



C. L. Brumback

**Primary Care Clinics**

Health Care District Palm Beach County

# **BOARD OF DIRECTORS**

**January 25, 2023**

**12:45 P.M.**

## **Meeting Location**

**1515 N. Flagler Drive, Suite 101**

**West Palm Beach, FL 33401**

*If a person decides to appeal any decision made by the board, with respect to any matter at such meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings made, which record includes the testimony and evidence upon which the appeal is to be based.*

**BOARD OF DIRECTORS MEETING  
AGENDA**

**January 25, 2023  
1515 N. Flagler Drive, Suite 101  
West Palm Beach, FL 33401**

Remote Participation Login: <https://tinyurl.com/yda3vnks>

Via Telephone dial-in access (646) 558 8656 / Meeting ID: 550 789 5592 / Password: 946503

**1. Call to Order – Melissa Mastrangelo, Chair**

- A. Roll Call
- B. Affirmation of Mission: To provide compassionate, comprehensive health services to all Palm Beach County residents, through collaboration and partnership, in a culturally sensitive environment.

**2. Agenda Approval**

- A. Additions/Deletions/Substitutions
- B. Motion to Approve Agenda

**3. Awards, Introductions and Presentations**

**4. Disclosure of Voting Conflict**

**5. Public Comment**

**6. Meeting Minutes**

- A. **Staff recommends a MOTION TO APPROVE:**  
Board Meeting Minutes of December 13, 2022 [Pages 1-11]

**7. Consent Agenda – Motion to Approve Consent Agenda Items**

**A. ADMINISTRATION**

- 7A-1 **RECEIVE AND FILE:**  
January 2023 Internet Posting of District Public Meeting  
<https://www.hcdpbc.org/resources/public-meetings>

- 7A-2 **RECEIVE AND FILE:**  
Attendance tracking [Page 12]

- 7A-3 **RECEIVE AND FILE:**  
HRSA Digest  
(Andrea Steele) [Pages 13-32]

(Consent Agenda Cont.)

7A-4 **Staff recommends a MOTION TO APPROVE:**

Board Member Reappointments  
(Belma Andric) [Pages 33-34]

**B. FINANCE**

7B-1 **Staff recommends a MOTION TO APPROVE:**

District Clinic Holdings, Inc. Financial Report November 2022  
(Candice Abbott) [Pages 35-51]

**8. Regular Agenda**

**A. ADMINISTRATION**

8A-1 **Staff Recommends a MOTION TO APPROVE:**

Approve the Committee Appointment  
(Dr. Belma Andric) [Pages 52-53]

8A-2 **Staff Recommends a MOTION TO APPROVE:**

Nomination of New Clinic Board Members  
(Dr. Belma Andric) [Pages 54-59]

8A-3 **Staff Recommends a MOTION TO APPROVE:**

FY2023 Ending HIV Epidemic Grant Abstract & Budget  
(Dr. Belma Andric) [Pages 60-64]

**B. EXECUTIVE**

8B-1 **RECEIVE AND FILE:**

Executive Director Informational Update  
(Dr. Belma Andric) [Pages 65-66]

8B-2 **Staff Recommends a MOTION TO APPROVE:**

Health Care District recommendation for replacement of Executive Director  
(Dr. Belma Andric) [Pages 67-68]

**C. CREDENTIALING**

8C-1 **Staff Recommends a MOTION TO APPROVE:**

Licensed Independent Practitioner Credentialing and Privileging  
(Dr. Charmaine Chibar) [Pages 69-71]

(Regular Agenda Cont.)

**D. QUALITY**

- 8D-1 **Staff Recommends a MOTION TO APPROVE:**  
Quality Report  
(Dr. Charmaine Chibar) [Pages 72-105]

**E. OPERATIONS**

- 8E-1 **Staff Recommends a MOTION TO APPROVE:**  
Operations Report- December 2022  
(Marisol Miranda) [Pages 106-109]

**F. PATIENT RELATIONS**

- 8F-1 **Staff Recommends a MOTION TO APPROVE:**  
Q4 Patient Relations  
(David Speciale) [Pages 110-112]

9. **AVP and Executive Director of Clinic Services Comments**

10. **Board Member Comments**

11. **Establishment of Upcoming Meetings**

**February 22, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**March 29, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**April 26, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**May 24, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**June 28, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**July 26, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**August 23, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**C. L. Brumback Primary Care Clinics**  
**Board of Directors**  
**Meeting Agenda**  
**January 25, 2023**

**September 27, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**October 25, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**November 28, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**December 13, 2023 (HCD Board Room)**

12:45 p.m. Board of Directors

**12. Motion to Adjourn**

**District Clinic Holdings, Inc.  
d.b.a. C.L. Brumback Primary Care Clinics  
Board of Directors Meeting  
Summary Minutes  
12/13/2022**

**Present:** Melissa Mastrangelo, Chair; Mike Smith, Vice-Chair; Julia Bullard, Secretary; Joseph Gibbons, Treasurer; John Casey Mullen; James Elder; Irene Figueroa; Robert Glass; William Johnson (Note: Ms. Figueroa joined after roll call)

**Absent:** Tammy Jackson-Moore

**Staff:** Darcy Davis; Dr. Belma Andric; Bernabe Icaza; Candice Abbott; Dr. Charmaine Chibar; Alexa Goodwin; David Speciale; Marisol Miranda; Shauniel Brown; Andrea Steele; Lisa Hogans; Heather Bokor; Macson Florvil; Robin Kish; Luis Rodriguez; Jeremy Blood; Annmarie Hankins; Jonathan Dominique; Jessica Cafarelli

**Minutes Transcribed By:** Shannon Wynn

**The meeting is scheduled for** 12:45 p.m.

**Meeting Began at** 12:55 p.m.

AGENDA ITEM	DISCUSSION	ACTION
<b>1. Call to Order</b>	Ms. Mastrangelo called the meeting to order.	<b>The meeting was called to order at 12:55 p.m.</b>
<b>1A. Roll Call</b>	Roll call was taken.	
<b>1B. Affirmation of Mission</b>	Ms. Mastrangelo read the affirmation of mission.	

<b>2. Agenda Approval</b>		
<b>2A. Additions/Deletions/ Substitutions</b>  <b>2B. Motion to Approve Agenda Items</b>	Delete pages 30 and 31 and replace with insert.  Ms. Mastrangelo called for approval of the meeting agenda.	<b>VOTE TAKEN: Mr. Joseph Gibbons made a motion to approve the agenda. Ms. Julia Bullard duly seconded the motion. A vote was called and the motion passed unanimously.</b>
<b>3. Awards, Introductions and Presentations</b>  3A. 2022 Annual Meeting Awards: Patient Experience Champion & Employee of the Year  3B. Board Member Appreciation	Mr. Speciale presented to the Board the Patient Experience Champion and Employee of the year 2022.  Mr. Smith Asked how the Employee was chosen.  Mr. Speciale stated that patients choose the Patient Experience Champion and will answer questions about their experience with the Employee. Once all submissions are submitted, they go before a committee deidentified, and there will be a nomination.  Ms. Speciale stated the Employee of the year is selected similarly.  Mr. Smith thinks giving out awards is outstanding and should consider giving more.  Dr. Andric recognized James Elder, former Board Chair, former Vice Chair and clinic patient. She also recognized Mr. Elder today for his two terms on the District's Quality, Patient Safety and Compliance Committee, where he was the Clinics' Board representative. Irene Figueroa, former Board Secretary, represents migrant and farm workers and the Glades communities. John	<b>No action necessary.</b>

	<p>Casey Mullen, former Board Secretary, is also a clinic patient. Dr. Andric thanked each of them and paid tribute to their ten years on this Board.</p> <p>Each of the leaving Board members gave a short speech and thanked their fellow Board members and the staff.</p>	
<b>4. Disclosure of Voting Conflict</b>	None.	<b>No action necessary.</b>
<b>5. Public Comment</b>	None.	<b>No action necessary.</b>
<b>6. Meeting Minutes</b>  <b>6A-1 staff Recommends a MOTION TO APPROVE:</b> Board meeting minutes of November 29, 2022	There were no changes or comments to the minutes dated November 29, 2022.	<b>VOTE TAKEN: As presented, Ms. Bullard made a motion to approve the Board meeting minutes of November 29, 2022. Mr. Mullen duly seconded the motion. A vote was called, and the motion passed unanimously.</b>
<b>7. Consent Agenda – Motion to Approve Consent Agenda Items</b>		<b>VOTE TAKEN: Mr. Gibbons motioned to approve the consent agenda. Mr. Smith duly seconded the motion. A vote was called, and the motion passed unanimously.</b>
<b>7A. ADMINISTRATION</b>		
<b>7A-1. Receive &amp; File:</b> December 2022 Internet Posting of District Public Meeting	The meeting notice was posted.	<b>Receive &amp; File. No further action is necessary.</b>

<b>7A-2. Receive &amp; File:</b> Attendance tracking	Attendance tracking was updated.	<b>Receive &amp; File. No further action is necessary.</b>
<b>7A-3. Recommends a MOTION TO APPROVE:</b> Proposed Schedule for 2023 Board Meetings	<p>This agenda item provides the Board with the proposed schedule for board meetings in 2023. The meetings are scheduled for the last Wednesday of every month, except for holidays.</p> <p>Please also note that the November Board meeting will take place on the last Tuesday of the month (11/28/2023), and the December Board meeting will take place on the second Wednesday of the month (12/13/2023).</p> <p><b><u>January 25, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>February 22, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>March 29, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>April 26, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>May 24, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>June 28, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>July 26, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p> <p><b><u>August 23, 2023 (HCD Board Room)</u></b>  12:45 p.m. Board of Directors</p>	<b>VOTE TAKEN: Mr. Gibbons motioned to approve the Proposed Schedule for the 2023 Board Meetings. Mr. Smith duly seconded the motion. A vote was called, and the motion passed unanimously.</b>

	<p><b><u>September 27, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>October 25, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>November 28, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>December 13, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p>	
<b>7A-4. Receive &amp; File:</b> HRSA Digest	<p>Per the request of the clinic board, we will include the latest HRSA Digest as available.</p> <p>The December HRSA Digest highlights training and technical assistance, COVID-19 update, workforce considerations and oral health updates.</p>	<b>Receive &amp; File. No further action is necessary.</b>
<b>7B. FINANCE.</b>		
<b>7B-1. Receive &amp; File:</b> District Clinic Holdings, Inc. Pharmacy Sliding Fee Scale	<p>The Pharmacy Sliding Fee scale for the District Clinic Holdings, Inc. is presented for Board review and approval.</p> <p>Management has provided the Sliding Fee scale for Pharmacies to provide reasonable pharmacy fees to uninsured or underinsured patients in the CL Brumback Clinics.</p>	<b>Receive &amp; File. No further action is necessary.</b>

**C. L. Brumback Primary Care Clinic  
2022 SLIDING FEE SCALE - PHARMACY**

Family Size	≤ 100%	>100% to 150%	>150% to 175%	>175% to 200%	Over 200%
1	\$13,590.00	\$13,590.01 - \$20,385.00	\$20,385.01 - \$23,782.50	\$23,782.51 - \$27,180.00	\$27,180.01
2	\$18,310.00	\$18,310.01 - \$27,465.00	\$27,465.01 - \$32,042.50	\$32,042.51 - \$36,620.00	\$36,620.01
3	\$23,030.00	\$23,030.01 - \$34,545.00	\$34,545.01 - \$40,302.50	\$40,302.51 - \$46,060.00	\$46,060.01
4	\$27,750.00	\$27,750.01 - \$41,625.00	\$41,625.01 - \$48,562.50	\$48,562.51 - \$55,500.00	\$55,500.01
5	\$32,470.00	\$32,470.01 - \$48,705.00	\$48,705.01 - \$56,822.50	\$56,822.51 - \$64,940.00	\$64,940.01
6	\$37,190.00	\$37,190.01 - \$55,785.00	\$55,785.01 - \$65,082.50	\$65,082.51 - \$74,380.00	\$74,380.01
7	\$41,910.00	\$41,910.01 - \$62,865.00	\$62,865.01 - \$73,342.50	\$73,342.51 - \$83,820.00	\$83,820.01
8	\$46,630.00	\$46,630.01 - \$69,945.00	\$69,945.01 - \$81,602.50	\$81,602.51 - \$93,260.00	\$93,260.01
For families/households with more than 8 persons, add \$4,720 for each additional person					

Federal Poverty Level	Price (Note: This is not a dispensing or administrative fee)
100% or below	\$1 copay per prescription (max \$10 per calendar month)
Between 100% to 150%	\$2 copay per prescription (max \$20 per calendar month)
Between 150% to 175%	\$3 copay per prescription (max \$30 per calendar month)
Between 175% to 200%	\$4 copay per prescription (max \$40 per calendar month)
Over 200%	Wholesale Acquisition Cost (WAC)

Based on 2022 Federal Poverty Guidelines published in the Federal Register- January 21, 2022

<p><b>7B-2. Recommends a MOTION TO APPROVE:</b> District Clinic Holdings, Inc. Financial Report October 2022</p>	<p>The October 2022 financial statements for the District Clinic Holdings, Inc. are presented for Board review.</p> <p>Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis are incorporated into the financial statement presentation.</p> <p>The October financial statements represent the financial performance through the first month of the 2023 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, cash decreased by \$2.2M as a result of normal operations, and the shortfall will be subsidized in the upcoming months. Due from Other Governments increased \$1.0M as a result of grant and LIP revenue recognition.</p> <p>On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$17k) or (2.0%). Gross patient revenue YTD was unfavorable to budget by \$212k. Total YTD revenue was unfavorable to budget by (\$314k), which was partially due to a timing difference in PRF and grant funds recognized. Operational expenses before depreciation were favorable to budget by \$518k due mostly to positive variances in salaries, wages, and benefits of \$261k, purchased services of \$50k, medical supplies of \$67k, and lease and rental of \$58k. Total YTD net margin was (\$1.4M) compared to the budgeted loss of (\$2.0M) resulting in a favorable variance of \$531k or (27.0%).</p> <p>Net patient revenue YTD for the Medical clinics was marginally unfavorable to budget by (\$24k). The Medical clinic's YTD gross patient revenue was unfavorable to budget by (\$310k). The Medical clinic's total YTD revenue was unfavorable to budget by (\$300k). These unfavorable variances resulted from lower net patient revenue than budgeted and a timing difference of revenue recognition for PRF and grant funds. Total operating expenses of \$2.1M were favorable to budget of \$2.6M by \$470k or 18.0%. The positive variance is mostly due to salaries, wages, and benefits of \$250k, medical supplies of \$63k, and lease and rental of \$53k. Staffing shortages, as well as expense timing are driving these favorable variances. Total YTD net margin was favorable to budget by \$447k or (25.9%).</p> <p>Net patient revenue YTD for the Dental clinics was closely in line with budget for a slightly unfavorable variance of \$9k or (4.5%). The Dental clinic's total YTD gross patient revenue was favorable to budget by \$54k. An increase in</p>	<p><b>VOTE TAKEN: Mr. Gibbons motioned to approve the District Clinic Holdings, Inc. Financial Report October 2022. Mr. Smith duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>
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	patient volume resulted in higher gross revenue, however, increased charity care and contractual allowances unfavorably impacted net patient revenue results. Total YTD operating expenses of \$409k were favorable to budget by \$49k. Total YTD net margin was (\$176k) compared to a budgeted loss of (\$244k) for a favorable variance of \$68k or (27.9%).	
<b>8. REGULAR AGENDA</b>		
<b>A. EXECUTIVE</b>		
<b>8A-1. Receive &amp; File:</b> Executive Director Informational Update	<p>The Primary Care Clinics created dashboards to benchmark themselves against the State of Florida and the Nation.</p> <p>UDS Benchmarking Dashboards</p> <p>Monica Georgelis, a Senior Business Intelligence Developer, created these UDS dashboards from the publicly available UDS data for the past five years</p> <p>Ms. Mastrangelo asked if there had been an increase in price per patient over the years.</p> <p>Dr. Andric stated to get an accurate answer; we will have to wait until we get the UDS results. She requested that we follow up in March to see what the results look like.</p>	<b>Receive &amp; File. No further action is necessary.</b>
<b>8B. CREDENTIALING</b>		
<b>8B-1. Staff Recommends a MOTION TO APPROVE:</b> Licensed Independent Practitioner Credentialing and Privileging	<p>The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.</p> <p>The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:</p> <ul style="list-style-type: none"> <li>• Current licensure, registration or certification</li> <li>• Relevant education, training and experience</li> <li>• Current clinical competence</li> <li>• Health fitness, or ability to perform the requested privileges</li> <li>• Malpractice history (NPDB query)</li> <li>• Immunization and PPD status; and</li> <li>• Life support training (BLS)</li> </ul>	<b>VOTE TAKEN: Mr. Gibbons motioned to approve the initial credentialing and privileging agenda of Jeremy Brown. Mr. Elder duly seconded the motion. A vote was called, and the motion passed unanimously.</b>

	<table><tr><th>Last Name</th><th>First Name</th><th>Degree</th><th>Specialty</th><th>Credentialing</th></tr><tr><td>Brown</td><td>Jeremy</td><td>LMHC</td><td>Licensed Mental Health Counselor</td><td>Initial Credentialing</td></tr></table> <p>Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.</p> <p>The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC Medical Director to support the credentialing and privileging process.</p> <p>Jeremy Brown, LMHC, joined the Boca Raton Clinic in 2022 as a Licensed Mental Health Counselor. He attended Lynn University and is a certified Mental Health Counselor by the National Board of Certified Counselors.</p>	Last Name	First Name	Degree	Specialty	Credentialing	Brown	Jeremy	LMHC	Licensed Mental Health Counselor	Initial Credentialing	
Last Name	First Name	Degree	Specialty	Credentialing								
Brown	Jeremy	LMHC	Licensed Mental Health Counselor	Initial Credentialing								
8C. OPERATIONS												
8E-1. Staff Recommends a MOTION TO APPROVE: Operations Reports- November 2022	<p>This agenda item provides the following operations reports for November 2022:</p> <p>Clinic Productivity, Demographics, Payor Mix, No Show &amp; Walk-in report.</p> <p>In November, the clinics had 9,670 visits which were 2,539 visits less than the month prior and 257 visits less than in November of 2021. 41% of patients were from adults Primary Care, 21% from Dental and 14% from Pediatrics. The Mangonia Clinic had the highest volume, with 1,591 visits, followed by Lantana, with 1,571 visits.</p> <p>Our payer mix for November was 54% uninsured, which was 1% more than the previous month. 40% of patients were Managed Care and 5% were Medicaid.</p> <p>61% of patients were female. 51% of patients reported as White and 39% as Black or African American. Of those patients, 40% reported as Hispanic. 5.7% of patients were agricultural workers, which is 2% higher than the previous month. Our average homeless population was 24.4% which is 3.7% higher than the previous month. Our largest age group was those between the ages of 30 and 39.</p> <p>Since July, the no-show rate has consistently ranged from 19% to 21%. Our average no-show rate year to date is 18.45%. Our Tele no-show rate average for the last 12 months is 7%.</p>	<p><b>VOTE TAKEN: Mr. Gibbons made a motion to approve the Operations Reports- November 2022 as presented. Mr. Glass duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>										

	The average number of patients who walked in for Medical and Dental was 16% year to date. For November, that was a total of 1,462 patients in Medical and 326 patients in Dental.	
<b>9. AVP and Executive Director of Clinic Services Comments</b>	Dr. Andric thanked Irene Figueroa, James Elder and John Mullen for serving on the Board of Directors for ten years. Dr. Andric also stated that our communications department would like to take pictures of the Board members on an upcoming date. TBD	<b>No action necessary.</b>
<b>10. Board Member Comments</b>	Mr. Gibbons thanked the three leaving Board members for their services.	<b>No action necessary.</b>
<b>11. Establishment of Upcoming Meetings</b>	<p><b><u>January 25, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>February 22, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>March 29, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>April 26, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>May 24, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>June 28, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>July 26, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>August 23, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p>	<b>No action necessary.</b>

	<p><b><u>September 27, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>October 25, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>November 28, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p> <p><b><u>December 13, 2023 (HCD Board Room)</u></b> 12:45 p.m. Board of Directors</p>	
<b>12. Motion to Adjourn</b>	<p>Ms. Mastrangelo motioned to adjourn the public meeting.</p> <p>There being no further business, the meeting was adjourned at 1:34 p.m.</p>	<p><b>VOTE TAKEN: Mr. Smith made a motion to adjourn. Mr. Gibbons duly seconded the motion. A vote was called, and the motion passed unanimously.</b></p>

Minutes Submitted by: \_\_\_\_\_

SignatureDate

# C. L. Brumback Primary Care Clinics

## Board of Directors

### Attendance Tracking

	1/26/22	2/23/22	3/30/22	4/27/22	5/25/22	6/29/22	7/27/22	8/24/22	10/05/22	10/26/22	11/29/22	12/13/22
Mike Smith	X	X	X	X	X	X	X	X	E	X	X	X
Melissa Mastrangelo	X	X (ZOOM)	E	X (ZOOM)	X	X	X	E	X (ZOOM)	X (ZOOM)	E	X
Julia Bullard	X	X	X	X	E	E	X	X	X	X	X	X
Joseph Gibbons	X	X	X	X	E	X	E	X	X	X	X	X
John Casey Mullen	X	X	X	X	X	X	E	X	X	X	X	X
James Elder	X	X	X	X	X	E	X	X	X	X	X	X
Irene Figueroa	X	X	X	A	X	X	X	X	X	X	X	X
Tammy Jackson-Moore	X	X	X	X	E	X	X	E	X	E	X	A
Robert Glass	X (ZOOM)	X (ZOOM)	X (ZOOM)	X	X (ZOOM)	X	X	E	X	X	X	X
William Johnson	-	-	-	-	-	-	-	-	-	-	X	X

**X= Present**

**C= Cancel**

**E= Excused**

**A= Absent**

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: HRSA Digest**

**2. Summary:**

Per the request of the clinic board, we will include the latest HRSA Digest as available.

**3. Substantive Analysis:**

The December HRSA Digest highlights training and technical assistance, COVID-19 update, workforce considerations and oral health updates.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

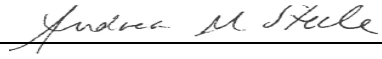
Staff recommends Board receive and file the Executive Director Informational Update.

Approved for Legal sufficiency:

*Bernabe Icaza*

\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

A handwritten signature in cursive script, reading "Andrea M. Steele", positioned above a horizontal line.

Andrea Steele  
AVP, Corporate  
Quality



## Primary Health Care Digest

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**December 20, 2022**

**Happy Holidays from the Bureau of Primary Health Care**

Dear Colleagues,

During this holiday season, on behalf of the entire bureau, we want to express how thankful we are for the work you do every day!

Some of our favorite moments this year included seeing so many of you again or for the first time in-person and, of course, the debut of the [Heart of Health Center video](#). The video shares our central message that health centers deliver high-quality primary health care to over 30 million people across the U.S. It also captures what makes health centers so successful: The amazing, skilled, and dedicated people who work at them!

We're excited for 2023 and hope you are, too. Whatever it brings, you've proven that health centers can take on any challenge. We look forward to continuing our vital work together in the new year.

Have a wonderful and safe holiday season.

Happy Holidays!

Jim Macrae and Tonya Bowers  
HRSA Associate Administrator and Deputy Associate Administrator  
Bureau of Primary Health Care



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**Expanding COVID-19 Vaccination Funding**

HRSA [awarded nearly \\$350 million](#) in fiscal year (FY) 2023 Expanding COVID-19 Vaccination (ECV) funding to 1,471 HRSA-supported health centers.

Health centers have until Sunday, January 8, 2023, to submit information about planned activities and costs through HRSA's Electronic Handbooks (EHBs). Award recipients must [add their H8G grants](#) to their EHBs portfolio to view and complete the submission.

Visit the [ECV technical assistance \(TA\) webpage](#) for award submission guidance, resources, and more. We will post a recording of the recent Q&A session for award recipients there shortly. Also, view the **NEW** [ECV frequently asked questions](#), which we will continue to update.

HRSA will host two ECV office hours where award recipients can ask questions. Given the short timeline, these sessions will be the most efficient way for you to get the answers you need. We will share the recordings, but we strongly encourage your attendance so you can participate live:



**TODAY!**

1:00-2:00 p.m. ET

[Registration page](#)

Wednesday, January 4, 2023

2:00-3:00 p.m. ET

[Registration page](#)

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### HRSA's Electronic Handbooks Downtime

HRSA's Electronic Handbooks (EHBs) will be unavailable to customers for several days while the agency moves to a cloud-based system and completes other maintenance tasks.

EHBs will be unavailable from **8:00 p.m. ET on Friday, January 13, 2023, until 7:00 a.m. ET on Monday, January 16, 2023**. To avoid loss of data:

1. Save your work prior to 8:00 p.m. ET on Friday, January 13, 2023.
2. Do not log into EHBs during the downtime. It could result in loss of data, even if that data was entered previously.



We know that this outage impacts progress reporting for some supplemental awards. If this applies to your health center, you can expect to receive an EHBs message with more information.

The change to cloud technology will improve security and result in cost savings. Other maintenance activities will ensure that EHBs will continue as a secure, supportable application.

EHBs will look and work the same after the transition, although you may notice that overall performance is better because of the upgrades.

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 Jump To: [COVID-19](#) | [Behavioral Health](#) | [Workforce](#) | [Oral Health](#) | [Additional Resources](#)

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## What's New

### Uniform Data System 2022 Reporting Season Begins Sunday, January 1, 2023

All Health Center Program awardees and look-alikes are required to submit complete and



## Training & Technical Assistance



Visit the [training calendar to learn details about or register for events.](#)

accurate Uniform Data System (UDS) reports by Wednesday, February 15, 2023.

**IMPORTANT:** Make sure you review the EHBs downtime information that appears earlier in this newsletter.

For assistance with your UDS submission:

- UDS Help Desk: Assists with UDS measures and requirements. Call 866-837-4357 (866-UDS-HELP) or email [udshelp330@bphcdata.net](mailto:udshelp330@bphcdata.net).
- [BPHC Contact Form](#): Helps with completing and submitting UDS reports via EHBs.
  - For guidance on viewing UDS standard reports, select Uniform Data System (UDS), UDS Reporting, Accessing UDS Reports in EHBs.
  - For technical issues with EHBs, select EHBs Tasks/EHBs Technical Issues.

Visit the [UDS Training and TA website](#) to access the [2022 UDS Manual](#) and other resources to help health centers submit accurate, timely, and complete UDS reports. This includes the recordings and slides for our recent 2022 UDS Reporting TA webinar series and our Preliminary Reporting Environment webinar. Find these on the [Special Topics webpage](#).

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### Service Area Competition Notice of Funding Opportunity Released for September 1 Starts

HRSA released the FY 2023 Service Area Competition (SAC) notice of funding opportunity (NOFO, HRSA-23-103), for service areas with a September 1, 2023, period of performance start date. Find details for each of the announced service areas on the [Service Area Announcement Table](#).

This NOFO announces the service areas for September 1 start award recipients that received a 1-year period of performance through a SAC/SAC-Additional Areas in FY 2022.

Applications are due in [Grants.gov](#) by 11:59 p.m. ET on Monday, February 13, 2023, and in EHBs by 5:00 p.m. ET on Wednesday, March 15, 2023. TA materials are available on the [SAC TA webpage](#).

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### Compliance Resolution Update for FY 2023 Health Center Program Look-Alike Renewal of Designation Applicants

HRSA has updated the pre-award processes for all FY 2023 Look-Alike (LAL) Renewal of Designation (RD) applicants that have areas of non-compliance with Health Center Program requirements. The new language states that HRSA will contact your Authorizing Official (AO) to submit additional information documenting compliance with program requirements prior to making final designation decisions. The AO will have 14 calendar days to submit the additional compliance resolution information.

For details, see "Section V. Review and Designation Process" in the FY 2023 LAL RD Application Instructions, available on the [FY 2023 LAL RD TA webpage](#).

## Through December 27

### ECV Office Hours Session

Tuesday, December 20

1:00-2:00 p.m. ET

[Registration page](#)

### Anxiety and Depression: Screening and Intervention within an Integrated Care Setting

Wednesday, December 21

1:00-1:30 p.m. ET

[Registration page](#)

**\*\*0.5 CE available\*\***

### The Challenges in the Development of Diabetes Prevention in Public Housing Settings

Hosted by the National Center for Health in Public Housing (NCHPH), a HRSA-funded NTTAP

Wednesday, December 21

1:00-2:00 p.m. ET

[Registration page](#)

### Community Health Workers and Turning SDOH Screening into Action: Using Screening to Make a Difference

Hosted by NCHPH, a HRSA-funded NTTAP

Thursday, December 22

1:00-2:00 p.m. ET

[Registration page](#)

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## Upcoming

### Oral Health-Behavioral Health Learning Collaborative Kickoff

Wednesday, January 4, 2023

1:00-2:00 p.m. ET

[Registration page](#)

**\*\*1.0 CE available\*\***

### ECV Office Hours Session

Wednesday, January 4, 2023

2:00-3:00 p.m. ET

[Registration page](#)

### National PCHP TA Showcase

Tuesday, January 10, 2023

12:30-5:00 p.m. ET

[Registration page](#)

### Oral Health-Behavioral Health Learning Collaborative –

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### National Primary Care HIV Prevention TA Showcase

BPHC, with HRSA's HIV/AIDS Bureau, will host this opportunity for Ending the HIV Epidemic – Primary Care HIV Prevention (PCHP) award recipients. You'll learn about TA that can support successful project implementation and expansion of HIV prevention services. It's an opportunity to engage with AIDS Education and Training Centers and HRSA-funded National Training and Technical Assistance Partners (NTTAPs) and Primary Care Associations (PCAs) funded under the [Ending the HIV Epidemic in the U.S.](#) initiative.

Tuesday, January 10, 2023  
12:30-5:00 p.m. ET  
[Registration page](#)

See examples of [HRSA-sponsored PCHP training and TA](#) (PDF). Learn more about PCHP on our [PCHP TA webpage](#).

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### Health Center Workforce Well-being Survey

By completing the workforce well-being survey, you will contribute to the first ever nationwide picture of workforce well-being specifically at health centers. Thank you to those who have already completed the survey! As a reminder, [our website](#) includes a preview of the survey and provides answers to questions on how we'll keep your responses confidential and more.



Not all health centers are participating in this survey. Your leadership can let you know if yours is. If participating, you should have received an email from [hrsa\\_workforce\\_wellbeing@surveys.jsi.com](mailto:hrsa_workforce_wellbeing@surveys.jsi.com). It contains your unique link for accessing the survey.

