goal (<i>Clinic Score/ HRSA Goal / Healthy People Goal</i>)</p> |  |  |  |  |
| <b>Medical UDS Report</b>   | <b>Adult Weight screening and follow-up:</b> (_80_% / 90%)   |  |  |  |
|   | <b>Breast Cancer Screening:</b> (_50_%/60%)  |  |  |  |

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| <b>Cervical Cancer Screening:</b> ( _59_% /65%)                        |  |            |        |
| <b>Childhood immunization:</b> ( _6_%/ 60%)                            |  |            |        |
| <b>Colorectal Cancer Screening:</b> ( _27_% / 82%)                     |  |            |        |
| <b>Coronary Artery Disease CAD:</b> ( _84_% / 81%)                     |  |            |        |
| <b>Dental Sealants:</b> ( _91_% / 75% )                                |  |            |        |
| <b>Depression Remission:</b> ( _18_% / 14% )                           |  |            |        |
| <b>Diabetes:</b> ( _63_% / 67% )                                       |  |            |        |
| <b>HIV Screening:</b> ( _49_% / 32%)                                   |  |            |        |
| <b>Hypertension:</b> ( _68_% / 80% )                                   |  |            |        |
| <b>Ischemic Vascular Disease (IVD):</b> ( _74_% / 86%)                 |  |            |        |
| <b>Depression screening:</b> ( _90_% / 83% )                           |  |            |        |
| <b>Depression screening (Homeless):</b> ( _85_% / 83% )                |  |            |        |
| <b>Tobacco use screening &amp; cessation:</b> ( _89_% / 93%)           |  |            |        |
| <b>Weight assessment, Children &amp; Adolescents:</b><br>( _87_% /90%) |  |            |        |
|  | Follow-up with Cologuard about retrieving a list of prior positive results and invalid test results, as well as confirm if denatured due to temperature results can be pushed out. | Dr. Chibar | 3/7/23 |
|  | Confirm with Cologuard representatives for the opportunity to do mass orders for Cologuard.  | Dr. Chibar | 3/7/23 |
|  | Work with Monica and Cologuard representatives to see if we can generate year to date dashboard.   | Dr. Chibar | 3/7/23 |
|  | Work with Monica to update the format of the "UDF Provider Level Quality   |            |        |

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|                             |  | Measures Dashboard” for side-by-side comparison. | Andrea | 3/7/23 |
| Meeting Adjourned: 12:29 PM |  |  |        |        |

## UDS PROVIDER LEVEL QUALITY MEASURES 2023

### NATIONAL QUALITY LEADER METRICS

Load Date  
3/13/2023

Filters

#### HEART HEALTH

Universe

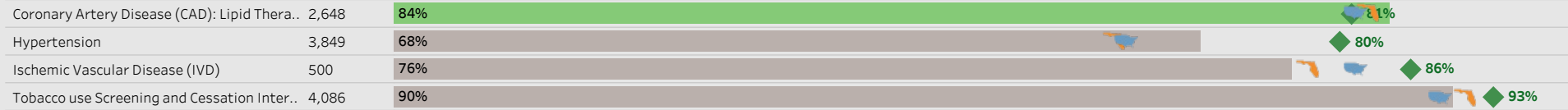
MET

Not Met

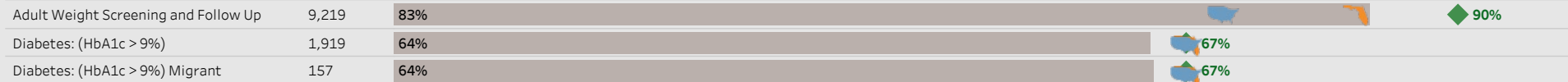
HRSA Goal

National Average

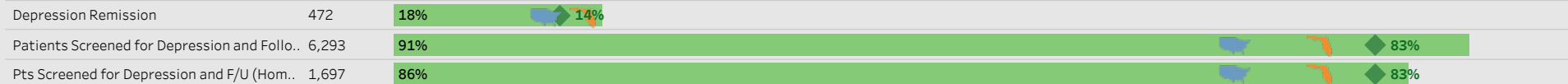
State Average



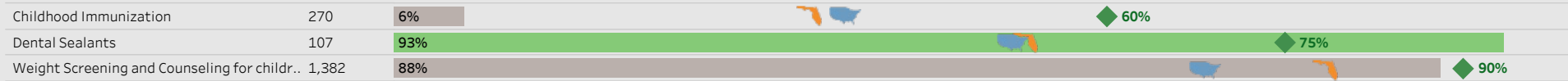
#### DIABETES



#### BEHAVIORAL HEALTH



#### CHILDHOOD MEASURES



#### HIV PREVENTION AND CARE



#### CANCER PREVENTION



0% 5% 10% 15% 20% 25% 30% 35% 40% 45% 50% 55% 60% 65% 70% 75% 80% 85% 90% 95%

# PRODUCTIVITY REPORT FEBRUARY 2023

ALL PROVIDERS

AS 02/28/2023 Based on Completed Appointments

<51%

>=51% and < 80%

>= 80% and <100%

>= 100%

| ADULT CARE                   |              |             |                      |       |       |                          |       |                           |      |               |
|------------------------------|--------------|-------------|----------------------|-------|-------|--------------------------|-------|---------------------------|------|---------------|
| Provider                     | Daily Target | Days Worked | Target for the Month |       |       | Total for the Month Seen |       | % Monthly Target Achieved |      | Daily Average |
|                              |              |             | AM                   | PM    | Total | AM                       | PM    | Total                     |      |               |
| ALFONSO PUENTES, RAMIRO, MD  | 17           | 5.0         | 61                   | 27    | 88    | 63                       | 27    | 90                        | 102% | 18.0          |
| BUI, THY, DO                 | 17           | 18.5        | 194                  | 122   | 316   | 114                      | 134   | 248                       | 78%  | 13.4          |
| CASTIGLIA, SARAH, MD         | 17           | 19.0        | 203                  | 122   | 325   | 107                      | 46    | 153                       | 47%  | 8.1           |
| DABU, DARNEL, MD             | ***9         | 3.5         | 9                    | 20    | 29    | 6                        | 15    | 21                        | 71%  | 6.0           |
| DONNELL, MASON, PA           | 15           | 18.5        | 171                  | 108   | 279   | 161                      | 80    | 241                       | 86%  | 13.0          |
| DORCE-MEDARD, JENNIFER, MD   | 17           | 0.5         | 9                    | 0     | 9     | 7                        | 0     | 7                         | 78%  | 14.0          |
| FERNANDEZ SANCHEZ, MARCO, NP | 15           | 17.0        | 161                  | 96    | 257   | 178                      | 63    | 241                       | 94%  | 14.2          |
| FLOREZ, GLORIA, MD           | 17           | 17.0        | 173                  | 116   | 289   | 151                      | 101   | 252                       | 87%  | 14.8          |
| HARBERGER, SENECA, MD        | 17           | 15.0        | 163                  | 95    | 258   | 105                      | 47    | 152                       | 59%  | 10.1          |
| JEAN-JACQUES, FERNIQUE, NP   | 15           | 17.0        | 161                  | 96    | 257   | 168                      | 76    | 244                       | 95%  | 14.4          |
| KOOPMAN, REBECCA, PA         | 15           | 19.0        | 179                  | 108   | 287   | 204                      | 92    | 296                       | 103% | 15.6          |
| LAM, MINH DAI, NP            | 15           | 16.5        | 160                  | 90    | 250   | 187                      | 80    | 267                       | 107% | 16.2          |
| LANGLEY, TAMARA, NP          | 15           | 14.5        | 135                  | 84    | 219   | 102                      | 49    | 151                       | 69%  | 10.4          |
| LARA SUAREZ, MARIA, NP       | 15           | 19.0        | 179                  | 108   | 287   | 136                      | 79    | 215                       | 75%  | 11.3          |
| NAVARRO, ELSY, NP            | 15           | 17.5        | 170                  | 96    | 266   | 176                      | 87    | 263                       | 99%  | 15.0          |
| NOUKELAK, GERMAINE, MD       | 17           | 19.5        | 212                  | 122   | 334   | 204                      | 102   | 306                       | 92%  | 15.7          |
| PEREZ, DANIEL JESUS, MD      | *** 5        | 5.5         | 12                   | 21    | 33    | 11                       | 15    | 26                        | 80%  | 4.7           |
| PHILISTIN, KETELY, NP        | 15           | 16.0        | 152                  | 90    | 242   | 143                      | 69    | 212                       | 88%  | 13.3          |
| PIERRE LOUIS, JOANN, NP      | 15           | 14.5        | 135                  | 84    | 219   | 127                      | 73    | 200                       | 91%  | 13.8          |
| ST. VIL, CARLINE, NP         | 15           | 14.5        | 135                  | 84    | 219   | 113                      | 74    | 187                       | 85%  | 12.9          |
| STANEK, EWELINA, PA          | 15           | 11.0        | 107                  | 60    | 167   | 82                       | 38    | 120                       | 72%  | 10.9          |
| TAHERI, NERGESS, DO          | *** 11       | 3.0         | 20                   | 14    | 34    | 25                       | 8     | 33                        | 97%  | 11.0          |
| WARREN, SANDRA, MD           | 17           | 11.0        | 121                  | 68    | 189   | 102                      | 45    | 147                       | 78%  | 13.4          |
| WILKINSON, SARAH, PA         | 15           | 16.5        | 153                  | 96    | 249   | 95                       | 45    | 140                       | 56%  | 8.5           |
| WILMOT, ALTHEA, NP           | 15           | 16.5        | 137                  | 85    | 222   | 78                       | 47    | 125                       | 56%  | 7.6           |
| ADULT CARE TOTALS            |              | 345.5       | 3,313                | 2,013 | 5,326 | 2,845                    | 1,492 | 4,337                     | 81%  |               |

\*\*\* Avg Target Precepting

| RESIDENCY PROGRAM |    |      |     |     |     |     |     |     |      |      |
|-------------------|----|------|-----|-----|-----|-----|-----|-----|------|------|
| PY1               | 6  | 12.0 | 45  | 23  | 67  | 64  | 38  | 102 | 152% | 8.5  |
| PY2               | 10 | 20.0 | 132 | 72  | 204 | 142 | 79  | 221 | 108% | 11.1 |
| PY3               | 14 | 29.0 | 287 | 129 | 415 | 228 | 107 | 335 | 81%  | 11.6 |
| RESIDENTS TOTAL   |    | 61.0 | 463 | 223 | 687 | 434 | 224 | 658 | 96%  |      |

| PEDIATRIC CARE              |    |      |     |     |       |     |     |       |      |      |
|-----------------------------|----|------|-----|-----|-------|-----|-----|-------|------|------|
| CLARKE-AARON, NOELLA, MD    | 17 | 17.5 | 184 | 116 | 299   | 194 | 109 | 303   | 101% | 17.3 |
| DESSALINES, DUCLOS, MD      | 17 | 15.5 | 163 | 102 | 265   | 185 | 106 | 291   | 110% | 18.8 |
| LAZARO RIVERA, NANCY, MD    | 17 | 16.5 | 173 | 109 | 282   | 202 | 107 | 309   | 109% | 18.7 |
| MARZOUCA, KISHA F., MD      | 17 | 18.5 | 194 | 122 | 316   | 206 | 127 | 333   | 105% | 18.0 |
| NORMIL-SMITH, SHERLOUNE, MD | 17 | 17.5 | 184 | 116 | 299   | 191 | 120 | 311   | 104% | 17.8 |
| PEDIATRIC CARE TOTALS       |    | 85.5 | 898 | 564 | 1,462 | 978 | 569 | 1,547 | 106% |      |

| WOMEN'S HEALTH CARE        |                |      |     |     |     |     |     |     |     |      |
|----------------------------|----------------|------|-----|-----|-----|-----|-----|-----|-----|------|
| FERWERDA, ANA, MD          | *** 17 / 14 BG | 9.5  | 115 | 44  | 159 | 72  | 35  | 107 | 67% | 11.3 |
| FINLEY, NICOLE, NP         | 15             | 18.0 | 171 | 102 | 273 | 169 | 88  | 257 | 94% | 14.3 |
| PROPHETE, JOYCE, MD        | *** 17 / 14 BG | 14.0 | 149 | 86  | 235 | 120 | 60  | 180 | 76% | 12.9 |
| WOMEN'S HEALTH CARE TOTALS |                | 41.5 | 436 | 232 | 668 | 361 | 183 | 544 | 81% |      |

| BEHAVIORAL HEALTH INTEGRATION |       |      |     |     |     |     |     |     |      |      |
|-------------------------------|-------|------|-----|-----|-----|-----|-----|-----|------|------|
| CALDERON, NYLSA, LMHC         | 10    | 13.5 | 84  | 52  | 136 | 60  | 80  | 140 | 103% | 10.4 |
| BROWN, JEREMY, LCSW           | *** 9 | 19.5 | 100 | 65  | 165 | 90  | 80  | 170 | 103% | 8.7  |
| JONES, KIARA, LCSW            | ***9  | 17.5 | 99  | 63  | 162 | 96  | 86  | 182 | 112% | 10.4 |
| LUCCHESI, KAREN, Counselor    | 10    | 9.0  | 60  | 32  | 92  | 34  | 23  | 57  | 62%  | 6.3  |
| BH INTEGRATION TOTALS         |       | 59.5 | 343 | 212 | 555 | 280 | 269 | 549 | 99%  |      |

\*\* Avg New provider \*\*\* Avg Training Provider

| BEHAVIORAL HEALTH ADDICTION |       |      |     |     |      |     |     |     |      |      |
|-----------------------------|-------|------|-----|-----|------|-----|-----|-----|------|------|
| PHILLIPS, COURTNEY, MD      | 8     | 0.5  | 1   | 0   | 1    | 1   | 0   | 1   | 100% | 2.0  |
| PETER, AMANDA, NP           | 12    | 17.5 | 130 | 82  | 211  | 67  | 38  | 105 | 50%  | 6.0  |
| BURROWES, SHARON, NP        | 12    | 18.5 | 137 | 86  | 223  | 69  | 45  | 114 | 51%  | 6.2  |
| HIRSCH, KAREN, LCSW         | *** 5 | 10.5 | 34  | 20  | 54   | 34  | 24  | 58  | 107% | 5.5  |
| MILETA, SNJEZANA, LMHC      | 10    | 18.0 | 108 | 72  | 180  | 141 | 70  | 211 | 117% | 11.7 |
| MITCHELL, ANGELA, LCSW      | 10    | 17.0 | 106 | 66  | 172  | 133 | 69  | 202 | 117% | 11.9 |
| REXACH, CLAUDIA, LMHC       | 10    | 16.0 | 102 | 60  | 162  | 135 | 64  | 199 | 123% | 12.4 |
| BH ADDICTION TOTALS         |       | 98   | 617 | 387 | 1003 | 580 | 310 | 890 | 89%  |      |

\*\*\* Modified Target - Admin time

| DENTAL                 |    |       |       |     |       |       |     |       |      |      |
|------------------------|----|-------|-------|-----|-------|-------|-----|-------|------|------|
| ABREU, MARIANA, DDS    | 16 | 17.0  | 171   | 102 | 274   | 161   | 44  | 205   | 75%  | 12.1 |
| ALI, BUSHRA, DMD       | 16 | 17.5  | 173   | 109 | 282   | 201   | 111 | 312   | 111% | 17.8 |
| ALWEHAIB, ARWA, DDS    | 16 | 18.0  | 181   | 109 | 290   | 217   | 117 | 334   | 115% | 18.6 |
| BOWEN, BEVERLY, DMD    | 16 | 18.5  | 182   | 115 | 298   | 148   | 92  | 240   | 81%  | 13.0 |
| CUCURAS, JOHN N, DDS   | 16 | 3.5   | 38    | 19  | 58    | 42    | 11  | 53    | 92%  | 15.1 |
| SEMINARIO, ADA, DDS    | 16 | 17.5  | 173   | 109 | 282   | 186   | 91  | 277   | 98%  | 15.8 |
| SOFIANOS, MICHAEL, DMD | 16 | 19.0  | 190   | 115 | 306   | 204   | 92  | 296   | 97%  | 15.6 |
| WILLIAMS, RICHARD, DMD | 16 | 18.5  | 182   | 115 | 298   | 154   | 95  | 249   | 84%  | 13.5 |
| DENTAL TOTALS          |    | 129.5 | 1,291 | 794 | 2,085 | 1,313 | 653 | 1,966 | 94%  |      |

| DENTAL HYGIENE            |            |      |     |     |     |     |     |     |      |      |
|---------------------------|------------|------|-----|-----|-----|-----|-----|-----|------|------|
| MOZER NASCIMENTO, ARIANNE | 8          | 18.5 | 91  | 58  | 149 | 90  | 52  | 142 | 95%  | 7.7  |
| GONZALEZ, NANCY           | 8          | 3.0  | 14  | 10  | 24  | 5   | 8   | 13  | 54%  | 4.3  |
| MASON, SHERRY             | 8          | 17.5 | 86  | 54  | 141 | 69  | 68  | 137 | 97%  | 7.8  |
| HARDCASTLE, CORINA        | 8          | 15.5 | 77  | 48  | 125 | 65  | 62  | 127 | 102% | 8.2  |
| DUCHARME, RHONDA          | 8 / 16 MDI | 18.5 | 182 | 115 | 298 | 54  | 239 | 293 | 98%  | 15.8 |
| PETERSEN, PATRICE         | 8 / 16 MDI | 13.5 | 134 | 83  | 218 | 89  | 121 | 210 | 97%  | 15.6 |
| DENTAL HYGIENE TOTALS     |            | 86.5 | 586 | 368 | 954 | 372 | 550 | 922 | 97%  |      |

|             |  |       |       |       |        |       |       |        |     |  |
|-------------|--|-------|-------|-------|--------|-------|-------|--------|-----|--|
| GRAND TOTAL |  | 907.0 | 7,946 | 4,793 | 12,739 | 7,163 | 4,250 | 11,413 | 90% |  |
|-------------|--|-------|-------|-------|--------|-------|-------|--------|-----|--|

