Community Benefits Report 2013-14

Closing gaps

Expanding access
MESSAGE TO THE COMMUNITY

OUR MISSION is to ensure that residents of Palm Beach County have access to quality health care services. As a safety net system, the Health Care District fills the gaps in the health care delivery system in Palm Beach County without duplicating existing state or federal programs. As needs of residents and resources change, we adapt our programs and priorities accordingly. Last year the health care landscape shifted dramatically.

The roll-out of the Affordable Care Act has been the major change since our last benefits report. The members of our Vita Health program, a shared-cost plan that offered affordable health coverage to residents who didn’t qualify for any state or federal programs, became eligible to purchase coverage through the federal health exchanges. Since our policy has always been to “fill the gaps,” rather than duplicate existing government programs, we stopped enrolling new members in Vita Health in October 2013 and currently are assisting existing members to sign up for coverage through the health insurance Marketplace. In addition, due to the changes in Medicaid at the state level, our Medicaid HMO, Personal Health Plan of Healthy Palm Beaches (PHP), was no longer able to operate as a Medicaid HMO. In August 2014, the Health Care District transitioned the approximately 14,000 PHP members to one of four Medicaid plans that serve Palm Beach County.

On the other hand, health care reform has also created an unexpected “coverage gap” that we are helping to fill. When Florida decided not to expand Medicaid under the Affordable Care Act, an estimated 52,000 Palm Beach County residents were left without coverage. Our Coordinated Care Program has become an option for many of these uninsured residents. Since 1993, this program has been providing health care benefits to qualifying low-income residents who cannot obtain or cannot afford coverage anywhere else. Last year, membership in Coordinated Care Option 1 increased 20 percent. We anticipate that this demand will likely continue through 2015.

The second major change has been the expansion of our C. L. Brumback Primary Care Clinics. In June 2013, the Health Care District assumed the operation of four Federally Qualified Health Centers in Delray Beach, Lantana, West Palm Beach and Belle Glade. These clinics serve adults and children, regardless of their ability to pay for medical services and prescription medicines. Nearly half of the patients who have used the Brumback Clinics in the past year are uninsured. Members of our Coordinated Care Program are encouraged to make the Brumback Clinics their “medical home.” The Brumback Clinics receive over $4.5 million of their funding from grants.

Despite the increase in membership in Coordinated Care and the expansion of capacity in the Brumback Clinics, the Health Care District kept its millage rate level this year. Our current rate ($1.08 per every $1,000 of a property’s assessed value) is actually lower than our first rate in 1988 and almost half of what our enabling legislation set as a cap (2.00 mills). Ad valorem taxes constitute only 57 percent of our revenue sources for 2014-15; revenue from non-tax sources funds the balance. Whenever possible, we develop solutions in partnership with private and not-for-profit providers in the community to provide the most cost-effective services possible.

The Health Care District Board is carefully monitoring developments on the state and national levels. We will make strategic and programmatic adjustments as appropriate, balancing resources against needs. By following this model, we have crafted and will maintain a strong, well-integrated and financially stable health care safety net that benefits residents of all ages throughout Palm Beach County.

Ronald J. Wiewora, MD, MPH
Chief Executive Officer and Chief Medical Officer

Carol A. Roberts
Health Care District of Palm Beach County Board Chair

For more information and updates on our programs, please visit www.hcdpbc.org
MISSION: TO BE THE HEALTH CARE SAFETY NET FOR PALM BEACH COUNTY

SCHOOL NURSES who staff the student health rooms at 167 public schools in Palm Beach County.

Number of School Nurses in the 2013-14 school year*................205
Student visits to School Nurses that year.................................678,300
Student health screenings administered in the school year**......140,620
* 202 Registered Nurses and 3 Licensed Practical Nurses (LPN).
** Includes Body Mass Index, Scoliosis, Vision and Hearing screenings.

C. L. BRUMBACK PRIMARY CARE CLINICS with on-site pharmacies in West Palm Beach, Lantana, Delray Beach and Belle Glade.

Individual patients served in the four clinics in 2014..............22,160
Total patient encounters in the four clinics in 2014...............55,882
Adult patients served..........................................................14,613
Children served.................................................................7,547
Number of prescriptions filled for Clinic patients*...............283,404
* Includes Managed Care members and uninsured patients who are treated at the Clinics.

COMMUNITY ACCESS SITES for our Health Coverage Plans that benefit residents who are ineligible for other state or federal plans.

Residents enrolled in our health care plans*.........................28,786
Member visits to Primary Care doctors in 2014.....................158,703
Prenatal care services provided in 2014.................................62,871
Prescriptions filled by members of our plans in 2014.............382,872
ER visits by members in 2014.............................................16,347
Member in-patient days in hospitals....................................10,603
* As of December 31, 2014.

TRAUMA HAWK air ambulances (2) operating from the Health Care District’s Aeromedical Hangar at Palm Beach International Airport.

Number of trauma patients transported in 2014...................584
Number of Trauma Hawk transports since inception...............16,201
Average flight time (minutes) from scene to a Trauma Center ....7
* From May 1, 1991 to December 31, 2014.

LEVEL I TRAUMA CENTERS at St. Mary’s Medical Center in West Palm Beach and Delray Medical Center in Delray Beach.

Number of trauma patients treated in 2014........................3,388
Total number of patients treated since inception in 1991........60,268
Survival rate for Trauma patients*......................................97%
* Based on the number of trauma patients who arrive at a Trauma Center with vital signs.

THE EDWARD J. HEALEY REHABILITATION AND NURSING CENTER in Riviera Beach.