### Health center leaders:

We're seeing great results from health centers that have been creative to boost their participation rates. They've shared these success strategies, which you might consider:

- Dedicating staff meeting time to complete the survey.
  - Setting aside a specific day to encourage staff to participate and offering lunch.
  - Sharing the response rate with staff and setting goals for participation benchmarks (our contractor should be sharing the response rate with you regularly).
  - Incentivizing staff to reach 100% participation.
- 

### Presentation

Wednesday, January 11, 2023  
1:00-2:30 p.m. ET  
[Registration page](#)  
**\*\*1.5 CE available\*\***

### Telehealth Office Hours: Policy Updates and Developments

Hosted by NACHC, a HRSA-funded NTTAP  
Thursday, January 12, 2023  
2:00-3:00 p.m. ET  
[Registration page](#)

### COVID-19 Response Program Office Hours

Tuesday, January 17, 2023  
1:00-2:00 p.m. ET  
Registration information coming soon

### Oral Health-Behavioral Health Learning Collaborative – Discussion

Wednesday, January 18, 2023  
1:00-2:00 p.m. ET  
[Registration page](#)

### Health Centers and Patient Violence Prevention

*(in English with live interpretation in Spanish)*  
Hosted by the National Center for Farmworker Health (NCFH) and Health Partners on IPV + Exploitation, both HRSA-funded NTTAPs  
Wednesday, January 18, 2023  
2:00-3:00 p.m. ET  
[Registration page](#)

### SDOH Screening & Referrals to Support Diabetes Control Webinar Series

Hosted by NNCC, a HRSA-funded NTTAP  
2:00-3:00 p.m. ET on:

Wednesday, January 18, 2023  
Wednesday, January 25, 2023  
Wednesday, February 1, 2023  
[Registration page](#)

### Evidence-Based and Promising Interventions to Address the Intersections of IPV and Maternal Health

*(in English with live interpretation in Spanish)*  
Hosted by Health Partners on IPV+ Exploitation, a HRSA-funded NTTAP  
Monday, January 23, 2023  
1:00-2:30 p.m. ET  
[Registration page](#)

### Optimizing Virtual Care Program Supports Telehealth Innovations in Hawaii

Since March, the Optimizing Virtual Care program has helped awardees systematically design, implement, and evaluate ways to use innovative technologies and virtual care models. Our [Health Center Stories webpage](#) now features a story on how Waianae Coast Comprehensive Health Center in Hawaii is expanding telehealth access through digital literacy programs and kiosks.



*An older adult in the community participates in Waianae Coast Comprehensive Health Center's digital literacy training program.*

### FY 2023 State and Regional PCA Non-Competing Continuation Progress Report Instructions Released

The non-competing continuation progress reports are available in EHBs for the FY 2023 PCA cooperative agreement award recipients. Submissions are due by 5:00 p.m. ET on Monday, February 6, 2023. Progress report instructions, a recorded TA webinar, and other resources are available on the [PCA TA webpage](#).

### CMS Pausing Requirement that Good Faith Estimates include Co-Provider Charges in 2023

The No Surprises Act required that all providers give Good Faith Estimates (GFE) to uninsured and self-pay patients as of January 1, 2022. The next phase of GFE implementation requires that GFEs for uninsured and self-pay patients include expected charges from co-providers or co-facilities that are part of an episode of care for a patient coordinated by a health center. However, CMS is [pausing enforcement](#) of this requirement based on comments it received during the rulemaking process indicating that compliance with this provision is likely not possible by Sunday, January 1, 2023.

### SAMHSA Proposes Update to Federal Rules to Expand Access to Opioid Use Disorder Treatment and Help Close Gap in Care

SAMHSA proposes expanding access to treatment for opioid use disorder (OUD) at a time when more than 107,000 Americans lost their lives to an overdose last year. The proposal would update the federal regulations that oversee OUD treatment standards as part of HHS' Overdose Prevention Strategy that supports President Biden's *National Drug Control Strategy* – a whole-of-government approach to beat the overdose epidemic. Specifically, the proposed rule change would allow people to access the treatment by allowing take home doses of methadone and the use of telehealth in initiating buprenorphine at opioid treatment programs. Read the [press release](#)

See the [Federal Register Notice](#) to submit comments on the proposed changes.

### 2023 Billing, Coding, Documentation & Quality Webinar Series

Hosted by NACHC, a HRSA-funded NTTAP

[Registration page](#)

2:30-4:00 p.m. ET on:

"Top 5 Documentation and Revenue Tips in Community Health"  
Tuesday, January 24, 2023

"Treating Substance/Opioid Use Disorders via Medication-Assisted Treatment (MAT) in Community Health"  
Tuesday, January 31, 2023

### Today with Macrae: Health Center Program Updates

Tuesday, January 24, 2023

3:00-4:00 p.m. ET

Access information coming soon

### Building Trust to Achieve Better Outcomes in Diabetes Self-Management, Education, and Care

Hosted by NCFH, a HRSA-funded NTTAP  
Wednesday, February 8, 2023

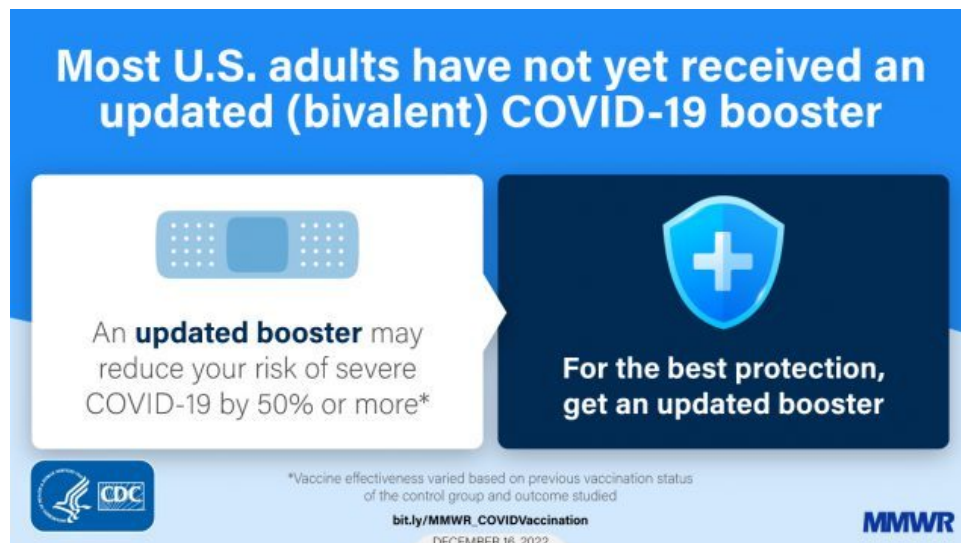
2:00-3:00 p.m. ET

[Registration page](#)

*Webinars are hosted by HRSA unless otherwise noted.*

**COVID-19**

## CDC Study Confirms Effectiveness of Bivalent Vaccines



[CDC's study](#) emphasizes the importance of staying up to date with recommended COVID-19 vaccinations.

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## Behavioral Health

### Oral Health-Behavioral Health Learning Collaborative Kickoff

Research shows direct links between oral health, behavioral health, and physical health. Understanding these relationships supports care providers positively impacting their patient's overall health.

Get a preview of an upcoming learning collaborative from the subject matter experts that will lead it. They'll cover its approach, process, and content, as well as expectations for participation. Speakers will also share national data trends in integrated oral and behavioral health and introduce the National Council's, "[Oral Health, Mental Health, and Substance Use Treatment: A Framework for Increased Coordination and Integration.](#)"

Wednesday, January 4, 2023

1:00-2:00 p.m. ET

[Registration page](#)

**\*\*1.0 CE available\*\***

Sessions for the learning collaborative take place on the two subsequent Wednesdays. Find details and registration information on our [Technical Assistance Calendar](#).

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## Workforce

### Workforce Resiliency and Retention Community of Practice

The health care industry has been heavily affected by the great resignation/re-evaluation that continues throughout the U.S. workforce. This community of practice will help health centers build resiliency in the integrated primary care and behavioral health care workforce. Participants will learn strategies for

enhancing employee recruitment, engagement, and retention. This includes low- and no-cost approaches that integrated primary care and behavioral health care teams can use to improve staff retention, boost morale, and reduce stress and burnout. Visit the [registration page](#) for dates, times, and more information.

**\*\*Earn 1.5 CE for each session, with a maximum of 12 CEs for participation in all eight sessions.\*\***

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These HRSA-funded NTTAPs present learning collaboratives:

- **A Financial Planning Learning Collaborative for Leadership Creating Health Professions Education and Training Programs**

The Association of Clinicians for the Underserved's STAR<sup>2</sup> Center invites health center C-suite leadership team members to join this opportunity. Through presentations from subject matter experts, facilitated discussions, and guided activities, participants will be introduced to the full scope of opportunities involved in Health Professions Education and Training and will work to develop financial plans and action steps to develop or grow programs of their own."

Visit the [registration page](#) to apply by close of business on Wednesday, January 11, 2023.

- **Patient-Centered Climate Resilience**

The National Association of Community Health Centers (NACHC) is partnering with Harvard's Center for Climate, Health, and the Global Environment and the Migrant Clinicians Network on this opportunity. They invite health centers to co-design clinical interventions based on a "patient-centered climate resilience" concept developed by Harvard in collaboration with Americares. This pioneering approach focuses on the unique needs of the patient during a climate event. Visit the [registration page](#) to apply.

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### **Updated Workforce Projections Dashboard**

HRSA's National Center for Health Workforce Analysis has released its [updated Workforce Projections Dashboard](#). The interactive dashboard shows projections of the supply and demand for the health workforce across the U.S. [Learn more](#).

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## **Oral Health**

### **Oral Health-Behavioral Health Learning Collaborative Kickoff**

[See the announcement above](#).

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## **Additional Resources**

### **All Hazards Emergency Preparedness and Response Competencies for Health Center Staff**

To successfully perform their assigned emergency/disaster roles, health center

staff must understand how their organization will respond to hazards, including the use of altered management structures and modified operations. The National Nurse-Led Care Consortium (NNCC) and the Community Health Care Association of New York State developed a [set of competencies](#) to improve health center staff's preparedness for emergencies and disasters. NNCC is a HRSA-funded NTTAP.

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### **211, a Community Service Accessed by Millions of Every Year**

People contact 211 for confidential help with a wide range of social services, including food, housing, utilities payment assistance, health care, transportation, childcare, employment opportunities, mental health crises, disaster information and more. Trained 211 specialists provide expert, caring help that addresses not only the presenting issue, but underlying challenges people are facing as well. You can reach 211 by phone or computer at [211.org](http://211.org). A toll-free call to 211 connects people to a local community specialist who can put them in touch with local organizations that provide critical services.

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### ***In case you missed it:***

[Visit the Primary Health Care Digest archive.](#)

### ***Do you forward the Digest to others?***

Encourage them to [subscribe](#).



**From:** [HRSA Primary Health Care Digest](#)  
**To:** [Andrea Steele](#)  
**Subject:** Survey Deadline Extension, ECV TA Resources  
**Date:** Tuesday, December 27, 2022 10:15:53 AM

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**Caution: This email came from an EXTERNAL SOURCE. Do not click on links or open attachments unless you are sure you recognize the sender and you know the contents are safe.**

A newsletter from the Bureau of Primary Health Care



**December 27, 2022**

**Health Center COVID-19 Survey Deadline Extension**

You will have one additional day to respond to the December 30 survey.  
Your responses will be due by 11:59 p.m. *your local time* on **Wednesday, January 4, 2023**.

megaphone



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## Expanding COVID-19 Vaccination Funding Applications

Health centers have until Sunday, January 8, 2023, to submit information about Expanding COVID-19 Vaccination (ECV) planned activities and costs in HRSA's Electronic Handbooks (EHBs). See the [ECV technical assistance \(TA\) webpage](#) for submission guidance, steps to add your H8G grant to your EHBs portfolio, and other resources. We'll add recordings of the question and answer session for award recipients and last week's office hour as soon as we can.

covid-19 vaccine



Review the [frequently asked questions](#), which we will continue to update. We will add this question and more this week:

### ***Can I reallocate salaries to ECV from another funding source, in order to support ECV activities?***

*Because ECV funds are for new and additional COVID-19 vaccination-related activities, you cannot use ECV funds to support COVID-19 vaccination-related activities that are already planned under another funding source. However, if personnel are not working on COVID-19 vaccination-related activities, you may reallocate those salaries to ECV instead of the original funding source (e.g., H8F, H80) to pay those individuals to engage in new or additional COVID-19 vaccination-related activities. Charges to federal awards for salaries and wages must be based on records that accurately reflect the work performed. The records must support the distribution of the employee's salary or wages among specific activities or costs. Your system of internal controls should include processes to review after-the-fact interim charges made to a federal award based on budget estimates (45 CFR §75.430(i)(1)). Please contact your Grants Management Specialist with specific questions related to reallocating salaries.*

HRSA's final ECV office hour is next week. Given the short timeline, attending is the most efficient way for you to get the answers you need.

Wednesday, January 4, 2023

2:00-3:00 p.m. ET

[Registration page](#)



Jump To: [Behavioral Health](#) | [HIV](#) | [Workforce](#)

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## What's New

### **Have You Signed Up for Our Patient-Centered Medical Home Health Equity TA Symposium?**

BPHC will host the second annual Patient-Centered Medical Home Health Equity TA Symposium on Wednesday, March 29, and Thursday, March 30,

2023. At this virtual event, participants will hear about and discuss best practices and lessons learned from peers and experts in the fields of health equity, quality improvement, and accreditation/recognition. We want health centers to not only attend, but also to present! Get all the information you need in [our bulletin](#).

---

### **Quarterly 340B Program Registration**

Quarterly 340B Program site registration is open from January 1 to 15, 2023. Health centers will be able to register a site that has been verified as implemented and with a site status reflected as “active” in EHBs Form 5B through Friday, February 24, 2023. After that date, the system will close to prepare for the April 1, 2023, start.

[Email the 340B Prime Vendor Program](#) or call 888-340-2787 (Monday-Friday, 9:00 a.m.-6:00 p.m. ET) to register a new site or ask questions. You will need to provide the following information when calling:

- Health center name.
- Site/clinic name.
- Site IDs for all sites.
- HRSA/BPHC grant number.
- Contact name and email address.
- Authorizing official name and email address.

The authorizing official will receive an email message that the account is unlocked and a registration may be submitted.

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### **Women’s Preventive Services Initiative Overview**

Join HRSA’s Office of Intergovernmental and External Affairs and Maternal and Child Health Bureau, in collaboration with the American College of Obstetricians and Gynecologists (ACOG), to learn about the HRSA-funded [Women’s Preventive Services Initiative](#).

Tuesday, January 24, 2023

3:00-4:30 p.m. ET

[Registration page](#)

You’ll learn about:

- HRSA’s cooperative agreement with ACOG to develop, review, and update recommendations for women’s preventive health care services.
- The Women’s Preventive Services Guidelines: the existing preventive service recommendations, adopted by HRSA, that help ensure that women receive a comprehensive set of preventive services without having to pay a co-payment, co-insurance, or deductible.

Opportunities, for both patients and providers, to support implementation of the current recommendations into standard clinical practice.

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#### **Now Available: National Rural Health Day 2022 Resource Page**

HRSA celebrated National Rural Health Day last month, focusing on behavioral health and highlighting the innovative ways rural communities are expanding access to mental health and substance use disorder services for those who need them the most. Visit the [National Rural Health Day Resource webpage](#) to browse recorded webinars from this year's event and find other useful resources.

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#### **Solicitation of Nominations for Membership to Serve on the Advisory Committee on Infant and Maternal Mortality**

HRSA seeks nominations for qualified candidates to be considered for appointment to the Advisory Committee on Infant and Maternal Mortality. The committee advises the HHS Secretary on department activities, partnerships, policies, and programs directed at reducing infant mortality and maternal and other topics related to the health status of infants and women before, during, and after pregnancy. Read the [Federal Register Notice](#) and submit nominations by Monday, January 23, 2023.

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#### **Rural Health Funding Opportunities**

HRSA recently released these funding opportunities for rural health efforts:

- **Delta States Rural Development Network Grant Program**

HRSA will award approximately \$12 million through 12 grants for the 2023 Delta States Rural Development Network Grant Program (Delta Program). The three-year Delta Program will address gaps in service, enhance systems of care, and expand capacity of the local rural health care system. Find out more, including about TA for applicants, in a [recent bulletin](#) or on [HRSA's website](#).

- **Rural Communities Opioid Response Program-Neonatal Abstinence Syndrome**

The program aims to reduce the incidence and impact of neonatal abstinence syndrome (NAS) in rural communities by improving systems of care, family supports, and social determinants of health (SDOH). Learn more on [HRSA's website](#).

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## Behavioral Health

### Take a Deep Dive on Important Topics: Join a Community of Practice

These communities of practice will allow health center participants to explore specific topics related to integrated care, collaborating to identify and share best practices. Participants commit to a biweekly routine of communication and connection with the group.

Visit the [registration page](#) for dates, times, and more information on the following opportunities that all commence in January. ***\*\*Each community of practice offers a maximum of 12 CEs (1.5 for each session).\*\****

- **Identification and Evidence-Based Interventions for Treating Anxiety and Depression**

This opportunity is relevant for practicing behavioral health providers working in health centers. You'll learn about patient-centered care planning; enhancing cultural relevance in clinical practice; mindfulness-based cognitive behavioral therapy; strategies supporting behavioral activation; and pharmacotherapies for depression and anxiety.

- **Transition-Aged Youth – Addressing Behavioral Health Needs**

By addressing the unique needs of patients transitioning from pediatric to adult care, primary care and behavioral health professionals can avoid patients falling through the gaps. Join to gain resources and approaches in health center settings to build a network of primary and behavioral health care services and recovery supports for young adults that are transitioning out of child-serving systems and/or into adult-serving systems.

- **Workforce Resiliency and Retention**

The health care industry has been heavily affected by the great resignation/re-evaluation that continues throughout the U.S. workforce. Join to build your health center's resiliency in the integrated primary care and behavioral health care workforce. You'll learn low- and no-cost approaches that integrated primary care and behavioral health care teams can use to improve staff retention, boost morale, and reduce stress and burnout.

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### SAMHSA's 19th Prevention Day

SAMHSA's Prevention Day is happening Monday, January 30, 2023, in conjunction with Community Anti-Drug Coalitions of America's National Leadership Forum at the Gaylord National Resort & Convention Center in Oxon Hill, Maryland. This national event will provide an opportunity to learn about what's new and innovative in substance misuse prevention and mental health and connect with your peers. [Learn more.](#)

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## HIV

### **New Guides Focus on Innovative HIV Care Strategies**

Integrating HIV Innovative Practices (IHIP) tools and resources help HIV care providers recognize and replicate innovative HIV care strategies. We released [new IHIP intervention implementation guides](#) on the TargetHIV website. Each offers step-by-step implementation instructions, resource assessment checklists, staffing considerations, and tips for innovation. They address outreach, linkage to care, and engagement for priority populations, including:

- Latinos with HIV (Viviendo Valiente)
  - People experiencing homelessness (HHOME, KC Life 360)
  - Transgender women (Text Me, Girl!)
- 

## Workforce

### **Take a Deep Dive on Important Topics: Join a Community of Practice**

[See the announcement above.](#)

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HRSA-funded National Training and Technical Assistance Partners (NTTAPs) invite health center staff to join upcoming learning collaboratives:

- **Health Professions Student Training**  
Join Community Health Center, Inc., to learn transformational strategies and get coaching support to evaluate, replicate, and sustain health professions student training. Visit the [registration page](#) to apply by Friday, January 13, 2023.
  - **Emerging Issues for Agricultural Workers and their Families**  
Content and discussions will focus on urgent issues, for example, developments around COVID-19 vaccine boosters and vaccine confidence; the impact of simultaneous surges in flu, respiratory syncytial virus (RSV), and COVID-19; mental health challenges among patients and health center staff. MHP Salud invites Community Health Workers and other frontline staff who serve agricultural worker patients to join and share challenges, gain strategies, and explore tools and proven examples from the field to address patient needs. Visit the [registration page](#) to apply.
- 

### ***In case you missed it:***

[Visit the Primary Health Care Digest archive.](#)

**Do you forward the Digest to others?**

Encourage them to [subscribe](#).

## Training & Technical Assistance



[Visit the training calendar to learn details about or register for events.](#)

## Upcoming

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Wednesday, January 4, 2023

1:00-2:00 p.m. ET

[Registration page](#)

**\*\*1.0 CE available\*\***

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Hosted by the National Center for  
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Wednesday, January 18, 2023  
2:00-3:00 p.m. ET  
[Registration page](#)

**SDOH Screening & Referrals to  
Support Diabetes Control Webinar  
Series**

Hosted by the National Nurse-Led  
Care Consortium, a HRSA-funded  
NTTAP  
[Registration page](#)  
2:00-3:00 p.m. ET on:

Wednesday, January 18, 2023  
Wednesday, January 25, 2023  
Wednesday, February 1, 2023

**Evidence-Based and Promising  
Interventions to Address the  
Intersections of IPV and Maternal  
Health** *(in English with live  
interpretation in Spanish)*

Hosted by Health Partners on IPV+  
Exploitation, a HRSA-funded NTTAP  
Monday, January 23, 2023  
1:00-2:30 p.m. ET  
[Registration page](#)

**2023 Billing, Coding,  
Documentation & Quality Webinar  
Series**

Hosted by NACHC, a HRSA-funded  
NTTAP  
[Registration page](#)

2:00-3:30 p.m. ET on:

"Top 5 Documentation and Revenue  
Tips in Community Health"  
Tuesday, January 24, 2023

"Treating Substance/Opioid Use  
Disorders via Medication-Assisted  
Treatment (MAT) in Community  
Health"  
Tuesday, January 31, 2023

**Today with Macrae: Health Center  
Program Updates**

Tuesday, January 24, 2023

3:00-4:00 p.m. ET

Access information coming soon

**Women's Preventive Services  
Initiative Overview**

Hosted by HRSA in collaboration with  
ACOG

Tuesday, January 24, 2023

3:00-4:30 p.m. ET

[Registration page](#)

**Addressing Partner-Inflicted Brain  
Injuries with a Health Equity**

**Lens** *(in English with live  
interpretation in Spanish)*

Hosted by Health Partners on IPV+  
Exploitation, a HRSA-funded NTTAP  
Tuesday, January 31, 2023

1:00-2:30 p.m. ET

[Registration page](#)

**Building Trust to Achieve Better  
Outcomes in Diabetes Self-  
Management, Education, and Care**

Hosted by NCFH, a HRSA-funded  
NTTAP

Wednesday, February 8, 2023

2:00-3:00 p.m. ET

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**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Board Member Reappointments**

**2. Summary:**

This agenda item presents the Board with a recommendation to reappoint eligible Board members to a second term.

**3. Substantive Analysis:**

The Bylaws of District Clinic Holdings, Inc. state Board membership will be for a period of four (4) years, starting on the date membership is approved and terminating four (4) years from the date of approval. No Board member shall serve more than two (2) consecutive terms. If at any time there is a question concerning the length of the term of office for any Board member, the Governing Board will decide through any appropriate means the term of the questioned incumbent. This agenda item includes the recommendation to reappoint the following members to the Board:

**Reappointments:**

- **Ms. Julia Bullard**, is a current Board member (2019-present).
- **Mr. Michael Smith**, is a current Board member (2019-present).

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Current FY Amounts</b>	<b>Total Amounts (Current + Future)</b>	<b>Budget</b>
Capital Requirements	<b>N/A</b>		Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	<b>N/A</b>		Yes <input type="checkbox"/> No <input type="checkbox"/>

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval.

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

\_\_\_\_\_  
N/A  
Committee Name

\_\_\_\_\_  
N/A  
Date

**6. Recommendation:**

Staff recommends the Board approve the Committee reappointments.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

Approved for Legal sufficiency:

*Bernabe Icaza*

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Bernabe Icaza  
VP & General Counsel

*Belma Andric*

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Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description:** District Clinic Holdings, Inc. Financial Report November 2022

**2. Summary:**

The November 2022 financial statements for the District Clinic Holdings, Inc. are presented for Board review.

**3. Substantive Analysis:**

Management has provided the income statements and key statistical information for District Clinic Holdings, Inc. Additional Management discussion and analysis are incorporated into the financial statement presentation.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Current FY Amounts</b>	<b>Total Amounts (Current + Future)</b>	<b>Budget</b>
Capital Requirements	<b>N/A</b>	<b>N/A</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>
Net Operating Impact	<b>N/A</b>	<b>N/A</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>

\*Non-budgeted expenditures in excess of \$250,000 require Finance and Audit Committee review and Board approval.

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date

**6. Recommendation:**

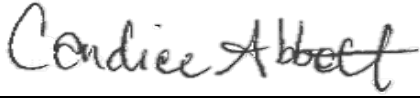
Staff recommends the Board approve the November 2022 District Clinic Holdings, Inc. financial statements.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**



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Candice Abbott  
VP & Chief Financial Officer



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Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

## MEMO

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To: Finance Committee  
From: Candice Abbott  
Chief Financial Officer  
Date: January 25, 2023

Subject: Management Discussion and Analysis as of November 2022 C.L. Brumback Primary Care Clinic Financial Statements.

The November financial statements represent the financial performance through the second month of the 2023 fiscal year for the C.L. Brumback Primary Care Clinics. On the Comparative Statement of Net Position, cash decreased by \$333k as a result of normal operations, and the shortfall will be subsidized in the upcoming months. Due from Other Governments increased \$1.1M as a result of grant and LIP revenue recognition. New financial line items are reflected for "Right of Use Assets" and "Lease Liability" following the fiscal year 2022 implementation of Governmental Accounting Standards Board (GASB) Statement No. 87, Leases (GASB 87) and GASB Statement No. 96, Subscription-Based Information Technology Arrangements (GASB 96).

On the Statement of Revenues and Expenses, net patient revenue YTD was unfavorable to budget by (\$18k) or (1.1%). Gross patient revenue YTD was unfavorable to budget by \$448k. Total YTD revenue was unfavorable to budget by (\$424k); this was partially due to a timing difference in PRF and grant funds recognized. Operational expenses before depreciation were favorable to budget by \$1.8M due mostly to positive variances in salaries, wages, and benefits of \$1.5M, purchased services of \$53k, other supplies of \$101k, repair and maintenance of \$85k, and lease and rental of \$136k. Total YTD net margin was (\$2.8M) compared to the budgeted loss of (\$4.5M) resulting in a favorable variance of \$1.7M or (38.3%).

Net patient revenue YTD for the Medical clinics was marginally unfavorable to budget by (\$27k). The Medical clinic's YTD gross patient revenue was unfavorable to budget by (\$471k). The Medical clinic's total YTD revenue was unfavorable to budget by (\$425k). These unfavorable variances primarily resulted from a timing difference in revenue recognition for PRF and grant funds. Total operating expenses of \$4.2M were favorable to budget of \$5.7M by \$1.5M or 26.6%. The positive variance is mostly due to salaries, wages, and benefits of \$1.3M, other supplies of \$84k, repair and maintenance of \$87k, and lease and rental of \$125k. Staffing shortages, as well as expense timing, are driving these favorable variances. Total YTD net margin was favorable to budget by \$1.4M or (35.7%).

Net patient revenue YTD for the Dental clinics was unfavorable to budget by (\$43k) or (10.1%). The Dental clinic's total YTD gross patient revenue was unfavorable to budget by (\$56k). Increased charity care and contractual allowances negatively impacted net patient revenue results. Total YTD operating expenses of \$750k were favorable to budget by \$272k. Total YTD net margin was (\$303k) compared to a budgeted loss of (\$577k) for a favorable variance of \$274k or (47.5%).

**DISTRICT CLINIC HOLDINGS, INC.**  
**COMPARATIVE STATEMENT OF NET POSITION**

	<u>Nov 30, 2022</u>	<u>Oct 31, 2022</u>	<u>Increase (Decrease)</u>
<b>Assets</b>			
Cash and Cash Equivalents	(3,697,448)	(4,030,240)	\$ 332,792
Accounts Receivable, net	2,271,314	2,093,125	178,189
Due from Other Governments	3,961,416	2,835,206	1,126,210
Other Current Assets	152,961	170,207	(17,246)
Right of Use Assets	3,239,214	3,239,214	-
Net Investment in Capital Assets	2,648,038	2,506,388	141,650
<b>Total Assets</b>	<u>\$ 8,575,494</u>	<u>\$ 6,813,900</u>	<u>\$ 1,761,595</u>
<b>Liabilities</b>			
Accounts Payable	435,026	227,954	207,072
Deferred Revenue	722,805	774,159	(51,355)
Other Current Liabilities	1,400,746	2,422,135	(1,021,389)
Lease Liability	3,525,384	3,525,384	-
Non-Current Liabilities	1,092,376	1,346,593	(254,217)
<b>Total Liabilities</b>	<u>7,176,337</u>	<u>8,296,226</u>	<u>(1,119,889)</u>
<b>Deferred Inflows of Resources</b>			
Deferred Inflows- Other Post Employment Benefits	<u>\$ 33,656</u>	<u>\$ 2,177</u>	<u>\$ 31,479</u>
<b>Net Position</b>			
Net Investment in Capital Assets	2,648,038	2,506,388	141,650
Unrestricted	(1,282,537)	(3,990,891)	2,739,833
<b>Total Net Position</b>	<u>1,365,501</u>	<u>(1,484,503)</u>	<u>2,881,483</u>
<b>Total Liabilities, Deferred Inflows of Resources and Net Position</b>	<u>\$ 8,575,494</u>	<u>\$ 6,813,900</u>	<u>\$ 1,761,595</u>

**Note:** Amounts may not foot due to rounding.

# District Clinics Holdings, Inc. Statement of Revenues and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
\$ 1,938,643	\$ 2,174,954	\$ (236,311)	(10.9%)	\$ 1,969,914	\$ (31,271)	(1.6%)	\$ 3,834,389	\$ 4,282,304	\$ (447,915)	(10.5%)	\$ 4,081,947	\$ (247,558)	(6.1%)
-	-	-	0.0%	-	-	0.0%	-	-	-	0.0%	-	-	0.0%
<b>1,938,643</b>	<b>2,174,954</b>	<b>(236,311)</b>	<b>(10.9%)</b>	<b>1,969,914</b>	<b>(31,271)</b>	<b>(1.6%)</b>	<b>3,834,389</b>	<b>4,282,304</b>	<b>(447,915)</b>	<b>(10.5%)</b>	<b>4,081,947</b>	<b>(247,558)</b>	<b>(6.1%)</b>
381,427	565,839	184,412	32.6%	1,206,065	824,638	68.4%	797,760	1,113,867	316,107	28.4%	2,897,691	2,099,931	72.5%
818,987	925,045	106,058	11.5%	90,974	(728,013)	(800.2%)	1,899,759	1,818,420	(81,339)	(4.5%)	127,392	(1,772,367)	(1,391.3%)
353,288	309,618	(43,670)	(14.1%)	409,555	56,267	13.7%	403,018	611,243	208,225	34.1%	253,948	(149,070)	(58.7%)
1,553,701	1,800,502	246,801	13.7%	1,706,594	152,893	9.0%	3,100,537	3,543,530	442,993	12.5%	3,279,031	178,494	5.4%
474,943	486,620	(11,677)	(2.4%)	444,688	30,255	6.8%	949,886	963,314	(13,428)	(1.4%)	889,376	60,509	7%
<b>859,885</b>	<b>861,072</b>	<b>(1,187)</b>	<b>(0.1%)</b>	<b>708,007</b>	<b>151,877</b>	<b>21.5%</b>	<b>1,683,737</b>	<b>1,702,088</b>	<b>(18,351)</b>	<b>(1.1%)</b>	<b>1,692,292</b>	<b>(8,555)</b>	<b>(0.5%)</b>
44.35%	39.59%			35.94%			43.91%	39.75%		41.46%			
951,673	1,011,875	(60,202)	(5.9%)	1,160,187	(208,514)	(18.0%)	1,783,331	2,023,750	(240,419)	(11.9%)	2,205,023	(421,692)	(19.1%)
51,355	127,048	(75,693)	(59.6%)	-	51,355	0.0%	63,832	254,096	(190,264)	(74.9%)	-	63,832	0.0%
29,490	2,460	27,030	1,098.8%	1,941	27,549	1,419.5%	30,113	4,920	25,193	512.1%	3,027	27,086	894.7%
1,032,517	1,141,383	(108,866)	(9.5%)	1,162,128	(129,610)	(11.2%)	1,877,276	2,282,766	(405,490)	(17.8%)	2,208,050	(330,774)	(15.0%)
<b>1,892,402</b>	<b>2,002,455</b>	<b>(110,053)</b>	<b>(5.5%)</b>	<b>1,870,135</b>	<b>22,267</b>	<b>1.2%</b>	<b>3,561,013</b>	<b>3,984,854</b>	<b>(423,841)</b>	<b>(10.6%)</b>	<b>3,900,342</b>	<b>(339,329)</b>	<b>(8.7%)</b>
<i>Direct Operational Expenses:</i>													
1,402,443	2,532,360	1,129,917	44.6%	1,229,547	(172,897)	(14.1%)	3,116,294	4,450,470	1,334,176	30.0%	2,859,737	(256,557)	(9.0%)
405,732	484,176	78,444	16.2%	365,414	(40,317)	(11.0%)	833,558	968,351	134,793	13.9%	781,229	(52,329)	(6.7%)
60,480	63,786	3,306	5.2%	47,674	(12,806)	(26.9%)	74,244	127,572	53,328	41.8%	96,650	22,406	23.2%
230,443	103,083	(127,360)	(123.6%)	50,842	(179,602)	(353.3%)	266,316	206,166	(60,150)	(29.2%)	83,365	(182,950)	(219.5%)
6,147	59,966	53,819	89.7%	5,890	(258)	(4.4%)	18,531	119,932	101,402	84.5%	18,916	386	2.0%
60,482	75,160	14,677	19.5%	40,636	(19,847)	(48.8%)	116,063	150,319	34,256	22.8%	80,419	(35,644)	(44.3%)
49,341	48,958	(383)	(0.8%)	45,545	(3,796)	(8.3%)	86,816	97,916	11,100	11.3%	96,535	9,719	10.1%
11,441	53,684	42,243	78.7%	41,679	30,238	72.5%	22,167	107,368	85,201	79.4%	85,890	63,723	74.2%
87,434	165,334	77,900	47.1%	102,846	15,413	15.0%	194,930	330,667	135,737	41.0%	209,274	14,344	6.9%
8,881	11,522	2,640	22.9%	6,879	(2,003)	(29.1%)	17,319	23,043	5,724	24.8%	14,815	(2,504)	(16.9%)
74,228	75,576	1,348	1.8%	45,691	(28,537)	(62.5%)	189,717	151,151	(38,567)	(25.5%)	85,244	(104,473)	(122.6%)
4,622	4,083	(540)	(13.2%)	4,026	(596)	(14.8%)	10,776	8,165	(2,611)	(32.0%)	8,052	(2,724)	(33.8%)
2,401,675	3,677,687	1,276,012	34.7%	1,986,669	(415,006)	(20.9%)	4,946,731	6,741,121	1,794,389	26.6%	4,420,127	(526,604)	(11.9%)
<b>Net Performance before Depreciation &amp;</b>													
<b>(509,273)</b>	<b>(1,675,232)</b>	<b>1,165,959</b>	<b>(69.6%)</b>	<b>(116,533)</b>	<b>(392,739)</b>	<b>337.0%</b>	<b>(1,385,718)</b>	<b>(2,756,267)</b>	<b>1,370,549</b>	<b>(49.7%)</b>	<b>(519,785)</b>	<b>(865,933)</b>	<b>166.6%</b>
<b>Overhead Allocations</b>													