# PRODUCTIVITY REPORT FEBRUARY 2023

## ALL CLINICS

AS 02/28/2023 Based on Completed Appointments

<51%

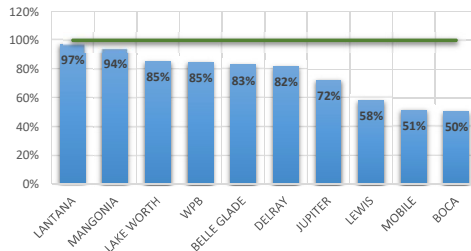
>=51% and <80%

>=80% and <100%

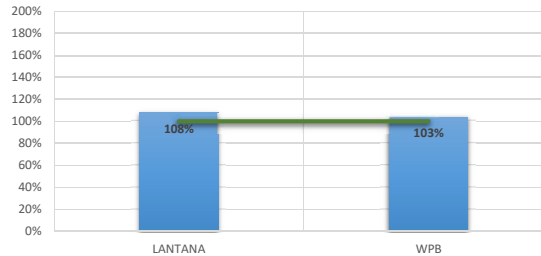
>=100%

| Category            | Target for the Month |       |        | Total for the Month Seen |       |        | % Monthly Target Achieved |
|---------------------|----------------------|-------|--------|--------------------------|-------|--------|---------------------------|
| AS 02/28/2023       | AM                   | PM    | Total  | AM                       | PM    | Total  |                           |
| ADULT CARE          | 3,313                | 2,013 | 5,326  | 2,845                    | 1,492 | 4,337  | 81%                       |
| PEDIATRIC CARE      | 898                  | 564   | 1,462  | 978                      | 569   | 1,547  | 106%                      |
| WOMEN'S HEALTH CARE | 436                  | 232   | 668    | 361                      | 183   | 544    | 81%                       |
| BH INTEGRATION      | 343                  | 212   | 555    | 280                      | 269   | 549    | 99%                       |
| BH ADDICTION        | 617                  | 387   | 1,003  | 580                      | 310   | 890    | 89%                       |
| DENTAL HEALTH       | 1,291                | 794   | 2,085  | 1,313                    | 653   | 1,966  | 94%                       |
| DENTAL HYGIENE      | 586                  | 368   | 954    | 372                      | 550   | 922    | 97%                       |
| RESIDENCY PROGRAM   | 463                  | 223   | 687    | 434                      | 224   | 658    | 96%                       |
| Grand Total         | 7,946                | 4,793 | 12,739 | 7,163                    | 4,250 | 11,413 | 90%                       |

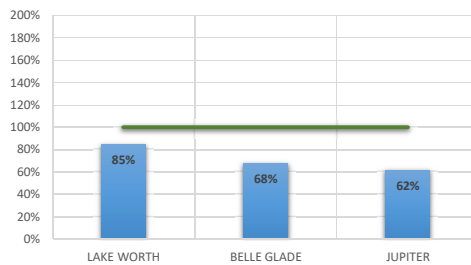
Adult Care



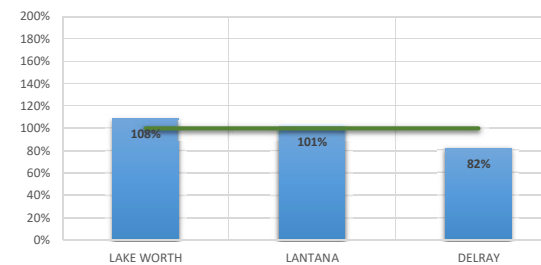
Pediatric Care



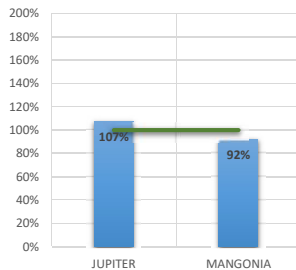
Women's Health Care



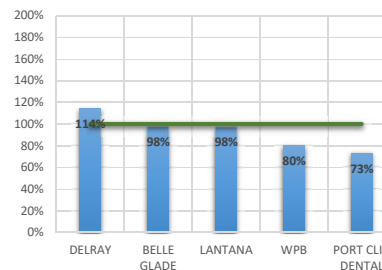
BH Integration



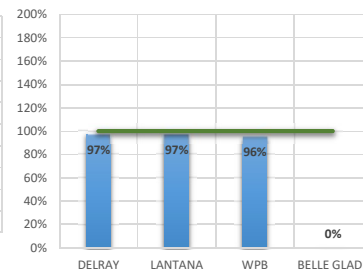
BH Addiction



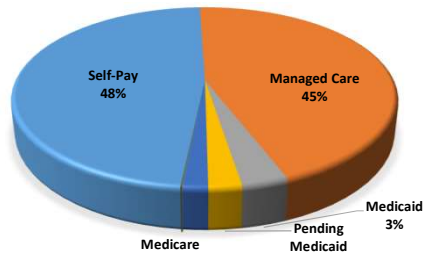
Dental



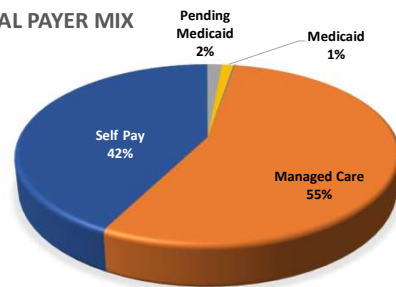
Dental Hygiene



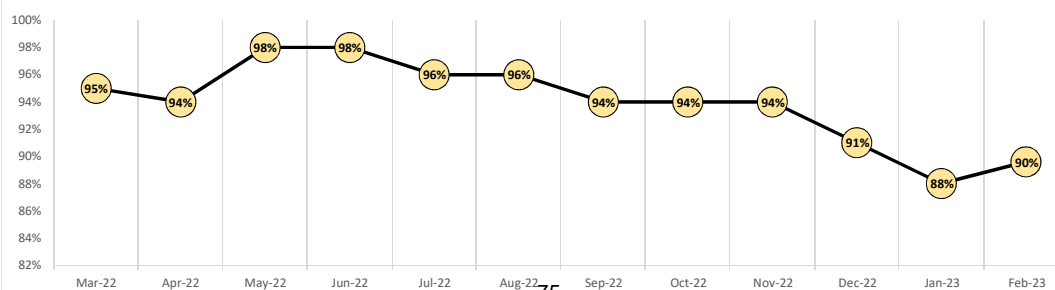
MEDICAL PAYER MIX



DENTAL PAYER MIX



Productivity over a year



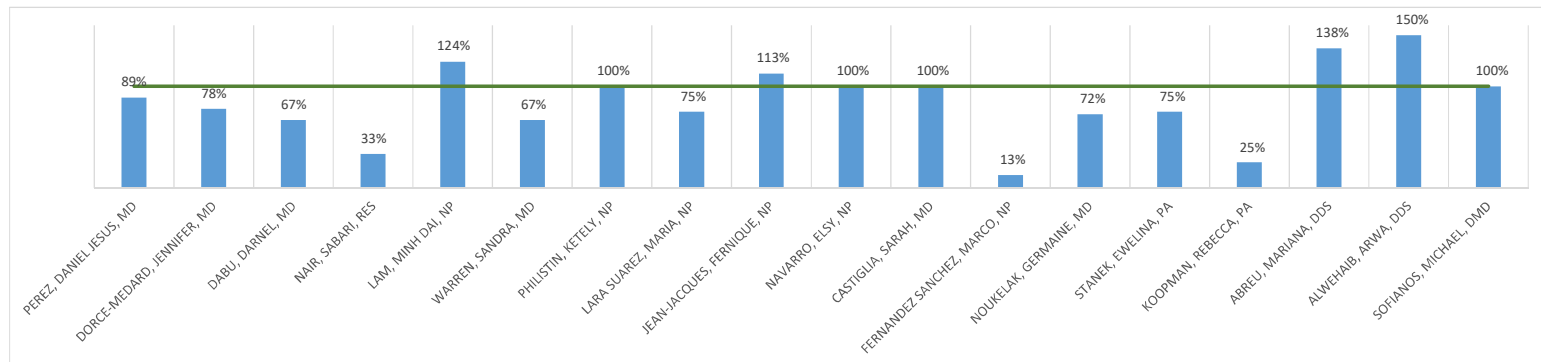
|                              | Mar-22  | Apr-22  | May-22  | Jun-22  | Jul-22  | Aug-22  | Sep-22  | Oct-22  | Nov-22  | Dec-22  | Jan-23  | Feb-23  |
|------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| <b>ADULT CARE</b>            |         |         |         |         |         |         |         |         |         |         |         |         |
| ALFONSO PUENTES, RAMIRO, MD  | 87%     | 96%     | 94%     | 90%     | 92%     | 92%     | 94%     | 82%     | 88%     | 88%     | 85%     | 102%    |
|                              | 313/359 | 231/240 | 282/301 | 316/350 | 263/287 | 324/352 | 198/210 | 288/352 | 249/283 | 212/240 | 225/264 | 90/88   |
| BUI, THY, DO                 |         |         |         |         | 105%    | 104%    | 86%     | 87%     | 94%     | 96%     | 106%    | 78%     |
|                              |         |         |         |         | 77/73   | 400/386 | 288/334 | 328/377 | 223/237 | 344/359 | 155/146 | 248/316 |
| CASTIGLIA, SARAH, MD         |         |         |         |         | 100%    | 56%     | 63%     | 45%     | 60%     | 50%     | 46%     | 47%     |
|                              |         |         |         |         | 30/30   | 113/201 | 194/309 | 115/255 | 165/274 | 164/330 | 144/316 | 153/325 |
| DABU, DARNEL, MD             | 91%     | 102%    | 102%    | 97%     | 93%     | 95%     | 78%     | 64%     | 100%    | 92%     | 80%     | 71%     |
|                              | 279/307 | 286/281 | 347/341 | 232/238 | 300/323 | 341/359 | 149/190 | 130/204 | 62/62   | 41/45   | 29/36   | 21/29   |
| DONNELL, MASON, PA           |         |         |         |         |         |         |         | 100%    | 100%    | 100%    | 79%     | 86%     |
|                              |         |         |         |         |         |         |         | 19/19   | 109/109 | 132/132 | 233/294 | 241/279 |
| DORCE-MEDARD, JENNIFER, MD   | 67%     | 83%     | 133%    | 83%     | 100%    | 106%    | 44%     | 120%    |         |         |         | 78%     |
|                              | 6/9     | 15/18   | 12/9    | 15/18   | 67/67   | 19/18   | 4/9     | 12/10   |         |         |         | 7/9     |
| FERNANDEZ SANCHEZ, MARCO, NP | 83%     | 83%     | 95%     | 111%    | 109%    | 117%    | 104%    | 91%     | 90%     | 96%     | 100%    | 94%     |
|                              | 219/264 | 263/317 | 300/317 | 378/340 | 263/242 | 392/334 | 196/189 | 296/325 | 150/135 | 282/294 | 143/143 | 241/257 |
| FLOREZ, GLORIA, MD           | 95%     | 87%     | 90%     | 94%     | 93%     | 91%     | 106%    | 86%     | 66%     | 82%     | 86%     | 87%     |
|                              | 323/340 | 200/230 | 290/323 | 295/315 | 158/170 | 318/350 | 227/213 | 264/306 | 189/124 | 167/204 | 265/308 | 252/289 |
| HARBERGER, SENECA, MD        | 100%    | 100%    | 100%    | 95%     | 83%     | 92%     | 90%     | 86%     | 70%     | 100%    | 76%     | 59%     |
|                              | 14/14   | 24/24   | 75/75   | 38/40   | 196/236 | 282/308 | 199/221 | 177/206 | 247/172 | 154/154 | 234/309 | 152/258 |
| JEAN-JACQUES, FERNIQUE, NP   | 87%     | 100%    | 102%    | 105%    | 101%    | 102%    | 95%     | 98%     | 95%     | 97%     | 95%     | 95%     |
|                              | 275/317 | 295/295 | 253/249 | 317/301 | 305/301 | 355/349 | 102/107 | 319/325 | 135/150 | 234/242 | 286/302 | 244/257 |
| KOOPMAN, REBECCA, PA         | 87%     | 86%     | 99%     | 111%    | 112%    | 105%    | 124%    | 108%    | 130%    | 98%     | 123%    | 103%    |
|                              | 308/354 | 273/316 | 306/308 | 318/286 | 312/278 | 264/251 | 326/262 | 261/242 | 348/267 | 238/242 | 391/318 | 296/287 |
| LAM, MINH DAI, NP            | 104%    | 106%    | 107%    | 113%    | 115%    | 111%    | 100%    | 100%    | 97%     | 107%    | 108%    | 107%    |
|                              | 330/318 | 304/287 | 292/272 | 308/272 | 252/220 | 197/177 | 237/236 | 325/326 | 243/250 | 307/288 | 154/143 | 267/250 |
| LANGLEY, TAMARA, NP          |         |         |         |         | 100%    | 88%     | 99%     | 75%     | 85%     | 89%     | 89%     | 69%     |
|                              |         |         |         |         | 7/7     | 99/112  | 201/204 | 207/275 | 206/242 | 276/309 | 236/264 | 151/219 |
| LARA SUAREZ, MARIA, NP       |         |         |         |         |         |         | 100%    | 98%     | 68%     | 78%     | 88%     | 75%     |
|                              |         |         |         |         |         |         | 16/16   | 141/144 | 163/240 | 242/189 | 189/166 | 215/287 |
| NAVARRO, ELSY, NP            | 97%     | 97%     | 99%     | 101%    | 99%     | 94%     | 99%     | 91%     | 90%     | 96%     | 90%     | 99%     |
|                              | 306/317 | 270/279 | 283/287 | 160/159 | 275/279 | 203/215 | 273/275 | 275/302 | 219/242 | 240/251 | 204/227 | 263/266 |
| NOUKELAK, GERMAINE, MD       |         |         |         |         |         |         | 103%    | 87%     | 74%     | 73%     | 77%     | 92%     |
|                              |         |         |         |         |         |         | 199/194 | 280/320 | 198/266 | 126/172 | 252/325 | 306/334 |
| PEREZ, DANIEL JESUS, MD      | 97%     | 88%     | 86%     | 100%    | 91%     | 100%    | 98%     | 94%     | 102%    | 90%     | 78%     | 80%     |
|                              | 186/192 | 171/194 | 195/228 | 254/254 | 180/198 | 131/131 | 100/102 | 119/126 | 42/41   | 33/37   | 34/43   | 26/33   |
| PHILISTIN, KETELY, NP        | 90%     | 92%     | 88%     | 99%     | 99%     | 87%     | 81%     | 85%     | 90%     | 85%     | 77%     | 88%     |
|                              | 271/302 | 293/318 | 238/272 | 322/325 | 239/242 | 167/191 | 208/256 | 283/333 | 218/243 | 276/325 | 232/302 | 212/242 |

