

BOARD OF COMMISSIONERS December 10, 2019 2:00 P.M.

Meeting Location 1515 N. Flagler Drive, Suite 101 West Palm Beach, FL 33401

If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.



DISTRICT BOARD MEETING AGENDA December 10, 2019 at 2:00 PM 1515 N Flagler Drive, Suite101 West Palm Beach, FL 33401

 Call to Order – Les Daniels, Ch 	air	\mathbf{C}	S.	iel	ani	D	es	_	rder	$\mathbf{O}_{\mathbf{I}}$	to	all	C	1.
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- A. Roll Call
- B. Invocation
- C. Pledge of Allegiance
- D. Affirmation of Mission: The mission of the Health Care District of Palm Beach County is to be the health care safety net for Palm Beach County. Our vision is meeting changes in health care to keep our community healthy.

2. New Board Member Oath of Office

A. Tammy Jackson-Moore

3. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. Motion to Approve Agenda

4. Awards, Introductions and Presentations

- A. Introduction of Tammy Jackson-Moore. (Darcy Davis)
- B. RISE Project. (Rachel Docekal & Belma Andric, MD)
- C. Project Management Office Overview. (Cindy Dupont)
- D. Annual Institutional Review (AIR). (Jennifer Dorce-Medard, D.O.)
- E. Telehealth. (Courtney Rowling, MD)

5. Disclosure of Voting Conflict

6. Public Comment

7. Meeting Minutes

A. Staff Recommends a MOTION TO APPROVE:

Board Meeting Minutes of September 10, 2019. [Pages 1-6]

7. Meeting Minutes (Continued)

B. Staff Recommends a MOTION TO APPROVE:

TRIM Hearing Minutes of September 10, 2019. [Pages 7-8]

C. Staff Recommends a MOTION TO APPROVE:

Board Meeting Minutes of September 24, 2019. [Pages 9-14]

D. Staff Recommends a MOTION TO APPROVE:

TRIM Hearing Minutes of September 24, 2019. [Pages 15-16]

8. Committee Reports

- 8.1 Finance and Audit Committee Report (Commissioner Sabin)
- 8.2 Good Health Foundation Committee Report (No Report)
- 8.3 Quality, Patient Safety and Compliance Committee (Commissioner Alonso)
- 8.4 Lakeside Health Advisory Board Report (Commissioner Alonso)
- 8.5 Primary Care Clinics Board Report (Commissioner Jackson-Moore)

9. Consent Agenda – Motion to Approve Consent Agenda Items

A. <u>ADMINISTRATION</u>

9A-1 RECEIVE AND FILE:

December 2019 Internet Posting of District Public Meeting. https://www.hcdpbc.org/EventViewTrainingDetails.aspx?Bck=Y&EventID=268&m=0|0&DisplayType=C

9A-2 RECEIVE AND FILE

Health Care District Board Attendance. [Page 17]

9A-3 **RECEIVE AND FILE:**

Health Care District Financial Statements September 2019. (Joel Snook) [Pages 18-70]

9A-4 RECEIVE AND FILE:

Purdue Pharma Opioid Settlement. (Tom Cleare) [Pages 71-73]

9A-5 **RECEIVE AND FILE:**

District Cares Application Process Change. (Tom Cleare) [Pages 74-76]

9A-6 Staff Recommends a MOTION TO APPROVE:

Proclamation Recognizing Lakeside Medical Center. (Darcy Davis) [Pages 77-79]

9. Consent Agenda (Continued)

9A-7 Staff Recommends a MOTION TO APPROVE:

Legal Pre-Suit Settlement - General Liability Matter for a Patient at Lakeside Medical Center. (Valerie Shahriari) [Pages 80-81]

9A-8 **RECEIVE AND FILE:**

Lakeside Medical Center Confidential Public Records Request Quarterly Report. (Valerie Shahriari) [Pages 82-84]

9A-9 Staff Recommends a MOTION TO APPROVE:

Amendment to the Lakeside Health Advisory Board Bylaws. (Valerie Shahriari) [Pages 85-106]

9A-10 Staff Recommends a MOTION TO APPROVE:

Medical Staff Appointment(s) for Lakeside Medical Center. (Belma Andric, MD) [Pages 107-109]

9A-11 Staff Recommends a MOTION TO APPROVE:

Initial Credentialing and Privileging of Healey Center Practitioner(s) (Belma Andric) [Pages 110-111]

9A-12 Staff Recommends a MOTION TO APPROVE:

Internal Audit Plan 2019-2020 Status Update and Follow-Up of Management Action Plan Items. (Deborah Hall) [Pages 112-120]

9A-13 Staff Recommends a MOTION TO APPROVE:

FY 2020/2021 Proposed Internal Audit Plan and Risk Assessment. (Deborah Hall) [Pages 121-124]

9A-14 Staff Recommends a MOTION TO APPROVE:

Construction Build Out – Clinic at Lakeside Medical Center Audit. (Deborah Hall) [Pages 125-135]

9A-15 Staff Recommends a MOTION TO APPROVE:

Lakeside Medical Center Focused Facility Coding Compliance Audit. (Deborah Hall) [Pages 136-147]

9A-16 Staff Recommends a MOTION TO APPROVE:

Compliance Policy Updates. (Deborah Hall) [Pages 148-151]

10. Regular Agenda

A. <u>ADMINISTRATION</u>

10A-1 Staff Recommends a MOTION TO APPROVE:

Sponsored Programs Award Recommendations. (Tom Cleare) [Pages 152-156]

10. Regular Agenda (Continued)

10A-2 **Staff Recommends a MOTION TO APPROVE:**

Lakeside Medical Center Community Health Needs Assessment and Implementation Strategy. (Tom Cleare) [Pages 157-158]

10A-3 **Staff Recommends a MOTION TO APPROVE:**

Legal Pre-Suit Settlement - Legal Representation in the Lakeside Construction Matter. (Valerie Shahriari) [Pages 159-160]

- 11. CEO Comments
- 12. HCD Board Member Comments
- 13. Establishment of Upcoming Board Meetings

March 10, 2020

• 2:00PM, Health Care District Board Meeting

March 11, 2020

• 9:00AM, Health Care District Strategic Planning

June 9, 2020

• 2:00PM, Joint Meeting with the Finance & Audit Committee

(1st) September Meeting (Date TBD)

- 4:00PM, Joint Meeting with the Finance & Audit Committee
- 5:15PM, Truth In Millage (TRIM) Meeting

(2nd) September Meeting (Date TBD)

- 4:00PM, Health Care District Board Annual Meeting (Officer Elections)
- 5:15PM, Truth In Millage (TRIM) Meeting

December 8, 2020

• 2:00PM, Health Care District Board Meeting

14. Motion to Adjourn



HEALTH CARE DISTRICT OF PALM BEACH COUNTY BOARD OF COMMISSIONERS & FINANCE AND AUDIT COMMITTEE JOINT MEETING SUMMARY MINUTES

September 10, 2019 at 4:00p.m. 1515 N Flagler Drive, Suite 101 West Palm Beach, FL 33401

Call to Order

Nancy Banner called the meeting to order.

A. Roll Call

Health Care District Board members present included: Nancy Banner, Vice Chair; Sean O'Bannon, Secretary; Cory Neering, Ed Sabin, Dr. Alonso, and Les Daniels. Brian Lohmann, Chair was absent.

Finance & Audit Committee members present included: Joseph Bergeron, Michael Burke, Richard Sartory, Mark Marciano and Joseph Gibbons.

Staff present included: Darcy Davis, Chief Executive Officer; Dr. Belma Andric, Chief Medical Officer; Dr. Tom Cleare, VP of Strategy; Steven Hurwitz, VP of Human Resources and Communications; Deborah Hall, Chief Compliance & Privacy Officer; Joel Snook, Chief Financial Officer; Patricia Lavely, Interim Chief Information Officer and Valerie Shahriari, General Counsel.

Recording/Transcribing Secretary: Heidi Bromley

B. Invocation

Ms. Davis led the invocation.

C. Pledge of Allegiance

The Pledge of Allegiance was recited.

D. Affirmation of Mission: The mission of the Health Care District of Palm Beach County is to be the health care safety net for Palm Beach County. Our vision is meeting changes in health care to keep our community healthy.

2. Agenda Approval

- A. Additions/Deletions/Substitutions
- B. Motion to Approve Agenda

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the agenda. The motion was duly seconded by Commissioner Neering. There being no opposition, the motion passed unanimously.

3. Awards, Introductions and Presentations

A. Introduction of Joel Snook, Chief Financial Officer.

Ms. Davis introduced Joel Snook, CFO to the Board.

B. Introduction of Patricia Lavely, Interim Chief Information Officer.

Ms. Davis introduced Patricia Lavely, Interim CIO to the Board.

C. EPIC Follow Up.

Briggs Pille provided the Board with a follow up on EPIC.

D. Investment Committee Update

Mr. Grady presented the Board with an update on the Investment Committee.

E. 2020 Budget - Version 2 (Darcy Davis)

Ms. Davis provided the Board with Version 2 of the Health Care District 2020 Budget.

4. Disclosure of Voting Conflict

5. Public Comment

Don Chester - Agenda Item 8A-4- LIP Participation. Mr. Chester also thanked Darcy, Dr. Alonso and Dr. Andric for their help with the influx of patients coming in on the cruise ship due to Hurricane Dorian.

6. Committee Reports

- 6.1 Finance and Audit Committee Report (No Report)
- 6.2 Good Health Foundation Committee Report.

Commissioner Sabin stated that the Good Health Foundation Board met on July 30, 2019. The Board members discussed the Foundation Tax Form 990 and the Articles of Incorporation. The Board requested for a more formal process for dispersing funds when requests are made for expenses or capital purchases that align with the restricted funds held by the Foundation.

- 6.3 Quality, Patient Safety and Compliance Committee (No Report)
- 6.4 Lakeside Health Advisory Board Report.

The Lakeside Health Advisory Board met briefly on August 13th and then turned the meeting over to the Community Health Assessment for Lakeside Medical Center. The Community Health Assessment and subsequent Strategic Initiatives is an IRS requirement for non-profit hospitals. The community group that met will have additional meetings on the Community Health Assessment and the Board will receive the assessment and Strategic Initiatives at a future meeting.

6.5 C.L. Brumback Primary Care Clinics Board Report - (Commissioner Neering)

Commissioner Neering stated that meetings were held on July 31, 2019 and August 28, 2019. The Belle Glade Clinic: AHCA letter received by architect outlining a few elements that we need to address in order to obtain the Certificate of Occupancy. Unfortunately, we will not be able to open as quickly as we originally hoped, but we will continue to keep you apprised of any changes. Delta Dental Community Care Foundation Grant: Dr. Tibby and her team were awarded \$53,470 to purchase a wheelchair lift to better take care of wheelchair-bound patients. FY2019 Integrated Behavioral Health Grant: We received a total of \$167,000 (\$22,000 more than what we requested) for in support for our new psychologist position in Belle Glade and some additional on-site training in behavioral health integration in January of 2020. We submitted our fiscal year 2020 noncompeting progress report to HRSA.

7. Consent Agenda - Motion to Approve Consent Agenda Items

Health Care District Board & Finance and Audit Committee Joint Summary Meeting Minutes September 10, 2019 Page 4 of 6

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the Consent Agenda items as presented. The motion was duly seconded by Commissioner O'Bannon. There being no objection, the motion passed unanimously.

A. <u>ADMINISTRATION</u>

7A-1 RECEIVE AND FILE:

September 2019 Internet Posting of District Public Meeting. https://www.hcdpbc.org/EventViewTrainingDetails.aspx?Bck=Y&EventID=256&m=0|0&DisplayType=C

7A-2 <u>RECEIVE AND FILE:</u>

Health Care District Board Attendance.

7A-3 Staff Recommends a MOTION TO APPROVE:

Project Management Policy.

7A-4 Staff Recommends a MOTION TO APPROVE:

Internal Audit Plan 2019-2020 Status Update and Management Action Plan Items for Completed Internal Audits.

7A-5 Staff Recommends a MOTION TO APPROVE:

Appointment of Dr. LaTanya McNeal to the Lakeside Health Advisory Board.

8. Regular Agenda

A. <u>ADMINISTRATION</u>

8A-1 **RECEIVE AND FILE:**

Health Care District Financial Statements July 2019.

Ms. Mina Bayik reviewed the information provided in the Management Discussion and Analysis and responded to questions.

CONCLUSION/ACTION: Received and filed.

8A-2 Staff Recommends a MOTION TO APPROVE:

Fiscal Year 2019 Budget Transfers.

Ms. Mina Bayik explained that the District's Budget Policy requires the Board to approve all budget transfers greater than or equal to \$250,000 within a fund or between General Fund programs. Budget transfers do not increase or decrease the approved budget. Staff recommends the Board approve the fiscal year end 2019 budget transfers.

Health Care District Board & Finance and Audit Committee Joint Summary Meeting Minutes September 10, 2019 Page 5 of 6

> CONCLUSION/ACTION: Commissioner Sabin made a motion to approve the Fiscal Year 2019 Budget Transfers. The motion was duly seconded by Commissioner Alonso. There being no objection, the motion passed unanimously.

8A-3 Staff Recommends a MOTION TO APPROVE:

Fiscal Year 2019 Lakeside Medical Center Budget Amendment.

Ms. Mina Bayik stated a budget amendment is necessary to increase a fund's budget, whose expenditures exceeded the adopted budget, or to add funds for new programs or services. Per Florida Statute 189.016, budget amendments must be adopted by Board resolution, and the budget can be amended within 60 days following the end of the fiscal year. The extended search for finding the correct physician groups to replace the use of locum tenens was the main factor in Lakeside's expenses exceeding budget. Staff recommends the Board approve the Fiscal Year 2019 Lakeside Medical Center budget amendment through the adoption of Resolution #2019R-002

CONCLUSION/ACTION: Commissioner Daniels made a motion to approve the Fiscal Year 2019 Lakeside Medical Center Budget Amendment. The motion was duly seconded by Commissioner Neering. There being no objection, the motion passed unanimously.

8A-4 Staff Recommends a MOTION TO APPROVE:

Low Income Pool Participation for Palm Beach County Hospitals and Federally Qualified Health Centers.

Dr. Cleare stated that this agenda item presents the Board with a request to approve providing a Local Intergovernmental Transfer for Palm Beach County Hospitals and Federally Qualified Health Centers' for their participation in the 2019-20 Low Income Pool Program. Staff recommends the Board approve funding the 2019-2020 Low Income Program IGT funding for the hospitals and FQHCs and authorize the CEO to execute the required Agreements.

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the Low Income Pool Participation for Palm Beach County Hospitals and Federally Qualified Health Centers. The motion was duly seconded by Commissioner Sabin. There being no objection, the motion passed unanimously.

9. CEO Comments

10. Finance & Audit Committee Member Comments

Health Care District Board & Finance and Audit Committee Joint Summary Meeting Minutes September 10, 2019 Page 6 of 6

11. HCD Board Member Comments

12. Establishment of Upcoming Board Meetings

September 24, 2019

- 4:00PM, Health Care District Board Meeting
- 5:15PM, Truth In Millage (TRIM) Meeting

December 10, 2019

2:00PM Health Care District Board Meeting

13.	Motion to Adjourn						
	T1 100 C 3 1000						

There being no further business, the meeting w	as adjourned.
Sean O'Bannon, Secretary	Date



HEALTH CARE DISTRICT OF PALM BEACH COUNTY TRUTH IN MILLAGE (TRIM) PUBLIC HEARING MINUTES September 10, 2019, 5:15 p.m. 1515 N Flagler Drive, Suite 101 West Palm Beach, FL 33401

1. Call to Order

Nancy Banner called the meeting to order at 5:15 p.m.

Health Care District Board members present included: Nancy Banner, Vice Chair; Sean O'Bannon, Secretary; Dr. Alonso, Cory Neering, Les Daniels and Edward Sabin. Brian Lohmann; Chair was absent.

Staff present included: Darcy Davis, Chief Executive Officer; Joel Snook, Chief Financial Officer; Dr. Belma Andric, Chief Medical Officer; Dr. Tom Cleare, VP of Strategy; Patricia Lavely, Interim Chief Information Officer, Deborah Hall, Chief Compliance & Privacy Officer; Steven Hurwitz, VP of Human Resources and Communications; and Valerie Shahriari, General Counsel.

Recording/Transcribing Secretary: Heidi Bromley

2. Adoption of Agenda

Commissioner Alonso made a motion to adopt the agenda. The motion was duly seconded by Commissioner Daniels. There being no opposition, the motion passed unanimously.

3. Regular Agenda

A. Public Hearing

Announce the proposed millage rate.

"The proposed millage rate of 0.7261 is 4.81% above the rolled-back rate of 0.6928."

2. Read into the record the specific purpose for ad valorem taxes.

"The purpose for levying the ad valorem taxes is to provide funding for programs to maximize the health and well-being of Palm Beach County residents by addressing their health care needs and planning for the access and delivery of services. This will be accomplished through the following programs: the trauma system, children's health programs, managed care programs for indigent and medically needy residents, Primary Care Clinics, Lakeside Medical Center and the Edward J. Healey Rehabilitation and Nursing Center."

TRIM PUBLIC HEARING MINUTES September 11, 2018 Page 2 of 2

3.	Public	Comment
J.	I UUIIV	COMME

None.

B. Motion to adopt the proposed millage rate of 0.7261 mills.

Commissioner O'Bannon made a motion to adopt the proposed millage rate of 0.7261 mills. The motion was duly seconded by Commissioner Daniels.

Roll Call Vote:

Commissioner Sabin	Yes
Commissioner Neering	Yes
Commissioner Daniels	Yes
Commissioner Alonso	Yes
Commissioner O'Bannon	Yes
Commissioner Banner	Yes

C. Motion to adopt the tentative budget of \$255,168,299.

Commissioner Daniels made a motion to adopt the tentative budget of \$255,168,299. The motion was duly seconded by Commissioner O'Bannon.

Roll Call Vote:

Commissioner Sabin	Yes
Commissioner Neering	Yes
Commissioner Daniels	Yes
Commissioner Alonso	Yes
Commissioner O'Bannon	Yes
Commissioner Banner	Yes

D. Establish Final Public Hearing date of Tuesday, September 24, 2019, 5:15 p.m.

The Final Public Hearing date of Tuesday, September 24, 2019, 5:15 p.m. was established without further comments or questions.

E. Adjournment

There being no further business, the TRIM Public Hearing was adjourned.

Sean O'Bannon, Secretary	Date



HEALTH CARE DISTRICT OF PALM BEACH COUNTY BOARD OF COMMISSIONERS ANNUAL MEETING SUMMARY MINUTES September 24, 2019 at 4:00 p.m. 1515 N Flagler Drive, Suite 101 West Palm Beach, FL 33401

1. Call to Order

Brian Lohmann called the meeting to order.

A. Roll Call

Health Care District Board members present included: Brian Lohmann, Chair; Nancy Banner, Vice Chair; Sean O'Bannon, Secretary; Ed Sabin, Dr. Alonso, and Les Daniels. Cory Neering was absent.

Staff present included: Darcy Davis, Chief Executive Officer; Joel Snook, Chief Financial Officer; Dr. Belma Andric, Chief Medical Officer; Dr. Tom Cleare, VP of Strategy; Karen Harris, VP of Field Operations; Steven Hurwitz, VP of Human Resources and Communications; and Valerie Shahriari, General Counsel.

Recording/Transcribing Secretary: Heidi Bromley

B. Invocation

Ms. Davis led the invocation.

C. Pledge of Allegiance

The Pledge of Allegiance was recited.

D. Affirmation of Mission: The mission of the Health Care District of Palm Beach County is to be the health care safety net for Palm Beach County. Our vision is meeting changes in health care to keep our community healthy.

2. Agenda Approval

A. Additions/Deletions/Substitutions

Health Care District Board Summary Meeting Minutes September 24, 2019 Page 2 of 6

Ms. Davis stated that she would like to add three (3) agenda items to the Regular agenda: 10A-3 – Lease Agreement for New Clinic; 10A-4 – Fourth Amendment to Lease Agreement; 10A-5 – Fifth Amendment to Lease Agreement.

B. Motion to Approve Agenda

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the agenda as amended. The motion was duly seconded by Commissioner Daniels. There being no opposition, the motion passed unanimously.

3. Awards, Introductions and Presentations

A. Recognition of Brian Lohmann.

Ms. Davis stated that Brian and I came to the District about the same time and I've had the privilege of getting to know him over these last 8 years. I have tremendous appreciation and respect for Brian. When he joined the Health Care District Board in 2011, Brian was immediately recruited to serve as Chair of the Finance Committee. He set the tone for fiscal responsibility and efficiency with an eye on meeting future needs. For the past 8 years, Brian has served as the county appointee for the Glades' on the Board. He's been a proud advocate of expanding access to quality care in the rural, western tri-cities. But his legacy is how well he has represented the entire county. During his time as Chair, Brian lit a fuse that ignited progress and advancement. Under his steady leadership, financial expertise and oversight, the District has made tremendous strides. There are so many contributions he has made to the District and Palm Beach County, but I will stop here and simply say....Thank you, Brian, for your leadership of our safety net, health care system. Your commitment to patients and county taxpayers has been exemplary and steadfast. We hope to see more of you in the future.

4. Disclosure of Voting Conflict

5. Public Comment

Nancy Bolton thanked Darcy and the support of the Board in partnering with the County to assist with the Dorian evacuation effort.

6. Election of Officers

A. Chair

Commissioner Banner made a motion to elect Les Daniels as chair. The motion was duly seconded by Commissioner O'Bannon. There being no opposition, the motion passed unanimously.

Health Care District Board Summary Meeting Minutes September 24, 2019 Page 3 of 6

B. <u>Vice Chair</u>

Commissioner Alonso made a motion to elect Nancy Banner as vice chair. The motion was duly seconded by Commissioner Lohmann. There being no opposition, the motion passed unanimously.

C. Secretary

Commissioner Banner made a motion to elect Sean O'Bannon as secretary. The motion was duly seconded by Commissioner Alonso. There being no opposition, the motion passed unanimously.

7. Meeting Minutes

A. <u>Staff Recommends a MOTION TO APPROVE:</u>

Board Meeting Minutes of July 30, 2019.

CONCLUSION/ACTION: Commissioner Lohmann made a motion to approve the Board Meeting Minutes of July 30, 2019 as presented. The motion was duly seconded by Commissioner Alonso. There being no objection, the motion passed unanimously.

8. Committee Reports

- 8.1 Finance and Audit Committee Report (No Report)
- 8.2 Good Health Foundation Committee Report (Commissioner Sabin)

Commissioner Sabin stated that the Good Health Foundation Board met on September 10, 2019. The Board approved a procedure for handling funding requests from the foundation and appointed Joel Snook as an additional signer on the foundation bank account since previously Darcy was the only signer.

- 8.3 Quality, Patient Safety and Compliance Committee (No Report)
- 8.4 Lakeside Health Advisory Board Report (No Report)
- 8.5 C.L. Brumback Primary Care Clinics Board Report (No Report)

9. Consent Agenda - Motion to Approve Consent Agenda Items

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the Consent Agenda. The motion was duly seconded by Commissioner Banner. There being no objection, the motion passed unanimously. Health Care District Board Summary Meeting Minutes September 24, 2019 Page 4 of 6

A. <u>ADMINISTRATION</u>

9A-1 **RECEIVE AND FILE:**

September 2019 Internet Posting of District Public Meeting. https://www.hcdpbc.org/EventViewTrainingDetails.aspx?Bck=Y&EventID=293&m=0|0&DisplayType=C

9A-2 **RECEIVE AND FILE:**

Health Care District Board Attendance.

9A-3 **RECEIVE AND FILE:**

Proposed Meeting Schedule for 2020 Board Meetings.

9A-4 Staff Recommends a MOTION TO APPROVE:

Medical Staff Appointment(s) for Lakeside Medical Center.

9A-5 Staff Recommends a MOTION TO APPROVE:

Amendment to the Health Care District Bylaws.

9A-6 Staff Recommends a MOTION TO APPROVE:

Amendment to the Quality, Patient Safety & Compliance Committee Charter

9A-7 Staff Recommends a MOTION TO APPROVE:

Amendment to the Finance & Audit Committee Charter.

10. Regular Agenda

A. <u>ADMINISTRATION</u>

10A-1 Staff Recommends a MOTION TO APPROVE:

Board Member Standing Committee Service.

Dr. Cleare stated that District Board Members also serve on Standing Committees and other Boards. This agenda item presents the list of the current Standing Committees and Boards that Board members currently serve on and future services going forward. The Health Care District Bylaws specify that a minimum of two Board members shall be appointed to each standing committee of the Board, one of which will chair the committee. The current and future Board member assignments were presented.

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the future Committee and Board Member Assignments as presented. The motion was duly seconded by Commissioner Lohmann. There being no objection, the motion passed unanimously. Health Care District Board Summary Meeting Minutes September 24, 2019 Page 5 of 6

10A-2 Staff Recommends a MOTION TO APPROVE:

Fiscal Year 2019 Healey Center Budget Amendment.

Ms. Mina Bayik stated that a budget amendment is necessary to increase a fund's budget, whose expenditures exceeded the adopted budget, or to add funds for new programs or services. Per Florida Statute 189.016, budget amendments must be adopted by Board resolution, and the budget can be amended within 60 days following the end of the fiscal year. Unanticipated salary costs resulting from two annual surveys within the same 6 months, staffing for the recent hurricane, and a market pay increase for CNAs resulted in the Healey Center's expenses exceeding the adopted budget. Staff recommends the Board approve the Fiscal Year 2019 Healey Center budget amendment through the adoption of Resolution #2019R-003.

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the Healey Center Budget Amendment. The motion was duly seconded by Commissioner Lohmann. There being no objection, the motion passed unanimously.

ADDITIONS:

10A-3 Staff Recommends a MOTION TO APPROVE:

Lease Agreement for New Clinic.

Dr. Cleare stated that this agenda item presents information on the Lease Agreement for the New CL Brumback Primary Care Clinic. The CL Brumback Primary Care Clinic have identified a location for a new clinic at 2151 Congress Avenue, Suite 204, West Palm Beach, Florida 33407. This location will co-locate the new clinic adjacent to the planned Addiction Stabilization Center. The new location is near turn-key ready with minimal renovations being made by the landlord to meet the programming and design needs of the clinic. Based on the minimal renovations required the clinic is anticipated to be operational at the beginning of October. Staff recommends the Board approve the Lease Agreement for New Clinic at 2151 Congress Avenue, Suite 204, West Palm Beach, Florida 33407.

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the Lease Agreement for the New Clinic. The motion was duly seconded by Commissioner Lohmann. There being no objection, the motion passed unanimously. Health Care District Board Summary Meeting Minutes September 24, 2019 Page 6 of 6

10A-4 Staff Recommends a MOTION TO APPROVE:

Fourth Amendment to Lease Agreement.

Dr. Cleare stated that this agenda item presents the proposed amendments to the Lease Agreement between District Clinic Holdings, Inc. d/b/a C.L. Brumback Primary Care Clinics and Roy E. Burch Trustee. The District proposes amending the lease to extend the term of the lease by two (2) months. The lease shall end on October 31, 2019.

CONCLUSION/ACTION: Commissioner O'Bannon made a motion to approve the Fourth Amendment to the Lease Agreement. The motion was duly seconded by Commissioner Banner. There being no objection, the motion passed unanimously.

10A-5 Staff Recommends a MOTION TO APPROVE:

Fifth Amendment to Lease Agreement.

Dr. Cleare stated that this agenda item presents the proposed amendments to the Lease Agreement between District Clinic Holdings, Inc. d/b/a C.L. Brumback Primary Care Clinics and Roy E. Burch Trustee. The District proposes amending the lease to extend the term of the lease by two (2) months. The lease shall end on December 31, 2019. Staff recommends the Board approve the Fifth Amendment to the Lease Agreement.

CONCLUSION/ACTION: Commissioner Alonso made a motion to approve the Fifth Amendment to the Lease Agreement. The motion was duly seconded by Commissioner Banner. There being no objection, the motion passed unanimously.

- 11. CEO Comments
- 12. Board Member Comments
- 13. Establishment of Upcoming Board Meetings

December 10, 2019

• 2:00PM, Health Care District Board Meeting

14. Motion to Adjourn

There being no further business, the meeting was adjourned.					
Sean O'Bannon, Secretary	Date				



HEALTH CARE DISTRICT OF PALM BEACH COUNTY TRUTH IN MILLAGE (TRIM) PUBLIC HEARING MINUTES September 24, 2019, 5:15 p.m. 1515 N Flagler Drive, Suite 101 West Palm Beach, FL 33401

1. Call to Order

Les Daniels called the meeting to order at 5:15 p.m.

Health Care District Board members present included: Les Daniels, Chair; Nancy Banner, Vice Chair; Sean O'Bannon, Secretary; Dr. Alonso, Brian Lohmann and Edward Sabin. Cory Neering was absent.

Staff present included: Darcy Davis, Chief Executive Officer; Joel Snook, Chief Financial Officer; Dr. Belma Andric, Chief Medical Officer; Dr. Tom Cleare, VP of Strategy; Deborah Hall, Chief Compliance & Privacy Officer; Steven Hurwitz, VP of Human Resources and Communications; Karen Harris, VP of Operations and Valerie Shahriari, General Counsel.

Recording/Transcribing Secretary: Heidi Bromley

2. Adoption of Agenda

Commissioner Lohmann made a motion to adopt the agenda. The motion was duly seconded by Commissioner Alonso. There being no opposition, the motion passed unanimously.

3. Regular Agenda

A. Public Hearing

1. Announce the proposed millage rate.

"The proposed millage rate of 0.7261 is 4.81% above the rolled-back rate of 0.6928."

2. Read into the record the specific purpose for ad valorem taxes.

"The purpose for levying the ad valorem taxes is to provide funding for programs to maximize the health and well-being of Palm Beach County residents by addressing their health care needs and planning for the access and delivery of services. This will be accomplished through the following programs: the trauma system, children's health programs, managed care programs for indigent and medically needy residents, Primary Care Clinics, Lakeside Medical Center and the Edward J. Healey Rehabilitation and Nursing Center."

TRIM PUBLIC HEARING MINUTES September 24, 2019 Page 2 of 2

3	3. Public Comment				
	None.				
В.	Motion to adopt resolution 0.7261 mills.	on number 20	19R-004 establi	shing a millage rat	te of
	Roll Call Vote:				
	Commissioner Sabin	Yes			
	Commissioner Alonso	Yes			
	Commissioner Lohmann	Yes			
	Commissioner O'Bannon	Yes			
	Commissioner Banner	Yes			
	Commissioner Daniels	Yes			
C.	Motion to adopt resolution budget of \$255,168,299. Roll Call Vote:	n number 20.	approv	ing a total expend	iture
	Commissioner Sabin	Yes			
	Commissioner Alonso	Yes			
	Commissioner Lohmann	Yes			
	Commissioner O'Bannon	Yes			
	Commissioner Banner	Yes			
	Commissioner Daniels	Yes			
D.	Adjournment				
	There being no further busine	ess, the TRIM P	ublic Hearing was	adjourned.	
	Sean O'Bannon, Secretary			Date	

HEALTH CARE DISTRICT OF PALM BEACH COUNTY BOARD OF COMMISSIONERS

Attendance Tracking

	1/29/19	3/26/19	5/28/19	7/30/19	9/10/19	9/24/19	12/10/19
Brian Lohmann	х	х	X	x		х	
Nancy Banner	x	х	x	х	х	x	
Alina Alonso	х	x	х	х	х	х	
Leslie Daniels		×	х	х	х	×	
Sean O'Bannon	х	х	x	×	х	X	
Cory Neering	X		×	x	x		
Ed Sabin	x	x	х	X	x	×	

HEALTH CARE DISTRICT BOARD December 10, 2019

1. Description: Health Care District Financial Statements

2. Summary:

The YTD September 2019 financial statements for the Health Care District are presented for Board review.

3. Substantive Analysis:

Management has provided the income statements and key statistical information for the Health Care District. Additional management discussion and analysis is incorporated into the financial statement presentation.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

5. Reviewed/Approved by Committee:

VP & Chief Financial Officer

Finance and Audit Committee 12/10/19

Committee Name Date Approved

HEALTH CARE DISTRICT BOARD December 10, 2019

6. Recommendation:

Staff recommends the Board receive and file the YTD September 2019 Health Care District financial statements.

Approved for Legal sufficiency:

Parcy J. Davis

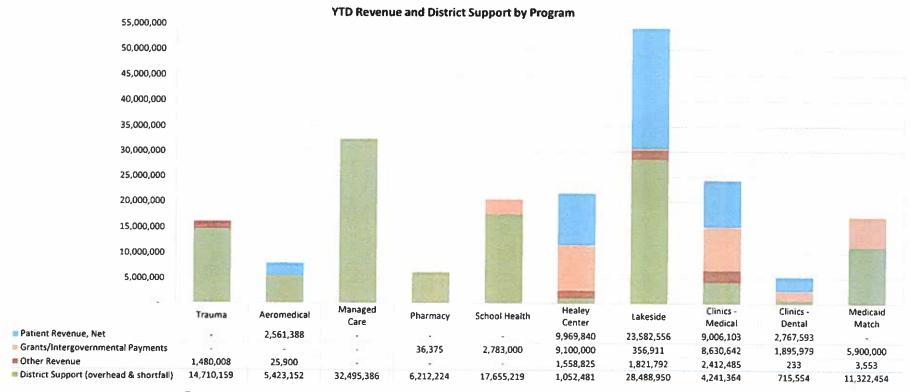


Health Care District of Palm Beach County

FINANCIAL STATEMENT

September 2019 (Unaudited)

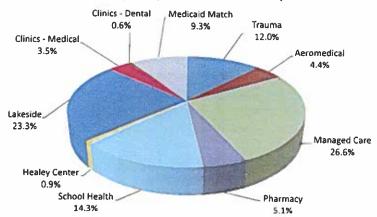
Program Dashboard - YTD September 2019



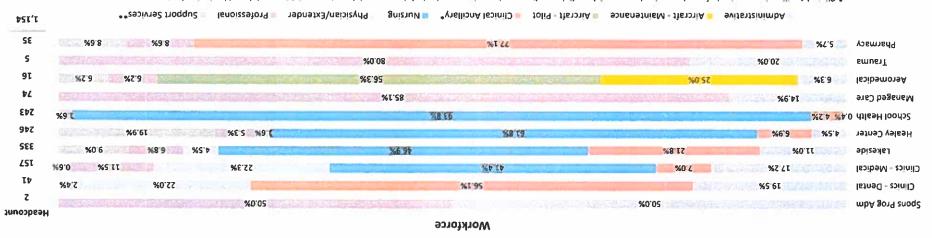
YTD Payor Mix by Volume

Aeromedical 20.6% 10.8% 2.7% 9.3% 11.5% 45.1% 0.1% Healey 24.5% 68.0% 1.8% Lakeside 0.3% 5.0% 25.8% 27.7% 19.2% Clinics - Medical 45.8% 15.5% 17.0% 18.7% 3.0% Clinics - Dental 55.7% 1.1% 9.3% 33.9% Uninsured Commercial Hospice Medicaid Medicare Managed Care Medicaid Managed Care Medicare 5elf Pay ■ Workers Comp Managed Care

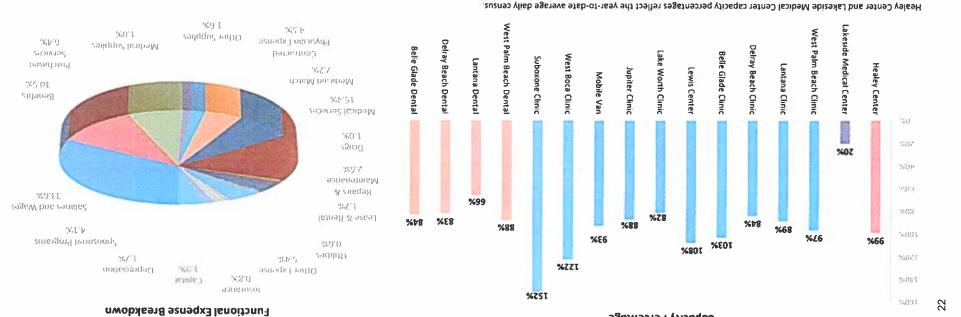
District Support (overhead and shortfall)



Program Dashboard - YTD September 2019



** Support Services is comprised of employees in pharmacy, lab, radiology, ultrasound, respiratory, physical therapy, social services, activities, and dental hygienists/assistants



Primary Center and Dental Clinic capacity percentages represent the number of completed visits compared to the budgeted number of visits at each location.

Capacity Percentage



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Management Discussion and Analysis

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MEMO

To: Finance Committee

From: Joel H Snook, VP & Chief Financial Officer

Date: November 20, 2019

Subject: Management Discussion and Analysis of September 2019 Health Care District Financial Statements (Unaudited)

The September statements represent the financial performance for the twelve months of the 2019 fiscal year for the Health Care District. Total revenue year to date (YTD) is favorable to budget by \$10.5M or 4.9%. This favorable variance is due primarily to the Primary Care Clinic grant recognition \$2.5M, higher returns on investments related to the short-term investment strategy \$4.6M, unbudgeted shared savings from Blue Cross Blue Shield for the Primary Care Medical Clinics \$2.3M as well as higher subrogation's liens income of \$1.2M. Expenses before depreciation are \$3.7M favorable to budget. Year to date, the consolidated net margin is (\$10.5M) with a favorable variance to budget of \$14.6M.

The General Fund YTD total revenue is above budget by \$5.3M or 3.7%. Net patient revenue is under budget by (\$707k) due to the delay of the pharmacy billing implementation of (\$221k), as well as aeromedical actual transports being under budget by 26 transports or (\$486k) year to date. The favorable variance resulted primarily from an appreciation of \$3.0M in the unrealized fair market value of investments and higher than anticipated collection of \$1.8M of subrogation lien other revenue.

Expenses in the General Fund are below budget by \$3.6M after overhead allocations. Significant categories of favorable variances include salaries and benefits of \$2.5M, which is due to the Pharmacy restructuring and associated elimination of 14.4 FTEs positions, along with higher FTE vacancy rates than budgeted in Administration due to some hard to fill positions. Favorable variances also include medical services and drugs with a combined favorable variance of \$4.5M, due to much lower than anticipated volumes and the delay in the implementation of the behavioral health benefit for district cares, along with declining District Care memberships. Other expenses are over budget by (\$4.9M) due to the unbudgeted District participation in the AHCA Low Income Pool program (LIP) of \$5.5M. The intergovernmental



transfers funds to AHCA are provided for St. Mary's Medical Center, JFK, Bethesda Hospital East, Good Samaritan, Wellington Regional Center, Palm Beach Gardens, Jupiter Medical Center, Palm West, Delray Medical Center, West Boca Medical Center, Boca Raton Regional Hospital, CL Brumback, Foundcare and Genesis to support uncompensated care.

The General Fund has a net margin of \$35.0M versus a budgeted net margin of \$26.1M for a favorable net margin of \$9.0M. The General Fund has subsidized a total of \$43.9M which includes, Healey Center \$1.9M, Lakeside Medical Center at \$25.1M, Primary Care Clinics \$4.8M, Medicaid Match \$11.3M, and the Capital Replacement Fund \$752k to support their operations.

The Healey Center's total revenue of \$20.6M is over budget by \$1.8M or 9.8%. Healey Center has a favorable net patient revenue variance of \$338k. Total YTD operating expenses are (\$202k) over budget due primarily to salaries and wages. The unfavorable variance is due to unanticipated salary cost resulting from two annual surveys and staffing for the recent hurricane in addition to a market pay increase. Other supplies are also over budget YTD by (\$60k) due to the preparedness for hurricane Dorian. The YTD net margin for the Healey Center was (\$1.1M).

At Lakeside Medical Center, total revenue of \$26M is below budget by (\$3.3M) or (11.7%). Net patient revenues of \$23.5M were below budget by (\$5.1M). This unfavorable variance is due to lower than estimated physician clinic revenue of (\$690k), lower than anticipated patient volumes with adjusted admissions (27.8%) lower than budget as well as higher than anticipated write-offs of (\$4.1M). Total YTD other revenue of \$2.2M is above budget by \$1.7M due to the GME and other state grants. Total operating expenses of \$46.1M were over budget by (\$1.2M) or (2.6%). The unfavorable variance is due to unbudgeted contracted personnel services expenses and professional fees of (\$310k) as well as higher than budgeted contracted physician fees of (\$1.5M) related to Locum Tenens. This negative variance is offset by savings in salaries and benefits of \$694k. The YTD net margin at Lakeside Medical Center was (\$28M).

Healthy Palm Beaches' total revenue of \$49k is over budget by \$18k primarily due to interest earned. Total expenses of \$44k are mostly audit related and are below budget by \$20k. Healthy Palm Beaches has a favorable net margin of \$4.5k compared to a budget of (\$33k) for a favorable variance of \$37k. As of September, Healthy Palm Beaches surrendered the Health Maintenance Organization "HMO" license with the Florida Office of Insurance Regulation.



The Primary Care Clinics' total revenue of \$25M is over budget by \$6.7M. Net patient revenue is favorable to budget by \$2.1M due to the receipt of unbudgeted LIP award of \$2.7M and District Care Subsidy of \$1.1M. This positive variance is offset by an unfavorable variance in gross patient revenue of (\$2.0M) due to lower than expected patient volumes for medical and dental visits of 133,012 compared to a budget of 146,248 or (9.1%). The volume variances are attributable to the ramp-up of the new strategy of integration of dental visits with medical visits, which is slowing productivity.

Total Primary Care Clinics' other revenues is above budget by \$4.6M due to the accounting change in grant recognition \$2.3M as well as the unbudgeted shared savings from Blue Cross Blue Shield "BCBS" of \$2.3M. Total revenues has a favorable variance of \$6.7M. Total operating expenses for the clinics are unfavorable to budget by (\$70k) due primarily to higher than expected other supplies expenses (\$210k) due to the purchases of computer equipment \$238k, higher than expected drug costs of (\$182k) as well as higher than anticipated repair and maintenance costs (\$246k) due to unbudgeted Allscript software maintenance costs for the transitioning to Athena. Significant savings in salaries and benefits \$439k offset the unfavorable variance. Total net margin for the Primary Care Clinics is a negative (\$5M), which is favorable to budget by \$7.1M.

Cash and investments remain strong with a combined balance of \$164M, of which \$1.5M is restricted. Due from other governments reflects the tax collector receivable of \$1.8M, Palm Beach School Board \$2.8M, and grants \$1.03M. Total net position for all funds combined is \$240M.