# District Clinics Holdings, Inc. Statement of Revenues and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month							
Actual	Budget	Variance	%	Prior Year	Variance	%	
25,462	33,250	7,788	23.4%	31,642	6,181	19.5%	Depreciation
Overhead Allocations:							
7,282	10,722	3,440	32.1%	9,931	2,649	26.7%	Risk Mgt
103,816	109,939	6,123	5.6%	131,656	27,840	21.1%	Rev Cycle
1,796	6,555	4,759	72.6%	1,301	(495)	(38.1%)	Internal Audit
31,492	32,746	1,254	3.8%	28,849	(2,643)	(9.2%)	Home Office Facilities
48,941	41,476	(7,465)	(18.0%)	37,815	(11,126)	(29.4%)	Administration
96,165	99,947	3,782	3.8%	69,522	(26,643)	(38.3%)	Human Resources
12,867	27,766	14,899	53.7%	9,522	(3,345)	(35.1%)	Legal
2,926	4,171	1,245	29.8%	3,626	700	19.3%	Records
6,648	11,059	4,411	39.9%	5,784	(864)	(14.9%)	Compliance
1,671	4,143	2,472	59.7%	-	(1,671)	0.0%	Reimburse
44,142	46,251	2,109	4.6%	80,983	36,841	45.5%	IT Operations
21,768	16,858	(4,910)	(29.1%)	13,278	(8,490)	(63.9%)	IT Security
278,939	237,695	(41,244)	(17.4%)	32,152	(246,787)	(767.6%)	IT Applications
39,146	57,288	18,142	31.7%	48,508	9,362	19.3%	Security Services
5,354	5,383	29	0.5%	-	(5,354)	0.0%	Supply Chain
19,591	33,245	13,654	41.1%	29,465	9,874	33.5%	Finance
9,413	16,960	7,547	44.5%	5,024	(4,389)	(87.3%)	Public Relations
10,976	4,750	(6,226)	(131.1%)	8,832	(2,144)	(24.3%)	Information Technology
7,268	8,052	784	9.7%	8,513	1,245	14.6%	Corporate Quality
12,194	6,503	(5,691)	(87.5%)	11,743	(451)	(3.8%)	Project MGMT Office
19,826	10,156	(9,670)	(95.2%)	-	(19,826)	0.0%	HIM
13,076	21,541	8,465	39.3%	-	(13,076)	0.0%	Coding
28,022	41,476	13,454	32.4%	-	(28,022)	0.0%	IT Service Center
823,319	854,683	31,364	3.7%	536,504	(286,815)	(53.5%)	Total Overhead Allocations
3,250,455	4,565,620	1,315,164	28.8%	2,554,815	(695,641)	(27.2%)	Total Expenses
\$ (1,358,053)	\$ (2,563,165)	\$ 1,205,111	(47.0%)	\$ (684,679)	\$ (673,374)	98.3%	Net Margin
-	153,690	153,690	100.0%	-	-	0.0%	Capital

Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%	
50,923	66,500	15,577	23.4%	63,284	12,361	19.5%	
18,974	21,444	2,470	11.5%	15,656	(3,318)	(21.2%)	
167,187	219,877	52,690	24.0%	271,006	103,819	38.3%	
4,423	13,110	8,687	66.3%	1,584	(2,839)	(179.3%)	
62,313	65,492	3,179	4.9%	57,039	(5,274)	(9.2%)	
95,048	82,953	(12,095)	(14.6%)	77,618	(17,430)	(22.5%)	
172,270	199,895	27,625	13.8%	116,953	(55,317)	(47.3%)	
16,211	55,531	39,320	70.8%	17,296	1,085	6.3%	
7,132	8,342	1,210	14.5%	6,655	(477)	(7.2%)	
12,995	22,118	9,123	41.2%	11,721	(1,274)	(10.9%)	
4,153	8,285	4,132	49.9%	-	(4,153)	0.0%	
79,800	92,503	12,703	13.7%	153,538	73,738	48.0%	
31,673	33,716	2,043	6.1%	21,635	(10,038)	(46.4%)	
360,575	475,390	114,815	24.2%	89,945	(270,630)	(300.9%)	
78,270	114,575	36,305	31.7%	101,802	23,532	23.1%	
11,607	10,767	(840)	(7.8%)	-	(11,607)	0.0%	
43,823	66,491	22,668	34.1%	63,363	19,540	30.8%	
19,834	33,920	14,086	41.5%	12,689	(7,145)	(56.3%)	
21,810	9,500	(12,310)	(129.6%)	16,842	(4,968)	(29.5%)	
15,702	16,103	401	2.5%	15,773	71	0.5%	
18,785	13,007	(5,778)	(44.4%)	24,153	5,368	22.2%	
28,177	20,313	(7,864)	(38.7%)	-	(28,177)	0.0%	
34,421	43,082	8,661	20.1%	-	(34,421)	0.0%	
54,021	82,952	28,931	34.9%	-	(54,021)	0.0%	
1,359,204	1,709,366	350,162	20.5%	1,075,269	(283,935)	(26.4%)	
6,356,858	8,516,987	2,160,128	25.4%	5,558,680	(798,178)	(14.4%)	
\$ (2,795,845)	\$ (4,532,133)	\$ 1,736,288	(38.3%)	\$ (1,658,338)	\$ (1,137,507)	68.6%	
36,782	307,379	270,597	88.0%	100,000	63,218	63.2%	

## District Clinics Holdings, Inc. Statement of Revenues and Expenses by Month

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Year to Date
<b>Gross Patient Revenue</b>	<b>1,895,746</b>	<b>1,938,643</b>	-	-	-	-	-	-	-	-	-	-	<b>3,834,389</b>
Contractual Allowances	416,333	381,427	-	-	-	-	-	-	-	-	-	-	797,760
Charity Care	1,080,772	818,987	-	-	-	-	-	-	-	-	-	-	1,899,759
Bad Debt	49,730	353,288	-	-	-	-	-	-	-	-	-	-	403,018
Other Patient Revenue	474,943	474,943	-	-	-	-	-	-	-	-	-	-	949,886
<b>Net Patient Revenue</b>	<b>823,853</b>	<b>859,885</b>	-	-	-	-	-	-	-	-	-	-	<b>1,683,737</b>
Collections %	43.46%	44.35%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	43.91%
Grant Funds	831,658	951,673	-	-	-	-	-	-	-	-	-	-	1,783,331
Other Financial Assistance	12,477	51,355	-	-	-	-	-	-	-	-	-	-	63,832
Other Revenue	624	29,490	-	-	-	-	-	-	-	-	-	-	30,113
<b>Total Other Revenues</b>	<b>844,758</b>	<b>1,032,517</b>	-	-	-	-	-	-	-	-	-	-	<b>1,877,276</b>
<b>Total Revenues</b>	<b>1,668,611</b>	<b>1,892,402</b>	-	-	-	-	-	-	-	-	-	-	<b>3,561,013</b>
<i>Direct Operational Expenses:</i>													
Salaries and Wages	1,713,850	1,402,443	-	-	-	-	-	-	-	-	-	-	3,116,294
Benefits	427,827	405,732	-	-	-	-	-	-	-	-	-	-	833,558
Purchased Services	13,764	60,480	-	-	-	-	-	-	-	-	-	-	74,244
Medical Supplies	35,872	230,443	-	-	-	-	-	-	-	-	-	-	266,316
Other Supplies	12,383	6,147	-	-	-	-	-	-	-	-	-	-	18,531
Medical Services	55,581	60,482	-	-	-	-	-	-	-	-	-	-	116,063
Drugs	37,475	49,341	-	-	-	-	-	-	-	-	-	-	86,816
Repairs & Maintenance	10,726	11,441	-	-	-	-	-	-	-	-	-	-	22,167
Lease & Rental	107,496	87,434	-	-	-	-	-	-	-	-	-	-	194,930
Utilities	8,438	8,881	-	-	-	-	-	-	-	-	-	-	17,319
Other Expense	115,489	74,228	-	-	-	-	-	-	-	-	-	-	189,717
Insurance	6,154	4,622	-	-	-	-	-	-	-	-	-	-	10,776
<b>Total Operational Expenses</b>	<b>2,545,056</b>	<b>2,401,675</b>	-	-	-	-	-	-	-	-	-	-	<b>4,946,731</b>
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(876,445)</b>	<b>(509,273)</b>	-	-	-	-	-	-	-	-	-	-	<b>(1,385,718)</b>
Depreciation	25,462	25,462	-	-	-	-	-	-	-	-	-	-	50,923
<i>Overhead Allocations:</i>													
Risk Mgt	11,692	7,282	-	-	-	-	-	-	-	-	-	-	18,974
Rev Cycle	63,371	103,816	-	-	-	-	-	-	-	-	-	-	167,187
Internal Audit	2,627	1,796	-	-	-	-	-	-	-	-	-	-	4,423
Home Office Facilities	30,821	31,492	-	-	-	-	-	-	-	-	-	-	62,313
Administration	46,107	48,941	-	-	-	-	-	-	-	-	-	-	95,048
Human Resources	76,105	96,165	-	-	-	-	-	-	-	-	-	-	172,270
Legal	3,344	12,867	-	-	-	-	-	-	-	-	-	-	16,211
Records	4,206	2,926	-	-	-	-	-	-	-	-	-	-	7,132
Compliance	6,347	6,648	-	-	-	-	-	-	-	-	-	-	12,995
Reimburse	2,482	1,671	-	-	-	-	-	-	-	-	-	-	4,153
IT Operations	35,658	44,142	-	-	-	-	-	-	-	-	-	-	79,800
IT Security	9,905	21,768	-	-	-	-	-	-	-	-	-	-	31,673
IT Applications	81,636	278,939	-	-	-	-	-	-	-	-	-	-	360,575
Security Services	39,124	39,146	-	-	-	-	-	-	-	-	-	-	78,270
Supply Chain	6,253	5,354	-	-	-	-	-	-	-	-	-	-	11,607
Finance	24,232	19,591	-	-	-	-	-	-	-	-	-	-	43,823
Public Relations	10,421	9,413	-	-	-	-	-	-	-	-	-	-	19,834
Information Technology	10,834	10,976	-	-	-	-	-	-	-	-	-	-	21,810
Corporate Quality	8,434	7,268	-	-	-	-	-	-	-	-	-	-	15,702
Project MGMT Office	6,591	12,194	-	-	-	-	-	-	-	-	-	-	18,785
HIM	8,351	19,826	-	-	-	-	-	-	-	-	-	-	28,177
Coding	21,345	13,076	-	-	-	-	-	-	-	-	-	-	34,421
IT Service Center	25,999	28,022	-	-	-	-	-	-	-	-	-	-	54,021
<b>Total Overhead Allocations</b>	<b>535,885</b>	<b>823,319</b>	-	-	-	-	-	-	-	-	-	-	<b>1,359,204</b>
<b>Total Expenses</b>	<b>3,106,403</b>	<b>3,250,455</b>	-	-	-	-	-	-	-	-	-	-	<b>6,356,858</b>
<b>Net Margin</b>	<b>\$ (1,437,791)</b>	<b>\$ (1,358,053)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (2,795,845)</b>
<b>Capital</b>	<b>36,782</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>36,782</b>

# District Clinics Holdings, Inc.- Medical Statement of Revenues and Expenses by Location

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

	Clinic Administration	West Palm Beach Clinic	Lantana Clinic	Delray Clinic	Belle Glade Clinic	Lewis Center	Lake Worth Clinic	Jupiter Clinic	West Boca Clinic	Subxone Clinic	Mobile Warrior	Mobile Van Scout	Mobile Van Hero	Total
<b>Gross Patient Revenue</b>	-	392,795	680,001	231,266	222,481	(20,895)	422,526	88,970	73,625	166,955	(1,591)	-	8,632	<b>2,261,569</b>
Contractual Allowances	-	46,340	49,299	39,907	19,204	1,404	47,943	20,565	32,546	27,293	32	-	357	285,085
Charity Care	-	176,184	347,755	94,219	100,275	5,587	208,937	36,668	37,314	-	-	-	864	1,044,779
Bad Debt	-	44,034	140,018	15,952	29,764	35,013	13,255	24,927	(1,561)	47,573	(1,149)	-	(959)	354,057
Total Contractual Allowances and Bad Debt	-	266,558	537,072	150,078	149,244	42,004	270,135	82,465	67,654	112,180	(1,117)	-	261	1,683,920
Other Patient Revenue	-	142,739	162,280	69,905	60,523	10,071	94,700	43,599	48,818	22,791	5,846	-	62	669,274
<b>Net Patient Revenue</b>	-	<b>268,976</b>	<b>305,209</b>	<b>151,093</b>	<b>133,759</b>	<b>(52,827)</b>	<b>247,090</b>	<b>50,103</b>	<b>54,789</b>	<b>77,565</b>	<b>5,372</b>	-	<b>8,433</b>	<b>1,246,923</b>
Collection %	0.00%	68.48%	44.88%	65.33%	60.12%	0.00%	58.48%	56.32%	74.42%	0.00%	-337.63%	0.00%	0.00%	55.14%
Grant Funds	264,426	241,883	235,857	100,025	114,587	3,666	182,737	54,246	66,853	208,611	8,768	-	13,558	1,495,217
Other Financial Assistance	-	34,191	5,761	1,183	8,117	-	1,033	3,308	7,049	317	-	2,067	-	63,026
Other Revenue	29,014	70	40	-	979	-	-	-	21	-	-	-	-	30,123
Total Other Revenues	293,440	276,143	241,658	101,208	123,683	3,666	183,770	57,554	73,923	208,927	8,768	2,067	13,558	1,588,366
<b>Total Revenues</b>	<b>293,440</b>	<b>545,119</b>	<b>546,867</b>	<b>252,302</b>	<b>257,443</b>	<b>(49,161)</b>	<b>430,861</b>	<b>107,657</b>	<b>128,711</b>	<b>286,493</b>	<b>14,140</b>	<b>2,067</b>	<b>21,991</b>	<b>2,835,289</b>
<i>Direct Operational Expenses:</i>														
Salaries and Wages	651,613	339,919	361,194	153,154	202,876	9,947	327,407	92,490	111,235	326,914	428	(0)	24,328	2,601,505
Benefits	173,274	72,975	103,933	48,753	55,385	1,867	86,250	23,978	26,637	95,946	603	-	7,269	696,869
Purchased Services	51,403	123	62	123	4,695	564	6,044	1,465	3,479	4,243	-	-	-	72,202
Medical Supplies	-	40,116	57,995	49,189	12,872	14	5,831	19,217	18,398	23,224	309	-	-	231,611
Other Supplies	1,928	554	495	1,058	1,426	70	1,376	1,685	413	8,671	-	-	188	17,865
Medical Services	-	13,318	16,777	10,669	17,353	595	38,801	5,162	3,233	9,842	-	-	-	116,063
Drugs	-	21,976	24,256	11,707	8,503	-	431	204	-	19,739	-	-	0	86,816
Repairs & Maintenance	-	471	471	1,024	8,583	389	661	471	511	1,021	171	2,157	90	16,021
Lease & Rental	-	21,527	25,717	14,813	14,601	40	43,656	14,048	27,505	(12,236)	10	5	20	149,725
Utilities	-	753	742	208	4,140	417	2,695	1,397	1,285	2,070	-	-	-	13,756
Other Expense	142,412	9,413	5,051	1,646	3,429	288	6,038	2,706	6,047	6,230	239	141	141	183,878
Insurance	-	606	788	427	405	193	287	107	173	1,677	1,986	1,986	1,986	10,622
Total Operational Expenses	1,020,630	521,752	597,481	292,773	334,268	14,383	519,477	162,930	198,917	487,341	3,746	4,289	34,022	4,196,933
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(727,190)</b>	<b>23,367</b>	<b>(50,615)</b>	<b>(40,471)</b>	<b>(76,825)</b>	<b>(63,544)</b>	<b>(88,616)</b>	<b>(55,272)</b>	<b>(70,206)</b>	<b>(200,848)</b>	<b>10,395</b>	<b>(2,222)</b>	<b>(12,031)</b>	<b>(1,361,644)</b>
Depreciation	-	2,278	2,179	34	11,906	54	838	328	334	1,850	-	2,314	13,921	36,035
<i>Overhead Allocations:</i>														
Risk Managment Allocation	16,017	-	-	-	-	-	-	-	-	-	-	-	-	16,017
Internal Audit Allocation	3,734	-	-	-	-	-	-	-	-	-	-	-	-	3,734
Administration Allocation	80,239	-	-	-	-	-	-	-	-	-	-	-	-	80,239
Legal Allocation	13,685	-	-	-	-	-	-	-	-	-	-	-	-	13,685
Records Allocation	6,021	-	-	-	-	-	-	-	-	-	-	-	-	6,021
Compliance Allocation	10,970	-	-	-	-	-	-	-	-	-	-	-	-	10,970
PROJ MGMT ALLOC	15,858	-	-	-	-	-	-	-	-	-	-	-	-	15,858
Finance Allocation	36,996	-	-	-	-	-	-	-	-	-	-	-	-	36,996
IT Allocation	18,412	-	-	-	-	-	-	-	-	-	-	-	-	18,412
CORP COMMUN ALLOC	16,743	-	-	-	-	-	-	-	-	-	-	-	-	16,743
Supply Chain Alloc	9,799	-	-	-	-	-	-	-	-	-	-	-	-	9,799
IT OPERATIONS ALLOCATION	67,366	-	-	-	-	-	-	-	-	-	-	-	-	67,366
IT SECURITY ALLOCATION	26,738	-	-	-	-	-	-	-	-	-	-	-	-	26,738
CORP QUAL ALLOC	13,256	-	-	-	-	-	-	-	-	-	-	-	-	13,256
Reimburse Alloc	3,506	-	-	-	-	-	-	-	-	-	-	-	-	3,506
IT SERVICE CENTER ALLOC	45,604	-	-	-	-	-	-	-	-	-	-	-	-	45,604
HIM ALLOC	23,787	-	-	-	-	-	-	-	-	-	-	-	-	23,787
CODING ALLOC	29,058	-	-	-	-	-	-	-	-	-	-	-	-	29,058
IT APPLICATIONS ALLOC	304,396	-	-	-	-	-	-	-	-	-	-	-	-	304,396
Human Resources Allocation	147,126	-	-	-	-	-	-	-	-	-	-	-	-	147,126
SECURITY SERVICES ALLOC	64,604	-	-	-	-	-	-	-	-	-	-	-	-	64,604
Facilities Allocation	54,493	-	-	-	-	-	-	-	-	-	-	-	-	54,493
Revenue Cycle Allocation	138,221	-	-	-	-	-	-	-	-	-	-	-	-	138,221
Total Overhead Allocations	1,146,629	-	-	-	-	-	-	-	-	-	-	-	-	1,146,629
<b>Total Expenses</b>	<b>2,167,259</b>	<b>524,029</b>	<b>599,661</b>	<b>292,807</b>	<b>346,174</b>	<b>14,437</b>	<b>520,315</b>	<b>163,258</b>	<b>199,251</b>	<b>489,191</b>	<b>3,746</b>	<b>6,603</b>	<b>47,943</b>	<b>5,379,597</b>
<b>Net Margin</b>	<b>\$ (1,873,819)</b>	<b>\$ 21,089</b>	<b>\$ (52,794)</b>	<b>\$ (40,505)</b>	<b>\$ (88,731)</b>	<b>\$ (63,598)</b>	<b>\$ (89,454)</b>	<b>\$ (55,600)</b>	<b>\$ (70,539)</b>	<b>\$ (202,698)</b>	<b>\$ 10,395</b>	<b>\$ (4,536)</b>	<b>\$ (25,952)</b>	<b>\$ (2,544,308)</b>

# District Clinics Holdings, Inc.- Medical Statement of Revenue and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
1,208,571	1,369,977	(161,406)	(11.8%)	1,179,571	28,999	2.5%	2,261,569	2,732,696	(471,127)	(17.2%)	2,495,572	(234,002)	(9.4%)
Gross Patient Revenue													
144,056	353,211	209,155	59.2%	574,315	430,259	74.9%	285,085	704,551	419,466	59.5%	1,582,336	1,297,251	82.0%
438,125	540,882	102,757	19.0%	1,081	(437,044)	(40,425.1%)	1,044,779	1,078,894	34,115	3.2%	2,137	(1,042,642)	(48,790.7%)
325,759	218,485	(107,274)	(49.1%)	413,113	87,355	21.1%	354,057	435,810	81,753	18.8%	290,382	(63,675)	(21.9%)
907,940	1,112,578	204,638	18.4%	988,510	80,570	8.2%	1,683,920	2,219,255	535,335	24.1%	1,874,855	190,935	10.2%
Total Contractuals and Bad Debts													
334,637	381,155	(46,518)	(12.2%)	301,506	33,132	11.0%	669,274	760,290	(91,016)	(12.0%)	603,011	66,263	11.0%
Other Patient Revenue													
635,268	638,554	(3,286)	(0.5%)	492,567	142,701	29.0%	1,246,923	1,273,731	(26,808)	(2.1%)	1,223,728	23,195	1.9%
52.56%	46.61%			41.76%			55.14%	46.61%			49.04%		
Net Patient Revenue													
791,321	864,001	(72,680)	(8.4%)	988,264	(196,943)	(19.9%)	1,495,217	1,728,002	(232,785)	(13.5%)	1,863,892	(368,675)	(19.8%)
50,549	127,048	(76,499)	(60.2%)	-	50,549	0.0%	63,026	254,096	(191,070)	(75.2%)	-	63,026	0.0%
29,490	2,460	27,030	1,098.8%	1,941	27,549	1,419.5%	30,123	4,920	25,203	512.3%	3,027	27,095	895.0%
Other Revenue													
871,360	993,509	(122,149)	(12.3%)	990,205	(118,845)	(12.0%)	1,588,366	1,987,018	(398,652)	(20.1%)	1,866,920	(278,554)	(14.9%)
Total Other Revenues													
1,506,628	1,632,063	(125,435)	(7.7%)	1,482,772	23,856	1.6%	2,835,289	3,260,749	(425,460)	(13.0%)	3,090,648	(255,359)	(8.3%)
Total Revenues													
Direct Operational Expenses:													
1,176,551	2,130,311	953,761	44.8%	1,034,633	(141,918)	(13.7%)	2,601,505	3,751,372	1,149,867	30.7%	2,410,016	(191,489)	(7.9%)
340,004	411,085	71,080	17.3%	306,687	(33,317)	(10.9%)	696,869	822,169	125,300	15.2%	657,600	(39,269)	(6.0%)
59,534	57,496	(2,037)	(3.5%)	47,642	(11,892)	(25.0%)	72,202	114,992	42,791	37.2%	94,206	22,004	23.4%
211,447	83,646	(127,802)	(152.8%)	27,024	(184,424)	(682.5%)	231,611	167,291	(64,320)	(38.4%)	43,624	(187,986)	(430.9%)
5,843	50,957	45,114	88.5%	5,801	(42)	(0.7%)	17,865	101,914	84,049	82.5%	15,342	(2,524)	(16.4%)
60,482	59,500	(983)	(1.7%)	40,636	(19,847)	(48.8%)	116,063	119,000	2,936	2.5%	80,419	(35,644)	(44.3%)
49,341	48,958	(383)	(0.8%)	45,545	(3,796)	(8.3%)	86,816	97,916	11,100	11.3%	96,535	9,719	10.1%
7,320	51,615	44,295	85.8%	40,098	32,778	81.7%	16,021	103,230	87,209	84.5%	78,790	62,769	79.7%
64,792	137,465	72,674	52.9%	75,292	10,500	13.9%	149,725	274,931	125,205	45.5%	164,254	14,529	8.8%
7,100	9,018	1,919	21.3%	5,277	(1,822)	(34.5%)	13,756	18,036	4,280	23.7%	11,613	(2,143)	(18.5%)
74,282	70,438	(3,845)	(5.5%)	43,787	(30,496)	(69.6%)	183,878	140,874	(43,004)	(30.5%)	79,890	(103,987)	(130.2%)
4,545	3,993	(552)	(13.8%)	3,938	(606)	(15.4%)	10,622	7,985	(2,637)	(33.0%)	7,877	(2,745)	(34.8%)
Insurance													
2,061,241	3,114,482	1,053,241	33.8%	1,676,359	(384,882)	(23.0%)	4,196,933	5,719,711	1,522,778	26.6%	3,740,165	(456,768)	(12.2%)
Total Operational Expenses													
Net Performance before Depreciation													
(554,613)	(1,482,419)	927,806	(62.6%)	(193,587)	(361,026)	186.5%	(1,361,644)	(2,458,962)	1,097,318	(44.6%)	(649,517)	(712,127)	109.6%
& Overhead Allocations													

# District Clinics Holdings, Inc.- Medical Statement of Revenue and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
18,017	27,500	9,483	34.5%	24,070	6,053	25.1%	Depreciation	36,035	55,000	18,965	34.5%	48,141	12,106	25.1%
Overhead Allocations:														
6,147	9,052	2,905	32.1%	8,536	2,389	28.0%	Risk Mgt	16,017	18,103	2,086	11.5%	13,457	(2,560)	(19.0%)
85,829	90,891	5,062	5.6%	112,159	26,330	23.5%	Rev Cycle	138,221	181,782	43,561	24.0%	230,872	92,651	40.1%
1,516	5,534	4,018	72.6%	1,118	(398)	(35.6%)	Internal Audit	3,734	11,068	7,334	66.3%	1,361	(2,373)	(174.3%)
27,540	28,637	1,097	3.8%	26,089	(1,451)	(5.6%)	Home Office Facilities	54,493	57,273	2,780	4.9%	51,582	(2,911)	(5.6%)
41,316	35,014	(6,302)	(18.0%)	32,503	(8,813)	(27.1%)	Administration	80,239	70,028	(10,211)	(14.6%)	66,714	(13,525)	(20.3%)
82,129	85,359	3,230	3.8%	59,519	(22,610)	(38.0%)	Human Resources	147,126	170,718	23,592	13.8%	100,124	(47,002)	(46.9%)
10,862	23,440	12,578	53.7%	8,185	(2,677)	(32.7%)	Legal	13,685	46,879	33,194	70.8%	14,866	1,181	7.9%
2,470	3,521	1,051	29.9%	3,116	646	20.7%	Records	6,021	7,042	1,021	14.5%	5,720	(301)	(5.3%)
5,612	9,336	3,724	39.9%	4,972	(640)	(12.9%)	Compliance	10,970	18,672	7,702	41.2%	10,075	(895)	(8.9%)
1,411	3,497	2,086	59.7%	-	(1,411)	0.0%	Reimburse	3,506	6,994	3,488	49.9%	-	(3,506)	0.0%
37,264	39,045	1,781	4.6%	69,607	32,343	46.5%	IT Operations	67,366	78,091	10,725	13.7%	131,970	64,604	49.0%
18,376	14,232	(4,144)	(29.1%)	11,413	(6,963)	(61.0%)	IT Security	26,738	28,463	1,725	6.1%	18,596	(8,142)	(43.8%)
235,479	200,661	(34,818)	(17.4%)	27,636	(207,843)	(752.1%)	IT Applications	304,396	401,322	96,926	24.2%	77,310	(227,086)	(293.7%)
32,311	47,286	14,975	31.7%	41,290	8,979	21.7%	Security Services	64,604	94,571	29,967	31.7%	86,653	22,049	25.4%
4,520	4,545	25	0.5%	-	(4,520)	0.0%	Supply Chain	9,799	9,089	(710)	(7.8%)	-	(9,799)	0.0%
16,539	28,066	11,527	41.1%	25,326	8,787	34.7%	Finance	36,996	56,131	19,135	34.1%	54,462	17,466	32.1%
7,946	14,318	6,372	44.5%	4,319	(3,627)	(84.0%)	Public Relations	16,743	28,635	11,892	41.5%	10,907	(5,836)	(53.5%)
9,266	4,010	(5,256)	(131.1%)	7,591	(1,675)	(22.1%)	Information Technology	18,412	8,020	(10,392)	(129.6%)	14,476	(3,936)	(27.2%)
6,136	6,797	661	9.7%	7,317	1,181	16.1%	Corporate Quality	13,256	13,594	338	2.5%	13,558	302	2.2%
10,294	5,490	(4,804)	(87.5%)	10,093	(201)	(2.0%)	Project MGMT Office	15,858	10,980	(4,878)	(44.4%)	20,760	4,902	23.6%
16,737	8,574	(8,163)	(95.2%)	-	(16,737)	0.0%	HIM	23,787	17,148	(6,639)	(38.7%)	-	(23,787)	0.0%
11,039	18,185	7,146	39.3%	-	(11,039)	0.0%	Coding	29,058	36,369	7,311	20.1%	-	(29,058)	0.0%
23,656	35,014	11,358	32.4%	-	(23,656)	0.0%	IT Service Center	45,604	70,028	24,424	34.9%	-	(45,604)	0.0%
694,395	720,501	26,106	3.6%	460,787	(233,608)	(50.7%)	Total Overhead Allocations	1,146,629	1,441,003	294,374	20.4%	923,464	(223,165)	(24.2%)
2,773,653	3,862,483	1,088,830	28.2%	2,161,216	(612,437)	(28.3%)	Total Expenses	5,379,597	7,215,714	1,836,117	25.4%	4,711,770	(667,827)	(14.2%)
\$ (1,267,025)	\$ (2,230,420)	\$ 963,395	(43.2%)	\$ (678,444)	\$ (588,581)	86.8%	Net Margin	\$ (2,544,308)	\$ (3,954,965)	\$ 1,410,657	(35.7%)	\$ (1,621,123)	\$ (923,186)	56.9%
-	116,559	116,559	100.0%	-	-	0.0%	Capital	23,881	233,119	209,237	89.8%	100,000	76,119	76.1%