|                             | Mar-22  | Apr-22  | May-22  | Jun-22  | Jul-22  | Aug-22  | Sep-22  | Oct-22  | Nov-22  | Dec-22  | Jan-23  | Feb-23  |
|-----------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| PIERRE LOUIS, JOANN, NP     | 95%     | 105%    | 97%     | 97%     | 89%     | 97%     | 87%     | 83%     | 88%     | 83%     | 83%     | 91%     |
|                             | 258/273 | 285/272 | 271/280 | 278/286 | 229/256 | 231/238 | 190/219 | 246/295 | 187/212 | 236/196 | 272/225 | 200/219 |
| ST. VIL, CARLINE, NP        | 84%     | 92%     | 95%     | 101%    | 85%     | 102%    | 90%     | 88%     | 79%     | 79%     | 82%     | 85%     |
|                             | 261/310 | 242/264 | 191/201 | 296/294 | 83/98   | 202/198 | 232/257 | 219/249 | 167/212 | 186/234 | 190/233 | 187/219 |
| STANEK, EWELINA, PA         |         |         |         |         |         | 59%     | 77%     | 90%     | 68%     | 76%     | 80%     | 72%     |
|                             |         |         |         |         |         | 12/20   | 102/132 | 186/208 | 171/250 | 240/317 | 230/287 | 120/167 |
| TAHERI, NERGESS, DO         |         |         |         | 86%     | 74%     | 102%    | 86%     | 94%     | 100%    | 100%    | 100%    | 97%     |
|                             |         |         |         | 104/121 | 75/101  | 103/101 | 25/29   | 65/69   | 33/33   | 50/50   | 31/31   | 33/34   |
| WARREN, SANDRA, MD          | 85%     | 100%    | 68%     | 74%     | 89%     | 63%     | 52%     | 83%     | 75%     | 75%     | 72%     | 78%     |
|                             | 76/89   | 23/23   | 23/34   | 28/38   | 54/61   | 19/30   | 11/21   | 50/60   | 129/172 | 148/197 | 100/138 | 147/189 |
| WILKINSON, SARAH, PA        |         |         | 55%     | 79%     | 76%     | 87%     | 69%     | 67%     | 70%     | 63%     | 65%     | 56%     |
|                             |         |         | 92/168  | 249/316 | 207/271 | 257/296 | 168/242 | 212/317 | 128/182 | 190/303 | 190/294 | 140/249 |
| WILMOT, ALTHEA, NP          |         |         |         |         |         |         | 100%    | 82%     | 29%     | 35%     | 49%     | 56%     |
|                             |         |         |         |         |         |         | 2/2     | 132/161 | 66/231  | 68/192  | 75/154  | 125/222 |
| RESIDENTS                   |         |         |         |         |         |         |         | 85%     | 92%     | 80%     | 82%     | 96%     |
|                             |         |         |         |         |         |         |         | 570/673 | 519/563 | 573/718 | 665/811 | 658/687 |
| PEDIATRIC CARE              |         |         |         |         |         |         |         |         |         |         |         |         |
| CLARKE-AARON, NOELLA, MD    | 98%     | 104%    | 102%    | 111%    | 118%    | 107%    | 106%    | 104%    | 111%    | 100%    | 107%    | 101%    |
|                             | 276/281 | 330/317 | 298/292 | 396/357 | 141/119 | 387/360 | 316/299 | 348/333 | 275/247 | 264/265 | 290/272 | 303/299 |
| CHIBAR, CHARMAINE, MD       |         |         | 100%    | 108%    | 100%    | 103%    |         |         | 100%    |         |         |         |
|                             |         |         | 7/7     | 14/13   | 3/3     | 21/20   |         |         | 5/5     |         |         |         |
| DESSALINES, DUCLOS, MD      | 119%    | 113%    | 121%    | 109%    | 119%    | 114%    | 111%    | 112%    | 112%    | 110%    | 104%    | 110%    |
|                             | 377/316 | 299/264 | 344/285 | 323/297 | 352/297 | 332/292 | 257/231 | 355/316 | 212/189 | 235/214 | 276/265 | 291/265 |
| LAZARO RIVERA, NANCY, MD    | 128%    | 120%    | 126%    | 117%    | 119%    | 122%    | 126%    | 129%    | 129%    | 127%    | 113%    | 109%    |
|                             | 284/222 | 338/281 | 376/299 | 367/314 | 344/289 | 348/285 | 316/252 | 421/326 | 310/241 | 316/248 | 308/272 | 309/282 |
| MARZOUCA, KISHA F., MD      | 101%    | 100%    | 110%    | 110%    | 130%    | 110%    | 110%    | 108%    | 109%    | 106%    | 116%    | 105%    |
|                             | 351/349 | 331/332 | 362/340 | 223/195 | 225/178 | 272/258 | 306/290 | 354/326 | 284/261 | 372/350 | 346/299 | 333/316 |
| NORMIL-SMITH, SHERLOUNE, MD | 112%    | 106%    | 116%    | 98%     | 115%    | 119%    | 114%    | 115%    | 116%    | 118%    | 110%    | 104%    |
|                             | 352/315 | 360/340 | 88/76   | 318/323 | 323/280 | 336/282 | 353/309 | 336/293 | 279/240 | 233/197 | 310/282 | 311/299 |

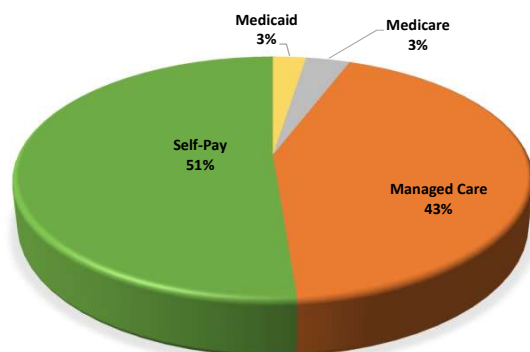
|                                      | Mar-22  | Apr-22  | May-22  | Jun-22  | Jul-22  | Aug-22  | Sep-22  | Oct-22  | Nov-22  | Dec-22  | Jan-23  | Feb-23  |
|--------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| <b>WOMEN'S HEALTH CARE</b>           |         |         |         |         |         |         |         |         |         |         |         |         |
| FERWERDA, ANA, MD                    | 106%    | 99%     | 103%    | 122%    | 91%     | 94%     | 93%     | 70%     | 62%     | 83%     | 82%     | 67%     |
|                                      | 217/205 | 156/157 | 171/166 | 158/129 | 126/139 | 36/38   | 65/70   | 117/166 | 60/97   | 106/128 | 136/166 | 107/159 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| FINLEY, NICOLE, NP                   |         |         |         |         |         |         |         | 72%     | 86%     | 80%     | 88%     | 94%     |
|                                      |         |         |         |         |         |         |         | 89/123  | 207/240 | 210/264 | 246/279 | 257/273 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| PROPHETE, JOYCE, MD                  |         |         |         |         | 100%    | 73%     | 70%     | 69%     | 80%     | 70%     | 70%     | 76%     |
|                                      |         |         |         |         | 33/33   | 209/288 | 210/299 | 194/282 | 218/272 | 233/334 | 224/321 | 180/235 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| <b>BEHAVIORAL HEALTH INTEGRATION</b> |         |         |         |         |         |         |         |         |         |         |         |         |
| CALDERON, NYLSA, LMHC                | 91%     | 91%     | 93%     | 99%     | 89%     | 87%     | 86%     | 93%     | 87%     | 93%     | 95%     | 103%    |
|                                      | 178/195 | 187/205 | 135/145 | 193/195 | 174/195 | 173/200 | 152/176 | 80/86   | 131/150 | 191/206 | 158/166 | 140/136 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| JONES, KIARA, LCSW                   | 100%    | 99%     | 98%     | 104%    | 97%     | 98%     | 95%     | 101%    | 96%     | 104%    | 111%    | 112%    |
|                                      | 229/230 | 179/180 | 192/195 | 203/195 | 174/180 | 190/193 | 178/187 | 174/172 | 137/142 | 172/166 | 187/169 | 182/162 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| BROWN, JEREMY, LCSW                  |         |         |         |         |         |         |         |         |         |         | 100%    | 103%    |
|                                      |         |         |         |         |         |         |         |         |         |         | 40/40   | 170/165 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| LUCCHESI, KAREN, Counselor           | 86%     | 95%     | 83%     | 92%     | 83%     | 83%     | 88%     | 85%     | 85%     | 80%     | 85%     | 62%     |
|                                      | 151/175 | 161/170 | 162/195 | 120/130 | 171/205 | 142/172 | 133/151 | 158/186 | 127/150 | 140/176 | 141/166 | 57/92   |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| <b>BEHAVIORAL HEALTH ADDICTION</b>   |         |         |         |         |         |         |         |         |         |         |         |         |
| BURROWES, SHARON, NP                 |         |         |         |         |         |         |         |         | 100%    | 54%     | 46%     | 51%     |
|                                      |         |         |         |         |         |         |         |         | 12/12   | 73/136  | 89/192  | 114/223 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| HIRSCH, KAREN, LCSW                  | 117%    | 105%    | 115%    | 122%    | 86%     | 90%     |         | 100%    | 92%     | 67%     | 92%     | 107%    |
|                                      | 142/121 | 117/111 | 117/102 | 93/76   | 77/90   | 82/92   |         | 12/12   | 48/52   | 44/66   | 44/48   | 58/54   |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| MILETA, SNJEZANA, LMHC               | 96%     | 86%     | 109%    | 81%     | 98%     | 89%     | 123%    | 124%    | 112%    | 179%    | 128%    | 117%    |
|                                      | 215/225 | 177/205 | 186/170 | 162/200 | 191/195 | 201/227 | 179/146 | 174/140 | 181/162 | 226/126 | 246/192 | 211/180 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| MITCHELL, ANGELA, LCSW               | 97%     | 85%     | 114%    | 106%    | 106%    | 106%    | 104%    | 114%    | 154%    | 120%    | 106%    | 117%    |
|                                      | 209/215 | 169/200 | 227/200 | 218/205 | 186/175 | 192/181 | 194/186 | 208/182 | 205/133 | 235/196 | 190/180 | 202/172 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| PETER, AMANDA, NP                    |         |         |         |         |         |         |         | 100%    | 99%     | 68%     | 64%     | 50%     |
|                                      |         |         |         |         |         |         |         | 19/19   | 93/94   | 105/154 | 151/235 | 105/211 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| PHILLIPS, COURTNEY, MD               | 132%    | 100%    | 94%     | 109%    | 116%    | 103%    | 82%     | 75%     | 100%    | 100%    |         | 100%    |
|                                      | 58/44   | 3/3     | 29/31   | 98/90   | 99/85   | 88/86   | 67/82   | 54/72   | 5/5     | 1/1     |         | 1/1     |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |
| REXACH, CLAUDIA, LMHC                | 109%    | 76%     |         |         |         | 112%    | 112%    | 120%    | 173%    | 134%    | 139%    | 123%    |
|                                      | 217/200 | 145/190 |         |         |         | 236/211 | 210/187 | 196/236 | 232/134 | 222/166 | 223/160 | 199/162 |
|                                      |         |         |         |         |         |         |         |         |         |         |         |         |

|                           | Mar-22  | Apr-22  | May-22  | Jun-22  | Jul-22  | Aug-22  | Sep-22  | Oct-22  | Nov-22  | Dec-22  | Jan-23  | Feb-23  |
|---------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| <b>DENTAL</b>             |         |         |         |         |         |         |         |         |         |         |         |         |
| ABREU, MARIANA, DDS       |         |         |         |         |         |         |         | 100%    | 106%    | 107%    | 71%     | 75%     |
|                           |         |         |         |         |         |         |         | 28/28   | 189/178 | 226/211 | 233/330 | 205/274 |
| ALI, BUSHRA, DMD          |         |         |         |         |         | 88%     | 80%     | 144%    | 106%    | 99%     | 84%     | 111%    |
|                           |         |         |         |         |         | 31/35   | 165/206 | 176/254 | 138/130 | 204/206 | 263/314 | 312/282 |
| ALWEHAIB, ARWA, DDS       | 104%    | 99%     | 99%     | 113%    | 108%    | 109%    | 104%    | 106%    | 115%    | 107%    | 86%     | 115%    |
|                           | 374/360 | 292/296 | 326/328 | 361/320 | 164/152 | 298/274 | 265/255 | 279/264 | 224/194 | 273/254 | 270/314 | 334/290 |
| BOWEN, BEVERLY, DMD       |         |         | 110%    | 74%     | 87%     | 89%     | 96%     | 94%     | 120%    | 114%    | 81%     | 81%     |
|                           |         |         | 189/172 | 255/344 | 270/312 | 274/307 | 269/282 | 316/338 | 233/194 | 241/211 | 253/314 | 240/298 |
| CUCURAS, JOHN N, DDS      | 94%     | 103%    | 106%    | 103%    | 100%    | 100%    | 95%     | 104%    | 115%    | 93%     | 89%     | 92%     |
|                           | 140/149 | 68/66   | 104/98  | 150/146 | 3/3     | 76/76   | 121/128 | 150/144 | 71/62   | 52/56   | 153/172 | 53/58   |
| SEMINARIO, ADA, DDS       | 90%     | 90%     | 78%     | 87%     | 87%     | 76%     | 76%     | 94%     | 101%    | 95%     | 84%     | 98%     |
|                           | 282/312 | 238/264 | 119/152 | 181/208 | 205/236 | 238/313 | 170/223 | 215/228 | 99/98   | 223/235 | 262/314 | 277/282 |
| SOFIANOS, MICHAEL, DMD    |         |         |         |         |         |         |         | 94%     | 123%    | 111%    | 91%     | 97%     |
|                           |         |         |         |         |         |         |         | 243/258 | 246/200 | 247/274 | 275/251 | 296/306 |
| WILLIAMS, RICHARD, DMD    | 101%    | 106%    | 96%     | 85%     | 100%    | 103%    | 88%     | 100%    | 102%    | 88%     | 84%     | 84%     |
|                           | 121/120 | 348/328 | 301/312 | 258/304 | 328/328 | 307/299 | 233/266 | 257/257 | 159/156 | 208/235 | 269/322 | 249/298 |
| GARCIA, IRENE S.          | 91%     | 92%     | 98%     |         |         |         |         | 92%     |         |         |         |         |
|                           | 144/159 | 88/96   | 55/56   |         |         |         |         | 11/12   |         |         |         |         |
| GONZALEZ, NANCY           | 98%     | 106%    | 150%    |         |         |         |         |         |         |         | 75%     | 54%     |
|                           | 48/49   | 17/16   | 3/2     |         |         |         |         |         |         |         | 6/8     | 13/24   |
| HARDCASTLE, CORINA        | 92%     | 94%     | 96%     | 98%     | 100%    | 86%     | 104%    | 101%    | 101%    | 98%     | 96%     | 102%    |
|                           | 158/172 | 102/108 | 150/156 | 130/132 | 116/116 | 87/101  | 146/141 | 159/157 | 130/129 | 138/141 | 143/149 | 127/125 |
| MASON, SHERRY             | 89%     | 84%     | 89%     | 76%     | 87%     | 93%     | 86%     | 93%     | 94%     | 91%     |         | 97%     |
|                           | 161/180 | 138/164 | 139/156 | 127/168 | 135/156 | 165/178 | 114/133 | 153/165 | 91/97   | 139/152 |         | 137/141 |
| MOZER NASCIMENTO, ARIANNE |         | 98%     | 101%    | 105%    | 100%    | 100%    | 87%     | 105%    | 102%    | 89%     | 96%     | 95%     |
|                           |         | 137/140 | 165/164 | 180/172 | 156/156 | 169/170 | 130/149 | 165/173 | 123/121 | 147/165 | 151/157 | 142/149 |
| DUCHARME, RHONDA          |         |         |         |         |         |         |         |         |         |         | 99%     | 98%     |
|                           |         |         |         |         |         |         |         |         |         |         | 237/240 | 293/298 |
| PETERSEN, PATRICE         | 100%    | 102%    | 108%    | 101%    | 96%     | 109%    | 123%    | 121%    | 104%    | 94%     | 102%    | 97%     |
|                           | 160/160 | 175/172 | 243/224 | 314/312 | 284/296 | 238/218 | 229/186 | 297/246 | 231/222 | 309/330 | 286/281 | 210/218 |