Revenues & Expenditures - Combined All Funds (Functional) FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Current Month						Fiscal Year To Date										
Actual	Budget	Variance	×	Prior Year	Variance	<u> </u>	Actual	Budget	Variance	%	Prior Year	Variance	%					
						Revenues:												
\$ - \$	8,333 \$	(8,333)	(100.0%) \$	11,340,506	\$ (11,340,506)	(100.0%) Ad Valorem Taxes	\$ 131,762,571	131,320,000 \$	442,571	0.3% \$	133,198,531 \$	(1,435,960)	(1.1%)					
			0.0%	-	•	0.0% Medicald Revenue and Premiums		-		0.0%			0.0%					
3,714,571	4,452,168	(737,597)	(16.6%)	3,872,361	(157,790)	(4.1%) Patient Revenue, Net	47,887,480	51,292,474	(3,404,994)	(6.6%)	53,251,047	(5,363,567)	(10.1%)					
1,481,917	1,481,917	0	0.0%	1,481,917		0.0% Intergovernmental Revenue	17,783,000	17,783,000	•	0.0%	17,783,000	(0)	(0.0%)					
72,075	625,856	(553,781)	(88,5%)	329,830	(257,754)	(78.1%) Grants	10,919,908	8,400,515	2,519,393	30.0%	7,824,851	3,095,057	39.6%					
279,891 (139,276)	223,342	56,549	25.3%	135,358	144,533	106.8% Interest Earnings	4,211,470	2,680,065	1,531,405	57.1%	2,905,469	1,306,000	44.9%					
3,506,809	(86,815)	(52,461)	60.4%	(57,051)	(82,225)	144.1% Unrealized Gain/(Loss)-Investments	1,989,358	(1,041,778)	3,031,136	(291.0%)	(905,865)	2,895,223	(319.6%)					
3,300,809	210,588	3,296,221	1,565.2%	974,084	2,532,725	260.0% Other Revenue	9,362,697	3,007,199	6,355,498	211.3%	5,651,645	3,711,052	65.7%					
\$ 8,915,988 \$	6,915,390 \$	2,000,598	28.9% \$	18,077,004	\$ (9,161,017)	(50.7%) Total Revenues	\$ 223,916,484 \$	213,441,475 \$	10,475,009	4.9% \$	219,708,678 \$	4,207,805	1.9%					
						Expenditures:												
7,385,499	7,210,165	(175,334)	(2.4%)	6,213,353	(1,172,146)	(18.9%) Salaries and Wages	80,302,483	82,504,905	2,202,422	2.7%	76,402,350	(3,900,133)	(5.1%)					
2,211,533	2,208,779	(2,754)	(0.1%)	1,983,506	(228,027)	(11.5%) Benefits	25,003,168	26,138,671	1,135,502	4.3%	24,160,735	(842,433)	(3.5%)					
1,783,731	1,276,988	(506,744)	(39.7%)	1,020,260	(763,471)	(74.8%) Purchased Services	15,313,854	15,328,399	14,545	0.1%	11,898,266	(3,415,588)	(28.7%)					
143,002	230,836	87,834	38.1%	280,640	137,637	49.0% Medical Supplies	2,450,296	2,382,660	(67,636)	(2.8%)	2,724,323	(225,973)	(10.2%)					
630,529	290,749	(339,779)	(116.9%)	510,266	(120,262)	(23.6%) Other Supplies	3,750,452	3,479,203	(271,249)	(7.8%)	3,321,093	(429,359)	(12.9%)					
924,624	2,244,645	1,320,021	58.8%	998,890	74,267	7.4% Contracted Physician Expense	10,606,801	9,080,670	(1,526,131)	(16.8%)	8,283,872	(2,322,928)	(28.0%)					
1,417,231	1,484,839	67,608	4.6%	1,441,591	24,360	1.7% Medicaid Match	17,226,007	17,428,830	202,823	1.2%	17,068,343	(157,664)	(0.9%)					
2,307,748	3,414,890	1,107,142	32.4%	4,180,307	1,872,559	44.8% Medical Services	36,899,759	40,982,050	4,082,291	10.0%	47,676,440	10,776,681	22.6%					
357,892	257,664	(100,228)	(38.9%)	260,939	(96,953)	(37.2%) Drugs	2,502,452	3,018,583	516,132	17.1%	2,592,312	89,860	3.5%					
498,824	524,604	25,780	4.9%	774,057	275,233	35.6% Repairs & Maintenance	5,875,712	6,367,602	491,890	7,7%	5,378,620	(497,092)	(9.2%)					
347,044	420,508	73,464	17.5%	353,626	6,581	1.9% Lease & Rental	4,085,717	4,362,860	277,143	6.4%	4,246,532	160,815	3.8%					
174,439	138,154	(36,285)	(26.3%)	163,530	(10,909)	(6.7%) Utilities	1,545,708	1,567,464	21,756	1.4%	1,430,289	(115,420)	(8.1%)					
1,013,877	478,634	(535,243)	(111.8%)	775,946	(237,931)	(30.7%) Other Expense	12,782,291	7,773,585	{5,008,706}	(64.4%)	7,005,933	(5,776,358)	(82.4%)					
169,154	164,246	(4,908)	(3.0%)	136,139	(33,014)	(24.3%) Insurance	1,999,391	1,971,383	(28,008)	(1.4%)	1,668,060	(331,331)	(19.9%)					
862,973	960,833	97,860	10.2%	668,943	(194,030)	(29.0%) Sponsored Programs	9,890,390	11,530,000	1,639,610	14.2%	8,251,599	(1,638,791)	(19.9%)					
20,228,101	21,306,534	1,078,433	5.1%	19,761,994	(466,107)	(2.4%) Total Operational Expenditures	230,234,481	233,916,864	3,682,383	1.6%	221,608,767	(8,625,714)	(3.9%)					
						Net Performance before Depreciation &												
\$ {11,312,114} \$	(14,391,144) \$	3,079,031	(21.4%) \$	(1,684,990)	(9,627,124)	571.3% Overhead Allocations	\$ (6,317,997) \$	(20,475,389) \$	14,157,392	(69.1%) \$	(1,900,089) \$	(4,417,908)	232.5%					
380,092	384,560	4,468	1.2%	356,359	(23,733)	(6.7%) Depreciation	4,176,390	4,623,291	446,901	9.7%	4,350,667	174,278	4.0%					
20,608,193	21,691,093	1,082,901	5.0%	20,118,353	(489,840)	(2.4%) Total Expenses	234,410,871	238,540,155	4,129,285	1.7%	225,959,435	(8,451,436)	(3.7%)					
\$ (11,692,205) \$	(14,775,704) \$	3,083,498	(20.9%) \$	(2,041,348) \$	(9,650,857)	472.8% Net Margin	\$ (10,494,387) \$	(25,098,680) \$	14,604,293	(58.2%) \$	(6,250,757) \$	(4,243,630)	67.9%					
840,990	1,457,771	616,781	42.3%	235,886	(605,104)	(256.5%) Capital	4,420,850	18,714,945	14,294,095	76.4%	2,603,143	(1,817,707)	(69.8%)					
\$ (12,533,195) \$	(16,233,475) \$	3,700,280	(22.8%) \$	(2,277,234) \$	(10,255,961)	450.4% RESERVES ADDED (USED)	\$ (14,915,237) \$	(43,813,625) \$	28,898,388	(66.0%) \$	(8,853,899) \$	(6,061,338)	68.5%					

Note: Excludes Interfund Transfers

Revenues and Expenses by Fund YTD

FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

	General Fund		Healey Center	Lakeside Medical	Н	ealthy Palm Beaches	P	rimary Care Clinics	Medicald Match	Capital Funds	Total
Revenues:											
Ad Valorem Taxes	\$ 131,762,571	\$		\$ -	\$	1.5	\$	0.5	\$ 524	\$ 200	\$ 131,762,571
Premiums	43		0	12		- 12		39	- 9		
Patient Revenue, Net	2,561,388		9,969,840	23,582,556		32		11,773,696			47,887,480
Intergovernmental Revenue	2,783,000		9,100,000	790		34		872	5,900,000		17,783,000
Grants	36,375			356,911		-		10.526.621	30.0		10,919,908
Interest Earnings	3,769,206		-			- 1		12	- 52		3,769,206
Unrealized Gain/(Loss)-Investments	1,989,358		-			100		50	3.9		1,989,358
Other Revenue	3,655,073		1,558,825	 1,821,792		48,741		2,412,718	3,553	304,260	9,804,961
Total Revenues	\$ 146,556,971	\$	20,628,665	\$ 25,761,259	\$	48,741	\$	24,713,035	\$ 5,903,553	\$ 304,260	\$ 223,916,484
Expenditures:											
Salaries and Wages	34,505,482		11,213,406	18,882,366				15,701,229	22	0.1	80,302,483
Benefits	11,453,302		4,065,565	5,227,046				4,257,255	10		25,003,168
Purchased Services	9,695,170		823,451	3,886,603		26,203		882,427			15,313,854
Medical Supplies	102,515		532,151	1,386,578		2		429,051			2,450,296
Other Supplies	1,359,340		866,358	978,028		0		546,725		870.5	3,750,452
Contracted Physician Expense	350,000		11.634	10,245,167		_		•	-		10,606,801
Medicaid Match			-					-	17,226,007		17,226,007
Medical Services	36,287,270		52,807	-		(225)		559,907	,,	_	36,899,759
Drugs	449,166		309,593	935,542		(,		808,151	-	_	2,502,452
Repairs & Maintenance	3,277,725		355,207	1,843,643				399,137	_	_	5,875,712
Lease & Rental	2,010,273		17,595	697,371				1,360,477	-	_	4,085,717
Utilities	130,662		422,701	919,205		-		73,139	_	_	1,545,708
Other Expense	11,330,164		178,410	968,985		12,144		292,589		_	12,782,291
Insurance	1,752,684		62,027	154,768		6,094		23,819	_	-	1,999,391
Sponsored Programs	9,890,390		28	199		-		· -	 	-	9,890,390
Total Operational Expenditures	122,594,143		18,910,907	46,125,301		44,216		25,333,908	17,226,007		230,234,481
Net Performance before Depreciation & Overhead Allocations	\$ 23,962,828	\$	1,717,758	\$ (20,364,041)	\$	4,525	\$	(620,873)	\$ (11,322,454)	\$ 304,260	\$ (6,317,997)
Budget	\$ 13,775,580	\$	76,658	\$ (15,787,014)	\$	(33,191)	\$	(7,246,312)	\$ (11,523,860)	\$ 262,750	\$ (20,475,389)
Prior Year: Net Performance before Depreciation & Overhead Allocations	\$ 21,306,042	\$	10,208	\$ (13,610,357)	\$	49,207	\$	1,275,353	\$ (11,162,749)	\$ 282,988	\$ (1,849,307)

Combined Governmental Funds Statement of Net Position

As of September 30, 2019

								-
Assets	General Fund September 2019	General Fund August 2019	Medicaid Match ptember 2019	 Medicaid Match August 2019	Capital Projects September 2019	Capital Projects August 2019	Governmental Funds September 2019	Governmental Funds August 2019
	A 15.455.510\	A					1.	
Cash and Cash Equivalents	\$ (6,455,611)	\$ 5,083,656	\$ 609,042	\$ 117,376	\$ 20,544,665	\$ 20,710,331	\$ 14,698,096	\$ 25,911,363
Restricted Cash		•	•	-	-	-	-	•
Investments	139,686,788	140,546,086	•	-	-	-	139,686,788	140,546,086
Notes Receivable		•	•	-	-	-		-
Accounts Receivable, net	947,746	957,140	•	-	-	•	947,746	957,140
Due From Other Funds	•	•	-	-	-	-		-
Due From Other Governments	4,575,840	4,388,818	•	491,667	•	-	4,575,840	4,880,485
Inventory	49,100	165,879	•	•	-	-	49,100	165,879
Other Current Assets	3,657,505	4,482,697	-	 			3,657,505	4,482,697
Total Assets	\$ 142,461,368	\$ 155,624,276	\$ 609,042	\$ 609,042	\$ 20,544,665	\$ 20,710,331	\$ 163,615,075	\$ 176,943,649
Liabilites								
Accounts Payable	4,795,609	4,676,377	•	-	661,256		5,456,865	4,676,377
Medical Benefits Payable	5,497,651	5,103,147	-		,	-	5,497,651	5,103,147
Due To Other Funds	•			_			3,437,031	5,105,147
Due To Other Governments			-	_	_			
Deferred Revenue	2,143,046	2,374,963	_				2,143,046	2,374,963
Other Current Liabilities	3,547,597	3,122,928		_		_	3,547,597	3,122,928
Noncurrent Liabilities	556,213	463,133	_	_			556,213	463,133
Total Liabilities	16,540,116	15,740,549			661,256		17,201,372	15,740,549
Fund Balances								
Nonspendable	1,775,688	3,787,637	35.0	50			1 776 600	
Assigned to Subsequent Year's Budget	38,200,000	38,200,000	_	-	•		1,775,688	3,787,637
Assigned to Capital Projects	50,200,000	30,200,000			23,248,133	22 240 422	38,200,000	38,200,000
Assigned to Medicaid Match			609,042	609,042	23,240,133	23,248,133	23,248,133	23,248,133
Unassigned	94,867,896	93,371,816	003,042	609,042			609,042	609,042
_	34,867,630	93,3/1,810	 	 		-	94,867,896	93,371,816
Beginning Fund Balance	134,843,585	134,843,585	609,042	609,042	23,248,133	23,248,133	158,700,760	158,700,760
Revenue Over/(Under) Expenditures	(8,922,333)	5,040,142	20	20	(3,364,723)	(2,537,802)	(12,287,057)	2,502,340
Ending Fund Balance	125,921,251	139,883,727	609,042	609,042	19,883,409	20,710,330	146,413,703	161,203,100
Total Liabilities and Fund Balances	\$ 142,461,368	\$ 155,624,276	\$ 609,042	\$ 609,042	\$ 20,544,665	\$ 20,710,330	\$ 163,615,074	\$ 176,943,648

[^] Excludes Interfund Transfers

Combined Business-Type Funds Statement of Net Position

As of September 30, 2019

Assets	Healey Center September 2019		nber August		Healthy Palm Beaches September 2019		Healthy Palm Beaches August 2019			Lakeside ledical Center September 2019	M	Lakeside edical Center August 2019		rimary Care Clinics September 2019	P	rimary Care Clinics August 2019	Business-Type Funds September 2019		Business- Typ Funds August 2019	
Cash and Cash Equivalents	s	2,262,918	S	1,818,104	s	1,420,361	Ś	1,418,238	Ś	4,542,063	s	3,587,669	Ś	726,818	5	1,061,669	s	8,952,160	_	7,885,680
Restricted Cash	~	8.855	~	8,855	*	1,500,000	•	1,500,000	7	4,342,003	7	3,307,003	,	720,818	2	1,001,009	1	1,508,855	Þ	1,508,855
Accounts Receivable, net		992,573		923,773		1,630		1,500,000		2,723,980		2,745,940		1,396,744		1,840,342		5,114,927		5,510,054
Due From Other Funds		332,373		525,775		1,030				2,723,300		2,743,540		1,530,144		1,040,342		5,114,527		3,510,054
Due From Other Governments				758,333				-		365,172		184,543		667,377		491,541		1,032,549		1,434,417
Inventory		20		, 50,533						643,496		627,577		007,377		451,541		643,496		627,577
Other Current Assets		61,382		74,845		45,555		46,900		380,592		366,837		128,479		131,008		616,008		619,590
Net Investment in Capital Assets		18,898,044		17,450,147		13,333		40,500		37,386,334		35,991,908		1,938,772		1,951,920		58,223,151		55,393,975
Total Assets	\$	22,223,772	\$	21,034,056	\$	2,967,546	\$	2,965,138	\$	46,041,637	\$	43,504,474	\$	4,858,191	<u>s</u>	5,476,480	Ś	76,091,146	<u> </u>	72,980,149
					_		Ť		<u></u>				÷		<u> </u>		_	,,	Ě	7.0,500,215
Deferred Outflows of Resources																				- 1
Deferred Outflows Related to Pensions	\$	88,686	\$	88,685	\$	7/	\$		\$		\$		\$		\$		\$	88,686	\$	88,686
Liabilities																				
Accounts Payable		149,381		152,436		5,256		-		2,234,144		2,131,781		587,420		479,600		2,976,202		2,763,817
Medical Benefits Payable		7.0				0.40		-0		47		•				-		-		2,7 00,017
Due to Other Funds						823						-		-		_				_
Due to Other Governments		29,540		29,540		3-1		**		2,301,819		2,301,819				-		2,331,359		2,331,359
Deferred Revenue		7.1		0.7		0.75				13,275		26,225		48,220		50,975		61,495		77,199
Other Current Liabilities		863,599		660,004		0.00		133		1,417,951		1,154,153		1,161,235		970,405		3,442,786		2,784,561
Noncurrent Liabilities		1,103,532		1,103,532				- 0		2,224,238		2,224,238		798,817		798,817		4,126,587		4,126,587
Total Liabilities	\$	2,146,052	\$	1,945,511	\$	5,256	\$	15	\$	8,191,427	\$	7,838,216	\$	2,595,692	\$	2,299,796	\$	12,938,428	\$	12,083,523
Deferred Inflows of Resources																				
Deferred Inflows	\$	126,350	\$	126,350	\$		\$		\$	2,357	Ş	2,357	\$	612	S	612	\$	129,319	\$	129,319
Net Position																				
Net Investment in Capital Assets		18,898,044		17,450,147		_				37,386,334		35,991,908		1,938,772		1,951,920		58,223,151		55,393,975
Restricted		8,855		8,855		1,500,000		1,500,000				,,		-,555,772		-,,,,,,,,		1,508,855		1,508,855
Unrestricted		1,132,276		1,591,880		1,462,290		1,465,138		461,519		(328,006)		323,114		1,224,152		3,379,199		3,953,164
Total Net Position	_	20,039,175	_	19,050,881	_	2,962,290	_	2,965,138	_	37,847,853		35,663,901	_	2,261,887	_	3,176,072		63,111,204	_	60,855,993
		,,	_	,,	_	_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	_		_	27,017,000	_	25,005,501	_	-,-01,00/	_	3,110,012		03,111,204	_	00,033,333
Total Net Position	\$	22,185,227	\$	20,996,392	\$	2,967,546	\$	2,965,138	\$ 4	46,039,280.25	\$	43,502,117	\$ 4	1,857,578.43	\$	5,475,868.01	\$	76,178,951	\$	73,068,835



SUPPLEMENTAL INFORMATION

GENERAL FUND

General Fund Revenue & Expenditures FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Cur	rent Month						Fiscal 1	Year To Date			
Actual	Budget	Variance	%	Prior Year	Variance	<u>%</u>	Actual	Budget	Varlance	%	Prior Year	Variance	%
\$ - \$	8,333 \$	(8,333)	(100.0%)	\$ 11,340,506	\$ (11,340,506)	(100.0%) Ad Valorem Taxes	\$ 131,762,571	\$ 131,320,000 \$	442,571	0.3% \$	133,198,531 \$	(1,435,960)	(1,1%)
106,309	283,950	(177,641)	(62.6%)	33,163	73,146	220.6% Patient Revenue, Net	2,561,388	3,268,703	(707,315)	(21.6%)	2,824,832	(263,444)	(9.3%)
231,917	231,917	0	0.0%	231,917	2.5	0.0% Intergovernmental Revenue	2,783,000	2,783,000		0.0%	2,783,000	(0)	(0.0%)
*	13,345	(13,345)	(100.0%)	4,790	(4,790)	(100.0%) Grants	36,375	231,000	(194,625)	(84.3%)	104,722	(68,346)	(65.3%)
255,979	196,900	59,079	30.0%	98,726	157,253	159 3% Interest Earnings	3,769,206	2,362,800	1,406,406	59.5%	2,553,999	1,215,206	47.6%
(139,276)	(86,815)	(52,461)	60.4%	(\$7,051)	(82,225)	144.1% Unrealized Gain/(Loss)-Investments	1,989,358	(1,041,778)	3,031,136	(291.0%)	(905,865)	2,895,223	(319.6%)
271,947	156,750	115,197	73.5%	477,538	(205,592)	(43.1%) Other Revenue	3,655,073	2,356,000	1,299,073	55-1%	2,809,097	845,976	30.1%
\$ 726,876 \$	804,380 \$	(77,504)	(9.6%)	\$ 12,129,590	\$ (11,402,715)	(94.0%) Total Revenues	\$ 146,556,971	\$ 141,279,725 \$	5,277,246	3.7% \$	143,368,316 \$	3,188,655	2.2%
						Expenditures:							
3,092,993	3,116,068	23,075	0.7%	2,734,303	(358,690)	(13.1%) Salaries and Wages	34,505,482	36,198,113	1,692,631	4.7%	32,887,183	(1,618,299)	(4.9%)
1,011,200	1,078,250	67,049	6.2%	931,001	(80,199)	(8.6%) Benefits	11,453,302	12,259,496	806,194	6.6%	11,271,858	(181,444)	
990,229	841,604	(148,625)	(17.7%)	827,931	(162,298)	(19.6%) Purchased Services	9,695,170	10,099,280	404,110	4.0%	7,014,715	(2,680,454)	
17,800	33,517	15,716	46.9%	28,316	10,516	37,1% Medical Supplies	102,515	118,200	15,685	13.3%	64,896	(37,618)	
296,729	103,669	(193,060)	(186.2%)	147,998	(148,732)	(100.5%) Other Supplies	1,359,340	1,243,974	(115,366)	(9.3%)	1,144,499	(214,841)	. ,
29,167	29,167	(0)	(0.0%)	39,583	10,417	26.3% Contracted Physician Expense	350,000	350,000	0	0.0%	334,415	(15,585)	(4.7%)
2,259,469	3,348,921	1,089,452	32.5%	4,184,754	1,925,285	46.0% Medical Services	36,287,270	40,187,050	3,899,780	9.7%	47,635,658	11,348,388	23.8%
124,906	91,537	(33,369)	(36.5%)	128,373	3,467	2.7% Drugs	449,166	1,098,500	649,334	59.1%	960,353	511,187	53.2%
337,897	327,890	(10,007)	(3.1%)	322,591	(15,305)	(4,7%) Repairs & Maintenance	3,277,725	3,934,673	656,948	16.7%	2,747,799	(529,925)	(19.3%)
183,310	186,299	2,989	1.6%	234,409	51,099	21.8% Lease & Rental	2,010,273	2,235,592	225,319	10.1%	2,311,328	301,055	13.0%
16,239	8,613	(7,625)	(88.5%)	11,409	(4,830)	(42,3%) Utilities	130,662	103,357	(27,305)	(26.4%)	102,460	(28,203)	(27.5%)
754,471	314,175	(440,296)	(140.1%)	361,074	(393,397)	(109.0%) Other Expense	11,330,164	6,424,468	(4,905,696)	(76.4%)	5,897,757	(5,432,407)	
143,436	143,456	20	0.0%	115,358	(28,078)	(24.3%) Insurance	1,752,684	1,721,442	(31,242)	(1.8%)	1,437,754	(314,930)	
862,973	960,833	97,860	10.2%	668,943	(194,030)	(29.0%) Sponsored Programs	9,890,390	11,530,000	1,639,610	14.2%	8,251,599	(1,638,791)	(19.9%)
10,120,819	10,583,999	463,180	4.4%	10,736,042	615,223	5.7% Total Operational Expenditures	122,594,143	127,504,145	4,910,002	3.9%	122,062,274	(531,868)	(0.4%)
						Net Performance before Overhead							
(9,393,944)	(9,779,619)	385,675	(3.9%)	1,393,548	(10,787,491)	(774.1%) Allocations	23,962,828	13,775,580	10,187,248	74.0%	21,306,042	2,656,786	12.5%
(927,729)	(1,026,248)	98,520	(9.6%)	(926,966)	763	(0.1%) Overhead Allocations	(11,054,803)	(12,314,982)	1,260,179	(10.2%)	(9,789,496)	1,265,307	(12.9%)
9,193,091	9,557,751	364,660	3.8%	9,809,077	615,986	6.3% Total Expenses	111,539,339	215,289,162	3,649,823	3.2%	112,272,778	733,439	0.7%
\$ (8,466,215) \$	(8,753,371) \$	287,156	(3.3%)	5 2,320,514	\$ (10,786,729)	(464.8%) Net Margin	\$ 35,017,631	\$ 26,090,563 \$	8,927,068	34.2% \$	32,095,538 \$	3,922,094	12.6%
	_		0.0%	_		0.0% Capital	-			0.0%	<u> · ·</u>		0.0%
\$ (5,496,152) \$	(4,375,258) \$	(1,120,894)	25.6%	(949,378)	\$ (4,546,774)	478.9% General Fund Support/Transfer In{Out) \$ (43,939,965)	\$ (52,113,860) \$	8,173,895	(15.7%) \$	(31,762,238) \$	(12,177,727)	38.3%

Trauma Statement of Revenues and Expenditures FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

			rent Month							ear To Dat	e		
Actual 70,863	Budget	Variance		Prior Year	Variance	<u> </u>	Actual	Budget	Variance	%	Prior Year	Variance	%
70,863	\$ 32,000	\$ 38,863	121.4% \$	27,492	\$ 43,371	157.8% Other Revenue	\$ 1,480,008	\$ 384,000 \$	1,096,008	285.4%	\$ 539,517	\$ 940,492	174
70,863	32,000	38,863	121.4%	27,492	43,371	157.8% Total Revenue	1,480,008	384,000	1,096,008	285.4%	539,517	940,492	174.3
						Direct Operational Expenses:							
36,164	41,015	4,850	11.8%	40,350	4,185	10.4% Salaries and Wages	469,896	516,772	46,875	9.1%	487,131	17.234	3.5
11,495	13,036	1,541	11.8%	12,106	611	5.0% Benefits	148,328	160,906	12,579	7.8%	154,527	6,200	4.6
17,942		(17,942)	0.0%	-	(17,942)	0.0% Purchased Services	29,062	-	(29,062)	0.0%	68	(29,062)	0.0
1,055,395	1,183,338	127,943	10.8%	1,431,756	376,361	26.3% Medical Services	13,759,722	14,200,050	440,328	3.1%	16,095,227	2,335,505	14.5
36	42	6	14.2%	200	164	82.1% Other Supplies	269	500	232	46.3%	459	191	41.5
29,167	29,167	(0)	(0.0%)	39,583	10,417	26.3% Contracted Physician Expense	350,000	350,000	0	0.0%	334,415	(15,585)	{4.75
792	792	(0)	(0.0%)	792		0.0% Repairs & Maintenance	9,500	9,500		0.0%	8,917	(583)	(6.55
	100		0.0%	68	- 10	0,0% Utilities				0.0%		10401	0.0
1,125	864	(261)	(30.2%)	1,006	(119)	(11.8%) Other Expense	10,754	11,220	466	4.1%	7,557	(3,197)	(42.35
83,642	100,745	17,103	17.0%	76,419	(7,222)	(9.5%) insurance	1,294,610	1,208,940	(85,670)	(7.1%)	1,026,788	(267,822)	(26.19
1,235,757	1,368,997	133,240	9.7%	1,602,212	366,455	22.9% Total Operational Expenses	16,072,141	16,457,888	385,747	2.3%	18,115,021	2,042,880	11.3
		_				-	· · · · · · · · · · · · · · · · · · ·						
						Net Performance before Overhead							
(1,164,894)	(1,336,997)	172,103	(12.9%)	(1,574,720)	409,826	(26.0%) Allocations	(14,592,133)	(16,073,888)	1,481,755	(10.2%)	(17,575,505)	2,983,372	(17.0%
						Overhead Allocations:							
83	352	269	76.5%	270	187	69.3% Risk Mgt	858	4,221	3,363	79.7%	3,307	2,449	74.09
-	-		0.0%	-	•	0.0% Rev Cycle	53	•	•	0.0%			0.09
146	154	8	5.0%	152	6	4.0% Internal Audit	1,748	1,845	97	5.2%	1,116	(632)	(56.6%
3,021	3,472	451	13.0%	6,475	3,455	53.4% Home Office Facilities	41,211	41,662	451	1.1%	107,052	65,841	61.5
667	689	22	3.3%	607	(60)	(9.8%) Administration	8,000	8,274	274	3.3%	7,993	(7)	(0.1%
734	850	117	13.7%	625	(109)	(17.5%) Human Resources	10,085	10,202	117	1.1%	8,293	(1,792)	(21.6%
352	352	•	0.0%	676	324	47.9% Legal	4,227	4,227	2.0	0.0%	3,913	(314)	(8.0%
252	234	(18)	(7.8%)	(40)	(292)	721.7% Records	2,251	2,803	552	19.7%	1,973	(278)	(14.1%
244	324	79	24.5%	119	(126)	(106.0%) Compliance	3,107	3,883	775	20,0%	1,949	(1,158)	(59.4%
•	40	40	100.0%	32	32	100.0% Planning/Research	158	474	317	66.8%	408	251	61.4
735	965	231	23.9%	780	46	5.9% Finance	9,921	11,583	1,662	14.4%	9,117	[804]	(8.89
547	364	(184)	(\$0.5%)	302	(245)	(81.2%) Public Relations	3,356	4,365	1,008	23.1%	2,616	(740)	(28.39
2,845	2,758	(87)	(3.2%)	3,379	534	15.8% Information Technology	32,280	33,091	810	2.4%	27,833	(4,447)	(16.0%
•	-		0.0%	-		0.0% Budget & Decision Support		2	12	0.0%	262	262	100.0
58	75	17	23.0%	(97)	(155)	159.4% Corporate Quality	824	900	77	8.5%	971	147	15.19
9,682	10,627	945	8.9%	13,279	3,597	27,1% Total Overhead Allocations	118,026	127,529	9,502	7.5%	176,805	58,779	33.29
1,245,439	1,379,624	134,185	9.7%	1,615,491	370,052	22.9% Total Expenses	16,190,167	16,585,417	395,250	2.4%	18,291,826	2,101,659	11.59
						<u> </u>						·	
(1,174,576) \$	(1,347,624)	\$ 173,048	(12.8%) \$	(1,587,999)	413,423	(26.0%) Net Margin	\$ {14,710,159}	\$ (16,201,417) \$	1,491,258	[9.2%]	(17,752,310)	\$ 3,042,151	17.19

Aeromedical Statement of Revenues and Expenditures FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

			Cu	rrent Month						Fiscal 1	ear To Dat	æ		
	Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
\$	1,100,667 \$	1,051,097 \$	49,570	4.7% \$	896,684 \$	203,983	22.7% Gross Patient Revenue	\$ 12,921,024 \$	12,694,027 \$	226,997	1.8%	13,350,528	\$ (429,504)	(3.2%)
	723,132	482,610	(240,522)	(49.8%)	775,471	\$2,339	6.7% Contractual Allowances	7,469,357	5,828,445	(1,640,912)	(28.2%)	7,846,872	377,514	4.8%
	349,435	250,184	(99,251)	(39.7%)	447,168	97,733	21.9% Charity Care	2,347,305	3,021,455	674,150	22.3%	2,271,020	(76,286)	(3.4%)
	(78,210)	65,979	144,189	218.5%	(359,119)	(280,909)	78.2% Bad Debt	542,973	796,824	253,851	31.9%	407,804	(135,168)	(33.1%)
	994,358	798,773	(195,585)	(24.5%)	863,520	(130,837)	(15.2%) Total Contractuals and Bad Debt	10,359,636	9,646,724	(712,912)	(7.4%)	10,525,696	166,060	1,6%
	106,309	252,324	(146,015)	(57.9%)	33,163	73,146	220.6% Net Patient Revenue	2,561,388	3,047,303	(485,915)	(15.9%)	2,824,832	(263,444)	(9.3%)
	9.66%	24.01%			3.70%		Collection %	19.82%	24.01%			21.16%		
	12,376	-	12,376	0.0%	12,000	376	3.1% Other revenue	25,900		25,900	0.0%	12,000	13,900	115.8%
	118,685	252,324	(133,639)	(53.0%)	45,163	73,522	162.8% Total Revenues	2,587,288	3,047,303	(460,015)	(15.1%)	2,836,832	(249,544)	(8.8%)
							00							
	184,560	162,940	(24 620)	(13.3%)	167.610	(15 041)	Direct Operational Expenses:		2 402 022					4
	58,912	55,245	(21,620) (3,668)		167,619	(16,941)	(10.1%) Salaries and Wages	1,963,481	2,103,223	139,741	6.6%	1,898,389	(65,093)	(3.4%)
	88,775	242,643		(6.6%)	52,822	(6,090)	(11.5%) Benefits	660,609	698,829	38,220	5.5%	649,287	(11,323)	(1.7%)
			153,867	63.4%	272,190	183,414	67.4% Purchased Services	2,843,085	2,911,710	68,625	2.4%	2,965,467	122,382	4.1%
	320	1,517	1,197	78.9%	1,212	892	73.6% Medical Supplies	16,983	18,200	1,217	6.7%	18,773	1,790	9.5%
	9,276	12,833	3,557	27.7%	15,096	5,820	38.6% Other Supplies	121,490	154,000	32,510	21.1%	125,368	3,879	3.1%
	74,452	72,194	(2,257)	(3.1%)	66,688	(7,764)	(11.6%) Repairs & Maintenance	845,287	866,331	21,044	2.4%	851,044	5,757	0.7%
	4,947	4,909	(38)	(0.8%)	5,027	80	1.6% Utilities	54,977	58,910	3,933	6.7%	56,012	1,035	1.8%
	5,090	5,100	10	0.2%	5,090	-	0.0% Lease & Rental	61,082	61,200	118	0.2%	61,082	-	0.0%
	18,647	22,678	4,031	17.8%	24,496	5,849	23.9% Other Expense	272,439	286,050	13,611	4.8%	237,898	(34,541)	(14.5%)
_	7,236	6,597	(639)	(9.7%)	7,221	(14)	(0.2%) Insurance	75,657	79,159	3,502	4,4%	78,883	3,225	4.1%
	452,216	586,656	134,440	22.9%	617,461	165,246	26.8% Total Operational Expenses	6,915,090	7,237,611	322,521	4.5%	6,942,201	27,111	0.4%
							Net Performance before Overhead							
	(333,530)	(334,332)	801	(0.2%)	(572,298)	238,767	(41.7%) Allocations	(4,327,802)	(4,190,308)	(137,494)	3.3%	{4,105,369}	{222,433}	5.4%
							Overhead Allocations:							
	856	3,642	2,786	76.5%	2,656	1,800	67.8% Risk Mgt	8.888	43,710	34,821	79.7%	32,571	23,682	72.7%
	23,458	31,858	8,401	26.4%	12,937	(10,521)	(81.3%) Rev Cycle	373,899	382,299	8,401	2.2%	107,715	(266,184)	(247.1%)
	1,509	1,592	83	5.2%	1,498	(11)	(0.7%) Internal Audit	18,124	19,101	977	5.1%	10,995	(7,129)	(64.8%)
	6,908	7,140	232	3.2%	5,986	(922)	(15.4%) Administration	82,842	85,679	2,837	3.3%	78,764	(4,078)	(5.2%)
	2,213	2,565	352	13.7%	1,884	(329)	(17.5%) Human Resources	30,424	30,775	352	1.1%	25,018	(5,405)	(21.6%)
	3,648	3,648		0.0%	6,662	3,015	45.2% Lega!	43,774	43,774		0.0%	38,562	(5,212)	(13.5%)
	2,607	2,419	(188)	(7.8%)	(399)	(3,006)	753.3% Records	23,314	29,029	5,715	19.7%	19,446	(3,868)	(19.9%)
	2,528	3,351	822	24.5%	1,168	(1,360)	(116.4%) Compliance	32,180	40,207	8,027	20.0%			
	-	409	409	100.0%	319	319	100.0% Planning/Research	1,632	4.911	3,279	66.8%	19,205	(12,975)	(67.6%)
	7,607	9,996	2,389	23.9%	7,690	83	-					4,024	2,392	59.4%
							1.1% Finance	102,739	119,956	17,216	14.4%	89,842	(12,898)	(14.4%)
	5,668	3,767	(1,901)	(50.5%)	2,976	(2,691)	(90.4%) Public Relations	34,756	45,198	10,443	23.1%	25,782	(8,974)	(34.8%)
	29,459	28,557	(902)	(3.2%)	33,293	3,834	11.5% Information Technology	334,287	342,680	8,393	2.4%	274,273	(60,014)	(21.9%)
	-	•	•	0.0%			0.0% Budget & Decision Support	*	-	-	0.0%	2,578	2,578	100.0%
_	598	777	179	23.0%	(959)	(1,558)	162.4% Corporate Quality	8,491	9,325	834	8.9%	9,567	1,076	11.2%
_	87,059	99,720	12,662	12.7%	75,711	(11,348)	(15.0%) Total Overhead Allocations	1,095,350	1,196,644	101,294	8.5%	738,343	(357,007)	(48.4%)
	539,274	686,376	147,102	21.4%	693,172	153,898	22.2% Total Expenses	8,010,440	8,434,255	423,815	5.0%	7,680,544	(329,896)	(4.3%)
	(420,589) \$	(434,052) \$	13,463	(3.1%) \$										

Managed Care Statement of Revenues and Expenditures FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curr	ent Month						Fiscal \	ear To Da	te		
Actual	Budget	Variance	%	Prior Year	Variance	<u> </u>	Actual	Budget	Variance	%	Prior Year	Variance	%
\$ - 5	• ;	\$ -	0.0%	\$.	\$ -	0.0% Patient Revenue	\$ -	\$.	\$.	0.0%	\$ -	\$ -	0.0%
			0.0%			0.0% Total Revenue				0.0%	<u> </u>		0.0%
						Direct Operational Expenses:							
345,741	370,319	24,577	6.6%	350,725	4,983	1.4% Salaries and Wages	4,459,458	4,665,576	206,117	4.4%	4,515,700	56,241	1.2%
120,685	135,456	14,771	10.9%	128,787	8,102	6.3% Benefits	1,556,222	1,664,941	108,719	6.5%	1,625,133	68,912	4.2%
293,923	190,574	(103,349)	(54.2%)	16,847	(277,076)	(1,644.7%) Purchased Services	2,080,345	2,286,888	206,543	9.0%	387,971	(1,692,374)	(436.2%)
1,204,075	2,165,583	961,509	44.4%	2,752,998	1,548,923	56.3% Medical Services	22,527,547	25,987,000	3,459,453	13.3%	31,540,431	9,012,883	28.6%
3,969	3,456	(513)	(14.8%)	3,026	(943)	(31.2%) Other Supplies	31,549	41,476	9,927	23.9%	25,513	(6,037)	(23,7%)
-	-	•	0.0%	-	-	0.0% Drugs	-	32	-	0.0%	-		0.0%
28,518	31,265	2,747	8.8%	23,712	(4,806)	(20.3%) Repairs & Maintenance	325,262	375,174	49,912	13.3%	283,405	(41,857)	(14.8%)
9,382	14,894	5,512	37,0%	8,658	(723)	(8.4%) Lease & Rental	112,455	178,729	66,274	37-1%	171,601	59,146	34.5%
724	525	(199)	(38.0%)	752	28	3.7% Utilities	7,701	6,300	(1,401)	(22.2%)	6,456	(1,244)	(19.3%)
(7,457)	14,639	22,095	150.9%	13,301	20,757	156.1% Other Expense	48,825	175,665	126,840	72.2%	97,233	48,408	49.8%
	<u> </u>	·	0.0%	•		0.0% Insurance			-	0.0%		-	0.0%
1,999,560	2,926,711	927,151	31.7%	3,298,806	1,299,246	39.4% Total Operational Expenses	31,149,364	35,381,749	4,232,385	12.0%	38,653,443	7,504,079	19.4%
						Net Performance before Overhead							
(1,999,560)	(2,926,711)	927,151	(31.7%)	(3,298,806)	1,299,246	(39.4%) Allocations	(31,149,364)	(35,381,749)	4,232,385	(12.0%)	(38,653,443)	7,504,079	(19.4%)
						Overhead Allocations:							
1,111	4,728	3,617	76.5%	2,953	1,842	62,4% Risk Mgt	11,538	56,737	45,200	79.7%	26 200	24 571	CO 48/
2,222	4,120	5,017	0.0%	-	1,042	· ·			•		36,209	24,671	68.1%
1,962	2,066	104	5.0%		(298)	0.0% Rev Cycle	77.404			0.0%			0.0%
				1,664		(17.9%) Internal Audit	23,494	24,795	1,300	5.2%	12,217	(11,278)	(92.3%)
22,321	25,654	3,333	13.0%	52,372	30,051	57.4% Home Office Facilities	304,514	307,847	3,333	1,1%	865,823	561,309	64.8%
8,967	9,268	301	3.2%	6,651	(2,316)	(34.8%) Administration	107,533	111,215	3,682	3.3%	87,511	(20,021)	(22,9%)
10,514	12,185	1,672	13,7%	9,263	(1,250)	(13.5%) Human Resources	144,554	146,226	1,672	1.1%	123,017	(21,537)	(17.5%)
4,735	4,735		0.0%	7,402	2,667	36.0% Legal	56,821	56,821	-	0.0%	42,846	(13,975)	(32.6%)
3,384	3,140	(243)	(7.8%)	(443)	(3,827)	863.3% Records	30,263	37,681	7,418	19.7%	21,605	(8,657)	(40.1%)
3,282	4,349	1,068	24.5%	1,298	(1,984)	(152.9%) Compliance	41,771	52,190	10,419	20.0%	21,338	(20,433)	(95.8%)
•	531	531	100.0%	354	354	100.0% Planning/Research	2,118	6,375	4,257	66.8%	4,471	2,353	52.6%
9,875	12,976	3,101	23.9%	8,544	(1,331)	(15.6%) Finance	133,360	155,708	22,347	14.4%	99,819	(33,541)	(33.6%)
7,357	4,889	(2,468)	(50.5%)	3,307	(4,050)	(122.5%) Public Relations	45,114	58,670	13,555	23,1%	28,645	(16,469)	(57.5%)
38,239	37,068	(1,171)	(3.2%)	36,990	(1,248)	(3.4%) Information Technology	433,920	444,814	10,894	2.4%	304,734	(129,186)	(42.4%)
P.0	-		0.0%	-	2	0.0% Budget & Decision Support	-	-	-	0.0%	2,865	2,865	100.0%
777	1,009	232	23.0%	(1,066)	(1,843)	172 9% Corporate Quality	11,022	12,104	1,082	8.9%	10,630	(392)	(3.7%)
112,522	122,598	10,076	8.2%	129,290	16,768	13.0% Total Overhead Allocations	1,346,021	1,471,181	125,160	8.5%	1,661,730	315,708	19.0%
2,112,082	3,049,309	937,227	30.7%	3,428,096	1,316,014	38.4% Total Expenses	32,495,386	36,852,930	4,357,544	11.8%	40,315,173	7,819,787	19.4%
\$ (2,112,082) \$	/3.049.3091 ¢	937,227	/30.7%1	\$ (3,428,096) \$	1 316 014	(38.4%) Net Margin	\$ (32,495,386) :	t (36 957 p3A)		(11 00/)	(40,315,173)		
- (-)// V	(nin inlant) A	331,1221	(001778)	, (2)460,030) 4	, -,520,024	fearatel mer margin	4 (25,423,500)	- (30,032,330)	y 4,337,344	(44.0%)	(-0,513,1/5)	\$ 1,013,707	19.4%