## District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses by Location

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

	Dental Clinic Administration	West Palm Beach Dental Clinic	Lantana Dental Clinic	Delray Dental Clinic	Belle Glade Dental Clinic	Total
<b>Gross Patient Revenue</b>	-	569,994	406,873	313,183	198,584	1,493,584
Contractual Allowances	-	163,754	166,928	84,448	109,230	524,360
Charity Care	-	339,367	207,702	199,884	72,971	824,874
Bad Debt	-	24,637	2,444	(9,261)	16,000	33,382
Total Contractual Allowances and Bad Debt	-	527,758	377,074	275,071	198,201	1,382,615
Other Patient Revenue	-	96,947	72,762	53,797	50,622	274,128
<b>Net Patient Revenue</b>	-	139,183	102,561	91,909	51,005	385,096
Collection %	-	24.42%	25.21%	29.35%	25.68%	25.78%
Grant Funds	30,834	114,566	64,828	48,850	29,036	288,114
Other Financial Assistance	-	-	552	253	-	806
Other Revenue	-	-	(9)	-	-	(9)
Total Other Revenues	30,834	114,566	65,372	49,103	29,036	288,910
<b>Total Revenues</b>	<b>30,834</b>	<b>253,748</b>	<b>167,932</b>	<b>141,012</b>	<b>80,041</b>	<b>674,006</b>
<i>Direct Operational Expenses:</i>						
Salaries and Wages	57,389	197,013	116,774	94,739	48,875	563,663
Benefits	17,497	44,173	30,172	28,279	16,569	136,689
Purchased Services	-	623	62	712	646	2,043
Medical Supplies	-	14,827	8,695	5,771	5,412	34,705
Other Supplies	-	304	46	251	64	665
Repairs & Maintenance	-	1,364	222	796	3,764	6,146
Lease & Rental	-	18,443	10,917	10,170	5,675	45,205
Utilities	-	753	742	208	1,860	3,563
Other Expense	1,023	1,313	1,216	1,551	736	5,840
Insurance	-	-	-	-	154	154
Total Operational Expenses	75,909	278,814	168,844	142,477	83,754	798,673
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	<b>(45,075)</b>	<b>(25,066)</b>	<b>(912)</b>	<b>(1,465)</b>	<b>(3,713)</b>	<b>(124,666)</b>
Depreciation	-	5,339	1,905	1,607	6,037	14,888
<i>Overhead Allocations:</i>						
Risk Management Allocation	2,957	-	-	-	-	-
Internal Audit Allocation	689	-	-	-	-	-
Administration Allocation	14,809	-	-	-	-	-
Legal Allocation	2,526	-	-	-	-	-
Records Allocation	1,111	-	-	-	-	-
Compliance Allocation	2,025	-	-	-	-	-
PROJ MGMT ALLOC	2,927	-	-	-	-	-
Finance Allocation	6,827	-	-	-	-	-
IT Allocation	3,398	-	-	-	-	-
CORP COMMUN ALLOC	3,091	-	-	-	-	-
Supply Chain Alloc	1,808	-	-	-	-	-
IT OPERATIONS ALLOCATION	12,434	-	-	-	-	-
IT SECURITY ALLOCATION	4,935	-	-	-	-	-
CORP QUAL ALLOC	2,446	-	-	-	-	-
Reimburse Alloc	647	-	-	-	-	-
IT SERVICE CENTER ALLOC	8,417	-	-	-	-	-
HIM ALLOC	4,390	-	-	-	-	-
CODING ALLOC	5,363	-	-	-	-	-
IT APPLICATIONS ALLOC	56,179	-	-	-	-	-
Human Resources Allocation	25,144	-	-	-	-	-
SECURITY SERVICES ALLOC	13,666	-	-	-	-	-
Facilities Allocation	7,820	-	-	-	-	-
Revenue Cycle Allocation	28,966	-	-	-	-	-
Total Overhead Allocations	212,575	-	-	-	-	-
<b>Total Expenses</b>	<b>288,484</b>	<b>284,153</b>	<b>170,749</b>	<b>144,084</b>	<b>89,791</b>	<b>977,261</b>
<b>Net Margin</b>	<b>\$ (257,650)</b>	<b>\$ (30,405)</b>	<b>\$ (2,817)</b>	<b>\$ (3,072)</b>	<b>\$ (9,750)</b>	<b>\$ (303,255)</b>
<b>Capital</b>	-	12,901	-	-	-	12,901
<b>General Fund Support/ Transfer In</b>	<b>\$ -</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month							Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%
694,903	804,977	(110,074)	(13.7%)	790,342	(95,439)	(12.1%)	Gross Patient Revenue	1,493,584	1,549,608	(56,024)	(3.6%)	1,586,375	(92,792)	(5.8%)
242,688	212,628	(30,060)	(14.1%)	631,750	389,062	61.6%	Contractual Allowances	524,360	409,316	(115,044)	(28.1%)	1,315,355	790,995	60.1%
368,633	384,163	15,530	4.0%	89,893	(278,740)	(310.1%)	Charity Care	824,874	739,526	(85,348)	(11.5%)	125,255	(699,619)	(558.6%)
32,149	91,133	58,984	64.7%	(3,558)	(35,707)	1,003.4%	Bad Debt	33,382	175,433	142,051	81.0%	(36,434)	(69,816)	191.6%
643,470	687,924	44,454	6.5%	718,085	74,615	10.4%	Total Contractuals and Bad Debts	1,382,615	1,324,275	(58,340)	(4.4%)	1,404,176	21,561	1.5%
137,064	105,465	31,599	30.0%	143,182	(6,118)	(4.3%)	Other Patient Revenue	274,128	203,024	71,104	35.0%	286,365	(12,237)	(4.3%)
188,497	222,518	(34,021)	(15.3%)	215,440	(26,943)	(12.5%)	Net Patient Revenue	385,096	428,357	(43,261)	(10.1%)	468,564	(83,468)	(17.8%)
27.13%	27.64%			27.26%			Collection %	25.78%	27.64%		29.54%			
160,352	147,874	12,478	8.4%	171,923	(11,571)	(6.7%)	Grant Funds	288,114	295,748	(7,634)	(2.6%)	341,130	(53,016)	(15.5%)
806	-	806	0.0%	-	806	0.0%	Other Financial Assistance	806	-	806	0.0%	-	806	0.0%
-	-	-	0.0%	-	-	0.0%	Other Revenue	(9)	-	(9)	0.0%	-	(9)	0.0%
161,158	147,874	13,284	9.0%	171,923	(10,766)	(6.3%)	Total Other Revenues	288,910	295,748	(6,838)	(2.3%)	341,130	(52,220)	(15.3%)
349,655	370,392	(20,737)	(5.6%)	387,363	(37,708)	(9.7%)	Total Revenues	674,006	724,105	(50,099)	(6.9%)	809,694	(135,688)	(16.8%)
Direct Operational Expenses:														
225,893	402,049	176,156	43.8%	194,914	(30,979)	(15.9%)	Salaries and Wages	514,788	699,097	184,309	26.4%	449,721	(65,067)	(14.5%)
65,727	73,091	7,364	10.1%	58,727	(7,000)	(11.9%)	Benefits	136,689	146,182	9,493	6.5%	123,629	(13,060)	(10.6%)
946	6,290	5,344	85.0%	32	(914)	(2,829.6%)	Purchased Services	2,043	12,580	10,537	83.8%	2,445	402	16.5%
18,996	19,437	441	2.3%	23,818	4,822	20.2%	Medical Supplies	34,705	38,875	4,170	10.7%	39,741	5,036	12.7%
304	9,009	8,705	96.6%	89	(215)	(241.2%)	Other Supplies	665	18,018	17,353	96.3%	3,574	2,909	81.4%
-	15,660	15,660	47,454.3%	-	-	0.0%	Medical Services	-	31,320	31,320	100.0%	-	-	0.0%
4,121	2,069	(2,052)	(99.2%)	1,582	(2,539)	(160.6%)	Repairs & Maintenance	6,146	4,138	(2,008)	(48.5%)	7,100	954	13.4%
22,642	27,868	5,226	18.8%	27,555	4,913	17.8%	Lease & Rental	45,205	55,736	10,532	18.9%	45,020	(185)	(0.4%)
1,782	2,503	722	28.8%	1,601	(180)	(11.3%)	Utilities	3,563	5,007	1,443	28.8%	3,202	(361)	(11.3%)
(54)	5,138	5,193	101.1%	1,904	1,958	102.8%	Other Expense	5,840	10,277	4,437	43.2%	5,354	(486)	(9.1%)
77	90	13	14.2%	88	10	11.9%	Insurance	154	180	26	14.2%	175	21	11.9%
340,434	563,205	222,771	39.6%	310,310	(30,124)	(9.7%)	Total Operational Expenses	749,798	1,021,410	271,611	26.6%	679,962	(69,836)	(10.3%)
Net Performance before														
9,221	(192,813)	202,034	(104.8%)	77,053	(67,833)	(88.0%)	Depreciation & Overhead Allocations	(75,792)	(297,305)	221,513	(74.5%)	129,732	(205,524)	(158.4%)

# District Clinics Holdings, Inc.- Dental Statement of Revenues and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month							Fiscal Year To Date						
Actual	Budget	Variance	%	Prior Year	Variance	%	Actual	Budget	Variance	%	Prior Year	Variance	%
7,444	5,750	(1,694)	(29.5%)	7,572	128	1.7%	14,888	11,500	(3,388)	(29.5%)	15,143	255	1.7%
<i>Overhead Allocations:</i>													
1,135	1,671	536	32.1%	1,395	260	18.6%	2,957	3,341	384	11.5%	2,199	(758)	(34.5%)
17,987	19,047	1,060	5.6%	19,497	1,510	7.7%	28,966	38,095	9,129	24.0%	40,134	11,168	27.8%
280	1,021	741	72.6%	183	(97)	(53.2%)	689	2,043	1,354	66.3%	222	(467)	(209.7%)
3,952	4,110	158	3.8%	2,760	(1,192)	(43.2%)	7,820	8,219	399	4.9%	5,457	(2,363)	(43.3%)
7,625	6,462	(1,163)	(18.0%)	5,312	(2,313)	(43.5%)	14,809	12,924	(1,885)	(14.6%)	10,903	(3,906)	(35.8%)
14,036	14,588	552	3.8%	10,004	(4,032)	(40.3%)	25,144	29,177	4,033	13.8%	16,828	(8,316)	(49.4%)
2,005	4,326	2,321	53.7%	1,338	(667)	(49.9%)	2,526	8,652	6,126	70.8%	2,430	(96)	(4.0%)
456	650	194	29.8%	509	53	10.5%	1,111	1,300	189	14.5%	935	(176)	(18.9%)
1,036	1,723	687	39.9%	813	(223)	(27.5%)	2,025	3,446	1,421	41.2%	1,647	(378)	(23.0%)
260	645	385	59.7%	-	(260)	0.0%	647	1,291	644	49.9%	-	(647)	0.0%
6,878	7,206	328	4.6%	11,376	4,498	39.5%	12,434	14,412	1,978	13.7%	21,568	9,134	42.4%
3,392	2,627	(765)	(29.1%)	1,865	(1,527)	(81.9%)	4,935	5,253	318	6.1%	3,039	(1,896)	(62.4%)
43,460	37,034	(6,426)	(17.4%)	4,517	(38,943)	(862.2%)	56,179	74,068	17,889	24.2%	12,635	(43,544)	(344.6%)
6,835	10,002	3,167	31.7%	7,218	383	5.3%	13,666	20,004	6,338	31.7%	15,149	1,483	9.8%
834	839	5	0.6%	-	(834)	0.0%	1,808	1,677	(131)	(7.8%)	-	(1,808)	0.0%
3,052	5,180	2,128	41.1%	4,139	1,087	26.3%	6,827	10,359	3,532	34.1%	8,901	2,074	23.3%
1,467	2,642	1,175	44.5%	706	(761)	(107.9%)	3,091	5,285	2,194	41.5%	1,783	(1,308)	(73.4%)
1,710	740	(970)	(131.1%)	1,241	(469)	(37.8%)	3,398	1,480	(1,918)	(129.6%)	2,366	(1,032)	(43.6%)
1,132	1,254	122	9.8%	1,196	64	5.3%	2,446	2,509	63	2.5%	2,216	(230)	(10.4%)
1,900	1,013	(887)	(87.5%)	1,650	(250)	(15.2%)	2,927	2,026	(901)	(44.4%)	3,393	466	13.7%
3,089	1,582	(1,507)	(95.2%)	-	(3,089)	0.0%	4,390	3,165	(1,225)	(38.7%)	-	(4,390)	0.0%
2,037	3,356	1,319	39.3%	-	(2,037)	0.0%	5,363	6,712	1,349	20.1%	-	(5,363)	0.0%
4,366	6,462	2,096	32.4%	-	(4,366)	0.0%	8,417	12,924	4,507	34.9%	-	(8,417)	0.0%
128,924	134,182	5,258	3.9%	75,717	(53,207)	(70.3%)	212,575	268,364	55,789	20.8%	151,805	(60,770)	(40.0%)
476,802	703,137	226,334	32.2%	393,599	(83,204)	(21.1%)	977,261	1,301,273	324,012	24.9%	846,910	(130,351)	(15.4%)
\$ (127,147)	\$ (332,745)	\$ 205,597	(61.8%)	\$ (6,236)	\$ (120,912)	1,939.1%	\$ (303,255)	\$ (577,168)	\$ 273,913	(47.5%)	\$ (37,216)	\$ (266,039)	714.9%
-	37,130	37,130	100.0%	-	-	0.0%	12,901	74,261	61,360	82.6%	-	(12,901)	0.0%

# District Clinics Holdings, Inc.- Behavioral Health Statement of Revenues and Expenses by Location

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

	Portable Behavioral Health	West Palm Beach Behavioral Health	Lantana Behavioral Health	Delray Behavioral Health	Belle Glade Behavioral Health	Lewis Center Behavioral Health	West Boca Behavioral Health	Mangonia Behavioral Health	Jupiter Behavioral Health	Total
<b>Gross Patient Revenue</b>	-	10	-	80	(782)	(21,135)	-	101,061	-	79,236
Contractual Allowances	-	425	-	-	1,233	67,124	-	(80,466)	-	(11,685)
Charity Care	-	-	-	-	31	2,669	-	27,407	-	30,107
Bad Debt	-	269	-	99	335	51,082	20	(36,304)	78	15,579
Total Contractual Allowances and Bad Debt	-	694	-	99	1,598	120,875	20	(89,364)	78	34,001
Other Patient Revenue	-	-	-	-	62	-	-	6,422	-	6,483
<b>Net Patient Revenue</b>	-	(684)	-	(18)	(2,318)	(142,010)	(20)	196,847	(78)	51,718
Collection %	-	-6818.05%	0.00%	0.00%	296.64%	671.93%	0.00%	194.78%	0.00%	65.27%
Grant Funds	-	-	-	-	-	-	-	-	-	-
Other Financial Assistance	-	-	-	-	-	-	-	-	-	-
Other Revenue	-	-	-	-	-	-	-	-	-	-
Total Other Revenues	-	-	-	-	-	-	-	-	-	-
<b>Total Revenues</b>	-	(684)	-	(18)	(2,318)	(142,010)	(20)	196,847	(78)	51,718
<i>Direct Operational Expenses:</i>										
Salaries and Wages	-	-	-	-	-	-	-	-	-	-
Benefits	-	-	-	-	-	-	-	-	-	-
Purchased Services	-	-	-	-	-	-	-	-	-	-
Medical Supplies	-	-	-	-	-	-	-	-	-	-
Other Supplies	-	-	-	-	-	-	-	-	-	-
Repairs & Maintenance	-	-	-	-	-	-	-	-	-	-
Lease & Rental	-	-	-	-	-	-	-	-	-	-
Utilities	-	-	-	-	-	-	-	-	-	-
Other Expense	-	-	-	-	-	-	-	-	-	-
Insurance	-	-	-	-	-	-	-	-	-	-
Total Operational Expenses	-	-	-	-	-	-	-	-	-	-
<b>Net Performance before Depreciation &amp; Overhead Allocations</b>	-	(684)	-	(18)	(2,318)	(142,010)	(20)	196,847	(78)	51,718
Depreciation	-	-	-	-	-	-	-	-	-	-
<i>Overhead Allocations:</i>										
Risk Mgt	-	-	-	-	-	-	-	-	-	-
Rev Cycle	-	-	-	-	-	-	-	-	-	-
Internal Audit	-	-	-	-	-	-	-	-	-	-
Home Office Facilities	-	-	-	-	-	-	-	-	-	-
Administration	-	-	-	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-	-	-	-
Legal	-	-	-	-	-	-	-	-	-	-
Records	-	-	-	-	-	-	-	-	-	-
Compliance	-	-	-	-	-	-	-	-	-	-
Comm Engage Plan	-	-	-	-	-	-	-	-	-	-
IT Operations	-	-	-	-	-	-	-	-	-	-
IT Security	-	-	-	-	-	-	-	-	-	-
IT Applications	-	-	-	-	-	-	-	-	-	-
Security Services	-	-	-	-	-	-	-	-	-	-
IT EPIC	-	-	-	-	-	-	-	-	-	-
Finance	-	-	-	-	-	-	-	-	-	-
Public Relations	-	-	-	-	-	-	-	-	-	-
Information Technology	-	-	-	-	-	-	-	-	-	-
Corporate Quality	-	-	-	-	-	-	-	-	-	-
Project MGMT Office	-	-	-	-	-	-	-	-	-	-
Total Overhead Allocations	-	-	-	-	-	-	-	-	-	-
<b>Total Expenses</b>	-	-	-	-	-	-	-	-	-	-
<b>Net Margin</b>	\$ -	\$ (684)	\$ -	\$ (18)	\$ (2,318)	\$ (142,010)	\$ (20)	\$ 196,847	\$ (78)	\$ 51,718
<b>Capital</b>	-	-	-	-	-	-	-	-	-	-
<b>General Fund Support/ Transfer In</b>	\$ -	-	-	-	-	-	-	-	-	-

**FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022**

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# District Clinics Holdings, Inc.- Behavioral Health Statement of Revenues and Expenses

FOR THE SECOND MONTH ENDED NOVEMBER 30, 2022

Current Month								Fiscal Year To Date							
Actual	Budget	Variance	%	Prior Year	Variance	%		Actual	Budget	Variance	%	Prior Year	Variance	%	
-	-	-	0.0%	-	-	0.0%	Depreciation	-	-	-	0.0%	-	-	0.0%	
<i>Overhead Allocations:</i>															
-	-	-	0.0%	-	-	0.0%	Risk Mgt	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Rev Cycle	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Internal Audit	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Home Office Facilities	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Administration	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Human Resources	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Legal	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Records	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Compliance	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Comm Engage Plan	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	IT Operations	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	IT Security	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	IT Applications	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Security Services	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	IT EPIC	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Finance	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Public Relations	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Information Technology	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Corporate Quality	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Project MGMT Office	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Managed Care Contract	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Total Overhead Allocations	-	-	-	0.0%	-	-	0.0%	
-	-	-	0.0%	-	-	0.0%	Total Expenses	-	-	-	0.0%	-	-	0.0%	
<b>\$ 36,119</b>	<b>\$ -</b>	<b>\$ 36,119</b>	<b>0.0%</b>	<b>\$ -</b>	<b>\$ 36,119</b>	<b>0.0%</b>	Net Margin	<b>\$ 51,718</b>	<b>\$ -</b>	<b>\$ 51,718</b>	<b>0.0%</b>	<b>\$ -</b>	<b>\$ 51,718</b>	<b>0.0%</b>	
-	-	-	0.0%	-	-	0.0%	Capital	-	-	-	0.0%	-	-	0.0%	
<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.0%</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.0%</b>	General Fund Support/ Transfer In	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.0%</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0.0%</b>	

**District Clinic Holdings, Inc.**

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Current Year Total	Current YTD Budget	%Var to Budget	Prior Year Total
<b>Clinic Visits - Adults and Pediatrics</b>																
West Palm Beach	1,597	1,182											2,779	2,868	(3.1%)	2,502
Delray	832	663											1,495	1,040	43.8%	1,040
Lantana	2,017	1,613											3,630	3,375	7.6%	3,375
Belle Glade & Women's Health Care	920	775											1,695	1,301	30.3%	1,301
Lewis Center	57	22											79	995	(92.1%)	995
Lake Worth & Women's Health Care	1,408	1,009											2,417	2,453	(1.5%)	2,453
Jupiter	518	438											956	857	11.6%	857
West Boca & Women's Health Care	350	311											661	712	(7.2%)	712
St Ann Place	-	-											-	55	(100.0%)	-
Clb Mob 1 Warrior	-	-											-	36	(100.0%)	2,073
Clb Mob 2 Scout	-	-											-	-	#DIV/0!	781
Clb Mob 3 Hero	51	49											100	100	0.0%	509
Mangonia Park	923	844											1,767	325	443.7%	325
<b>Total Clinic Visits</b>	<b>8,673</b>	<b>6,906</b>	-	-	-	-	-	-	-	-	-	-	<b>15,579</b>	<b>14,117</b>	<b>10.4%</b>	<b>16,923</b>
<b>Dental Visits</b>																
West Palm Beach	1,101	824											1,925	1,498	28.5%	1,498
Lantana	769	529											1,298	1,599	(18.8%)	1,599
Delray	536	420											956	830	15.2%	830
Belle Glade	369	270											639	695	(8.1%)	695
Lake Worth	-	-											-	-	#DIV/0!	-
West Boca	-	-											-	-	#DIV/0!	-
<b>Total Dental Visits</b>	<b>2,775</b>	<b>2,043</b>	-	-	-	-	-	-	-	-	-	-	<b>4,818</b>	<b>4,622</b>	<b>4.2%</b>	<b>4,622</b>
<b>Total Medical and Dental Visits</b>	<b>11,448</b>	<b>8,949</b>	-	-	-	-	-	-	-	-	-	-	<b>20,397</b>	<b>18,739</b>	<b>8.8%</b>	<b>21,545</b>
<b>Mental Health Counselors (non-billable)</b>																
West Palm Beach	169	112											281	209	34.4%	209
Delray	158	127											285	183	55.7%	183
Lantana	80	131											211	195	8.2%	195
Belle Glade	148	58											206	152	35.5%	152
Mangonia Park	860	784											1,644	831	97.8%	831
Lewis Center	-	-											-	20	(100.0%)	1,653
Lake Worth	174	137											311	341	(8.8%)	341
Jupiter	-	-											-	-	#DIV/0!	-
West Boca	-	-											-	-	#DIV/0!	-
Mobile Van	-	-											-	-	#DIV/0!	-
<b>Total Mental Health Screenings</b>	<b>1,589</b>	<b>1,349</b>	-	-	-	-	-	-	-	-	-	-	<b>2,938</b>	<b>1,931</b>	<b>52.1%</b>	<b>3,564</b>
<b>GRAND TOTAL</b>	<b>13,037</b>	<b>10,298</b>	-	-	-	-	-	-	-	-	-	-	<b>23,335</b>			<b>25,109</b>

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Committee Appointment**

**2. Summary:**

This agenda item presents an interim Committee Appointment for the Membership/Nominating Committee.

**3. Substantive Analysis:**

The Clinic Bylaws require current Committee Appointments. Committee appointments do not limit how long a Board Member can serve on a committee.

The current Committee Appointments are:

Membership / Nominating Committee:

John Mullen

Irene Figueroa

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Net Revenue	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Expenditures	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends the Board appoint Committee Membership/Designations.

Approved for Legal sufficiency:

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

*Bernabe Icaza*

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Bernabe A. Icaza  
VP & General Counsel

*Belma Andric*

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Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Nomination of New Clinic Board Members**

**2. Summary:**

This agenda item recommends the appointment of Boris Seymore and Alcolya St. Juste to the Clinic Board.

**3. Substantive Analysis:**

Mr. Boris Seymore has submitted an application for consideration for appointment to the District Clinic Holdings, Inc. Board of Directors. Mr. Seymore can contribute experience, energy, and passion for his knowledge of food and nutrition to the Board.

Ms. Alcolya St. Juste has submitted an application for consideration for appointment to the District Clinic Holdings, Inc. Board of Directors. Ms. Alcolya St. Juste can contribute knowledge of the law to the Board.

A copy of Mr. Seymore's and Ms. St. Juste's applications are attached to this agenda.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements	N/A	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue	N/A	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures	N/A	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

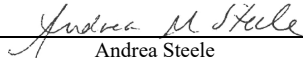
Staff recommends the Membership and Nominating Committee advance a recommendation to the District Clinic Holdings, Inc. Board to approve the appointment of new board members to the District Clinic Holdings, Inc. Board.

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Andrea Steele  
AVP, Corporate Quality



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Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

The following information has been submitted from the hcdpbc.org:

**Name :** Boris Seymore

**Address :**

**City / State :**

**Telephone (Please include area code, prefix and line number, i.e. XXX-XXX-XXXX) :**

**Best Time to Call :**

**Fax (Please include area code, prefix and line number, i.e. XXX-XXX-XXXX) :**

**Email Address :**

**Emergency Contact Person :**

**Emergency Contact Telephone Number (Please include area code, prefix and line number, i.e. XXX-XXX-XXXX) :**

**Ethnicity :**

**Race :** Black

**Employment :** Executive Chef And President of

BDS Catering & Productions

**Other Volunteer Commitments you currently have :** The GM Caldwell Foundation

**Past or current community Boards serving :** The GM Caldwell Foundation

President

**What special contributions would you make as a Board Member? :** I have strong desire for stewardship to others and the community. As a board member I be a contributor of experience, energy, and passion, to my knowledge of food and nutrition. being apart of the board I'm looking to help give insight and make healthy living options accessible. While working at the community level to promote healthy living brings the greatest health benefits to the community

**Please check any area(s) of Expertise you bring to the Board :** Other:Nutrition and Food Health

**Languages Spoken :** English

**Are you related to anyone currently employed by the C. L. Brumback Primary Care Clinics and if so, whom? :** No

**Have you personally experienced  
by being a member of, have  
expertise about, or work closely  
with the following special  
populations? :**

**User of C. L. Brumback Primary    No  
Care Clinics? :**

**For Board Use Only**

**Nominee has had a personal  
meeting with either the  
Executive Director, Board  
President, or Nominating  
Committee Chair :**

**Date of Meeting :**

**Date Reviewed :**

**Nominee attended Board  
Meeting and Interviewed by  
Board :**

**Date Attended :**

**Action taken by Board :**

**Date :**

The following information has been submitted from the hcdpbc.org:

**Name :** Alcolya St. Juste

**Address :**

**City / State :**

**Telephone (Please include area code, prefix and line number, i.e. XXX-XXX-XXXX) :**

**Best Time to Call :** Anytime

**Fax (Please include area code, prefix and line number, i.e. XXX-XXX-XXXX) :** 0000000000

**Email Address :**

**Emergency Contact Person :**

**Emergency Contact Telephone Number (Please include area code, prefix and line number, i.e. XXX-XXX-XXXX) :**

**Ethnicity :** Non-Hispanic

**Race :** Black

**Employment :**

**Other Volunteer Commitments you currently have :** Board Member

**Past or current community Boards serving :** ICI Board ; Community Alliance of Palm Beach County; Lake Worth Christian School Board; New Christian Life Church; F. Malcolm Cunningham Bar Association

**What special contributions would you make as a Board Member? :** I have several year's experience serving in varying capacities as a board member with several different organizations. Additionally as an attorney I can contribute my knowledge of the law.

**Please check any area(s) of Expertise you bring to the Board :** Business / Corporate, Judicial, Legal, Social Services

**Languages Spoken :** English

**Are you related to anyone currently employed by the C. L. Brumback Primary Care Clinics and if so, whom? :** No

**Have you personally experienced by being a member of, have expertise about, or work closely with the following special populations? :**

**User of C. L. Brumback Primary Care Clinics? :** No

**For Board Use Only**

**Nominee has had a personal meeting with either the Executive Director,**

**Board President, or Nominating  
Committee Chair :**

**Date of Meeting :**

**Date Reviewed :**

**Nominee attended Board Meeting and  
Interviewed by Board :**

**Date Attended :**

**Action taken by Board :**

**Date :**

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: FY2023 Ending HIV Epidemic Grant Abstract**

**2. Summary:**

Total Funding for West Palm Beach, FL: \$350,000 per year for three years

- Community Health Center (CHC) Amount: \$145,915
- Migrant Health Care (MHC) Amount: \$167,055
- Health Care for the Homeless (HCH) Amount: \$37,030

**3. Substantive Analysis:**

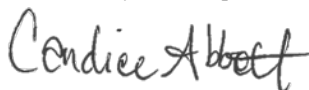
HRSA uses a two-tier submission process for SAC applications via Grants.gov and HRSA Electronic Handbooks (EHB).

- Phase 1 - Grants.gov submitted January 17, 2022: The Grants.gov application must be completed, submitted, and assigned an HRSA tracking number before the applicant is allowed to access the phase two application. Once phase one is successfully processed, applicants receive a series of emails confirming this and that they have been given access to phase two. Typically, this takes a few hours, but it may take up to 48 hours during peak volumes. You will receive four emails from Grants.gov.
- Phase 2 - HRSA EHB due February 16, 2023: After phase one is successfully processed, the phase two application will show up as a new project in your EHB profile with the appropriate due date.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Net Revenue	\$350,000	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:



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Candice Abbott  
VP & Chief Financial Officer

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

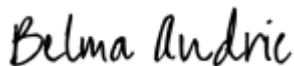
**6. Recommendation:**

Staff recommends the Board approve our 2023 Ending HIV Epidemic Grant Phase II Grants.gov application submission.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

Health Care District of Palm Beach County  
1515 N. Flagler Dr, Ste 101, WPB, FL 33401  
Dr. Belma Andric, MPH - Project Director  
561-804-5964  
bandric@hcdpbc.org  
www.hcdpbc.org

**Total \$350,000 per year, CHC \$ 145,915, MCH \$167,055, HCH \$37,030**

Since 1988, the Health Care District of Palm Beach County (the District) operates a dynamic health care network that is a local government, ad valorem tax supported safety net health care system. It includes a public hospital, skilled nursing facility, school health program, nationally recognized rapid air emergency transport & care unit & a vibrant Federally Qualified Health Center (FQHC) program. A 7-member governing board leads the District in managing its \$242.8 million budget in a fiscally responsible manner, with 73.2% allocated to the provision of direct health care services. Initial 330 (e)(g)(h) funding was secured in 2013 to support 4 FQHCs & was named the C. L. Brumback Clinics in honor of the county's first Health Department Director. District Clinic Holdings, Inc. was created as a wholly owned subsidiary to manage clinic operations to comply with governance requirements. This has since grown to include a robust system of 10 fixed & 3 mobile FQHC locations that provide a comprehensive range of primary and preventative care including adult, pediatric, women's health, dental, mental health, substance use disorder services & COVID testing. The target service area ID 031 West Palm Beach includes 46 Palm Beach County ZIP codes, 7 Health Professional Shortage Areas & 8 Medically Underserved Population areas. In 2021, 34,854 unduplicated patients were served over 104,194 clinic visits & 11,341 virtual visits comprising 29,786 medical, 9,033 dental, 3,951 mental health, 1,443 SUD patients. Of these, 5,953 were persons experiencing homelessness, 1,524 farmworkers & 153 veterans. The co-applicants plan to continue to provide vitally needed services targeting underserved individuals & families, and migrant/seasonal farmworkers & persons experiencing homelessness. The program outlined will provide access for those seeking care while targeting the unmet need in the community such as those with economic, cultural, social & linguistic barriers to care. The target population in the service area is 53% uninsured with disproportionately high rates of diabetes, obesity, heart disease, asthma, TB, HIV, & STDs. Our current HIV screening rate is 37% as of December 2022 and HIV Linkage to Care rates are at 82%. In 2021, 75% of patients reported incomes below 100% while 12% live between 101% & 200% of the Federal Poverty Level. Approximately 48% of patients required services in a language (Spanish and Creole) other than English. All services are provided on a sliding fee discount basis, regardless of ability to pay, as well as, through various public & private payors. The objective is to meet the needs of the community by providing a seamless integrated continuum of care across an established, trusted network of health centers. Services to be provided through our vast network of collaborative partners including infectious disease & additional enabling/supportive services. We will continue to reduce health disparities while continuing to provide access to affordable, high quality health services, available to all, across Palm Beach County. The proposed \$350,000 per year "Ending HIV Epidemic" PCHP project monies will be used to increase the number of patients counseled and offer free testing for HIV and increase the percentage of patients newly diagnosed with HIV who are linked to care and treatment within 30 days of diagnosis through workforce development including training, testing, and outreach.