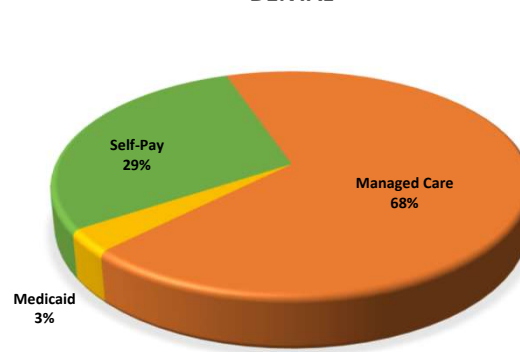
| ADULT CARE                   |              |                    |                      |    |       |                          |    |       |                           |               |
|------------------------------|--------------|--------------------|----------------------|----|-------|--------------------------|----|-------|---------------------------|---------------|
| Provider                     | Daily Target | # Saturdays Worked | Target for the Month |    |       | Total for the Month Seen |    |       | % Monthly Target Achieved | Daily Average |
|                              |              |                    | AM                   | PM | Total | AM                       | PM | Total |                           |               |
| BELLE GLADE                  |              |                    |                      |    |       |                          |    |       |                           |               |
| PEREZ, DANIEL JESUS, MD      | 17           | 1                  | 9                    |    | 9     | 8                        |    | 8     | 89%                       | 8.0           |
| DORCE-MEDARD, JENNIFER, MD   | 17           | 1                  | 9                    |    | 9     | 7                        |    | 7     | 78%                       | 7.0           |
| DABU, DARNEL, MD             | 17           | 1                  | 9                    |    | 9     | 6                        |    | 6     | 67%                       | 6.0           |
| NAIR, SABARI, RES            | 6            | 1                  | 3                    |    | 3     | 1                        |    | 1     | 33%                       | 1.0           |
| DELRAY                       |              |                    |                      |    |       |                          |    |       |                           |               |
| LAM, MINH DAI, NP            | 15           | 3                  | 25                   |    | 25    | 31                       |    | 31    | 124%                      | 10.3          |
| LAKE WORTH                   |              |                    |                      |    |       |                          |    |       |                           |               |
| WARREN, SANDRA, MD           | 17           | 1                  | 9                    |    | 9     | 6                        |    | 6     | 67%                       | 6.0           |
| PHILISTIN, KETELY, NP        | 15           | 1                  | 8                    |    | 8     | 8                        |    | 8     | 100%                      | 8.0           |
| LARA SUAREZ, MARIA, NP       | 15           | 1                  | 8                    |    | 8     | 6                        |    | 6     | 75%                       | 6.0           |
| LANTANA                      |              |                    |                      |    |       |                          |    |       |                           |               |
| JEAN-JACQUES, FERNIQUE, NP   | 15           | 1                  | 8                    |    | 8     | 9                        |    | 9     | 113%                      | 9.0           |
| NAVARRO, ELSY, NP            | 15           | 1                  | 8                    |    | 8     | 8                        |    | 8     | 100%                      | 8.0           |
| CASTIGLIA, SARAH, MD         | 17           | 1                  | 9                    |    | 9     | 9                        |    | 9     | 100%                      | 9.0           |
| MANGONIA                     |              |                    |                      |    |       |                          |    |       |                           |               |
| FERNANDEZ SANCHEZ, MARCO, NP | 15           | 1                  | 8                    |    | 8     | 1                        |    | 1     | 13%                       | 1.0           |
| WEST PALM BEACH              |              |                    |                      |    |       |                          |    |       |                           |               |
| NOUKELAK, GERMAINE, MD       | 17           | 2                  | 18                   |    | 18    | 13                       |    | 13    | 72%                       | 6.5           |
| STANEK, EWELINA, PA          | 15           | 1                  | 8                    |    | 8     | 6                        |    | 6     | 75%                       | 6.0           |
| KOOPMAN, REBECCA, PA         | 15           | 1                  | 8                    |    | 8     | 2                        |    | 2     | 25%                       | 2.0           |
| ADULT CARE TOTALS            |              |                    | 147                  | 0  | 147   | 121                      | 0  | 121   | 82%                       |               |
| DENTAL                       |              |                    |                      |    |       |                          |    |       |                           |               |
| BELLE GLADE                  |              |                    |                      |    |       |                          |    |       |                           |               |
| ABREU, MARIANA, DDS          | 16           | 1                  | 8                    |    | 8     | 11                       |    | 11    | 138%                      | 11.0          |
| LANTANA                      |              |                    |                      |    |       |                          |    |       |                           |               |
| ALWEHAIB, ARWA, DDS          | 16           | 1                  | 8                    |    | 8     | 12                       |    | 12    | 150%                      | 12.0          |
| WEST PALM BEACH              |              |                    |                      |    |       |                          |    |       |                           |               |
| SOFIANOS, MICHAEL, DMD       | 16           | 1                  | 8                    |    | 8     | 8                        |    | 8     | 100%                      | 8.0           |
| DENTAL                       |              |                    | 24                   | 0  | 24    | 31                       | 0  | 31    | 129%                      |               |
| GRAND TOTAL                  |              |                    | 171                  | 0  | 171   | 152                      | 0  | 152   | 89%                       |               |



MEDICAL PAYER MIX



DENTAL



<51%

>=51% and <80%

>=80% and <100%

>=100%

| ADULT CARE                 |              |             |                      |            |            |                          |            |            |                           |               |
|----------------------------|--------------|-------------|----------------------|------------|------------|--------------------------|------------|------------|---------------------------|---------------|
| Provider                   | Daily Target | Days Worked | Target for the Month |            |            | Total for the Month Seen |            |            | % Monthly Target Achieved | Daily Average |
|                            |              |             | AM                   | PM         | Total      | AM                       | PM         | Total      |                           |               |
| PEREZ, DANIEL JESUS, MD    | ***9         | 5.5         | 12                   | 21         | 33         | 11                       | 15         | 26         | 80%                       | 4.7           |
| DABU, DARNEL, MD           | 17           | 3.5         | 9                    | 20         | 29         | 6                        | 15         | 21         | 71%                       | 6.0           |
| DORCE-MEDARD, JENNIFER, MD | 17           | 0.5         | 9                    | 0          | 9          | 7                        | 0          | 7          | 78%                       | 14.0          |
| TAHERI, NERGESS, DO        | *** 13       | 3.0         | 20                   | 14         | 34         | 25                       | 8          | 33         | 97%                       | 11.0          |
| <b>ADULT CARE TOTALS</b>   |              | <b>12.5</b> | <b>50</b>            | <b>55</b>  | <b>105</b> | <b>49</b>                | <b>38</b>  | <b>87</b>  | <b>83%</b>                |               |
| *** Avg Target Precepting  |              |             |                      |            |            |                          |            |            |                           |               |
| RESIDENCY PROGRAM          |              |             |                      |            |            |                          |            |            |                           |               |
| PY1                        | 6            | 12          | 45                   | 23         | 67         | 64                       | 38         | 102        | 152%                      | 8.5           |
| PY2                        | 10           | 20          | 132                  | 72         | 204        | 142                      | 79         | 221        | 108%                      | 11.1          |
| PY3                        | 14           | 29.0        | 287                  | 129        | 415        | 228                      | 107        | 335        | 81%                       | 11.6          |
| <b>RESIDENTS TOTALS</b>    |              | <b>61</b>   | <b>463</b>           | <b>223</b> | <b>687</b> | <b>434</b>               | <b>224</b> | <b>658</b> | <b>96%</b>                |               |

| WOMEN'S HEALTH CARE               |    |            |           |           |           |           |           |           |            |      |
|-----------------------------------|----|------------|-----------|-----------|-----------|-----------|-----------|-----------|------------|------|
| FERWERDA, ANA, MD                 | 14 | 3.5        | 34        | 17        | 50        | 25        | 11        | 36        | 71%        | 10.3 |
| PROPHETE, JOYCE, MD               | 14 | 2          | 17        | 11        | 28        | 10        | 7         | 17        | 61%        | 8.5  |
| <b>WOMEN'S HEALTH CARE TOTALS</b> |    | <b>5.5</b> | <b>50</b> | <b>28</b> | <b>78</b> | <b>35</b> | <b>18</b> | <b>53</b> | <b>68%</b> |      |

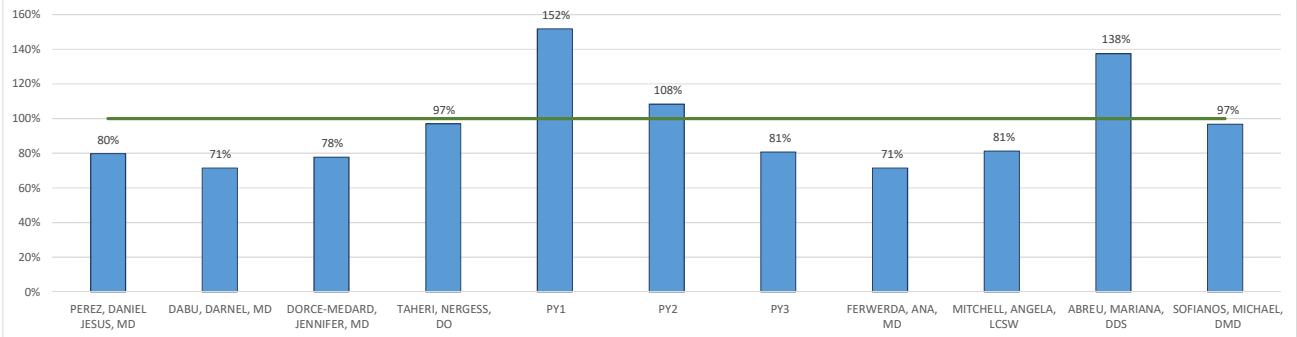
| BEHAVIORAL HEALTH INTEGRATION |  |          |          |          |          |          |          |          |  |  |
|-------------------------------|--|----------|----------|----------|----------|----------|----------|----------|--|--|
|                               |  |          |          |          |          |          |          |          |  |  |
|                               |  |          |          |          |          |          |          |          |  |  |
| <b>BH INTEGRATION TOTALS</b>  |  | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> |  |  |

| BEHAVIORAL HEALTH ADDICTION |    |            |           |          |           |          |          |           |            |     |
|-----------------------------|----|------------|-----------|----------|-----------|----------|----------|-----------|------------|-----|
| MITCHELL, ANGELA, LCSW      | 10 | 1.5        | 10        | 6        | 16        | 9        | 4        | 13        | 81%        | 8.7 |
| <b>BH ADDICTION TOTALS</b>  |    | <b>1.5</b> | <b>10</b> | <b>6</b> | <b>16</b> | <b>9</b> | <b>4</b> | <b>13</b> | <b>81%</b> |     |

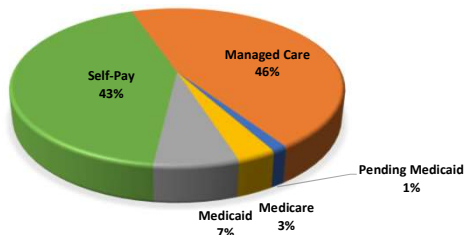
| DENTAL                 |    |             |            |            |            |            |           |            |            |      |
|------------------------|----|-------------|------------|------------|------------|------------|-----------|------------|------------|------|
| ABREU, MARIANA, DDS    | 16 | 0.5         | 8          | 0          | 8          | 11         | 0         | 11         | 138%       | 22.0 |
| SOFIANOS, MICHAEL, DMD | 16 | 18.5        | 182        | 115        | 298        | 196        | 92        | 288        | 97%        | 15.6 |
| <b>DENTAL TOTALS</b>   |    | <b>19.0</b> | <b>190</b> | <b>115</b> | <b>306</b> | <b>207</b> | <b>92</b> | <b>299</b> | <b>98%</b> |      |

| DENTAL HYGIENE               |  |            |          |          |          |          |          |          |  |  |
|------------------------------|--|------------|----------|----------|----------|----------|----------|----------|--|--|
|                              |  |            |          |          |          |          |          |          |  |  |
|                              |  |            |          |          |          |          |          |          |  |  |
| <b>DENTAL HYGIENE TOTALS</b> |  | <b>0.0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> |  |  |

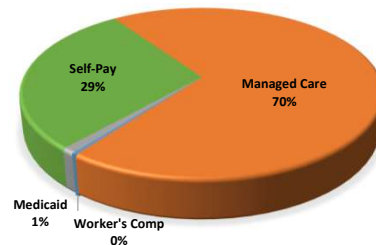
|                    |             |            |            |              |            |            |              |            |  |  |
|--------------------|-------------|------------|------------|--------------|------------|------------|--------------|------------|--|--|
| <b>GRAND TOTAL</b> | <b>99.5</b> | <b>764</b> | <b>428</b> | <b>1,192</b> | <b>734</b> | <b>376</b> | <b>1,110</b> | <b>93%</b> |  |  |
|--------------------|-------------|------------|------------|--------------|------------|------------|--------------|------------|--|--|



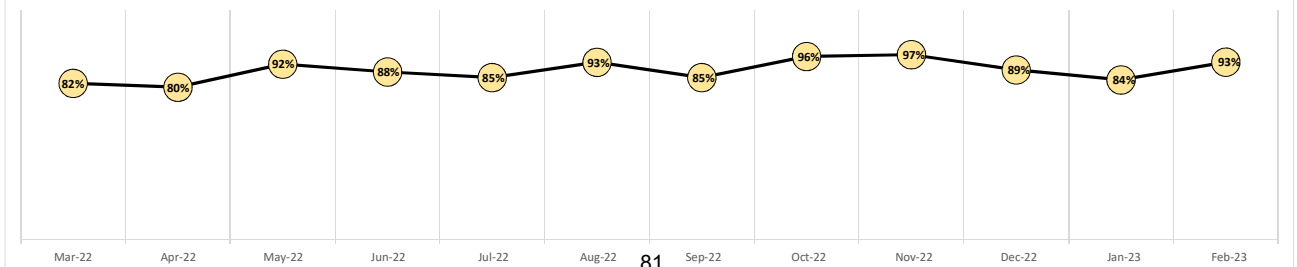
**MEDICAL PAYER MIX**



**DENTAL PAYER MIX**



**Belle Glade Productivity over a year**



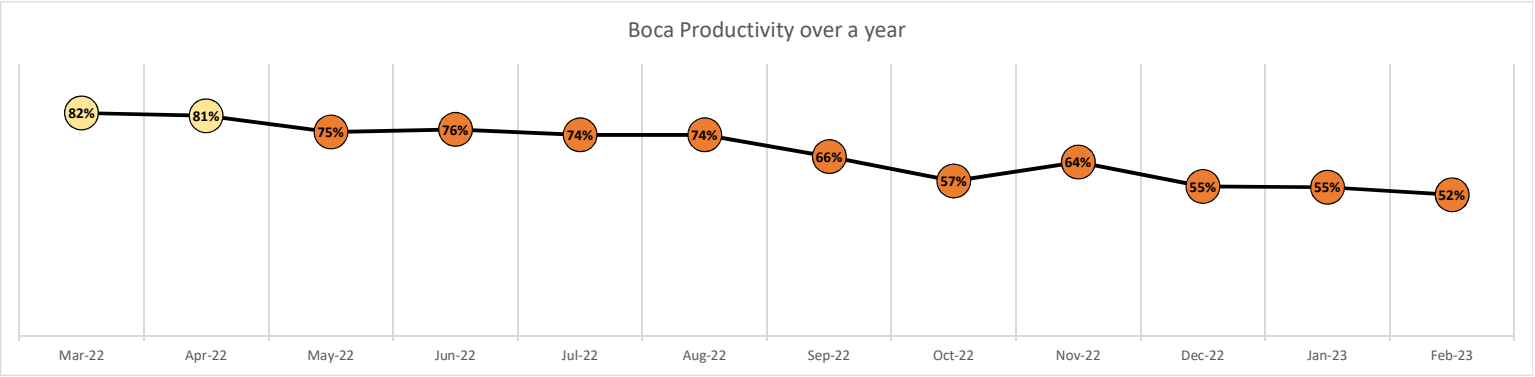
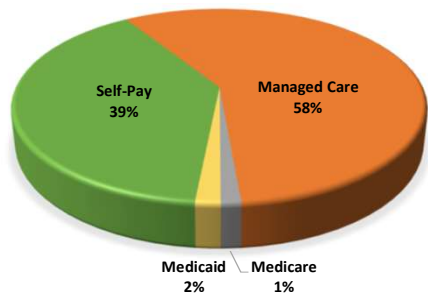
| ADULT CARE           |              |             |                      |     |       |                          |    |       |                           |               |
|----------------------|--------------|-------------|----------------------|-----|-------|--------------------------|----|-------|---------------------------|---------------|
| Provider             | Daily Target | Days Worked | Target for the Month |     |       | Total for the Month Seen |    |       | % Monthly Target Achieved | Daily Average |
|                      |              |             | AM                   | PM  | Total | AM                       | PM | Total |                           |               |
| CASTIGLIA, SARAH, MD | 17           | 18.5        | 194                  | 122 | 316   | 98                       | 46 | 144   | 46%                       | 7.8           |
| WILKINSON, SARAH, PA | 15           | 16.5        | 153                  | 96  | 249   | 95                       | 45 | 140   | 56%                       | 8.5           |
| ADULT CARE TOTALS    |              | 35.0        | 347                  | 218 | 565   | 193                      | 91 | 284   | 50%                       |               |

| BEHAVIORAL HEALTH INTEGRATION |    |     |    |   |    |    |   |    |      |      |
|-------------------------------|----|-----|----|---|----|----|---|----|------|------|
| BROWN, JEREMY, LCSW           | 10 | 2.0 | 12 | 8 | 20 | 11 | 9 | 20 | 100% | 10.0 |
| BH INTEGRATION TOTALS         |    | 2.0 | 12 | 8 | 20 | 11 | 9 | 20 | 100% |      |

|             |  |      |     |     |     |     |     |     |     |  |
|-------------|--|------|-----|-----|-----|-----|-----|-----|-----|--|
| GRAND TOTAL |  | 37.0 | 359 | 226 | 585 | 204 | 100 | 304 | 52% |  |
|-------------|--|------|-----|-----|-----|-----|-----|-----|-----|--|