Pharmacy Services Statement of Revenues and Expenditures FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

Actual \$	Budget 31,626 \$	Variance (31,626)	. %	Prior Year	Madagas	=/	8 1	Builders		ear To Dat	_		
\$	31,626 \$	(21.636)			Variance	<u> </u>	Actual	Budget	Variance	%	Prior Year	Variance	%
100		[21,050]	[100.0%]	5	*	0.0% Patient Revenue	\$ -	221,400	\$ (221,400)	(100.0%)		\$	0.0%
		-	0.0%	-		0.0% Other Revenue	17			0.0%		400	0.0%
	13,345	(13,345)	(100.0%)	4,790	(4,790)	(100.0%) Grants	36,375	231,000	(194,625)	(84.3%)	104,722	(68,346)	(65.3%)
-	44,971	[44,971]	(100.0%)	4,790	(4,790)	(100.0%) Total Revenues	36,375	452,400	(416,025)	(92.0%)	104,722	(68,346)	(65.3%)
						Direct Operational Expenses							
222,234	294,907	72,673	24.6%	268,456	46,222	17.2% Salaries and Wages	3,289,487	3,715,659	426,172	11.5%	3,586,735	297,248	8.3%
70,802	90,025	19,223	21.4%	84,979	14,176	16.7% Benefits	1,022,797	1,108,774	85,976	7.8%	1.079,842	57,045	5.3%
7,261	13,135	5,875	44.7%	13,497	6,237	46.2% Purchased Services	107,747	157,624	49,877	31.6%	137,416	29,669	21.6%
	-	*	0.0%	-		0.0% Medical Services	-		- 5	0.0%	440	1.57	0.0%
8,220	16,082	7,862	48.9%	8,627	407	4.7% Other Supplies	88,052	192,925	104,873	54.4%	129,449	41,397	32.0%
* .		*	0.0%	104	-	0.0% Preventive Services		192		0.0%	-	-	0.0%
124,906	91,537	(33,369)	(36.5%)	128,373	3,467	2.7% Drugs	449,166	1,098,500	649,334	59.1%	960,353	511,187	53.2%
35,657	43,230	7,573	17.5%	24,742	(10,915)	(44.1%) Repairs & Maintenance	290,112	518,755	228,643	44.1%	329,484	39,372	11.9%
6,279	17,773	11,494	64.7%	23,109	16,830	72.8% Lease & Rental	173,724	213,278	39,554	18.5%	160,376	(13,348)	
W.,	800	800	100.0%	767	767	100.0% Utilities	5,292	9,600	4,308	44.9%	8,390		(8.3%)
3,755	2,883	(872)	(30.3%)	1,538	(2,216)	(144.1%) Other Expense	22,006	34,590	12,584	36.4%		3,098	36.9%
2,432	1,912	(521)	(27.2%)	1,761	(671)	(38.1%) Insurance	25,455	22,942	(2,513)	(11.0%)	17,544	(4,462)	(25.4%)
			(=====)	-,,,,,	(0.2)	100:2707 HISBIRITEE	- 50,700	22,342	(2,313)	(III/ure)	18,553	(6,902)	(37.2%)
481,546	572,284	90,738	15.9%	555,849	74,303	13.4% Total Operational Expenses	5,473,837	7,072,646	1,598,809	22.6%	6,428,141	954,304	14.8%
						Net Performance before Overhead							
(481,546)	(527,313)	45,767	(8.7%)	(551,058)	69,512	(12.6%) Allocations	(5,437,462)	(6,620,246)	1,182,785	(17.9%)	(6,391,766)	885,957	(13.9%)
						Overhead Allocations:							
822	3,496	2,674	76.5%	3,394	2,572	75.8% Risk Mgt	8,532	41,956	33,424	79.7%	41,607	33,075	79.5%
1,704	2,315	610	26.4%	490	(1,214)	(247.6%) Rev Cycle	27,165	27,776	610	2.2%	4,082	(23,083)	(565.5%)
_1,4\$1	1,528	77	5.0%	1,912	461	24.1% Internal Audit	17,374	18,335	961	5.2%	14,038	(3,336)	(23.8%)
6,631	6,853	222	3.2%	7,643	1,012	13.2% Administration	79,519	82,241	2,723	3.3%	100,558	21,040	20.9%
6,051	7,014	962	13.7%	4,996	(1,055)	(21 1%) Human Resources	83,202	84,165	962	1.1%	66,346	(16,856)	(25.4%)
3,502	3,502	390	0.0%	8,506	5,004	58.8% Legal	42,018	42,018		0.0%	49,234	7,216	14.7%
2,502	2,322	(180)	(7.8%)	(509)	(3,011)	591.2% Records	22,379	27,864	5,485	19.7%	24,827	2,448	9.9%
2,427	3,216	790	24.5%	1,491	(935)	(62.7%) Compliance	30,889	38,594	7,705	20.0%	24,519	(6,370)	(26.0%)
	393	393	100.0%	407	407	100.0% Planning/Research	1,567	4,714	3,148	66.8%	5,138	3,571	69.5%
7,302	9,595	2,293	23.9%	9,818	2,516	25.6% Finance	98,618	115,143	16,525	14.4%	114,701		
5,440	3,615	(1,825)	(50.5%)	3,800	(1,641)	(43.2%) Public Relations	33,361	43,385	-			16,083	14.0%
28,277	27,411	(866)	(3.2%)	42,505	14,228	33.5% Information Technology			10,024	23.1%	32,916	(445)	(1.4%)
	,		0.0%	42,505	-		320,876	328,932	8,056	2 4%	350,166	29,290	8.4%
574	746	171	23.0%	(1,225)	(1,799)	0.0% Budget & Decision Support				0.0%	3,292	3,292	100.0%
85	146	61	41.7%	(1,225)	(1,799)	146.9% Corporate Quality	8,150	8,951	800	8.9%	12,214	4,064	33.3%
	*:-		321770	(22)	(100)	670.7% Managed Care Contract	1,113	1,758	645	36.7%	443	(670)	(151.3%)
66,769	72,153	5,384	7.5%	83,213	16,444	19.8% Total Overhead Allocations	774,762	865,831	91,070	10.5%	844,081	69,319	8.2%
548,315	644,437	96,122	14.9%	639,061	90,746	14.2% Total Expenses	6,248,599	7,938,478	1,689,879	21.3%	7,272,221	1,023,623	14.1%
\$ (548,315) \$	(599,466) \$	51,151	(8.5%) \$	[634,271] \$	85,956	(13.6%) Net Margin	\$ (6,212,224) \$	(7.486.078) \$	1.273.854	(17.0%) \$	(7,167,500)	\$ 055 276	13.3%

School Health Statement of Revenues and Expenditures

EVD	THE THEIVETH	BACKSTA EMDER	SEPTEMBER 30.	2010

		Curr	ent Month						Fiscal	Year To Da	ite		
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	θudget	Variance	%	Prior Year	Variance	%
\$ 231,917	231,917	\$	0.0% \$	231,917	\$:-	0.0% Palm Beach County School District	\$ 2,783,000	\$ 2,783,000	\$ -	0.0%	\$ 2,783,000	\$ (0)	(0.0%)
231,917	231,917	•	0.0%	231,917		0.0% Total Revenue	2,783,000	2,783,000	-	0.0%	2,783,000	(0)	{0.0%
						Direct Operational Expenses:							
1,299,054	1,302,259	3,204	0.2%	1,068,132	(230,922)	(21.6%) Salaries and Wages	13,303,222	13,312,905	9,684	0.1%	12,439,664	(863,558)	(6.9%)
444,642	475,148	30,506	6.4%	393,797	(50,844)	(12.9%) Benefits	4,623,585	4,835,011	211,426	4.4%	4,500,218	(123,366)	(2.7%)
	-	-	0.0%			0.0% Purchased Services		•	-	0.0%	· · · · ·	-	0.0%
17,481	32,000	14,519	45.4%	27,104	9,624	35.5% Medical Supplies	85,532	100,000	14,468	14.5%	46,124	(39,408)	(85.4%)
2,768	583	(2,185)	(374.5%)	6,196	3,428	55.3% Other Supplies	18,271	7,000	(11,271)	(161.0%)	13,064	(5,207)	(39.9%)
12,650	9,542	(3,109)	(32.6%)	11,646	(1,004)	(8.6%) Repairs & Maintenance	127,024	114,500	(12,524)	(10.9%)	135,525	8,501	6.3%
•	•		0.0%	-	-	0.0% Utilities			0.50	0.0%	*	O+11/1	0.0%
774	1,929	1,155	59.9%	499	(275)	(55,1%) Other Expense	24,637	37,800	13,163	34.8%	23,126	(1,511)	(6.5%)
*			0.0%	-		0.0% Insurance	100			0.0%	25	75	0.0%
1,777,369	1,821,460	44,092	2.4%	1,507,375	(269,994)	(17.9%) Total Operational Expenses	18,182,269	18,407,216	224,947	1.2%	17,157,720	(1,024,549)	(6.0%)
						Net Performance before Overhead							
(1,545,452)	(1,589,544)	44,092	(2.8%)	(1,275,458)	(269,994)	21.2% Allocations	(15,399,269)	(15,624,216)	224,947	(1.4%)	(14,374,720)	(1,024,549)	7.1%
						Overhead Allocations:							
2,178	9,264	7,086	76.5%	6,990	4,813	68.8% Risk Mgt	22,506	111,166	88,560	79.7%	85,701	63,096	73.6%
-,	-	.,000	0.0%		-,025	0.0% Rev Cycle		***,***	02,500	0.0%		03,030	0.0%
3,844	4,048	204	5.0%	3.939	95	2.4% Internal Audit	46,033	48,580	2,547	5.2%	28,915	(17,118)	(59.2%)
7,010	8,057	1,047	13.0%	12,216	5,206	42.6% Home Office Facilities	95,639	96,685	1,047	1,1%	201,963	106,324	52.6%
17,569	18,159	589	3.2%	15,742	(1,827)	(11.6%) Administration	210,690	217,905	7,215	3.3%	207,129	(3,561)	(1.7%)
29,303	33,963	4,660	13.7%	24,428	(4,875)	(20.0%) Human Resources	402,901	407,561	4,660	1,1%	324,405	(78,496)	(24.2%)
9,278	9,278		0.0%	17,521	8,243	47.0% Legal	111,330	111,330	*	0.0%	101,412	(9,917)	(9.8%)
6,629	6,152	(477)	(7.8%)	(1,049)	(7,679)	731.9% Records	59,294	73,828	14,534	19.7%	51,137	(8,156)	(15.9%)
6,430	8,521	2,092	24.5%	3,072	(3,358)	(109.3%) Compliance	81,842	102,256	20,414	20.0%	50,504	(31,338)	(62.1%)
	1,041	1,041	100.0%	838	838	100.0% Planning/Research	4,151	12,491	8,341	66.8%	10,583	6,432	60.8%
19,348	25,423	6,075	23.9%	20,223	875	4.3% finance	261,294	305,080	43,785	14.4%	236,260	(25,034)	(10.6%)
14,415	9,579	(4,835)	(50.5%)	7,827	(6,588)	(84.2%) Public Relations	88,393	114,952	26,559	23.1%	67,800	(20,593)	(30.4%)
74,921	72,627	(2,294)	(3.2%)	87,552	12,630	14.4% Information Technology	850,183	871,527	21,345	2.4%	721,269	(128,914)	(17.9%)
•	-		0.0%			0.0% Budget & Decision Support	-	-		0.0%	6,781	6,781	100.0%
1,522	1,976	454	23.0%	(2,523)	(4,045)	160.3% Corporate Quality	21,595	23,715	2,121	8.9%	25,159	3,564	14.2%
192,447	208,090	15,643	7.5%	196,776	4,329	2.2% Total Overhead Allocations	2,255,950	2,497,077	241,127	9.7%	2,119,019	(136,931)	(6.5%)
				•		 		·					
1,969,816	2,029,550	59,735	2.9%	1,704,151	(265,665)	(15.6%) Total Expenses	20,438,219	20,904,293	466,074	2.2%	19,276,739	(1,161,480)	(6.0%)
\$ (1,737,899) \$	_ (1,797,634) \$	59,735	(3.3%) \$	(1,472,234) \$	[265,665]	18.0% Net Margin	\$ (17,655,219)	\$ (18,121,293)	\$ 466,074	(2.6%)	\$ (16,493,739)	\$ (1,161,480)	(7.0%)

Sponsored Programs FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curr	ent Month						Fiscal Ye	ar To Date			
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
						Sponsored Programs							
708,996	791,667	82,671	10.4%	561,903	(147,093)	(26.2%) DOH Uninsured/Preventive Care Svs	8,477,334	9,500,000	1,022,666	10.8%	6,561,739	(1,915,595)	(29.2%)
153,978	166,667	12,689	7.6%	124,540	(29,437)	(23.6%) Grant Funded Programs for Uninsured	1,403,056	2,000,000	596,944	29.8%	1,679,860	276,804	16.5%
-	•	-	0.0%	•	•	0.0% CL Brumback Uninsured	-		+8	0.0%	34	40	0.0%
-	2,500	2,500	100.0%	(17,500)	(17,500)	100.0% Community Health Planning	10,000	30,000	20,000	66.7%	10,000	±0.	0.0%
862,973	960,833	97,860	10.2%	668,943	(194,030)	(29.0%) Total Sponsored Programs	9,890,390	11,530,000	1,639,610	14.2%	8,251,599	(1,638,791)	(19.9%)
						Direct Operational Expenses:							
12,755	12,851	96	0.7%	18,608	5,854	31.5% Salaries and Wages	158,791	161,916	3,125	1.9%	162,565	3,774	2.3%
5,480	5,401	(79)	(1.5%)	5,827	346	5.9% Benefits	66,403	66,592	189	0.3%	65,881	(522)	(0.8%)
-	83	83	100.0%	13	13	100.0% Other Supplies	112	1,000	888	88.8%	737	625	84.8%
-	•		0.0%	-		0.0% Repairs & Maintenance				0.0%			0.0%
462	521	59	11.3%	122	(340)	(279.8%) Other Expense	3,431	6,250	2,819	45.1%	819	(2,613)	(319.2%)
18,697	18,856	159	0.9%	24,569	5,872	23.9%	228,737	235,758	7,021	3.1%	230,001	1,264	0.5%
\$ 881,670	\$ 979,689	\$ 98,019	10.0% \$	693,512 \$	(188,158)	(27.1%) Total Expenses	\$ 10,119,128	11,765,758 \$	1,646,630	14.0% \$	8,481,601	\$ (1,637,527)	(19.3%)

General Fund Statement of Revenues and Expenditures by Month

	(Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Year to Date
Revenues:													Jep-15	real to pate
Ad Valorem Taxes	\$	- \$	21,909,070 \$	83,120,459 \$	5,220,786 \$	5,661,776 \$	2,596,135 \$	5,487,587 \$	1,978,554 \$	708,728 \$	4.967,441 S	112,035 \$	S	131,762,571
Premiums											,,,,,,,	***,**** \$	•	131,702,371
Patient Revenue, Net		130,636	180,131	356,622	56,280	102,682	513,063	322,497	219,358	229,957	215,989	127,863	106,309	2,561,388
Intergovernmental Revenue		231,917	231,917	231,917	231,917	231,917	231,917	231,917	231,917	231,917	231,917	231,917	231,917	2,783,000
Grants		7,820	4,818	11,753	5,201	6,783		15.1		//#	190	232,327	231,317	36,375
Interest Earnings		233,692	238,380	190,989	319,898	482,263	408,147	345,540	338,386	374,788	288,743	292,400	255,979	3,769,206
Unrealized Gain/(Loss)-Investments		(49,482)	155,186	641,266	149,084	(126,799)	355,737	126,713	384,083	274,325	(162,244)	380,763	(139,276)	1,989,358
Other Revenue		1,210	473,396	1,224,894	224,207	231,878	174,881	421,146	62,055	107,003	76,214	386,242	271,947	3,655,073
										101,003	70,114	300,242	271,547	3,033,073
Total Revenues	\$	555,794 \$	23,192,899 \$	85,777,900 \$	6,207,373 \$	6,590,500 \$	4,279,879 \$	6,935,401 \$	3,214,352 \$	1,926,717 \$	5,618,061 \$	1,531,220 \$	726,876 \$	146,556,971
Expenditures:														
Salaries and Wages		3,298,698	2,915,868	2,983,671	2,927,192	2,835,739	3,022,094	2.987.415	3,218,682	2,257,074	2,080,689	2,885,367	3,092,993	24 505 403
Benefits		1,055,344	1,100,508	904,769	1,015,998	990,983	1.021.468	1,017,474	1,104,410	750,649	614,663	866,335	1,011,200	34,505,482 11,453,302
Purchased Services		494,856	800,476	566,029	654,314	621,355	457,270	1,091,677	1,061,116	955,824	914,077	1,087,946	990,229	9,695,170
Medical Supplies		4,323	4,210	39,275	5,970	5,243	3,974	2.486	7,548	1,836	827	9,023	17,800	102,515
Other Supplies		25,159	40,536	84,704	77,326	101,366	49,483	41,321	256,068	46,939	289,643	50,065	296,729	1,359,340
Contracted Physician Expense		29,167	29,167	29,167	29,167	29,167	29,167	29,167	29,167	29,167	29,167	29,167	29,167	350,000
Medical Services		3,748,086	3,330,642	3,401,981	4,129,172	3,266,127	3,489,555	2,413,144	3,064,339	2,567,792	3.271.906	1,345,058	2,259,469	36,287,270
Drugs		14,087	30,279	18,181	103,670	55,234	29,488	32,292	7,962	12,057	11,557	9,454	124,906	449,166
Repairs & Maintenance		233,625	221,593	291,127	296,634	239,358	263,370	280,299	295,281	265,243	290,807	262,491	337,897	3,277,725
Lease & Rental		132,692	169,243	177,188	174,498	181,440	178,690	163,309	172,389	161,161	153,097	163,257	183,310	2,010,273
Utilities		11,427	12,065	9,852	9,749	8,540	9,869	9,923	10,408	11,134	10,171	11,287	16,239	130,662
Other Expense		316,602	650,421	1,935,661	1,711,669	556,651	\$16,973	543,788	525,599	2,525,594	274,005	1,018,730	754,471	11,330,164
Insurance		120,673	122,833	112,469	127,095	118,013	120,639	98,826	125,843	120,465	433,943	108,448	143,436	1,752,684
Sponsored Programs		705,594	705,594	705,594	858,937	874,021	867,493	864,502	873,072	849,335	859,012	864,263	862,973	9,890,390
Total Operational Expenditures		10 100 222	*******										442,513	3,630,330
Total operational expenditures		10,190,332	10,133,434	11,259,166	12,121,391	9,883,238	10,059,532	9,575,622	10,751,885	10,554,267	9,233,563	8,710,892	10,120,819	122,594,143
Net Performance before Overhead Allocations	\$	(9,634,538) \$	13,059,465 \$	74,518,733 \$	(5.914,018) \$	(3,292,738) \$	(5,779,653) \$	(2,640,222) \$	(7,537,533) \$	(8,627,550) \$	(3,615,502) \$	(7,179,672) \$	(9,393,944) \$	23,962,828
Overhead Allocations		(822,184)	(878,882)	(893,893)	(955,086)	(815,753)	(796,233)	(876,067)	(1,022,000)	(858,973)	(1,045,021)	(1,162,982)	(927,729)	(11,054,803)
Total Expenses		9,365,148	9,254,553	10,365,273	11,166,305	9,067,485	9,263,299	8,699,555	9,729,884	9,695,295	8,188,542	7,547,910	9,193,091	111,539,339
Net Margin	\$ ((8,812,354) \$	13,938,347 \$	75,412,627 \$	(4,958,932) \$	(2,476,985) \$	(4,983,420) \$	(1,764,154) \$	(6,515,532) \$	(7,768,578) \$	(2,570,481) \$	(6,016,691) \$	(8,466,215) S	35,017,631
Capital		2	<u> </u>	197	- 0	121	-	04			***	525		274
General Fund Support/ Transfer In (Out)	\$ ((3,291,581) \$	(4,370,744) \$	(3,491,091) \$	(3,086,373) \$	(2,941,885) \$	(2,770,737) \$	(3,071,733) \$	(3,913,154) \$	(3,760,197) \$	(4,302,439) \$	(3,443,878) \$	(5,496,152) \$	(43,939,965)
						100000	5 - 0 - 10	11.00					-	-

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General Fund Program Statistics

	Oct-16	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Current Year Total	Prior Year Total	% Var to Budget	% Var to Prior Year
Aeromedical															6	
Patients Transported - Actual	46	40	55	65	63	52	40	59	43	45	49	45	602	655	_	(8.1%)
Patients Transported - Budget	51	63	51	59	55	56	54	48	50	47	42	52	628	623	(4.1%)	(0.139)
Vanance	(5)	(23)	4	6	8	(4)	(14)	11	(7)	(2)	7	(7)		32	[4:176]	-
Actual Hours Available for Service	1,070	1.080	1,113	1,069	1,005	1,116	908	1,056	948	1,116	1,116	942	13.630	12.702		
Service Hours Utilized	74.0	54.0	79.0	94.0	92.0	75.0	62.0	105.0	62.0	70.0	75.0	67.0	12,539	12,780		
Utilization %	6.9%	\$.0%	7.1%	8.8%	9.2%	6.7%	6.8%	9.9%	6.5%	6.3%	6.7%	7.1%	909.0 7-2%	889.0 7.0%		3
# of Flights - Training/Public Education	8	5	7	7	1	2	3	4	3		,					20 400
# of Flights - Maintenance	9	11	15	13	10	6	11	12	9	7	6	3 10	45 119	89 108		(49.4%) 10.2%
Trauma																
New Trauma Patients - Actual	359	399	421	400	377	446	381	412	202	200						
New Trauma Patients - Budget	399	399	399	399	399	399	399	413 399	382 399	350 399	355	354	4,637	4,204		10.3%
Variance	(40)	•	22	1	(22)	47	(18)	14	(17)	(49)	399 (44)	401 (47)	4,790 (153)	4,147	(3.2%)	11211
											,	,	()	,		
School Health																
Medical Events	48,567	32,649	28,460	35,695	40,115	30,919	44,658	44,736	5,493	140	36,924	41,551	389,767	300.000		
Screenings	29,329	19.811	18,958	14,867	16,019	5,085	860	394	2,433		4,838	19,437	129,598	391,459 105,778	200	(0.4%)
Total Events- Actual	77,896	52,460	47,418	50,562	56,134	36,004	45,518	45,130	5,493		41,762	60,988	519,365	497,237	5.9	22,5%
Total Events- Budget	66,612	50,206	43,714	50,088	\$1,936	34,518	43,009	41,547	11,102	- 23	36,870	50,398	480,000	505,535		
Managed Care																
District Care Visits to Primary Clinic - Medical	1,857	2,043	2,121	2,356	2,168	2.233	2.401	477			12.7	32	5425			
District Care Visits to Primary Clinic - Dental	441	381	338	293	345		2,401	477	41	38	36	23	15,794	31,432	- 1	(49.8%)
Uninsured Visits to Primary Clinic - Medical	3.649	2,420	2,465	2,717		426	403				201		2,627	7,932	9	(66.9%)
Uninsured Visits to Primary Clinic - Dental	1,381	990	873	1,028	2,706	2,761	2,958	4,772	4,870	5,310	5,409	4,816	44,853	28,346	7.2	58.2%
Membership- Current Year	9,446	9,195	8,929	8.731	1,052 8,470	1,194 8,259	1,282	1,594	1,515	1,778	1,629	1,465	15,781	13,705		15.1%
Membership- Prior Year	9,946	10,060	9,924	9,852	9,829	9,711	8,369 9,795	8,491 9,739	8,630 9,666	8,827 9,623	8,926 9,667	8,955 9,613			100	(11.4%)
Pharmacy												-,				
Total Prescriptions Filled at In-House Pharmacies	24,348	20,947	20,144	22,785	20,931	21,618	22,443	21.141	10.542	41.634	21.500					
Total Prescriptions Filled at Retail Pharmacies	159	120	247	309	323	202	22,443		19,643	21,534	21,691	19,315	256,540	281,042	626	(8.7%)
Total Prescriptions Filled Inhouse/Retail- Actual	24,507	21,067	20,391	23,094	21,254	21,820		285	226	197	243	238	2,781	2,472	350	12.5%
Total Prescriptions Filled- Budget	26.876	24,372	24,016	25,283	24,714	25,995	22,675 25,768	21,426 22,866	19,869 23,380	21,731 22,715	21,934 25,703	19,553 21,937	259,321 293,625	283,514 302,040	(11.7%)	(8,5%)



SUPPLEMENTAL INFORMATION

HEALEY CENTER

Healey Center Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curren	t Month										
Actual	Budget	Variance	%	Prior Year	Variance	%				ear To Date			
\$ 1,174,425 \$	1,113,513		5.5%			9.7% Gross Patient Revenue	Actual \$ 14,075,751	Budget	Variance	%	Prior Year	Variance	%
131,045	45,072	(85,973)	(190.7%)							5.6%	\$ 13,108,773	\$ 966,978	7.45
281,675	269,701	(11,974)	(4.4%)	60,055 353,779	(70,990)	(118.2%) Contractual Allowances	878,275	390,735	(487,540)	(124.8%)	928,798	50,523	5.49
28,011	2,236	(25,775)	(1,152.7%)	26,930	72,103	20.4% Charity Care	3,128,415	3,280,692	152,277	4.6%	3,725,868	597,453	16.09
440,731	317,009	(123,722)	(39.0%)	440,764	(1,081)	-4.0% Bad Debt	99,221	26,832	(72,389)	(269.8%)	77,035	(22,186)	(28.8%
733,694						0.0% Total Contractuals and Bad Debt	4,105,911	3,698,259	(407,652)	(11.0%)	4,731,701	625,790	13.29
62.47%	796,504	(62,810)	(7.9%)	630,186	103,508	16.4% Net Patient Revenue	9,969,840	9,632,318	337,522	3.5%	8,377,072	1,592,768	19.09
02.4776	71.53%			58.84%		Coffection %	70.83%	72.26%			63.90%		
758,333	758,333	(0)	(0.0%)	758,333	(0)	(0.0%) PBC Interlocal	9,100,000	9,100,000	(6)	(0 mm/)			
1,523,772	4,468	1,519,304	34,004.1%	327,035	1,196,738	365.9% Other revenue	1,558,825	53,616	1 505 200	(0.0%)	9,100,000	(0)	
2 202 105	752 001	4.540.304					1,336,623	33,610	1,505,209	2,807.4%	379,805	1,179,020	310.49
2,282,106	762,801	1,519,304	199.2%	1,085,368	1,196,738	110.3% Total Other Revenues	10,658,825	9,153,616	1,505,209	16.4%	9,479,805	1,179,020	12.49
3,015,800	1,559,305	1,456,495	93.4%	1,715,554	1,300,246	75.8% Total Revenues	20,628,665	18,785,934	1,842,731	0.00/			
							20,020,003	10,763,534	1,042,731	9.8%	17,856,877	2,771,788	15.5%
1,130,340	1,313,143	182,803		507.500		Direct Operational Expenses:							
373,176	334,131	(39,044)	13.9% (11.7%)	897,603	(232,736)	(25.9%) Salaries and Wages	11,213,406	10,951,435	(261,971)	(2.4%)	10,280,117	(933,289)	(9.1%
63,818	71,143	7,325	10.3%	321,406	(51,769)	(16.1%) Benefits	4,065,565	4,034,209	(31,356)	(0.8%)	3,869,438	(196,127)	(5.1%
47,678	45,500	(2,178)	(4.8%)	51,388	(12,430)	(24.2%) Purchased Services	823,451	853,710	30,259	3.5%	754,162	(69, 289)	(9.2%
63,327	67,232	3,905	5.8%	54,763	7,085	12.9% Medical Supplies	532,151	546,000	13,849	2.5%	552,567	20,416	3.79
898	2,088	1,191	57.0%	79,333	16,006	20.2% Other Supplies	866,358	806,782	(59,576)	(7.4%)	943,531	77,173	8.27
4,538	3,750	(788)		3,136	2,238	71.4% Contracted Physician Expense	11,634	25,058	13,424	53.6%	18,512	6,879	37.29
19,295	30,667		(21.0%)		(4,538)	0.0% Medical Services	52,807	45,000	(7,807)	(17.3%)		(52,807)	
18,368		11,372	37.1%	27,936	8,641	30.9% Drugs	309,593	368,000	58,407	15.9%	340,467	30,873	9.15
	32,957	14,589	44.3%	44,339	25,971	58.6% Repairs & Maintenance	355,207	395,489	40,282	10.2%	361,413	6,205	1.79
2,622	2,849	227	8.0%	1,169	(1,453)	(124.3%) Lease & Rental	17,595	34,188	16,593	48.5%	14,116	(3,479)	(24.6%
26,256	34,256	8,000	23.4%	48,979	22,724	46.4% Utilities	422,701	411,073	(11,628)	(2.8%)	420,991	(1,710)	(0.4%
31,261 6,849	15,260	(16,001)	(104.9%)	86,165	54,903	63.7% Other Expense	178,410	183,123	4,713	2.6%	237,868	59,458	25.05
0,645	4,601	(2,248)	(48.9%)	5,012	(1,837)	(36.6%) Insurance	62,027	55,210	(6,817)	(12.3%)	53,487	(8,540)	(16.0%
1,788,423	1,957,577	169,153	8.6%	1,621,229	(167,195)	(10.3%) Total Operational Expenses	18,910,907	18,709,276	(201,630)	(1.1%)	17,846,669	12 054 0001	100.000
						Net Performance before Depreciation &		,,	(201,030)	(1-1/6)	17,840,009	[1,064,238]	(6.0%
1,227,377	(398,271)	1,625,648	(408.2%)	94,326	1,133,051	1,201.2% Overhead Allocations	1,717,758	76,658	1,641,101	2,140.8%	10 200		
56,043	70,087	14,044	20.0%	52,961	(3,082)	(5.8%) Depreciation					10,208	1,707,550	16,727.2%
				,	(-,002)		6\$1,870	841,040	189,170	22.5%	687,552	35,681	5.2%
2,160	9,189	7,029	76.5%	7 362	£ 103	Overhead Allacations							
	2,450	1,025	0.0%	7,263 46,471	5,103	70.3% Risk Mgt	22,424	110,272	87,848	79.7%	89,048	66,624	74.8%
3,813	4,016	203	5.0%	4,093	46,471 279	100.0% Rev Cycle	-			0.0%	386,930	386,930	100.0%
17,428	18,013	585	3.2%	16,357	(1,071)	6.8% Internal Audit	45,663	48,190	2,527	5.2%	30,044	(15,619)	(52.0%)
27,280	31,618	4,338	13.7%	23,101	(4,179)	(6.5%) Administration	208,996	216,153	7,157	3.3%	215,219	6,222	2.9%
9,203	9,203	-,000	0.0%	18,205	9,002	(18.1%) Human Resources 49.4% Legal	375,083	379,421	4,338	1.1%	306,782	(68,301)	(22.3%)
6,576	6,103	(473)	(7.8%)	(1,090)	(7,666)	703.2% Records	110,435	110,435	-	0.0%	105,373	(5,062)	(4.8%)
6,378	8,453	2,075	24.5%	3,191	(3,186)	(99.8%) Compliance	58,817	73,235	14,417	19.7%	53,135	(5,683)	(10.7%)
· -	1,033	1,033	100.0%	871	871		81,185	101,435	20,250	20.0%	52,477	(28,708)	(54.7%)
19,192	25,219	6,027	23.9%	21,013	1,821	100.0% Planning/Research	4,117	12,391	8,273	66.8%	10,996	6,879	62.6%
14,299	9,502	(4,797)	{50.5%}	8,133	(6,166)	8.7% Finance	259,194	302,628	43,433	14.4%	245,488	(13,707)	(5.6%)
74,319	72,044	(2,276)	(3.2%)	90,971		(75.8%) Public Relations	87,682	114,028	26,346	23.1%	70,448	(17,234)	(24.5%)
,	, 2,044	(2,270)	0.0%	90,971	16,652	18.3% Information Technology	843,350	864,523	21,173	2.4%	749,439	(93,911)	(12.5%)
1,510	1,960	451	23.0%	(2,621)		0.0% Budget & Decision Support		-	-	0.0%	7,045	7,045	100.0%
-,	2,500		0.0%	(1,419)	(4,131)	157.6% Corporate Quality	21,421	23,525	2,104	8.9%	26,141	4,720	18.1%
					(1,419)	100.0% Managed Care Contract			•	0.0%	41,959	41,959	100.0%
182,159	196,353	14,194	7.2%	234,539	52,380	22.3% Total Overhead Allocations	2,118,369	2,356,235	237,866	10.1%	2,390,526	272,157	11.4%
2,026,624	2,224,016	197,392	8.9%	1,908,728	(117,897)	(6.2%) Total Expenses	21,681,146	21,906,552	225,406	1.00			
989,175	(664,711)	1,653,886	(248.8%)	(102 174)						1.0%	20,924,746	(756,400)	(3.6%)
\$ - \$	154,167 \$		(100.0%) \$	(193,174)	1,182,349	(612.1%) Net Margin	(1,052,481)	(3,120,618)	2,068,137	(66.3%)	(3,067,869)	2,015,388	65.7%
	407,407 3	(134,107)	1100.001 \$. ,		0.0% General Fund Support/Transfer In	\$ 1,919,246 \$	1,850,000 \$	69,246	3.7%	2,285,406	\$ (366,160)	(16.0%)

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Healey Center Statement of Revenues and Expenses by Month

	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	jun-19	Jul-19	Aug-19	Sep-19	Year to Date
Gross Patient Revenue	\$ 1,116,480 \$	1,063,810 \$	1,105,771 \$	1,119,937 \$	1,145,087 \$	1,230,460 \$	1,203,482 \$	1,254,821 \$	1,203,862 \$	1,236,815 \$	1,220,801 \$		\$ 14,075,751
Contractual Allowances	(10,387)	(24,243)	(28,997)	60,805	101,265	72,279	74,968	126,394	77,653	77,498	219,995	131,045	878,275
Charity Care	255,960	313,710	332,510	84,852	263,811	315,794	305,603	75,022	297,056	310,481	291,942	281,675	3,128,415
Bad Debt	(9,091)	(12,991)	(22,945)	11,134	13,170	16,839	2,052	767	44,850	15,049	12,377	28,011	99,221
Total Contractuals and Bad Debt	236,483	276,475	280,568	156,791	378,246	404,913	382,622	202,182	419,559	403,027	524,314	440,731	4,105,911
Net Patient Revenue	879,997	787,335	825,203	963,146	766,841	825,548	820,860	1,052,638	784,303	833,788	696,487	733,694	9,969,840
Collections %	78.82%	74.01%	74.63%	86.00%	66 97%	67.09%	68.21%	83.89%	65.15%	67,41%			70.83%
PBC Interlocal	758,333	758,333	758,333	758,333	758,333	758,333	758,333	758,333	758,333	758,333	758,333	758,333	9,100,000
Other revenue	4,321	3,420	5,377	4,246	1,671	2,790	5,694	2,311	131	2,602	2,491	1,523,772	1,558,825
Total Other Revenues	762,655	761,753	763,710	762,579	760,004	761,123	764,027	760,644	758,465	760,935	760,824	2,282,106	10,658,825
Total Revenues	1,642,652	1,549,088	1,588,914	1,725,725	1,526,845	1,586,671	1,584,887	1,813,283	1,542,767	1,594,723	1,457,311	3,015,800	20,628,665
Direct Operational Expenses													
Salaries and Wages	896,239	924,513	820,044	931,272	860,191	907,789	903,087	998,364	903,011	1,022,583	915,975	1,130,340	11,213,406
Benefits	336,118	354,622	305,299	336,872	321,671	330,309	331,142	344,857	335,860	352,495	343,145	373,176	4,065,565
Purchased Services	63,482	68,378	67,963	65,009	71,451	68,613	73,559	75,121	66,943	66,583	72,531	63,818	823,451
Medical Supplies	43,666	51,909	30,303	66,744	39,636	35,230	50,195	40,787	40,538	42,646	42,820	47,678	532,151
Other Supplies	70,505	75,257	61,200	76,840	66,207	76,095	102,967	73,186	55,331	62,308	81,136	63,327	866,358
Contracted Physician Expense Medical Services	1,158	1,084	1,172	676	119	1,147	1,190	1,202	633	1,682	672	898	11,634
Drugs	4,623 29,943	4,335	3,830	5,022	5,732	4,310	5,628	2,748	3,933	4,123	3,985	4,538	52,807
Repairs & Maintenance	29,943 15,238	29,675 31,412	27,357	37,025	34,228	9,252	26,408	28,001	22,144	23,077	23,188	19,295	309,593
Lease & Rental	1,169	2,599	30,243 1,169	27,229	46,998	26,790	41,582	33,626	20,415	27,515	35,792	18,368	355,207
Utilities	31,551	32,824	40,401	1,169 36,285	1,383	1,169	1,248	1,248	1,280	1,292	1,248	2,622	17,595
Other Expense	10,709	12,991	16,616	13,229	34,744 6,443	35,445 9,977	36,192 16,940	37,689	35,321	40,341	35,653	26,256	422,701
Insurance	5,079	4,620	4,620	6,257	5,029	5,029	(659)	16,702 5,425	16,042 5,425	10,375 7,503	17,125 6,849	31,261 6,849	178,410 62,027
Total Operational Expenses	1,509,479	1,594,219	1,412,217	1,603,679	1,493,834	1,511,155	1,589,479	1,658,955	1,506,875	1,662,522	1,580,119	1,788,423	18,910,907
Net Performance before Depreciation & Overhead Allocations	133,172	(45,131)	176,696	122,096	33,011	75,516	(4,591)	154,328	35,892	(67,799)	(122 800)		
Depreciation	52,986	52,986	54,806	53,084	54,636	54,621	54,621	54,620	54,512	54,478	(122,808) 54,478	1,227,377 \$6,043	1,717,758 651,870
Outside and different control											•	•	
Overhead Allocations				27.5									
Risk Mgt	6,723	11,644	5,960	(11,080)	1,260	1,570	1,614	294	212	230	1,836	2,160	22,424
Rev Cycle Internal Audit	3,700	3,700	2.700	200				. 202	50		**	0.8	15
Administration	3,700 18,050	18,881	3,700	3,700	3,774	4,133	3,895	3,907	3,716	3,811	3,811	3,813	45,663
Human Resources	30,916	31,635	15,296 32,188	19,345	17,194	19,310	18,013	18,013	18,013	18,013	11,441	17,428	208,996
Legal	4,675	8,603	5,850	35,710 25,193	30,031 11,294	29,231	28,716	32,466	29,986	34,337	32,588	27,280	375,083
Records	4,712	4,663	4,385	4,811	3,786	(397) 4,\$23	9,203 4,139	9,203 5,172	9,203	9,203	9,203	9,203	110,435
Compliance	4,174	5,202	2,506	4,541	3,012	9,337	3,289	5,083	4,514 5,156	5,022 7,601	6,514	6,576	58,817
Planning/Research	968	926	874	958	308	0	3,203	3,003	3,136	83	24,807	6,378	81,185 4,117
Finance	17,415	23,761	16,356	28,690	16,764	19.142	27,207	22,379	19,091	20,656	28,542	19,192	259,194
Public Relations	4,682	4,600	6,025	5,396	5,115	5,972	6,596	8,573	6,117	11,859	8,448	14,299	87,682
Information Technology	58,094	50,067	70,345	62,863	59,380	65,508	62,722	90,875	65,947	90,151	93,080	74,319	843,350
Budget & Decision Support	15			400	69	14					20,000	14,325	-
Corporate Quality	2,881	2,720	1,554	1,872	1,456	1,279	1,190	1,321	1,191	2,421	2,026	1,510	21,421
Managed Care Contract		18	90	(0)	179	9.	- 63	2.0			27	6900	(24
Total Overhead Alfocations	156,991	166,404	165,137	181,999	153,375	159,608	166,583	197,286	163,145	203,387	722,296	182,159	2,118,369
Total Expenses	1,719,456	1,813,608	1,632,161	1,838,711	1,701,844	1,725,384	1,810,683	1,910,861	1,724,533	1,920,387	1,856,893	2,026,624	21,681,146
Transfer out to Medicaid Match/ General Fund	·	[8]	•		64		•				#17		F
Net Margin	(76,804)	(264,520)	(43,247)	(112,986)	(174,999)	(138,714)	(225,796)	(97,578)	(181,765)	(325,664)	(399,582)	989,175	(1,052,481)
General Fund Support/ Transfer In	\$ 23,818 \$	229,466 \$	- \$	32,370 \$	118,407 \$	95,202 \$	160,065 \$	42,958 \$	127,246 \$	271,192 \$	818,522 \$	- \$	1,919,246



Census	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Current Year Total	Prior Year Total
						11101 23	Apr 13	may-15	7011-13	701-13	Aug-13	3eb-13	real lotal	Tear Iolar
Admissions	10	9	12	8	8	2	5	13	10	8	12	15	112	126
Discharges	11	13	8	10	6	4	5	10	10	11	10	18	116	132
Average Daily Census	119	118	119	119	119	120	119	120	120	119	118	118	119	119
Budget Census	118	118	118	118	118	118	118	118	118	118	118	118	118	118
Occupancy % (120 licensed beds)	99%	98%	99%	99%	99%	100%	99%	100%	100%	99%	98%	99%	99%	99%
Days By Payor Source:														
Medicaid		78	62	93	65	31	30	93	30	31	59	67	748	29,318
Managed Care Medicaid	2,259	2,201	2,330	2,384	2,245	2,567	2,512	2,630	2,608	2,669	2,634	2,499	29,538	25,510
Medicare	115	90	52	48	32	22	12	31	30	24	8	64	528	637
Private Pay	97	90	93	93	84	92	60	62	30	38	31	3	773	1,218
Hospice	124	120	145	142	103	102	90	67	60	62	74	107	1,196	749
Charity	990	961	1,016	930	812	899	870	828	840	854	837	810	10,647	11,593
Total Resident Days	3,694	3,540	3,698	3,690	3,341	3,713	3,574	3,711	3,598	3,678	3,643	3,550	43,430	43,515
													,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,