HRSA Funding: Ending HIV Epidemic (2023-2026)

Budget Narrative SF 424	Budget Period 9/1/23 - 8/31/24	Budget Period 9/1/24 - 8/31/25	Budget Period 9/1/25 - 8/31/26	3-YEAR TOTAL
	Federal Grant Request	Federal Grant Request	Federal Grant Request	Federal Grant Request
REVENUE				
Grant Request	350,000.00	350,000.00	350,000.00	1,050,000.00
TOTAL REVENUE	350,000.00	350,000.00	350,000.00	1,050,000.00
424-A.				
PERSONNEL				
Medical Staff (Dr. Warren @ 0.4 FTE in year 1 and 0.3 FTE in year 2 and 3)	81,480.00	61,110.00	61,110.00	203,700.00
TOTAL PERSONNEL	81,480.00	61,110.00	61,110.00	203,700.00
FRINGE BENEFITS				
FICA @ 7.30% of salary cost up to \$132,900 per employee	5,948.00	4,461.00	4,461.00	14,870.00
Health Insurance @ 13.64%	11,114.00	8,335.00	8,335.00	27,784.00
Dental @ 0.35%	285.00	214.00	214.00	713.00
Retirement @ 4.49%	3,658.00	2,744.00	2,744.00	9,146.00
Workers Compensation @ 0.46%	375.00	281.00	281.00	937.00
TOTAL FRINGE @26.24%	21,380.00	16,035.00	16,035.00	53,450.00
SUPPLIES				
Educational material on HIV and infectious disease prevention	4,340.00	5,000.00	5,000.00	14,340.00
Supplies such as items needed for training staff, informational packets, etc	3,000.00	2,000.00	2,000.00	7,000.00
Patient supplies such as birth control	5,000.00	8,455.00	6,655.00	20,110.00
HIV OraQuick at-home test kits @ \$40 each (3,500 test kits in year 1 and 4,100 in year 2 &3)	140,000.00	164,000.00	164,000.00	468,000.00
TOTAL SUPPLIES	152,340.00	179,455.00	177,655.00	509,450.00
CONTRACTUAL				
Quest Labs- HIV tests at \$6.80 per test (11,000 tests in 2023, 13,000 tests in 2024 and 15,000 tests in 2025)	74,800.00	88,400.00	95,200.00	258,400.00
Enhancements to the EHR reporting in Epic	10,000.00			10,000.00
TOTAL CONTRACTUAL	84,800.00	88,400.00	95,200.00	268,400.00
OTHER				
Training of personnel who will deliver and support HIV prevention services	10,000.00	5,000.00		15,000.00
TOTAL OTHER	10,000.00	5,000.00	-	15,000.00
TOTAL DIRECT CHARGES (Sum of TOTAL Expenses)	350,000.00	350,000.00	350,000.00	1,050,000.00
INDIRECT CHARGES				
Indirect Cost: N/A				
TOTALS EXPENSES	350,000.00	350,000.00	350,000.00	1,050,000.00

**Personnel Justification Table**

[illegible]

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Executive Director Informational Update**

**2. Summary:**

The Primary Care Clinics created dashboards to benchmark themselves against the State of Florida and the Nation.

**3. Substantive Analysis:**

FY2023 Expanding COVID-19 Vaccination Grant

On 12/2/2022, the clinics were awarded \$361,336 in funding to use towards allowable vaccine-related activities. EHB application was submitted on 1/8/2023 and the Prior Approval to change the Project Director was submitted on 1/9/2023.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends Board receive and file the Executive Director Informational Update.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

*Belma Andric*

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Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Health Care District recommendation for replacement of Executive Director**

**2. Summary:**

Dr. Belma Andric was appointed by the District Clinic Holdings, Inc., d/b/a C. L. Brumback Primary Clinics (“Clinics”) Board of Directors (“Board”) as the interim Executive Director in August of 2022. Since that time, she has served the clinics diligently in her role. Alicia Ottmann was hired and began working on 1/17/2023. The clinic staff is recommending Alicia Ottmann be made the Executive Director of the Clinics (HRSA Project Director).

**3. Substantive Analysis:**

The Health Care District of Palm Beach County (“HCD”) and the Clinics entered into a co-applicant arrangement in 2012 in order to transition the responsibility for operating the four existing Federally Qualified Health Centers (“FQHC”) from the State of Florida Department of Health to the HCD. In order to maintain the FQHC status and to receive grant funding from the Health Resources and Services Administration (“HRSA”), certain authorities were delegated to the Board as requirements of the HRSA rules and regulations. Several of the key components of these responsibilities include:

- Establishment of general policies for operating the FQHC’s
- Approval for the selection and dismissal of the Executive Director
- Evaluation of the clinic activities including productivity, patient satisfaction, achievement of project objectives and services utilization patterns
- Assuring that the clinics are operated in compliance with applicable federal, state and local laws and regulations
- Maintaining infrastructure agreements and contracts regarding sites, services and outreach
- Strive for top quartile of Uniform Data System quality awards

Also, there is an agreement between the HCD and the Clinics, which further outlines the role of each party in operating the clinics. The HCD has a robust infrastructure that provides necessary operational support and employs the Clinics’ personnel. Additionally, both parties have agreed to jointly review and approve a budget and financial plan each year.

In order to maintain continuity and stability in these unprecedented times, as well as maintain transparency into any proposed changes to the delivery of care at the FQHC’s, we believe that it would be in the best interest of the Clinics to allow Alicia Ottmann to step into this role while recruiting for a replacement. She can work with existing staff and leadership, as well as the Board and HCD Board, to develop

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

suggestions to optimize care to patients of the FQHC's in a cost-effective, sustainable manner.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

HCD Management recommends that the Board appoint Alicia Ottmann as the Executive Director of the Clinics (HRSA Project Director).

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Licensed Independent Practitioner Credentialing and Privileging**

**2. Summary:**

The agenda item represents the licensed independent practitioners recommended for credentialing and privileging by the FQHC Medical Director.

**3. Substantive Analysis:**

The LIPs listed below satisfactorily completed the credentialing and privileges process and met the standards set forth within the approved Credentialing and Privileging Policy. The credentialing and privileging process ensures that all health center practitioners meet specific criteria and standards of professional qualifications. This criterion includes, but is not limited to:

- Current licensure, registration or certification
- Relevant education, training and experience
- Current clinical competence
- Health fitness, or ability to perform the requested privileges
- Malpractice history (NPDB query)
- Immunization and PPD status; and
- Life support training (BLS)

Last Name	First Name	Degree	Specialty	Credentialing
Ottmann	Alicia	PA	Physician Assistant	Initial Credentialing
Fidler	Lisa	APRN	Nurse Practitioner	Initial Credentialing
Dessalines	Duclos	MD	Pediatrics	Recredentialing

Primary source and secondary source verifications were performed for credentialing and privileging elements in accordance with state, federal and HRSA requirements. A Nationally accredited Credentials Verification Organization (CVO) was utilized to verify the elements requiring primary source verification.

The C.L. Brumback Primary Care Clinics utilized internal Credentialing staff and the FQHC Medical Director to support the credentialing and privileging process.

Alicia Ottmann, PA, joined the West Palm Beach Clinic in 2023 as a Physician Assistant. She attended Midwestern University of Arizona and is certified as a Physician Assistant by the National Commission on Certification of Physician Assistants. She has been in practice for eight years and is fluent in Spanish.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

Lisa Fidler, APRN, joined the Lantana Clinic in 2023 as a Family Nurse Practitioner. She attended the West Virginia University School of Medicine and is certified as a Family Nurse Practitioner by the American Nurses Credentialing Center.

Duclos Dessalines, MD, joined the Lantana Clinic in 2017, specializing in Pediatrics. He attended National Polytechnic University and completed his residency at Mount Sinai Hospital. Dr. Dessalines is certified in General Pediatrics by the American Board of Pediatrics. He has been practicing for twenty-five years and is fluent in Creole, French and Spanish.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends the Board approve the Initial Credentialing and privileging of Alicia Ottmann, PA, Physician Assistant.

Staff recommends the Board approve the Initial Credentialing and privileging of Lisa Fidler, APRN, Family Nurse Practitioner.

Staff recommends the Board approve the Recredentialing and privileging of Duclos Dessalines, MD, Pediatric Medicine.

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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Dr. Charmaine Chibar  
FQHC Medical Director



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Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Quality Report**

**2. Summary:**

This agenda item presents the updated Quality Improvement & Quality Updates:

- Quality Council Meeting Minutes January 2023
- UDS Report – YTD
- Provider Productivity – December 2022

**3. Substantive Analysis:**

PATIENT SAFETY & ADVERSE EVENTS

Patient safety and risk, including adverse events, peer review and chart review, are brought to the board "under separate cover" on a quarterly basis.

PATIENT SATISFACTION AND GRIEVANCES

Patient relations are to be presented as a separate agenda item.

QUALITY ASSURANCE & IMPROVEMENT

**Cervical Cancer Screening:** Robust cleanup effort was undertaken to improve our cervical cancer screening metric. Staff reviewed patients' charts, including our old EHRs, to search for pap results in the chart that were not being pulled into our UDS report. Due to this effort, we discovered an additional 544 patients so far who did complete their cervical cancer screening, which contributed to an increase in our cervical cancer screening metric from 53% to 58% completed.

UTILIZATION OF HEALTH CENTER SERVICES

Individual monthly provider productivity stratified by clinic.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

N/A

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Candice Abbott  
VP & Chief Financial Officer

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**


**5. Reviewed/Approved by Committee:**

<p>N/A</p> <hr style="border: 0; border-top: 1px solid black; margin: 0;"/> <p>Committee Name</p>	<hr style="border: 0; border-top: 1px solid black; margin: 0;"/> <p>Date Approved</p>
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**6. Recommendation:**


Staff recommends the Board approve the updated Quality Report.

Approved for Legal sufficiency:

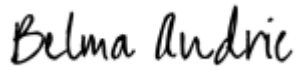
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Bernabe Icaza  
VP & General Counsel

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Dr. Charmaine Chibar  
FQHC Medical Director

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Dr. Belma Andric  
VP, CMO & Executive Director of Clinic  
Services

## Quality Council Meeting Minutes

**Date: January 6, 2023**

**Time: 2:30PM – 5:00PM**

**Attendees:** Andrea Steele – Associate Vice President of Corporate Quality; Maria Chamberlin – Assistant Director of Nursing; Shauniel Brown – Senior Risk Manager; Dr. Sandra Warren – Associate FQHC Medical Director; Dr. John Cucuras – FQHC Dental Director; David Speciale – Patient Experience Director; Alexa Goodwin – Patient Relations Manager; Marisol Miranda – Director of Clinic Operations, Dr. Courtney Phillips - Director of Behavioral Health; Jonathan Dominique – Clinic Quality Analyst; Dr. Charmaine Chibar – FQHC Medical Director; Dr. Valena Grbic, Medical Director - District Cares; Carolina Foksinski - Operations Process Manager; Belma Andric – VP & Chief Medical Officer; Nancy Gonzalez – Dental Program Director; Irene Garcia – Dental Quality Coordinator; Nina McGraw – Communications Associate and Events Planner; Sandra Davila – Graphic Design Specialist; Karen Hockensmith – Marketing Communications Manager; Robin Kish – Director of Communications

**Excused:** Jonathan Dominique

**Minutes by:** Nicole Glasford

<u>AGENDA ITEM</u>	<u>DISCUSSION / RECOMMENDATIONS</u>	<u>ACTION ITEMS (AI)</u>	<u>RESPONSIBLE PARTY</u>	<u>DATE</u>
<b>PATIENT SAFETY &amp; ADVERSE EVENTS</b>				
<b>OCCURENCES</b>	<p><b><u>Report Summary</u></b></p> <p>The December 2022 Risk Management (Incident Reports) Tableau dashboard, showed a total of 47 reported events. 46 incidents and -1 good catches. Our highest reported locations were West Palm Beach Medical (8), West Palm Beach Dental (#5), and Belle Glade Medical ( #5) clinics. which had a total of 38% of all reported events.</p> <p><b><u>Trends by Clinic: Incidents</u></b></p> <ol style="list-style-type: none"> <li>1. Belle Glade Dental – 2</li> <li>2. Belle Glade Medical- 5</li> <li>3. Delray Dental- 1</li> <li>4. Delray Medical- 3</li> <li>5. Jupiter- 4</li> </ol>			

	<div>6. Lake Worth Medical- 2</div> <div>7. Lantana dental- 2</div> <div>8. Lantana Medical- 4</div> <div>9. Mangonia- 3</div> <div>10. Medical Clinic Administration- 3</div> <div>11. West Boca- 4</div> <div>12. West Palm Beach Dental- 5</div> <div>13. West Palm Beach Medical -8</div> <div>(December Risk Report Summary presented with graphs.)</div>																																																																					
UTILIZATION																																																																						
OPERATIONS	<div>Productivity</div> <div>The Clinics continue to see an increase in overall total billable visits since the start of the pandemic:</div> <table><thead><tr><th colspan="6">Productivity December 2022</th></tr><tr><th>Service Line</th><th colspan="2">Target</th><th colspan="2">Seen</th><th>% of Goal</th></tr><tr><th></th><th>In Person</th><th>Tele</th><th>In Person</th><th>Tele</th><th>Total</th></tr></thead><tbody><tr><td>Adult Care</td><td>5396</td><td></td><td>4493</td><td></td><td>83%</td></tr><tr><td>Pediatrics</td><td>1275</td><td></td><td>1420</td><td></td><td>111%</td></tr><tr><td>Women’s Health</td><td>726</td><td></td><td>549</td><td></td><td>76%</td></tr><tr><td>Behavioral Health</td><td>805</td><td></td><td>697</td><td></td><td>87%</td></tr><tr><td>Substance Abuse</td><td>845</td><td></td><td>906</td><td></td><td>107%</td></tr><tr><td>Dental</td><td>1741</td><td></td><td>1787</td><td></td><td>103%</td></tr><tr><td>Dental Hygiene</td><td>789</td><td></td><td>735</td><td></td><td>93%</td></tr><tr><td>Residents</td><td>718</td><td></td><td>573</td><td></td><td>80%</td></tr></tbody></table>	Productivity December 2022						Service Line	Target		Seen		% of Goal		In Person	Tele	In Person	Tele	Total	Adult Care	5396		4493		83%	Pediatrics	1275		1420		111%	Women’s Health	726		549		76%	Behavioral Health	805		697		87%	Substance Abuse	845		906		107%	Dental	1741		1787		103%	Dental Hygiene	789		735		93%	Residents	718		573		80%	<div>Robin to meet with Karen H. to strategize the marketing for the Boca clinic.</div> <div>Carolina to give Karen H. a tour of the Boca Clinic.</div>	<div>Robin</div> <div>Carolina</div>	<div>2/7/23</div> <div>2/7/23</div>
Productivity December 2022																																																																						
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	<table><tr><td>Total</td><td>12,294</td><td></td><td>11,160</td><td></td><td>91%</td></tr></table> <p><b><i>(Clinic productivity report with graphs were presented.)</i></b></p> <p><b><u>Walk-ins</u></b> Medical</p> <ul style="list-style-type: none"><li>Scheduled: 7,097</li><li>Walk-Ins: 1,541</li></ul> <p>Dental:</p> <ul style="list-style-type: none"><li>Scheduled: 2,125</li><li>Walk-Ins: 397</li></ul>	Total	12,294		11,160		91%			
Total	12,294		11,160		91%					
	<p><b><u>No Show Rates</u></b> No Show rates are trending downward and are at a rate of 19%; down 22% from this time last year.</p> <p><b>(Report with graph presented.)</b></p>									
<b>PATIENT RELATIONS</b>										
<b>GRIEVANCES, COMPLAINTS &amp; COMPLIMENTS</b>	<p><b><u>Patient Relations Dashboard</u></b> For November 2022, there were a total of 10 Patient Relations Occurrences that occurred between 4 Clinics and Clinic Administration. Of the 10 occurrences, there was 1 Grievances and 9 Complaints. The top 5 categories were Care &amp; Treatment, Communication, Referral Related, Respect Related and Finance issues. The top subcategory was Poor Communication and Referral Authorization with 2 occurrences in each. There was also a total of 16 compliments received across 4 Clinics and</p>									

	<p>Clinic Administration of which 13 were received from patients and 3 were from team member “thumbs up”. Breakdown of each clinic presented.</p> <p><b><i>(Patient Relations Report &amp; Patient Relations Dashboard with Graphs presented.)</i></b></p>			
<b>SURVEY RESULTS</b>	<p><b><u>Patient Satisfaction Survey – November 2022</u></b></p> <p>From January thru November 2022, the clinics sent 107,540 Patient Satisfaction surveys to patients, of which 21% of the surveys were opened and 4% of the surveys were completed by patients. For November 2022 there were 319 Patient Satisfaction Surveys completed which is a 29% decrease from the previous month and represents 3% of total patient visits for the month. The top 5 and lowest 5 scored-questions were presented. Of the 319 surveys, 74% were submitted by females and 26% by males; most patients prefer appointments on Monday mornings; and the most surveys (37%) were completed by patients after the first visit to the practice. Promoter scores decreased by 4%, detractor scores increased by 2%, and neutral responses increased 2% compared to last month.</p> <p>Highest Promoters for November 2022:</p> <ul style="list-style-type: none"> <li>• Care and concern of our nurses/medical assistants</li> <li>• <b>Our Practice</b></li> <li>• <b>Quality of Medical Care</b></li> <li>• <b>Helpfulness of the staff who assisted you with billing or insurance</b></li> <li>• Things explained in a way you could understand</li> </ul> <p>Highest Detractors for November 2022:</p> <ul style="list-style-type: none"> <li>• Being informed about any delays during this visit</li> </ul>			

	<ul style="list-style-type: none"> <li>• Your ability to contact us after hours</li> <li>• Waiting time in the exam room</li> <li>• Waiting time in the reception area</li> <li>• Appointment available within a reasonable amount of time</li> </ul> <p>The Boca Clinic had the greatest rate of return at 10% of all visits provided. November data presented by: rates of return by clinic, top promoter and detractor scores by clinic, patient comments by clinic. The Boca clinic had the highest rate of return and highest rate of Promoter scores. Trends over time presented as a clinic roll-up, by individual question and by clinic location.</p> <p>(Patient Satisfaction Survey PowerPoint presented.)</p>			
<b>OUTBOUND CALL CAMPAIGNS</b>	<p><b><u>Provider Reschedules:</u></b></p> <p>In December 2022, The Clinic Service Center contacted 85 patients to reschedule their appointment. This was due to provider call-out or provider unavailable. This was a 78.09% decrease from the previous month when we rescheduled 388 patients. Trends over time presented.</p> <p><b><u>Outbound Campaigns</u></b></p> <p><i>None completed for December</i></p> <p><b><u>After Hours Call Return Summary Report – December 2022</u></b></p> <p>In December 2022, the Clinic Service Center returned 165 calls received from the After-Hours service. This was a</p>			

	<p>38% decrease from the previous month. After hours calls by Type, by Clinic, and by Department presented. Of the 165 after hours calls received 28 (17%) of the calls were paged out to the on-call provider for a clinical issue. Recovery Coach On-Call added to the report and 4 calls were paged out. All clinical issues were paged out. Trends over time reported.</p> <p><b><i>(Outbound Campaign PowerPoint presented.)</i></b></p>			
<b>NEXT THIRD AVAILABLE</b>	<p><b><u>Next Third Available</u></b></p> <p>The Next Third Available (NTA) report as of December 29, 2022 was presented by Clinic location and included all Departments associated. The report excludes “same day” appointment slots that are available each clinic Monday thru Friday. Monthly data and Trends over time data presented for each clinic and service line. A “decrease” is an improvement in NTA, whereas an “increase” is a lengthening of days wait for an appointment. Covering providers are excluded from the analysis. Trends over time presented. Next Third available is generally decreasing (improving across all clinics).</p> <p><b>Women’s Health:</b></p> <ul style="list-style-type: none"> <li>• LW: between 0 and 9 days. <b>Increased</b> from last month (0/5 days)</li> <li>• BG: between 17 and 22 days. <b>Increased</b> from last month (20/29 days)</li> </ul> <p><b>Belle Glade PCC:</b></p> <ul style="list-style-type: none"> <li>• Providers: between 12 and 25 days wait. <b>Increased</b> compared to last month (13/17 days wait)</li> </ul>			

	<ul style="list-style-type: none"> <li>Residents: between 9 and 15. <b>Decreased</b> from last month (17/32 days wait)</li> </ul> <p><b>Boca PCC:</b></p> <ul style="list-style-type: none"> <li>0 days wait. <b>Same</b> compared to last month</li> </ul> <p><b>Delray Beach PCC:</b></p> <ul style="list-style-type: none"> <li>Between 1 and 39 days wait. <b>Increased</b> compared to last month (0/47 days wait)</li> </ul> <p><b>Jupiter PCC:</b></p> <ul style="list-style-type: none"> <li>Between 3 and 29 days wait. <b>Decreased</b> compared to last month (8/22 days wait)</li> </ul> <p><b>Lake Worth PCC:</b></p> <ul style="list-style-type: none"> <li>Between 33 and 54 days wait. <b>Decreased</b> from last month (36/103 days wait)</li> </ul> <p><b>Lantana PCC:</b></p> <ul style="list-style-type: none"> <li>Adults: Between 6 and 73 days wait. <b>Increased</b> from last month (1/55 days wait).</li> <li>Peds: Between 35 and 58 days wait. <b>Increased</b> from last month (34/41 days wait)</li> </ul> <p><b>Lewis Center PCC:</b></p> <ul style="list-style-type: none"> <li>Zero (0) day wait. <b>Same</b> from last month.</li> </ul> <p><b>Mangonia Park PCC:</b></p> <ul style="list-style-type: none"> <li>Between 0 and 8 days wait. <b>Decreased</b> from last month (5/6 days wait)</li> </ul> <p><b>WPB PCC:</b></p> <ul style="list-style-type: none"> <li>Adults: Between 0 and 63 days wait. <b>Decreased</b> compared to last month (25/64 days wait)</li> <li>Peds: Between 9 and 26 days wait. <b>Increased</b> from last month (5/11 days wait)</li> </ul> <p><b>Behavioral Health:</b></p> <ul style="list-style-type: none"> <li>Mangonia Park: Between 0 and 4 days wait Same compared to last month</li> <li>BG: 2 days. 0 days</li> <li>All other locations. Between 0 and 3 days (LW)</li> </ul>			
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	<p><b>Dental:</b></p> <ul style="list-style-type: none"> <li>• New Adult (Comps) <ul style="list-style-type: none"> <li>▪ BG: 0 days wait. Same as last month</li> <li>▪ DB: 18 days wait. <b>Decreased</b> from 40 days</li> <li>▪ WPB: NA</li> </ul> </li> <li>• New Peds (Comps) <ul style="list-style-type: none"> <li>▪ BG: 0 day wait</li> <li>▪ LAN: Between 69/92 days</li> <li>▪ WPB: 7 days wait.</li> </ul> </li> <li>• Dental Procedures <ul style="list-style-type: none"> <li>▪ BG: Between 0 and 14 days wait. <b>Increased</b> from last month (0)</li> <li>▪ DB: Between 0 and 3 days wait. <b>Increased</b> from last month (0)</li> <li>▪ LAN: Between 0 and 79 days wait. <b>Increased</b> from last month (0)</li> <li>▪ WPB: Between 0 and 3 days wait. <b>Increased</b> from last month (0)</li> </ul> </li> <li>• Hygiene <ul style="list-style-type: none"> <li>▪ BG: Zero (0) day wait. Same as last month</li> <li>▪ DB: Between 1/3 days wait. <b>Increased</b> from last month (4/27)</li> <li>▪ LAN: Zero (0) day wait. Same as last month</li> <li>▪ WPB: Between 1/3 days wait. <b>Increased</b> from last month (0)</li> </ul> </li> </ul> <p><b><i>(Third Next Available PowerPoint presented.)</i></b></p>			
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## QUALITY

### QUALITY AUDITS

#### MEDICAL

#### Hemoglobin A1C/Point of Care Testing

Shows:

The diabetes measure data for January-November 2022 shows that our patients are currently controlled at 72 % while 25% are uncontrolled (from 3988 diabetic patients total) and 3% of patients need data. HRSA goal is to have 67% of patients with controlled diabetes. There were 3543 POC A1Cs done (88% of Diabetic Patients). The majority of controlled patients had 90% and uncontrolled 96% patients had the A1c done at POC vs. lab. The Belle Glade Clinic (91%). Jupiter Clinic (92%) and WPB Clinic (92%) have the highest percentage of A1c use among all the clinics in 2022. At the same time, Belle Glade \_Clinic (4%) and WPB clinic have highest percentage of untested patients as November, 2022. From 116 patients who did not have data, 29% had already a future appointment, 71% patients did not have a schedule future appointment.

#### Colorectal Cancer Screening

Colorectal cancer screening YTD - Nov 2022		Met	Not Met	
Clinics	Eligible Population		# Patients with FIT Test Ordered	# Missed Patients
CLB BELLEGLADE	989	486 (49%)	315 (32%)	188 (19%)
CLB DELRAY	1180	564 (48%)	446 (38%)	170 (14%)
CLB JUPITER	716	346 (48%)	229 (32%)	141 (20%)
CLB LAKE WORTH	1302	672 (52%)	467 (36%)	163 (13%)
CLB LANTANA	1304	659 (51%)	453 (35%)	192 (15%)
CLB LEWIS	142	11 (8%)	65 (46%)	66 (46%)
CLB MANGONIA	278	40 (14%)	139 (50%)	99 (36%)
CLB MOBILE	51	3 (6%)	27 (53%)	21 (41%)
CLB ST ANN	57	1 (2%)	26 (46%)	30 (53%)
CLB BOCA	605	334 (55%)	159 (26%)	112 (19%)
CLB WEST PALM	1408	686 (49%)	504 (36%)	218 (15%)
<b>Total</b>	<b>8032</b>	<b>3,802 (47%)</b>	<b>2,830 (35%)</b>	<b>1,400 (17%)</b>
			<b>4,230 (53%)</b>	

Dr. Chibar to set up a meeting with Lisa, Angela and Dr. Andric about Cologuard colorectal screening organization to conduct an in-service for them, then to coordinate an in-service for the Medical Assistants.

