

HealthCare District of Palm Beach County and Healthy Palm Beaches, Inc Electronic Claims Contingency Plan

Surveys conducted by the AMA and CMS indicate that many providers in the health-care industry are moving towards HIPAA compliance and have made progress, but are not completely ready for the new standards effective October 16, 2003.

To ensure that claims are processed promptly and the transition to standardized electronic claims processing functions smoothly, the HealthCare District of Palm Beach County and Healthy Palm Beaches, Inc will continue to work with providers up to and beyond the October 16, 2003 deadline.

Providers intending to file electronic claims should contact our clearinghouse, Availity to arrange for claims to be submitted to the Health Care District and Healthy Palm Beaches, Inc. For assistance, contact Availity Customer Service Center (800) 282-4548 or via email at support@availity.com. There is no fee charged to the Provider for electronic claim submissions. **Paper claims will continue to be accepted for processing.**

For additional information regarding HealthCare District EDI outreach efforts and resources, please access our website at www.hcdpbc.org.