SUPPLEMENTAL INFORMATION LAKESIDE MEDICAL CENTER

Lakeside Medical Center Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Cu	rrent Month						Fisc	al Year To Dat	P		
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 3,123,099		(2,198,655)	(41.3%) S	3,992,304	\$ (869,205)	(21.8%) Inpatient Revenue	\$ 42,763,243	\$ 59,051,097	\$ (16,287,854)		\$ 54,813,319	\$ (12,050,076)	(22.0%)
7,119,348	6,496,585	622,763	9.6%	5,982,876	1,136,472	19.0% Outpatient Revenue	88,190,746	72,086,888	16,103,858	22.3%	75,001,731	13,189,015	17.6%
(6	57,619	(57,619)	(100.0%)	505	(505)	(100.0%) Physician Clinic	1,126	691,424	(690,299)	(99.8%)	666,792	(665,666)	(99.8%)
10,242,447	11,875,958	(1,633,510)	(13.8%)	9,975,685	266,762	2.7% Gross Patient Revenue	130,955,115	131,829,409	(874,294)	(0.7%)	130,481,842	473,273	0.4%
7,146,402	7,849,756	703,353	9.0%	6,264,740	(881,662)	(14.1%) Contractual Allowances	91,290,030	87,103,089	(4,186,941)	(4.8%)	88,581,159	(2,708,870)	(3.1%)
673,196	232,388	(440,808)	(189.7%)	108,457	(564,739)	(520,7%) Charity Care	3,793,156	2,578,119	(1,215,037)	(47.1%)	2,704,948	(1,088,208)	(40.2%)
823,632	1,319,738	496,106	37.6%	1,191,154	367,522	30.9% Bad Debt	13,825,107	14,643,275	818,168	5.6%	14,249,624	424,516	3.0%
	38,427	38,427	100.0%	(5,049)	(5,049)	100.0% Physician Contractuals	1,988	461,128	459,140	99.6%	341,174	339,186	99.4%
\$ 8,643,231 \$	9,440,310	797,079	8.4% \$	7,559,302	\$ (1,083,928)	(14.3%) Total Contractuals and Bad Debt	\$ 108,910,281	\$ 104,785,611	\$ (4,124,670)		\$ 105,876,905	\$ (3,033,376)	(2.9%)
180,629	140,377	40,252	28.7%	130,283	50,345	39% Other Patient Revenue	1,537,722	1,684,526	(146,804)	(8.7%)	2,248,384	(710,661)	(31.6%)
1,779,845	2,576,025	(796,180)	(30.9%)	2,546,666	(766,821)	(30.1%) Net Patient Revenue	23,582,556	28,728,324	(5,145,768)	(17.9%)	26,853,321	(3,270,765)	(12.2%)
17 38%	21.69%			25.53%	•	Collection %	18.01%	21.79%	(5,245,700)	(27,274)	20.58%	(3,270,705)	[12.2%]
											20.5076		
1.5		(*)	0.0%	26,021	(26,021)	(100.0%) Grant Funds	356,911	14	356,911	0.0%	409,211	(52,300)	(12.8%)
1,725,311	35,935	1,689,377	4,701.2%	159,676	1,565,635	980.5% Other Revenue	1,821,792	431,216	1,390,576	322.5%	550,084	1,271,708	231 2%
1,725,311	35.935	4 600 277				0.14.5				322.5%	330,084	1,2/1,706	231 2%
, ,	50	1,689,377	4,701.2%	185,697	1,539,614	829.1% Total Other Revenues	2,178,703	431,216	1,747,487	405.2%	959,295	1,219,408	127.1%
3,505,156	2,611,960	893,197	34.2%	2,732,363	772,793	28.3% Total Revenues	25,761,259	29,159,540	(3,398,281)	(11.7%)	27,812,616	(2,0\$1,356)	(7.4%)
						Direct Operational Expenses:				-	_		
1,763,543	1,519,327	(244,216)	(16.1%)	1,471,383	(292,160)	(19.9%) Salaries and Wages	18,882,366	19,470,607	588,242	3.0%	18,634,742	(247.624)	(1.3%)
468,310	438,301	(30,009)	(6.8%)	412,033	(56,277)	(13.7%) Benefits	5,227,046	5,332,656	105,610	2.0%	5,046,097	(180,949)	(3.6%)
586,815	299,444	(287,371)	(96.0%)	27,399	(559,416)	(2,041.7%) Purchased Services	3,886,603	3,571,722	(314,881)	(8.8%)	3,116,958	(769,644)	(24.7%)
35,105	106,499	71,394	67.0%	140,192	105,087	75.0% Medical Supplies	1,386,578	1,180,555	(206,023)	(17.5%)	1,118,297		
154,574	95,315	(59,259)	(62.2%)	202,972	48,398	23.8% Other Supplies	978,028	1,092,063	114,035	10.4%	1,014,232	(268,281) 36,204	(24.0%) 3.6%
894,560	2,213,391	1,318,831	59.6%	956,171	61,611	6.4% Contracted Physician Expense	10,245,167	8,705,612	(1,539,555)	(17.7%)	7,915,590	(2,329,577)	
94,246	83,474	(10,772)	(12.9%)	40,281	(53,965)	(134.0%) Drugs	935,542	926,500	(9,042)	(1.0%)	764,197	(171,345)	(29.4%)
153,897	157,024	3,127	2.0%	303,876	149,979	49.4% Repairs & Maintenance	1.843,643	1,884,287	40,643	2.2%	1,682,739		(22.4%)
45,053	135,469	90,416	66.7%	40,124	(4,929)	(12.3%) Lease & Rental	697,371	820,042	122,671	15.0%		(160,905)	(9.6%)
127,438	89,047	(38,392)	(43.1%)	96,555	(30,883)	(32.0%) Utilities	919,205	978,035	58,830		562,667	(134,704)	(23.9%)
179,091	125,844	(53,247)	(42,3%)	273,619	94,529	34.5% Other Expense	968,985	837,612	-	6.0%	832,998	(86,207)	(10.3%)
17,411	12,239	(5,172)	(42.3%)	12,928	(4,483)	(34.7%) Insurance	154,768		(131,373)	(15.7%)	589,674	(379,311)	(64.3%)
				•		(34.270) Historiance	134,766	146,863	(7,905)	(5.4%)	144,782	(9,985)	(6.9%)
4,520,042	5,275,373	755,331	14.3%	3,977,533	(542,508)	(13.6%) Total Operational Expenses	46,125,301	44,946,554	[1,178,746]	(2.6%)	41,422,973	(4,702,328)	(11.4%)
						Net Performance before Depreciation							
(1,014,885)	(2,663,413)	1,648,528	(61.9%)	(1,245,170)	230,285	(18.5%) & Overhead Allocations	(20,364,041)	(15,787,014)	(4,577,027)	29.0%	(13,610,357)	(6,753,684)	49.6%

Lakeside Medical Center Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Cui	rrent Month						Fisca	l Year To Date			
Actual	Budget	Variance	%	Prior Year	Variance	<u> </u>	Actual	Budget	Variance	%	Prior Year	Variance	%
310,883	294,088	(16,795)	(5.7%)	286,142	(24,741)	(8.6%) Depreciation	3,366,055	3,529,054	162,999	4.6%	3,456,176	90,121	2.6%
						Overhead Allocations							
5,116	21,765	16,649	76.5%	15,093	9,977	66.1% Risk Mgt	53,111	261,177	208,066	79.7%	185,036	131,925	71.3%
-		-	0.0%		-	0.0% Rev Cycle	-	97		0.0%		4	0.0%
9,031	9,511	480	5.0%	8,504	(527)	(6.2%) Internal Audit	108,151	114,136	5,985	5.2%	62,430	{45,722}	(73.2%)
41,278	42,663	1,385	3.2%	33,988	(7,290)	(21.4%) Administration	495,002	511,952	16,951	3.3%	447,208	(47,794)	(10.7%)
35,315	40,930	5,616	13.7%	29,325	(5,989)	(20.4%) Human Resources	485,549	491,165	5,616	1.1%	389,438	(96,110)	(24.7%)
21,797	21,797	-	0.0%	37,828	16,031	42.4% Legal	261,562	261,562		0.0%	218,957	(42,605)	(19.5%)
15,575	14,454	(1,121)	(7.8%)	(2,265)	(17,841)	787.6% Records	139,307	173,454	34,147	19.7%	110,410	(28,897)	(26.2%)
15,106	20,020	4,914	24.5%	6,632	(8,474)	(127.8%) Compliance	192,284	240,245	47,961	20.0%	109,042	(83,241)	(76.3%)
	2,446	2,446	100.0%	1,809	1,809	100.0% Planning/Research	9,752	29,347	19,596	66.8%	22,850	13.098	57.3%
45,457	59,730	14,274	23,9%	43,664	(1,793)	(4.1%) Finance	613,894	716,765	102,871	14.4%	510,104	(103,791)	(20.3%)
33,866	22,506	(11,360)	(50.5%)	16,899	(16,968)	(100.4%) Public Relations	207,673	270,072	62,399	23.1%	146,386	(61,288)	(41.9%)
176,023	170,633	(5,390)	(3.2%)	189,031	13,008	6.9% Information Technology	1,997,449	2,047,597	50,148	2.4%	1,557,273	(440,175)	(28.3%)
•		-	0.0%	-	•	0.0% Budget & Decision Support		*0	20	0.0%	14,640	14,640	100.0%
3,576	4,643	1,067	23.0%	(5,447)	(9,023)	165.6% Corporate Quality	50,736	55,718	4,982	8.9%	54,320	3,584	6.6%
11,087	19,005	7,918	41.7%	(4,120)	(15,207)	369.1% Managed Care Contract	144,384	228,054	83,670	36.7%	121,870	(22,514)	(18.5%)
413,226	450,104	36,878	8.2%	370,940	(42,286)	(11.4%) Total Overhead Allocations	4,758,854	5,401,244	642,391	11.9%	3,949,963	(808,891)	(20.5%)
5,244,150	6,019,564	775,414	12.9%	4,634,615	(609,535)	(13.2%) Total Expenses	54,250,209	53,876,853	(373,357)	(0.7%)	48,829,111	(5,421,098)	(11.1%)
\$ (1,738,994) \$	(3,407,604) \$	1,668,611	(49.0%) \$	{1,902,252} \$	163,258	(8.6%) Net Margin	\$ (28,488,950)	(24,717,313)	\$ {3,771,637}	15.3%	(21,016,496)	\$ (7,472,455)	(35.6%)
\$ 3,922,945 \$	1,625,000 \$	2,297,945	141.4% \$	- \$	3,922,945	0.0% General Fund Support/ Transfer In	\$ 25,122,945	19,500,000	\$ 5,622,945	28.8%	15,944,083	\$ 9,178,862	57.6%

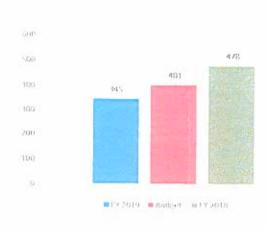
Second S	575,545	\$ \$95'226'E												
V			\$ 000,007,1	\$ 457,682,1	1,991,324 \$	\$ 200,056,5	\$ 696'196'1	\$ 221,257,1	\$ 182,518,1	\$ 855,001,5	\$ \$16'119't	\$ 650'565'7	\$ 252,291,1	al fenetal \frac{1}{\text{rough}} for the ference of the ference o
Processed Proc		\$ (966,857,1)	\$ (626,867,5)	\$ (199'065'E)	\$ (200,605,5)	\$ (169'905'5)	\$ (259'018'2)	\$ [595,056,5]	\$ (080'691'Z)	\$ (609'851'2)	\$ (100,001,5)	\$ (500'958'2)	\$ (\$21,678,1)	det Margin 5
1997 13700 1772 1071 1770 1071 1770 1071 1770	54,250,209	051'002'5	59Þ'509'Þ		871,730,4	888,670,2	TIL'65E'P	195'610'9	££0'69E'b	\$\$1'940'b	955,287,4	E50'L#9'P	Z9E'606'E	
March Marc	P28,857,P	413,226	£99,702		£8,03£	447,240	175,475	£81,82E	341,677	404,832	945,886	000,676	116'60E	anoitecolfA beed≥≥vO leto
Part	984,02 344,384	780,11	651'91				10'01	11'248	299'01	15'152	10,022	£57'£E	#87'TT	-
Part	914 05	9/5'8	867,4	157,2	158,5	8,129	2,819	8,028	3,448					
1997 1998	1,997,449	176,023	820,055	076'517	certoer.		0.0	100	6.5		1.4	4.7	140	
According 1.17	149,705	338,88	800,05									TBS'BIT	137,594	
Control Cont	\$68,£13	45Þ'5Þ	009'49											ublic Relations
11/21 17/22 19/21 19/22 19/2	252'6	9.	17		2.0	100 53	DED DA	SEE SP						อวนตบเ
## 1	192,284	901'51	552'85		112,511	15'040	69/1	677,72						
Second Column Second Colum	139,307	545'51	876'51											soneilqmo.
September Compared	795'192	161,15	797,15	21,797										The state of the s
Second Column Second Colum	605,280	SLE'SE	45,185	GÞ Þ *ÞÞ										
## PACES 10 10 10 10 10 10 10 1	200,264	875,14	72,097	€99'₹₽	£99'7b	45,663								
17.00 17.0	121,801	1£0,6	750,6	220'6	008,8	₽5 ₹6	87.52	887,9						
Part		12	1.5	200	2.0	2.5	+	(4)	16		V.).	V 3 C B	69Z 8	
Second Compressed Second Compress Second Com	ttt'es	911'5	GRE, P.	545	205	469	3,623	817,0	586'2	[Fb7'97]	971'61	000'/7	h7c'cz	
Control Cont	550'99£'£	confere								1010 907	,,,,,	00322	ACB 21	
Rel Automore place place place Part Pa	(100,986,05)	(288,P10,1) E88,01£	150,075					276,972	908'94	168,175	011,075	281,892	281,892	Depreciation
Controlled Physical Reviews Secret			(798,810,5)	(2,659,369)	(578,607,1)	(107,270,5)	(978,629,1)	(1,295,662)	(000't55't)	(658,05A,t)	(569'729'7)	{\$£1,105,5}	(126,598)	
### Service 1909 17.000	106,251,35	čv0'0čs'v	87£,E58,E			656'878'0	3,708,932	980'000'6	E65'054'E	EID, ERE, E	007,241,4	4,031,762	652,71E,E	
1990 1990	897, h2f	110,71	EY7, P.I				960'11	960'11	11,496	969'11	969'11	199'5	/69'71	
	919,205	160,671	191,213					73.987	566'66	416'PE				
Second S	1/11/169	880,2h 884,751	990'86					858,56	875,28	068'25	72,238			
100 100	EP3,EP8,1	153,897	£48,843 £1,003					525,60	1/81/15	SGT'EZ	866,23			
Dunk	ZVS'SE6	945,46	196,67						192'501	504'657	ZÞ5'961			
Constrained Blennice Contestable Constrained Blennice Constrained Blennice Revenue Constrained Blennice Constr	10,245,167	095,688	Z1/8'909						165'06	\$88,08	668'15	900'68		
100 100	820'826	\$45'\$51	025,78							081'585	1'167.852	1,128,212	845,282	
Constraint flowners	872,38E,1	501,25	875,805							656'08	656,151	47,854	448'15	
1001 1000	£003,888,£	518,382	ISC'GTE							63'505	120,782	560'09	925'111	
2 Secretion 1, 250, 2 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2,	3,227,046	Of E,83Þ	650,054							617,0PI	150,558	£01,68£		
Direct Devolution Expenses 1,594,004 1,592,004 1,592,004 1,592,004 1,593,004	995,588,81	EP2,EB7,1	P78,322,1								200,265	439,522	441,300	
Objective Ceveruse (1.25), 1.5		CF 3 CSE (*20 319 (3 5 8 8 5 4 5	£ C 1 PR F I	159.679.1	P\$P.262.f	988'675'1	1,488,697	1,591,064	520'125't	1,584,048		Salaties and Wages
Outpatient Revenue 1,2,95,70 (1,096,47) 6,243,70 (1,096,48) 6,246,20 (1,096,48) 6,245,20 (1,096,48)	552,187,259	95T'505'E	1,806,511	552'095'1	££4,717,1	1,868,257	950'600'7	b//'8b1'7	£65'661'2	ecetyrety	5.00°C (0°C			
2 25 25 25 25 25 25 25	\$118,703	115'526'1	(590°t)	182,01	151,883									
Physician Clinic Physician Clinic Physician Clinic Physician Clinic Physician Contractuals and Bad Debt 12,00,101 1,00	1,821,792	115,257,1	ζεε'Ot	6/8'/	061'6	66171	\$10°0			100				Total Other Revenues
Antipation Revenue (2.594.77) (2.594.74) (2.	116'9SE	102	(11'401)							720.7			524.7	
Physician Clinic Charistical Backenine 1,247,191 6,74,243 7,94,314 7,95,411 1,524,411 1,	78.01×		%£5'91	%94.21	%(7.91	34E0.81	%b6'9I	785.81	%FZ'6T	40000	9/71 6/	Marint		
### Spanish Revenue	955'285'EZ	248,677,1	945'408'T	\$2\$2\$Y\$	058'595'T	OTB'EZZ'T	2,024,789							
### State St	\$5.527,722.42	180,628.83	££.925,42	14,685,081	110,783.41	130,283.34								
Outpatient Revenue 7,594,77 6,74,814 6,45,310 8,45,45,32 6,5,741,148 5,3,794,78 5,2,90,734 5,2,31,540 5,741,740 5,741,740 5,794,798 5,794,798 5,794,790 6,486,741 7,594,992 6,741,740 7,113,64,940 11,297,191 7,24,914 7,113,64 6,140,740 11,297,191 7,24,914 7,113,64 6,140,740 11,297,191 7,113,64 6,140,740 11,297,191 7,113,64 6,140,740 11,297,191 7,113,64 6,140,740 11,297,191 7,113,64 6,140 11,297,191 7,113,64	187'016'801 S	8'643,231	5 584'£81'6	\$ 078,898,8	\$ 882'/E6'/	\$ 742,854,6								
2 3557,215,5 2 002,515.5 2 65,000.5 2 896,005.8 2 801,107,5 2 05,200.5 2 800,205.8 2 801,107,5 2 05,200.5 2 801,107,5 2 05,200.5 2 801,107,5 2 00,205.9 2 801,107,5 2 00,205.9 2 801,107,5 2 800,205.7 10,000.8 2 800,205.7 10,000.8 10.000.8	701,258,81	Z E 9 ' E Z B	061,866,1	anc'ere	*********	20	35		108	812,1	- 1	(5/6/2)	7 £ 5, £ 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	riyasican Contractuals and Bad Dale
### ### ##############################	951,E97,E	361,£73	115,421								1,124,976			
Updation Revenue Contractual Allowances 2 45,957,00 5,000,710 5,00	91,290,030	206,841,7	PAE,E82,7										735 255	
Authoritism Chemics 2,507,210,7 6,704,704 6,542,70 6,000,704 6,542,70 6,707,709 6,707,	STT'SS6'0ET	10,242,01	101,759,01								107'988'9	285,061,8	762,184,7	
2 855,216,5 2 002,515,5 2 655,000,5 2 895,005,5 2 801,107,5 2 015,202,6 2 801,107,5 2 015,202,6 2 801,107,5 2 015,202,7 3 001,001,8 555,007,7 3 002,001,9 101,001,0 101,001,0 101,001,0 101,001,0	921'1			130 908 8	A28 C(f. p	PUN 990'T (860,026,11	176,052,11	610,156,11	796'969'11	9EE'8E6'01	799'864'01	11,297,199	Gross Patient Revenue
\$ 922/5197 \$ 005/2167 \$ 962/0667 \$ 867/6676 \$ 801/1976 \$ 025/595/9 \$ 801/1885/9 \$ 205/5867 \$ 811/1899 \$ 101/1976 \$ annabay managing	367,061,88	845,011,7	8£0,866,7	SEE'EGE'/	k[E'090'/	T/0'921'9	007'001'0	enviewet.	e e e la calc	(F)	1994			Нуузісівл Сінне
antiasan antiasan antiasan 2 (30 30) C (30 30)	\$ 45,763,245	3,123,099												Outpatient Revenue
et-int et-wem et-rem et-sem et-de3 et-net et-sem et-de3 et-net et-sem et-de3 et-net et-de3 et-volv 81-150	Year to Date	Sep-19	6I-3uA	61-401	et-nut	et-yeM							\$ 101/1766	aunavañ Institut

Lakeside Medical Center Statistical Information

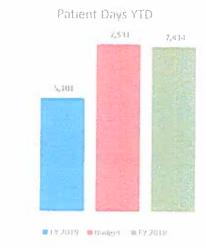
	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Current Year Total	YTD Budget Total	% Var to Budget	Prior YTD Total
Admissions								,						7.4.4	_ Douge.	7.544
Newborn	28	22	28	21	19	9	13	10	14	20	18	9	211	381	(44,6%)	438
Pediatrics	20	18	13	16	13	10	7	3	2	6	8	7	121	225		
Adult	111	130	152	144	128		125								(46.2%)	
Total	159	170				106		96	74	87	93	88		1,703	(21.7%)	1,710
Total	193	170	193	181	160	125	145	109	90	113	117	104	1,666	2,309	(27.8%)	2,369
Adjusted Admissions	457	454	480	462	399	385	457	410	365	459	435	341	5,104	5,127	(0.5%)	5,632
Patient Days																
Med Surg 2nd and 3rd Floor (14 beds)	88	94	75	69	80	90	74	52	26	36	72	55	811	1,287	(37.0%)	1,327
Pediatrics (12 beds)	56	79	54	45	54	37	21	29	14	22	26	31	468	822	(43.1%)	
Telemetry (22 beds)	190	243	275	287	270	218	278	181	111	121	128	178		3,331	(25.6%)	3,196
ICU (6 beds)	73	73	49	78	66	85	59	65	53	45	42	56	744	1.095	(32.1%)	886
Obstetrics (16 beds)	72	66	80	58	51	33	36	30	42	50	55	27	600	996		
Total (70 beds)	479	555	533	537	521	463	468	357	246	274	323	345	5,101	7,531	(39.8%)	1,116 7,414
Adjusted Acute Patient Days	1,378	1,462	1,326	1,371	1,298	1,426	1,475	1,343	997	1,113	1,201	1,131	15,541	16,724	(7.1%)	•
	.,	.,	.,	.,	-,	,,,==	1,410	1,040	207	,,	,,201	1,101	10,041	10,724	(1.170)	17,505
Other Key Inpatient Statistics																
Occupancy Percentage	22%	26%	25%	25%	27%	21%	22%	16%	12%	13%	15%	16%	20%	29%	(32.3%)	29%
Average Daily Census (excl. newborns)	15,5	18.5	17,2	17,3	18.6	14,9	15,6	11.5	8.2	8,8	10.4	11.5	14.0	20.6	(32.1%)	20,3
Average Daily Census (incl. newborns)	17_7	20.3	19,6	18.7	20.1	15.7	16.6	12.3	9.3	10,3	11.9	12.4	15,4	23.0	(33,2%)	23.1
Average Length of Stay (excl newborns)	3.66	3.75	3.23	3.36	3.70	3.99	3.55	3.61	3.24	2.95	3.26	3.63	3,49	3.91	(10,7%)	3.83
Average Length of Stay (incl newborns)	3.45	3,58	3,15	3,21	3,52	3,90	3.43	3.49	3.11	2.83	3.15	3.57	3.36	3.65	(7,8%)	3.55
Case Mix Index- Medicare	1.7578	1,4420	1,6109	1.5723	1,2628	1.2876	1,1895	1,2759	1.1530	1.0982	1,5409	1.2975	1.3914	0.00	(1,0,0)	1.3352
Case Mix Index- Medicaid	0.7119	1.3270	0.5277	0.4226	0.4350	1.1681	0.7822	0.8106	0.7486	0.7074		0.7168	1,1874			1.1437
Case Mix Index- All Payers	0,9851	1,1229	1.0046	1.0943	1,0419	1.0424	1,0843	1,1240	1.0705	0.9742	1,1340	1,1015	1,0662			1,1437
Emergency Room and Outpatients																
ER Admissions	127	108	113	131	130	104	114	92	63	58	88	64	4 400	4.07.		
ER Visits	2,103	1,950	1.983	1_949									1,192	1,274	(6.5%)	1,460
					2,020	2,157	2,155	2,115	1,736	1,763	1,860	1,752	23,543	23,740	(0.8%)	23,210
Outpatient Visits	585	546	417	503	373	345	345	405	373	356	382	397	5,027	8,661	(42.0%)	7,913
ER and Outpatient Visits	2,688	2,496	2,400	2,452	2,393	2,502	2,500	2,520	2,109	2,119	2,242	2,149	28,570	31,704	(9.9%)	30,610
Observation Patient Stays	196	163	175	182	218	241	261	257	237	226	276	229	2,661	1,751	52,0%	1,861
Surgery and Other Procedures																
Inpatient Surgeries	39	34	45	33	34	31	30	11	13	14	39	27	350	445	(21,3%)	437
Outpatient Surgeries	4	1	1	2	1	3	6		2		6	3	29	189	(84,7%)	198
Endoscopies	6	4	5	8	14	2	6	4	2	1	7	8	67	177		
Radiology Procedures	2,423	2,377	2,313	2,522	2,269	2,340	2,326	2,417	1,985	2,056	2,227	-			(62,1%)	182
Lab Charges	15,226	14,356	15,018	15,888	14,924	15,341	16,548	15,026	13,024	14,064	14,600	2,211 13,493	27,466 177,508	26,159 169,497	5.0% 4.7%	26,563 171,295
Staffing															**	,===
Paid FTE	293.02	286.65	284,62	300.71	200.00	202.00	007.00	200.00	007.00							
					298.00	292.93	297.60	292.90	297,80	297.64	298.68	321.70	296.85	288.87	2.8%	285.90
Paid FTE per Adjusted Occupied Bed	6.59	5.80	6.65	6.80	6.43	6.37	6.05	6,76	8.96	8.29	7.71	8,53	6.97	6,30	10.5%	5.96
Operational Performance																
Gross Revenue Per Adj Pat Day	8,199	7,285	8,248	8,535	8,724	8,080	8,107	6,237	9,401	8,817	9,105	9,052	8,483	8,209	3.3%	7,450
Net Revenue Per Adj Pat Day	1,791	1,193	1,990	1,398	1,678	1,486	1,373	1,320	1,570	1,389	1,505	6,800	1,958	1,789	9.4%	1,545
Salaries & Benefits as % of Net Pat Revenue	83%	114%	73%	106%	87%	92%	101%	120%	116%	131%	110%	26%	81%	87%	(6.5%)	88%
Labor Cost per Adj Pat Day	1.488	1,365	1,445	1,481	1.468	1.372	1.384	1,580	1.821	1.817	1,662	1,740	1,552	1,538	0.9%	1,351
Total Expense Per Adj Pat Day	2,408	2,720	3,126	2,476	2,890	2,416	2,515	3,233	3.432	3,797	3,183	2.676	2,906	2.685	8.2%	2,391
	_,	_,	-,	_,			2,010	0,200	5,702	0,, 01	5, 105	2,070	2,000	2,005	0.2%	2,351

LAKESIDE MEDICAL CENTER Inpatient

Patient Days September



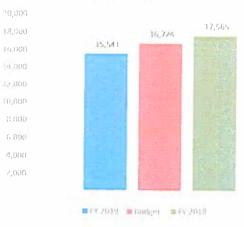
8,000 7,000 4,000 5,000 -1,000 1,000



Adjusted Patient Days September



Adjusted Patient Days YTD



2

LAKESIDE MEDICAL CENTER Inpatient

3.800

2,500

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1,500

1,000

500

4.50

4.00

3.50

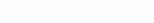
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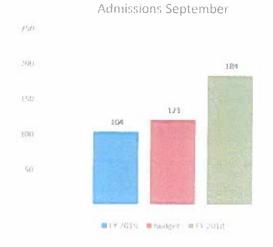
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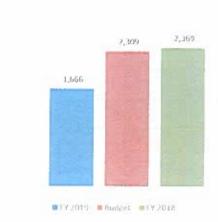
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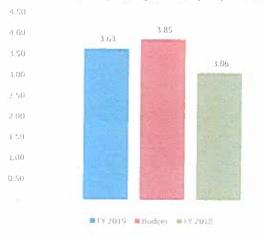




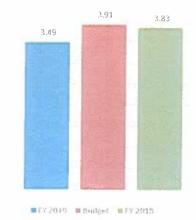
Admissions YTD



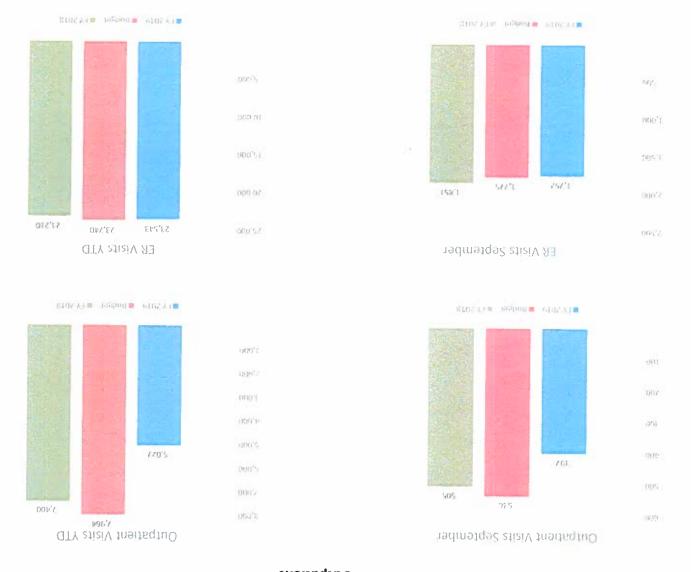
Average Length of Stay September



Average Length of Stay YTD



LAKESIDE MEDICAL CENTER Outpatient



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SUPPLEMENTAL INFORMATION

HEALTHY PALM BEACHES

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Healthy Palm Beaches Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

ctual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
\$	3350		0.0% \$	151	\$ =	0.0% Medicald Revenue	\$ - :	5 -	\$ -	0.0% \$		-	(
	-	-	0.0%	•	-	0.0% Patient Premiums		•	-	0.0%	-		(
5,295	2,598	2,698	103.8%	6,202	(907)	(14.6%) Other Revenue	48,741	31,175	17,566	56.3%	46,126	2,615	
5,295	2,598	2,698	103.8%	6,202	(907)	(14.6%) Total Revenues	48,741	31,175	17,566	56.3%	46,126	2,615	5
						Direct Operational Expenses:							
			0.0%		2.5	0.0% Salaries and Wages	200	21	14	0.0%		-	0
23		1.5	0.0%	25		0.0% Benefits	7 5	5.1		0.0%	-		0
4,993	2,750	(2,243)	(81.6%)	20	(4,993)	0.0% Purchased Services	26,203	33,000	6,797	20.6%	27,949	1,746	
(5)		-	0.0%			0.0% Medical Supplies			4	0.0%	270	-	
	0.00	-	0.0%	21	50	0.0% Other Supplies				0.0%		1.0	0
*	-	•	0.0%	-	•	0.0% Contracted Physician Expense	-	- 45	1.5	0.0%		-	0
0)	1023		0.0%	(9,925)	(9,925)	100.0% Medical Services	(225)	57	225	0.0%	(10,000)	(9,775)	97
7.1	3.5		0.0%		**	0.0% Drugs				0.0%	-	-	0
	350	-	0.0%	41	200	0.0% Repairs & Maintenance	7727	27	-	0.0%		100	0
7	2.70		0.0%	2.0		0.0% Lease & Rental	1994	- 59	-	0.0%			C
	-		0.0%	20	2-1	0.0% Utilities			-	0.0%			0
4,046	1,015	(3,031)	(298.5%)	935	(3,111)	(332.7%) Other Expense	12,144	12,185	41	0.3%	(30,904)	(43,047)	139
(895)	1,598	2,494	156.0%	959	1,854	193.4% Insurance	6,094	19,181	13,087	68.2%	9,874	3,780	38
8,144	5,364	(2,781)	(51.8%)	(8,031)	(16,176)	201.4% Total Operational Expenses	44,216	64,366	20,150	31.3%	(3,081)	(47,297)	1,535
						Net Performance before Overhead							
(2,849)	(2,766)	(83)	3.0%	14,234	(17,083)	(120.0%) Allocations	4,525	(33,191)	37,716	(113.6%)	49,207	(44,682)	(90.
						Overhead Allocations							
200			0.0%	50	1070	0.0% Risk Mgt	13.1	100		0.0%	107		0
20		-2	0.0%			0.0% Rev Cycle				0.0%	32		0
* 3		100	0.0%	4.5		0.0% Internal Audit	-			0.0%	5.9		0
40			0.0%	200		0.0% Home Office Facilities				0.0%	V.	15	0
* .	204	-	0.0%	*	77 - 7	0.0% Administration		5.0		0.0%			0
	90		0.0%	2.5		0.0% Human Resources	1.0		0.1	0.0%			0
53			0.0%			0.0% Legal				0.0%	34	-	0
	-	-	0.0%	==-		0.0% Records	1.0			0.0%	7.2	-	0
500			0.0%	-		0.0% Compliance		0.00	-	0.0%	19	-	0
4.7	12	2.5	0.0%		-	0.0% Finance	35.0		100	0.0%			0
	•	-	0.0%	•	-	0.0% Information Technology	0.0	•		0.0%	-	ů.	0
40		- 2	0.0%	1136	(2)	0.0% Total Overhead Allocations	*	•		0.0%			0
8,144	5,364	(2,781)	(51.8%)	(8,031)	(16,176)	201.4% Total Expenses	44,216	64,366	20,150	31.3%	(3,081)	(47,297)	1,535.
(2,849) \$	(2,766) \$	(83)	3.0% \$	14,234 \$	(17,083)	(120.0%) Net Margin	\$ 4,525 \$	(33,191)	\$ 37,716	(113.6%) \$	49,207 \$	(44,682)	(90.8

Healthy Palm Beaches Statement of Revenues and Expenses by Month

	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	f 10	
Medicaid Revenue	\$ 5	+ \$	- 5	\$	5	S .	* S	- S	5/0 S	- 5	7.0g-23	Sep-19	Year to Date
Patient Premiums	2.5	7		7.7	1.7		- 6			,	,	33 >	***
Other Revenue	4,987	4,660	5,305	3,231	2,360	5,026	3,582	3,042	4,547	4,198	2,509	5,295	48,741
Total Revenues	4,987	4,660	5,305	3,231	2,360	5,026	3,582	3,042	4,547	4,198	2,509	5,295	48,741
Direct Operational Expenses												-,	40,742
Salaries and Wages		82	127										
Benefits	856		- 0				100	85	25	87	1.0		9.5
Purchased Services		5,950		9,800		- 8			7	200	2.7		100
Medical Supplies		900000	23	3,000	- 0	- 5	5,460	-		**	35	4,993	76,203
Other Supplies			- 6			- 6	55	35		4.1		2000	10000
Contracted Physician Expense		- 12		72	- 10		7.0			2.5	3.7	18	4.0
Medical Services	100		(225)			-		15	- 5	* 1	- 29	(8)	- 80
Drugs		1.00	1777	252	16	7.			*	- 50	19	72	(225)
Repairs & Maintenance	- 4							3.7			72	.65	0.20
Lease & Rental					- 33	0.0		1.0		50	18	(2)	4.7
Utilities	- 10					50		100				-	- 60
Other Expense	483	747	871	52			23.5		92	1		4	100
Insurance	963	963	963	750	746	1,206	767	766	290	703	769	4,046	12,144
	203	303	963	963	963	963	(1,731)	735	735	735	7.35	(895)	6,094
Total Operational Expenses	1,446	7,661	1,609	11,513	1,709	2,169	4,497	1,501	1,025	1,438	1,504	8,144	44,716
Net Performance before Overhead Allocations	3,541	(3,002)	3,696	(8,282)	650	2,857	(915)	1,541	3,522	2,760	1,005	{2,849}	4,525
Overhead Allocations													1507.05
Risk Mgt	- 12		***	2.74									
Rev Cycle	,		25	36		- 20	35		- 53		(4)	5.7	100
Internal Audit					10		93	- 1	40"	11.2	100	57	104
Home Office Facilities			100				77	570	70	4.5		- 50	
Administration						- 1			- 65		100		33.
Human Resources			333	100		- 10			- 63	104	12	27	2.7
Legal		0						1.0	2.1	1.4	125	100	55
Records								95	5.9	6.5	(4)	20	
Compliance	100			-		- 5		30	- 50	13	2	- 93	
Finance				100	- 6				- 53			25	1.2
Information Technology				- 9				6		0.0		7.5	
Total Overhead Allocations			- 274										
Total Expenses	1,446	7,661	1,609	11,513	1,709	2,169	4,497	1,501	1,025	1,438	1,504		
Net Margin	\$ 3,541 \$	(3,001) \$	3,696 \$	(8,282) \$	650 S	2,857 \$	(915) \$	1,541 \$	3,522 5			8,144	44,216
General Fund Support/ Transfer in (net)	5 - \$	- 5	, ş	× s	. 5	- 5	(523) \$. 5	3,322 5	2,760 \$	1,005 \$	(2,849) \$	4,525



SUPPLEMENTAL INFORMATION

PRIMARY CARE CLINICS

Primary Care Clinics Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curi	rent Month						Fiscat	Year To Dat			
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
1,685,795	1,983,188	(297,393)	(15.0%)	1,686,293	(499)	(0.0%) Gross Patient Revenue	22,224,392	24,192,958	(1,968,566)	(8.1%)	22,427,858	(203,465)	(0.9%)
(12,034)	468,172	480,206	102.6%	744,223	756,257	101.6% Contractual Allowances	7,130,325	5,682,246	(1,448,079)	(25.5%)	9,877,568	2,747,243	27.8%
505,834	760,571	254,737	33.5%	412,318	(93,516)	(22.7%) Charity Care	6,419,573	9,297,975	2,878,402	31.0%	4,444,727	(1,974,847)	(44.4%)
348,042	196,133	(151,909)	(77.5%)	121,839	(226,203)	(185.7%) Bad Debt	2,549,307	2,397,714	(151,593)	(6.3%)	2,298,002	(251,305)	(10.9%)
841,841	1,424,876	583,035	40.9%	1,278,379	436,538	34.1% Total Contractuals and 8ad Debts	16,099,205	17,377,935	1,278,730	7.4%	16,620,297	521,092	3.1%
250,769	237,377	13,392	5.6%	254,432	(3,663)	(1.4%) Other Patient Revenue	5,648,509	2,848,106	2,800,403	98.3%	9,388,261	(3,739,752)	-40%
1,094,723	795,689	299,034	37.6%	662,346	432,377	65.3% Net Patient Revenue	11,773,696	9,663,129	2,110,567	21.8%	15,195,822	{3,422,126}	122 5241
64.94%	40.12%			39.28%		Collection %	52.98%	39.94%	2,110,507	24.07	67.75%	(3,422,120)	(22.5%)
72,075	612,511	(540,436)	(88, 2%)	299,019	(226,943)	(75.9%) Grant Funds	10 525 521						
(9,904)	14,970	(24,874)	(166.2%)	13,578	(23,482)	(172.9%) Other Revenue	10,526,621	8,169,515	2,357,106	28.9%	7,310,918	3,215,703	44.0%
1-77	2 1,37.0	(21,011)	(200.279)	13,370	(23,402)	(172 9%) Other Revenue	2,412,718	184,737	2,227,981	1,206.0%	1,929,420	483,297	25.0%
62,172	627,481	(565,309)	(90.1%)	312,597	(250,425)	(80.1%) Total Other Revenues	12,939,339	8,354,252	4,585,087	54.9%	9,240,338	3,699,001	40.0%
1,156,894	1,423,170	(266,276)	(18.7%)	974,942	181,952	18.7% Total Revenues	24,713,035	18,017,381	6,695,654	37.2%	24,436,160	276,874	1.1%
1,398,624	1,261,626	(136,997)	(10.00/)		(200 CCO)	Direct Operational Expenses:							
358,847	358,097	(750)	(10.9%) (0.2%)	1,110,064	(288,559)	(26.0%) Salaries and Wages	15,701,229	15,884,750	183,521	1.2%	14,600,308	(1,100,921)	(7.5%)
137,877	62,047	(75,830)	(122,2%)	319,065	(39,782)	(12.5%) Benefits	4,257,255	4,512,310	255,055	5.7%	3,973,342	[283,913]	(7.3%)
42,419	45,321	2,902		113,543	(24,333)	(21,4%) Purchased Services	882,427	770,687	(111,740)	(14.5%)	984,482	102,055	10.4%
115,899	24,533		6.4%	57,368	14,949	26.1% Medical Supplies	429,051	537,905	108,854	20.2%	488,562	59,511	12.2%
113,655		(91,366)	(372.4%)	79,964	(35,934)	(44.9%) Other Supplies	\$46,725	336,384	(210,341)	(62.5%)	218,830	(327,895)	(149.8%)
43,740	62,219	18.479	0.0%			0.0% Contracted Physician Expense			41	0.0%	15,355	15,355	100.0%
119.446	51,986		29.7%	10470	(43,740)	0.0% Medical Services	559,907	750,000	190,093	25.3%		(559,907)	0.0%
(11,337)	6,733	(67,460)	(129.8%)	64,349	(55,096)	(85.6%) Drugs	808,151	625,583	(182,568)	(29.2%)	527,296	(280,855)	(53.3%)
116,059	95,891	18,070	268.4%	103,251	114,588	111.0% Repairs & Maintenance	399,137	153,153	(245,984)	(160.6%)	586,669	187,532	32.0%
4,506		(20,168)	(21.0%)	77,924	(38,135)	(48.9%) Lease & Rental	1,360,477	1,273,038	(87,439)	(6.9%)	1,358,420	(2,057)	(0.2%)
4,506 45,009	6,238	1,732	27.8%	6,586	2,080	31.6% Utilities	73,139	74,999	1,860	2.5%	73,840	701	0.9%
2,353	22,340	(22,669)	(101.5%)	54,154	9,145	16.9% Other Expense	292,589	316,197	23,608	7.5%	311,538	18,949	6,1%
2,353	2,352	(1)	(0.0%)	1,883	(470)	(25.0%) Insurance	23,819	28,687	4,868	17.0%	22,163	(1,656)	(7.5%)
2,373,441	1,999,383	(374,058)	(18.7%)	1,988,152	(385,289)	(19.4%) Total Operational Expenses	25,333,908	25,263,693	(70,215)	(0.3%)	23,160,807	(2,173,101)	(9.4%)
						Net Performance before Depreciation &							
(1,216,547)	(576,213)	(640,334)	111.1%	(1,013,210)	(203,337)	20.1% Overhead Allocations	(620,873)	(7,246,312)	6,625,439	(91.4%)	1,275,353	(1,896,227)	(148.7%)