Dr.  
Chibar

2/7/23

	<p>Satisfied: 3802 (47%) Needs Data: 4230 (53%)</p>			
	<p><b><u>FIT Test</u></b> It appears that Fit tests are not being returned as expected. Our highest return rates were at Boca Clinic 334 (55%), Lake Worth Clinic 672 (52%), and 659 (51%).</p> <p>Belle Glade Clinic, Lantana Clinic and West Palm Beach Clinic are leading the charge in Point of Care FIT Tests.</p> <p><b>(Report with graph presented.)</b></p>			
	<p><b><u>Cervical Cancer Screening</u></b> Satisfied: 5316(53%) Needs Data: 4740 (47%)</p>			
	<p><b><u>Breast Cancer Screening</u></b> Satisfied screenings – 2394 (56%) Unsatisfied Screenings – 1856 (44%)</p> <ul style="list-style-type: none"> <li>• Not Met with order –1477 (80%)</li> <li>• Not Met (Patient Missed) – 379(20%)</li> <li>•</li> </ul>			

	<p><b>Breast Cancer Screening by Clinics YTD – November 2022</b></p> <table border="1"> <thead> <tr> <th></th><th>Eligible Population</th><th>MET</th><th>With Order</th><th>Missed Patient</th></tr> </thead> <tbody> <tr> <td>CLB BELLEGLADE</td><td>543</td><td>380 (70%)</td><td>133 (24%)</td><td>30 (6%)</td></tr> <tr> <td>CLB BOCA</td><td>328</td><td>227 (69%)</td><td>62 (19%)</td><td>39 (12%)</td></tr> <tr> <td>CLB DELRAY</td><td>623</td><td>337 (54%)</td><td>258 (41%)</td><td>28 (4%)</td></tr> <tr> <td>CLB JUPITER</td><td>346</td><td>158 (46%)</td><td>137 (40%)</td><td>51 (15%)</td></tr> <tr> <td>CLB LAKE WORTH</td><td>798</td><td>491 (62%)</td><td>275 (34%)</td><td>32 (4%)</td></tr> <tr> <td>CLB LANTANA</td><td>743</td><td>456 (61%)</td><td>249 (34%)</td><td>38 (5%)</td></tr> <tr> <td>CLB LEWIS</td><td>40</td><td>3 (8%)</td><td>13 (33%)</td><td>24 (60%)</td></tr> <tr> <td>CLB MANGONIA</td><td>70</td><td>9 (13%)</td><td>39 (56%)</td><td>22 (31%)</td></tr> <tr> <td>CLB MOB 1 WARRIOR</td><td>1</td><td>0 (0%)</td><td>0 (0%)</td><td>1 (100%)</td></tr> <tr> <td>CLB MOB 3 HERO</td><td>17</td><td>1 (6%)</td><td>5 (29%)</td><td>11 (65%)</td></tr> <tr> <td>CLB ST ANN</td><td>13</td><td>0 (0%)</td><td>1 (8%)</td><td>12 (92%)</td></tr> <tr> <td>CLB WEST PALM</td><td>728</td><td>332 (46%)</td><td>305 (42%)</td><td>91 (13%)</td></tr> <tr> <td><b>TOTAL</b></td><td><b>4,250</b></td><td><b>2,394 56%</b></td><td><b>1,477 35%</b></td><td><b>379 9%</b></td></tr> </tbody> </table> <p>Jan-November: Satisfaction improved from 55%- 56% while the number of patients not met with order decreased from 45%-44%.</p>		Eligible Population	MET	With Order	Missed Patient	CLB BELLEGLADE	543	380 (70%)	133 (24%)	30 (6%)	CLB BOCA	328	227 (69%)	62 (19%)	39 (12%)	CLB DELRAY	623	337 (54%)	258 (41%)	28 (4%)	CLB JUPITER	346	158 (46%)	137 (40%)	51 (15%)	CLB LAKE WORTH	798	491 (62%)	275 (34%)	32 (4%)	CLB LANTANA	743	456 (61%)	249 (34%)	38 (5%)	CLB LEWIS	40	3 (8%)	13 (33%)	24 (60%)	CLB MANGONIA	70	9 (13%)	39 (56%)	22 (31%)	CLB MOB 1 WARRIOR	1	0 (0%)	0 (0%)	1 (100%)	CLB MOB 3 HERO	17	1 (6%)	5 (29%)	11 (65%)	CLB ST ANN	13	0 (0%)	1 (8%)	12 (92%)	CLB WEST PALM	728	332 (46%)	305 (42%)	91 (13%)	<b>TOTAL</b>	<b>4,250</b>	<b>2,394 56%</b>	<b>1,477 35%</b>	<b>379 9%</b>			
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<b>DENTAL</b>	<p><b><u>Dental Sealants</u></b></p> <p>96% (567; n=590) [JAN-NOV 2022]</p> <p>96% (128; n=132) November 2022</p> <p><b><u>Same Day Extractions (Limited Exams)</u></b></p> <p>November 2022</p> <p>Limited Exams (n=305)</p> <p>Same Day Extractions 168 (55% n=305)</p> <p>Returns (Follow-Up): Patients with a future extraction appointment type– 21 (7% n=305)</p> <p>Returned within 21 days for extraction</p> <p>17 (81% n=21)</p>																																																																									

	<p>Antibiotics Given: Patients without a future extraction appointment type</p> <p>58 (19% n=305)</p> <p>Extraction not needed: non-emergent</p> <p>58 (19% n=305)</p> <p><b>December 2022</b></p> <p>Limited Exams (n= 358)</p> <p>Same Day Extractions: 182 (51% n=358)</p> <p>Returns (Follow-Up): Patients with a future extraction appointment type– 13 (4% n=358)</p> <p>Returned within 21 days for extraction</p> <p>10 (77% n=13)</p> <p>Antibiotics Given: Patients without a future extraction appointment type</p> <p>94 (26% n=358)</p> <p>Extraction not needed: non-emergent</p> <p>69 (19% n=358)</p>			
	<p><b>MDI/WHO –</b></p> <p><b>November 2022</b></p> <ul style="list-style-type: none"> <li>– Total Well Visit Pediatric Patients 121 <ul style="list-style-type: none"> <li>○ Excluded from MDI 41 (<b>34%; n=121</b>)</li> <li>○ Eligible MDI 80 (66%; n=121);</li> </ul> </li> </ul>			

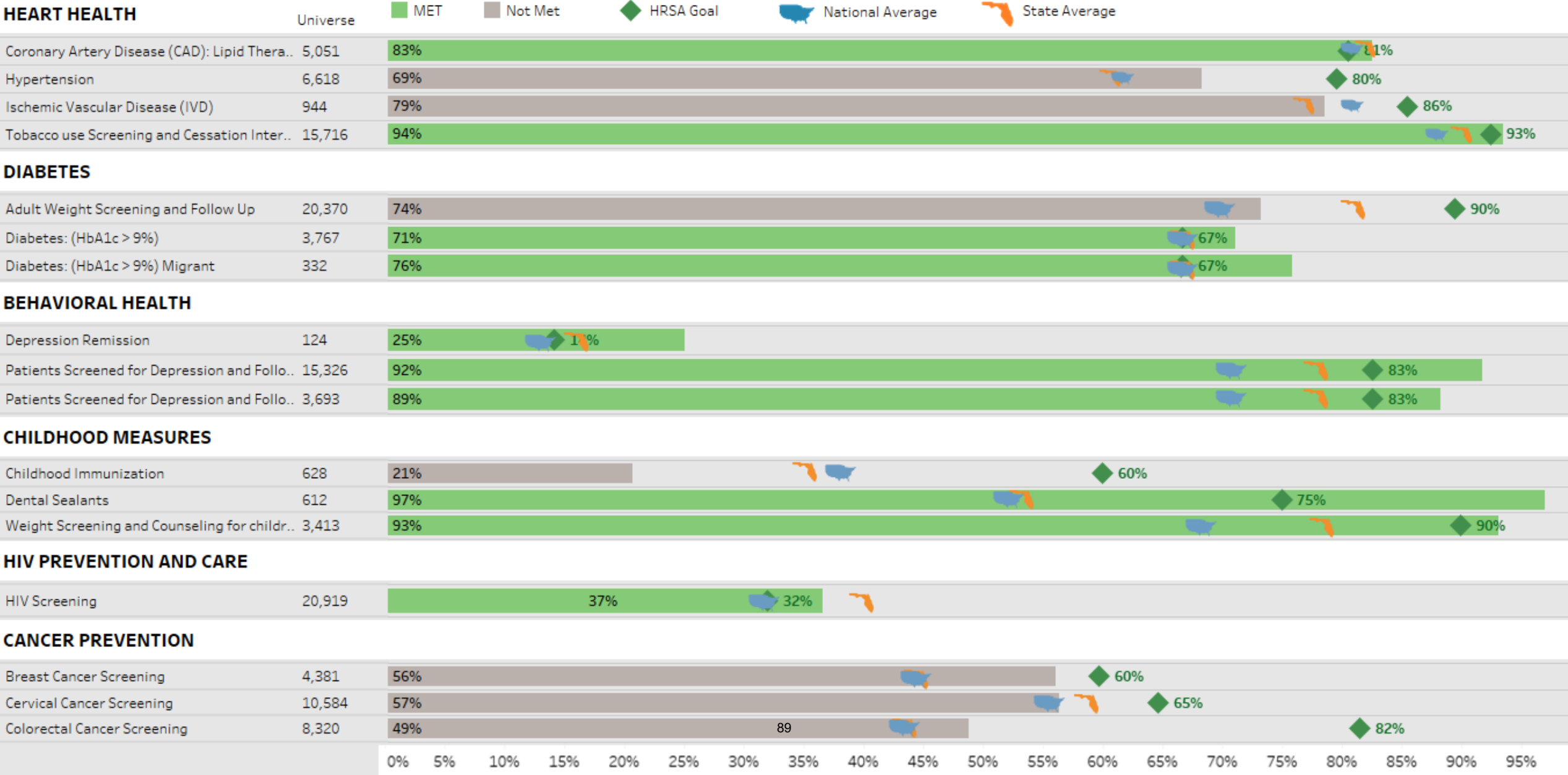
	<ul style="list-style-type: none"><li>– Total Pediatrician KPI Patients 80<ul style="list-style-type: none"><li>○ No MDI 13 (16% n=80)</li><li>○ MDI 67 (84% n=80)</li></ul></li><li>- Total WHO 30 (45% n=67) No WHO <b>37</b> (55% n=67)</li><li>- WHO seen by Dentists 24 (80%; n=30)</li></ul> <p>WHO not seen by Dentists 6 (20%; n=30)</p> <p><b>December 2022</b></p> <ul style="list-style-type: none"><li>– Total Well Visit Pediatric Patients 155<ul style="list-style-type: none"><li>○ Excluded from MDI 50 (<b>32%; n=155</b>)</li><li>○ Eligible MDI 105 (68%; n=155);</li></ul></li><li>– Total Pediatrician KPI Patients 105<ul style="list-style-type: none"><li>○ No MDI 10 (10% n=105)</li><li>○ MDI 95 (90% n=105)</li></ul></li><li>- Total WHO 40 (42% n=95) No WHO <b>55</b> (57% n=95)</li><li>- WHO seen by Dentists 34 (85%; n=40)</li><li>- WHO not seen by Dentists 6 (15%; n=40)</li></ul>													
	<p><b>Dental Clinic Audit Summary</b></p> <table><tr><td><b>Dental Clinic Audit-September 2022</b></td><td></td></tr><tr><td><b>Belle Glade</b></td><td><b>91%</b></td></tr><tr><td><b>Delray</b></td><td><b>91%</b></td></tr><tr><td><b>Lantana</b></td><td><b>91%</b></td></tr><tr><td><b>West Palm Beach</b></td><td><b>90%</b></td></tr></table>	<b>Dental Clinic Audit-September 2022</b>		<b>Belle Glade</b>	<b>91%</b>	<b>Delray</b>	<b>91%</b>	<b>Lantana</b>	<b>91%</b>	<b>West Palm Beach</b>	<b>90%</b>			
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<p><b>NURSING</b></p>	<p><u>Higher Level of Care</u> Higher Level of Care November 70 ER referrals/68 patients were sent to the ER in November. The breakdown of the referrals is:</p> <ul style="list-style-type: none"> <li>• WH- 8 (11%)</li> <li>• Peds- 14 (20%)</li> <li>• Adult- 48 (69%)</li> <li>• Adult Crisis- 0</li> <li>• Peds Crisis-0</li> </ul> <p>There were 2 patients with multiple orders in November- 1 peds (after review it was appropriate- neonatal jaundice and constipation); 1 Mangonia (calf swelling both referrals 28 days a part. No visit in between)</p> <p>PEDS REFERRALS- highest producer was Dr. Clarke- 13 of the 14 peds referrals. Dr. Marzouca had 1.</p> <p>The incorrect referral type was used by Dr. Clarke for 4 of her 13 pediatric referrals. (AMB Pediatric Emergency Medicine referral should be used)</p> <p>ADULT REFERRALS- highest producer this month was Dr. Castiglia with 5 (10%).</p> <p>The incorrect referral type was used by Dr. Castiglia, Carline St. Vil and Maria Lara. (AMB referral to Emergency Medicine should be used)</p>	<p>Dawn Lopater will speak with Massie from Lantana Clinic about increasing the effectiveness of the Poop On Demand program, and coordinate with Massie to speak at the next MA meeting.</p>	<p>Dawn</p>	<p>2/723</p>
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	Can we remove the Emergency Medicine Referrals for both adult and peds that DO NOT HAVE AMB?			
	Inter-clinic transport referral is active but tip sheet being created so we can begin using. Not part of the data at this time.			
<b>QUALITY METRICS</b>				
<b>UDS YTD 2022</b>				
Of the 16 UDS Measures: <u>9</u> Exceeded the HRSA Goal and <u>7</u> were short of the HRSA Goal ( <i>Clinic Score/ HRSA Goal / Healthy People Goal</i> )				
<b>Medical UDS Report</b>	<b>Adult Weight screening and follow up:</b> ( <u>73</u> % / 90%)			
	<b>Breast Cancer Screening:</b> ( <u>56</u> %/60%)			
	<b>Cervical Cancer Screening:</b> ( <u>53</u> % /65%)			
	<b>Childhood immunization:</b> ( <u>21</u> %/ 60%)			
	<b>Colorectal Cancer Screening:</b> ( <u>47</u> % / 82%)			
	<b>Coronary Artery Disease CAD:</b> ( <u>83</u> % / 81%)			
	<b>Dental Sealants:</b> ( <u>95</u> % / 75% )			
	<b>Depression Remission:</b> ( <u>26</u> % / 14% )			
	<b>Diabetes:</b> ( <u>71</u> % / 67% )			
	<b>HIV Screening:</b> ( <u>36</u> % / 32%)			
	<b>Hypertension:</b> ( <u>69</u> % / 80% )			
	<b>Ischemic Vascular Disease (IVD):</b> ( <u>79</u> % / 86%)			
	<b>Depression screening:</b> ( <u>92</u> % / 83% )			
	<b>Depression screening (Homeless):</b> ( <u>  </u> % / 83% )			
	<b>Tobacco use screening &amp; cessation:</b> ( <u>93</u> % / 93%)			
	<b>Weight assessment, Children &amp; Adolescent:</b> ( <u>93</u> % /90%)			
<b>Meeting Adjourned: 5:02 PM</b>				

# UDS PROVIDER LEVEL QUALITY MEASURES 2022

## NATIONAL QUALITY LEADER METRICS



# PRODUCTIVITY REPORT DECEMBER 2022

## ALL PROVIDERS

AS 12/31/2022 Based on Completed Appointments

<51%

>=51% and < 80%

>= 80% and <100%

>= 100%

ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen		% Monthly Target Achieved		Daily Average
			AM	PM	Total	AM	PM	Total		
ALFONSO PUNTES, RAMIRO	17	14.0	152	88	240	142	70	212	88%	15.1
BUI, THY	17	21.0	223	136	359	175	169	344	96%	16.4
CASTIGLIA, SARAH	17	19.5	203	128	330	111	53	164	50%	8.4
DABU, DARNEL	***11	4.0	23	22	45	22	19	41	92%	10.3
DONNELL, MASON	** 7	18.5	75	57	132	74	58	132	100%	7.1
FERNANDEZ SANCHEZ, MARCO	15	19.5	186	108	294	183	99	282	96%	14.5
FLOREZ, GLORIA	17	12.0	122	82	204	110	57	167	82%	13.9
HARBERGER, SENECA	***10	15.5	95	59	154	101	53	154	100%	9.9
JEAN-JACQUES, FERNIQUE	15	16.0	152	90	242	166	68	234	97%	14.6
KOOPMAN, REBECCA	15	16.0	152	90	242	188	50	238	98%	14.9
LAM, MINH DAI	15	19.0	186	102	288	215	92	307	107%	16.2
LANGLEY, TAMARA	15	20.5	189	120	309	161	115	276	89%	13.5
LARA SUAREZ, MARIA	15	16.0	152	90	242	102	87	189	78%	11.8
NAVARRO, ELSY	15	16.5	161	90	251	170	70	240	96%	14.5
NOUKELAK, GERMAINE	17	10.0	111	61	172	82	44	126	73%	12.6
PEREZ, DANIEL JESUS	***8	5.0	25	12	37	18	15	33	90%	6.6
PHILISTIN, KETELY	15	21.5	205	120	325	190	86	276	85%	12.8
PIERRE LOUIS, JOANN	15	15.5	152	84	236	136	60	196	83%	12.6
ST. VIL, CARLINE	15	15.5	144	90	234	117	69	186	79%	12.0
STANEK, EWELINA	15	21.0	197	120	317	163	77	240	76%	11.4
TAHERI, NERGESS	***5	8.5	32	18	50	36	14	50	100%	5.9
WARREN, SANDRA	17	11.5	122	75	197	99	49	148	75%	12.9
WILKINSON, SARAH	15	20.0	189	114	303	132	58	190	63%	9.5
WILMOT, ALTHEA	15	14.5	119	73	192	41	27	68	35%	4.7
ADULT CARE TOTALS		371.0	3,367	2,028	5,396	2,934	1,559	4,493	83%	

\*\*Avg New Provider \*\*\*Modified target Training / Precepting

RESIDENCY PROGRAM										
PY1	6	27.0	106	52	159	113	54	167	105%	6.2
PY2	10	22.5	132	82	214	124	78	202	94%	9.0
PY3	14	24.5	228	118	345	132	72	204	59%	8.3
RESIDENTS TOTAL		74.0	466	252	718	369	204	573	80%	

PEDIATRIC CARE										
CLARKE-AARON, NOELLA	17	15.5	163	102	265	177	87	264	100%	17.0
DESSALINES, DUCLOS	17	12.5	133	82	214	157	78	235	110%	18.8
LAZARO RIVERA, NANCY	17	14.5	153	95	248	214	102	316	127%	21.8
MARZOUCA, KISHA F.	17	20.5	214	136	350	245	127	372	106%	18.1
NORMIL-SMITH, SHERLOUNE	17	11.5	122	75	197	150	83	233	118%	20.3
PEDIATRIC CARE TOTALS		74.5	785	490	1,275	943	477	1,420	111%	

WOMEN'S HEALTH CARE										
FERWERDA, ANA	*** 17 / 14 BG	8.5	88	39	128	78	28	106	83%	12.5
FINLEY, NICOLE	15	17.5	162	102	264	133	77	210	80%	12.0
PROPHETE, JOYCE	*** 17 / 14 BG	20.5	205	130	334	151	82	233	70%	11.4
WOMEN'S HEALTH CARE TOTALS		46.5	455	271	726	362	187	549	76%	

BEHAVIORAL HEALTH INTEGRATION										
LEQUERICA ZIEMBA, ADRIANA	6	3.5	14	7	22	9	7	16	74%	4.6
CALDERON, NYLSA	10	20.5	126	80	206	95	96	191	93%	9.3
JONES, KIARA	10	16.5	102	64	166	98	74	172	104%	10.4
LUCCHESI, KAREN	10	17.5	108	68	176	73	67	140	80%	8.0
CUSIMANO, ANGELA	12	19.5	144	91	235	97	81	178	76%	9.1
BH INTEGRATION TOTALS		77.5	494	310	805	372	325	697	87%	

BEHAVIORAL HEALTH ADDICTION										
PETER, AMANDA	** 8	19.0	96	58	154	64	41	105	68%	5.5
BURROWES, SHARON	**8	17.0	82	54	136	44	29	73	54%	4.3
PHILLIPS, COURTNEY	8	1.0	1	0	1	1	0	1	100%	1.0
HIRSCH, KAREN	6	11.0	40	26	66	27	17	44	67%	4.0
MILETA, SNJEZANA	10	12.5	78	48	126	137	89	226	179%	18.1
MITCHELL, ANGELA	10	19.5	120	76	196	139	96	235	120%	12.1
REXACH, CLAUDIA	10	16.5	102	64	166	134	88	222	134%	13.5
BH ADDICTION TOTALS		96.5	518	326	845	546	360	906	107%	

\*\*Avg New Provider \*\*\*Modified target Admin

DENTAL										
ABREU, MARIANA	***12	17.5	130	82	211	160	66	226	107%	12.9
ALI, BUSHRA	***12	17.0	130	77	206	139	65	204	99%	12.0
ALWEHAIB, ARWA	***12	21.0	158	96	254	188	85	273	107%	13.0
BOWEN, BEVERLY	***12	17.5	130	82	211	156	85	241	114%	13.8
CUCURAS, JOHN N	***12	5.0	37	19	56	44	8	52	93%	10.4
SEMINARIO, ADA	***12	19.5	144	91	235	147	76	223	95%	11.4
SOFIANOS, MICHAEL	***12	20.5	151	96	247	190	84	274	111%	13.4
WILLIAMS, RICHARD	***12	19.5	144	91	235	129	79	208	88%	10.7
ZANGENEH, YASMINE	***12	7.0	50	34	84	51	35	86	102%	12.3
DENTAL TOTALS		144.5	1,074	667	1,741	1,204	583	1,787	103%	

\*\*\*Modified target Shared or short staff

DENTAL HYGIENE										
MOZER NASCIMENTO, ARIANNE	8	20.5	101	64	165	87	60	147	89%	7.2
GONZALEZ, NANCY	8	2.0	1	1	2	1	1	2	100%	1.0
HARDCASTLE, CORINA	8	17.5	86	54	141	73	65	138	98%	7.9
MASON, SHERRY	8	19.0	91	61	152	77	62	139	91%	7.3
PETERSEN, PATRICE	8 / 16 MDI	20.5	202	128	330	136	173	309	94%	15.1
DENTAL HYGIENE TOTALS		79.5	481	308	789	374	361	735	93%	

GRAND TOTAL		964.0	7,641	4,653	12,294	7,104	4,056	11,160	91%	
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# PRODUCTIVITY REPORT DECEMBER 2022

ALL CLINICS

AS 12/31/2022 Based on Completed Appointments

<51%

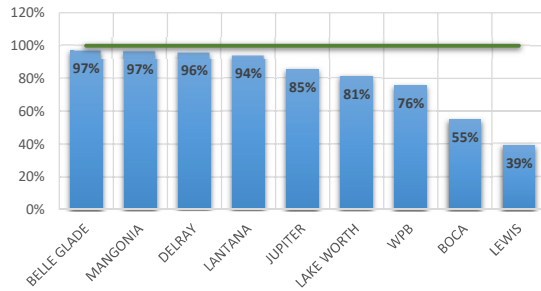
>=51% and < 80%

>= 80% and <100%

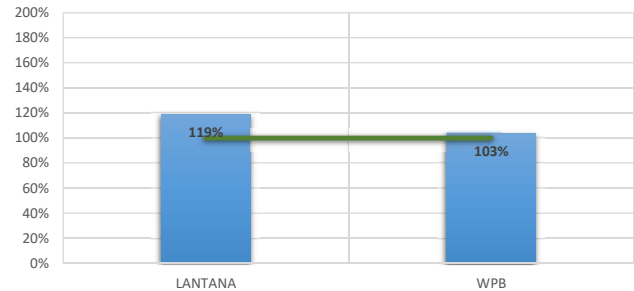
>= 100%

Category	Target for the Month			Total for the Month Seen			% Monthly Target Achieved
AS 12/31/2022	AM	PM	Total	AM	PM	Total	
ADULT CARE	3,367	2,028	5,396	2,934	1,559	4,493	83%
PEDIATRIC CARE	785	490	1,275	943	477	1,420	111%
WOMEN'S HEALTH CARE	455	271	726	362	187	549	76%
BH INTEGRATION	494	310	805	372	325	697	87%
BH ADDICTION	518	326	845	546	360	906	107%
DENTAL HEALTH	1,074	667	1,741	1,204	583	1,787	103%
DENTAL HYGIENE	481	308	789	374	361	735	93%
RESIDENCY PROGRAM	466	252	718	369	204	573	80%
Grand Total	7,641	4,653	12,294	7,104	4,056	11,160	91%

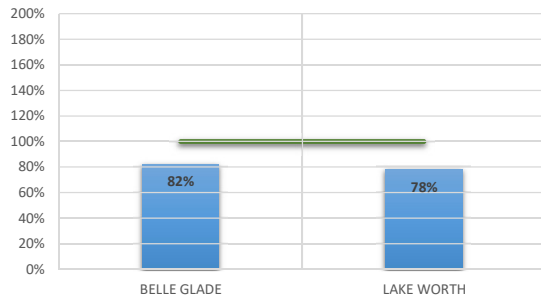
Adult Care



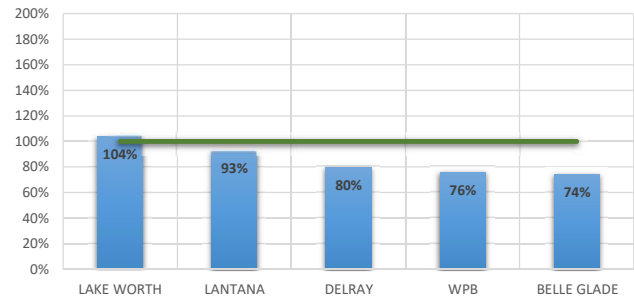
Pediatric Care



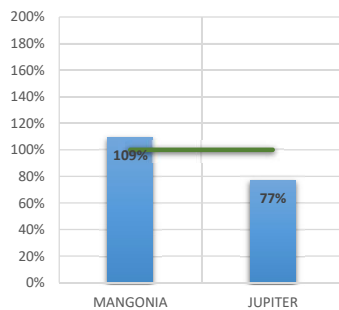
Women's Health Care



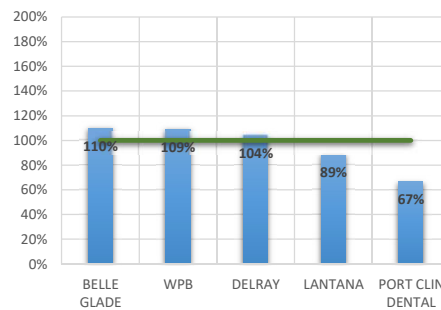
BH Integration



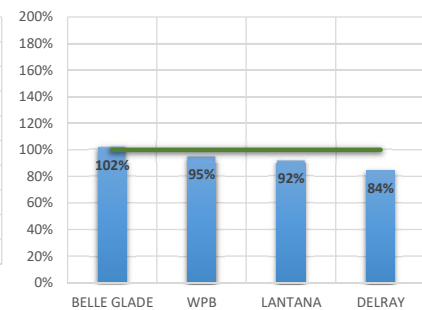
BH Addiction



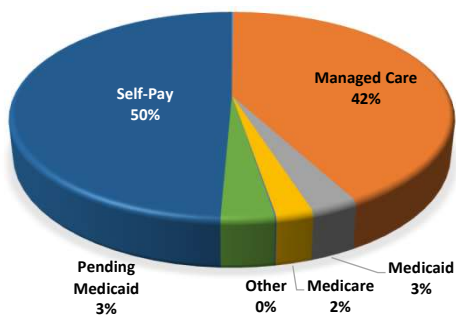
Dental



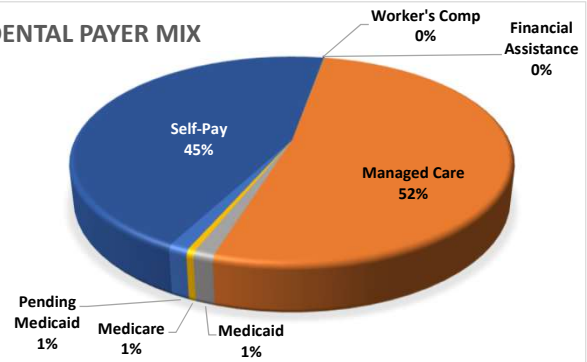
Dental Hygiene



MEDICAL PAYER MIX



DENTAL PAYER MIX



	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
<b>ADULT CARE</b>												
ALFONSO PUENTES, RAMIRO	82%	88%	88%									
	288/352	249/283	212/240									
BUI, THY	87%	94%	96%									
	328/377	223/237	344/359									
CASTIGLIA, SARAH	45%	60%	50%									
	115/255	165/274	164/330									
DABU, DARNEL	64%	100%	92%									
	130/204	62/62	41/45									
DONNELL, MASON	100%	100%	100%									
	19/19	109/109	132/132									
DORCE-MEDARD, JENNIFER	120%											
	12/10											
FERNANDEZ SANCHEZ, MARCO	91%	90%	96%									
	296/325	150/135	282/294									
FLOREZ, GLORIA	86%	66%	82%									
	264/306	189/124	167/204									
HARBERGER, SENECA	86%	70%	100%									
	177/206	247/172	154/154									
JEAN-JACQUES, FERNIQUE	98%	95%	97%									
	319/325	135/150	234/242									
KOOPMAN, REBECCA	108%	130%	98%									
	261/242	348/267	238/242									
LAM, MINH DAI	100%	97%	107%									
	325/326	243/250	307/288									
LANGLEY, TAMARA	75%	85%	89%									
	207/275	206/242	276/309									
LARA SUAREZ, MARIA	98%	68%	78%									
	141/144	163/240	242/189									
NAVARRO, ELSY	91%	90%	96%									
	275/302	219/242	240/251									
NOUKELAK, GERMAINE	87%	74%	73%									
	280/320	198/266	126/172									
PEREZ, DANIEL JESUS	94%	102%	90%									
	119/126	42/41	33/37									
PHILISTIN, KETELY	85%	90%	85%									
	283/333	218/243	276/325									

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
PIERRE LOUIS, JOANN	83%	88%	83%									
	246/295	187/212	236/196									
ST. VIL, CARLINE	88%	79%	79%									
	219/249	167/212	186/234									
STANEK, EWELINA	90%	68%	76%									
	186/208	171/250	240/317									
TAHERI, NERGESS	94%	100%	100%									
	65/69	33/33	50/50									
WARREN, SANDRA	83%	75%	75%									
	50/60	129/172	148/197									
WILKINSON, SARAH	67%	70%	63%									
	212/317	128/182	190/303									
WILMOT, ALTHEA	82%	29%	35%									
	132/161	66/231	68/192									
RESIDENTS	85%	92%	80%									
	570/673	519/563	573/718									
<b>PEDIATRIC CARE</b>	<b>Oct-22</b>	<b>Nov-22</b>	<b>Dec-22</b>	<b>Jan-23</b>	<b>Feb-23</b>	<b>Mar-23</b>	<b>Apr-23</b>	<b>May-23</b>	<b>Jun-23</b>	<b>Jul-23</b>	<b>Aug-23</b>	<b>Sep-23</b>
CLARKE-AARON, NOELLA	104%	111%	100%									
	348/333	275/247	264/265									
CHIBAR, CHARMAINE		100%										
		5/5										
DESSALINES, DUCLOS	112%	112%	110%									
	355/316	212/189	235/214									
LAZARO RIVERA, NANCY	129%	129%	127%									
	421/326	310/241	316/248									
MARZOUCA, KISHA F.	108%	109%	106%									
	354/326	284/261	372/350									
NORMIL-SMITH, SHERLOUNE	115%	116%	118%									
	336/293	279/240	233/197									

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
WOMEN'S HEALTH CARE												
FERWERDA, ANA	70%	62%	83%									
	117/166	60/97	106/128									
	<div><div></div><div></div><div></div></div>											
FINLEY, NICOLE	72%	86%	80%									
	89/123	207/240	210/264									
	<div><div></div><div></div><div></div></div>											
PROPHETE, JOYCE	69%	80%	70%									
	194/282	218/272	233/334									
	<div><div></div><div></div><div></div></div>											
BEHAVIORAL HEALTH INTEGRATION												
CALDERON, NYLSA	93%	87%	93%									
	80/86	131/150	191/206									
	<div><div></div><div></div><div></div></div>											
CUSIMANO, ANGELA	72%	62%	76%									
	170/235	113/183	178/235									
	<div><div></div><div></div><div></div></div>											
JONES, KIARA	101%	96%	104%									
	174/172	137/142	172/166									
	<div><div></div><div></div><div></div></div>											
LEQUERICA ZIEMBA, ADRIANA	153%	96%	74%									
	146/96	57/60	16/22									
	<div><div></div><div></div><div></div></div>											
LUCCHESI, KAREN	85%	85%	80%									
	158/186	127/150	140/176									
	<div><div></div><div></div><div></div></div>											
BEHAVIORAL HEALTH ADDICTION												
BURROWES, SHARON		100%	54%									
		12/12	73/136									
	<div><div></div><div></div><div></div></div>											
HIRSCH, KAREN	100%	92%	67%									
	12/12	48/52	44/66									
	<div><div></div><div></div><div></div></div>											
MILETA, SNJEZANA	124%	112%	179%									
	174/140	181/162	226/126									
	<div><div></div><div></div><div></div></div>											
MITCHELL, ANGELA	114%	154%	120%									
	208/182	205/133	235/196									
	<div><div></div><div></div><div></div></div>											
PETER, AMANDA	100%	99%	68%									
	19/19	93/94	105/154									
	<div><div></div><div></div><div></div></div>											
PHILLIPS, COURTNEY	75%	100%	100%									
	54/72	5/5	1/1									
	<div><div></div><div></div><div></div></div>											
REXACH, CLAUDIA	120%	173%	134%									
	196/236	232/134	222/166									
	<div><div></div><div></div><div></div></div>											

	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23
<b>DENTAL</b>												
ABREU, MARIANA	100%	106%	107%									
	28/28	189/178	226/211									
ALI, BUSHRA	144%	106%	99%									
	176/254	138/130	204/206									
ALWEHAIB, ARWA	106%	115%	107%									
	279/264	224/194	273/254									
BOWEN, BEVERLY	94%	120%	114%									
	316/338	233/194	241/211									
CUCURAS, JOHN N	104%	115%	93%									
	150/144	71/62	52/56									
SEMINARIO, ADA	94%	101%	95%									
	215/228	99/98	223/235									
SOFIANOS, MICHAEL	94%	123%	111%									
	243/258	246/200	247/274									
WILLIAMS, RICHARD	100%	102%	88%									
	257/257	159/156	208/235									
ZANGENEH, YASMINE	99%	103%	102%									
	250/252	126/122	86/84									
GARCIA, IRENE S.	92%											
	11/12											
HARDCASTLE, CORINA	101%	101%	98%									
	159/157	130/129	138/141									
MASON, SHERRY	93%	94%	91%									
	153/165	91/97	139/152									
MOZER NASCIMENTO, ARIANNE	105%	102%	89%									
	165/173	123/121	147/165									
PETERSEN, PATRICE	121%	104%	94%									
	297/246	231/222	309/330									

ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
PEREZ, DANIEL JESUS	***7	4.5	16	12	28	9	15	24	86%	5.3
BUI, THY	17	0.5	9	0	9	9	0	9	100%	18.0
DABU, DARNEL	***5	2.0	2	8	11	0	10	10	93%	5.0
TAHERI, NERGESS	***8	8.5	32	18	50	36	14	50	100%	5.9
PHILISTIN, KETELY	15	1.5	17	6	23	19	5	24	104%	16.0
<b>ADULT CARE TOTALS</b>		<b>17.0</b>	<b>77</b>	<b>44</b>	<b>121</b>	<b>73</b>	<b>44</b>	<b>117</b>	<b>97%</b>	

\*\*\* Avg Target Precepting

RESIDENCY PROGRAM										
PY1	8	27	106	52	159	113	54	167	105%	6.2
PY2	12	22.5	132	82	214	124	78	202	94%	9.0
PY3	12	24.5	228	118	345	132	72	204	59%	8.3
<b>RESIDENTS TOTALS</b>		<b>74</b>	<b>466</b>	<b>252</b>	<b>718</b>	<b>369</b>	<b>204</b>	<b>573</b>	<b>80%</b>	

WOMEN'S HEALTH CARE										
FERWERDA, ANA	14	3	27	18	45	30	15	45	100%	15.0
PROPHETE, JOYCE	14	3	27	18	45	18	11	29	64%	9.7
<b>WOMEN'S HEALTH CARE TOTALS</b>		<b>6.0</b>	<b>54.0</b>	<b>36.0</b>	<b>90.0</b>	<b>48.0</b>	<b>26.0</b>	<b>74.0</b>	<b>82%</b>	

BEHAVIORAL HEALTH INTEGRATION										
LEQUERICA ZIEMBA, ADRIANA	6	3.5	14	7	22	9	7	16	74%	4.6
<b>BH INTEGRATION TOTALS</b>		<b>3.5</b>	<b>14</b>	<b>7</b>	<b>22</b>	<b>9</b>	<b>7</b>	<b>16</b>	<b>74%</b>	

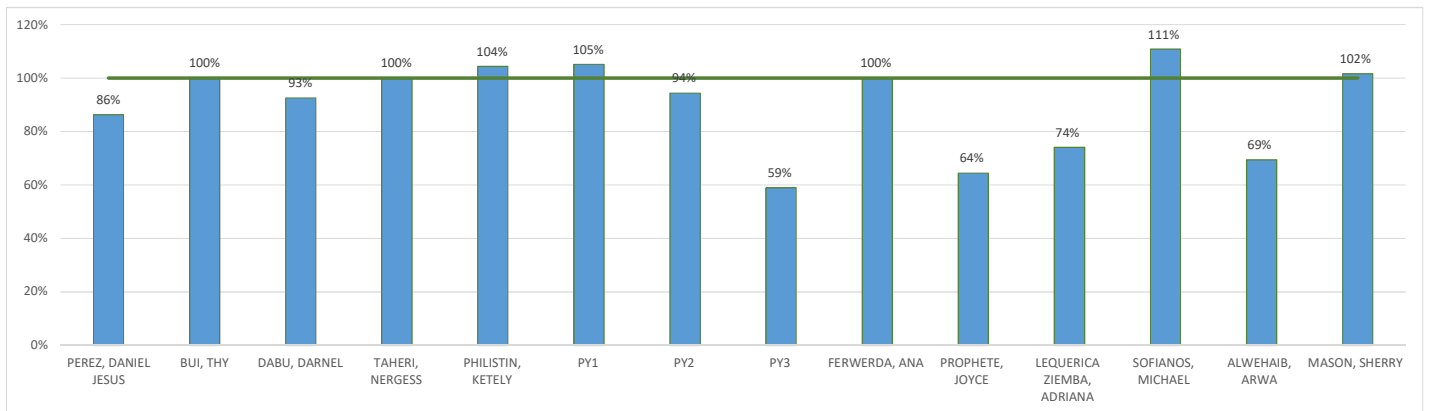
BEHAVIORAL HEALTH ADDICTION										
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		

DENTAL										
SOFIANOS, MICHAEL	*** 12	20.5	151	96	247	190	84	274	111%	13.4
ALWEHAIB, ARWA	*** 12	0.5	7	0	7	5	0	5	69%	10.0
<b>DENTAL TOTALS</b>		<b>21.0</b>	<b>158</b>	<b>96</b>	<b>254</b>	<b>195</b>	<b>84</b>	<b>279</b>	<b>110%</b>	

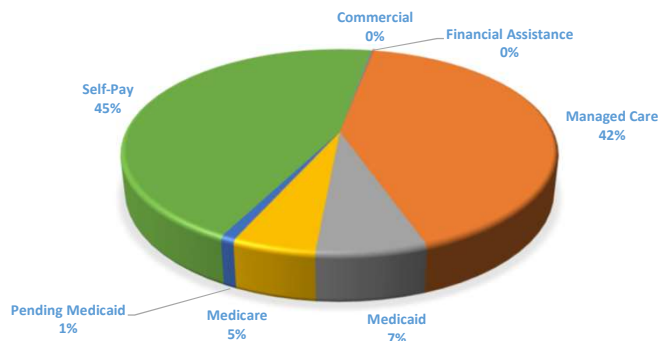
\*\*\*Modified target Shared or short staff

DENTAL HYGIENE										
MASON, SHERRY	8	8.0	38	26	64	40	25	65	102%	8.1
<b>DENTAL HYGIENE TOTALS</b>		<b>8.0</b>	<b>38</b>	<b>26</b>	<b>64</b>	<b>40</b>	<b>25</b>	<b>65</b>	<b>102%</b>	

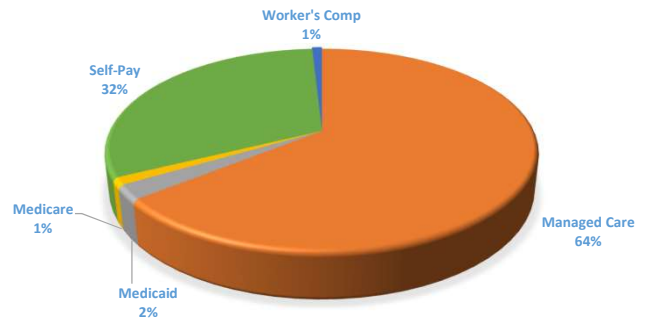
<b>GRAND TOTAL</b>	<b>129.5</b>	<b>808</b>	<b>461</b>	<b>1,269</b>	<b>734</b>	<b>390</b>	<b>1,124</b>	<b>89%</b>		
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**MEDICAL PAYER MIX**



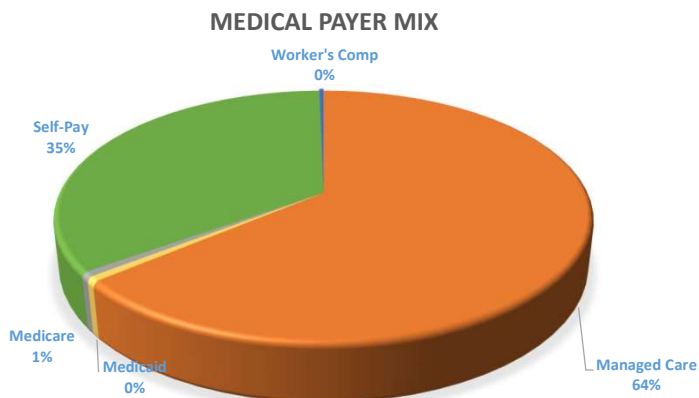
**DENTAL PAYER MIX**



ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
WILKINSON, SARAH	15	19.0	180	108	288	122	55	177	61%	9.3
CASTIGLIA, SARAH	17	18.5	195	122	317	106	49	155	49%	8.4
ADULT CARE TOTALS		37.5	375	230	605	228	104	332	55%	

BEHAVIORAL HEALTH ADDICTION										
BH ADDICTION TOTALS		0.0	0	0	0	0	0	0		

GRAND TOTAL		37.5	375	230	605	228	104	332	55%	
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ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
HARBERGER, SENECA	***10	16	95	59	154	101	53	154	100%	9.9
CASTIGLIA, SARAH	17	1	8	5	13	5	4	9	69%	9.0
DONNELL, MASON	** 8	12	58	39	97	53	44	97	100%	8.1
LAM, MINH DAI	15	19	186	102	288	215	92	307	107%	16.2
ST. VIL, CARLINE	45	16	144	90	234	117	69	186	79%	12.0
ADULT CARE TOTALS		63	491	295	786	491	262	753	96%	

\*\*Avg New Provider \*\*\*Modified target Training

BEHAVIORAL HEALTH INTEGRATION										
LUCCHESI, KAREN	10	17.5	108	68	176	73	67	140	80%	8.0
BH INTEGRATION TOTALS		17.5	108	68	176	73	67	140	80%	

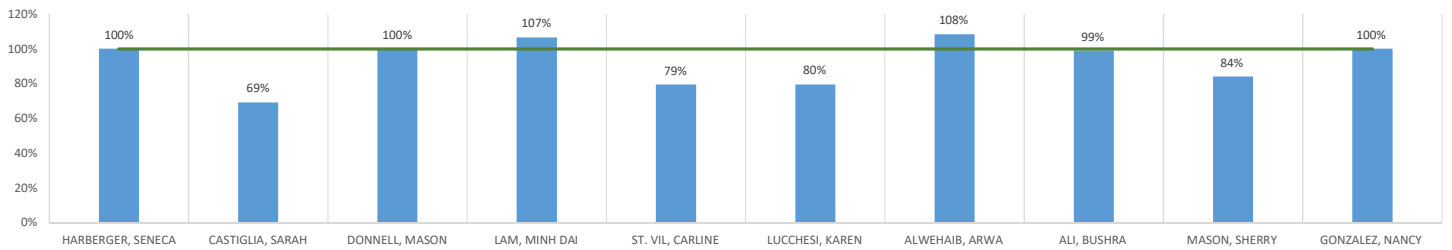
BEHAVIORAL HEALTH ADDICTION										
BH ADDICTION TOTALS		0	0	0	0	0	0	0		

DENTAL										
ALWEHAIB, ARWA	*** 12	20.5	151	96	247	183	85	268	108%	13.1
ALI, BUSHRA	*** 12	16.5	122	77	199	133	64	197	99%	11.9
DENTAL TOTALS		37	274	173	446	316	149	465	104%	

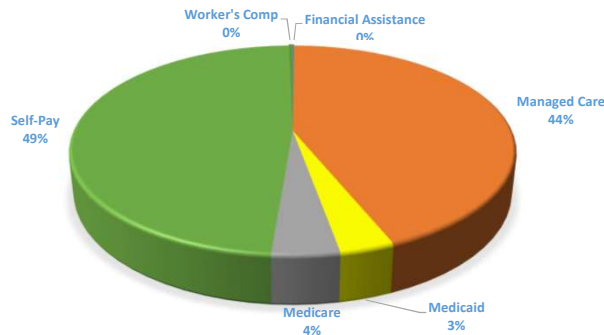
\*\*\*Modified target Shared or short staff

DENTAL HYGIENE										
MASON, SHERRY	8	11	53	35	88	37	37	74	84%	6.7
GONZALEZ, NANCY	8	1	0	1	1	0	1	1	100%	1.0
DENTAL HYGIENE TOTALS		12	53	36	89	37	38	75	84%	

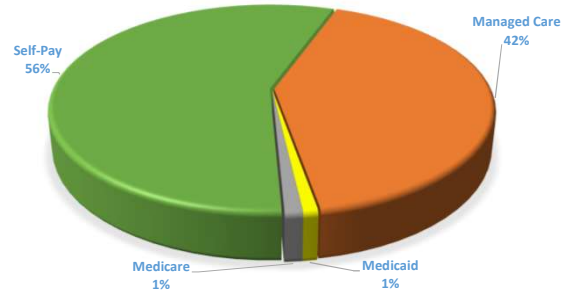
GRAND TOTAL		130	926	572	1,497	917	516	1,433	96%	
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MEDICAL PAYER MIX

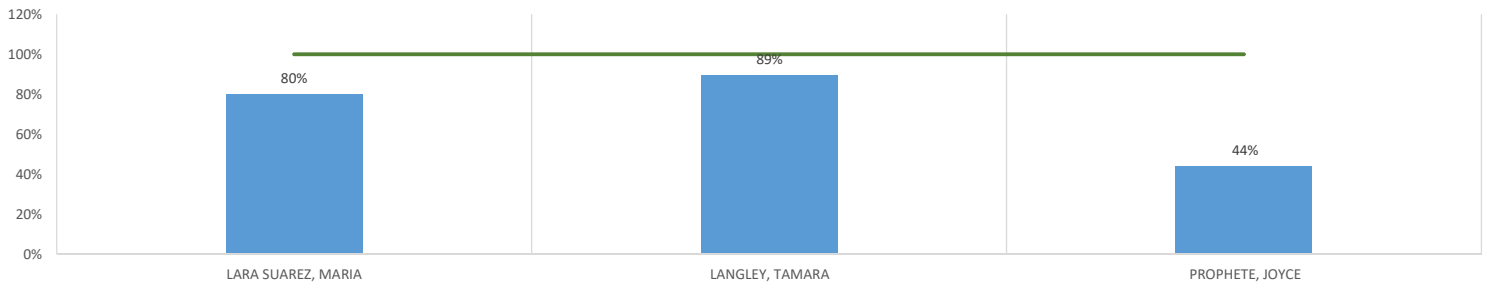


DENTAL PAYER MIX

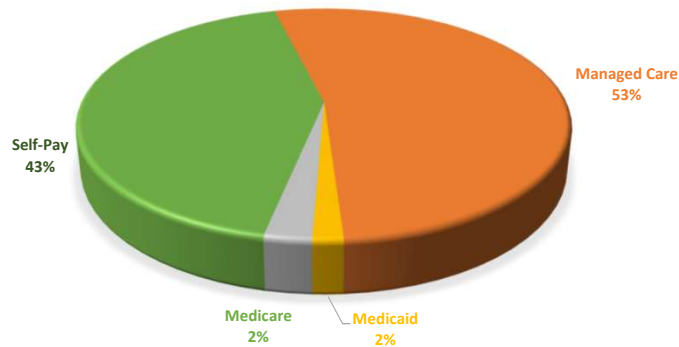


ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
LARA SUAREZ, MARIA	15	15.5	144	90	234	100	87	187	80%	12.1
LANGLEY, TAMARA	15	20.5	189	120	309	161	115	276	89%	13.5
<b>ADULT CARE TOTALS</b>		<b>36</b>	<b>333</b>	<b>210</b>	<b>543</b>	<b>261</b>	<b>202</b>	<b>463</b>	<b>85%</b>	
WOMENS HEALTH CARE										
PROPHETE, JOYCE	17	4.0	41	27	68	20	10	30	44%	7.5
<b>WOMENS HEALTH CARE TOTALS</b>		<b>4</b>	<b>41</b>	<b>27</b>	<b>68</b>	<b>20</b>	<b>10</b>	<b>30</b>	<b>44%</b>	
BEHAVIORAL HEALTH ADDICTION										
HIRSCH, KAREN	6	8.0	29	19	48	23	14	37	77%	4.6
<b>BH ADDICTION TOTALS</b>		<b>8</b>	<b>29</b>	<b>19</b>	<b>48</b>	<b>23</b>	<b>14</b>	<b>37</b>	<b>77%</b>	

<b>GRAND TOTAL</b>	<b>48</b>	<b>403</b>	<b>256</b>	<b>659</b>	<b>304</b>	<b>226</b>	<b>530</b>	<b>80%</b>	
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## MEDICAL PAYER MIX



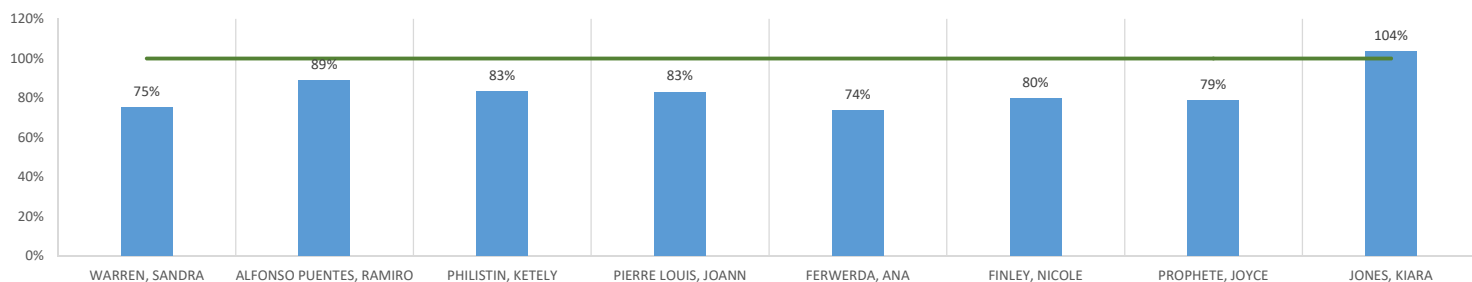
ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
WARREN, SANDRA	17	11.5	122	75	197	99	49	148	75%	12.9
ALFONSO PUENTES, RAMIRO	17	0.5	9	0	9	8	0	8	89%	16.0
PHILISTIN, KETELY	15	20.0	188	114	302	171	81	252	83%	12.6
PIERRE LOUIS, JOANN	15	15.5	152	84	236	136	60	196	83%	12.6
ADULT CARE TOTALS		47.5	471	273	744	414	190	604	81%	

WOMEN'S HEALTH CARE										
FERWERDA, ANA	17	5.5	61	21	83	48	13	61	74%	11.1
FINLEY, NICOLE	15	17.5	162	102	264	133	77	210	80%	12.0
PROPHETE, JOYCE	17	13.5	137	84	221	113	61	174	79%	12.9
WOMEN'S HEALTH CARE TOTALS		36.5	360	208	568	294	151	445	78%	

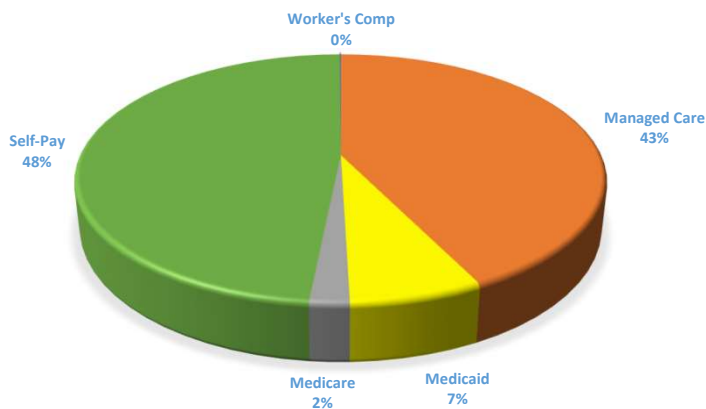
BEHAVIORAL HEALTH INTEGRATION										
JONES, KIARA	10	16.5	102	64	166	98	74	172	104%	10.4
BH INTEGRATION TOTALS		16.5	102	64	166	98	74	172	104%	

BEHAVIORAL HEALTH ADDICTION										
BH ADDICTION TOTALS		0	0	0	0	0	0	0		

GRAND TOTAL	100.5	933	545	1,478	806	415	1,221	83%	
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## MEDICAL PAYER MIX



ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
ALFONSO PUENTES, RAMIRO	17	13.5	143	88	231	134	70	204	88%	15.1
PEREZ, DANIEL JESUS	17	0.5	9	0	9	9	0	9	100%	18.0
JEAN-JACQUES, FERNIQUE	15	16.0	152	90	242	166	68	234	97%	14.6
WILKINSON, SARAH	15	1.0	9	6	15	10	3	13	87%	13.0
NAVARRO, ELSY	15	16.5	161	90	251	170	70	240	96%	14.5
<b>ADULT CARE TOTALS</b>		<b>47.5</b>	<b>474</b>	<b>274</b>	<b>748</b>	<b>489</b>	<b>211</b>	<b>700</b>	<b>94%</b>	

PEDIATRIC CARE										
DESSALINES, DUCLOS	17	12.5	133	82	214	157	78	235	110%	18.8
LAZARO RIVERA, NANCY	17	14.5	153	95	248	214	102	316	127%	21.8
NORMIL-SMITH, SHERLOUNE	17	11.5	122	75	197	150	83	233	118%	20.3
<b>PEDIATRIC CARE TOTALS</b>		<b>38.5</b>	<b>408</b>	<b>252</b>	<b>660</b>	<b>521</b>	<b>263</b>	<b>784</b>	<b>119%</b>	

BEHAVIORAL HEALTH INTEGRATION										
CALDERON, NYLSA	10	20.5	126	80	206	95	96	191	93%	9.3
CUSIMANO, ANGELA	12	0	0	1	1	0	1	1	100%	#DIV/0!
<b>BH INTEGRATION TOTALS</b>		<b>20.5</b>	<b>126</b>	<b>81</b>	<b>207</b>	<b>95</b>	<b>97</b>	<b>192</b>	<b>93%</b>	

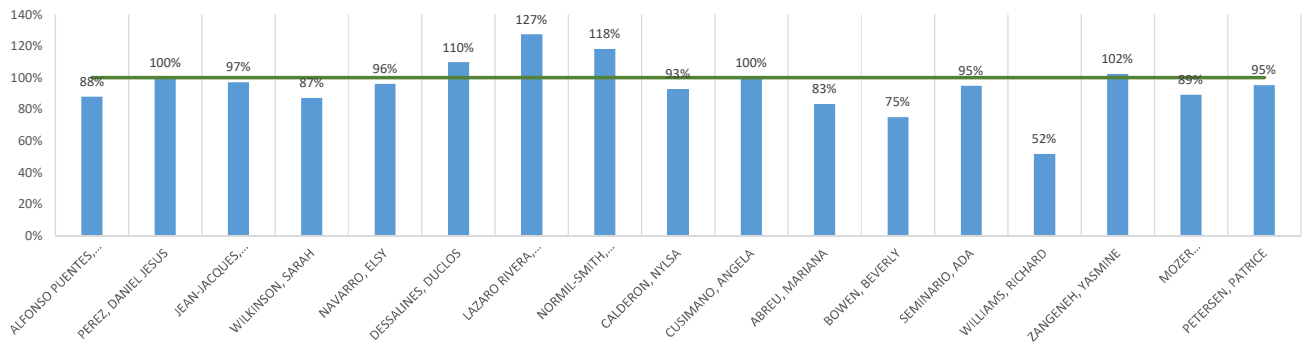
BEHAVIORAL HEALTH ADDICTION										
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		

DENTAL										
ABREU, MARIANA	*** 12	2.5	22	10	31	17	9	26	83%	10.4
BOWEN, BEVERLY	*** 12	1	7	5	12	8	1	9	75%	9.0
SEMINARIO, ADA	*** 12	19.5	144	91	235	147	76	223	95%	11.4
WILLIAMS, RICHARD	*** 12	5	36	24	60	24	7	31	52%	6.2
ZANGENEH, YASMINE	*** 12	7	50	34	84	51	35	86	102%	12.3
<b>DENTAL TOTALS</b>		<b>35</b>	<b>259</b>	<b>163</b>	<b>422</b>	<b>247</b>	<b>128</b>	<b>375</b>	<b>89%</b>	

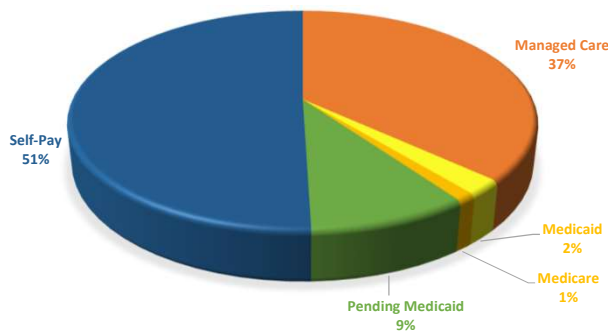
\*\*\*Modified target Shared or short staff

DENTAL HYGIENE										
MOZER NASCIMENTO, ARIANNE	8	20.5	101	64	165	87	60	147	89%	7.2
PETERSEN, PATRICE	16	8.5	86	51	138	56	75	131	95%	15.4
<b>DENTAL HYGIENE TOTALS</b>		<b>29</b>	<b>187</b>	<b>115</b>	<b>302</b>	<b>143</b>	<b>135</b>	<b>278</b>	<b>92%</b>	

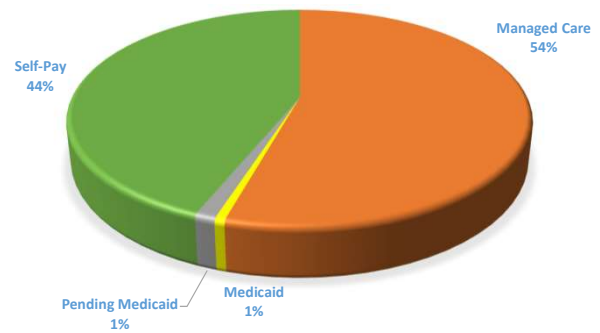
<b>GRAND TOTAL</b>	<b>170.5</b>	<b>1,454</b>	<b>885</b>	<b>2,340</b>	<b>1,495</b>	<b>834</b>	<b>2,329</b>	<b>100%</b>		
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**MEDICAL PAYER MIX**



**DENTAL PAYER MIX**

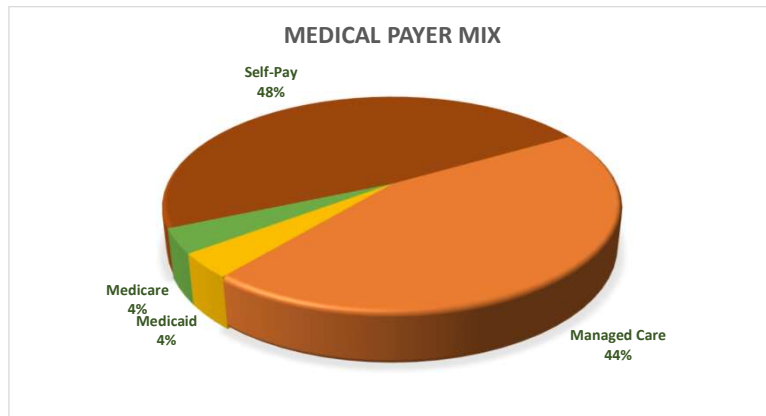
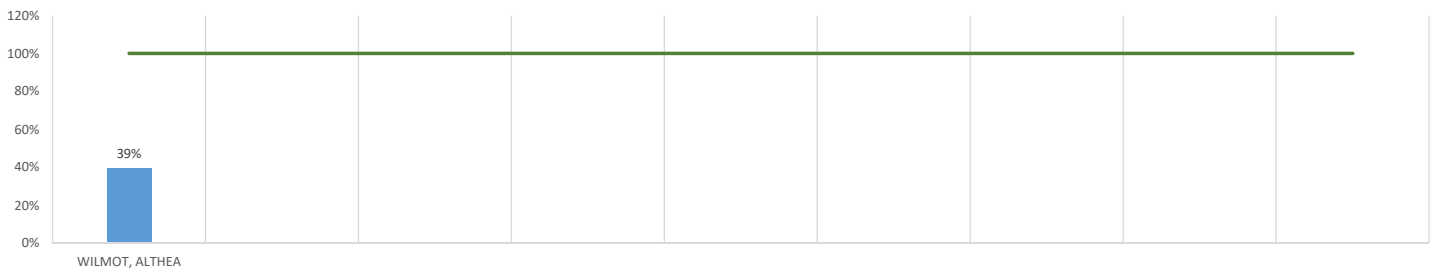


ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
WILMOT, ALTHEA	15	4.5	45	24	69	16	11	27	39%	6.0
ADULT CARE TOTALS		4.5	45	24	69	16	11	27	39%	

BEHAVIORAL HEALTH INTEGRATION										
BH INTEGRATION TOTALS		0	0	0	0	0	0	0		

BEHAVIORAL HEALTH ADDICTION										
BH ADDICTION TOTALS		0	0	0	0	0	0	0		

GRAND TOTAL		4.5	45	24	69	16	11	27	39%	
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ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
BUI, THY	17	20.5	214	136	350	166	169	335	96%	16.3
KOOPMAN, REBECCA	15	16.0	152	90	242	188	50	238	98%	14.9
DONNELL, MASON	** 7	6.5	17	18	35	21	14	35	100%	5.4
FERNANDEZ SANCHEZ, MARCO	15	19.5	186	108	294	183	99	282	96%	14.5
ADULT CARE TOTALS		62.5	569	352	921	558	332	890	97%	

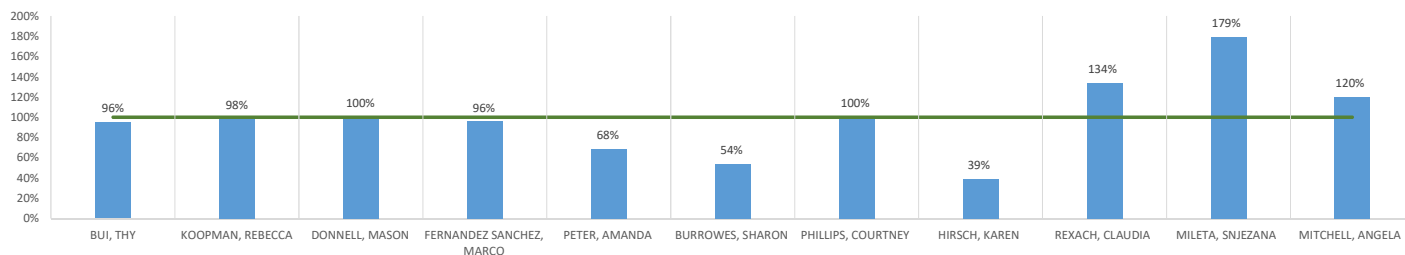
\*\*Avg New Provider

BEHAVIORAL HEALTH INTEGRATION										
BH INTEGRATION TOTALS		0.0	0	0	0	0	0	0		

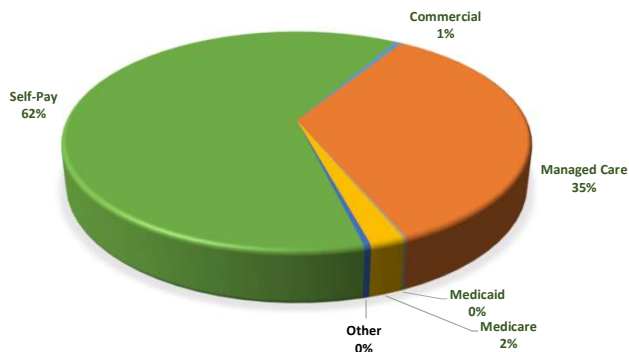
BEHAVIORAL HEALTH ADDICTION										
PETER, AMANDA	**8	19.0	96	58	154	64	41	105	68%	5.5
BURROWES, SHARON	**8	17.0	82	54	136	44	29	73	54%	4.3
PHILLIPS, COURTNEY	8	1.0	1	0	1	1	0	1	100%	1.0
HIRSCH, KAREN	6	3.0	11	7	18	4	3	7	39%	2.3
REXACH, CLAUDIA	10	16.5	102	64	166	134	88	222	134%	13.5
MILETA, SNJEZANA	10	12.5	78	48	126	137	89	226	179%	18.1
MITCHELL, ANGELA	10	19.5	120	76	196	139	96	235	120%	12.1
BH ADDICTION TOTALS		88.5	489	307	797	523	346	869	109%	