MEDICAL PAYER MIX



| ADULT CARE            |              |             |                      |     |       |                          |     |       |                           |               |
|-----------------------|--------------|-------------|----------------------|-----|-------|--------------------------|-----|-------|---------------------------|---------------|
| Provider              | Daily Target | Days Worked | Target for the Month |     |       | Total for the Month Seen |     |       | % Monthly Target Achieved | Daily Average |
|                       |              |             | AM                   | PM  | Total | AM                       | PM  | Total |                           |               |
| HARBERGER, SENECA, MD | 17           | 15.0        | 163                  | 95  | 258   | 105                      | 47  | 152   | 59%                       | 10.1          |
| DONNELL, MASON, PA    | 15           | 6.0         | 54                   | 36  | 90    | 39                       | 23  | 62    | 69%                       | 10.3          |
| LAM, MINH DAI, NP     | 15           | 16.5        | 160                  | 90  | 250   | 187                      | 80  | 267   | 107%                      | 16.2          |
| ST. VIL, CARLINE, NP  | 15           | 14.5        | 135                  | 84  | 219   | 113                      | 74  | 187   | 85%                       | 12.9          |
| ADULT CARE TOTALS     |              | 52          | 512                  | 305 | 817   | 444                      | 224 | 668   | 82%                       |               |

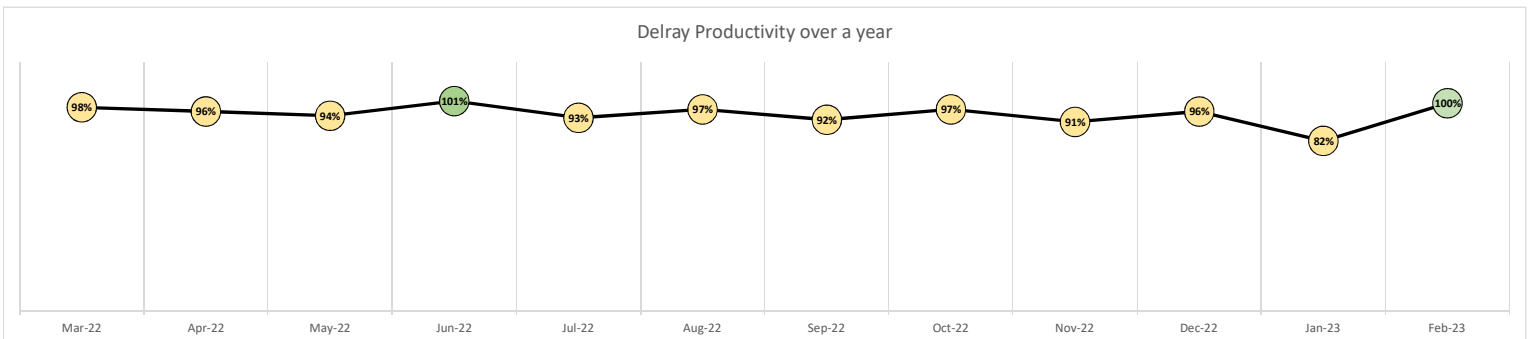
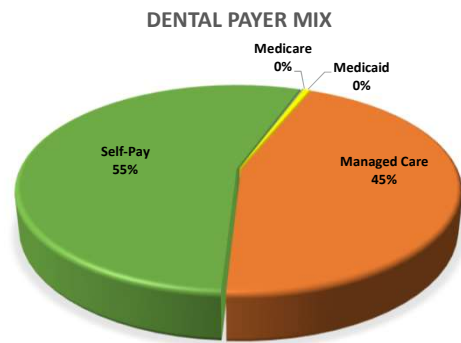
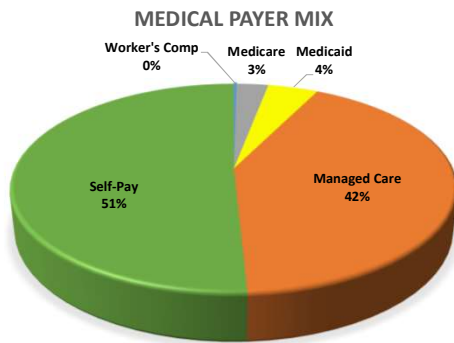
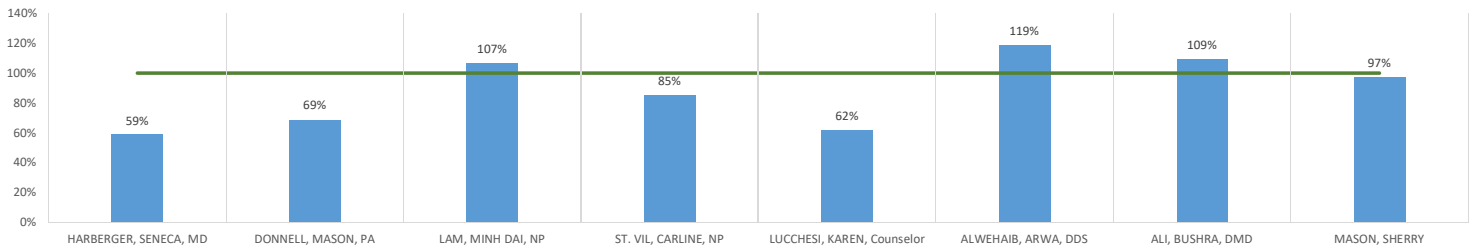
| BEHAVIORAL HEALTH INTEGRATION |    |      |     |    |     |    |    |     |      |     |
|-------------------------------|----|------|-----|----|-----|----|----|-----|------|-----|
| LUCCHESI, KAREN, Counselor    | 10 | 9.0  | 60  | 32 | 92  | 34 | 23 | 57  | 62%  | 6.3 |
| BROWN, JEREMY, LCSW           | 10 | 8.0  | 44  | 29 | 73  | 42 | 36 | 78  | 107% | 9.8 |
| BH INTEGRATION TOTALS         |    | 17.0 | 104 | 61 | 165 | 76 | 59 | 135 | 82%  |     |

| BEHAVIORAL HEALTH ADDICTION |  |   |   |   |   |   |   |   |  |  |
|-----------------------------|--|---|---|---|---|---|---|---|--|--|
|                             |  |   |   |   |   |   |   |   |  |  |
| BH ADDICTION TOTALS         |  | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |

| DENTAL              |    |      |     |     |     |     |     |     |      |      |
|---------------------|----|------|-----|-----|-----|-----|-----|-----|------|------|
| ALWEHAIB, ARWA, DDS | 16 | 16.5 | 163 | 102 | 266 | 200 | 116 | 316 | 119% | 19.2 |
| ALI, BUSHRA, DMD    | 16 | 16.5 | 163 | 102 | 266 | 186 | 104 | 290 | 109% | 17.6 |
| DENTAL TOTALS       |    | 33   | 326 | 205 | 531 | 386 | 220 | 606 | 114% |      |

| DENTAL HYGIENE        |   |      |    |    |     |    |    |     |     |     |
|-----------------------|---|------|----|----|-----|----|----|-----|-----|-----|
| MASON, SHERRY         | 8 | 17.5 | 86 | 54 | 141 | 69 | 68 | 137 | 97% | 7.8 |
| DENTAL HYGIENE TOTALS |   | 17.5 | 86 | 54 | 141 | 69 | 68 | 137 | 97% |     |

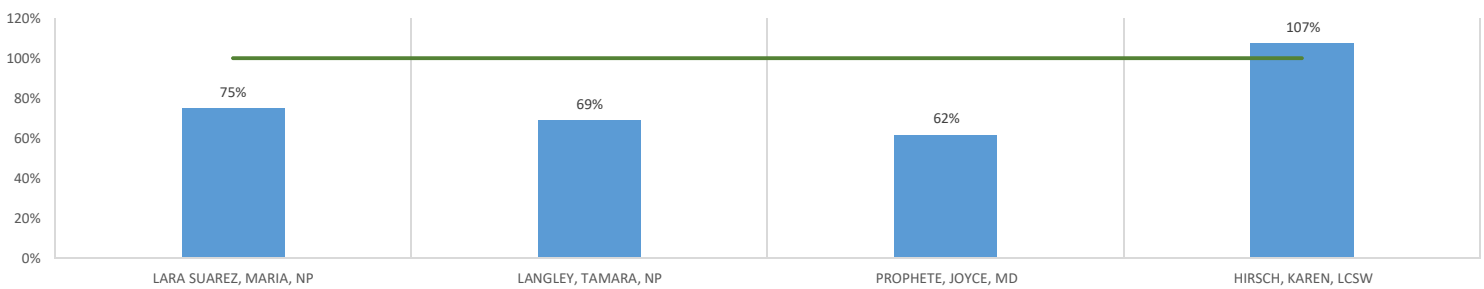
| GRAND TOTAL |  |     |       |     |       |     |     |       |      |  |
|-------------|--|-----|-------|-----|-------|-----|-----|-------|------|--|
|             |  | 120 | 1,029 | 626 | 1,654 | 975 | 571 | 1,546 | 100% |  |



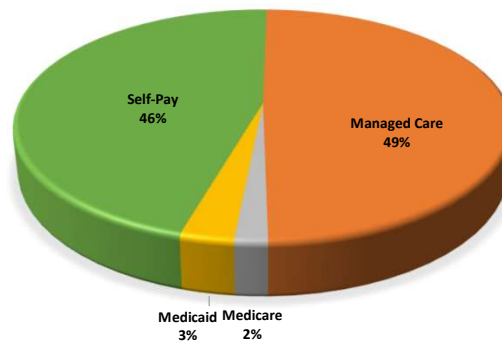
| ADULT CARE                  |              |             |                      |     |       |                          |     |       |                           |               |
|-----------------------------|--------------|-------------|----------------------|-----|-------|--------------------------|-----|-------|---------------------------|---------------|
| Provider                    | Daily Target | Days Worked | Target for the Month |     |       | Total for the Month Seen |     |       | % Monthly Target Achieved | Daily Average |
|                             |              |             | AM                   | PM  | Total | AM                       | PM  | Total |                           |               |
| LARA SUAREZ, MARIA, NP      | 15           | 18.5        | 171                  | 108 | 279   | 130                      | 79  | 209   | 75%                       | 11.3          |
| LANGLEY, TAMARA, NP         | 15           | 14.5        | 135                  | 84  | 219   | 102                      | 49  | 151   | 69%                       | 10.4          |
| ADULT CARE TOTALS           |              | 33          | 306                  | 192 | 498   | 232                      | 128 | 360   | 72%                       |               |
| WOMENS HEALTH CARE          |              |             |                      |     |       |                          |     |       |                           |               |
| PROPHETE, JOYCE, MD         | 17           | 2.0         | 20                   | 14  | 34    | 16                       | 5   | 21    | 62%                       | 10.5          |
| WOMENS HEALTH CARE TOTALS   |              | 2           | 20                   | 14  | 34    | 16                       | 5   | 21    | 62%                       |               |
| BEHAVIORAL HEALTH ADDICTION |              |             |                      |     |       |                          |     |       |                           |               |
| HIRSCH, KAREN, LCSW         | *** 3        | 10.5        | 34                   | 20  | 54    | 34                       | 24  | 58    | 107%                      | 5.5           |
| BH ADDICTION TOTALS         |              | 10.5        | 34                   | 20  | 54    | 34                       | 24  | 58    | 107%                      |               |

\*\*\* Modified Target - Admin time

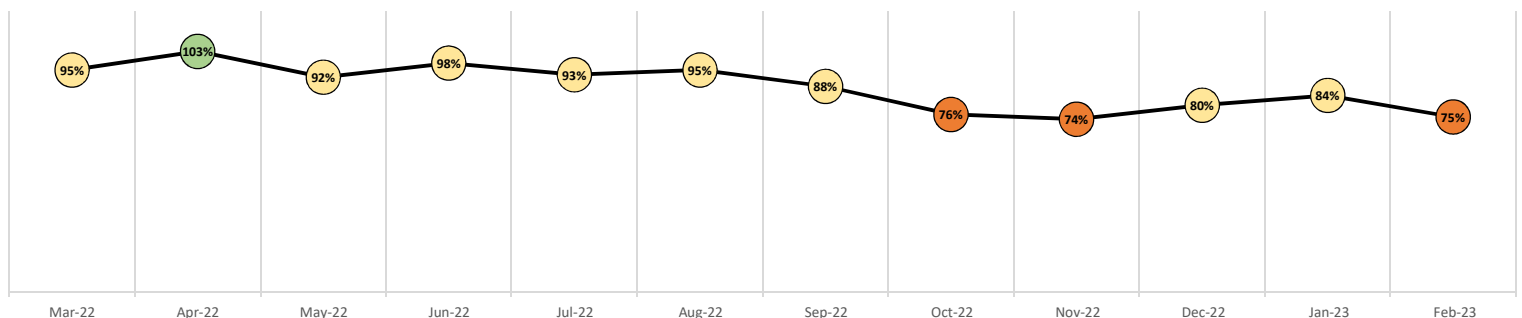
|             |      |     |     |     |     |     |     |     |  |
|-------------|------|-----|-----|-----|-----|-----|-----|-----|--|
| GRAND TOTAL | 45.5 | 360 | 226 | 586 | 282 | 157 | 439 | 75% |  |
|-------------|------|-----|-----|-----|-----|-----|-----|-----|--|



## MEDICAL PAYER MIX



## Jupiter Productivity over a year





| ADULT CARE              |              |             |                      |     |       |                          |     |       |                           |               |
|-------------------------|--------------|-------------|----------------------|-----|-------|--------------------------|-----|-------|---------------------------|---------------|
| Provider                | Daily Target | Days Worked | Target for the Month |     |       | Total for the Month Seen |     |       | % Monthly Target Achieved | Daily Average |
|                         |              |             | AM                   | PM  | Total | AM                       | PM  | Total |                           |               |
| WARREN, SANDRA, MD      | 17           | 11.0        | 121                  | 68  | 189   | 102                      | 45  | 147   | 78%                       | 13.4          |
| PHILISTIN, KETELY, NP   | 15           | 16.0        | 152                  | 90  | 242   | 143                      | 69  | 212   | 88%                       | 13.3          |
| LARA SUAREZ, MARIA, NP  | 15           | 0.5         | 8                    | 0   | 8     | 6                        | 0   | 6     | 75%                       | 12.0          |
| WILMOT, ALTHEA, NP      | 15           | 2.0         | 18                   | 12  | 30    | 16                       | 6   | 22    | 73%                       | 11.0          |
| PIERRE LOUIS, JOANN, NP | 15           | 14.5        | 135                  | 84  | 219   | 127                      | 73  | 200   | 91%                       | 13.8          |
| ADULT CARE TOTALS       |              | 44.0        | 434                  | 254 | 688   | 394                      | 193 | 587   | 85%                       |               |

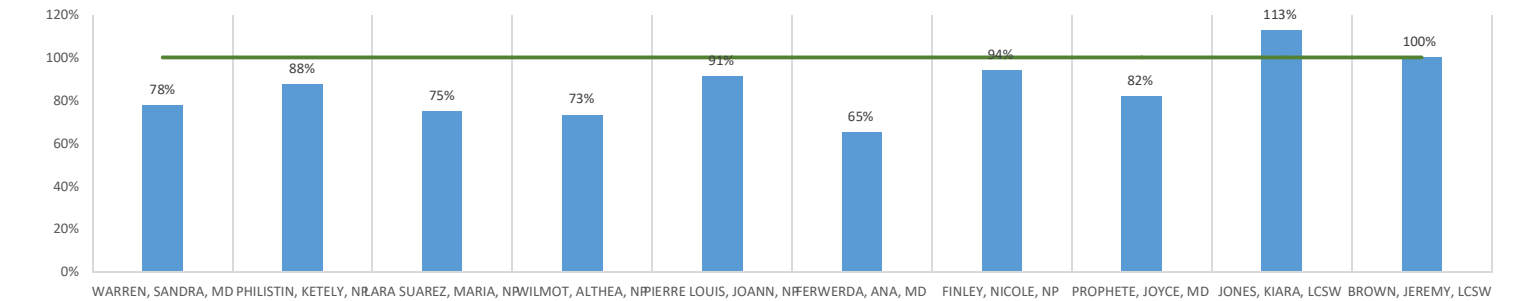
| WOMEN'S HEALTH CARE        |    |    |     |     |     |     |     |     |     |      |
|----------------------------|----|----|-----|-----|-----|-----|-----|-----|-----|------|
| FERWERDA, ANA, MD          | 17 | 6  | 82  | 27  | 109 | 47  | 24  | 71  | 65% | 11.8 |
| FINLEY, NICOLE, NP         | 15 | 18 | 171 | 102 | 273 | 169 | 88  | 257 | 94% | 14.3 |
| PROPHETE, JOYCE, MD        | 17 | 10 | 112 | 61  | 173 | 94  | 48  | 142 | 82% | 14.2 |
| WOMEN'S HEALTH CARE TOTALS |    | 34 | 365 | 190 | 555 | 310 | 160 | 470 | 85% |      |

| BEHAVIORAL HEALTH INTEGRATION |    |      |      |      |     |     |     |     |      |      |
|-------------------------------|----|------|------|------|-----|-----|-----|-----|------|------|
| JONES, KIARA, LCSW            | 10 | 15.5 | 87.2 | 54.8 | 142 | 85  | 75  | 160 | 113% | 10.3 |
| BROWN, JEREMY, LCSW           | 10 | 9.5  | 44.4 | 27.6 | 72  | 37  | 35  | 72  | 100% | 7.6  |
| BH INTEGRATION TOTALS         |    | 25   | 132  | 82   | 214 | 122 | 110 | 232 | 108% |      |