Primary Care Clinics Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curi	rent Month						Fiscal '	Year To Dat	e		
Actual	Budget	Variance	%	Prior Year	Variance	×	Actual	Budget	Variance	%	Prior Year	Variance	%
13,167	20,385	7,218	35.4%	17,256	4,090	23.7% Depreciation	158,465	253,197	94,732	37.4%	206,940	48,475	23.4%
						Overhead Allocations:							
2,989	12,709	9,720	76.5%	9,810	6,822	69.5% Risk Mgt	31,026	152,574	121,548	79.7%	120,273	89,246	74.2%
67,054	91,073	24,019	26.4%	64,150	(2,905)	(4.5%) Rev Cycle	1,068,791	1,092,810	24,019	2.2%	534,139	(534,652)	(100.1%)
5,276	5,527	251	4.5%	5,528	252	4.6% Internal Audit	63,180	66,676	3,496	5.2%	40,581	(22,599)	(55.7%)
18,086	20,788	2,702	13.0%	16,675	(1,412)	(8.5%) Home Office Facilities	246,743	249,445	2,702	1.1%	275,668	28,924	10.5%
24,114	24,918	805	3.2%	22,093	(2,021)	(9.1%) Administration	289,158	299,071	9,913	3.3%	292,779	3,621	1.2%
29,548	34,267	4,719	13.8%	26,729	(2,819)	(10,5%) Human Resources	406,243	410,962	4,719	1.1%	350,624	(55,619)	(15.9%)
12,736	12,736	-	0.0%	24,589	11,853	48.2% Legal	152,799	152,799	32	0.0%	141,861	(10,938)	(7.7%)
9,099	8,444	(655)	(7.8%)	(4,745)	(13,844)	291.7% Records	81,380	101,328	19,948	19.7%	68,534	(12,846)	(18.7%)
8,825	11,668	2,843	24.4%	4,311	(4,514)	(104.7%) Compliance	112,328	140,346	28,018	20.0%	69,997	(42,331)	(60.5%)
	1,436	1,436	100.0%	(2,788)	(2,788)	100.0% Planning/Research	5,697	17,144	11,447	66.8%	15,464	9,767	63.2%
26,555	34,895	8,341	23.9%	28,382	1,827	6.4% Finance	358,624	418,718	60,095	14.4%	327,857	(30,767)	(9.4%)
19,784	13,131	(6,653)	(50.7%)	10,985	(8,800)	(80.1%) Public Relations	121,318	157,770	36,452	23.1%	94,244	(27,075)	(28.7%)
102,829	99,692	(3,136)	(3.1%)	122,873	20,044	16.3% Information Technology	1,166,866	1,196,161	29,295	2,4%	1,012,243	(154,623)	(15.3%)
•	-	-	0.0%		-	0.0% Budget & Decision Support	•			0.0%	13,118	13,118	100.0%
2,089	2,695	606	22.5%	(5,144)	(7,232)	140.6% Corporate Quality	29,648	32,549	2,901	8.9%	33,706	4,058	12.0%
3,362	5,745	2,383	41.5%	(1,958)	(\$,320)	271.7% Managed Care Contract	43,779	69,149	25,370	36.7%	57,922	14,143	24.4%
332,344	379,725	47,381	12.5%	321,487	(10,857)	(3.4%) Total Overhead Allocations	4,177,581	4,557,503	379,922	8.3%	3,449,008	(728,573)	(21,1%)
2,718,952	2,399,493	(319,459)	(13.3%)	2,326,896	(392,056)	(16.8%) Total Expenses	29,669,953	30,074,393	404,440	1.3%	26,816,754	(2,853,199)	(10.6%)
\$ (1,562,058) \$	(976,323) \$	(585,735)	60.0%	\$ {1,351,954} :	(210,104)	15.5% Net Margin	\$ (4,956,918) \$	(12,057,012) \$	7,100,094	(58.9%)	(2,380,594)	\$ {2,576,324}	(108.2%)
4			0.0%		12.5	0.0% Capital		1,221,688	1,221,688	100.0%			0.0%
\$ 647,873 \$	1,087,500 \$	439,627	40.4%	s - 9	(647,873)	0.0% General Fund Support/ Transfer In	\$ 4,798,453 \$		8,251,547	63.2%	2.370.000	\$ (2,428,453)	(102.5%)
-	. , +			<u>.</u>	,,,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		.,,		_,,	4 (-13).007	(2.4612.41)

Primary Care Clinics Statement of Revenues and Expenses by Month

	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug. 19	C+- 10	W
Gross Patient Revenue	1,946,640	1,491,722	2,006,898	1,645,818	1,905,360	1,935,491	2,020,946	1,900,160	1,754,116	1,951,339	Aug-19 1,980,107	Sep-19 1,685,795	Year to Date 22,224,392
Contractual Allowances	629,927	523,761	955,352	869,362	704,192	909,476	911,498	435,326	777 070				
Charity Care	522,280	370,440	411,855	348,213	541,362	394,786	472,106	689,798	377,830 641,710	400,680 751,177	424,955 770,012	[12,034]	7,130,375
Bad Debt	209,421	136,222	187,946	107,004	224,566	85,698	183,544	283,556	273,154	270,824	239,329	505,834 348,042	6,419,573 2,549,307
Other Patient Revenue	185,546	460,636	346,606	1,379,115	478,512	490,512	502.245			•		340,042	2,549,307
	,	100,000	540,000	1,073,113	476,312	490,512	602,746	335,800	335,800	180,451	602,019	250,769	5,648,509
Net Patient Revenue Collections %	770,557	921,934	798,350	1,700,355	913,751	1,036,042	1,056,544	827,279	797,222	709,109	1,147,830	1,094,723	11,773,696
Collections %	39.58%	61.80%	39.78%	103.31%	47_96%	53.53%	52,28%	43.54%	45.45%	36,34%	57 97%	-,,	52,98%
Grant Funds	574,778	606,454	690,034	1,616,221	1.355,777	1,496,682	1,128,976	1,688,647	1,190,138	41,755	CE ADD		
Other Revenue	4,645	8,821	24,768	6,149	3,627	9,704	3,928	4,680	17,480	3,501	65,083 2,335,320	72,075 (9,904)	10,576,621 2,412,718
Total Other Revenues	579,423	615,275	714,802	1,622,369	1,359,404	1.505.205						(3,304)	7,412,716
	•		714,002	1,022,303	1,359,404	1,506,386	1,132,904	1,693,328	1,207,618	45,256	2,400,403	62,172	12,939,339
Total Revenues	1,349,980	1,537,209	1,513,151	3,322,725	2,273,156	2,542,428	2,189,447	2,520,606	2,004,840	754,365	3,548,234	1,156,894	24,713,035
Direct Operational Expenses:													
Salaries and Wages	1,387,450	1,190,417	1,317,029	1,213,339	1,197,291	1,332,097	1.363.010	1 450 040	5325-53	=F:586			
Benefits	339,645	322.045	314,881	366,759	347.313	365,610	1,362,818 372,476	1,459,040	1,175,441	1,327,764	1,339,919	1,398,624	15,701,229
Purchased Services	65,028	68,614	50,770	82,094	51,993	54,666	66,875	372,646 128,618	355,232 79,133	371,088	370,714	358,847	4,257,255
Medical Supplies	41,828	27,305	14,573	29,201	46,174	32,270	37,924	47,947	44,650	26,293 37,819	70,467	137,877	882,427
Other Supplies	34,148	3,947	2,672	28,292	36,989	36,467	\$3,003	133,496	32,979	7,498	26,940	42,419	429,051
Contracted Physician Expense	20			•		7.8	,	255,450	34,343	1,100	61,336	115,899	546,725
Medical Services	58,809	(461)	19,144	25,930	78,155	25,831	33,980	22,612	86,370	86,933	78,865	43,740	559,907
Orugs	47,555	37,534	36,129	31,431	37,448	32,329	72,032	68,819	67,541	187,348	70,540	119,446	808,151
Repairs & Maintenance	29,881	36,555	32,150	30,986	31,031	41,024	50,051	39,735	69,365	25,770	23,925	(11,337)	399,137
Lease & Rental Utilities	109,171	104,594	104,526	114,021	108,872	133,369	111,536	114,139	117,871	110,647	115,673	116,059	1,360,477
Other Expense	4,568	6,558	5,313	5,904	4,092	4,376	5,138	8,883	5,686	8,155	9,960	4,506	73,139
Insurance	15,526	(576)	24,682	22,887	23,732	33,511	20,962	10,156	21,928	31,295	43,479	45,009	292,589
naorance	2,425	2,170	2,170	2,170	2,170	2,170	(990)	2,214	2,214	2,377	2,377	2,353	23,819
Total Operational Expenses	2,136,034	1,798,702	1,924,039	1,953,014	1,965,259	2,093,719	2,185,804	2,408,304	2,058,410	2,222,987	2,214,194	2,373,441	25,333,908
Net Performance before Depreciation &												2,212,112	23,333,300
Overhead Allocations	(786,055)	(261,492)	(410,887)	1,369,711	307,896	448,708	3,643	112,302	(53,570)	(1,468,622)	1,334,039	40 200 - 400	***
Depreciation	17,256	17,256	5,158	13,224	13,157	13,156	13,156	13,156	13,232	13,379	13,167	(1,216,547) 13,167	(620,873)
Overhead Allocations:								,	~~,****	20,273	13,107	13,167	158,465
Risk Mgt	9,302	16,111	8.246	(15,331)	1,744	2 - 72	2 222						
Rev Cycle	86,904	98,059	124,187	100,095	94.850	2,172	2,233	407	293	318	2,541	2,989	31,026
Internal Audit	5,120	5,120	5,120	5,120	5,222	42,307 5,718	91,067	91,067	91,067	88,387	93,752	67,054	1,068,791
Home Office Facilities	17,032	16,269	16.141	23,398	19,430	20,583	\$_389 18,956	5,406	5,141	5,274	5,274	5,276	63,180
Administration	24,974	26,124	21,164	26,766	23,790	26,720	24,923	18,734 24,884	19,969	21,543	36,601	18,086	246,743
Human Resources	33,486	34,265	34,863	38,678	32,527	31,650	31,103	35,165	24,941 32,479	24,929 37,191	15,879	24,114	289,158
Legal	6,468	11,903	8,094	34,857	15,627	(551)	12,733	12,733	12,733	12,733	35,288	29,548	406,243
Records	6,520	6,452	6,067	6,656	5,239	6,258	5,727	7,156	6,245	6.949	12,733 9,013	12,736	152,799
Compliance	5,776	7,197	3,605	6,283	4,168	12,918	4,550	7,033	7,134	10,516	34,324	9,099 8,825	81,380 112,328
Planning/Research	1,340	1,281	1,209	1,325	426	0	25	1	4	115	34,324	9,543	5,697
Finance	24,095	32,875	22,630	39,695	23,194	26,486	37,644	30,964	26,415	28,580	39,491	26,555	358,624
Public Relations	6,478	6,365	8,336	7,466	7,077	8,264	9,126	11,862	8,464	16,408	11,688	19,784	121,318
Information Technology	80,379	69,273	97,329	86,977	82,158	90,638	86,782	125,735	91,245	124,734	128,787	102,829	1,166,866
Budget & Decision Support	2.004										, , , , , , , , , , , , , , , , , , , ,	,	1,100,000
Corporate Quality Managed Care Contract	3,986	3,764	2,150	2,591	2.015	1,778	1,647	1,828	1,648	3,350	2,803	2,089	29,648
	3,421	4,019	3,039	3,676	3,234	3,502	3,233	4,500	3,223	3,670	4,900	3,362	43,779
Total Overhead Allocations	315,282	339,079	362,180	368,255	320,701	278,442	335,113	377,474	330,996	384,692	433,023	332,344	4,177,581
Total Expenses	2,468,573	2,155,037	2,291,377	2,334,492	2,299,117	2,385,318	2,534,074	2,798,935	2,402,63B	2,621,057	2,660,383	2,718,952	29,669,953
Net Margin	\$ (1,118,593) \$	(617,827)_\$	(778,226) \$	988,232 \$	(25,961) \$	157,110 \$	(344,627) \$	(278,328) \$	(397,799) \$	(1,866,692) \$	887,850 \$	(1,562,058) \$	(4,956,918)
Capital	10		(13,581)	13,581	1,752	(1,752)	34	112,074	(220,227)	108,153	15	V	, 1,000,000,
General Fund Support/ Transfer in	1,101,337	596,437	930,086		-	27	5.6	#	U.	1,522,720		647,873 \$	4,798,453
										-,,-		V-17,073 3	7,120,433

Primary Care Clinics - Medical Statement of Revenues and Expenses by Location FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

FOR THE TWELVETH MONTH ENDED SEPTEN														
	Clinic	West Palm	Lantana	Detray		Jerome Golden	Lewis	Rams	Lake Worth	Jupiter	West Boca	Subxone	Mobile	
	Administration	Beach Clinic	Clinic	Clinic	Clinic	Center	Center	Clinic	Clinic	Clinic	Clinic	Clinic	Van	Total
Gross Patient Revenue	•	3,495,627	3,780,021	2,682,196	1,692,851	•	793,302	•	2,673,497	1,152,556	1,581,315	-	365,286	18,216,651
Contractual Allowances		1,320,167	1,065,319	1,056,746	673,915	(3,341)	312,156	250	831,128	342,243	561,868	_	118,236	6,278,688
Charity Care		917,773	1,089,794	501,104	297,507	3,585	248,018	(79)	795,302	280,545	321,947	-	100,475	4,555,969
Bad Debt		395,316	676,966	420,628	316,267	5,711	149,348	(328)	186,641	54,546	97,523	-	92,513	2,395,131
Total Contractual Allowances and Bad Debt	Ť	2,633,255	2,832,079	1,978,478	1,287,688	5,954	709,522	(157)	1,813,071	677,334	981,338	•	311,225	13,229,788
Total Contractual Allowances and 640 Debt	•	2,053,255	2,032,079	1,378,478	1,287,088	3,334	709,322	(157)	1,613,071	6//,534	761,336	•	311,225	13,229,768
Other Patient Revenue		837,010	843,047	525,626	356,231	2,926	164,572		669,531	216,011	324,406	-	79,881	4,019,240
Net Patient Revenue		1,699,382	1,790,989	1,229,344	761,393	(3,028)	248,352	157	1,529,956	691,234	924,383	•	133,942	9,006,103
Collection %	0.00%	48.61%	47.38%	45.83%	44.98%	0.00%	31.31%	0.00%	57.23%	59.97%	58.46%	0.00%	36.67%	49.44%
Grant Funds	1,143,931	1,138,259	1 101 635	050.015	1 205 502		266.662		1.002.146	370,766	489,274	305.040	202.660	0.620.642
			1,101,676	950,815	1,385,602	-	266,663	•	1,093,146			306,849	383,660	8,630,642
Other Revenue	18,809	288,037	101,735	239,227	81,559	•	22,607	-	481,165	643,917	515,896	16,306	3,228	2,412,485
Total Other Revenues	1,162,739	1,426,296	1,203,411	1,190,041	1,467,161		289,271		1,574,311	1,014,683	1,005,171	323,154	386,889	11,043,127
Total Revenues	1,162,739	3,125,678	2,994,400	2,419,385	2,228,555	(3,028)	537,623	157	3,104,268	1,705,916	1,929,554	323,154	520,830	20,049,230
Direct Operational Expenses:														
Salaries and Wages	2,061,260	1,955,183	1,833,437	1,583,873	1,049,534		435,592		1,792,483	655,295	800,674	457,638	283,362	12,908,331
Benefits	416,076	483,043	514,987	488,389	274,120	_	112,950		541,458	191,362	228,294	119,855	91,272	3,461,806
Purchased Services	97,122	120,717	80,448	73,223	78,151		12,423		133,328	73,953	84,607	113,003	8,885	762,857
Medical Supplies	27,222	27,761	65,670	17,124	12,979		8,941		25,882	7,392	9,373		1,164	176,286
Other Supplies	39,680	43,070	45,717	13,550	91,247		5,015		22,208	20,372	24,034	78,300	9,163	392,357
Contracted Physician Expense	-	43,070	40,717	13,000	31,247		5,015		22,200	20,372	24,034	70,300	5,103	392,337
Medical Services		95,684	102,335	67,663	65,666		12,202		138,114	20,514	57,729			559,907
Drugs		208,444	227,706	148,149	72,106		7,808		54,440	24,587	26,375	34,666	2,517	806,796
Repairs & Maintenance		57,390	54,785	56,445	39,151		11,091		57,706	23,338	33,873	3,600	12,174	349,554
Lease & Rental	50	138,186	159,400	91,968	198,399	5,013	4,996	-	242,424	79,322	124,697	3,800	12,174	1,044,455
Utilities	-	1,027	5,475	1,194	24,436	2,012	2,199		13,750	9,254	6,700		-	64,034
Other Expense	150,717	14,258	14,182	9,405	25,497		5,486		14,728	5,551	9,060	250	7,928	257,062
Disurance	230,727	4,424	3,348	3,542	1,211	148	3,400		1,443	355	387	230	8,466	23,325
- Instruction		7,727	3,340	3,342	1,211	740	··········		1,445	333	367		8,400	23,323
Total Operational Expenses	2,764,905	3,149,186	3,107,491	2,554,525	1,932,496	5,161	618,703	-	3,037,963	1,111,296	1,405,802	694,309	424,932	20,806,771
Net Performance before Depreciation &														
Overhead Allocations	(1,602,166)	(23,509)	(113,091)	(135,141)	296,058	(8,190)	(81,081)	157	66,304	594,621	523,752	(371,155)	95,899	(757,541)
Overhead Andersons	(2,002,200)	(23,303)	(113,032)	(133,141)	290,030	(0,130)	(61,061)	137	00,304	334,021	525,752	(3/1,133)	73,637	(757,341)
Depreciation	8,388	5,815	4,697	1,797	2,508	822	1,287	139	7,259	5,126	4,795	-	75,000	117,632
Overhead Allocations														
Risk Mgt	3,180	3,419	3,416	3,019	1,940		718		3,985	1,365	2,048	1 270	576	24.042
-	3,180	133,113	132,996	117,539	75,523	-	27,944	•	155,131	53,154	-	1,278	576	24,943
Rev Cycle	C 47C		-	-		•		•			79,725	49,774	22,405	847,304
Internal Audit	6,475	6,962	6,956	6,147	3,950	-	1,462	-	8,114	2,780	4,170	2,603	1,172	50,792
Home Office Facilities	219,513					-		*			-			219,513
Administration	29,634	31,861	31,838	28,137	18,077	-	6,694	-	37,140	12,727	19,086	11,916	5,361	232,471
Human Resources	25,209	52,102	48,910	43,703	25,209	•	8,399	•	48,068	18,494	31,935	16,810	6,726	325,564
Legal Records	15,661	16,837	16,824	14,868	9,554	•	3,535	•	19,624	6,723	10,085	6,296	2,834	122,840
	8,341	8,967	8,960	7,918	5,088	•	1,883	-	10,451	3,581	5,371	3,353	1,510	65,424
Compliance	11,513	12,378	12,368	10,930	7,023	•	2,599	•	14,426	4,942	7,414	4,628	2,084	90,304
Planning/Research	584 36.756	628	627	554	356	-	132	•	732	251	376	235	106	4,580
Finance	•	39,518	39,485	34,895	22,423	-	8,296	•	46,057	15,779	23,671	14,777	6,652	288,309
Public Relations	12,434	13,368	13,357	11,804	7,585	•	2,807	•	15,581	5,338	8,007	4,999	2,250	97,531
Information Technology	119,594	128,580	128,475	113,538	72,957	•	26,994	•	149,858	51,342	77,018	48,079	21,645	938,080
Budget & Decision Support	•	•	•	-	-	*	-	-		•	*	•	•	-
Corporate Quality	3,038	3,267	3,265	2,884	1,856	•	687	•	3,804	1,302	1,956	1,223	548	23,830
Managed Care Contract	•	5,452	5,448	4,814	3,094	-	1,145	-	6,355	2,177	3,266	2,039	918	34,707
Total Overhead Allocations	491,932	456,452	452,926	400,750	254,635		93,294		519,325	179,955	274,129	168,008	74,785	3,366,191
Total Expenses	3,265,225	3,611,454	3,565,114	2,957,073	2,189,639	5,983	713,284	139	3,564,547	1,296,376	1,684,726	862,317	574,717	
•	\$ (2,102,486) \$		(570,714) \$	2,957,073 (537,688) \$			(175,662) \$			409,540 \$	244,828 \$			24,290,594
•	→ (x,±02,400) 3	, (403,770) \$	(3/0,/14) \$	(337,000) 3	38,710	~ (2,012) 2	(1/3,002) \$	10 3	1400,5001 \$	\$ UPG,EUF	244,82B \$	(539,163) \$	(53,886) \$	(4,241,364)
Capital		•	•	•	<u> </u>	2010		•			54		0.0	104
General Fund Support/ Transfer In	\$ 4,798,453 \$	- \$	- \$	- \$	•	\$ - \$	\$		- \$	- \$	- \$	- \$	- \$	4,798,453

Primary Care Clinics- Medical Statement of Revenue and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

			rrent Month						Fiscal	Year To Da	te		
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
1,380,238	1,624,936	(244,698)	(15.1%)	1,380,050	188	0.0% Gross Patient Revenue	18,216,651	19,813,333	(1,596,682)	(8.1%)	18,498,402	(281,751)	(1.5%)
(54,123)	393,378	447,501	113.8%	654,737	708,860	108.3% Contractual Allowances	6,278,688	4,767,897	(1,510,791)	(31.7%)	8,798,825	2,520,138	28.6%
397,609	594,067	196,458	33.1%	278,070	(119,540)	(43.0%) Charity Care	4,555,969	7,262,482	2,706,513	37.3%	2,901,754	(1,654,215)	(57.0%)
288,686	180,459	(108,227)	(60.0%)	116,040	(172,647)	(148.8%) Bad Debt	2,395,131	2,206,082	(189,049)	(8.6%)	1,910,897	(484,234)	(25.3%)
632,173	1,167,904	535,731	45.9%	1,048,846	416,673	39.7% Total Contractuals and Bad Debts	13,229,788	14,236,461	1,006,673	7.1%	13,611,476	381,688	2.8%
191,558	148,128	43,430	29.3%	143,957	47,601	33.1% Other Patient Revenue	4,019,240	1,777,210	2,242,030	126.2%	6,121,466	(2,102,227)	(34.3%)
939,624	605,160	334,464	55.3%	475,161	464,463	97.7% Net Patient Revenue	9,006,103	7,354,082	1,652,021	22.5%	11,008,393	(2,002,290)	(18.2%)
68.08%	37.24%			34.43%		Collection %	49.44%	37.12%	. ,		59.51%	(-1)-50)	(10.174)
64,778	502,645	(437,867)	(87.1%)	279,760	(214,982)	(76.8%) Grant Funds	8,630,642	6,381,905	2,248,737	35.2%	5,905,811	2,724,831	46.1%
(9,904)	12,133	(22,037)	(181.6%)	13,578	(23,482)	(172.9%) Other Revenue	2,412,485	150,737	2,261,748	1,500.5%	1,895,420	517,064	27.3%
54,874	514,778	(459,904)	(89.3%)	293,338	(238,464)	(81.3%) Total Other Revenues	11,043,127	6,532,642	4,510,485	69.0%	7,801,232	3,241,895	41.6%
994,498	1,119,938	(125,440)	(11.2%)	768,499	225,999	29.4% Total Revenues	20,049,230	13,886,724	6,162,506	44.4%	18,809,625	1,239,605	6.6%
						Direct Operational Expenses:							
1,145,044	1,028,774	(116,270)	(11.3%)	879,061	(265,982)	(30.3%) Salaries and Wages	12,908,331	12,952,765	44,434	0.3%	11,943,929	(964,402)	In sect
293,917	290,454	(3,463)	(1.2%)	255,350	(38,567)	(15.1%) Benefits	3,461,806	3,659,988	198,182	5.4%	3,194,929	(266,878)	(8.1%) (8.4%)
118,725	52,153	(66,572)	(127_6%)	33,198	(85,527)	(257.6%) Purchased Services	762,857	634,300	(128,557)	(20.3%)	802,703	39,846	(8.4%) 5.0%
23,496	18,548	(4,948)	(26.7%)	33,986	10,490	30.9% Medical Supplies	176,286	223,276	46,990	21.0%	186,330	10.043	5.4%
98,653	13,762	(84,891)	(616.9%)	59,457	(39,197)	(65.9%) Other Supplies	392,357	206,164	(186,193)	(90.3%)	168,247	(224,109)	(133.2%)
•		100	0.0%	-	100	0.0% Contracted Physician Expense	-	,		0.0%	15,355	15,355	100.0%
43,740	62,219	18,479	29.7%		(43,740)	0.0% Medical Services	559,907	750,000	190,093	25.3%		(559,907)	0.0%
119,428	50,114	(69,314)	(138,3%)	64,317	(55,111)	(85.7%) Drugs	806,796	603,616	(203,180)	(33.7%)	516,286	(290,510)	(56.3%)
(11,041)	4,778	15,819	331.1%	93,329	104,370	111.8% Repairs & Maintenance	349,554	94,946	(254,608)	(268.2%)	515,066	165,512	32.1%
89,544	71,494	(18,050)	(25.2%)	50,400	(39,144)	(77,7%) Lease & Rental	1,044,455	958,930	(85,525)	(8.9%)	964,162	(80,293)	(8.3%)
6,526	\$,502	(1,024)	(18.6%)	5,721	(805)	(14.1%) Utilities	64,034	66,035	2,001	3.0%	63,847	(188)	(0.3%)
39,856	18,921	(20,935)	(110.6%)	46,700	6,844	14.7% Other Expense	257,062	275,150	18,088	6.6%	263,883	6,821	2.6%
2,322	2,296	(26)	(1.1%)	1,808	(514)	(28.4%) Insurance	23,325	27,982	4,657	16.6%	21,143	(2,182)	(10.3%)
1,970,210	1,619,015	(351,195)	(21.7%)	1,523,327	(446,883)	(29.3%) Total Operational Expenses	20,806,771	20,453,152	{353,619}	(1.7%)	18,655,880	(2,150,891)	(11,5%)
						Net Performance before Depreciation							
(975,712)	(499,077)	(476,635)	95.5%	(754,828)	(220,884)	29.3% & Overhead Allocations	(757,541)	(6,566,428)	5,808,887	(88.5%)	153,745	(911.286)	(592-7%)

Primary Care Clinics- Medical Statement of Revenue and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

			Curi	rent Month				Fiscal	Fiscal Year To Date					
_	Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
	9,863	6,072	(3,791)	(62.4%)	9,764	(99)	(1.0%) Depreciation	117,632	72,864	(44,768)	(61.4%)	63,896	(53,736)	(84.1%)
							Overhead Allocations:							
	2,403	10,228	7,825	76.5%	7,696	5,294	68.8% Risk Mgt	24,943	122,659	97,716	79.7%	94,355	69,412	73.6%
	53,159	72,204	19,045	26.4%	49,719	(3,439)	(6.9%) Rev Cycle	847,304	866,349	19,045	2.2%	413,981	(433,323)	(104.7%)
	4,242	4,444	202	4.6%	4,337	95	2.2% Internal Audit	50,792	53,603	2,811	5.2%	31,836	(18,956)	(59.5%)
	16,090	18,493	2,402	13.0%	14,274	(1,816)	{12.7%} Home Office Facilities	219,513	221,916	2,402	1.1%	235.978	16,465	7.0%
	19,386	20,037	651	3.2%	17,332	(2,054)	(11.8%) Administration	232,471	240,433	7,961	3.3%	228,535	(3,936)	(1.7%)
	23,680	27,464	3,784	13.8%	20,171	(3,509)	(17.4%) Human Resources	325,564	329,348	3,784	1.1%	267,014	(58,550)	(21.9%)
	10,244	10,244	102	0.0%	19,290	9,047	46.9% Legal	122,840	122,840		0.0%	111,578	(11,261)	(10.1%)
	7,315	6,782	(533)	(7.9%)	(1,575)	(8,890)	564.4% Records	65,424	81,461	16,037	19.7%	55,889	(9,535)	(17.1%)
	7,094	9,384	2,290	24.4%	3,382	(3,713)	(109.8%) Compliance	90,304	112,828	22,525	20.0%	55,458	(34,846)	(62.8%)
	-	1,155	1,155	100.0%	922	922	100.0% Planning/Research	4,580	13,783	9,203	66.8%	12,417	7,837	63.1%
	21,348	28,060	6,712	23.9%	22,266	918	4.1% Finance	288,309	336,621	48,312	14.4%	259,503	(28,806)	(11.1%)
	15,905	10,544	(5,361)	(50.8%)	8.617	(7,288)	(84.6%) Public Relations	97,531	126,836	29,305	23.1%	74,497	(23,035)	(30.9%)
	82,667	80,146	(2,521)	(3.1%)	96,395	13,728	14.2% Information Technology	938,080	961,631	23,551	2.4%	794,123	(143,957)	
	20			0.0%			0.0% Budget & Decision Support	330,000	301,031		0.0%	8.068		(18.1%)
	1,679	2,176	497	22.8%	(2,993)	(4,672)	156.1% Corporate Quality	23,830	26,167	2,338	8.9%		8,068	100.0%
	2,665	4,560	1,895	41.6%	(1,518)	(4,183)	275.6% Managed Care Contract	34,707				27,485	3,655	13.3%
		1,500	2,055	71.076	(1,510)	(4,103)	Alatiaged Care Contract	34,707	54,819	20,112	36.7%	44,893	10,186	22.7%
_	267,876	305,919	38,043	12.4%	258,317	(9,560)	(3.7%) Total Overhead Allocations	3,366,191	3,671,292	305,101	8.3%	2,715,609	(650,582)	(24.0%)
	2,247,949	1,931,007	[316,943]	(16.4%)	1,791,408	(456,541)	(25.5%) Total Expenses	24,290,594	24,197,309	(93,285)	(0.4%)	21,435,385	(2,855,209)	(13.3%)
					-					(00)0-01	(0.170)		(21033)2031	(45.570)
\$	(1,253,451) \$	(811,069) \$	(442,383)	54.5% \$	{1,022,909} \$	(230,542)	22.5% Net Margin	\$ (4,241,364)	\$ (10,310,585) \$	6,069,221	(58.9%)	\$ (2,625,761)	\$ (1,615,603)	(61.5%)
_	0.00	16	-63	0.0%			0.0% Capital		450,000	450,000	100.0%	7	£1	0.0%
\$	647,873 \$	1,087,500 \$	439,627	40.4% \$	\$	(647,873)	0.0% General Fund Support/ Transfer In	\$ 4,798,453	\$ 13,050,000 \$	8,251,547	63.2%	\$ 2,370,000	\$ (2,428,453)	(102.5%)

Primary Care Clinics- Dental Statement of Revenues and Expenses by Location

	Dental Clinic Administration	West Palm Beach Dental Clinic	Lantana Dental Clinic	Defray Dental Clinic	Belle Glade Dental Clinic	Total
Gross Patient Revenue	0.5	1,361,953	1,163,450	1,009,083	473,256	4,007,74
Contractual Allowances		295,020	270,192	203,118	133,308	851,63
Charity Care	4	554,137	587,314	543,890	178,264	1,863,60
Bad Debt		17,868	101,040	34,569	699	154,17
Total Contractual Allowances and Bad Debt	85	867,024	908,546	781,577	312,270	2,869,41
Other Patient Revenue		562,027	437,101	414,380	215,762	1,629,26
Net Patient Revenue	-	1,056,955	692,005	641,885	376,747	2,767,59
Collection %		77.61%	59.48%	63.61%	79.61%	69.06
Grant Funds	159,341	544,116	462,071	390,920	339,531	1,895,97
Other Revenue		(3)	70	(640)	233	23
Total Other Revenues	159,341	544,116	462,071	390,920	339,764	1,896,21
Total Revenues	159,341	1,601,072	1,154,075	1,032,806	716,511	4,663,80
Direct Operational Expenses						
Salaries and Wages	274,654	848,291	729,124	610,913	329,915	2,792,89
Benefits	60,841	255,374	192,454	189,930	96,850	795,44
Purchased Services	19	27,870	23,689	23,789	44,723	119,570
Medical Supplies		80,467	73,780	59,385	39,134	252,769
Other Supplies	(12)	31,713	37,328	26,345	58,994	154,369
Contracted Physician Expense				104	100	
Medical Services Drugs	-		4	Si.,	1.52	
orugs Repairs & Maintenance		106	362	615	272	1,35
Lease & Rental		11,648	13,476	13,401	11,058	49,58
Utilities		114,857 1,599	65,727	61,596	73,843	316,02
Other Expense	2,761	13,981	3,158 8,848	1,525	2,823	9,10
Insurance		23,361	0,040	2,269	7,669 493	35,527 493
Total Operational Expenses	338,244	1,385,906	1,147,946	989,267	665,774	4,527,137
Net Performance before Depreciation &						
Overhead Allocations	(178,903)	215,166	6,129	43,539	50,736	136,668
Depreciation		14,046	6,825	10,216	9,746	40,83
Overhead Allocations:						
Risk Mgt	394	1,915	1,681	1,298	795	6,083
Rev Cycle		74,538	65,441	50,537	30,972	221,48
nternal Audit	803	3,899	3,423	2,643	1,620	12,38
Home Office Facilities	27,230	200	•			27,23
Administration	3,663	17,845	15,664	12,101	7,414	56,68
Human Resources Legal	3,358	25,209	23,536	18,494	10,084	80,679
Records	1,943	9,429	8,277	6,393	3,917	29,959
Zompliance	1,035 1,428	5,022 6,932	4,408 6,085	3,405	2,086	15,956
Planning/Research	72	352	309	4,700 238	2,880	22,024
inance	4,560	22,130	19,427	15,004	146 9,193	1,117
Public Relations	1,542	7,486	6,572	5,076	3,110	70,319 23,787
nformation Technology	14,836	72,007	63,211	48,820	29,913	228,786
Budget & Decision Support	11,000	72,001		***************************************	29,513	220,780
Corporate Quality	380	1,827	1,606	1,243	763	5,818
Managed Care Contract	200	3,053	2,680	2,070	1,268	9,072
Total Overhead Allocations	61,245	251,642	222,320	172,022	104,160	811,389
otal Expenses	399,488	1,651,594	1,377,091	1,171,505	779,681	5,379,359
let Messale	\$ (240,147) \$		(223,016) \$	(138,699) \$	(63,170) \$	(715,554
Vet Margin						
apital		(,, -	, , , , , ,		100/01/4	(110,7,7

Primary Care Clinics- Dental Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curr	ent Month						Fiscal \	rear To Dat	e		
Actual	Budget	Variance	%	Prior Year	Variance	<u>%</u>	Actual	Budget	Variance	%	Prior Year	Variance	%
305,557	358,252	(52,696)	(14.7%)	306,243	(687)	(0.2%) Gross Patient Revenue	4,007,741	4,379,625	(371,884)	(8.5%)	3,929,455	78,286	2.0%
42,088	74,794	32,706	43.7%	89,486	47,397	53.0% Contractual Allowances	851,638	914,349	62,711	6.9%	1,078,743	227,105	21.1%
108,225	166,504	\$8,280	35.0%	134,248	26,024	19.4% Charity Care	1,863,604	2,035,493	171,889	8.4%	1,542,973	(320,631)	(20.8%)
59,355	15,674	(43,681)	(278.7%)	5,800	(53,556)	(923.5%) Bad Debt	154,176	191,632	37,456	19.5%	387,105	232,930	60.2%
209,668	256,972	47,304	18.4%	229,533	19,865	8.7% Total Contractuals and Bad Debts	2,869,417	3,141,474	272,057	8,7%	3,008,821	139,404	4.6%
59,211	89,249	(30,038)	(33.7%)	110,474	(51,264)	(46.4%) Other Patient Revenue	1,629,269	1,070,896	558,373	52.1%	3,266,795	(1,637,526)	(50.1%)
155,099	190,529	(35,430)	(18.6%)	187,184	(32,086)	(17.1%) Net Patient Revenue	2,767,593	2,309,047	458,546	19.9%	4,187,429	(1,419,836)	(33.9%)
50.76%	53.18%			61.12%		Collection %	69.06%	52.72%			106.57%		
7,298	109,866	(102,568)	(93.4%)	19,259	(11,961)	(62.1%) Grant Funds	1,895,979	1,787,610	108,369	6.1%	1,405,106	490,872	34 9%
	2,837	(2,837)	(100.0%)	•	-	0.0% Other Revenue	233	34,000	(33,767)	(99.3%)	34,000	(33,767)	(99.3%)
7,298	112,703	(105,405)	(93.5%)	19,259	(11,961)	(62.1%) Total Other Revenues	1,896,212	1,821,610	74,602	4.1%	1,439,106	457,105	31.8%
162,396	303,232	(140,836)	(46.4%)	206,443	(44,047)	(21.3%) Total Revenues	4,663,805	4,130,657	533,148	12.9%	5,626,536	(962,731)	(17.1%)
						Direct Operational Expenses							
253,580	232,852	(20,728)	(8.9%)	231,003	(22,577)	(9.8%) Salaries and Wages	2,792,898	2,931,985	139,087	4.7%	2,656,379	(136,519)	(5.1%)
64,930	67,643	2,713	4.0%	63,715	(1,215)	(1.9%) Benefits	795,449	852,322	56,873	6.7%	778,414	(17,035)	(2.2%)
19,151	9,894	(9,257)	(93.6%)	80,345	61,194	76.2% Purchased Services	119,570	136,387	16,817	12.3%	181,778	62,209	34.2%
18,923	26,773	7,850	29.3%	23,382	4,459	19.1% Medical Supplies	252,765	314,629	61,864	19.7%	302,233	49,467	16.4%
17,246	10,771	(6,475)	(60.1%)	20,508	3,262	15.9% Other Supplies	154,369	130,220	(24,149)	(18.5%)	50,583	(103,785)	(205.2%)
	-	•	0.0%	98	•	0.0% Contracted Physician Expense				0.0%			0.0%
-		-	0.0%		•	0.0% Medical Services	•	-	-	0.0%		-	0.0%
18	1,872	1,854	99.0%	33	15	45.0% Drugs	1,355	21,967	20,612	93.8%	11,009	9,654	87.7%
(296)	1,955	2,251	115.2%	9,922	10,218	103.0% Repairs & Maintenance	49,583	58, 207	8,624	14.8%	71,603	22,020	30.8%
26,516	24,397	(2,119)	(8.7%)	27,524	1,008	3.7% Lease & Rental	316,023	314,108	(1,915)	(0.6%)	394,259	78,236	19.8%
(2,020)	736	2,756	374.4%	865	2,885	333.4% Utilities	9,105	8,964	(141)	(1.6%)	9,994	888	8.9%
5,153	3,419	(1,734)	(50.7%)	7,454	2,301	30.9% Other Expense	35,527	41,047	5,520	13.4%	47,656	12,128	25.4%
31	56	25	44.7%	75	44	58.7% Insurance	493	705	212	30.0%	1,020	526	51.6%
403,232	380,368	(22,864)	(6.0%)	464,825	61,594	13.3% Total Operational Expenses	4,527,137	4,810,541	283,404	5.9%	4,504,927	(22,210)	(0.5%)
						Net Performance before							
(240,835)	(77,136)	(163,699)	212.2%	(258,382)	17,547	(6.8%) Depreciation & Overhead Allocations	136,668	(679,884)	816,552	(120.1%)	1,121,609	(984,941)	(87.8%)

Primary Care Clinics- Dental Statement of Revenues and Expenses FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

	Current Month							Fiscal Year To Date								
Actu	ıal	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%		
	3,304	14,313	11,009	76.9%	7,492	4,189	55.9% Depreciation	40,833	180,333	139,500	77.4%	143,044	102,211	71,5%		
							Overhead Allocations.									
	586	2,481	1,895	76.4%	2,114	1,528	72.3% Risk Mgt	6,083	29,915	23,832	79.7%	25,918	19.835	76.5%		
1	3,896	18,870	4,974	26.4%	14,430	535	3.7% Rev Cycle	221,488	226,462	4,974	2.2%	120,158	(101,329)	(84.3%)		
	1,034	1,083	49	4.5%	1,191	157	13.2% Internal Audit	12,388	13,073	685	5.2%	8,745	(3,643)	(41.7%)		
	1,996	2,295	299	13.0%	2,401	405	16.9% Home Office Facilities	27,230	27,529	299	1.1%	39,690	12,460	31.4%		
	4,728	4,882	154	3.1%	4,761	33	0.7% Administration	56,687	58,639	1,952	3.3%	64,244	7,557	11.8%		
!	5,868	6,803	935	13.7%	6,558	689	10.5% Human Resources	80,679	81,614	935	1.1%	83,610	2,931	3.5%		
;	2,492	2,492		0.0%	5,299	2,806	53.0% Legal	29,959	29,959	7.7	0.0%	30,282	323	1,1%		
	1,784	1,662	(122)	(7.3%)	(3,170)	(4,954)	156.3% Records	15,956	19,867	3.911	19.7%	12,645	(3,311)	(26.2%)		
;	1,730	2,283	553	24.2%	929	(801)	(86.3%) Compliance	22,024	27,517	5,493	20.0%	14,539	(7,486)	(51.5%)		
		281	281	100.0%	(3,710)	(3,710)	100.0% Planning/Research	1,117	3,361	2,244	66.8%	3,047	1,930	63.3%		
	5,207	6,836	1,629	23.8%	6,116	909	14.9% Finance	70,315	82,098	11,783	14.4%	68,354	(1,961)	(2.9%)		
	3,879	2,587	[1,292]	(50.0%)	2,367	(1,512)	(63.9%) Public Relations	23,787	30,934	7,147	23.1%	19,747	(4,040)	(20.5%)		
20	0,162	19,546	(615)	(3.1%)	26,477	6,316	23.9% Information Technology	228,786	234,530	5,744	2.4%	218,120	(10,666)	(4.9%)		
	65	•	*	0.0%		-	0.0% Budget & Decision Support				0.0%	5,050	5,050	100.0%		
	410	519	109	21-1%	(2,151)	(2,560)	119.0% Corporate Quality	5,818	6,382	564	8.8%	6,221	403	6.5%		
	697	1,185	488	41.2%	(441)	(1,137)	258.1% Managed Care Contract	9,072	14,330	5,257	36.7%	13,029	3,957	30.4%		
													3,550	30.474		
64	4,468	73,806	9,338	12.7%	63,170	(1,297)	(2.1%) Total Overhead Allocations	811,389	886,211	74,821	8.4%	733,398	(77,991)	(10.6%)		
471	1,003	468,486	(2,517)	(0.5%)	535,488	64,485	12.0% Total Expenses	5,379,359	5,877,084	497,725	8.5%	5,381,369	2,010	0.0%		
\$ (308	8,607) \$	(165,254) \$	(143,352)	86.7% \$	(329,045) \$	20,439	(6.2%) Net Margin	\$ (715,554) \$	[1,746,427] \$	1,030,873	(59.0%)	245,166	\$ (960,721)	(391.9%)		
		•	<u> </u>	0.0%		-	0.0% Capital		771,688	771,688	100.0%			0.0%		
\$	- S	- \$		0.0% \$	- 5	······································	0.0% General Fund Support/ Transfer In	\$ - \$	- \$		0.0%		\$ -	0.0%		