Average age of Healey Center residents*.............................57
Hours of therapy provided to the residents in 2014**...........5,340
Number of residents who were discharged last year***.........18
* Average as of March 20, 2015.
** Includes Occupational, Physical and Speech Therapy.
*** Residents who returned to their families or entered assisted living facilities.

LAKESIDE MEDICAL CENTER in Belle Glade, the only public hospital in the county and the only hospital serving the entire region.

Patients admitted to the hospital in 2014............................3,408
Number of Emergency Room visits.................................24,848
Outpatient registrations.....................................................10,306
Total number of patients treated in 2014.........................34,056
Medical services for adults and children

Our C. L. Brumback Primary Care Clinics in Delray Beach, Lantana, West Palm Beach and Belle Glade provide quality medical care for adults and children - regardless of their ability to pay. Patients can fill prescriptions at our pharmacies within each clinic. In 2014 we opened a primary care clinic for the students at Palm Beach Lakes Community High School and this year we began operating a Brumback Primary Care Clinic within the Jerome Golden Center for Behavioral Health in West Palm Beach.

For more information, please visit www.BrumbackClinics.org. For appointments at any of our clinics, please call 561-642-1000.

Hospital care for the residents of rural western Palm Beach County

Lakeside Medical Center serves the more than 35,000 residents of the large agricultural region of Palm Beach County bordering Lake Okeechobee. Opened in 2009, the acute-care hospital features modern technology and a staff that is committed to quality care and patient satisfaction. In 2014 the hospital was recognized, for the second time, as a Top Performer on Key Quality Measures® by The Joint Commission, the leading accreditor of health care organizations in the United States, for attaining and sustaining excellence in accountability measure performance for heart attack, heart failure, pneumonia and surgical care.

The hospital has a Family Medicine Residency program to train the rural primary care doctors of tomorrow. In 2014 we proudly graduated the second class of Family Medicine residents (photo below).

For more information, please visit www.LakesideMedical.org.

Health care for the eligible uninsured

Coordinated Care is an option for eligible residents who do not qualify for state or federal health care, including the Affordable Care Act. The Maternity Care Program provides prenatal and postnatal care for pregnant women and their newborns. For information, please call 866-930-0035.

A home for healing and hope

The Edward J. Healey Rehabilitation and Nursing Center in Riviera Beach provides rehabilitation and short- and long-term skilled nursing care to residents recovering from traumatic injuries or living with debilitating conditions that require 24/7 care.

In 2014 the Center earned a Five-Star Quality Rating from the Centers for Medicare & Medicaid Services’ Nursing Home Compare web site. Of the 55 skilled nursing facilities in the county, the Center was one of 15 that earned this top rating.

Life-saving trauma care - when minutes count

The Palm Beach County Trauma System provides comprehensive trauma care, from rescue through rehabilitation, for the more than 3,000 people who suffer serious traumatic injury every year in the county. The District owns, pilots and maintains two Trauma Hawk air ambulances that transport patients swiftly and safely to the two Level I Trauma Centers at Delray Medical Center and St. Mary’s Medical Center.

The District also supports trauma-prevention programs, such as participating in Falls Awareness events (photo right) and vehicle accident reenactments for students at local high schools to dramatize the dangers of distracted or drunk driving. Please visit www.TraumaHawk.org.

Keeping students healthy and ready to learn

Our School Nurses staff the health rooms in 167 public schools in the county, providing first aid, administering medications and overseeing health screenings. They have played a critical role in detecting serious medical conditions and alerting parents and school administration.
FINANCIAL OVERVIEW

How your safety net system is funded
Just over half of our funding comes from the Ad Valorem Tax. The rest is from patient revenues and other non-tax funding sources.

Ad Valorem Taxes.................................. 55%
Patient Revenue, net............................. 17%
Other non-tax revenue*.......................... 28%

Total Revenue: $276,790,605
*Includes Medicaid revenue and premiums (13%), other non-tax revenue (7%), inter-governmental revenue (6%) and grants (2%).

How our funding tax has changed
We have been able to keep our millage (Ad Valorem Tax) well below the 2.0 “cap” that was set over 25 years ago.

How the revenue is allocated
About 92 percent of our budget is used to fund health care services and prescription pharmaceuticals for Palm Beach County residents.

Total Expenditures: $276,790,605
*Vita Health and PHP residual obligations.
**Medicaid Match (6%), Administration (4%), Spon-
sored Programs (3%) and Non-Departmental (2%).

How U.S. health care costs have changed
Employer and government contributions to total health care expenditures have risen faster than “out-of-pocket” spending.

GOVERNANCE AND LEADERSHIP
The Health Care District is governed by a seven-member Board of Commissioners who serve on a volunteer basis. Three of the Commissioners are appointed by the Florida Governor and three by the Board of County Commissioners of Palm Beach County.

Carol A. Roberts
Chair
Appointed by the Palm Beach County Commission in October 2008.

Alina M. Alonso, MD
Director of Florida Health Palm Beach County since July 2009.

Philip H. Ward III
Vice-Chair
Appointed by Florida Governor Rick Scott in October 2011.

Nancy C. Banner, Esq.
Appointed by Florida Governor Rick Scott in October 2011.

Brian R. Lohmann
Secretary
Resident of the Glades appointed by the Palm Beach County Commission in September 2011.

Angeleta Gray
Former Commissioner, City of Delray Beach. Appointed by the Palm Beach County Commission, March 2013.

Leslie B. Daniels
Appointed by Florida Governor Rick Scott in May 2013.

In addition, the Director of Florida Health Palm Beach County also serves on the Board. At least one of the seven Commissioners must reside in the Glades and one member of the Board must be an elected official serving in Palm Beach County.

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