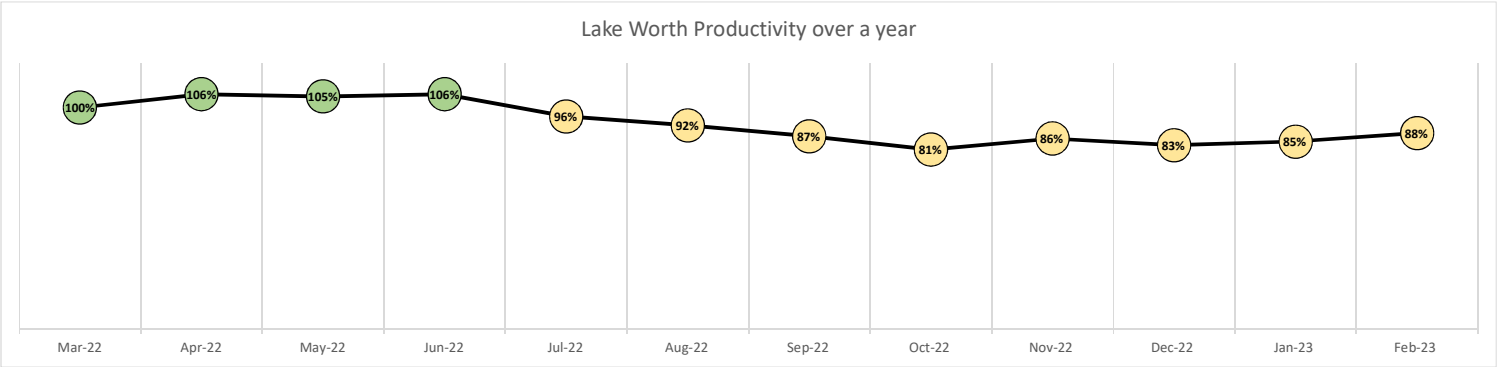
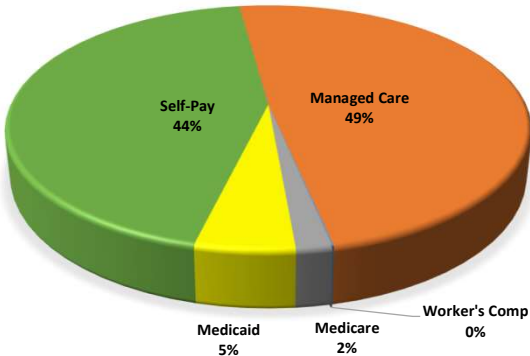
\*\* Avg New provider \*\*\* Avg Training Provider

| BEHAVIORAL HEALTH ADDICTION |  |   |   |   |   |   |   |   |  |  |
|-----------------------------|--|---|---|---|---|---|---|---|--|--|
|                             |  |   |   |   |   |   |   |   |  |  |
| BH ADDICTION TOTALS         |  | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |

|             |       |     |     |       |     |     |       |     |  |
|-------------|-------|-----|-----|-------|-----|-----|-------|-----|--|
| GRAND TOTAL | 103.0 | 931 | 527 | 1,457 | 826 | 463 | 1,289 | 88% |  |
|-------------|-------|-----|-----|-------|-----|-----|-------|-----|--|



MEDICAL PAYER MIX



| ADULT CARE                  |              |             |                      |     |       |                          |     |       |                           |               |
|-----------------------------|--------------|-------------|----------------------|-----|-------|--------------------------|-----|-------|---------------------------|---------------|
| Provider                    | Daily Target | Days Worked | Target for the Month |     |       | Total for the Month Seen |     |       | % Monthly Target Achieved | Daily Average |
|                             |              |             | AM                   | PM  | Total | AM                       | PM  | Total |                           |               |
| ALFONSO PUENTES, RAMIRO, MD | 17           | 5.0         | 61                   | 27  | 88    | 63                       | 27  | 90    | 102%                      | 18.0          |
| JEAN-JACQUES, FERNIQUE, NP  | 17           | 17.0        | 161                  | 96  | 257   | 168                      | 76  | 244   | 95%                       | 14.4          |
| DONNELL, MASON, PA          | 17           | 12.5        | 117                  | 72  | 189   | 122                      | 57  | 179   | 95%                       | 14.3          |
| CASTIGLIA, SARAH, MD        | 17           | 0.5         | 9                    | 0   | 9     | 9                        | 0   | 9     | 100%                      | 18.0          |
| NAVARRO, ELSY, NP           | 17           | 17.5        | 170                  | 96  | 266   | 176                      | 87  | 263   | 99%                       | 15.0          |
| ADULT CARE TOTALS           |              |             | 518                  | 291 | 809   | 538                      | 247 | 785   | 97%                       |               |

| PEDIATRIC CARE              |    |      |     |     |     |     |     |     |      |      |
|-----------------------------|----|------|-----|-----|-----|-----|-----|-----|------|------|
| DESSALINES, DUCLOS, MD      | 17 | 15.5 | 163 | 102 | 265 | 185 | 106 | 291 | 110% | 18.8 |
| LAZARO RIVERA, NANCY, MD    | 17 | 16.5 | 173 | 109 | 282 | 202 | 107 | 309 | 109% | 18.7 |
| NORMIL-SMITH, SHERLOUNE, MD | 17 | 17.5 | 184 | 116 | 299 | 191 | 120 | 311 | 104% | 17.8 |
| PEDIATRIC CARE TOTALS       |    |      | 520 | 326 | 847 | 578 | 333 | 911 | 108% |      |

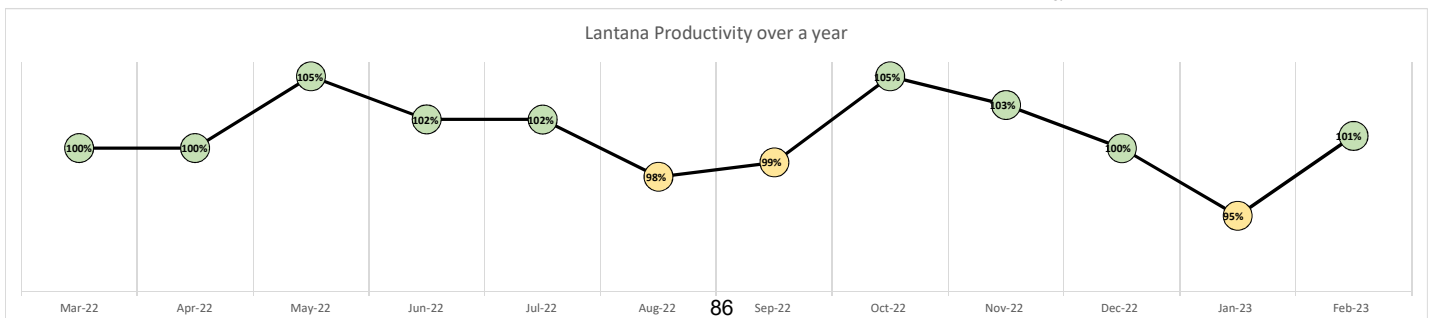
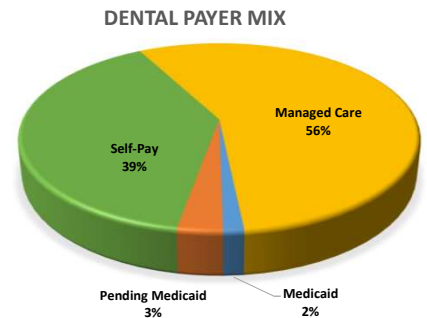
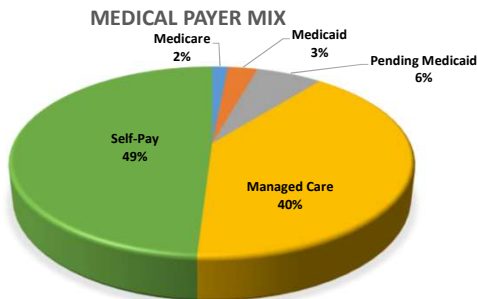
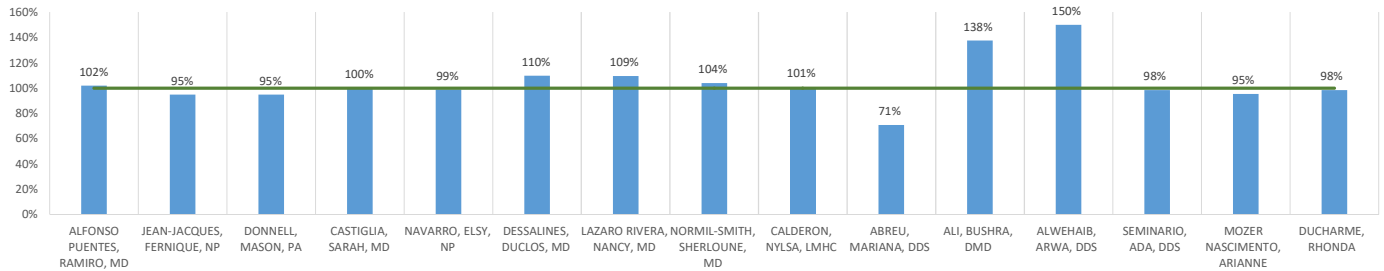
| BEHAVIORAL HEALTH INTEGRATION |    |      |    |    |     |    |    |     |      |      |
|-------------------------------|----|------|----|----|-----|----|----|-----|------|------|
| CALDERON, NYLSA, LMHC         | 10 | 12.5 | 78 | 48 | 126 | 52 | 75 | 127 | 101% | 10.2 |
| JONES, KIARA, LCSW            | 10 | 1    | 6  | 4  | 10  | 6  | 5  | 11  | 110% | 11.0 |
| BH INTEGRATION TOTALS         |    |      | 84 | 52 | 136 | 58 | 80 | 138 | 101% |      |

| BEHAVIORAL HEALTH ADDICTION |  |  |   |   |   |   |   |   |  |  |
|-----------------------------|--|--|---|---|---|---|---|---|--|--|
| BH ADDICTION TOTALS         |  |  | 0 | 0 | 0 | 0 | 0 | 0 |  |  |

| DENTAL              |    |      |     |     |     |     |     |     |      |      |
|---------------------|----|------|-----|-----|-----|-----|-----|-----|------|------|
| ABREU, MARIANA, DDS | 16 | 3.0  | 29  | 19  | 48  | 20  | 14  | 34  | 71%  | 11.3 |
| ALI, BUSHRA, DMD    | 16 | 1.0  | 10  | 6   | 16  | 15  | 7   | 22  | 138% | 22.0 |
| ALWEHAIB, ARWA, DDS | 16 | 0.5  | 8   | 0   | 8   | 12  | 0   | 12  | 150% | 24.0 |
| SEMINARIO, ADA, DDS | 16 | 17.5 | 173 | 109 | 282 | 186 | 91  | 277 | 98%  | 15.8 |
| DENTAL TOTALS       |    |      | 219 | 134 | 354 | 233 | 112 | 345 | 98%  |      |

| DENTAL HYGIENE            |    |      |     |     |     |     |     |     |     |      |
|---------------------------|----|------|-----|-----|-----|-----|-----|-----|-----|------|
| MOZER NASCIMENTO, ARIANNE | 8  | 18.5 | 91  | 58  | 149 | 90  | 52  | 142 | 95% | 7.7  |
| DUCHARME, RHONDA          | 16 | 18.5 | 182 | 115 | 298 | 54  | 239 | 293 | 98% | 15.8 |
| DENTAL HYGIENE TOTALS     |    |      | 274 | 173 | 446 | 144 | 291 | 435 | 97% |      |

|             |  |  |       |       |     |       |       |       |       |      |
|-------------|--|--|-------|-------|-----|-------|-------|-------|-------|------|
| GRAND TOTAL |  |  | 174.5 | 1,615 | 977 | 2,592 | 1,551 | 1,063 | 2,614 | 101% |
|-------------|--|--|-------|-------|-----|-------|-------|-------|-------|------|



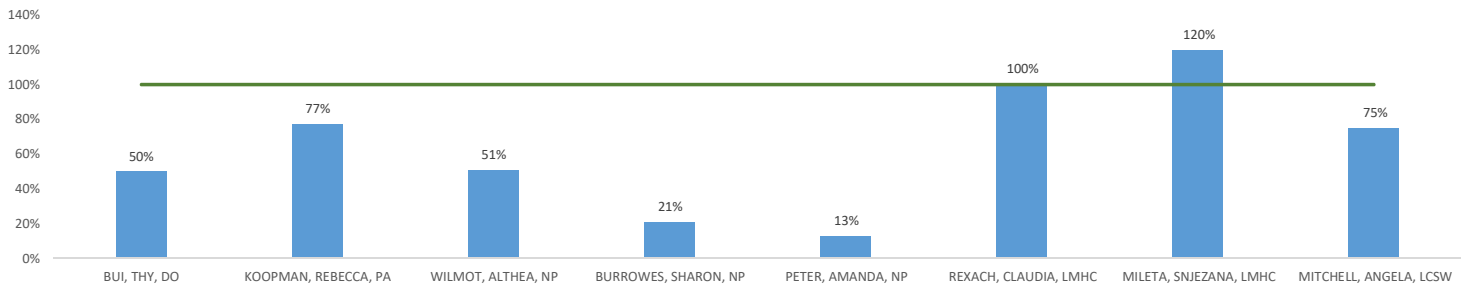


| ADULT CARE           |              |             |                      |    |       |                          |    |       |                           |               |
|----------------------|--------------|-------------|----------------------|----|-------|--------------------------|----|-------|---------------------------|---------------|
| Provider             | Daily Target | Days Worked | Target for the Month |    |       | Total for the Month Seen |    |       | % Monthly Target Achieved | Daily Average |
|                      |              |             | AM                   | PM | Total | AM                       | PM | Total |                           |               |
| BUI, THY, DO         | 17           | 2.0         | 20                   | 14 | 34    | 11                       | 6  | 17    | 50%                       | 8.5           |
| KOOPMAN, REBECCA, PA | 15           | 2.0         | 18                   | 12 | 30    | 12                       | 11 | 23    | 77%                       | 11.5          |
| WILMOT, ALTHEA, NP   | 15           | 3.0         | 27                   | 18 | 45    | 13                       | 10 | 23    | 51%                       | 7.7           |
| ADULT CARE TOTALS    |              | 7           | 65                   | 44 | 109   | 36                       | 27 | 63    | 58%                       |               |