													Current Year	Current YTD	%Var to	Prior Year
Clinic Visits - Adults and Pediatrics	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Total	Budget	Budget	Total
West Palm Beach	1,661	1,289	1,312	1,734	1,628	1,447	1,798	1,754	1,552	1,895	1,673	1,647	19,390	20,024	(3.2%)	18,787
Delray	1,355	1,162	1,134	1,180	1,212	1,356	1,283	1,312	1,311	1,306	1,324	1,242	15,177	18,006	(15.7%)	15,697
Lantana	1,411	1,309	1,261	1,314	1,409	1,424	1,524	1,505	1,434	1,476	1,641	1,406	17,114	19,233	(11.0%)	15,275
Belle Glade	1,030	790	839	934	806	850	949	819	668	689	951	801	10,126	9,796	3.4%	10,304
Jerome Golden Center	1.0	*:			10.40	×11		26.25			-	1000		- E	0.0%	2,415
Lewis Center	267	233	229	239	246	227	277	271	239	269	219	221	2,937	2,726	7.7%	2,661
Lake Worth & Women's Health Care	1,608	1,153	1,104	1,214	1,130	1,466	1,483	1,454	1,299	1,505	1,440	1,157	16,013	19,631	(18.4%)	17,739
Jupiter Clinic	421	457	418	467	483	502	565	555	522	499	467	389	5,745	6,560	(12.4%)	5,946
West Boca & Women's Health Care	1,009	861	781	923	815	900	984	877	850	921	900	767	10,588	8,649	22.4%	8,576
Mobile Van	239	186	119	201	200	159	143	151	183	180	167	188	2,116	2,270	(6.8%)	416
Suboxone	361	289	222	301	415	476	611	601	556	622	573	428	5,455	3,600	51.5%	3,763
Total Clinic Visits	9,362	7,729	7,419	8,507	8,344	8,807	9,617	9,299	8,614	9,362	9,355	8,246	104,661	110,495	(5.3%)	101,579
Dental Visits																
West Palm Beach	918	722	704	800	792	839	873	813	802	854	889	810	9,816	11,114	(11.7%)	10,315
Lantana	653	508	468	616	630	717	646	672	669	787	698	611	7,675	11,563	(33.6%)	8,318
Delray	676	522	446	503	535	644	675	574	612	702	577	569	7.035	8,499	(17.2%)	7,300
Belle Glade	406	260	230	259	275	292	377	337	329	398	367	295	3.825	4,577	(16.4%)	4,478
Total Dental Visits	2,653	2,012	1,848	2,178	2,232	2,492	2,571	2,396	2,412	2,741	2,531	2,285	28,351	35,753	(20.7%)	30,411
Total Medical and Dental Visits	12,015	9,741	9,267	10,685	10,576	11,299	12,188	11,695	11,026	12,103	11,886	10,531	133,012	146,248	(9.1%)	131,990
Mental Health Counselors (non-bitable)																
West Palm Beach	124	100	103	135	117	110	154	133	164	194	181	168	1,683	1.030	63.4%	1,290
Delray	137	118	102	117	106	102	126	219	221	148	102	92	1,590	1,020	55.9%	1,157
Lantana	467	414	368	433	383	265	423	885	457	511	454	401	5,471	2,750	98.9%	2,242
Belle Glade	17	21	22	26	18	25	23	20	10	12	22	17	233	175	33.1%	189
Lewis Center	268	219	192	235	232	253	283	208	198	215	207	226	2,736	1.170	133.8%	1,794
Lake Worth	173	99	73	190	98	111	76	178	190	216	171	164	1,739	1,450	19.9%	1,747
Jupiter			4	-	15	0.90		1.5			-		-,	355	(100.0%)	315
West Boca			23		0		-	200						240	(100.0%)	239
Mobile Van	- 0			16	40	57	95	78	92	94	147	95	714		100.0%	13
Total Mental Health Screenings	1,186	971	860	1,152	994	923	1,180	1,721	1,342	1,390	1,284	1,163	14,166	8,190	73.0%	8,986



SUPPLEMENTAL INFORMATION

MEDICAID MATCH FUND

Medicaid Match Statement of Revenues and Expenditures FOR THE TWELVETH MONTH ENDED SEPTEMBER 30, 2019

		Curre	nt Month						Fiscal Yea	r To Date			
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
\$ - \$	- \$	5 -	0.0% \$	- !	\$ -	0.0% Patient Revenue	\$ -	\$ +1	\$ -	0.0%		\$ -	0.0%
491,667	491,667	0	0.0%	491,667	0	0.0% PBC Interlocal	5,900,000	5,900,000	0	0.0%		0	0.0%
230	414	(184)	(44.3%)	546	(315)	(57.8%) Other revenue	3,553	4,970	(1,417)	(28.5%)		(2,041)	
491,897	492,081	(184)	(0.0%)	492,212	(315)	(0.1%) Total Revenue	5,903,553	5,904,970	(1,417)	(0.0%)	5,905,595	(2,041)	(0.0%)
						Direct Operational Expenses:							
-	-	_	0.0%		-	0.0% Salaries and Wages	9		_	0.0%			0.0%
2.6	-		0.0%	-		0.0% Benefits				0.0%			0.0%
		1	0.0%	-		0.0% Purchased Services				0.0%		-	0.0%
	-		0.0%			0.0% Medical Supplies			- 10	0.0%			
	-	20	0.0%	150		0.0% Other Supplies			-	0.0%		-	0.09
		401	0.0%		6.4	0.0% Contracted Physician Expense	3	8		0.0%			0.09
		0	0.0%		12	0.0% Medical Services	2						0.09
		200	0.0%	10.20						0.0%		- 6	0.0%
	0	- 3	0.0%	25		0.0% Drugs				0.0%		-	0.0%
	-	-	0.0%			0.0% Repairs & Maintenance	0.00			0.0%			0.0%
						0.0% Lease & Rental			-	0.0%		-	0.0%
1 417 221	1 404 020	£7.500	0.0%			0.0% Utilities				0.0%		-	0.0%
1,417,231	1,484,839	67,608	4.6%	1,441,591	24,360	1.7% Other Expense	17,226,007	17,428,830	202,823	1.2%	17,068,343	(157,664)	(0.9%)
1-1			0.0%	- 64x	15.7	0.0% Insurance				0.0%	540	-	0.0%
1,417,231	1,484,839	67,608	4.6%	1,441,591	24,360	1.7% Total Operational Expenses	17,226,007	17,428,830	202,823	1.2%	17,068,343	(157,664)	(0.9%)
						Net Performance before Overhead							
(925,334)	(992,758)	67,424	(6.8%)	(949,378)	24,044	(2.5%) Allocations	{11,322,454}	(11,523,860)	201,406	(1.7%)	(11,162,749)	(159,705)	1.4%
						Overhead Allocations:							
(2)		256	0.0%	13	25	0.0% Risk Mgt	+ 1			0.0%	0.4	23	0.0%
		-	0.0%		0	0.0% Rev Cycle	27		-	0.0%	15	* 1	0.0%
		259	0.0%	1.0		0.0% Internal Audit	10	2.5		0.0%	12	2.5	0.0%
*			0.0%			0.0% Legislative Affairs	2.5		2	0.0%		700	0.0%
	20	1.5	0.0%	21		0.0% Administration	40		-	0.0%		20	0.0%
			0.0%	19		0.0% Human Resources		1.0	7	0.0%	1.0		0.0%
		0.70	0.0%			0.0% Legal		235		0.0%			0.0%
	-	٠,	0.0%	10.		0.0% Records	0.00			0.0%			0.0%
5.1	(5)	12	0.0%			0.0% Compliance			2	0.0%		7.3	0.0%
		32	0.0%			0.0% Finance	11.00		-	0.0%			0.0%
2.0	+0		0.0%		140	0.0% Communications				0.0%			0.0%
<u> </u>	- 1	22	0.0%	12		0.0% Information Technology	10.500			0.0%	-	_	0.0%
2.7		3	0.0%	6.	1Ú	0.0% Total Overhead Allocations		•		0.0%		-	0.0%
1,417,231	1,484,839	67,608	4.6%	1,441,591	24,360	1.7% Total Expenses	17,226,007	17,428,830	202,823	1.2%	17,068,343	(157,664)	(0.9%)
(925,334)	(992,758)	67,424	(6.8%)	(949,378)	24,044	(2.5%) Net Margin	(11,322,454)	(11,523,860)	201,406	(1.7%)	(11,162,749)	(159,705)	(1.4%)
925,334	992,758	(67,424)	(6.8%)	040 270	(24.044)		<u> </u>		· · · · · · · · · · · · · · · · · · ·	· · · · · · ·	=		11
			(0.074)	949,378	(24,044)	(2.5%) General Fund Support	11,322,454	11,523,860	(201,406)	(1.7%)	11,162,749	(159,705)	(1.4%)
\$ 925,334 \$	992,758 \$	(67,424)	(6.8%) \$	949,378	(24,044)	(2.5%) Total Transfers In	\$ 11,322,454	\$ 11,523,860	(201,406)	(1.7%)	\$ 11,162,749	\$ 159,705	1.4%

Medicaid Match Statement of Revenues and Expenditures by Month

	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	H
Patient Revenue	\$\$	= 5	- S	S .	- S	- 5	- S	S		5	Aug-13		Year to Date
PBC Interlocal	491,667	491,667	491,667	491,667	491,667	491,667	491,667	491,667	491,667	491,667		401.557	5 000 000
Other revenue	730	142	834	459	33	111	700	169	163	274	491,667 208	491,667 230	5,900,000 3,553
Total Revenue	492,397	491,809	492,501	492,126	491,700	491,777	491,866	491,836	491,830	491,941	491,874	491,897	5,903,553
Direct Operational Expenses													
Salaries and Wages	3.6	¥c.	11.0	17			100	10.1					
Benefits		4	100							- 6		***	
Purchased Services		21	- 14					-			2	23	92
Medical Supplies			1.74			250	- 6		350			- 50	
Other Supplies		2		12	- 9		- 1			15		133	37
Contracted Physician Expense	- 5											50	
Medical Services	No.						27	- 0	- 38			5.5	
Drugs		- 0	- 5		- 8		-	<i>*</i>					99
Repairs & Maintenance		- 53	- 6		- 63				7.0	- 0	9		37
Lease & Rental		1	10	6	1	2.5				12	**	100	1.5
Utilities	0						100	- 5					- 68
Other Expense	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591		1 441 501	1 441 551	* *** ***				
Insurance		1,441,551	1,441,351	1,441,331	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,417,231	1,417,231	1,/17,231	17,226,007
Total Operational Expenses	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,417,231	1,417,231	1,417,231	17,226,007
Net Performance before Overhead Allocations	(949,194)	(040 707)	1040.000)	1040 4641	1000 0001	4					,		17,000,007
THE PERSONS OF THE BUILDING	(343,134)	(949,782)	(949,090)	(949,465)	(949,891)	(949,813)	(949,724)	(949,754)	(949,760)	(925,290)	(925,356)	(925,334)	(11,322,454)
Overhead Allocations													
Risk Mgt		60	34	1.0	4.7	5%		23	100	10	85	2,	
Rev Cycle			14		200	274						- 23	- 0
Internal Audit**	0.0	100		-20	10	2.00		- 2	52	10			
Legislative Affairs		- 60	5.4		20	100			14		- 2		
Administration**		- 61		- 2	- 13		7	- 23	100	7			
Human Resources		-	2.0		1.5	82		4.1			-0		- 8
Legal	200	6.00	-3.5		601	5/4	- 1	100		- 3			28
Records	200	100		4	- 3			28					
Compliance**		(4.54)	3.7		20	12	2	- 23					
Finance	4	7.2		223							200		- 53
Communications	5.0	1171	56	90	-			- 55	- 6	- 9	- 1		
Information Technology		500		- 10 <u> </u>	58		4					- 4	
Total Overhead Allocations		1000											
Total Expenses	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,441,591	1,417,231	1,417,231	1,417,231	17,226,007
Net Margin	(949,194)	(949,782)	(949,090)	(949,465)	(949,891)	(949,813)	(949,724)	(949,754)	(949,760)	(925,290)	(925,356)	(925,334)	(11,322,454)
General Fund Support	949,194	949,782	949,090	949,465	949,891	949,813	949,724	949,754	949,760	925,290	925,356	925,334	11,322,454
Total Transfers in	\$ 949,194 \$	949,782 \$	949,090 \$	949,465 \$	949,891 \$	949.813 \$	949,724 \$	949,754 \$	949,760 \$	925,290 5	000 Mg 4		
					242,022	245,440	240,004 \$	242,124 3	343,700 \$	343,430 \$	925,356 \$	925,334 \$	11,322,454

1.	Description:	Purdue	Pharma	Settlement
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2. Summary:

This agenda item presents the Board with an update on the Purdue Pharma Settlement.

3. Substantive Analysis:

In September 2019, Purdue Pharma reached an agreement in principle on a framework for settling the U.S. opioid litigation facing the Company. The attached document summarizes the current status and next steps on the settlement.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

		Amount	Budget
	Capital Requirements	N/A	Yes No
	Annual Net Revenue	N/A	Yes No
	Annual Expenditures	N/A	Yes No
5. F	Reviewed for financial accuracy of Joel Snook, CPA VP & Chief Financial Officer Reviewed/Approved by	<u>l</u>	cedure:
	N/A Committee Name		N/A Date Approved
6. F	Recommendation:		
S	Approved for Legal sufficiency: Valence Shahriari VP & General Counsel	receive and file the Purdue	Dany & Danis
	Thomas Cleare VP of Strategy		Darcy UDavis Chief Executive Officer

Purdue Pharma Settlement

Executive Summary

Purdue Pharma's entire value will be contributed for the benefit of the American public over the drug maker's role in the country's opioid epidemic

The Settlement is estimated to provide more than \$10 billion to address the opioid crisis, including potentially contributing millions of doses of life-saving opioid overdose reversal medications

Oklahoma, in a separate settlement, received \$102.5 million to establish a new foundation for addiction treatment and research at Oklahoma State University as well as \$20 million worth of treatment drugs

Florida is among the larger group of states and local governments in the \$10 billion settlement and will be involved in settlement talks with the hope of an agreement in 2020.

The PBC Board of Commissioners voted in November to opt out of the national class-action lawsuit and negotiate a separate settlement for Palm Beach County.

Settlement Details

In September 2019, Purdue Pharma reached an agreement in principle on a framework for settling the U.S. opioid litigation facing the Company that included 24 state attorneys general, officials from 5 U.S. territories, the Plaintiffs' Executive Committee in the multidistrict litigation (MDL), and co-lead counsel in the MDL.

The settlement structure is estimated to provide more than \$10 billion to address the opioid crisis. The key elements of the settlement, which is subject to court approval, includes:

- Potentially contributing tens of millions of doses of opioid overdose reversal and addiction treatment medications such as nalmefene and naloxone at no or low cost;
- Marketing restrictions on the sale and promotion of opioids; and
- In addition to 100% of the value of Purdue Pharma, the Sackler families contributing a minimum
 of \$3 billion, with the potential for substantial further monetary contributions from the sales of
 their ex-U.S. pharmaceutical businesses.

The settlement framework strives to provide billions of dollars and critical resources to communities across the country trying to cope with the opioid crisis. Perdue Pharma is continuing to work with state attorneys general and other plaintiff representatives to finalize and implement this agreement.

The New Company that will emerge out of the bankruptcy is trying to bring to market nalmefene hydrochloride, a much-needed treatment that has the potential to reverse overdoses from powerful synthetic opioids such as fentanyl. Nalmefene has received FDA fast-track designation. The New Company could also continue supporting the development of an over-the-counter (OTC) nasal naloxone product, and provide millions of doses of these medicines at no or low cost to communities around the



country. It is hoped that this will dramatically increase access to this life-saving opioid overdose reversal medication, one of the FDA's top public health priorities.

To finalize and implement the settlement agreement, Purdue Pharma filed for reorganization under. Chapter 11 of the U.S. Bankruptcy Code as the next step. This court-supervised process is intended to, among other things, facilitate an orderly and equitable resolution of all claims against Purdue, while preserving the value of Purdue's assets for the benefit of those impacted by the opioid crisis.

Florida Settlement

Florida is among a group of states and local governments working on a deal with Purdue Pharma. It is unclear how much of the settlement money could go to Florida versus other states. Florida Attorney General Ashley Moody has confirmed Florida is in settlement talks with Purdue Pharma and that the settlement will help Florida gain access to more life-saving resources and bolster Florida's efforts to end this deadly epidemic. The hope is that a deal will be reached in late 2020.

Palm Beach County

The PBC Board of Commissioners voted in November to opt out of national class-action settlement based in part on the fact that Palm Beach County is one of the three worst hit counties in the United States. The PBC Board of Commissioners believes Palm Beach County will be in a better position with the leverage of a trial or a trial itself than being part of the overall settlement where the interests of Palm Beach County would be diluted.

Oklahoma Settlement

In March 2019, Oklahoma's attorney general confirmed a \$270 million settlement with Purdue Pharma over the drug maker's role in the country's opioid epidemic.

Under the terms of the Oklahoma settlement, Purdue immediately contributes \$102.5 million to establish a new foundation for addiction treatment and research at Oklahoma State University. Members of the Sackler family, who own Purdue Pharma, will pay an additional \$75 million in personal funds over five years. Purdue also will provide \$20 million worth of treatment drugs, pay \$12 million to cities and towns and cover about \$60 million in litigation costs.

A consultant's report that Oklahoma filed estimated that abating the opioid crisis in that state would cost more than \$8.7 billion over the next 20 years.

Next Steps

Monitor the settlement progress and work with District lobbyists and Palm Beach County to identify opportunities that emerge from the settlement where the District can receive funding to enhance the response to the opioid crisis in Palm Beach County.



1. Description: District Cares Application Process Change

2. Summary:

This agenda item presents the Board with an update on the District Cares Application Process Change.

3. Substantive Analysis:

The District has made a change to the District Cares application process. Historically, enrollment in District Cares required its own eligibility review process separate from the CL Brumback Primary Care Clinic registration process. Going forward, the application process for District Cares Specialty Benefits will be integrated into the CL Brumback Primary Care Clinics registration process. As an example, if an uninsured resident of Palm Beach County has a medical need they would first call and schedule an appointment with the Primary Care Clinics. During that call to schedule the appointment the individual will asked to provide information so the District can begin the review process for District Cares. They will also be asked to bring any supporting documentation to their first visit so they can be fully assessed for the District Cares Specialty Benefits. Then, if their Primary Care Physician believes they need to be referred to a specialist, the eligibility review process will have already been started reducing the time needed to complete the review. This will help to expedite the visit with the specialist.

The attached letter was sent to community partners noticing them of the change. This agenda item is providing the Board with the letter and background on the change in the event you are asked about the change by someone in the community.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy Joel H. Snook, CPA Chief Financial Officer	and compliance with purchas	sing procedure:
5. Reviewed/Approved I	y Committee:	
N/A		
Committee Name		Date Approved
	74	

6. Recommendation:

Staff recommends the Board receive and file the District Cares Application Process Change.

Approved for Legal sufficiency:

Valerie Shahriari VP & Goneral Counsel

Thomas Cleare VP of Strategy Dercy Davis Chief Executive Officer



November 20, 2019

Re: District Cares Eligibility Application Process Change

Dear Community Partner

The Health Care District is excited to announce a change that will optimize care coordination for the patients of the C.L. Brumback Primary Care Clinics. For patients that require referrals to specialists, the patient will no longer be required to go through two (2) separate registration/eligibility processes. The District is integrating the process for patients to receive District Cares specialty provider services with the Clinic's registration process. Going forward, all patients will be assessed for District Cares during their registration process with the CL Brumback Primary Care Clinics.

If you have a client your organization is assisting who requires medical services, please refer them directly to the C.L. Brumback Primary Care Clinics. The patient should first call to schedule an appointment to see a primary care provider. During the call to schedule an appointment, the Clinic registration team will begin the benefit qualification process. The District Cares Application should no longer be completed and mailed in, dropped off, faxed, or emailed separately.

To make an appointment at the Primary Care Clinic, the patient should call 561-642-1000.

Once a patient schedules an appointment with the C.L. Brumback Primary Care Clinic they will establish their medical home. Their primary care physician will coordinate comprehensive patient treatment with a team of care providers based on a patient's individual medical needs. Care will move seamlessly as needed between primary care physicians, medical specialists, hospitals and other services.

Thank you for your continued partnership.

Health Care District

1. Description: Proclamation Commemorating the 10th Anniversary of Lakeside Medical Center

2. Summary:

This year Lakeside Medical Center, the Health Care District of Palm Beach County's acute care, teaching hospital in Belle Glade, marks its tenth year of operation. The 70-bed, all-private room facility accredited by The Joint Commission opened its doors on October 15, 2009 and serves as the safety net hospital for rural, western Palm Beach County. The Health Care District's Board of Commissioners is asked to approve a proclamation that commemorates the hospital's decade of service and recognizes the many dedicated professionals at Lakeside Medical Center who provide and support the delivery of safe, quality care for the Glades communities.

3. Substantive Analysis:

The Health Care District of Palm Beach County owns and operates Lakeside Medical Center, which in 2011 became one of the few rural teaching hospitals in Florida. The program was designed to help meet a shortage of primary care physicians particularly in rural areas. In 2019, the hospital's Family Medicine Residency Program graduated its seventh class of residents. The public hospital has received state and national recognition over the years. In the fall of 2018, Lakeside Medical Center was named an "A" rated, top hospital in the nation for patient safety, as recognized by Leapfrog's Hospital Safety Grade. This year the C. L. Brumback Primary Care Clinics relocated its Belle Glade Clinic inside the hospital to provide patients with convenient access to medical, dental, pharmacy and behavioral health services under one roof.

The action requested from the Health Care District Board is the approval of Proclamation 2019P-004 to commemorate the hospital's tenth anniversary.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No No

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A	N/A
Committee Name	Date Approved
Recommendation:	
Staff recommends the Board approve	Proclamation 2019P-004.
Approved for Legal sufficiency:	
Valerit Shahrian VP & General Counsel	
V.1	



PROCLAMATION 2019P-004

A PROCLAMATION OF THE HEALTH CARE DISTRICT OF PALM BEACH COUNTY BOARD OF COMMISSIONERS TO RECOGNIZE LAKESIDE MEDICAL CENTER ON THE OCCASION OF ITS 10TH ANNIVERSARY OF PROVIDING RESIDENTS AND VISITORS IN RURAL, WESTERN PALM BEACH COUNTY WITH SAFE, QUALITY HOSPITAL CARE.

WHEREAS, Lakeside Medical Center, a safety net hospital that is owned and operated by the Health Care District of Palm Beach County, is one of the few rural teaching hospitals in Florida and graduated its seventh class of Family Medicine Residents in 2019; and

WHEREAS, Lakeside Medical Center has provided access to safe, quality care for the residents of the Glades, a region that is designated as a medically underserved area, since the public hospital opened in October 2009; and

WHEREAS, the physicians, nurses and staff of the 70-bed, acute care facility are committed to delivering high quality acute care through evidence-based medicine in a caring, safe and comfortable environment; and

WHEREAS, in 2019, Janet D. Moreland, APRN, MSN, LHRM, who was raised and educated in the Glades, was named Hospital Administrator and is leading the teaching hospital into its second decade of service, along with a new Nursing Director, Medical Director, General Surgeon, credentialed psychiatrist, Komen Foundation Breast Navigator and a board-certified ED group experienced in the treatment of higher acuity patients; and

WHEREAS, in the fall of 2018, Lakeside Medical Center was named an "A" rated, top hospital in the nation for patient safety, as recognized by Leapfrog's Hospital Safety Grade; and

WHEREAS, Lakeside Medical Center was recognized by the Florida Agency for Health Care Administration and the Florida Department of Health for meeting the federal "Healthy People 2020" target goal for C-section deliveries for first-time mothers with low-risk pregnancies; and

WHEREAS, the hospital also received the 2018 Florida Hospital Association Hospital Improvement Innovation Network Award for excellence in patient safety and was recognized by Florida Blue as a 2018 Blue Distinction® Center for Maternity Care; and

WHEREAS, in 2019 Lakeside Medical Center engaged community stakeholders in the development of a Community Health Assessment Plan and also invested in a new 128-slice, technologically advanced CT scanner; and

WHEREAS, in 2019 the C. L. Brumback Primary Care Clinics began to relocate its Belle Glade Clinic inside the hospital to provide patients with medical, dental, pharmacy and behavioral health services under one roof; and

WHEREAS, in fiscal year 2018, the hospital served 31,500 patients, handled 23,210 emergency room visits, performed 635 surgeries and delivered 438 babies; and

WHEREAS, Lakeside Medical Center remains committed to improving patient outcomes and contributes to creating a healthier workforce, a higher quality of life for county residents, healthier students in Glades' public schools, access to health care for low income, uninsured and underserved communities, 24/7, county-wide, lifesaving coverage by the Health Care District's Trauma Hawk air ambulances and the county's Level 1 Trauma Centers.

NOW, THEREFORE, on this 10th day of December 2019, the HEALTH CARE DISTRICT OF PALM BEACH COUNTY Board of Commissioners, on behalf of the community, does hereby recognize the Tenth Anniversary of Lakeside Medical Center.

Upon call of a vote, the Chair thereupon declared the proclamation duly passed and adopted this 10th day of December 2019.

Leslie B. Daniels, Chair	Sean O'Bannon, Secretary

1. Description: Legal Pre-Suit Settlement

2. Summary:

This item presents a proposed settlement and general release related to a general liability matter for a patient at Lakeside Medical Center.

3. Substantive Analysis:

Approval was provided by the Health Care District Board during a closed risk session on March 26, 2019. After much negotiation and consideration of the facts, the District proposes a settlement of the following:

• The gross amount of \$35,000 payable to the Plaintiff's Attorney

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Joel Snook, CPA
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A N/A

Committee Name Date Approved

6. Recommendation:

Staff recommends the Board approve the Legal Pre-suit settlement and general release.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Valerie Shahriari VP & General Counsel

Darcy Davis

Chief Executive Officer

1. Description: Lakeside Medical Center Confidential Public Records Request Quarterly Report

2. Summary:

Under the provisions of Florida Statute 395.3035(9)(a), staff shall report in writing to the governing board on the number of records for which a public records request has been made and the records have been declared to be confidential under section 395.3035. This report is attached for Board information.

3. Substantive Analysis:

For each such record, the governing Board is provided with a general description of the record, the date on which the record became confidential, whether the public will have access to the record at a future time, and, if so, on what date the public will be granted access to such record. The report also includes each record that had been confidential to which the public has been granted access since the last report.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A	4.
Committee Name	Date Approved

6. Recommendation:

Staff recommends the Board receive and file the attached Lakeside Medical Center Confidential Public Records Request Quarterly Report.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Valerie Shahitari

VP & General Counsel Chief Executive Officer

LAKESIDE MEDICAL CENTER CONFIDENTIAL PUBLIC RECORDS REQUESTS

Record Description under Section 395.3035	Date Record Declared Confidential	Date Record Accessible to Public	Date Record Released to Public
OCTOBER-DECEMBER 2018 - NO REQUESTS DECLARED CONFIDENTIAL	N/A	N/A	N/A
JANUARY-MARCH 2019 - NO REQUESTS DECLARED CONFIDENTIAL	N/A	N/A	N/A
APRIL-JUNE 2019 - NO REQUESTS DECLARED CONFIDENTIAL	N/A	N/A	N/A
JULY-SEPTEMBER 2019 - NO REQUESTS DECLARED CONFIDENTIAL	N/A	N/A	N/A

1. Amendment to the Lakeside Health Advisory Board Bylaws

2. Summary:

This item presents a proposed amendment to the Lakeside Health Advisory Board Bylaws.

3. Substantive Analysis:

The Bylaws were last updated on November 28, 2017. The District proposes amending the Section 4.1 titled, Meetings. The revisions remove the following language "At least one meeting per year will be joint meeting with the District Board". Attached for your review is the following documents:

- Updated version of the bylaws showing the proposed amendment; and,
- A clean version of the bylaws to be adopted.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Joel Snook, CPA
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A N/A

Committee Name Date Approved

6. Recommendation:

Staff recommends the Board approve the amendment to the Lakeside Health Advisory Board Bylaws.

Datey | Davis Chief Executive Officer

Approved for Legal sufficiency:

(2)

Valetie Shahriari VP & General Counsel

Valene Shahriari VP & General Counsel

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Bylaws of Lakeside Health Advisory Board

Bylaws of Board

Section 1 Statutory Authority

Section 2 Board

Section 3 Officers

Section 4 Meetings

Section 5 Conflicts of interest

Section 6 Committees

Section 7 Miscellaneous

History of Lakeside Board Bylaws

October 2017

Reflecting Board Action through February 24, 2016 December 10, 2019

Bylaws of Lakeside Health Advisory Board

Section 1-Statutory Authority

- 1.1 Statutory Authority. These Bylaws of the Lakeside Health Advisory Board ("Bylaws") have been adopted as the Bylaws of the Lakeside Health Advisory Board ("Lakeside Board") as approved by the Board of the Health Care District of Palm Beach County ("District Board") pursuant to the District Board's authority granted by the Florida Legislature as set forth in Chapter 2003-326, Laws of Florida ("Health Care Act").
- 1.2 Enactment and Acknowledgement. The District Board has enacted, and the Lakeside Board has acknowledged receipt of, the following Bylaws for the governance of the Lakeside Board. These Bylaws shall be utilized until such time as they are modified by an amendment hereto.

Section 2 – Board

- 2.1 Board. The governing board shall be known as the Lakeside Health Advisory Board or "Lakeside Board" as referred to herein. The Lakeside Board shall have at least seven (7) but no more than eleven (11) members. Each Lakeside Board member shall serve no more than two (2) consecutive four (4) year terms unless otherwise agreed to by the Lakeside Board and approved by the District Board.
- 2.2 **Membership.** The District Board shall appoint and reappoint qualified individuals to serve on the Lakeside Board with at least one member of the District Board serving on the Lakeside Board.
- 2.3 Reserved Powers of District Board. Pursuant to District Resolution 2008R-003, Bylaws of the District Board and District Board Policies the District Board shall exercise exclusive responsibility for matters concerning the Corporation and Hospital mission and values, strategic planning, finance, audit and compliance, executive oversight and governance.
 - The District Board reserves all general powers not specifically enumerated in these Bylaws.
- 2.4 Delegated Powers and Authority. The delegated powers and authority of the Lakeside Board is subject to the direction, policies and bylaws of the District Board. No portion of these Bylaws may be construed as superseding or exceeding such enumerated powers. The Lakeside Board shall be responsible for the following matters concerning the Glades Community as delegated by the District Board:

- a. Review and monitor a program that ensures a high level of health care, treatment, services, quality and safety at the District's health care facilities in the Glades community including, but not limited to, the CL Brumback Primary Care Clinic, Lakeside Medical Center, and the School Health Program; this includes reviewing reports and data from the District Clinic Holdings, Inc. Board and subcommittees of the Health Care District Board, as well as studying reports from Lakeside Medical leadership regarding operations at Lakeside Medical Center.
- b. Regularly evaluate community health needs through District supported needs assessments and serve as health advocates for the Glades community;
- c. Support fundraising efforts to improve the health of the community;
- d. Participate in the development, preparation, drafting and implementation of strategic planning initiatives for the Glades community as contemplated by the Health Care Act and in conjunction with directives and guidance from the District Board.
- 2.6 Compensation; Reimbursement of Expenses. No member of the Lakeside Board shall be entitled to receive compensation from the District or Corporation. The Corporation shall reimburse members of the Lakeside Board consistent with the reimbursement provisions of the Health Care Act and District policies and procedures.
- 2.7 Indemnification. The Corporation shall have power to indemnify members of the Lakeside Board consistent with the indemnification provisions of the Health Care Act. This Section shall be construed to conform with, and when necessary, shall be amended to conform to Section 7 of the Health Care Act.

Section 3 - Officers

- 3.1 Officers. The Officers of the Lakeside Board shall consist of a Chair, Vice Chair and Secretary. Officers of the Lakeside Board shall be elected at the Annual meeting and shall hold office for a period of one (1) year. Officers may not hold the same office for more than three (3) full terms. The Officers shall be members of the Lakeside Board and they can be recalled from office by a vote of four (4) members of the Lakeside Board.
- 3.2 Chair. The Chair of the Lakeside Board shall:
 - a. Preside at all meetings of the Lakeside Board;
 - b. Perform all duties usually pertaining to the office of the Chair; and
 - c. Represent the will of the majority of the Lakeside Board.

- 3.3 Vice-Chair. The Vice Chair shall assume the duties of the Chair in the absence of the Chair.
- 3.4 Secretary. The Secretary of the Lakeside Board shall:
 - a. Ensure that the minutes of the meeting are accurately recorded;
 - b. Assume the duties of the Chair in the absence of the Chair and Vice Chair;
 - c. Upon receipt and approval by the Lakeside Board, certify by signature the meeting minutes;
 - d. Certify other official papers of the Lakeside Board as required; and
 - e. Perform all other duties usually pertaining to the office of Secretary.

Section 4 - Meetings

- 4.1 Meetings. The meetings of the Lakeside Board shall be the Annual, Regular and Special meetings. All meetings shall be open to the public unless otherwise provided for by law.

 At least one meeting per year will be joint meetings with the District Board.
- 4.2 Annual Meeting. The last Lakeside Board meeting in May of each year shall constitute the annual meeting of the Lakeside Board.
- 4.3 Regular Meetings. Regular meetings of the Lakeside Board shall be conducted quarterly, or as needed. Public notice of each meeting and the date, time and location of same shall be made as required by law. The District Chief Operating Officer, District Chief Executive Officer or Chair may cancel and/or reschedule a Regular meeting, upon proper notice to the Lakeside Board members and the public, if it is determined that a quorum will not be present
- 4.4 Special Meetings. The Lakeside Board may convene Special meetings. Such Special meetings shall include, but not be limited to:
 - a. Emergency Meetings. If a bona fide emergency situation exists, an Emergency meeting of the Lakeside Board may be called by the Chair or Vice Chair. An Emergency meeting shall be called and noticed in the same manner as a Regular meeting; however, the timeliness of the notice shall be provided as time reasonably permits under the situation. All actions taken at an Emergency meeting shall be ratified by the Lakeside Board at the next Regular meeting.
 - b. Workshop Meetings. Workshop Meetings may be combined with other meetings of the Lakeside Board or held separately. Public notice of each Workshop meeting shall be given as required by law. No official business shall be transacted at the Workshop meetings.

- c. Strategic Planning Meetings. The Lakeside Board shall meet to discuss written strategic plans including opportunities to positively impact community health in the Glades in a manner consistent with the District Board directives and applicable laws.
- d. Other Special meetings. The Lakeside Board may convene other Special meetings authorized by and in a manner consistent with law.
- 4.5 Attendance. Regular attendance shall be expected for all Lakeside Board members. If a member misses more than twenty-five percent (25%) of the regular Lakeside Board meetings during a twelve (12) month period, the Chair shall advise the District Board.
- 4.6 **Quorum and Procedure.** The presence of a majority of the total members of the Lakeside Board shall be necessary at any meeting to constitute a quorum or transact business.
 - The Lakeside Board shall promulgate rules of order for the conduct of all its meetings. All procedural matters not addressed in said rules of order, or by these Bylaws, shall be governed by the latest edition of "Roberts Rules of Order."
- 4.7 **Voting.** Each member shall have one vote which may only be exercised in person. Members may not vote via electronic communication, secret ballot or vote by proxy or designee.
- 4.8 *Meeting Minutes.* Minutes of each meeting shall be accurately taken, preserved, and provided to members at or before the next regular meeting.
- 4.9 Agenda and Order of Business for Meetings. There shall be an agenda for every meeting of the Lakeside Board. However, the Lakeside Board shall not be prohibited from discussing and/or taking official action on matters not specifically described or contained in the agenda.

Section 5 - Conflicts of linterest

- 5.0 Location. Meetings shall be held in the Glades community or the Health Care District Offices as designated by the Lakeside Board or the District Chief Executive Officer.
- 5.1 General. The Lakeside Board should avoid entering into contracts or agreements that would be, or give the appearance of being, a conflict of interest.
- 5.2 Conflict of Interest. Members of the Lakeside Board are subject to Florida law pertaining to avoidance of conflicts of interest in holding public office, including but not limited to, Part III of Chapter 112, Florida Statutes, the Code of Ethics for Public Officers and Employees as well as any and all other applicable standards as set forth by applicable regulatory and accreditation agencies.

5.3 **Prohibited Financial Interests.** No Lakeside Board member, administrator, employee or representative of the Lakeside Board, nor any person, organization or agency shall, directly or indirectly, be paid or receive any commission, bonus, kickback, rebate or gratuity or engage in any fee-splitting arrangement in any form whatsoever for the referral of any patient to the District or Corporation.

Section 6 — Committees

- 6.1 Committees. Pursuant to its delegated authority, the Lakeside Board may designate one or more committees to assist the Lakeside Board in fulfilling its mission. The committees may be Standing or Ad Hoc committees. Ad Hoc committees may be established by the Chair as necessary to assist with short term decisions facing the organization.
- 6.2 General Composition of Committees. Each committee shall be chaired by one (1) member of the Lakeside Board and have at least three (3) but no more than seven (7) members, who shall all be appointed, re-appointed or removed by the Lakeside Board. Appointment to Standing Committees shall be for a term of four (4) years. Standing committee membership is limited to two (2) full terms. The compositions of each Standing committee shall be regularly reviewed to ensure that each member of its membership meets the requirements set forth by the Lakeside Board for that respective Standing committee.
- 6.3 **Standing Reports** The Standing Reports of the Lakeside Board are:
 - a. Medical Executive;
 - and b. Medical Staff;
 - c. District, Quality, Patient Safety & Compliance Committee
 - d. District, Finance & Audit Committee
 - e. District Clinic Holdings, Inc. Board
 - f. (Ops for LMC)

Section 7- Miscellaneous

- 7.1 Amendments. These Bylaws may only be amended or repealed by the District Board.
- 7.2 Subject to Law alid of Health Care Act. All powers, authority and responsibilities provided for in these Bylaws, whether or not explicitly so qualified, are qualified by the provisions of the Health Care Act and applicable laws.
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CERTIFICATE

	rtify that I am the I h County ("Distric	•			
	sory Board were du		-		
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			Secretar	у	
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Board	l") and the foregoin	g Bylaws were d f February 2016_	uly adopted	by said Lake 2019. Veeks, RN	eside Board at a m

HISTORY OF GLADES BOARD BYLAWS

The initial Bylaws of the Glades Rural Area Support Board were first adopted on the 24th-14th day of

February 2016 January, 2009. Amendments made subject to Section 7. I of Glades Board Bylaws are listed below.

Change Number	Date of Adoption	Section(s) Amended
	May 19, 2009	Title Pages amended to read:
-	Way .5, 2005	Amended and Restated
		Bylaws of the Glades Rural
		Area Support Board
2	May 19,2009	Section 2, Sections 2.4 e. and
<u> </u>	Way 15,2005	f. are amended to reflect that
	1	Section 2.4 g. will be added.
	1	Section 2.4 g. will be added. Section 2.4 g. is added to
		provide that the Glades Board
		will have authority and power
		to conduct strategic planning
		in conjunction with the
		*
3	May 19,2009	Holdings Board.
3	Widy 19,2009	Section 4, Section 4.4 c. is Amended to be Section 4.4 d.
		}
		to reflect that a new Section 4.4 c. will be added. Section
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		4.4 c. is added to provide the
		Glades Board with the power
		to conduct Strategic Planning
	May 10 2000	Meetings.
5	May 19,2009	Section 2.4 c. added.
,	February 24,2016	Name change to Lakeside
		Health Advisory Board.
		Changed reporting structure
		from Hospital Holdings to
		District Board. Section 2.1
		changed to allow Board
		members to serve more than 2
		consecutive 4 year terms if
		agreed to by Lakeside and
		District Board. Section 2.4
		Changed focus to entire
		Glades community from
		hospital only focus. Deleted
		2.4e regarding recruitment,
		appointment and
		credentialing of medical staff.

	TO 114 MARKS - 12 MARKS	
<u>6</u>	November 28, 2017	A revisions to section 2. (a) allowing the Board to review reports and data from the District Clinics Holdings Board from the subcommittees of the HCD Board and review reports from LMC leadership regarding hospital operations. Section 4.1 has been amended to allow for one joint meeting per year rather than two as previously allowed. Section 4.3 amends the regularly scheduled meetings to quarterly rather than monthly, or as needed. Section 5.0 has been amended to add that meeting will be held in the glades community. Section 6.3 have been amended to update the committees listed and add the DCH Board as well as LMC Operational Overview to the list of reports.
7	December 10, 2019	Deleted requirement for an annual joint meeting with the District Board.