\*\*Avg New Provider \*\*\*Modified target - Admin Time

GRAND TOTAL	151.0	1,058	659	1,718	1,081	678	1,759	102%		
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## MEDICAL PAYER MIX



# WEST PALM BEACH PRODUCTIVITY REPORT DECEMBER 2022

AS 12/31/2022 Based on Completed Appointments

<51%

>=51% and < 80%

>= 80% and <100%

>= 100%

ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
FLOREZ, GLORIA	17	12.0	122	82	204	110	57	167	82%	13.9
DABU, DARNEL	17	2.0	20	14	34	22	9	31	91%	15.5
NOUKELAK, GERMAINE	17	10.0	111	61	172	82	44	126	73%	12.6
LARA SUAREZ, MARIA	15	0.5	8	0	8	2	0	2	25%	4.0
STANEK, EWELINA	15	21.0	197	120	317	163	77	240	76%	11.4
WILMOT, ALTHEA	15	1.0	9	6	15	2	0	2	13%	2.0
<b>ADULT CARE TOTALS</b>		<b>46.5</b>	<b>468</b>	<b>282</b>	<b>750</b>	<b>381</b>	<b>187</b>	<b>568</b>	<b>76%</b>	

PEDIATRIC CARE										
CLARKE-AARON, NOELLA	17	15.5	163	102	265	177	87	264	100%	17.0
MARZOUCA, KISHA F.	17	20.5	214	136	350	245	127	372	110%	18.1
<b>PEDIATRIC CARE TOTALS</b>		<b>36</b>	<b>377</b>	<b>238</b>	<b>615</b>	<b>422</b>	<b>214</b>	<b>636</b>	<b>103%</b>	

BEHAVIORAL HEALTH INTEGRATION										
CUSIMANO, ANGELA	12	19.5	144	90	234	97	80	177	76%	9.1
<b>BH INTEGRATION TOTALS</b>		<b>19.5</b>	<b>144</b>	<b>90</b>	<b>234</b>	<b>97</b>	<b>80</b>	<b>177</b>	<b>76%</b>	

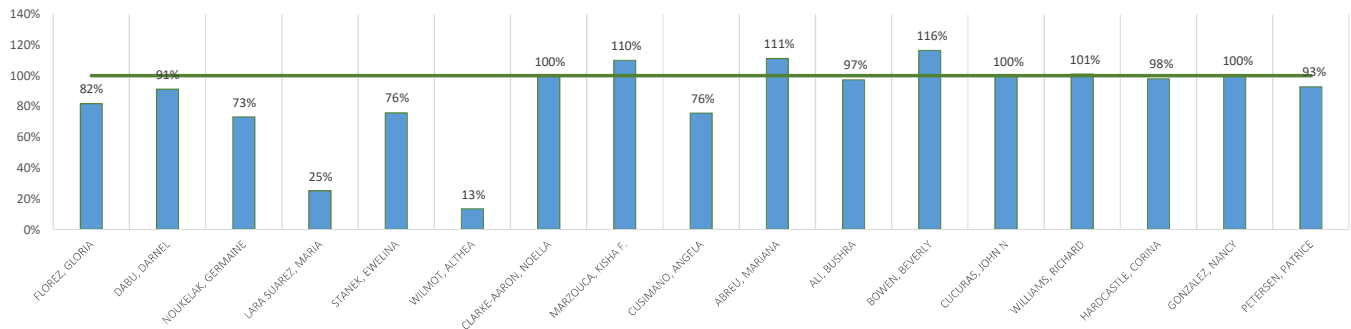
BEHAVIORAL HEALTH ADDICTION										
<b>BH ADDICTION TOTALS</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		

DENTAL										
ABREU, MARIANA	*** 12	15.0	108	72	180	143	57	200	111%	13.3
ALI, BUSHRA	*** 12	0.5	7	0	7	6	1	7	97%	14.0
BOWEN, BEVERLY	*** 12	16.5	122	77	199	148	84	232	116%	14.1
CUCURAS, JOHN N	*** 12	4.0	30	14	44	39	5	44	100%	11.0
WILLIAMS, RICHARD	*** 12	14.5	108	67	175	105	72	177	101%	12.2
<b>DENTAL TOTALS</b>		<b>50.5</b>	<b>375</b>	<b>230</b>	<b>606</b>	<b>441</b>	<b>219</b>	<b>660</b>	<b>109%</b>	

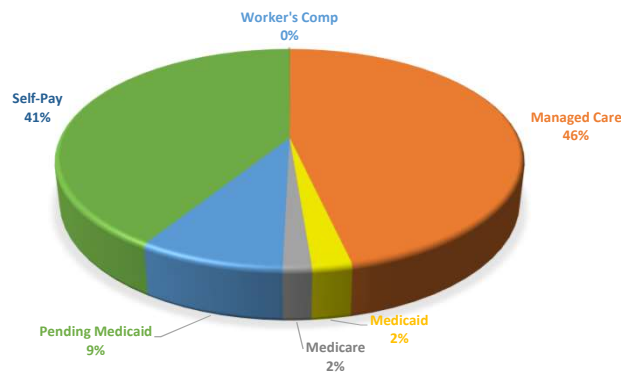
\*\*\*Modified target Shared or short staff

DENTAL HYGIENE										
HARDCASTLE, CORINA	8	17.5	86	54	141	73	65	138	98%	7.9
GONZALEZ, NANCY	8	1.0	1	0	1	1	0	1	100%	1.0
PETERSEN, PATRICE	8 / 16 MDI	12.0	115	77	192	80	98	178	93%	14.8
<b>DENTAL HYGIENE TOTALS</b>		<b>30.5</b>	<b>203</b>	<b>131</b>	<b>334</b>	<b>154</b>	<b>163</b>	<b>317</b>	<b>95%</b>	

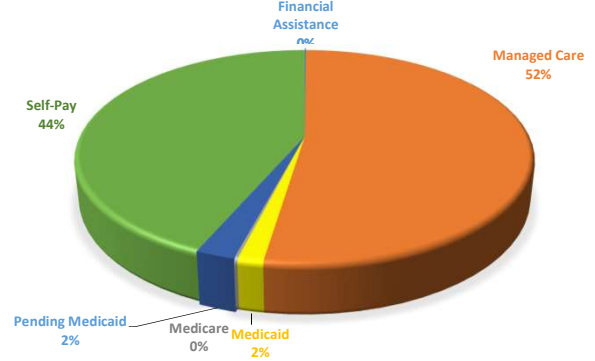
<b>GRAND TOTAL</b>	<b>183.0</b>	<b>1,567</b>	<b>972</b>	<b>2,539</b>	<b>1,495</b>	<b>863</b>	<b>2,358</b>	<b>93%</b>		
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## MEDICAL PAYER MIX



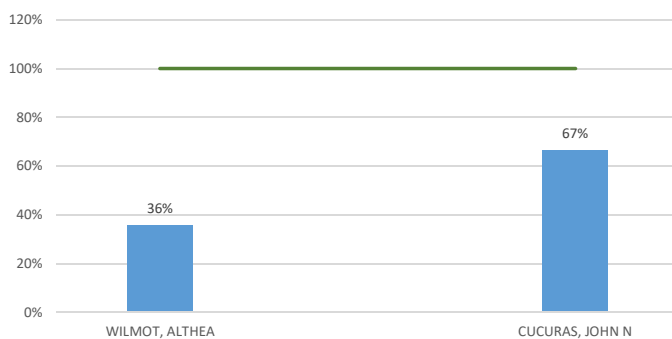
## DENTAL PAYER MIX



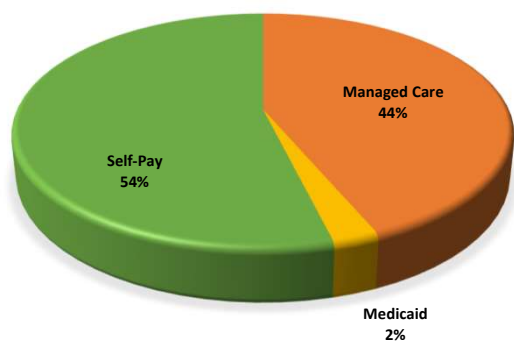
ADULT CARE										
Provider	Daily Target	Days Worked	Target for the Month			Total for the Month Seen			% Monthly Target Achieved	Daily Average
			AM	PM	Total	AM	PM	Total		
WILMOT, ALTHEA	12	9.0	65	43	108	23	16	39	36%	4.3
ADULT CARE TOTALS		9	65	43	108	23	16	39	36%	

DENTAL										
CUCURAS, JOHN N	16	1.0	7	5	12	5	3	8	67%	8.0
DENTAL TOTALS		1.0	7	5	12	5	3	8	67%	

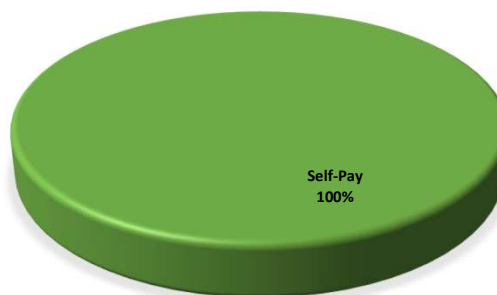
GRAND TOTAL		10	72	48	120	28	19	47	39%	
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MEDICAL PAYER MIX



DENTAL PAYER MIX



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Operations Reports – December 2022**

**2. Summary:**

This agenda item provides the following operations reports for December 2022:

- Clinic Productivity, Demographics and Payor Mix.

**3. Substantive Analysis:**

In December, the clinics had 11,142 visits which were 7% higher than the month prior and 9% more than in December of 2021. 40% of patients were from adults Primary Care, 23% from Dental and 13% from Pediatrics. The Mangonia Clinic had the highest volume, with 1,755 visits, followed by Lantana, with 1,676 visits.

Our payer mix for December was 53% uninsured, which was 1% less than the previous month. 41% of patients were Managed Care and 5% were Medicaid.

60% of patients were female. 51% of patients reported as White and 40% as Black or African American. Of those patients, 40% reported as Hispanic. Our largest age group was those between 30-39 and 50-59.

In December, the average English speaking was reported at 47%, 32% Spanish and 19% Creole. Patient population languages spoken vary between clinics.

- In our Lantana Clinic, Spanish was the prominent language at 47%
- The highest percentage of Creole-speaking patients were also in the Lantana Clinic at 30%
- Jupiter, Boca and Mangonia had the lowest percentages of Creole-speaking
- The Boca clinic had the highest percentage of Portuguese-speaking patients at 10%. Delray, Lake Worth and Lantana also have a small percentage of Portuguese-speaking patients at 1%.
- 97% of the patients in Mangonia reported as English speaking, followed by Jupiter with 69% English speaking.

**4. Fiscal Analysis & Economic Impact Statement:**

	Amount	Budget
Capital Requirements		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

N/A

\_\_\_\_\_  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

N/A

\_\_\_\_\_  
Committee Name

\_\_\_\_\_  
Date Approved

**6. Recommendation:**

Staff recommends that the Board approve the Operations Reports for December 2022.

Approved for Legal sufficiency:



\_\_\_\_\_  
Bernabe Icaza  
VP & General Counsel



\_\_\_\_\_  
Marisol Miranda  
Director of Clinic Operations



\_\_\_\_\_  
Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

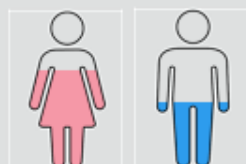


Unique  
Patients  
7,586

Patient  
Visits  
11,142

## Monthly Productivity December 2022

### DEMOGRAPHICS



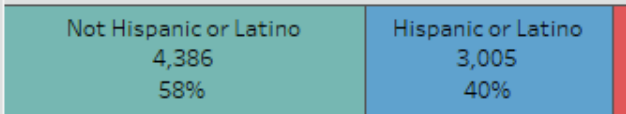
**Homeless**  
29.0%

**Agricultural**  
6.2%

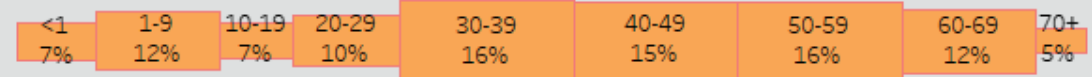
#### RACE



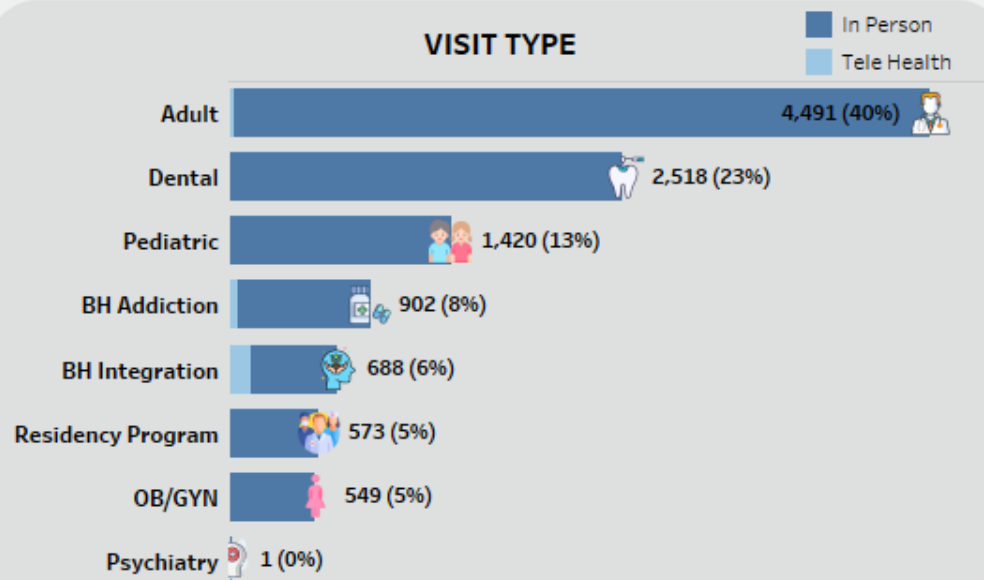
#### ETHNICITY



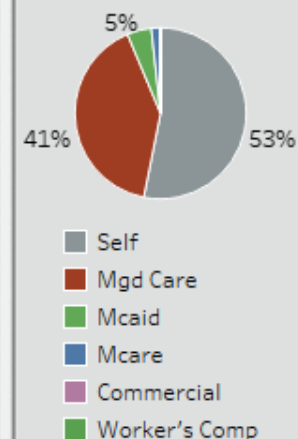
#### AGE GROUP



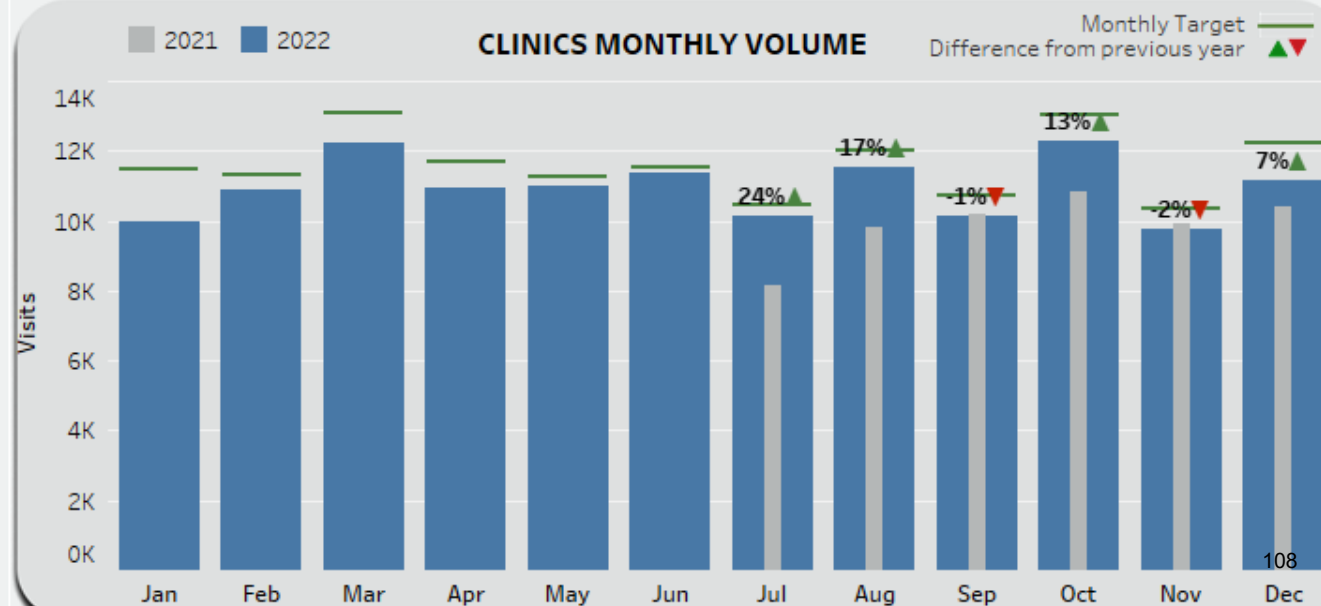
### VISIT TYPE



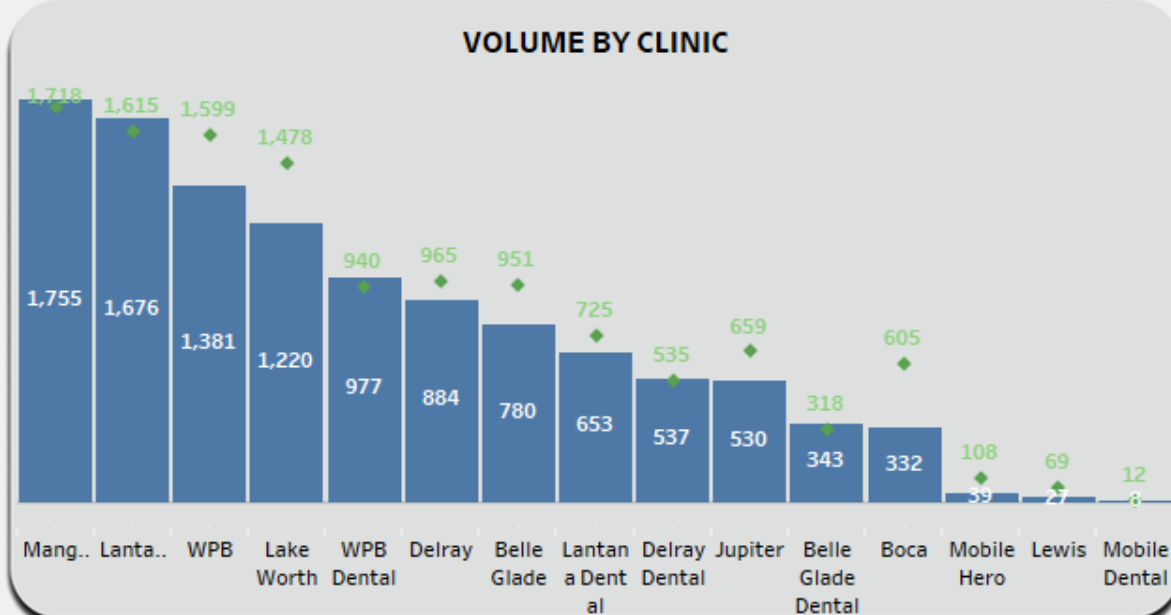
### PAYOR MIX



### CLINICS MONTHLY VOLUME

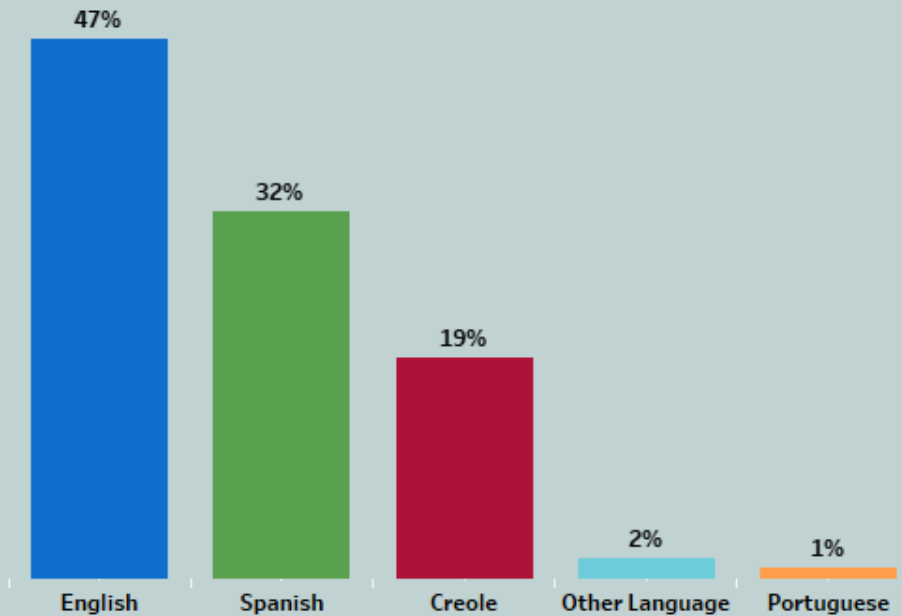
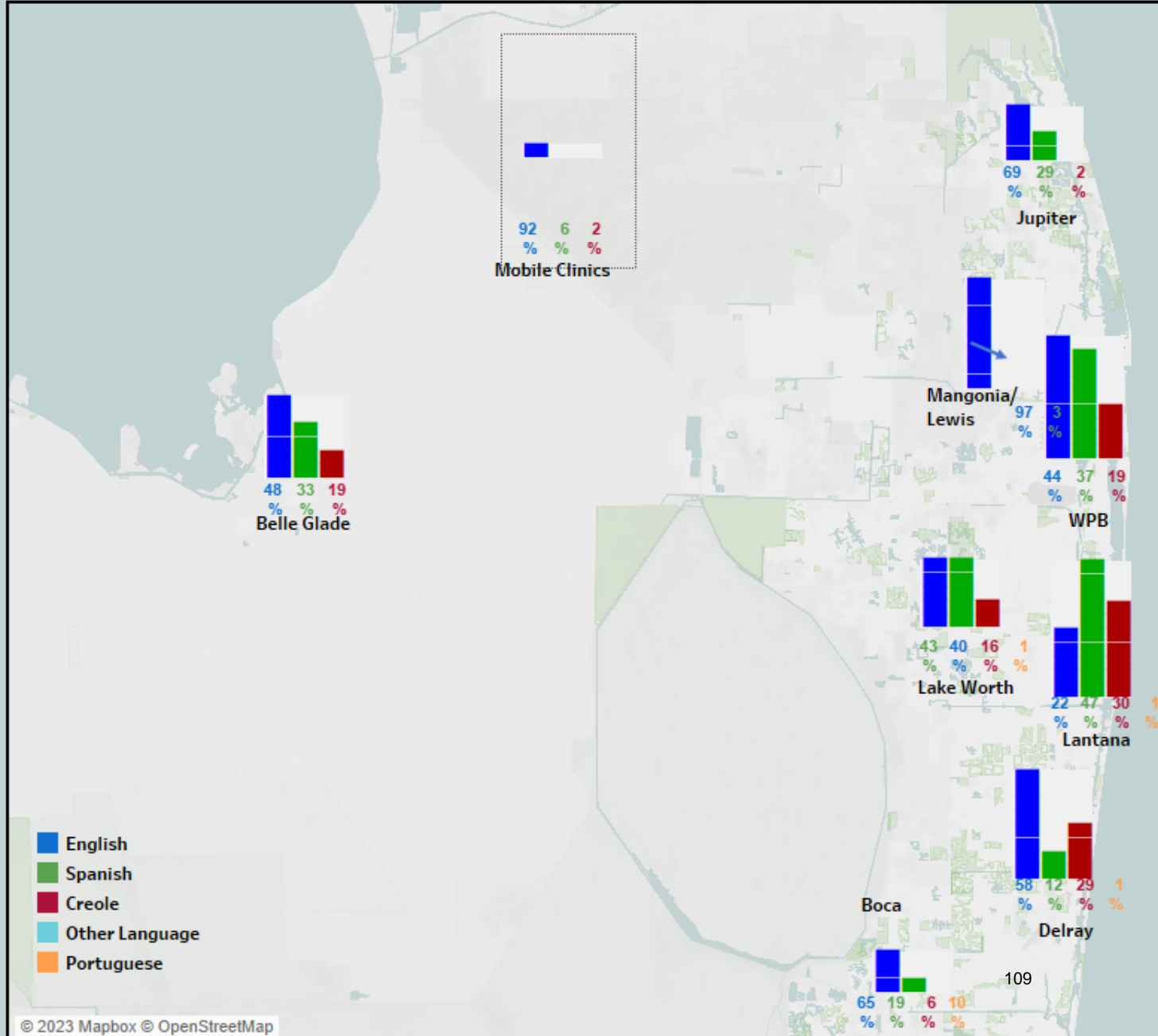


### VOLUME BY CLINIC



# LANGUAGE BREAKDOWN BY CLINIC

12/1/2022 - 12/31/2022



**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**1. Description: Patient Relations Dashboard Report**

**2. Summary:**

This agenda item provides the following:

Quarterly Patient Relations Dashboard Q4 - 2022

**3. Substantive Analysis:**

For Quarter 4 2022, a total of 42 Patient Relations Occurrences occurred between 7 Clinics and Clinic Administration. Of the 42 occurrences, there were 6 Grievances and 36 Complaints. The top 5 categories were Care & Treatment, Referral Related, Communication Related, Respect Related and Finance Related issues. The top subcategory was Poor Communication, with 6 occurrences.

There was also a total of 53 Compliments received across 7 Clinics and Clinic Administration. Of the 53 Compliments, 44 were patient compliments and 9 were employee-to-employee Thumbs-Up compliments.

**4. Fiscal Analysis & Economic Impact Statement:**

	<b>Amount</b>	<b>Budget</b>
Capital Requirements	<b>N/A</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Net Revenue	<b>N/A</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Annual Expenditures	<b>N/A</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Reviewed for financial accuracy and compliance with purchasing procedure:

\_\_\_\_\_  
N/A  
Candice Abbott  
VP & Chief Financial Officer

**5. Reviewed/Approved by Committee:**

\_\_\_\_\_  
N/A  
Committee Name

\_\_\_\_\_  
Date Approved

**DISTRICT CLINIC HOLDINGS, INC.**  
**BOARD OF DIRECTORS**  
**January 25, 2023**

**6. Recommendation:**

Staff recommends the Board approve the Quarterly Patient Relations Dashboard for Q4 2022.

Approved for Legal sufficiency:



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Bernabe Icaza  
VP & General Counsel



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David Speciale  
Director of Patient Experience



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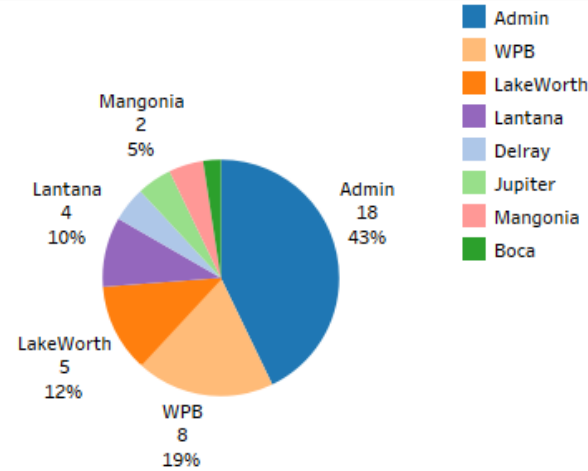
Dr. Belma Andric  
VP, CMO & Executive Director Clinical Services

2022 Q4

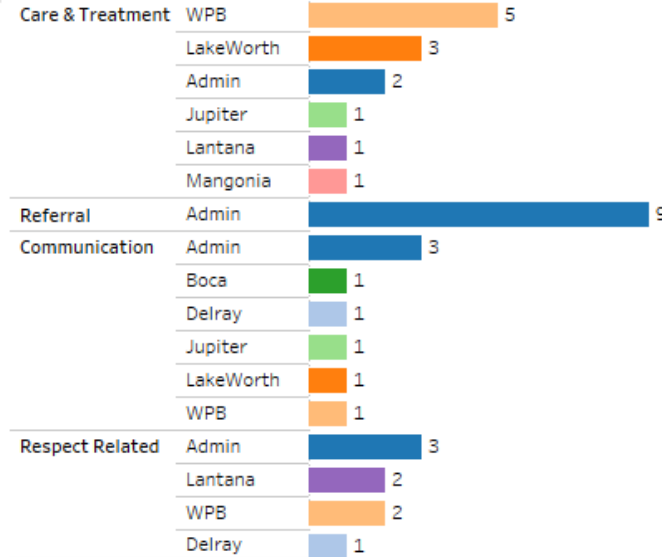
10/1/22 to 12/31/22

Dept Desc All Provider All Total Complaints and Grievances 42 Late Entries: 1 Clinic All

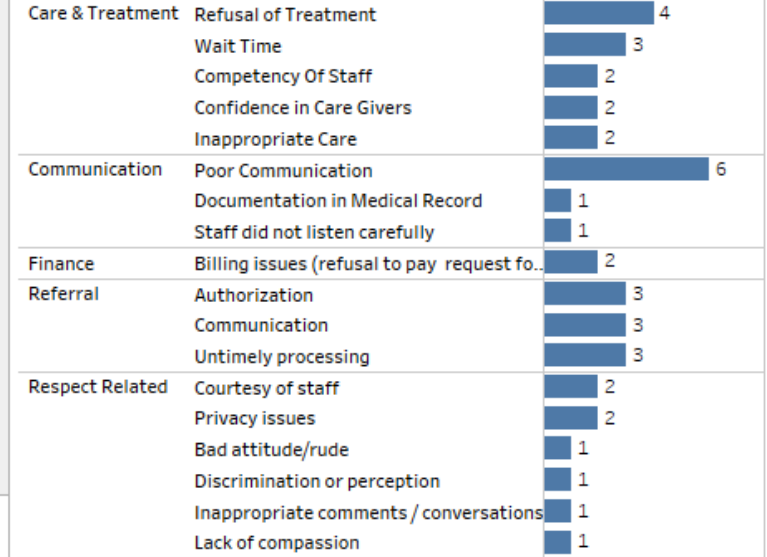
Clinics



Top 5 Categories



Total Top 5 Subcategories



Total Compliments

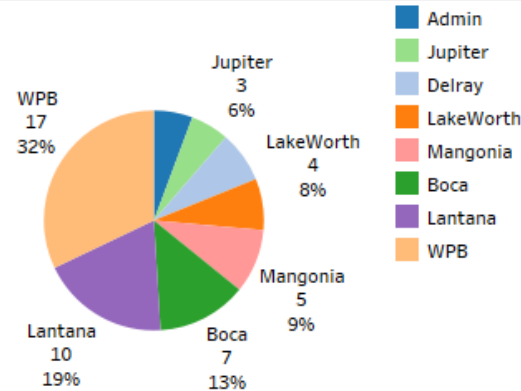
53

Late Entries: 2

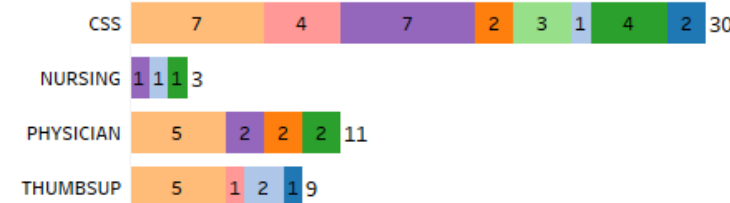
Complaints/Grievances Prev 4 Quarters

166

Clinics



Care and Treatment Categories



Top 5 Categories Trended

1/1/22 to 12/31/22