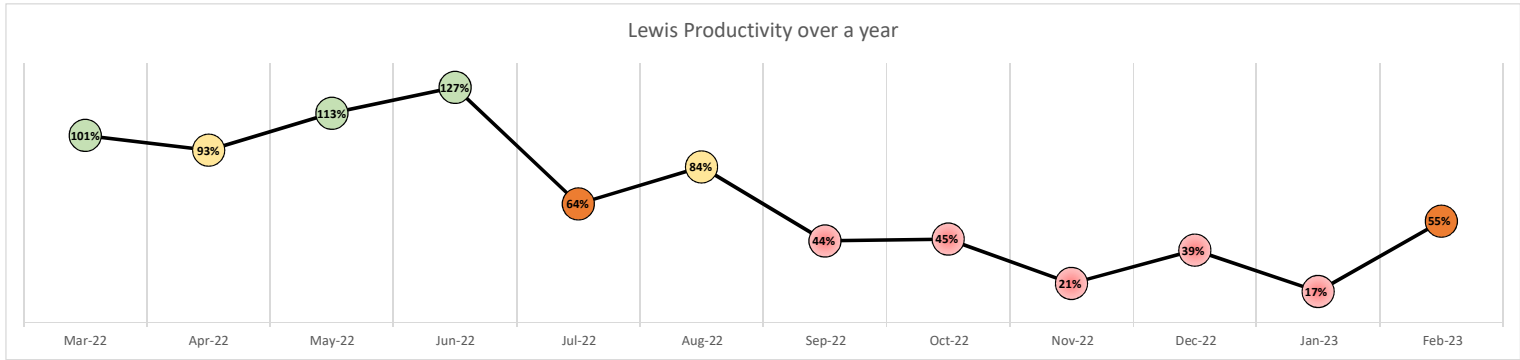
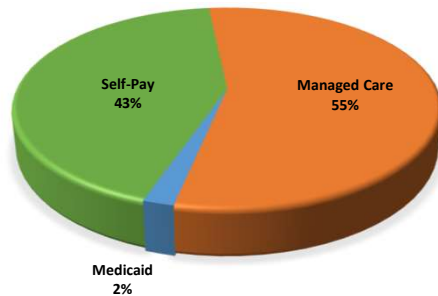
| BEHAVIORAL HEALTH INTEGRATION |  |   |   |   |   |   |   |   |  |  |
|-------------------------------|--|---|---|---|---|---|---|---|--|--|
| BH INTEGRATION TOTALS         |  | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |

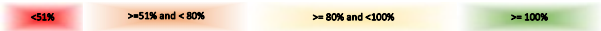
| BEHAVIORAL HEALTH ADDICTION |    |     |    |    |    |    |    |    |      |      |
|-----------------------------|----|-----|----|----|----|----|----|----|------|------|
| BURROWES, SHARON, NP        | 12 | 2.0 | 14 | 10 | 24 | 2  | 3  | 5  | 21%  | 2.5  |
| PETER, AMANDA, NP           | 12 | 2.0 | 14 | 10 | 24 | 2  | 1  | 3  | 13%  | 1.5  |
| REXACH, CLAUDIA, LMHC       | 10 | 1.0 | 0  | 2  | 2  | 0  | 2  | 2  | 100% | 2.0  |
| MILETA, SNJEZANA, LMHC      | 10 | 2.0 | 12 | 8  | 20 | 16 | 8  | 24 | 120% | 12.0 |
| MITCHELL, ANGELA, LCSW      | 10 | 0.5 | 0  | 4  | 4  | 0  | 3  | 3  | 75%  | 6.0  |
| BH ADDICTION TOTALS         |    | 7.5 | 41 | 33 | 74 | 20 | 17 | 37 | 50%  |      |

|             |      |     |    |     |    |    |     |     |  |  |
|-------------|------|-----|----|-----|----|----|-----|-----|--|--|
| GRAND TOTAL | 14.5 | 106 | 77 | 183 | 56 | 44 | 100 | 55% |  |  |
|-------------|------|-----|----|-----|----|----|-----|-----|--|--|



### MEDICAL PAYER MIX



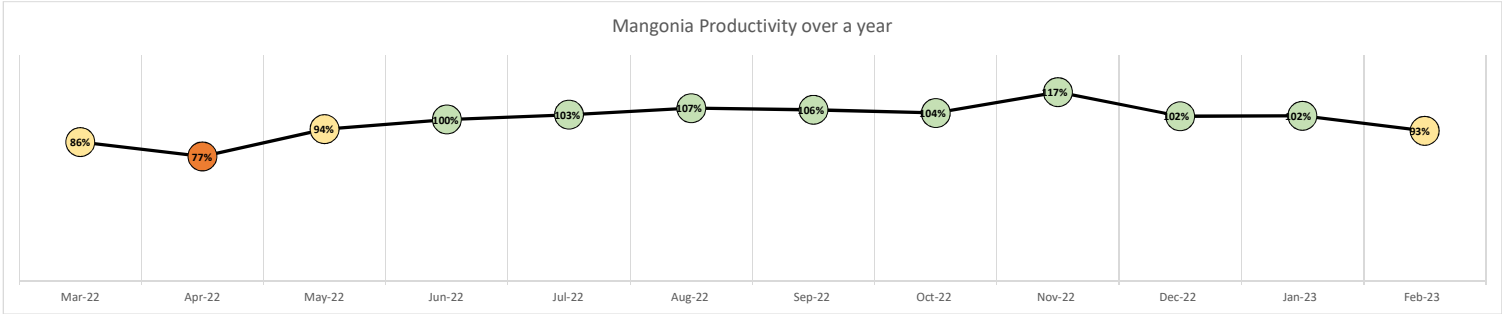
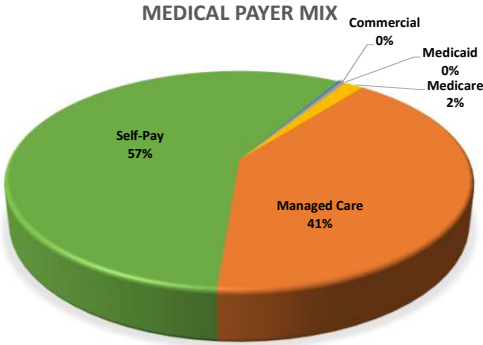
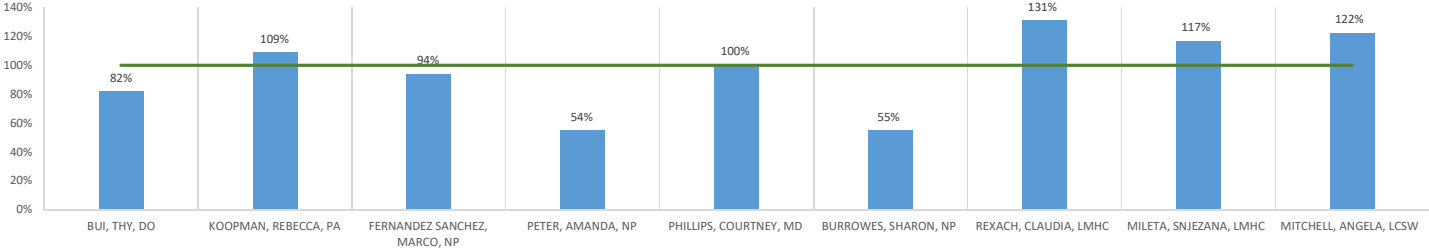


| ADULT CARE                   |              |             |                      |     |       |                          |     |       |                           |               |
|------------------------------|--------------|-------------|----------------------|-----|-------|--------------------------|-----|-------|---------------------------|---------------|
| Provider                     | Daily Target | Days Worked | Target for the Month |     |       | Total for the Month Seen |     |       | % Monthly Target Achieved | Daily Average |
|                              |              |             | AM                   | PM  | Total | AM                       | PM  | Total |                           |               |
| BUI, THY, DO                 | 17           | 16.5        | 173                  | 109 | 282   | 103                      | 128 | 231   | 82%                       | 14.0          |
| KOOPMAN, REBECCA, PA         | 15           | 16.5        | 153                  | 96  | 249   | 190                      | 81  | 271   | 109%                      | 16.4          |
| FERNANDEZ SANCHEZ, MARCO, NP | 15           | 17.0        | 161                  | 96  | 257   | 178                      | 63  | 241   | 94%                       | 14.2          |
| ADULT CARE TOTALS            |              | 50.0        | 487                  | 301 | 788   | 471                      | 272 | 743   | 94%                       |               |

| BEHAVIORAL HEALTH INTEGRATION |  |     |   |   |   |   |   |   |  |  |
|-------------------------------|--|-----|---|---|---|---|---|---|--|--|
|                               |  |     |   |   |   |   |   |   |  |  |
|                               |  |     |   |   |   |   |   |   |  |  |
| BH INTEGRATION TOTALS         |  | 0.0 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |

| BEHAVIORAL HEALTH ADDICTION |    |      |     |     |     |     |     |     |      |      |
|-----------------------------|----|------|-----|-----|-----|-----|-----|-----|------|------|
| PETER, AMANDA, NP           | 12 | 15.5 | 115 | 72  | 187 | 65  | 37  | 102 | 54%  | 6.6  |
| PHILLIPS, COURTNEY, MD      | 8  | 0.5  | 1   | 0   | 1   | 1   | 0   | 1   | 100% | 2.0  |
| BURROWES, SHARON, NP        | 12 | 16.5 | 122 | 77  | 199 | 67  | 42  | 109 | 55%  | 6.6  |
| REXACH, CLAUDIA, LMHC       | 10 | 14.0 | 90  | 52  | 142 | 130 | 56  | 186 | 131% | 13.3 |
| MILETA, SNJEZANA, LMHC      | 10 | 16.0 | 96  | 64  | 160 | 125 | 62  | 187 | 117% | 11.7 |
| MITCHELL, ANGELA, LCSW      | 10 | 15.0 | 96  | 56  | 152 | 124 | 62  | 186 | 122% | 12.4 |
| BH ADDICTION TOTALS         |    | 77.5 | 521 | 321 | 841 | 512 | 259 | 771 | 92%  |      |

|             |       |       |     |       |     |     |       |     |  |  |
|-------------|-------|-------|-----|-------|-----|-----|-------|-----|--|--|
| GRAND TOTAL | 127.5 | 1,008 | 622 | 1,630 | 983 | 531 | 1,514 | 93% |  |  |
|-------------|-------|-------|-----|-------|-----|-----|-------|-----|--|--|



# WEST PALM BEACH PRODUCTIVITY REPORT FEBRUARY 2023

AS 02/28/2023 Based on Completed Appointments

<51%

>=51% and < 80%

>= 80% and <100%

>= 100%

| ADULT CARE               |              |             |                      |            |            |                          |            |            |                           |               |
|--------------------------|--------------|-------------|----------------------|------------|------------|--------------------------|------------|------------|---------------------------|---------------|
| Provider                 | Daily Target | Days Worked | Target for the Month |            |            | Total for the Month Seen |            |            | % Monthly Target Achieved | Daily Average |
|                          |              |             | AM                   | PM         | Total      | AM                       | PM         | Total      |                           |               |
| FLOREZ, GLORIA, MD       | 17           | 17.0        | 173                  | 116        | 289        | 151                      | 101        | 252        | 87%                       | 14.8          |
| NOUKELAK, GERMAINE, MD   | 17           | 19.5        | 212                  | 122        | 334        | 204                      | 102        | 306        | 92%                       | 15.7          |
| STANEK, EWELINA, PA      | 15           | 11.0        | 107                  | 60         | 167        | 82                       | 38         | 120        | 72%                       | 10.9          |
| KOOPMAN, REBECCA, PA     | 15           | 0.5         | 8                    | 0          | 8          | 2                        | 0          | 2          | 25%                       | 4.0           |
| WILMOT, ALTHEA, NP       | 15           | 1.5         | 18                   | 6          | 24         | 11                       | 6          | 17         | 71%                       | 11.3          |
| <b>ADULT CARE TOTALS</b> |              | <b>49.5</b> | <b>518</b>           | <b>304</b> | <b>822</b> | <b>450</b>               | <b>247</b> | <b>697</b> | <b>85%</b>                |               |

| PEDIATRIC CARE               |    |           |            |            |            |            |            |            |             |      |
|------------------------------|----|-----------|------------|------------|------------|------------|------------|------------|-------------|------|
| CLARKE-AARON, NOELLA, MD     | 17 | 17.5      | 184        | 116        | 299        | 194        | 109        | 303        | 101%        | 17.3 |
| MARZOUCA, KISHA F., MD       | 17 | 18.5      | 194        | 122        | 316        | 206        | 127        | 333        | 110%        | 18.0 |
| <b>PEDIATRIC CARE TOTALS</b> |    | <b>36</b> | <b>377</b> | <b>238</b> | <b>615</b> | <b>400</b> | <b>236</b> | <b>636</b> | <b>103%</b> |      |

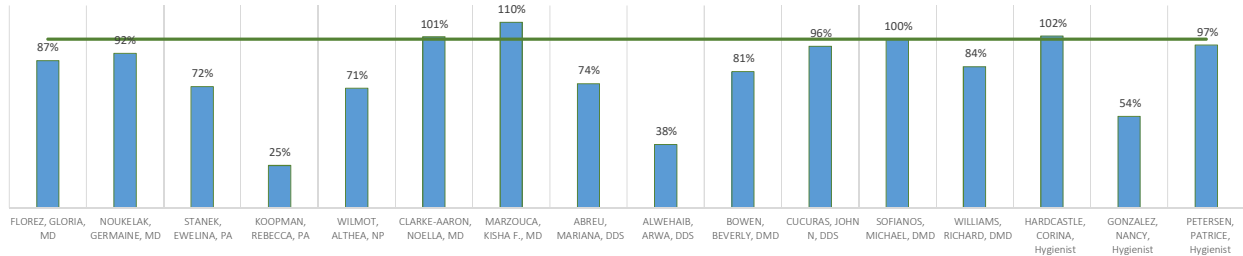
| BEHAVIORAL HEALTH INTEGRATION |    |          |           |          |           |           |           |           |             |      |
|-------------------------------|----|----------|-----------|----------|-----------|-----------|-----------|-----------|-------------|------|
| JONES, KIARA, LCSW            | 10 | 1.0      | 6         | 4        | 10        | 5         | 6         | 11        | 110%        | 11.0 |
| CALDERON, NYLSA, LMHC         | 10 | 1.0      | 6         | 4        | 10        | 8         | 5         | 13        | 130%        | 13.0 |
| <b>BH INTEGRATION TOTALS</b>  |    | <b>2</b> | <b>12</b> | <b>8</b> | <b>20</b> | <b>13</b> | <b>11</b> | <b>24</b> | <b>120%</b> |      |

| BEHAVIORAL HEALTH ADDICTION |    |          |           |          |           |          |          |           |            |      |
|-----------------------------|----|----------|-----------|----------|-----------|----------|----------|-----------|------------|------|
| REXACH, CLAUDIA, LMHC       | 10 | 1        | 12        | 6        | 18        | 5        | 6        | 11        | 61%        | 11.0 |
| <b>BH ADDICTION TOTALS</b>  |    | <b>1</b> | <b>12</b> | <b>6</b> | <b>18</b> | <b>5</b> | <b>6</b> | <b>11</b> | <b>61%</b> |      |

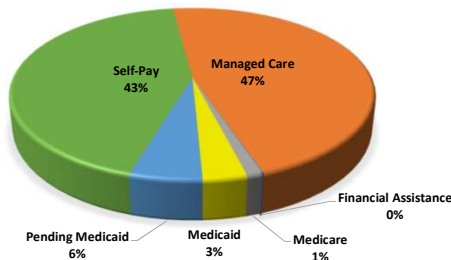
| DENTAL                 |    |             |            |            |            |            |            |            |            |      |
|------------------------|----|-------------|------------|------------|------------|------------|------------|------------|------------|------|
| ABREU, MARIANA, DDS    | 16 | 13.5        | 134        | 83         | 218        | 130        | 30         | 160        | 74%        | 11.9 |
| ALWEHAIB, ARWA, DDS    | 16 | 1.0         | 10         | 6          | 16         | 5          | 1          | 6          | 38%        | 6.0  |
| BOWEN, BEVERLY, DMD    | 16 | 18.5        | 182        | 115        | 298        | 148        | 92         | 240        | 81%        | 13.0 |
| CUCURAS, JOHN N, DDS   | 16 | 3.0         | 29         | 19         | 48         | 35         | 11         | 46         | 96%        | 15.3 |
| SOFIANOS, MICHAEL, DMD | 16 | 0.5         | 8          | 0          | 8          | 8          | 0          | 8          | 100%       | 16.0 |
| WILLIAMS, RICHARD, DMD | 16 | 18.5        | 182        | 115        | 298        | 154        | 95         | 249        | 84%        | 13.5 |
| <b>DENTAL TOTALS</b>   |    | <b>55.0</b> | <b>546</b> | <b>339</b> | <b>885</b> | <b>480</b> | <b>229</b> | <b>709</b> | <b>80%</b> |      |

| DENTAL HYGIENE                |    |             |            |            |            |            |            |            |            |      |
|-------------------------------|----|-------------|------------|------------|------------|------------|------------|------------|------------|------|
| HARDCASTLE, CORINA, Hygienist | 8  | 15.5        | 77         | 48         | 125        | 65         | 62         | 127        | 102%       | 8.2  |
| GONZALEZ, NANCY, Hygienist    | 8  | 3.0         | 14         | 10         | 24         | 5          | 8          | 13         | 54%        | 4.3  |
| PETERSEN, PATRICE, Hygienist  | 16 | 13.5        | 134        | 83         | 218        | 89         | 121        | 210        | 97%        | 15.6 |
| <b>DENTAL HYGIENE TOTALS</b>  |    | <b>32.0</b> | <b>226</b> | <b>141</b> | <b>366</b> | <b>159</b> | <b>191</b> | <b>350</b> | <b>96%</b> |      |