Bylaws of Lakeside Health Advisory Board

Bylaws of Board

Section 1 Statutory Authority

Section 2 Board

Section 3 Officers

Section 4 Meetings

Section 5 Conflicts of interest

Section 6 Committees

Section 7 Miscellaneous

History of Lakeside Board Bylaws

Reflecting Board Action through December 10, 2019

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Section 7- Miscellaneous

- 7.1 Amendments. These Bylaws may only be amended or repealed by the District Board.
- 7.2 Subject to Law of Health Care Act. All powers, authority and responsibilities provided for in these Bylaws, whether or not explicitly so qualified, are qualified by the provisions of the Health Care Act and applicable laws.
- 7.3 Construction. These Bylaws shall be construed to conform with, and when necessary, shall be amended to conform to the provisions of the Health Care Act.

CERTIFICATE

Beach County ("District Board") and the foregoing bylaws of the Lakeside Health Advisory Board were duly approved by said District Board at a meeting held on theday of 2019.
Ву:
Secretary
This is to certify that I am the Board Secretary of the Lakeside Health Advisory Board ("Lakeside Board") and the foregoing Bylaws were duly adopted by said Lakeside Board at a meeting held on the day of 2019.
Ву:
Secretary

HISTORY OF GLADES BOARD BYLAWS

The initial Bylaws of the Glades Rural Area Support Board were first adopted on the 14th day of January, 2009. Amendments made subject to Section 7. I of Glades Board Bylaws are listed below.

Change Number	Date of Adoption	Section(s) Amended
•	May !9, 2009	Title Pages amended to read: Amended and Restated Bylaws of the Glades Rural Area Support Board
2	May 19,2009	Section 2, Sections 2.4 e. and f. are amended to reflect that Section 2.4 g. will be added. Section 2.4 g. is added to provide that the Glades Board will have authority and power to conduct strategic planning in conjunction with the Holdings Board.
3	May 19,2009	Section 4, Section 4.4 c. is Amended to be Section 4.4 d. to reflect that a new Section 4.4 c. will be added. Section 4.4 c. is added to provide the Glades Board with the power to conduct Strategic Planning Meetings.
5	May 19,2009 February 24,2016	Section 2.4 c. added. Name change to Lakeside Health Advisory Board. Changed reporting structure from Hospital Holdings to District Board. Section 2.1 changed to allow Board members to serve more than 2 consecutive 4 year terms if agreed to by Lakeside and District Board. Section 2.4 Changed focus to entire Glades community from hospital only focus. Deleted 2.4e regarding recruitment, appointment and credentialing of medical staff.

	1 00 0015	1 11 1 2 4 2
6	November 28, 2017	A revisions to section 2. (a) allowing the Board to review reports and data from the District Clinics Holdings Board from the subcommittees of the HCD Board and review reports from LMC leadership regarding hospital operations. Section 4.1 has been amended to allow for one joint meeting per year rather than two as previously allowed. Section 4.3 amends the regularly scheduled meetings to quarterly rather than monthly, or as needed. Section 5.0 has been amended to add that meeting will be held in the glades community. Section 6.3 have been amended to update the committees listed and add the DCH Board as well as LMC Operational Overview to the list of reports.
7	December 10, 2019	In Section 4.1 Deleted requirement for an annual joint meeting with the District Board.

1. Description: Medical Staff Appointment(s) for Lakeside Medical Center

2. Summary:

The agenda item represents the practitioner(s) recommended for Medical Staff appointment by the Medical Executive Committee of Lakeside Medical Center.

3. Substantive Analysis:

The practitioner(s) listed below satisfactorily completed the credentialing and privileging process and met the standards set forth within the approved Medical Staff Bylaws. The credentialing and privileging process ensures that all Medical Staff meet specific criteria and standards of professional qualifications; this criterion includes, but is not limited to:

- Current licensure
- Relevant education, training and experience
- Current clinical and professional competence
- Health fitness and ability to perform requested privileges
- Malpractice history and liability insurance coverage
- Immunization status; and
- Applicable life support training

Last Name	First Name	Degree	Specialty	Appointment	Privileges
Alkon	Jaime	MD	Pediatric Cardiology	Initial Appointment	Provisional
Bashir	Atif	MD	Cardiology	Initial Appointment	Provisional
Betancourt	Roberto	MD	Emergency Medicine	Initial Appointment	Provisional
Davis	Barry	MD	General Surgery	Initial Appointment	Provisional
James	Patience	DO	Anesthesiology	Initial Appointment	Provisional
Joseph	John	MD	Anesthesiology	Initial Appointment	Provisional
Meeler	Marilee	PA	Physician Assistant	Initial Appointment	Provisional
Novick	Mark	MD	Radiology	Initial Appointment	Provisional
Ortega	Jose	MD	Anesthesiology	Initial Appointment	Provisional
Steckel	Sienna	MD	Emergency Medicine	Initial Appointment	Provisional
Vargas	Damaris	DO	Emergency Medicine	Initial Appointment	Provisional
Abraham	Varkey	PA	Physician Assistant	Reappointment	Allied Health Professional
Azan	Charles	MD	Pediatrics/Neonatology	Reappointment	Active
Cano	Daila	PA	Physician Assistant	Reappointment	Allied Health Professional
Citakovic	Maja	APRN	Nurse Practitioner	Reappointment	Allied Health Professional

Dawkins	Bryan	MD	Family Medicine	Reappointment	Active
Louis	Willine	APRN	Nurse Practitioner	Reappointment	Allied Health Professional
Prendergast	Suzette	APRN	Nurse Practitioner	Reappointment	Allied Health Professional
Rowling	Courtney	MD	Psychiatry	Reappointment	Active
Samuel	Maritza	MD	Pediatrics/Neonatology	Reappointment	Active
Teagarden	Dana	DO	Obstetrics and Gynecology	Reappointment	Active

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with regulatory requirements. A nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

Lakeside Medical Center utilized internal Credentialing staff and the Medical Executive Committee to support the credentialing and privileging process. The Medical Executive Committee is comprised of a multi-specialty panel of practitioners with current privileges at Lakeside Medical Center.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements		Yes No 🛛
Annual Net Revenue		Yes No No
Annual Expenditures		Yes No No

Annual Expenditures	Ye	es 🔛
		- 111111
Reviewed for financial accuracy on	d compliance with nurchasing procedure	

Joel H. Snook, CPA Chief Financial Officer

5. Reviewed/Approved by Committee:

Lakeside Medical Center Medical Executive Committee	November 12, 2019 and December 2, 2019
Committee Name	Date Approved

6. Recommendation:

Staff recommends the Board approve the Medical Staff Appointment(s) for Lakeside Medical Center.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

Belma Andric, MD, MPH Chief Medical Officer

Darcy UDavis Chief Executive Officer

1. Description: Initial Credentialing and Privileging of Healey Center practitioner(s)

2. Summary:

The agenda item represents the practitioner(s) recommended for initial credentialing and privileging by the Chief Medical Officer.

3. Substantive Analysis:

The practitioner(s) satisfactorily completed the credentialing and privileging process. The credentialing and privileging process ensures that all facility practitioners meet specific criteria and standards of professional qualifications; this criterion includes, but is not limited to:

- Current licensure
- Relevant education, training and experience
- Current clinical competence
- · Health fitness and ability to perform requested privileges
- Malpractice history and liability insurance coverage
- Applicable life support training

Last Name	First Name	Degree	Specialty	Credentialing
Fernandes	Florinda	PA	Psychiatry Physician Assistant	Initial Credentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state and federal requirements. A nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The Healey Center utilized internal Credentialing staff and the Chief Medical Officer to support the credentialing and privileging process.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements		Yes No No
Annual Net Revenue		Yes No 🛛
Annual Expenditures		Yes No 🛛

Reviewed for financial accuracy and compliance with purchasing procedure:

Chief Financial Officer	
Reviewed/Approved by Committe	ee:
N/A	N/A
Committee Name	Date Approved
Recommendation:	
Staff recommends the Board approve the	Initial Credentialing and Privileging
Healey Center practitioner(s).	
Approved for Legal sufficiency:	
Approved for Legal sufficiency: Valeric Shahriefi VP & General Counsel	Day & Day

1. Description: Internal Audit Plan 2019-2020 Status Update and Follow-Up of Management Action Plan Items for Completed Internal Audits

2. Summary:

This agenda item provides the Internal Audit Plan 2019-2020 Status Update and Follow-Up of Management Action Plan Items for Completed Internal Audits.

3. Substantive Analysis:

Since the 9/10/19 Committee meeting two internal audits on the approved internal audit plan have been completed. The FY 2019-2020 Internal Audit Plan includes 13 internal audits/projects. Crowe has completed five audits/projects. There are two internal audits/projects in the fieldwork phase, three in the reporting phase and two in the planning phase. One internal audit/project plan has not been started.

Per request of the District, Crowe would like to replace the Medicaid Wrap Process project and the District Cares Eligibility audit with Cash Posting-Clinics and Petty Cash audits, respectively. The District recently hired a permanent Director, Revenue Cycle. Replacement of the Medicaid Wrap Process project will allow Management to assess current processes and controls in place around this process and related revenue cycle function. Replacement of the District Cares Eligibility audit will allow Management to develop new processes and controls over this program, which is currently being restructured under the new Director, Revenue Cycle.

A special project, ADP Implementation Diagnostic, was added to the 2019-2020 Internal Audit Plan to address specific concerns expressed by Management over the implementation of the ADP solution. The proposed project Petty Cash may not be completed in the current year audit plan.

Also, per request of the District, Crowe deferred the Denials Management audit to a future audit plan year. This will allow Management to assess current processes and controls in place over the Denials Management function under the new Director, Revenue Cycle. The budgeted hours associated with the Denials Management audit will be re-allocated equally to the Construction Build-Out — Clinic at LMC audit to support additional hours incurred due to delays in obtaining documentation from Management and the Lakeside Medical Center Focused Facility Coding Compliance Audit to support additional hours incurred as a result of an expanded audit scope requested by Management.

Internal controls are strengthened when action plans for issues are implemented. Crowe discusses all issues with process owners during each project. Management is responsible for formulating corresponding action plans to correct identified internal control deficiencies. Crowe validates resolution of issues by testing completion of action plans with Management on a monthly basis through our follow-up process. It is

Management's responsibility to continue to maintain the controls necessary to mitigate risk. Additionally, Crowe reports the status of outstanding issues to Management bimonthly.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

VI & Chief I manetal Officer	

5. Reviewed/Approved by Committee:

Finance & Audit Committee	12/10/19
Committee Name	Date Approved

6. Recommendation:

Staff recommends the Board review and approve the Internal Audit Plan 2019-2020 Status Update and Follow-Up of Management Action Plan Items for Completed Internal Audits

Approved for Legal sufficiency:

Valerie Shahrian VP & General Counsel

VP & Chief Compliance and Privacy Officer

Chief Executive Officer

District Clinics Clinics Clinics District District		Finance & Revenue Cycle	2	Billing and Collections	FULL AUDIT	Crowe Risk			
3 Clinics 4 Clinics 5 Clinics 6 District	ict			(Golden Hour)	OCC AUDIT	Assessment	Complete	0 1 0	Given that processes and systems in place are manual, and services have been recently contracted to a third party vendor, an external assessment can address control gaps that might exist and consideration of leading practices provided.
4 Clinics 5 Clinics 6 District		Finance & Revenue Cycle	2	Procurement Controls	FULL AUDIT	Crowe Risk Assessment	Complete	0 2 3	Adequate control activities around vendor set-up, purchase authorizations, supply chain management and accounts payable can prevent financial issues for the District.
5 Clinics 6 District	es	Operations	2	Construction Build Out	FULL AUDIT	Crowe Risk Assessment	Complete Pending Audit Committee Approval	2 1 1	Construction projects can create risks of overpayments and delays. The primary care build ou at LMC has experienced changes to scope and opportunities to enhance processes can help the District achieve organizational objectives.
6 District	es	Finance & Revenue Cycle	3	Billing and Collections (Athena)	FULL AUDIT	Crowe Risk Assessment	Reporting		Given that processes and systems in place are manual, and services have been recently contracted to a third party vendor, control gaps might exist which could be addressed through an external review and consideration of leading practices.
	s	Operations	3	Mobile Van Operations and Processes	FULL AUDIT	Crowe Risk Assessment	Reporting		Adequate control activities are important to facilitate the eligibility, patient setup, data collection activities and downstream processes which support the overall effectiveness of the Mobile Val program. Risk areas to consider around this operation include proper storage of medication, vehicle downtime parking and security.
	ct	Human Resources	4	Employee Classification	PROJECT	Crowe Risk Assessment	Fieldwork		Adequate processes related to employees vs. contractors classification can prevent penalties and fines, Also, appropriate oversight of contractors can mitigate other risks for the District.
7 Clinics		Finance & Revenue Cycle	4	Denials Management	FULL AUDIT	Crowe Risk Assessment	Deferred		To prevent negative financial impacts to the organization, adequate control activities over denials management should be in place. These controls and processes can also mitigate compliance issues and perpetual billing and collecting issues.
8 Clinics	s	Clinical	4	Quality Improvement and Reporting	FULL AUDIT	Crowe Risk Assessment	Reporting		Adequate control activities over the collection and aggregation of data from the individual clini for reporting and performance improvement process can mitigate risks to deficient quality reporting and can enhance incentive opportunities. Quality metrics used can be compared to leading practices and potential gaps identified.
9 LMC		Clinical	4	Lakeside Medical Center Focused Facility Coding Compliance	FULL AUDIT	Crowe Risk Assessment	Complete Pending Audit Committee Approval	1 2 1	When coding monitoring procedures are reduced, related risks increase. Management implemented procedures to self-audit the coding process. This includes increasing staff over this function and bringing in outside providers to assist with oversight. With new procedures implemented. An audit can evaluate manual coding processes in place, Emergency Department codes, transfers and observation hours in the ED.
10 Clinics	2	Finance & Revenue Cycle	Q1 2020	Medicaid Wrap Process	PROJECT	Senior Leadership	Replaced		Given the complexities of the Medicaid Wrap filing, completeness of the data set being incorrect could subject the District to incorrect filing and receipts.
11 District	rt .	Operations	Q1 2020	District Cares Eligibility	FULL AUDIT	Crowe Risk Assessment	Replaced		Ineffective processes and control procedures can facilitate the Clinics registration to inappropriately deny or award eligibility coverage through District Cares.
12 Clinics	s (Clinical	Q1 2020	Payer Quality Incentive Bonuses	PROJECT	Senior Leadership	Planning		Payer quality reporting controls should support incentive bonuses received are accurate and represents the full amount allowable.
13 Clinics		MOTO CONTONING AND A			\$30 E 200 O				Inadequate due diligence procedures related to the selection, implementation and use of an

REMOVED:

7 Are Clir		Finance & Revenue Cycle	DESCRIPTION OF THE PERSON	Denials Management	IFULL AUDIT	Crowe Risk Assessment	Deferred	To prevent negative financial impacts to the organization, adequate control activities over denials management should be in place. These controls and processes can also mitigate compliance issues and perpetual billing and collecting issues.
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REPLACED:

10	Clinics	Finance & Revenue Cycle	Q1 2020	Medicaid Wrap Process	PROJECT	Senior Leadership	Replaced	Given the complexities of the Medicaid Wrap filing, completeness of the data set being incorrect could subject the District to incorrect filing and receipts.
11	District	Operations	Q1 2020	District Cares Eligibility	IFULL AUDIT	Crowe Risk Assessment	Replaced	Ineffective processes and control procedures can facilitate the Clinics registration to inappropriately deny or award eligibility coverage through District Cares.

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10	District	Operations	Q1 2020	Petty Cash	PROJECT	Senior Leadership	Not Started	To address Management concerns over the handling of petty cash funds, an assessment is needed to determine if controls in place over the security and use of petty cash accounts throughout the District are proper and if cash funds issued to the business units are accounted for property.
11	Clinics	Operations	Q1 2020	Cash Posting	FULL AUDIT	Senior Leadership	Planning	Adequate controls over cash posting at the Primary Care Clinics can mitigate risks of theft, misposting to patient accounts and untimely deposits to the bank. Management noted concerns over the adequacy of these procedures.
14	District	Operations	Q1 2020	ADP Implementation Diagnostic	PROJECT	Senior Leadership	Fieldwork	Ineffective oversight and management over the implementation of ADP Human Capital Management (HCM) solution can result in unforeseen risks related to payroll processing, reporting accuracy and optimization of workflow/functionality. Management expressed concerns over undetected risks after payroll issues were experienced subsequent to implementation of the ADP solution.

Time Table By Calendar Quarter

Crowe Resource	Q2	Q3	Q4	Q1 2020
Certified Construction Auditor (CCA)	(1) Construction Build Out	A CONTRACTOR CONTRACTOR	Bully with the blood of the bully	
Harry Torres	(2) Billing and Collections (Aeromed) (3) Procurement Controls (13) Athena System Selection and Current State	(4) Billing and Collections (Clinics) (5) Mobile Van Operations	(6) Employee Classification (7) Denials Management (REMOVED)	(10) Petty Cash
Crowe Resource				(11) Cash Posting - Clinics (14) ADP Implementation Diagnostic
Clinical Specialist			(8) Quality Improvement and Reporting	
Compliance Specialist			(9) Lakeside Medical Center Focused Facility Coding Compliance	(12) Payer Quality Incentive Bonuses

ЧбіН	OWNERS STACE OWNERS	12/31/2019	Going forward, on this and all future construction projects, Management will develop and implement a procedure requiring that the project architect promptly communicate project profiles architect promptly communicate project profiles and other building requires registers to all independent and the profiles and other profiles are profiles and other profiles and other profiles are profiles and other profiles and other profiles are profiles and other profiles are profiles and other profiles and other profiles are profiles are profiles are profiles are profiles and other profiles are profiles are profiles are profiles are profiles and other profiles are profiles and profiles are pro	Timely Motification of Critical Project Communications	Construction Project Communication Mot Timely Among Parties	2020-03	onstruction Build OMJ ts cinil3 - Iu
			notifications received from AHCA and other building regulatory authorities to all interested parties in a timely manner. Expected Deliverables: 1. Copy of procedure established reflecting inclusion of the above process. 2. A log of all project communications provided to the architect from AHCA regarding construction project activities that is distributed to all interested parties.	SIDDEPARTURE	CHILD I Brown		
	Belma Andric. MD, Thomas Fartell	610Z/1E/Z1	In considering recovery of costs associated with construction of the non-compliant walls, Ousnity additional costs incurred as a result of this construction; Review the contract with the Architect for potential remedies; and ROPBC Legal Department.	Determination and Perermination Remedies Retact to Construction to Mon-Compliant Institution Wall			
			Expected Deliverables: 1. Copy of the additional construction cost tabulation, and 2. Documentation of next steps to be taken, if any, to recover these costs.				
ИріН	llena? Farell	6102/16/21	Expected Deliverable:	Construction Management Policies and Procedures	Construction Management Policies and Procedures	\$050-03	struction Build - Clinic at LMC
мод	ll∋ns∃ zsmodT	12/31/2019	Copy of the published policy and procedures document. Going forward, on this and all future construction projects, management will establish a formal procedure requiring all panies, including the project architect, general contractor and HCDPBC management, formally document their approval of CUDs by signing them during their organing project meetings prior to implementation.	Timely Review and Approvals of CUD's Prior to Implementation	Contingency Use Directive (CUD) Approval Not Documented	2020-03	struction Build - Clinic at LMC
			Copy of procedure established reflecting inclusion of the above process.				
			Management will work with the general contractor to make a determination as to who should be responsible for contingency usage in excess of the contractually established \$100,000 limit, and execute the suppropriate instrument (deductive CUD, contract change order) accordingly.	Excess Conlingency Usage Amount Resolution to be Determined			
			Expected Deliverable: Evidence (deductive CUD, contract change order) of the resolution reached regarding excess contingency balance.				
Moderal	algO abnaioY 0202\f2\f	6/30/06/9	Management will develop procedures to identify, review and resolve credit balances timely. Overpayments that relate to government payers (Medicare/Medicaid) will be reviewed and resolved within 60 days of payment remittance, per Medicare rules. Overpayments from non- government payors with be reviewed and resolved within 120 days of the patient date of service.		Credit Balances Not Resolved Timely at LMC, Clinics and Aeromed	11-6102	iii Balance
			Management will assign dedicated staff to work and manage credit betances in all systems for new credit batances created each month. Credit batances that have not been refunded within the state of Floridas one-year dormancy rule will be considered for reporting to the State of Florida as unclaimed property.				
			CROWE COMMENT: The District hired a permanent Director of Revenue Cycle, as of September 2019, who is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue, Management provided a Revised Due Date to finalize this action plan item.				

Health Care District of Palm Beach County Follow-up of Management Action Plan Items for Completed Internal Audits

Credit Balance	2019-11	Lack of Procedures for Reporting Credit Balances Under Florida Unctaimed Property Laws	Implement Process to Report Unclaimed Property in Accordance with state of Florida Regulation	Management will develop credit balance monitoring and reporting procedures and design credit balance prevention education and resolution training for staff. Management will create monthly reports to monitor credit balance creation and track resolution performance. Revenue Cycle management at the Clinics and LMC will coordinate with the District's Finance department to process and report unrefunded credit balances to the state of Florida, in accordance with the State's dormancy rules and reporting requirements over unclaimed property. CROWE COMMENT: The District hired a permanent Director of Revenue Cycle, as of September 2019, who is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue. Management provided a Revised Due Date to finalize this action plan item.	6/30/2019	1/31/2020 Yotanda Ogle, Robert Forchin	Moderale
Lakeside Medical Center Focused Facility Coding Compliance Audit	2019-09	Facility ED E/M Level Variances	Ongoing monitoring	Management will determine the process for ongoing pre-bill reviews to validate documentation supports the facility E/M level assigned.	2/28/2020	Yolanda Ogle	High
			Education	Ongoing education will be provided to nursing and coding staff on Med Host ED E/M facility criteria. The education will include the documentation elements that are components of the criteria.		Regina Stolpman	
Lakeside Medical Center Focused Facility Coding Compliance Audit	2019-09	Inpatient Coding Variance Identified	CDI Program	Management will analyze feasibility of implementing a Clinical Documentation Improvement program.	6/30/2020	Manuel Diaz	Moderate
Lakeside Medical Center Focused Facility Coding Compliance Audit	2019-09	ED Surgical CPT Variances		Management will implement a process to have staff on a daily basis review the Bill Selection Error Report to identify if a surgical charge is missing when they see a surgical CPT code.	1/31/2020	Yolanda Ogle	Moderate
			Re-Bill Claims	Management will rebill claims if they are within the timely filing limit.	12/31/2019	Yolanda Ogle	
			Access to revise Charges	Management will analyze feasibility of implementing a charge entry coordinator to address charge errors.	1/31/2020	Yolanda Ogle	
			Education	Management will provide additional education to ED charge staff regarding capturing the procedure charge in the ED.	1/31/2020	Regina Stolpman	
Lakeside Medical Center Focused Facility Coding Compliance Audit	2019-09	Current NOON operational procedures were not aligned with Admission Policy	Revise Admission Form Policy	Management will revise the current Admission Form policy to align with Florida regulation and current processes.	1/31/2020	Yolanda Ogle	Low
			Education	Management will provide education to the staff on the newly revised policy.			
Medical Device Security Assessment	2019 - 07	Security-Related Medical Device Attributes Are Not Maintained	Establish Medical Device Network Segment	IT Management will define security-related medical device attributes to track and maintain on a centralized inventory of connected medical devices through input from IT security review forms and a complete review and documentation of existing connected medical devices	10/31/2019	12/31/2019 Michael Francischiello	Moderate
				CROWE COMMENT: Management turnover and changes in responsibilities at the District IT department and LMC has caused delays in the implementation of this action plan item. Management has provided a revised due date for completion.			

Health Care District of Palm Beach County Follow-up of Management Action Plan Items for Completed Internal Audits

Medical Device Security Assessment	2019 - 07	IT Risk Assessment did not Include Medical Devices	Establish Medical Device Governance Committee	IT Management will direct with the external vendor who completes the FY2019 IT Risk Assessment to include medical device threats, risks, and controls. CROWE COMMENT:	11/30/2019	2/28/2020 Cindy Yarbrough Moderate
				Management was informed by RSM, the external vendor, that they will include medical device threats, risks, and controls in the annual IT Risk Assessment to be performed in February 2020.		
Medical Device Security Assessment	2019 - 07	Medical Devices are Not on a Separate Network Segment	Provide Quarterly Reporting	IT Management has contracted with CDW Government, Inc. to transform the HCDPBC network from a legacy flat design to a segmented design. The project will include a separate segment to place medical devices.	3/31/2020	Cindy Yarbrough High
Procurement Controls Audit	2020-02	A Duplicate Payment Was Made	Research Duplicate Payment Identified and Request Refund from Vendor	Management will reinforce current procedures used by AP Coordinators to check for potential duplicate payments if a vendor had a name change, Management will request a refund from the vendor.	8/30/2019	12/31/2019 Sabrina Thornton Moderate
				CROWE COMMENT: The CFO role was filled in August 2019, Management is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue. Management provided a Revised Due Date to finalize this action plan item.		
Procurement Controls Audit	2020-02	No Process to Monitor Open Purchase Orders	Develop Procedures to Close Old Purchase Orders	Management will develop a quarterly procedure to formally analyze open purchase orders older than 60 days and close out the Purchase Order if it is not used.	9/30/2019	12/31/2019 Robert Forchin Low
				CROWE COMMENT: The CFO role was filled in August 2019. Management is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue. Management provided a Revised Due Date to finalize this action plan item.		
Procurement 203 Controls Audit	2020-02	User Access Profile Did Not Enforce Segregation of Duties over AP Functions	Continue Compensating Control and Assess Opportunity to Remove Access for Printing	Management will work with the General Ledger software vendor and the District's IT department to assess if the access profile can be modified for this employee to strengthen segregation of duties while maintaining the ability to perform all required job duties.	8/30/2019	12/31/2019 Sabrina Thomton Low
			Vendor Checks	CROWE COMMENT: The CFO role was filled in August 2019. Management is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue. Management provided a Revised Due Date to finalize this action plan item.		
rocurement ontrofs Audit	2020-02	Users with Inappropriate Access to AP Function in the District's General Ledger System	Remove Users with Inappropriate Access to AP Function in FinancePlus and Obtain	A formal request was issued to IT during the audit to remove the inappropriate user access of the two personnel. Also, Management will request that IT provide user profile reports which include all users with access to AP functions in FinancePlus, which will facilitate the quarterly reconciliation of user access to FinancePlus.	9/30/2019	12/31/2019 Sabrina Thornton Low
			Access Reports with all Listed Users	CROWE COMMENT: The CFO role was filled in August 2019, Management is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue. Management provided a Revised Due Date to finalize this action plan item.		
rocurement ontrols Audit	2020-02	Vendor Master Maintenance Controls Could Be Strengthened	Annual Vendor Master File Maintenance	Management will develop a formal annual vendor master maintenance procedure that includes an analysis of the Vendor Master File to identify duplicate vendors, unused vendors and current or former employees inappropriately listed as active vendors. Management will deactivate vendors no longer needed in the Vendor Master File.	9/30/2019	12/31/2019 Sabrina Thornton Moderate
				CROWE COMMENT: The CFO role was filled in August 2019. Management is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue. Management provided a Revised Due Date to finalize this action plan item.		

PTO Benefits	2019 - 12	PTO Accrued at Higher Rates due to Exceeding 80 Regular Hours	Educate Department Managers	The Payroll Manager will educate department managers regarding the importance of making certain that employees do not exceed 80 regular hours. This education will be incorporated into the quarterly education session.	3/31/2019	12/31/2019 Sabrina Thornton	Moderate
				CROWE COMMENT: Management has indicated that the ADP implementation scheduled for October 2019 may eliminate this risk but the Payroll department continues to address the accrual of PTO on hours exceeding 80, with managers on an individual basis. Management will finalize the action plan item after ADP implementation is complete.			
			Build a Rule into Kronos	The Payroll Manager will build a rule into the Kronos system which will comply with the PTO policy of employees not exceeding 40 regular hours per week.	3/31/2019	12/31/2019 Sabrina Thornton	Moderate
		A SECURITION OF THE SECURITIES OF THE SECURITION		CROWE COMMENT: Management will implement the new rule in Kronos after ADP is implemented in October 2019. Currently, Payroll staff reviews the timecards and notify the managers regarding discrepancies in PTO if the employee has over 40 hours in a week. Employee managers also review timecards.			
hird Party Vendor Ianagement	2019 - 09	Security Officer Contract Performance Not Formally Monitored to Address Service Level Issues at Lakeside Medical Center (LMC)	Work with Service Provider to Resolve Service Related Issues and Implement Tools to Monitor Performance at LMC	Management is discussing the service related issues identified with appropriate management over the Security Officer service agreement and will implement appropriate corrective actions. Management will implement a formalized performance monitoring process which will include tools and procedures to address G4S compliance with contract requirements and provide effective oversight over the contract. Such tools will include verification of licensing requirements, notification of changes to vendor's key personnel, unsatisfactory personnel, minimum hiring standards, training expectations, scheduled and unscheduled inspections, reconciliation of service hours billed, communication of incident reports and resolving performance issues in a timely manner. Management will also apply action plan items to other business units serviced by G4S. CROWE COMMENT: Management is currently assessing alternate solutions to the current vendor, Implementation of	4/30/2019	12/31/2019 Jänet Moreland, Dennis Dzurovski	
ird Party Vendor anagement	2019 - 09	Improve Performance Management Procedures for LMC Cafeteria Services	Develop Tools and Formal Procedures to	action plan items is currently on-going. Management will implement tools and procedures to facilitate contract performance monitoring. In accordance with quality monitoring and process improvement goals included in the contract, LMC	4/30/2019	12/31/2019 Janet Moreland	Moderate
		LINE Caleteria Services	Adequately Monitor and Management Performance of Cafeteria Services Provider at LMC	will develop a patient/customer satisfaction tool to survey patient/customer satisfaction with cafeteria services. Additionally, LMC will survey Nutrition Services staff serri-annually to gauge strengths and weaknesses of the department and management. The results of these surveys will be included in the annual business plan. Management will also make sure that the annual business plan details all of the elements provided in the contract requirements, such as Goals and Objectives to be attained over the following operational year.			
				Additionally, management will require contractor to provide a monthly operational report that details all the relevant topics noted in the contract terms, Finally, Management will work with appropriate contractor personnel to develop a Quarterly Business Review packet that provides management appropriate insight to analyze financial results and operations of the cafeteria services provided by the vendor. The information in the Quarterly Business Review should include sufficient level detail to allow management to observe and follow up on significant trends and/or variances, Management will meet with vendor quarterly to discuss performance issues and any necessary corrective actions.			
				CROWE COMMENT: Management has not fully implemented action item. Some tools and procedures have been developed but Management has not received an acceptable business plan from the vendor, as stipulated in the agreement. Turn-over in the LMC Hospital Administrator position has delayed action plan. Full implementation is in progress,			

Health Care District of Palm Beach County Follow-up of Management Action Plan Items for Completed Internal Audits

Third Party Vendor Management	2019 - 09	Establish Procedures Around Vendor Performance Monitoring	Develop District-wide Procedures and Guidelines Over Vendor Performance Monitoring and Management		4/30/2019	12/31/2019 Joel Snook	Low
				The Rating is an indicator of the level of due diligence the organization requires for each vendor. Risk assessments will be reviewed as part of contract renewal or anytime its scope changes significantly. Medium and high-risk vendor contracts, including renewals, will be executed by the business unit senior leader or above. The assigned contract supervisor will complete the vendor risk analysis, vendor due diligence review, maintain vendor files and act as vendor liaison.			
				CROWE COMMENT: The CFO role was filled in August 2019. Management is currently assessing processes in place and evaluating the implementation of the Management Action Plan for this issue, Management provided a Revised Due Date to finalize this action plan item.			

AUDIT NAME	REFERENCE	ISSUE NAME	ACTION PLAN NAME	ACTION PLAN SUMMARY	DUE DATE	REVISED DUE DATE	ACTION PLAN OWNERS	FOLLOW-UP COMMENTS
Construction Build Out - Clinic at LMC	2020-03	General Contractor Payment Made Without Proper Approval or Supporting Documentation	Complete Documentation and Approvals on Payment Applications	Going forward, on this and all future construction projects, Management (Director of Construction Development and the Business Owner Executive) will review and approve all general contractor payment applications, require that the project architect completes the Architect's Certificate for Payment portion of the application before payments are made and enable payment system functionality to better control contractor payments.	11/15/201		Thomas Farrell	Complete
				Expected Deliverables: General Contractor payment applications evidencing approval by HCDPBC Management and completion of the Architect's Certificate for Payment by the project architect and evidence of payment system functionality.				
Controlled Substances	2019 -10	Inventory Not Recorded in Finished Form	Inventory Recorded In Finished Form	The Pharmacy Procedures Manual will be revised to include the 'finished form' requirement and the inventory count sheets will be revised to include the "finished form" format. Management provided staff with training and also revised written procedures to record inventory counts in finished form.	10/1/2019		Hyla Fritsch	Complete
				Additionally, Pharmacy Management will provide education to pharmacy staff to record inventory counts in finished form, The next annual inventory is scheduled for September 30, 2019.				
Lakeside Medical Center Focused Facility Coding Compliance Audit	2019-09	Inpatient Coding Variance Identified	Coding Education	Coding staff was educated on the coding of secondary diagnoses and procedures as identified in the audit,	11/5/2019		Manuel Diaz	Complete
Patient Access - Front End Processes and Controls	2019 - 04	Vendor Contract Lacks Performance Metrics	Monitor Effectiveness of Patient Certification Services	The service agreement was effective October 2018. The medical services provided to patients who are qualified are not billable and LMC can only benefit from the patient's eligibility if they return for future service. Management will need sufficient data to analyze and develop appropriate goals and benchmarks.	6/30/2019	9/30/2019	Tabatha McCallister	Management Will Not Implement
				Once sufficient historical data is established management will analyze how many patients have been qualified on a monthly basis and how many have returned for medical service and implement relevant KPI's/ metrics to assess the overall benefit and effectiveness of the QMB certification program. The established metrics will be reviewed quarterly.				
				CROWE COMMENT: Management performed a cost/benefit analysis over the QMB certification services provided under the agreement with the vendor, between September 2018 and August 2019 and noted that costs exceeded the benefits. Management has decided to immediately terminate the portion of the agreement with the vendor that covers the QMB certification program. This action plan item was not implemented.				

1. Description: FY 2020/2021 Proposed Internal Audit Plan and Risk Assessment

2. Summary:

This item provides the FY 2020/2021 Proposed Internal Audit Plan and Risk Assessment for board review.

3. Substantive Analysis:

Crowe Healthcare Risk Consulting's (Crowe) approach to performing risk assessments and developing the Proposed Internal Audit Plan is a robust and multidisciplinary process, involving collaboration with multiple levels of Management. This process requires in-depth consideration of risks facing the organization, as well as the most efficient and effective use of resources. In developing the Proposed Internal Audit Plan, Crowe considers known risks, along with Management's strategic objectives, to focus the Internal Audit Plan on areas most relevant to the organization.

In October-November 2019, Crowe conducted a combined risk assessment with the District's Compliance Department to prepare the FY 2020/2021 Internal Audit Plan. These efforts are the culmination of various inputs and forty-plus interviews with the District's management resources. The Proposed Internal Audit Plan outlines the audit and monitoring coverage across various governance resources to assist management in managing risk across the District entities and business processes.

Crowe and Management acknowledge it is not feasible for Internal Audit to identify and audit every risk for several reasons. These include, but are not limited to, risk areas under review by others, processes already under improvement initiatives, ongoing restructurings and risks not deemed significant relative to others at the initial development of the Internal Audit Plan.

Crowe recognizes the dynamic and evolutionary nature of the Healthcare District and the healthcare industry. As a result, Crowe and Management will continually assess changes in the environment and emerging risks, recommending adjustments to the Internal Audit Plan throughout the year, as necessary, with a total of eight audits and four projects proposed in FY 2020/2021.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Dal H. Shook
Joel Snook, CPA P & Chief Financial Officer
P & Chief Financial Officer
Reviewed/Approved by Committee

Finance & Audit Committee	N/A
Committee Name	Date Approved

6. Recommendation:

5.

Staff recommends the Board review and approve the FY 2020/2021 Proposed Internal Audit Plan and Risk Assessment

Valerie Shahrian
VP & General Counsel

VP & Chief Compliance and Privacy Officer

Date J. Davis Chief Executive Officer

	Entity	Category	Quarter	Proposed Audit	Scope	Source	Risk Reason/Audit Overview
1	District	Finance	2	Asset Validation- District Owned Vehicles and Car Allowance	Full Audit	Senior Leadership	Car allowances provided to employees may not be appropriate given actual business related travel or in compliance with IRS guidelines. District owned vehicles may not be used in alignment with District policies, and controls in place over their use may not be operating as management intended.
2	District	Legal	2	Vendor Contracting and Legal Requirements	Full Audit	Senior Leadership	Required security questionnaires, data use agreements, and other requirements per vendor contracts may be missing or out of date.
3	Clinics	Revenue Cycle	3	Insurance Waivers, Co-pays, Sliding Fee	Project	Senior Leadership	Appropriate controls over waiver of coinsurance practices may mitigate potential Federal Anti-Kickback Statute, Federal False Claims Act, and state law liability risks. Controls over hardship programs and co-insurance/deductibles waivers are required to avoid patient equity and compliance violations.
4	LMC/School Health	Operations	3	Grant Compliance	Full Audit	Risk Assessment	Federal and/or local government grants, provided for the Clinic Residency Outpatient and School Health Program, may not be in compliance with OMB - A 133 guidelines or used/allocated in accordance with program requirements.
	District	Information Systems	3	Security - IT- Patch Management	Full Audit	Risk Assessment	Software patch management may not be appropriately requested, authorized, developed, and tested prior to implementation. Batch processing may not be performed in accordance with a defined schedule and identify and address processing errors in a timely manner.
6	LMC/Clinics	Drug Diversion	3	Controlled Substance Inventory and Drug Diversion (Omnicell/Pyxis)	Full Audit	Risk Assessment	Appropriate controls over medication management and controlled substances can mitigate significant financial, compliance, patient care, and reputational impacts. Controls over ordering, dispensing, administering drugs, maintaining inventory and monitoring diversion are required to avoid patient care issues and compliance violations.
7	LMC/Clinics	Revenue Cycle	4	Payor Fee Schedule And Payment Variances	Full Audit	Risk Assessment	Management is implementing procedures to upload updated Fee schedules uploaded into the contract management system for billing purposes may not be accurate, and variances between billed amounts and insurer payments may not be identified and resolved timely. Inability to resolve discrepancies between billed and paid amounts may result in lost revenue. Apply data analytics to payer contracts for accuracy of reimbursement per contract terms and validate accurate contractual allowances are recorded in the billing system.
8	District	Compliance	4	Compliance Effectiveness Assessment	Project	Risk Assessment	A compliance program assessment addresses the effectiveness of a compliance program across the organization, including the seven elements of an effective compliance program, federal sentencing guidelines, and other key program facets. A compliance program assessment at HDC was last conducted by an independent source in 2017.
9	LMC/Clinics	Denials Management	4	Denials Management	Full Audit	Risk Assessment	To prevent negative financial impacts to the organization, adequate control activities over denials management should be in place. These controls and processes can also mitigate compliance issues and recurring billing and collecting issues.

Health Care District of Palm Beach County Proposed Internal Audit Plan 2020-2021

10	LMC/Clinics	Clinical	4	Billing/Coding, Documentation (CDI)	Full Audit	Risk Assessment	Documentation of patient encounters for billing at clinics, including timely completion and close out, may not be adequate. Effective physician documentation is important for accurate billing and optimized patient care.
11	Clinics	Clinicat	101 2021	Optimize Access to Clinic Services	Project	Risk Assessment	Effective outreach initiatives to the local community increases patient access to Clinics. Having strong quality metrics and reporting facilitates understanding of the gaps and needs to drive expanded access to services (UDS for Cervical Cancer/HEDIS/Prenatal care). Assessment of quality measurement processes and community awareness will facilitate HDC's efforts to increase access to Clinic services.

Time Table By Calendar Quarter

	Crowe Resource	Q2	Q3	Q4	Q1 2021
	Harry Torres (CBA)	(1) Asset Validation-District Owned Vehicles and Car Allowance (2) Vendor Contracting and Legal Requirements	(3) Insurance Waivers, Co- pays, Sliding Fee (4) Grant Compliance	(7) Payor Fee Schedule And Payment Variances (9) Denials Management	
	IT Specialist		(5) Security - IT- Patch Management		
	Pharmacy Specialist		(6) Controlled Substance Inventory and Drug Diversion (Omnicell/Pyxl s)		
ľ	Compliance Specialist			(8) Compliance Effectiveness Assessment	
	Clinical Specialist			(10) Billing/Coding, Documentation (CDI)	(11) Optimize Access to Clinic Services

1. Description: Construction Build Out – Clinic at LMC Audit

2. Summary:

This agenda item provides the Construction Build Out – Clinic at LMC Audit report for board review.

3. Substantive Analysis:

Crowe completed the Construction Build Out – Clinic at LMC Audit, which resulted in four findings; two high risk, one moderate risk and one low risk. Management responded with an action plan for each issue. The report is included in the Finance and Audit Committee package.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Joel Snook, CPA
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

Finance & Audit Committee 12/10/19
Committee Name Date Approved

6. Recommendation:

Staff recommends the Board review and approve the Construction Build Out - Clinic at LMC Audit report

Approved for Legal sufficiency:

VP & General Sounsel

Deboral Hall

VP & Chief Compliance and Privacy Officer

Darcy Davis Chief Executive Officer



Date: October 23, 2019 Location: Health Care District of Palm Beach County

OBJECTIVES

- Tested whether costs billed to the project were proper and were in compliance with the terms of the construction contract and grant agreement.
- Validated that Contingency Use Directives were supported by documentation as outlined in the contract and approved by appropriate Management.
- Tested whether internal controls for the construction project including bidding, pre-construction and construction were operating as Management intended.

SCOPE

The scope of this audit included: The construction contracting process and related contract amendments, U.S. Department of Health and Human Services Health Resources and Service Administration (HRSA) grant management and compliance practices, contingency use directive practices, project cost monitoring, and selected contractor payment applications.

Location: Healthcare District of Palm Beach County (HCDPBC) - Lakeside Medical Center (LMC) - Belle Glade, Florida

Time Period: As of February 18, 2019

Scope Exclusions: The scope of this audit excluded a complete analysis of all costs claimed on the invoices and payment applications, project architecture and design, construction quality, safety management, subcontracts, bond agreements, permits and licenses.

CONCLUSION

HCDPBC was in the process of conducting and finalizing the Belle Glade Construction Build-Out project during the audit. Crowe's testing and analysis was based on the policies and procedures that were in place during the audit period, compliance terms and conditions of the HRSA grant used as the primary funding source of the project as well as the State of Florida Agency for Health Care Administration (AHCA), requirements for construction activities.

The audit identified opportunities for HCDPBC Management to further strengthen monitoring and oversight controls over some elements of the construction management process that were not consistently functioning as management intended. These areas include: development of construction management policies and procedures and improvement of project communications among the interested parties for changes mandated by regulatory authorities.

HCDPBC Management has committed to strengthening controls and has developed action plans to mitigate the risks identified and expects to complete implementation of these action plans by December 31, 2019.

In addition, HCDPBC Management has recently taken steps to improve construction processes including hiring an experienced, full-time Director of Construction Development, development of an internal Project Management Office (PMO) to assist with project coordination efforts within the District and enforcement of existing contractor payment controls during construction projects.

SUMMARY OF ISSUE RISKS

High Risk - 2

Moderate Risk - 1

Low Risk - 1

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Date: October 23, 2019 Location: Health Care District of Palm Beach County

ISSUE 1: Construction Project Communication Not Timely ISSUE RISK **Among Parties**

WHAT IS CAUSING THE ISSUE?

Communication: Due to a communication oversight, a letter received by the project architect from AHCA regarding an unapproved wall structure specification was not communicated timely.

WHAT IS EXPECTED?

With respect to AHCA communications, Management should require that all project notifications from AHCA and other building regulatory authorities received by the project architect be distributed to all interested parties (HCDPBC, HCDPBC's project management firm, and the general contractor) in a timely manner.

WHAT ARE THE FINDINGS?

Certain AHCA mandated changes to construction drawings were not communicated by the project architect to all interested parties on a timely basis. As a result, walls around mechanical and heating, ventilation, and air conditioning (HVAC) structures were built to a non-compliant specification (one-hour smoke wall) instead of the AHCA-compliant specification (two-hour fire wall). This in turn led to project completion delays in opening the facility, added construction costs and costs incurred for more security oversight.

High Risk

WHAT BUSINESS OBJECTIVES ARE AT RISK?

- . Complete construction projects on time and within budget.
- Project schedule and costs are properly monitored, recorded and reported to Executive Management.

WHAT ACTIONS WILL MANAGEMENT TAKE?

. Going forward, on this and all future 12/31/2019 construction projects, Management will develop and implement a procedure requiring that the project architect promptly communicate project notifications received from AHCA and other building regulatory authorities to all interested parties in a timely manner.

Thomas Farrell - Director Construction Development

Expected Deliverables:

- 1. Copy of procedure established reflecting inclusion of the above process.
- 2. A log of all project communications provided to the architect from AHCA regarding construction project activities that is distributed to all interested parties.

Palm Beach County

Date: October 23, 2019

Location: Health Care District of Palm Beach County

Construction Build Out - Clinic at LMC - Health Care District of



. In considering recovery of costs associated with construction of the non-compliant walls, Management will:

 Quantify additional costs incurred as a result of this construction:

· Review the contract with the Architect for potential remedies; and

· Determine the next steps in pursuing recovery of these costs in consultation with the **HCDPBC** Legal Department.

12/31/2019 Belma Andric, MD - VP & Chief Medical Officer

Thomas Farrell - Director Construction Development

Expected Deliverables:

- 1. Copy of the additional construction cost tabulation, and
- 2. Documentation of next steps to be taken, if any, to recover these costs.



Date: October 23, 2019 Location: Health Care District of Palm Beach County

ISSUE 2: Construction Management Policies and Procedures

WHAT IS CAUSING THE ISSUE?

Policies and Procedures: Construction Project Management policies and procedures had not been previously developed due to organizational workload and competing priorities.

WHAT IS EXPECTED?

Policies and procedures should be comprehensive and fully reflect the actual processes in place in order to bring structure to an organization and assist in the day-to-day decision-making processes.

WHAT ARE THE FINDINGS?

Construction project management policies and procedures had not been formally developed for the organization. Benefits of developing and implementing formalized Construction specific policies and procedures include (but are not limited to):

- Establishment of a consistent project management framework
- · Facilitation of long-term continuity in their execution
- Setting and reinforcement of business process and internal control expectations
- · Retention of institutional knowledge as employees leave
- Facilitation of compliance with associated regulatory requirements

ISSUE RISK

High Risk

WHAT BUSINESS OBJECTIVES ARE AT RISK?

- Project schedule and costs are properly monitored, recorded and reported to Executive Management.
- . Complete construction projects on time and within budget.
- Costs billed to construction projects are proper and in compliance with Grant and Contract terms.

WHAT ACTIONS WILL MANAGEMENT TAKE?

Formally develop Construction Management policies and procedures guidelines.

12/31/2019
Thomas Farrell - Director
Construction Development

Expected Deliverable: Copy of the published policy and procedures document.

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Date: October 23, 2019 Location: Health Care District of Palm Beach County

ISSUE 3: General Contractor Payment Made Without Proper Approval or Supporting Documentation

WHAT IS CAUSING THE ISSUE?

Communication: The contractor stated that the contract was unclear in the progress payment procedures and due to the critical path time frame of the project, work associated with initial payment applications were submitted prior to establishing further documentation.

WHAT IS EXPECTED?

A properly considered and approved general contractor payment application should include:

- Evidence of review and approval by the project owner
- Inclusion of appropriate documentation supporting the general contractor's payment request including partial payment lien waivers.
- Properly completed "Architect's Certificate for Payment" portion of the application by the project architect. Completion of this certification provides project owners independent certification that work on the project has progressed as indicated on the payment request, the quality of the work is in accordance with contract documents, and the contractor is entitled to the amount requested.

WHAT ARE THE FINDINGS?

Payment application number one (\$531,804) submitted by the general contractor was processed for reimbursement and paid without evidence of HCDPBC Management approval or completion of the Architect's Certificate for Payment by the project architect.

ISSUE RISK

Moderate Risk

WHAT BUSINESS OBJECTIVES ARE AT RISK?

- Project schedule and costs are properly monitored, recorded and reported to Executive Management.
- Costs billed to construction projects are proper and in compliance with Grant and Contract terms.

WHAT ACTIONS WILL MANAGEMENT TAKE?

Going forward, on this and all future construction projects, Management (Director of Construction
Development and the Business
Owner Executive) will review and approve all general contractor payment applications, require that the project architect completes the Architect's Certificate for Payment portion of the application before payments are made and enable payment system functionality to better control contractor payments.

Complete
Thomas Farrell - Director
Construction Development

Expected Deliverables:
General Contractor payment
applications evidencing approval by
HCDPBC Management and
completion of the Architect's
Certificate for Payment by the
project architect and evidence of
payment system functionality.

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Date: October 23, 2019 Location: Health Care District of Palm Beach County

ISSUE 4: Contingency Use Directive (CUD) Approval Not ISSUE RISK Documented

WHAT IS CAUSING THE ISSUE?

Resource Alignment: Contingency Use Directives were documented only as time allowed due to other competing priorities.

WHAT IS EXPECTED?

The contract between HCDPBC and the general contractor included a construction contingency of \$100,000. A construction contingency is the amount of money allocated to pay for additional or unexpected costs during the construction project, or for portions of the project that could not be reasonably estimated when the project began. Typically, it ranges from 5-10% of the construction budget.

Usage of contingency funds should be documented through a formal request process in which proposed contingency usage is reasonably described, contain detailed pricing, and evidence formal approval. On the Construction Build Out - Clinic at LMC project, use of the contingency balance should be documented through execution of CUDs.

WHAT ARE THE FINDINGS?

The CUD management and documentation process was not maintained timely and the CUDs did not include all required documented approvals prior to the change implementations. Analysis of the four CUDs that were executed at the time of the audit indicated the following:

- CUDs #1, 3, and 4 (\$24,130, \$91,747, and \$(39,000) respectively) were not formally approved by the project architect, general contractor or HCDPBC.
- CUD #2 (\$34,669) was not formally approved by the project Confidential

WHAT BUSINESS OBJECTIVES ARE AT RISK?

- . Project schedule and costs are properly monitored, recorded and reported to Executive Management.
- . Complete construction projects on time and within budget.

WHAT ACTIONS WILL MANAGEMENT TAKE?

 Going forward, on this and all future 12/31/2019 construction projects, management will establish a formal procedure requiring all parties, including the project architect, general contractor and HCDPBC management, formally document their approval of CUDs by signing them during their ongoing project meetings prior to implementation.

Expected Deliverable: Copy of procedure established reflecting inclusion of the above process.

Thomas Farrell - Director Construction Development

Crowe Healthcare Risk Consulting LLC © 2019 Page 6 of 9



Date: October 23, 2019 Location: Health Care District of Palm Beach County

architect or general contractor.

Per Management, the scope and amount of these CUDs were discussed and approved verbally during the weekly project meetings.

In addition, the combined amount of these CUDs (\$111,546) exceeded the contractually established contingency amount (\$100,000). Further discussion with HCDPBC Management indicated that the way the excess contingency usage (\$11,546) was to be dispositioned was not yet determined.

 Management will work with the general contractor to make a determination as to who should be responsible for contingency usage in excess of the contractually established \$100,000 limit, and execute the appropriate instrument (deductive CUD, contract change order) accordingly.

Expected Deliverable: Evidence (deductive CUD, contract change order) of the resolution reached regarding excess contingency balance. 12/31/2019 Thomas Farrell - Director Construction Development



Date: October 23, 2019 Location: Health Care District of Palm Beach County

CONTEXT

The Construction Build Out Clinic project at Lakeside Medical Center (LMC) was a \$1,152,809 budgeted project and included a HRSA approved federal grant in the amount of \$1,000,000. The construction build-out project resulted in the renovation of 5,713 sq. ft. of administrative office space at LMC into a new outpatient medical wing housing the Belle Glade Dental and Primary Care Clinics. Work began October 23, 2018 and the completed renovation began receiving patients October 30, 2019.

Construction projects in a health care system can pose significant financial risks if they are not managed properly or if costs billed do not comply with contract terms. The LMC Build Out Clinic project experienced changes to scope and completion delays. These scope changes and completion delays were attributable to several factors: lack of clarity regarding the development of the original project budget and scope, lack of resident construction expertise and concerns raised during the bid solicitation process regarding the proposed scope and timeline. In addition, the project Architect experienced a project management change that may have contributed to the consistency of information flow among the project team and communication with regulatory bodies, in particular AHCA. The audit was placed on the annual audit plan to help Management identify opportunities and lessons learned for future construction projects.

OTHER OBSERVATIONS

While not included in the scope of the audit, project construction commenced before the final construction documents were approved by AHCA on April 29, 2019. As discussed in Audit Issue #2, having formalized construction management policies and procedures may assist in facilitating compliance with AHCA and other regulatory matters going forward.

ISSUE RISK DEFINITIONS

In determining whether the issue risk was High, Moderate or Low, Crowe Healthcare Risk Consulting LLC considered a variety of factors, including the following, as applicable: significance of potential financial losses; risks to achieving business objectives; potential impact on care delivery quality; the potential for reputational damage; regulatory impact; and the potential for compromised data integrity. This list is not all-inclusive.

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Date: October 23, 2019 Location: Health Care District of Palm Beach County

REPORT ACCEPTANCE	
Dany Davis	
Darcy Davis, Chief Executive Officer	Date
Dekorak of Hale	11/25/19
Deborah Hall, Chief Compliance & Privacy Officer	Date
COPIES	AUDITORS
Val Shahriari, VP & General Counsel	David Campos, Healthcare Risk Audit Manager
Belma Andric, MD, VP & Chief Medical Officer	
Thomas Cleare, Vice President of Strategy	
Thomas Farrell, Director Construction Development	
Hyla Fritsch, Director of Clinic Operations & Pharmacy	

This internal audit was conducted in accordance with the *International Standards for the Professional Practice of Internal Auditing*. This report and the information contained herein (the "Report") is intended solely for the use of the authorized employees of the client named herein for the purposes set forth herein. The Report is strictly confidential and shall under no circumstances be disclosed to any other party without the prior written consent of Crowe Healthcare Risk Consulting LLC ("Crowe").

Except for the permitted use of the Report by the authorized employees of the client named herein, Crowe hereby disclaims any and all responsibility and liability for the Report and the use thereof. No third party may rely on the Report or the information contained therein for any purpose, and Crowe makes no representation to any third party as to the accuracy, sufficiency or propriety of the information contained in the Report. Further, Crowe disclaims any obligation to update the Report.

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Andrea Steele, Corporate Quality Director

1. Description: Lakeside Medical Center Focused Facility Coding Compliance Audit

2. Summary:

This agenda item provides the Lakeside Medical Center Focused Facility Coding Compliance Audit report for board review.

3. Substantive Analysis:

Crowe completed the Lakeside Medical Center Focused Facility Coding Compliance Audit, which resulted in four findings; one high risk, two moderate risk and one low risk. Management responded with an action plan for each issue. The report is included in the Finance and Audit Committee package.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Joel Snook, CPA VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

Finance & Audit Committee 12/10/19
Committee Name Date Approved

6. Recommendation:

Staff recommends the Board review and approve the Lakeside Medical Center Focused Facility Coding Compliance Audit report

Approved for Legal sufficiency:

Deborah Hall

VP & Chief Compliance and Privacy Officer

Lakeside Medical Center Focused Facility Coding Compliance Audit

M

Crowe

Date: November 13, 2019 Location: Health Care District of Palm Beach County

OBJECTIVES

- Tested the accuracy of diagnosis and procedure coding, Present on Admission indicators, patient discharge status code, MS-DRG assignment and the presence of a valid physician order for a selection of OB/GYN inpatient accounts.
- Validated the documentation supported facility Emergency Department (ED) Evaluation and Management (E/M) level billed and associated procedural Common Procedural Terminology (CPT) codes.
- Tested the Medicare Outpatient Observation Notice (MOON) and Non-Medicare Outpatient Observation Notice (NOON) was provided in accordance with CMS and/or Florida guidance for outpatient observation patients.
- Tested the accuracy of facility outpatient Obstetric/Gynecological (OB/GYN) surgical CPT codes (56405-58999 and 59000-59899).

SCOPE

CONCLUSION

Management has been using MedHost Emergency Department Information System's (EDIS) facility criteria to select the Emergency Department (ED) Evaluation and Management (E/M) levels. Due to staff turnover through the years, there was a communication gap on the importance of performing ongoing monitoring to validate the points assigned by EDIS was supported by documentation. The audit identified an opportunity for Management to implement an ongoing monitoring process (on a routine basis as defined by Management) to validate controls are working as intended. Staff education specific to MedHost facility criteria as well as the documentation components that drive the assignment of the ED E/M levels will also be performed.

The audit identified a robust process of maintaining the MOON and NOON documentation within the medical record. In 100% of claims tested, MOON and NOON documentation was maintained. The audit also identified an opportunity for Management to analyze and revise the Admission Form policy to align not only with current processes but also with the recently implemented Florida legislation of informing patients immediately upon being placed in observation status.

The MS-DRG testing revealed documentation supported an addition secondary diagnosis that was not coded resulting in a MS-DRG change that would enhance reimbursement.

Management is in agreement of the findings and has begun implementing the action plans.

Lakeside Medical Center Focused Facility Coding Compliance Audit



Date: November 13, 2019 Location: Health Care District of Palm Beach County

Health Care District of Palm Beach County engaged Crowe Healthcare Risk Consulting (Crowe to conduct a compliance audit of Emergency Department (ED) facility Evaluation and Management (E/M) Levels, facility Outpatient OB/Gyn CPT Procedural Coding, OB/Gyn MS-DRG coding and adherence with MOON and NOON regulations. The scope for these specific areas were:

Facility ED E/M:

Crowe tested a judgmental sample of four hundred and fifty-eight (458) claims to determine if documentation supported the ED E/M in accordance with the facility's ED E/M criteria.

Outpatient Obstetric/Gynecological Surgical CPT codes: Sample of five (5) Outpatient Obstetric and/or gynecological surgical claims.

OB/GYN MS-DRG:

Sample of twelve (12) inpatient MS-DRG claims.

MOON and NOON:

Sample of ten (10) Medicare and ten (10) Non-Medicare outpatient observation claims.

Location: Lakeside Medical Center (LMC)

Time Period: 06/1/2019 through 8/31/2019

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Date: November 13, 2019 Location: Health Care District of Palm Beach County

Sample Selected: The audit included the following four areas:

Emergency Department (458 E/M levels to include E/M codes 99281 [18], 99292 [17], 99283 [215], 99284 [154], 99285 [47], 99291 [7] and associated surgical procedural CPT code range (10021 - 69990)) Outpatient Obstetric/Gynecological CPT code range (56405-58999 and 59000-59899) (5) MS-DRG (12) MOON (10) NOON (10)

Scope Exclusions: This internal audit, did not include a test of medical necessity, charge capture other than what was designated in the scope, quality of care determination, International Classification of Disease, 10th Revision, Clinical Modified (ICD-10-CM) diagnosis coding, examination of information technology security or systems.

SUMMARY OF ISSUE RISKS

gh Risk - 1 Moderate Risk - 2

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Audit

Lakeside Medical Center Focused Facility Coding Compliance



Location: Health Care District of Palm Beach County Date: November 13, 2019

ISSUE 1: Facility ED E/M Level Variances

WHAT IS CAUSING THE ISSUE?

- Supervision: Nursing or coding staff did not perform monitoring to validate documentation supported the ED E/M level billed.
- . Training: Nursing staff was not trained on how MedHost EDIS system allocated points based on medical record documentation.
- Accountability: LMC is relying solely on MedHost proprietary methodology to select/ code the Emergency Department encounters.

WHAT IS EXPECTED?

Documentation in the medical record must substantiate services billed for compliant billing and appropriate adjudication of the claim.

WHAT ARE THE FINDINGS?

For the purposes of testing, the auditors didn't have full access to MedHost EDIS methodology for point allocation for ED E/M levels. This was due to the criteria considered proprietary.

Three hundred and sixty-three (363) of the four hundred and fifty-eight (458) (79%) cases tested lacked medical record documentation to support facility resources being used for points assigned by MedHost EDIS.

- One hundred and ninety-three (193) (53%) of the three hundred and sixty-six (366) resulted in a lower ED E/M level.
- One hundred and seventy-three (170) (47%) of the three hundred and sixty-six (366) resulted in points removed; however, there was no financial impact.

Testing of medical record documentation to substantiate the point allocation for assignment of ED E/M levels by MedHost EDIS identified:

ISSUE RISK

High Risk

WHAT BUSINESS OBJECTIVES ARE AT RISK?

Adhere to documentation and coding requirements as outlined in Medicare and other regulatory guidelines.

WHAT ACTIONS WILL MANAGEMENT TAKE?

 Management will determine the process for ongoing pre-bill reviews to validate documentation supports the facility E/M level assigned.

05/31/2020 Yolanda Ogle - Director of Revenue Cycle Management

. Management will work with the MedHost team to schedule initial training to the nursing and coding staff on MedHost ED E/M facility criteria. The education will include the documentation elements that are components of the criteria.

03/31/2020 Regina Stolpman - Director of Nursing-LMC



Date: November 13, 2019 Location: Health Care District of Palm Beach County

- Lack of physician order for cardiac monitoring or continuous pulse oximetry.
- Points were assigned for continuous pulse oximetry when only one was documented.
- Documentation did not support facility resources utilized above what was documented for the separately payable procedure.
- Points were assigned for nursing performing wound care; however, documentation indicated this was performed by the physician.
- Points were assigned for administration of oxygen; however, documentation indicates no oxygen administered.
- Points were assigned for medication management (pills given to patients) but only Intravenous (IV) or Intramuscular (IM) medication was administered.
- Points were assigned when documentation only indicated "Chest X-ray (CXR) or Complete blood Count (CBC)" sent.



Date: November 13, 2019 Location: Health Care District of Palm Beach County

ISSUE 2	: Inpatient	Coding	Variance	Identified

WHAT IS CAUSING THE ISSUE?

Training: There is a need for continuous education of both the coding and medical staff documentation.

WHAT IS EXPECTED?

ICD-10-CM diagnosis codes and ICD-10-PCS procedure codes should be reported with the highest level of specificity documented in the medical record. Secondary diagnoses and procedures should be assigned appropriately, and all codes should be reported as described by the ICD-10 CM/PCS Official Guidelines for Coding and Reporting and documented in the medical record.

WHAT ARE THE FINDINGS?

Of the twelve (12) inpatient claims tested:

- One (8%) lacked a secondary diagnosis (supported by physician documentation) resulting in a MS-DRG change that would have enhance reimbursement.
- Two cases (17%) contained an addition of a procedure code.
 These were minor coding errors not affecting reimbursement.

ISSUE RISK

Moderate Risk

WHAT BUSINESS OBJECTIVES ARE AT RISK?

Accurately code accounts in compliance with payor and regulatory guidelines.

WHAT ACTIONS WILL MANAGEMENT TAKE?

 Coding staff was educated on the coding of secondary diagnoses and procedures as identified in the audit.

Complete Manuel Diaz - HIM Manager

 Management will analyze feasibility of implementing a Clinical Documentation Improvement program. 06/30/2020 Manuel Diaz - HIM Manager



Date: November 13, 2019 Location: Health Care District of Palm Beach County

ISSUE 3: ED Surgical CPT Variances	ISSUE RISK		Moderate Risk	
WHAT IS CAUSING THE ISSUE?	WHAT BUSINESS OBJECTIVES ARE AT RISK?			
Supervision: Staff did not consistently review the Bill Selection Error Report to identify if there was a surgical charge missing when a surgical	Minimize coding, billing edit error rates and claim adjudication errors.			
CPT code was applied.	WHAT ACTIONS W	/ILL MANA	GEMENT TAKE?	
WHAT IS EXPECTED?	Management will implement a process to have staff on a daily yolanda Ogle - Director of basis review the Bill Selection Error Revenue Cycle Management Report to identify if a surgical charge			
Correctly bill for all surgical services rendered for accurate reimbursement.				
WHAT ARE THE FINDINGS?	is missing when they see a surgical CPT code.			
Twenty-seven (27) of the four hundred and fifty-eight (458) accounts tested had surgical services provided (CPT code range 10021-69990). Of				
those twenty-seven (27), fourteen (14) were missing the surgical CPT code on the claim. ED charging staff did not input the surgical charge; therefore, when Health Information Management (HIM) coded the surgical	 Management will rebill are within the timely filing 		12/31/2019 Yolanda Ogle - Director of Revenue Cycle Management	
service, the billing system was unable to attach the surgical CPT code to an associated ED procedure charge. The claim was released without the surgical charge and the CPT code. The Bill Selection Error Report, which was not consistently used, identifies accounts lacking associated charges when a surgical CPT code is coded potentially resulting in lower payment	 Management will analyse of implementing a charge coordinator to address errors. 	ge entry	01/31/2020 Yolanda Ogle - Director of Revenue Cycle Management	
for services rendered.	 Management will provide education to ED charge regarding capturing the 	staff	01/31/2020 Regina Stolpman - Director of Nursing-LMC	

charge in the ED.



Date: November 13, 2019 Location: Health Care District of Palm Beach County

ISSUE 4: Current NOON operational procedures were not ISSUE RISK aligned with Admission Policy

WHAT IS CAUSING THE ISSUE?

- . Communication: Florida regulation requirements were not clearly communicated to Patient Access Staff.
- Policies and Procedures: The Admission Form Policy is not aligned with current operational procedures.

WHAT IS EXPECTED?

Effective July 1, 2019 Florida regulations requires Hospitals to immediately notify all patients of their observation status at the time they are placed in observation.

Admission Form policy and procedures should align with the NOON regulation.

WHAT ARE THE FINDINGS?

Upon testing two issues were identified:

- The financial counselor provided verbal communication at the time of discharge instead of when the patient was placed into observation status.
- Management was aware of the Florida regulatory requirement of verbal communication and aligned their process with the regulation. Although the State regulation only required verbal communication, the policy indicated they had to obtain a signature from the patient.

WHAT BUSINESS OBJECTIVES ARE AT RISK?

Adhere with MOON and NOON regulatory requirements.

WHAT ACTIONS WILL MANAGEMENT TAKE?

 Management will revise the current Admission Form policy to align with Florida regulation and current processes.

01/31/2020 Yolanda Ogle - Director of Revenue Cycle Management

 Management will provide education to the staff on the newly revised policy.

01/31/2020 Yolanda Ogle - Director of Revenue Cycle Management



Date: November 13, 2019 Location: Health Care District of Palm Beach County

CONTEXT

Since the inception of Medicare hospital outpatient prospective payment system in August 2000, hospitals code clinic and emergency department visits using the same (CPT) codes as physicians. However, these E/M codes only describe the professional service, not the service provided by the facility. The Centers for Medicare and Medicaid Services (CMS) has allowed each facility to develop internal criteria to report clinic and emergency department services provided. The criteria must be based on the intensity of hospital resources and not based on physician resources. The criteria should follow the intent of the associated CPT code descriptor. In 2008, Outpatient Prospective Payment System (OPPS) CMS published additional guidance of eleven (11) Guiding Principles for hospitals to use when developing E/M coding guidelines. This audit was added to the audit plan due to the complexity of hospitals establishing their own criteria in accordance with CMS's published eleven (11) principles.

Lakeside Medical Center utilizes MedHost's (EDIS) EHR software to assign facility ED E/M levels. MedHost developed a proprietary point system, based on nursing documentation to assign points. The points are totaled to determine the ED E/M level based on the point ranges within the MedHost criteria.

Lakeside Medical Center has many of OB/GYN inpatient services, the Chief Financial Officer requested a focused MS-DRG review as part of this audit.

The Florida Hospital Association published legislation effective July 1, 2019, which requires hospitals to immediately notify all patients at the time they are placed in observation status. As a result, testing of the MOON and NOON notification process was added as part of this audit.

ISSUE RISK DEFINITIONS

In determining whether the issue risk was High, Moderate or Low, Crowe Healthcare Risk Consulting LLC considered a variety of factors, including the following, as applicable: significance of potential financial losses; risks to achieving business objectives; potential impact on care delivery quality; the potential for reputational damage; regulatory impact; and the potential for compromised data integrity. This list is not all-inclusive.

Audit

Date: November 13, 2019

Regina Stolpman, Director of Nursing-LMC

Manuel Diaz, HIM Manager

Location: Health Care District of Palm Beach County



REPORT ACCEPTANCE	
Daray J. Davis	12/3/19
Darcy Davis, Chief Executive Officer	Date
Deboral J. Han	12/3/19
Deborah Hall, Chief Compliance & Privacy Officer	Date
COPIES	AUDITORS
Val Shahriari, VP & General Counsel	Jennie Bryan, Healthcare Risk Audit Manager
Joel Snook, CFO	Kim Cusson, Healthcare Risk Audit Manager
Janet Moreland, Director of Nursing	
Yolanda Ogle, Director of Revenue Cycle Management	

This internal audit was conducted in accordance with the *International Standards for the Professional Practice of Internal Auditing*. This report and the information contained herein (the "Report") is intended solely for the use of the authorized employees of the client named herein for the purposes set forth herein. The Report is strictly confidential and shall under no circumstances be disclosed to any other party without the prior written consent of Crowe Healthcare Risk Consulting LLC ("Crowe").

Except for the permitted use of the Report by the authorized employees of the client named herein, Crowe hereby disclaims any and all responsibility and liability for the Report and the use thereof. No third party may rely on the Report or the information contained therein for any purpose, and Crowe makes no representation to any third party as to the accuracy, sufficiency or propriety of the information contained in the Report. Further, Crowe disclaims any obligation to update the Report.

1. Description: Compliance Policy Updates

2. Summary:

Ongoing review and revision of policies is critical to an effective compliance program. The Compliance Department reviewed and revised Compliance policies in order to:

- Concretely demonstrate to employees and the community the District's strong commitment to honest and responsible provider and corporate conduct.
- Ensure consistent processes, structures, and ongoing compliance
- Keep employees and the District current with regulatory and industry best practices.
- The below link is being provided along with the attached documents to enable your review of these policies.
 https://hcdpbcpartners.hcdpbc.org/board/Documents/Forms/AllItems.aspx

3. Substantive Analysis:

The Compliance Department reviewed and revised the following compliance policies:

- Non-Monetary Compensation for Physicians and Immediate Family Members
- Overpayments and Refunds Policy
- Gifts and Gratuities
- Non-Retaliation
- Physician Employment
- Standards of Conduct
- Business Associate Agreements
- Compliance Hotline
- False Claims Prevention
- Governmental Investigation
- Compliance Investigation
- Refund and Overpayment
- Non-Discrimination
- Standards of Conduct Acknowledgement Form

Fiscal Analysis & Economic Impact Statement: 4.

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

Patient Quality, Safety and	
Compliance Committee	
Committee Name	Date Approved

6. Recommendation:

Staff recommends the Board approve the Compliance policy updates.

Approved for Legal sufficiency.

Valerie Shalinan VP & General Counsel

VP, Compliance & Privacy Officer, Internal Audit

Chief Executive Officer

POLICY NAME	AREA	LAST REVISED	SUMMARY OF POLICY CHANGES
Business Courtesies to Physicians and Immediate Family Members (changed to Non-Monetary Compensation for Physicians and Immediate Falsify Members)	Compliance	9/12/2012	Changed the name of the policy to align with legal nomenclature and changed the annual and per occurrence limits from \$373 to \$416 and \$31 to \$35 in order to align with regulatory changes.
Correction of Errors (Changed name to Overpayments and Refunds policy and combine with similar policies)	Compliance	1/16/2013	Changed name of policy, but no substantive changes were made. Expanded scope to include overpayments from all sources including patients, guarantors and payors in addition to Federal health care programs.
Gifts (Changed to Gifts and Gratuities)	Compliance	1/16/2013	Changed policy name to include gratuities. No substantive changes to the policy, but expanded definition of what actions may constitute improper conduct; i.e., offer, give, solicit or accept to align with regulatory language.
Non Retaliation	Compliance	1/16/2013	Expanded descriptions and added definition of "good faith" reporting.
Physician Employment Policy	Compliance	1/16/2013	No substantive changes to policy.
Standards of Conduct	Compliance	1/16/2013	Changes made to reflect all substantive policy changes that were made.
Business Associate Agreements	Compliance	3/20/2013	Expanded the definition and requirements of Business Associate Agreements and changed the "voice" of the policy from passive to active.
Compliance Hotline	Compliance		No substantive changes. Focused policy more specifically on the availability and operation of the hotline.
False Claims Prevention	Compliance	3/20/2013	No substantive changes. "Voice" changed from passive to active.
Governmental Investigation	Compliance	3/20/2013	No substantive changes. Expanded scope to include all workforce members, not just employees, and explicitly prohibit "hiding or altering" any documents.
Compliance Investigation	Compliance		Added detail regarding what warrants investigation and expanded who may be involved; i.e., Legal Department.
Refund and Overpayment Policy (Combined with Overpayments and Refund policy and procedure referenced above.)	Compliance	9/14/2016	See Correction of Errors above.

Non-Discrimination Policy	Compliance	l ' '	Changed to an overarching policy to include both employees and patients so that definition of discrimination is consistent.
Standards of Conduct Acknowledgement Form	Compliance	10/10/2018	Additional location added re: School Health.

1. Description: Sponsored Programs Award Recommendations

2. Summary:

This agenda item presents the award recommendations from the Sponsored Programs Funding Request Selection Committee. In summary, the Committee chose to recommend 22 proposed initiatives with a total funding recommendation of \$1,265,000.

3. Substantive Analysis:

Committee Members

Belma Andrić, Chief Medical Officer, VP & Executive Director of Clinical Services
Thomas Cleare, VP of Strategy
Amy Walker, Director of Patient Access
Lisa Hogans, Director of Nursing
Ginny Keller, Director, School Health Program
Debbie Robinson, Manager, Sponsored Programs
Robert Forchin, Manager, Accounting and Purchasing

Funding Request Requirements

To help the District fulfill its mission to be the health care safety-net for Palm Beach County, the District sought Funding Requests from organizations to provide health care services and health care support services to uninsured, underinsured and/or other vulnerable Palm Beach County residents. To select programs for this funding initiative, the District decided to partner with organizations that provide services that address Social Determinants of Health (SDOH) and that align with the priority areas, objectives, and strategies identified in the Community Health Improvement Plan (CHIP) for Palm Beach County. Additionally, a focus was placed on services that do not duplicate services provided by the C.L. Brumback Primary Care Clinics, or other District operated initiatives.

Proposals

For this funding cycle, the District received requests for 29 proposed initiatives requesting \$3,815,904 in funding. This represents the highest number of proposals ever received for Sponsored Programs. The following table summarizes the requests.

Organization Name	Proposed Services	2020 Funding Request
Area Agency on Aging	Seniors fall prevention, active living	\$143,022
Area Agency on Aging	Seniors homemaker assistance, remain in home	\$387,000
Cancer Alliance of Help & Hope	SDOH - transportation, nutrition cancer patients	\$87,750
Caridad Center	SDOH - assessments, legal, housing, food asst	\$337,680
Catholic Charities	Mental Health First Aid Training	\$55,785
Center for Child Counseling	BH services for at-risk children, families, & educ	\$100,000
Center for Family Services	BH services, substance use, psych evals, outreach	\$180,000
Center for Trauma Counseling	BH therapy & interventions for suicide prevention	\$135,000
Changes Wellness Center	Intensive outpatient & aftercare services MH/SA	\$445,516
Clinics Can Help	Durable medical equipment	\$75,000
Coalition Independent Living Options	SDOH - homeless prevention services, food asst	\$39,000
Community Health Center WPB	Mental health, vision services, chronic dis mgmt	\$67,500
Cornerstone Collaborative Florida	Mobile health information, cardiac screening	\$123,900
Diabetes Coalition of PBC	Risk screenings, care coordination, referral, educ	\$63,500
Families First of PBC	Adult/ped BH services, outreach pregnant women	\$119,994
Feed the Hungry Pantry of PBC	SDOH - food pantry, delivery of food	\$44,500
Healthy Mothers Healthy Babies	Circle of Moms - perinatal anxiety disorders	\$50,000
Healthy Mothers Healthy Babies	Centering Program - patient centered prenatal	\$100,000
Legal Aid Society	Legal assistance to remove barriers to care	\$125,000
Mental Health America of PBC	MH screenings, counseling, navigation, helpline	\$63,000
MyClinic	SDOH - screening and referral program, outreach	\$65,000
Nat'l Alliance Mental Illness	Peer mentoring individuals living w/ mental illness	\$58,408
Nat'l Alliance Mental Illness	Psychiatric hospital discharge support and f/u	\$83,699
PBC Medical Society Services	Project Access medical services, educ SDOH, BH	\$147,000
Seeing the World	On-site ped vision care at CLB Clinics	\$125,000
South Florida Hunger Coalition	Food Pharmacy, medically tailored food bank	\$348,850
Talented Teen Club	Teen mentoring program for at-risk teens	\$25,000
The Glades Initiative	Navigation, Nutrition, Medical Interpreter Train	\$99,800
The Lord's Place	Integrated care to meet needs of homeless	\$120,000
Total		\$3,815,904

Committee Recommendation

The Sponsored Programs Selection Committee, made up of interdisciplinary members of the Health Care District staff, met on November 19, 2019. The Selection Committee reviewed all 29 proposals and evaluated the proposals' approach to addressing Social Determinants of Health (SDOH) and their alignment with the Community Health Improvement Plan (CHIP) strategic objectives.

For CY2020, the Selection Committee advanced a recommendation that will fund 22 programs delivered by 20 different organizations. The Selection Committee was successful in balancing a variety of services including:

- 8 programs that address SDOH
- 10 programs that address BH/MH/SA
- 4 programs that address Medical Care
 - * Some programs address multiple categories

There were 7 programs that were not funded. Each of them proposed a very worthwhile service and there was genuine assessment of each of the programs by the Selection Committee. For the CY2020 funding, some of the services not funded included proposals focused on services for fall prevention, homemaker assistance, rent and utilities assistance, some education focused services, mentoring, and proposals that did not fully respond with the required information.

Since the 29 proposals' funding request of \$3,815,904 exceeded the \$1,300,000 in available funding, the Selection Committee made the decision to use the following criteria to guide the recommendation. Those criteria included:

- Reducing funding to some previously funded organizations by the same 35% that the District's Sponsored Programs budget was reduced for FY2020
- Minimum award amount of \$40,000 per organization (was \$50,000 last year)
- Awards to only non-profit organizations

The criteria established by the Selection Committee introduced some objectivity into the process and the funding parameters helped to fund a variety of initiatives while adhering to budget limitations.

The following table presents the Selection Committee's award recommendations:

Organization Name	Category	CY 2019 Funding Award	2020 Funding Request	2020 Funding Award
Cancer Alliance of Help & Hope	SDOH	N/A	\$87,750	\$40,000
Caridad Center	SDOH	\$200,000	\$337,680	\$130,000
Catholic Charities	Beh Health	N/A	\$55,785	\$40,000
Center for Child Counseling	Beh Health	\$80,000	\$100,000	\$52,000
Center for Family Services	Beh Health	\$120,000	\$180,000	\$78,000
Center for Trauma Counseling	Beh Health	\$66,996	\$135,000	\$100,000
Clinics Can Help	DME	\$65,033	\$75,000	\$50,000
Community Health Center WPB	Beh Health, Vision	\$50,000	\$67,500	\$40,000
Diabetes Coalition of PBC	Diabetes Support	\$50,000	\$63,500	\$40,000
Families First of PBC	BH and Pregnancy	\$110,000	\$119,994	\$72,000
Feed the Hungry Pantry of PBC	SDOH	N/A	\$45,000	\$40,000
Healthy Mothers Healthy Babies	Beh Health	\$50,000	\$50,000	\$50,000
Healthy Mothers Healthy Babies	Pregnancy	\$100,000	\$100,000	\$65,000
Legal Aid Society	SDOH	\$100,000	\$125,000	\$65,000
Mental Health America of PBC	Beh Health	\$64,165	\$63,000	\$50,000
MyClinic	SDOH	\$50,000	\$65,000	\$40,000
Nat'l Alliance Mental Illness	Beh Health	\$69,019	\$58,408	\$50,000
Nat'l Alliance Mental Illness	Beh Health	N/A	\$83,699	\$16,000
PBC Medical Society Services	Med, Nav	\$146,907	\$147,000	\$95,000
South Florida Hunger Coalition	SDOH	\$185,000	\$348,850	\$60,000
The Glades Initiative	SDOH	\$53,000	\$99,800	\$40,000
The Lord's Place	SDOH	\$80,000	\$120,000	\$52,000
Total				\$1,265,000

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	\$1,265,000	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Joel H. Snook, CPA Chief Financial Officer

5. Reviewed/Approved by Committee:

Finance and Audit Committee	12/10/2019
Committee Name	Date Approved

6. Recommendation:

Staff recommends the Board approve the Sponsored Programs Selection Committee funding recommendation and award funding to 22 proposed initiatives for a total \$1,265,000.

Approved for Legal sufficiency:

Valerie Shahriari VP & General Counsel

> Thomas Cleare VP of Strategy

Chief Executive Officer

1. Description: Lakeside Medical Center Community Health Needs Assessment and Implementation Strategy

2. Summary:

This agenda item presents the Board with the Lakeside Medical Center Community Health Needs Assessment and Implementation Strategy.

3. Substantive Analysis:

The Affordable Care Act (ACA), enacted March 23, 2010, added new requirements that hospital organizations must satisfy in order to be described in section 501(c)(3). Specifically, the ACA imposes new requirements on 501(c)(3) organizations that operate one or more hospital facilities (hospital organizations). Among the new requirements, each hospital organization is required to conduct a Community Health Needs Assessment (CHNA) and adopt an implementation strategy at least once every three years.

To meet the ACA requirements, the District engaged the Health Council of Southeast Florida to facilitate the process and deliver the required documents. The Health Council of Southeast Florida is one of eleven local health planning councils that covers the 5-county service area including Palm Beach County. The Health Council brings strong experience having performed these types of engagements for other hospital, county health departments, and other health care and governmental organizations.

The Health Council led a community engagement process for Lakeside Medical Center's service area to develop the Community Health Needs Assessment. The Community's perspective was gained through focus groups, key informant interviews, and during three community meetings where data was examined and the community members prioritized the health needs for the community.

The outcome identified three key strategies that will be the focus of Lakeside Medical Center's Implementation Strategy. Those strategies are:

- 1. Increase residents' awareness on maintaining a healthy lifestyle to include obesity and cardiovascular disease.
- 2. Increase residents' knowledge of diabetes and diabetes resources
- 3. Enhance marketing in the community

Next steps will include development of Lakeside Medical Center's action plans to implement the selected strategies. Lakeside Medical Center will leverage internal resources and community partnerships to address each strategy and will monitor progress on an ongoing basis.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

	Capital Requirements	N/A	Yes No
	Annual Net Revenue	N/A	Yes No
	Annual Expenditures	N/A	Yes No
5.	Reviewed for financial accuracy and con Joel H. Snook, CPA Chief Financial Officer Reviewed/Approved by Co	, ~	rocedure:
	N/A Committee Name		Date Approved
	Continued Fallic		Date Approved
6.	Recommendation:		
	Staff recommends the Board appropriate Needs Assessment and Implement	prove the Lakeside latation Strategy.	Medical Center Community Health
	Approved for Legal sufficiency: Valence Shakmari VP & General Counsel		
	Thomas Cleare VP of Strategy		Datey Davis Chief Executive Officer

1. Description: Legal Pre-Suit Settlement

2. Summary:

This item presents a proposed settlement agreement and release related to Legal representation in the Lakeside Construction matter.

3. Substantive Analysis:

After much negotiation and consideration of the facts, the District proposes a settlement of the following:

 The gross amount of \$25,000 payable by check to The Health Care District of Palm Beach County, to address fees charged for mediation preparation as well as fees charged for transitioning the file to new counsel.

4. Fiscal Analysis & Economic Impact Statement:

	Amount	Budget
Capital Requirements	N/A	Yes No
Annual Net Revenue	N/A	Yes No
Annual Expenditures	N/A	Yes No

Reviewed for financial accuracy and compliance with purchasing procedure:

Joel Snook, ČPA
VP & Chief Financial Officer

5. Reviewed/Approved by Committee:

N/A N/A

Committee Name Date Approved

6. Recommendation:

Staff recommends the Board approve the Legal Pre-suit settlement agreement and release.

Approved for Legal sufficiency:

Valerie Shahriari

Valerie Shahriari

Darry J Davis Chief Executive Officer