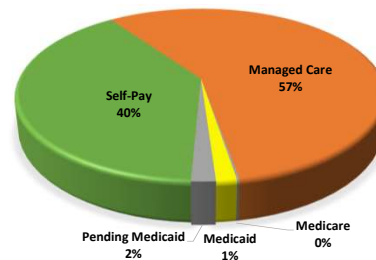
|                    |              |              |              |              |              |            |              |            |  |  |
|--------------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|------------|--|--|
| <b>GRAND TOTAL</b> | <b>175.5</b> | <b>1,691</b> | <b>1,036</b> | <b>2,727</b> | <b>1,507</b> | <b>920</b> | <b>2,427</b> | <b>89%</b> |  |  |
|--------------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|------------|--|--|



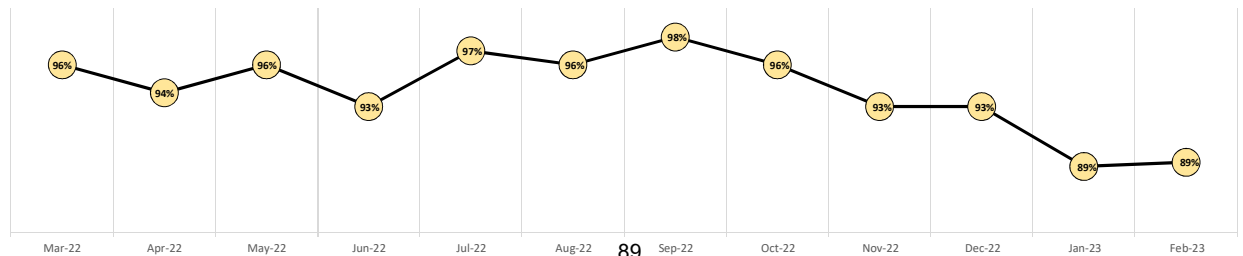
MEDICAL PAYER MIX



DENTAL PAYER MIX



West Palm Beach Productivity over a year



## MOBILE &amp; PORT CLIN

## PRODUCTIVITY REPORT FEBRUARY 2023

AS 02/28/2023 Based on Completed Appointments

&lt;51%

&gt;=51% and &lt;80%

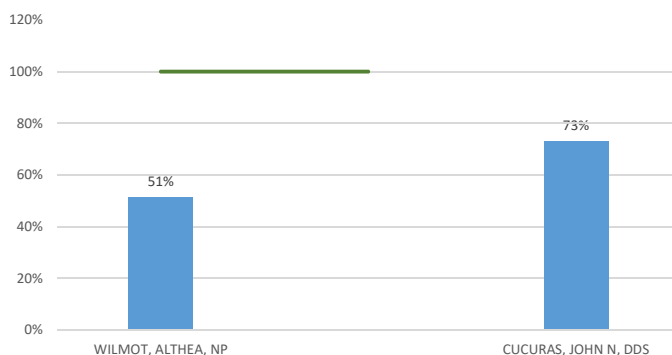
&gt;= 80% and &lt;100%

&gt;= 100%

| ADULT CARE         |              |             |                      |    |       |                          |    |       |                           |               |
|--------------------|--------------|-------------|----------------------|----|-------|--------------------------|----|-------|---------------------------|---------------|
| Provider           | Daily Target | Days Worked | Target for the Month |    |       | Total for the Month Seen |    |       | % Monthly Target Achieved | Daily Average |
|                    |              |             | AM                   | PM | Total | AM                       | PM | Total |                           |               |
| WILMOT, ALTHEA, NP | 12           | 10.0        | 74                   | 49 | 123   | 38                       | 25 | 63    | 51%                       | 6.3           |
| ADULT CARE TOTALS  |              | 10          | 74                   | 49 | 123   | 38                       | 25 | 63    | 51%                       |               |

| DENTAL               |    |     |    |   |    |   |   |   |     |      |
|----------------------|----|-----|----|---|----|---|---|---|-----|------|
| CUCURAS, JOHN N, DDS | 12 | 0.5 | 10 | 0 | 10 | 7 |   | 7 | 73% | 14.0 |
| DENTAL TOTALS        |    | 0.5 | 10 | 0 | 10 | 7 | 0 | 7 | 73% |      |

|             |  |    |    |    |     |    |    |    |     |  |
|-------------|--|----|----|----|-----|----|----|----|-----|--|
| GRAND TOTAL |  | 11 | 83 | 49 | 133 | 45 | 25 | 70 | 53% |  |
|-------------|--|----|----|----|-----|----|----|----|-----|--|



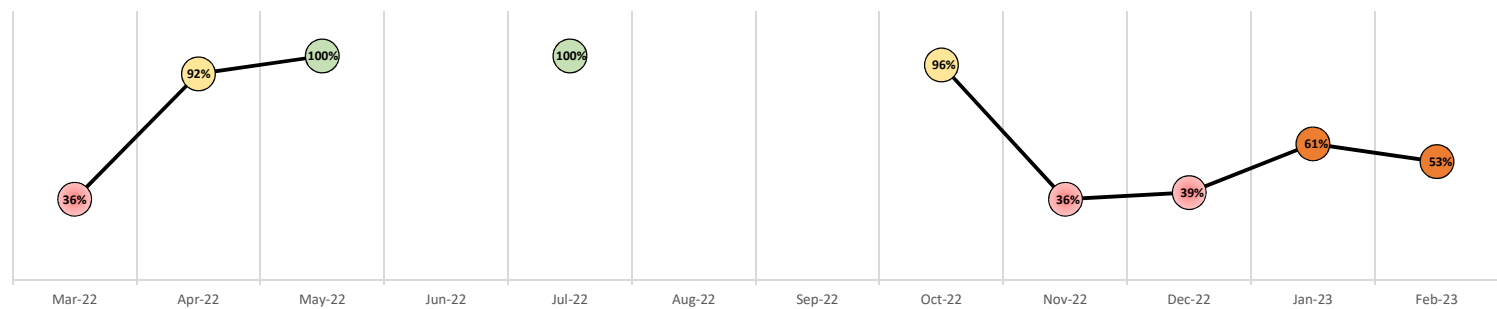
## MEDICAL PAYER MIX



## DENTAL PAYER MIX



## Mobile Productivity over a year



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**1. Description: Operations Reports – February 2023**

**2. Summary:**

This agenda item provides the following operations reports for February 2023:

- Clinic Productivity, Demographics, Payor Mix and Homeless and Agricultural Status.

**3. Substantive Analysis:**

In February, the clinics had 11,532 visits, slightly higher than the prior month and 6% higher than in February 2022. 39% of patients were from adults Primary Care, 25% from Dental and 13% from Pediatrics. The Lantana Medical Clinic had the highest volume, with 1,834 visits, followed by Mangonia, with 1,515 visits.

Our payer mix for January was consistent with the previous month, with 51% uninsured. 44% of patients were Managed Care and 4% were Medicaid.

61% of patients were female. 51% of patients reported as White and 41% as Black or African American. 40% of patients reported as Hispanic, which was 1% higher than the previous month. Our largest age group has consistently remained those between the ages of 30 and 39.

In February, 2,097 patients were reported as homeless. 25.5% average between all clinics, of which 60% reported doubling up. By individual clinic, the percentage was higher in Lantana, Mangonia, Lewis Center and the Mobile Clinics. Mangonia, Lewis Center and Mobile clinic served 481 unique patients. Only 16% reported doubling up, whereas 44% reported as in the street or a homeless shelter.

**4. Fiscal Analysis & Economic Impact Statement:**

|                      | Amount | Budget  |
|----------------------|--------|---|
| Capital Requirements |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Net Revenue   |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| Annual Expenditures  |        | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

---

Candice Abbott  
VP & Chief Financial Officer

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**March 29, 2023**

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

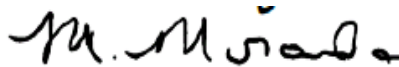
**6. Recommendation:**

Staff recommends that the Board approve the Operations Reports for February 2023.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Marisol Miranda  
Director of Clinic Operations



\_\_\_\_\_  
Alicia Ottmann, PA-C  
AVP, Executive Director FQHC  
& Pharmacy Services

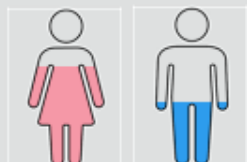


Unique  
Patients  
7,976

Patient  
Visits  
11,532

## Monthly Productivity February 2023

### DEMOGRAPHICS



Homeless  
25.1%



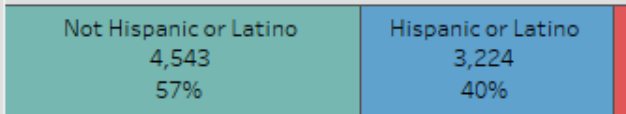
Agricultural  
5.6%



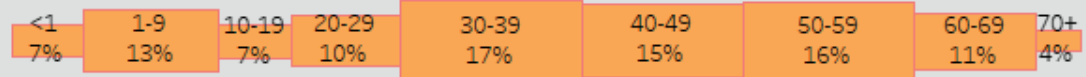
#### RACE



#### ETHNICITY

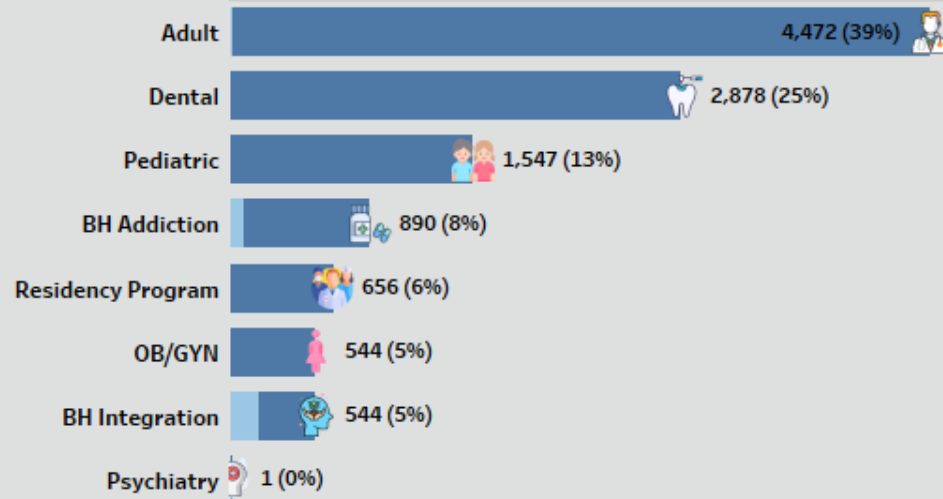


#### AGE GROUP

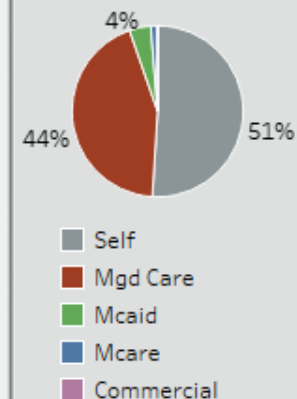


### VISIT TYPE

In Person  
Tele Health



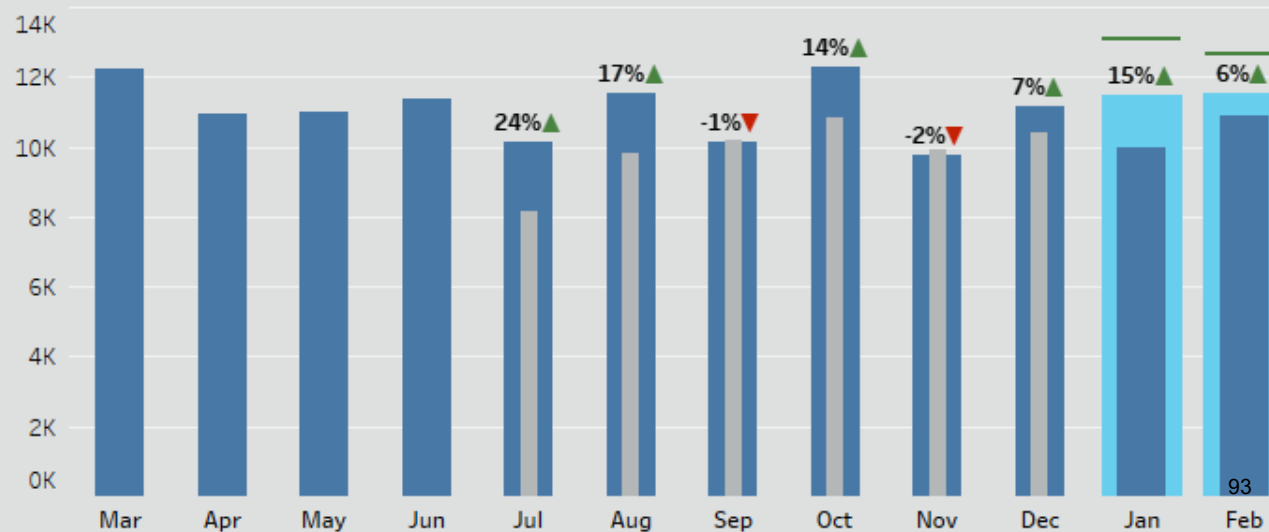
### PAYOR MIX



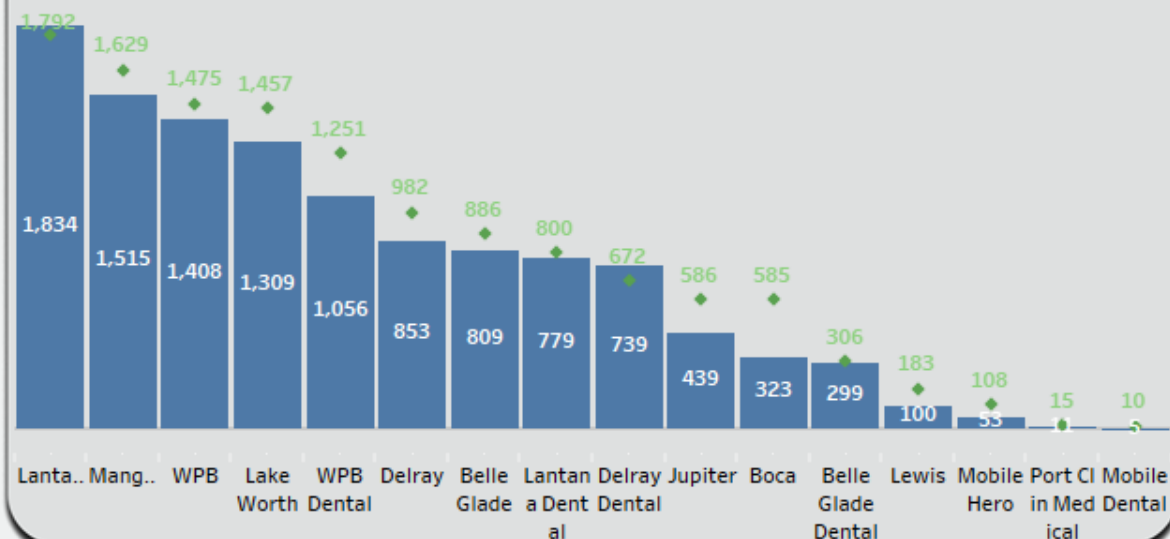
### CLINICS MONTHLY VOLUME

Monthly Target  
Difference from previous year

2021 2022 2023



### VOLUME BY CLINIC



# HOMELESS BREAKDOWN BY CLINIC

2/1/2023 - 2/28/2023



## Unique Patients

2,097

25.5%



Mobile Clinics

59  
88%

Mangonia/  
Lewis

430  
67%

Jupiter

75  
18%

WPB

349  
19%

Belle Glade

128  
13%

Lake Worth

197  
19%

Lantana

647  
33%

Delray

94

Boca

30  
10%

## Average Visits per Patient

### Homeless

No

Yes



1.4



1.7

## HOMELESS VISITS OVER TIME

2023

2,097

30%

Feb

## HOMELESS TYPE OVER TIME

2023

60%

Doubling Up

Homeless  
Shelter

7%

Other

5%

Permanent  
Supportive ..

13%

Street

8%

Transitional

4%

Unknown

3%

Feb

# HOMELESS BREAKDOWN BY CLINIC

2/1/2023 - 2/28/2023



## Unique Patients

481

68.7%



## Average Visits per Patient

### Homeless

No

Yes



2.6



2.6

Mobile Clinics

59  
95%

Mangonia/  
Lewis

425  
66%

Jupiter

WPB

Lantana

Delray

Lake Worth

Boca

95

## HOMELESS VISITS OVER TIME

2023

481

69%

Feb

## HOMELESS TYPE OVER TIME

2023

Doubling Up

16%

Homeless  
Shelter

21%

Other

11%

Permanent  
Supportive ..

11%

Street

23%

Transitional

9%

Unknown

9%

Feb

